

CHS Access Report: April 2023

Version: 11/21/2023

I. Table of Contents

Contents

I. Table of Contents	2
II. Data Dictionary.....	3
III. Summary Data	4
IV. AMKC.....	5
V. EMTC	6
VI. GRVC.....	7
VII. NIC	8
VIII. RMSC	9
IX. RNDC	10
X. VCBC	11
XI. WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1650
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	689
2.2	Referrals seen within 72 hours	528
2.3	Percent seen within 72 hours	77%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1164	50%	15499	64%	8509	53%	3466	67%	691	44%	1029	36%	281	44%	1251	89%	31890	59%
	Refused & Verified	327	14%	2182	9%	163	1%	447	9%	85	5%	277	10%	68	11%	*	ND	3549**	7%
	Not Produced	791	34%	6387	27%	4010	25%	1127	22%	786	50%	1508	53%	249	39%	154	11%	15012	28%
	Rescheduled by CHS	54	2%	*	ND	3370	21%	118	2%	18	1%	33	1%	*	ND	*	ND	3593**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	41	6%	N/A	N/A	41	0%
	Total Scheduled Services	2336	100%	24068**	100%	16052	100%	5158	100%	1580	100%	2847	100%	639**	100%	1405	100%	54085**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	73%	54%	76%	49%	46%	55%	89%	66%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4128

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	28
1.2	Average time to completion once known to CHS (hours)	5.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	21
2.2	Referrals seen within 72 hours	21
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	186	27%	1881	44%	3223	63%	785	61%	217	40%	188	30%	61	ND	402	82%	6943	53%
	Refused & Verified	80	12%	213	5%	15	0%	174	14%	*	ND	34	5%	*	ND	*	ND	516**	4%
	Not Produced	419	61%	2186	51%	967	19%	312	24%	330	60%	407	65%	85	ND	86	18%	4792	36%
	Rescheduled by CHS	*	ND	*	ND	930	18%	13	1%	*	ND	*	ND	0	0%	0	0%	943**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	685**	100%	4280**	100%	5135	100%	1284	100%	547**	100%	629**	100%	146**	ND	488**	100%	13194**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	39%	49%	63%	75%	40%	35%	ND	82%	57%

5	Unscheduled Services	N
5.1	Referred Visits Completed	906

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1488
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	592
2.2	Referrals seen within 72 hours	456
2.3	Percent seen within 72 hours	77%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	172	57%	2789	65%	1119	56%	772	70%	*	ND	35	14%	14	ND	494	90%	5395**	64%
	Refused & Verified	43	14%	477	11%	42	2%	80	7%	0	0%	*	ND	*	ND	0	0%	642**	8%
	Not Produced	87	29%	1021	24%	219	11%	245	22%	11	ND	209	86%	*	ND	55	10%	1847**	22%
	Rescheduled by CHS	0	0%	*	ND	602	30%	*	ND	0	0%	0	0%	0	0%	*	ND	602**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	302	100%	4287**	100%	1982	100%	1097**	100%	11**	ND	244**	100%	14**	ND	549	100%	8486**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	71%		76%		59%		78%		ND		14%		ND		90%		71%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	651

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	126	71%	2001	55%	1420	58%	443	71%	120	39%	73	22%	25	ND	78	100%	4286	56%
	Refused & Verified	13	7%	274	8%	26	1%	60	10%	11	4%	*	ND	0	0%	0	0%	384**	5%
	Not Produced	39	22%	1365	38%	556	23%	119	19%	174	57%	266	78%	34	ND	*	ND	2553**	33%
	Rescheduled by CHS	*	ND	*	ND	460	19%	*	ND	0	0%	*	ND	*	ND	0	0%	460**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	178**	100%	3640**	100%	2462	100%	622**	100%	305	100%	339**	100%	59**	ND	78**	100%	7683	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	63%	59%	81%	43%	22%	ND	100%	61%

5	Unscheduled Services	N
5.1	Referred Visits Completed	649

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	64%	4708	83%	377	49%	297	74%	14	ND	214	58%	83	ND	53	ND	5885	77%
	Refused & Verified	27	13%	580	10%	14	2%	20	5%	*	ND	42	11%	27	ND	*	ND	710**	9%
	Not Produced	29	13%	364	6%	183	24%	45	11%	24	ND	100	27%	29	ND	*	ND	774**	10%
	Rescheduled by CHS	21	10%	0	0%	193	25%	38	10%	0	0%	15	4%	*	ND	0	0%	267**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	216	100%	5652	100%	767	100%	400	100%	38**	ND	371	100%	139**	100%	53**	ND	7636**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	94%	51%	79%	ND	69%	ND	ND	86%

5	Unscheduled Services	N
5.1	Referred Visits Completed	431

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	131
1.2	Average time to completion once known to CHS (hours)	5.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	74
2.2	Referrals seen within 72 hours	49
2.3	Percent seen within 72 hours	66%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	199	66%	1686	71%	1056	64%	463	74%	87	42%	291	53%	15	ND	130	ND	3927	66%
	Refused & Verified	36	12%	220	9%	46	3%	54	9%	12	6%	33	6%	0	0%	*	ND	401**	7%
	Not Produced	52	17%	482	20%	354	21%	96	15%	93	45%	230	42%	44	ND	*	ND	1351**	23%
	Rescheduled by CHS	14	5%	*	ND	195	12%	10	2%	13	6%	*	ND	0	0%	0	0%	232**	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	301	100%	2388**	100%	1651	100%	623	100%	205	100%	554**	100%	59**	ND	130**	ND	5911**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	80%	67%	83%	48%	58%	ND	ND	73%

5	Unscheduled Services	N
5.1	Referred Visits Completed	544

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	93	34%	651	53%	728	26%	458	63%	135	49%	73	32%	26	43%	65	100%	2229	40%
	Refused & Verified	102	37%	37	3%	13	0%	46	6%	41	15%	76	33%	18	30%	0	0%	333	6%
	Not Produced	78	29%	547	44%	1414	51%	212	29%	97	36%	82	35%	16	27%	*	ND	2446**	44%
	Rescheduled by CHS	0	0%	0	0%	601	22%	11	2%	0	0%	0	0%	0	0%	0	0%	612	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	273	100%	1235	100%	2756	100%	727	100%	273	100%	231	100%	60**	100%	65**	100%	5620**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	71%	56%	27%	69%	64%	65%	73%	100%	46%

