



# CRITICAL ACTIVITIES REPORT

## ADULT SERVICES - FISCAL YEAR 2002

| SINGLE ADULT SERVICES  | Jul-01 | Aug-01 | Sep-01 | Oct-01 | Nov-01 | Dec-01 | Jan-02 | Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | FISCAL 2002 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|
| <b>FACILITIES</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Total number of shelter facilities   | 44     | 44     | 44     | 44     | 44     | 47     | 49     | 50     | 51     | 49     | 48     | 48     | 48          |
| DHS operated   | 7      | 7      | 7      | 7      | 7      | 7      | 7      | 7      | 7      | 7      | 7      | 7      | 7           |
| Non-DHS operated   | 37     | 37     | 37     | 37     | 37     | 40     | 42     | 43     | 44     | 42     | 41     | 41     | 41          |
| Total number of beds   | 7,741  | 7,741  | 7,741  | 7,741  | 7,741  | 7,846  | 8,078  | 8,107  | 8,157  | 8,209  | 8,179  | 8,179  | 8,179       |
| DHS operated   | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214  | 2,214       |
| Non-DHS operated   | 5,527  | 5,527  | 5,527  | 5,527  | 5,527  | 5,632  | 5,864  | 5,893  | 5,943  | 5,995  | 5,965  | 5,965  | 5,965       |
| Total number of beds   | 7,741  | 7,741  | 7,741  | 7,741  | 7,741  | 7,846  | 8,078  | 8,107  | 8,157  | 8,209  | 8,179  | 8,179  | 8,179       |
| Assessment   | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023  | 1,023       |
| General  | 1,653  | 1,533  | 1,533  | 1,523  | 1,523  | 1,523  | 1,523  | 1,553  | 1,603  | 1,681  | 1,681  | 1,681  | 1,681       |
| Program  | 5,065  | 5,185  | 5,185  | 5,195  | 5,195  | 5,300  | 5,532  | 5,531  | 5,531  | 5,505  | 5,475  | 5,475  | 5,475       |
| Reception center   | 94     | 94     | 94     | 94     | 94     | 94     | 94     | 94     | 94     | 94     | 94     | 94     | 94          |
| Employment   | 1,012  | 1,012  | 1,012  | 1,012  | 1,012  | 1,012  | 1,042  | 1,042  | 1,042  | 1,012  | 1,012  | 1,012  | 1,012       |
| Mental health  | 841    | 841    | 841    | 851    | 851    | 956    | 1,095  | 1,094  | 1,094  | 1,131  | 1,131  | 1,131  | 1,131       |
| Substance abuse  | 1,770  | 1,770  | 1,770  | 1,770  | 1,770  | 1,770  | 1,803  | 1,803  | 1,803  | 1,770  | 1,770  | 1,770  | 1,770       |
| Medical beds   | 403    | 403    | 403    | 403    | 403    | 403    | 403    | 403    | 403    | 403    | 403    | 403    | 403         |
| Special populations  | 945    | 1,065  | 1,065  | 1,065  | 1,065  | 1,065  | 1,095  | 1,095  | 1,095  | 1,095  | 1,065  | 1,065  | 1,065       |
| Veterans   | 417    | 417    | 417    | 417    | 417    | 417    | 447    | 447    | 447    | 447    | 417    | 417    | 417         |
| Young adults   | 97     | 97     | 97     | 97     | 97     | 97     | 97     | 97     | 97     | 97     | 97     | 97     | 97          |
| Older adults   | 180    | 180    | 180    | 180    | 180    | 180    | 180    | 180    | 180    | 180    | 180    | 180    | 180         |
| Other  | 251    | 371    | 371    | 371    | 371    | 371    | 371    | 371    | 371    | 371    | 371    | 371    | 371         |
| <b>SAFETY AND CLEANLINESS</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| External inspections   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average number of Callahan deficiencies per site                                       | NA     | NA     | NA     | NA     | 1.1    | NA     | NA     | NA     | NA     | NA     | 2.1    | NA     | 1.6         |
| <b>By Facility Management</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| <b>DHS operated</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| External inspections   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average number of Callahan deficiencies per site                                       | NA     | NA     | NA     | NA     | 1.6    | NA     | NA     | NA     | NA     | NA     | 2.7    | NA     | 2.1         |
| <b>Non-DHS operated</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| External inspections   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average number of Callahan deficiencies per site                                       | NA     | NA     | NA     | NA     | 1.0    | NA     | NA     | NA     | NA     | NA     | 1.9    | NA     | 1.5         |
| <b>OUTREACH, DROP-IN AND RECEPTION</b>   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Total number of outreach contacts  | 8,630  | 8,192  | 6,169  | 6,370  | 4,815  | 7,861  | 8,558  | 8,430  | 10,370 | 10,629 | 9,961  | 10,234 | 100,219     |
| Placements by outreach in shelters, drop-in centers or treatment programs (duplicated) | 620    | 641    | 518    | 481    | 452    | 483    | 568    | 633    | 666    | 644    | 647    | 634    | 6,987       |
| Average daily census of drop-in centers  | 822    | 867    | 798    | 841    | 877    | 845    | 898    | 985    | 915    | 942    | 957    | 949    | 891         |
| Average overnight DHS clients not in shelters  | 654    | 657    | 632    | 660    | 687    | 673    | 726    | 753    | 700    | 701    | 721    | 724    | 691         |
| Average overnight in drop-in centers   | 479    | 485    | 477    | 459    | 437    | 407    | 407    | 415    | 387    | 423    | 478    | 511    | 447         |
| Average overnight in Faith-based beds  | 175    | 172    | 155    | 201    | 250    | 266    | 319    | 338    | 313    | 278    | 243    | 213    | 244         |
| <b>PREVENTION AND DIVERSION</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| <b>Project Greenlight</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Total self-identifying as homeless upon discharge                                      | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA          |
| Percent diverted into Residential Housing  | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA          |
| Percent diverted via Self Motivated Action   | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA          |
| Percent entering shelter system  | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA          |

