

CHS Access Report: January 2024

Version: 5/13/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1794
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	722
2.2	Referrals seen within 72 hours	625
2.3	Percent seen within 72 hours	87%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	1333	46%	16847	66%	9575	50%	3326	69%	915	45%	941	39%	239	36%	1266	88%	34442	58%
	Refused & Verified	279	10%	2193	9%	72	0%	412	9%	158	8%	177	7%	48	7%	2	0%	3341	6%
	Not Produced	1208	42%	6651	26%	6068	32%	976	20%	956	47%	1260	52%	297	45%	165	12%	17581	30%
	Rescheduled by CHS	61	2%	12	0%	3440	18%	98	2%	0	0%	55	2%	20	3%	0	0%	3686	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	63	9%	N/A	N/A	63	0%
	Total Scheduled Services	2881	100%	25703	100%	19155	100%	4812	100%	2029	100%	2433	100%	667	100%	1433	100%	59113	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	56%	74%	50%	78%	53%	46%	43%	88%	64%

5	Referred Visits	N
5.1	Referred Visits Completed	4065

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1610
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	634
2.2	Referrals seen within 72 hours	551
2.3	Percent seen within 72 hours	87%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	264	37%	3797	64%	1584	56%	1211	79%	188	55%	98	33%	6	13%	593	86%	7741	62%
	Refused & Verified	42	6%	624	10%	15	1%	177	12%	63	19%	0	0%	0	0%	0	0%	921	7%
	Not Produced	405	57%	1552	26%	737	26%	127	8%	88	26%	188	64%	33	73%	98	14%	3228	26%
	Rescheduled by CHS	4	1%	1	0%	490	17%	11	1%	0	0%	8	3%	1	2%	0	0%	515	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	11%	N/A	N/A	5	0%
	Total Scheduled Services	715	100%	5974	100%	2826	100%	1526	100%	339	100%	294	100%	45	100%	691	100%	12410	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	43%	74%	57%	91%	74%	33%	13%	86%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	843

Notes:

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N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	34
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	11
2.2	Referrals seen within 72 hours	11
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	55%	2319	55%	3104	66%	528	73%	163	43%	59	22%	29	32%	85	99%	6426	59%
	Refused & Verified	25	10%	539	13%	12	0%	77	11%	10	3%	0	0%	4	4%	0	0%	667	6%
	Not Produced	82	33%	1394	33%	983	21%	116	16%	209	55%	200	74%	50	54%	1	1%	3035	28%
	Rescheduled by CHS	5	2%	3	0%	638	13%	7	1%	0	0%	11	4%	2	2%	0	0%	666	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	8%	N/A	N/A	7	0%
	Total Scheduled Services	251	100%	4255	100%	4737	100%	728	100%	382	100%	270	100%	92	100%	86	100%	10801	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	67%	66%	83%	45%	22%	36%	99%	66%

5	Referred Visits	N
5.1	Referred Visits Completed	420

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	176	70%	5744	88%	439	49%	160	71%	29	39%	241	58%	89	52%	41	100%	6919	81%
	Refused & Verified	23	9%	466	7%	1	0%	14	6%	27	36%	58	14%	21	12%	0	0%	610	7%
	Not Produced	28	11%	307	5%	196	22%	21	9%	19	25%	110	27%	45	26%	0	0%	726	8%
	Rescheduled by CHS	25	10%	0	0%	262	29%	30	13%	0	0%	4	1%	5	3%	0	0%	326	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	7%	N/A	N/A	12
Total Scheduled Services	252	100%	6517	100%	898	100%	225	100%	75	100%	413	100%	172	100%	41	100%	8593	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	95%	49%	77%	75%	72%	64%	100%	88%

5	Referred Visits	N
5.1	Referred Visits Completed	333

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	66	13%	1027	37%	2020	50%	465	63%	277	43%	138	29%	43	31%	205	84%	4241	44%
	Refused & Verified	6	1%	23	1%	9	0%	63	9%	11	2%	8	2%	1	1%	1	0%	122	1%
	Not Produced	431	84%	1694	62%	1220	30%	205	28%	362	56%	323	67%	84	60%	38	16%	4357	45%
	Rescheduled by CHS	9	2%	1	0%	831	20%	5	1%	0	0%	11	2%	2	1%	0	0%	859	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	7%	N/A	N/A	10	0%
	Total Scheduled Services	512	100%	2745	100%	4080	100%	738	100%	650	100%	480	100%	140	100%	244	100%	9589	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	14%	38%	50%	72%	44%	30%	31%	84%	46%