5	Unscheduled Services	N
5.1	Referred Visits Completed	292

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	139	55%	758	84%	436	45%	171	ND	110	ND	110	37%	42	ND	16	100%	1782	61%
	Refused & Verified	21	8%	78	9%	*	ND	*	ND	*	ND	88	30%	18	ND	0	0%	205**	7%
	Not Produced	78	31%	66	7%	260	27%	86	ND	56	ND	99	33%	20	ND	0	0%	665	23%
	Rescheduled by CHS	17	7%	0	0%	275	28%	*	ND	0	0%	0	0%	0	0%	0	0%	292**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	255	100%	902	100%	971**	100%	257**	0%	166**	ND	297	100%	80**	ND	16	100%	2944**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	63%	93%	45%	ND	ND	67%	ND	100%	67%

5	Unscheduled Services	N
5.1	Referred Visits Completed	495

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	110	ND	1025	61%	150	47%	77	ND	*	ND	45	28%	15	ND	13	100%	1435**	59%	
	Refused & Verified	*	ND	303	18%	*	ND	*	ND	0	0%	*	ND	0	0%	0	0%	303**	12%	
	Not Produced	*	ND	356	21%	57	18%	12	ND	*	ND	115	72%	16	ND	0	0%	556**	23%	
	Rescheduled by CHS	0	0%	0	0%	114	36%	25	ND	0	0%	*	ND	0	0%	0	0%	139**	6%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%	
	Total Scheduled Services	110**	ND	1684	100%	321	100%	114**	ND	0**	ND	160**	100%	31**	ND	13	100%	2433**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Outcome Metrics									
4.1	Percent completed	ND	79%	47%	ND	ND	28%	ND	100%	71%

5	Unscheduled Services	N
5.1	Referred Visits Completed	160

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: May 2023

Version: 11/21/2023

I. Table of Contents

Contents

I. Table of Contents	2
II. Data Dictionary.....	3
III. Summary Data	4
IV. AMKC.....	5
V. EMTC	6
VI. GRVC.....	7
VII. NIC	8
VIII. RMSC	9
IX. RNDC	10
X. VCBC	11
XI. WF	12

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients. -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1719
1.2	Average time to completion once known to CHS (hours)	4.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	648
2.2	Referrals seen within 72 hours	511
2.3	Percent seen within 72 hours	79%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1275	46%	18858	67%	9271	51%	3602	69%	715	42%	1169	38%	336	44%	1349	87%	36575	60%
	Refused & Verified	376	14%	2233	8%	198	1%	430	8%	84	5%	320	10%	78	10%	*	ND	3719**	6%
	Not Produced	991	36%	6963	25%	4782	26%	1100	21%	887	53%	1566	51%	318	42%	196	13%	16803	27%
	Rescheduled by CHS	118	4%	12	0%	3823	21%	119	2%	*	ND	19	1%	12	2%	*	ND	4103**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	21	3%	N/A	N/A	21	0%
	Total Scheduled Services	2760	100%	28066	100%	18074	100%	5251	100%	1686**	100%	3074	100%	765	100%	1545**	100%	61221**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	75%	52%	77%	47%	48%	54%	87%	66%

5	Unscheduled Services	N
5.1	Referred Visits Completed	4467

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	36
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	28
2.2	Referrals seen within 72 hours	28
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	199	28%	2042	45%	3406	62%	703	64%	242	37%	214	32%	71	36%	397	77%	7274	52%	
	Refused & Verified	61	8%	214	5%	13	0%	160	15%	*	ND	49	7%	12	6%	*	ND	509**	4%	
	Not Produced	459	64%	2271	50%	1048	19%	218	20%	420	63%	400	60%	114	58%	119	23%	5049	36%	
	Rescheduled by CHS	0	0%	0	0%	1036	19%	13	1%	*	ND	0	0%	*	ND	*	ND	1049**	8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	719	100%	4527	100%	5503	100%	1094	100%	662**	100%	663	100%	197**	100%	516**	100%	13881**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	36%	50%	62%	79%	37%	40%	42%	77%	56%

5	Unscheduled Services	N
5.1	Referred Visits Completed	1074

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1534
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	553
2.2	Referrals seen within 72 hours	436
2.3	Percent seen within 72 hours	79%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	172	40%	3085	62%	1147	54%	796	68%	*	ND	51	21%	12	46%	555	92%	5818**	60%
	Refused & Verified	47	11%	519	10%	46	2%	95	8%	0	0%	0	0%	0	0%	0	0%	707	7%
	Not Produced	196	46%	1405	28%	289	14%	277	24%	*	ND	195	79%	14	54%	49	8%	2425**	25%
	Rescheduled by CHS	11	3%	0	0%	656	31%	*	ND	0	0%	0	0%	*	ND	0	0%	667**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	426	100%	5009	100%	2138	100%	1168**	100%	0**	ND	246	100%	26**	100%	604	100%	9617**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	51%	72%	56%	76%	ND	21%	46%	92%	68%

5	Unscheduled Services	N
5.1	Referred Visits Completed	680

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	131	54%	2235	56%	1694	59%	453	72%	106	38%	69	21%	28	ND	98	100%	4814	56%
	Refused & Verified	31	13%	335	8%	23	1%	45	7%	12	4%	*	ND	*	ND	0	0%	446**	5%
	Not Produced	79	33%	1451	36%	746	26%	129	21%	163	58%	264	79%	42	ND	0	0%	2874	34%
	Rescheduled by CHS	*	ND	0	0%	391	14%	*	ND	0	0%	*	ND	*	ND	0	0%	391**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	241**	100%	4021	100%	2854	100%	627**	100%	281	100%	333**	100%	70**	ND	98	100%	8525**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67%	64%	60%	79%	42%	21%	ND	100%	61%

