Creating and Submitting a Change Request

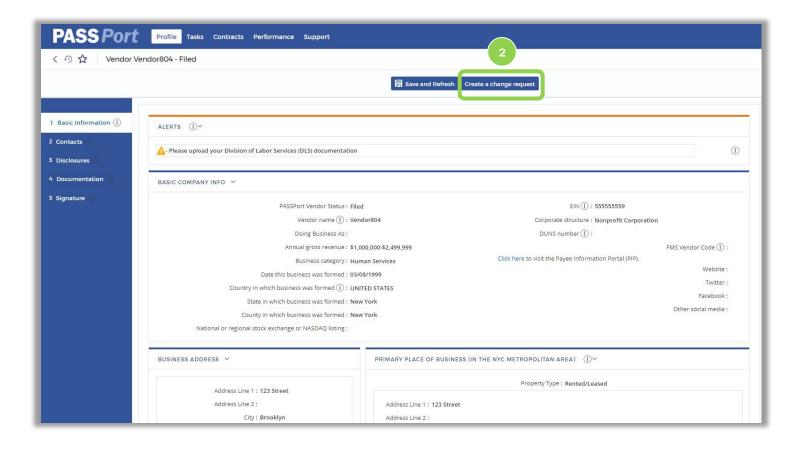
If your organization needs to update their basic company information, related entities, vendor questionnaire, or principal questionnaires, you can start the Change Request process in PASSPort. Once a Change Request has been submitted, it will follow the same review process as the Vendor Enrollment process. You will receive automated notifications regarding any Change Requests you create and will be notified whenever action is taken on a Change Request.

Follow the below steps to create and submit a Change Request in PASSPort.



1. From the PASSPort homepage, click the "Vendor Information" icon from the Quick Links window.

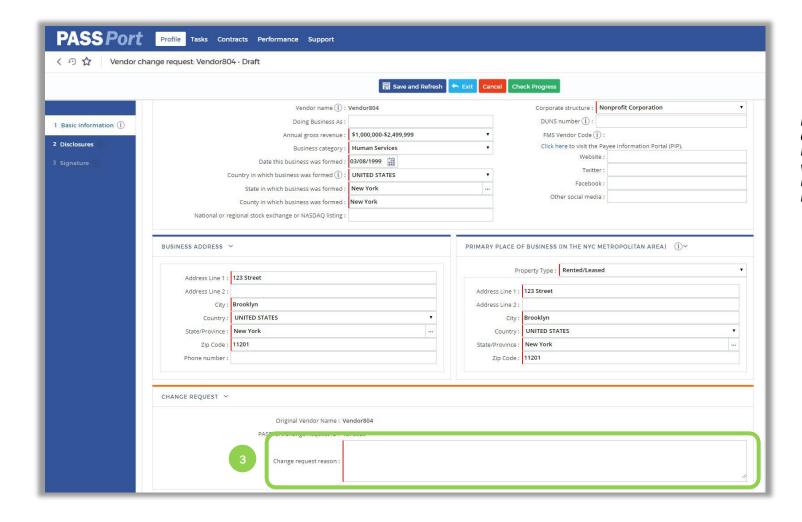




The Basic Information tab of your vendor is displayed.

