

## CHS Access Report: July 2020

Draft Version: 10/29/2020

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.  -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery  -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	631
1.2	Average time to completion once known to CHS (hours)	3.7

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	335
2.2	Referrals seen within 72 hours	310
2.3	% seen within 72 hours	93%

	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
<b>3</b>	Service Outcomes																			
	Seen	2079	68%	16532	79%	7728	81%	2036	78%	1338	84%	614	60%	228	45%	791	99%	31346	78%	
	Refused & Verified	473	15%	1181	6%	186	2%	156	6%	106	7%	144	14%	84	17%	0	0%	2330	6%	
	Not Produced	506	16%	3310	16%	1601	17%	407	16%	143	9%	218	21%	104	21%	6	1%	6295	16%	
	Rescheduled by CHS	19	1%	9	0%	82	1%	11	0%	0	0%	42	4%	17	3%	2	0%	182	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	69	14%	N/A	N/A	69	0%	
	<b>Total Scheduled Services</b>	<b>3077</b>	<b>100%</b>	<b>21032</b>	<b>100%</b>	<b>9597</b>	<b>100%</b>	<b>2610</b>	<b>100%</b>	<b>1587</b>	<b>100%</b>	<b>1018</b>	<b>100%</b>	<b>502</b>	<b>100%</b>	<b>799</b>	<b>100%</b>	<b>40222</b>	<b>100%</b>	

	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	84%	82%	84%	91%	74%	62%	99%	84%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	4900

## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	160
1.2	Average time to completion once known to CHS (hours)	5.2

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	118
2.2	Referrals seen within 72 hours	115
2.3	% seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	457	70%	2686	67%	2570	80%	813	75%	311	83%	112	56%	51	46%	583	99%	7583	74%
	Refused & Verified	49	7%	126	3%	16	1%	48	4%	25	7%	10	5%	14	13%	0	0%	288	3%
	Not Produced	146	22%	1221	30%	603	19%	221	20%	40	11%	76	38%	23	21%	6	1%	2336	23%
	Rescheduled by CHS	3	0%	2	0%	9	0%	1	0%	0	0%	1	1%	8	7%	0	0%	24	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	16	14%	N/A	N/A	16	0%
	<b>Total Scheduled Services</b>	<b>655</b>	<b>100%</b>	<b>4035</b>	<b>100%</b>	<b>3198</b>	<b>100%</b>	<b>1083</b>	<b>100%</b>	<b>376</b>	<b>100%</b>	<b>199</b>	<b>100%</b>	<b>112</b>	<b>100%</b>	<b>589</b>	<b>100%</b>	<b>10247</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	70%	81%	80%	89%	61%	58%	99%	77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	1056

V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	151	37%	1579	52%	1289	84%	298	94%	149	63%	49	38%	24	35%	49	100%	3588	62%
	Refused & Verified	133	33%	281	9%	6	0%	12	4%	33	14%	37	29%	16	23%	0	0%	518	9%
	Not Produced	119	29%	1165	39%	236	15%	6	2%	55	23%	33	26%	16	23%	0	0%	1630	28%
	Rescheduled by CHS	1	0%	0	0%	12	1%	0	0%	0	0%	9	7%	1	1%	0	0%	23	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12	17%	N/A	N/A	12	0%
	<b>Total Scheduled Services</b>	<b>404</b>	<b>100%</b>	<b>3025</b>	<b>100%</b>	<b>1543</b>	<b>100%</b>	<b>316</b>	<b>100%</b>	<b>237</b>	<b>100%</b>	<b>128</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>49</b>	<b>100%</b>	<b>5771</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	70%	61%	84%	98%	77%	67%	58%	100%	71%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	752

VI. HOJC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	39	95%	112	93%	6	12%	5	100%	6	75%	2	100%	4	100%	0		174	75%
	Refused & Verified	2	5%	8	7%	36	69%	0	0%	0	0%	0	0%	0	0%	0		46	20%
	Not Produced	0	0%	0	0%	10	19%	0	0%	2	25%	0	0%	0	0%	0		12	5%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0		0	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>41</b>	<b>100%</b>	<b>120</b>	<b>100%</b>	<b>52</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>232</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	81%	100%	75%	100%	100%		95%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	33