5	Unscheduled Services	N
5.1	Referred Visits Completed	642

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	*
1.2	Average time to completion once known to CHS (hours)	1.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	196	68%	6698	90%	469	53%	278	71%	18	ND	251	59%	98	59%	35	ND	8043	83%
	Refused & Verified	39	13%	497	7%	18	2%	21	5%	*	ND	53	13%	33	20%	0	0%	661**	7%
	Not Produced	25	9%	257	3%	216	25%	41	11%	*	ND	119	28%	35	21%	*	ND	693**	7%
	Rescheduled by CHS	29	10%	0	0%	176	20%	50	13%	*	ND	*	ND	*	ND	0	0%	255**	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	289	100%	7452	100%	879	100%	390	100%	18**	ND	423**	100%	166**	100%	35**	0%	9652**	100%

4	Outcome Metrics	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
4.1	Percent completed	81%		97%		55%		77%		ND		72%		79%		ND		90%	

5	Unscheduled Services	N
5.1	Referred Visits Completed	411

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	147
1.2	Average time to completion once known to CHS (hours)	7.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	65
2.2	Referrals seen within 72 hours	46
2.3	Percent seen within 72 hours	71%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	231	60%	2021	73%	1041	55%	597	78%	89	43%	335	55%	13	ND	167	89%	4494	65%
	Refused & Verified	46	12%	192	7%	54	3%	70	9%	12	6%	30	5%	*	ND	0	0%	404**	6%
	Not Produced	44	11%	543	20%	450	24%	99	13%	105	51%	245	40%	68	ND	20	11%	1574	23%
	Rescheduled by CHS	66	17%	*	ND	334	18%	*	ND	0	0%	*	ND	0	0%	*	ND	400**	6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	387	100%	2756**	100%	1879	100%	766**	100%	206	100%	610**	100%	81**	0%	187**	100%	6872**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	80%	58%	87%	49%	60%	ND	89%	71%

5	Unscheduled Services	N
5.1	Referred Visits Completed	606

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	106	35%	713	51%	796	24%	471	61%	138	47%	90	32%	44	59%	85	100%	2443	37%
	Refused & Verified	97	32%	33	2%	21	1%	31	4%	36	12%	83	29%	16	22%	0	0%	317	5%
	Not Produced	104	34%	663	47%	1736	51%	272	35%	120	41%	111	39%	14	19%	*	ND	3020**	46%
	Rescheduled by CHS	*	ND	0	0%	825	24%	*	ND	*	ND	*	ND	*	ND	0	0%	825**	12%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	307**	100%	1409	100%	3378	100%	774**	100%	294**	100%	284**	100%	74**	100%	85**	ND	6605**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	66%	53%	24%	65%	59%	61%	81%	100%	42%

5	Unscheduled Services	N
5.1	Referred Visits Completed	327

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	137	53%	701	80%	521	49%	206	ND	114	62%	110	37%	54	66%	0	0%	1843	61%
	Refused & Verified	50	19%	76	9%	*	ND	*	ND	10	5%	104	35%	10	12%	0	0%	250**	8%
	Not Produced	71	28%	99	11%	250	24%	59	ND	61	33%	80	27%	18	22%	0	0%	638	21%
	Rescheduled by CHS	*	ND	*	ND	287	27%	*	ND	*	ND	*	ND	*	ND	0	0%	287**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	258**	100%	876**	100%	1058**	100%	265**	100%	185**	100%	294**	100%	82**	ND	0	0%	3018**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	89%	49%	ND	67%	73%	78%	N/A	69%

5	Unscheduled Services	N
5.1	Referred Visits Completed	567

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	12.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	103	85%	1363	68%	197	52%	98	ND	0	0%	49	24%	16	ND	12	ND	1838	64%
	Refused & Verified	5	4%	367	18%	16	4%	*	ND	0	0%	0	0%	*	ND	0	0%	388**	14%
	Not Produced	13	11%	274	14%	47	12%	*	ND	*	ND	152	76%	13	ND	*	ND	499**	17%
	Rescheduled by CHS	*	ND	0	0%	118	31%	28	ND	0	0%	*	ND	0	0%	0	0%	146**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
Total Scheduled Services	121**	100%	2004	100%	378	100%	126**	ND	0**	ND	201**	100%	29**	ND	12**	ND	2871**	100%	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	89%	86%	56%	ND	ND	24%	ND	ND	78%

5	Unscheduled Services	N
5.1	Referred Visits Completed	160

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Report: June 2023

Version: 11/21/2023

I. Table of Contents

I.	Table of Contents	2
II.	Data Dictionary	3
III.	Summary Data	4
IV.	AMKC.....	5
V.	EMTC	6
VI.	GRVC	7
VII.	NIC	8
VIII.	RESH	9
IX.	RMSC	10
X.	RNDC	11
XI.	VCBC	12
XII.	WF	13

II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month, excluding persons known to the mental health service. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"
5	Unscheduled Services	Definition
5.1	Referred Visits Completed	Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1789
1.2	Average time to completion once known to CHS (hours)	3.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	746
2.2	Referrals seen within 72 hours	612
2.3	Percent seen within 72 hours	82%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	1174	46%	18145	69%	8625	49%	3331	67%	716	42%	1166	39%	253	40%	1301	86%	34711	59%
	Refused & Verified	348	14%	2071	8%	141	1%	403	8%	61	4%	252	8%	40	6%	*	ND	3316**	6%
	Not Produced	955	37%	6264	24%	4372	25%	1170	23%	901	53%	1557	52%	278	44%	219	14%	15716	27%
	Rescheduled by CHS	79	3%	*	ND	4628	26%	87	2%	28	2%	43	1%	15	2%	*	ND	4880**	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	44	7%	N/A	N/A	44	0%
	Total Scheduled Services	2556	100%	26480**	100%	17766	100%	4991	100%	1706	100%	3018	100%	630	100%	1520**	100%	58667**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	60%	76%	49%	75%	46%	47%	47%	86%	65%

5	Unscheduled Services	N
5.1	Referred Visits Completed	3967

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	29
1.2	Average time to completion once known to CHS (hours)	5.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	29
2.2	Referrals seen within 72 hours	29
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	171	28%	2093	49%	3188	57%	686	61%	240	39%	196	28%	55	ND	343	76%	6972	52%
	Refused & Verified	63	10%	269	6%	25	0%	124	11%	*	ND	27	4%	*	ND	*	ND	508**	4%
	Not Produced	374	62%	1922	45%	977	18%	308	28%	361	59%	470	68%	99	ND	108	24%	4619	34%
	Rescheduled by CHS	*	ND	*	ND	1368	25%	*	ND	11	2%	*	ND	*	ND	0	0%	1379**	10%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	ND	N/A	N/A	15	0%
	Total Scheduled Services	608**	100%	4284**	100%	5558	100%	1118**	100%	612**	100%	693**	100%	169**	100%	451**	100%	13493**	100%

