# CHS Access Report: April 2021

Version: 8/31/2021

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#### II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 21  | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of |
| 2.1 |   | the mental health referral was made.   |
|     | Referrals seen within 72 hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental       |
| 2.2 | Referrals seen within 72 hours          | health intake or psychiatric assessment where encounter date was <=72 hours from referral date.  |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

|   | Scheduled services by discipline with outcomes | Definition  |
|---|--|---|
|   |  | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.   |
| 3 |  | -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist,<br>ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery |
|   |  | -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology,   |
|   |  | Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral   |
|   |  | Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular   |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |
| -   |                   |   |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

#### III. Summary Data

| 1   | CHS Intakes (New Jail Admission)                     | n    |
|-----|--|------|
| 1.: | Completed CHS Intakes                                | 1103 |
| 1.2 | Average time to completion once known to CHS (hours) | 4.3  |

| 2   | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 21  | Referrals made to mental health services from Intake    | 316 |
| 2.2 | Referrals seen within 72 hours                          | 220 |
| 2.3 | % seen within 72 hours                                  | 70% |

|   | Scheduled Services       | Med  | lical | Nur   | sing | Mental | Health | Reentry | Services | Denta<br>Surg | •    | Specialty<br>Isla | Clinic - On<br>Ind | •   | y Clinic -<br>sland | Substa | nce Use | To    | tal  |
|---|--------------------------|------|-------|-------|------|--------|--------|---------|----------|---------------|------|-------------------|--------------------|-----|---------------------|--------|---------|-------|------|
|   | Service Outcomes         | N    | %     | N     | %    | N      | %      | Ν       | %        | N             | %    | Ν                 | %                  | N   | %                   | Ν      | %       | N     | %    |
|   | Seen                     | 2194 | 68%   | 20524 | 62%  | 9070   | 62%    | 3180    | 55%      | 651           | 34%  | 1015              | 41%                | 214 | 36%                 | 1169   | 96%     | 38017 | 61%  |
| 3 | Refused & Verified       | 837  | 26%   | 4830  | 15%  | 154    | 1%     | 980     | 17%      | 216           | 11%  | 360               | 14%                | 85  | 14%                 | 1      | 0%      | 7463  | 12%  |
|   | Not Produced             | 193  | 6%    | 7604  | 23%  | 4152   | 28%    | 1550    | 27%      | 1049          | 55%  | 1105              | 44%                | 238 | 40%                 | 47     | 4%      | 15938 | 25%  |
|   | Rescheduled by CHS       | 16   | 0%    | 14    | 0%   | 1227   | 8%     | 39      | 1%       | 6             | 0%   | 24                | 1%                 | 18  | 3%                  | 0      | 0%      | 1344  | 2%   |
|   | Rescheduled by Hospital  | N/A  | N/A   | N/A   | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A               | N/A                | 40  | 7%                  | N/A    | N/A     | 40    | 0%   |
|   | Total Scheduled Services | 3240 | 100%  | 32972 | 100% | 14603  | 100%   | 5749    | 100%     | 1922          | 100% | 2504              | 100%               | 595 | 100%                | 1217   | 100%    | 62802 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 94%     | 77%     | 63%           | 72%              | 45%                    | 55%                             | 50%                              | 96%           | 72%   |

| 5   | Unscheduled Services | N    |
|-----|----------------------|------|
| 5.1 | Sick Call Completed  | 4796 |

#### IV. AMKC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 21  |
| 1.2 | Average time to completion once known to CHS (hours) | 4.2 |

|     | Referrals made to mental health services<br>from Intake | n    |
|-----|---|------|
| 2.1 | Referrals made to mental health services from Intake    | 8    |
| 2.2 | Referrals seen within 72 hours                          | 8    |
| 2.3 | % seen within 72 hours                                  | 100% |

|   | Scheduled Services       | Media |      | Nursing |      | Mental Health |      | Reentry Services |      | Dental/Oral<br>Surgery |      | Specialty Clinic - On<br>Island |      | Specialty Clinic -<br>Off Island |      | Substance Use |      | Total |      |
|---|--------------------------|-------|------|---------|------|---------------|------|------------------|------|------------------------|------|---------------------------------|------|----------------------------------|------|---------------|------|-------|------|
|   | Service Outcomes         | Ν     | %    | N       | %    | N             | %    | N                | %    | N                      | %    | Ν                               | %    | Ν                                | %    | Ν             | %    | N     | %    |
|   | Seen                     | 215   | 64%  | 3927    | 48%  | 3161          | 74%  | 1104             | 52%  | 103                    | 14%  | 215                             | 34%  | 63                               | 30%  | 575           | 97%  | 9363  | 55%  |
| 3 | Refused & Verified       | 75    | 22%  | 451     | 6%   | 13            | 0%   | 340              | 16%  | 26                     | 4%   | 51                              | 8%   | 23                               | 11%  | 0             | 0%   | 979   | 6%   |
|   | Not Produced             | 48    | 14%  | 3730    | 46%  | 926           | 22%  | 686              | 32%  | 607                    | 82%  | 367                             | 58%  | 108                              | 52%  | 18            | 3%   | 6490  | 38%  |
|   | Rescheduled by CHS       | 0     | 0%   | 4       | 0%   | 152           | 4%   | 4                | 0%   | 0                      | 0%   | 0                               | 0%   | 3                                | 1%   | 0             | 0%   | 163   | 1%   |
|   | Rescheduled by Hospital  | N/A   | N/A  | N/A     | N/A  | N/A           | N/A  | N/A              | N/A  | N/A                    | N/A  | N/A                             | N/A  | 10                               | 5%   | N/A           | N/A  | 10    | 0%   |
|   | Total Scheduled Services | 338   | 100% | 8112    | 100% | 4252          | 100% | 2134             | 100% | 736                    | 100% | 633                             | 100% | 207                              | 100% | 593           | 100% | 17005 | 100% |

|     | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 86%     | 54%     | 75%           | 68%              | 18%                    | 42%                             | 42%                              | 97%           | 61%   |

| 5   | Unscheduled Services | N    |
|-----|----------------------|------|
| 5.1 | Sick Call Completed  | 1035 |

#### V. EMTC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 985 |
| 1 2 | Average time to completion once known to CHS (hours) | 3.8 |

|     | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 2.1 | Referrals made to mental health services from Intake    | 253 |
| 2.2 | Referrals seen within 72 hours                          | 160 |
| 2.3 | % seen within 72 hours                                  | 63% |

|   | Scheduled Services       | Me  | dical | Nur  | sing | Mental | Health | Reentry | Services |     | l/Oral<br>gery |     | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | To   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|-----|----------------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | N    | %    | Ν      | %      | Ν       | %        | N   | %              | Ν   | %                  | Ν  | %                   | N      | %       | N    | %    |
|   | Seen                     | 138 | 60%   | 2407 | 60%  | 789    | 59%    | 576     | 49%      | 1   | 14%            | 6   | 19%                | 3  | 30%                 | 301    | 94%     | 4221 | 60%  |
| 3 | Refused & Verified       | 88  | 38%   | 1217 | 31%  | 19     | 1%     | 338     | 29%      | 0   | 0%             | 0   | 0%                 | 0  | 0%                  | 1      | 0%      | 1663 | 23%  |
|   | Not Produced             | 3   | 1%    | 363  | 9%   | 418    | 31%    | 255     | 22%      | 6   | 86%            | 25  | 81%                | 6  | 60%                 | 19     | 6%      | 1095 | 15%  |
|   | Rescheduled by CHS       | 1   | 0%    | 1    | 0%   | 109    | 8%     | 0       | 0%       | 0   | 0%             | 0   | 0%                 | 1  | 10%                 | 0      | 0%      | 112  | 2%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A | N/A            | N/A | N/A                | 0  | 0%                  | N/A    | N/A     | 0    | 0%   |
|   | Total Scheduled Services | 230 | 100%  | 3988 | 100% | 1335   | 100%   | 1169    | 100%     | 7   | 100%           | 31  | 100%               | 10 | 100%                | 321    | 100%    | 7091 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 98%     | 91%     | 61%           | 78%              | 14%                    | 19%                             | 30%                              | 94%           | 83%   |

| 5   | Unscheduled Services | Ν   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 533 |

#### VI. GRVC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

| 3 | Scheduled Services       | Me  | Medical |      | Nursing |      | Mental Health |     | Reentry Services |     | Dental/Oral<br>Surgery |     | Specialty Clinic - On<br>Island |    | Specialty Clinic -<br>Off Island |     | Substance Use |      | tal  |
|---|--------------------------|-----|---------|------|---------|------|---------------|-----|------------------|-----|------------------------|-----|---------------------------------|----|----------------------------------|-----|---------------|------|------|
|   | Service Outcomes         | N   | %       | N    | %       | N    | %             | N   | %                | N   | %                      | Ν   | %                               | Ν  | %                                | Ν   | %             | N    | %    |
|   | Seen                     | 84  | 36%     | 1648 | 42%     | 1683 | 74%           | 391 | 65%              | 67  | 30%                    | 43  | 12%                             | 19 | 33%                              | 79  | 90%           | 4014 | 52%  |
| 3 | Refused & Verified       | 127 | 55%     | 405  | 10%     | 7    | 0%            | 30  | 5%               | 48  | 22%                    | 3   | 1%                              | 0  | 0%                               | 0   | 0%            | 620  | 8%   |
|   | Not Produced             | 20  | 9%      | 1835 | 47%     | 415  | 18%           | 174 | 29%              | 107 | 48%                    | 327 | 88%                             | 33 | 57%                              | 9   | 10%           | 2920 | 38%  |
|   | Rescheduled by CHS       | 0   | 0%      | 3    | 0%      | 164  | 7%            | 9   | 1%               | 0   | 0%                     | 0   | 0%                              | 3  | 5%                               | 0   | 0%            | 179  | 2%   |
|   | Rescheduled by Hospital  | N/A | N/A     | N/A  | N/A     | N/A  | N/A           | N/A | N/A              | N/A | N/A                    | N/A | N/A                             | 3  | 5%                               | N/A | N/A           | 3    | 0%   |
|   | Total Scheduled Services | 231 | 100%    | 3891 | 100%    | 2269 | 100%          | 604 | 100%             | 222 | 100%                   | 373 | 100%                            | 58 | 100%                             | 88  | 100%          | 7736 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 91%     | 53%     | 74%           | 70%              | 52%                    | 12%                             | 33%                              | 90%           | 60%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 901 |

