

# Wyckoff Gardens

## COMMUNITY VISIONING WORKSHOP

### SUMMARY REPORT



November 2022



Comprehensive  
Modernization



## About this Report

This report presents the results and summary of the Wyckoff Gardens Community Visioning Session that took place on October 3, 2022, at the Wyckoff Garden Community Center from 6 pm to 8 pm. It identifies critical needs\*, clear preferences, and a desirable action plan for the Comp Mod repair and renovation work at Wyckoff Gardens.

All recommendations presented were generated by a consensus-based methodology and agreed to by a majority and/or prioritized by residents. Although opinions differed on certain issues, the findings contained in this summary should be understood as the preferences for which either a clear majority of residents were in favor, or a general agreement was reached amongst residents.

Resident feedback will inform the development of a Request for Proposals (RFP) from architectural/engineering and construction teams resulting in the selection of the team that provides NYCHA the best value and that addresses the goals and priorities outlined in this report.

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\*Based on the survey results, approximately 67 percent of the attendees were classified as senior citizens. As such, some of the feedback could be skewed particularly for their needs such as handrails and higher toilets, which were brought up during the bathroom discussion.



## Acknowledgement

Planning a large-scale event is no easy feat. Significant effort and activity go into the planning and preparation. We would like to recognize the Wyckoff Gardens Tenant Association and Property Management whose support and collaboration were integral to the success of the Visioning Workshop. We thank the Wyckoff Gardens Community Center for providing the space and time for NYCHA's Comprehensive Modernization Program team to engage and collect vital information on residents' priorities and concerns. We also wish to express our appreciation for the dedication of time and reflections from all the residents of Wyckoff Gardens who participated in these conversations and the NYCHA staff that ensured the meeting's success.

## Community Partners

- Wyckoff Gardens Community Center
- Brooklyn Community Board 6
- U.S Congress Member Nydia Velazquez
- New York State Senator Jabari Brisport
- New York State Assembly Member Jo Ann Simon
- New York City Council Member Lincoln Restler

## Agency Partners

- New York City Housing Authority
- New York Police Department 78<sup>th</sup> Precinct
- Police Service Area 1

# Table of Contents

- About this Report** .....2
- Acknowledgement** .....3
  - Community Partners..... 3
  - Agency Partners ..... 3
- Background** .....5
  - Wyckoff Gardens at a Glance..... 6
  - Map of Wyckoff Gardens ..... 7
  - Engagement Process ..... 8
  - Community Visioning Workshop..... 9
  - Engagement Method ..... 10
  - Attendance Summary..... 10
- Construction Timeline and Temporary Move** .....11
  - Objective..... 11
  - Key Takeaway..... 12
  - What was said ..... 14
- Kitchen** .....15
  - Objective..... 15
  - Survey Results ..... 16
  - Key Takeaway ..... 17
- Bathroom** .....19
  - Objective..... 19
  - Survey Results ..... 20
  - Key Takeaway ..... 21
- Conclusion and Next Steps...**.....23
- Appendix A** .....24
  - Visioning boards ..... 24
- Appendix B** .....27
  - Resident survey ..... 27





## Background

In 2021, the City Council adopted the **Gowanus Neighborhood Plan**, a shared, long-term vision for a thriving neighborhood. The Gowanus rezoning will pave the way for mixed-use development within an 82-block stretch in the industrial neighborhood.

As part of the plan's commitment, approximately \$200 million is being invested at two nearby New York City Housing Authority (NYCHA) campuses—Gowanus Houses and Wyckoff Gardens. This investment decision was a result of the near decade long advocacy effort between the City Council, Community Board 6, residents, and a large City agency team

NYCHA's Comprehensive Modernization ("Comp Mod") program will oversee and utilize the \$200 million to deliver comprehensive interior apartment renovations for both Wyckoff Gardens and Gowanus Houses. The scoping process between NYCHA, architects and engineers, with residents, will determine the work that will occur in each unit to improve the quality of life, hazardous conditions, and other needs within the budget available. **Primary work scope will entail:**



Hazardous Material Abatement



Kitchen Renovation



Bathroom Renovation



# Wyckoff Gardens at a Glance

Wyckoff Gardens is a public housing development located in the Gowanus neighborhood of Brooklyn. Built in 1966, Wyckoff Gardens is comprised of three, white-gray 21-story buildings with 529 units and 1,119 residents. The buildings sit on a 5.81-acre tract bordered on the north and east by Wyckoff Street and Third Avenue, and on the south and west by Baltic and Nevins Streets.