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## ADULT SERVICES - FISCAL YEAR 2002

| SINGLE ADULT SERVICES                     | Jul-01 | Aug-01 | Sep-01 | Oct-01 | Nov-01 | Dec-01 | Jan-02 | Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | FISCAL 2002 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|
| <b>INTAKE</b>                             |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Total adult entrants (unduplicated)       | 2,254  | 2,430  | 2,167  | 2,452  | 2,186  | 2,266  | 2,417  | 2,100  | 2,454  | 2,447  | 2,315  | 2,167  | 15,975      |
| Repeat single adults                      | 1,391  | 1,528  | 1,557  | 1,628  | 1,354  | 1,431  | 1,524  | 1,376  | 1,599  | 1,555  | 1,545  | 1,382  | 6,190       |
| Total new single adults                   | 863    | 902    | 610    | 824    | 832    | 835    | 893    | 724    | 855    | 892    | 770    | 785    | 9,785       |
| Number of single men                      | 630    | 667    | 438    | 628    | 625    | 637    | 663    | 535    | 663    | 638    | 536    | 556    | 7,216       |
| Number of single women                    | 233    | 235    | 172    | 196    | 207    | 198    | 230    | 189    | 192    | 254    | 234    | 229    | 2,569       |
| Percentage placed in 21 days              | 92%    | 94%    | 95%    | 92%    | 91%    | 94%    | 91%    | 90%    | 92%    | 92%    | 91%    | 92%    | 93%         |
| Percentage placed in 21 days, men         | 93%    | 95%    | 95%    | 93%    | 92%    | 96%    | 93%    | 91%    | 93%    | 94%    | 93%    | 93%    | 94%         |
| Percentage placed in 21 days, women       | 88%    | 91%    | 95%    | 87%    | 88%    | 85%    | 85%    | 87%    | 89%    | 86%    | 83%    | 88%    | 90%         |
| Average number of surge beds used         | 0      | 0      | 0      | 0      | 1      | 1      | 11     | 0      | 6      | 0      | 0      | 0      | 2           |
| Number of surge beds used by single men   | 0      | 0      | 0      | 0      | 1      | 1      | 11     | 0      | 6      | 0      | 0      | 0      | 2           |
| Number of surge beds used by single women | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0           |
| Total number of days surge beds used      | 0      | 0      | 0      | 0      | 2      | 2      | 9      | 0      | 6      | 0      | 0      | 0      | 19          |
| <b>POPULATION</b>                         |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average Daily Single Adult Census         | 7,385  | 7,440  | 7,424  | 7,572  | 7,576  | 7,681  | 7,867  | 7,914  | 7,959  | 7,851  | 7,722  | 7,557  | 7,662       |
| Average daily census of men               | 5,687  | 5,716  | 5,702  | 5,846  | 5,843  | 5,933  | 6,094  | 6,161  | 6,199  | 6,099  | 5,955  | 5,806  | 5,920       |
| Average daily census of women             | 1,698  | 1,724  | 1,722  | 1,726  | 1,733  | 1,748  | 1,773  | 1,753  | 1,760  | 1,752  | 1,767  | 1,751  | 1,742       |
| Peak census                               | 7,447  | 7,527  | 7,617  | 7,630  | 7,655  | 7,820  | 7,925  | 8,003  | 8,077  | 7,948  | 7,831  | 7,652  | 8,077       |
| Peak census, men                          | 5,751  | 5,773  | 5,884  | 5,907  | 5,911  | 6,061  | 6,139  | 6,229  | 6,289  | 6,189  | 6,055  | 5,907  | 6,289       |
| Peak census, women                        | 1,721  | 1,759  | 1,748  | 1,749  | 1,759  | 1,773  | 1,811  | 1,781  | 1,790  | 1,794  | 1,807  | 1,790  | 1,811       |
| <b>Distribution of population</b>         |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily in assessment               | 960    | 967    | 955    | 966    | 956    | 967    | 1,002  | 999    | 992    | 971    | 1,005  | 997    | 978         |
| Average daily in general beds             | 1,617  | 1,583  | 1,487  | 1,502  | 1,511  | 1,512  | 1,518  | 1,516  | 1,542  | 1,494  | 1,393  | 1,302  | 1,498       |
| Average daily in programs                 | 4,808  | 4,890  | 4,981  | 5,104  | 5,110  | 5,203  | 5,348  | 5,398  | 5,426  | 5,386  | 5,325  | 5,257  | 5,186       |
| Average daily in reception center         | 88     | 86     | 84     | 90     | 290    | 88     | 88     | 88     | 89     | 150    | 91     | 88     | 110         |
| Average daily in employment               | 991    | 997    | 980    | 1,002  | 800    | 1,017  | 1,042  | 1,029  | 1,028  | 956    | 1,004  | 997    | 987         |
| Average daily in mental health            | 818    | 829    | 829    | 835    | 838    | 887    | 974    | 1,047  | 1,076  | 1,070  | 1,066  | 1,077  | 945         |
| Average daily in substance abuse          | 1,600  | 1,611  | 1,656  | 1,731  | 1,729  | 1,748  | 1,756  | 1,746  | 1,756  | 1,739  | 1,730  | 1,721  | 1,710       |
| Average daily in medical beds             | 388    | 395    | 390    | 396    | 394    | 396    | 400    | 397    | 397    | 393    | 374    | 325    | 387         |
| Average daily in special populations      | 923    | 973    | 1,043  | 1,052  | 1,059  | 1,067  | 1,088  | 1,090  | 1,080  | 1,079  | 1,061  | 1,050  | 1,047       |
| Average daily, veterans                   | 361    | 360    | 362    | 362    | 375    | 372    | 390    | 392    | 384    | 389    | 366    | 363    | 373         |
| Average daily, young adults               | 93     | 92     | 94     | 96     | 96     | 96     | 97     | 96     | 95     | 95     | 96     | 96     | 95          |
| Average daily, older adults               | 179    | 179    | 179    | 179    | 179    | 179    | 179    | 179    | 178    | 177    | 177    | 174    | 178         |
| Average daily, other                      | 291    | 341    | 408    | 415    | 408    | 420    | 422    | 422    | 422    | 418    | 422    | 417    | 401         |

