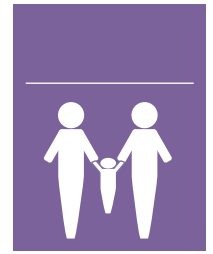


ADMINISTRATION FOR CHILDREN'S SERVICES

Jess Dannhauser, Commissioner



WHAT WE DO

The Administration for Children's Services (ACS) is responsible for protecting the safety and promoting the well-being of New York City's children and strengthening their families by providing child welfare, juvenile justice, and child care services. In child welfare, ACS contracts with nonprofit organizations to support and stabilize families at risk of a crisis through prevention services and with foster care agencies for children not able to remain safely at home. In a typical year, the agency's Division of Child Protection conducts more than 40,000 investigations of suspected child abuse or neglect. In youth and family justice, ACS manages and funds services including detention and alternatives to detention, as well as Close to Home placement, intensive community-based preventive alternatives for youth, and support services for families. In the Division of Child and Family Well-Being, ACS issues child care vouchers for more than 55,000 children eligible for subsidized child care and promotes a two-generation approach to child and family well-being, family stability and equity through public education campaigns and a place based approach including Family Enrichment Centers and the Community Partnership Program.

FOCUS ON EQUITY

ACS seeks to establish equitable child welfare and juvenile justice systems in which one's race, gender, sexual orientation, or other identities do not predict how they fare. In New York City, Black and Hispanic/Latinx families are overrepresented at key points along child welfare and juvenile justice pathways. ACS has implemented several strategies to address racial disproportionality within these systems. The Collaborative Assessment, Response, Engagement & Support program (CARES) diverts families from a traditional investigation and connects them directly with supportive resources that help families care for and protect their children. ACS is educating mandated reporters on understanding when a report of possible child maltreatment is necessary, and when it may be a better choice to seek supportive services for a family. ACS is also increasing access to and availability of supportive services for families. As part of the Blueprint for Child Care & Early Childhood Education in New York City, ACS has dramatically increased access to child care vouchers for low-income families, including 17 of the City's community districts with the highest poverty and unemployment rates. ACS provides child care vouchers to families engaged in the child welfare system and families uninvolved with the child welfare system earning less than 300 percent of the federal poverty level. This work is enhancing equity in voucher distribution and increasing access for families with the greatest need. ACS currently contracts with 20 Family Enrichment Centers (FEC); the newest eight began their contracts in July 2023 and are currently identifying space, hiring their teams, and beginning community engagement. In addition to providing a welcoming space, the FECs provide offerings that build protective factors through community and family support, which reduce risks that can lead to child welfare involvement.

Parents and youth have valuable lived experience and expertise about how to improve ACS's work, helping to create a system that better serves the needs of NYC communities. In 2020, ACS launched the Parents Empowering Parents pilot to leverage that understanding and promote equitable practices. ACS is funding and supporting the expansion of the program to 150 parent advocates across the foster care system. These advocates receive professional development to become empowered as credible messengers supporting parents and participating as full members of the foster care team.

ACS is developing restorative justice interventions in secure juvenile detention and in Close to Home placements to help address conflict in a manner that allows for collectively repairing harm and facilitating and supporting re-entry into the community. In addition, to remedy some of the challenges unique to foster care and other system-involved youth, ACS expanded the Fair Futures program, which utilizes coaches and mentors who work to enhance education, employment, housing, and permanency outcomes for youth between the ages of 11-21 in foster care, justice-involved youth, and former foster youth up to age 26. To meet the needs of LGBTQ+ youth in foster care, based on assessment of youth experiences, ACS continues to strengthen staff training and foster parent recruitment and training. ACS is also updating the policies and pursuing data collection and research that informs this critical work.

OUR SERVICES AND GOALS

SERVICE 1 Protect children from child abuse.

- Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.
- Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.
- Goal 1c Provide safe and stable foster care placements for children who cannot remain safely at home.
- Goal 1d Encourage and support family-based foster care.
- Goal 1e Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

SERVICE 2 Ensure access to quality early child care and education services in all communities.

- Goal 2a Provide access to affordable child care.
- Goal 2b Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk at child care centers.

SERVICE 3 Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.

- Goal 3a Assure that detention and placement facilities are safe and secure.
- Goal 3b Provide youth in detention and placement with appropriate health and mental health services.
- Goal 3c Provide services to prevent youth from entering or returning to the juvenile justice system.

