

Correctional Health Services

CHS Access Report: September, 2017

Version: 10/03/2017 (2)

I. Table of Contents

I.	Table of Contents.....	1
II.	Data Dictionary	2
III.	Summary Data.....	3
IV.	AMKC.....	4
V.	BKDC.....	6
VI.	EMTC.....	8
VII.	GMDC.....	10
VIII.	GRVC	12
IX.	MDC.....	14
X.	NIC.....	16
XI.	OBCC	18
XII.	RMSC.....	20
XIII.	RNDC	22
XIV.	VCBC.....	24
XV.	WF	26

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports. -Nursing excludes: finger sticks, wound care and labs collected. -On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3889
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	577
2.2	Referrals seen within 72 hours	508
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	4417	74%	11539	85%	14323	63%	6004	85%	1575	59%	1875	49%	321	45%	Future Metric			40054	71%
	Refused & Verified	124	2%	663	5%	994	4%	50	1%	220	8%	867	23%	237	33%				3155	6%
	Not Produced by DOC	1086	18%	798	6%	4127	18%	701	10%	660	25%	757	20%	85	12%				8214	15%
	Out to Court	111	2%	313	2%	1031	5%	205	3%	156	6%	189	5%	33	5%				2038	4%
	Left Without Being Seen	15	0%	30	0%	89	0%	19	0%	15	1%	48	1%	3	0%				219	0%
	Rescheduled by CHS	136	2%	180	1%	1371	6%	92	1%	49	2%	86	2%	20	3%				1934	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	3%				20	0%
	No Longer Indicated	44	1%	49	0%	621	3%	15	0%	3	0%	21	1%	N/A	N/A				753	1%
	Total Scheduled Services	5933	100%	13572	100%	22556	100%	7086	100%	2678	100%	3843	100%	719	100%			56387	100%	
<i>N & % Scheduled for Telehealth: N=41, 8%</i>																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	90%	70%	86%	67%	72%	78%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	8701
5.2	Emergency Sick Call Completed ¹	700
5.3	Injury Evaluations ²	2247
5.4	Medical Add-Ons	1163
5.5	Number of Patients with Non-Intake Lab Collection	2560

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	799
1.2	Average time to completion once known to CHS (hours)	7.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	137
2.2	Referrals seen within 72 hours	128
2.3	Percent seen within 72 hours	93%

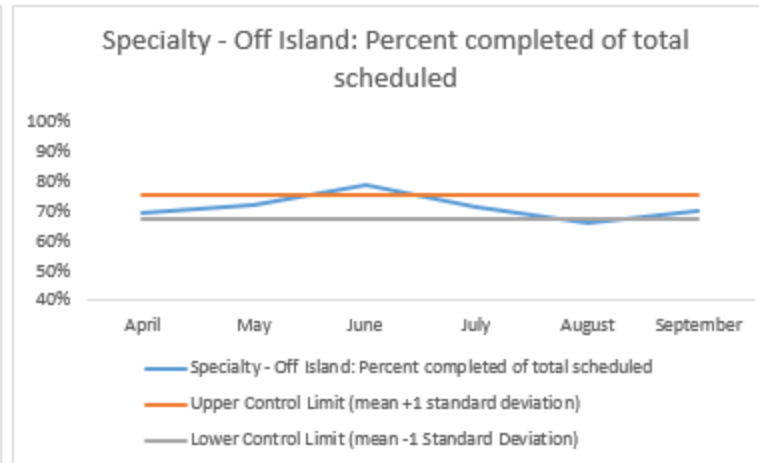
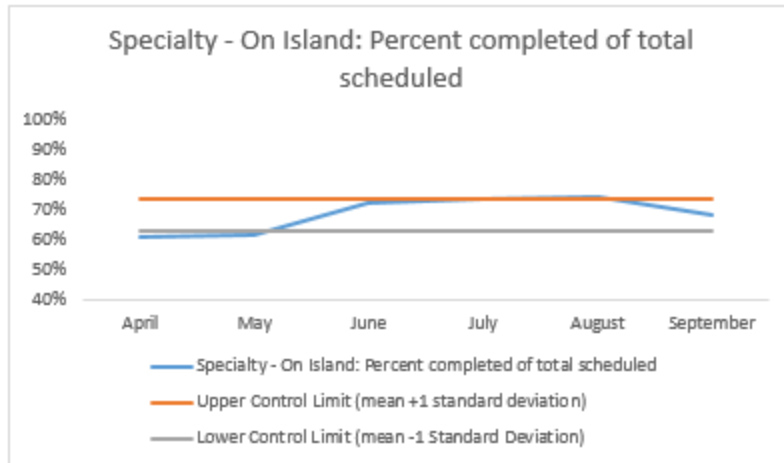
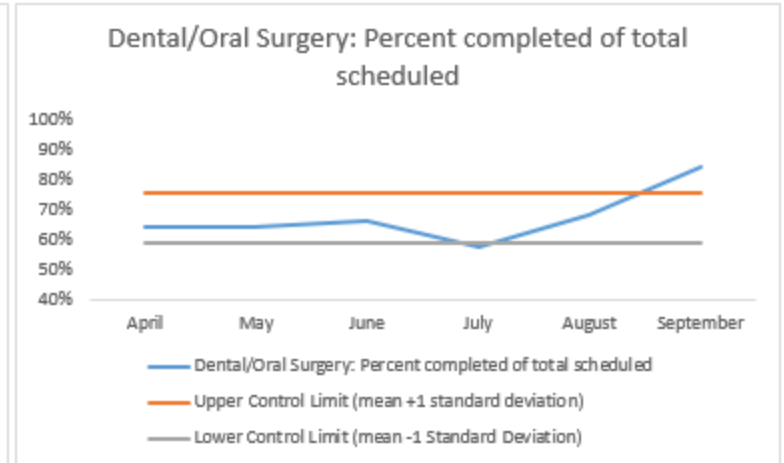
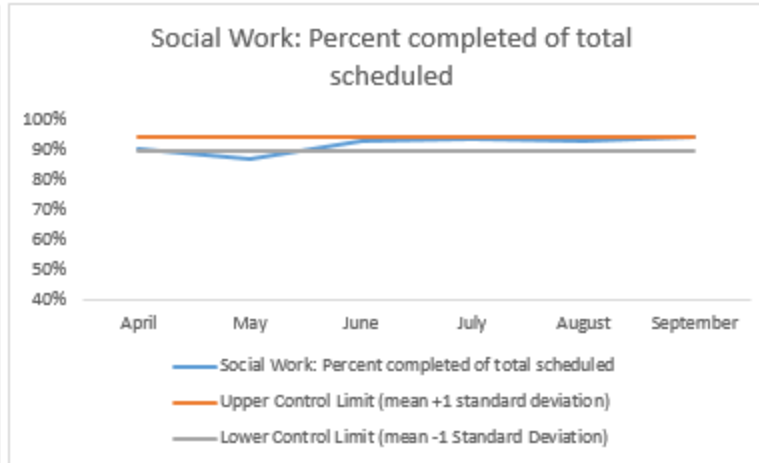
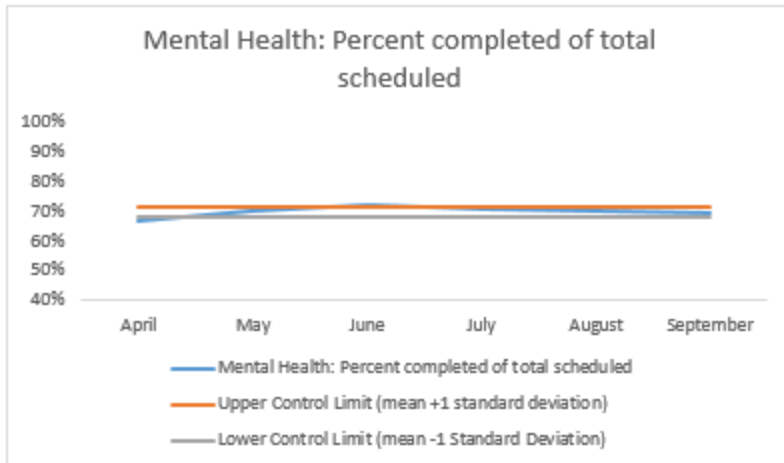
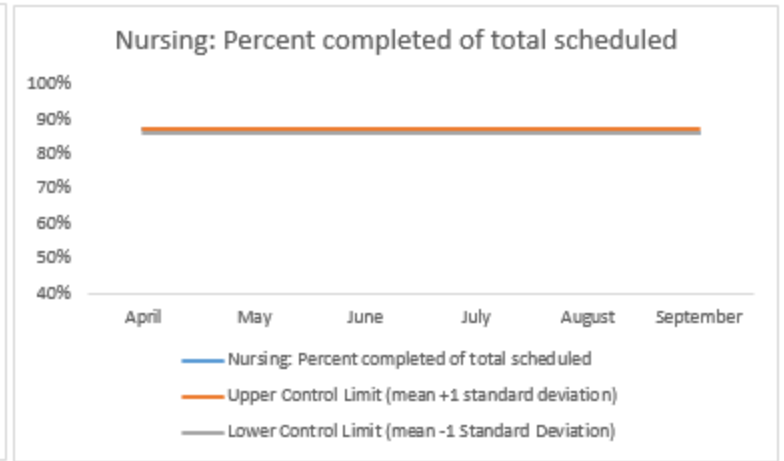
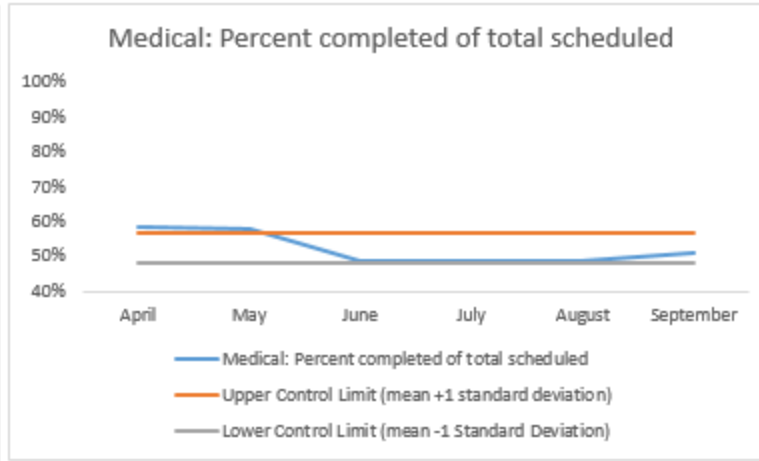
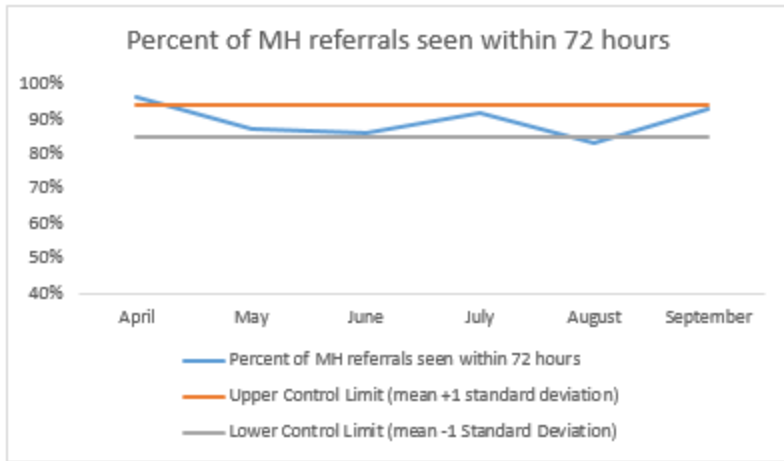
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	619	50%	2736	80%	4401	62%	1503	93%	245	68%	182	35%	46	30%	Future Metric			9732	68%
	Refused & Verified	18	1%	211	6%	208	3%	8	0%	56	16%	171	33%	59	39%				731	5%
	Not Produced by DOC	547	44%	237	7%	1067	15%	67	4%	32	9%	132	26%	32	21%				2114	15%
	Out to Court	43	3%	125	4%	259	4%	11	1%	18	5%	20	4%	2	1%				478	3%
	Left Without Being Seen	0	0%	27	1%	18	0%	15	1%	0	0%	3	1%	1	1%				64	0%
	Rescheduled by CHS	12	1%	90	3%	700	10%	6	0%	8	2%	8	2%	6	4%				830	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	3%				5	0%
	No Longer Indicated	2	0%	3	0%	419	6%	0	0%	0	0%	0	0%	N/A	N/A				424	3%
Total Scheduled Services	1241	100%	3429	100%	7072	100%	1610	100%	359	100%	516	100%	151	100%				14378	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	51%	86%	69%	94%	84%	68%	70%		76%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1701
5.2	Emergency Sick Call Completed ¹	167
5.3	Injury Evaluations ²	499
5.4	Medical Add-Ons	249
5.5	Number of Patients with Non-Intake Lab Collection	438

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	439
1.2	Average time to completion once known to CHS (hours)	2.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	24
2.2	Referrals seen within 72 hours	23
2.3	Percent seen within 72 hours	96%

