



Have you been puzzled by health insurance?

Become a HIICAP volunteer and help seniors solve their health insurance puzzle.

What is HIICAP?

HIICAP is the Health Insurance Information, Counseling and Assistance Program. HIICAP is a program of the NYC Department for the Aging that helps seniors navigate the health insurance maze. HIICAP counselors are volunteers who are trained in the many health programs available to NYC seniors and provide one-on-one counseling, free of charge, to clients at community-based sites in NYC.

What information do HIICAP counselor learn?

All HIICAP counselors must attend a 4-day training where they learn about Medicare, Medicaid, Medigap, Medicare Advantage Plans, EPIC, and more. Ongoing trainings keep counselors abreast of changes to benefits and other resources.

What commitment is required of HIICAP counselors?

HIICAP counselors serve 4 hours a week at their placement site.

What kind of background do I need to become a HIICAP counselor?

HIICAP counselors come from many professional backgrounds. Use of a computer and the Internet is beneficial.

For more information, or to receive an application to become a HIICAP Counselor, please call Josaline Vega at 212-442-0922.

