



Industry Notice #24-08
For Immediate Release

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**NOTICE: FLEX FARE PILOT PROGRAM TO BE
PERMANENT BEGINNING 9/21/2024**

The new TLC rules making the Flex Fare Pilot Program permanent will go into effect on 9/21/24. These rules were passed unanimously by the Commission on August 14, 2024.

TLC recognized that passengers appreciate upfront pricing offered by FHV's. The new rules will allow yellow and green taxicab customers the same option of up-front pricing as FHV customers.

Moreover, the new rules ensure that yellow and green taxicab drivers will be able to see any fees that the E-Hail App Provider may charge *prior* to accepting a trip, and a breakdown of the itemized charges in electronic form *after* the trip is complete, including the amount of tip.

The full rule can be viewed here:

https://www.nyc.gov/assets/tlc/downloads/pdf/flex_fare_rule_package_08_14_24.pdf