**1,119**  Residents

**529**  Units

**21**  Stories

**6**  Elevators

**3**  Buildings

**2**  Boilers

Average Income  
**\$27,422**

Average years in housing  
**27.5**

Seniors  
**23.90%**

Under 18  
**25.29%**

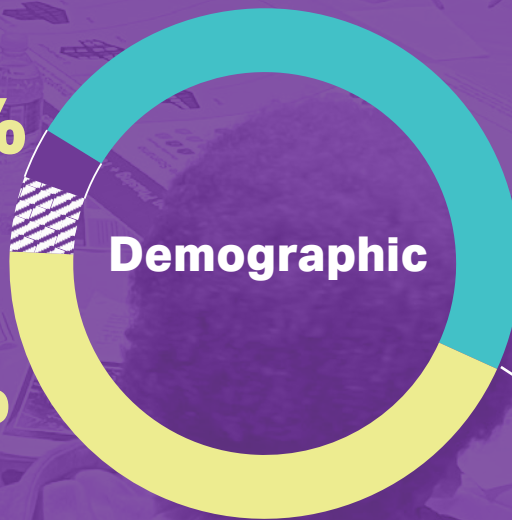
White **3.22%**

Asian **4.74%**

Hispanic **43.79%**

Black  
**47.81%**

Other  
**0.45%**



## UNITS

**161**  
1 Bed

**180**  
2 Bed

**159**  
3 Bed

**24**  
4 Bed

**5**  
5 Bed

# Map of Wyckoff Gardens

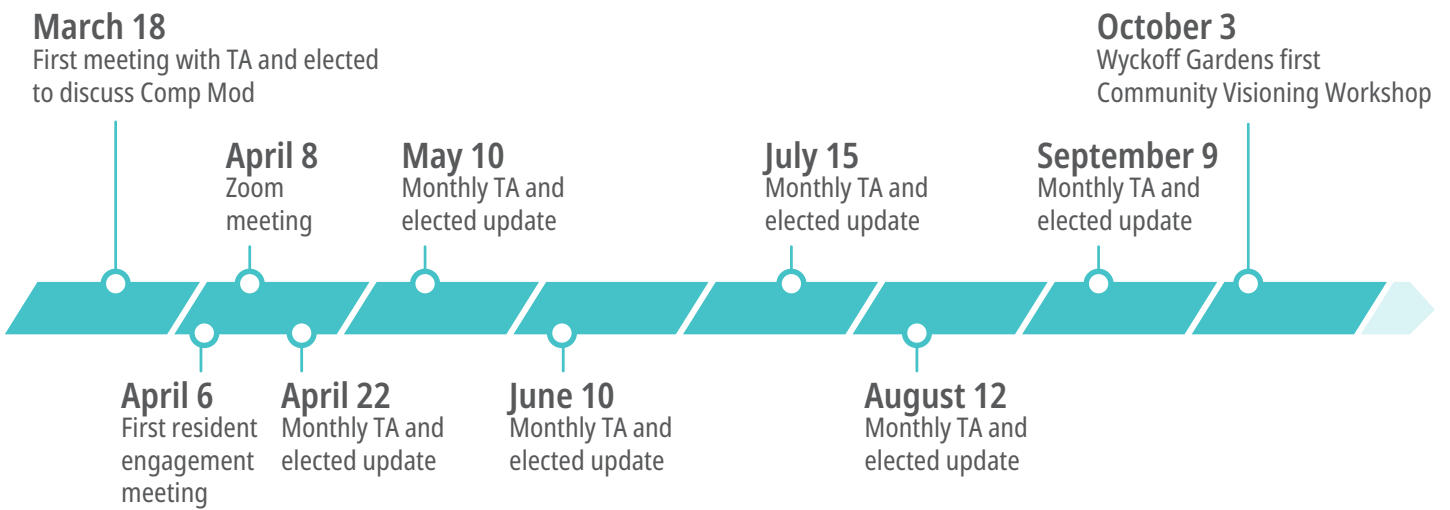


## Engagement Process

NYCHA began the stakeholder engagement process to explain the Comp Mod Program at Wyckoff Gardens with a meeting with the Tenant Association leadership and local elected representatives on March 18, 2022.

The first in-person resident community meeting was held on April 6, 2022, where NYCHA informed more than 60 resident attendees of the upcoming repair work planned in their apartments; identified resident concerns; and conveyed the beneficial outcomes of the planned work for Wyckoff Gardens.

Since then, the Comp Mod team has led or participated in monthly collaborative planning process meetings with the Tenant Association and elected representatives to provide an update on the project and timeline.







## Community Visioning Workshop

On October 3, 2022, NYCHA convened a visioning session workshop with the residents of Wyckoff Gardens. The workshop was designed to be interactive and encourage broad participation focused on the three topics listed below:



**Timeline & temporary move scenario**



**Kitchen**



**Bathroom**

The meeting was conducted in roundtable style with a total of seven tables – six tables of English-speaking residents and one table of Spanish-speaking residents. Each table hosted an average of six to eight participants with one facilitator and one note taker assigned. In addition, each table was provided with **3 large 24-inch x 36-inch poster/visual boards** (provided in Appendix A) that facilitators used to lead the discussions. Residents could make comments/suggestions and notetakers would post the comments/suggestions on the boards.

