

CHS Access Report: January 2023

Version: 11/20/2023

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1705
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	633
2.2	Referrals seen within 72 hours	492
2.3	Percent seen within 72 hours	78%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1215	47%	15746	61%	8557	50%	3281	61%	565	37%	1069	30%	268	39%	1418	91%	32119	55%
	Refused & Verified	528	20%	2140	8%	141	1%	466	9%	63	4%	307	9%	54	8%	0	0%	3699	6%
	Not Produced	808	31%	7784	30%	4736	27%	1478	28%	894	59%	2088	59%	308	45%	132	9%	18228	31%
	Rescheduled by CHS	55	2%	*	ND	3789	22%	129	2%	0	0%	58	2%	*	ND	*	ND	4031**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	49	5%	N/A	N/A	49	0%
	Total Scheduled Services	2606	100%	25670**	100%	17223	100%	5354	100%	1522	100%	3522	100%	679**	98%	1550**	100%	58126	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	67%		70%		51%		70%		41%		39%		47%		91%		62%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	4105

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	25
1.2	Average time to completion once known to CHS (hours)	8.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	18
2.2	Referrals seen within 72 hours	18
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	142	19%	2245	40%	3199	57%	736	56%	168	28%	181	24%	58	28%	426	88%	7155	47%
	Refused & Verified	186	25%	174	3%	*	ND	144	11%	*	ND	31	4%	15	7%	0	0%	550**	4%
	Not Produced	418	56%	3127	56%	1259	22%	426	32%	434	72%	533	72%	122	59%	58	12%	6377	42%
	Rescheduled by CHS	0	0%	0	0%	1166	21%	17	1%	0	0%	0	0%	*	ND	0	0%	1183**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	6%	N/A	N/A	12	0%
	Total Scheduled Services	746	100%	5546	100%	5624**	100%	1323	100%	602**	100%	745	100%	207**	100%	484	100%	15277**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	44%	44%	57%	67%	28%	28%	35%	88%	50%

5	Unscheduled Services	N
5.1	Referred Visits Completed	839

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N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1542
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	542
2.2	Referrals seen within 72 hours	421
2.3	Percent seen within 72 hours	78%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	124	42%	2741	64%	1017	51%	685	60%	*	ND	34	10%	*	ND	472	90%	5073**	59%
	Refused & Verified	76	26%	429	10%	33	2%	158	14%	0	0%	0	0%	0	0%	0	0%	696	8%
	Not Produced	86	29%	1083	25%	378	19%	279	25%	17	ND	304	90%	13	ND	52	10%	2212	26%
	Rescheduled by CHS	11	4%	0	0%	581	29%	15	1%	0	0%	*	ND	0	0%	0	0%	607**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	297	100%	4253	100%	2009	100%	1137	100%	17**	ND	338**	100%	13**	100%	524	100%	8588**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	67%		75%		52%		74%		ND		10%		ND		90%		67%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	657

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N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	97	40%	1897	46%	1529	55%	381	64%	77	32%	47	10%	15	19%	113	ND	4156	48%
	Refused & Verified	48	20%	397	10%	15	1%	32	5%	*	ND	*	ND	0	0%	0	0%	492**	6%
	Not Produced	100	41%	1811	44%	676	24%	145	24%	167	68%	405	90%	52	65%	*	ND	3356**	39%
	Rescheduled by CHS	*	ND	*	ND	561	20%	37	6%	0	0%	*	ND	*	ND	0	0%	598**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	16%	N/A	N/A	13	0%
	Total Scheduled Services	245**	100%	4105**	100%	2781	100%	595	100%	244**	100%	452**	100%	80**	100%	113**	ND	8615**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	59%		56%		56%		69%		32%		10%		19%		ND		54%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	601

Notes:

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N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	184	73%	5206	84%	320	30%	252	66%	23	ND	263	53%	102	ND	40	100%	6390	74%
	Refused & Verified	24	9%	617	10%	*	ND	19	5%	*	ND	45	9%	15	ND	0	0%	720**	8%
	Not Produced	23	9%	354	6%	205	19%	77	20%	*	ND	166	34%	39	ND	*	ND	864**	10%
	Rescheduled by CHS	22	9%	*	ND	549	51%	36	9%	0	0%	19	4%	*	ND	0	0%	626**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	*
Total Scheduled Services	253	100%	6177**	100%	1074**	100%	384	100%	23**	100%	493	100%	156**	100%	40**	100%	8600**	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	94%	30%	71%	ND	62%	ND	100%	83%

5	Unscheduled Services	N
5.1	Referred Visits Completed	459

Notes:

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N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	132
1.2	Average time to completion once known to CHS (hours)	6.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	66
2.2	Referrals seen within 72 hours	47
2.3	Percent seen within 72 hours	71%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	304	75%	1558	71%	1163	66%	489	75%	97	48%	331	57%	26	43%	193	93%	4161	68%
	Refused & Verified	42	10%	178	8%	43	2%	33	5%	*	ND	27	5%	0	0%	0	0%	323**	5%
	Not Produced	41	10%	463	21%	348	20%	129	20%	106	52%	191	33%	35	57%	14	7%	1327	22%
	Rescheduled by CHS	18	4%	*	ND	214	12%	*	ND	0	0%	32	6%	0	0%	*	ND	264**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	405	100%	2199**	100%	1768	100%	651**	100%	203**	100%	581	100%	61**	100%	207**	100%	6075**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	79%	68%	80%	48%	62%	43%	93%	74%

5	Unscheduled Services	N
5.1	Referred Visits Completed	555

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N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	89	37%	681	49%	684	28%	417	59%	109	49%	69	22%	22	ND	55	100%	2126	39%
	Refused & Verified	95	40%	50	4%	12	0%	35	5%	33	15%	100	32%	13	ND	0	0%	338	6%
	Not Produced	55	23%	654	47%	1378	57%	253	36%	79	36%	140	45%	14	ND	*	ND	2573**	48%
	Rescheduled by CHS	0	0%	*	ND	356	15%	*	ND	0	0%	0	0%	0	0%	0	0%	356**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	239	100%	1385**	100%	2430	100%	705**	100%	221	100%	309	100%	49**	ND	55**	100%	5393**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	53%	28%	64%	64%	54%	ND	100%	45%

