

## NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES HUMAN RESOURCES ADMINISTRATION

Rosine A. Ferdinand Interim Chief Program Performance and Financial Management Officer

## **MOLLY WASOW PARK**

Office of Performance Management and Data Analytics

Karl Snyder

Deputy Commissioner

Commissioner

Report # MCA40

HRA FACTS: NOVEMBER 2024						
CASH ASSISTANCE	NOVEMBER 2024	OCTOBER 2024	NOVEMBER 2023	NOVEMBER 2019		
Cash Assistance Unduplicated Recipients						
(1 month) <sup>A</sup>	584,999	580,888	490,936	328,623		
Recurring Assistance	578,142	572,937	485,967	320,086		
Emergency Assistance Only <sup>B</sup>	6,857	7,951	4,969	8,537		
FAP (formerly AFDC)	159,086	160,874	140,888	109,499		
60 Month converted to SNA	125,378	124,274	111,534	82,745		
SNA (formerly HR)	300,535	295,740	238,514	136,379		
Cases	327,726	325,226	270,672	179,466		
FAP (formerly AFDC)	66,150	67,391	58,775	46,309		
60 Month converted to SNA	39,325	38,883	34,721	25,999		
SNA (formerly HR)	222,251	218,952	177,176	107,158		
Children	216,879	215,886	188,218	146,885		
FAP (formerly AFDC)	101,288	101,558	89,841	77,515		
60 Month converted to SNA	73,758	73,262	66,204	52,783		
SNA (formerly HR)	41,833	41,066	32,173	16,587		
Cash Assistance Unduplicated Recipients						
(12 Months) <sup>C</sup>	818,049	810,022	710,444	571,515		
Recurring Assistance	681,589	674,346	603,108	459,865		
Emergency Assistance Only <sup>B</sup>	136,460	135,676	107,336	111,650		
Total Cash Assistance						
Gross Expenditures <sup>A</sup>	\$207,868,171	\$216,774,108	\$187,111,151	\$123,560,159		
FAP (formerly AFDC)	\$47,451,037	\$51,667,338	\$48,203,228	\$35,125,620		
60 Month converted to SNA	\$26,148,013	\$27,326,727	\$24,167,292	\$18,176,069		
SNA (formerly HR)	\$134,269,121	\$137,780,043	\$114,740,631	\$70,258,470		
EMPLOYMENT	NOVEMBER 2024	OCTOBER 2024	NOVEMBER 2023	NOVEMBER 2019		
HRA Assisted Entries into Employment DF	1,748	2,012	594	2,449		
Retention:	ŕ			•		
Retention - 3 Months	88%	85%	87%	81%		
Retention - 6 Months	76%	75%	74%	70%		
SNAP	<b>NOVEMBER 2024</b>	OCTOBER 2024	NOVEMBER 2023	NOVEMBER 2019		
SNAP Recipients	1,796,907	1,806,444	1,693,603	1,493,365		
Cash Assistance	574,717	576,715	490,242	361,286		
Non-Cash Assistance & SSI SNAP Households	1,222,190 <b>1,076,787</b>	1,229,729 <b>1,080,648</b>	1,203,361 <b>1,006,071</b>	1,132,079 <b>875,317</b>		
Cash Assistance	309,074	310,104	257,323	180,731		
Non-Cash Assistance & SSI	767,713	770,544	748,748	694,586		
PUBLIC HEALTH INSURANCE	NOVEMBER 2024	OCTOBER 2024	NOVEMBER 2023	NOVEMBER 2019		
Medicaid Enrollees (HRA Administered)	1,627,415	1,625,117	1,616,223	1,539,231		
Medicaid - Only	697,055	704,212	776,478	827,019		
Managed Care Enrollees	666,772	665,979	794,398	879,024		
Child Health Plus Enrollees	251,547	250,279	173,250	166,111		
<u>SSI</u>	NOVEMBER 2024	OCTOBER 2024	NOVEMBER 2023	NOVEMBER 2019		
SSI Recipients	352,908	353,687	357,195	401,329		
Aged	99,188	99,422	99,124	104,208		
Disabled & Blind	253,720	254,265	258,071	297,121		

CHILD SUPPORT ENFORCEMENT	OCTOBER 2024	SEPTEMBER 2024	OCTOBER 2023	OCTOBER 2019
Total Cases (With Orders)	187,529	188,183	196,702	258,420
CA Support Cases	19,333	19,432	20,149	27,520
NCA Support Cases	168,196	168,751	176,553	230,900
Total Collections - \$000	51,598	50,028	61,769	59,362
HOMELESSNESS:	OCTOBER 2024	SEPTEMBER 2024	OCTOBER 2023	OCTOBER 2019
PREVENTION OR DIVERSION E				
Clients Successfully Diverted at PATH				
from Entering a Homeless Shelter	8.80%	7.60%	8.50%	13.20%
DOMESTIC VIOLENCE SERVICES	OCTOBER 2024	SEPTEMBER 2024	OCTOBER 2023	OCTOBER 2019
Office of Domestic Violence:		<u> </u>		
Average Number of Families Served per Day	768	790	756	901
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
HASA	OCTOBER 2024	SEPTEMBER 2024	OCTOBER 2023	OCTOBER 2019
Total HASA Cases	33,132	33,088	32,935	33,860
Family Cases	2,598	2,589	2,596	3,166
Single Cases	30,534	30,499	30,339	30,694
Homemaker Cases	14	13	17	47
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
HOME CARE	OCTOBER 2024	SEPTEMBER 2024	OCTOBER 2023	OCTOBER 2019
Total Home Care Cases	296,566	294,291	266,368	207,713
Total Home Attendant Cases	1,837	1,847	1,767	2,247
Housekeeper Cases	269	274	294	671
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	294,460	292,170	264,707	204,795
ADULT PROTECTIVE SERVICES	OCTOBER 2024	SEPTEMBER 2024	OCTOBER 2023	OCTOBER 2019
Referrals Received	3,113	2,605	2,381	2,671
Assessment cases	6,119	5,687	5,103	5,390
Undercare Cases	5,704	5,678	5,566	6,511
OFFICE OF SUPPORTIVE AND AFFORDABLE	OCTOBER 2024	SEPTEMBER 2024	OCTOBER 2023	OCTOBER 2019
HOUSING SERVICES				
Total Supportive Housing Beds	14,278	14,278	14,328	13,964

Source: New York City Human Resources Administration,

Office of Performance Management & Data Analytics, November 2024.

For more detailed information call (929) 221-7043

<sup>&</sup>lt;sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>&</sup>lt;sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

<sup>&</sup>lt;sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>&</sup>lt;sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>&</sup>lt;sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.