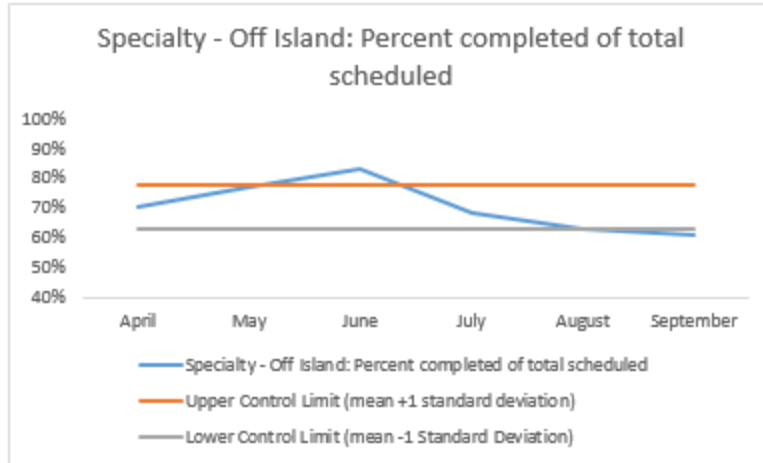
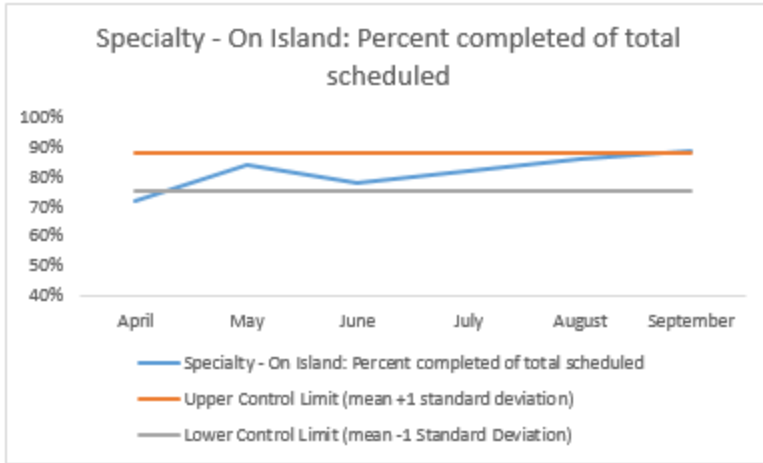
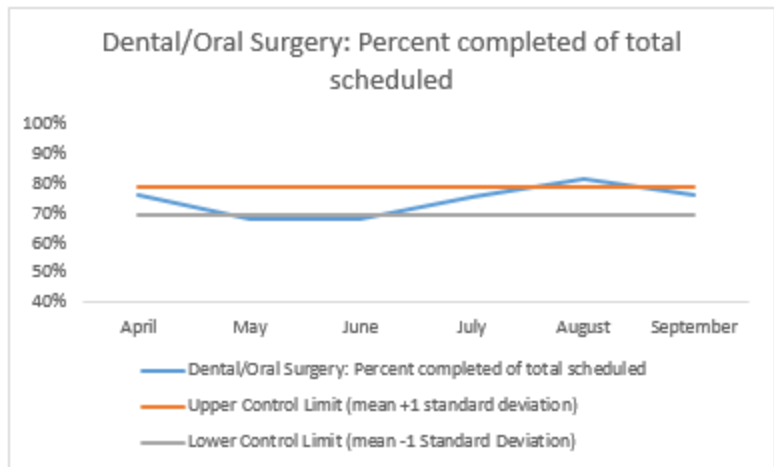
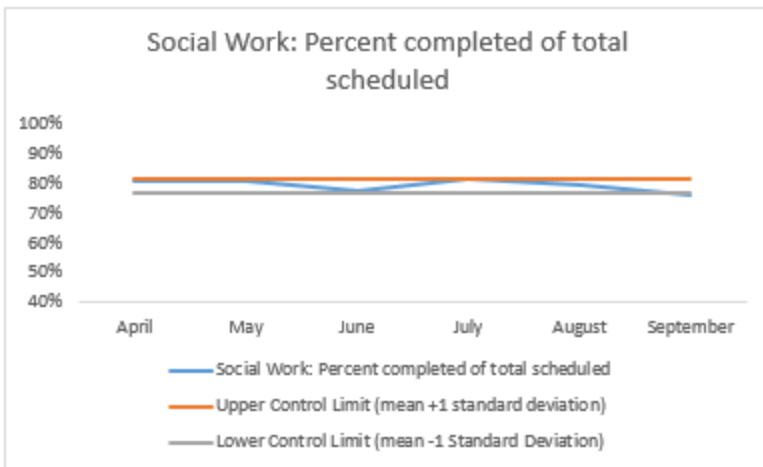
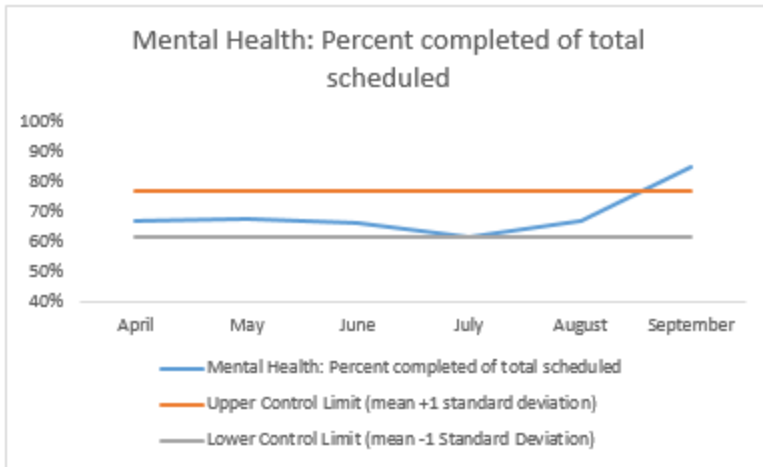
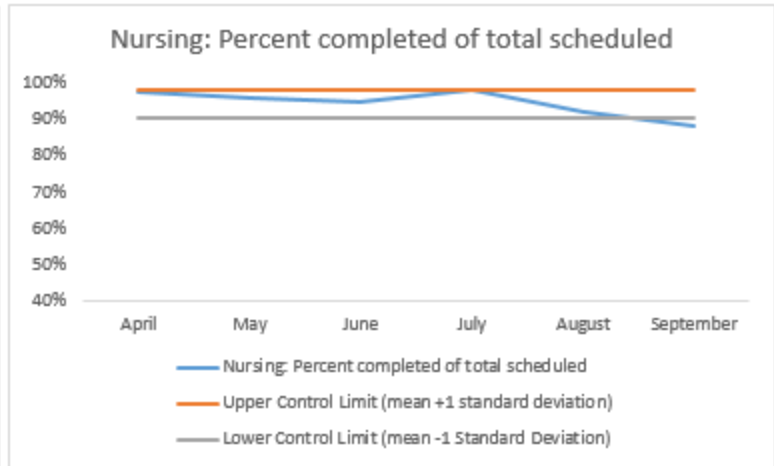
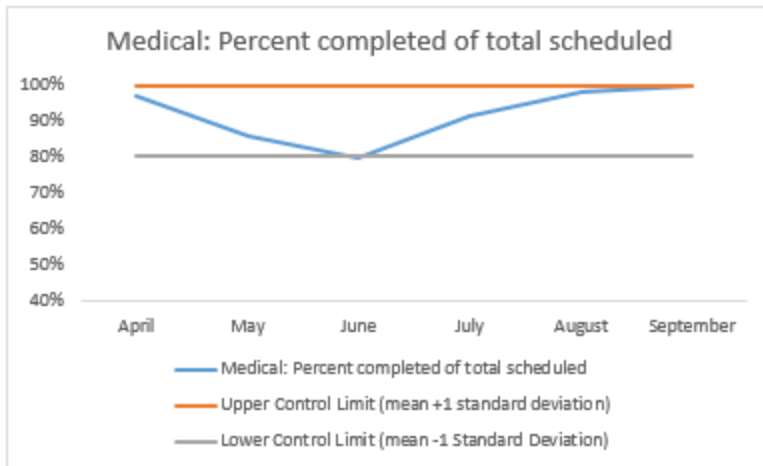
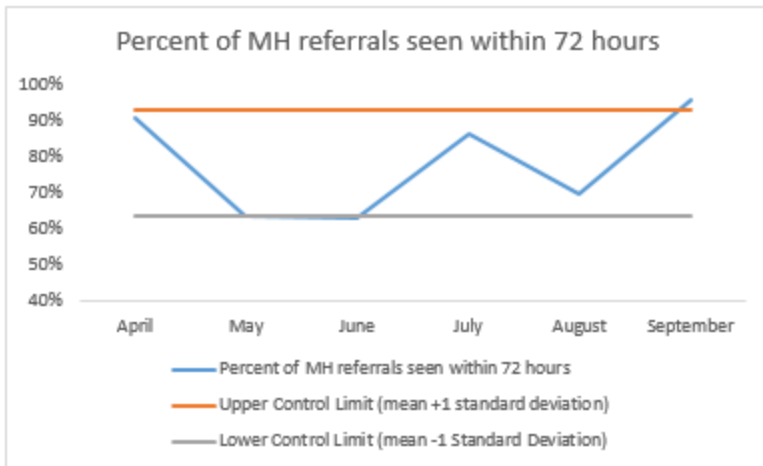
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	136	89%	287	87%	570	57%	175	82%	143	72%	42	37%	10	30%	Future Metric			1363	67%
	Refused & Verified	3	2%	1	0%	33	3%	6	3%	9	5%	60	52%	10	30%				122	6%
	Not Produced by DOC	5	3%	11	3%	284	28%	22	10%	38	19%	6	5%	4	12%				370	18%
	Out to Court	0	0%	6	2%	61	6%	4	2%	6	3%	5	4%	3	9%				85	4%
	Left Without Being Seen	0	0%	0	0%	2	0%	0	0%	4	2%	1	1%	0	0%				7	0%
	Rescheduled by CHS	2	1%	21	6%	51	5%	7	3%	0	0%	0	0%	3	9%				84	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	9%				3	0%
	No Longer Indicated	6	4%	3	1%	4	0%	0	0%	0	0%	1	1%	N/A	N/A				14	1%
	Total Scheduled Services	152	100%	329	100%	1005	100%	214	100%	200	100%	115	100%	33	100%			2048	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	88%	60%	85%	76%	89%	61%		74%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	370
5.2	Emergency Sick Call Completed ¹	19
5.3	Injury Evaluations ²	134
5.4	Medical Add-Ons	19
5.5	Number of Patients with Non-Intake Lab Collection	95

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	279
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	51
2.2	Referrals seen within 72 hours	47
2.3	Percent seen within 72 hours	92%

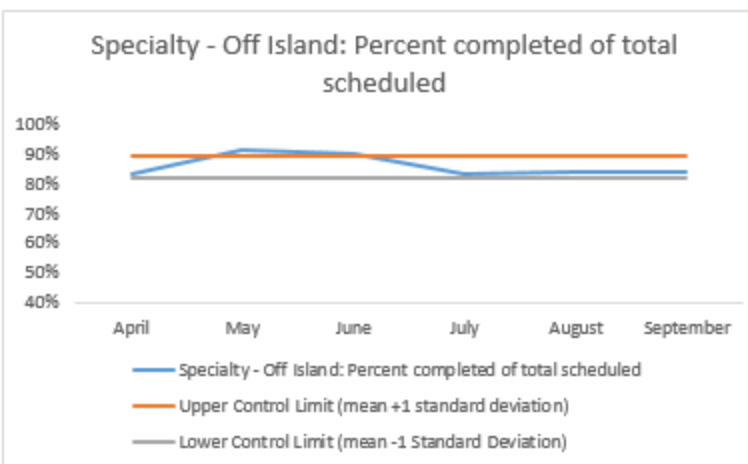
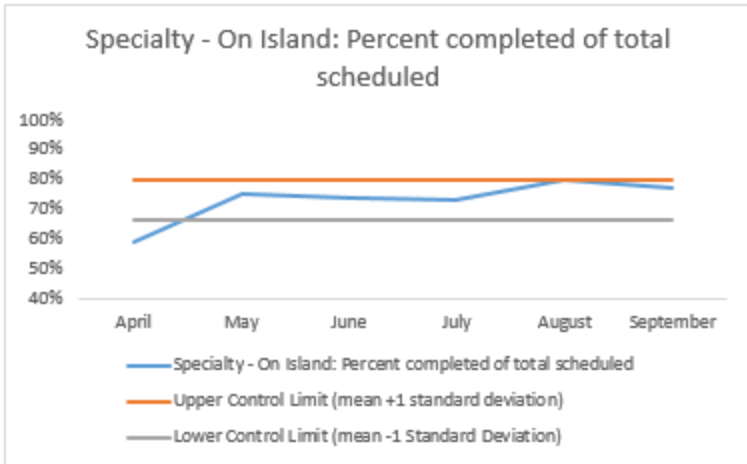
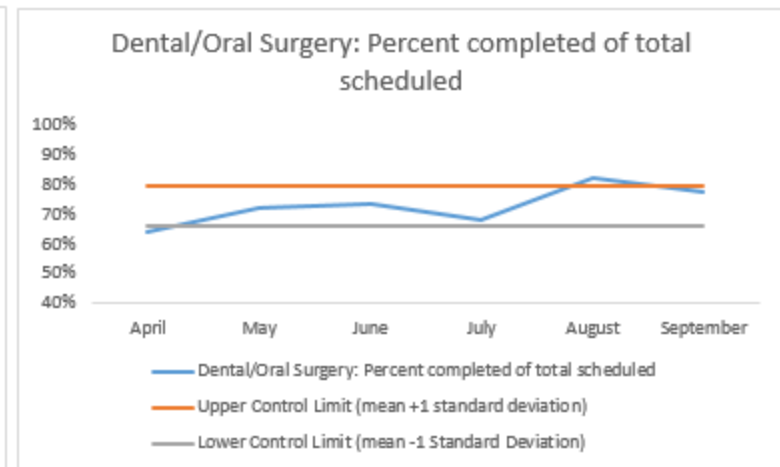
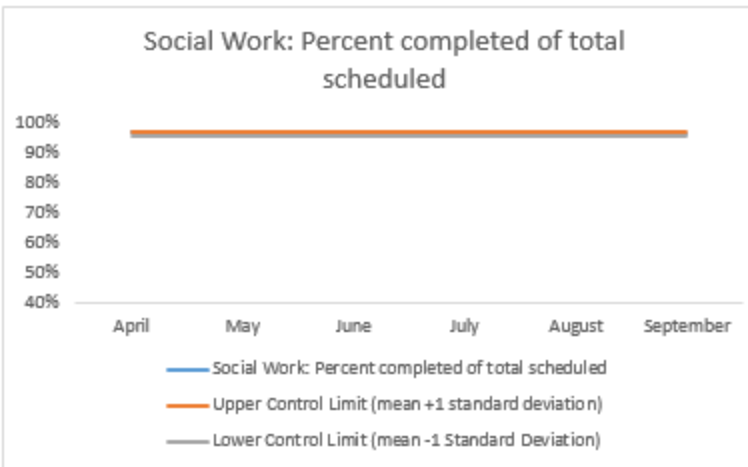
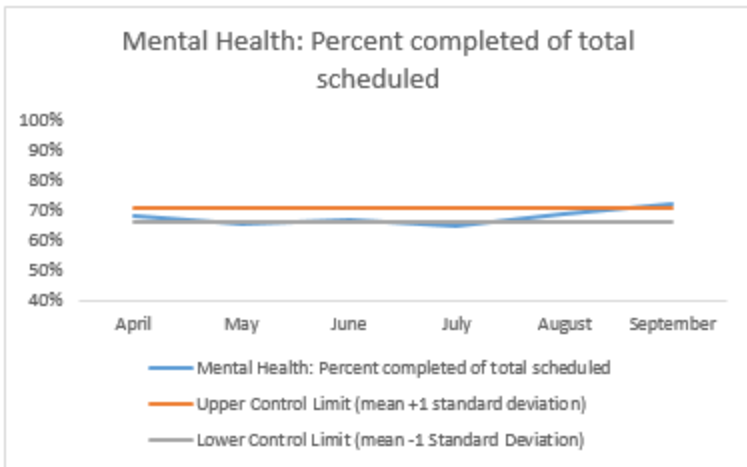
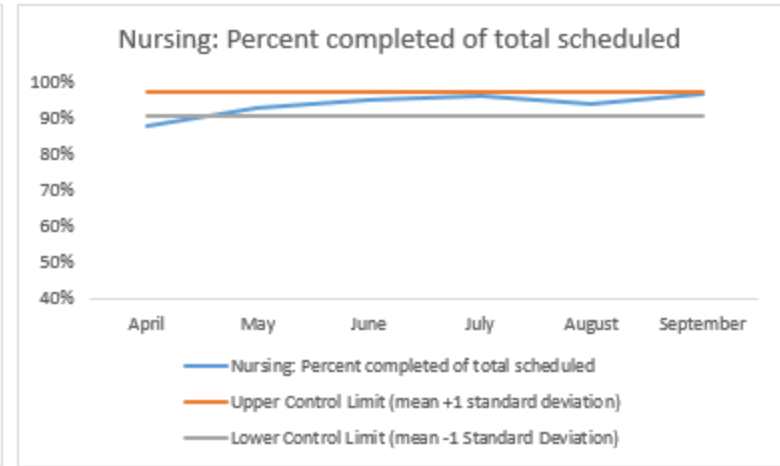
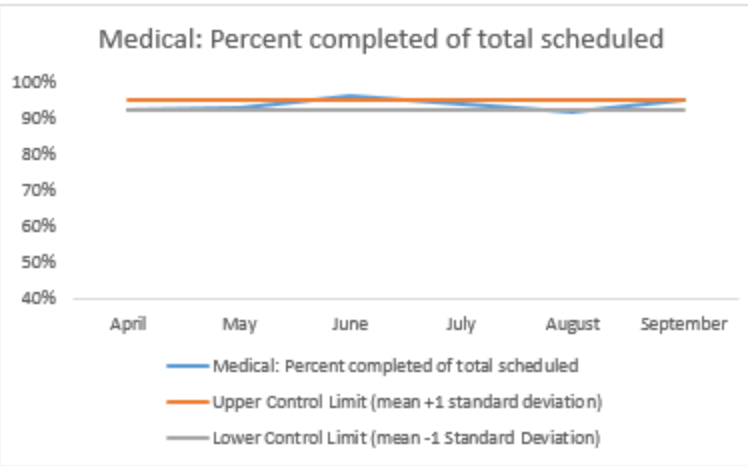
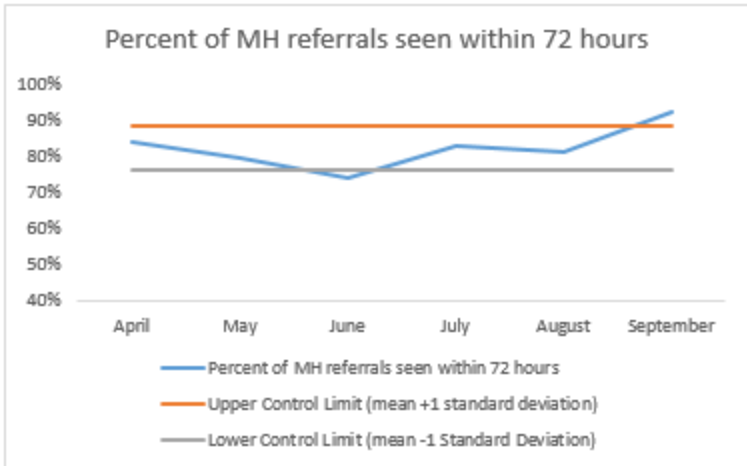
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	394	92%	766	94%	1078	59%	966	96%	201	64%	177	51%	29	45%			3611	75%
	Refused & Verified	14	3%	21	3%	219	12%	3	0%	37	12%	89	26%	25	39%			408	9%
	Not Produced by DOC	2	0%	18	2%	324	18%	35	3%	63	20%	65	19%	4	6%			511	11%
	Out to Court	5	1%	3	0%	24	1%	0	0%	9	3%	6	2%	1	2%			48	1%
	Left Without Being Seen	0	0%	0	0%	3	0%	0	0%	1	0%	6	2%	0	0%			10	0%
	Rescheduled by CHS	15	3%	5	1%	146	8%	3	0%	0	0%	2	1%	3	5%			174	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%			2	0%
	No Longer Indicated	0	0%	1	0%	31	2%	1	0%	1	0%	0	0%	N/A	N/A			34	1%
Total Scheduled Services	430	100%	814	100%	1825	100%	1008	100%	312	100%	345	100%	64	100%			4798	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	97%	72%	96%	77%	77%	84%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1120
5.2	Emergency Sick Call Completed ¹	101
5.3	Injury Evaluations ²	134
5.4	Medical Add-Ons	212
5.5	Number of Patients with Non-Intake Lab Collection	402