VII. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	434
1.2	Average time to completion once known to CHS (hours)	3.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	174
2.2	Referrals seen within 72 hours	155
2.3	% seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	230	69%	1803	78%	748	72%	286	67%	146	88%	58	46%	17	35%	0	0%	3288	74%
	Refused & Verified	27	8%	33	1%	21	2%	44	10%	7	4%	10	8%	6	13%	0	0%	148	3%
	Not Produced	71	21%	480	21%	264	25%	93	22%	12	7%	53	42%	19	40%	0	0%	992	22%
	Rescheduled by CHS	4	1%	2	0%	3	0%	7	2%	0	0%	4	3%	2	4%	1	100%	23	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	8%	N/A	N/A	4	0%
	<b>Total Scheduled Services</b>	<b>332</b>	<b>100%</b>	<b>2318</b>	<b>100%</b>	<b>1036</b>	<b>100%</b>	<b>430</b>	<b>100%</b>	<b>165</b>	<b>100%</b>	<b>125</b>	<b>100%</b>	<b>48</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>4455</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	79%	74%	77%	93%	54%	48%	0%	77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	575



# Correctional Health Services

## VIII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	103	59%	5036	95%	366	82%	43	84%	43	74%	79	59%	52	53%	3	100%	5725	92%
	Refused & Verified	57	32%	226	4%	3	1%	4	8%	9	16%	13	10%	14	14%	0	0%	326	5%
	Not Produced	16	9%	24	0%	76	17%	4	8%	6	10%	21	16%	11	11%	0	0%	158	3%
	Rescheduled by CHS	0	0%	2	0%	1	0%	0	0%	0	0%	21	16%	3	3%	0	0%	27	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18	18%	N/A	N/A	18	0%
	<b>Total Scheduled Services</b>	<b>176</b>	<b>100%</b>	<b>5288</b>	<b>100%</b>	<b>446</b>	<b>100%</b>	<b>51</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>134</b>	<b>100%</b>	<b>98</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>6254</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	100%	83%	92%	90%	69%	67%	100%	97%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	360

IX. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	167	60%	704	77%	664	87%	117	88%	188	85%	40	58%	35	45%	0		1915	78%
	Refused & Verified	45	16%	36	4%	2	0%	7	5%	13	6%	22	32%	19	25%	0		144	6%
	Not Produced	67	24%	173	19%	61	8%	9	7%	21	9%	7	10%	16	21%	0		354	14%
	Rescheduled by CHS	1	0%	1	0%	36	5%	0	0%	0	0%	0	0%	1	1%	0		39	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	8%	N/A	N/A	6	0%
	<b>Total Scheduled Services</b>	<b>280</b>	<b>100%</b>	<b>914</b>	<b>100%</b>	<b>763</b>	<b>100%</b>	<b>133</b>	<b>100%</b>	<b>222</b>	<b>100%</b>	<b>69</b>	<b>100%</b>	<b>77</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>2458</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	81%	87%	93%	91%	90%	70%		84%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	734

X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	35
1.2	Average time to completion once known to CHS (hours)	5.6

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	41
2.2	Referrals seen within 72 hours	39
2.3	% seen within 72 hours	95%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	476	82%	1525	90%	813	93%	200	95%	131	91%	152	84%	2	50%	76	100%	3375	90%
	Refused & Verified	79	14%	93	6%	19	2%	5	2%	10	7%	16	9%	1	25%	0	0%	223	6%
	Not Produced	16	3%	69	4%	29	3%	4	2%	3	2%	12	7%	0	0%	0	0%	133	4%
	Rescheduled by CHS	9	2%	1	0%	12	1%	1	0%	0	0%	0	0%	0	0%	0	0%	23	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	25%	N/A	N/A	1	0%
	<b>Total Scheduled Services</b>	<b>580</b>	<b>100%</b>	<b>1688</b>	<b>100%</b>	<b>873</b>	<b>100%</b>	<b>210</b>	<b>100%</b>	<b>144</b>	<b>100%</b>	<b>180</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>76</b>	<b>100%</b>	<b>3755</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	96%	95%	98%	98%	93%	75%	100%	96%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	448

XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	132	73%	368	71%	587	69%	168	71%	187	98%	59	74%	17	49%	77	100%	1595	73%
	Refused & Verified	23	13%	49	9%	69	8%	15	6%	3	2%	12	15%	6	17%	0	0%	177	8%
	Not Produced	27	15%	100	19%	192	22%	52	22%	0	0%	4	5%	5	14%	0	0%	380	18%
	Rescheduled by CHS	0	0%	0	0%	7	1%	0	0%	0	0%	5	6%	1	3%	0	0%	13	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	17%	N/A	N/A	6	0%
	<b>Total Scheduled Services</b>	<b>182</b>	<b>100%</b>	<b>517</b>	<b>100%</b>	<b>855</b>	<b>100%</b>	<b>235</b>	<b>100%</b>	<b>190</b>	<b>100%</b>	<b>80</b>	<b>100%</b>	<b>35</b>	<b>100%</b>	<b>77</b>	<b>100%</b>	<b>2171</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	81%	77%	78%	100%	89%	66%	100%	82%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	269

# Correctional Health Services

## XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	198	71%	546	85%	563	83%	56	76%	177	95%	57	62%	23	45%	0	0%	1620	81%
	Refused & Verified	35	13%	22	3%	6	1%	13	18%	6	3%	24	26%	8	16%	0	0%	114	6%
	Not Produced	43	16%	70	11%	113	17%	5	7%	4	2%	11	12%	14	27%	0	0%	260	13%
	Rescheduled by CHS	1	0%	1	0%	0	0%	0	0%	0	0%	0	0%	1	2%	1	100%	4	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	10%	N/A	N/A	5	0%
	<b>Total Scheduled Services</b>	<b>277</b>	<b>100%</b>	<b>639</b>	<b>100%</b>	<b>682</b>	<b>100%</b>	<b>74</b>	<b>100%</b>	<b>187</b>	<b>100%</b>	<b>92</b>	<b>100%</b>	<b>51</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>2003</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	89%	83%	93%	98%	88%	61%	0%	87%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	499

XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	3.2

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	126	84%	2173	87%	122	82%	50	70%	0		6	67%	3	75%	3	100%	2483	86%
	Refused & Verified	23	15%	307	12%	8	5%	8	11%	0		0	0%	0	0%	0	0%	346	12%
	Not Produced	1	1%	8	0%	17	11%	13	18%	0		1	11%	0	0%	0	0%	40	1%
	Rescheduled by CHS	0	0%	0	0%	2	1%	0	0%	0		2	22%	0	0%	0	0%	4	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	25%	N/A	N/A	1	0%
	<b>Total Scheduled Services</b>	<b>150</b>	<b>100%</b>	<b>2488</b>	<b>100%</b>	<b>149</b>	<b>100%</b>	<b>71</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>9</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>2874</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99%	100%	87%	82%		67%	75%	100%	98%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	174

## CHS Access Report: August 2020

Draft Version: 10/29/2020

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.  -Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery  -Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	1055
1.2	Average time to completion once known to CHS (hours)	4.7

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	263
2.2	Referrals seen within 72 hours	247
2.3	% seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2081	67%	18319	76%	7545	77%	1979	69%	1340	84%	708	53%	258	43%	797	99%	33027	75%
	Refused & Verified	493	16%	1153	5%	189	2%	237	8%	87	5%	205	15%	104	17%	1	0%	2469	6%
	Not Produced	516	17%	4496	19%	1989	20%	636	22%	159	10%	400	30%	120	20%	8	1%	8324	19%
	Rescheduled by CHS	15	0%	8	0%	95	1%	8	0%	1	0%	11	1%	14	2%	2	0%	154	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100	17%	N/A	N/A	100	0%
	<b>Total Scheduled Services</b>	<b>3105</b>	<b>100%</b>	<b>23976</b>	<b>100%</b>	<b>9818</b>	<b>100%</b>	<b>2860</b>	<b>100%</b>	<b>1587</b>	<b>100%</b>	<b>1324</b>	<b>100%</b>	<b>596</b>	<b>100%</b>	<b>808</b>	<b>100%</b>	<b>44074</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	81%	79%	77%	90%	69%	61%	99%	81%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	4683

## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	256
1.2	Average time to completion once known to CHS (hours)	6.7

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	121
2.2	Referrals seen within 72 hours	116
2.3	% seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	478	71%	3249	72%	2466	79%	719	66%	372	82%	120	49%	54	38%	566	99%	8024	74%
	Refused & Verified	48	7%	99	2%	10	0%	113	10%	25	6%	6	2%	30	21%	0	0%	331	3%
	Not Produced	145	22%	1177	26%	655	21%	250	23%	53	12%	118	48%	32	23%	7	1%	2437	22%
	Rescheduled by CHS	1	0%	2	0%	9	0%	4	0%	1	0%	1	0%	1	1%	0	0%	19	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	24	17%	N/A	N/A	24	0%
	<b>Total Scheduled Services</b>	<b>672</b>	<b>100%</b>	<b>4527</b>	<b>100%</b>	<b>3140</b>	<b>100%</b>	<b>1086</b>	<b>100%</b>	<b>451</b>	<b>100%</b>	<b>245</b>	<b>100%</b>	<b>141</b>	<b>100%</b>	<b>573</b>	<b>100%</b>	<b>10835</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	74%	79%	77%	88%	51%	60%	99%	77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	976

