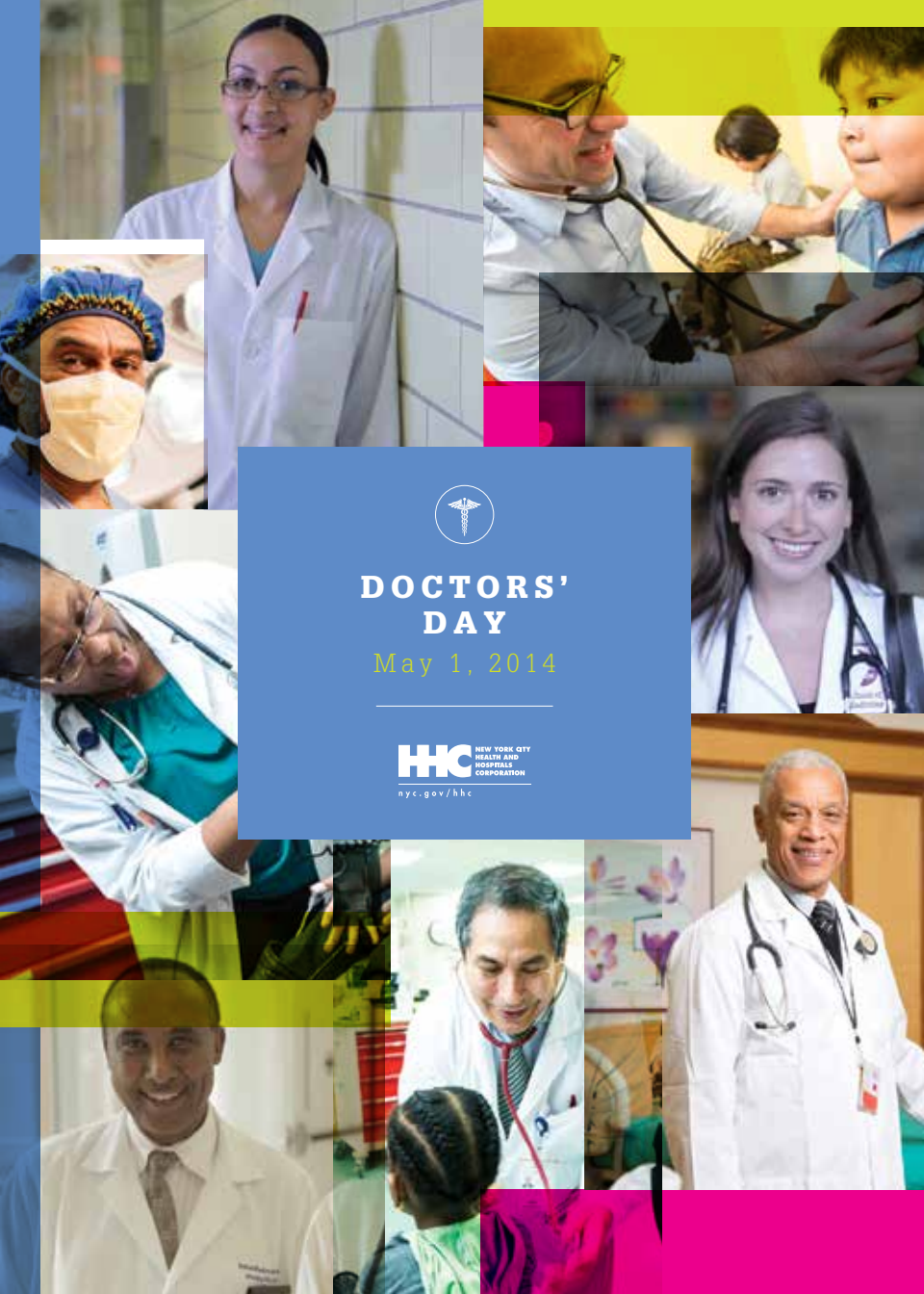




DOCTORS' DAY

May 1, 2014

HHC NEW YORK CITY
HEALTH AND
HOSPITALS
CORPORATION
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Welcome

DOCTORS' DAY

May 1, 2014



Ram Raju, MD, MBA, FACS, FACHE

President/Chief Executive Officer

Antonio D. Martin

Executive Vice President/Corporate Chief Operating Officer

Ross Wilson, MD, FRACP, FCICM

Senior Vice President/Corporate Chief Medical Officer

Lauren Johnston, RN, MSN, NEA-BC, FACHE

Senior Assistant Vice President/Corporate Chief Nursing Officer

A Message from

Ram Raju, MD, HHC President and

Ross Wilson, MD, Corporate Chief Medical Officer

HHC Doctors' Day 2014 May 1, 2014



Some months ago, NPR hosted an interview featuring surgeon and author Dr. Atul Gawande (The Checklist Manifesto) that focused on the practice of medicine in general, the role of physicians in particular, and how these are changing in the face of healthcare reform.

