



Your Winter Bills

Special programs and taking small steps to save can make tackling bills easier

While you're likely to turn on your heat soon—if you haven't already—Con Edison's natural gas heating bills will be about the same as they were last winter, regardless of location.

Electric costs—which impact natural gas as well as electric heating costs—are expected to be more this winter compared to last winter.

Why Your Electric Bills Are Rising

- Con Edison's delivery rates are up. New electric and gas rates are necessary to maintain the safety and reliability of the grid we have today while building the grid we need for tomorrow. The increases come with programs to help New Yorkers in need pay their bills as well as incentives to encourage New Yorkers to adopt clean energy technologies.
- Electric supply costs are higher because of the rising cost of electric capacity. Power generators receive monthly electric capacity payments from the New York Independent System Operator to ensure there is enough power available at times when demand is highest. Those costs get passed onto Con Edison.

Tips That May Help Now and Later

- **1. Conserve energy however you can.** Set thermostats at the lowest comfortable temperature.
- **2. Find everyday savings.** Use the energy-saving setting on your refrigerator, clothes washer, dryer, and dishwasher.
- **3. Spread payments out evenly across the year. Budget Billing** (formerly the Level Payment Plan) allows you to avoid large month-to-month changes in energy costs.
- **4. Consider a payment agreement.** If your outstanding balance is more than you can handle, a **payment agreement** can help you make more manageable, monthly payments.
- 5. **Check your benefits.** See if you're eligible for discounts on your energy bills through our **Energy Affordability Program**.

If you're having trouble managing costs, we're here to help.