

## CHS Access Report: October 2020

Version: 8/31/2021

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## II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| 2.2 | Referrals seen within 72 hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date. |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

| 3 | Scheduled services by discipline with outcomes | Definition   |
|---|--|--|
|   |  | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

# Correctional Health Services

## III. Summary Data

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1361     |
| 1.2      | Average time to completion once known to CHS (hours) | 4.4      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 319      |
| 2.2      | Referrals seen within 72 hours                              | 309      |
| 2.3      | % seen within 72 hours                                      | 97%      |

| 3 | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 2208        | 70%         | 18946        | 64%         | 8370          | 67%         | 2542             | 56%         | 810                 | 50%         | 972                          | 45%         | 287                           | 36%         | 1029          | 100%        | 35164        | 63%         |
|   | Refused & Verified              | 645         | 21%         | 2726         | 9%          | 199           | 2%          | 948              | 21%         | 252                 | 15%         | 555                          | 26%         | 161                           | 20%         | 0             | 0%          | 5486         | 10%         |
|   | Not Produced                    | 282         | 9%          | 8089         | 27%         | 3673          | 29%         | 1054             | 23%         | 553                 | 34%         | 604                          | 28%         | 252                           | 32%         | 0             | 0%          | 14507        | 26%         |
|   | Rescheduled by CHS              | 9           | 0%          | 24           | 0%          | 223           | 2%          | 24               | 1%          | 11                  | 1%          | 26                           | 1%          | 24                            | 3%          | 0             | 0%          | 341          | 1%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 73                            | 9%          | N/A           | N/A         | 73           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>3144</b> | <b>100%</b> | <b>29785</b> | <b>100%</b> | <b>12465</b>  | <b>100%</b> | <b>4568</b>      | <b>100%</b> | <b>1626</b>         | <b>100%</b> | <b>2157</b>                  | <b>100%</b> | <b>797</b>                    | <b>100%</b> | <b>1029</b>   | <b>100%</b> | <b>55571</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 91%     | 73%     | 69%           | 76%              | 65%                 | 71%                          | 56%                           | 100%          | 73%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 4746     |

# Correctional Health Services

## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 637      |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 4.9      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 170      |
| <b>2.2</b> | Referrals seen within 72 hours                              | 167      |
| <b>2.3</b> | % seen within 72 hours                                      | 98%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |    |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|----|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |    |
| <b>3</b> | Service Outcomes                |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |              |             |    |
|          | Seen                            | 496        | 66%         | 3778        | 53%         | 3165          | 76%         | 1092             | 55%         | 203                 | 44%         | 177                          | 37%         | 82                            | 37%         | 782           | 100%        | 9775         | 61%         |    |
|          | Refused & Verified              | 114        | 15%         | 222         | 3%          | 25            | 1%          | 541              | 27%         | 73                  | 16%         | 72                           | 15%         | 36                            | 16%         | 0             | 0%          | 1083         | 7%          |    |
|          | Not Produced                    | 143        | 19%         | 3162        | 44%         | 947           | 23%         | 364              | 18%         | 186                 | 40%         | 228                          | 48%         | 85                            | 39%         | 0             | 0%          | 5115         | 32%         |    |
|          | Rescheduled by CHS              | 0          | 0%          | 8           | 0%          | 29            | 1%          | 1                | 0%          | 0                   | 0%          | 0                            | 0%          | 7                             | 3%          | 0             | 0%          | 45           | 0%          |    |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | N/A                           | 10          | 5%            | N/A         | N/A          | 10          | 0% |
|          | <b>Total Scheduled Services</b> | <b>753</b> | <b>100%</b> | <b>7170</b> | <b>100%</b> | <b>4166</b>   | <b>100%</b> | <b>1998</b>      | <b>100%</b> | <b>462</b>          | <b>100%</b> | <b>477</b>                   | <b>100%</b> | <b>220</b>                    | <b>100%</b> | <b>782</b>    | <b>100%</b> | <b>16028</b> | <b>100%</b> |    |

| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4.1</b> | Percent completed      | 81%            | 56%            | 77%                  | 82%                     | 60%                        | 52%                                 | 54%                                  | 100%                 | 68%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1192     |

V. GRVC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 116        | 43%         | 1255        | 29%         | 1207          | 68%         | 363              | 57%         | 72                  | 28%         | 50                           | 18%         | 27                            | 21%         | 97            | 100%        | 3187        | 41%         |
|   | Refused & Verified              | 118        | 44%         | 357         | 8%          | 22            | 1%          | 12               | 2%          | 39                  | 15%         | 84                           | 30%         | 27                            | 21%         | 0             | 0%          | 659         | 8%          |
|   | Not Produced                    | 33         | 12%         | 2787        | 63%         | 521           | 29%         | 244              | 38%         | 146                 | 57%         | 139                          | 50%         | 56                            | 43%         | 0             | 0%          | 3926        | 50%         |
|   | Rescheduled by CHS              | 0          | 0%          | 4           | 0%          | 26            | 1%          | 20               | 3%          | 0                   | 0%          | 5                            | 2%          | 2                             | 2%          | 0             | 0%          | 57          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 17                            | 13%         | N/A           | N/A         | 17          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>267</b> | <b>100%</b> | <b>4403</b> | <b>100%</b> | <b>1776</b>   | <b>100%</b> | <b>639</b>       | <b>100%</b> | <b>257</b>          | <b>100%</b> | <b>278</b>                   | <b>100%</b> | <b>129</b>                    | <b>100%</b> | <b>97</b>     | <b>100%</b> | <b>7846</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 88%     | 37%     | 69%           | 59%              | 43%                 | 48%                          | 42%                           | 100%          | 49%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 673      |

# Correctional Health Services

## VI. MDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 626      |
| 1.2      | Average time to completion once known to CHS (hours) | 3.2      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 105      |
| 2.2      | Referrals seen within 72 hours                              | 99       |
| 2.3      | % seen within 72 hours                                      | 94%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 172        | 61%         | 1841        | 70%         | 651           | 56%         | 325              | 45%         | 86                  | 41%         | 70                           | 42%         | 16                            | 30%         | 5             | 100%        | 3166        | 60%         |
|   | Refused & Verified              | 51         | 18%         | 43          | 2%          | 33            | 3%          | 227              | 31%         | 17                  | 8%          | 46                           | 28%         | 13                            | 25%         | 0             | 0%          | 430         | 8%          |
|   | Not Produced                    | 60         | 21%         | 760         | 29%         | 475           | 41%         | 177              | 24%         | 96                  | 46%         | 50                           | 30%         | 20                            | 38%         | 0             | 0%          | 1638        | 31%         |
|   | Rescheduled by CHS              | 0          | 0%          | 2           | 0%          | 13            | 1%          | 1                | 0%          | 9                   | 4%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 25          | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 4                             | 8%          | N/A           | N/A         | 4           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>283</b> | <b>100%</b> | <b>2646</b> | <b>100%</b> | <b>1172</b>   | <b>100%</b> | <b>730</b>       | <b>100%</b> | <b>208</b>          | <b>100%</b> | <b>166</b>                   | <b>100%</b> | <b>53</b>                     | <b>100%</b> | <b>5</b>      | <b>100%</b> | <b>5263</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 79%     | 71%     | 58%           | 76%              | 50%                 | 70%                          | 55%                           | 100%          | 68%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 501      |

VII. NIC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 182        | 83%         | 5860        | 85%         | 388           | 82%         | 80               | 72%         | 32                  | 48%         | 195                          | 62%         | 67                            | 43%         | 11            | 100%        | 6815        | 83%         |
|   | Refused & Verified              | 33         | 15%         | 900         | 13%         | 8             | 2%          | 21               | 19%         | 27                  | 41%         | 55                           | 17%         | 42                            | 27%         | 0             | 0%          | 1086        | 13%         |
|   | Not Produced                    | 3          | 1%          | 132         | 2%          | 74            | 16%         | 10               | 9%          | 7                   | 11%         | 52                           | 17%         | 32                            | 21%         | 0             | 0%          | 310         | 4%          |
|   | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 3             | 1%          | 0                | 0%          | 0                   | 0%          | 13                           | 4%          | 3                             | 2%          | 0             | 0%          | 20          | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 11                            | 7%          | N/A           | N/A         | 11          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>218</b> | <b>100%</b> | <b>6893</b> | <b>100%</b> | <b>473</b>    | <b>100%</b> | <b>111</b>       | <b>100%</b> | <b>66</b>           | <b>100%</b> | <b>315</b>                   | <b>100%</b> | <b>155</b>                    | <b>100%</b> | <b>11</b>     | <b>100%</b> | <b>8242</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 99%     | 98%     | 84%           | 91%              | 89%                 | 79%                          | 70%                           | 100%          | 96%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 386      |



VIII. OBCC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 90         | 55%         | 392        | 61%         | 518           | 69%         | 41               | 51%         | 78                  | 57%         | 48                           | 35%         | 21                            | 53%         | 2             | 100%        | 1190        | 61%         |
|   | Refused & Verified              | 58         | 36%         | 35         | 5%          | 7             | 1%          | 5                | 6%          | 29                  | 21%         | 60                           | 43%         | 8                             | 20%         | 0             | 0%          | 202         | 10%         |
|   | Not Produced                    | 15         | 9%          | 218        | 34%         | 190           | 25%         | 35               | 43%         | 29                  | 21%         | 28                           | 20%         | 6                             | 15%         | 0             | 0%          | 521         | 27%         |
|   | Rescheduled by CHS              | 0          | 0%          | 0          | 0%          | 41            | 5%          | 0                | 0%          | 0                   | 0%          | 3                            | 2%          | 1                             | 3%          | 0             | 0%          | 45          | 2%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 4                             | 10%         | N/A           | N/A         | 4           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>163</b> | <b>100%</b> | <b>645</b> | <b>100%</b> | <b>756</b>    | <b>100%</b> | <b>81</b>        | <b>100%</b> | <b>136</b>          | <b>100%</b> | <b>139</b>                   | <b>100%</b> | <b>40</b>                     | <b>100%</b> | <b>2</b>      | <b>100%</b> | <b>1962</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 91%     | 66%     | 69%           | 57%              | 79%                 | 78%                          | 73%                           | 100%          | 71%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 521      |

# Correctional Health Services

## IX. RMSC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 85       |
| 1.2      | Average time to completion once known to CHS (hours) | 8.6      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 43       |
| 2.2      | Referrals seen within 72 hours                              | 42       |
| 2.3      | % seen within 72 hours                                      | 98%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 560        | 84%         | 1734        | 77%         | 895           | 89%         | 257              | 81%         | 93                  | 78%         | 232                          | 67%         | 0                             | 0%          | 84            | 100%        | 3855        | 80%         |
|   | Refused & Verified              | 74         | 11%         | 397         | 18%         | 27            | 3%          | 29               | 9%          | 18                  | 15%         | 58                           | 17%         | 1                             | 33%         | 0             | 0%          | 604         | 13%         |
|   | Not Produced                    | 20         | 3%          | 127         | 6%          | 67            | 7%          | 28               | 9%          | 8                   | 7%          | 54                           | 16%         | 2                             | 67%         | 0             | 0%          | 306         | 6%          |
|   | Rescheduled by CHS              | 9          | 1%          | 7           | 0%          | 16            | 2%          | 2                | 1%          | 1                   | 1%          | 2                            | 1%          | 0                             | 0%          | 0             | 0%          | 37          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>663</b> | <b>100%</b> | <b>2265</b> | <b>100%</b> | <b>1005</b>   | <b>100%</b> | <b>316</b>       | <b>100%</b> | <b>120</b>          | <b>100%</b> | <b>346</b>                   | <b>100%</b> | <b>3</b>                      | <b>100%</b> | <b>84</b>     | <b>100%</b> | <b>4802</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 96%     | 94%     | 92%           | 91%              | 93%                 | 84%                          | 33%                           | 100%          | 93%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 466      |

# Correctional Health Services

## X. RNDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 214        | 68%         | 1186        | 68%         | 702           | 41%         | 196              | 49%         | 123                 | 65%         | 99                           | 53%         | 16                            | 28%         | 44            | 100%        | 2580        | 55%         |
|   | Refused & Verified              | 102        | 32%         | 72          | 4%          | 52            | 3%          | 62               | 15%         | 36                  | 19%         | 77                           | 41%         | 11                            | 19%         | 0             | 0%          | 412         | 9%          |
|   | Not Produced                    | 1          | 0%          | 492         | 28%         | 899           | 53%         | 146              | 36%         | 31                  | 16%         | 10                           | 5%          | 16                            | 28%         | 0             | 0%          | 1595        | 34%         |
|   | Rescheduled by CHS              | 0          | 0%          | 0           | 0%          | 48            | 3%          | 0                | 0%          | 0                   | 0%          | 0                            | 0%          | 4                             | 7%          | 0             | 0%          | 52          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 11                            | 19%         | N/A           | N/A         | 11          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>317</b> | <b>100%</b> | <b>1750</b> | <b>100%</b> | <b>1701</b>   | <b>100%</b> | <b>404</b>       | <b>100%</b> | <b>190</b>          | <b>100%</b> | <b>186</b>                   | <b>100%</b> | <b>58</b>                     | <b>100%</b> | <b>44</b>     | <b>100%</b> | <b>4650</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 72%     | 44%           | 64%              | 84%                 | 95%                          | 47%                           | 100%          | 64%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 311      |

# Correctional Health Services

## XI. VCBC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N           | %           |
|   | Seen                            | 159        | 66%         | 700         | 59%         | 714           | 57%         | 166              | 67%         | 122                 | 66%         | 99                           | 44%         | 54                            | 42%         | 0             |           | 2014        | 58%         |
|   | Refused & Verified              | 76         | 31%         | 96          | 8%          | 8             | 1%          | 46               | 19%         | 13                  | 7%          | 87                           | 39%         | 21                            | 16%         | 0             |           | 347         | 10%         |
|   | Not Produced                    | 7          | 3%          | 386         | 33%         | 479           | 39%         | 36               | 15%         | 48                  | 26%         | 36                           | 16%         | 33                            | 26%         | 0             |           | 1025        | 30%         |
|   | Rescheduled by CHS              | 0          | 0%          | 2           | 0%          | 41            | 3%          | 0                | 0%          | 1                   | 1%          | 3                            | 1%          | 4                             | 3%          | 0             |           | 51          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 16                            | 13%         | N/A           | N/A       | 16          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>242</b> | <b>100%</b> | <b>1184</b> | <b>100%</b> | <b>1242</b>   | <b>100%</b> | <b>248</b>       | <b>100%</b> | <b>184</b>          | <b>100%</b> | <b>225</b>                   | <b>100%</b> | <b>128</b>                    | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>3453</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 97%     | 67%     | 58%           | 85%              | 73%                 | 83%                          | 59%                           |               | 68%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 549      |

XII. WF

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 13       |
| 1.2      | Average time to completion once known to CHS (hours) | 3.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 1        |
| 2.2      | Referrals seen within 72 hours                              | 1        |
| 2.3      | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 219        | 92%         | 2200        | 78%         | 130           | 75%         | 22               | 54%         | 1                   | 33%         | 2                            | 8%          | 4                             | 36%         | 4             | 100%        | 2582        | 78%         |
|   | Refused & Verified              | 19         | 8%          | 604         | 21%         | 17            | 10%         | 5                | 12%         | 0                   | 0%          | 16                           | 64%         | 2                             | 18%         | 0             | 0%          | 663         | 20%         |
|   | Not Produced                    | 0          | 0%          | 25          | 1%          | 21            | 12%         | 14               | 34%         | 2                   | 67%         | 7                            | 28%         | 2                             | 18%         | 0             | 0%          | 71          | 2%          |
|   | Rescheduled by CHS              | 0          | 0%          | 0           | 0%          | 6             | 3%          | 0                | 0%          | 0                   | 0%          | 0                            | 0%          | 3                             | 27%         | 0             | 0%          | 9           | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>238</b> | <b>100%</b> | <b>2829</b> | <b>100%</b> | <b>174</b>    | <b>100%</b> | <b>41</b>        | <b>100%</b> | <b>3</b>            | <b>100%</b> | <b>25</b>                    | <b>100%</b> | <b>11</b>                     | <b>100%</b> | <b>4</b>      | <b>100%</b> | <b>3325</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 99%     | 84%           | 66%              | 33%                 | 72%                          | 55%                           | 100%          | 98%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 147      |