During the interview, Dr. Gawande said that the value of today's physician does not depend solely on one's ability to discover or utilize the newest drug, device, procedure, or specialty. Instead, today's physician must also be an innovative leader who knows how to connect the dots on behalf of patients. How to use proven new models of collaborative care delivery that efficiently knit together the multidisciplinary talents and skills of everyone on the care team.

In reviewing the selection of honorees for HHC Doctors' Day 2014, this observation could not be more apt. At every point across the continuum of care, this year's honorees

-- and all the HHC physicians they represent -- are at the forefront of collaborative care delivery. From partnerships with parents to improve child health, to implementing disease prevention initiatives for adolescents, to reducing unnecessary use of psychotropic medications for behavioral health patients, to incorporating supportive palliative medicine strategies for serious illness or end of life care, HHC physicians are leading teams that are more effective than ever at promoting wellness, preventing illness, reducing pain and suffering, and mitigating disease processes.

Please join us in congratulating our honorees, in reading about their accomplishments, and in saluting the hard work and dedication of all HHC physicians, as we celebrate HHC Doctors' Day 2014. We are proud of their leadership, their innovation, and their consistent provision of efficient, high-quality health services.

Finally, we are grateful for the dedication of all our HHC physicians. You are doing great work on the front lines of medicine in New York City, bringing hope and healing to our patients and our communities. Every day, by living your work and believing in our mission, you remind us of what excellence in medicine means.

Handwritten signatures of Ram Raju and Ross Wilson.

HHC Medical Directors

Bellevue Hospital Center
Nathan Link, MD

Coler Nursing Facility/The Henry J. Carter
Specialty Hospital and Nursing Facility
Yolanda Bruno, MD

Coney Island Hospital
John Maese, MD

Cumberland Diagnostic and
Treatment Center
Cynthia Boakye, MD

Dr. Susan Smith McKinney Nursing and
Rehabilitation Center
Steven Kaner, MD

East New York Diagnostic and
Treatment Center
Marcellus Walker, MD

Elmhurst Hospital Center
Queens Hospital Center
Jasmin Moshirpur, MD

Gotham Health
Walid Michelen, MD

Gouverneur Health
William Bateman, MD

Harlem Hospital Center
Maurice Wright, MD

Jacobi Medical Center
North Central Bronx Hospital
John McNelis, MD (Acting)

Kings County Hospital Center
Ghassan Jamaledine, MD

Lincoln Medical and
Mental Health Center
Melissa Schori, MD

MetroPlus Health Plan
Van Dunn, MD

Metropolitan Hospital Center
Richard K. Stone, MD

Morrisania Diagnostic and
Treatment Center
David John, MD

Renaissance Health Care Network
Diagnostic and Treatment Center
Reba Williams, MD

Sea View Hospital
Rehabilitation Center and Home
Maria Pablo, M.D

Segundo Ruiz Belvis Diagnostic and
Treatment Center
Amanda Ascher, MD

Woodhull Medical and
Mental Health Center
Edward R. Fishkin, MD

2014 Doctors' Day Recipients

Bellevue Hospital Center

Laura Evans, MD

Medical Director, Critical Care

Coler Nursing Facility/The Henry J. Carter Specialty Hospital and Nursing Facility

Ravindra Amin, MD

Chief of Psychiatry

Coney Island Hospital

Damian B. Kim, MD, FAPA, FAAPDP

Director of Outpatient Division, Department of Psychiatry

Cumberland Diagnostic and Treatment Center

Stephanie Roze, MD

Sumner Child Health Practice

Dr. Susan Smith McKinney Nursing and Rehabilitation Center

Inna Sosina, MD

East New York Diagnostic and Treatment Center

Jose Concepcion, MD

Elmhurst Hospital Center

Concepcion Songco, MD

Associate Medical Director of Pediatric Ambulatory Care

Gouverneur Health - Diagnostic and Treatment Center

Mark Baehser, MD

Center for Community Health and Wellness

Gouverneur Health - The Residence at Gouverneur Court

Alexander Kolessa, MD

Harlem Hospital Center

Roseanne Cousins, MD

Associate Director of Medicine, Department of Medicine and Chief Hospitalist

HHC Health and Home Care

Kathie T. Rones, MD, MPH, FACP

Deputy Chief Medical Officer, MetroPlus Health Plan

Jacobi Medical Center

Robert Sidlow, MD, MBA

Vice Chairman of Medicine and Deputy Chief Medical Officer, North Bronx Healthcare Network

Kings County Hospital Center

Peter R. (Rusty) Peacock, Jr., MD, FACEP

Chief Medical Informatics Officer

Lincoln Medical and Mental Health Center

Paul Moh MD, MBA

Chief of Radiology

MetroPlus Health Plan

Oladipo A. Alao, MD, MPH

Associate Medical Director and Director, HIV Services, MetroPlus Health Plan
Division of Infectious Diseases, Harlem Hospital Center