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## ADULT SERVICES - FISCAL YEAR 2002

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|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|
| <b>POPULATION</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Percent Distribution of population   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily in assessment (percent)  | 13%    | 13%    | 13%    | 13%    | 13%    | 13%    | 13%    | 13%    | 12%    | 12%    | 13%    | 13%    | 13%         |
| Average daily in general beds (percent)  | 22%    | 21%    | 20%    | 20%    | 20%    | 20%    | 19%    | 19%    | 19%    | 19%    | 18%    | 17%    | 20%         |
| Average daily in programs (percent)  | 65%    | 66%    | 67%    | 67%    | 67%    | 68%    | 68%    | 68%    | 68%    | 69%    | 69%    | 70%    | 68%         |
| Average daily in reception center (percent)  | 1%     | 1%     | 1%     | 1%     | 4%     | 1%     | 1%     | 1%     | 1%     | 2%     | 1%     | 1%     | 1%          |
| Average daily in employment (percent)  | 13%    | 13%    | 13%    | 13%    | 11%    | 13%    | 13%    | 13%    | 13%    | 12%    | 13%    | 13%    | 13%         |
| Average daily in mental health (percent)   | 11%    | 11%    | 11%    | 11%    | 11%    | 12%    | 12%    | 13%    | 14%    | 14%    | 14%    | 14%    | 12%         |
| Average daily in substance abuse (percent)   | 22%    | 22%    | 22%    | 23%    | 23%    | 23%    | 22%    | 22%    | 22%    | 22%    | 22%    | 23%    | 22%         |
| Average daily in medical beds (percent)  | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 4%     | 5%          |
| Average daily in special populations (percent)                                       | 13%    | 13%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%         |
| Average daily, veterans (percent)  | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%          |
| Average daily, young adults (percent)  | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%          |
| Average daily, older adults (percent)  | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%          |
| Average daily, other (percent)   | 4%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 5%     | 6%     | 5%          |
| <b>Basic demographics</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Race/ethnicity, number of unique individuals receiving services (total unduplicated) | 9,632  | 9,822  | 9,337  | 9,869  | 9,828  | 9,970  | 10,221 | 10,106 | 10,523 | 10,544 | 10,255 | 10,012 | 26,050      |
| Asian/Pacific Islander   | 83     | 86     | 77     | 78     | 86     | 90     | 92     | 95     | 83     | 76     | 83     | 90     | 216         |
| Black  | 5,545  | 5,699  | 5,427  | 5,685  | 5,644  | 5,748  | 5,888  | 5,827  | 6,097  | 6,109  | 6,004  | 5,883  | 14,639      |
| Hispanic   | 2,185  | 2,193  | 2,076  | 2,199  | 2,220  | 2,261  | 2,355  | 2,352  | 2,452  | 2,461  | 2,377  | 2,325  | 6,274       |
| Native American  | 13     | 15     | 19     | 18     | 20     | 20     | 16     | 17     | 14     | 17     | 16     | 19     | 51          |
| White  | 1,056  | 1,044  | 1,001  | 1,080  | 1,074  | 1,106  | 1,138  | 1,111  | 1,170  | 1,168  | 1,111  | 1,078  | 2,890       |
| Other  | 74     | 70     | 59     | 72     | 77     | 89     | 94     | 96     | 101    | 116    | 113    | 103    | 252         |
| Unknown (please see definition)  | 676    | 715    | 678    | 737    | 707    | 656    | 638    | 608    | 606    | 597    | 551    | 514    | 1,728       |
| Age, number of unique individuals receiving services (total unduplicated)            | 9,632  | 9,822  | 9,337  | 9,869  | 9,828  | 9,970  | 10,221 | 10,106 | 10,523 | 10,544 | 10,255 | 10,012 | 26,050      |
| 18 to 29   | 1,250  | 1,279  | 1,177  | 1,262  | 1,262  | 1,314  | 1,386  | 1,356  | 1,445  | 1,453  | 1,400  | 1,383  | 4,530       |
| 30 to 44   | 4,369  | 4,476  | 4,171  | 4,402  | 4,348  | 4,386  | 4,482  | 4,402  | 4,581  | 4,542  | 4,411  | 4,280  | 12,180      |
| 45 to 64   | 3,735  | 3,780  | 3,693  | 3,898  | 3,898  | 3,959  | 4,045  | 4,032  | 4,180  | 4,246  | 4,146  | 4,059  | 8,695       |
| over 65  | 278    | 287    | 296    | 307    | 320    | 311    | 308    | 316    | 317    | 303    | 298    | 290    | 645         |
| <b>LENGTH OF STAY (LOS)</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average LOS for adults (in days)   | 24     | 23     | 24     | 24     | 23     | 24     | 24     | 22     | 23     | 22     | 23     | 23     | 107         |
| Number of adults that are long term stayers  | 1,345  | 1,364  | 1,360  | 1,389  | 1,378  | 1,387  | 1,406  | 1,396  | 1,421  | 1,431  | 1,416  | 1,394  | 1,391       |
| Percent of adults that are long term stayers   | 14%    | 14%    | 15%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 14%         |
| <b>TRANSFERS</b>   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Single adults inappropriately transferred (total unduplicated)                       | 174    | 176    | 121    | 211    | 164    | 150    | 182    | 205    | 211    | 214    | 289    | 212    | 1,986       |
| Percentage inappropriately transferred   | 2.6%   | 1.8%   | 3.0%   | 2.4%   | 2.1%   | 2.5%   | 2.8%   | 2.8%   | 2.8%   | 3.9%   | 3.0%   | 2.3%   | 13.7%       |
| Percentage with more than 1 transfer   | 5%     | 8%     | 10%    | 12%    | 13%    | 14%    | 15%    | 17%    | 18%    | 19%    | 22%    | 23%    | 17%         |
| <b>Overnights</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Single adults with an overnight stay (unduplicated)                                  | 99     | 94     | 50     | 74     | 76     | 69     | 64     | 108    | 73     | 188    | 177    | 80     | 1,081       |
| Average number of overnights per day   | 3.19   | 3.03   | 1.67   | 2.39   | 2.53   | 2.23   | 2.06   | 3.86   | 2.35   | 6.27   | 5.71   | 2.66   | 3.16        |