5	Referred Visits	N
5.1	Referred Visits Completed	583

Notes:

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N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	13	30%	164	32%	136	27%	39	71%	17	33%	15	17%	3	27%	7	100%	394	31%
	Refused & Verified	19	44%	44	9%	1	0%	6	11%	20	39%	7	8%	2	18%	0	0%	99	8%
	Not Produced	11	26%	307	59%	183	36%	10	18%	14	27%	63	73%	4	36%	0	0%	592	46%
	Rescheduled by CHS	0	0%	2	0%	193	38%	0	0%	0	0%	1	1%	1	9%	0	0%	197	15%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	9%	N/A	N/A	1	0%
	Total Scheduled Services	43	100%	517	100%	513	100%	55	100%	51	100%	86	100%	11	100%	7	100%	1283	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	40%	27%	82%	73%	26%	45%	100%	38%

5	Referred Visits	N
5.1	Referred Visits Completed	435

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	147
1.2	Average time to completion once known to CHS (hours)	6.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	75
2.2	Referrals seen within 72 hours	62
2.3	Percent seen within 72 hours	83%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	369	76%	1185	57%	1132	58%	547	81%	92	49%	221	54%	23	35%	211	91%	3780	62%
	Refused & Verified	28	6%	226	11%	7	0%	43	6%	12	6%	25	6%	9	14%	0	0%	350	6%
	Not Produced	75	15%	649	31%	599	30%	79	12%	82	44%	153	38%	18	28%	20	9%	1675	28%
	Rescheduled by CHS	15	3%	5	0%	229	12%	9	1%	0	0%	7	2%	4	6%	0	0%	269	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	17%	N/A	N/A	11	0%
	Total Scheduled Services	487	100%	2065	100%	1967	100%	678	100%	186	100%	406	100%	65	100%	231	100%	6085	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	68%	58%	87%	56%	61%	49%	91%	68%

5	Referred Visits	N
5.1	Referred Visits Completed	593

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	101	31%	776	58%	766	25%	267	39%	143	44%	83	30%	32	40%	85	90%	2253	37%
	Refused & Verified	106	33%	52	4%	19	1%	31	5%	15	5%	79	28%	8	10%	1	1%	311	5%
	Not Produced	114	35%	500	38%	1685	56%	380	55%	167	51%	110	39%	27	34%	8	9%	2991	49%
	Rescheduled by CHS	1	0%	0	0%	565	19%	10	1%	0	0%	9	3%	3	4%	0	0%	588	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	13%	N/A	N/A	10	0%
	Total Scheduled Services	322	100%	1328	100%	3035	100%	688	100%	325	100%	281	100%	80	100%	94	100%	6153	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	62%	26%	43%	49%	58%	50%	91%	42%

5	Referred Visits	N
5.1	Referred Visits Completed	440

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	205	69%	1835	80%	394	36%	109	63%	6	29%	86	42%	14	23%	39	100%	2688	64%
	Refused & Verified	30	10%	219	10%	8	1%	1	1%	0	0%	0	0%	3	5%	0	0%	261	6%
	Not Produced	62	21%	248	11%	465	42%	38	22%	15	71%	113	56%	36	58%	0	0%	977	23%
	Rescheduled by CHS	2	1%	0	0%	232	21%	26	15%	0	0%	4	2%	2	3%	0	0%	266	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	11%	N/A	N/A	7
Total Scheduled Services	299	100%	2302	100%	1099	100%	174	100%	21	100%	203	100%	62	100%	39	100%	4199	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	89%	37%	63%	29%	42%	27%	100%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	418

Notes:

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2.3	Percent seen within 72 hours	2.2 divided by 2.1
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		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
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III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1746
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	759
2.2	Referrals seen within 72 hours	675
2.3	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1252	54%	16763	69%	9327	54%	3582	71%	868	45%	1032	38%	245	39%	1420	91%	34489	62%
	Refused & Verified	242	10%	1857	8%	69	0%	410	8%	145	8%	203	8%	44	7%	1	0%	2971	5%
	Not Produced	742	32%	5637	23%	5455	32%	950	19%	884	46%	1387	51%	265	43%	134	9%	15454	28%
	Rescheduled by CHS	93	4%	4	0%	2303	13%	136	3%	24	1%	73	3%	32	5%	2	0%	2667	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	35	6%	N/A	N/A	35	0%
	Total Scheduled Services	2329	100%	24261	100%	17154	100%	5078	100%	1921	100%	2695	100%	621	100%	1557	100%	55616	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	77%	55%	79%	53%	46%	47%	91%	67%