5	Unscheduled Services	N
5.1	Referred Visits Completed	279

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N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	106	50%	539	74%	475	44%	247	56%	89	50%	104	25%	28	ND	109	100%	1697	53%
	Refused & Verified	35	17%	57	8%	12	1%	25	6%	12	7%	99	23%	*	ND	0	0%	249	8%
	Not Produced	70	33%	130	18%	271	25%	157	36%	76	43%	220	52%	20	ND	0	0%	944	29%
	Rescheduled by CHS	*	ND	0	0%	321	30%	11	3%	0	0%	*	ND	*	ND	0	0%	332**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	211**	100%	726	100%	1079	100%	440	100%	177	100%	423**	100%	48**	ND	109	100%	3222**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	82%	45%	62%	57%	48%	ND	100%	60%

5	Unscheduled Services	N
5.1	Referred Visits Completed	540

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	3.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	169	82%	879	69%	170	38%	74	70%	*	ND	40	24%	*	ND	*	ND	1292**	59%
	Refused & Verified	22	11%	238	19%	11	2%	20	19%	0	0%	*	ND	*	ND	0	0%	291**	13%
	Not Produced	15	7%	162	13%	221	50%	12	11%	*	ND	129	76%	13	ND	*	ND	552**	25%
	Rescheduled by CHS	*	ND	0	0%	41	9%	*	ND	0	0%	*	ND	*	ND	0	0%	41**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**
	Total Scheduled Services	206**	100%	1279	100%	443	100%	106**	100%	0**	ND	169**	100%	13**	ND	0**	ND	2176**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	93%	87%	41%	89%	ND	24%	ND	ND	73%
4.1	Percent completed	93%	87%	41%	89%	ND	24%	ND	ND	73%

5	Unscheduled Services	N
5.1	Referred Visits Completed	175

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: February 2023

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1490
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	596
2.2	Referrals seen within 72 hours	447
2.3	Percent seen within 72 hours	75%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1097	50%	14172	63%	8020	51%	3079	66%	644	41%	992	31%	229	40%	1218	91%	29451	57%
	Refused & Verified	300	14%	2028	9%	139	1%	384	8%	91	6%	315	10%	57	10%	*	ND	3314**	6%
	Not Produced	710	32%	6205	28%	4236	27%	1139	24%	830	53%	1807	57%	231	40%	124	9%	15282	30%
	Rescheduled by CHS	108	5%	*	ND	3312	21%	78	2%	0	0%	41	1%	*	ND	*	ND	3539**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	60	9%	N/A	N/A	60	0%
	Total Scheduled Services	2215	100%	22405**	100%	15707	100%	4680	100%	1565	100%	3155	100%	577**	99%	1342**	100%	51646**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	63%	72%	52%	74%	47%	41%	50%	91%	63%

5	Unscheduled Services	N
5.1	Referred Visits Completed	3962

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N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	28
1.2	Average time to completion once known to CHS (hours)	6.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	21
2.2	Referrals seen within 72 hours	19
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	145	24%	1811	40%	3120	59%	648	61%	204	35%	148	23%	43	ND	375	89%	6494	49%
	Refused & Verified	90	15%	209	5%	*	ND	128	12%	*	ND	48	8%	*	ND	0	0%	475**	4%
	Not Produced	367	61%	2503	55%	1172	22%	267	25%	376	65%	434	69%	89	ND	47	11%	5255	40%
	Rescheduled by CHS	*	ND	*	ND	976	18%	22	2%	0	0%	0	0%	*	ND	*	ND	998**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	19	ND	N/A	N/A	19	0%
	Total Scheduled Services	602**	100%	4523**	100%	5268	100%	1065	100%	580	100%	630	100%	151**	100%	422	100%	13241**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	39%	45%	59%	73%	35%	31%	ND	89%	53%

5	Unscheduled Services	N
5.1	Referred Visits Completed	820

Notes:

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N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1345
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	508
2.2	Referrals seen within 72 hours	377
2.3	Percent seen within 72 hours	74%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	102	45%	2410	62%	938	48%	680	66%	*	ND	33	13%	*	ND	479	89%	4642**	59%
	Refused & Verified	35	15%	518	13%	37	2%	116	11%	0	0%	*	ND	*	ND	0	0%	706**	9%
	Not Produced	90	40%	978	25%	315	16%	233	23%	*	ND	218	87%	13	100%	57	11%	1904**	24%
	Rescheduled by CHS	*	ND	0	0%	648	33%	*	ND	0	0%	0	0%	0	0%	0	0%	648**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	ND
	Total Scheduled Services	227**	100%	3906	100%	1938	100%	1029**	100%	0**	ND	251**	100%	13**	100%	536	100%	7900**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	60%		75%		50%		77%		ND		13%		ND		89%		68%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	617

Notes:

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N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	96	57%	1802	51%	1384	57%	404	66%	63	22%	32	8%	11	ND	108	100%	3900	51%
	Refused & Verified	*	ND	284	8%	15	1%	25	4%	13	4%	0	0%	0	0%	0	0%	337**	4%
	Not Produced	71	43%	1444	41%	638	26%	181	30%	216	74%	368	92%	41	ND	0	0%	2959	39%
	Rescheduled by CHS	0	0%	*	ND	397	16%	*	ND	0	0%	0	0%	0	0%	0	0%	397**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	167**	100%	3530**	100%	2434	100%	610**	100%	292	100%	400	100%	52**	ND	108	100%	7593**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	57%		59%		57%		70%		26%		8%		ND		100%		56%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	619

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N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	156	64%	4854	86%	332	36%	223	68%	22	ND	252	46%	91	61%	27	100%	5957	75%
	Refused & Verified	34	14%	525	9%	*	ND	15	5%	*	ND	56	10%	17	11%	0	0%	647*	8%
	Not Produced	25	10%	285	5%	205	22%	68	21%	11	ND	220	40%	29	19%	0	0%	843	11%
	Rescheduled by CHS	30	12%	0	0%	379	41%	24	7%	0	0%	22	4%	*	ND	0	0%	455**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	8%	N/A	N/A	12	0%
	Total Scheduled Services	245	100%	5664	100%	916**	100%	330	100%	33**	100%	550	100%	149**	100%	27	100%	7914**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	95%	36%	72%	ND	56%	72%	100%	83%