Metropolitan Hospital Center

Beata Popis-Matejak, MD

Department of Pulmonary and Critical Care Medicine

Morrisania Diagnostic and Treatment Center

Tewodros Kiros, OD

Chief of Eye Clinic

North Central Bronx Hospital

Haseen Sharma-Cooper, MD

Associate Director of Psychiatry and Director of Psychiatric Hospital Services

Queens Hospital Center

Martin Maurer, MD

Director of Psychiatry

Renaissance Health Care Network Diagnostic and Treatment Center

Carlton Trotman, DDS

Sea View Rehabilitation Center and Home

John Imperio, MD

Segundo Ruiz Belvis Diagnostic and Treatment Center

John Morrow, DDS

Woodhull Medical and Mental Health Center

Alan Sacerdote, MD

Chief of Endocrinology

Laura Evans, MD

Medical Director, Critical Care, Bellevue Hospital Center



Dr. Laura Evans began service at Bellevue as the Director of the Medical Intensive Care Unit and became Bellevue's Medical Director of Critical Care in 2009. She has held active leadership roles on several hospital-wide and HHC-wide committees focusing on education, patient safety, and quality improvement in the intensive care unit.

Dr. Evans has been actively involved in many projects, including improving handoff processes and reducing hospital-acquired infections. Her most noted accomplishment at Bellevue is her leadership in creating the Bellevue Sepsis Team, a program established in 2012 in which patients with sepsis are screened, evaluated by a multidisciplinary team, and promptly treated with lifesaving sepsis interventions. The program has already shown vastly improved clinical results, with significantly decreased sepsis mortality – an estimated 94 lives have been saved to date. Under the leadership of Dr. Evans, the Bellevue Sepsis Team earned the distinguished HHC President's Choice Award in 2013.

Dr. Evans completed medical school at the University of Michigan, an internal medicine residency at Columbia University, and a pulmonary and critical care medicine fellowship at the University of Washington. Nationally, she served on the Guidelines Oversight Committee of the American College of Chest Physicians, and is currently the chair of the internal medicine section of the Society of Critical Care Medicine.

Ravindra Amin, MD

Chief of Psychiatry, Coler Nursing Facility/The Henry J. Carter Specialty Hospital and Nursing Facility

Shortly after his arrival at our facilities in 2009, Dr. Ravindra Amin undertook a pilot study of off-label use of antipsychotic medications in the management of behavioral and psychological symptoms of dementia. Because of his vision and leadership in this initiative, use of antipsychotics for these patients has dropped to 11.6%. This is significantly lower than both state and national levels, and contributes to improved patient care. He is a champion of clinical excellence and supporter of the multidisciplinary team. He develops training programs and uses huddles to teach and provide support for interdisciplinary team members. In doing so, he assists them in the provision of quality care, particularly in the management of difficult behaviors in special needs patients.

Dr. Amin completed his residency training at Elmhurst Hospital Center and is board certified in general psychiatry, geriatric psychiatry and addiction psychiatry. Prior to his arrival at our facilities, he served at Long Island College Hospital, where he developed and served as Director for the Geriatric Psychiatry Program.



Damian B. Kim, MD, FAPA, FAAPDP

Director of Outpatient Division, Department of Psychiatry, Coney Island Hospital



Dr. Damian Kim represents the very best of what Coney Island Hospital has to offer: experience, dedication, multiculturalism, and pursuit of clinical excellence. He has had a remarkable and distinctive career since arriving to serve at Coney Island Hospital in 1969. He has fulfilled numerous key leadership roles and responsibilities in areas such as the Alcohol Treatment Program, Mobile Geriatric Program, Assertive Community Treatment Program, Day Treatment Program, Psychiatric

Emergency, and Adult and Child Behavioral Health Clinics, and as Division Director and Associate Chair. He is also the Departmental CME Director. No task or job is ever too small or too large for him to offer his attention and expertise.

He is the author of several books on mental health written in Korean, and has been particularly focused on the immigration journey and its effect on mental health. He has published "The Road to American Dreams, Mental Health for Immigrants" in English.

Dr. Kim is a founding President of the Institute for Korean-American Culture. He is a past recipient of the Outstanding Korean-American Award from the Association of Korean-Americans for his community activities in promoting cultural and mental health.

Dr. Kim graduated from the Medical College at Seoul National University in 1959. He completed his psychiatric residency at Bellevue-NYU Medical Center in 1968. He went on to complete postgraduate training in psychoanalysis and medical hypnosis.