#### VII. MDC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Mee | dical | Nur | sing | Mental | Health | Reentry | Services | Denta<br>Surg | •   | Specialty<br>Isla | Clinic - On<br>and | • | y Clinic -<br>sland | Substa | nce Use | То | tal  |
|---|--------------------------|-----|-------|-----|------|--------|--------|---------|----------|---------------|-----|-------------------|--------------------|---|---------------------|--------|---------|----|------|
|   | Service Outcomes         | N   | %     | Ν   | %    | N      | %      | N       | %        | N             | %   | Ν                 | %                  | N | %                   | N      | %       | N  | %    |
|   | Seen                     | 0   |       | 1   | 100% | 1      | 100%   | 0       |          | 0             |     | 0                 |                    | 0 |                     | 0      |         | 2  | 100% |
| 3 | Refused & Verified       | 0   |       | 0   | 0%   | 0      | 0%     | 0       |          | 0             |     | 0                 |                    | 0 |                     | 0      |         | 0  | 0%   |
|   | Not Produced             | 0   |       | 0   | 0%   | 0      | 0%     | 0       |          | 0             |     | 0                 |                    | 0 |                     | 0      |         | 0  | 0%   |
|   | Rescheduled by CHS       | 0   |       | 0   | 0%   | 0      | 0%     | 0       |          | 0             |     | 0                 |                    | 0 |                     | 0      |         | 0  | 0%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A | N/A               | N/A                | 0 |                     | N/A    | N/A     | 0  | 0%   |
|   | Total Scheduled Services | 0   | 0%    | 1   | 100% | 1      | 100%   | 0       | 0%       | 0             | 0%  | 0                 | 0%                 | 0 | 0%                  | 0      | 0%      | 2  | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed |         | 100%    | 100%          |                  |                        |                                 |                                  |               | 100%  |

| 5   | Unscheduled Services | N  |
|-----|----------------------|----|
| 5.1 | Sick Call Completed  | 34 |

#### VIII. NIC

| 1   | CHS Intakes (New Jail Admission)                        | n   |
|-----|---|-----|
| 1.1 | Completed CHS Intakes                                   | 1   |
| 1.2 | Average time to completion once known to<br>CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 21  | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Me  | dical | Nur  | sing | Mental | l Health | Reentry | Services | Denta<br>Surj | •    | Specialty<br>Isla | Clinic - On<br>and | •   | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|----------|---------|----------|---------------|------|-------------------|--------------------|-----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | Ν   | %     | N    | %    | N      | %        | N       | %        | Ν             | %    | Ν                 | %                  | Ν   | %                   | Ν      | %       | N    | %    |
|   | Seen                     | 163 | 81%   | 5129 | 79%  | 391    | 77%      | 77      | 56%      | 32            | 35%  | 238               | 67%                | 53  | 49%                 | 11     | 100%    | 6094 | 77%  |
| 3 | Refused & Verified       | 37  | 18%   | 1116 | 17%  | 8      | 2%       | 26      | 19%      | 46            | 51%  | 56                | 16%                | 24  | 22%                 | 0      | 0%      | 1313 | 17%  |
|   | Not Produced             | 1   | 0%    | 277  | 4%   | 102    | 20%      | 24      | 17%      | 13            | 14%  | 53                | 15%                | 17  | 16%                 | 0      | 0%      | 487  | 6%   |
|   | Rescheduled by CHS       | 0   | 0%    | 1    | 0%   | 4      | 1%       | 11      | 8%       | 0             | 0%   | 9                 | 3%                 | 4   | 4%                  | 0      | 0%      | 29   | 0%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A      | N/A     | N/A      | N/A           | N/A  | N/A               | N/A                | 11  | 10%                 | N/A    | N/A     | 11   | 0%   |
|   | Total Scheduled Services | 201 | 100%  | 6523 | 100% | 505    | 100%     | 138     | 100%     | 91            | 100% | 356               | 100%               | 109 | 100%                | 11     | 100%    | 7934 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 96%     | 79%           | 75%              | 86%                    | 83%                             | 71%                              | 100%          | 93%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 412 |

#### IX. OBCC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.: | Completed CHS Intakes                                | 0   |
| 1.3 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Mee | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surj | •    |     | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | Ν   | %     | N    | %    | N      | %      | N       | %        | N             | %    | N   | %                  | N  | %                   | N      | %       | N    | %    |
|   | Seen                     | 200 | 73%   | 1453 | 70%  | 619    | 35%    | 157     | 58%      | 122           | 49%  | 81  | 32%                | 20 | 34%                 | 0      |         | 2652 | 53%  |
| 3 | Refused & Verified       | 57  | 21%   | 320  | 15%  | 12     | 1%     | 55      | 20%      | 25            | 10%  | 18  | 7%                 | 2  | 3%                  | 0      |         | 489  | 10%  |
|   | Not Produced             | 17  | 6%    | 315  | 15%  | 860    | 49%    | 60      | 22%      | 104           | 41%  | 152 | 60%                | 28 | 48%                 | 0      |         | 1536 | 31%  |
|   | Rescheduled by CHS       | 0   | 0%    | 0    | 0%   | 282    | 16%    | 0       | 0%       | 0             | 0%   | 4   | 2%                 | 3  | 5%                  | 0      |         | 289  | 6%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A | N/A                | 5  | 9%                  | N/A    | N/A     | 5    | 0%   |
|   | Total Scheduled Services | 274 | 100%  | 2088 | 100% | 1773   | 100%   | 272     | 100%     | 251           | 100% | 255 | 100%               | 58 | 100%                | 0      | 0%      | 4971 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 94%     | 85%     | 36%           | 78%              | 59%                    | 39%                             | 38%                              |               | 63%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 378 |

#### X. RMSC

| 1   | CHS Intakes (New Jail Admission)                     | n    |
|-----|--|------|
| 1.1 | Completed CHS Intakes                                | 89   |
| 1.2 | Average time to completion once known to CHS (hours) | 10.5 |

|     | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 2.1 | Referrals made to mental health services from Intake    | 52  |
| 2.2 | Referrals seen within 72 hours                          | 51  |
| 2.3 | % seen within 72 hours                                  | 98% |

|   | Scheduled Services       | Mec  | lical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surg | •    | Specialty<br>Isla | Clinic - On<br>and | Specialt<br>Off Is | y Clinic -<br>sland | Substa | nce Use | To   | tal  |
|---|--------------------------|------|-------|------|------|--------|--------|---------|----------|---------------|------|-------------------|--------------------|--------------------|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N    | %     | N    | %    | N      | %      | N       | %        | Ν             | %    | Ν                 | %                  | N                  | %                   | N      | %       | N    | %    |
|   | Seen                     | 901  | 85%   | 1710 | 80%  | 1048   | 85%    | 383     | 74%      | 114           | 68%  | 268               | 75%                | 12                 | 50%                 | 120    | 99%     | 4556 | 81%  |
| 3 | Refused & Verified       | 91   | 9%    | 251  | 12%  | 35     | 3%     | 36      | 7%       | 23            | 14%  | 44                | 12%                | 10                 | 42%                 | 0      | 0%      | 490  | 9%   |
|   | Not Produced             | 54   | 5%    | 182  | 8%   | 133    | 11%    | 96      | 18%      | 29            | 17%  | 37                | 10%                | 2                  | 8%                  | 1      | 1%      | 534  | 9%   |
|   | Rescheduled by CHS       | 15   | 1%    | 3    | 0%   | 14     | 1%     | 4       | 1%       | 1             | 1%   | 9                 | 3%                 | 0                  | 0%                  | 0      | 0%      | 46   | 1%   |
|   | Rescheduled by Hospital  | N/A  | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A               | N/A                | 0                  | 0%                  | N/A    | N/A     | 0    | 0%   |
|   | Total Scheduled Services | 1061 | 100%  | 2146 | 100% | 1230   | 100%   | 519     | 100%     | 167           | 100% | 358               | 100%               | 24                 | 100%                | 121    | 100%    | 5626 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 93%     | 91%     | 88%           | 81%              | 82%                    | 87%                             | 92%                              | 99%           | 90%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 640 |

#### XI. RNDC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.: | Completed CHS Intakes                                | 0   |
| 1.3 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Mee | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Sur | •    |     | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|--------------|------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | Ν    | %    | N      | %      | N       | %        | N            | %    | Ν   | %                  | N  | %                   | Ν      | %       | Ν    | %    |
|   | Seen                     | 86  | 21%   | 935  | 59%  | 717    | 35%    | 301     | 53%      | 137          | 57%  | 68  | 27%                | 20 | 33%                 | 76     | 100%    | 2340 | 45%  |
| 3 | Refused & Verified       | 297 | 73%   | 106  | 7%   | 21     | 1%     | 84      | 15%      | 38           | 16%  | 83  | 33%                | 12 | 20%                 | 0      | 0%      | 641  | 12%  |
|   | Not Produced             | 25  | 6%    | 545  | 34%  | 825    | 41%    | 176     | 31%      | 63           | 26%  | 102 | 40%                | 24 | 40%                 | 0      | 0%      | 1760 | 34%  |
|   | Rescheduled by CHS       | 0   | 0%    | 1    | 0%   | 459    | 23%    | 3       | 1%       | 1            | 0%   | 1   | 0%                 | 2  | 3%                  | 0      | 0%      | 467  | 9%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A          | N/A  | N/A | N/A                | 2  | 3%                  | N/A    | N/A     | 2    | 0%   |
|   | Total Scheduled Services | 408 | 100%  | 1587 | 100% | 2022   | 100%   | 564     | 100%     | 239          | 100% | 254 | 100%               | 60 | 100%                | 76     | 100%    | 5210 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 94%     | 66%     | 36%           | 68%              | 73%                    | 59%                             | 53%                              | 100%          | 57%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 258 |