2. To start the Change Request process, click the "Create a change request" button.

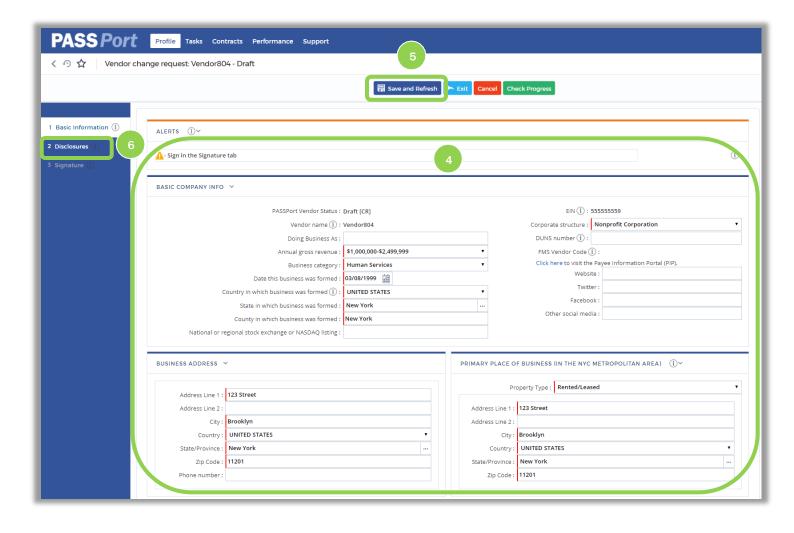




3. Scroll down on the page and enter the reason for the Change Request in the "Change request reason" field.

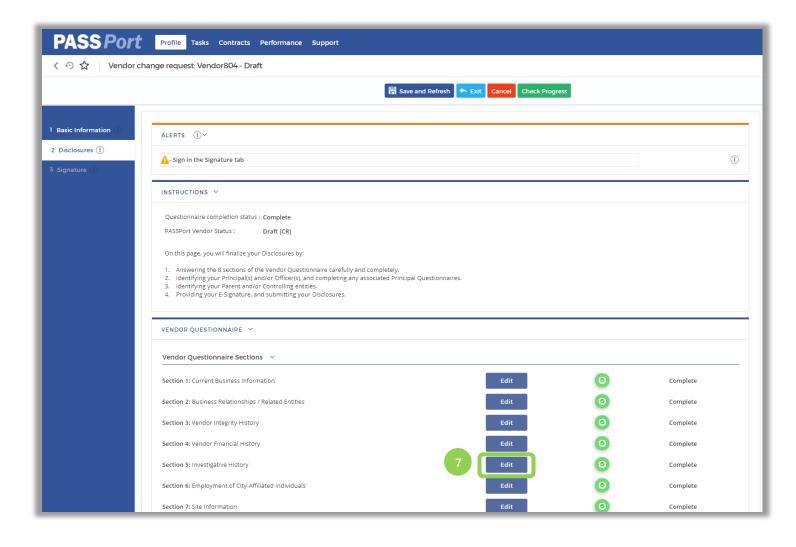
Note: You should enter a short description of why the Change Request is being created and what information is being updated as part of this Change Request.





- If necessary, make changes to your "Basic Company Info," "Business Address," and/or "Primary Place of Business (in the NYC Metropolitan Area)."
- 5. Click the "Save and Refresh" button.
- 6. Navigate to the Disclosures tab.



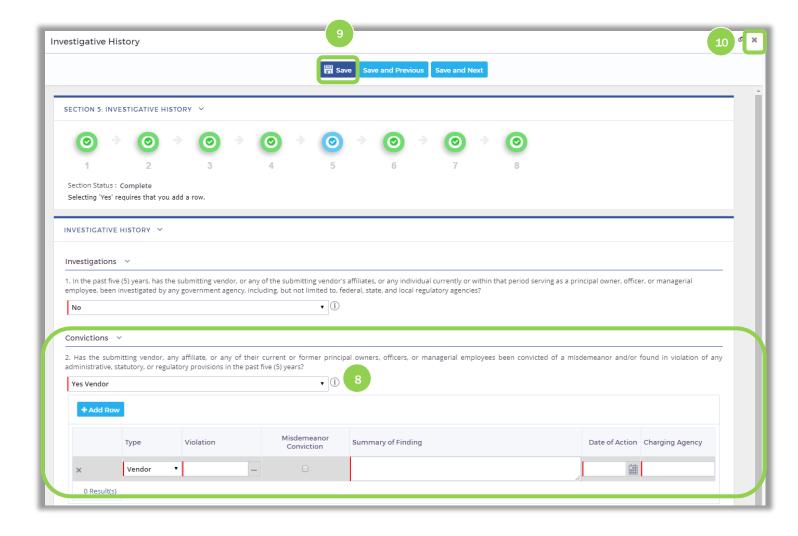


The Disclosures tab is displayed. Since a Change Request has been created, you are able to make changes to both your vendor and principal questionnaires.