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	78
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	18
2.2	Referrals seen within 72 hours	17
2.3	Percent seen within 72 hours	94%

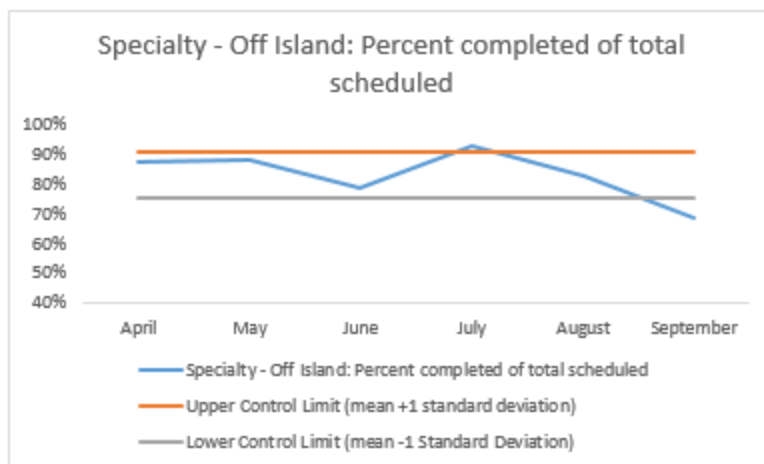
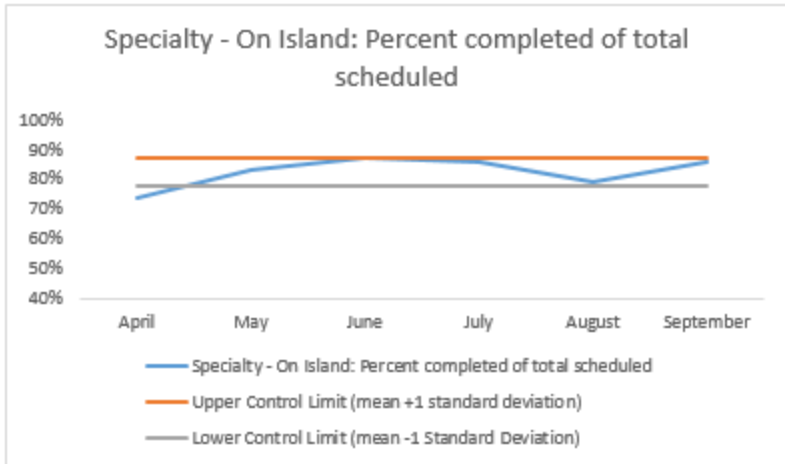
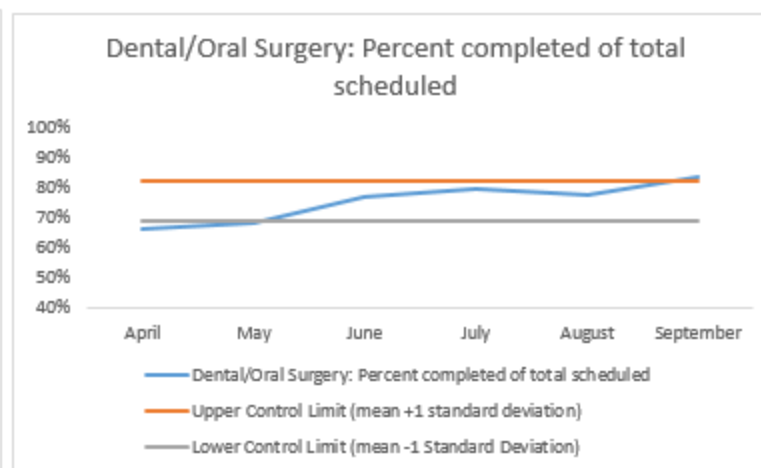
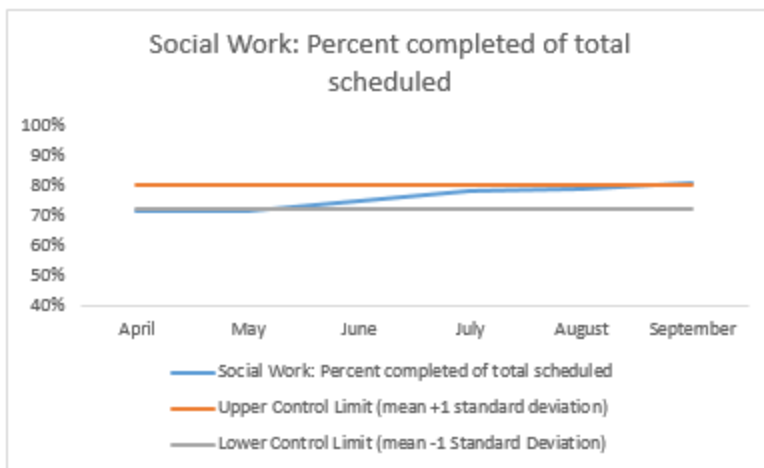
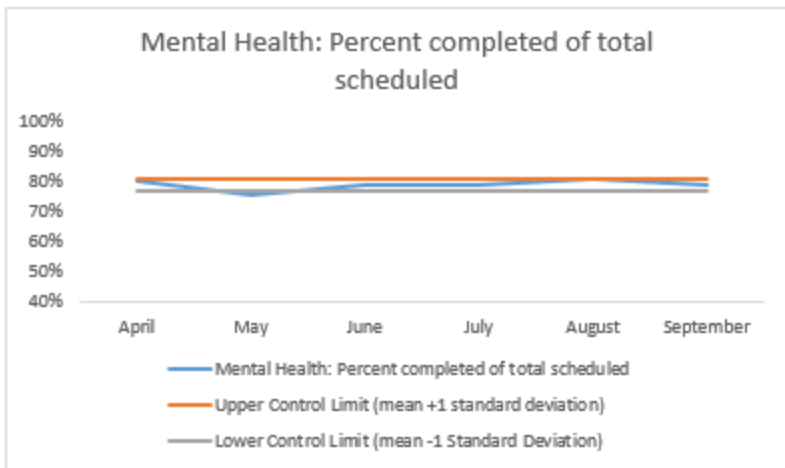
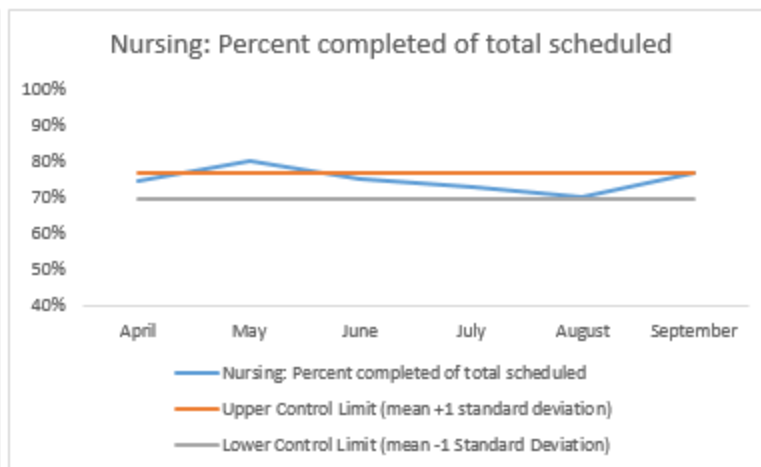
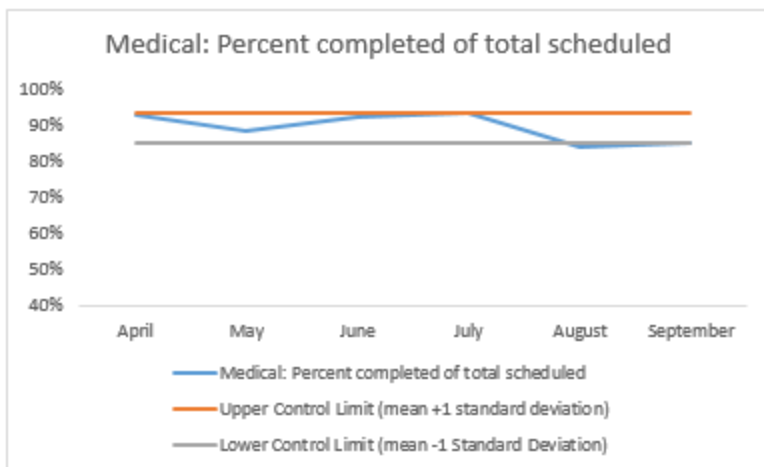
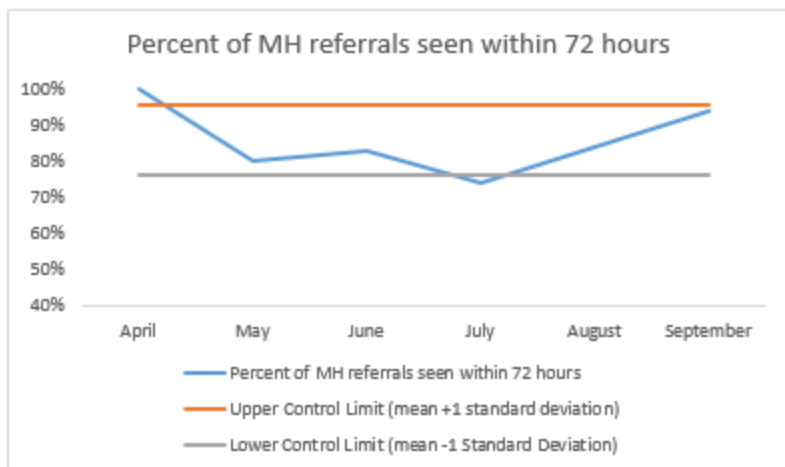
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	127	82%	253	76%	757	72%	210	81%	95	79%	56	51%	4	31%	Future Metric			1502	73%
	Refused & Verified	3	2%	3	1%	64	6%	1	0%	7	6%	38	35%	5	38%		121	6%		
	Not Produced by DOC	19	12%	60	18%	133	13%	42	16%	6	5%	7	6%	1	8%		268	13%		
	Out to Court	3	2%	5	1%	61	6%	6	2%	13	11%	5	5%	2	15%		95	5%		
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	0	0%
	Rescheduled by CHS	1	1%	10	3%	23	2%	0	0%	0	0%	3	3%	0	0%		37	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		8%	1	0%	
	No Longer Indicated	1	1%	3	1%	18	2%	0	0%	0	0%	0	0%	N/A	N/A		22	1%		
Total Scheduled Services	154	100%	334	100%	1056	100%	259	100%	121	100%	109	100%	13	100%				2046	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	77%	79%	81%	84%	86%	69%		81%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	586
5.2	Emergency Sick Call Completed ⁴	20
5.3	Injury Evaluations ²	195
5.4	Medical Add-Ons	61
5.5	Number of Patients with Non-Intake Lab Collection	112

⁴Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	16
2.2	Referrals seen within 72 hours	14
2.3	Percent seen within 72 hours	88%