Stephanie Roze, MD

Sumner Child Health Practice, Cumberland Diagnostic and Treatment Center

Dr. Stephanie Roze is dedicated to providing accessible, timely, and quality care to her patients. She empowers her patients and their parents to become active partners in their healthcare. Her approach encourages compliance with appointments and adherence to treatment plans, leading to more positive health outcomes and patient satisfaction. Dr. Roze is well-liked by the patients and families under her care, and is currently providing health services for a third generation of families within the practice. She is a team player who champions the concept of medical home for her patients. Dr. Roze is compassionate, dedicated, and treats all her patients with dignity and respect.

Dr. Roze obtained her bachelor's degree from Washington University in St. Louis, Missouri, and then attended New York Medical College. She completed her residency at Metropolitan Hospital Center and Flowers Children's Hospital. She has served the North Brooklyn community as a pediatrician for 40 years.



Inna Sosina, MD

Dr. Susan Smith McKinney Nursing and Rehabilitation Center



The work ethics and values that Dr. Inna Sosina brings to her professional responsibilities are illustrative of the HHC Guiding Principles to Keep Patients First and Keep Everyone Safe. Whether it is on Pressure Ulcer Rounds or Interdisciplinary Team Rounds, Dr. Sosina is a team player who focuses on the delivery of safe, high quality patient care, as well as quality education for residents, their families, and our staff. In addition to patient care responsibilities, Dr. Sosina serves our facility as Vice President of the Medical Board, and

is also involved in providing educational programs for physician assistants and medical students. Her ability to combine medical expertise with a warm and engaging interpersonal skill endears her to residents and staff alike.

Dr. Sosina received her medical training from Russian State Medical University and subsequently came to New York, where she completed her residency in internal medicine at Lutheran Medical Center in Brooklyn. Her expertise is in long-term care.

Jose Concepcion, MD

East New York Diagnostic and Treatment Center

Dr. Jose Concepcion has worn many hats during his tenure at East New York. He served as the Associate Medical Director from 2007 until 2013, and as the Interim Medical Director until early 2014. At present, he is fulfilling the work responsibilities he loves the most – providing high quality pediatric services for the patients of our busy health center.

Dr. Concepcion graduated medical school at Southwestern University in the Philippines and is board certified in pediatrics. He began his career at HHC in 1982 in the Pediatric Emergency Department of Kings County Hospital Center. Dr. Concepcion served there as an attending physician until 2004, when he transferred to East New York.



Concepcion Songco, MD

Associate Medical Director of Pediatric Ambulatory Care, Elmhurst Hospital Center

Dr. Concepcion Songco is responsible for oversight of both the general and specialty pediatric clinics, including adherence to quality of care standards and promoting best practices within the service. She has led Elmhurst's efforts in transforming the Pediatric Ambulatory Care Department into a Patient-Centered Medical Home with efforts such as the creation of age specific care plans, restructuring of the medical home team, and improving patterns of work flow. She has also spearheaded the department's performance improvement project around HPV vaccinations in young males, work which was recently presented at the HHC Teen Health Improvement Conference in April 2014. In addition, Dr. Songco serves the Elmhurst Hospital community on many institutional committees including Child Protection, Performance Improvement and Trauma Performance Improvement.

Dr. Songco is committed to the education of tomorrow's pediatricians, and has served a longstanding role as preceptor to numerous young students and resident trainees. She is considered a vital and driving force in the growth and advancement of the department, and is regarded by her peers as a dedicated, experienced physician who demonstrates unparalleled performance and professionalism.



Dr. Songco graduated cum laude from the University of Santo Tomas in the Philippines with both a Bachelor of Science in 1970 and a medical degree in 1974. She then completed a pediatric residency and fellowship in pediatric ambulatory care at Elmhurst Hospital/Mount Sinai School of Medicine. She is an Assistant Clinical Professor of Pediatrics and is board certified in pediatrics and pediatric emergency medicine.

Mark Baehser, MD

Center for Community Health and Wellness, Gouverneur Diagnostic and Treatment Center

Dr. Mark Baehser joined our pediatrics staff in 2011, and from early on was recognized as an innovator and leader. He was the first physician in the pediatrics service, other than the Clinical Director, to develop and lead a performance improvement project, which was subsequently selected for presentation before the Quality Subcommittee of the HHC Board of Directors.

In the summer of 2013, Dr. Baehser was asked to assume responsibilities as the service's Interim Director. He accepted this responsibility with great enthusiasm, and has made a significant impact in leading further service improvement. He has earned respect and confidence from staff at every level, and his selfless commitment to our patients and to superior care is impressive and most appreciated.

Dr. Baehser graduated from St. George's Medical School in Grenada and completed his pediatric residency at SUNY Downstate University Medical Center in 2011. He was recently invited to serve on the 2014 voluntary Board of Examiners for the Malcolm Baldrige National Quality Award.



