

KNOW THE HAZARDS

Knowing the hazards that may affect New York City - from hurricanes to house fires - can help you stay safe in an emergency. Visit NYC.gov/hazards to learn about these hazards.

911: EMERGENCIES

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

311: NON-EMERGENCIES

- Call 311 when you need access to non-emergency services or information about City government programs.

PUT TOGETHER A GO BAG

Every household member should put together a Go Bag - a collection of items you can use in the event of an evacuation. Each Go Bag should be sturdy, lightweight, and portable, such as a backpack. Suggested items include:

- Copies of your important documents in a waterproof and portable container (insurance cards, birth certificates, deeds, photo IDs, etc.)
- Extra sets of car and house keys
- Copies of credit and ATM cards and cash
- Bottled water and non-perishable food like energy or granola bars
- Flashlight
- Battery-operated AM/FM radio and extra batteries
- List of the medications and dosages household members take, or copies of all your prescription slips with doctors' names and phone numbers
- First aid kit
- Child care, pet care, and other special items
- Lightweight raingear and Mylar blanket
- Contact and meeting place information for your household, and small regional map

Llame al 311 (TTY: 212-504-4115) o visite NYC.gov/oem para obtener acceso a este folleto en español.

Pour recevoir une brochure en français, appelez le 311 (TTY/ATS: 212-504-4115) ou visitez notre site NYC.gov/oem.

Звоните 311 (TTY: 212-504-4115) или посетите NYC.gov/oem чтобы получить эту брошюру на русском языке.

請致電 311 (TTY: 212-504-4115) 或訪問 NYC.gov/oem 查看中文版的手冊。

READY NEW YORK

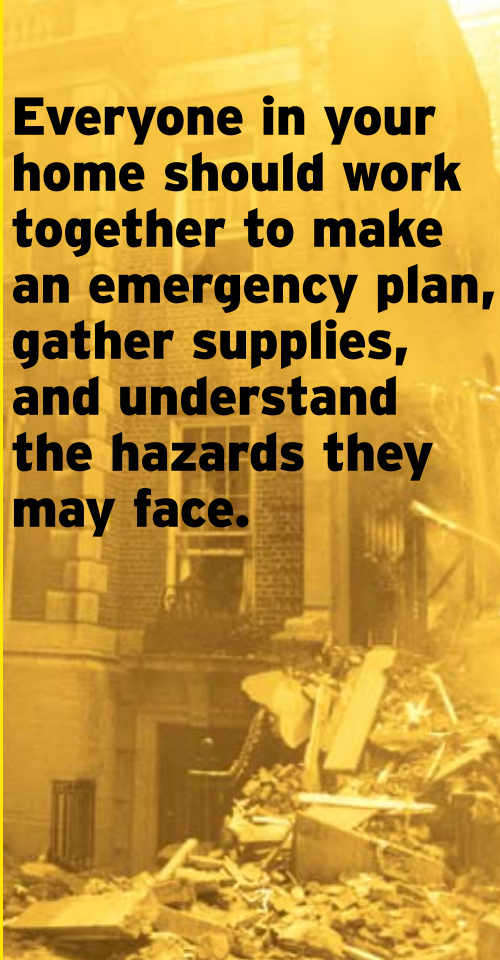
PREPARING FOR EMERGENCIES



New York City
Office of Emergency Management

Michael R. Bloomberg, Mayor
Joseph F. Bruno, Commissioner





Everyone in your home should work together to make an emergency plan, gather supplies, and understand the hazards they may face.

MAKE A HOUSEHOLD DISASTER PLAN

Develop and practice a disaster plan with your household members to prepare for what to do, how to find each other, and how to communicate in an emergency.

- Decide where your household members will reunite after a disaster. Identify two places to meet: one near your home and another outside your immediate neighborhood.
- Practice using all possible exit routes from your home and neighborhood.
- Designate an out-of-state friend or relative who household members can call if separated during a disaster. If New York City phone circuits are busy, long-distance calls may be easier to make. This out-of-state contact can help you communicate with others.
- Plan for everybody's needs, especially seniors, non-English-speakers, people with disabilities, children, and pets.
- Buy the right insurance. If you rent your home, renter's insurance will insure the items inside your apartment. If you are a homeowner, make sure your home is properly insured - flood and wind damage are not covered in a basic homeowner's policy.

ASSEMBLE AN EMERGENCY SUPPLY KIT

Keep enough supplies in your home to survive for at least three days. Store these materials in an easily accessible container or cupboard, and update them twice a year at daylight-saving times. Suggested items are available online or at your local grocery, drug, or army supply store. Suggested items include:

- One gallon of drinking water per person per day
- Non-perishable, ready-to-eat canned foods and manual can opener
- First aid kit
- Flashlight
- Battery-operated AM/FM radio and extra batteries
- Whistle
- Iodine tablets or one quart of unscented bleach (for disinfecting water ONLY if directed to do so by health officials) and eyedropper (for adding bleach to water)
- Phone that does not require electricity

EMERGENCY REFERENCE CARD

Use this card to record details of your personal disaster plan. Every member of your household should have one.

Name:

Home Meeting Place:

Neighborhood Meeting Place:

Work/School/Other Evacuation Locations:

Work/School/Other Contact:

Out-of-State Contact:

Homeowner's/Renter's Insurance:

Doctor Names & Numbers: