






Where is my Application?	Application/Request Status	Description
 Request is with Customer	Pre-Filing	License Application created and saved but has not been submitted to DOB.
	Pre-Filing-Pending Payment	Payment was made by eCheck and the payment was returned prior to Application submission. A new payment is required.
	Pending Payment	Payment was made by eCheck and the payment was returned after Application submission. A new payment is required.
	Pending Payment Clearance	Applicant submitted payment by eCheck and system is waiting for the eCheck to clear, which can take up to 10 business days.
 Request is with Background Investigation Unit	Pending Background Review	The Background Investigation Unit is conducting Background Review.
 Request is with Customer	Objections (!) (Pending Background Review)	Background Investigation Unit review found issues that need to be resolved. The application will not be reviewed again until the applicant resubmits to DOB.
	Denied	The Background Investigation Unit has denied the License Application. Applicant may request Reconsideration within 30 days.
 Request is with Licensing Unit	Pending QA Review	The QA Team at the Licensing Unit is reviewing the application.
 Request is with Customer	Additional Information Required	QA Team indicated that Additional Information is required before the Change Request can be Approved. The request will not be reviewed again until the applicant resubmits to DOB.
	QA Failed (!) (Pending Background Review)	The QA Team found issues that need to be resolved. The application will not be reviewed again until the applicant resubmits to DOB.
	Approval Letter Sent	The Licensing Director has Approved the License Application. Approval Letter has been sent.
	Approved (Pending Appointment)	The application is Approved and the Applicant is required to schedule an appointment to come to the DOB office to get the license card.
	Approved	The Application or Request has been Approved.
	Denied (!) (Licensed Card Issued)	The License Card was not issued by the Licensing Unit.
	License Card Issued	The License Card has been issued by the Licensing Unit and was mailed to the Applicant.