## CHS Access Report: November 2020

Version: 8/31/2021



# Correctional Health Services

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## II. Data Dictionary

|          |   |  |
|----------|---|--|
| <b>1</b> | <b>CHS Intakes (New Jail Admissions)</b>              | <b>Definition</b>  |
| 1.1      | Completed CHS Intakes                                 | Number of new jail admission intake encounters completed by CHS providers  |
| 1.2      | Average time to completion once known to CHS (hours)  | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)   |
| <b>2</b> | <b>Referrals made to mental health service</b>        | <b>Definition</b>  |
| 2.1      | Referrals made to mental health service               | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| 2.2      | Referrals seen within 72 hours                        | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was $\leq 72$ hours from referral date.  |
| 2.3      | Percent seen within 72 hours                          | 2.2 divided by 2.1   |
| <b>3</b> | <b>Scheduled services by discipline with outcomes</b> | <b>Definition</b>  |
|          |   | -Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.<br><br>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery<br><br>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular |
| <b>4</b> | <b>Outcome Metrics</b>                                | <b>Definition</b>  |
| 4.1      | Percent completed                                     | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"  |
| <b>5</b> | <b>Unscheduled Services</b>                           | <b>Definition</b>  |
| 5.1      | Sick call completed                                   | Number of sick call encounters completed by CHS  |



# Correctional Health Services

## III. Summary Data

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 1101     |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 4.9      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 244      |
| <b>2.2</b> | Referrals seen within 72 hours                              | 231      |
| <b>2.3</b> | % seen within 72 hours                                      | 95%      |

|          | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |    |
|----------|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|----|
|          |                                 | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |    |
| <b>3</b> | Service Outcomes                |             |             |              |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |              |             |    |
|          | Seen                            | 2102        | 69%         | 17926        | 62%         | 8052          | 64%         | 2515             | 60%         | 690                 | 55%         | 1188                         | 50%         | 187                           | 41%         | 636           | 95%         | 33296        | 62%         |    |
|          | Refused & Verified              | 374         | 12%         | 2601         | 9%          | 532           | 4%          | 611              | 15%         | 171                 | 14%         | 421                          | 18%         | 62                            | 14%         | 3             | 0%          | 4775         | 9%          |    |
|          | Not Produced                    | 547         | 18%         | 8454         | 29%         | 3601          | 28%         | 1038             | 25%         | 393                 | 31%         | 720                          | 30%         | 175                           | 38%         | 33            | 5%          | 14961        | 28%         |    |
|          | Rescheduled by CHS              | 18          | 1%          | 115          | 0%          | 465           | 4%          | 21               | 1%          | 8                   | 1%          | 32                           | 1%          | 4                             | 1%          | 1             | 0%          | 664          | 1%          |    |
|          | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | N/A                           | 31          | 7%            | N/A         | N/A          | 31          | 0% |
|          | <b>Total Scheduled Services</b> | <b>3041</b> | <b>100%</b> | <b>29096</b> | <b>100%</b> | <b>12650</b>  | <b>100%</b> | <b>4185</b>      | <b>100%</b> | <b>1262</b>         | <b>100%</b> | <b>2361</b>                  | <b>100%</b> | <b>459</b>                    | <b>100%</b> | <b>673</b>    | <b>100%</b> | <b>53727</b> | <b>100%</b> |    |

| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4.1</b> | Percent completed      | 81%            | 71%            | 68%                  | 75%                     | 68%                        | 68%                                 | 54%                                  | 95%                  | 71%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 3789     |

# Correctional Health Services

## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 433      |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 5.2      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 110      |
| <b>2.2</b> | Referrals seen within 72 hours                              | 103      |
| <b>2.3</b> | % seen within 72 hours                                      | 94%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |  |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|--|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |  |
| <b>3</b> | <b>Service Outcomes</b>         |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |              |             |  |
|          | Seen                            | 478        | 60%         | 3817        | 50%         | 2730          | 71%         | 1071             | 58%         | 181                 | 45%         | 246                          | 45%         | 47                            | 34%         | 429           | 96%         | 8999         | 58%         |  |
|          | Refused & Verified              | 67         | 8%          | 299         | 4%          | 101           | 3%          | 340              | 19%         | 51                  | 13%         | 63                           | 12%         | 17                            | 12%         | 1             | 0%          | 939          | 6%          |  |
|          | Not Produced                    | 253        | 32%         | 3463        | 46%         | 967           | 25%         | 421              | 23%         | 169                 | 42%         | 230                          | 43%         | 64                            | 46%         | 19            | 4%          | 5586         | 36%         |  |
|          | Rescheduled by CHS              | 3          | 0%          | 24          | 0%          | 74            | 2%          | 2                | 0%          | 0                   | 0%          | 2                            | 0%          | 0                             | 0%          | 0             | 0%          | 105          | 1%          |  |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 10                            | 7%          | N/A           | N/A         | 10           | 0%          |  |
|          | <b>Total Scheduled Services</b> | <b>801</b> | <b>100%</b> | <b>7603</b> | <b>100%</b> | <b>3872</b>   | <b>100%</b> | <b>1834</b>      | <b>100%</b> | <b>401</b>          | <b>100%</b> | <b>541</b>                   | <b>100%</b> | <b>138</b>                    | <b>100%</b> | <b>449</b>    | <b>100%</b> | <b>15639</b> | <b>100%</b> |  |

| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4.1</b> | Percent completed      | 68%            | 54%            | 73%                  | 77%                     | 58%                        | 57%                                 | 46%                                  | 96%                  | 64%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1157     |

# Correctional Health Services

## V. EMTC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 325      |
| 1.2      | Average time to completion once known to CHS (hours) | 5.8      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 60       |
| 2.2      | Referrals seen within 72 hours                              | 59       |
| 2.3      | % seen within 72 hours                                      | 98%      |

| 3 | Scheduled Services              | Medical   |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |           | Substance Use |             | Total      |             |
|---|---------------------------------|-----------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-----------|---------------|-------------|------------|-------------|
|   | Service Outcomes                | N         | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %         | N             | %           | N          | %           |
|   | Seen                            | 17        | 77%         | 239        | 62%         | 138           | 65%         | 14               | 82%         | 3                   | 50%         | 7                            | 70%         | 0                             |           | 38            | 100%        | 456        | 66%         |
|   | Refused & Verified              | 5         | 23%         | 64         | 17%         | 4             | 2%          | 0                | 0%          | 1                   | 17%         | 1                            | 10%         | 0                             |           | 0             | 0%          | 75         | 11%         |
|   | Not Produced                    | 0         | 0%          | 81         | 21%         | 64            | 30%         | 3                | 18%         | 2                   | 33%         | 2                            | 20%         | 0                             |           | 0             | 0%          | 152        | 22%         |
|   | Rescheduled by CHS              | 0         | 0%          | 0          | 0%          | 5             | 2%          | 0                | 0%          | 0                   | 0%          | 0                            | 0%          | 0                             |           | 0             | 0%          | 5          | 1%          |
|   | Rescheduled by Hospital         | N/A       | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             |           | N/A           | N/A         | 0          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>22</b> | <b>100%</b> | <b>384</b> | <b>100%</b> | <b>211</b>    | <b>100%</b> | <b>17</b>        | <b>100%</b> | <b>6</b>            | <b>100%</b> | <b>10</b>                    | <b>100%</b> | <b>0</b>                      | <b>0%</b> | <b>38</b>     | <b>100%</b> | <b>688</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 79%     | 67%           | 82%              | 67%                 | 80%                          |                               | 100%          | 77%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 37       |

# Correctional Health Services

## VI. GRVC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 153        | 49%         | 1714        | 35%         | 1291          | 56%         | 388              | 55%         | 76                  | 37%         | 127                          | 33%         | 17                            | 20%         | 44            | 76%         | 3810        | 42%         |
|   | Refused & Verified              | 47         | 15%         | 314         | 6%          | 47            | 2%          | 33               | 5%          | 23                  | 11%         | 47                           | 12%         | 5                             | 6%          | 1             | 2%          | 517         | 6%          |
|   | Not Produced                    | 112        | 36%         | 2918        | 59%         | 917           | 40%         | 279              | 39%         | 107                 | 52%         | 209                          | 54%         | 59                            | 71%         | 13            | 22%         | 4614        | 51%         |
|   | Rescheduled by CHS              | 0          | 0%          | 12          | 0%          | 38            | 2%          | 7                | 1%          | 1                   | 0%          | 4                            | 1%          | 0                             | 0%          | 0             | 0%          | 62          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 2                             | 2%          | N/A           | N/A         | 2           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>312</b> | <b>100%</b> | <b>4958</b> | <b>100%</b> | <b>2293</b>   | <b>100%</b> | <b>707</b>       | <b>100%</b> | <b>207</b>          | <b>100%</b> | <b>387</b>                   | <b>100%</b> | <b>83</b>                     | <b>100%</b> | <b>58</b>     | <b>100%</b> | <b>9005</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 64%     | 41%     | 58%           | 60%              | 48%                 | 45%                          | 27%                           | 78%           | 48%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 583      |

# Correctional Health Services

## VII. MDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 166      |
| 1.2      | Average time to completion once known to CHS (hours) | 2.9      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 30       |
| 2.2      | Referrals seen within 72 hours                              | 26       |
| 2.3      | % seen within 72 hours                                      | 87%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 117        | 62%         | 843         | 57%         | 433           | 57%         | 152              | 48%         | 76                  | 61%         | 77                           | 47%         | 7                             | 33%         | 2             | 50%         | 1707        | 56%         |
|   | Refused & Verified              | 11         | 6%          | 78          | 5%          | 41            | 5%          | 71               | 23%         | 13                  | 10%         | 27                           | 16%         | 6                             | 29%         | 1             | 25%         | 248         | 8%          |
|   | Not Produced                    | 61         | 32%         | 550         | 37%         | 282           | 37%         | 91               | 29%         | 31                  | 25%         | 61                           | 37%         | 8                             | 38%         | 1             | 25%         | 1085        | 36%         |
|   | Rescheduled by CHS              | 0          | 0%          | 6           | 0%          | 4             | 1%          | 1                | 0%          | 5                   | 4%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 16          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>189</b> | <b>100%</b> | <b>1477</b> | <b>100%</b> | <b>760</b>    | <b>100%</b> | <b>315</b>       | <b>100%</b> | <b>125</b>          | <b>100%</b> | <b>165</b>                   | <b>100%</b> | <b>21</b>                     | <b>100%</b> | <b>4</b>      | <b>100%</b> | <b>3056</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 68%     | 62%     | 62%           | 71%              | 71%                 | 63%                          | 62%                           | 75%           | 64%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 288      |

# Correctional Health Services

## VIII. NIC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 272        | 88%         | 5330        | 88%         | 781           | 80%         | 198              | 80%         | 57                  | 57%         | 225                          | 61%         | 63                            | 57%         | 14            | 93%         | 6940        | 85%         |
|   | Refused & Verified              | 29         | 9%          | 598         | 10%         | 84            | 9%          | 38               | 15%         | 27                  | 27%         | 45                           | 12%         | 13                            | 12%         | 0             | 0%          | 834         | 10%         |
|   | Not Produced                    | 6          | 2%          | 122         | 2%          | 101           | 10%         | 10               | 4%          | 16                  | 16%         | 84                           | 23%         | 18                            | 16%         | 0             | 0%          | 357         | 4%          |
|   | Rescheduled by CHS              | 1          | 0%          | 8           | 0%          | 7             | 1%          | 2                | 1%          | 0                   | 0%          | 17                           | 5%          | 4                             | 4%          | 1             | 7%          | 40          | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 13                            | 12%         | N/A           | N/A         | 13          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>308</b> | <b>100%</b> | <b>6058</b> | <b>100%</b> | <b>973</b>    | <b>100%</b> | <b>248</b>       | <b>100%</b> | <b>100</b>          | <b>100%</b> | <b>371</b>                   | <b>100%</b> | <b>111</b>                    | <b>100%</b> | <b>15</b>     | <b>100%</b> | <b>8184</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 98%     | 98%     | 89%           | 95%              | 84%                 | 73%                          | 68%                           | 93%           | 95%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 258      |

# Correctional Health Services

## IX. OBCC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical   |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|-----------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N         | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 49        | 58%         | 343        | 67%         | 298           | 71%         | 62               | 60%         | 29                  | 56%         | 41                           | 49%         | 8                             | 44%         | 2             | 100%        | 832         | 65%         |
|   | Refused & Verified              | 16        | 19%         | 34         | 7%          | 30            | 7%          | 7                | 7%          | 13                  | 25%         | 27                           | 32%         | 8                             | 44%         | 0             | 0%          | 135         | 11%         |
|   | Not Produced                    | 18        | 21%         | 128        | 25%         | 83            | 20%         | 35               | 34%         | 9                   | 17%         | 15                           | 18%         | 2                             | 11%         | 0             | 0%          | 290         | 23%         |
|   | Rescheduled by CHS              | 1         | 1%          | 4          | 1%          | 7             | 2%          | 0                | 0%          | 1                   | 2%          | 1                            | 1%          | 0                             | 0%          | 0             | 0%          | 14          | 1%          |
|   | Rescheduled by Hospital         | N/A       | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>84</b> | <b>100%</b> | <b>509</b> | <b>100%</b> | <b>418</b>    | <b>100%</b> | <b>104</b>       | <b>100%</b> | <b>52</b>           | <b>100%</b> | <b>84</b>                    | <b>100%</b> | <b>18</b>                     | <b>100%</b> | <b>2</b>      | <b>100%</b> | <b>1271</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 77%     | 74%     | 78%           | 66%              | 81%                 | 81%                          | 89%                           | 100%          | 76%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 210      |

# Correctional Health Services

## X. RMSC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 63       |
| 1.2      | Average time to completion once known to CHS (hours) | 7.4      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 34       |
| 2.2      | Referrals seen within 72 hours                              | 34       |
| 2.3      | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 462        | 86%         | 1864        | 78%         | 870           | 86%         | 237              | 83%         | 95                  | 82%         | 223                          | 73%         | 1                             | 100%        | 53            | 100%        | 3805        | 81%         |
|   | Refused & Verified              | 46         | 9%          | 387         | 16%         | 46            | 5%          | 25               | 9%          | 11                  | 9%          | 58                           | 19%         | 0                             | 0%          | 0             | 0%          | 573         | 12%         |
|   | Not Produced                    | 22         | 4%          | 117         | 5%          | 73            | 7%          | 20               | 7%          | 10                  | 9%          | 22                           | 7%          | 0                             | 0%          | 0             | 0%          | 264         | 6%          |
|   | Rescheduled by CHS              | 9          | 2%          | 7           | 0%          | 18            | 2%          | 2                | 1%          | 0                   | 0%          | 3                            | 1%          | 0                             | 0%          | 0             | 0%          | 39          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>539</b> | <b>100%</b> | <b>2375</b> | <b>100%</b> | <b>1007</b>   | <b>100%</b> | <b>284</b>       | <b>100%</b> | <b>116</b>          | <b>100%</b> | <b>306</b>                   | <b>100%</b> | <b>1</b>                      | <b>100%</b> | <b>53</b>     | <b>100%</b> | <b>4681</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 94%     | 95%     | 91%           | 92%              | 91%                 | 92%                          | 100%                          | 100%          | 94%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 428      |



# Correctional Health Services

## XI. RNDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 154        | 54%         | 1059        | 57%         | 614           | 37%         | 150              | 49%         | 76                  | 64%         | 105                          | 47%         | 24                            | 60%         | 42            | 100%        | 2224        | 49%         |
|   | Refused & Verified              | 84         | 30%         | 140         | 8%          | 91            | 5%          | 39               | 13%         | 19                  | 16%         | 59                           | 26%         | 2                             | 5%          | 0             | 0%          | 434         | 10%         |
|   | Not Produced                    | 44         | 15%         | 608         | 33%         | 707           | 42%         | 110              | 36%         | 23                  | 19%         | 57                           | 26%         | 11                            | 28%         | 0             | 0%          | 1560        | 34%         |
|   | Rescheduled by CHS              | 2          | 1%          | 43          | 2%          | 260           | 16%         | 6                | 2%          | 1                   | 1%          | 2                            | 1%          | 0                             | 0%          | 0             | 0%          | 314         | 7%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 3                             | 8%          | N/A           | N/A         | 3           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>284</b> | <b>100%</b> | <b>1850</b> | <b>100%</b> | <b>1672</b>   | <b>100%</b> | <b>305</b>       | <b>100%</b> | <b>119</b>          | <b>100%</b> | <b>223</b>                   | <b>100%</b> | <b>40</b>                     | <b>100%</b> | <b>42</b>     | <b>100%</b> | <b>4535</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 84%     | 65%     | 42%           | 62%              | 80%                 | 74%                          | 65%                           | 100%          | 59%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 267      |