In this example, the answer to one of the questions in Section 5: Investigative History needs to be updated.

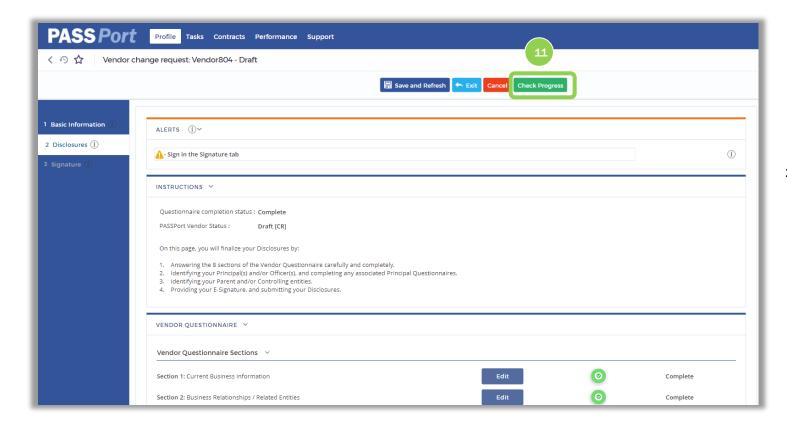
7. Click on the "Edit" button to open Section 5.





- 8. In this example, we have changed the answer of the second question to Yes and added the appropriate supplemental information by clicking the "Add Row" button.
- 9. Once you are done making changes to a section of the questionnaire, click the "Save" button.
- 10. Click the icon to close the questionnaire.





If necessary, you could also make changes to your Principal Questionnaires.

In this example, no changes were made; however, the process to make changes is identical to making changes to your Vendor Questionnaire.

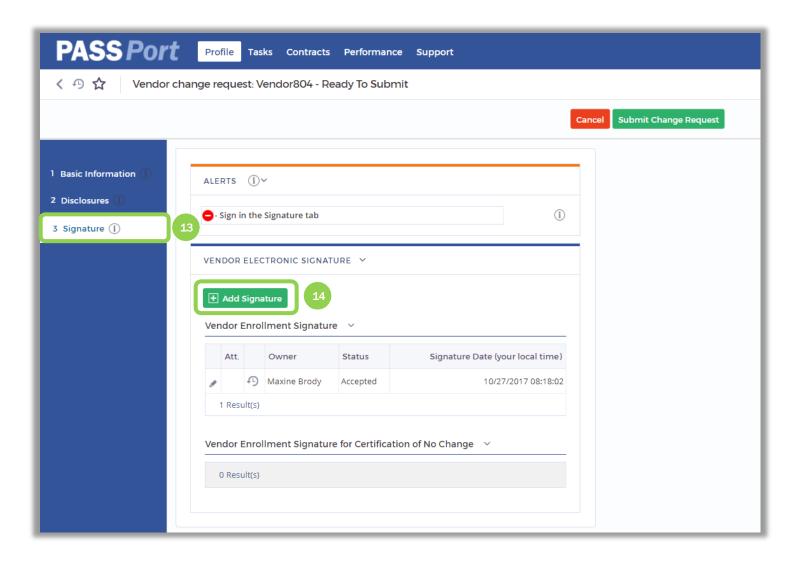
11. Once you are finished with making changes to your Basic Information and Disclosures click the "Check Progress" button.





