



Chairman Brandon Ganaishlal - District Manager William Rivera

## Social Services Committee Meeting Summary June 6, 2023

**Board Members Present:** Daniel Porro, James Tynan, Md Allaudin, Lena Johnson, Chandra Moore, Sarwar Jahan, Sharyn Brown

### I. Introduction

**A. Committee Description:** The social service & housing committee represents the community's interests with regards to social services including senior services, disability, veterans and housing concerns and acts as a liaison between community members and the NYC Human Resources Administration, Department of Homeless Services, Department of Aging, New York City Housing Authority, and the Department of Health and Mental Hygiene. The Disability Sub-Committee is under this committee.

**B.** BM Daniel Porro held a moment of silence before starting the meeting.

### II. Speakers

#### A. Meagan Molina, MTA - Reduced Fare OMNY

- Reduced-Fare customers can now tap to pay fare with OMNY.

OMNY is the fare payment system that lets you pay your subway or local bus fare with a smartphone, wearable device, or contactless credit or debit card. Reduced-Fare OMNY cards will be available soon.

- OMNY is accessible, the MTA has incorporated various features at subway stations, on buses, on the website, and with customer service operations to make OMNY accessible to all customers. OMNY readers have large text and screen colors with visual contrast, as well as audio tones that let you know if a payment has been accepted or declined.

More information on OMNY can be found here: <https://new.mta.info/fares/reduced-fare/omny>

- MTA is making it easier than ever for subway riders to get the help they need with common issues or questions. Customer Service Centers are now open in several subway stations, with more to come this year. <https://new.mta.info/contact-us/customer-service-centers>

- Customers are advised to check the schedule online for updates on Mobile sales vehicle locations: <https://new.mta.info/fares/mobile-sales>

#### B. Nicole Tambini, PEP for Seniors

- Definition of a NORC (Naturally Occurring Retirement Community): A community that has a large proportion of residents over 60 (at least 350 seniors with at least 40% of households include a senior, or The complex/building has 1,500 older persons)...

- What is a NORC Program? NORC programs coordinate a broad range of health and social services to help support older residents to age in their own homes; utilizing the strength of the older residents in the design, implementation, and prioritization of services and activities...

- What Makes a NORC? Since a NORC is a grassroots program, it develops organically in response to a set of unmet needs within the senior community.

- PEP for Seniors' Mission Statement: The mission of CenterLight Health System, Inc.'s PEP For Seniors NORC program is to enhance the quality of life and independence of its diverse community residents. The goals of the program are to 1) enhance, extend and coordinate services available to seniors living in Parkchester so that they can successfully age in place; 2) to empower seniors to develop and implement programs that will benefit them, and 3) work collaboratively with the Parkchester community, NORC partners and funding agencies to coordinate quality programs and services...

- Eligibility Criteria: ANYONE can attend PEP's programming (educational workshops, exercise classes, trips, etc.); If someone wants to receive PEP's social work or nursing services, they must be 60+ AND live in Parkchester to become a "client" of our program.

- How to Make a Referral: Call our program. Ask for Nicole Tambini, or either of our JASA Social Workers (Jennifer Perl and Gordon Solovey). ☎ 718-409-1619; Provide the following information: Client's name, address, phone number and date of birth, Presenting problem(s) and any important information about this client that may pose a challenge (language barrier, unsafe conditions, etc.); In addition, if you have an emergency contact for the client, this would be helpful, but is not necessary; Referrals can also be made via email:

[ntambini@centerlight.org](mailto:ntambini@centerlight.org).

- Contact Information: PEP for Seniors NORC Program 1525 Unionport Road, Apt. ME Bronx, NY 10462; Phone: (718) 409-1619; Website: [www.centerlight.org/pep](http://www.centerlight.org/pep); Nicole Tambini, LMSW Program Director Email: [ntambini@centerlight.org](mailto:ntambini@centerlight.org). Jannatul Ferdoush - Bengali outreach worker at PEP: 718-409-1619

### **III. New Business**

**A.** Request for a legal night at a future CB9 Social Services Committee Meeting.

**B.** Seniors Connected June Meeting on the 16<sup>th</sup> at 10am at the ShopRite Community Room, FDNY and Emergency Management will be presenting

#### **OFFICE INFO**

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