# Correctional Health Services

## XII. VCBC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 109      |
| 1.2      | Average time to completion once known to CHS (hours) | 2.9      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 10       |
| 2.2      | Referrals seen within 72 hours                              | 9        |
| 2.3      | % seen within 72 hours                                      | 90%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 132        | 63%         | 850         | 60%         | 591           | 57%         | 131              | 60%         | 79                  | 69%         | 92                           | 45%         | 20                            | 43%         | 2             | 100%        | 1897        | 58%         |
|   | Refused & Verified              | 49         | 23%         | 130         | 9%          | 30            | 3%          | 30               | 14%         | 10                  | 9%          | 80                           | 39%         | 11                            | 24%         | 0             | 0%          | 340         | 10%         |
|   | Not Produced                    | 28         | 13%         | 433         | 30%         | 375           | 36%         | 57               | 26%         | 26                  | 23%         | 31                           | 15%         | 12                            | 26%         | 0             | 0%          | 962         | 29%         |
|   | Rescheduled by CHS              | 0          | 0%          | 11          | 1%          | 46            | 4%          | 0                | 0%          | 0                   | 0%          | 3                            | 1%          | 0                             | 0%          | 0             | 0%          | 60          | 2%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 3                             | 7%          | N/A           | N/A         | 3           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>209</b> | <b>100%</b> | <b>1424</b> | <b>100%</b> | <b>1042</b>   | <b>100%</b> | <b>218</b>       | <b>100%</b> | <b>115</b>          | <b>100%</b> | <b>206</b>                   | <b>100%</b> | <b>46</b>                     | <b>100%</b> | <b>2</b>      | <b>100%</b> | <b>3262</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 87%     | 69%     | 60%           | 74%              | 77%                 | 83%                          | 67%                           | 100%          | 69%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 401      |

# Correctional Health Services

XIII. WF

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 5        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 268        | 91%         | 1867        | 76%         | 306           | 76%         | 112              | 73%         | 18                  | 86%         | 45                           | 66%         | 0                             | 0%          | 10            | 100%        | 2626        | 77%         |
|   | Refused & Verified              | 20         | 7%          | 557         | 23%         | 58            | 14%         | 28               | 18%         | 3                   | 14%         | 14                           | 21%         | 0                             | 0%          | 0             | 0%          | 680         | 20%         |
|   | Not Produced                    | 3          | 1%          | 34          | 1%          | 32            | 8%          | 12               | 8%          | 0                   | 0%          | 9                            | 13%         | 1                             | 100%        | 0             | 0%          | 91          | 3%          |
|   | Rescheduled by CHS              | 2          | 1%          | 0           | 0%          | 6             | 1%          | 1                | 1%          | 0                   | 0%          | 0                            | 0%          | 0                             | 0%          | 0             | 0%          | 9           | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>293</b> | <b>100%</b> | <b>2458</b> | <b>100%</b> | <b>402</b>    | <b>100%</b> | <b>153</b>       | <b>100%</b> | <b>21</b>           | <b>100%</b> | <b>68</b>                    | <b>100%</b> | <b>1</b>                      | <b>100%</b> | <b>10</b>     | <b>100%</b> | <b>3406</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 98%     | 99%     | 91%           | 92%              | 100%                | 87%                          | 0%                            | 100%          | 97%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 160      |

## CHS Access Report: December 2020

Version: 8/31/2021



# Correctional Health Services

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## II. Data Dictionary

| 1   | CHS Intakes (New Jail Admissions)                    | Definition   |
|-----|--|--|
| 1.1 | Completed CHS Intakes                                | Number of new jail admission intake encounters completed by CHS providers                          |
| 1.2 | Average time to completion once known to CHS (hours) | Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1) |

| 2   | Referrals made to mental health service | Definition   |
|-----|---|--|
| 2.1 | Referrals made to mental health service | All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.  |
| 2.2 | Referrals seen within 72 hours          | For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date. |
| 2.3 | Percent seen within 72 hours            | 2.2 divided by 2.1   |

| 3 | Scheduled services by discipline with outcomes | Definition  |
|---|--|---|
|   |  | <p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> |

| 4   | Outcome Metrics   | Definition  |
|-----|-------------------|---|
| 4.1 | Percent completed | Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" |

| 5   | Unscheduled Services | Definition                                      |
|-----|----------------------|---|
| 5.1 | Sick call completed  | Number of sick call encounters completed by CHS |

### III. Summary Data

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 1084     |
| 1.2      | Average time to completion once known to CHS (hours) | 5.1      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 219      |
| 2.2      | Referrals seen within 72 hours                              | 215      |
| 2.3      | % seen within 72 hours                                      | 98%      |

| 3 | Scheduled Services              | Medical     |             | Nursing      |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|-------------|-------------|--------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N           | %           | N            | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 2381        | 60%         | 17192        | 63%         | 8584          | 67%         | 2851             | 65%         | 776                 | 45%         | 813                          | 35%         | 203                           | 36%         | 961           | 98%         | 33761        | 63%         |
|   | Refused & Verified              | 858         | 22%         | 2870         | 11%         | 241           | 2%          | 616              | 14%         | 257                 | 15%         | 547                          | 24%         | 91                            | 16%         | 2             | 0%          | 5482         | 10%         |
|   | Not Produced                    | 711         | 18%         | 7043         | 26%         | 3139          | 25%         | 916              | 21%         | 703                 | 40%         | 873                          | 38%         | 217                           | 38%         | 19            | 2%          | 13621        | 25%         |
|   | Rescheduled by CHS              | 36          | 1%          | 23           | 0%          | 770           | 6%          | 25               | 1%          | 7                   | 0%          | 81                           | 4%          | 25                            | 4%          | 0             | 0%          | 967          | 2%          |
|   | Rescheduled by Hospital         | N/A         | N/A         | N/A          | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 28                            | 5%          | N/A           | N/A         | 28           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>3986</b> | <b>100%</b> | <b>27128</b> | <b>100%</b> | <b>12734</b>  | <b>100%</b> | <b>4408</b>      | <b>100%</b> | <b>1743</b>         | <b>100%</b> | <b>2314</b>                  | <b>100%</b> | <b>564</b>                    | <b>100%</b> | <b>982</b>    | <b>100%</b> | <b>53859</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 81%     | 74%     | 69%           | 79%              | 59%                 | 59%                          | 52%                           | 98%           | 73%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 5067     |

# Correctional Health Services

## IV. AMKC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 19       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 7.7      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 8        |
| <b>2.2</b> | Referrals seen within 72 hours                              | 8        |
| <b>2.3</b> | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total        |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|--------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N            | %           |
|   | Seen                            | 469        | 54%         | 2636        | 42%         | 2912          | 70%         | 1074             | 67%         | 245                 | 38%         | 141                          | 31%         | 59                            | 38%         | 393           | 98%         | 7929         | 54%         |
|   | Refused & Verified              | 119        | 14%         | 527         | 8%          | 11            | 0%          | 186              | 12%         | 95                  | 15%         | 99                           | 22%         | 18                            | 12%         | 1             | 0%          | 1056         | 7%          |
|   | Not Produced                    | 276        | 32%         | 3171        | 50%         | 1055          | 25%         | 337              | 21%         | 310                 | 48%         | 209                          | 46%         | 62                            | 40%         | 9             | 2%          | 5429         | 37%         |
|   | Rescheduled by CHS              | 4          | 0%          | 0           | 0%          | 185           | 4%          | 3                | 0%          | 0                   | 0%          | 6                            | 1%          | 5                             | 3%          | 0             | 0%          | 203          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 11                            | 7%          | N/A           | N/A         | 11           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>868</b> | <b>100%</b> | <b>6334</b> | <b>100%</b> | <b>4163</b>   | <b>100%</b> | <b>1600</b>      | <b>100%</b> | <b>650</b>          | <b>100%</b> | <b>455</b>                   | <b>100%</b> | <b>155</b>                    | <b>100%</b> | <b>403</b>    | <b>100%</b> | <b>14628</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 68%     | 50%     | 70%           | 79%              | 52%                 | 53%                          | 50%                           | 98%           | 61%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 1119     |



# Correctional Health Services

## V. EMTC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 991      |
| 1.2      | Average time to completion once known to CHS (hours) | 4.9      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 175      |
| 2.2      | Referrals seen within 72 hours                              | 172      |
| 2.3      | % seen within 72 hours                                      | 98%      |

|          | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |    |
|----------|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|----|
|          |                                 | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |    |
| <b>3</b> | Service Outcomes                |            |             |             |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |    |
|          | Seen                            | 116        | 59%         | 1655        | 74%         | 675           | 72%         | 413              | 58%         | 0                   | 0%          | 1                            | 20%         | 1                             | 13%         | 322           | 100%        | 3183        | 72%         |    |
|          | Refused & Verified              | 42         | 21%         | 187         | 8%          | 20            | 2%          | 187              | 26%         | 0                   | 0%          | 3                            | 60%         | 0                             | 0%          | 0             | 0%          | 439         | 10%         |    |
|          | Not Produced                    | 31         | 16%         | 380         | 17%         | 226           | 24%         | 110              | 15%         | 2                   | 100%        | 1                            | 20%         | 6                             | 75%         | 0             | 0%          | 756         | 17%         |    |
|          | Rescheduled by CHS              | 7          | 4%          | 3           | 0%          | 20            | 2%          | 0                | 0%          | 0                   | 0%          | 0                            | 0%          | 1                             | 13%         | 0             | 0%          | 31          | 1%          |    |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | N/A                           | 0           | 0%            | N/A         | N/A         | 0           | 0% |
|          | <b>Total Scheduled Services</b> | <b>196</b> | <b>100%</b> | <b>2225</b> | <b>100%</b> | <b>941</b>    | <b>100%</b> | <b>710</b>       | <b>100%</b> | <b>2</b>            | <b>100%</b> | <b>5</b>                     | <b>100%</b> | <b>8</b>                      | <b>100%</b> | <b>322</b>    | <b>100%</b> | <b>4409</b> | <b>100%</b> |    |

| <b>4</b> | <b>Outcome Metrics</b> | Medical |  | Nursing |  | Mental Health |  | Reentry Services |  | Dental/Oral Surgery |  | Specialty Clinic - On Island |  | Specialty Clinic - Off Island |  | Substance Use |  | Total |  |
|----------|------------------------|---------|--|---------|--|---------------|--|------------------|--|---------------------|--|------------------------------|--|-------------------------------|--|---------------|--|-------|--|
| 4.1      | Percent completed      | 81%     |  | 83%     |  | 74%           |  | 85%              |  | 0%                  |  | 80%                          |  | 13%                           |  | 100%          |  | 82%   |  |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 525      |

# Correctional Health Services

## VI. GRVC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 1        |
| <b>2.2</b> | Referrals seen within 72 hours                              | 1        |
| <b>2.3</b> | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 95         | 36%         | 1845        | 42%         | 1641          | 76%         | 352              | 65%         | 81                  | 32%         | 60                           | 12%         | 29                            | 37%         | 93            | 91%         | 4196        | 50%         |
|   | Refused & Verified              | 75         | 29%         | 450         | 10%         | 58            | 3%          | 39               | 7%          | 19                  | 7%          | 61                           | 12%         | 2                             | 3%          | 1             | 1%          | 705         | 8%          |
|   | Not Produced                    | 91         | 35%         | 2120        | 48%         | 378           | 18%         | 135              | 25%         | 157                 | 61%         | 359                          | 70%         | 44                            | 56%         | 8             | 8%          | 3292        | 40%         |
|   | Rescheduled by CHS              | 2          | 1%          | 1           | 0%          | 76            | 4%          | 14               | 3%          | 0                   | 0%          | 34                           | 7%          | 1                             | 1%          | 0             | 0%          | 128         | 2%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 3                             | 4%          | N/A           | N/A         | 3           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>263</b> | <b>100%</b> | <b>4416</b> | <b>100%</b> | <b>2153</b>   | <b>100%</b> | <b>540</b>       | <b>100%</b> | <b>257</b>          | <b>100%</b> | <b>514</b>                   | <b>100%</b> | <b>79</b>                     | <b>100%</b> | <b>102</b>    | <b>100%</b> | <b>8324</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 65%     | 52%     | 79%           | 72%              | 39%                 | 24%                          | 39%                           | 92%           | 59%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 695      |

# Correctional Health Services

## VII. MDC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 1        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 15.0     |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 1        |
| <b>2.2</b> | Referrals seen within 72 hours                              | 1        |
| <b>2.3</b> | % seen within 72 hours                                      | 100%     |

| 3 | Scheduled Services              | Medical   |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |           | Total      |             |
|---|---------------------------------|-----------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-----------|------------|-------------|
|   | Service Outcomes                | N         | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %         | N          | %           |
|   | Seen                            | 21        | 33%         | 289        | 60%         | 139           | 61%         | 51               | 64%         | 41                  | 50%         | 16                           | 31%         | 1                             | 7%          | 0             |           | 558        | 56%         |
|   | Refused & Verified              | 7         | 11%         | 23         | 5%          | 0             | 0%          | 18               | 23%         | 9                   | 11%         | 15                           | 29%         | 1                             | 7%          | 0             |           | 73         | 7%          |
|   | Not Produced                    | 35        | 55%         | 167        | 35%         | 83            | 37%         | 11               | 14%         | 27                  | 33%         | 20                           | 38%         | 12                            | 80%         | 0             |           | 355        | 36%         |
|   | Rescheduled by CHS              | 1         | 2%          | 0          | 0%          | 5             | 2%          | 0                | 0%          | 5                   | 6%          | 1                            | 2%          | 1                             | 7%          | 0             |           | 13         | 1%          |
|   | Rescheduled by Hospital         | N/A       | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A       | 0          | 0%          |
|   | <b>Total Scheduled Services</b> | <b>64</b> | <b>100%</b> | <b>479</b> | <b>100%</b> | <b>227</b>    | <b>100%</b> | <b>80</b>        | <b>100%</b> | <b>82</b>           | <b>100%</b> | <b>52</b>                    | <b>100%</b> | <b>15</b>                     | <b>100%</b> | <b>0</b>      | <b>0%</b> | <b>999</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 44%     | 65%     | 61%           | 86%              | 61%                 | 60%                          | 13%                           |               | 63%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 149      |

# Correctional Health Services

## VIII. NIC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 166        | 60%         | 5537        | 90%         | 394           | 85%         | 149              | 84%         | 30                  | 28%         | 181                          | 38%         | 62                            | 41%         | 3             | 100%        | 6522        | 84%         |
|   | Refused & Verified              | 99         | 36%         | 427         | 7%          | 14            | 3%          | 19               | 11%         | 51                  | 48%         | 126                          | 26%         | 42                            | 28%         | 0             | 0%          | 778         | 10%         |
|   | Not Produced                    | 13         | 5%          | 156         | 3%          | 51            | 11%         | 10               | 6%          | 25                  | 23%         | 152                          | 32%         | 34                            | 23%         | 0             | 0%          | 441         | 6%          |
|   | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 7             | 2%          | 0                | 0%          | 1                   | 1%          | 22                           | 5%          | 7                             | 5%          | 0             | 0%          | 38          | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 6                             | 4%          | N/A           | N/A         | 6           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>278</b> | <b>100%</b> | <b>6121</b> | <b>100%</b> | <b>466</b>    | <b>100%</b> | <b>178</b>       | <b>100%</b> | <b>107</b>          | <b>100%</b> | <b>481</b>                   | <b>100%</b> | <b>151</b>                    | <b>100%</b> | <b>3</b>      | <b>100%</b> | <b>7785</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 95%     | 97%     | 88%           | 94%              | 76%                 | 64%                          | 69%                           | 100%          | 94%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 360      |

# Correctional Health Services

## IX. OBCC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                              | 0        |
| <b>2.3</b> | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 95         | 60%         | 584        | 63%         | 425           | 59%         | 109              | 63%         | 29                  | 28%         | 30                           | 33%         | 6                             | 26%         | 1             | 100%        | 1279        | 58%         |
|   | Refused & Verified              | 25         | 16%         | 140        | 15%         | 33            | 5%          | 17               | 10%         | 11                  | 11%         | 20                           | 22%         | 3                             | 13%         | 0             | 0%          | 249         | 11%         |
|   | Not Produced                    | 30         | 19%         | 207        | 22%         | 133           | 18%         | 47               | 27%         | 61                  | 60%         | 31                           | 34%         | 9                             | 39%         | 0             | 0%          | 518         | 24%         |
|   | Rescheduled by CHS              | 9          | 6%          | 0          | 0%          | 132           | 18%         | 0                | 0%          | 1                   | 1%          | 11                           | 12%         | 4                             | 17%         | 0             | 0%          | 157         | 7%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 1                             | 4%          | N/A           | N/A         | 1           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>159</b> | <b>100%</b> | <b>931</b> | <b>100%</b> | <b>723</b>    | <b>100%</b> | <b>173</b>       | <b>100%</b> | <b>102</b>          | <b>100%</b> | <b>92</b>                    | <b>100%</b> | <b>23</b>                     | <b>100%</b> | <b>1</b>      | <b>100%</b> | <b>2204</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 75%     | 78%     | 63%           | 73%              | 39%                 | 54%                          | 39%                           | 100%          | 69%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 712      |