Alexander Kolessa, MD

The Residence at Gouverneur Court



Given our small physician staff and their overall quality, we have previously chosen not to name a Doctor of the Year for our skilled nursing facility (SNF). However, Dr. Alexander Kolessa is one who clearly deserves such recognition. In 2013, he was the doctor of record enabling us to open and fill two sub-acute units. When our second full-time physician suffered an unexpected and prolonged medical leave, Dr. Kolessa assumed full responsibility, capably covering for several

months with dedication and extraordinary energy. Dr. Kolessa has earned a reputation as Gouverneur's "go-to" physician for his colleagues and our nursing staff, as well as for the NYU fellows and Mercy College physician assistant students he supervises.

Dr. Kolessa has made contributions in many areas. For example, he developed a new approach for documenting the initial history and physical that better supports the extraction of data for reporting performance on quality measures, as well as for determining reimbursement. In addition, his work has helped us to develop the capability to insert PICC-lines in the SNF.

Dr. Kolessa was born in Ukraine and came to the United States in 1991. He graduated from the Robert Wood Johnson Medical School of the University of Medicine and Dentistry of New Jersey in 2003. He first trained to be a surgeon, but recognized that he preferred the relationship with patients and the intellectual nature of internal medicine. He completed his internal medicine residency at Saint Peter's University Hospital in New Jersey in 2009 followed by a fellowship in geriatric medicine at NYU. Dr. Kolessa was in the first class of the fellowship program that used Gouverneur for their skilled nursing facility rotation.

Roseanne Cousins, MD

Associate Director of Medicine, Department of Medicine Chief Hospitalist, Harlem Hospital Center

Dr. Roseanne Cousins joined the faculty of the Department of Medicine at Harlem Hospital Center in 2008. After two years as a general internist, she was selected to develop a hospitalist program at Harlem, and was appointed Chief Hospitalist. Dr. Cousins has also assumed responsibility for completing focused reviews for the Department of Medicine and root cause analyses for all clinical departments at Harlem Hospital. She is frequently consulted by Quality Management to participate in RCA interviews, or establish comprehensive timelines for complex cases, and represents the Department of Medicine when required. She served as Chief of the Department's Performance Improvement Committee from 2010 to 2013, and her management of that program and the reports it generated have been exemplary. Because of her outstanding leadership performance and her skills in quality and clinical care, Dr. Cousins was appointed Associate Director of Medicine in 2013.

Most important is Dr. Cousins' excellent bedside manner. Her advice is frequently sought by her peers regarding difficult cases, and she serves as a role model for her Division and the entire Department of Medicine.

Dr. Cousins is the quintessential physician. In addition to her responsibilities and skills at the hospital, she also manages her time as a new mother at home. In her leadership role at Harlem, she demands accountability from the physicians who report to her; in her clinical role, she ensures excellence in patient care; and in her quality activities, she works actively toward establishing as safe an environment as possible for both patients and staff.

Dr. Cousins received her B.S. from the University of Maryland and her M.D. from George Washington University School of Medicine. She completed a residency in internal medicine at the University of Miami/Jackson Memorial Hospital.



Kathie T. Rones, MD, MPH, FACP

Deputy Chief Medical Officer, MetroPlus Health Plan



Dr. Kathie Rones has been instrumental in partnering with HHC Health and Home Care to create 21st century solutions to today's healthcare needs. She has worked to develop strategies for the patients of HHC and MetroPlus that provide seamless coordination of care from hospital to home and include innovative solutions to help those most in need of services, and those most vulnerable to falling through the system. She is committed to including

HHC Health and Home Care in the network of community programs MetroPlus offers to its members and to improving the lives of HHC patients.

As part of her responsibilities at MetroPlus, Dr. Rones also serves as the Medical Director for the new MetroPlus Medicare Advantage Plans. In this role, she continues her work building healthcare systems for even larger populations of patients. Dr. Rones works tirelessly to drive and fulfill HHC's goals of safe, effective, efficient, and equitable care for all New Yorkers.

Dr. Rones is the recipient of many awards including the Physician of the Year Award and the Health Care Leadership Award, Aravas Chasad, and the Community Service Award from the Aesclepius Medical Society. For her leadership during the 9/11 World Trade Center attacks, she received an award of appreciation from the New York City Police Department.

Prior to joining MetroPlus in 2009, Dr. Rones was the Medical Director at Kings County Hospital Center for 12 years. She is also an Assistant Professor of Medicine at SUNY Downstate.

