

# TOP TEN - FISCAL YEAR 2002

	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	FISCAL YEAR
<b>INCREASE THE NUMBER OF PEOPLE PREVENTED/DIVERTED FROM HOMELESSNESS</b>													
Number of new single adults	863	902	610	824	832	835	893	724	855	892	770	785	9,785
Number of new eligible families	581	527	253	336	445	397	508	669	867	674	603	500	6,360
Total repeat entrants	1,562	1,699	1,658	1,734	1,494	1,546	1,643	1,504	1,817	1,741	1,738	1,533	7,989
Repeat single adults	1,391	1,528	1,557	1,628	1,354	1,431	1,524	1,376	1,599	1,555	1,545	1,382	6,190
Repeat families	171	171	101	106	140	115	119	128	218	186	193	151	1,807
Average Daily Single Adult Census	7,385	7,440	7,424	7,572	7,576	7,681	7,867	7,914	7,959	7,851	7,722	7,557	7,662
Average Daily Family Census	6,475	6,638	6,625	6,664	6,728	6,829	6,992	7,182	7,447	7,735	7,929	8,085	7,111
<b>Project Greenlight</b>													
Total self-identifying as homeless upon discharge	---	---	---	---	---	---	---	---	---	---	---	---	---
Percent diverted	---	---	---	---	---	---	---	---	---	---	---	---	---
<b>REDUCE STREET HOMELESSNESS</b>													
Placements by outreach in shelters, drop-in centers or treatment programs (duplicated)	620	641	518	481	452	483	568	633	666	644	647	634	6,987
Homeless Outreach Population Survey: Manhattan	---	---	---	---	---	---	---	---	---	---	---	---	---
<b>INCREASE CLIENT ENGAGEMENT AND RESPONSIBILITY</b>													
<b>Transfers</b>													
Percent of single adults with more than one facility transfer	4.6%	7.7%	9.8%	11.8%	12.9%	14.0%	15.3%	16.9%	17.9%	19.3%	21.7%	22.9%	17.1%
Percent of families with more than one facility transfer	2.3%	4.3%	5.5%	6.2%	7.2%	7.8%	8.9%	9.9%	10.4%	10.5%	10.6%	10.8%	7.5%
<b>Placement targets</b>													
Percent of family facilities meeting placement targets	---	---	---	---	---	---	---	---	---	---	---	---	N/A
<b>REDUCE SHELTER LENGTH OF STAY (LOS)</b>													
Average LOS for adults (in days)	24	23	24	24	23	24	24	22	23	22	23	23	107
Average LOS for families (in days)	324	315	316	343	343	320	319	309	301	304	295	297	315
Percent of adults that are long term stayers	14%	14%	15%	14%	14%	14%	14%	14%	14%	14%	14%	14%	14%
Percent of families that are long term stayers	15%	15%	15%	16%	16%	15%	15%	14%	14%	13%	13%	13%	15%
<b>INCREASE PLACEMENT OF DHS CLIENTS INTO PERMANENT HOUSING</b>													
Percent of single adults placed into permanent housing of those served	4%	5%	4%	5%	4%	4%	4%	4%	5%	5%	5%	4%	21%
Percent of families placed into permanent housing of those served	5%	5%	3%	4%	3%	3%	3%	4%	4%	3%	4%	4%	22%
Total single adults placed in permanent housing	420	516	388	475	433	424	456	441	565	543	481	414	5,556
Total families placed in permanent housing	349	362	208	302	258	246	254	300	289	284	342	327	3,521
<b>REDUCE RE-ENTRIES INTO THE SHELTER SYSTEM</b>													
Percent of single adults placed into housing who returned to DHS within a year	17%	14%	13%	17%	15%	15%	17%	12%	17%	18%	16%	17%	16%
Percent of families placed in permanent housing who returned to DHS within one year	4%	2%	2%	2%	2%	5%	5%	7%	4%	1%	0%	3%	3%
Percent of families placed in permanent housing who returned to DHS within two years	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
<b>IMPROVE ADMINISTRATIVE EFFICIENCIES AND REVENUE MAXIMIZATION TO SUPPORT SERVICES</b>													
Percent of families on Public Assistance	72%	63%	63%	65%	70%	70%	69%	72%	72%	75%	69%	64%	69%
<b>INCREASE THE NUMBER OF TRAINED AND QUALIFIED STAFF</b>													
Percent of vacancies agency-wide	---	---	---	---	---	---	---	---	---	---	---	---	---
<b>MAINTAIN SHELTER SAFETY AND CLEANLINESS</b>													
External inspections													
Average number of Callahan deficiencies per site	---	---	---	---	1.1	---	---	---	---	---	2.1	---	3.2
Security Incidents, all shelters (per 1000)	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA	DNA
<b>INCREASE INTERAGENCY COORDINATION AND CROSS SYSTEM COLLABORATION</b>													
Number of joint projects with other public agencies	---	---	---	---	---	---	---	---	---	---	---	---	---