# Correctional Health Services

## X. RMSC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 72       |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 7.2      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 34       |
| <b>2.2</b> | Referrals seen within 72 hours                              | 33       |
| <b>2.3</b> | % seen within 72 hours                                      | 97%      |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 751        | 78%         | 1418        | 81%         | 831           | 88%         | 248              | 82%         | 133                 | 76%         | 237                          | 72%         | 1                             | 33%         | 85            | 98%         | 3704        | 81%         |
|   | Refused & Verified              | 108        | 11%         | 189         | 11%         | 25            | 3%          | 26               | 9%          | 20                  | 11%         | 52                           | 16%         | 2                             | 67%         | 0             | 0%          | 422         | 9%          |
|   | Not Produced                    | 87         | 9%          | 132         | 8%          | 71            | 8%          | 20               | 7%          | 23                  | 13%         | 36                           | 11%         | 0                             | 0%          | 2             | 2%          | 371         | 8%          |
|   | Rescheduled by CHS              | 13         | 1%          | 16          | 1%          | 14            | 1%          | 7                | 2%          | 0                   | 0%          | 5                            | 2%          | 0                             | 0%          | 0             | 0%          | 55          | 1%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>959</b> | <b>100%</b> | <b>1755</b> | <b>100%</b> | <b>941</b>    | <b>100%</b> | <b>301</b>       | <b>100%</b> | <b>176</b>          | <b>100%</b> | <b>330</b>                   | <b>100%</b> | <b>3</b>                      | <b>100%</b> | <b>87</b>     | <b>100%</b> | <b>4552</b> | <b>100%</b> |

| 4          | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|------------|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| <b>4.1</b> | Percent completed | 90%     | 92%     | 91%           | 91%              | 87%                 | 88%                          | 100%                          | 98%           | 91%   |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 515      |

# Correctional Health Services

## XI. RNDC

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 117        | 24%         | 744         | 61%         | 826           | 42%         | 259              | 51%         | 99                  | 56%         | 71                           | 41%         | 10                            | 21%         | 55            | 100%        | 2181        | 47%         |
|   | Refused & Verified              | 286        | 59%         | 89          | 7%          | 55            | 3%          | 57               | 11%         | 30                  | 17%         | 63                           | 36%         | 8                             | 17%         | 0             | 0%          | 588         | 13%         |
|   | Not Produced                    | 80         | 17%         | 376         | 31%         | 855           | 43%         | 187              | 37%         | 47                  | 27%         | 39                           | 22%         | 25                            | 53%         | 0             | 0%          | 1609        | 35%         |
|   | Rescheduled by CHS              | 0          | 0%          | 1           | 0%          | 240           | 12%         | 0                | 0%          | 0                   | 0%          | 1                            | 1%          | 1                             | 2%          | 0             | 0%          | 243         | 5%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 3                             | 6%          | N/A           | N/A         | 3           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>483</b> | <b>100%</b> | <b>1210</b> | <b>100%</b> | <b>1976</b>   | <b>100%</b> | <b>503</b>       | <b>100%</b> | <b>176</b>          | <b>100%</b> | <b>174</b>                   | <b>100%</b> | <b>47</b>                     | <b>100%</b> | <b>55</b>     | <b>100%</b> | <b>4624</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 83%     | 69%     | 45%           | 63%              | 73%                 | 77%                          | 38%                           | 100%          | 60%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 291      |

# Correctional Health Services

## XII. VCBC

|            |  |          |
|------------|--|----------|
| <b>1</b>   | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| <b>1.1</b> | Completed CHS Intakes                                | 0        |
| <b>1.2</b> | Average time to completion once known to CHS (hours) | 0.0      |

|            |   |          |
|------------|---|----------|
| <b>2</b>   | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| <b>2.1</b> | Referrals made to mental health services from Intake        | 0        |
| <b>2.2</b> | Referrals seen within 72 hours                              | 0        |
| <b>2.3</b> | % seen within 72 hours                                      | 0%       |

|          | Scheduled Services              | Medical    |             | Nursing    |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |    |
|----------|---------------------------------|------------|-------------|------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|----|
|          |                                 | N          | %           | N          | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |    |
| <b>3</b> | Service Outcomes                |            |             |            |             |               |             |                  |             |                     |             |                              |             |                               |             |               |             |             |             |    |
|          | Seen                            | 119        | 50%         | 539        | 56%         | 535           | 64%         | 151              | 59%         | 118                 | 62%         | 75                           | 38%         | 33                            | 45%         | 1             | 100%        | 1571        | 57%         |    |
|          | Refused & Verified              | 53         | 22%         | 172        | 18%         | 3             | 0%          | 57               | 22%         | 22                  | 12%         | 103                          | 52%         | 13                            | 18%         | 0             | 0%          | 423         | 15%         |    |
|          | Not Produced                    | 66         | 28%         | 257        | 27%         | 220           | 26%         | 45               | 18%         | 49                  | 26%         | 19                           | 10%         | 20                            | 27%         | 0             | 0%          | 676         | 24%         |    |
|          | Rescheduled by CHS              | 0          | 0%          | 1          | 0%          | 84            | 10%         | 1                | 0%          | 0                   | 0%          | 1                            | 1%          | 3                             | 4%          | 0             | 0%          | 90          | 3%          |    |
|          | Rescheduled by Hospital         | N/A        | N/A         | N/A        | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | N/A                           | 4           | 5%            | N/A         | N/A         | 4           | 0% |
|          | <b>Total Scheduled Services</b> | <b>238</b> | <b>100%</b> | <b>969</b> | <b>100%</b> | <b>842</b>    | <b>100%</b> | <b>254</b>       | <b>100%</b> | <b>189</b>          | <b>100%</b> | <b>198</b>                   | <b>100%</b> | <b>73</b>                     | <b>100%</b> | <b>1</b>      | <b>100%</b> | <b>2764</b> | <b>100%</b> |    |

| <b>4</b>   | <b>Outcome Metrics</b> | <b>Medical</b> | <b>Nursing</b> | <b>Mental Health</b> | <b>Reentry Services</b> | <b>Dental/Oral Surgery</b> | <b>Specialty Clinic - On Island</b> | <b>Specialty Clinic - Off Island</b> | <b>Substance Use</b> | <b>Total</b> |
|------------|------------------------|----------------|----------------|----------------------|-------------------------|----------------------------|-------------------------------------|--------------------------------------|----------------------|--------------|
| <b>4.1</b> | Percent completed      | 72%            | 73%            | 64%                  | 82%                     | 74%                        | 90%                                 | 63%                                  | 100%                 | 72%          |

|            |                             |          |
|------------|-----------------------------|----------|
| <b>5</b>   | <b>Unscheduled Services</b> | <b>N</b> |
| <b>5.1</b> | Sick Call Completed         | 502      |



# Correctional Health Services

XIII. WF

|          |  |          |
|----------|--|----------|
| <b>1</b> | <b>CHS Intakes (New Jail Admission)</b>              | <b>n</b> |
| 1.1      | Completed CHS Intakes                                | 0        |
| 1.2      | Average time to completion once known to CHS (hours) | 0.0      |

|          |   |          |
|----------|---|----------|
| <b>2</b> | <b>Referrals made to mental health services from Intake</b> | <b>n</b> |
| 2.1      | Referrals made to mental health services from Intake        | 0        |
| 2.2      | Referrals seen within 72 hours                              | 0        |
| 2.3      | % seen within 72 hours                                      | 0%       |

| 3 | Scheduled Services              | Medical    |             | Nursing     |             | Mental Health |             | Reentry Services |             | Dental/Oral Surgery |             | Specialty Clinic - On Island |             | Specialty Clinic - Off Island |             | Substance Use |             | Total       |             |
|---|---------------------------------|------------|-------------|-------------|-------------|---------------|-------------|------------------|-------------|---------------------|-------------|------------------------------|-------------|-------------------------------|-------------|---------------|-------------|-------------|-------------|
|   | Service Outcomes                | N          | %           | N           | %           | N             | %           | N                | %           | N                   | %           | N                            | %           | N                             | %           | N             | %           | N           | %           |
|   | Seen                            | 432        | 90%         | 1945        | 72%         | 206           | 68%         | 45               | 65%         | 0                   | 0%          | 1                            | 8%          | 1                             | 10%         | 8             | 100%        | 2638        | 74%         |
|   | Refused & Verified              | 44         | 9%          | 666         | 25%         | 22            | 7%          | 10               | 14%         | 0                   | 0%          | 5                            | 38%         | 2                             | 20%         | 0             | 0%          | 749         | 21%         |
|   | Not Produced                    | 2          | 0%          | 77          | 3%          | 67            | 22%         | 14               | 20%         | 2                   | 100%        | 7                            | 54%         | 5                             | 50%         | 0             | 0%          | 174         | 5%          |
|   | Rescheduled by CHS              | 0          | 0%          | 0           | 0%          | 7             | 2%          | 0                | 0%          | 0                   | 0%          | 0                            | 0%          | 2                             | 20%         | 0             | 0%          | 9           | 0%          |
|   | Rescheduled by Hospital         | N/A        | N/A         | N/A         | N/A         | N/A           | N/A         | N/A              | N/A         | N/A                 | N/A         | N/A                          | N/A         | 0                             | 0%          | N/A           | N/A         | 0           | 0%          |
|   | <b>Total Scheduled Services</b> | <b>478</b> | <b>100%</b> | <b>2688</b> | <b>100%</b> | <b>302</b>    | <b>100%</b> | <b>69</b>        | <b>100%</b> | <b>2</b>            | <b>100%</b> | <b>13</b>                    | <b>100%</b> | <b>10</b>                     | <b>100%</b> | <b>8</b>      | <b>100%</b> | <b>3570</b> | <b>100%</b> |

| 4   | Outcome Metrics   | Medical | Nursing | Mental Health | Reentry Services | Dental/Oral Surgery | Specialty Clinic - On Island | Specialty Clinic - Off Island | Substance Use | Total |
|-----|-------------------|---------|---------|---------------|------------------|---------------------|------------------------------|-------------------------------|---------------|-------|
| 4.1 | Percent completed | 100%    | 97%     | 75%           | 80%              | 0%                  | 46%                          | 30%                           | 100%          | 95%   |

|          |                             |          |
|----------|-----------------------------|----------|
| <b>5</b> | <b>Unscheduled Services</b> | <b>N</b> |
| 5.1      | Sick Call Completed         | 199      |