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|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|
| <b>PERMANENT PLACEMENTS AND OTHER EXITS</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Total number of exits:   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Total placed in permanent housing  | 420    | 516    | 388    | 475    | 433    | 424    | 456    | 441    | 565    | 543    | 481    | 414    | 5,556       |
| Supported  | 69     | 106    | 64     | 105    | 106    | 70     | 94     | 104    | 134    | 100    | 94     | 76     | 1,122       |
| Subsidized   | 36     | 29     | 16     | 20     | 12     | 23     | 20     | 18     | 19     | 18     | 34     | 33     | 278         |
| Residential Rehabilitation   | 24     | 38     | 34     | 33     | 28     | 24     | 43     | 25     | 33     | 46     | 40     | 38     | 406         |
| Return to family or independent living   | 291    | 343    | 274    | 317    | 287    | 307    | 299    | 294    | 379    | 379    | 313    | 267    | 3,750       |
| Percent of single adults placed into housing who returned to DHS within a year       | 17%    | 14%    | 13%    | 17%    | 15%    | 15%    | 17%    | 12%    | 17%    | 18%    | 16%    | 17%    | 16%         |
| Percent of families placed in permanent housing who returned to DHS within two years | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA     | NA          |
| SINGLE ADULT SERVICES: MEN   | Jul-01 | Aug-01 | Sep-01 | Oct-01 | Nov-01 | Dec-01 | Jan-02 | Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | FISCAL 2002 |
| <b>FACILITIES</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Total number of shelter facilities   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| DHS operated   | 28     | 28     | 28     | 28     | 28     | 31     | 33     | 34     | 35     | 32     | 31     | 31     | 31          |
| DHS operated   | 4      | 4      | 4      | 4      | 4      | 4      | 4      | 4      | 4      | 4      | 4      | 4      | 4           |
| Non- DHS operated  | 24     | 24     | 24     | 24     | 24     | 27     | 29     | 30     | 31     | 28     | 27     | 27     | 27          |
| Total number of beds   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| DHS operated   | 5,928  | 5,926  | 5,925  | 5,925  | 5,924  | 6,027  | 6,259  | 6,288  | 6,336  | 6,224  | 6,201  | 6,202  | 6,202       |
| DHS operated   | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621  | 1,621       |
| Non- DHS operated  | 4,307  | 4,305  | 4,304  | 4,304  | 4,303  | 4,406  | 4,638  | 4,667  | 4,715  | 4,603  | 4,580  | 4,581  | 4,581       |
| Total number of beds   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Assessment   | 5,928  | 5,926  | 5,925  | 5,925  | 5,924  | 6,027  | 6,259  | 6,288  | 6,336  | 6,224  | 6,201  | 6,202  | 6,202       |
| General  | 744    | 744    | 744    | 744    | 744    | 744    | 744    | 744    | 744    | 744    | 744    | 744    | 744         |
| Program  | 1,094  | 1,094  | 1,094  | 1,094  | 1,094  | 1,094  | 1,094  | 1,124  | 1,174  | 1,124  | 1,124  | 1,124  | 1,124       |
| Reception center   | 4,090  | 4,088  | 4,087  | 4,087  | 4,086  | 4,189  | 4,421  | 4,420  | 4,418  | 4,356  | 4,333  | 4,334  | 4,334       |
| Employment   | 85     | 86     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85          |
| Mental health  | 958    | 958    | 958    | 958    | 958    | 958    | 988    | 988    | 988    | 958    | 958    | 958    | 958         |
| Substance abuse  | 475    | 475    | 475    | 475    | 475    | 580    | 719    | 718    | 718    | 718    | 724    | 724    | 724         |
| Medical beds   | 1,437  | 1,437  | 1,437  | 1,437  | 1,437  | 1,437  | 1,470  | 1,470  | 1,470  | 1,437  | 1,437  | 1,437  | 1,437       |
| Special populations  | 334    | 334    | 334    | 334    | 334    | 334    | 334    | 334    | 334    | 334    | 334    | 334    | 334         |
| Veterans   | 801    | 798    | 798    | 798    | 797    | 795    | 825    | 825    | 823    | 824    | 795    | 796    | 796         |
| Young adults   | 417    | 417    | 417    | 417    | 417    | 417    | 447    | 447    | 447    | 447    | 417    | 417    | 417         |
| Older adults   | 60     | 60     | 60     | 60     | 60     | 60     | 60     | 60     | 60     | 60     | 60     | 60     | 60          |
| Other  | 110    | 107    | 107    | 107    | 106    | 104    | 104    | 104    | 102    | 103    | 104    | 105    | 105         |
| Other  | 214    | 214    | 214    | 214    | 214    | 214    | 214    | 214    | 214    | 214    | 214    | 214    | 214         |
| <b>SAFETY AND CLEANLINESS</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| External inspections   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average number of Callahan deficiencies per site                                     | NA     | NA     | NA     | NA     | 1.8    | NA     | NA     | NA     | NA     | NA     | 6.8    | NA     | 4.4         |
| <b>By Facility Management</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| <b>DHS operated</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| External inspections   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average number of Callahan deficiencies per site                                     | NA     | NA     | NA     | NA     | 2.5    | NA     | NA     | NA     | NA     | NA     | 3.8    | NA     | 3.1         |