5	Unscheduled Services	N
5.1	Referred Visits Completed	446

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N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	115
1.2	Average time to completion once known to CHS (hours)	4.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	65
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	75%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	258	65%	1414	69%	1000	67%	472	74%	125	ND	278	52%	*	ND	143	88%	3699	67%
	Refused & Verified	37	9%	138	7%	29	2%	45	7%	*	ND	33	6%	*	ND	*	ND	282**	5%
	Not Produced	49	12%	498	24%	294	20%	123	19%	100	ND	209	39%	29	ND	20	12%	1322	24%
	Rescheduled by CHS	56	14%	*	ND	169	11%	*	ND	0	0%	16	3%	0	0%	*	ND	241**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	*	0%
	Total Scheduled Services	400	100%	2050**	100%	1492	100%	640**	100%	225**	ND	536	100%	38	ND	163	100%	5544**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	76%	69%	81%	ND	58%	ND	88%	72%

5	Unscheduled Services	N
5.1	Referred Visits Completed	507

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N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	97	47%	586	64%	622	28%	354	64%	129	53%	74	30%	22	ND	28	100%	1912	43%
	Refused & Verified	72	35%	29	3%	19	1%	27	5%	40	16%	89	37%	21	ND	0	0%	297	7%
	Not Produced	36	18%	304	33%	1207	55%	173	31%	75	31%	80	33%	12	ND	0	0%	1887	42%
	Rescheduled by CHS	0	0%	0	0%	352	16%	*	ND	0	0%	*	ND	0	0%	0	0%	352**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	205	100%	919	100%	2200	100%	554**	100%	244	100%	243**	100%	55**	100%	28	100%	4448**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Outcome Metrics									
4.1	Percent completed	82%	67%	29%	69%	69%	67%	ND	100%	50%

5	Unscheduled Services	N
5.1	Referred Visits Completed	302

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N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	119	55%	551	79%	479	45%	238	71%	98	62%	134	41%	37	ND	56	100%	1712	59%
	Refused & Verified	20	9%	53	8%	*	ND	15	5%	12	8%	87	27%	*	ND	0	0%	187**	6%
	Not Produced	65	30%	90	13%	223	21%	80	24%	49	31%	107	33%	11	ND	0	0%	625	22%
	Rescheduled by CHS	11	5%	0	0%	365	34%	*	ND	0	0%	0	0%	*	ND	0	0%	376**	13%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	215	100%	694	100%	1067**	100%	333**	100%	159	100%	328	100%	48**	100%	56	100%	2900**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65%	87%	45%	76%	69%	67%	ND	100%	65%

5	Unscheduled Services	N
5.1	Referred Visits Completed	522

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N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	6.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	124	ND	744	66%	145	39%	60	ND	*	ND	41	19%	12	ND	*	ND	1126**	59%
	Refused & Verified	*	ND	272	24%	16	4%	13	ND	0	0%	*	ND	*	ND	0	0%	301**	16%
	Not Produced	*	ND	103	9%	182	49%	14	ND	*	ND	171	81%	*	ND	0	0%	470**	24%
	Rescheduled by CHS	0	0%	0	0%	26	7%	*	ND	0	0%	*	ND	0	0%	0	0%	26**	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	124**	ND	1119	100%	369	100%	87**	100%	0**	ND	212**	100%	12**	ND	0**	ND	1923**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	91%	44%	ND	ND	19%	ND	ND	75%

5	Unscheduled Services	N
5.1	Referred Visits Completed	129

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: March 2023

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1697
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	648
2.2	Referrals seen within 72 hours	503
2.3	Percent seen within 72 hours	78%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1390	47%	15582	65%	9750	54%	3812	67%	813	44%	1195	34%	314	49%	1360	92%	34216	59%
	Refused & Verified	364	12%	2309	10%	173	1%	510	9%	95	5%	392	11%	67	10%	*	ND	3910**	7%
	Not Produced	1137	38%	6029	25%	4110	23%	1229	22%	885	48%	1833	53%	242	38%	126	8%	15591	27%
	Rescheduled by CHS	80	3%	*	ND	3989	22%	159	3%	62	3%	60	2%	*	ND	*	ND	4350**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	22	3%	N/A	N/A	22	0%
	Total Scheduled Services	2971	100%	23920**	100%	18022	100%	5710	100%	1855	100%	3480	100%	645**	100%	1486**	100%	58089**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	59%	75%	55%	76%	49%	45%	59%	92%	66%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4667

Notes:

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N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	33
1.2	Average time to completion once known to CHS (hours)	4.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	32
2.2	Referrals seen within 72 hours	32
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	255	27%	1970	44%	3741	62%	814	60%	246	35%	224	31%	78	ND	432	89%	7760	52%
	Refused & Verified	72	8%	247	6%	13	0%	147	11%	*	ND	61	8%	*	ND	*	ND	540**	4%
	Not Produced	620	65%	2230	50%	1022	17%	365	27%	447	65%	448	61%	82	ND	53	11%	5267	36%
	Rescheduled by CHS	0	0%	0	0%	1217	20%	28	2%	0	0%	*	ND	0	ND	0	0%	1245**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	947	100%	4447	100%	5993	100%	1354	100%	693**	100%	733**	100%	160**	ND	485**	100%	14812**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	35%		50%		63%		71%		35%		39%		ND		89%		56%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	1109

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1549
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	561
2.2	Referrals seen within 72 hours	435
2.3	Percent seen within 72 hours	78%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	141	38%	2529	62%	1143	55%	898	66%	*	ND	66	21%	*	ND	546	91%	5323**	60%
	Refused & Verified	40	11%	584	14%	30	1%	171	13%	0	ND	*	ND	*	ND	0	0%	825**	9%
	Not Produced	186	51%	999	24%	266	13%	254	19%	12	ND	252	79%	*	ND	56	9%	2025**	23%
	Rescheduled by CHS	*	ND	*	ND	637	31%	29	2%	*	ND	0	0%	0	0%	*	ND	666**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	367**	100%	4112**	100%	2076	100%	1352	100%	12**	100%	318**	100%	0**	ND	602**	100%	8839**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	49%		76%		56%		79%		ND		21%		ND		91%		69%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	713