V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	130	33%	1559	45%	1158	80%	334	85%	132	64%	61	31%	35	41%	62	98%	3471	55%
	Refused & Verified	124	31%	225	6%	5	0%	12	3%	15	7%	59	30%	8	9%	0	0%	448	7%
	Not Produced	144	36%	1695	49%	271	19%	46	12%	60	29%	72	37%	22	26%	1	2%	2311	37%
	Rescheduled by CHS	2	1%	1	0%	9	1%	0	0%	0	0%	2	1%	3	4%	0	0%	17	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	17	20%	N/A	N/A	17	0%
	<b>Total Scheduled Services</b>	<b>400</b>	<b>100%</b>	<b>3480</b>	<b>100%</b>	<b>1443</b>	<b>100%</b>	<b>392</b>	<b>100%</b>	<b>207</b>	<b>100%</b>	<b>194</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>63</b>	<b>100%</b>	<b>6264</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	64%	51%	81%	88%	71%	62%	51%	98%	63%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	699

VI. HOJC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	29	85%	159	98%	72	61%	0		5	71%	2	100%	3	100%	0		270	83%
	Refused & Verified	5	15%	2	1%	41	35%	0		1	14%	0	0%	0	0%	0		49	15%
	Not Produced	0	0%	0	0%	5	4%	0		1	14%	0	0%	0	0%	0		6	2%
	Rescheduled by CHS	0	0%	2	1%	0	0%	0		0	0%	0	0%	0	0%	0		2	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>34</b>	<b>100%</b>	<b>163</b>	<b>100%</b>	<b>118</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>7</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>327</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	99%	96%		86%	100%	100%		98%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	22

# Correctional Health Services

## VII. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	729
1.2	Average time to completion once known to CHS (hours)	3.8

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	114
2.2	Referrals seen within 72 hours	103
2.3	% seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	159	61%	2034	65%	740	66%	312	61%	201	93%	66	39%	18	38%	1	100%	3531	65%
	Refused & Verified	20	8%	42	1%	26	2%	49	10%	4	2%	17	10%	2	4%	0	0%	160	3%
	Not Produced	77	30%	1042	33%	348	31%	148	29%	10	5%	85	50%	19	40%	0	0%	1729	32%
	Rescheduled by CHS	4	2%	2	0%	15	1%	0	0%	0	0%	1	1%	0	0%	0	0%	22	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	17%	N/A	N/A	8	0%
	<b>Total Scheduled Services</b>	<b>260</b>	<b>100%</b>	<b>3120</b>	<b>100%</b>	<b>1129</b>	<b>100%</b>	<b>509</b>	<b>100%</b>	<b>215</b>	<b>100%</b>	<b>169</b>	<b>100%</b>	<b>47</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>5450</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	69%	67%	68%	71%	95%	49%	43%	100%	68%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	551

# Correctional Health Services

## VIII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	104	53%	5490	95%	343	88%	62	76%	39	63%	97	76%	55	48%	16	94%	6206	92%
	Refused & Verified	76	39%	258	4%	2	1%	7	9%	13	21%	8	6%	13	11%	0	0%	377	6%
	Not Produced	16	8%	9	0%	43	11%	12	15%	10	16%	18	14%	21	18%	0	0%	129	2%
	Rescheduled by CHS	1	1%	0	0%	1	0%	1	1%	0	0%	4	3%	6	5%	1	6%	14	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	20	17%	N/A	N/A	20	0%
	<b>Total Scheduled Services</b>	<b>197</b>	<b>100%</b>	<b>5757</b>	<b>100%</b>	<b>389</b>	<b>100%</b>	<b>82</b>	<b>100%</b>	<b>62</b>	<b>100%</b>	<b>127</b>	<b>100%</b>	<b>115</b>	<b>100%</b>	<b>17</b>	<b>100%</b>	<b>6746</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	100%	89%	84%	84%	83%	59%	94%	98%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	356