## CHS Access Trend: October 2020 to December 2020

Version: 09/01/21



# Correctional Health Services

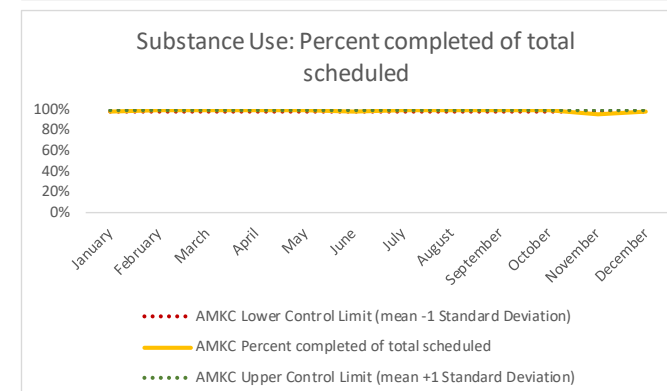
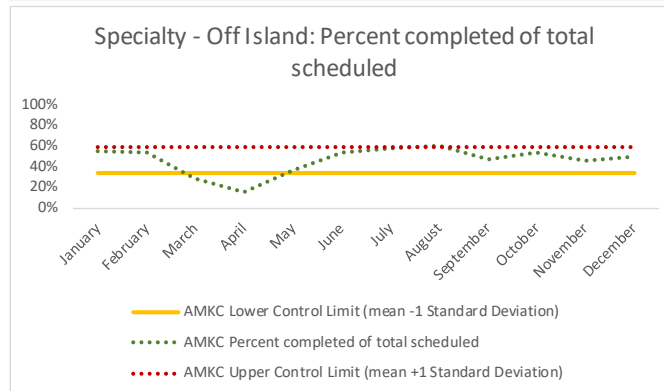
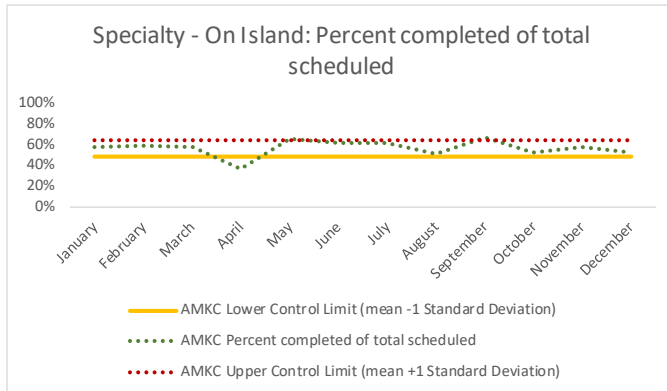
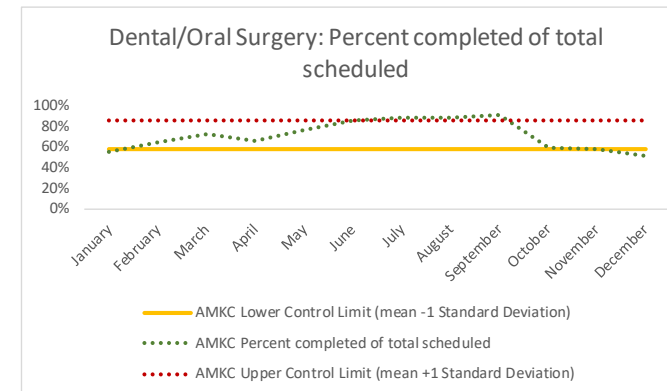
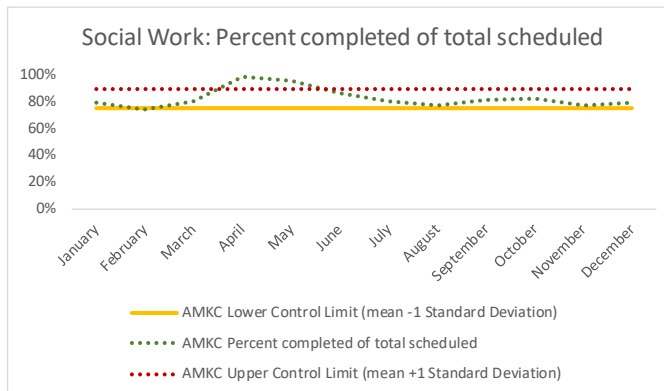
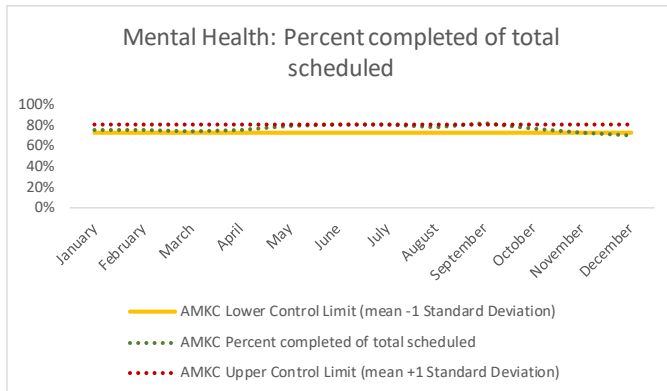
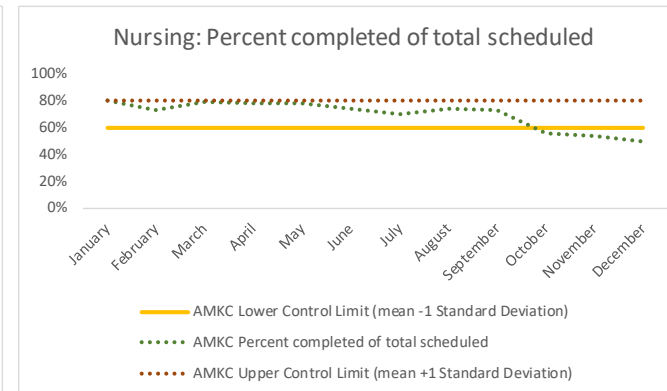
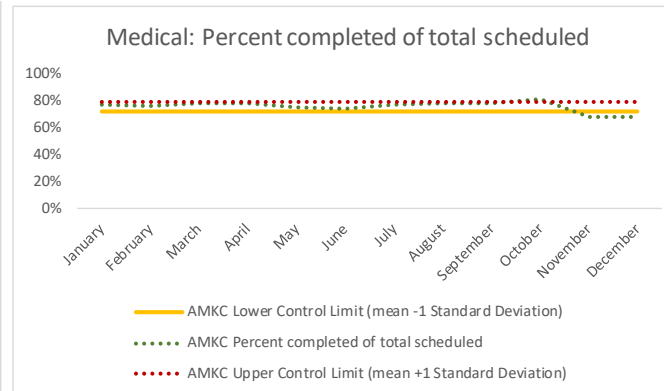
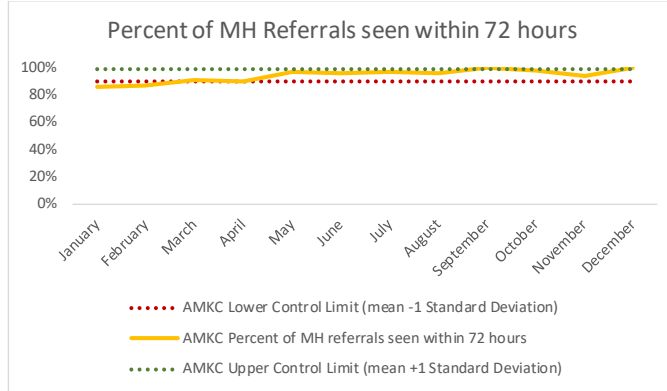
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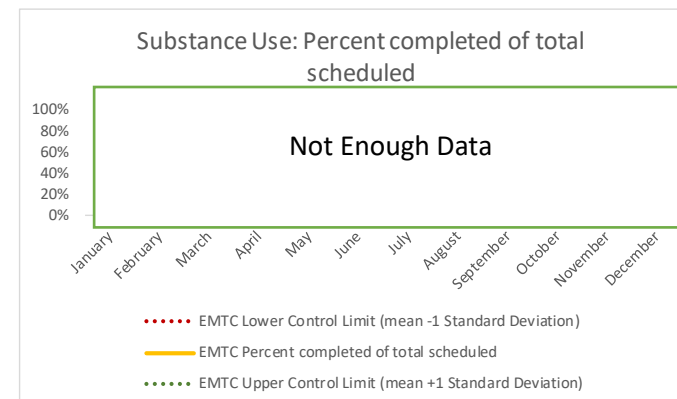
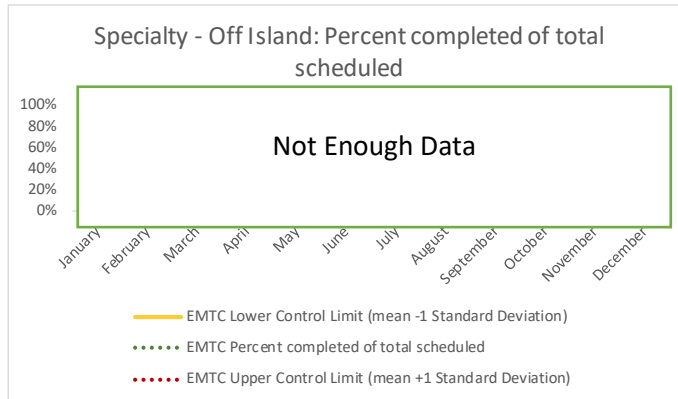
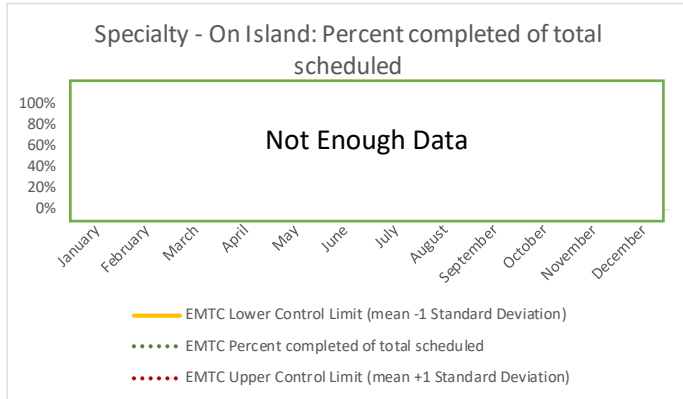
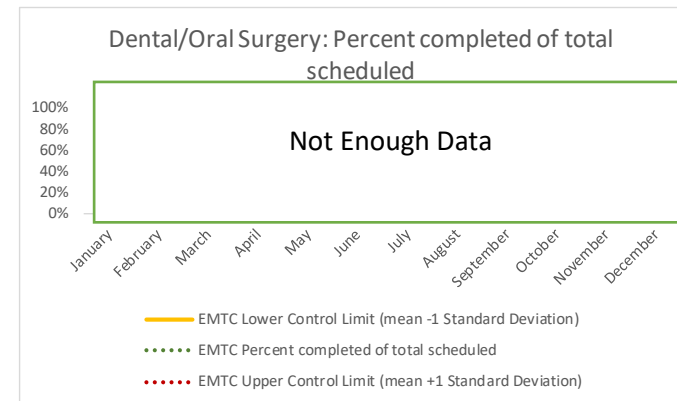
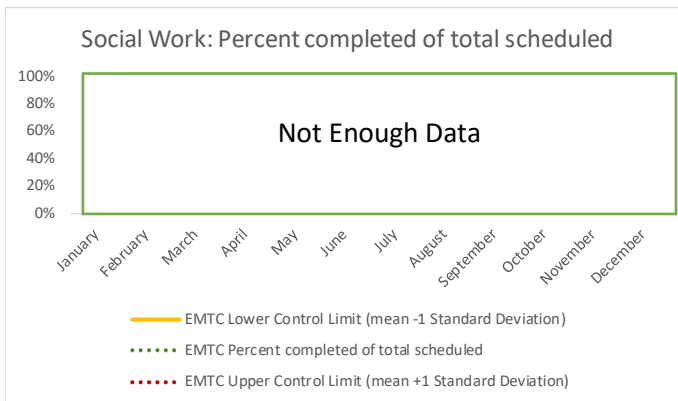
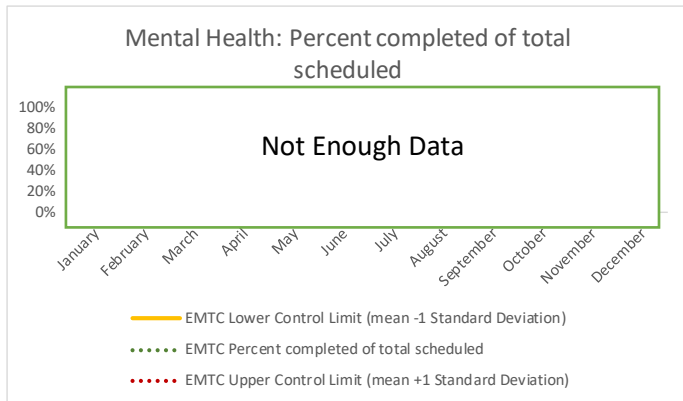
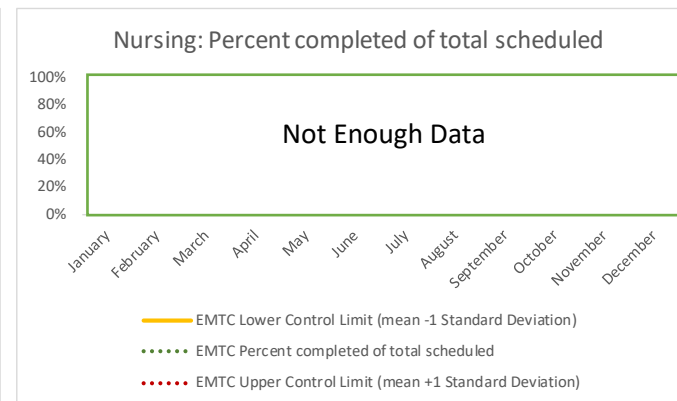
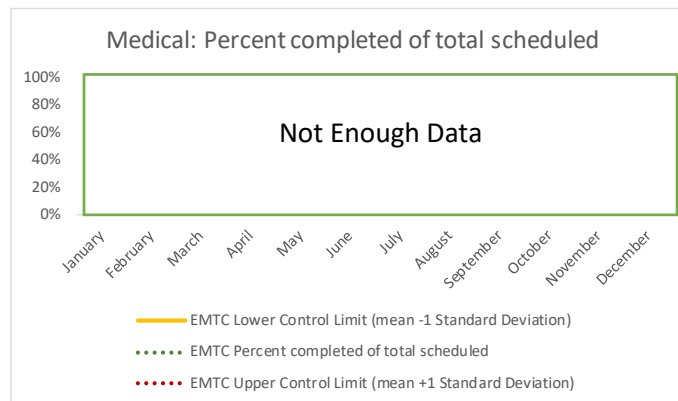
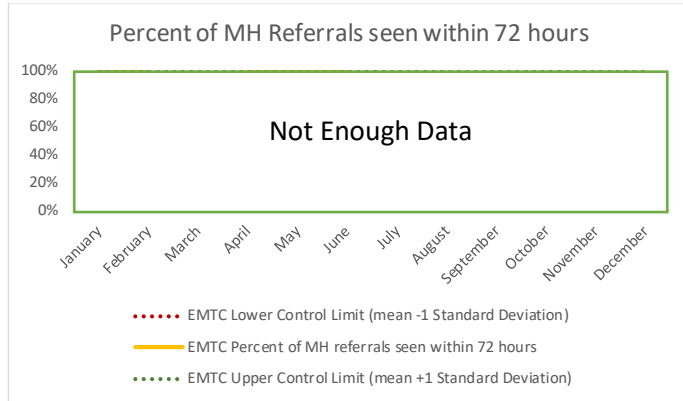
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# Correctional Health Services

