



**The City of New York
BUSINESS INTEGRITY COMMISSION**

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Elizabeth Crotty
Commissioner and Chair

***Minutes of a Meeting of
the Trade Waste Advisory
Board***

Date and time: October 17, 2024, at 11:00 a.m.

Location: New York City Business Integrity Commission,
100 Church Street, 20th Floor
New York, NY 10007

Attendees:

Business Integrity Commission

Elizabeth Crotty, Commissioner and Chair
Olga Statz, General Counsel
Nicole Mathias, Director of Policy
Daisy Garcia Montiel, Policy Analyst (notes)

New York City Department of Sanitation (DSNY)

Frank Marshall, Assistant Commissioner, Bureau of Commercial Waste (virtual)

Industry

Amy Lestition Burke, Solid Waste Association of North America (SWANA)
Kristyn Oldendorf, Solid Waste Association of North America (SWANA)
Josh Haraf, Action Carting Environmental Services, Inc.
Thomas Toscano, Mr. T Carting Corp.
Patrick Hyland, Metropolitan Trucking Association
Andrew Moss, Waste Connections of New York, Inc.
Lewis Dubuque, National Waste and Recycling Association (NWRA) (virtual)
Michele Van Orden, Cardella Trucking Co. Inc. (virtual)
John DiNardi, D&D Carting Co. Inc. (virtual)

BIC agenda items:

- Customer complaints regarding pickup issues
 - BIC Investigators are addressing each complaint through our usual process and BIC staff is in communication with DSNY as necessary.

- Carters are on notice to make sure they are aware of all customers they should currently be servicing. BIC may issue violations for non-compliance with requirements for servicing customers.
- BIC violations
 - A reminder of the upcoming changes to the BIC violations process as the primary venue for adjudication of violations changes from OATH Trials Division to OATH Hearings Division.
- Customer Register
 - Customer register data for July 1, 2024 through September 30, 2024 must be submitted to the Commission no later than October 31, 2024.
 - All companies must provide complete and reliable data by the deadline.

Agenda items requested by non-BIC TWAB attendees

- Discussion of logistics and progress related to the ongoing implementation of CWZ customers in Queens Central.
- TWAB members requested clarification regarding training requirements for trade waste employees, especially regarding company sales where employees already received training from their previous employer.
- Discussion regarding the role of trade waste brokers as the topic relates to CWZ.
- TWAB members raised two additional concerns: increase in issuance of violations related to spillage, and an increase in cardboard theft.

Next TWAB meeting

- A date for the next TWAB meeting will be confirmed by email.