



**NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION**

**Rosine A. Ferdinand**  
Interim Chief Program Performance  
and Financial Management Officer

Office of Performance Management  
and Data Analytics

**MOLLY WASOW PARK**  
Commissioner

**Karl Snyder**  
Deputy Commissioner

Report # MCA40

**HRA FACTS: OCTOBER 2024**

	<u>OCTOBER 2024</u>	<u>SEPTEMBER 2024</u>	<u>OCTOBER 2023</u>	<u>OCTOBER 2019</u>
<b>CASH ASSISTANCE</b>				
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(1 month) <sup>A</sup></b>	<b>580,888</b>	<b>573,112</b>	<b>495,594</b>	<b>334,151</b>
Recurring Assistance	572,937	566,909	489,651	323,740
Emergency Assistance Only <sup>B</sup>	7,951	6,203	5,943	10,411
FAP (formerly AFDC)	160,874	157,934	142,407	112,166
60 Month converted to SNA	124,274	124,418	111,566	82,431
SNA (formerly HR)	295,740	290,760	241,621	139,554
<b>Cases</b>	<b>325,226</b>	<b>320,371</b>	<b>275,057</b>	<b>182,604</b>
FAP (formerly AFDC)	67,391	66,182	59,558	47,340
60 Month converted to SNA	38,883	38,935	34,731	25,854
SNA (formerly HR)	218,952	215,254	180,768	109,410
<b>Children</b>	<b>215,886</b>	<b>213,623</b>	<b>188,637</b>	<b>148,872</b>
FAP (formerly AFDC)	101,558	100,073	90,385	79,130
60 Month converted to SNA	73,262	73,336	66,306	52,560
SNA (formerly HR)	41,066	40,214	31,946	17,182
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(12 Months) <sup>C</sup></b>	<b>810,022</b>	<b>809,023</b>	<b>700,782</b>	<b>571,530</b>
Recurring Assistance	674,346	674,662	596,398	458,960
Emergency Assistance Only <sup>B</sup>	135,676	134,361	104,384	112,570
<b>Total Cash Assistance</b>				
<b>Gross Expenditures <sup>A</sup></b>	<b>\$216,774,108</b>	<b>\$202,380,718</b>	<b>\$188,532,567</b>	<b>\$129,593,592</b>
FAP (formerly AFDC)	\$51,667,338	\$48,135,167	\$47,899,569	\$37,356,816
60 Month converted to SNA	\$27,326,727	\$25,898,055	\$25,022,344	\$19,032,196
SNA (formerly HR)	\$137,780,043	\$128,347,496	\$115,610,654	\$73,204,580
<b>EMPLOYMENT</b>				
<b>HRA Assisted Entries into Employment <sup>D F</sup></b>	<b>2,012</b>	<b>1,594</b>	<b>669</b>	<b>3,023</b>
Retention:				
Retention - 3 Months	85%	85%	83%	80%
Retention - 6 Months	75%	79%	78%	71%
<b>SNAP</b>				
<b>SNAP Recipients</b>	<b>1,806,444</b>	<b>1,804,020</b>	<b>1,707,118</b>	<b>1,492,469</b>
Cash Assistance	576,715	570,860	491,796	361,741
Non-Cash Assistance & SSI	1,229,729	1,233,160	1,215,322	1,130,728
<b>SNAP Households</b>	<b>1,080,648</b>	<b>1,077,478</b>	<b>1,013,330</b>	<b>873,695</b>
Cash Assistance	310,104	305,892	259,039	181,424
Non-Cash Assistance & SSI	770,544	771,586	754,291	692,271
<b>PUBLIC HEALTH INSURANCE</b>				
<b>Medicaid Enrollees (HRA Administered)</b>	<b>1,625,117</b>	<b>1,637,093</b>	<b>1,587,953</b>	<b>1,543,973</b>
Medicaid - Only	704,212	721,676	762,648	835,148
Managed Care Enrollees	665,979	672,034	791,123	892,478
Child Health Plus Enrollees	250,279	246,713	166,609	164,577
<b>SSI</b>				
<b>SSI Recipients</b>	<b>353,687</b>	<b>353,335</b>	<b>359,271</b>	<b>400,912</b>
Aged	99,422	99,348	99,366	104,220
Disabled & Blind	254,265	253,987	259,905	296,692

