

Correctional Health Services

CHS Access Report: July, 2017

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	4078
1.2	Average time to completion once known to CHS (hours)	4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	648
2.2	Referrals seen within 72 hours	551
2.3	Percent seen within 72 hours	85.0%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	4526	74.6%	11552	83.8%	14544	64.0%	5069	87.0%	1458	54.6%	1938	50.4%	323	43.4%	Future Metric			39410	70.8%
	Refused & Verified	130	2.1%	674	4.9%	946	4.2%	17	0.3%	202	7.6%	833	21.7%	271	36.4%				3073	5.5%
	Not Produced by DOC	1057	17.4%	920	6.7%	4392	19.3%	533	9.2%	846	31.7%	756	19.7%	95	12.8%				8599	15.4%
	Out to Court	121	2.0%	325	2.4%	951	4.2%	130	2.2%	115	4.3%	164	4.3%	20	2.7%				1826	3.3%
	Left Without Being Seen	25	0.4%	15	0.1%	91	0.4%	26	0.4%	15	0.6%	39	1.0%	3	0.4%				214	0.4%
	Rescheduled by CHS	114	1.9%	156	1.1%	1263	5.6%	42	0.7%	36	1.3%	112	2.9%	4	0.5%				1727	3.1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	29	3.9%				29	0.1%
	No Longer Indicated	91	1.5%	149	1.1%	552	2.4%	8	0.1%	0	0.0%	4	0.1%	N/A	N/A				804	1.4%
	Total Scheduled Services	6064	100%	13791	100%	22739	100%	5825	100%	2672	100%	3846	100%	745	100%			55682	100%	
																<i>% of Telehealth Eligible Specialties Scheduled for Telehealth: 25, 4.2%</i>				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78.0%	89.6%	69.8%	87.4%	62.1%	72.1%	79.7%		78.5%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	8728
5.2	Emergency Sick Call Documentation ¹	872
5.3	Injury Evaluations ²	2505
5.4	Medical Add-Ons	1013
5.5	Number of Patients with Non-Intake Lab Collection	2554

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	826
1.2	Average time to completion once known to CHS (hours)	8.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	176