**Facilitators** were equipped with a facilitation guide and run-of-show documentation that included a set of topic related prompts, a discussion guide, and potential interactive activities. They were asked to lead a set of three 20-minute discussions on the three topics listed above and tasked with ascertaining residents' concerns and needs; and to solicit detailed examples of where, when, and how issues in the areas of discussion occurred.

**Notetakers** were tasked with assisting residents in writing down specific feedback on post-it notes to paste onto the boards, as well as taking additional notes of important points made during the session. **In total, over 200 sticky notes were collected from the activity.**


Prior to the start of the discussions, residents were asked to fill out a questionnaire survey (provided in Appendix B), which was used to further guide discussions and obtain specific details on renovation priorities. Results of the survey are shown in each respective topic below.

# Engagement Method

A range of communication and engagement activities were undertaken to inform and involve Wyckoff Gardens residents up to two weeks in advance of the event. This included:

- ▶ Door-to-door flyer distribution in English and Spanish
- ▶ Robocalls to residents
- ▶ Notifying local elected offices

## Comprehensive Modernization Community Update



**WE'VE GOT EXCITING NEWS!!**

As part of the Gowanus Neighborhood Rezoning, the City of New York allocated \$200 million for the repairs and renovations at Wyckoff Gardens and Gowanus Houses.

Now we need you help! Come share your thoughts and inputs about the needs of Wyckoff Gardens. Your participation will shape a Community Vision, which will help guide the work completed at your development.

**JOIN US IN PERSON**

**Monday | October 3, 2022**  
6 pm to 8 pm

**Community Vision Workshop**  
Wyckoff Community Center  
280 Wyckoff Street  
Brooklyn, NY 11217

Masks Encouraged

Wheelchair Accessible

Space is limited | Please reserve at 212-306-6768

NYCHA's Comprehensive Modernization Department  
Questions/Problems, 疑问/问题, Вопросы /Проблемы, Preguntas/Problemas  
(212) 306-6768 | [compmod@nycha.nyc.gov](mailto:compmod@nycha.nyc.gov) | <https://on.nyc.gov/comp-mod>

# Attendance Summary



# Construction Timeline and Temporary Move



## Objective

The first twenty minutes of the Community Visioning Meeting were used to discuss the construction timeline and phasing process.

**Effective December 1, 2021, New York City has a new and more stringent standard for defining the presence of lead in paint, in accordance with Local Law 66 of 2019. This new standard defines lead-based paint as having 0.5 milligrams of lead per square centimeter or more.** As such, each unit at Wyckoff Gardens will be tested in accordance with the stricter standard of 0.5 mg/cm<sup>2</sup>. Residents were informed that temporary moves from their apartments will be necessary to protect their health and safety when environmental hazards are remediated.

Residents were provided with three scenarios to accomplish this move: 1) Floor-By-Floor, 2) Line-By-Line (e.g., turning off kitchen water line), and 3) Full Building. A discussion was held to obtain residents' preferences for one of the three scenarios and for the facilitators to provide the pros and cons of each, with an emphasis on the safety and well-being of residents during construction.

Ultimately, all scenarios will require residents to be temporarily moved from their residences with each scenario having different issues of time and inconvenience.



## Key Takeaways

### Residents clearly prefer the Line-by-Line Option

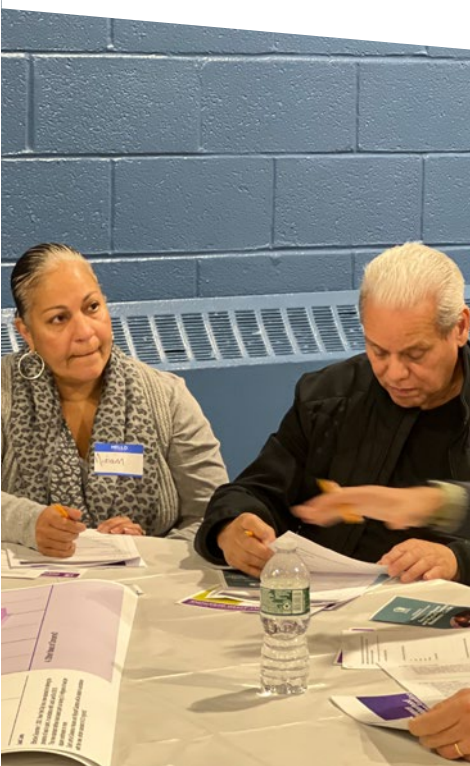
After discussing the pros and cons of each of the possible temporary move scenarios, an overwhelming majority of residents including property management believed the Line-by-Line scenario would be the best option.

### Prioritize Building 3 (280 Wyckoff Street)

Regardless of whichever temporary move scenario NYCHA chooses, most residents prefer that construction must begin at Building 3 to protect the newly renovated Community Center. Addressing the leaks and hazardous materials in this area first will better protect the Community Center from damage or the necessity of needing rework.