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	38%	55%	58%	72%	39%	32%	ND	76%	55%

5	Unscheduled Services	N
5.1	Referred Visits Completed	853

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

V. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1629
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	640
2.2	Referrals seen within 72 hours	522
2.3	Percent seen within 72 hours	82%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	170	43%	2970	64%	1198	55%	748	68%	*	ND	45	18%	13	ND	564	88%	5708**	62%
	Refused & Verified	47	12%	412	9%	22	1%	115	11%	0	0%	*	ND	*	ND	*	ND	596**	6%
	Not Produced	175	45%	1230	27%	340	16%	213	20%	14	ND	205	82%	*	ND	76	12%	2253**	25%
	Rescheduled by CHS	0	0%	0	0%	604	28%	16	1%	0	0%	*	ND	0	0%	0	0%	620**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	392	100%	4612	100%	2164	100%	1092	100%	14**	ND	250**	100%	13**	ND	640**	100%	9177**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	55%	73%	56%	79%	ND	18%	ND	88%	69%

5	Unscheduled Services	N
5.1	Referred Visits Completed	663

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VI. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	61%	2255	56%	1538	57%	432	76%	125	37%	75	24%	16	ND	122	100%	4687	57%
	Refused & Verified	14	7%	258	6%	21	1%	42	7%	*	ND	0	0%	0	0%	0	0%	335**	4%
	Not Produced	65	32%	1482	37%	550	20%	96	17%	197	59%	235	76%	34	ND	*	ND	2659**	32%
	Rescheduled by CHS	0	0%	*	ND	582	22%	*	ND	12	4%	*	ND	0	0%	0	0%	594**	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	203	100%	3995**	100%	2691	100%	570**	100%	334**	100%	310**	100%	50**	ND	122**	100%	8275**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	63%	58%	83%	37%	24%	ND	100%	61%

5	Unscheduled Services	N
5.1	Referred Visits Completed	614

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VII. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	124	58%	6341	89%	389	53%	233	73%	23	ND	290	69%	81	57%	45	100%	7526	83%
	Refused & Verified	37	17%	530	7%	*	ND	21	7%	*	ND	31	7%	17	12%	0	0%	636**	7%
	Not Produced	21	10%	231	3%	186	25%	36	11%	14	ND	102	24%	29	20%	*	ND	619**	7%
	Rescheduled by CHS	30	14%	0	0%	159	22%	30	9%	*	ND	*	ND	*	ND	0	0%	219**	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	15	11%	N/A	N/A	15	0%
	Total Scheduled Services	212	100%	7102	100%	734**	100%	320	100%	37**	ND	423**	100%	142**	100%	45**	100%	9015**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	97%	53%	79%	ND	76%	69%	100%	91%

5	Unscheduled Services	N
5.1	Referred Visits Completed	363

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

VIII. RESH

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	*	ND	28	36%	18	ND	*	ND	0	0%	0	0%	0	0%	*	ND	46**	38%
	Refused & Verified	0	0%	*	ND	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0**	ND
	Not Produced	0	0%	50	64%	*	ND	*	ND	*	ND	*	ND	*	ND	0	0%	50**	41%
	Rescheduled by CHS	0	0%	0	0%	25	ND	0	0%	0	0%	0	0%	*	ND	0	0%	25**	21%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	Total Scheduled Services	0**	ND	78**	100%	43**	100%	0**	ND	0**	ND	0**	ND	0**	ND	0	0%	121**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	ND	36%	ND	ND	ND	ND	ND	ND	38%

5	Unscheduled Services	N
5.1	Referred Visits Completed	53

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

IX. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	131
1.2	Average time to completion once known to CHS (hours)	6.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	75
2.2	Referrals seen within 72 hours	60
2.3	Percent seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	261	64%	1881	73%	1086	55%	504	72%	103	44%	307	55%	13	ND	147	83%	4302	64%
	Refused & Verified	44	11%	229	9%	30	2%	46	7%	*	ND	21	4%	0	0%	0	0%	370**	6%
	Not Produced	69	17%	453	18%	532	27%	148	21%	131	56%	229	41%	62	ND	30	17%	1654	25%
	Rescheduled by CHS	32	8%	0	0%	316	16%	*	ND	*	ND	*	ND	*	ND	*	ND	348**	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	406	100%	2563	100%	1964	100%	698**	100%	234*	100%	557**	100%	75**	ND	177**	100%	6674**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	82%	57%	79%	44%	59%	ND	83%	70%

5	Unscheduled Services	N
5.1	Referred Visits Completed	461

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

X. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	95	33%	751	55%	660	20%	436	57%	120	43%	99	42%	30	ND	68	ND	2259	36%
	Refused & Verified	101	35%	31	2%	*	ND	43	6%	29	10%	65	28%	*	ND	0	0%	269**	4%
	Not Produced	91	32%	588	43%	1479	45%	287	37%	130	47%	72	31%	11	ND	*	ND	2658**	42%
	Rescheduled by CHS	0	0%	0	0%	1152	35%	*	ND	*	ND	*	ND	0	0%	0	0%	1152**	18%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	287	100%	1370	100%	3291**	100%	766**	100%	279**	100%	236**	100%	41**	ND	68**	ND	6338**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	57%	20%	63%	53%	69%	ND	ND	40%

5	Unscheduled Services	N
5.1	Referred Visits Completed	332

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XI. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	N/A

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	136	43%	624	74%	379	41%	198	71%	94	61%	99	28%	33	ND	*	ND	1563**	54%
	Refused & Verified	33	10%	65	8%	*	ND	12	4%	11	7%	104	29%	*	ND	0	0%	225**	8%
	Not Produced	135	43%	149	18%	225	24%	67	24%	49	32%	156	43%	16	ND	0	0%	797	27%
	Rescheduled by CHS	12	4%	*	ND	322	35%	*	ND	0	0%	*	ND	*	ND	0	0%	334**	11%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	*	ND	N/A	N/A	0**	0%
	Total Scheduled Services	316	100%	838**	100%	926**	100%	277**	100%	154	100%	359**	100%	49**	ND	0**	ND	2919**	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	53%	82%	41%	76%	68%	57%	ND	ND	62%