2.2	Referrals seen within 72 hours	161
2.3	Percent seen within 72 hours	91.5%

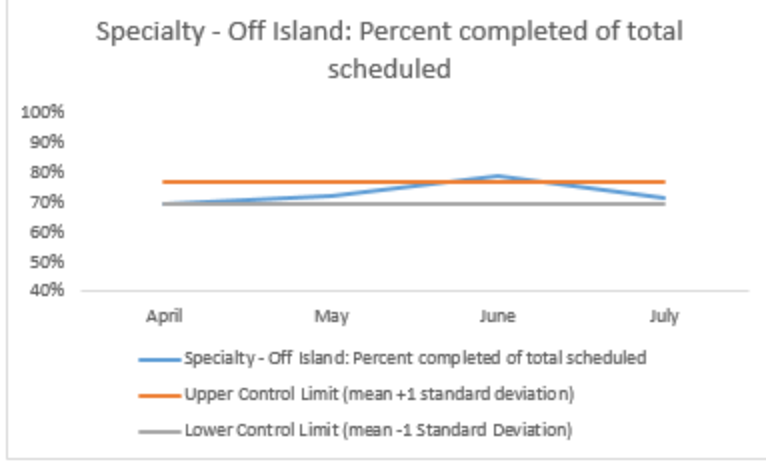
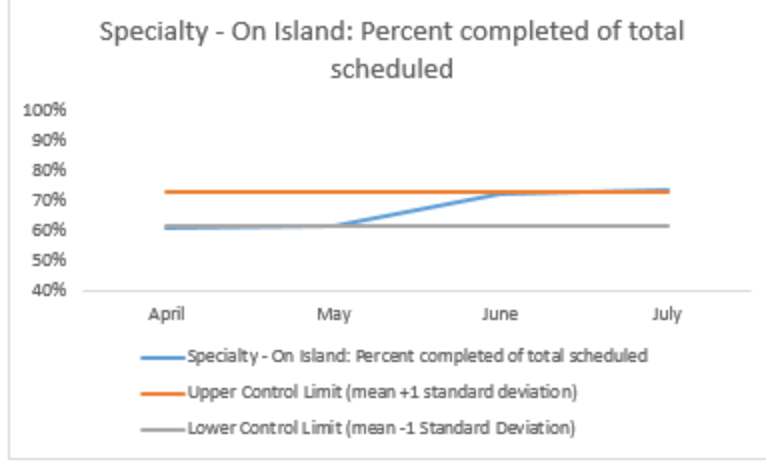
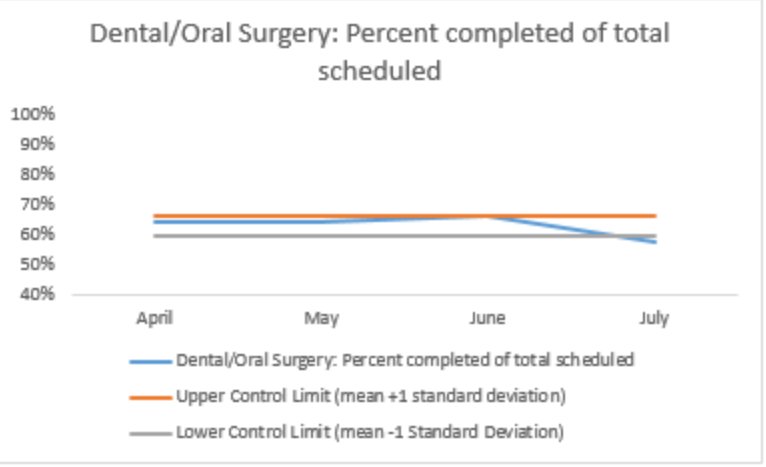
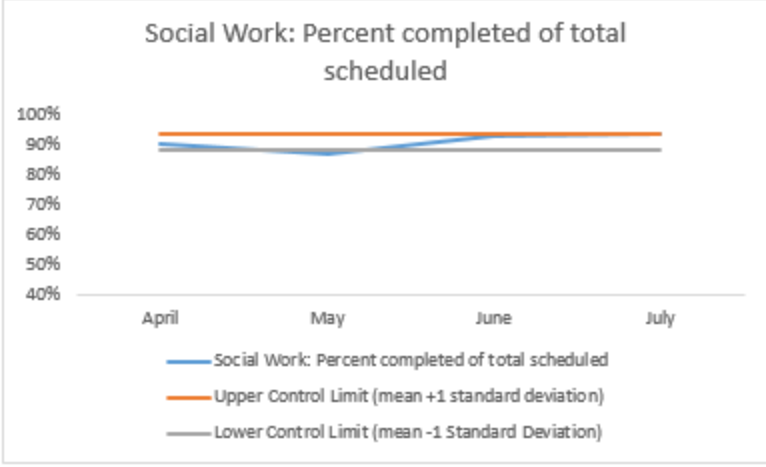
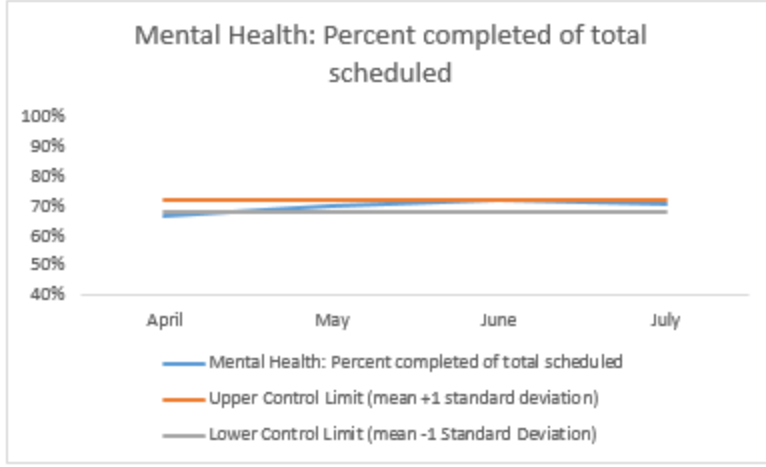
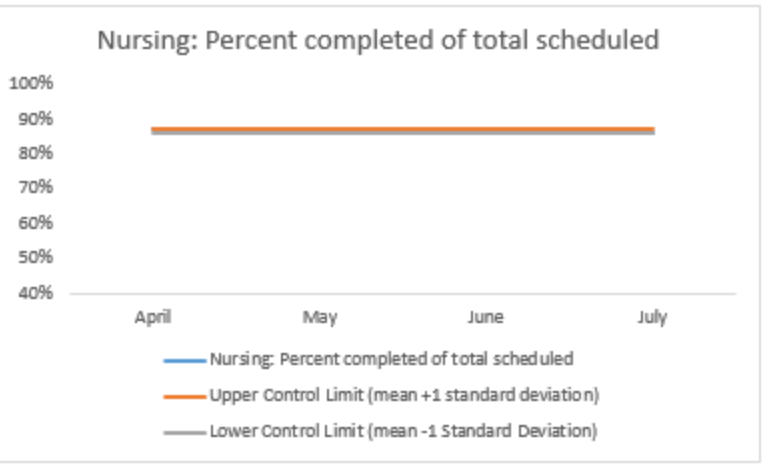
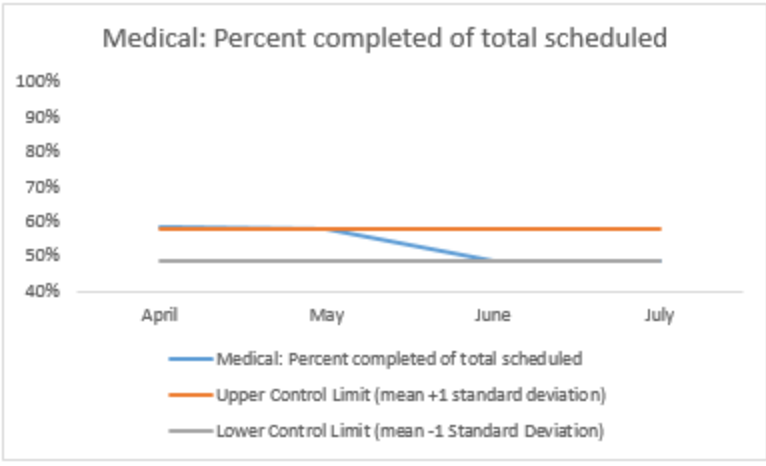
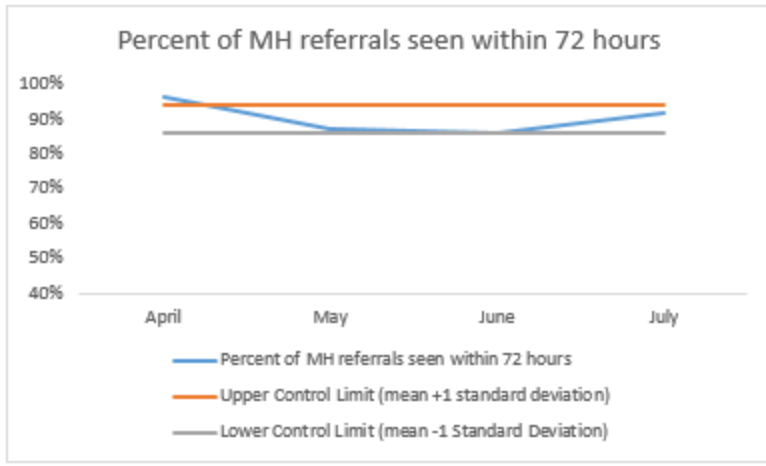
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	550	47.2%	2719	80.7%	4615	65.5%	1518	93.1%	215	49.9%	258	46.2%	60	41.4%	Future Metric			9935	69.3%
	Refused & Verified	13	1.1%	172	5.1%	163	2.3%	9	0.6%	32	7.4%	152	27.2%	44	30.3%		585	4.1%		
	Not Produced by DOC	560	48.1%	281	8.3%	1148	16.3%	64	3.9%	169	39.2%	117	20.9%	35	24.1%		2374	16.6%		
	Out to Court	17	1.5%	118	3.5%	217	3.1%	15	0.9%	10	2.3%	19	3.4%	2	1.4%		398	2.8%		