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	113	51%	1833	55%	1767	58%	433	72%	134	40%	63	15%	19	ND	89	ND	4451	55%
	Refused & Verified	21	9%	225	7%	39	1%	47	8%	*	ND	*	ND	*	ND	0	ND	332**	4%
	Not Produced	88	40%	1283	38%	602	20%	125	21%	188	56%	365	85%	43	ND	*	ND	2694**	33%
	Rescheduled by CHS	*	ND	*	ND	625	21%	*	ND	14	4%	*	ND	*	ND	*	ND	639**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	222**	100%	3341**	100%	3033	100%	605**	100%	336**	100%	428**	100%	62**	ND	89**	ND	8116**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	60%		62%		59%		79%		40%		15%		ND		ND		59%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	664

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	190	68%	5166	86%	390	47%	270	75%	20	ND	253	46%	101	70%	63	100%	6453	78%
	Refused & Verified	34	12%	574	10%	13	2%	25	7%	17	ND	67	12%	17	12%	0	0%	747	9%
	Not Produced	28	10%	273	5%	191	23%	38	10%	14	ND	201	37%	26	18%	*	ND	771**	9%
	Rescheduled by CHS	26	9%	0	0%	243	29%	29	8%	*	ND	24	4%	*	ND	0	0%	322**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	278	100%	6013	100%	837	100%	362	100%	51**	ND	545	100%	144	100%	63	100%	8293**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	95%	48%	81%	ND	59%	82%	100%	87%

5	Unscheduled Services	N
5.1	Referred Visits Completed	480

Notes:

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N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	113
1.2	Average time to completion once known to CHS (hours)	5.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	50
2.2	Referrals seen within 72 hours	35
2.3	Percent seen within 72 hours	70%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	306	66%	1608	69%	1141	63%	570	78%	117	52%	317	54%	13	ND	148	91%	4220	67%
	Refused & Verified	58	13%	207	9%	46	3%	41	6%	14	6%	47	8%	*	ND	0	0%	413**	7%
	Not Produced	53	11%	501	22%	281	16%	97	13%	83	37%	195	33%	43	ND	14	9%	1267	20%
	Rescheduled by CHS	45	10%	*	ND	331	18%	21	3%	11	5%	25	4%	*	ND	*	ND	433**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	462	100%	2316**	100%	1799	100%	729	100%	225	100%	584	100%	56**	100%	162**	100%	6333**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	78%	66%	84%	58%	62%	ND	91%	73%

5	Unscheduled Services	N
5.1	Referred Visits Completed	696

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N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	44%	594	53%	845	31%	456	62%	150	53%	79	27%	38	ND	63	100%	2349	42%
	Refused & Verified	84	30%	32	3%	20	1%	44	6%	41	14%	88	30%	20	ND	0	0%	329	6%
	Not Produced	75	27%	500	44%	1413	52%	234	32%	80	28%	131	44%	*	ND	0	0%	2433**	44%
	Rescheduled by CHS	*	ND	0	0%	443	16%	*	ND	13	5%	*	ND	*	ND	0	0%	456**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	283**	100%	1126	100%	2721	100%	734**	100%	284	100%	298**	100%	58**	ND	63	100%	5567	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	73%	56%	32%	68%	67%	56%	ND	100%	48%

5	Unscheduled Services	N
5.1	Referred Visits Completed	265

Notes:

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Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	148	59%	754	80%	514	47%	288	67%	142	61%	135	35%	49	62%	*	ND	2030**	59%
	Refused & Verified	38	15%	89	9%	*	ND	27	6%	12	5%	127	33%	15	19%	0	0%	308**	9%
	Not Produced	64	26%	100	11%	242	22%	102	24%	60	26%	124	32%	15	19%	0	0%	707	21%
	Rescheduled by CHS	0	0%	0	0%	345	31%	11	3%	19	8%	*	ND	0	0%	0	0%	375**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	250	100%	943	100%	1101**	100%	428	100%	233	100%	386**	100%	79	100%	0**	ND	3420**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	89%	47%	73%	66%	68%	81%	ND	68%

5	Unscheduled Services	N
5.1	Referred Visits Completed	581

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	1.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	113	74%	1128	70%	209	46%	83	ND	*	ND	58	33%	*	ND	18	100%	1609**	63%
	Refused & Verified	17	11%	351	22%	*	ND	*	ND	0	0%	0	0%	*	ND	0	0%	368**	14%
	Not Produced	23	15%	143	9%	93	21%	14	ND	*	ND	117	67%	17	ND	0	0%	407**	16%
	Rescheduled by CHS	*	ND	0	0%	148	33%	27	ND	0	0%	*	ND	*	ND	0	0%	175**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	ND	N/A	N/A	0	0%
	Total Scheduled Services	153**	100%	1622	100%	450**	100%	124**	100%	0**	ND	175**	100%	17**	100%	18	100%	2559**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	4.1	Percent completed	85%	91%	46%	ND	33%	ND	100%	77%

5	Unscheduled Services	N
5.1	Referred Visits Completed	159

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

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ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