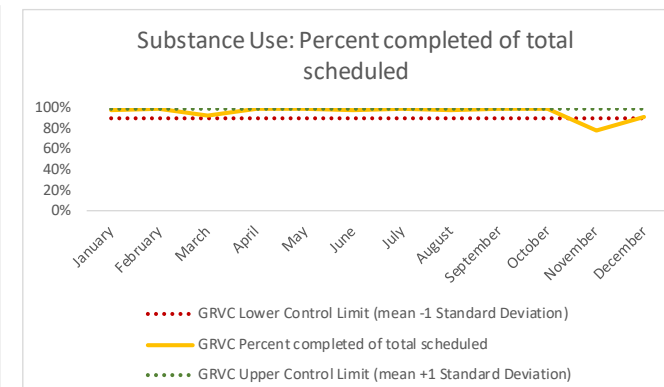
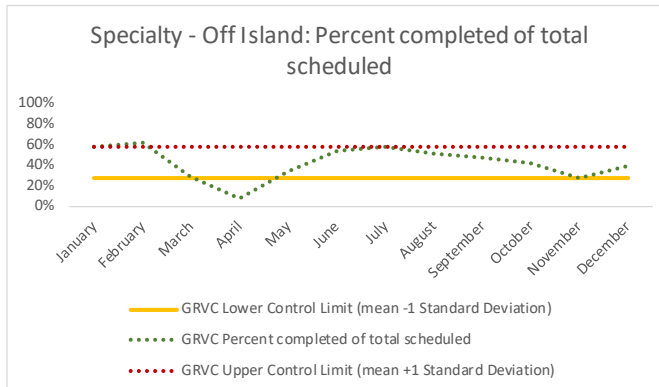
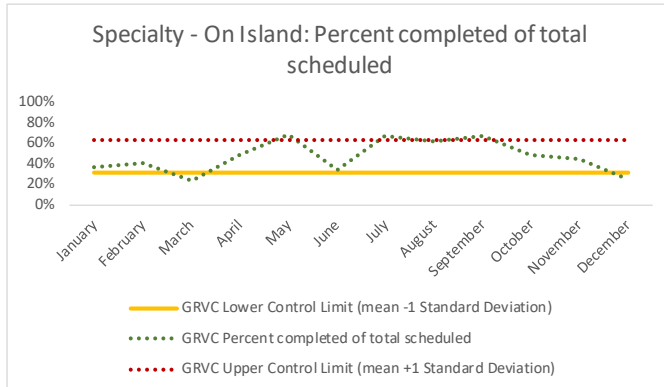
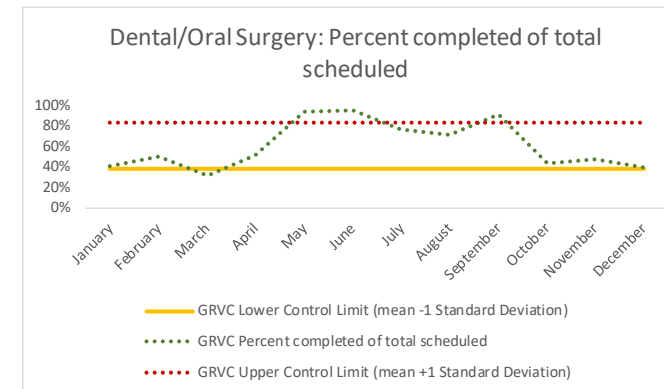
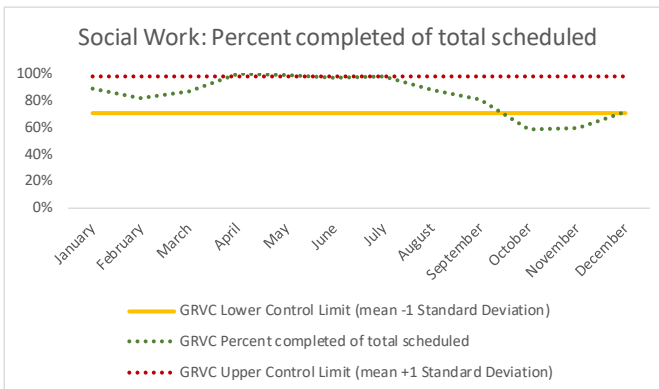
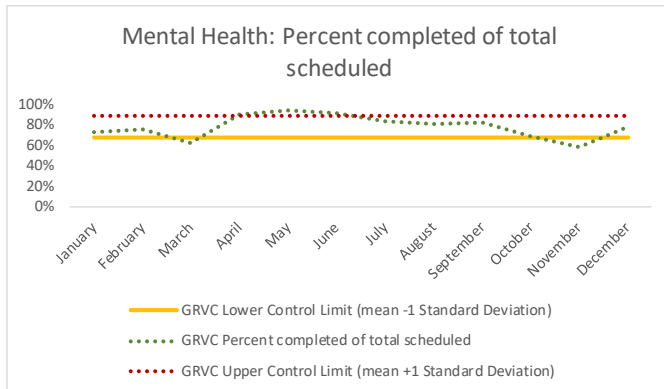
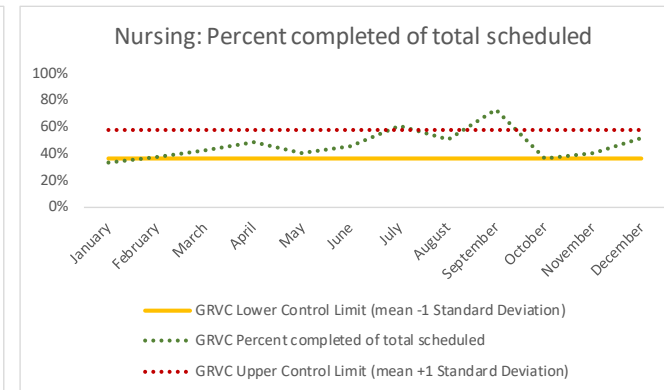
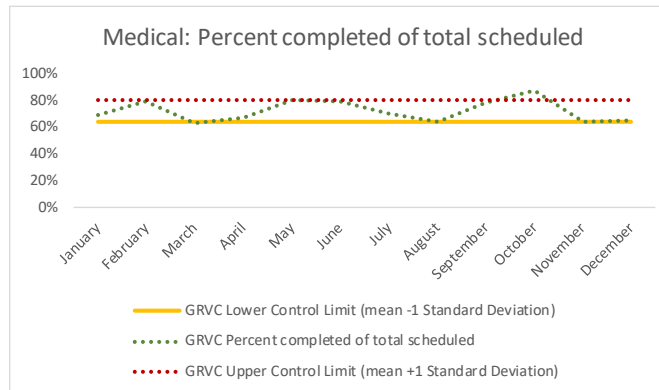
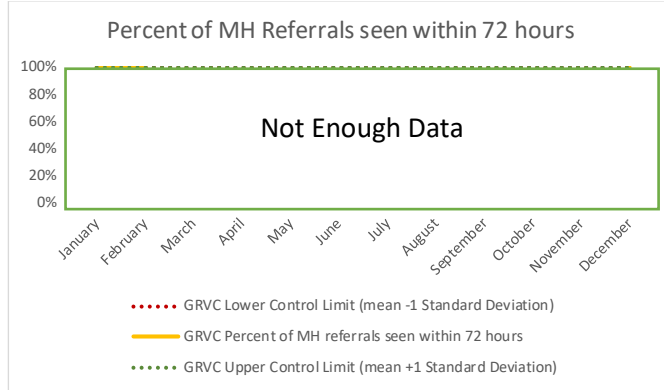
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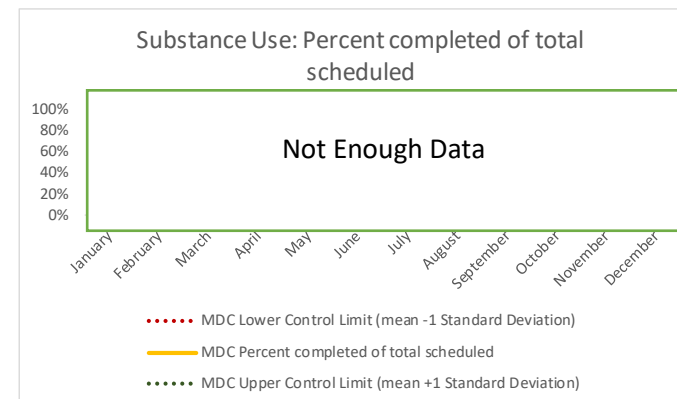
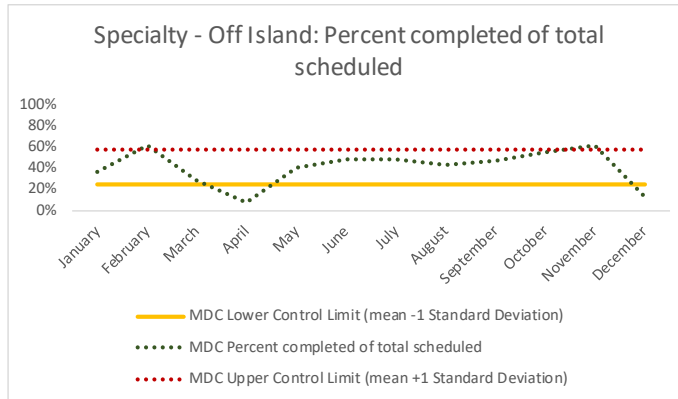
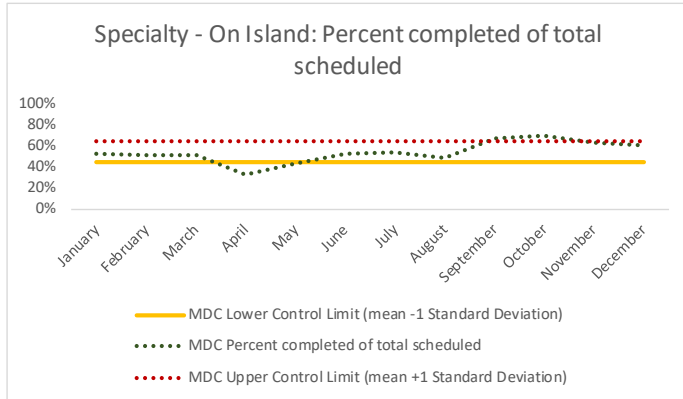
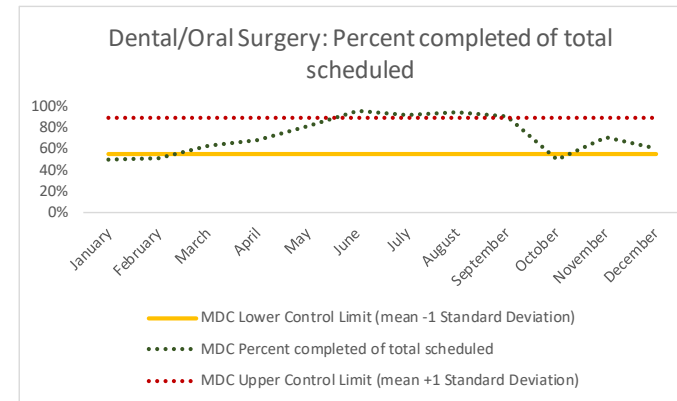
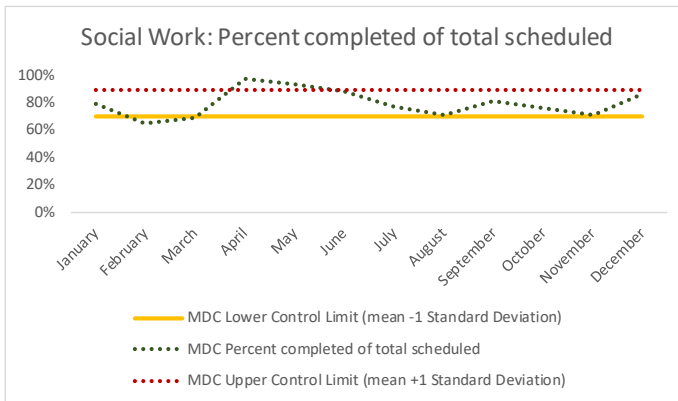
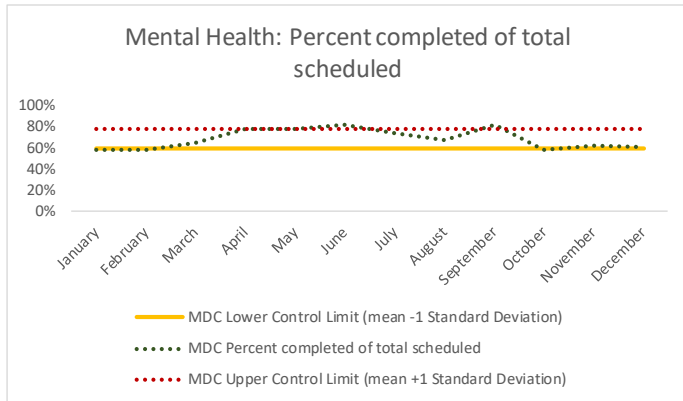
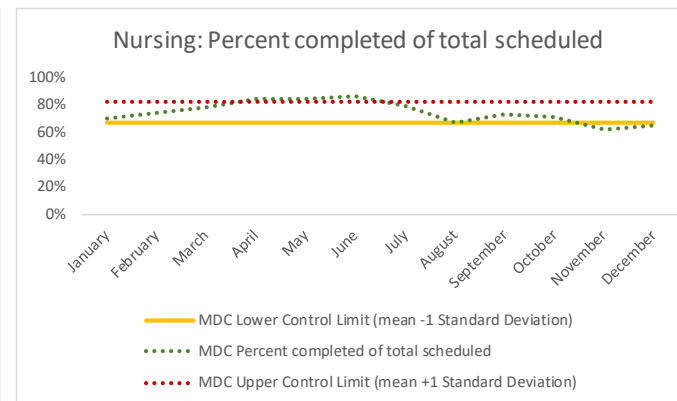
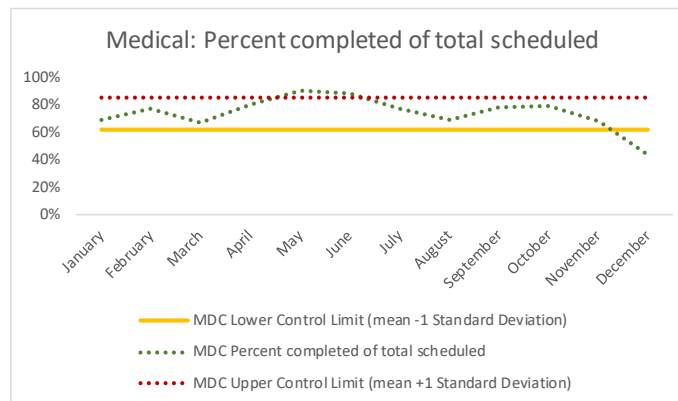
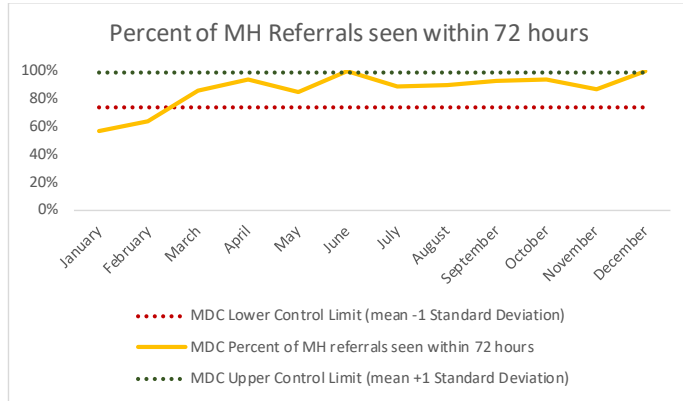
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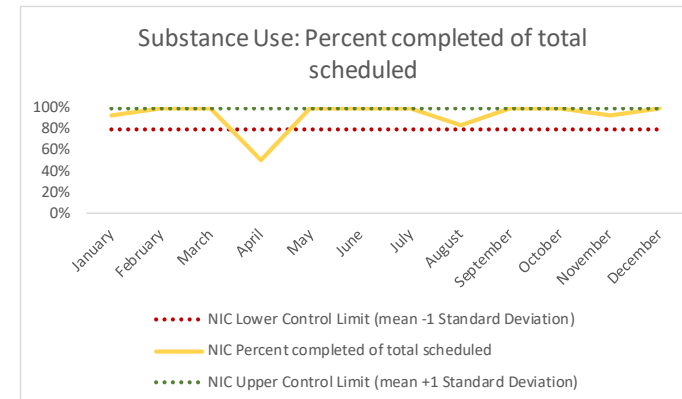
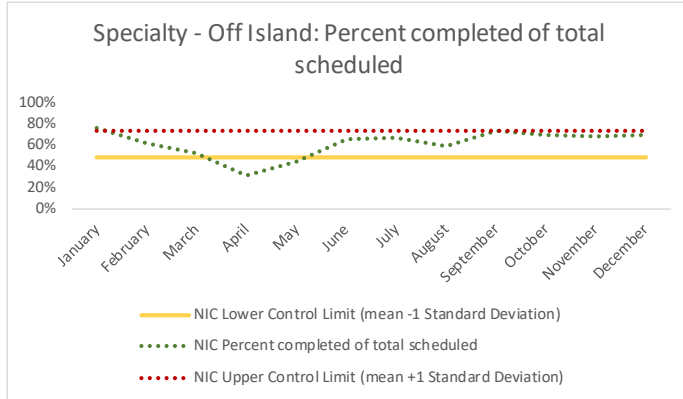
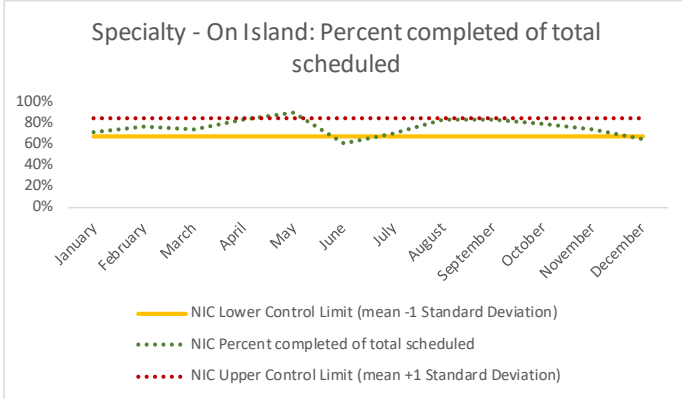
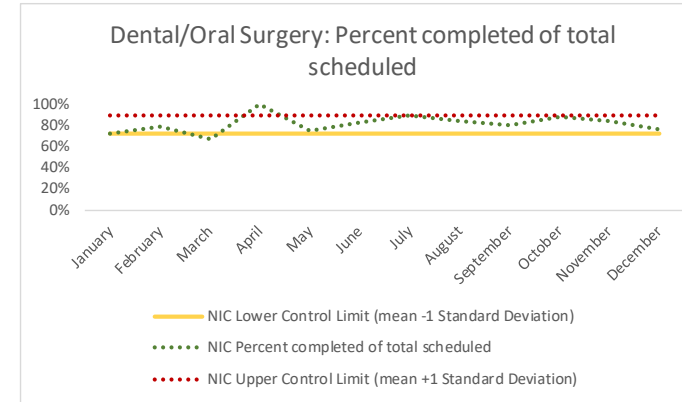
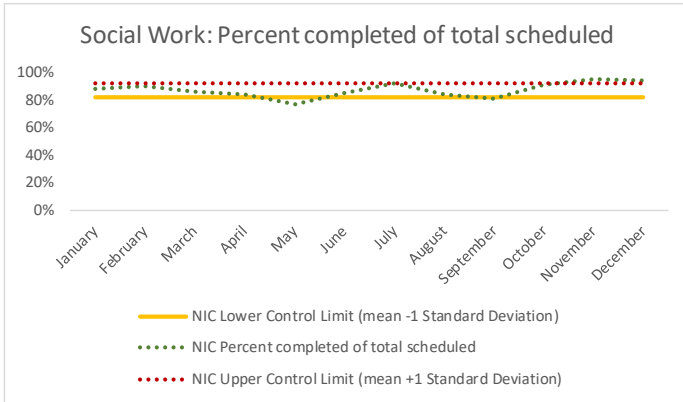
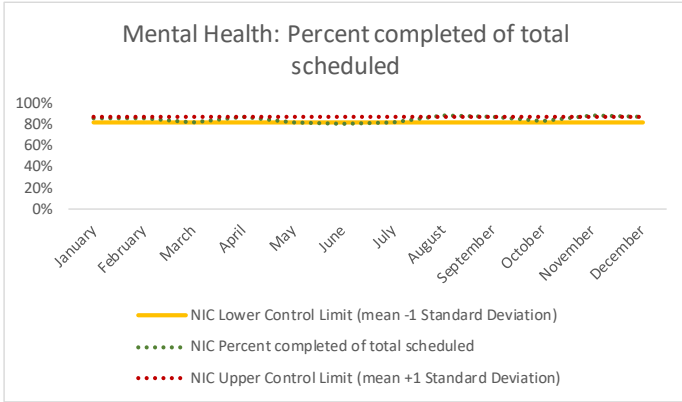
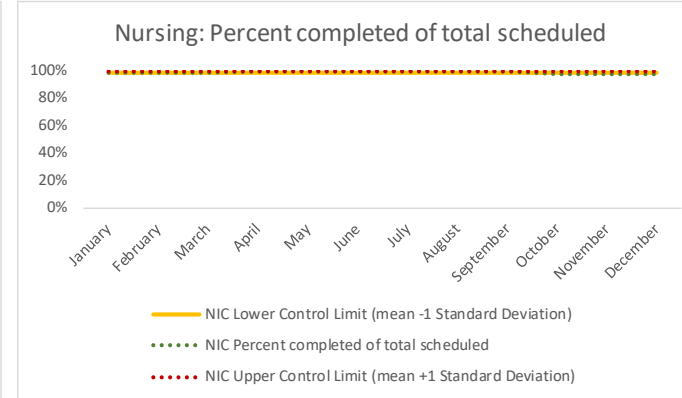
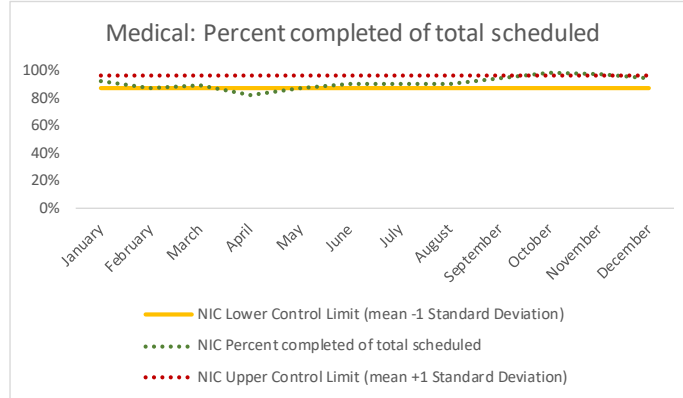
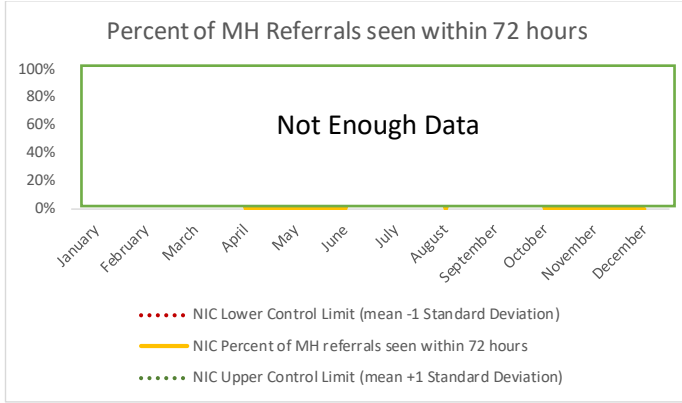
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## V. MDC