	Left Without Being Seen	1	0.1%	10	0.3%	17	0.2%	22	1.3%	1	0.2%	10	1.8%	0	0.0%		61	0.4%		
	Rescheduled by CHS	19	1.6%	57	1.7%	623	8.8%	3	0.2%	4	0.9%	3	0.5%	0	0.0%		709	4.9%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	2.8%		4	0.0%		
	No Longer Indicated	5	0.4%	13	0.4%	258	3.7%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A		276	1.9%		
Total Scheduled Services	1165	100%	3370	100%	7041	100%	1631	100%	431	100%	559	100%	145	100%				14342	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	48.5%	86.1%	70.4%	93.6%	57.3%	73.3%	71.7%		75.6%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1628
5.2	Emergency Sick Call Documentation ¹	172
5.3	Injury Evaluations ²	574
5.4	Medical Add-Ons	231
5.5	Number of Patients with Non-Intake Lab Collection	380

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	15
2.2	Referrals seen within 72 hours	13
2.3	Percent seen within 72 hours	86.7%

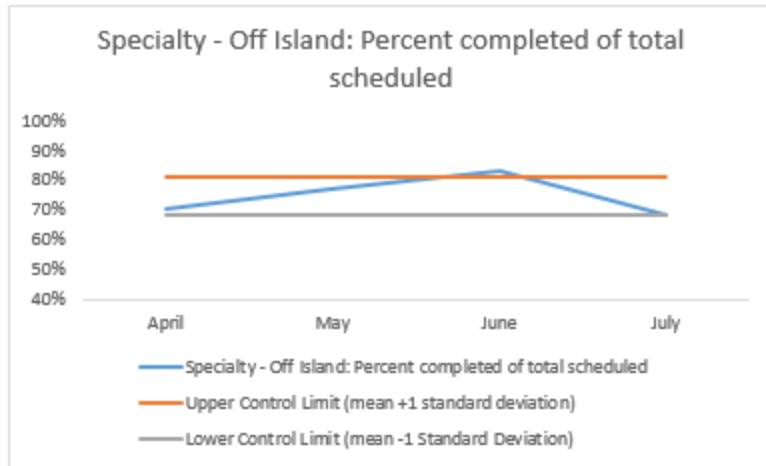
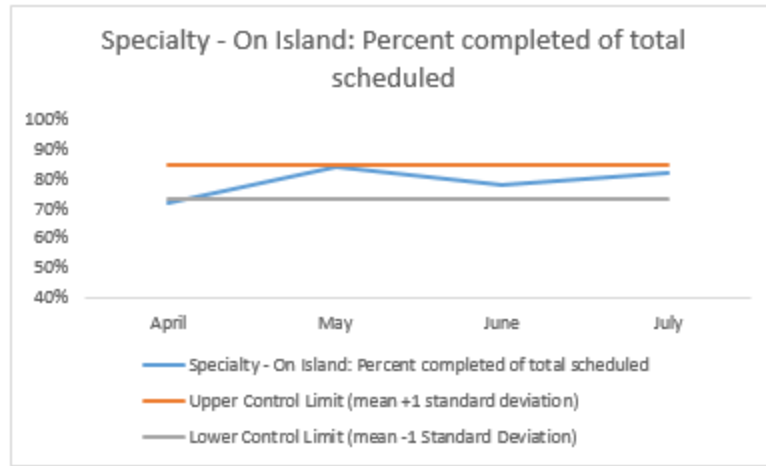
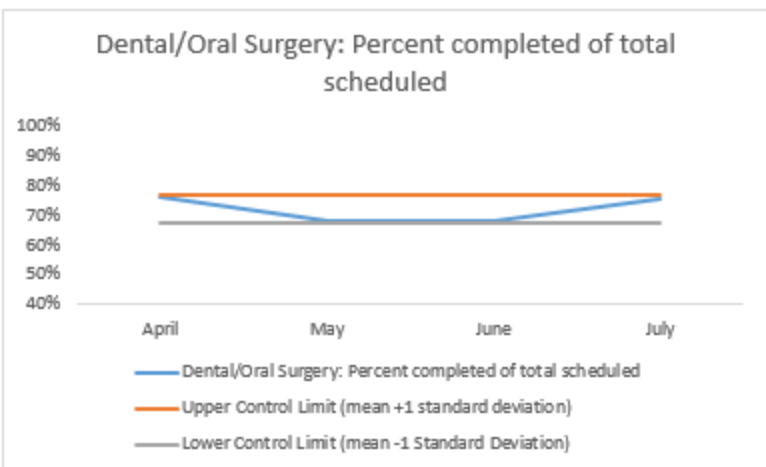
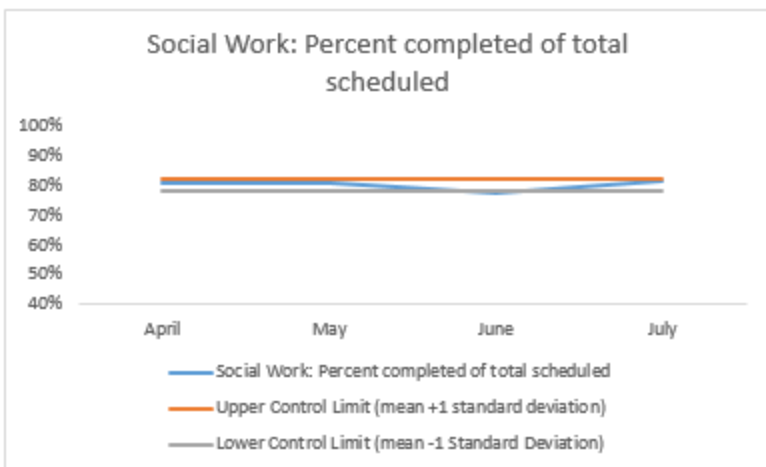
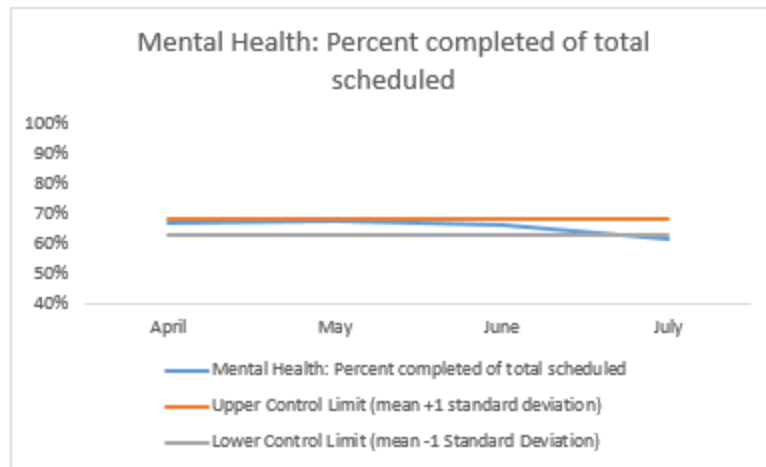
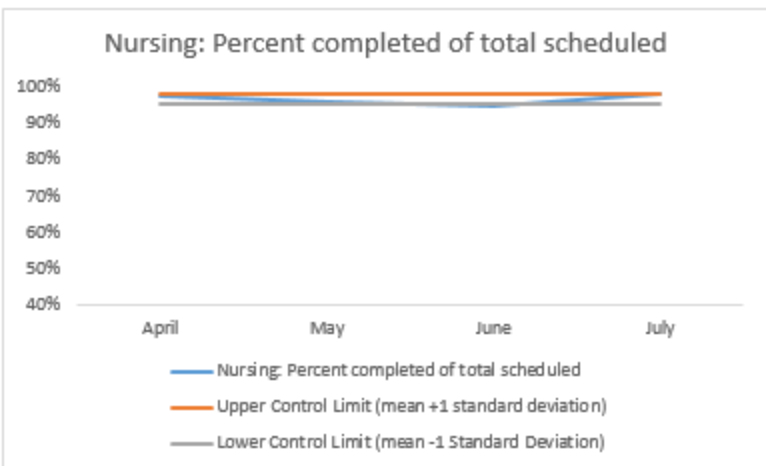
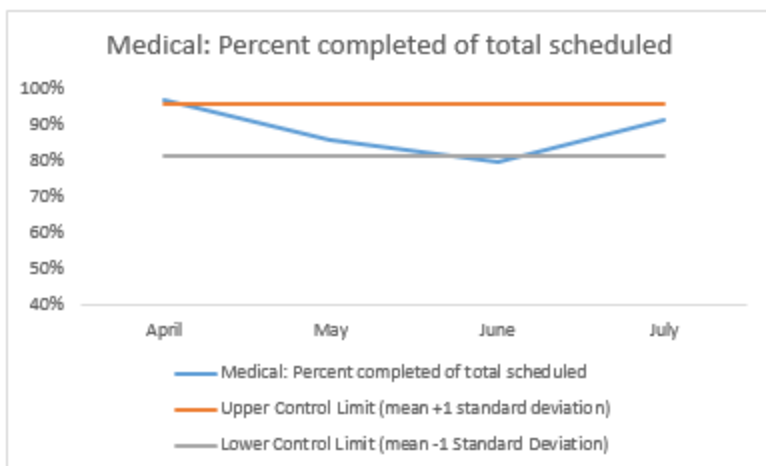
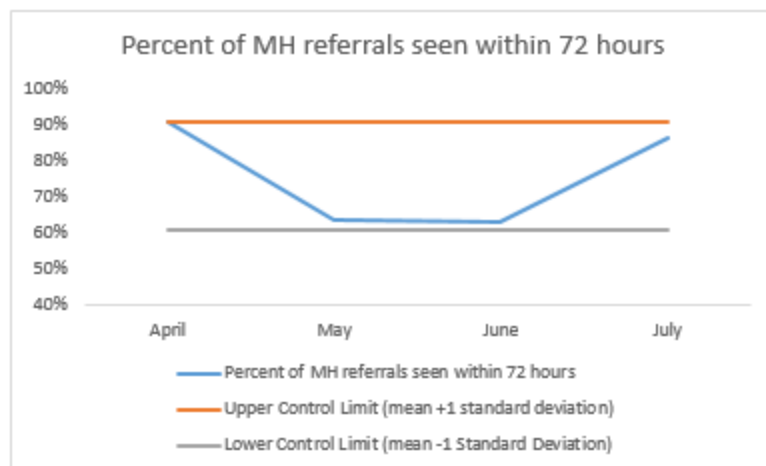
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	154	89.0%	122	98.4%	477	60.3%	74	77.9%	148	69.8%	37	33.6%	22	50.0%	Future Metric			1034	66.8%
	Refused & Verified	1	0.6%	0	0.0%	8	1.0%	3	3.2%	11	5.2%	53	48.2%	8	18.2%		84	5.4%		
	Not Produced by DOC	14	8.1%	0	0.0%	187	23.6%	14	14.7%	41	19.3%	11	10.0%	8	18.2%		275	17.8%		
	Out to Court	0	0.0%	1	0.8%	28	3.5%	3	3.2%	10	4.7%	7	6.4%	1	2.3%		50	3.2%		
	Left Without Being Seen	0	0.0%	0	0.0%	1	0.1%	0	0.0%	2	0.9%	0	0.0%	0	0.0%		3	0.2%		