#### XII. VCBC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

| 2   | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Me  | edical | Nur  | rsing | Mental | Health | Reentry | Services |     | l/Oral<br>gery |     | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | To   | tal  |
|---|--------------------------|-----|--------|------|-------|--------|--------|---------|----------|-----|----------------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %      | N    | %     | Ν      | %      | N       | %        | N   | %              | Ν   | %                  | Ν  | %                   | Ν      | %       | N    | %    |
|   | Seen                     | 76  | 52%    | 819  | 59%   | 500    | 53%    | 163     | 55%      | 75  | 36%            | 90  | 39%                | 21 | 34%                 | 0      |         | 1744 | 53%  |
| 3 | Refused & Verified       | 46  | 31%    | 244  | 18%   | 4      | 0%     | 68      | 23%      | 10  | 5%             | 102 | 44%                | 12 | 19%                 | 0      |         | 486  | 15%  |
|   | Not Produced             | 25  | 17%    | 330  | 24%   | 407    | 43%    | 64      | 22%      | 118 | 57%            | 37  | 16%                | 19 | 31%                 | 0      |         | 1000 | 30%  |
|   | Rescheduled by CHS       | 0   | 0%     | 1    | 0%    | 34     | 4%     | 1       | 0%       | 4   | 2%             | 1   | 0%                 | 2  | 3%                  | 0      |         | 43   | 1%   |
|   | Rescheduled by Hospital  | N/A | N/A    | N/A  | N/A   | N/A    | N/A    | N/A     | N/A      | N/A | N/A            | N/A | N/A                | 8  | 13%                 | N/A    | N/A     | 8    | 0%   |
|   | Total Scheduled Services | 147 | 100%   | 1394 | 100%  | 945    | 100%   | 296     | 100%     | 207 | 100%           | 230 | 100%               | 62 | 100%                | 0      | 0%      | 3281 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 83%     | 76%     | 53%           | 78%              | 41%                    | 83%                             | 53%                              |               | 68%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 436 |

#### XIII. WF

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 7   |
|     | Average time to completion once known to CHS (hours) | 0.2 |

| 2   | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 2.1 | Referrals made to mental health services from Intake    | 3   |
| 2.2 | Referrals seen within 72 hours                          | 1   |
| 2.3 | % seen within 72 hours                                  | 33% |

|   | Scheduled Services       | Me  | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Sur | •    | • • | Clinic - On<br>and | - | ty Clinic -<br>Island | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|--------------|------|-----|--------------------|---|-----------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | N    | %    | N      | %      | N       | %        | N            | %    | Ν   | %                  | N | %                     | N      | %       | N    | %    |
|   | Seen                     | 331 | 95%   | 2495 | 77%  | 161    | 59%    | 28      | 53%      | 0            | 0%   | 6   | 43%                | 3 | 43%                   | 7      | 100%    | 3031 | 77%  |
| 3 | Refused & Verified       | 19  | 5%    | 720  | 22%  | 35     | 13%    | 3       | 6%       | 0            | 0%   | 3   | 21%                | 2 | 29%                   | 0      | 0%      | 782  | 20%  |
|   | Not Produced             | 0   | 0%    | 27   | 1%   | 66     | 24%    | 15      | 28%      | 2            | 100% | 5   | 36%                | 1 | 14%                   | 0      | 0%      | 116  | 3%   |
|   | Rescheduled by CHS       | 0   | 0%    | 0    | 0%   | 9      | 3%     | 7       | 13%      | 0            | 0%   | 0   | 0%                 | 0 | 0%                    | 0      | 0%      | 16   | 0%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A          | N/A  | N/A | N/A                | 1 | 14%                   | N/A    | N/A     | 1    | 0%   |
|   | Total Scheduled Services | 350 | 100%  | 3242 | 100% | 271    | 100%   | 53      | 100%     | 2            | 100% | 14  | 100%               | 7 | 100%                  | 7      | 100%    | 3946 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 99%     | 72%           | 58%              | 0%                     | 64%                             | 71%                              | 100%          | 97%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 169 |

# CHS Access Report: May 2021

Version: 8/31/2021

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#### II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of |
| 2.1 |   | the mental health referral was made.   |
|     | Referrals seen within 72 hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental       |
| 2.2 | Referrals seen within 72 hours          | health intake or psychiatric assessment where encounter date was <=72 hours from referral date.  |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

|   | Scheduled services by discipline with outcomes | Definition  |
|---|--|---|
|   |  | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.   |
| 3 |  | -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist,<br>ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery |
|   |  | -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology,   |
|   |  | Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular   |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |
| -   |                   |   |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

#### III. Summary Data

| 1   | CHS Intakes (New Jail Admission)                        | n    |
|-----|---|------|
| 1.1 | Completed CHS Intakes                                   | 1198 |
|     | Average time to completion once known to<br>CHS (hours) | 7.5  |

| 2   | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 21  | Referrals made to mental health services from Intake    | 262 |
| 2.2 | Referrals seen within 72 hours                          | 195 |
| 2.3 | % seen within 72 hours                                  | 74% |

|   | Scheduled Services       | Med  | lical | Nur   | sing | Mental | Health | Reentry | Services | Denta<br>Surg | •    | Specialty<br>Isla | Clinic - On<br>and | Specialt<br>Off Is | y Clinic -<br>sland | Substa | nce Use | То    | ital |
|---|--------------------------|------|-------|-------|------|--------|--------|---------|----------|---------------|------|-------------------|--------------------|--------------------|---------------------|--------|---------|-------|------|
|   | Service Outcomes         | N    | %     | N     | %    | N      | %      | N       | %        | Ν             | %    | N                 | %                  | N                  | %                   | N      | %       | Ν     | %    |
|   | Seen                     | 2059 | 68%   | 22256 | 61%  | 8742   | 61%    | 2704    | 59%      | 561           | 31%  | 879               | 43%                | 191                | 33%                 | 934    | 84%     | 38326 | 60%  |
| 3 | Refused & Verified       | 747  | 25%   | 5321  | 15%  | 152    | 1%     | 712     | 15%      | 129           | 7%   | 278               | 14%                | 53                 | 9%                  | 3      | 0%      | 7395  | 12%  |
|   | Not Produced             | 188  | 6%    | 9099  | 25%  | 4321   | 30%    | 1154    | 25%      | 1104          | 62%  | 866               | 42%                | 269                | 46%                 | 176    | 16%     | 17177 | 27%  |
|   | Rescheduled by CHS       | 21   | 1%    | 17    | 0%   | 1143   | 8%     | 38      | 1%       | 1             | 0%   | 18                | 1%                 | 35                 | 6%                  | 1      | 0%      | 1274  | 2%   |
|   | Rescheduled by Hospital  | N/A  | N/A   | N/A   | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A               | N/A                | 35                 | 6%                  | N/A    | N/A     | 35    | 0%   |
|   | Total Scheduled Services | 3015 | 100%  | 36693 | 100% | 14358  | 100%   | 4608    | 100%     | 1795          | 100% | 2041              | 100%               | 583                | 100%                | 1114   | 100%    | 64207 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 93%     | 75%     | 62%           | 74%              | 38%                    | 57%                             | 42%                              | 84%           | 71%   |

| 5   | Unscheduled Services | N    |
|-----|----------------------|------|
| 5.1 | Sick Call Completed  | 4531 |

#### IV. AMKC

|   | 1   | n   |     |
|---|-----|---|-----|
| 1 | l.1 | Completed CHS Intakes                                   | 22  |
| 1 | L.2 | Average time to completion once known to<br>CHS (hours) | 3.8 |

|     | Referrals made to mental health services<br>from Intake | n    |
|-----|---|------|
| 21  | Referrals made to mental health services from Intake    | 15   |
| 2.2 | Referrals seen within 72 hours                          | 15   |
| 2.3 | % seen within 72 hours                                  | 100% |

|   | Scheduled Services       | Med | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surj | •    |     | Clinic - On<br>and | •   | y Clinic -<br>sland | Substa | nce Use | To    | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|------|-----|--------------------|-----|---------------------|--------|---------|-------|------|
|   | Service Outcomes         | Ν   | %     | N    | %    | N      | %      | N       | %        | N             | %    | Ν   | %                  | Ν   | %                   | Ν      | %       | N     | %    |
|   | Seen                     | 246 | 67%   | 4271 | 48%  | 3149   | 67%    | 1002    | 58%      | 90            | 13%  | 155 | 32%                | 58  | 30%                 | 420    | 83%     | 9391  | 53%  |
| 3 | Refused & Verified       | 74  | 20%   | 536  | 6%   | 12     | 0%     | 254     | 15%      | 17            | 3%   | 29  | 6%                 | 11  | 6%                  | 1      | 0%      | 934   | 5%   |
|   | Not Produced             | 47  | 13%   | 4086 | 46%  | 1296   | 27%    | 464     | 27%      | 571           | 84%  | 297 | 62%                | 102 | 53%                 | 83     | 16%     | 6946  | 40%  |
|   | Rescheduled by CHS       | 2   | 1%    | 4    | 0%   | 266    | 6%     | 10      | 1%       | 0             | 0%   | 0   | 0%                 | 11  | 6%                  | 1      | 0%      | 294   | 2%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A | N/A                | 11  | 6%                  | N/A    | N/A     | 11    | 0%   |
|   | Total Scheduled Services | 369 | 100%  | 8897 | 100% | 4723   | 100%   | 1730    | 100%     | 678           | 100% | 481 | 100%               | 193 | 100%                | 505    | 100%    | 17576 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 87%     | 54%     | 67%           | 73%              | 16%                    | 38%                             | 36%                              | 83%           | 59%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 945 |

