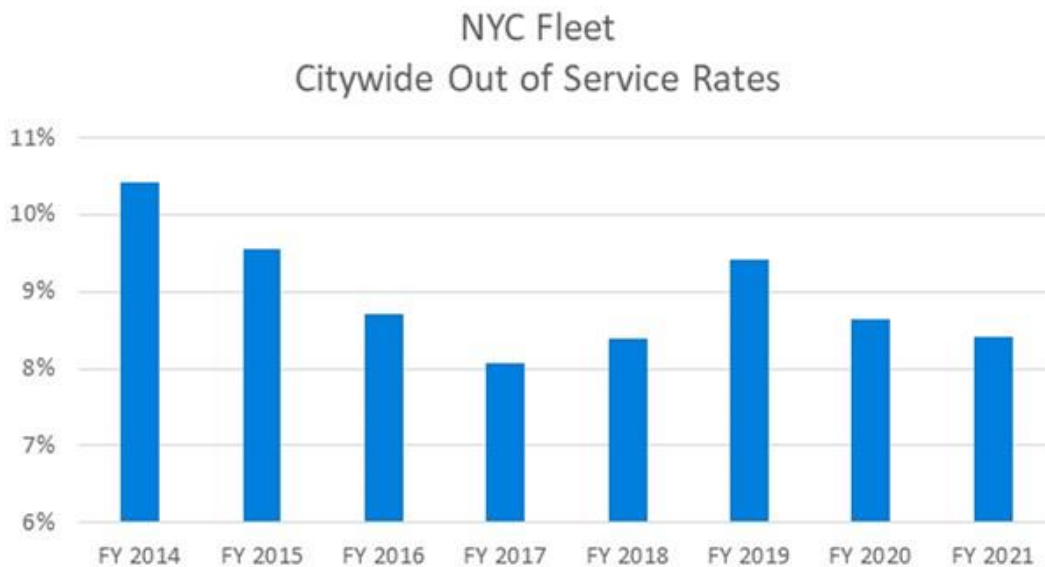


## NYC Fleet Services Stay Strong

By: Keith T. Kerman

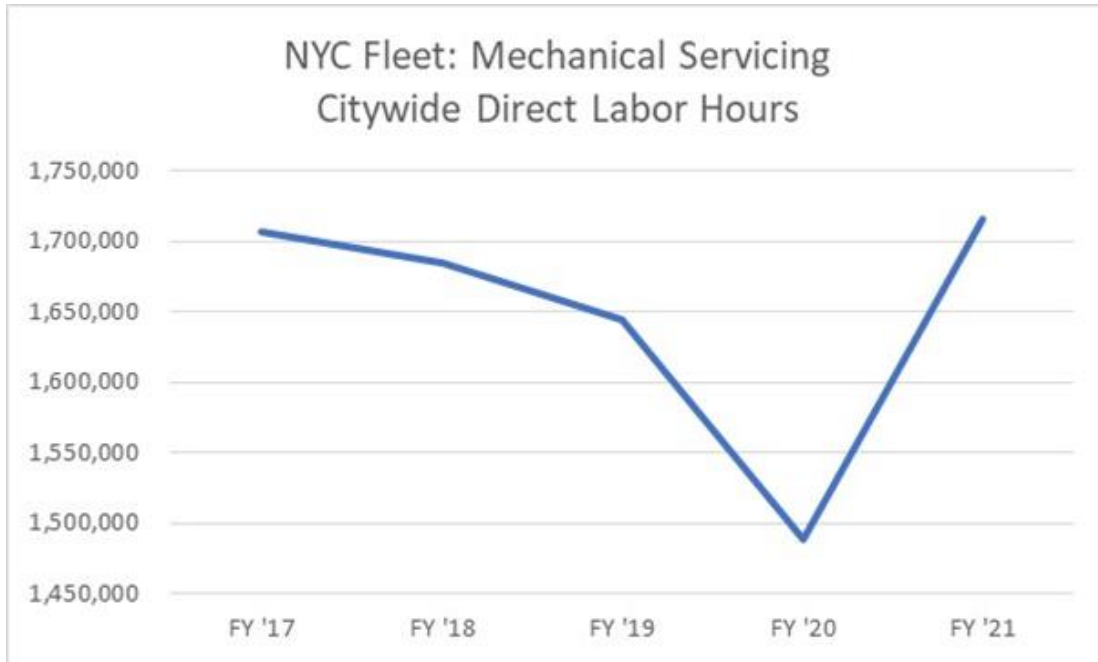
The COVID-19 pandemic placed heavy challenges on emergency fleet service and repair operations in FY21, and the fiscal stress it created resulted in resource reductions, especially in vehicle acquisitions and staffing.