5	Unscheduled Services	N
5.1	Referred Visits Completed	511

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

XII. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	*
2.2	Referrals seen within 72 hours	*
2.3	Percent seen within 72 hours	ND

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	89	72%	1202	73%	169	46%	91	76%	*	ND	55	39%	12	ND	*	ND	1618**	67%	
	Refused & Verified	9	7%	275	17%	21	6%	0	0%	0	0%	0	0%	*	ND	0	0%	305**	13%	
	Not Produced	25	20%	159	10%	77	21%	12	10%	*	ND	87	61%	16	ND	0	0%	376**	16%	
	Rescheduled by CHS	0	0%	*	ND	100	27%	17	14%	0	0%	*	ND	0	0%	0	0%	117**	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%	
Total Scheduled Services	123	100%	1636**	100%	367	100%	120	100%	0**	ND	142**	100%	28**	100%	0**	ND	2416**	100%		

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	80%	90%	52%	76%	ND	39%	ND	ND	80%

5	Unscheduled Services	N
5.1	Referred Visits Completed	117

Notes:

* Table cells with 10 or fewer patients are represented with an asterisk to mask patient identity and protected health information (PHI). Cells with 0 patients are not masked.

**Masked numbers are not included in row or column totals or in percentage calculations.

ND = Not Depicted. We are not showing percentages for service outcomes (Table 3) or Percent Completed (Table 4) when the total patient number is 10 or fewer (unless the number is 0) or when masking numbers alters these percentages by more than 3%. These percentages are also not included in the total percentages.

Referred visits are those medical clinic encounters seen as a result of a referral made by a number of sources including but not limited to CHS Health Triage Line, CHS Patient Relations, other CHS staff, or DOC's sick call process.

N/A = Not Applicable

CHS Access Trends: April 2023 to June 2023

Version: 11/22/2023



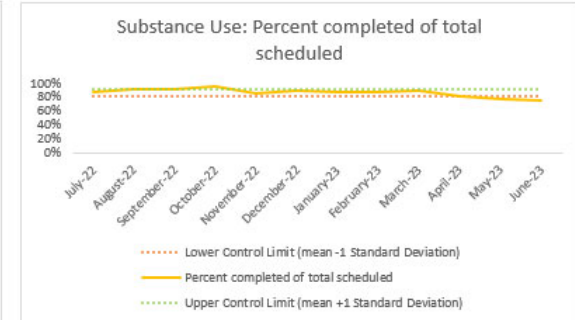
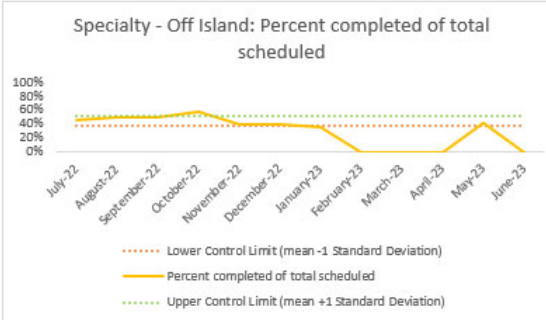
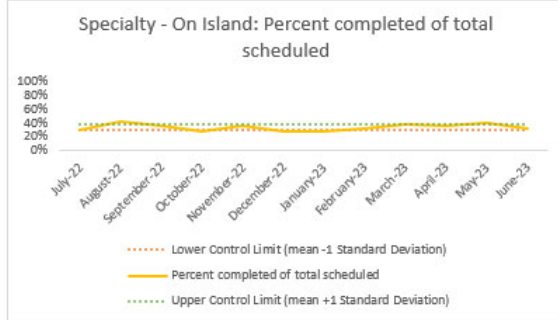
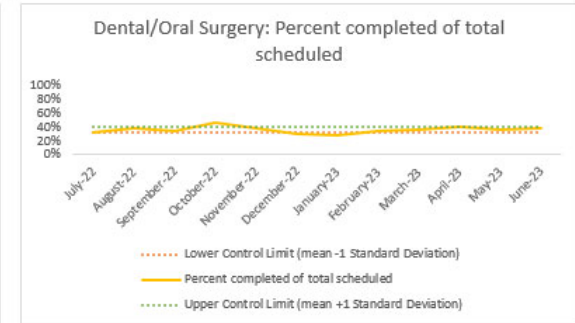
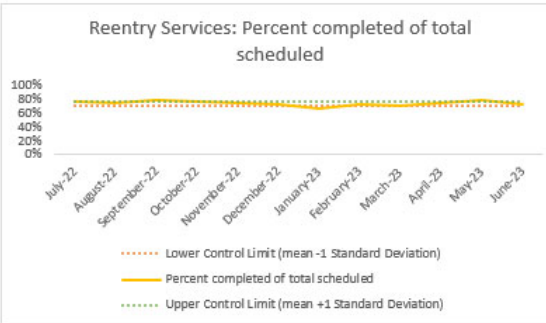
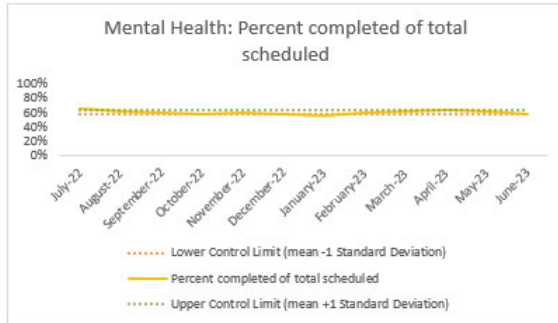
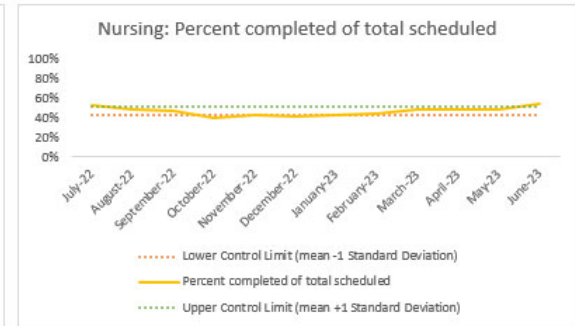
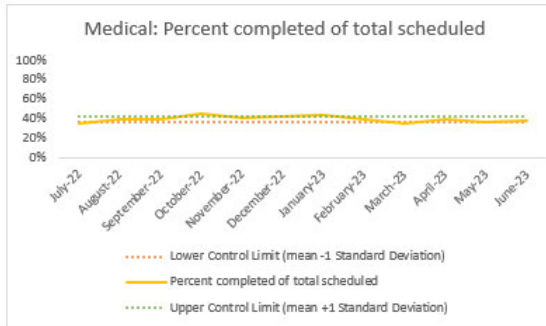
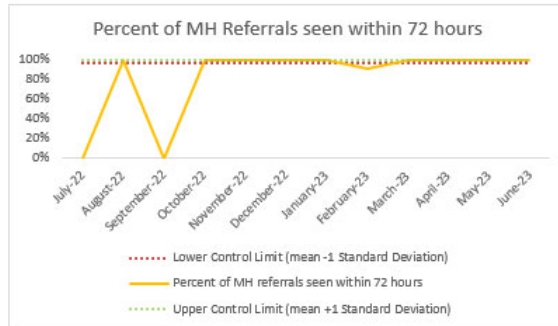
Correctional Health Services