# CRITICAL ACTIVITIES REPORT

## ADULT SERVICES - FISCAL YEAR 2002

| SAFETY AND CLEANLINESS   |        |        |        |        |        |        |        |        |        |        |        |        |             |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|
| Non-DHS operated   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| External inspections   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average number of Callahan deficiencies per site   | NA     | NA     | NA     | NA     | 1.7    | NA     | NA     | NA     | NA     | NA     | 7.3    | NA     | 4.7         |
| POPULATION   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily census   | 5,687  | 5,716  | 5,702  | 5,846  | 5,843  | 5,933  | 6,094  | 6,161  | 6,199  | 6,099  | 5,955  | 5,806  | 5,920       |
| % of total single adult census   | 77%    | 77%    | 77%    | 77%    | 77%    | 77%    | 77%    | 78%    | 78%    | 78%    | 77%    | 77%    | 77%         |
| SINGLE ADULT SERVICES: MEN   | Jul-01 | Aug-01 | Sep-01 | Oct-01 | Nov-01 | Dec-01 | Jan-02 | Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | FISCAL 2002 |
| Distribution of population   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily in assessment  | 721    | 718    | 717    | 734    | 717    | 723    | 747    | 740    | 734    | 715    | 732    | 724    | 727         |
| Average daily in general beds  | 1,080  | 1,081  | 1,061  | 1,082  | 1,089  | 1,090  | 1,092  | 1,095  | 1,119  | 1,074  | 973    | 920    | 1,063       |
| Average daily in programs  | 3,885  | 3,916  | 3,925  | 4,031  | 4,037  | 4,121  | 4,255  | 4,326  | 4,346  | 4,310  | 4,250  | 4,161  | 4,130       |
| Average daily in reception center  | 81     | 79     | 76     | 82     | 283    | 80     | 81     | 81     | 81     | 140    | 82     | 80     | 102         |
| Average daily in employment  | 938    | 944    | 928    | 948    | 747    | 964    | 990    | 977    | 975    | 905    | 951    | 944    | 934         |
| Average daily in mental health   | 464    | 470    | 470    | 470    | 470    | 516    | 602    | 678    | 709    | 704    | 700    | 692    | 579         |
| Average daily in substance abuse   | 1,295  | 1,310  | 1,347  | 1,413  | 1,414  | 1,427  | 1,430  | 1,438  | 1,442  | 1,423  | 1,415  | 1,403  | 1,396       |
| Average daily in medical beds  | 321    | 327    | 322    | 327    | 329    | 329    | 332    | 330    | 328    | 325    | 308    | 258    | 320         |
| Average daily in special populations   | 786    | 788    | 782    | 790    | 795    | 803    | 821    | 822    | 811    | 813    | 793    | 784    | 799         |
| Average daily, veterans  | 361    | 360    | 362    | 362    | 375    | 372    | 390    | 392    | 384    | 389    | 366    | 363    | 373         |
| Average daily, young adults  | 57     | 56     | 58     | 60     | 59     | 60     | 60     | 60     | 59     | 59     | 60     | 60     | 59          |
| Average daily, older adults  | 109    | 108    | 107    | 106    | 106    | 105    | 104    | 104    | 102    | 102    | 102    | 100    | 105         |
| Average daily, other   | 259    | 263    | 256    | 262    | 254    | 267    | 267    | 266    | 266    | 263    | 266    | 262    | 262         |
| Percent Distribution of population   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily in assessment (percent)  | 13%    | 13%    | 13%    | 13%    | 12%    | 12%    | 12%    | 12%    | 12%    | 12%    | 12%    | 12%    | 12%         |
| Average daily in general beds (percent)  | 19%    | 19%    | 19%    | 19%    | 19%    | 18%    | 18%    | 18%    | 18%    | 18%    | 16%    | 16%    | 18%         |
| Average daily in programs (percent)  | 68%    | 69%    | 69%    | 69%    | 69%    | 69%    | 70%    | 70%    | 70%    | 71%    | 71%    | 72%    | 70%         |
| Average daily in reception center (percent)  | 1%     | 1%     | 1%     | 1%     | 5%     | 1%     | 1%     | 1%     | 1%     | 2%     | 1%     | 1%     | 2%          |
| Average daily in employment (percent)  | 16%    | 17%    | 16%    | 16%    | 13%    | 16%    | 16%    | 16%    | 16%    | 15%    | 16%    | 16%    | 16%         |
| Average daily in mental health (percent)   | 8%     | 8%     | 8%     | 8%     | 8%     | 9%     | 10%    | 11%    | 11%    | 12%    | 12%    | 12%    | 10%         |
| Average daily in substance abuse (percent)   | 23%    | 23%    | 24%    | 24%    | 24%    | 24%    | 23%    | 23%    | 23%    | 23%    | 24%    | 24%    | 24%         |
| Average daily in medical beds (percent)  | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 5%     | 5%     | 5%     | 5%     | 5%     | 4%     | 5%          |
| Average daily in special populations (percent)   | 14%    | 14%    | 14%    | 14%    | 14%    | 14%    | 13%    | 13%    | 13%    | 13%    | 13%    | 14%    | 13%         |
| Average daily, veterans (percent)  | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 6%     | 6%          |
| Average daily, young adults (percent)  | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%     | 1%          |
| Average daily, older adults (percent)  | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%          |
| Average daily, other (percent)   | 5%     | 5%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 5%     | 4%          |
| Basic demographics, number of unique individuals receiving services (total unduplicated) |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Race/ethnicity   | 7,520  | 7,650  | 7,238  | 7,700  | 7,686  | 7,821  | 7,990  | 7,886  | 8,256  | 8,237  | 7,938  | 7,749  | 20,196      |
| Asian/Pacific Islander   | 71     | 74     | 67     | 64     | 72     | 75     | 77     | 74     | 67     | 62     | 72     | 75     | 179         |
| Black  | 4,466  | 4,588  | 4,337  | 4,572  | 4,556  | 4,636  | 4,715  | 4,656  | 4,873  | 4,860  | 4,706  | 4,620  | 11,544      |
| Hispanic   | 1,872  | 1,889  | 1,783  | 1,876  | 1,890  | 1,931  | 1,990  | 1,981  | 2,077  | 2,084  | 1,992  | 1,943  | 5,372       |
| Native American  | 7      | 10     | 14     | 13     | 14     | 14     | 13     | 11     | 10     | 13     | 12     | 11     | 35          |
| White  | 879    | 873    | 842    | 909    | 905    | 924    | 952    | 921    | 968    | 970    | 913    | 877    | 2,461       |
| Other  | 49     | 43     | 37     | 53     | 55     | 61     | 57     | 61     | 64     | 75     | 70     | 63     | 159         |
| Unknown (please see definition)  | 176    | 173    | 158    | 213    | 194    | 180    | 186    | 182    | 197    | 173    | 173    | 160    | 446         |