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N/A = Not Applicable

CHS Access Trends: January 2023 to March 2023

Version: 11/22/2023



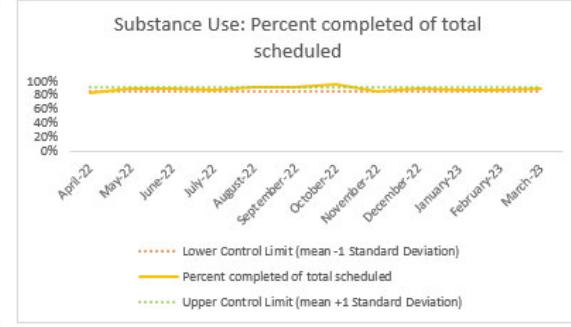
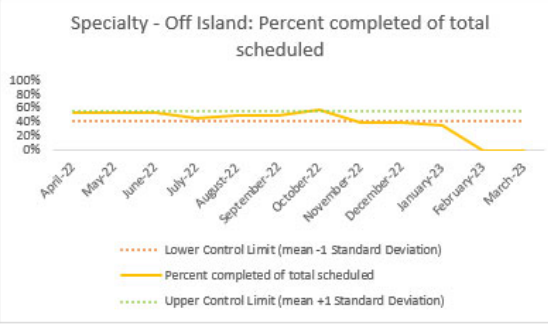
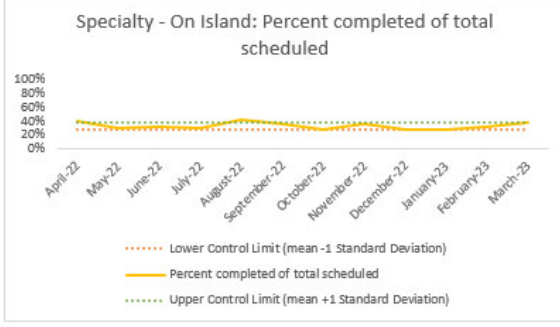
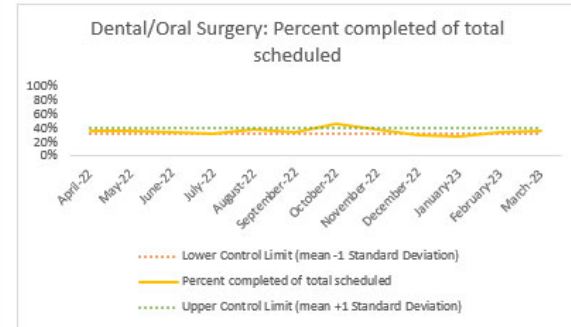
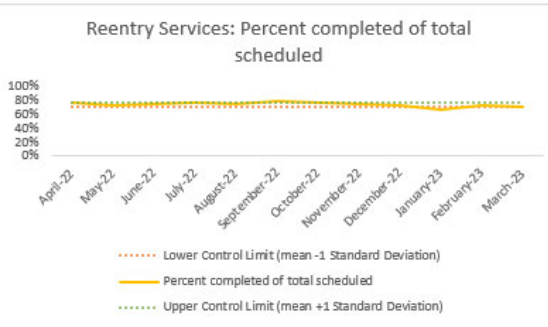
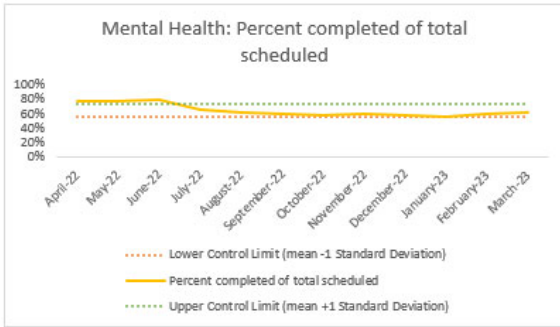
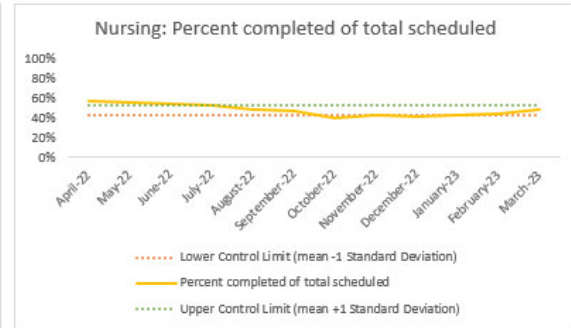
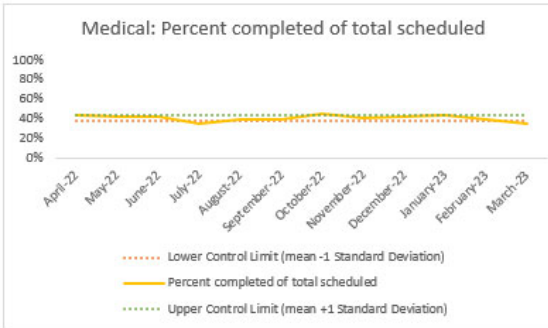
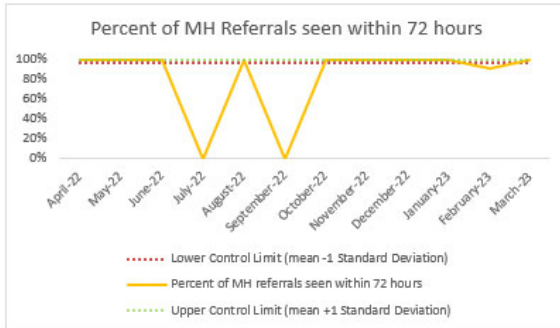
Correctional Health Services

