

# Community Board No. 2

43-22 50th Street, 2nd Floor Woodside, New York 11377 (718) 533-8773 Fax (718-533-8777 Email qn02@cb.nyc.gov www.nyc.gov/queenscb2

Anatole Ashraf Chairperson Debra Markell Kleinert District Manager

# CITY OF NEW YORK Queens Community Board #2 CITYWIDE JOB VACANCY NOTICE

Civil Service Title: Community Assistant

Title Code No: 56057 Salary Commensurate with Division/Work Unit: Queens Community Board 2 Office Experience, All paid benefits

Number of Positions: 1 Hours/Shift: Full Time \$39,000 to \$43,000

Level: I

### JOB DESCRIPTION

## Employee will be responsible for, but not limited to the following:

Full time staff opening for administration in the district office.

- 1 Complaint resolution (i.e., Complaint and correspondence with City Agencies).
- 2.Standard office related duties included but not limited to, answering telephones, filing, copying, scanning, accessing both paper and electronic files, typing emails, etc.
- 3. Inputting and tracking 311 complaints.
- 4. Act as liaison between city agencies, monitoring, coordinating, and expediting municipal services, working with community organizations, groups, and community residents.

# **QUALIFICATION REQUIREMENTS**

- 1. A degree from an accredited college and one-year satisfactory working experience or
- 2. High School graduation or equivalent and experience and two years' work experience.
- 3. For certain assignments, the ability to perform certain physical task may be required.
- 4. New York City Residency Required.

### PREFERRED SKILLS

- 1. Must have working knowledge of computers and experience using Microsoft Word, Excel, Office Suite, Airtable
- 2. Working knowledge of Internet, social media, digital applications.
- 3. The ability to work with others, excellent written and oral skills, professionalism, and courtesy.
- 4. Ability to work without supervision in case of absence of supervisor(s) when necessary.
- 5. Experience in City Government a plus, not required.

### TO APPLY, PLEASE SUBMIT RESUME TO:

Queens Community Board 2 Attention: Debra Markell Kleinert, District Manager 43-22 50<sup>th</sup> Street, 2<sup>nd</sup> Floor Woodside, New York 11377

All resumes must be sent either by email <a href="mailto:qn02@cb.nyc.gov">qn02@cb.nyc.gov</a> or certified mail return receipt.

POST DATE: POST UNTIL: JVN#: 20244320001
October 2024 Filled

This City is an Equal Opportunity Employer