IX. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	126	58%	523	69%	599	85%	91	68%	141	84%	48	42%	38	51%	4	100%	1570	72%
	Refused & Verified	44	20%	56	7%	7	1%	11	8%	17	10%	38	34%	24	32%	0	0%	197	9%
	Not Produced	48	22%	175	23%	75	11%	31	23%	9	5%	24	21%	5	7%	0	0%	367	17%
	Rescheduled by CHS	1	0%	0	0%	23	3%	0	0%	0	0%	3	3%	2	3%	0	0%	29	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	8%	N/A	N/A	6	0%
	<b>Total Scheduled Services</b>	<b>219</b>	<b>100%</b>	<b>754</b>	<b>100%</b>	<b>704</b>	<b>100%</b>	<b>133</b>	<b>100%</b>	<b>167</b>	<b>100%</b>	<b>113</b>	<b>100%</b>	<b>75</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>2169</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	77%	86%	77%	95%	76%	83%	100%	81%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	586



# Correctional Health Services

## X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	65
1.2	Average time to completion once known to CHS (hours)	7.5

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	25
2.2	Referrals seen within 72 hours	25
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	580	84%	1277	92%	777	92%	173	81%	70	83%	148	76%	2	40%	71	99%	3098	88%
	Refused & Verified	91	13%	63	5%	13	2%	11	5%	8	10%	19	10%	0	0%	0	0%	205	6%
	Not Produced	15	2%	51	4%	42	5%	30	14%	6	7%	29	15%	1	20%	0	0%	174	5%
	Rescheduled by CHS	5	1%	0	0%	16	2%	0	0%	0	0%	0	0%	0	0%	1	1%	22	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	40%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>691</b>	<b>100%</b>	<b>1391</b>	<b>100%</b>	<b>848</b>	<b>100%</b>	<b>214</b>	<b>100%</b>	<b>84</b>	<b>100%</b>	<b>196</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>72</b>	<b>100%</b>	<b>3501</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	96%	93%	86%	93%	85%	40%	99%	94%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	406

XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	168	80%	653	74%	590	59%	143	57%	200	96%	77	63%	16	37%	74	99%	1921	69%
	Refused & Verified	17	8%	52	6%	62	6%	18	7%	2	1%	19	16%	9	21%	1	1%	180	6%
	Not Produced	25	12%	183	21%	326	33%	88	35%	6	3%	26	21%	7	16%	0	0%	661	24%
	Rescheduled by CHS	0	0%	0	0%	19	2%	0	0%	0	0%	0	0%	0	0%	0	0%	19	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11	26%	N/A	N/A	11	0%
	<b>Total Scheduled Services</b>	<b>210</b>	<b>100%</b>	<b>888</b>	<b>100%</b>	<b>997</b>	<b>100%</b>	<b>249</b>	<b>100%</b>	<b>208</b>	<b>100%</b>	<b>122</b>	<b>100%</b>	<b>43</b>	<b>100%</b>	<b>75</b>	<b>100%</b>	<b>2792</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	88%	79%	65%	65%	97%	79%	58%	100%	75%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	275

# Correctional Health Services

## XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	174	69%	652	80%	637	76%	92	86%	174	97%	86	58%	32	43%	0		1847	76%
	Refused & Verified	37	15%	65	8%	6	1%	10	9%	2	1%	38	26%	18	24%	0		176	7%
	Not Produced	41	16%	102	12%	196	23%	4	4%	3	2%	25	17%	13	18%	0		384	16%
	Rescheduled by CHS	0	0%	1	0%	2	0%	1	1%	0	0%	0	0%	1	1%	0		5	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	14%	N/A	N/A	10	0%
	<b>Total Scheduled Services</b>	<b>252</b>	<b>100%</b>	<b>820</b>	<b>100%</b>	<b>841</b>	<b>100%</b>	<b>107</b>	<b>100%</b>	<b>179</b>	<b>100%</b>	<b>149</b>	<b>100%</b>	<b>74</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>2422</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	87%	76%	95%	98%	83%	68%		84%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	579

# Correctional Health Services

XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	5
1.2	Average time to completion once known to CHS (hours)	0.4