### Residents are not convinced the work justifies a full-scale move

Residents are not convinced that the current Comp Mod scope of work at Wyckoff Gardens warrants a full move. The consensus among residents is that the allocated \$200 million funding between two NYCHA developments is insufficient. In addition, limiting work to only hazardous material remediation, and kitchen and bathroom renovations does not justify the need for a full-scale temporary move. Relocation should only be a necessary option for residents whose apartments have extreme cases of asbestos, lead, and/or mold.



### Residents are willing to endure a longer construction timeframe and interruptions

While meeting facilitators emphasized the “Full Building move” would be the fastest and safest option, most residents are willing to endure the inconvenience of service interruptions and other disruptions rather than having to temporarily move out of their homes—even if this prolongs the construction completion date. With over 67 percent of the resident attendees having lived in Wyckoff Gardens for more than 20 years, residents indicated there is a strong sense of community among them. They would help and support each other during the renovations. This support would not be possible if they are separated during the construction period due to a move.

### Similar work in other developments did not require temporary moves

Property Management cited a nearby development on Warren Street that completed similar construction work as proposed for Wyckoff Gardens without the need to move residents. It is recommended that Comp Mod should utilize the same contractors/strategy used for the Warren Street development.

### Temporary moves are a waste of valuable resources and money

Residents believe that the time, effort, and costs associated with moving more than 1,000 residents, which includes packing, hiring moving companies, storage costs, and returning residents back to their homes, would be better utilized (and be more cost effective) if applied to other resident priorities. Residents suggested: providing a small stipend for groceries and/or to compensate for inconvenience; setting up a water station; providing mobile bathrooms; and/or providing better quality materials (e.g., stainless steel appliances).



## What was said

*...for the amount of time and money it'll take to move all the residents to a new place, pay for their storage and moving company, and bring them back, it would just be much easier just to set up a few bathrooms outside the development, provide some kind of stipend for groceries or food, and give them access to drinking water.*

*There is no reason to move all residents, we'll make it work!*

*Too many people to move, too many problems, too many needs, you guys are making this way more complicated than it needs to be...*

*If it's just work in the kitchen and bathroom and not living room and bedroom, that ain't serious. We've done this before and nobody had to move.*

# Kitchen



## Objective

This next 20-minute discussion focused on identifying and prioritizing residents' ideas for improvements in their kitchens. A series of questions was asked regarding their cabinets, appliances, fixtures, mold issues, and color and material preferences. This section shows the results of the survey and summarizes the key takeaways.



# Survey Results



**71%**

prefer a new paint color and flooring in kitchen



**50%**

experienced leaks in kitchen area



**36%**

reported problems with their refrigerator



**29%**

reported issues with rodents



**26%**

would like bigger stoves



**25%**

reported mold in kitchen



## Roaches

**33%** extreme infestation

**50%** low infestation

**17%** no infestation





## Key Takeaways

### Strong preference for darker kitchen color, flooring, and backsplash

By far the biggest takeaway from the kitchen discussion is that an overwhelming number of residents (71 percent) are unhappy with both the kitchen wall and floor colors. Almost every table of residents stated that the walls, floors, and cabinets stain easily, are difficult to clean, and overall, an eyesore due to stains and discolorations. As one possible solution, a stone slab backsplash would be preferred to prevent water, grease, and other mess from damaging the walls, particularly behind the stove and sink.

When asked about color preference, residents were in favor of dark colors (“no white”) but would ideally like the option to vote on this issue. The Tenant Association President mentioned that prior to 2005, NYCHA used brown paint for walls and countertops.

“Disgusting,” “filthy,” “cold,” and “unwelcoming” were commonly used to describe residents’ kitchen floor. Dark colored ceramic tiles or vinyl would be preferred because of durability and water resistance. Residents hope to have the option to choose.

### Desire for cabinet handles or knobs

Residents did not bring up the need for additional storage; however, they noted that their cabinets do not have any handles or knobs. Residents would like cabinet handles and knobs implemented as part of the renovation.

### Preference for quality materials and heat-resistant countertops and fixtures

When asked for material preference, residents opted for stainless steel appliances but with the understanding it may not be feasible given the high cost. At the very least, residents would like to see upgrades made to the countertops and fixtures with materials that are heat-resistant like ceramic or granite. The property manager stated that whatever material chosen should be easily replaceable in the event of damage.

*If NYCHA is going to do renovation, spend extra on quality materials from reputable vendors so that the work lasts.*

### Issues with Leaks

Half the residents have experienced leaks in their kitchen particularly underneath their sink or near the faucet area. Most leaks were attributed to either: 1) faulty plumbing, 2) loose faucet knob, and/or 3) leaks from upstairs neighbors.

Despite cases of leaks, nearly 71 percent of the attendees reported no issues with mold.

### Refrigerator Temperature

While 64 percent of the residents indicated no issues with their refrigerators, some complained about inconsistencies with the temperature. There were many instances where food in the non-freezer section of the refrigerator was frozen despite adjusting the control.