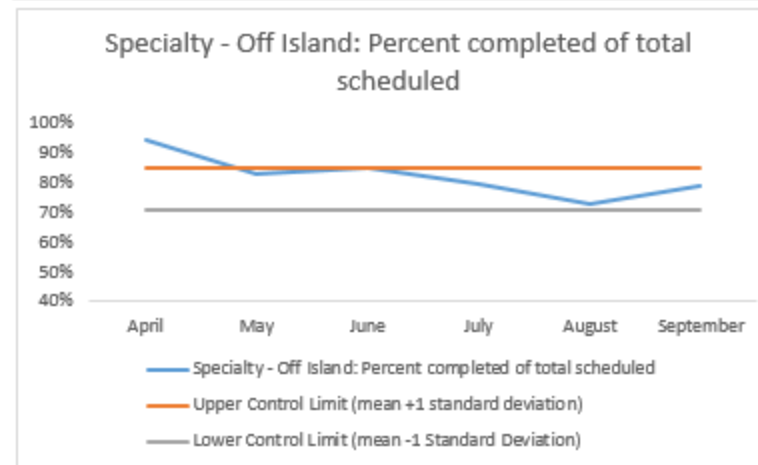
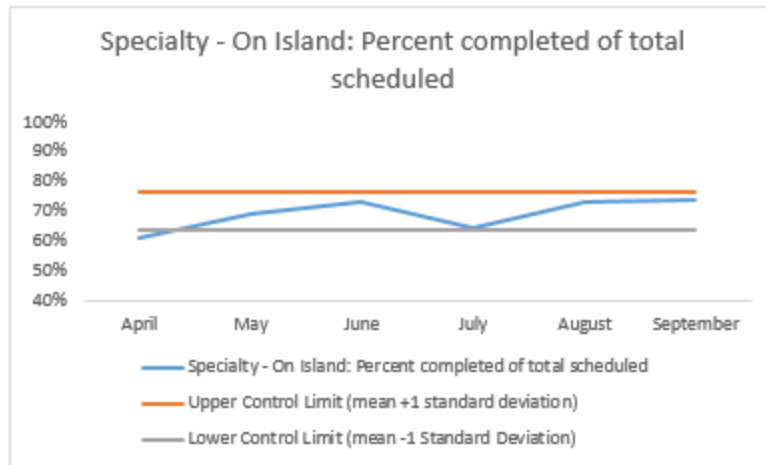
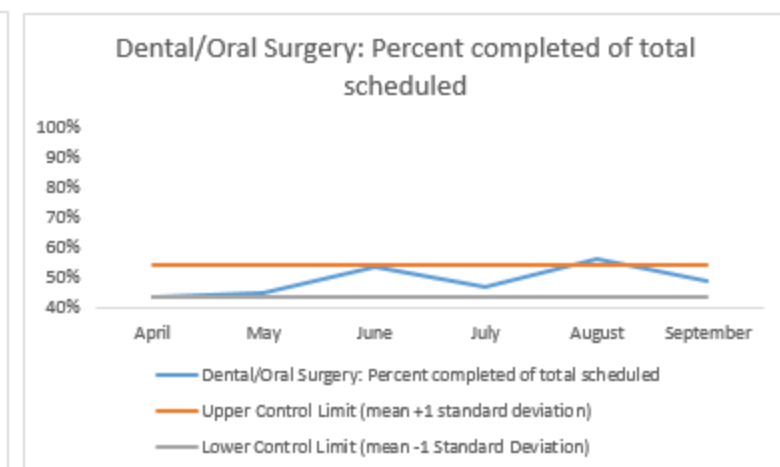
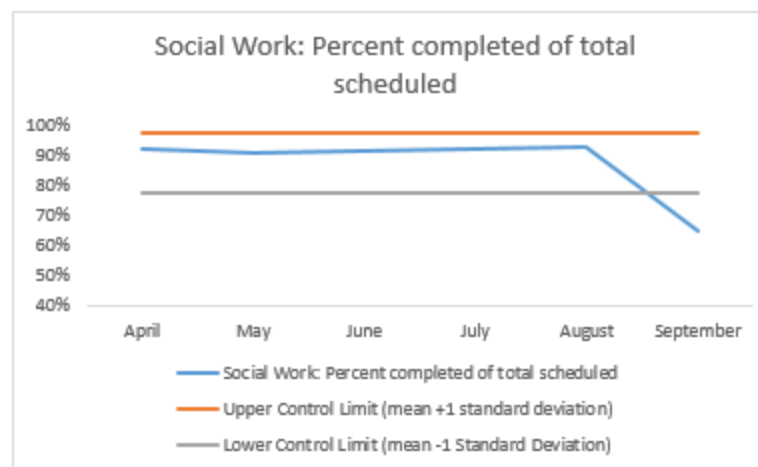
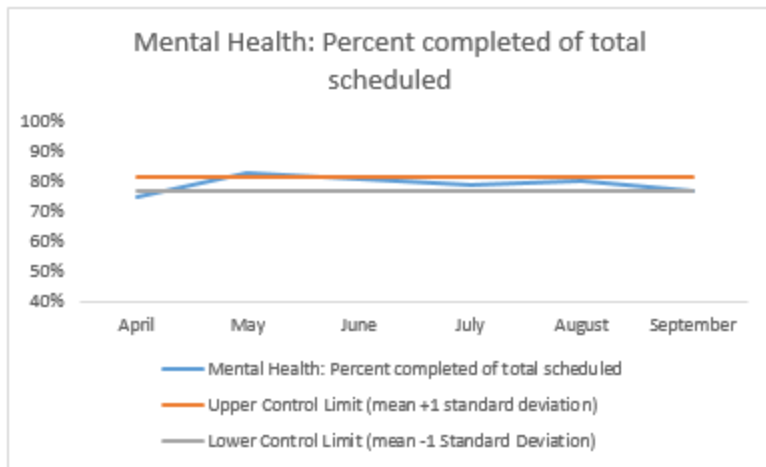
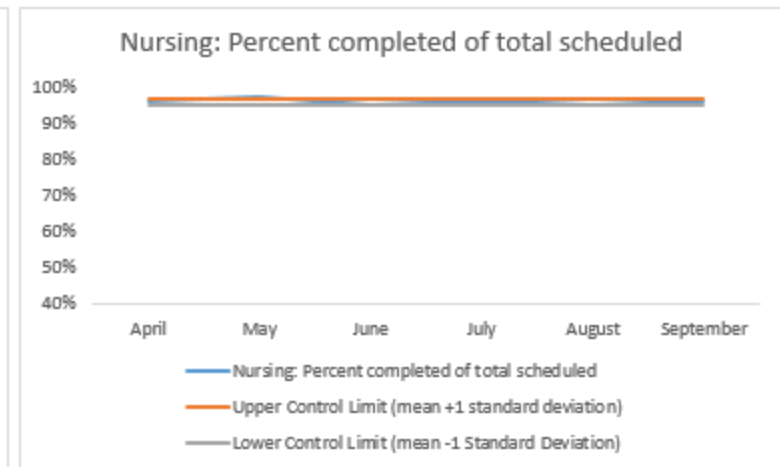
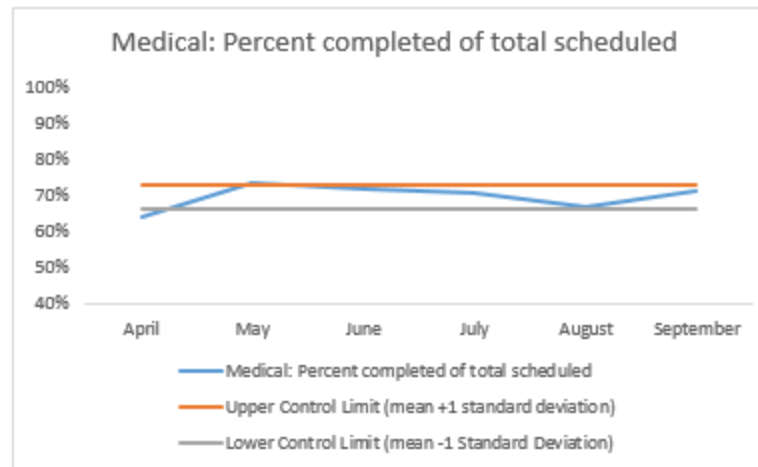
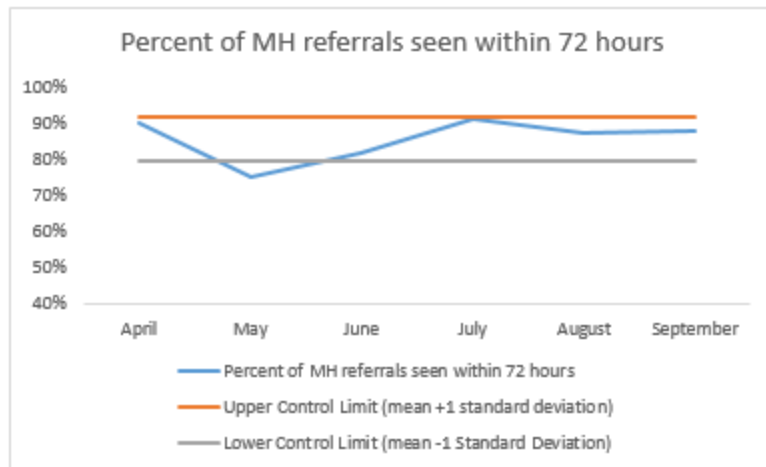
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	178	65%	1961	85%	1348	74%	697	63%	103	38%	131	48%	37	46%	Future Metric			4455	73%
	Refused & Verified	17	6%	254	11%	58	3%	14	1%	28	10%	65	24%	26	33%		462	8%		
	Not Produced by DOC	69	25%	32	1%	273	15%	236	21%	109	41%	51	19%	12	15%		782	13%		
	Out to Court	8	3%	65	3%	61	3%	112	10%	25	9%	10	4%	3	4%		284	5%		
	Left Without Being Seen	0	0%	0	0%	8	0%	1	0%	0	0%	0	0%	0	0%		9	0%		
	Rescheduled by CHS	3	1%	4	0%	67	4%	41	4%	2	1%	9	3%	0	0%		126	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%		2	0%		
	No Longer Indicated	0	0%	1	0%	11	1%	4	0%	1	0%	5	2%	N/A	N/A		22	0%		
	Total Scheduled Services	275	100%	2317	100%	1826	100%	1105	100%	268	100%	271	100%	80	100%				6142	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	71%	96%	77%	65%	49%	74%	79%		81%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	855
5.2	Emergency Sick Call Completed ¹	27
5.3	Injury Evaluations ²	156
5.4	Medical Add-Ons	18
5.5	Number of Patients with Non-Intake Lab Collection	135

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	758
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	64
2.2	Referrals seen within 72 hours	60
2.3	Percent seen within 72 hours	94%