Robert Sidlow, MD, MBA

Vice Chairman of Medicine and Deputy Chief Medical Officer, North Bronx Healthcare Network (Jacobi Medical Center and North Central Bronx Hospital)

In addition to his responsibilities at the North Bronx Healthcare Network (NBHN), Dr. Robert Sidlow also serves as NBHN's Chief Medical Informatics Officer. From 2013-2014, he also served as Interim Chairman of Medicine. A board certified internist and palliative medicine specialist, Dr. Sidlow is an Associate Professor of Clinical Medicine at the Albert Einstein College of Medicine, where he has chaired the Committee on Appointments and Promotions, and is a member of the Institutional Review Board and Committee on Conflicts of Interest. He is a member of the American Board of Internal Medicine Subspecialty Board, a fellow of the American College of Physicians (ACP), and serves on the ACP Strategic Planning and Education Committee (NY Chapter). Dr. Sidlow is the recipient of the Alliance for Academic Internal Medicine Sherwood Scholar Award and the Clerkship Directors in Internal Medicine Outstanding Educational Program Development Award. His teaching and research interests include end-of-life care, performance improvement, medical errors, and the use of information technology to support clinical decision-making.

Dr. Sidlow earned a degree in biology from Yeshiva University and received his medical degree from the Columbia University College of Physicians and Surgeons. He completed medical training at The Mount Sinai Hospital in New York, and earned an MBA at the University of Massachusetts (Amherst).



Peter R. (Rusty) Peacock, Jr., MD, FACEP

Chief Medical Informatics Officer, Kings County Hospital Center



As a new attending in the Kings County Emergency Department, Dr. Peter Peacock immediately recognized the potential of electronic health records to help improve care. He developed an emergency department information system that helped streamline and standardize patient flow, and then set about using data from that system to support ongoing process improvement in the department. He went on to lead projects that implemented redesigned medication reconciliation, inpatient documentation,

and care planning. He chairs a workgroup focused on the all-important topic of medication safety. HHC has recognized his expertise and has included Dr. Peacock as a valued member of various workgroups and committees to support development of the ICIS, Business Intelligence and SharePoint programs. He also serves on IT governance committees.

Dr. Peacock received his B.A. in politics from Wake Forest University and his M.D. from the University of North Carolina. Following his residency training in emergency medicine at the Einstein Health Network in Philadelphia, he took his first attending job at Kings County and SUNY Downstate in 1999. He is currently Chief Medical Informatics Officer of Kings County Hospital Center, and Assistant Professor, Department of Emergency Medicine, SUNY Health Science Center (Downstate). He continues to work clinically in the Emergency Department as well.

Paul Moh, MD, MBA

Chief of Radiology, Lincoln Medical and Mental Health Center

Dr. Paul Moh's expertise, dedication, and superior organizational skills have led to the creation of numerous performance improvement projects in the Radiology Department. These include initiatives to reduce radiation exposure during radiology studies, reduce CT utilization, improve radiology test turn-around times, and improve the patient experience. He has also implemented several initiatives to improve patient access, including same day mammograms.

Dr. Moh completed his medical school training at the Medical College of Georgia and his MBA at New York University. He completed his diagnostic radiology residency at Nassau County Medical Center and his fellowship in ultrasound/computed tomography/MRI at North Shore University Hospital. He is the former Chairman of Radiology and Program Director at Nassau University Medical Center.



Oladipo A. Alao, MD, MPH

*Associate Medical Director and Director, HIV Services, MetroPlus Health Plan
Division of Infectious Diseases, Harlem Hospital Center*



Dr. Oladipo Alao works tirelessly to ensure that the 5,500 HIV+ members of MetroPlus Health Plan receive health services that both meet their needs and are of the highest quality. He is unfailingly professional, thoughtful and respectful, and listens carefully to respond as best as possible to all patient requests and issues. Dr. Alao collaborates closely with HHC clinicians as well as with community providers, focusing on getting members into care quickly to help avoid unnecessary emergency

room use or unnecessary hospitalizations. He has assembled an outstanding team of care managers, health educators, and case management associates to engage providers and members. In addition to his duties at MetroPlus, Dr. Alao volunteers time each week to provide services for HIV+ patients at Harlem Hospital Center. His dedication, commitment, compassion, and determination are appreciated by patients and MetroPlus staff alike.

Dr. Alao completed medical studies at the University of Ibadan College of Medicine in Nigeria. He took a residency and later, a fellowship in infectious diseases at Harlem Hospital Center. He also earned a Masters in Public Health (Epidemiology) at Columbia University. Dr. Alao is board certified in both internal medicine and infectious diseases, and is a member of the Quality of Care Advisory Committee for the NYS Department of Health AIDS Institute.

Beata Popis-Matejak, MD

Department of Pulmonary and Critical Care Medicine, Metropolitan Hospital Center

While fulfilling the demanding schedule of an intensivist, Dr. Beata Popis-Matejak also serves as chairman of our Ethics Committee, a position she has held since 2008. In this role, she provides leadership for medical ethics consultations and education for staff. She also participates in the HHC Clinical Ethics Consultation Program, which teaches proficiency in ethics consultations and bioethics mediation. Dr. Matejak is an active member of the HHC Ethics Council where she has made important contributions to several policies including Brain Death, Donation after Cardiac Death, and Not-to-Resuscitate. She has also developed a close relationship with the Palliative Care Department, and participated in the preliminary Breakthrough planning to create a Palliative Care Center of Excellence. Dr. Matejak's advice in managing the most difficult clinical and professional ethical issues has won deep respect and admiration throughout the Metropolitan community. She is a superb clinician, a leader in medical ethics consultation and education, and a role model for integrating palliative care with intensive care.