HOW WE PERFORMED

- The number of investigations conducted in response to reports made to the State Central Register of suspected child abuse and/or neglect modestly declined from 12,597 in the first four months of Fiscal 2023 to 12,321 in the first four months of Fiscal 2024. This decrease can be attributed to the increase in cases diverted to the Collaborative Assessment Response, Engagement, and Support (CARES) track. CARES, a non-investigative child safety assessment response that does not involve any determination of possible maltreatment, increased 46 percent from 1,972 to 2,884 during this period. The percent of new child protection cases that are CARES increased 5.5 percentage points, from 13.5 percent to 19.0 percent of all cases opened during this period. The increase in the use of CARES is the result of an intentional effort to broadly expand use of this State-approved alternative to traditional child protection investigations. The percent of investigations that were substantiated rose from 30.5 percent in the first four months of Fiscal 2023 to 30.8 percent in the same period in Fiscal 2024.
- The average child protection specialist caseload declined to 7.5 cases in the first four months of Fiscal 2024 from 8.5 during the same period in Fiscal 2023. This decrease can be attributed to the more frequent hiring of Child Protection Specialists and an increase in availability of case-assignable staff.
- The number of families entering child welfare prevention services rose two percent from 2,117 in the first four months of Fiscal 2023 to 2,155 in the same period of Fiscal 2024. The daily average number of children receiving child welfare prevention services rose one percent to 16,326 in the first four months of Fiscal 2024 as compared with 16,221 in the same period in Fiscal 2023. ACS is working closely with prevention services providers to increase access to their services for families referred by community sources. This includes opening pathways to prevention services for families utilizing the New York City Public Schools, Health & Hospitals, the Department of Homeless Services, and elsewhere. In Fiscal 2024, ACS will issue service targets to providers to ensure more families benefit from free supportive and therapeutic services that can prevent family crises and decrease the number of child abuse and/or neglect reports.
- The number of children entering foster care rose 10 percent from 919 in the first four months of Fiscal 2023 to 1,012 in the same period of Fiscal 2024. The number of entries to care remains substantially lower than was typical prior to Fiscal 2021 and the COVID-19 pandemic. ACS will continue to monitor placements into foster care to ensure children and families receive the resources and services needed to support their safety and well-being. However, consistent with recent trends, the total number of children in foster care continues to decrease over the comparative reporting periods with a six percent decline in the average number of children in care from 6,851 to 6,455.
- ACS continues to have more than 90 percent of foster children and youth in family-based rather than congregate placements. The average number of children in congregate, residential care declined 15 percent from 659 in the first four months of Fiscal 2023 to 563 in the same period in Fiscal 2024 and comprised 9 percent of the children in care.
- Re-entry to foster care within a year of discharge to family declined during this period from 11 percent of children who exited care during the first four months of Fiscal 2023 to 8 percent of those who exited care during the same period in Fiscal 2024. ACS continues to work with foster care providers to leverage supportive services before and during trial and final discharge to reduce the likelihood of re-entry.
- The percent of children initially entering foster care who were placed with relatives declined 10 percentage points from 58 percent in the first four months of Fiscal 2023 to 48 percent during the same period in Fiscal 2024, below the target of 54 percent. This data reflects a transitional period in which ACS shifted the division of responsibilities for placements to ensure sustainability. The percent of youth entering care and initially placed with kin remained above the pre-COVID historical norm during this period and began to increase again in October, as the new staffing structure took hold. Meanwhile, as kin homes continue to be identified after a child's initial placement, the percent of all foster children living with kin continues to grow and is now above 44 percent. ACS continues to seek out and engage family members to care for young people when they must enter foster care. Additionally, ACS has strengthened the support and resources provided to kin families.
- The percent of children placed in their community of origin has been steadily increasing since Fiscal 2021. During the first four months of Fiscal 2024, this figure rose to 31 percent from 30 percent in the same period in Fiscal 2023. This is driven by a recent increase in the number of prospective and certified foster homes and the use of a new placement module and meetings with agencies to facilitate the matching process.