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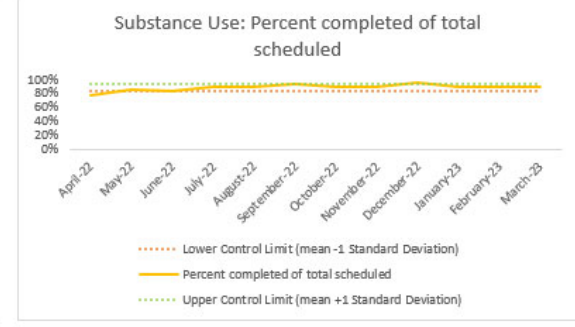
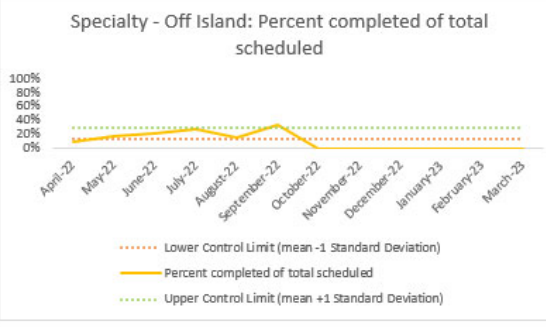
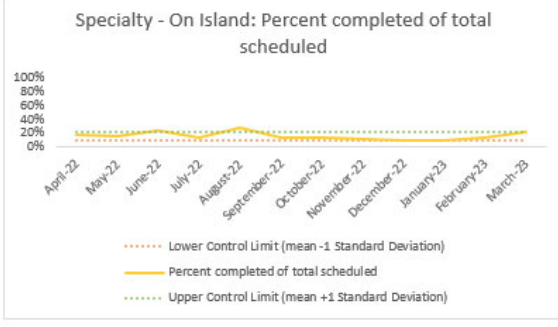
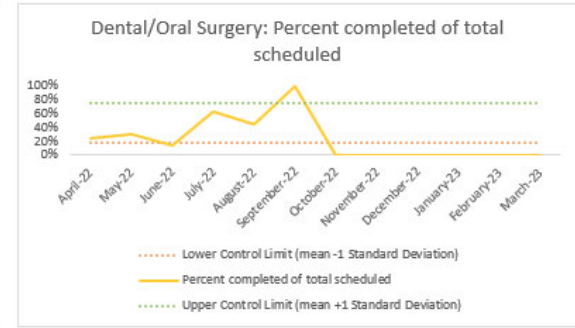
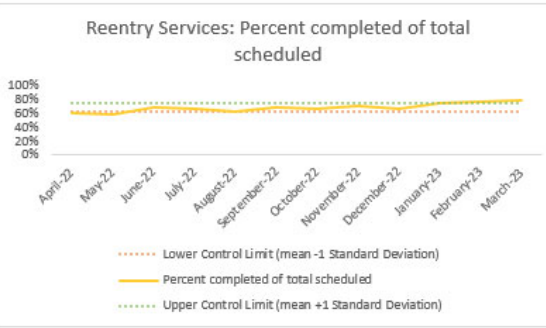
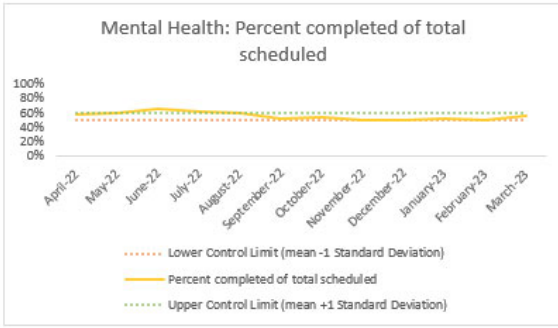
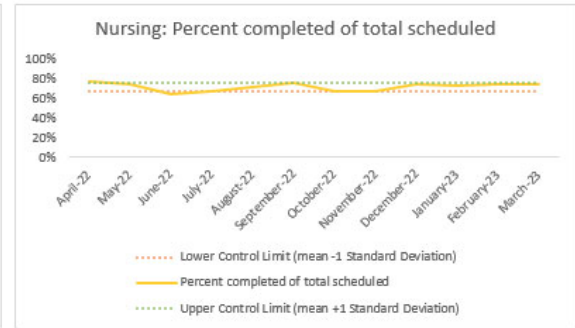
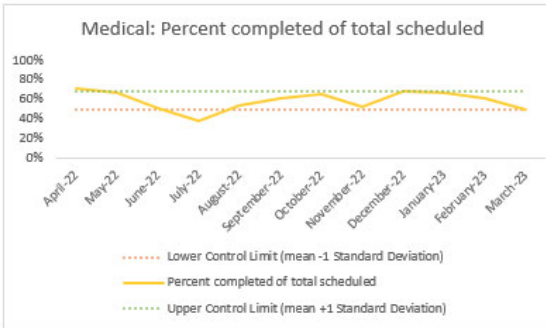
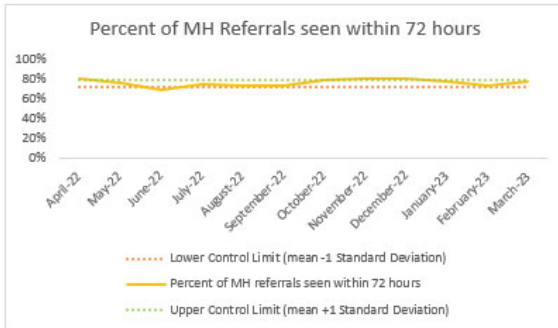
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II. AMKC