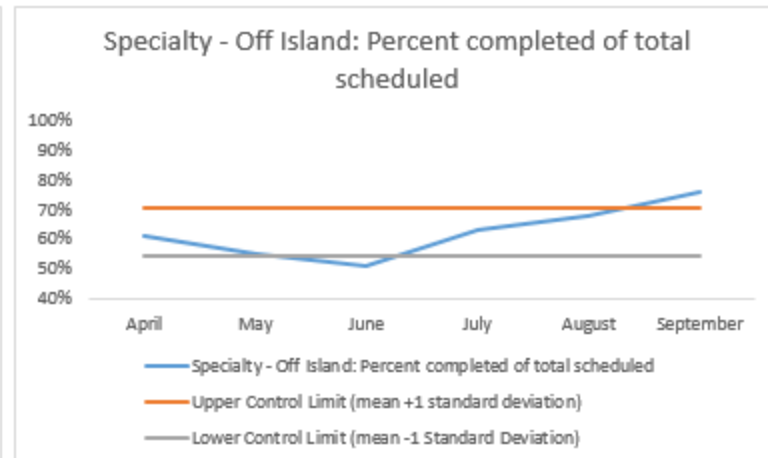
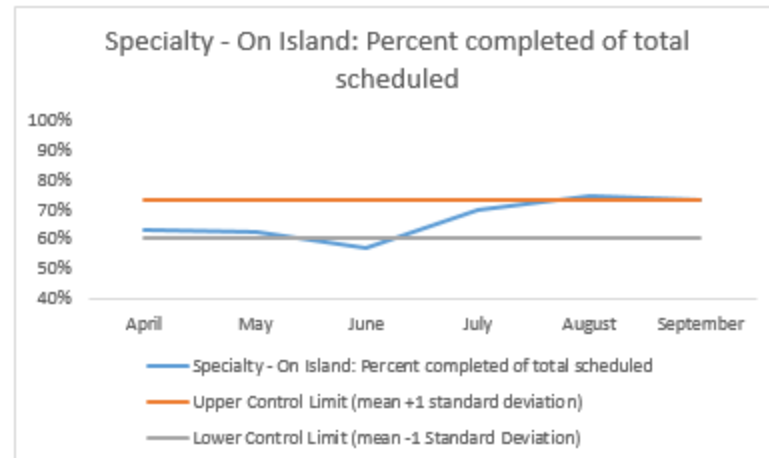
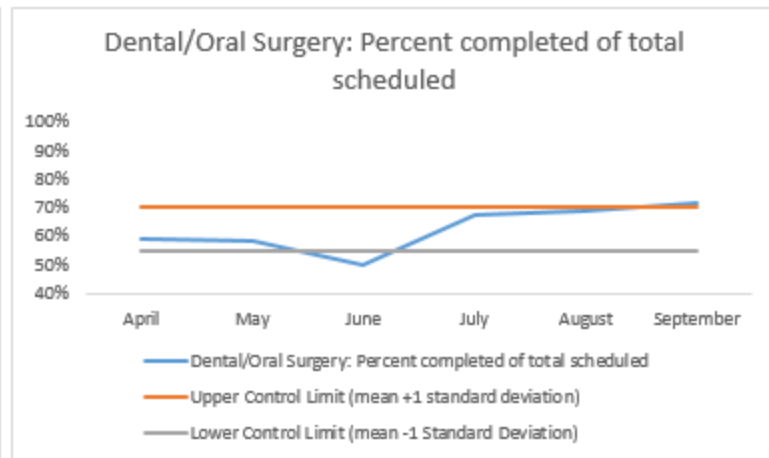
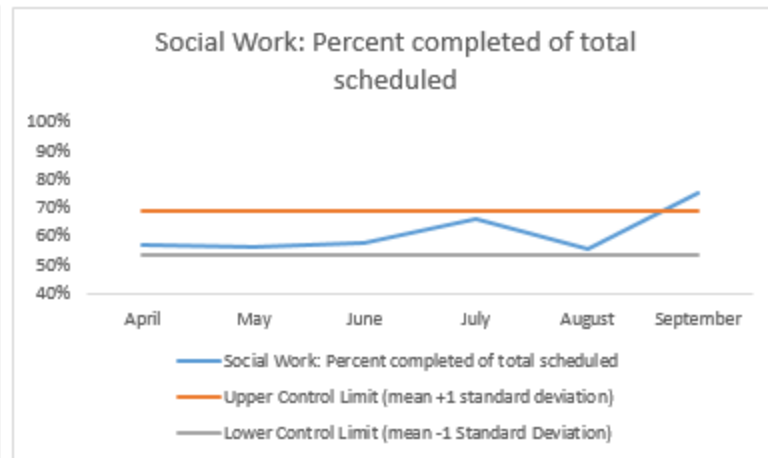
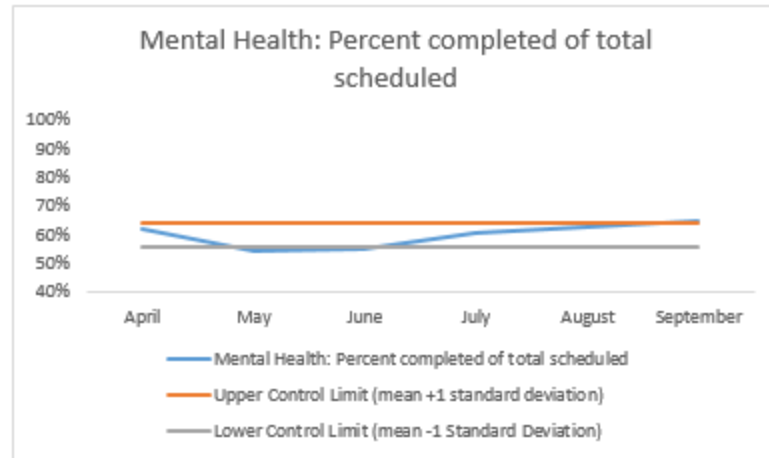
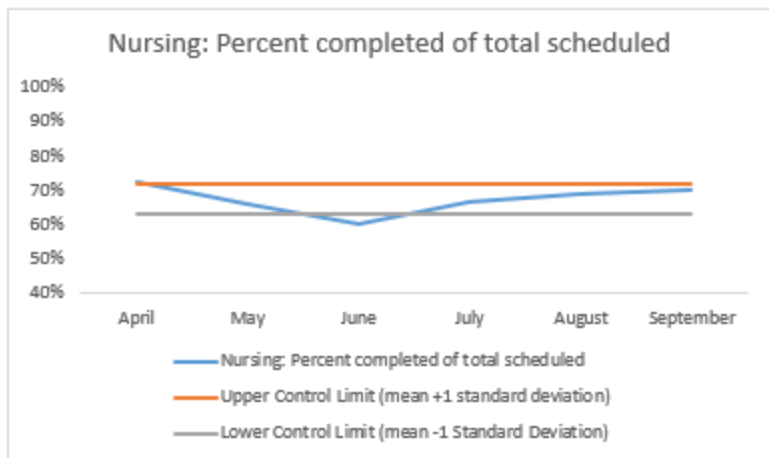
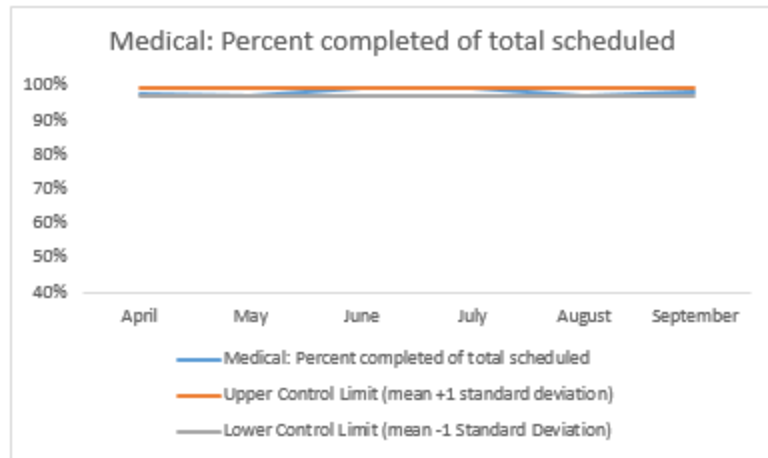
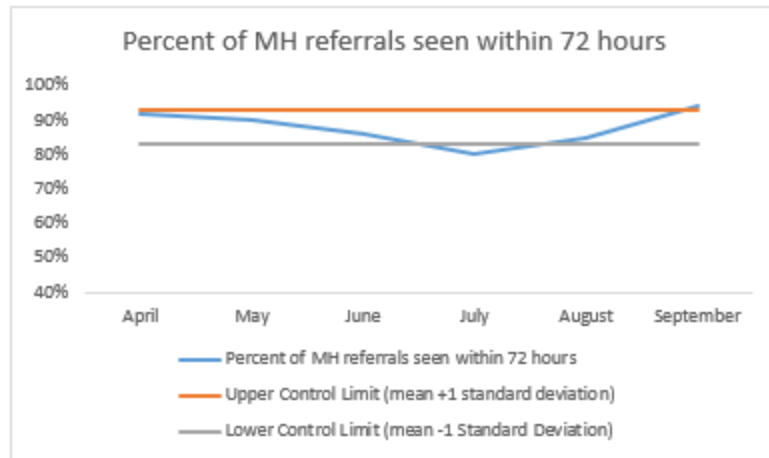
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	172	96%	330	67%	697	63%	234	75%	126	67%	78	41%	23	51%	Future Metric			1660	66%	
	Refused & Verified	0	0%	9	2%	14	1%	1	0%	9	5%	59	31%	11	24%				103	4%	
	Not Produced by DOC	1	1%	91	19%	236	21%	74	24%	45	24%	36	19%	5	11%				488	19%	
	Out to Court	0	0%	30	6%	112	10%	2	1%	7	4%	7	4%	4	9%				162	6%	
	Left Without Being Seen	0	0%	1	0%	1	0%	2	1%	0	0%	1	1%	0	0%				5	0%	
	Rescheduled by CHS	3	2%	26	5%	41	4%	1	0%	1	1%	7	4%	1	2%				80	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		2%			1	0%
	No Longer Indicated	3	2%	3	1%	4	0%	0	0%	1	1%	3	2%	N/A	N/A				14	1%	
Total Scheduled Services	179	100%	490	100%	1105	100%	314	100%	189	100%	191	100%	45	100%				2513	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98%	70%	65%	75%	72%	73%	76%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	682
5.2	Emergency Sick Call Completed ¹	84
5.3	Injury Evaluations ²	213
5.4	Medical Add-Ons	42
5.5	Number of Patients with Non-Intake Lab Collection	125

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. NIC

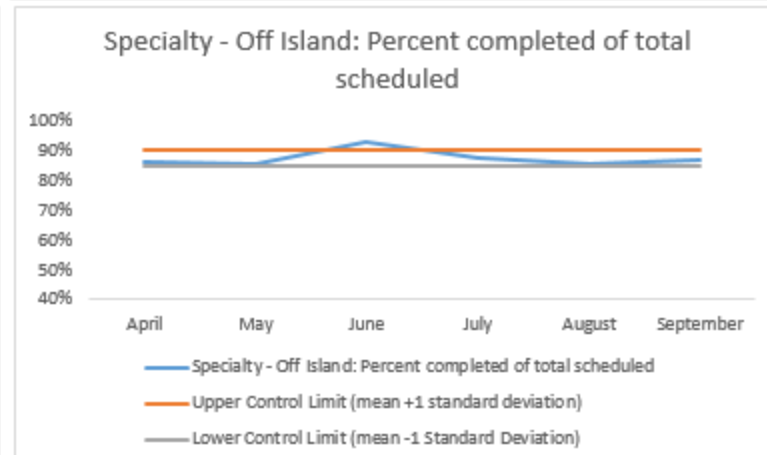
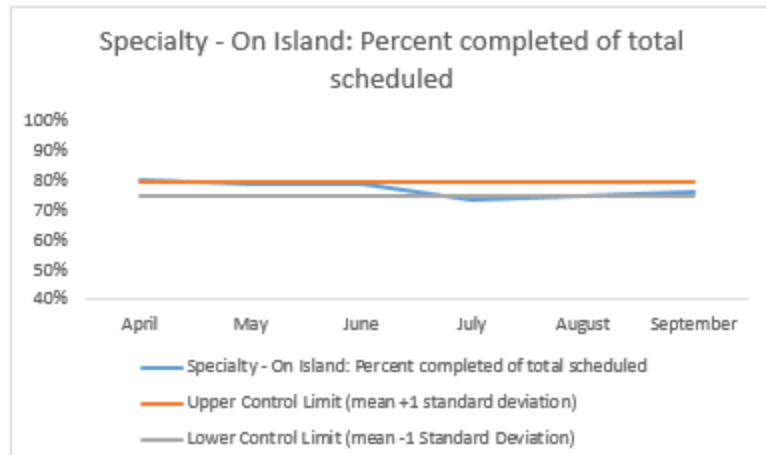
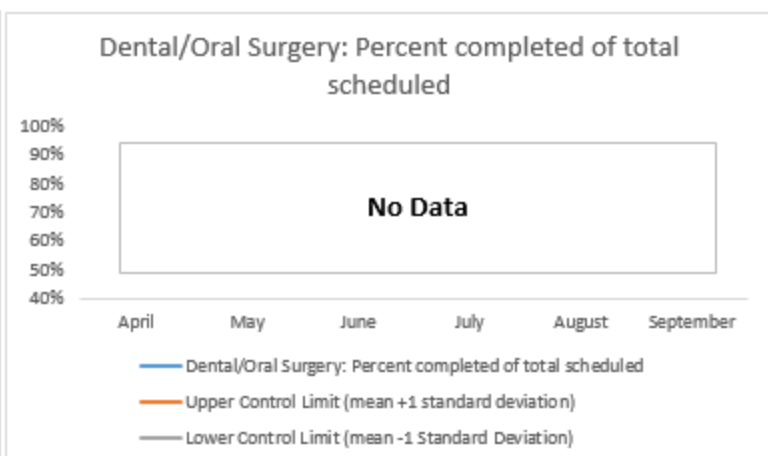
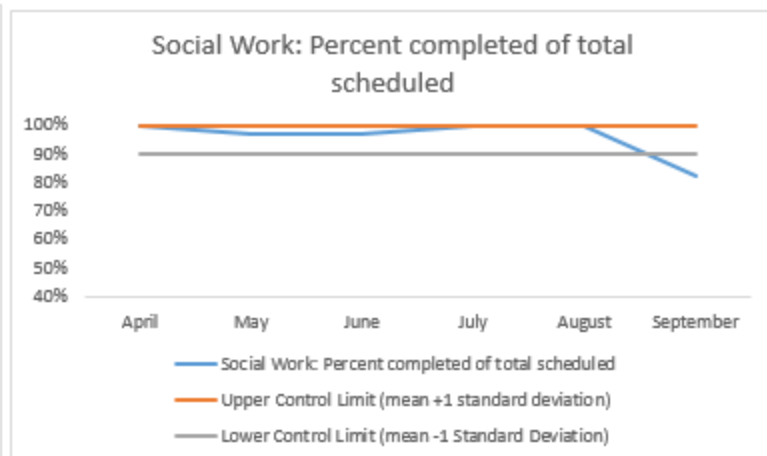
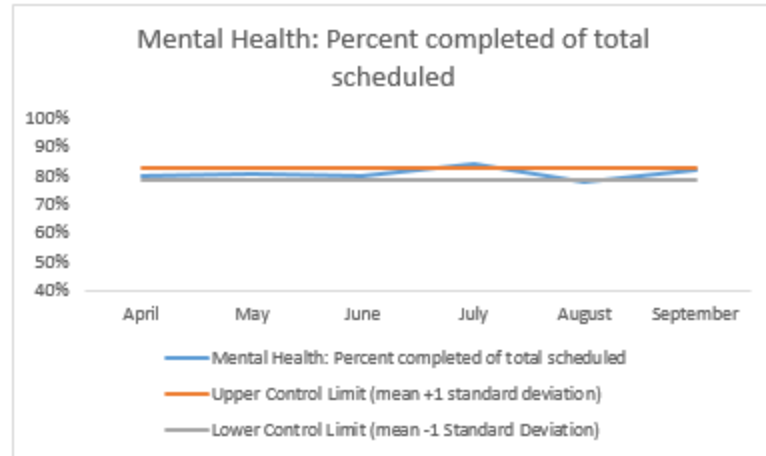
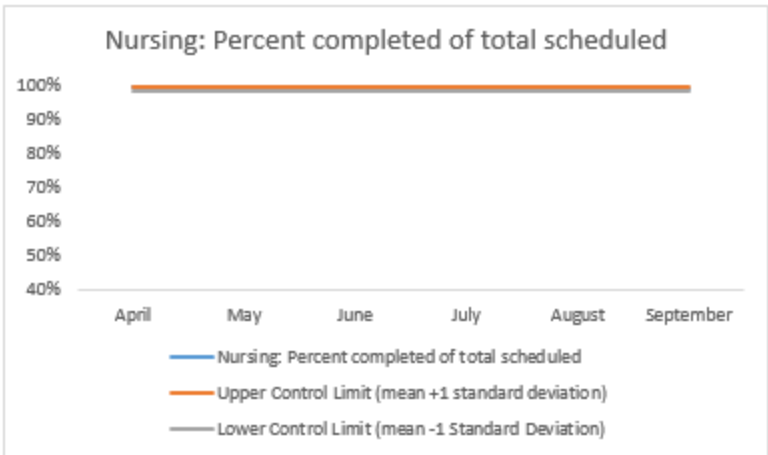
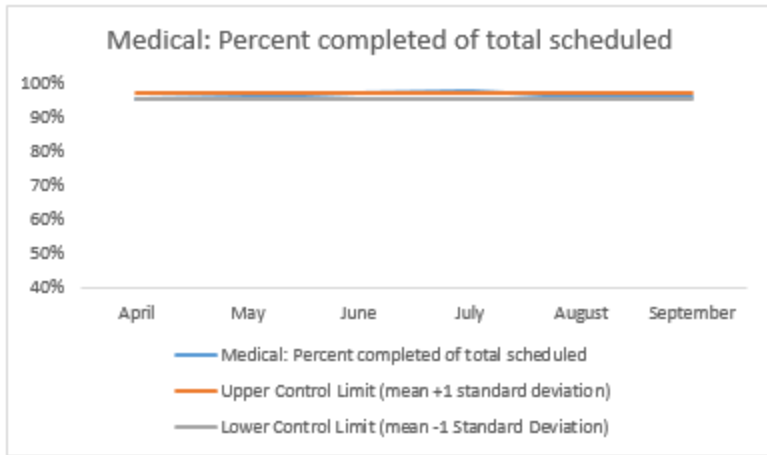
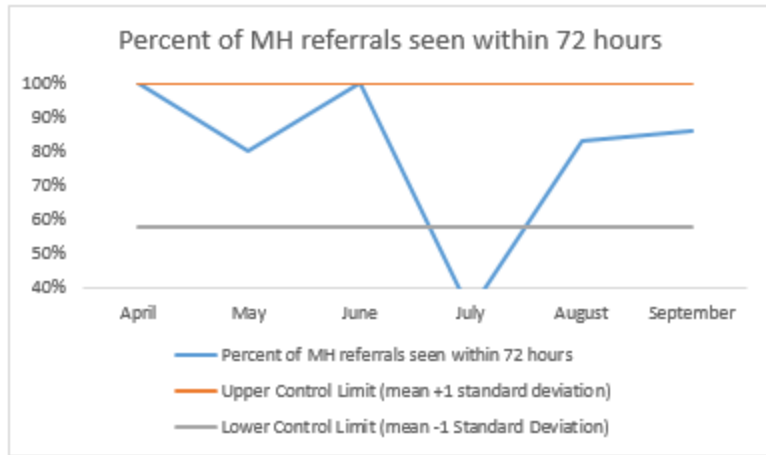
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	86%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	745	96%	919	98%	217	76%	217	76%	0	0%	314	68%	39	48%	Future Metric			2451	87%
	Refused & Verified	1	0%	12	1%	12	4%	12	4%	0	0%	35	8%	32	39%				104	4%
	Not Produced by DOC	1	0%	1	0%	24	8%	24	8%	0	0%	82	18%	5	6%				137	5%
	Out to Court	11	1%	3	0%	13	5%	13	5%	0	0%	17	4%	4	5%				61	2%
	Left Without Being Seen	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				1	0%
	Rescheduled by CHS	16	2%	1	0%	14	5%	14	5%	0	0%	12	3%	1	1%				58	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1%				1	0%
	No Longer Indicated	0	0%	0	0%	5	2%	5	2%	0	0%	1	0%	N/A	N/A				11	0%
	Total Scheduled Services	775	100%	936	100%	285	100%	285	100%	0	0%	461	100%	82	100%			2824	100%	
	¹ Includes medical infirmary services ² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	99%	82%	82%		76%	87%		91%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	108
5.2	Emergency Sick Call Completed ¹	8
5.3	Injury Evaluations ²	17
5.4	Medical Add-Ons	9
5.5	Number of Patients with Non-Intake Lab Collection	107
	¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies. ² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.	



XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	248
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	51
2.2	Referrals seen within 72 hours	40
2.3	Percent seen within 72 hours	78%

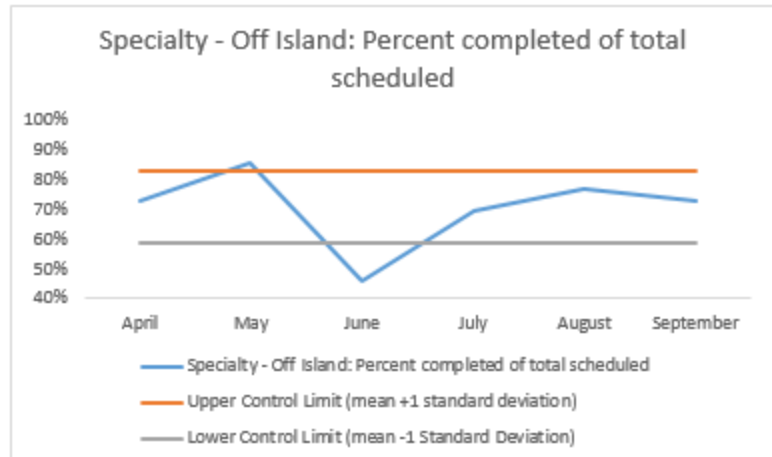
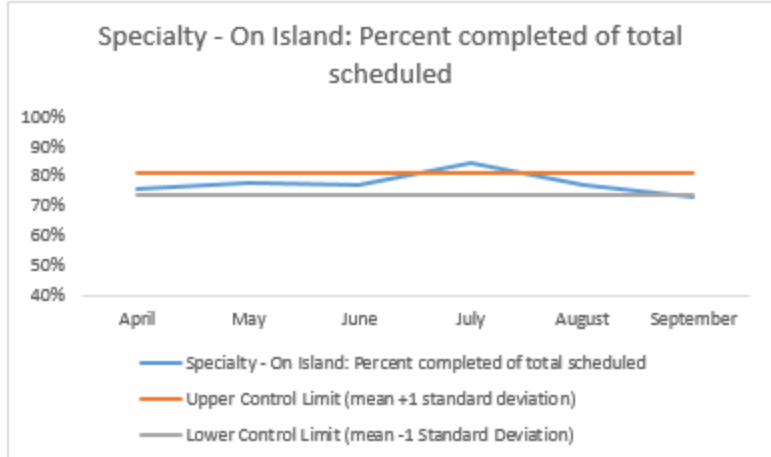
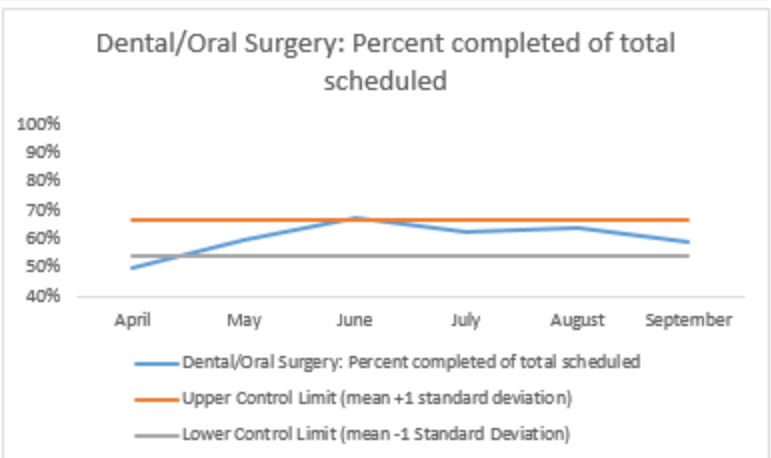
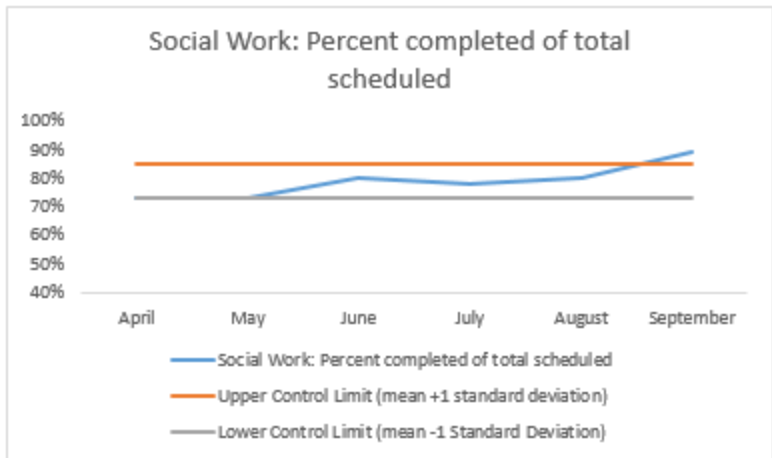
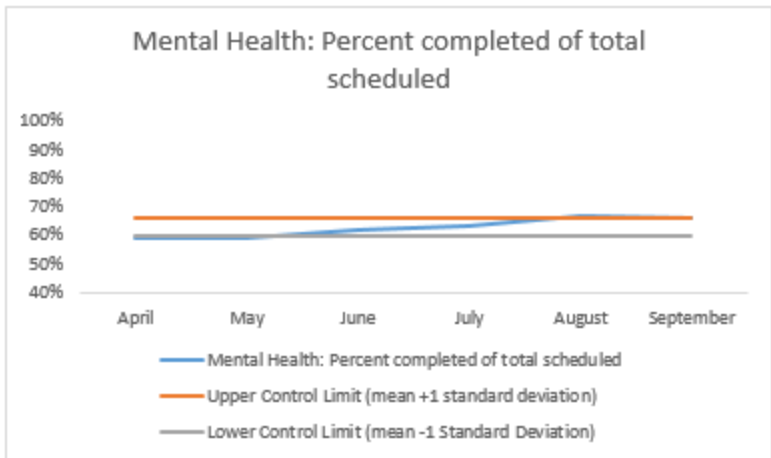
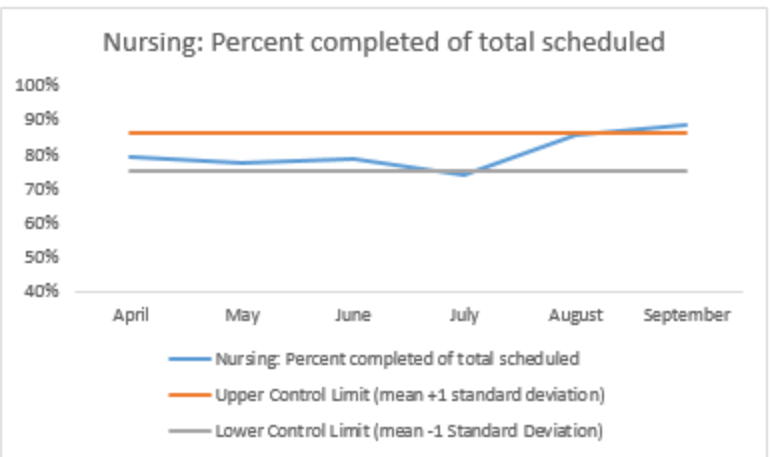
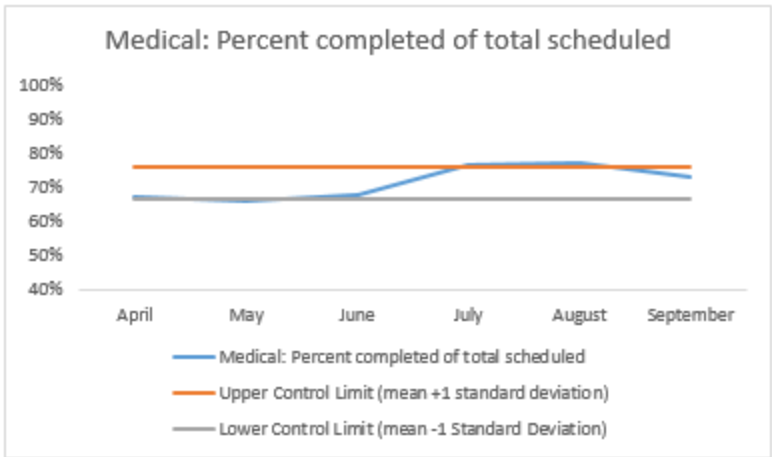
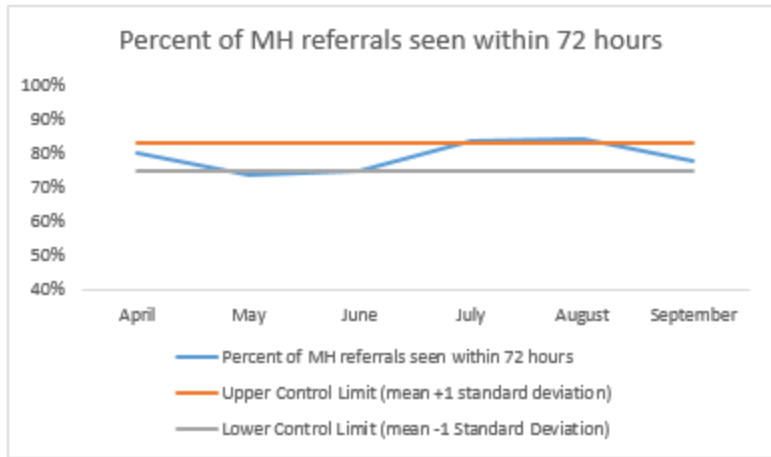
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	326	68%	415	83%	1462	60%	464	89%	208	52%	92	46%	16	33%	Future Metric	2983	65%	
Refused & Verified	17	4%	22	4%	101	4%	1	0%	28	7%	54	27%	19	40%	242		5%		
Not Produced by DOC	104	22%	33	7%	558	23%	52	10%	132	33%	39	20%	8	17%	926		20%		
Out to Court	9	2%	16	3%	129	5%	5	1%	29	7%	11	6%	4	8%	203		4%		
Left Without Being Seen	0	0%	0	0%	11	0%	0	0%	0	0%	0	0%	0	0%	11		0%		
Rescheduled by CHS	11	2%	6	1%	103	4%	1	0%	1	0%	4	2%	1	2%	127		3%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%	
No Longer Indicated	9	2%	9	2%	68	3%	0	0%	0	0%	0	0%	N/A	N/A	86		2%		
Total Scheduled Services	476	100%	501	100%	2432	100%	523	100%	398	100%	200	100%	48	100%			4578	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	73%	89%	66%	89%	59%	73%	73%		73%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	934
5.2	Emergency Sick Call Completed ¹	27
5.3	Injury Evaluations ²	269
5.4	Medical Add-Ons	43
5.5	Number of Patients with Non-Intake Lab Collection	152

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	348
1.2	Average time to completion once known to CHS (hours)	4.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	108
2.2	Referrals seen within 72 hours	95
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	1059	89%	2190	96%	2309	78%	944	93%	219	63%	574	48%	52	64%	Future Metric			7347	81%
	Refused & Verified	18	2%	34	1%	137	5%	3	0%	19	5%	177	15%	17	21%				405	4%
	Not Produced by DOC	45	4%	14	1%	244	8%	14	1%	63	18%	270	23%	1	1%				651	7%
	Out to Court	21	2%	21	1%	130	4%	31	3%	33	10%	90	8%	7	9%				333	4%
	Left Without Being Seen	0	0%	0	0%	27	1%	0	0%	6	2%	36	3%	2	2%				71	1%
	Rescheduled by CHS	39	3%	9	0%	105	4%	19	2%	7	2%	31	3%	0	0%				210	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	2%				2	0%
	No Longer Indicated	9	1%	2	0%	18	1%	5	0%	0	0%	9	1%	N/A	N/A				43	0%
	Total Scheduled Services	1191	100%	2270	100%	2970	100%	1016	100%	347	100%	1187	100%	81	100%			9062	100%	

