

HOME+

HOUSING SAFETY PROGRAM FOR SURVIVORS OF DOMESTIC AND GENDER-BASED VIOLENCE

What is HOME+?

A free citywide program of the Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) that helps survivors of domestic violence (DV) and gender-based violence (GBV) stay safely in their homes by providing:

- Pendant alarm systems to call for help within the home if safety is threatened by an abusive person
- Lock change and repair services for doors and windows
- Flexible funding grants to help cover expenses to maintain or secure housing

All **Home+** participants are connected to additional support services, like case management and safety planning through contracted community based organizations.

***Home+ was previously called Alternatives to Shelter.**

Who is eligible?

- Survivors or victims of DV and/or GBV living in NYC; no documentation or order of protection is required to prove your status as a survivor or victim of DV and/or GBV.
- **Home+ providers conduct an assessment to determine eligibility. All services are based on availability.**
- Flexible Funding: income must be 300% or less of the 2024 [Poverty Guidelines](#).
- Your consumer credit history, criminal history, and/or immigration status **will not** impact your eligibility for **Home+** services.

*Additional support:

- Call 311 or visit the New York City Family Justice Center (FJC) in the borough where you live (or one where you feel safest), Monday - Friday between the hours of 9:00 a.m. and 5:00 p.m. to create a full plan for your safety and discuss options with a case manager.
- Call the NYC Domestic Violence Hotline at 800-621-HOPE (4673) 24 hours a day for immediate safety planning and shelter assistance.
- Search services from community-based providers through the NYC HOPE Resource Directory at www.nyc.gov/NYCHOPE.
- If you are in immediate danger or wish to report a crime, call or text 911. Please note, this will lead to a response by the NYPD.

How Do I Contact Home+?

BROOKLYN: HELP ROADS

Hours: 9am - 5pm, Monday- Friday
Helpline: 718-922-7980
homeplus@helpusa.org

BRONX: Violence Intervention Program (VIP)

Hours: 9am - 11pm, Monday - Friday
Helpline: 1-800-664-5880
homeplusteam@vipmujeres.org

QUEENS: Womankind

Hours: 9am - 7pm, Monday - Friday
Helpline: 1-888-888-7702 (24/7)
Text: 929-207-5907

MANHATTAN:

Rising Ground Paths To Healing

Hours: 9am - 6 pm, Monday - Friday
Helpline: 1-877-783-7794
stepshelpline@risingground.org

STATEN ISLAND: Seamen's Society for Children and Families

Hours: 9am - 5pm, Monday - Friday
Helpline: 718-447-7740 x4792 (24/7)
homeplus@seamenssociety.org