#### V. EMTC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 561 |
| 1.2 | Average time to completion once known to CHS (hours) | 5.5 |

| 2   | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 2.1 | Referrals made to mental health services from Intake    | 136 |
| 2.2 | Referrals seen within 72 hours                          | 83  |
| 2.3 | % seen within 72 hours                                  | 61% |

|   | Scheduled Services       | Mee | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surg | •    | • • | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | To   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | Ν   | %     | N    | %    | N      | %      | N       | %        | Ν             | %    | N   | %                  | Ν  | %                   | Ν      | %       | N    | %    |
|   | Seen                     | 35  | 39%   | 1330 | 65%  | 426    | 56%    | 208     | 45%      | 0             | 0%   | 12  | 63%                | 5  | 50%                 | 142    | 85%     | 2158 | 60%  |
| 3 | Refused & Verified       | 50  | 56%   | 529  | 26%  | 11     | 1%     | 123     | 27%      | 0             | 0%   | 0   | 0%                 | 0  | 0%                  | 1      | 1%      | 714  | 20%  |
|   | Not Produced             | 5   | 6%    | 196  | 10%  | 205    | 27%    | 133     | 29%      | 4             | 100% | 7   | 37%                | 5  | 50%                 | 25     | 15%     | 580  | 16%  |
|   | Rescheduled by CHS       | 0   | 0%    | 0    | 0%   | 124    | 16%    | 0       | 0%       | 0             | 0%   | 0   | 0%                 | 0  | 0%                  | 0      | 0%      | 124  | 3%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A | N/A                | 0  | 0%                  | N/A    | N/A     | 0    | 0%   |
|   | Total Scheduled Services | 90  | 100%  | 2055 | 100% | 766    | 100%   | 464     | 100%     | 4             | 100% | 19  | 100%               | 10 | 100%                | 168    | 100%    | 3576 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.3 | Percent completed | 94%     | 90%     | 57%           | 71%              | 0%                     | 63%                             | 50%                              | 85%           | 80%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 265 |

#### VI. GRVC

|   | 1   | CHS Intakes (New Jail Admission)                        | n   |
|---|-----|---|-----|
| 1 | l.1 | Completed CHS Intakes                                   | 0   |
| 1 | L.2 | Average time to completion once known to<br>CHS (hours) | 0.0 |

| 2   | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Me  | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Sur | •    |     | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|--------------|------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | N    | %    | N      | %      | N       | %        | Ν            | %    | Ν   | %                  | Ν  | %                   | Ν      | %       | N    | %    |
|   | Seen                     | 96  | 38%   | 1788 | 41%  | 1714   | 76%    | 339     | 71%      | 62           | 24%  | 50  | 23%                | 16 | 24%                 | 72     | 100%    | 4137 | 52%  |
| 3 | Refused & Verified       | 131 | 52%   | 439  | 10%  | 8      | 0%     | 22      | 5%       | 17           | 7%   | 1   | 0%                 | 0  | 0%                  | 0      | 0%      | 618  | 8%   |
|   | Not Produced             | 26  | 10%   | 2182 | 49%  | 380    | 17%    | 110     | 23%      | 175          | 69%  | 167 | 77%                | 40 | 61%                 | 0      | 0%      | 3080 | 38%  |
|   | Rescheduled by CHS       | 0   | 0%    | 2    | 0%   | 153    | 7%     | 7       | 1%       | 1            | 0%   | 0   | 0%                 | 4  | 6%                  | 0      | 0%      | 167  | 2%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A          | N/A  | N/A | N/A                | 6  | 9%                  | N/A    | N/A     | 6    | 0%   |
|   | Total Scheduled Services | 253 | 100%  | 4411 | 100% | 2255   | 100%   | 478     | 100%     | 255          | 100% | 218 | 100%               | 66 | 100%                | 72     | 100%    | 8008 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 90%     | 50%     | 76%           | 76%              | 31%                    | 23%                             | 24%                              | 100%          | 59%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 939 |

#### VII. NIC

| 1   | CHS Intakes (New Jail Admission)                     | n    |
|-----|--|------|
| 1.1 | Completed CHS Intakes                                | 2    |
| 1.2 | Average time to completion once known to CHS (hours) | 97.7 |

| - 7 | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 21  | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Me  | dical | Nur  | sing | Mental | l Health | Reentry | Services |     | l/Oral<br>gery |     | Clinic - On<br>and | •   | y Clinic -<br>sland | Substa | nce Use | То   | otal |
|---|--------------------------|-----|-------|------|------|--------|----------|---------|----------|-----|----------------|-----|--------------------|-----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | N    | %    | N      | %        | N       | %        | Ν   | %              | Ν   | %                  | Ν   | %                   | Ν      | %       | N    | %    |
|   | Seen                     | 184 | 77%   | 6107 | 80%  | 418    | 72%      | 101     | 67%      | 41  | 40%            | 209 | 65%                | 61  | 47%                 | 15     | 94%     | 7136 | 77%  |
| 3 | Refused & Verified       | 44  | 18%   | 1291 | 17%  | 5      | 1%       | 25      | 17%      | 29  | 28%            | 42  | 13%                | 17  | 13%                 | 0      | 0%      | 1453 | 16%  |
|   | Not Produced             | 10  | 4%    | 265  | 3%   | 152    | 26%      | 23      | 15%      | 33  | 32%            | 58  | 18%                | 31  | 24%                 | 1      | 6%      | 573  | 6%   |
|   | Rescheduled by CHS       | 0   | 0%    | 1    | 0%   | 9      | 2%       | 2       | 1%       | 0   | 0%             | 13  | 4%                 | 12  | 9%                  | 0      | 0%      | 37   | 0%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A      | N/A     | N/A      | N/A | N/A            | N/A | N/A                | 10  | 8%                  | N/A    | N/A     | 10   | 0%   |
|   | Total Scheduled Services | 238 | 100%  | 7664 | 100% | 584    | 100%     | 151     | 100%     | 103 | 100%           | 322 | 100%               | 131 | 100%                | 16     | 100%    | 9209 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 96%     | 97%     | 72%           | 83%              | 68%                    | 78%                             | 60%                              | 94%           | 93%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 467 |

#### VIII. OBCC

| 1   | CHS Intakes (New Jail Admission)                        | n   |
|-----|---|-----|
| 1.1 | Completed CHS Intakes                                   | 533 |
| 1.2 | Average time to completion once known to<br>CHS (hours) | 9.3 |

|     | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 21  | Referrals made to mental health services from Intake    | 70  |
| 2.2 | Referrals seen within 72 hours                          | 56  |
| 2.3 | % seen within 72 hours                                  | 80% |

|   | Scheduled Services       | Med | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surg | •    | • • | Clinic - On<br>and | Specialt<br>Off I | y Clinic -<br>sland | Substa | nce Use | To   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|------|-----|--------------------|-------------------|---------------------|--------|---------|------|------|
|   | Service Outcomes         | Ν   | %     | N    | %    | N      | %      | Ν       | %        | Ν             | %    | N   | %                  | N                 | %                   | Ν      | %       | N    | %    |
|   | Seen                     | 157 | 64%   | 2524 | 59%  | 552    | 38%    | 210     | 50%      | 87            | 46%  | 35  | 20%                | 14                | 27%                 | 125    | 65%     | 3704 | 53%  |
| 3 | Refused & Verified       | 71  | 29%   | 1138 | 27%  | 30     | 2%     | 95      | 22%      | 20            | 11%  | 3   | 2%                 | 1                 | 2%                  | 1      | 1%      | 1359 | 19%  |
|   | Not Produced             | 17  | 7%    | 631  | 15%  | 714    | 49%    | 118     | 28%      | 81            | 43%  | 136 | 78%                | 33                | 63%                 | 66     | 34%     | 1796 | 26%  |
|   | Rescheduled by CHS       | 0   | 0%    | 0    | 0%   | 165    | 11%    | 1       | 0%       | 0             | 0%   | 0   | 0%                 | 4                 | 8%                  | 0      | 0%      | 170  | 2%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A | N/A                | 0                 | 0%                  | N/A    | N/A     | 0    | 0%   |
|   | Total Scheduled Services | 245 | 100%  | 4293 | 100% | 1461   | 100%   | 424     | 100%     | 188           | 100% | 174 | 100%               | 52                | 100%                | 192    | 100%    | 7029 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 93%     | 85%     | 40%           | 72%              | 57%                    | 22%                             | 29%                              | 66%           | 72%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 429 |

#### IX. RMSC

| 1  | CHS Intakes (New Jail Admission)                     | n   |
|----|--|-----|
| 1. | Completed CHS Intakes                                | 75  |
| 1. | Average time to completion once known to CHS (hours) | 8.5 |

|     | Referrals made to mental health services<br>from Intake | n    |
|-----|---|------|
| 2.1 | Referrals made to mental health services from Intake    | 41   |
| 2.2 | Referrals seen within 72 hours                          | 41   |
| 2.3 | % seen within 72 hours                                  | 100% |

|   | Scheduled Services       | Med | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surj | •    |     | Clinic - On<br>and | Specialt<br>Off I | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|------|-----|--------------------|-------------------|---------------------|--------|---------|------|------|
|   | Service Outcomes         | Ν   | %     | N    | %    | N      | %      | N       | %        | N             | %    | N   | %                  | Ν                 | %                   | N      | %       | Ν    | %    |
|   | Seen                     | 854 | 86%   | 1719 | 73%  | 1107   | 89%    | 365     | 79%      | 97            | 70%  | 266 | 66%                | 0                 | 0%                  | 104    | 99%     | 4512 | 79%  |
| 3 | Refused & Verified       | 78  | 8%    | 310  | 13%  | 37     | 3%     | 47      | 10%      | 21            | 15%  | 67  | 17%                | 2                 | 33%                 | 0      | 0%      | 562  | 10%  |
|   | Not Produced             | 46  | 5%    | 335  | 14%  | 91     | 7%     | 50      | 11%      | 21            | 15%  | 64  | 16%                | 1                 | 17%                 | 1      | 1%      | 609  | 11%  |
|   | Rescheduled by CHS       | 18  | 2%    | 6    | 0%   | 12     | 1%     | 2       | 0%       | 0             | 0%   | 5   | 1%                 | 0                 | 0%                  | 0      | 0%      | 43   | 1%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A | N/A                | 3                 | 50%                 | N/A    | N/A     | 3    | 0%   |
|   | Total Scheduled Services | 996 | 100%  | 2370 | 100% | 1247   | 100%   | 464     | 100%     | 139           | 100% | 402 | 100%               | 6                 | 100%                | 105    | 100%    | 5729 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 94%     | 86%     | 92%           | 89%              | 85%                    | 83%                             | 33%                              | 99%           | 89%   |

|   | 5   | Unscheduled Services | N   |
|---|-----|----------------------|-----|
| ſ | 5.1 | Sick Call Completed  | 598 |