I. Table of Contents

Contents

I. Table of Contents.....	2
II. AMKC.....	3
III. EMTC.....	4
IV. GRVC.....	5
V. NIC.....	6
VI. RMSC.....	7
VII. RNDC.....	8
VIII. VCBC.....	9
IX. WF.....	10

II. AMKC



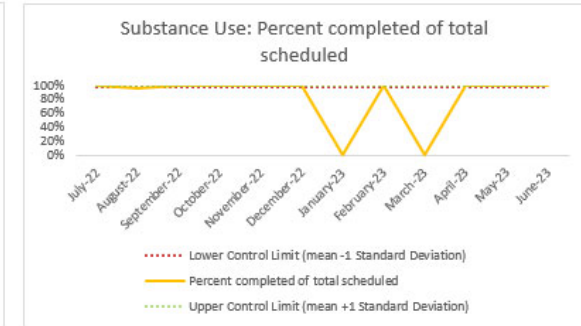
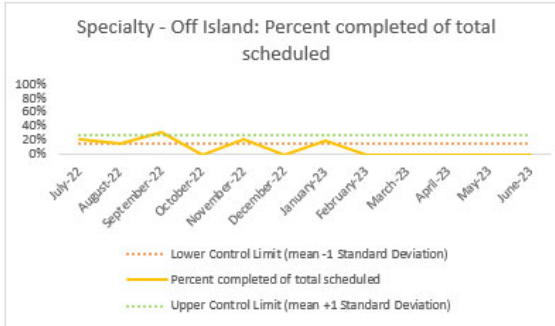
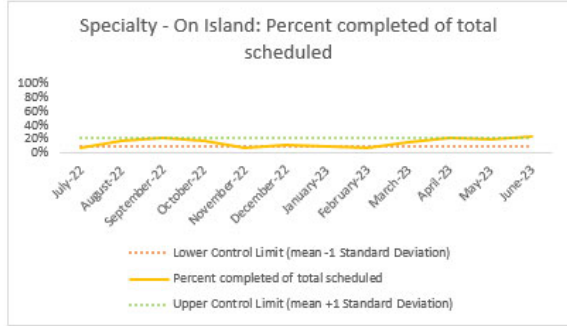
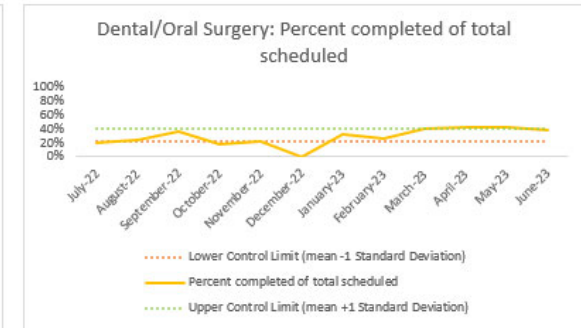
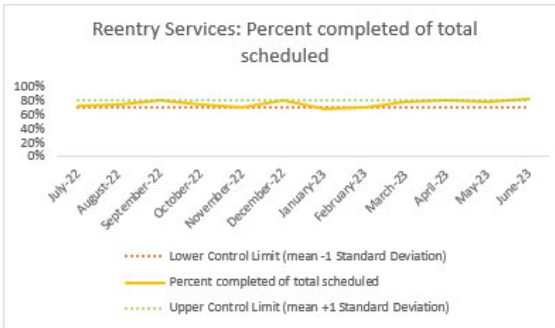
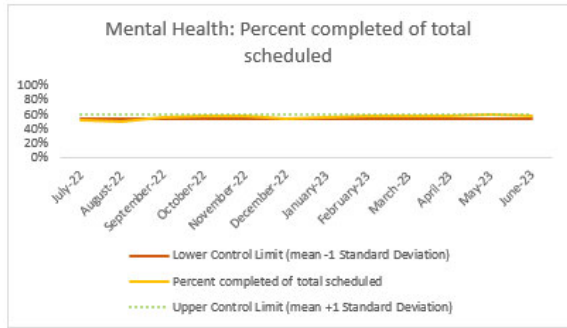
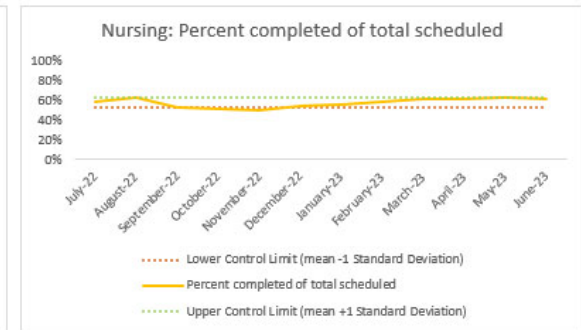
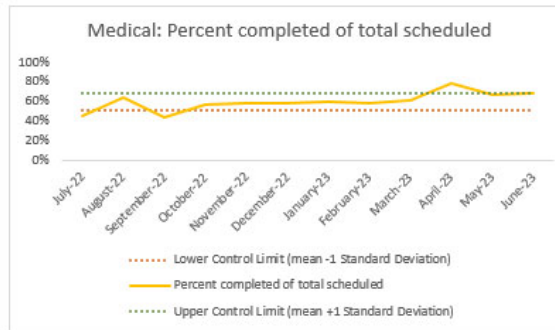
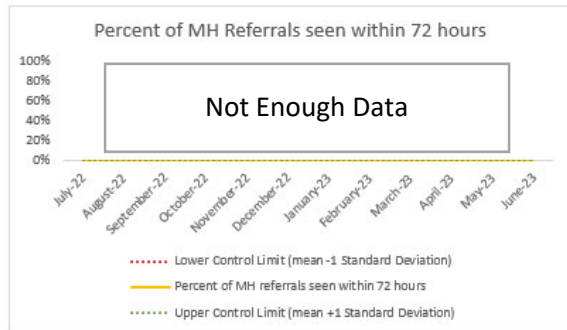
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