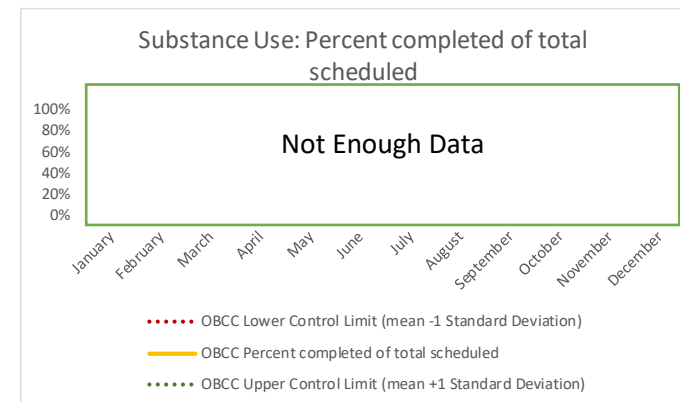
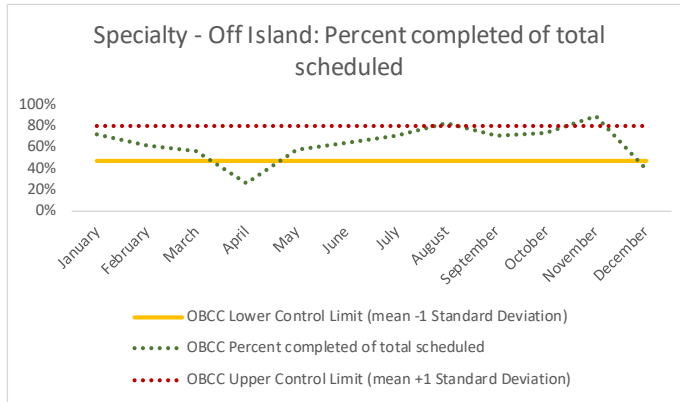
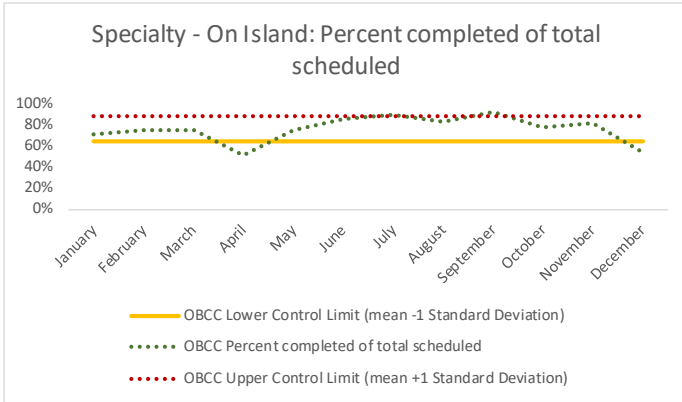
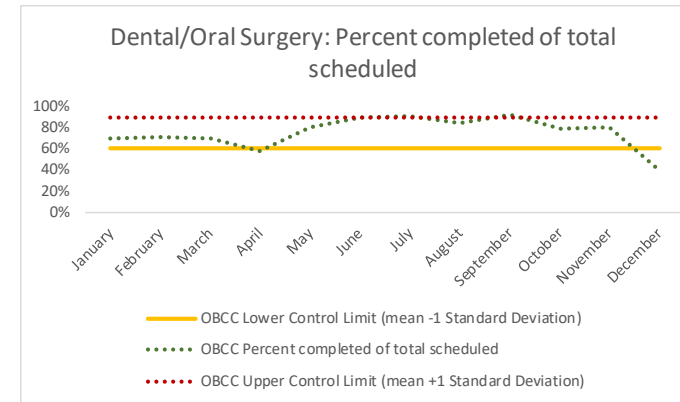
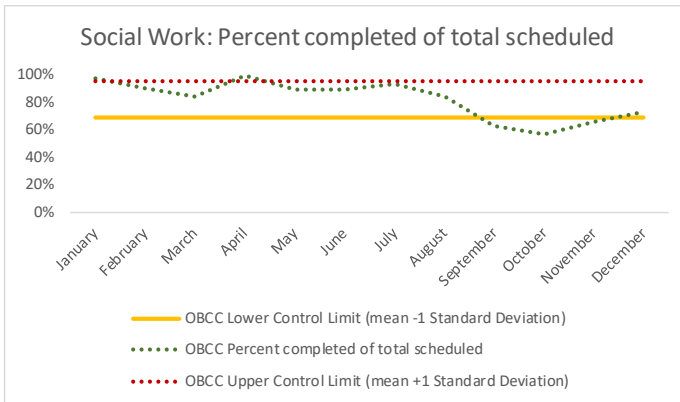
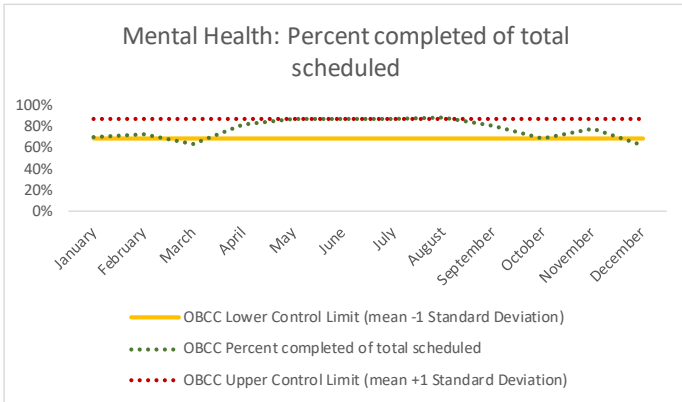
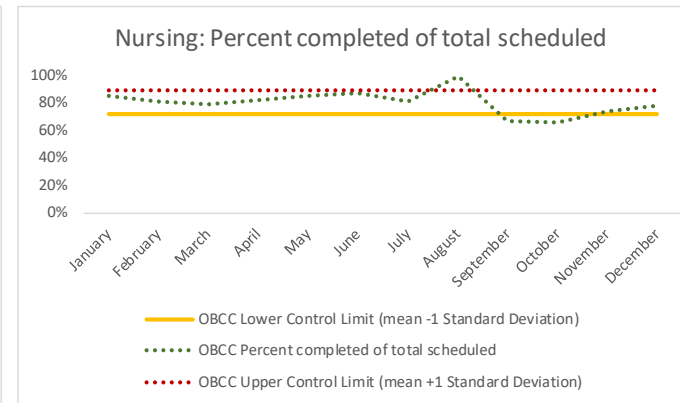
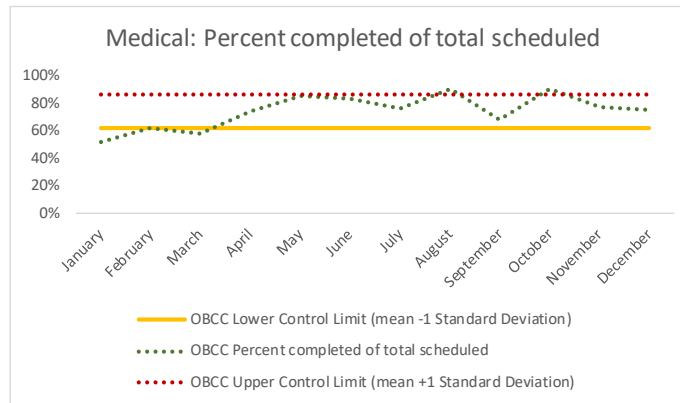
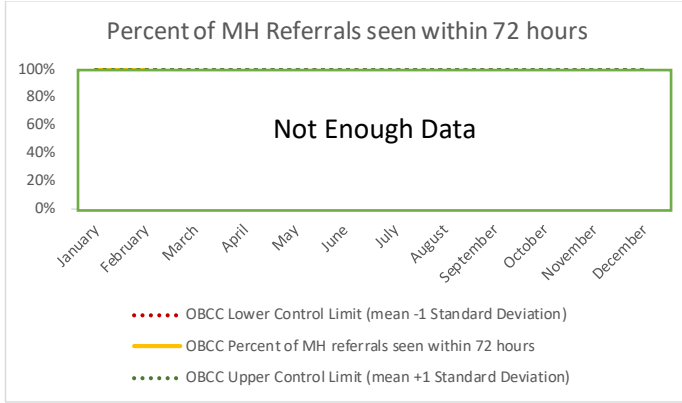


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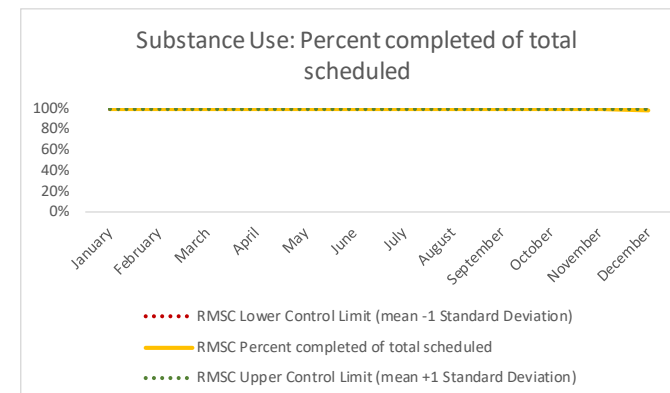
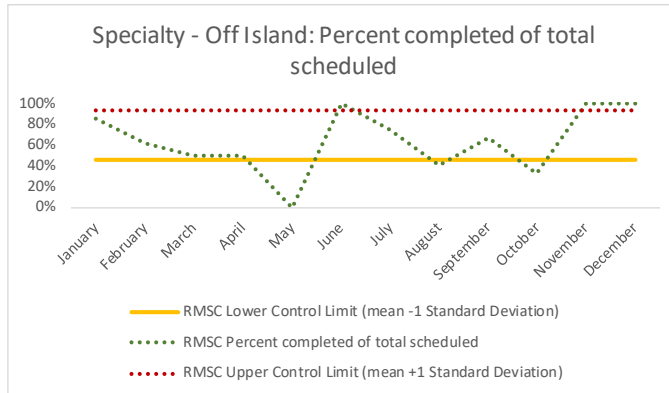
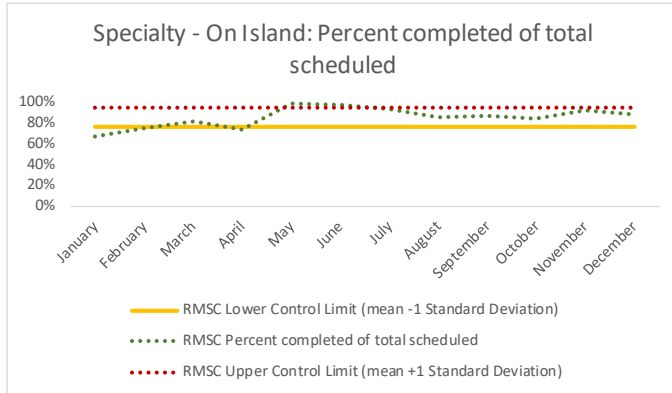
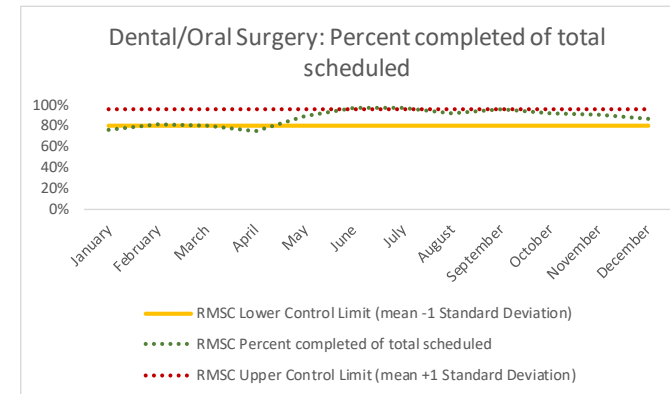
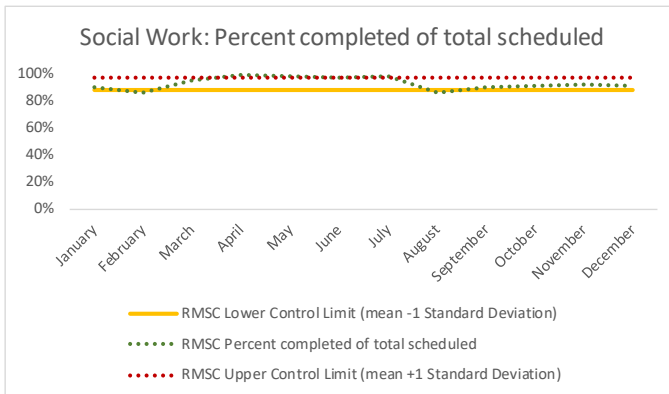
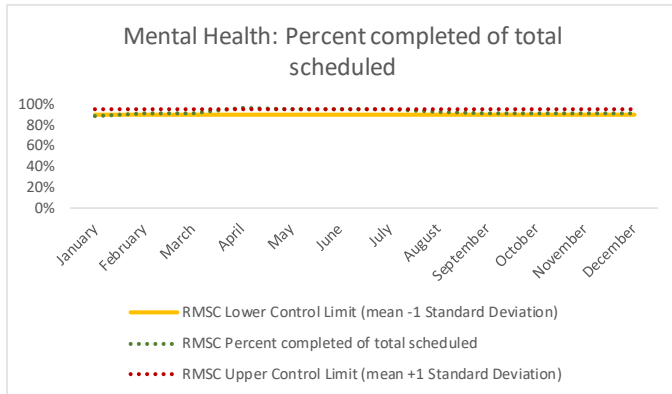
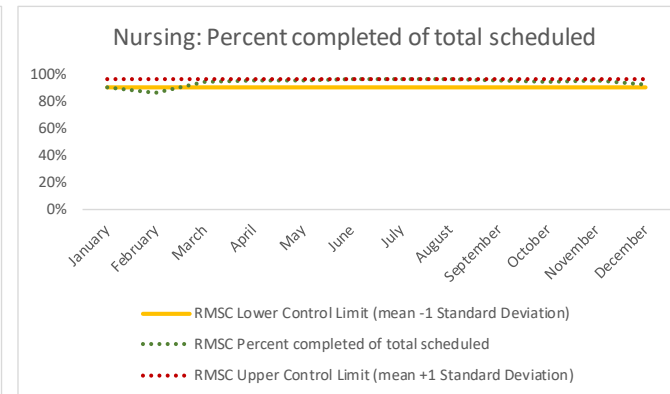
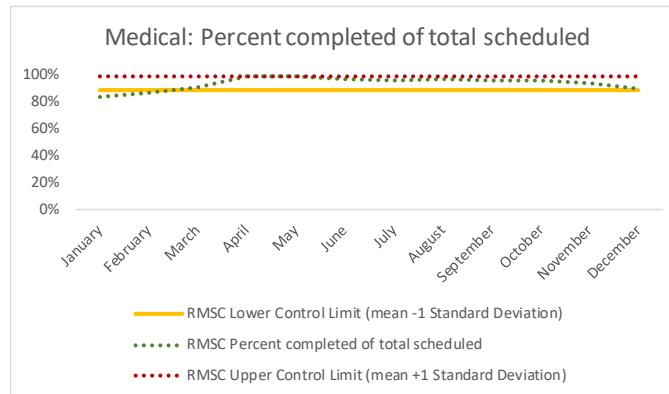
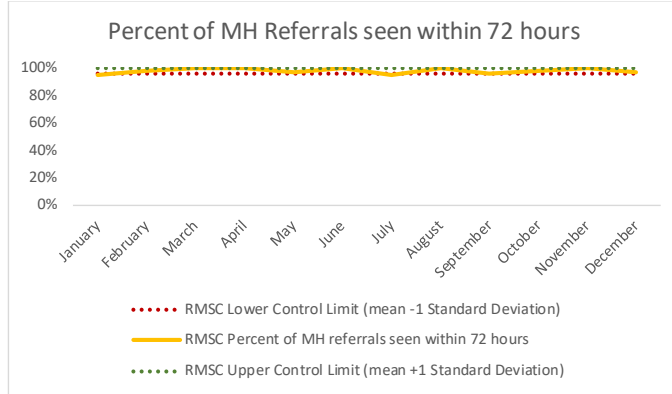


