



eComply FAQs

eComply Login

1. How can I change or reset my password?

Go to [eComply](#) -> Setup -> Account Settings -> Change Password.

Account Creation & Management

1. Do I need to be registered in iSupplier?

Yes, you must [first register in iSupplier](#) before proceeding to register in eComply.

2. Am I required to submit documents in iSupplier and eComply?

Yes, when submitting a bid all documents must be uploaded via iSupplier, except for the M/WBE and Section 3 documents which will be completed via eComply.

3. What is the Agency Code?

The Agency Code is NYCHA.

4. What is the Oracle Vendor Number?

The Oracle Vendor Number is the same as your iSupplier Vendor Number.

5. What if I don't have a State License Board No.?

If the State License Board No. does not pertain to you, you can enter N/A.

6. What if I don't have a Worker's Comp Carrier #/Name?

You can enter N/A in that field.

M/WBE Utilization Plan Submission

1. How do I submit the M/WBE Utilization Plan?

For detailed instructions, please refer to pages 2-13 of the [MWBE Utilization Plan & Waiver Guide for eComply](#).

2. How can I amend or make changes to the M/WBE Utilization Plan?

Only M/WBE Utilization Plans with the status of submitted, accepted, or accepted as noted can be amended. An amendment cannot be requested for Plans with a notice of deficiency status. For detailed instructions, please refer to pages 27-30 of the [MWBE Utilization Plan & Waiver Guide for eComply](#).

3. Can I resume working on the M/WBE Utilization Plan in eComply?

Yes, if you are unable to complete the M/WBE Utilization Plan in one setting, you can return to the form later. Please refer to pages 23-24 of the [MWBE Utilization Plan & Waiver Guide for eComply](#).

4. How do I find out if the M/WBE Utilization Plan was approved?

You will receive an email notification when the M/WBE Utilization Plan is approved. Please refer to pages 24-27 of the [MWBE Utilization Plan & Waiver Guide for eComply](#) for more details.

M/WBE Waiver or Partial Waiver Submission

1. How do I submit the M/WBE Waiver or Partial Waiver?

For detailed instructions, please refer to pages 13-23 of the [MWBE Utilization Plan & Waiver Guide for eComply](#).

2. How can I amend or make changes to the M/WBE Waiver or Partial Waiver?

Only M/WBE Waivers or Partial Waivers with the status of submitted, accepted, or accepted as noted can be amended. An amendment cannot be requested for Plans with a notice of deficiency status. For detailed instructions, please refer to pages 27-30 of the [MWBE Utilization Plan & Waiver Guide for eComply](#).

3. Can I resume working on the M/WBE Waiver or Partial Waiver in eComply?

Yes, if you are unable to complete the M/WBE Waiver or Partial Waiver in one setting, you can return to the form later. Please refer to pages 23-24 of the [MWBE Utilization Plan & Waiver Guide for eComply](#).

4. How do I find out if the M/WBE Waiver or Partial Waiver was approved?

You will receive an email notification when the M/WBE Waiver or Partial Waiver is approved. Please refer to pages 24-27 of the [MWBE Utilization Plan & Waiver Guide for eComply](#) for more details.

Section 3 REO Plan Submission

1. How do I submit the Section 3 REO Plan?

For detailed instructions, please refer to pages 1-9 of the [Section 3 REO Plan & OEO Plan Guide for eComply](#).

2. How can I amend or makes changes to the Section 3 REO Plan?

Only Section 3 REO Plans with the status of submitted, accepted, or accepted as noted can be amended. An amendment cannot be requested for Plans with a notice of deficiency status. For detailed instructions, please refer to pages 19-20 of the [Section 3 REO Plan & OEO Plan Guide for eComply](#).

3. Can I resume working on the Section 3 REO Plan in eComply?

Yes, if you are unable to complete the Section 3 REO Plan in one setting, you can return to the form later. Please refer to pages 15-16 of the [Section 3 REO Plan & OEO Plan Guide for eComply](#).

4. How do I find out if the Section 3 REO Plan was approved?

You will receive an email notification when the Section 3 REO Plan is approved. Please refer to pages 16-19 of [Section 3 REO Plan & OEO Plan Guide for eComply](#) for more details.

OEO Plan Submission

1. How do I submit the OEO Plan?

For detailed instructions, please refer to pages 1-14 of the [Section 3 REO Plan & OEO Plan Guide for eComply](#).

2. How can I amend or make changes to the OEO Plan?

Only OEO Plans with the status of submitted, accepted, or accepted as noted can be amended. An amendment cannot be requested for Plans with a notice of deficiency status. For detailed instructions, please refer to pages 19-20 of the [Section 3 REO Plan & OEO Plan Guide for eComply](#).

3. Can I resume working on the OEO Plan in eComply?

Yes, if you are unable to complete the OEO Plan in one setting, you can return to the form later. Please refer to pages 15-16 of the [Section 3 REO Plan & OEO Plan Guide for eComply](#).

4. How do I find out if the OEO Plan was approved?

You will receive an email notification when the OEO Plan is approved. Please refer to pages 16-19 of [Section 3 REO Plan & OEO Plan Guide for eComply](#) for more details.