# CRITICAL ACTIVITIES REPORT

## ADULT SERVICES - FISCAL YEAR 2002

| <b>SINGLE ADULT SERVICES: MEN</b>   | <b>Jul-01</b> | <b>Aug-01</b> | <b>Sep-01</b> | <b>Oct-01</b> | <b>Nov-01</b> | <b>Dec-01</b> | <b>Jan-02</b> | <b>Feb-02</b> | <b>Mar-02</b> | <b>Apr-02</b> | <b>May-02</b> | <b>Jun-02</b> | <b>FISCAL 2002</b> |
|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------------|
| Age, number of unique individuals receiving services (total unduplicated) | 7,520         | 7,650         | 7,238         | 7,700         | 7,686         | 7,821         | 7,990         | 7,886         | 8,256         | 8,237         | 7,938         | 7,749         | 20,196             |
| 18 to 29  | 880           | 882           | 811           | 894           | 906           | 946           | 988           | 964           | 1,051         | 1,036         | 970           | 968           | 3,252              |
| 30 to 44  | 3,422         | 3,510         | 3,240         | 3,437         | 3,390         | 3,444         | 3,483         | 3,404         | 3,585         | 3,542         | 3,403         | 3,298         | 9,483              |
| 45 to 64  | 3,004         | 3,034         | 2,955         | 3,132         | 3,137         | 3,186         | 3,281         | 3,269         | 3,370         | 3,421         | 3,335         | 3,256         | 6,967              |
| over 65   | 214           | 224           | 232           | 237           | 253           | 245           | 238           | 249           | 250           | 238           | 230           | 227           | 494                |
| Total number of new clients at intake                                     | 630           | 667           | 438           | 628           | 625           | 637           | 663           | 535           | 663           | 638           | 536           | 556           | 7,216              |
| Average number of surge beds used   | 0             | 0             | 0             | 0             | 1             | 1             | 11            | 0             | 6             | 0             | 0             | 0             | 2                  |
| Total days surge beds used  | 0             | 0             | 0             | 0             | 2             | 2             | 9             | 0             | 6             | 0             | 0             | 0             | 19                 |
| <b>LENGTH OF STAY (LOS)</b>   |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| Average LOS for men (in days)   | 23            | 23            | 24            | 24            | 23            | 24            | 24            | 22            | 23            | 22            | 23            | 22            | 107                |
| <b>SINGLE ADULT SERVICES: WOMEN</b>                                       | <b>Jul-01</b> | <b>Aug-01</b> | <b>Sep-01</b> | <b>Oct-01</b> | <b>Nov-01</b> | <b>Dec-01</b> | <b>Jan-02</b> | <b>Feb-02</b> | <b>Mar-02</b> | <b>Apr-02</b> | <b>May-02</b> | <b>Jun-02</b> | <b>FISCAL 2002</b> |
| <b>FACILITIES</b>   |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| Total number of shelter facilities  | 24            | 24            | 24            | 24            | 24            | 24            | 24            | 24            | 24            | 25            | 25            | 25            | 25                 |
| DHS operated  | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3                  |
| Non-DHS operated  | 21            | 21            | 21            | 21            | 21            | 21            | 21            | 21            | 21            | 22            | 22            | 22            | 22                 |
| Total number of beds  | 1,813         | 1,815         | 1,816         | 1,816         | 1,817         | 1,819         | 1,819         | 1,819         | 1,821         | 1,985         | 1,978         | 1,977         | 1,977              |
| DHS operated  | 593           | 593           | 593           | 593           | 593           | 593           | 593           | 593           | 593           | 593           | 593           | 593           | 593                |
| Non-DHS operated  | 1,220         | 1,222         | 1,223         | 1,223         | 1,224         | 1,226         | 1,226         | 1,226         | 1,228         | 1,392         | 1,385         | 1,384         | 1,384              |
| Total number of beds  | 1,813         | 1,815         | 1,816         | 1,816         | 1,817         | 1,819         | 1,819         | 1,819         | 1,821         | 1,985         | 1,978         | 1,977         | 1,977              |
| Assessment  | 279           | 279           | 279           | 279           | 279           | 279           | 279           | 279           | 279           | 279           | 279           | 279           | 279                |
| General   | 559           | 439           | 439           | 429           | 429           | 429           | 429           | 429           | 429           | 557           | 557           | 557           | 557                |
| Program   | 975           | 1,097         | 1,098         | 1,108         | 1,109         | 1,111         | 1,111         | 1,111         | 1,113         | 1,149         | 1,142         | 1,141         | 1,141              |
| Reception center  | 9             | 8             | 9             | 9             | 9             | 9             | 9             | 9             | 9             | 9             | 9             | 9             | 9                  |
| Employment  | 54            | 54            | 54            | 54            | 54            | 54            | 54            | 54            | 54            | 54            | 54            | 54            | 54                 |
| Mental health   | 366           | 366           | 366           | 376           | 376           | 376           | 376           | 376           | 376           | 413           | 407           | 407           | 407                |
| Substance abuse   | 333           | 333           | 333           | 333           | 333           | 333           | 333           | 333           | 333           | 333           | 333           | 333           | 333                |
| Medical beds  | 69            | 69            | 69            | 69            | 69            | 69            | 69            | 69            | 69            | 69            | 69            | 69            | 69                 |
| Special populations   | 144           | 267           | 267           | 267           | 268           | 270           | 270           | 270           | 272           | 271           | 270           | 269           | 269                |
| Veterans  | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0                  |
| Young adults  | 37            | 37            | 37            | 37            | 37            | 37            | 37            | 37            | 37            | 37            | 37            | 37            | 37                 |
| Older adults  | 70            | 73            | 73            | 73            | 74            | 76            | 76            | 76            | 78            | 77            | 76            | 75            | 75                 |
| Other   | 37            | 157           | 157           | 157           | 157           | 157           | 157           | 157           | 157           | 157           | 157           | 157           | 157                |
| <b>SAFETY AND CLEANLINESS</b>   |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| External inspections  |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| Average number of Callahan deficiencies per site                          | NA            | NA            | NA            | NA            | 0.1           | NA            | NA            | NA            | NA            | NA            | 2.7           | NA            | 1.4                |
| <b>By Facility Management</b>   |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| <b>DHS operated</b>   |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| External inspections  |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| Average number of Callahan deficiencies per site                          | NA            | NA            | NA            | NA            | 0.3           | NA            | NA            | NA            | NA            | NA            | 1.3           | NA            | 0.8                |
| <b>Non-DHS operated</b>   |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| External inspections  |               |               |               |               |               |               |               |               |               |               |               |               |                    |
| Average number of Callahan deficiencies per site                          | NA            | NA            | NA            | NA            | 0.1           | NA            | NA            | NA            | NA            | NA            | 2.9           | NA            | 1.4                |