5	Referred Visits	N
5.1	Referred Visits Completed	3715

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1549
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	663
2.2	Referrals seen within 72 hours	583
2.3	Percent seen within 72 hours	88%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	238	47%	4304	67%	1581	55%	1410	78%	196	66%	116	36%	9	18%	754	89%	8608	66%
	Refused & Verified	23	5%	510	8%	15	1%	182	10%	36	12%	1	0%	1	2%	0	0%	768	6%
	Not Produced	240	47%	1609	25%	803	28%	202	11%	59	20%	200	63%	35	71%	96	11%	3244	25%
	Rescheduled by CHS	7	1%	1	0%	479	17%	10	1%	7	2%	3	1%	2	4%	0	0%	509	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	4%	N/A	N/A	2
	Total Scheduled Services	508	100%	6424	100%	2878	100%	1804	100%	298	100%	320	100%	49	100%	850	100%	13131	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	51%	75%	55%	88%	78%	37%	20%	89%	71%

5	Referred Visits	N
5.1	Referred Visits Completed	869

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	22
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	8
2.2	Referrals seen within 72 hours	8
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	140	52%	2167	62%	2864	67%	515	73%	106	36%	65	21%	28	40%	98	98%	5983	63%
	Refused & Verified	28	10%	366	11%	10	0%	54	8%	7	2%	3	1%	0	0%	0	0%	468	5%
	Not Produced	95	35%	950	27%	907	21%	113	16%	184	62%	234	76%	35	50%	2	2%	2520	27%
	Rescheduled by CHS	7	3%	1	0%	475	11%	19	3%	0	0%	4	1%	2	3%	0	0%	508	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	7%	N/A	N/A	5	0%
	Total Scheduled Services	270	100%	3484	100%	4256	100%	701	100%	297	100%	306	100%	70	100%	100	100%	9484	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	73%	68%	81%	38%	22%	40%	98%	68%

5	Referred Visits	N
5.1	Referred Visits Completed	415

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	148	61%	5392	89%	398	58%	145	69%	35	40%	220	53%	87	53%	36	100%	6461	82%
	Refused & Verified	39	16%	409	7%	3	0%	4	2%	30	34%	69	17%	14	9%	0	0%	568	7%
	Not Produced	25	10%	256	4%	164	24%	18	9%	23	26%	98	24%	45	28%	0	0%	629	8%
	Rescheduled by CHS	32	13%	0	0%	118	17%	44	21%	0	0%	28	7%	8	5%	0	0%	230	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	6%	N/A	N/A	9
Total Scheduled Services	244	100%	6057	100%	683	100%	211	100%	88	100%	415	100%	163	100%	36	100%	7897	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	96%	59%	71%	74%	70%	62%	100%	89%

5	Referred Visits	N
5.1	Referred Visits Completed	336

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	78	52%	1048	46%	2107	58%	424	62%	272	46%	167	31%	35	29%	227	92%	4358	53%
	Refused & Verified	14	9%	22	1%	9	0%	56	8%	25	4%	19	4%	4	3%	0	0%	149	2%
	Not Produced	45	30%	1206	53%	1001	28%	190	28%	291	49%	348	64%	69	57%	19	8%	3169	39%
	Rescheduled by CHS	12	8%	0	0%	496	14%	9	1%	1	0%	7	1%	6	5%	0	0%	531	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	6%	N/A	N/A	7	0%
	Total Scheduled Services	149	100%	2276	100%	3613	100%	679	100%	589	100%	541	100%	121	100%	246	100%	8214	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	62%	47%	59%	71%	50%	34%	32%	92%	55%

5	Referred Visits	N
5.1	Referred Visits Completed	520

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	25	52%	179	29%	133	36%	58	73%	41	55%	14	15%	6	32%	1	100%	457	35%
	Refused & Verified	21	44%	49	8%	0	0%	3	4%	21	28%	7	7%	7	37%	0	0%	108	8%
	Not Produced	2	4%	380	62%	188	52%	16	20%	12	16%	68	72%	5	26%	0	0%	671	52%
	Rescheduled by CHS	0	0%	2	0%	44	12%	2	3%	0	0%	5	5%	0	0%	0	0%	53	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	5%	N/A	N/A	1	0%
	Total Scheduled Services	48	100%	610	100%	365	100%	79	100%	74	100%	94	100%	19	100%	1	100%	1290	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	37%	36%	77%	84%	22%	68%	100%	44%