- The number of children who moved from one foster care placement to another increased from 1.2 per 1,000 care days in the first four months of Fiscal 2023 to 1.3 per 1,000 care days in the same period in Fiscal 2024. This increase was due to the closure of a handful of residential foster care programs that did not receive an award from the systemwide re-procurement of foster care contracts in spring 2023.
- While reunifications and adoptions remained stable, the number of Kinship Guardianship Assistance Program (KinGAP) finalizations increased 25 percent from 101 during the first four months of Fiscal 2023 to 126 during the same period in Fiscal 2024. With the continued use of relatives as a placement for children in foster care, more foster care agencies and families are utilizing KinGAP as a permanency option to support the children in their home to continue to live with them after exiting foster care. ACS provides targeted technical assistance to foster care providers to support permanency through KinGAP when reunification is no longer an option.
- Children's safety is ACS' top priority. The rate of children maltreated in family foster care fell from 6.2 per 100,000 care days during the first four months of Fiscal 2023 to 2.3 during the same period in Fiscal 2024. ACS. Foster parents continue to receive trauma-informed training that provides the knowledge and skills necessary to support children who have experienced trauma and may have more complex needs.
- Child care voucher enrollment rose 25 percent from 52,360 during the first four months of Fiscal 2023 to 65,572 during the same period in Fiscal 2024. This increase was driven by a 111 percent increase in usage of non-mandated, low-income vouchers, which rose from 11,904 to 25,138 between the two reporting periods. This increase is the result of several strategies ACS, the City, and the State have pursued to expand access, including: 1) as of October 2022, all low-income New York City families with children can apply for and, if found eligible, receive a voucher; 2) after successful advocacy efforts led by New York City, the State of New York raised the income eligibility for child care assistance from 200 to 300 percent of the federal poverty level and then again to 85 percent of the State Median Income, allowing more families to meet eligibility for child care assistance, including vouchers; and 3) in March 2023, the City launched MyCity, an online platform for accessing services, allowing families to apply for child care assistance, including vouchers, for the first time online. Vouchers for families involved in child welfare services declined three percent from 18,867 to 18,256 from the first four months of Fiscal 2023 to the same period in Fiscal 2024, and mandated voucher enrollment for families receiving public assistance rose three percent from 21,589 to 22,178 during the same period. Enrollment in center-based care increased 26 percent to 35,585, vouchers for family-based child care rose 26 percent to 27,198, and vouchers for informal (home-based) child care increased 41 percent to 2,790. NYC's public awareness campaign to inform eligible families about the availability of child care assistance was extremely successful. As a result, ACS has received an unprecedented volume of applications which has resulted in a temporary 30 percentage point reduction in the share of applications for which an eligibility determination is made within 30 days, from 97 percent in the first four months of Fiscal 2023 to 67 percent in the same period in Fiscal 2024. To address this decline ACS is working to make the process more efficient.
- The number of reports of suspected abuse and/or neglect for children in regulated child care programs rose five percent from 169 during the first four months of Fiscal 2023 to 178 during the same period in Fiscal 2024, driven in part by increased enrollment in these programs. The percent of investigations for children in child care that found some credible evidence of abuse or neglect rose from 12 to 16 percent during this period.
- There was a 12 percent increase in admissions to juvenile detention from 566 in the first four months of Fiscal 2023 to 632 in the same period of Fiscal 2024. This increase reflects an increase in arrests by law enforcement, including those related to gun violence. There was a 59 percent increase in the average length of stay in detention during the same period, from 27 to 43 days, reflecting the fact that, following implementation of Raise the Age, the majority of young people in detention are now Adolescent Offenders with pending cases in the adult criminal court system, which is a lengthier process than Family Court, where their cases would have been pending before Raise the Age. The increases in admissions and length of stay led to a 31 percent rise in the average daily population in juvenile detention to 260 in the first four months of Fiscal 2023 from 198 in the same period in Fiscal 2023.
- Despite the increase in the youth in detention population, assaults and altercations with injury in detention continued to decline during the first four months of Fiscal 2024. The rate of youth-on-youth assault and altercation with injury per 100 average daily population fell from 0.29 in the first four months of Fiscal 2023 to 0.16 in the same period of Fiscal 2024. The youth-on-staff assault with injury rate per 100 average daily population declined from 0.17 to 0.07. The rate of cases in detention where credible evidence of abuse and/or neglect was found decreased from 0.09 to

0.02 per 100 average daily population between the comparative reporting periods. ACS has expedited training and support for its behavior management system (STRIVE+) and enhanced training with coaching techniques focusing on effective methods of de-escalating and engaging youth. ACS also worked with community providers, such as violence interrupters, and with oversight agencies to explore additional improvement strategies.