Dr. Matejak took her medical training at the Akademia Medyczna in Warsaw, Poland, and completed her internship and residency in internal medicine at Danbury Hospital. She completed a fellowship in pulmonary and critical care medicine at New York Medical College. Dr. Matejak also completed special training in bioethics and medical humanities at the Montefiore-Einstein Certificate Program and communications skills training at Memorial Sloan

Kettering. She is an Assistant Professor of Clinical Medicine, New York Medical College, and is board certified in internal medicine, pulmonary medicine, and critical care. She serves as Vice President of the Metropolitan Hospital Medical Executive Board.



Tewodros Kiros, OD

Chief of Eye Clinic, Morrisania Diagnostic and Treatment Center



For the past 13 years, the patients of Morrisania Diagnostic and Treatment Center have benefited from the care provided by Dr. Tewodros Kiros. Dr. Kiros is committed to doing everything he can to offer eye care of the highest quality to the South Bronx community. He has an open approach to working with patients and colleagues alike, and is dedicated to the needs of the patients he serves. Dr. Kiros was a recipient of the

2011 Service Excellence Award for the Generations+ Northern Manhattan Health Network.

Dr. Kiros received his O.D. and B.S. from the Pennsylvania College of Optometry in 2001. He earned a B.S. in physiology from the University of California at Davis in 1995. He interned at facilities including the Indian Hospital in Santa Fe and the Southern Vision Institute in New Orleans. His patient responsibilities also include vision services in two additional practice settings in Brooklyn and Manhattan.

Haseen Sharma-Cooper, MD

Associate Director of Psychiatry and Director of Psychiatric Hospital Services, North Central Bronx Hospital

Dr. Haseen Sharma-Cooper is a tireless advocate for quality healthcare for the patients of New York City's public health system. She is dedicated to providing empathetic care for the underserved, with particular attention to the special medical needs of patients with mental illness. Dr. Sharma-Cooper believes that in behavioral healthcare, the overarching goal is to intervene to provide services through proactive rather than reactive measures, thereby helping patients to avoid escalation of need to emergency or acute care.

Dr. Sharma-Cooper graduated from Lady Hardinge Medical College in India in 1984, and completed residency requirements in psychiatry at Elmhurst Hospital Center. She spent the next several years as Director of the Psychiatric Emergency Service at another HHC facility before joining North Central Bronx Hospital in 1998. At NCBH, she has overseen three in-patient psychiatric units, the psychiatric emergency department and NCBH's consultation service. She is the Chair of the NCBH Bioethics Committee and Co-Chair of the NCBH Bylaws and Credentials Committee. She is a member of the PAGNY Local Governance Council and President-elect of the Bronx District Branch of the American Psychiatric Association.



Martin Maurer, MD

Director of Psychiatry, Queens Hospital Center

Dr. Martin Maurer has always believed in comprehensive care for psychiatric patients, and the need to wrap services around clients so that they can be maintained within the community. In addition to his clinical responsibilities, he has served as a consultant to housing agencies such as The Association for Rehabilitative Case Management and Housing, which provides housing for the mentally ill, and the Salvation Army Assessment Shelter system, which provides assessment and psychiatric services to the homeless.

Dr. Maurer's skill as an educator has been recognized with numerous awards. He is an Assistant Professor of Psychiatry at Mount Sinai School of Medicine and is a recipient of Mount Sinai's Institute for Medical Education Teaching Award, and has been voted Teacher of the Year by residents at both Beth Israel Medical Center and Elmhurst Hospital Center. Recently, Dr. Maurer has been involved in bringing psychiatry residency training to Queens Hospital Center through an expansion of the Elmhurst Residency Program.

As a young college student employed at Creedmoor Psychiatric Center, Martin Maurer realized that he wanted to pursue the field of psychiatry, and dedicate his career to working with patients suffering from chronic and severe mental illness. Dr. Maurer earned his medical degree from Hahnemann Medical University in 1986, and completed his psychiatry residency at Beth Israel Medical Center.



Carlton Trotman, DDS

Renaissance Health Care Network Diagnostic and Treatment Center



Dr. Carlton Trotman has been an attending dentist at Renaissance since 1986. Since then, he has been the well-deserved recipient of numerous awards for his dedication and commitment to providing outstanding services to the community we serve.

Dr. Trotman earned his B.S. in zoology and his DDS from Howard University. He is also a strong advocate for and practitioner of holistic health. He has completed advanced training in tai chi, hatha yoga, nutrition, and esoteric philosophies.