<u>CHILD SUPPORT ENFORCEMENT</u>	<u>SEPTEMBER 2024</u>	<u>AUGUST 2024</u>	<u>SEPTEMBER 2023</u>	<u>SEPTEMBER 2019</u>
Total Cases (With Orders)	188,183	189,053	197,636	258,568
CA Support Cases	19,432	19,605	20,416	27,707
NCA Support Cases	168,751	169,448	177,220	230,861
Total Collections - \$000	50,028	61,722	60,596	58,433
<u>HOMELESSNESS:</u>	<u>SEPTEMBER 2024</u>	<u>AUGUST 2024</u>	<u>SEPTEMBER 2023</u>	<u>SEPTEMBER 2019</u>
<u>PREVENTION OR DIVERSION</u> <sup>E</sup>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	7.60%	8.10%	6.20%	11.00%
<u>DOMESTIC VIOLENCE SERVICES</u>	<u>SEPTEMBER 2024</u>	<u>AUGUST 2024</u>	<u>SEPTEMBER 2023</u>	<u>SEPTEMBER 2019</u>
<u>Office of Domestic Violence:</u>				
Average Number of Families Served per Day	790	786	749	875
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<u>HASA</u>	<u>SEPTEMBER 2024</u>	<u>AUGUST 2024</u>	<u>SEPTEMBER 2023</u>	<u>SEPTEMBER 2019</u>
Total HASA Cases	33,088	32,855	32,818	33,722
Family Cases	2,589	2,609	2,601	3,173
Single Cases	30,499	30,246	30,217	30,549
Homemaker Cases	13	15	18	48
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<u>HOME CARE</u>	<u>SEPTEMBER 2024</u>	<u>AUGUST 2024</u>	<u>SEPTEMBER 2023</u>	<u>SEPTEMBER 2019</u>
Total Home Care Cases	294,291	291,961	266,368	206,077
Total Home Attendant Cases	1,847	1,841	1,785	2,236
Housekeeper Cases	274	271	299	676
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	292,170	289,849	262,761	203,165
<u>ADULT PROTECTIVE SERVICES</u>	<u>SEPTEMBER 2024</u>	<u>AUGUST 2024</u>	<u>SEPTEMBER 2023</u>	<u>SEPTEMBER 2019</u>
Referrals Received	2,605	2,769	2,234	2,406
Assessment cases	5,687	5,725	5,034	5,030
Undercare Cases	5,678	5,685	5,598	6,456
<u>OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES</u>	<u>SEPTEMBER 2024</u>	<u>AUGUST 2024</u>	<u>SEPTEMBER 2023</u>	<u>SEPTEMBER 2019</u>
Total Supportive Housing Beds	14,278	14,280	14,335	13,780

Source: New York City Human Resources Administration,  
Office of Performance Management & Data Analytics, October 2024.  
For more detailed information call (929) 221-7043

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.



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Report # Q03

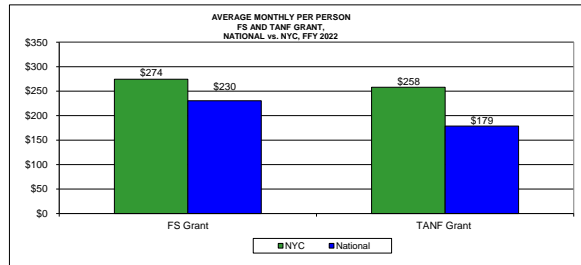
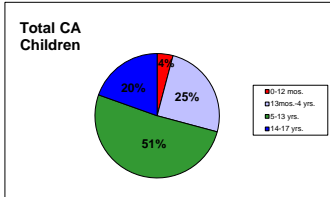
## HRA FACTS QUARTERLY SUPPLEMENT OCTOBER 2024