# CRITICAL ACTIVITIES REPORT

## ADULT SERVICES - FISCAL YEAR 2002

| SINGLE ADULT SERVICES: WOMEN   | Jul-01 | Aug-01 | Sep-01 | Oct-01 | Nov-01 | Dec-01 | Jan-02 | Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | FISCAL 2002 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------|
| <b>POPULATION</b>  |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily census   | 1,698  | 1,724  | 1,722  | 1,726  | 1,733  | 1,748  | 1,773  | 1,753  | 1,760  | 1,752  | 1,767  | 1,751  | 1,742       |
| % of total single adult census   | 23%    | 23%    | 23%    | 23%    | 23%    | 23%    | 23%    | 22%    | 22%    | 22%    | 23%    | 23%    | 23%         |
| Distribution of population   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily in assessment  | 238    | 249    | 239    | 232    | 239    | 244    | 254    | 259    | 258    | 256    | 273    | 273    | 251         |
| Average daily in general beds  | 537    | 501    | 427    | 420    | 421    | 422    | 425    | 422    | 422    | 421    | 419    | 382    | 435         |
| Average daily in programs  | 923    | 974    | 1,057  | 1,074  | 1,073  | 1,082  | 1,093  | 1,072  | 1,080  | 1,076  | 1,075  | 1,096  | 1,056       |
| Average daily in reception center  | 7      | 7      | 8      | 8      | 7      | 8      | 7      | 7      | 8      | 9      | 8      | 8      | 8           |
| Average daily in employment  | 53     | 53     | 52     | 54     | 53     | 53     | 53     | 53     | 53     | 52     | 53     | 53     | 53          |
| Average daily in mental health   | 354    | 359    | 359    | 365    | 369    | 371    | 372    | 369    | 368    | 365    | 366    | 385    | 367         |
| Average daily in substance abuse   | 305    | 301    | 309    | 317    | 315    | 320    | 326    | 308    | 314    | 315    | 315    | 318    | 314         |
| Average daily in medical beds  | 66     | 68     | 68     | 68     | 65     | 66     | 68     | 67     | 68     | 68     | 66     | 67     | 67          |
| Average daily in special populations   | 138    | 185    | 262    | 262    | 265    | 264    | 266    | 268    | 269    | 266    | 268    | 266    | 248         |
| Average daily, veterans  | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0           |
| Average daily, young adults  | 36     | 36     | 36     | 36     | 37     | 36     | 37     | 37     | 36     | 36     | 36     | 37     | 36          |
| Average daily, older adults  | 70     | 71     | 73     | 73     | 73     | 74     | 75     | 75     | 77     | 75     | 75     | 74     | 74          |
| Average daily, other   | 32     | 79     | 152    | 152    | 155    | 154    | 155    | 156    | 156    | 155    | 156    | 155    | 138         |
| Percent Distribution of population   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Average daily in assessment (percent)  | 14%    | 14%    | 14%    | 13%    | 14%    | 14%    | 14%    | 15%    | 15%    | 15%    | 15%    | 16%    | 14%         |
| Average daily in general beds (percent)  | 32%    | 29%    | 25%    | 24%    | 24%    | 24%    | 24%    | 24%    | 24%    | 24%    | 24%    | 22%    | 25%         |
| Average daily in programs (percent)  | 54%    | 56%    | 61%    | 62%    | 62%    | 62%    | 62%    | 61%    | 61%    | 61%    | 61%    | 63%    | 61%         |
| Average daily in reception center (percent)  | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 1%     | 0%     | 0%     | 0%          |
| Average daily in employment (percent)  | 3%     | 3%     | 3%     | 3%     | 3%     | 3%     | 3%     | 3%     | 3%     | 3%     | 3%     | 3%     | 3%          |
| Average daily in mental health (percent)   | 21%    | 21%    | 21%    | 21%    | 21%    | 21%    | 21%    | 21%    | 21%    | 21%    | 21%    | 22%    | 21%         |
| Average daily in substance abuse (percent)   | 18%    | 17%    | 18%    | 18%    | 18%    | 18%    | 18%    | 18%    | 18%    | 18%    | 18%    | 18%    | 18%         |
| Average daily in medical beds (percent)  | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%          |