5	Referred Visits	N
5.1	Referred Visits Completed	325

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	171
1.2	Average time to completion once known to CHS (hours)	7.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	88
2.2	Referrals seen within 72 hours	84
2.3	Percent seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	343	71%	1372	61%	1127	64%	628	81%	74	42%	256	51%	24	38%	197	94%	4021	65%
	Refused & Verified	25	5%	263	12%	13	1%	65	8%	10	6%	28	6%	9	14%	0	0%	413	7%
	Not Produced	91	19%	610	27%	449	25%	70	9%	91	52%	195	39%	16	25%	10	5%	1532	25%
	Rescheduled by CHS	23	5%	0	0%	172	10%	11	1%	0	0%	25	5%	9	14%	2	1%	242	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	8%	N/A	N/A	5	0%
	Total Scheduled Services	482	100%	2245	100%	1761	100%	774	100%	175	100%	504	100%	63	100%	209	100%	6213	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	73%	65%	90%	48%	56%	52%	94%	71%

5	Referred Visits	N
5.1	Referred Visits Completed	519

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	110	39%	726	61%	733	29%	245	41%	130	36%	110	39%	34	49%	77	92%	2165	40%
	Refused & Verified	72	25%	45	4%	16	1%	43	7%	16	4%	76	27%	5	7%	1	1%	274	5%
	Not Produced	97	34%	426	36%	1514	59%	298	50%	198	55%	96	34%	26	37%	6	7%	2661	49%
	Rescheduled by CHS	5	2%	0	0%	295	12%	14	2%	16	4%	0	0%	3	4%	0	0%	333	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%	N/A	N/A	2	0%
	Total Scheduled Services	284	100%	1197	100%	2558	100%	600	100%	360	100%	282	100%	70	100%	84	100%	5435	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	64%	29%	48%	41%	66%	56%	93%	45%

5	Referred Visits	N
5.1	Referred Visits Completed	328

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	4
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	170	49%	1575	80%	384	37%	157	68%	14	35%	84	36%	22	33%	30	97%	2436	62%
	Refused & Verified	20	6%	193	10%	3	0%	3	1%	0	0%	0	0%	4	6%	0	0%	223	6%
	Not Produced	147	43%	200	10%	429	41%	43	19%	26	65%	148	64%	34	52%	1	3%	1028	26%
	Rescheduled by CHS	7	2%	0	0%	224	22%	27	12%	0	0%	1	0%	2	3%	0	0%	261	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	6%	N/A	N/A	4	0%
	Total Scheduled Services	344	100%	1968	100%	1040	100%	230	100%	40	100%	233	100%	66	100%	31	100%	3952	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	55%	90%	37%	70%	35%	36%	39%	97%	67%

5	Referred Visits	N
5.1	Referred Visits Completed	403

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: March 2024

Version: 5/13/2024

Please note that this report required by the Board includes cells with 10 or fewer patients and that sharing this data beyond the minimum appropriate parties may constitute a breach of patient privacy and confidentiality.

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health during intake in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Referred Visits	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1886
1.2	Average time to completion once known to CHS (hours)	3.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	816
2.2	Referrals seen within 72 hours	727
2.3	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1172	44%	18148	67%	9686	55%	3695	69%	912	44%	1009	39%	248	40%	1575	89%	36445	61%
	Refused & Verified	236	9%	2442	9%	82	0%	477	9%	167	8%	269	10%	38	6%	1	0%	3712	6%
	Not Produced	1132	43%	6563	24%	5414	31%	1088	20%	943	46%	1276	49%	257	41%	198	11%	16871	28%
	Rescheduled by CHS	107	4%	17	0%	2444	14%	91	2%	37	2%	59	2%	32	5%	0	0%	2787	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	45	7%	N/A	N/A	45	0%
	Total Scheduled Services	2647	100%	27170	100%	17626	100%	5351	100%	2059	100%	2613	100%	620	100%	1774	100%	59860	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	76%	55%	78%	52%	49%	46%	89%	67%