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	3
2.2	Referrals seen within 72 hours	3
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	133	78%	2723	89%	163	78%	53	62%	6	86%	3	43%	5	63%	3	100%	3089	87%
	Refused & Verified	31	18%	291	9%	17	8%	6	7%	0	0%	1	14%	0	0%	0	0%	346	10%
	Not Produced	5	3%	62	2%	28	13%	27	31%	1	14%	3	43%	0	0%	0	0%	126	4%
	Rescheduled by CHS	1	1%	0	0%	1	0%	0	0%	0	0%	0	0%	1	13%	0	0%	3	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	25%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>170</b>	<b>100%</b>	<b>3076</b>	<b>100%</b>	<b>209</b>	<b>100%</b>	<b>86</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>3566</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	98%	86%	69%	86%	57%	63%	100%	96%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	233

## CHS Access Report: September 2020

Draft Version: 10/29/2020



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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of new jail admission intake encounters completed by CHS providers
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters (1.1)

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month. Facility-specific reports reference the housing facility at the time of the mental health referral was made.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month (2.1), total number of book and cases who had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
		<p>-Shows direct, scheduled service encounters, total overall and by discipline, and disaggregates by outcome category recorded (N, %). Excludes encounters scheduled for discharged patients.</p> <p>-Specialty Clinic-On-Island encounters are for the following specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Specialty Clinic-Off-Island encounters are for the following specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Sum of scheduled service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services"

5	Unscheduled Services	Definition
5.1	Sick call completed	Number of sick call encounters completed by CHS

# Correctional Health Services

## III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	1368
1.2	Average time to completion once known to CHS (hours)	3.8

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	246
2.2	Referrals seen within 72 hours	239
2.3	% seen within 72 hours	97%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	2154	62%	18973	75%	8416	74%	1977	69%	1401	87%	896	57%	205	42%	855	99%	34877	74%
	Refused & Verified	664	19%	1137	5%	210	2%	276	10%	81	5%	334	21%	107	22%	0	0%	2809	6%
	Not Produced	626	18%	5078	20%	2532	22%	607	21%	130	8%	337	21%	114	23%	4	0%	9428	20%
	Rescheduled by CHS	17	0%	8	0%	187	2%	8	0%	5	0%	14	1%	13	3%	7	1%	259	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	52	11%	N/A	N/A	52	0%
	<b>Total Scheduled Services</b>	<b>3461</b>	<b>100%</b>	<b>25196</b>	<b>100%</b>	<b>11345</b>	<b>100%</b>	<b>2868</b>	<b>100%</b>	<b>1617</b>	<b>100%</b>	<b>1581</b>	<b>100%</b>	<b>491</b>	<b>100%</b>	<b>866</b>	<b>100%</b>	<b>47425</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	81%	80%	76%	79%	92%	78%	64%	99%	79%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	4856



# Correctional Health Services

## IV. AMKC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	471
1.2	Average time to completion once known to CHS (hours)	4.8

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	128
2.2	Referrals seen within 72 hours	128
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	511	65%	4292	71%	3044	82%	791	71%	383	88%	151	56%	36	36%	627	99%	9835	75%
	Refused & Verified	108	14%	103	2%	23	1%	113	10%	11	3%	31	11%	11	11%	0	0%	400	3%
	Not Produced	170	21%	1638	27%	622	17%	206	19%	40	9%	90	33%	34	34%	4	1%	2804	21%
	Rescheduled by CHS	2	0%	0	0%	44	1%	0	0%	0	0%	0	0%	5	5%	1	0%	52	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	13%	N/A	N/A	13	0%
	<b>Total Scheduled Services</b>	<b>791</b>	<b>100%</b>	<b>6033</b>	<b>100%</b>	<b>3733</b>	<b>100%</b>	<b>1110</b>	<b>100%</b>	<b>434</b>	<b>100%</b>	<b>272</b>	<b>100%</b>	<b>99</b>	<b>100%</b>	<b>632</b>	<b>100%</b>	<b>13104</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	73%	82%	81%	91%	67%	47%	99%	78%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	1093

V. GRVC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	162	44%	1326	38%	1239	78%	301	82%	184	77%	65	38%	16	25%	58	100%	3351	53%
	Refused & Verified	111	30%	215	6%	21	1%	40	11%	16	7%	52	30%	18	28%	0	0%	473	7%
	Not Produced	97	26%	1940	56%	325	20%	21	6%	36	15%	54	31%	29	45%	0	0%	2502	39%
	Rescheduled by CHS	1	0%	1	0%	3	0%	3	1%	4	2%	1	1%	0	0%	0	0%	13	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%	N/A	N/A	2	0%
	<b>Total Scheduled Services</b>	<b>371</b>	<b>100%</b>	<b>3482</b>	<b>100%</b>	<b>1588</b>	<b>100%</b>	<b>365</b>	<b>100%</b>	<b>240</b>	<b>100%</b>	<b>172</b>	<b>100%</b>	<b>65</b>	<b>100%</b>	<b>58</b>	<b>100%</b>	<b>6341</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	44%	79%	93%	83%	68%	52%	100%	60%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	721

