

## WATER SHUT OFF WARNING

### NOTICE TO REPAIR



DATE: \_\_\_\_/\_\_\_\_/\_\_\_\_

TO THE OWNER, AGENT OR OCCUPANT of

---

- You have a leak in your water service line!
- You have **three days** to hire a licensed master plumber to fix the leak.
- If repairs are not made within three days, we will shut off your water service and you will be charged a **\$1,000 shut off fee**.

Property owners own and are responsible for their water service line, which connects their home to the City's water main in the street.

Please note that the licensed master plumber must obtain all necessary Department of Environmental Protection (DEP) and Department of Transportation (DOT) permits prior to performing repair work.

Repairs may be covered by your property's insurance policy or by the AWR Service Line Protection Program, if you are currently enrolled. (see IMPORTANT PHONE NUMBERS listed below)

If you believe that this notice was sent to you by mistake – or have extreme circumstances that you want to bring to our attention, please call DEP at 718-595-5281.

**Inspector** (Please Print): \_\_\_\_\_  
**CSR#:** \_\_\_\_\_

To learn more about your responsibilities regarding your service line connection to the City's water main, visit [nyc.gov/dep/watershutoff](http://nyc.gov/dep/watershutoff).

#### **IMPORTANT PHONE NUMBERS**

AWR Service Line Protection Program: 888-300-3570

DEP General Inquiries\*: 718-595-5281

NYC Non-Emergency Information Line\*: 311

*\*Assistance provided in multiple languages*

[Para una copia en español, visite  
nyc.gov/watershutoff](http://nyc.gov/watershutoff)

[বাংলা কপিৰ জনো, অনুগ্রহ কৰে nyc.gov/watershutoff](http://nyc.gov/watershutoff) [ওয়েব](#)  
[সাইটে যোগাযোগ কৰুন](#)

[中文翻译, 请访问 nyc.gov/watershutoff](http://nyc.gov/watershutoff)

[Pour lire ce document en français, visitez](#)  
[nyc.gov/watershutoff](http://nyc.gov/watershutoff)

[Для копии на русском языке, посетите  
nyc.gov/watershutoff](http://nyc.gov/watershutoff)

[Pou yon kopi nan lang kreyòl ayisyen, vizité  
nyc.gov/watershutoff](http://nyc.gov/watershutoff)

,한국어 복사본이 필요하시면  
[.nyc.gov/watershutoff](http://nyc.gov/watershutoff) 를 방문하여 주세요

[Dla kopii w języku polskim, odwiedzić  
nyc.gov/watershutoff](http://nyc.gov/watershutoff)

[nyc.gov/watershutoff](http://nyc.gov/watershutoff)

[Per una traduzione in italiano, visitare  
nyc.gov/watershutoff](http://nyc.gov/watershutoff)

للحصول على نسخة باللغة العربية، الذهاب إلى  
[nyc.gov/watershutoff](http://nyc.gov/watershutoff)

ملاحظ کریں [nyc.gov/watershutoff](http://nyc.gov/watershutoff) اردو ترجمہ کے لئے

[פֿאַר אַ קאָפּיע אין ייִדיש, באַזוכן  
nyc.gov/watershutoff](http://nyc.gov/watershutoff)