¹Includes medical infirmary services

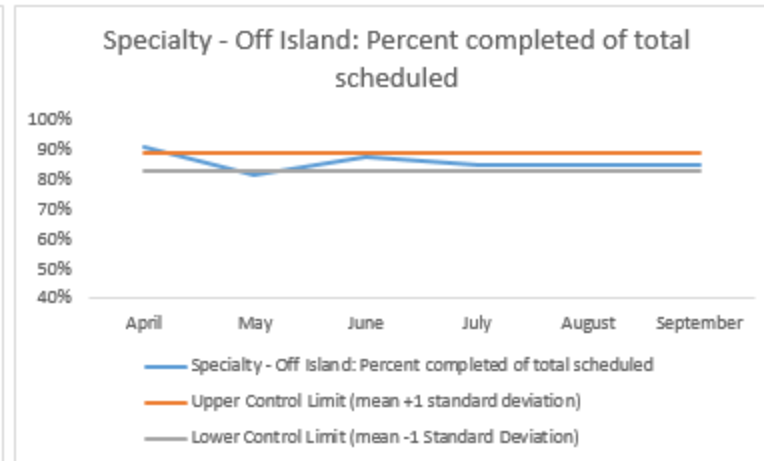
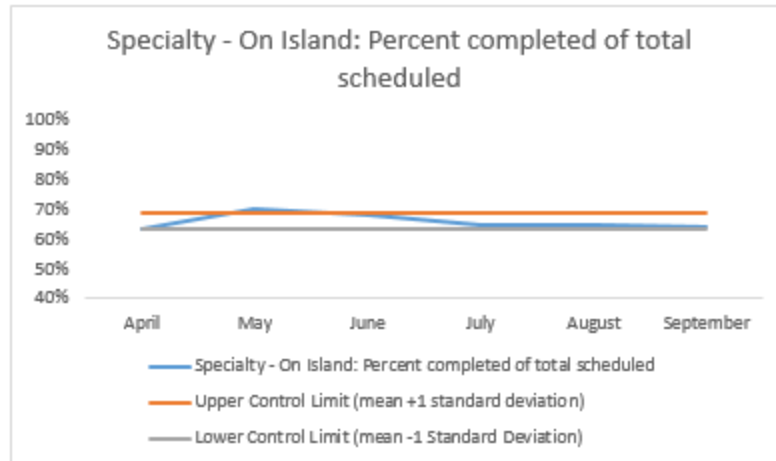
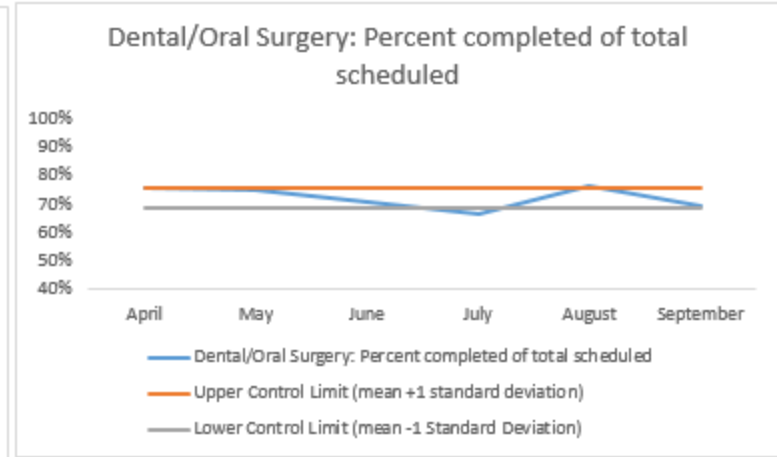
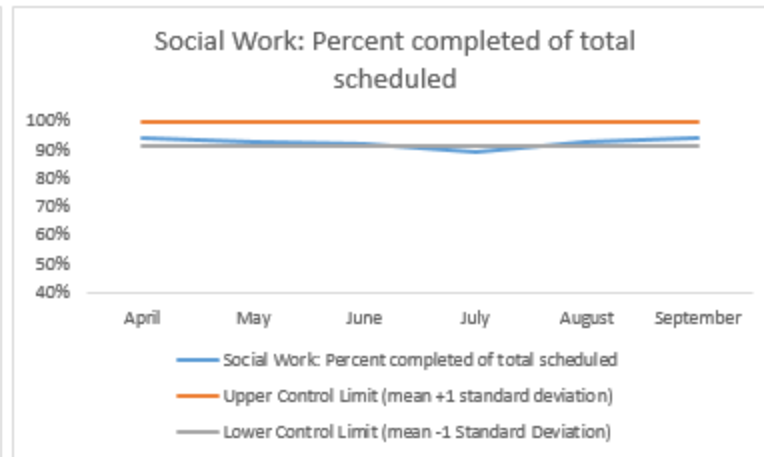
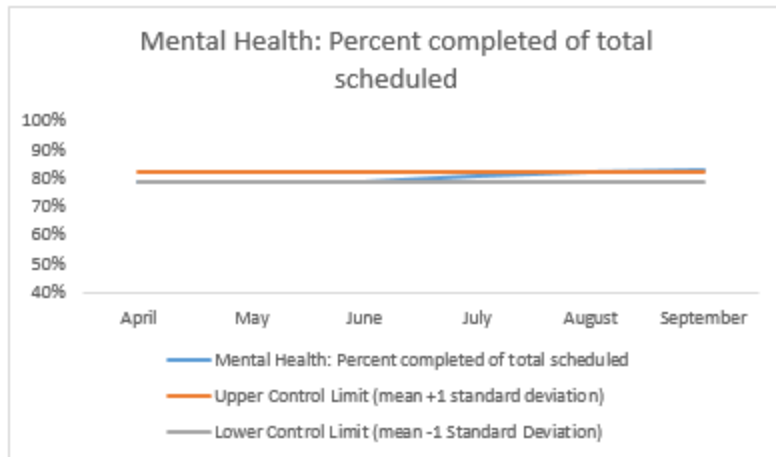
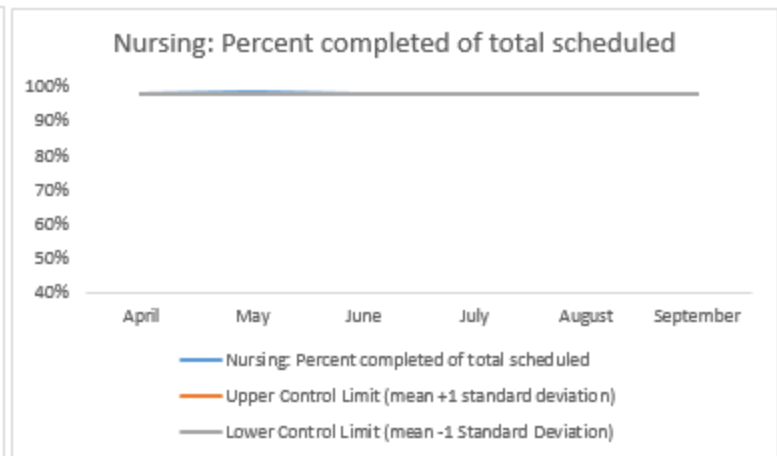
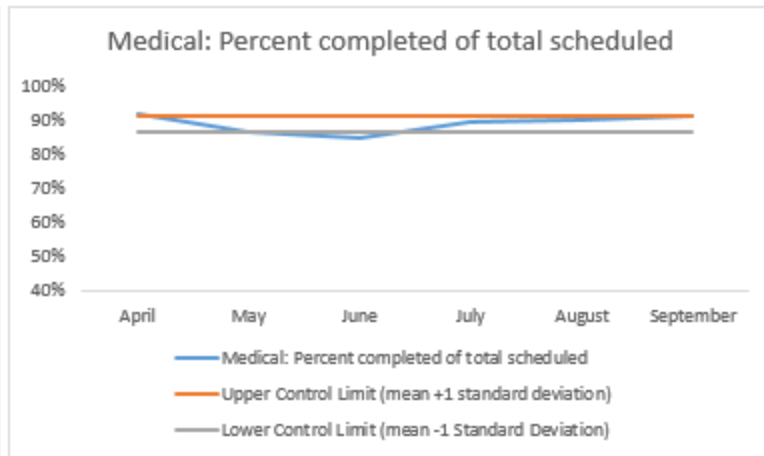
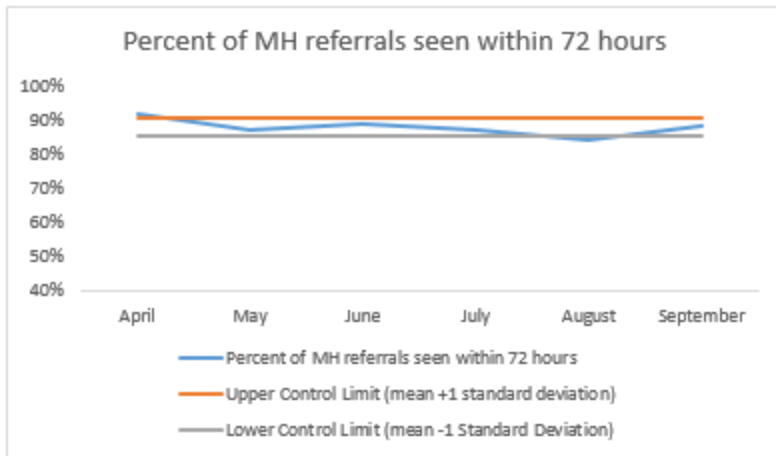
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	98%	83%	94%	69%	64%	85%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	918
5.2	Emergency Sick Call Completed ¹	117
5.3	Injury Evaluations ²	215
5.4	Medical Add-Ons	56
5.5	Number of Patients with Non-Intake Lab Collection	435

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	91
1.2	Average time to completion once known to CHS (hours)	1.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	41
2.2	Referrals seen within 72 hours	35
2.3	Percent seen within 72 hours	85%

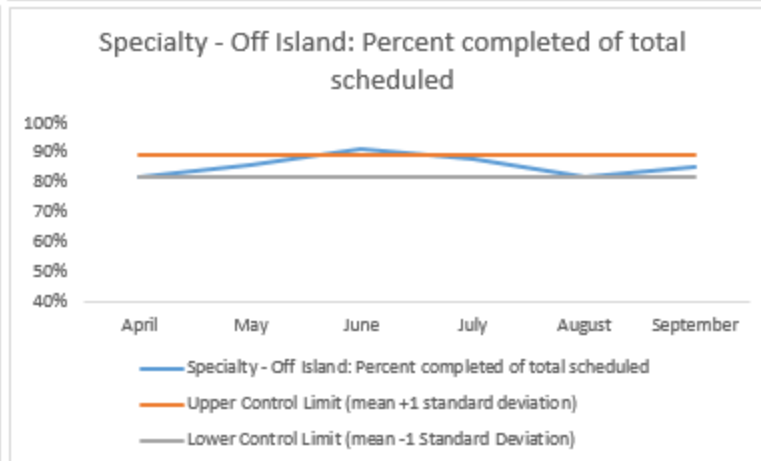
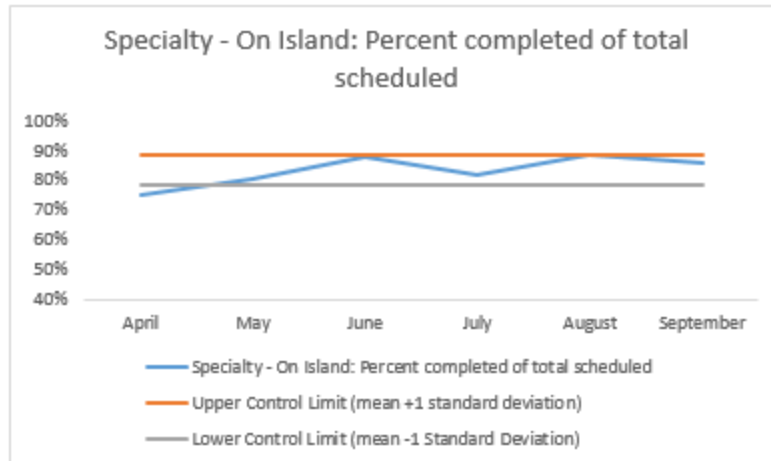
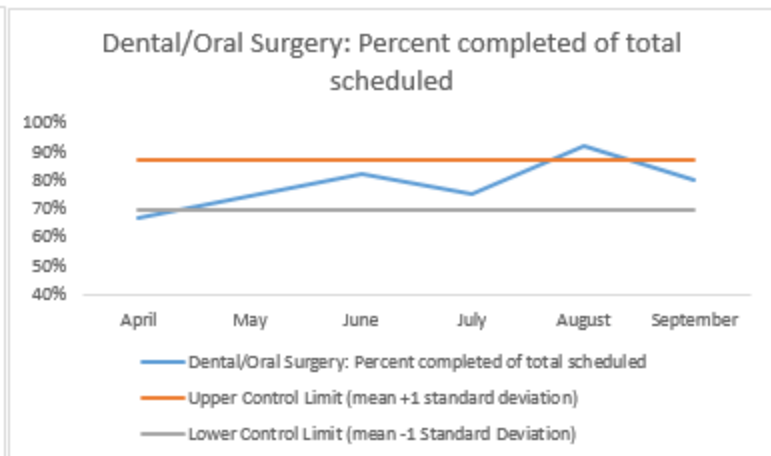
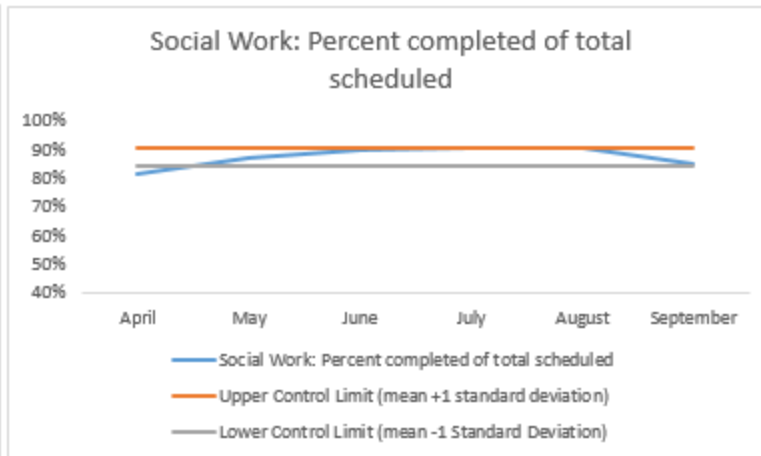
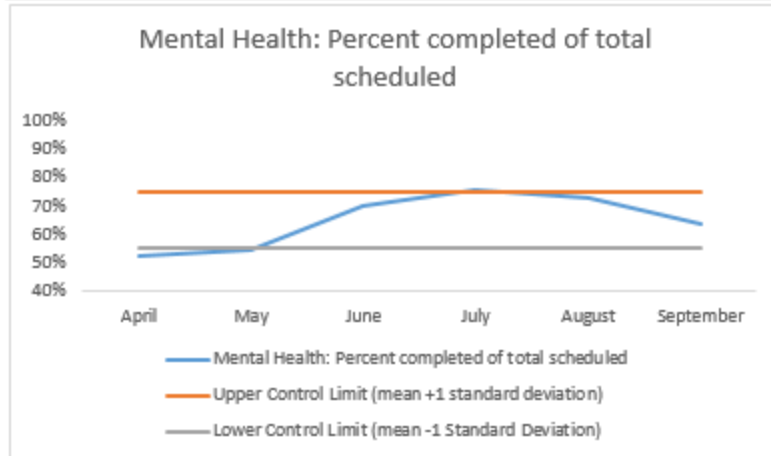
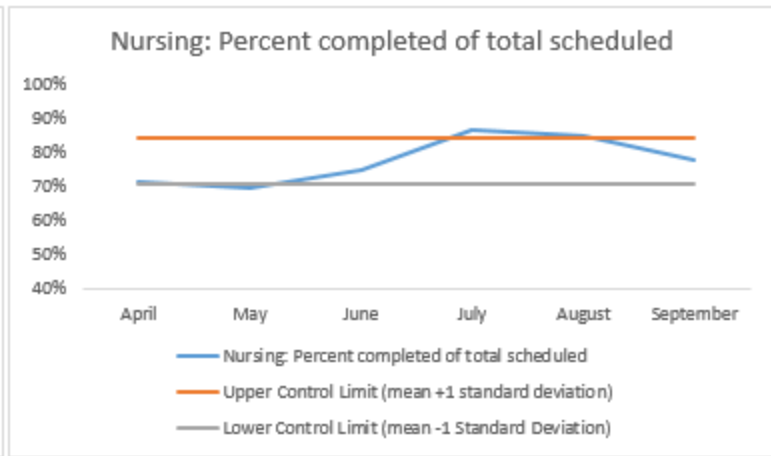
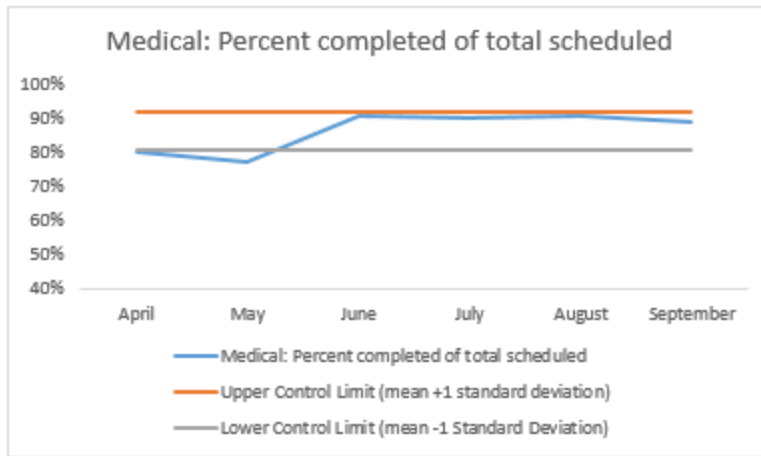
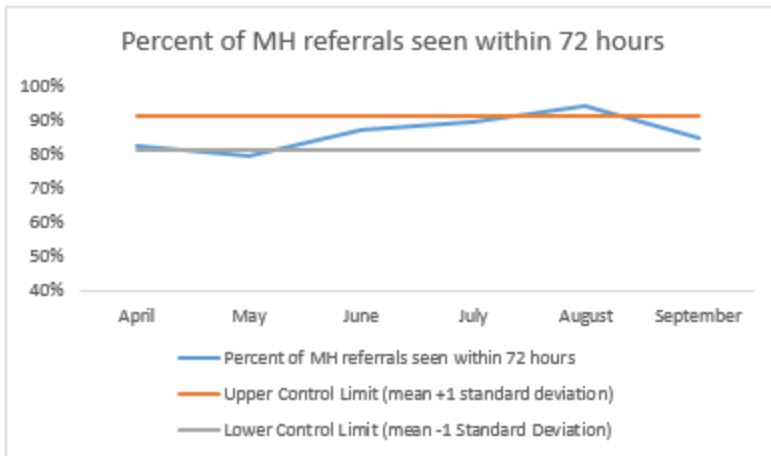
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	214	80%	262	78%	810	56%	285	85%	149	69%	156	60%	44	62%	Future Metric			1920	65%
	Refused & Verified	24	9%	0	0%	106	7%	0	0%	25	12%	67	26%	16	23%				238	8%
	Not Produced by DOC	21	8%	47	14%	410	28%	34	10%	21	10%	20	8%	4	6%				557	19%
	Out to Court	3	1%	21	6%	75	5%	16	5%	15	7%	12	5%	0	0%				142	5%
	Left Without Being Seen	3	1%	1	0%	12	1%	0	0%	2	1%	0	0%	0	0%				18	1%
	Rescheduled by CHS	2	1%	6	2%	15	1%	0	0%	5	2%	5	2%	4	6%				37	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	4%				3	0%
	No Longer Indicated	0	0%	1	0%	30	2%	0	0%	0	0%	1	0%	N/A	N/A				32	1%
Total Scheduled Services	267	100%	338	100%	1458	100%	335	100%	217	100%	261	100%	71	100%				2947	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	89%	78%	64%	85%	80%	86%	85%		76%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	700
5.2	Emergency Sick Call Completed ¹	43
5.3	Injury Evaluations ²	202
5.4	Medical Add-Ons	138
5.5	Number of Patients with Non-Intake Lab Collection	256