VI. HOJC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	29	74%	227	97%	87	58%	0		16	100%	0	0%	1	100%	0		360	82%
	Refused & Verified	10	26%	8	3%	57	38%	0		0	0%	1	100%	0	0%	0		76	17%
	Not Produced	0	0%	0	0%	5	3%	0		0	0%	0	0%	0	0%	0		5	1%
	Rescheduled by CHS	0	0%	0	0%	0	0%	0		0	0%	0	0%	0	0%	0		0	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>39</b>	<b>100%</b>	<b>235</b>	<b>100%</b>	<b>149</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>16</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>441</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	97%		100%	100%	100%		99%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	42

VII. MDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	823
1.2	Average time to completion once known to CHS (hours)	3.1

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	88
2.2	Referrals seen within 72 hours	82
2.3	% seen within 72 hours	93%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	153	50%	2089	71%	752	65%	220	53%	196	92%	84	52%	11	31%	2	100%	3507	67%
	Refused & Verified	23	7%	26	1%	15	1%	41	10%	9	4%	11	7%	7	19%	0	0%	132	3%
	Not Produced	129	42%	831	28%	380	33%	155	37%	9	4%	66	40%	13	36%	0	0%	1583	30%
	Rescheduled by CHS	3	1%	3	0%	9	1%	1	0%	0	0%	2	1%	0	0%	0	0%	18	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	14%	N/A	N/A	5	0%
	<b>Total Scheduled Services</b>	<b>308</b>	<b>100%</b>	<b>2949</b>	<b>100%</b>	<b>1156</b>	<b>100%</b>	<b>417</b>	<b>100%</b>	<b>214</b>	<b>100%</b>	<b>163</b>	<b>100%</b>	<b>36</b>	<b>100%</b>	<b>2</b>	<b>100%</b>	<b>5245</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	57%	72%	66%	63%	96%	58%	50%	100%	69%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	553

# Correctional Health Services

## VIII. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	1
2.2	Referrals seen within 72 hours	1
2.3	% seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	176	51%	5367	94%	358	86%	51	68%	40	63%	167	70%	65	52%	15	100%	6239	89%
	Refused & Verified	155	45%	339	6%	1	0%	10	13%	11	17%	32	13%	28	22%	0	0%	576	8%
	Not Produced	16	5%	17	0%	54	13%	13	17%	13	20%	35	15%	16	13%	0	0%	164	2%
	Rescheduled by CHS	0	0%	1	0%	1	0%	1	1%	0	0%	5	2%	3	2%	0	0%	11	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	13	10%	N/A	N/A	13	0%
	<b>Total Scheduled Services</b>	<b>347</b>	<b>100%</b>	<b>5724</b>	<b>100%</b>	<b>414</b>	<b>100%</b>	<b>75</b>	<b>100%</b>	<b>64</b>	<b>100%</b>	<b>239</b>	<b>100%</b>	<b>125</b>	<b>100%</b>	<b>15</b>	<b>100%</b>	<b>7003</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	100%	87%	81%	80%	83%	74%	100%	97%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	427

IX. OBCC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	107	54%	390	65%	527	79%	47	57%	113	75%	56	47%	20	49%	1	100%	1261	68%
	Refused & Verified	28	14%	9	2%	10	2%	5	6%	26	17%	53	45%	9	22%	0	0%	140	8%
	Not Produced	63	32%	196	33%	97	15%	31	37%	12	8%	9	8%	5	12%	0	0%	413	22%
	Rescheduled by CHS	0	0%	2	0%	29	4%	0	0%	0	0%	0	0%	2	5%	0	0%	33	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	12%	N/A	N/A	5	0%
	<b>Total Scheduled Services</b>	<b>198</b>	<b>100%</b>	<b>597</b>	<b>100%</b>	<b>663</b>	<b>100%</b>	<b>83</b>	<b>100%</b>	<b>151</b>	<b>100%</b>	<b>118</b>	<b>100%</b>	<b>41</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>1852</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	67%	81%	63%	92%	92%	71%	100%	76%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	533