John Imperio, MD

Sea View Hospital Rehabilitation Center and Home

Dr. John Imperio joined the Sea View medical staff as a hematologist/oncologist in 1972, following a brief stint as a US Army Chief Medical Officer. He now serves as President of the Medical Board and Chairman of the Wound Care Committee. His passion lies in teaching, and he is diligent about sharing knowledge regarding current guidelines and best practices with staff. His educational programs throughout the year cover diabetes, osteoporosis, breast cancer, anemia, anticoagulants, and pain management. Dr. Imperio's guidance, support, and his commitment to patients are an inspiration at Sea View. As he makes his daily rounds on nursing units, he always takes the time to discuss cases with clinical staff and offer recommendations. He volunteers many hours at Sea View, assisting with clinical performance and improvement projects and drug utilization studies focusing on medication safety. His dedication to patients is immeasurable.

Dr. Imperio received his medical degree from The University of Padua in Italy. He completed his internship at Nassau County Medical Center and his residency at Bronx Veterans Hospital and Mt. Sinai Hospital. He completed a fellowship in hematology/oncology at St. Vincent's Catholic Medical Center of New York.



John Morrow, DDS

Segundo Ruiz Belvis Diagnostic and Treatment Center

Dr. John Morrow has been an attending at Segundo Ruiz Belvis Diagnostic and Treatment Center for nearly eight years. He is dedicated to the patients he serves and is grateful for the opportunity to provide dental health services for all, regardless of ability to pay. He is most appreciative of the long-term relationships he develops with his many patients.

Dr. Morrow was very active during the implementation of Dentrax, our online system.

Through his efforts, we coded the times required for all procedures that our service provides.

This year, Belvis became an extension site for Lincoln Medical and Mental Health Center's Dental Residency Program. Dr. Morrow has taken a strong role as preceptor for the dental residents. They value the time he takes to provide teaching, guidance, and advice, and assures that quality care is always provided.

Dr. Morrow is a graduate of the NYU School of Dentistry. He provided service at NYU's emergency clinic, and worked in a private practice setting prior to joining Segundo Ruiz Belvis in 2006.



Alan Sacerdote, MD

Chief of Endocrinology, Woodhull Medical and Mental Health Center



In addition to his work as a clinician and teaching mentor to thousands of residents who have trained under his tutelage, Dr. Alan Sacerdote is an accomplished researcher who is well published within his field. He is currently the Chairman of the Woodhull Research Committee and works on the NYCHHC Diabetes Registry Project. He is the author of numerous books, articles, and abstracts, one of which was the recipient of The Endocrine Society's Amgen Travel

Award for Outstanding Clinical Research by a Fellow. He is on the editorial staff of *Diabetes Care* and *BMJ Case Reports*, and is Editor-in-Chief of the *Journal of Autoimmune Diseases and Rheumatology*.

Over his career, Dr. Sacerdote has also participated in the development of groundbreaking treatments for diabetic enteropathy, diabetic gastroparesis, sickle cell disease, post-gastrectomy hypoglycemia, and congenital adrenal hyperplasia.

Dr. Sacerdote earned his M.D. from New York Medical College and has been Chief of Woodhull's Endocrinology Division since 1983. He is Clinical Professor of Medicine at SUNY Downstate Medical Center and NYU School of Medicine, and Professor of Medicine, St. George's University School of Medicine. Dr. Sacerdote is also the Program Coordinator of the SUNY Downstate Endocrine Fellowship Program at the Woodhull campus.



Our Guiding Principles are the key to HHC's future. They are important to all of us, no matter what job we do, and they remind us of how to best serve our patients and communities every day.

Keep Patients First

Patients are at the center of everything we do. We treat our patients with respect and empathy. We achieve high levels of patient satisfaction by meeting or exceeding expectations. In caring for all, we serve our communities and our city.

Keep Everyone Safe

We watch out for one another and work in ways that eliminate injuries. We always take the steps needed to ensure the safety of the patients in our care.

Work Together

We work together, respect each other, and communicate effectively in order to meet challenges, solve problems, and reach HHC's goals. We all share responsibility for patient care, for safety, for controlling costs, and, ultimately, for fulfilling HHC's mission.

Pursue Excellence

We adapt to changes, we innovate. We continuously review our work, revise work processes, and eliminate waste. We work to the highest standards of integrity, quality, and safety. Breakthrough, with its ability to engage staff at all levels, is our path to excellence.

Manage Your Resources

We are accountable for what we do and how we do it. We look for ways to save money; use time, effort, and materials wisely; and work efficiently. To sustain the mission of HHC, we make every dollar count; we think about the cost consequences of our decisions.

Keep Learning

We learn in order to grow as individuals; we incorporate the lessons we learn into our daily work to reach the highest levels of personal potential and team success. Our employees are our most valuable resource, and HHC supports professional training and development, expansion of skills, and opportunity for all staff.



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