III. EMTC



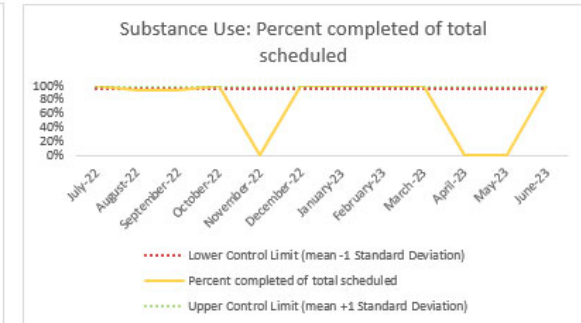
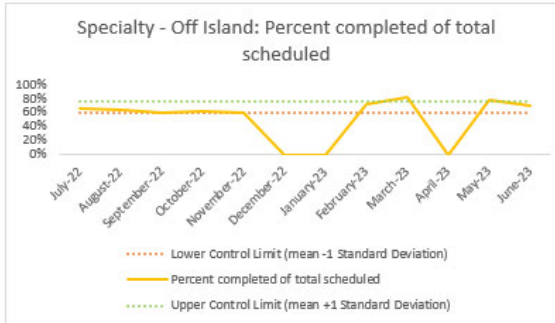
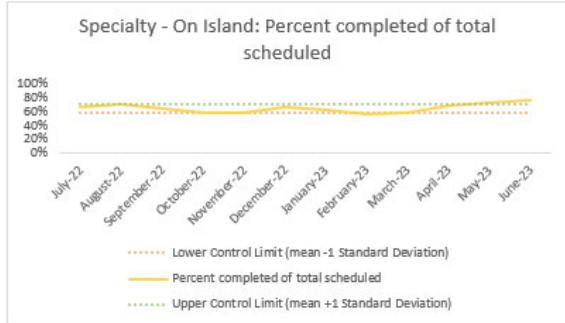
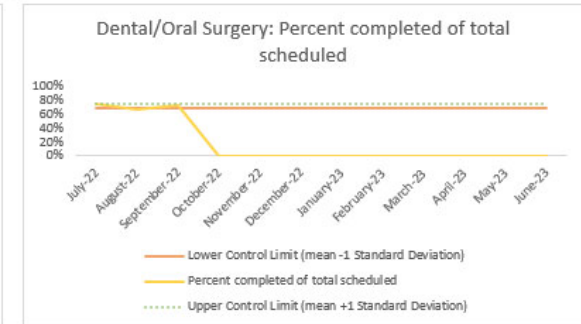
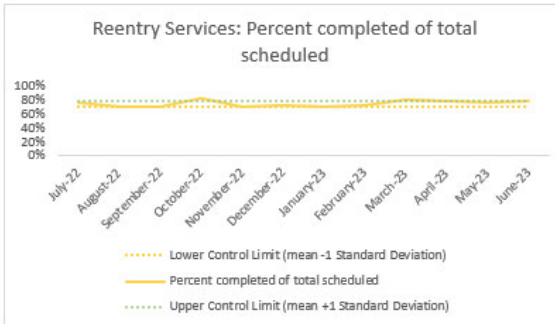
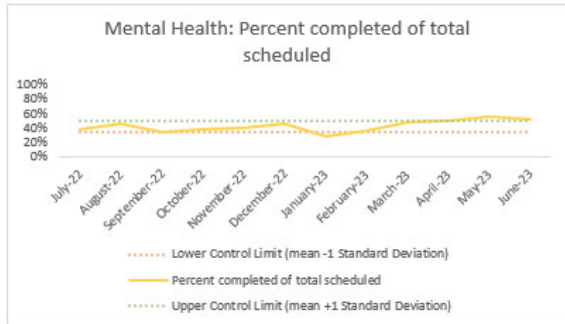
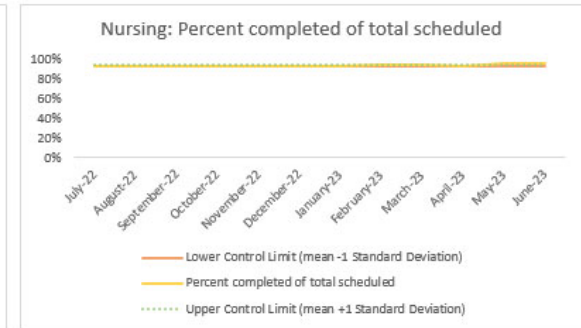
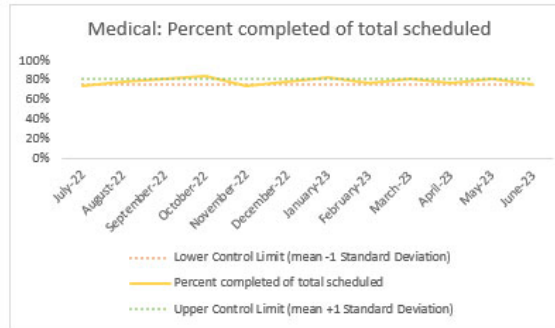
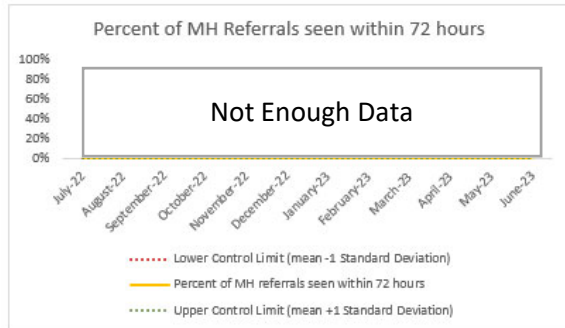
Values of “ND” for not depicted or “N/A” for not applicable are displayed in the graphs as zeroes.