VII. OBCC



# Correctional Health Services

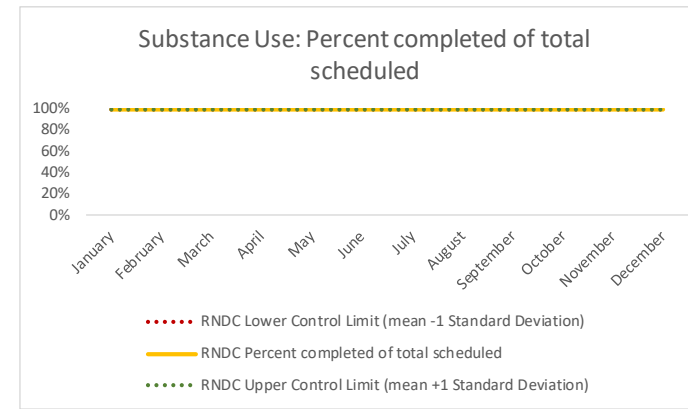
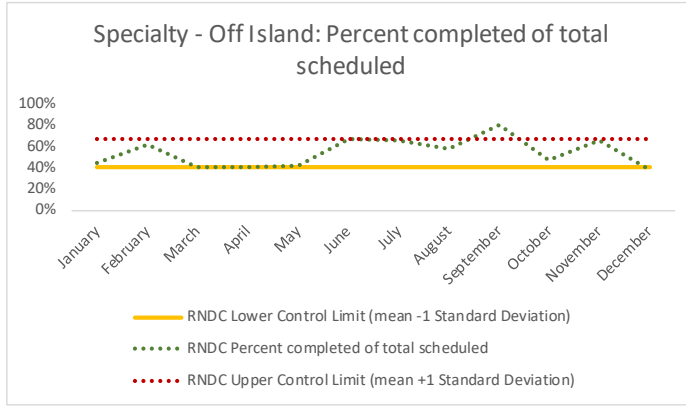
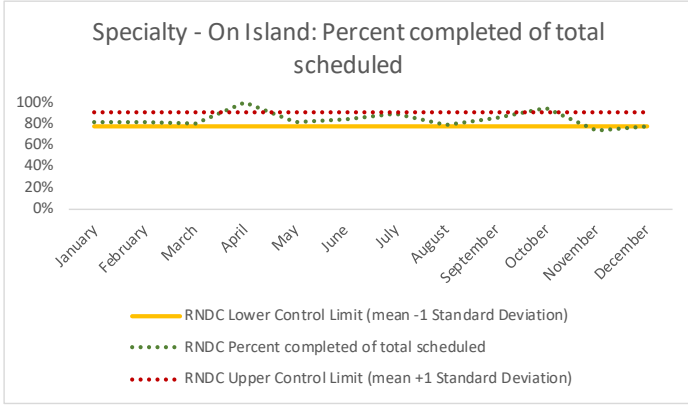
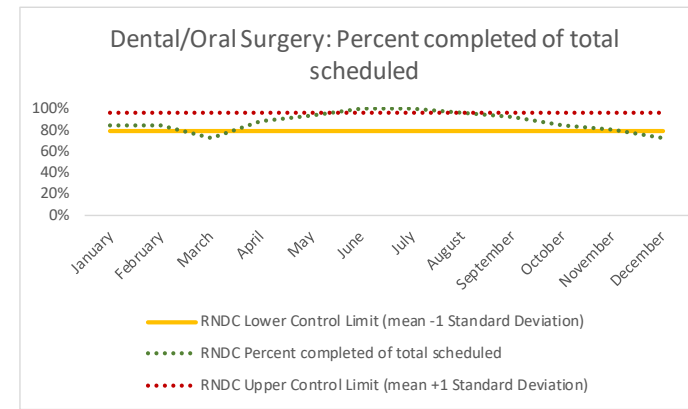
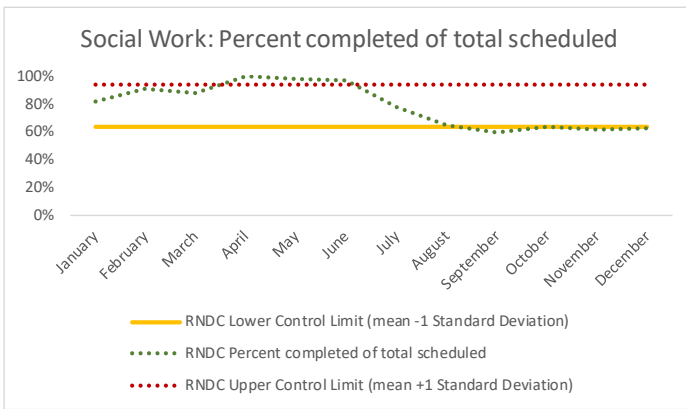
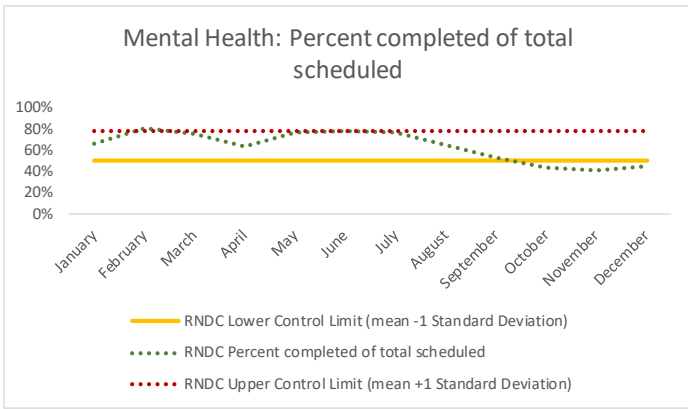
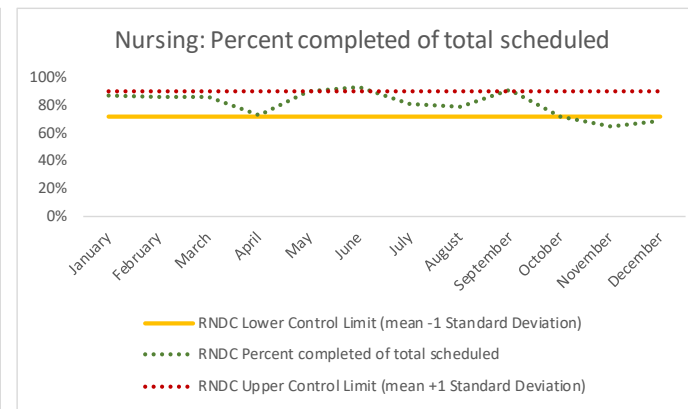
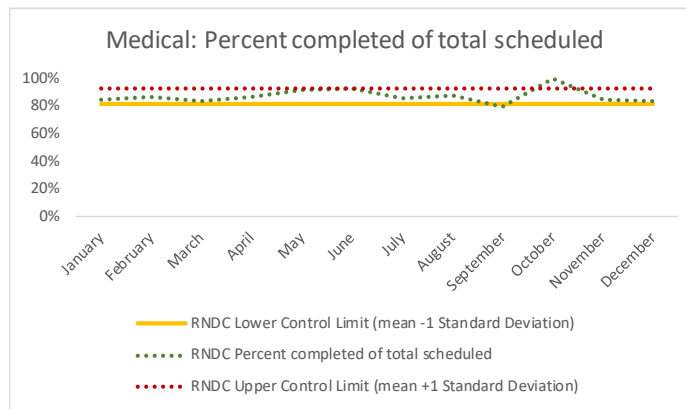
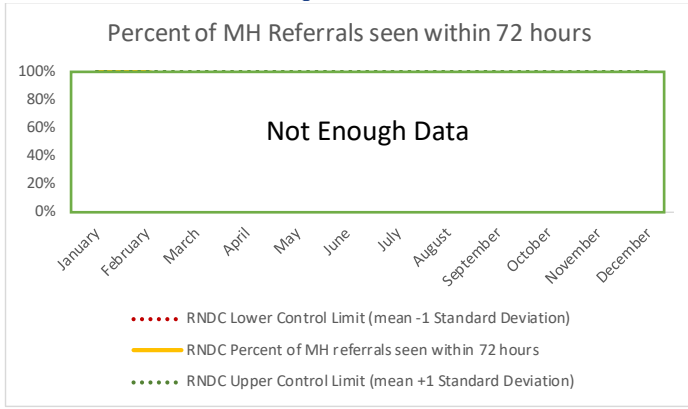
## VIII. RMSC



# Correctional Health Services

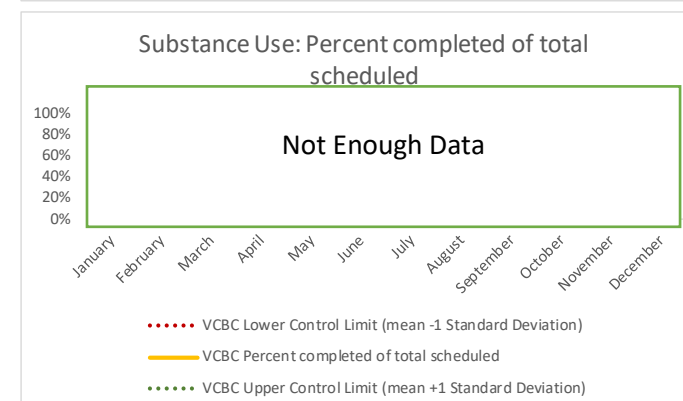
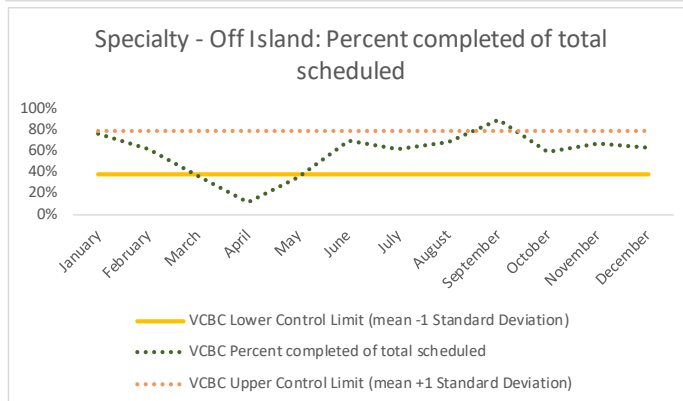
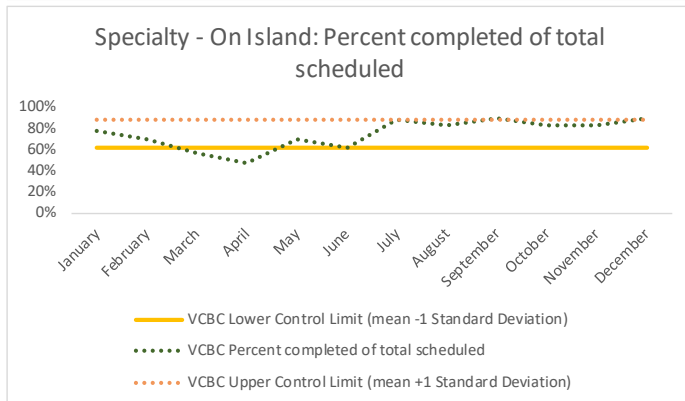
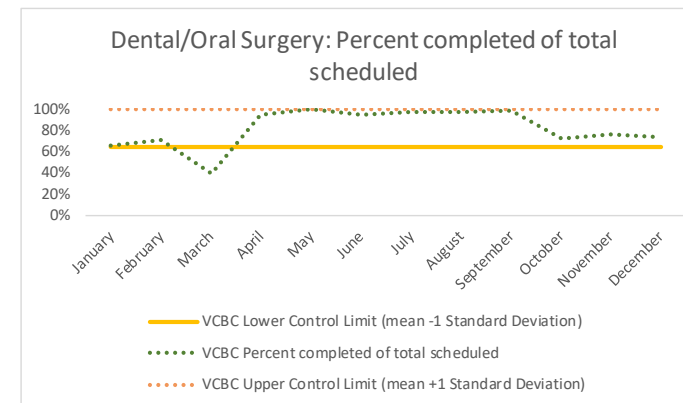
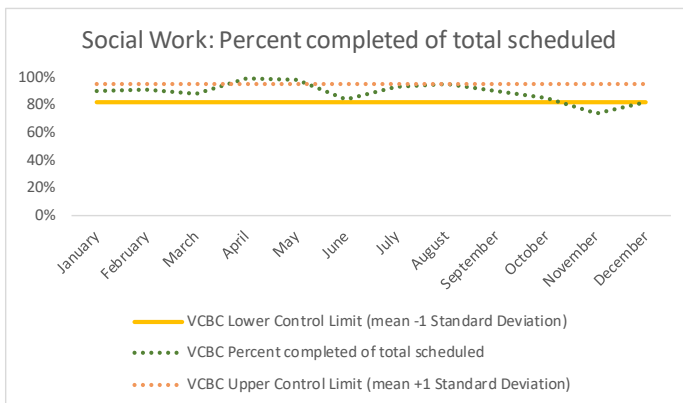
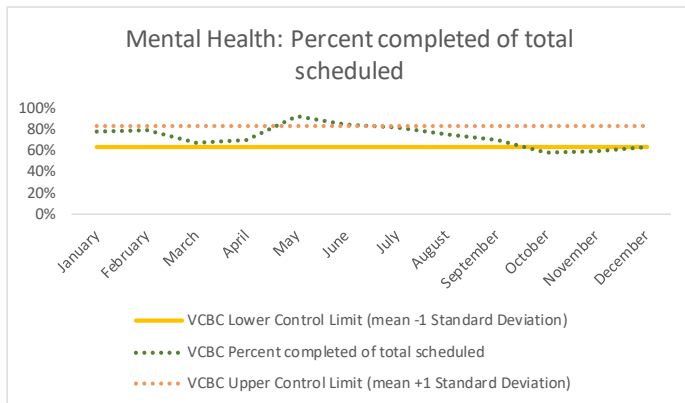
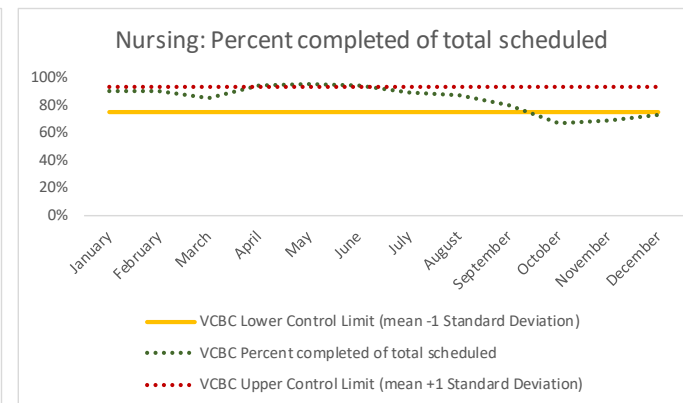
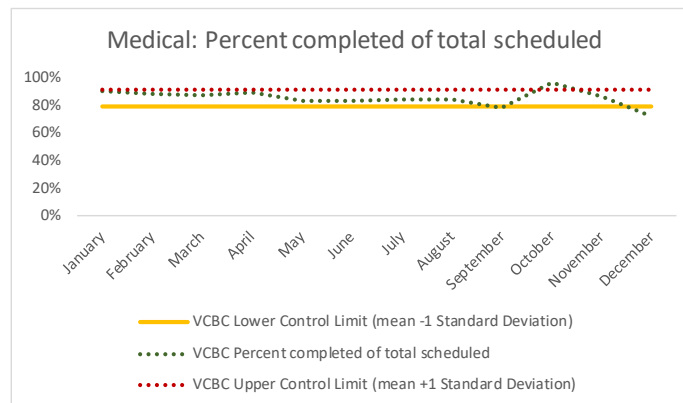
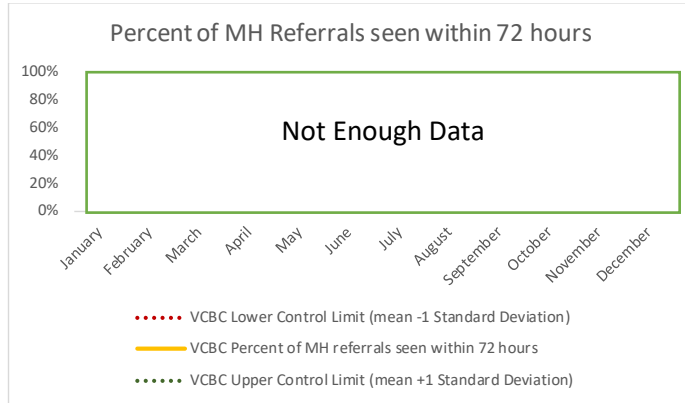
IX. RNDC

# Correctional Health Services



# Correctional Health Services

## X. VCBC



XI. WF