### Size of Kitchen Stove varies based on apartment size

Some residents requested bigger stoves in their apartments. However, Property Management indicated the standard stove size in certain apartments is 24 inches and it would not be feasible to accommodate a bigger size due to the layout. Larger apartments have a 30-inch stove.

### Problems with pest infestation and rodents vary

Extreme cases of roach infestation were reported by 33 percent of residents, while 50 percent reported few roaches encountered, and 17 percent reported no roaches at all. Only 29 percent of residents reported problems with rodents.

*I've never seen a refrigerator that freezes eggs.*



# B

## Bathroom



### Objective

This final 20-minute discussion of the Community Visioning Meeting focused on identifying and prioritizing residents' ideas for improvements to their bathrooms. A series of questions was asked ranging from quality and type of ventilation, color and material preferences, tile preferences, shower/bathtub, plumbing fixtures, sink, toilet and storage space information. This section shows the results of the survey and summarizes the key takeaways.

*NOTE: It is important to note that all bathrooms at Wyckoff Gardens below the 15th floor do not have any windows. As such, some areas of concern, like ventilation, are of more significance to some residents than others.*

## Survey Results



**82%**

prefer a new paint color in bathroom



**79%**

would like more storage space



**77%**

reported rodents and/or roaches



**58%**

reported mold in bathroom



**58%**

experienced leaks in ceiling or pipes



**56%**

cracked and/or dirty tiles easily prone to grout loss



**55%**

would like standing shower with sliding doors



**42%**

problems with toilet flushing mechanism or leaks



## Key Takeaways

### Overwhelming preference for new bathroom color and bigger tiles – Residents are adamant in not wanting white tiles

Just like the kitchen discussion, residents were most passionate about the color and materials used in bathrooms. 82 percent of the residents would like darker colors and bigger tiles. The Tenant Association mentioned that NYCHA, in 2005, replaced all bathtub tiles with a plastic panel that is more prone to discoloration, mold, and mildew. The general opinion of the residents shows that tiles are preferred over plastic panels or silicone.

### Storage Space/Cabinet is a priority

Residents indicated that their bathrooms currently lack any storage space or cabinetry under the sink. Adding under-sink vanity cabinets would be beneficial for storing items like cleaning supplies, toiletries, detergent, etc.

### Shower/Bathtub area needs work, but opinions vary

The consensus of the resident attendees was that the bathtub/shower area needs work; several ideas were presented. A majority of elderly residents would prefer a walk-in shower with guard rails. Others would prefer stand-in shower with sliding doors, and some would like to keep the tubs but add handheld shower heads.

### Issues with Leaks

More than 58 percent of the resident attendees experienced leaks in their bathrooms particularly around the bathtub, sink, or toilet areas due to issues with the plumbing and pipes. In some cases, leaks experienced by upstairs neighbors would trickle down to the floors below.

### Mold is an issue in bathrooms without windows

Bathrooms in Wyckoff Gardens below the 15th floor do not have any windows. As such, these bathrooms tend to get more humid each time someone uses the shower or during warmer weather—both of which are ideal conditions for creating mold. There are vents but residents indicated the vents are not maintained properly or often enough. Some even resorted to using fans to dry their bathrooms. Residents understand that adding a window will be unlikely, but they would like to see better maintenance of the ventilation system.

### Rodents and pests are a problem in bathrooms

Instances of rodents and pests in their bathrooms were reported by 77 percent of the resident attendees. Residents believe this is attributed to the humidity resulting from the absence of windows and poor ventilation. Residents also believe the humidity from the shower and warm weather soften the ceiling and walls resulting in cracks that serve as entryways for rodents and roaches.

### Current bathroom not accommodating to the needs of the elderly

Based on the survey results, 67 percent of the resident attendees were over the age of 65. Many of the senior residents indicated their bathrooms are incompatible with their needs, such as the toilet being too low, preference for a walk-in shower, and the desire for the addition of handrails

*When people think of handrails, they think you have to be disabled, but in reality, that's not true at all. I am not disabled; I am just old and don't have the balance or knees like I used to.*