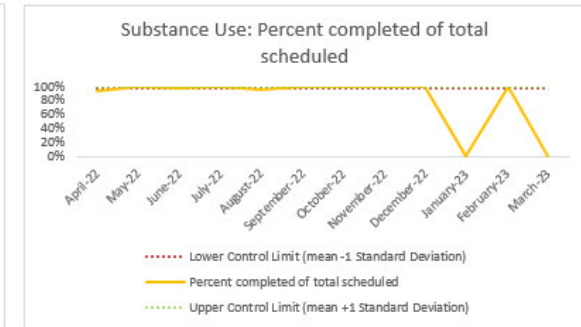
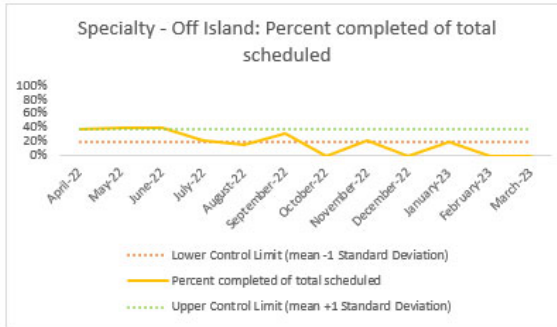
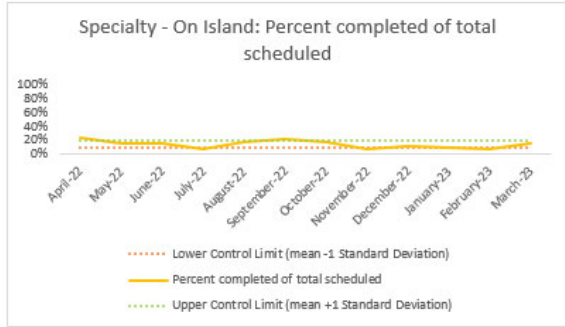
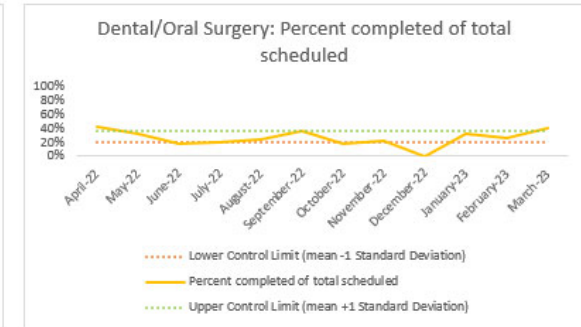
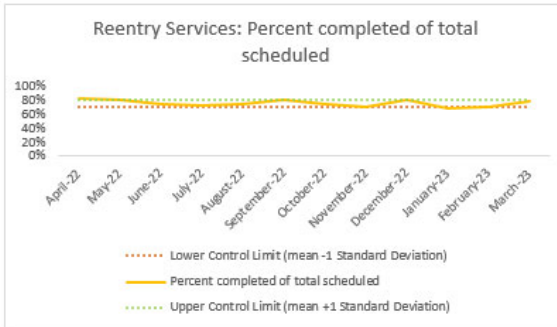
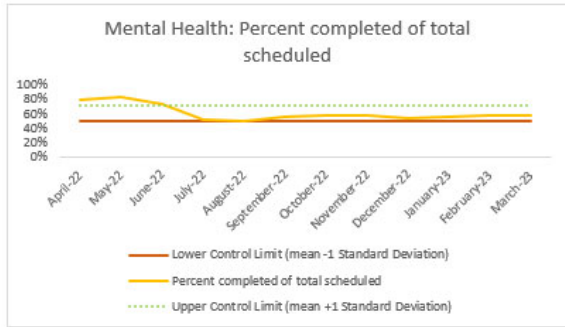
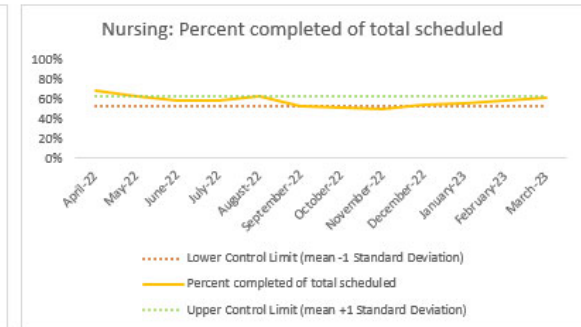
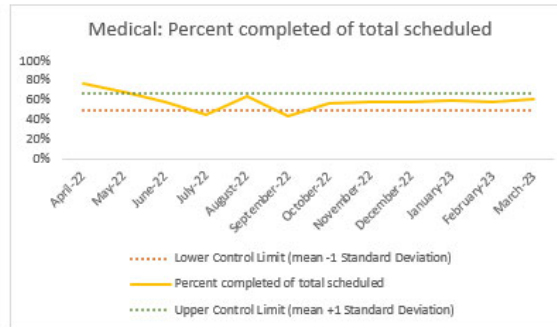
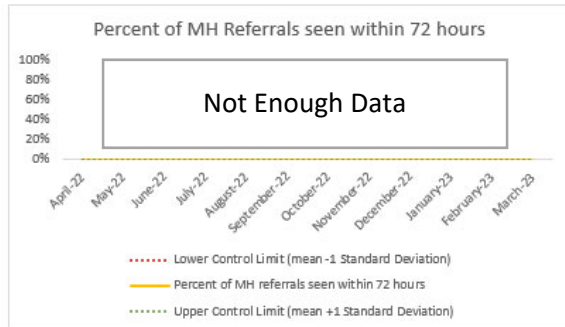
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III. EMTC



