



Department of Health

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NOTIFICATION REGARDING ELIGIBILITY RENEWAL PACKETS

A technical issue has impacted the May mailing of New York City WMS eligibility renewal packets. The Department's expectation is that consumers will receive their renewal packets in June. No consumer will lose coverage based on this delay. Individual consumers affected by the deferred mailing will have their coverage extended to ensure appropriate time to complete the recertification process. Any questions related to this issue can be sent to the Department of Health's Technical Assistance Center (TAC). TAC can be reached via email at MLTCTAC@health.ny.gov or via telephone at 1-866-712-7197.