- The abscond rate per 100 daily population in non-secure detention rose from 0.17 in the first four months of Fiscal 2023 to 0.50 in the same period in Fiscal 2024. Recently, the population of non-secure detention has increased, with a corresponding rise in older youth. ACS has been working with providers to expand training options for de-escalation techniques and proper positioning to help reduce absconds.
- The weapon recovery rate per 100 daily population in detention during July through October increased from 0.37 in Fiscal 2023 to 0.42 in the Fiscal 2024 reporting period. The illegal substance/ prescription or over-the-counter medication recovery rate rose from 0.31 to 0.45. These increases are due to enhanced investigation and search processes as well as significant increases in search frequency. ACS continues to work closely with its state oversight agencies on the development and deployment of practices to identify and remove contraband from secure detention facilities. ACS is also continuing to work closely with the City's Department of Investigation to conduct canine searches in detention.
- All youth in detention receive a screening for acute mental health needs within one hour of their admission so that youth who present the highest needs are identified and referred to mental health services. Youth who remain in detention for longer than 72 hours receive a comprehensive mental health intake that includes screening for commercial and sexual exploitation, post-traumatic stress disorder, depression, and problematic substance use as well as a psychosocial assessment. The ability to complete the comprehensive intake is influenced by several factors, including the youth's adjustment to the detention environment, rapid release from detention and transfer between the secure detention facilities. If a youth refuses the mental health intake, the mental health staff will continue to make efforts to engage the youth. The percent of youth who received a general mental health screening or services while in detention declined from 86 percent during the first four months of Fiscal 2023 to 82 percent during the same period in Fiscal 2024. This decline is driven by a combination of factors including youth taken from detention to court and released from court the next day, a modest increase in youth refusals, expedited transfers between facilities, and immediate transfers to a medical facility due to psychiatric reasons or medical comorbidities.
- The number of young people entering Close to Home placement during the first four months of the fiscal year increased 88 percent from 25 in Fiscal 2023 to 47 in Fiscal 2024, consistent with the increase in detention admissions. The average number in Close to Home placement rose 16 percent from 56.0 from the first four months of Fiscal 2023 to 64.8 during the same period in Fiscal 2024. Releases from Close to Home residential care to aftercare decreased 35 percent from 23 to 15 from the first four months of Fiscal 2023 to the first four months of Fiscal 2024, reflecting a decline in staff determination of youth aftercare readiness which is based on a variety of factors including youth behavior in placement, severity of the charge, and successful participation in community-based activities. In the same reporting period, the average number of youth in aftercare went up 43 percent from 20.5 to 29.3, as the result of the increase in releases to aftercare in Fiscal 2023. Between the first four months of Fiscal 2023 and the first four months of Fiscal 2024, discharges from Close to Home rose 25 percent from 20 to 25, driven by a large number of youth placed with dockets ending during the period.
- In the first four months of the fiscal year, the rate of youth-on-youth assaults and altercations with injury per 100 care days in Close to Home remained stable at 0.08 in both Fiscal 2023 and Fiscal 2024, and youth-on-staff assaults with injury per 100 care days rose from 0.09 to 0.12 over the comparative reporting periods. All critical incidents are routinely debriefed with ACS staff, youth, and providers to identify any gaps in practice or policy and to identify any additional supports or safety planning needs of youth. The absent without consent (AWOC) rate declined from 0.18 to 0.12 from the first four months of Fiscal 2023 to the same period in Fiscal 2024. Collaboration between ACS and the Close to Home provider agencies remains a high priority with an emphasis on ensuring the safety and security of youth and staff.
- The number of youth in the Family Assessment Program increased 28 percent from 220 in the first four months of Fiscal 2023 to 281 in the same period of Fiscal 2024. The number of youth in the Juvenile Justice Initiative program rose 29 percent from 30.3 to 39.0 in the same period. These increases were driven by ongoing stakeholder and community engagement.

SERVICE 1 Protect children from child abuse.

Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ New State Central Register consolidated investigations	42,783	45,068	43,782	*	*	12,597	12,321
New CARES cases	3,042	5,545	8,587	*	*	1,972	2,884
New child protection cases that are CARES (%)	6.6%	11.0%	16.4%	*	*	13.5%	19.0%
Investigations completed in 60 days (%)	97%	94%	93%	*	*	94%	95%
★ Abuse and/or neglect reports responded to within 24 hours of receipt from the State Central Register (%)	98.8%	98.6%	97.8%	100.0%	100.0%	98.1%	97.5%
Investigations that are substantiated (%)	35.2%	31.8%	28.4%	*	*	30.5%	30.8%
Children in complete investigations with repeat investigations within a year (%)	23.5%	25.4%	25.3%	*	*	25.7%	25.8%
★ Children in substantiated investigations with repeat substantiated investigations within a year (%)	14.9%	15.2%	13.5%	14.0%	14.0%	13.9%	13.2%
★ Average child protective specialist caseload	6.3	8.4	9.7	12.0	12.0	8.5	7.5
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality prevention services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Families entering child welfare preventive services	8,317	6,818	6,659	9,000	9,000	2,117	2,155
Average number of children receiving child welfare preventive services daily	18,330	18,291	16,149	*	*	16,221	16,326
Children who received child welfare preventive services during the year (annual total)	32,945	34,243	30,655	*	*	NA	NA
Respondents to the Prevention Services Family Experience Survey who said prevention services are helping them achieve their goals (%)	NA	90%	93%	*	*	NA	NA
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

Goal 1c Provide safe and stable foster care placements for children who cannot remain safely at home.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
All children entering foster care	2,609	2,910	2,848	*	*	919	1,012
★ Children placed in foster care in their community	25.2%	27.2%	29.8%	36.0%	36.0%	30.1%	31.1%
★ ● Average number of children in foster care	7,639	7,140	6,728	⇅	⇅	6,851	6,455
– Children in foster kinship homes	3,225	3,040	2,955	*	*	2,975	2,862
– Children in nonrelative foster boarding homes	3,755	3,455	3,142	*	*	3,217	3,031
– Children in residential care	659	645	628	*	*	659	563
Total days all children spent in foster care	3,504,729	3,268,026	3,100,632	*	*	1,018,638	1,025,584
★ Moves in foster care per 1,000 care days	1.2	1.3	1.3	1.4	1.4	1.2	1.3
★ Children who re-enter foster care within a year of discharge to a family (%)	7.4%	7.5%	8.5%	6.0%	6.0%	10.6%	7.7%
School attendance rate — Children in foster care (%)	78.7%	79.8%	82.5%	*	*	83.9%	85.2%
Youth in foster care receiving Fair Futures services	2,946	3,172	3,932	*	*	NA	NA
Youth in foster care enrolled in College Choice	NA	NA	342	*	*	NA	NA
★ Children maltreated during family foster care placement per 100,000 care days	6.9	5.0	4.3	5.0	5.0	6.2	2.3
Youth in foster care who feel very supported or somewhat supported by their foster parents or residential facility staff (%)	91%	89%	91%	*	*	NA	NA
Children placed in foster care in their borough	53.5%	52.7%	52.9%	*	*	51.4%	55.1%
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

Goal 1d Encourage and support family-based foster care.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Siblings placed simultaneously in the same foster home (%)	95.4%	95.8%	94.9%	*	*	95.2%	94.4%
★ Children entering foster care who are placed with relatives (%)	50.9%	54.8%	51.8%	54.0%	54.0%	58.0%	48.3%
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇕ Directional Target * None							

Goal 1e Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Children discharged to permanency within a year of placement (%)	26.5%	29.2%	32.2%	35.0%	35.0%	NA	NA
★ Children in care 12–23 months discharged to permanency (%)	23.0%	18.3%	23.0%	27.0%	27.0%	NA	NA
★ Children in care 24 or more months discharged to permanency (%)	19.9%	23.1%	23.3%	27.0%	27.0%	NA	NA
Average number of children eligible for adoption	735	702	715	*	*	724	660
Children adopted	344	469	562	*	*	143	146
Kinship Guardianship Assistance discharges	414	396	354	*	*	101	126
Children returned to parents (reunifications)	1,702	1,770	1,562	*	*	501	512
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇕ Directional Target * None							

SERVICE 2 Ensure access to quality early child care and education services in all communities.