Overall services held strong. The annual out of service rate was 8.4%, down from 8.6% in FY20, and down substantially from 10.4% in FY14, which was the first year of complete daily tracking. Fleet readiness and service rates are published live each workday on the [Mayor's Office of Operations](#) and DCAS Fleet websites.

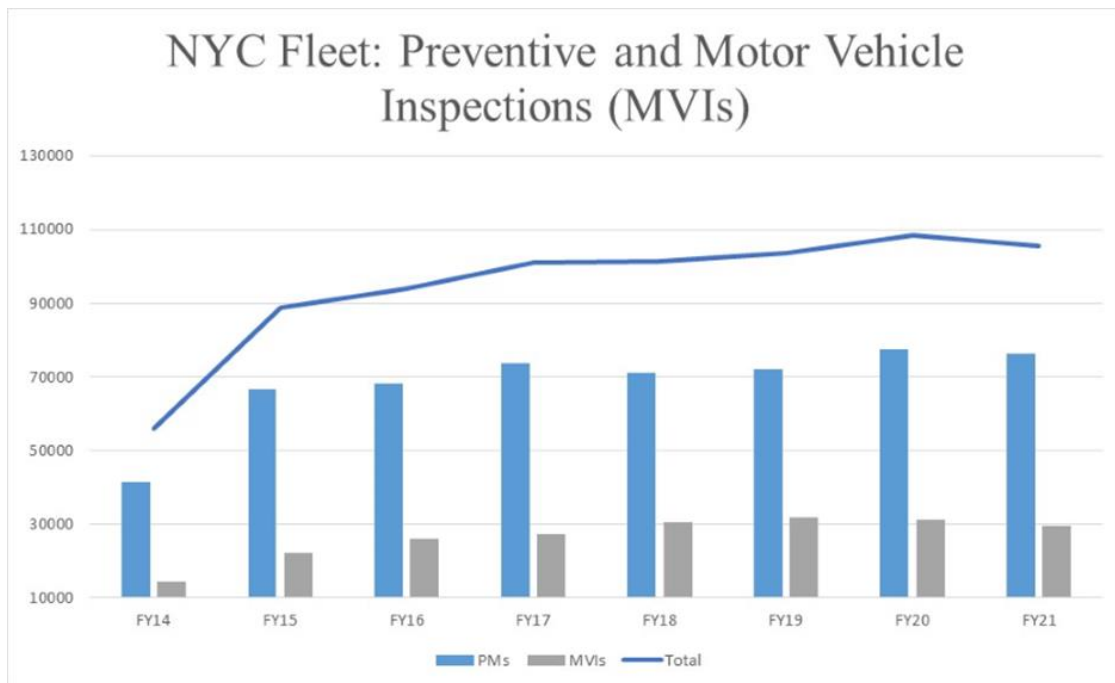


Service rates improved despite some increase in fleet age due to reduced vehicle buying stemming from citywide savings initiatives and COVID-19. Fleet age increased a complete year on average in the last two years, with agencies dependent on expense funding for vehicle procurement especially impacted.

Key to the service achievement was a major rebound in direct mechanical labor from the COVID-19 dominated spring of 2020. City mechanics completed 1.7 million hours of direct repair work in FY21, up from 1.49 million in FY20. Direct labor was at a five-year high and indirect at a five-year low, as the agencies' technical and repair experts were on hand helping the City recover from the terrible impacts of COVID-19.