5	Referred Visits	N
5.1	Referred Visits Completed	3724

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1696
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	714
2.2	Referrals seen within 72 hours	635
2.3	Percent seen within 72 hours	89%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	240	33%	4444	64%	1794	56%	1572	75%	204	62%	83	29%	6	13%	787	86%	9130	63%
	Refused & Verified	42	6%	770	11%	12	0%	270	13%	49	15%	1	0%	1	2%	0	0%	1145	8%
	Not Produced	444	61%	1748	25%	899	28%	212	10%	76	23%	197	68%	36	80%	128	14%	3740	26%
	Rescheduled by CHS	3	0%	0	0%	509	16%	30	1%	0	0%	7	2%	1	2%	0	0%	550	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%	N/A	N/A	1	0%
	Total Scheduled Services	729	100%	6962	100%	3214	100%	2084	100%	329	100%	288	100%	45	100%	915	100%	14566	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	39%	75%	56%	88%	77%	29%	16%	86%	71%

5	Referred Visits	N
5.1	Referred Visits Completed	759

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	30
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	16
2.2	Referrals seen within 72 hours	16
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	122	49%	2385	60%	2789	66%	526	72%	138	36%	88	31%	31	40%	114	96%	6193	62%
	Refused & Verified	13	5%	505	13%	9	0%	69	10%	5	1%	1	0%	2	3%	0	0%	604	6%
	Not Produced	104	42%	1074	27%	869	21%	128	18%	239	62%	191	67%	41	53%	5	4%	2651	26%
	Rescheduled by CHS	11	4%	0	0%	571	13%	3	0%	1	0%	7	2%	2	3%	0	0%	595	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%	N/A	N/A	2	0%
	Total Scheduled Services	250	100%	3964	100%	4238	100%	726	100%	383	100%	287	100%	78	100%	119	100%	10045	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	54%	73%	66%	82%	37%	31%	42%	96%	68%

5	Referred Visits	N
5.1	Referred Visits Completed	360

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	144	58%	6052	90%	461	71%	138	74%	39	40%	233	60%	76	52%	70	99%	7213	85%
	Refused & Verified	36	14%	466	7%	1	0%	12	6%	25	26%	51	13%	14	10%	0	0%	605	7%
	Not Produced	25	10%	197	3%	136	21%	27	15%	32	33%	91	24%	33	23%	1	1%	542	6%
	Rescheduled by CHS	45	18%	1	0%	54	8%	9	5%	1	1%	12	3%	13	9%	0	0%	135	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	6%	N/A	N/A	9
Total Scheduled Services	250	100%	6716	100%	652	100%	186	100%	97	100%	387	100%	145	100%	71	100%	8504	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	97%	71%	81%	66%	73%	62%	99%	92%

5	Referred Visits	N
5.1	Referred Visits Completed	347

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	90	47%	1307	42%	2072	57%	403	60%	269	46%	166	31%	51	35%	264	94%	4622	50%
	Refused & Verified	10	5%	67	2%	12	0%	39	6%	20	3%	87	16%	8	6%	0	0%	243	3%
	Not Produced	87	46%	1706	55%	945	26%	220	33%	296	51%	271	50%	71	49%	18	6%	3614	39%
	Rescheduled by CHS	4	2%	10	0%	621	17%	11	2%	1	0%	17	3%	5	3%	0	0%	669	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	7%	N/A	N/A	10	0%
	Total Scheduled Services	191	100%	3090	100%	3650	100%	673	100%	586	100%	541	100%	145	100%	282	100%	9158	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	52%	44%	57%	66%	49%	47%	41%	94%	53%

5	Referred Visits	N
5.1	Referred Visits Completed	560

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	20	63%	226	38%	128	33%	28	68%	25	29%	12	13%	6	40%	7	100%	452	36%
	Refused & Verified	4	13%	32	5%	0	0%	3	7%	33	39%	18	20%	0	0%	0	0%	90	7%
	Not Produced	8	25%	337	56%	198	52%	10	24%	27	32%	60	67%	5	33%	0	0%	645	52%
	Rescheduled by CHS	0	0%	4	1%	57	15%	0	0%	0	0%	0	0%	1	7%	0	0%	62	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	20%	N/A	N/A	3	0%
	Total Scheduled Services	32	100%	599	100%	383	100%	41	100%	85	100%	90	100%	15	100%	7	100%	1252	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	43%	33%	76%	68%	33%	40%	100%	43%