Goal 2a Ensure access to quality early child care services in communities of need and achieve maximum capacity enrollment at all participating centers.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Average child care voucher enrollment	50,266	47,535	56,978	*	*	52,360	65,572
★ Average mandated children voucher enrollment	26,251	20,714	21,897	*	*	21,589	22,179
★ Average center-based child care voucher enrollment	25,496	25,301	30,751	*	*	28,276	35,585
★ Average family child care voucher enrollment	22,108	20,620	23,942	*	*	22,105	27,198
★ Average informal (home-based) child care voucher enrollment	2,663	1,614	2,285	*	*	1,980	2,790
Average number of children accessing child care services through use of a non-mandated low-income voucher	8,323	9,393	16,236	*	*	11,904	25,138
Average number of children accessing child care through use of a child welfare voucher	15,692	17,428	18,846	*	*	18,867	18,256
Voucher applications with eligibility determinations within 30 days (%)	74%	96%	92%	*	*	97%	67%
Fiscal year spending per child – Center-based child care vouchers	\$9,869	\$10,104	\$11,892	*	*	NA	NA
– Family child care vouchers	\$8,513	\$8,468	\$12,634	*	*	NA	NA
– Legally exempt (informal child care) vouchers	\$5,495	\$5,497	\$7,023	*	*	NA	NA
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇕ Directional Target * None							

Goal 2b Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk at child care centers.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Abuse and/or neglect reports for children in child care	224	377	506	*	*	169	178
Abuse and/or neglect reports for children in child care that are substantiated (%)	20.1%	18.6%	13.6%	*	*	12.4%	15.7%
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

SERVICE 3 Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.

Goal 3a Assure that detention facilities are safe and secure.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Total admissions to detention	987	1,319	1,775	↓	↓	566	632
★ Average daily population in detention (total)	118.9	170.0	233.0	↓	↓	198.4	260.1
Average Daily Population – In secure detention	100.5	142.6	198.3	*	*	170.0	230.9
– In non-secure detention	18.4	27.4	34.7	*	*	28.4	29.1
★ Combined average length of stay in secure and non-secure detention (days)	38	38	39	↓	↓	27	43
★ Escapes from secure detention	0	0	0	0	0	0	0
★ Abscond rate in non-secure detention (average per 100 total ADP in non-secure) (%)	0.10	0.09	0.09	0.05	0.05	0.17	0.50
★ Youth-on-youth assaults and altercations with injury rate in detention (per 100 total ADP)	0.34	0.29	0.21	0.35	0.35	0.29	0.16
★ Youth-on-staff assaults and altercations with injury rate in detention (per 100 total ADP)	0.27	0.21	0.15	0.15	0.15	0.17	0.07
★ Weapon recovery rate in detention (average per 100 total ADP)	0.25	0.33	0.46	↓	↓	0.37	0.42
★ Illegal substance/prescription or OTC medication recovery rate in detention (average per 100 total ADP)	0.14	0.25	0.36	↓	↓	0.31	0.45
★ Child abuse/neglect allegations for youth in detention that are substantiated, rate (average per 100 total ADP)	0.10	0.13	0.07	↓	↓	0.09	0.02
★ Average daily cost per juvenile in detention (\$)	\$2,084	\$1,576	\$1,231	*	*	NA	NA
Admissions to Close to Home placement	71	72	82	*	*	25	47
★ Children in Close to Home placement	65	47	50	↓	↓	56	65
★ Average number of children in Close to Home aftercare	21	18	28	*	*	21	29
Absent without consent rate, Close to Home placement (%)	0.22	0.24	0.21	0.25	0.25	0.18	0.12
Discharges from Close to Home placement (dispositional order complete)	77	63	56	*	*	20	25
Releases from Close to Home placement to aftercare	48	46	63	*	*	23	15
Youth-on-staff assault with injury rate for Close to Home placement	0.07	0.10	0.11	0.05	0.05	0.09	0.12
Youth-on-youth assault with injury rate in Close to Home placement	0.07	0.09	0.10	0.09	0.09	0.08	0.08
★ Critical Indicator ● Equity Indicator "NA" Not Available ⇅ Directional Target * None							

Goal 3b

Provide youth in detention and placement with appropriate health and mental health services.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
★ Youth who received mental health screening or services while in detention (%)	78.0%	86.6%	76.1%	↑	↑	86.0%	81.8%
★ Residents seen within 24 hours of sick call report (%)	100%	100%	100%	100%	100%	100%	100%
★ General health care cost per youth per day in detention (\$)	\$236	\$171	\$87	*	*	NA	NA
Youth with health screening within 24 hours of admission to detention (%)	99%	100%	100%	100%	100%	100%	99%
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

Goal 3c

Provide services to prevent youth from returning to the juvenile justice system.

