CONTACT CHILD SUPPORT

Online Child Support Resources

NEW YORK STATE (NYS) CHILD SUPPORT SERVICES

Get forms and view account information (social security number and PIN required)

www.childsupport.ny.gov

NEW YORK CITY (NYC) OFFICE OF CHILD SUPPORT SERVICES (OCSS)

Get information about programs and services offered only in New York City www.nyc.gov/hra/ocss

YOUTUBE CHANNEL FOR THE NYC HUMAN RESOURCES ADMINISTRATION (HRA)

www.youtube.com/HRANYC

For Parents Wanting Help with an Existing Child Support Case

In Person

OCSS CUSTOMER SERVICE WALK-IN CENTER

151 West Broadway, 4th floor (between Worth and Thomas Streets) New York, NY 10013 [GOOGLE MAPS] Monday-Friday, 8:00 am-7:00 pm

Nearby subway stations include:

- Chambers Street, for the 1, 2, 3, A, C, J, or Z trains
- Brooklyn Bridge/City Hall Station, for the 4, 5, or 6 trains
- · Canal Street, for the E train

By Phone

NYS CHILD SUPPORT HELPLINE

888-208-4485 866-875-9975 TTY (Hearing Impaired) Monday–Friday, 8:00 am–7:00 pm Automated information available 24 hours a day/7 days a week Social security number and PIN required

OCSS PATERNITY SERVICES AND OUTREACH

Information about paternity, DNA testing, and community outreach events 929-221-5008

By Mail

ocss

PO Box 830 Canal Street Station New York, NY 10013

To send payments:

NYS Child Support Processing Center PO Box 15363 Albany, NY 12212-5363

Be sure to include your case identification number on all payments.

For Parents Applying for Child Support

1. Applicants Receiving Cash Assistance

Borough Offices

BRONX BOROUGH OFFICE

SERVING THE BRONX
894 Garrison Avenue
Bronx, NY 10474
929-252-4100 [GOOGLE MAPS]

QUEENS BOROUGH OFFICE

SERVING QUEENS (EXCEPT THE ROCKAWAYS)
One Honeywell Street, 6th Floor
Long Island City, NY 11101
929-221-4105 [GOOGLE MAPS]

Office hours for all child support Borough Offices Monday-Friday, 9:00 am-5:00 pm

BROOKLYN BOROUGH OFFICE

SERVING BROOKLYN AND THE ROCKAWAYS

1 MetroTech Center, North, 6th Floor
Brooklyn, NY 11201

929-221-7620 [GOOGLE MAPS]

STATEN ISLAND

Staten Island residents receive services in the Manhattan Borough Office

MANHATTAN BOROUGH OFFICE

SERVING MANHATTAN AND STATEN ISLAND
115 Chrystie Street, 3rd Floor
New York, NY 10002
212-334-7604
[GOOGLE MAPS]

2. ALL OTHER APPLICANTS

Family Court Support Services

BRONX FAMILY COURT

900 Sheridan Avenue, LM Floor Bronx, NY 10451 718-590-3924/3432 [GOOGLE MAPS]

QUEENS FAMILY COURT

151-20 Jamaica Avenue, 4th Floor Jamaica, NY 11432 718-725-3148/49 [GOOGLE MAPS] Office hours for all child support offices in Family Courts Monday-Friday. 9:00 am-5:00 pm

BROOKLYN FAMILY COURT

330 Jay Street, 12th Floor Brooklyn, NY 11201 718-246-7962/68 [GOOGLE MAPS]

STATEN ISLAND FAMILY COURT

18 Richmond Terrace, Basement Staten Island, NY 10301 718-720-2906 [GOOGLE MAPS]

MANHATTAN FAMILY COURT

60 Lafayette Street, 1st Floor New York, NY 10013 212-385-8218/19 [GOOGLE MAPS]

A list of all OCSS locations is also available online at bit.ly/CSoffices