5	Referred Visits	N
5.1	Referred Visits Completed	349

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	158
1.2	Average time to completion once known to CHS (hours)	7.0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	83
2.2	Referrals seen within 72 hours	73
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	308	61%	1416	57%	1233	66%	630	76%	95	41%	255	48%	34	51%	203	84%	4174	62%
	Refused & Verified	32	6%	258	10%	8	0%	57	7%	16	7%	25	5%	7	10%	1	0%	404	6%
	Not Produced	130	26%	814	33%	493	26%	132	16%	121	52%	240	46%	14	21%	39	16%	1983	29%
	Rescheduled by CHS	32	6%	2	0%	130	7%	12	1%	1	0%	6	1%	6	9%	0	0%	189	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	9%	N/A	N/A	6	0%
	Total Scheduled Services	502	100%	2490	100%	1864	100%	831	100%	233	100%	526	100%	67	100%	243	100%	6756	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	67%	67%	83%	48%	53%	61%	84%	68%

5	Referred Visits	N
5.1	Referred Visits Completed	617

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	N/A
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	99	33%	742	57%	751	28%	235	39%	111	38%	71	29%	27	45%	99	93%	2135	38%
	Refused & Verified	66	22%	106	8%	39	1%	27	5%	18	6%	86	35%	4	7%	0	0%	346	6%
	Not Produced	129	43%	463	35%	1568	59%	326	54%	131	45%	88	35%	18	30%	7	7%	2730	49%
	Rescheduled by CHS	4	1%	0	0%	295	11%	12	2%	33	11%	4	2%	3	5%	0	0%	351	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	13%	N/A	N/A	8	0%
	Total Scheduled Services	298	100%	1311	100%	2653	100%	600	100%	293	100%	249	100%	60	100%	106	100%	5570	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	55%	65%	30%	44%	44%	63%	52%	93%	45%

5	Referred Visits	N
5.1	Referred Visits Completed	358

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	149	38%	1576	77%	458	47%	163	78%	31	58%	101	41%	17	26%	31	100%	2526	63%
	Refused & Verified	33	8%	238	12%	1	0%	0	0%	1	2%	0	0%	2	3%	0	0%	275	7%
	Not Produced	205	52%	224	11%	306	31%	33	16%	21	40%	138	56%	39	60%	0	0%	966	24%
	Rescheduled by CHS	8	2%	0	0%	207	21%	14	7%	0	0%	6	2%	1	2%	0	0%	236	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	9%	N/A	N/A	6
	Total Scheduled Services	395	100%	2038	100%	972	100%	210	100%	53	100%	245	100%	65	100%	31	100%	4009	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	46%	89%	47%	78%	60%	41%	29%	100%	70%

5	Referred Visits	N
5.1	Referred Visits Completed	374

Notes:

