

# Sèvis Medyasyon Gratis Oswa ki Pa Koute Chè

Pou sipò timoun, pou kesyon gad, dwa vizit, komunikasyon ak plis toujou

## Jwenn Èd ki Konfidansyèl epi ki Jis

Gen pwogram medyasyon gratis oswa ki pa koute chè toupatou nan Vil New York pou travay avèk ou ansanm ak lòt paran timoun nan pou jwenn solisyón ki pozitif.

Medyatè yo jwenn fòmasyon pou yo koute, montre yo jis, epi asire yo konvèrsasyon an pwodiktif epi fêt san danje.

## Pale Sou Sa ki Enpòtan

Medyatè yo ede paran yo rive antann yo sou sijè tankou:

- Pèman pou sipò timoun ki anreta yo
- Pwochen peman sipò timoun yo
- Kesyon vizit pou gad oswa edikasyon timoun yo
- Komunikasyon oswa lòt kalite pwoblèm

## Pran Kontwòl Pwosesis la

Se ou menm ak lòt paran an ki gen kontwòl pwosesis medyasyon an. Se ou ki ap deside si ou vle patisipe. Se ou ki ap deside si ou vle aksepte desizyon final la.

Men ki jan pwosesis la fonksyone:

- Toulede paran yo reyini ak yon medyatè ki fòme epi ki net
- Medyatè a ap fè yon konvèrsasyon sou bezwen ak difikilte paran yo genyen pou yo rive antann yo sou yon desizyon ki reyalis
- Se paran yo ki ap pran desizyon yo, se pa medyatè a



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## Jwenn yon Pwogram ki Adapte ak Bezwen Ou yo

Pwogram yo disponib toupatou nan Vil New York.

| Non Founisè Sèvis Medyasyon an                                                                                                    | Kalite Sèvis yo Bay                       |                     |              |                                            |
|-----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|---------------------|--------------|--------------------------------------------|
|                                                                                                                                   | Lòd pou Konsantman nan Kesyon Sipò Timoun | Dèt pou Sipò Timoun | Gad ak Vizit | Lòt Kesyon ki gen Rapò ak Edikasyon Timoun |
| Sant pou Medyasyon ak Fòmasyon<br><b>212-799-4302</b><br>tout kliyan; frè pou orè                                                 | ✓                                         | ✓                   | ✓            | ✓                                          |
| Community Mediation Services<br><b>718-523-6868</b><br>Rezidan Queens                                                             | ✓                                         | ✓                   | ✓            | ✓                                          |
| Institute for Mediation and Conflict Resolution<br><b>718-585-1190</b><br>Rezidan Bronx                                           |                                           |                     | ✓            | ✓                                          |
| New York Peace Institute<br><b>212-577-1740</b><br>Rezidan Brooklyn ak Manhattan                                                  | ✓                                         | ✓                   | ✓            | ✓                                          |
| New York Legal Assistance Group<br><a href="mailto:hrasupport@nylag.org">hrasupport@nylag.org</a><br>kliyan ki pa gen anpil revni | ✓                                         | ✓                   | ✓            | ✓                                          |
| Parent Help<br><b>800-716-3468</b><br>tout kliyan                                                                                 |                                           |                     | ✓            | ✓                                          |

Voye yon imèl bay [dcse.cseweb@dfa.state.ny.us](mailto:dcse.cseweb@dfa.state.ny.us)  
avèk sijè "medyasyon" an pou aprann plis.

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CHILD SUPPORT  
SERVICES

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Hard Conversations Are  
Part of Parenting

# Mediation

Lets You Really Be Heard

# Free Or Low-Cost Mediation Service

For child support, custody and visitation, communication, and more

## Get Help That's Confidential and Fair

Free or low-cost mediation programs across New York City will work with you and your child's other parent to find a positive way forward.

Mediators are trained to listen, to be fair, and to keep the conversation safe and productive.

## Talk About What's Important

Mediators help parents come to agreements about such issues as:

- Past-due child support payments
- Future child support payments
- Custody visitation or child rearing
- Communication or other types of conflicts

## Take Control of the Process

You and the other parent control the mediation process. You decide whether you want to participate. You decide if you want to accept the final agreement.

Here's how the process works:

- Both parents meet with a trained, neutral mediator
- The mediator leads a conversation about the parents' needs and differences to come to a realistic agreement
- The parents make the decisions, not the mediator



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## Find a Program That Fits Your Needs

Programs are available across New York City.

| Name of the Mediation Provider                                                            | Type of Service Provided    |                    |                        |                           |
|-------------------------------------------------------------------------------------------|-----------------------------|--------------------|------------------------|---------------------------|
|                                                                                           | Child Support Consent Order | Child Support Debt | Custody and Visitation | Other Issues in Parenting |
| Center for Mediation and Training<br><b>212-799-4302</b><br>all clients; hourly fee       | ✓                           | ✓                  | ✓                      | ✓                         |
| Community Mediation Services<br><b>718-523-6868</b><br>Queens residents                   | ✓                           | ✓                  | ✓                      | ✓                         |
| Institute for Mediation and Conflict Resolution<br><b>718-585-1190</b><br>Bronx residents |                             |                    | ✓                      | ✓                         |
| New York Peace Institute<br><b>212-577-1740</b><br>Brooklyn and Manhattan residents       | ✓                           | ✓                  | ✓                      | ✓                         |
| New York Legal Assistance Group<br><b>hrasupport@nylag.org</b><br>low-income clients      | ✓                           | ✓                  | ✓                      | ✓                         |
| Parent Help<br><b>800-716-3468</b><br>all clients                                         |                             |                    | ✓                      | ✓                         |

Email [dcse.cseweb@dfa.state.ny.us](mailto:dcse.cseweb@dfa.state.ny.us) with subject "mediation" to learn more.

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ILLUSTASYON SELMAN.

**Konvèsayon Difisil Fè  
Pati Edikasyon Timoun yo**

**Medyasyon**

**Fè yo Tande Vwa Ou  
Toutbon**