#### X. RNDC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Me  | dical | Nur  | rsing | Mental | Health | Reentry | Services |     | l/Oral<br>gery | • • | Clinic - On<br>and |    | ty Clinic -<br>sland | Substa | nce Use | То   | otal |
|---|--------------------------|-----|-------|------|-------|--------|--------|---------|----------|-----|----------------|-----|--------------------|----|----------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | N    | %     | Ν      | %      | N       | %        | N   | %              | Ν   | %                  | Ν  | %                    | Ν      | %       | N    | %    |
|   | Seen                     | 91  | 29%   | 983  | 55%   | 751    | 37%    | 218     | 50%      | 83  | 51%            | 46  | 25%                | 9  | 18%                  | 55     | 100%    | 2236 | 44%  |
| 3 | Refused & Verified       | 212 | 66%   | 54   | 3%    | 16     | 1%     | 58      | 13%      | 14  | 9%             | 57  | 31%                | 10 | 20%                  | 0      | 0%      | 421  | 8%   |
|   | Not Produced             | 15  | 5%    | 751  | 42%   | 984    | 48%    | 144     | 33%      | 65  | 40%            | 79  | 43%                | 30 | 60%                  | 0      | 0%      | 2068 | 41%  |
|   | Rescheduled by CHS       | 1   | 0%    | 1    | 0%    | 297    | 15%    | 13      | 3%       | 0   | 0%             | 0   | 0%                 | 0  | 0%                   | 0      | 0%      | 312  | 6%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A   | N/A    | N/A    | N/A     | N/A      | N/A | N/A            | N/A | N/A                | 1  | 2%                   | N/A    | N/A     | 1    | 0%   |
|   | Total Scheduled Services | 319 | 100%  | 1789 | 100%  | 2048   | 100%   | 433     | 100%     | 162 | 100%           | 182 | 100%               | 50 | 100%                 | 55     | 100%    | 5038 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 95%     | 58%     | 37%           | 64%              | 60%                    | 57%                             | 38%                              | 100%          | 53%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 251 |

#### XI. VCBC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 2.1 | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Med | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surj | •    | • • | Clinic - On<br>and | Specialt<br>Off I | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|------|-----|--------------------|-------------------|---------------------|--------|---------|------|------|
|   | Service Outcomes         | Ν   | %     | N    | %    | N      | %      | N       | %        | N             | %    | N   | %                  | N                 | %                   | N      | %       | Ν    | %    |
|   | Seen                     | 124 | 57%   | 993  | 62%  | 502    | 47%    | 198     | 52%      | 101           | 38%  | 101 | 44%                | 23                | 37%                 | 0      |         | 2042 | 53%  |
| 3 | Refused & Verified       | 73  | 33%   | 158  | 10%  | 2      | 0%     | 75      | 20%      | 11            | 4%   | 79  | 35%                | 9                 | 15%                 | 0      |         | 407  | 11%  |
|   | Not Produced             | 22  | 10%   | 460  | 29%  | 449    | 42%    | 109     | 28%      | 151           | 57%  | 48  | 21%                | 22                | 35%                 | 0      |         | 1261 | 33%  |
|   | Rescheduled by CHS       | 0   | 0%    | 1    | 0%   | 106    | 10%    | 2       | 1%       | 0             | 0%   | 0   | 0%                 | 4                 | 6%                  | 0      |         | 113  | 3%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A | N/A                | 4                 | 6%                  | N/A    | N/A     | 4    | 0%   |
|   | Total Scheduled Services | 219 | 100%  | 1612 | 100% | 1059   | 100%   | 384     | 100%     | 263           | 100% | 228 | 100%               | 62                | 100%                | 0      | 0%      | 3827 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 90%     | 71%     | 48%           | 71%              | 43%                    | 79%                             | 52%                              |               | 64%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 477 |

#### XII. WF

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 5   |
|     | Average time to completion once known to CHS (hours) | 5.3 |

| 2   | Referrals made to mental health services<br>from Intake | n |
|-----|---|---|
| 21  | Referrals made to mental health services from Intake    | 0 |
| 2.2 | Referrals seen within 72 hours                          | 0 |
| 2.3 | % seen within 72 hours                                  |   |

|   | Scheduled Services       | Mee | dical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surj | l/Oral<br>gery | • • | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|----------------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | Ν    | %    | N      | %      | Ν       | %        | N             | %              | N   | %                  | Ν  | %                   | Ν      | %       | N    | %    |
|   | Seen                     | 272 | 95%   | 2541 | 71%  | 123    | 57%    | 63      | 79%      | 0             | 0%             | 5   | 33%                | 5  | 38%                 | 1      | 100%    | 3010 | 71%  |
| 3 | Refused & Verified       | 14  | 5%    | 866  | 24%  | 31     | 14%    | 13      | 16%      | 0             | 0%             | 0   | 0%                 | 3  | 23%                 | 0      | 0%      | 927  | 22%  |
|   | Not Produced             | 0   | 0%    | 193  | 5%   | 50     | 23%    | 3       | 4%       | 3             | 100%           | 10  | 67%                | 5  | 38%                 | 0      | 0%      | 264  | 6%   |
|   | Rescheduled by CHS       | 0   | 0%    | 2    | 0%   | 11     | 5%     | 1       | 1%       | 0             | 0%             | 0   | 0%                 | 0  | 0%                  | 0      | 0%      | 14   | 0%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A            | N/A | N/A                | 0  | 0%                  | N/A    | N/A     | 0    | 0%   |
|   | Total Scheduled Services | 286 | 100%  | 3602 | 100% | 215    | 100%   | 80      | 100%     | 3             | 100%           | 15  | 100%               | 13 | 100%                | 1      | 100%    | 4215 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 95%     | 72%           | 95%              | 0%                     | 33%                             | 62%                              | 100%          | 93%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 160 |

# CHS Access Report: June 2021

Version: 8/31/2021

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#### II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of |
| 2.1 | Referrals made to mental hearth service | the mental health referral was made.   |
|     | Referrals seen within // hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental       |
| 2.2 |   | health intake or psychiatric assessment where encounter date was <=72 hours from referral date.  |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

|   | Scheduled services by discipline with outcomes | Definition  |
|---|--|---|
|   |  | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.   |
| 3 |  | -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist,<br>ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery |
|   |  | -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology,   |
|   |  | Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular   |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |
| -   |                   |   |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

#### III. Summary Data

| 1   | CHS Intakes (New Jail Admission)                        | n    |
|-----|---|------|
| 1.1 | Completed CHS Intakes                                   | 1324 |
| 1.2 | Average time to completion once known to<br>CHS (hours) | 4.1  |

|     | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 21  | Referrals made to mental health services from Intake    | 237 |
| 2.2 | Referrals seen within 72 hours                          | 207 |
| 2.3 | % seen within 72 hours                                  | 87% |

|   | Scheduled Services       | Mec  | lical | Nur   | sing | Mental | Health | Reentry | Services | Denta<br>Surg | •    |      | Clinic - On<br>and | •   | y Clinic -<br>sland | Substa | nce Use | То    | tal  |
|---|--------------------------|------|-------|-------|------|--------|--------|---------|----------|---------------|------|------|--------------------|-----|---------------------|--------|---------|-------|------|
|   | Service Outcomes         | N    | %     | N     | %    | N      | %      | N       | %        | N             | %    | Ν    | %                  | Ν   | %                   | N      | %       | N     | %    |
|   | Seen                     | 2057 | 67%   | 22374 | 61%  | 8589   | 60%    | 2975    | 60%      | 662           | 33%  | 1053 | 42%                | 184 | 35%                 | 1079   | 73%     | 38973 | 60%  |
| 3 | Refused & Verified       | 779  | 25%   | 5157  | 14%  | 152    | 1%     | 771     | 16%      | 158           | 8%   | 305  | 12%                | 65  | 12%                 | 1      | 0%      | 7388  | 11%  |
|   | Not Produced             | 235  | 8%    | 8929  | 24%  | 4268   | 30%    | 1150    | 23%      | 1216          | 60%  | 1129 | 45%                | 245 | 46%                 | 396    | 27%     | 17568 | 27%  |
|   | Rescheduled by CHS       | 12   | 0%    | 25    | 0%   | 1329   | 9%     | 55      | 1%       | 0             | 0%   | 12   | 0%                 | 17  | 3%                  | 1      | 0%      | 1451  | 2%   |
|   | Rescheduled by Hospital  | N/A  | N/A   | N/A   | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A  | N/A  | N/A                | 21  | 4%                  | N/A    | N/A     | 21    | 0%   |
|   | Total Scheduled Services | 3083 | 100%  | 36485 | 100% | 14338  | 100%   | 4951    | 100%     | 2036          | 100% | 2499 | 100%               | 532 | 100%                | 1477   | 100%    | 65401 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 92%     | 75%     | 61%           | 76%              | 40%                    | 54%                             | 47%                              | 73%           | 71%   |

| 5   | 5 Unscheduled Services |      |  |  |  |  |  |  |  |
|-----|------------------------|------|--|--|--|--|--|--|--|
| 5.1 | Sick Call Completed    | 4122 |  |  |  |  |  |  |  |