## Conclusion and Next Steps...



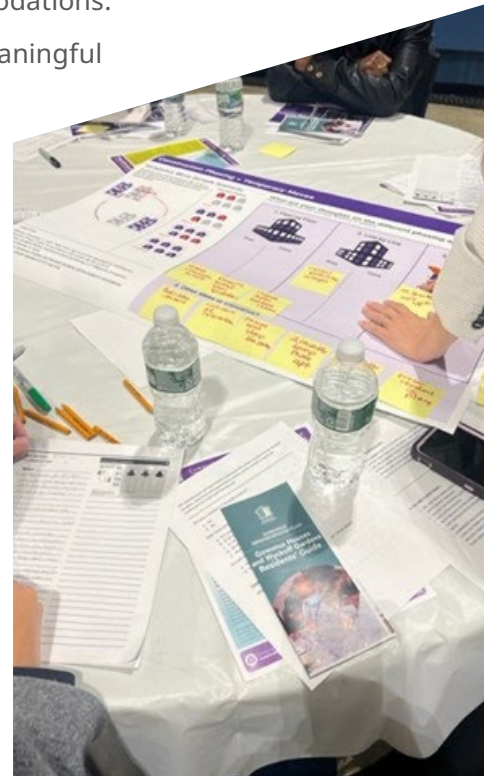
The community visioning sessions allowed residents to share their renovation priorities and preferences for kitchen and bathroom materials, colors, finishes, and fixtures; and their thoughts on how construction and temporary moves due to the renovations should be planned. It was apparent that residents have a deep knowledge of issues regarding their building and a strong passion for their community.

Overall, residents are excited about the prospect of having their kitchens and bathrooms renovated, as evident from their enthusiastic responses and engaging feedback. Not surprisingly, the biggest concerns remain about the temporary move. More details and outreach will be needed over the next few months to dispel rumors and alleviate resident anxiety. As noted, most of the residents would rather endure the inconveniences and disruption of construction than having to temporarily move from their homes.

NYCHA and the contractor eventually selected to perform the renovations will be tasked with presenting a strong case for temporary moves by clearly defining its purpose. Lastly, residents would like to have a vote in certain aspects of the renovation such as during the selection process for the colors and materials planned for their kitchens and bathrooms.

NYCHA will continue to host additional public engagements and convene with residents to keep them informed of the latest milestones and progress. The goal is to ensure that residents are part of this process every step of that way—as partners. Over the next few months, NYCHA will meet with every resident to assess their situation and needs to appropriately match families with move-out accommodations.

Wyckoff Gardens residents provided tangible and meaningful input to ensure that the Comp Mod repair and renovation work will be durable, usable, and informed by resident needs. NYCHA greatly appreciates all the residents for their input, involvement, and commitment. Residents dedicated their time to give thoughtful input to questions, provided their vision for improvements, and offered their thoughts on how NYCHA could improve their homes in a manner that is beneficial now for current residents and for future residents in the years to come.



# Appendix A

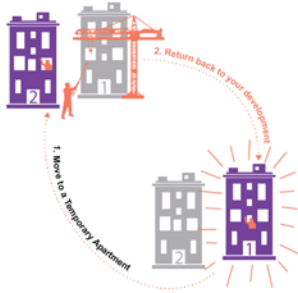
# Visioning boards

## Construction Phasing + Temporary Moves

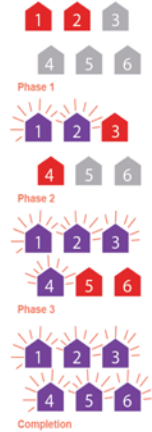


### Temporary Move Sample Scenario

Temporary move will be necessary due to the extensive nature of work planned for your apartment and the requirements to remediate any environmental hazards



#### Site-wide Phasing



### What are your thoughts on the different phasing approaches?

Use sticky notes to provide comments, questions, or feedback.

<p><b>1. Floor-by-Floor</b></p> <p>Pros _____ Cons _____</p>	<p><b>2. Line-by-Line</b></p> <p>Pros _____ Cons _____</p>	<p><b>3. Entire Building</b></p> <p>Pros _____ Cons _____</p>
<p><b>4. Other Ideas or Concerns?</b></p>		

#### Lead Laws

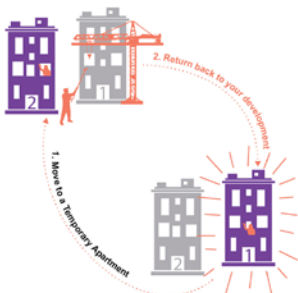
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## Fases de la construcción + traslados temporales

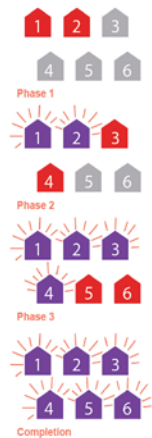


### Ejemplo de un traslado temporal

El traslado temporal será necesario por la magnitud de los trabajos previstos para su apartamento y por los criterios que se siguen para eliminar cualquier peligro ambiental.



#### Fases de la obra



### ¿Qué opina sobre las distintas maneras para dar inicio a las fases?

Utilice notas adhesivas para sus comentarios, preguntas o sugerencias.