| Average daily in special populations (percent)                                       | 8%     | 11%    | 15%    | 15%    | 15%    | 15%    | 15%    | 15%    | 15%    | 15%    | 15%    | 15%    | 14%         |
| Average daily, veterans (percent)  | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%     | 0%          |
| Average daily, young adults (percent)  | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%          |
| Average daily, older adults (percent)  | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%     | 4%          |
| Average daily, other (percent)   | 2%     | 5%     | 9%     | 9%     | 9%     | 9%     | 9%     | 9%     | 9%     | 9%     | 9%     | 9%     | 8%          |
| Basic demographics   |        |        |        |        |        |        |        |        |        |        |        |        |             |
| Race/ethnicity, number of unique individuals receiving services (total unduplicated) | 2,112  | 2,172  | 2,099  | 2,169  | 2,142  | 2,149  | 2,231  | 2,220  | 2,267  | 2,307  | 2,317  | 2,263  | 5,854       |
| Asian/Pacific Islander   | 12     | 12     | 10     | 14     | 14     | 15     | 15     | 21     | 16     | 14     | 11     | 15     | 37          |
| Black  | 1,079  | 1,111  | 1,090  | 1,113  | 1,088  | 1,112  | 1,173  | 1,171  | 1,224  | 1,249  | 1,298  | 1,263  | 3,095       |
| Hispanic   | 313    | 304    | 293    | 323    | 330    | 330    | 365    | 371    | 375    | 377    | 385    | 382    | 902         |
| Native American  | 6      | 5      | 5      | 5      | 6      | 6      | 3      | 6      | 4      | 4      | 4      | 8      | 16          |
| White  | 177    | 171    | 159    | 171    | 169    | 182    | 186    | 190    | 202    | 198    | 198    | 201    | 429         |
| Other  | 25     | 27     | 22     | 19     | 22     | 28     | 37     | 35     | 37     | 41     | 43     | 40     | 93          |
| Unknown (please see definition)  | 500    | 542    | 520    | 524    | 513    | 476    | 452    | 426    | 409    | 424    | 378    | 354    | 1,282       |

# CRITICAL ACTIVITIES REPORT ADULT SERVICES - FISCAL YEAR 2002

| SINGLE ADULT SERVICES: WOMEN  | Jul-01 | Aug-01 | Sep-01 | Oct-01 | Nov-01 | Dec-01 | Jan-02 | Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | FISCAL<br>2002 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----------------|
| <b>POPULATION</b>   |        |        |        |        |        |        |        |        |        |        |        |        |                |
| Age, number of unique individuals receiving services (total unduplicated) | 2,112  | 2,172  | 2,099  | 2,169  | 2,142  | 2,149  | 2,231  | 2,220  | 2,267  | 2,307  | 2,317  | 2,263  | 5,854          |
| 18 to 29  | 370    | 397    | 366    | 368    | 356    | 368    | 398    | 392    | 394    | 417    | 430    | 415    | 1,278          |
| 30 to 44  | 947    | 966    | 931    | 965    | 958    | 942    | 999    | 998    | 996    | 1,000  | 1,008  | 982    | 2,697          |
| 45 to 64  | 731    | 746    | 738    | 766    | 761    | 773    | 764    | 763    | 810    | 825    | 811    | 803    | 1,728          |
| over 65   | 64     | 63     | 64     | 70     | 67     | 66     | 70     | 67     | 67     | 65     | 68     | 63     | 151            |
| Total number of new clients at intake                                     | 233    | 235    | 172    | 196    | 207    | 198    | 230    | 189    | 192    | 254    | 234    | 229    | 2,569          |
| Average number of surge beds used   | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0              |
| Total number of days surge beds used                                      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0              |
| <b>LENGTH OF STAY (LOS)</b>   |        |        |        |        |        |        |        |        |        |        |        |        |                |
| Average LOS for women (in days)   | 25     | 25     | 25     | 25     | 24     | 25     | 25     | 22     | 24     | 23     | 24     | 23     | 109            |