# Correctional Health Services

## X. RMSC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	73
1.2	Average time to completion once known to CHS (hours)	6.8

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	28
2.2	Referrals seen within 72 hours	27
2.3	% seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	513	76%	1693	88%	861	90%	246	85%	110	94%	219	73%	1	33%	88	100%	3731	86%
	Refused & Verified	133	20%	127	7%	11	1%	15	5%	3	3%	40	13%	1	33%	0	0%	330	8%
	Not Produced	24	4%	104	5%	65	7%	29	10%	4	3%	35	12%	1	33%	0	0%	262	6%
	Rescheduled by CHS	4	1%	1	0%	22	2%	0	0%	0	0%	4	1%	0	0%	0	0%	31	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>674</b>	<b>100%</b>	<b>1925</b>	<b>100%</b>	<b>959</b>	<b>100%</b>	<b>290</b>	<b>100%</b>	<b>117</b>	<b>100%</b>	<b>298</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>88</b>	<b>100%</b>	<b>4354</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	96%	95%	91%	90%	97%	87%	67%	100%	93%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	442

XI. RNDC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	176	61%	1092	89%	785	50%	156	51%	168	90%	79	58%	17	41%	62	100%	2535	66%
	Refused & Verified	52	18%	27	2%	46	3%	28	9%	4	2%	37	27%	16	39%	0	0%	210	5%
	Not Produced	61	21%	114	9%	689	44%	124	40%	14	8%	19	14%	1	2%	0	0%	1022	27%
	Rescheduled by CHS	1	0%	0	0%	60	4%	0	0%	0	0%	1	1%	1	2%	0	0%	63	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	15%	N/A	N/A	6	0%
	<b>Total Scheduled Services</b>	<b>290</b>	<b>100%</b>	<b>1233</b>	<b>100%</b>	<b>1580</b>	<b>100%</b>	<b>308</b>	<b>100%</b>	<b>186</b>	<b>100%</b>	<b>136</b>	<b>100%</b>	<b>41</b>	<b>100%</b>	<b>62</b>	<b>100%</b>	<b>3836</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	79%	91%	53%	60%	92%	85%	80%	100%	72%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	344



XII. VCBC

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	180	70%	773	75%	653	71%	140	85%	190	99%	72	44%	38	50%	1	100%	2047	73%
	Refused & Verified	21	8%	47	5%	3	0%	7	4%	1	1%	77	47%	15	20%	0	0%	171	6%
	Not Produced	57	22%	210	20%	260	28%	17	10%	1	1%	16	10%	13	17%	0	0%	574	20%
	Rescheduled by CHS	0	0%	0	0%	5	1%	0	0%	0	0%	0	0%	2	3%	0	0%	7	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	11%	N/A	N/A	8	0%
	<b>Total Scheduled Services</b>	<b>258</b>	<b>100%</b>	<b>1030</b>	<b>100%</b>	<b>921</b>	<b>100%</b>	<b>164</b>	<b>100%</b>	<b>192</b>	<b>100%</b>	<b>165</b>	<b>100%</b>	<b>76</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>2807</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	80%	71%	90%	99%	90%	70%	100%	79%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	570

# Correctional Health Services

XIII. WF

<b>1</b>	<b>CHS Intakes (New Jail Admission)</b>	<b>n</b>
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0.0

<b>2</b>	<b>Referrals made to mental health services from Intake</b>	<b>n</b>
2.1	Referrals made to mental health services from Intake	0
2.2	Referrals seen within 72 hours	0
2.3	% seen within 72 hours	0%

3	Scheduled Services	Medical		Nursing		Mental Health		Reentry Services		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	147	88%	1724	88%	110	74%	25	74%	1	33%	3	50%	0	0%	1	100%	2011	86%
	Refused & Verified	21	13%	234	12%	23	15%	3	9%	0	0%	0	0%	2	50%	0	0%	283	12%
	Not Produced	0	0%	2	0%	15	10%	6	18%	1	33%	3	50%	2	50%	0	0%	29	1%
	Rescheduled by CHS	0	0%	0	0%	1	1%	0	0%	1	33%	0	0%	0	0%	0	0%	2	0%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	N/A	N/A	0	0%
	<b>Total Scheduled Services</b>	<b>168</b>	<b>100%</b>	<b>1960</b>	<b>100%</b>	<b>149</b>	<b>100%</b>	<b>34</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>2325</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Reentry Services	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	100%	89%	82%	33%	50%	50%	100%	99%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	131