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: January to March 2024

Version: 4/25/2024

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II. EMTC



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

III. GRVC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

IV. NIC



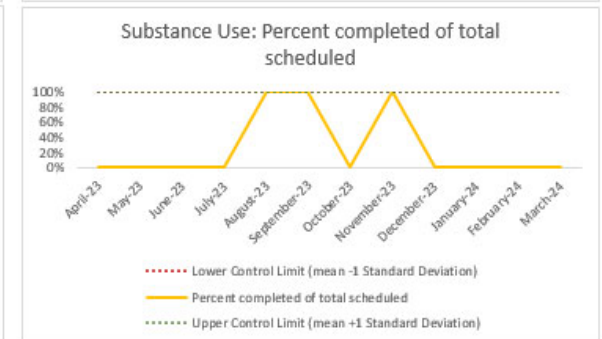
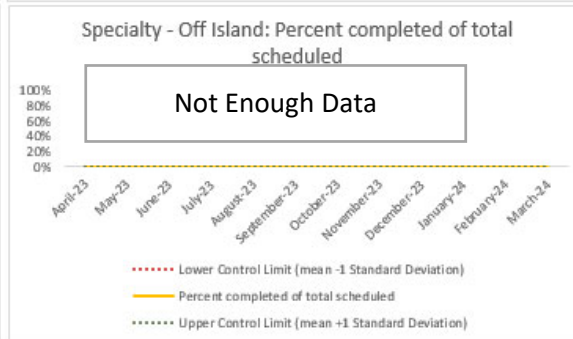
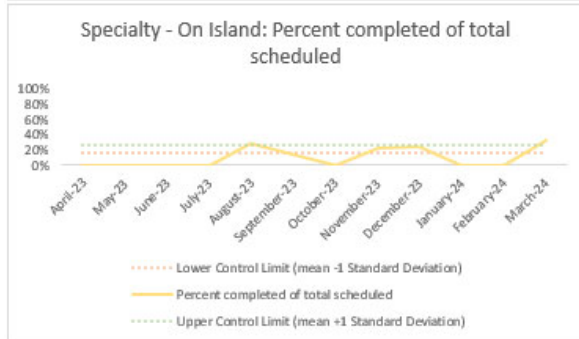
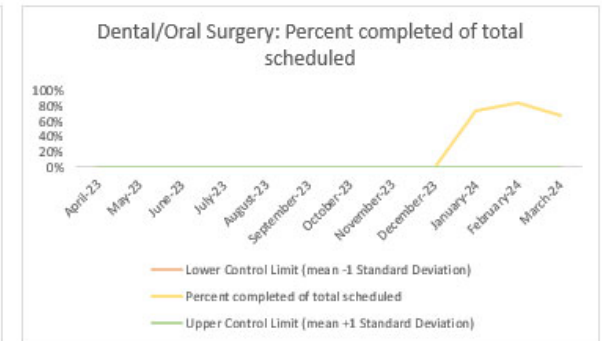
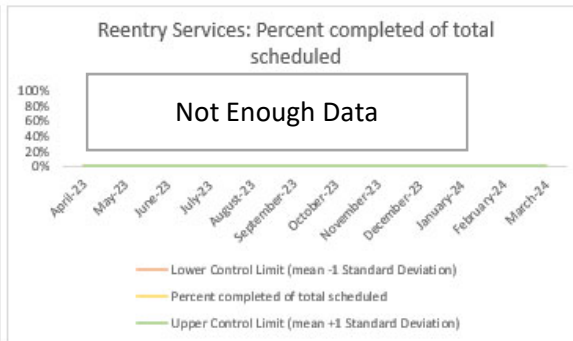
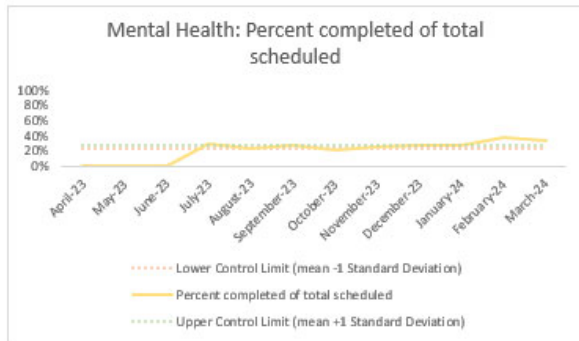
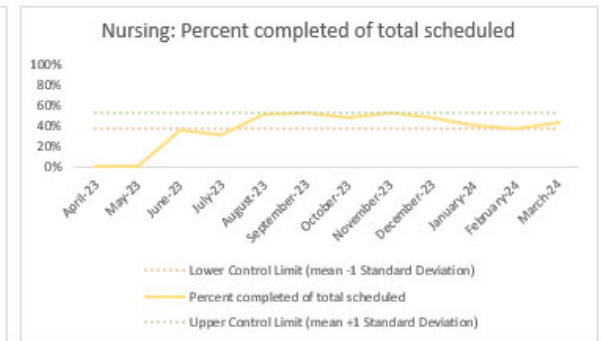
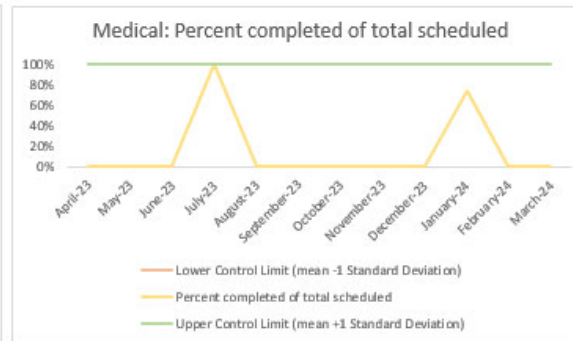
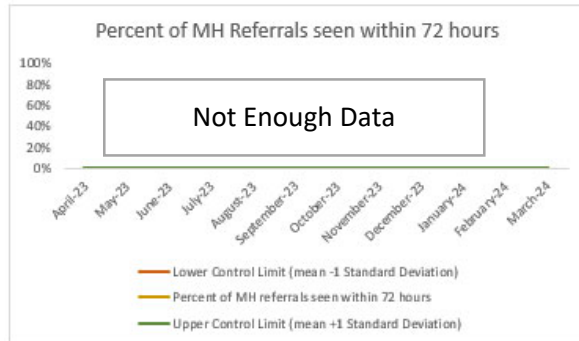
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V. OBCC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VI. RESH