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
● Youth admitted to detention with previous admission(s) to detention (%)	49.0%	42.0%	41.0%	*	*	NA	NA
Youth in the Family Assessment program	191	236	279	*	*	220	281
Youth in the Juvenile Justice initiative	26	31	33	*	*	30	39
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Workplace injuries reported	380	467	384	*	*	151	131
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY21	FY22	FY23	FY24	FY25	FY23	FY24
Customer Experience							
Completed requests for interpretation	110,307	118,857	121,076	*	*	NA	NA
Letters responded to in 14 days (%)	94.4%	43.8%	97.0%	*	*	94.4%	97.1%
E-mails responded to in 14 days (%)	86.5%	79.1%	87.1%	*	*	80.5%	94.2%
★ Critical Indicator ● Equity Indicator "NA" Not Available ↑↓ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2023 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY21	FY22	FY23	FY24	FY24 ¹	FY25 ¹	FY23	FY24
Expenditures (\$000,000) ²	\$2,534.1	\$2,646.8	\$2,988.3	\$2,726.3	\$3,244.2	\$2,711.9	\$1,345.5	\$1,573.3
Revenues (\$000,000)	\$2.4	\$6.0	\$5.5	\$3.4	\$3.4	\$3.4	\$2.2	\$1.4
Personnel	6,863	6,341	6,222	7,120	7,113	7,058	6,238	6,295
Overtime paid (\$000,000)	\$24.9	\$39.8	\$53.9	\$39.2	\$39.2	\$39.2	\$12.6	\$15.4
Capital commitments (\$000,000)	\$9.7	\$15.7	\$10.0	\$62.3	\$149.9	\$107.9	\$5.1	\$2.9
Human services contract budget (\$000,000)	\$1,328.3	\$1,403.3	\$1,667.5	\$1,440.7	\$1,806.6	\$1,385.9	\$461.0	\$627.9
¹ January 2024 Financial Plan. ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY23 ¹ (\$000,000)	January 2024 Financial Plan FY24 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$579.4	\$553.6	
001 - Child Welfare	\$387.3	\$382.3	1a, 1b, 1c, 1d, 1e, 2a
003 - Head Start/Day Care	\$11.9	\$16.3	2a
005 - Administration	\$103.8	\$78.9	All
007 - Juvenile Justice	\$73.2	\$73.9	3a, 3b, 3c
009 - Adoption Subsidy	\$3.1	\$2.1	1e
Other Than Personal Services - Total	\$2,408.9	\$2,690.6	
002 - Other Than Personal Services	\$118.7	\$127.6	All
004 - Head Start/Day Care	\$718.8	\$862.8	2a
006 - Child Welfare	\$1,162.7	\$1,205.1	1a, 1b, 1c, 1d, 1e
008 - Juvenile Justice	\$145.9	\$174.0	3a, 3b, 3c
010 - Adoption Subsidy	\$251.8	\$224.8	1e
011 - Juvenile Justice - OCFS Payments	\$11.0	\$15.7	3a
012 - Committee on Special Education	NA	\$80.7	2a
Agency Total	\$2,988.3	\$3,244.2	

¹Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2023. Includes all funds. ²Includes all funds. ³Refer to agency goals listed at front of chapter. "NA" Not Available * None

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- Previously published values for 'Children maltreated during family foster care placement per 100,000 care days,' 'Number of moves in foster care per 1,000 care days,' and 'Total days all children spent in foster care' were updated to reflect a correction in the methodology for care day calculation.
- Preceding the Fiscal 2024 Preliminary Mayor's Management Report, the Mayor's Office of Operations implemented updated standards for indicator names. Minimal stylistic changes, such as the use of em-dashes, percent symbols and acronyms, were made to the names of previously published indicators here within. Substantive name changes for indicators that clarify what is being measured are otherwise noted above.

ADDITIONAL RESOURCES

- The Social Indicators and Equity Report, EquityNYC:
<http://equity.nyc.gov/>

For more information on the agency, please visit: www.nyc.gov/acs.