#### IV. AMKC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 10  |
| 1.2 | Average time to completion once known to CHS (hours) | 3.7 |

| 2   | Referrals made to mental health services<br>from Intake | n    |
|-----|---|------|
| 2.1 | Referrals made to mental health services from Intake    | 12   |
| 2.2 | Referrals seen within 72 hours                          | 12   |
| 2.3 | % seen within 72 hours                                  | 100% |

|   | Scheduled Services       | Med | lical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surg | l/Oral<br>gery | • • | Clinic - On<br>and | Specialt<br>Off I | y Clinic -<br>sland | Substa | nce Use | То    | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|----------------|-----|--------------------|-------------------|---------------------|--------|---------|-------|------|
|   | Service Outcomes         | N   | %     | N    | %    | N      | %      | Ν       | %        | N             | %              | Ν   | %                  | Ν                 | %                   | Ν      | %       | N     | %    |
|   | Seen                     | 250 | 62%   | 4221 | 54%  | 3057   | 69%    | 1176    | 62%      | 137           | 18%            | 204 | 32%                | 46                | 25%                 | 429    | 65%     | 9520  | 56%  |
| 3 | Refused & Verified       | 102 | 25%   | 284  | 4%   | 10     | 0%     | 318     | 17%      | 16            | 2%             | 35  | 5%                 | 15                | 8%                  | 0      | 0%      | 780   | 5%   |
|   | Not Produced             | 53  | 13%   | 3370 | 43%  | 1034   | 23%    | 413     | 22%      | 608           | 80%            | 402 | 63%                | 112               | 61%                 | 231    | 35%     | 6223  | 37%  |
|   | Rescheduled by CHS       | 1   | 0%    | 5    | 0%   | 323    | 7%     | 2       | 0%       | 0             | 0%             | 2   | 0%                 | 6                 | 3%                  | 1      | 0%      | 340   | 2%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A            | N/A | N/A                | 6                 | 3%                  | N/A    | N/A     | 6     | 0%   |
|   | Total Scheduled Services | 406 | 100%  | 7880 | 100% | 4424   | 100%   | 1909    | 100%     | 761           | 100%           | 643 | 100%               | 185               | 100%                | 661    | 100%    | 16869 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 87%     | 57%     | 69%           | 78%              | 20%                    | 37%                             | 33%                              | 65%           | 61%   |

| 5   | 5 Unscheduled Services |     |  |  |  |  |  |
|-----|------------------------|-----|--|--|--|--|--|
| 5.1 | Sick Call Completed    | 880 |  |  |  |  |  |

#### V. GRVC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

| 2   | Referrals made to mental health services<br>from Intake | n  |
|-----|---|----|
| 2.1 | Referrals made to mental health services from Intake    | 0  |
| 2.2 | Referrals seen within 72 hours                          | 0  |
| 2.3 | % seen within 72 hours                                  | 0% |

|   | Scheduled Services       | Med | dical | Nur  | sing | Mental | Health | Reentry | Services |     | l/Oral<br>gery | Specialty<br>Isla | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|-----|----------------|-------------------|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | Ν    | %    | N      | %      | N       | %        | Ν   | %              | N                 | %                  | Ν  | %                   | N      | %       | N    | %    |
|   | Seen                     | 128 | 56%   | 1946 | 45%  | 1688   | 70%    | 366     | 57%      | 62  | 29%            | 16                | 6%                 | 17 | 27%                 | 44     | 100%    | 4267 | 52%  |
| 3 | Refused & Verified       | 70  | 31%   | 451  | 10%  | 6      | 0%     | 31      | 5%       | 24  | 11%            | 9                 | 4%                 | 0  | 0%                  | 0      | 0%      | 591  | 7%   |
|   | Not Produced             | 31  | 14%   | 1960 | 45%  | 565    | 23%    | 204     | 32%      | 130 | 60%            | 221               | 89%                | 41 | 65%                 | 0      | 0%      | 3152 | 38%  |
|   | Rescheduled by CHS       | 0   | 0%    | 0    | 0%   | 147    | 6%     | 39      | 6%       | 0   | 0%             | 1                 | 0%                 | 3  | 5%                  | 0      | 0%      | 190  | 2%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A | N/A            | N/A               | N/A                | 2  | 3%                  | N/A    | N/A     | 2    | 0%   |
|   | Total Scheduled Services | 229 | 100%  | 4357 | 100% | 2406   | 100%   | 640     | 100%     | 216 | 100%           | 247               | 100%               | 63 | 100%                | 44     | 100%    | 8202 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 86%     | 55%     | 70%           | 62%              | 40%                    | 10%                             | 27%                              | 100%          | 59%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 760 |

#### VI. NIC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.: | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n    |
|-----|---|------|
| 2.1 | Referrals made to mental health services from Intake    | 1    |
| 2.2 | Referrals seen within 72 hours                          | 1    |
| 2.3 | % seen within 72 hours                                  | 100% |

|   | Scheduled Services       | Med | dical | Nur  | sing | Menta | Health | Reentry | Services |     | l/Oral<br>gery |     | Clinic - On<br>and | •   | y Clinic -<br>sland | Substa | nce Use | To   | tal  |
|---|--------------------------|-----|-------|------|------|-------|--------|---------|----------|-----|----------------|-----|--------------------|-----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | Ν    | %    | Ν     | %      | Ν       | %        | Ν   | %              | N   | %                  | Ν   | %                   | N      | %       | N    | %    |
|   | Seen                     | 205 | 78%   | 5964 | 75%  | 476   | 74%    | 116     | 67%      | 47  | 38%            | 264 | 66%                | 66  | 55%                 | 19     | 100%    | 7157 | 74%  |
| 3 | Refused & Verified       | 47  | 18%   | 1600 | 20%  | 6     | 1%     | 30      | 17%      | 44  | 35%            | 48  | 12%                | 24  | 20%                 | 0      | 0%      | 1799 | 19%  |
|   | Not Produced             | 10  | 4%    | 360  | 5%   | 126   | 20%    | 23      | 13%      | 34  | 27%            | 81  | 20%                | 20  | 17%                 | 0      | 0%      | 654  | 7%   |
|   | Rescheduled by CHS       | 0   | 0%    | 5    | 0%   | 31    | 5%     | 4       | 2%       | 0   | 0%             | 5   | 1%                 | 5   | 4%                  | 0      | 0%      | 50   | 1%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A   | N/A    | N/A     | N/A      | N/A | N/A            | N/A | N/A                | 5   | 4%                  | N/A    | N/A     | 5    | 0%   |
|   | Total Scheduled Services | 262 | 100%  | 7929 | 100% | 639   | 100%   | 173     | 100%     | 125 | 100%           | 398 | 100%               | 120 | 100%                | 19     | 100%    | 9665 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 96%     | 95%     | 75%           | 84%              | 73%                    | 78%                             | 75%                              | 100%          | 93%   |

| 5   | 5 Unscheduled Services |     |  |  |  |  |  |
|-----|------------------------|-----|--|--|--|--|--|
| 5.1 | Sick Call Completed    | 486 |  |  |  |  |  |

#### VII. OBCC

| 1   | CHS Intakes (New Jail Admission)                        | n    |
|-----|---|------|
|     | Completed CHS Intakes                                   | 1199 |
| 1.2 | Average time to completion once known to<br>CHS (hours) | 3.7  |

|     | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 2.1 | Referrals made to mental health services from Intake    | 168 |
| 2.2 | Referrals seen within 72 hours                          | 140 |
| 2.3 | % seen within 72 hours                                  | 83% |

|   | Scheduled Services       | Mec | dical | Nur  | sing | Mental | Health | Reentry | Services |     | l/Oral<br>gery | Specialty<br>Isla | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | To    | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|-----|----------------|-------------------|--------------------|----|---------------------|--------|---------|-------|------|
|   | Service Outcomes         | N   | %     | N    | %    | N      | %      | Ν       | %        | N   | %              | N                 | %                  | Ν  | %                   | N      | %       | N     | %    |
|   | Seen                     | 216 | 61%   | 4915 | 62%  | 710    | 49%    | 317     | 55%      | 96  | 34%            | 31                | 20%                | 7  | 25%                 | 431    | 73%     | 6723  | 59%  |
| 3 | Refused & Verified       | 113 | 32%   | 1780 | 23%  | 57     | 4%     | 142     | 25%      | 12  | 4%             | 12                | 8%                 | 5  | 18%                 | 0      | 0%      | 2121  | 19%  |
|   | Not Produced             | 22  | 6%    | 1185 | 15%  | 664    | 46%    | 113     | 20%      | 173 | 62%            | 111               | 72%                | 15 | 54%                 | 163    | 27%     | 2446  | 22%  |
|   | Rescheduled by CHS       | 1   | 0%    | 4    | 0%   | 19     | 1%     | 0       | 0%       | 0   | 0%             | 0                 | 0%                 | 1  | 4%                  | 0      | 0%      | 25    | 0%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A | N/A            | N/A               | N/A                | 0  | 0%                  | N/A    | N/A     | 0     | 0%   |
|   | Total Scheduled Services | 352 | 100%  | 7884 | 100% | 1450   | 100%   | 572     | 100%     | 281 | 100%           | 154               | 100%               | 28 | 100%                | 594    | 100%    | 11315 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 93%     | 85%     | 53%           | 80%              | 38%                    | 28%                             | 43%                              | 73%           | 78%   |

|   | 5   | Unscheduled Services | N   |
|---|-----|----------------------|-----|
| - | 5.1 | Sick Call Completed  | 479 |