CASH ASSISTANCE (CA) <sup>a</sup> RECIPIENTS BY BOROUGH	Family Assistance Program (FAP) <sup>b</sup>		Safety Net Assistance (SNA) <sup>c</sup>		60 mo. Converted to SNA	
	Persons	Cases	Persons	Cases	Persons	Cases
Manhattan	19,030	8,529	46,745	38,507	16,010	5,403
Bronx	61,563	25,470	83,599	64,339	53,428	16,710
Queens	28,267	11,999	55,615	40,409	15,033	4,666
Brooklyn	43,524	18,015	96,469	66,088	33,402	10,282
Staten Island	7,242	2,809	11,317	8,077	6,193	1,753
Others <sup>d</sup>	1,248	569	1,995	1,532	208	69
<b>Total</b>	<b>160,874</b>	<b>67,391</b>	<b>295,740</b>	<b>218,952</b>	<b>124,274</b>	<b>38,883</b>

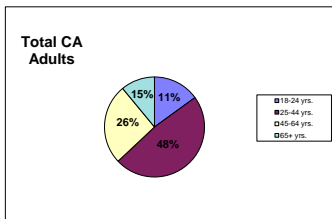
BENEFITS	OCTOBER 2024		OCTOBER 2023		OCTOBER 2022	
	Family Size	3	Family Size	3	Family Size	3
Total Maximum Cash Assistance Grant by Household size	1	\$398	1	\$398	1	\$398
NYS Maximum Shelter Allowance: Private Only	\$215	\$400	\$215	\$400	\$215	\$400
Average CA Grant	\$474	\$839	\$478	\$861	\$434	\$809
Average Food Stamp benefit <sup>**</sup>	\$237	\$712	\$241	\$723	\$302	\$906

**CA POPULATION BY AGE GROUP**

Ages	FAP	SNA	60 Mo. Converted to SNA
Children:			
0-12 months	3%	1%	0%
13 month - 4 years	16%	5%	4%
5 - 13 years	25%	7%	19%
14 - 17 years <sup>a</sup>	9%	2%	9%



Adults	FAP	SNA	60 Mo. Converted to SNA
18 - 24 years	5%	8%	2%
25 - 44 years	12%	27%	8%
45 - 64 years	2%	22%	2%
65+	0%	10%	0%



CASELOAD PROFILE: Citizenship: (Case Head)	FAP	SNA	60 Mo. Converted to SNA
Citizen	90%	74%	93%
Permanent Resident	8%	18%	7%
Asylum/Refugees/Other	2%	4%	0%

Education: (Adult Case Head)	FAP	SNA	60 Mo. Converted to SNA
0 to 8th grade	4%	7%	3%
9th to 11th grade	23%	26%	31%
HS or post HS grade	72%	66%	66%

Sex	FAP	SNA	60 Mo. Converted to SNA
Male Adults	21%	54%	18%
Female Adults	79%	46%	82%

Children	FAP	SNA	60 Mo. Converted to SNA
Avg # of Children per case	1.39	0.19	1.93
Cases with Children under 3 <sup>g</sup>	31%	3%	10%

Ethnicity: (Case Head)	FAP	SNA	60 Mo. Converted to SNA
Black	39%	45%	49%
Hispanic	50%	35%	43%
White	6%	9%	5%
Other	4%	10%	2%

DSS/HRA/DHS Total Full-Time Employees	OCTOBER 2024	JULY 2024	OCTOBER 2023	OCTOBER 2022
	12,710	12,675	12,490	12,266

\* Total percentage is rounded for category 14 - 17 years  
 \*\* As of January 2008, to conform with State and Federal practice, this report includes Food Stamp Issuances for the Residential Treatment Services Center.  
 a Formerly referred to as Public Assistance.  
 b Formerly Aid to Families with Dependant Children (AFDC).  
 c Formerly Home Relief (HR).  
 d Non-NYC residents included.  
 e Food Stamp Eligibility Report represents data from Oct 2024/ Oct 2023/ Oct 2022  
 f National data comes from ACF-HHS & SNAP and NYC data comes from CA Composite Roll & CRM 100.  
 g Data includes children not in school.