The preventive maintenance and inspection program also held strong. Fleet completed 105,721 total inspections including 76,276 preventive maintenance inspections and 29,445 motor vehicle (MVI) state-required inspections. This was our second-best year since tracking began on the new fleet management system in FY14, only slightly behind [our record year last year](#). NYC Fleet remains committed to a robust preventive program to keep vehicles in proper operating order and minimize on the road breakdowns. Preventive maintenance is also critical to keeping older vehicles running reliably.



In total, there are 1,836 staff assigned full-time to fleet services and administration citywide. Additional staff at every agency serve as Agency Transportation Coordinators (ATCs) and dispatchers. Our fleet staffing includes 1,084 mechanics and automotive service workers. Fleet staffing has also been reduced during this period due to the postponement of staff hiring at all agencies for fiscal reasons.

Thanks and congratulations to all our service professionals, mechanics, supervisor of mechanics, fleet managers, tow truck operators, parts room, and support staff on another strong and effective year keeping critical agency services and emergency response on the road. Our fleet and mechanical staff—bringing their skills, experience, and dedication to NYC every day—have been critical to safeguarding the City and helping all of us weather the challenges presented by the pandemic.

**Wishing a happy Labor Day holiday and week to everyone!**

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## NYC Parks 32nd Annual Equipment & Vehicle Show



[NYC Parks 32nd Annual Equipment & Vehicle Show](#) will highlight vendors who support NYC's Clean Fleet and Vision Zero initiatives, as well as daily operations.

The show is free to all exhibitors and attendees and has been rescheduled to **Wednesday, September 22**  
**9:00 a.m. to 2:00 p.m.**

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## Climate Week NYC 2021: Getting it done

[Climate Week NYC](#), taking place September 20-26, returns for 2021 with a focus on fulfilling and increasing commitments made by businesses, governments, and organizations. It is the time and place where the world gathers to showcase leading climate action and discuss how to do more, fast.



Hosted annually by international non-profit the [Climate Group](#) in conjunction with the United Nations, and in partnership with the COP26 and the City of New York, Climate Week NYC is a global opportunity to come together to accelerate climate action and assess progress ahead of COP26.

For more information about Climate Week NYC events, check out [Climate Week NYC's website](#).

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### Fleet Vision International Summer 2021 Quarter 3



Fleet Vision International is an international magazine aimed at fleet, transport, and operational and workshop depot directors/managers.

[The Fleet Vision International 2021 Quarter 3 edition](#) has now been published and focuses on the City of New York's vehicle telematics and DCAS's Fleet Office of Real-Time Tracking (FORT).

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### DCAS's Inside Citywide Podcast

DCAS's new [Inside Citywide podcast](#) provides a behind-the-scenes look at New York City government. Episode 2 is out now and takes a look at the future of the City of New York's vehicle fleet as it transitions to all-electric by 2040.



### COVID-19 Safety Reminder

For all fleet drivers, please be reminded to wear a mask when operating a fleet vehicle with others in the vehicle. Attached again are the [Department of Health's COVID-19 Safety Guidelines relating to vehicle operation](#).

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### Check out past editions of the Fleet Newsletter

[NYC Fleet Newsletter 358, August 26, 2021](#): EDF Climate Corps Fellows Support Fleet Electrification

[NYC Fleet Newsletter 357, August 20, 2021](#): Fleet Agencies Welcome Back Auto High School Interns

[NYC Fleet Newsletter 356, August 13, 2021](#): Go Wisconsin! Madison Follows NYC's Lead in Fleet Improvement

[NYC Fleet Newsletter 355, August 6, 2021](#): NYC Fleet Fuel Use Down 4 Million Gallons in 4 Years

[NYC Fleet Newsletter 354, July 30, 2021](#): NYC Fleet Spotlight - Chris Towns, FDNY

Check out the [complete archive](#).

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