

SERVICE NOTICE

Bronx Borough Office Closed March 8, 2024 and Will Reopen March 11, 2024 at a New Location

On Friday, March 8, 2024, all customer service windows at the Bronx Borough Office will be closed. The office will reopen on Monday, March 11, 2024, at its new location, 1775 Grand Concourse, 5th Floor.

The Bronx Borough Office is moving from its current location, 1932 Arthur Avenue 5th floor, to its new location, 1775 Grand Concourse, 5th Floor. The Arthur Avenue location will remain open to the public **until 2:00 pm on Thursday, March 7**, and **will be closed to the public on Friday, March 8**. The Bronx Borough Office will open at its new Grand Concourse location on Monday, March 11. All other [contact information](#) will remain the same.

The following services are affected by this move:

- **Record requests** for Bronx properties cannot be submitted in [DOB NOW: BIS Options](#) on March 7 or March 8. Records cannot be picked up at the Arthur Avenue location on March 8 or at the Grand Concourse location on March 11.
- Service ticket kiosks will not be available February 28 through March 8, 2024, at the Arthur Avenue location. Sign in sheets will replace service tickets during this time.