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IV. GRVC



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V. NIC



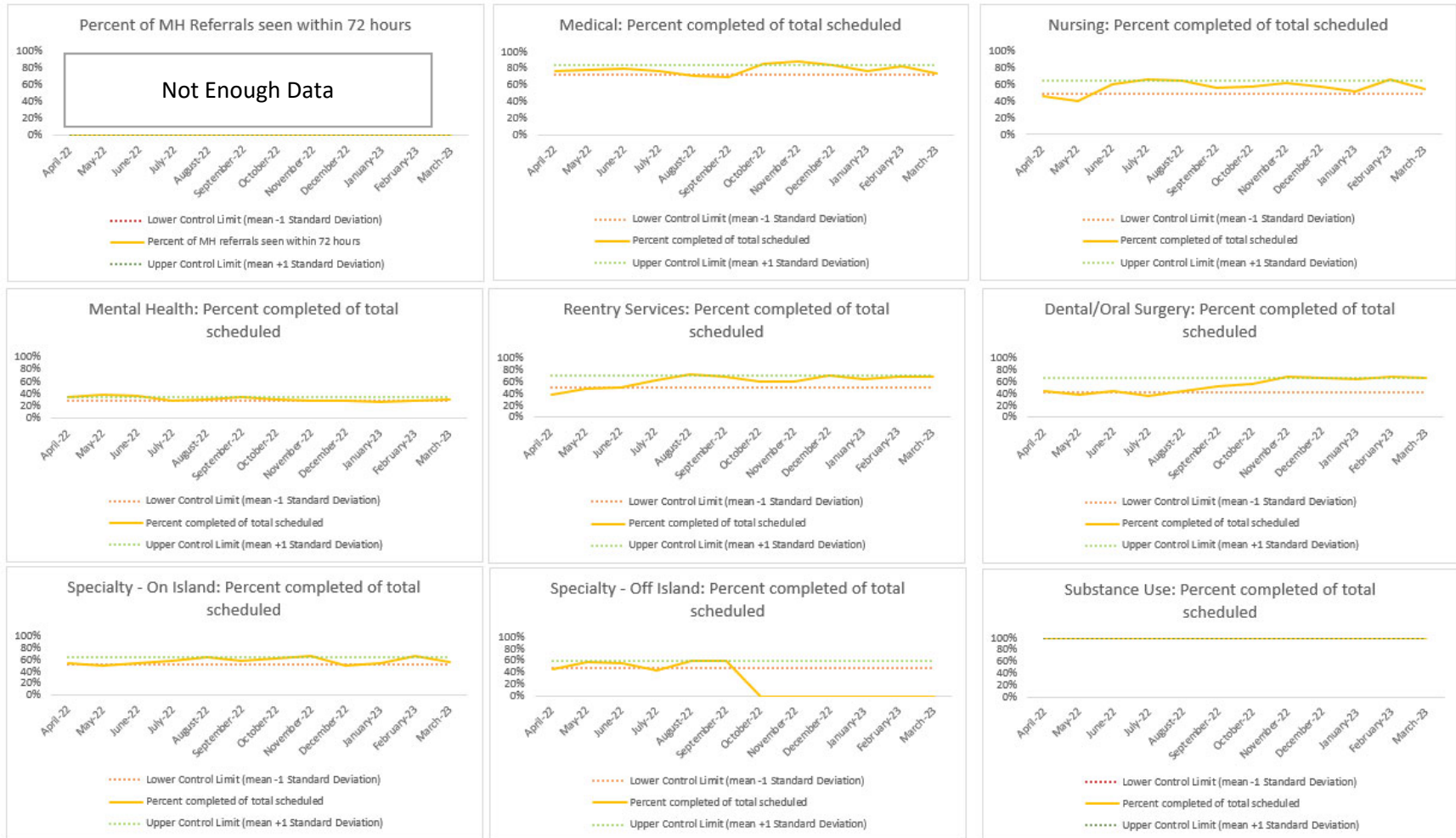
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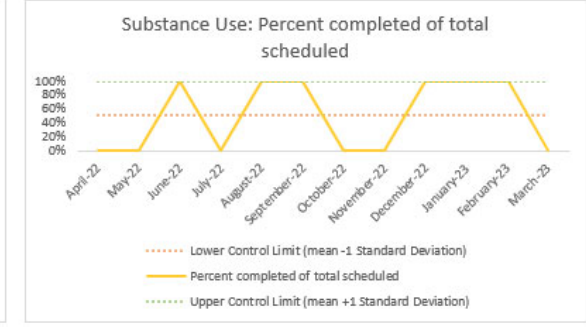
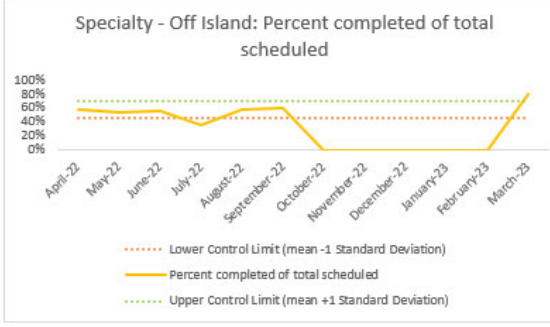
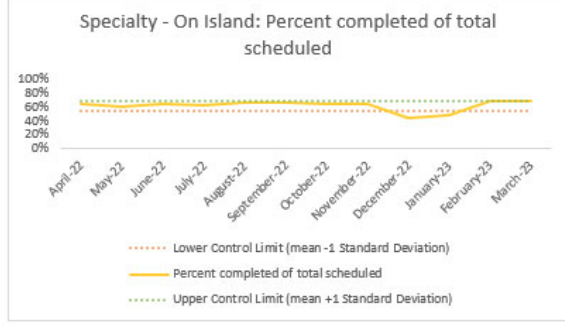
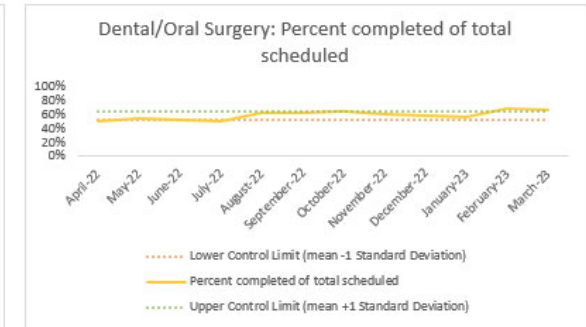
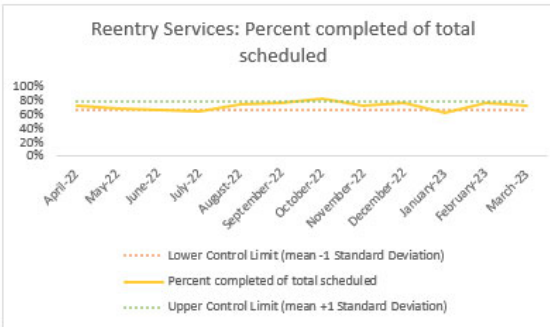
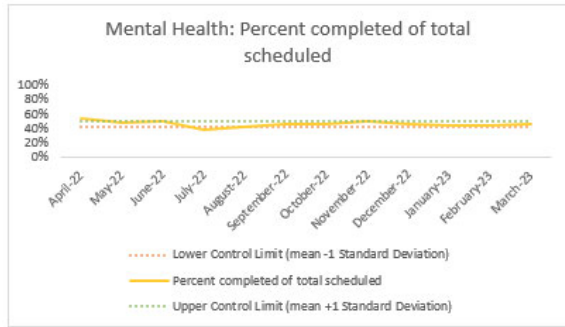
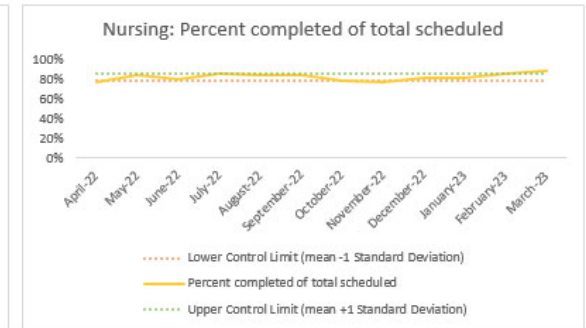
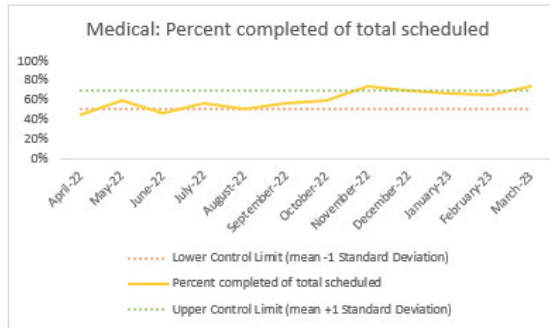
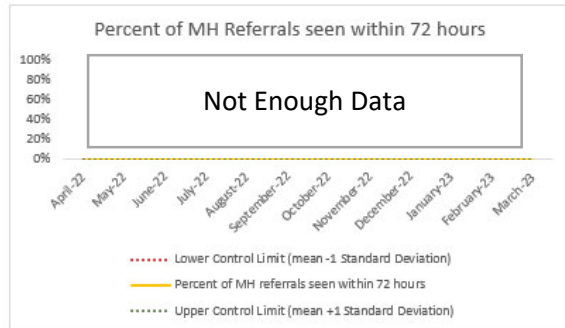
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VII. RNDC



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VIII. VCBC



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IX. WF



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