#### VIII. RMSC

| 1   | CHS Intakes (New Jail Admission)                        | n   |
|-----|---|-----|
| 1.1 | Completed CHS Intakes                                   | 110 |
| 1.2 | Average time to completion once known to<br>CHS (hours) | 8.1 |

|     | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 2.1 | Referrals made to mental health services from Intake    | 54  |
| 2.2 | Referrals seen within 72 hours                          | 53  |
| 2.3 | % seen within 72 hours                                  | 98% |

|   | Scheduled Services       | Med  | lical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surg | l/Oral<br>gery |     | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | То   | ital |
|---|--------------------------|------|-------|------|------|--------|--------|---------|----------|---------------|----------------|-----|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N    | %     | N    | %    | N      | %      | N       | %        | Ν             | %              | N   | %                  | Ν  | %                   | N      | %       | N    | %    |
|   | Seen                     | 888  | 86%   | 1949 | 77%  | 1162   | 88%    | 421     | 76%      | 120           | 80%            | 348 | 73%                | 9  | 50%                 | 91     | 99%     | 4988 | 81%  |
| 3 | Refused & Verified       | 98   | 9%    | 321  | 13%  | 33     | 2%     | 44      | 8%       | 19            | 13%            | 72  | 15%                | 5  | 28%                 | 0      | 0%      | 592  | 10%  |
|   | Not Produced             | 40   | 4%    | 256  | 10%  | 124    | 9%     | 81      | 15%      | 11            | 7%             | 53  | 11%                | 3  | 17%                 | 1      | 1%      | 569  | 9%   |
|   | Rescheduled by CHS       | 8    | 1%    | 6    | 0%   | 6      | 0%     | 5       | 1%       | 0             | 0%             | 2   | 0%                 | 1  | 6%                  | 0      | 0%      | 28   | 0%   |
|   | Rescheduled by Hospital  | N/A  | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A            | N/A | N/A                | 0  | 0%                  | N/A    | N/A     | 0    | 0%   |
|   | Total Scheduled Services | 1034 | 100%  | 2532 | 100% | 1325   | 100%   | 551     | 100%     | 150           | 100%           | 475 | 100%               | 18 | 100%                | 92     | 100%    | 6177 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 95%     | 90%     | 90%           | 84%              | 93%                    | 88%                             | 78%                              | 99%           | 90%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 673 |

### IX. RNDC

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 0   |
| 1.2 | Average time to completion once known to CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n  |
|-----|---|----|
| 2.1 | Referrals made to mental health services from Intake    | 0  |
| 2.2 | Referrals seen within 72 hours                          | 0  |
| 2.3 | % seen within 72 hours                                  | 0% |

|   | Scheduled Services       | Mec | lical | Nur  | sing | Mental | Health | Reentry | Services | Denta<br>Surg | l/Oral<br>gery | • • | Clinic - On<br>and | Specialt<br>Off I | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|---------------|----------------|-----|--------------------|-------------------|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | N    | %    | N      | %      | Ν       | %        | Ν             | %              | Ν   | %                  | Ν                 | %                   | N      | %       | N    | %    |
|   | Seen                     | 91  | 24%   | 1262 | 51%  | 825    | 31%    | 322     | 51%      | 103           | 45%            | 64  | 25%                | 14                | 26%                 | 61     | 100%    | 2742 | 41%  |
| 3 | Refused & Verified       | 240 | 62%   | 105  | 4%   | 14     | 1%     | 115     | 18%      | 34            | 15%            | 20  | 8%                 | 5                 | 9%                  | 0      | 0%      | 533  | 8%   |
|   | Not Produced             | 55  | 14%   | 1127 | 45%  | 1132   | 43%    | 194     | 31%      | 93            | 40%            | 175 | 67%                | 30                | 57%                 | 0      | 0%      | 2806 | 41%  |
|   | Rescheduled by CHS       | 0   | 0%    | 1    | 0%   | 678    | 26%    | 3       | 0%       | 0             | 0%             | 1   | 0%                 | 0                 | 0%                  | 0      | 0%      | 683  | 10%  |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A           | N/A            | N/A | N/A                | 4                 | 8%                  | N/A    | N/A     | 4    | 0%   |
|   | Total Scheduled Services | 386 | 100%  | 2495 | 100% | 2649   | 100%   | 634     | 100%     | 230           | 100%           | 260 | 100%               | 53                | 100%                | 61     | 100%    | 6768 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 86%     | 55%     | 32%           | 69%              | 60%                    | 32%                             | 36%                              | 100%          | 48%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 281 |

### X. VCBC

| 1   | CHS Intakes (New Jail Admission)                        | n   |
|-----|---|-----|
|     | Completed CHS Intakes                                   | 0   |
| 1.2 | Average time to completion once known to<br>CHS (hours) | 0.0 |

|     | Referrals made to mental health services<br>from Intake | n  |
|-----|---|----|
| 2.1 | Referrals made to mental health services from Intake    | 0  |
| 2.2 | Referrals seen within 72 hours                          | 0  |
| 2.3 | % seen within 72 hours                                  | 0% |

|   | Scheduled Services       | Med | dical | Nur  | sing | Mental | Health | Reentry | Services |     | l/Oral<br>gery | Specialty<br>Isla | Clinic - On<br>and | •  | y Clinic -<br>sland | Substa | nce Use | То   | tal  |
|---|--------------------------|-----|-------|------|------|--------|--------|---------|----------|-----|----------------|-------------------|--------------------|----|---------------------|--------|---------|------|------|
|   | Service Outcomes         | N   | %     | N    | %    | N      | %      | Ν       | %        | Ν   | %              | Ν                 | %                  | Ν  | %                   | N      | %       | N    | %    |
|   | Seen                     | 67  | 37%   | 1025 | 62%  | 562    | 45%    | 227     | 53%      | 97  | 36%            | 116               | 38%                | 21 | 37%                 | 0      |         | 2115 | 51%  |
| 3 | Refused & Verified       | 94  | 51%   | 52   | 3%   | 3      | 0%     | 84      | 20%      | 9   | 3%             | 107               | 35%                | 9  | 16%                 | 0      |         | 358  | 9%   |
|   | Not Produced             | 20  | 11%   | 567  | 34%  | 564    | 45%    | 114     | 27%      | 165 | 61%            | 80                | 26%                | 23 | 40%                 | 0      |         | 1533 | 37%  |
|   | Rescheduled by CHS       | 2   | 1%    | 4    | 0%   | 114    | 9%     | 1       | 0%       | 0   | 0%             | 1                 | 0%                 | 1  | 2%                  | 0      |         | 123  | 3%   |
|   | Rescheduled by Hospital  | N/A | N/A   | N/A  | N/A  | N/A    | N/A    | N/A     | N/A      | N/A | N/A            | N/A               | N/A                | 3  | 5%                  | N/A    | N/A     | 3    | 0%   |
|   | Total Scheduled Services | 183 | 100%  | 1648 | 100% | 1243   | 100%   | 426     | 100%     | 271 | 100%           | 304               | 100%               | 57 | 100%                | 0      | 0%      | 4132 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 88%     | 65%     | 45%           | 73%              | 39%                    | 73%                             | 53%                              |               | 60%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 436 |

### XI. WF

| 1   | CHS Intakes (New Jail Admission)                     | n   |
|-----|--|-----|
| 1.1 | Completed CHS Intakes                                | 5   |
| 1.2 | Average time to completion once known to CHS (hours) | 2.4 |

| 2   | Referrals made to mental health services<br>from Intake | n   |
|-----|---|-----|
| 2.1 | Referrals made to mental health services from Intake    | 2   |
| 2.2 | Referrals seen within 72 hours                          | 1   |
| 2.3 | % seen within 72 hours                                  | 50% |

|   | Scheduled Services Medical |     | Nursing |      | Mental Health |     | Reentry Services |     | Dental/Oral<br>Surgery |     | Specialty Clinic - On<br>Island |     | Specialty Clinic -<br>Off Island |   | Substance Use |     | Total |      |      |
|---|----------------------------|-----|---------|------|---------------|-----|------------------|-----|------------------------|-----|---------------------------------|-----|----------------------------------|---|---------------|-----|-------|------|------|
|   | Service Outcomes           | Ν   | %       | N    | %             | N   | %                | N   | %                      | Ν   | %                               | Ν   | %                                | Ν | %             | N   | %     | N    | %    |
|   | Seen                       | 212 | 92%     | 1092 | 62%           | 109 | 54%              | 30  | 68%                    | 0   | 0%                              | 10  | 56%                              | 4 | 50%           | 4   | 67%   | 1461 | 64%  |
| 3 | Refused & Verified         | 15  | 6%      | 564  | 32%           | 23  | 11%              | 5   | 11%                    | 0   | 0%                              | 2   | 11%                              | 2 | 25%           | 1   | 17%   | 612  | 27%  |
|   | Not Produced               | 4   | 2%      | 104  | 6%            | 59  | 29%              | 8   | 18%                    | 2   | 100%                            | 6   | 33%                              | 1 | 13%           | 1   | 17%   | 185  | 8%   |
|   | Rescheduled by CHS         | 0   | 0%      | 0    | 0%            | 11  | 5%               | 1   | 2%                     | 0   | 0%                              | 0   | 0%                               | 0 | 0%            | 0   | 0%    | 12   | 1%   |
|   | Rescheduled by Hospital    | N/A | N/A     | N/A  | N/A           | N/A | N/A              | N/A | N/A                    | N/A | N/A                             | N/A | N/A                              | 1 | 13%           | N/A | N/A   | 1    | 0%   |
|   | Total Scheduled Services   | 231 | 100%    | 1760 | 100%          | 202 | 100%             | 44  | 100%                   | 2   | 100%                            | 18  | 100%                             | 8 | 100%          | 6   | 100%  | 2271 | 100% |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral<br>Surgery | Specialty Clinic - On<br>Island | Specialty Clinic -<br>Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|------------------------|---------------------------------|----------------------------------|---------------|-------|
| 4.1 | Percent completed | 98%     | 94%     | 65%           | 80%              | 0%                     | 67%                             | 75%                              | 83%           | 91%   |

| 5   | Unscheduled Services | N   |
|-----|----------------------|-----|
| 5.1 | Sick Call Completed  | 127 |