<p><b>1. Piso por piso</b></p> <p>Ventajas _____ Desventajas _____</p>	<p><b>2. Línea por línea</b></p> <p>Ventajas _____ Desventajas _____</p>	<p><b>3. Todo el Edificio</b></p> <p>Ventajas _____ Desventajas _____</p>
<p><b>4. ¿Alguna otra idea o inquietud?</b></p>		

#### Regulaciones sobre el plomo

Desde el 1 de diciembre de 2021, la ciudad de Nueva York tiene una nueva medida para determinar la presencia de plomo en la pintura, de acuerdo con la Ley Local 66 de 2019. Esta nueva medida define una pintura con plomo cuando ésta contiene 0,5 miligramos de plomo por centímetro cuadrado o más. Cada unidad de vivienda en Gowanus Houses y en Wyckoff Gardens se someterá a prueba con base en la nueva y más estricta medida de 0,5 mg/cm<sup>2</sup>.

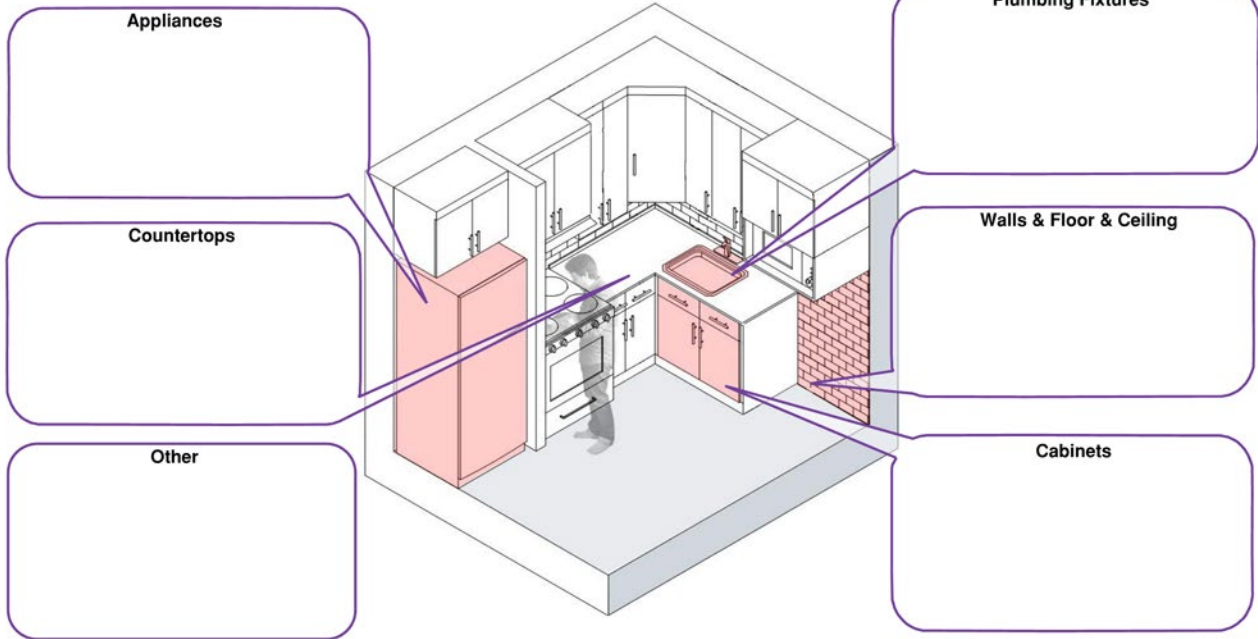


# Visioning boards

## Kitchen



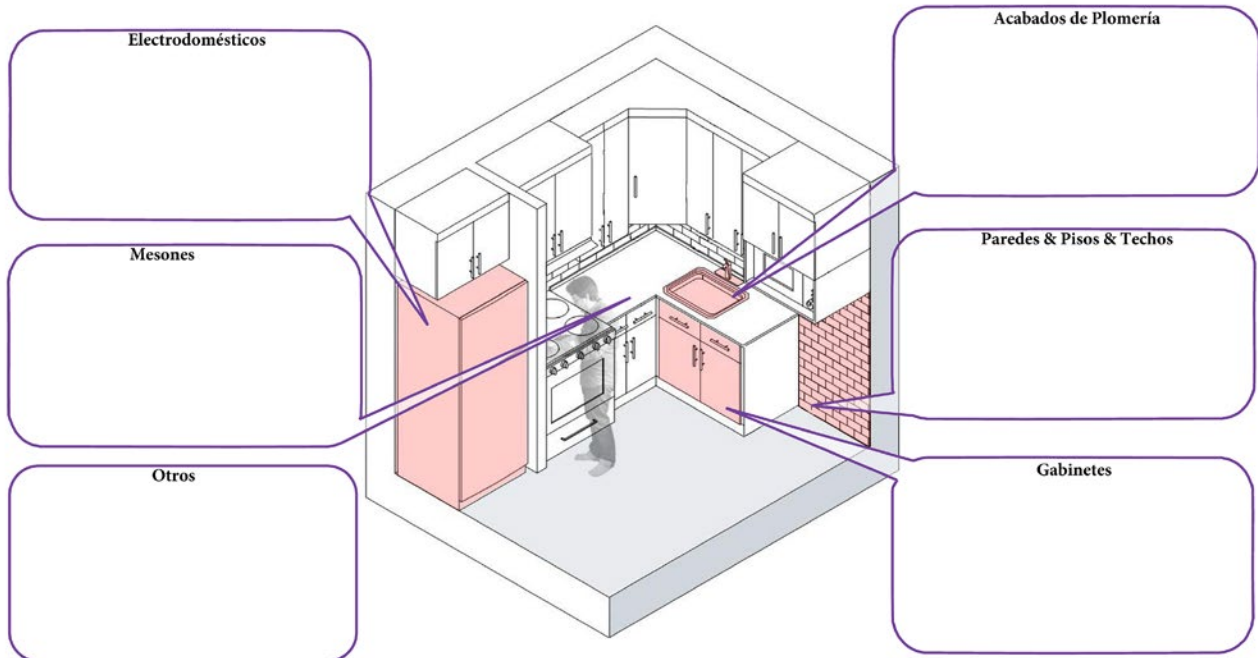
What issues do you have in your kitchen? What would you like to see changed or improved?