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

VII. RMSC



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VIII. RNDC



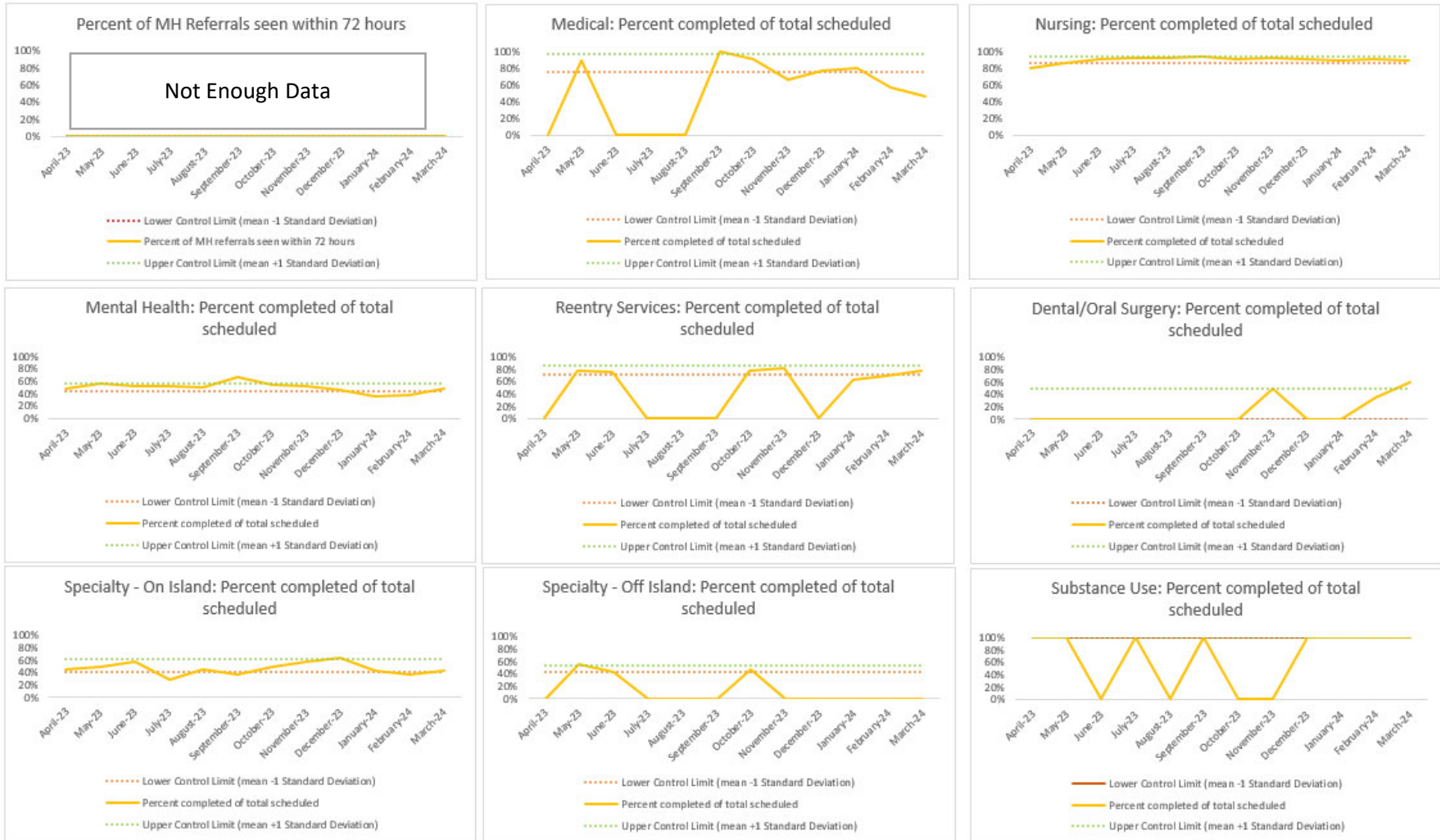
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IX. VCBC



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X. WF



Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.