# CHS Access Trend: April 2021 to June 2021

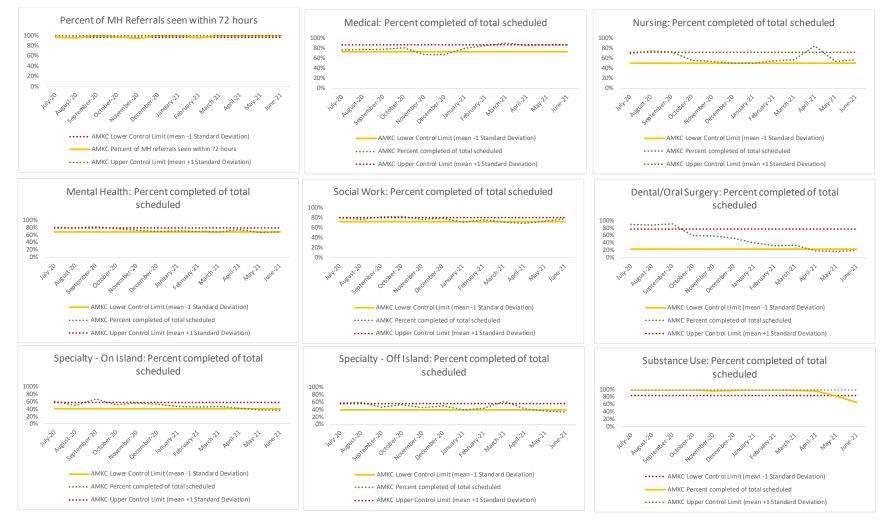
Version: 9/1/21

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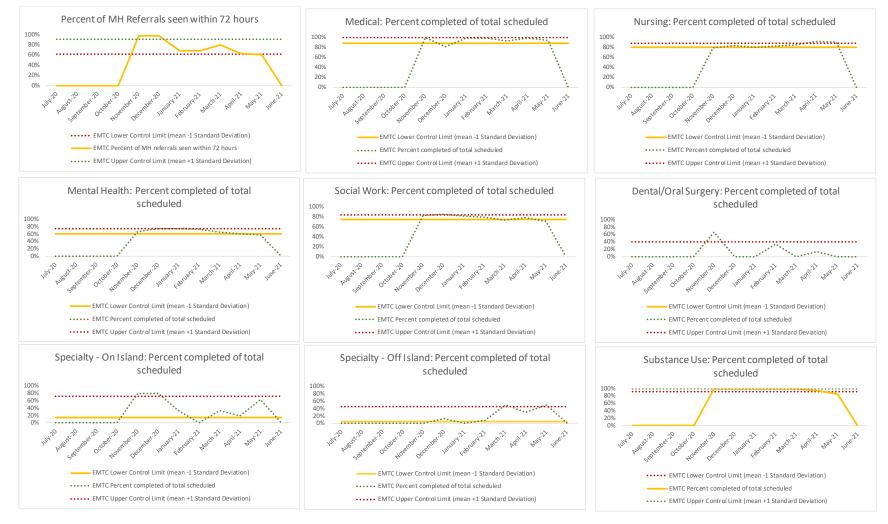
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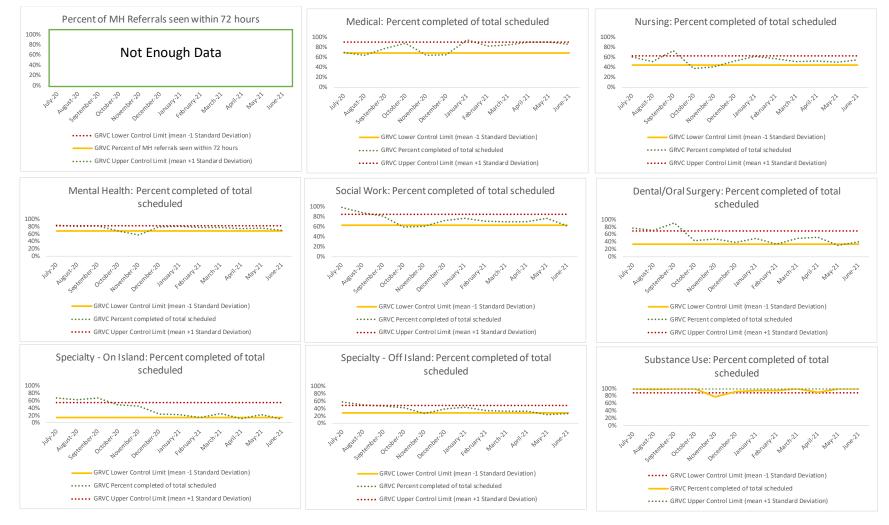
#### AMKC Ш.



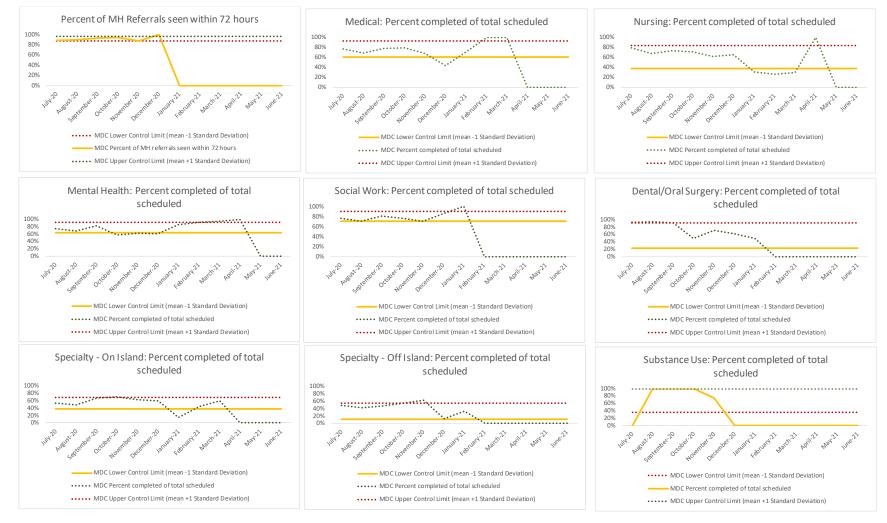
#### Ш. EMTC



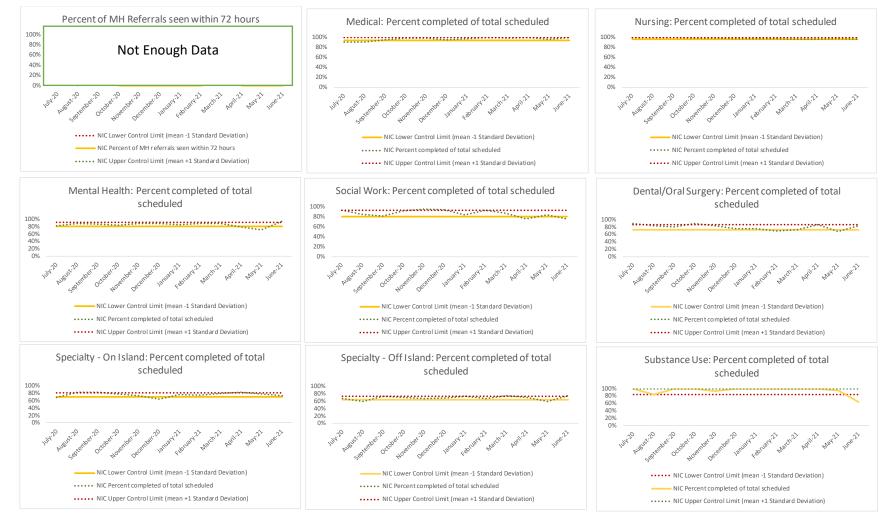
#### IV. GRVC



#### V. MDC



### VI. NIC



#### VII. OBCC



#### VIII. RMSC

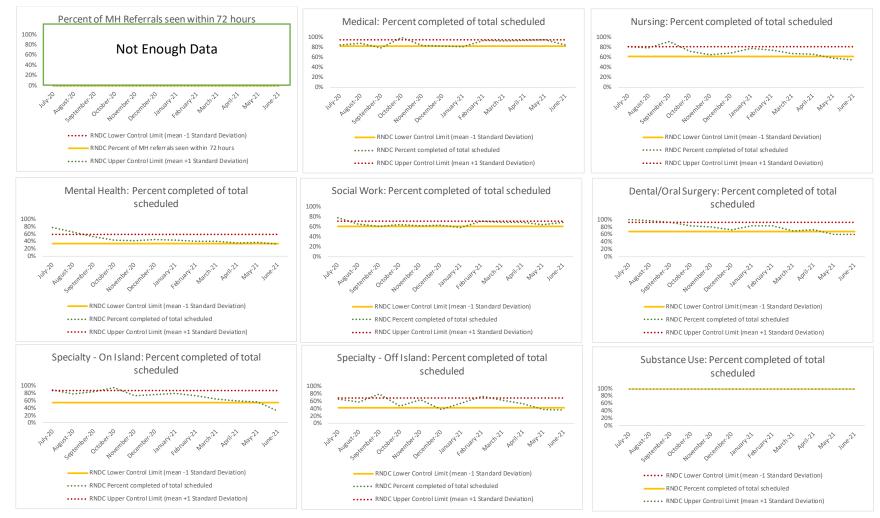


# **Correctional Health Services**

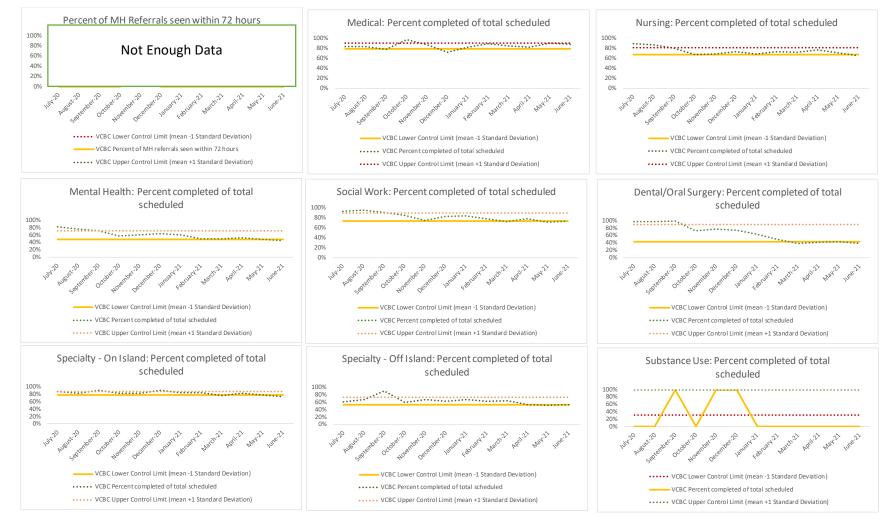
IX. RNDC

NYC

HEALTH+ HOSPITALS



#### Χ. VCBC



#### XI. WF