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	849
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	59
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	71%

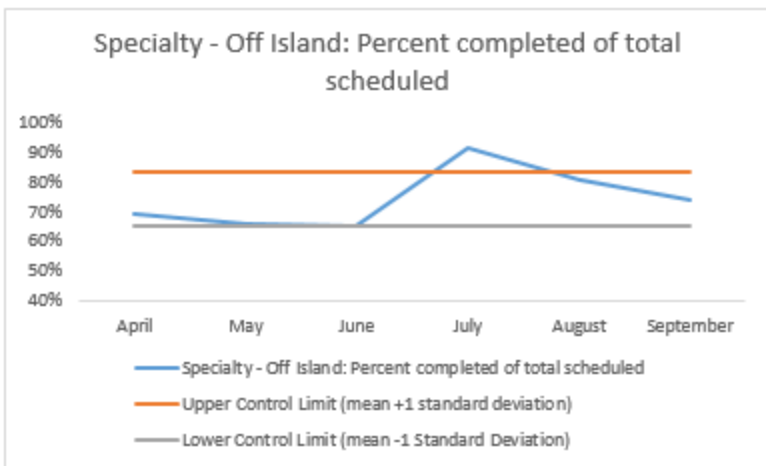
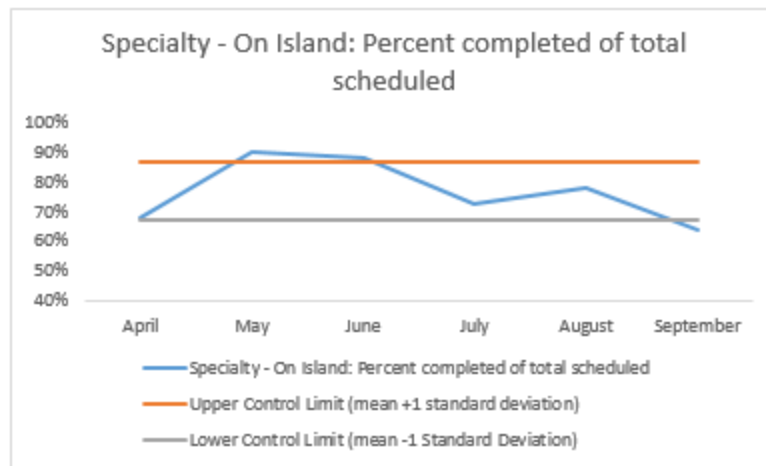
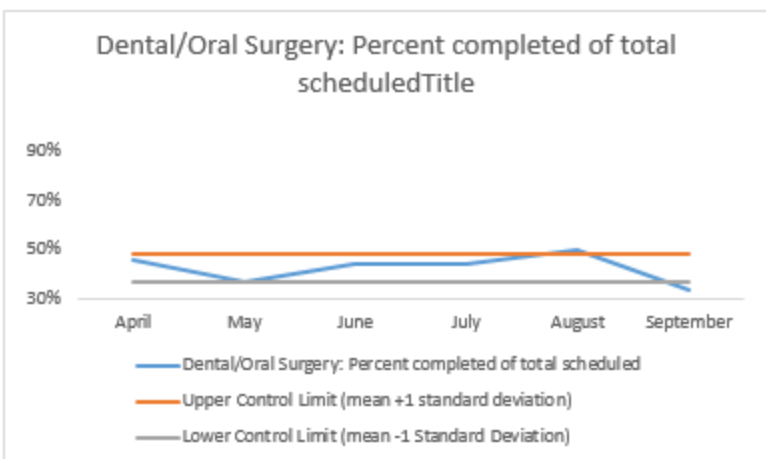
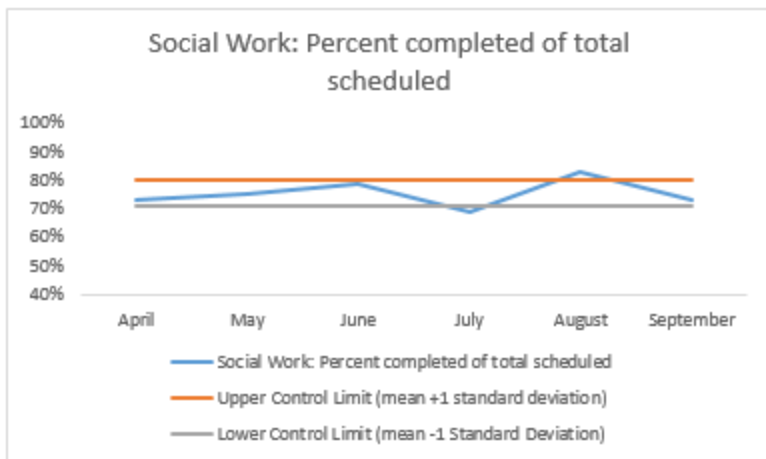
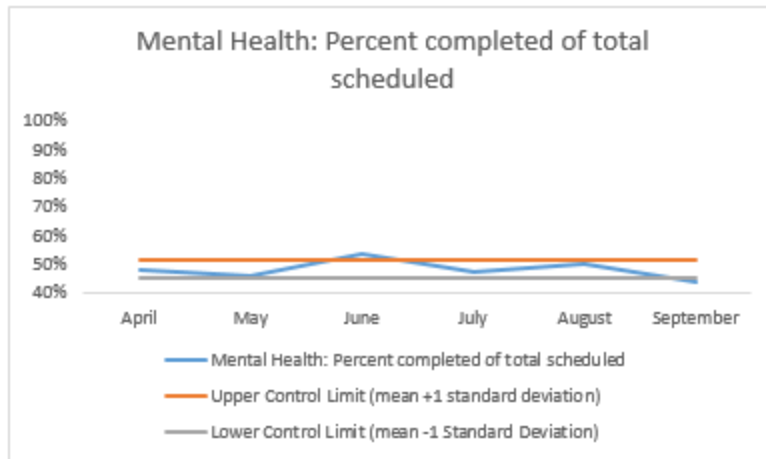
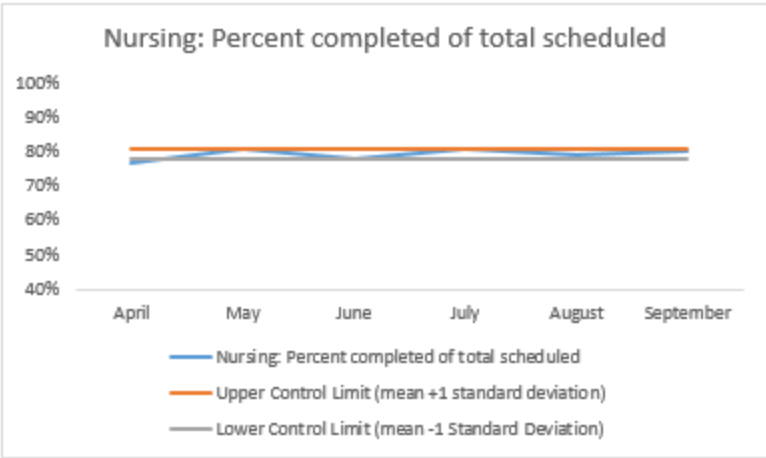
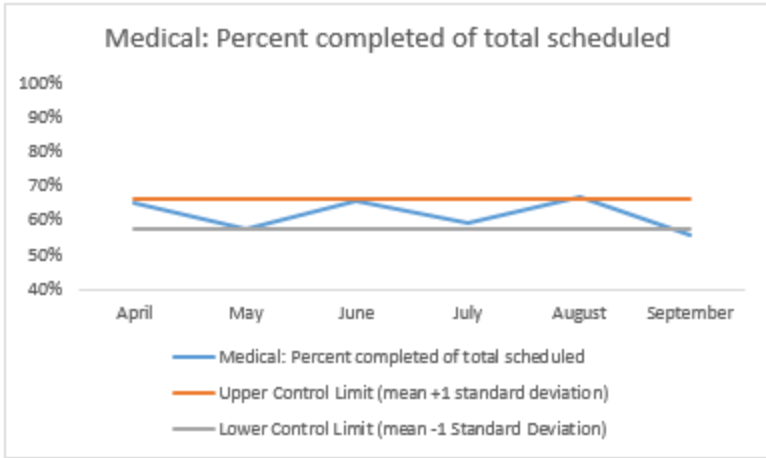
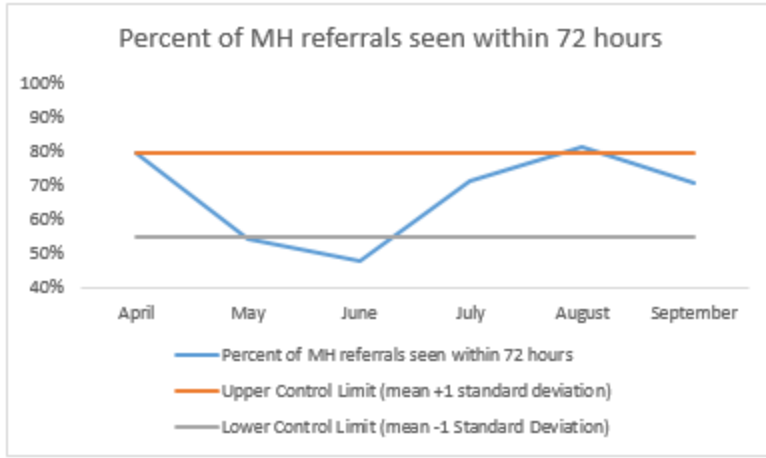
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	407	55%	1052	78%	546	41%	292	73%	86	32%	45	30%	13	37%	Future Metric			2441	57%
	Refused & Verified	2	0%	7	1%	33	2%	1	0%	2	1%	51	34%	13	37%		109	3%		
	Not Produced by DOC	267	36%	243	18%	541	41%	100	25%	151	57%	45	30%	7	20%		1354	32%		
	Out to Court	8	1%	14	1%	92	7%	5	1%	1	0%	5	3%	2	6%		127	3%		
	Left Without Being Seen	11	1%	1	0%	7	1%	1	0%	2	1%	1	1%	0	0%		23	1%		
	Rescheduled by CHS	32	4%	2	0%	93	7%	0	0%	25	9%	4	3%	0	0%		156	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	0%	
	No Longer Indicated	14	2%	22	2%	10	1%	0	0%	0	0%	1	1%	N/A	N/A		47	1%		
Total Scheduled Services	741	100%	1341	100%	1322	100%	399	100%	267	100%	152	100%	35	100%				4257	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	56%	80%	44%	73%	33%	64%	74%		61%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	545
5.2	Emergency Sick Call Completed ¹	65
5.3	Injury Evaluations ²	183
5.4	Medical Add-Ons	277
5.5	Number of Patients with Non-Intake Lab Collection	208

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	40	77%	368	78%	128	64%	17	94%	0	0%	28	80%	8	50%	Future Metric			589	74%
	Refused & Verified	7	13%	89	19%	9	5%	0	0%	0	0%	1	3%	4	25%				110	14%
	Not Produced by DOC	5	10%	11	2%	33	17%	1	6%	0	0%	4	11%	2	13%				56	7%
	Out to Court	0	0%	4	1%	14	7%	0	0%	0	0%	1	3%	1	6%				20	3%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Rescheduled by CHS	0	0%	0	0%	13	7%	0	0%	0	0%	1	3%	1	6%				15	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	1	0%	3	2%	0	0%	0	0%	0	0%	N/A	N/A				4	1%
Total Scheduled Services	52	100%	473	100%	200	100%	18	100%	0	0%	35	100%	16	100%				794	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	97%	70%	94%	N/A	83%	75%		90%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	182
5.2	Emergency Sick Call Completed ¹	22
5.3	Injury Evaluations ²	30
5.4	Medical Add-Ons	39
5.5	Number of Patients with Non-Intake Lab Collection	95

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