12. Click the "OK" button to confirm the submission.



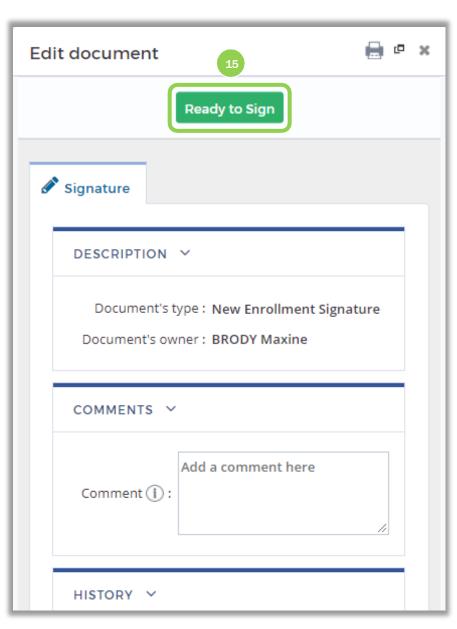


A new alert is displayed that indicates a vendor signature is required in order to submit.

- 13. Navigate to the Signature tab.
- 14. Click the "Add Signature" button.

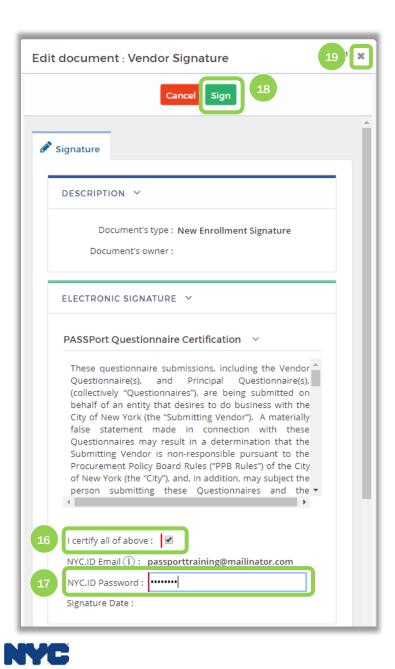
Please note that only users with a Signatory role will have access to this functionality. This role is defined on the Contacts tab. If you do not have a Signatory role, the information you have entered has been saved and will be accessible to the Signatory user when they log in.





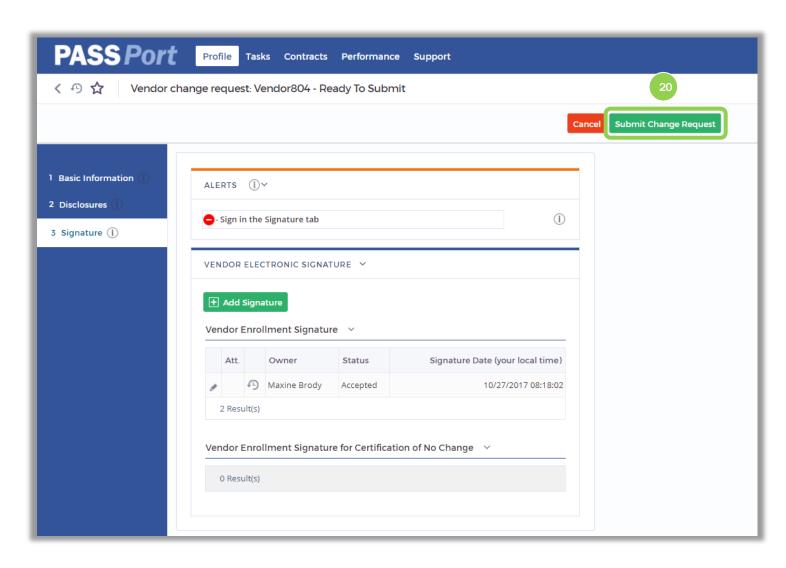
15. Click the "Ready to Sign" button.





Contract Services

- 16. Click the "I certify all of above" checkbox.
- 17. Enter your "NYC.ID Password."
- 18. Click the "Sign" button to add your e-Signature.
- 19. Click the icon to close the window.



20. Click the "Submit Change Request" button to submit the change request for review.

Once a change request has been submitted, it will follow the same review process as the Vendor Enrollment process. You will receive automated notifications regarding any change requests you create. Approved change requests restart the three-year validity clock on your vendor enrollment information.