## Cocina



¿Qué problemas tiene usted en su cocina? ¿Qué cambios o mejoras le gustaría ver?



# Visioning boards

## Bathroom



What issues do you have in your bathroom? What would you like to see changed or improved?

Windows & Walls & Vents

Bathtub/Shower

Tiles & Grout

Pipes & Plumbing Fixtures

Sink & Toilet

Other

## Baño



¿Qué problemas tiene usted en su baño? ¿Qué cambios o mejoras le gustaría ver?

Ventanas & Paredes & Conductos de Ventilación

Bañera/Ducha

Baldosas & Acabados

Acabados de Plomería y Tubería

Lavabo e Inodoro

Otros



# Appendix B

## Resident survey

### Wyckoff Gardens Resident Survey



We would like to invite you to complete this brief survey. This is your opportunity to provide feedback that will guide renovations and enhancements in your apartment. Responses from this survey will be used to compile a Community Visioning Report for contractors to review.

Are you a resident of Wyckoff Gardens?

- Yes
- No

How many years have you lived at Wyckoff Gardens?

- 0-5 years
- 6-10 years
- 11-15 years
- 16-20 years
- Over 20+ years

Are you currently a senior (65+)?

- Yes
- No

NYCHA's Comprehensive Modernization Department

Questions/Problems, 疑问/家里的问题, Вопросы /Проблемы, Preguntas/Problemas

(212) 306-6768 | [compmod@nycha.nyc.gov](mailto:compmod@nycha.nyc.gov) | <https://on.nyc.gov/comp-mod>

## Resident survey

### KITCHEN

Do you currently have or in the past had mold in your kitchen?

- Yes
- No

Do you currently or have experienced leaks in your kitchen?

- Yes
- No

Have you ever had any problems with your refrigerator?

- Yes
- No

Have you ever had any problems with your stove?

- Yes
- No

Do you have any issues with roaches in the kitchen?

- Yes, it's very bad
- Yes, but few
- No

Do you have rodents in the kitchen?

- Yes, it's very bad
- Yes, but few
- No

Would you prefer another color preference for your kitchen?

- Yes
- No

NYCHA's Comprehensive Modernization Department

Questions/Problems, 疑问/家里的问题, Вопросы /Проблемы, Preguntas/Problemas

☎ (212) 306-6768 | ✉ [compmod@nycha.nyc.gov](mailto:compmod@nycha.nyc.gov) | 🌐 <https://on.nyc.gov/comp-mod>

## Resident survey

### BATHROOM

Do you currently or have had mold in your bathroom?

- Yes
- No

Do you currently or have experienced leaks?

- Yes
- No

Have you ever had any problems with your toilet? (i.e Leaks? Noise?)

- Yes
- No

How is the height of your toilet?

- It's ok
- Too short
- Too high

Have you ever had any problems with your sink?

- Yes
- No

Have you ever had any problems with your bathtub?




- Yes
- No

Have you ever had any problems with your tiles?

- Yes
- No

NYCHA's Comprehensive Modernization Department

Questions/Problems, 疑问/家里的问题, Вопросы /Проблемы, Preguntas/Problemas

 (212) 306-6768 |  [compmod@nycha.nyc.gov](mailto:compmod@nycha.nyc.gov) |  <https://on.nyc.gov/comp-mod>

## Resident survey

Have you ever had any problems with your shower?

- Yes
- No

Do you have any issues with roaches in the bathroom?

- Yes, it's very bad
- Yes, but few
- No

Do you have rodents in the bathroom?

- Yes, it's very bad
- Yes, but few
- No

Do you have storage space in your bathroom?




- Yes
- Yes, but not much
- No

Would you prefer another color preference for your bathroom?

- Yes
- No

NYCHA's Comprehensive Modernization Department

Questions/Problems, 疑问/家里的问题, Вопросы /Проблемы, Preguntas/Problemas

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# Comprehensive Modernization