IV. GRVC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

V. NIC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VI. RMSC



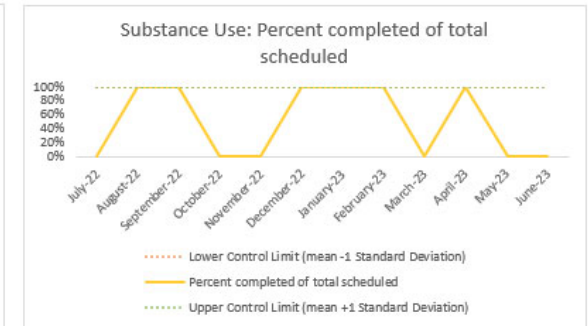
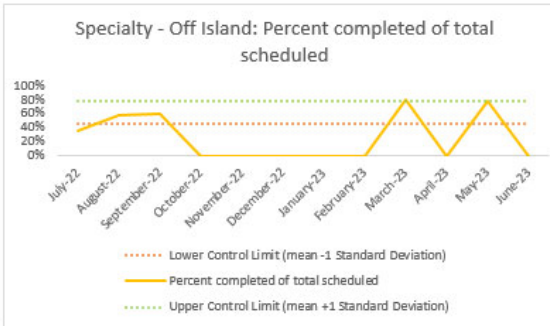
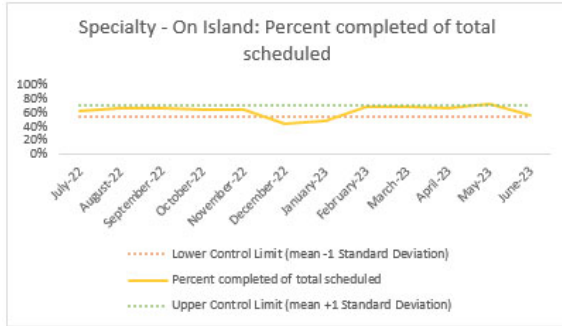
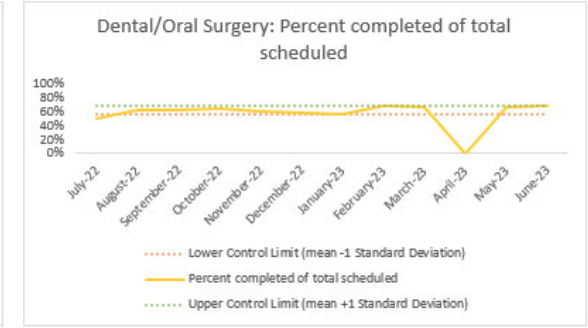
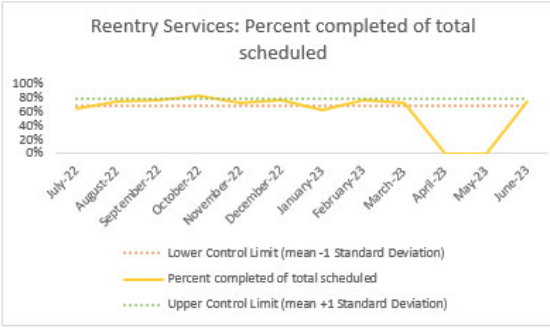
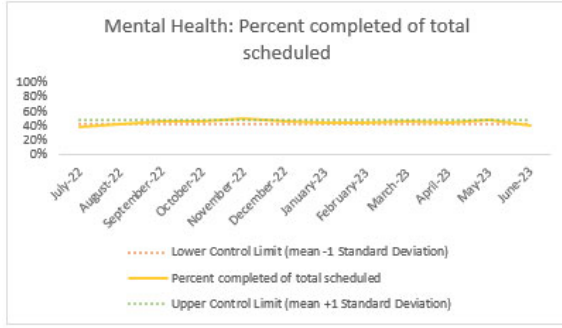
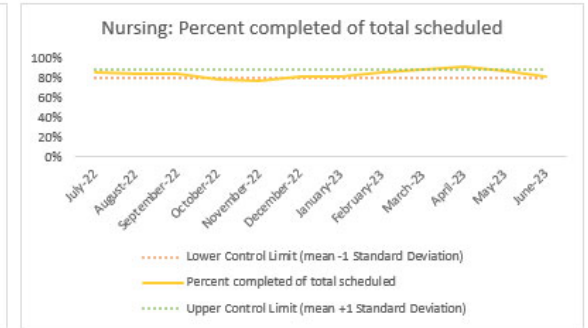
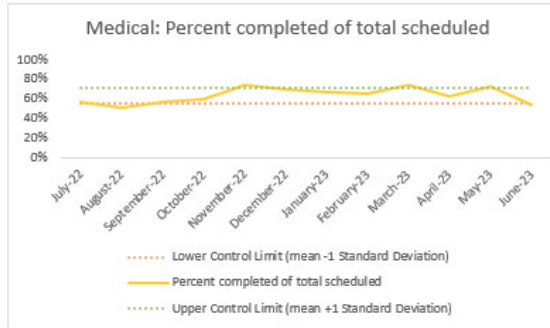
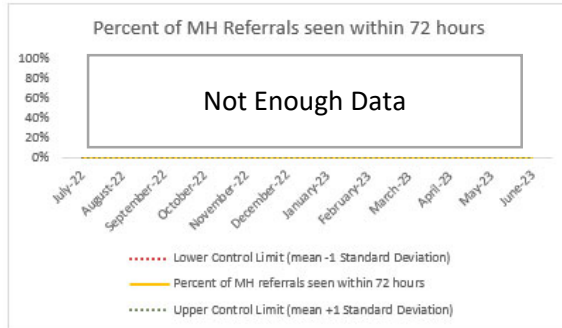
Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VII. RNDC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

VIII. VCBC



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.

IX. WF



Values of "ND" for not depicted or "N/A" for not applicable are displayed in the graphs as zeroes.