	Rescheduled by CHS	0	0.0%	1	0.8%	88	11.1%	1	1.1%	0	0.0%	2	1.8%	0	0.0%		92	5.9%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	11.4%		5	0.3%		
	No Longer Indicated	4	2.3%	0	0.0%	2	0.3%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A		6	0.4%		
Total Scheduled Services	173	100%	124	100%	791	100%	95	100%	212	100%	110	100%	44	100%				1549	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91.7%	98.4%	61.5%	81.1%	75.0%	81.8%	68.2%		74.6%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	360
5.2	Emergency Sick Call Documentation ¹	15
5.3	Injury Evaluations ²	142
5.4	Medical Add-Ons	34
5.5	Number of Patients with Non-Intake Lab Collection	114

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	360
1.2	Average time to completion once known to CHS (hours)	4.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	65
2.2	Referrals seen within 72 hours	54
2.3	Percent seen within 72 hours	83.1%

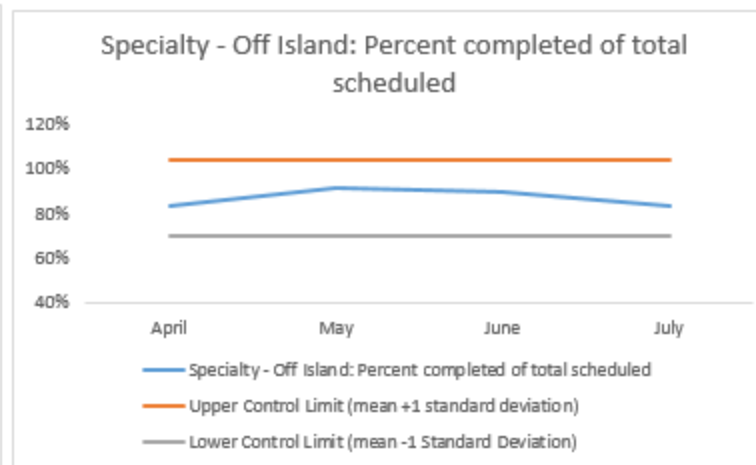
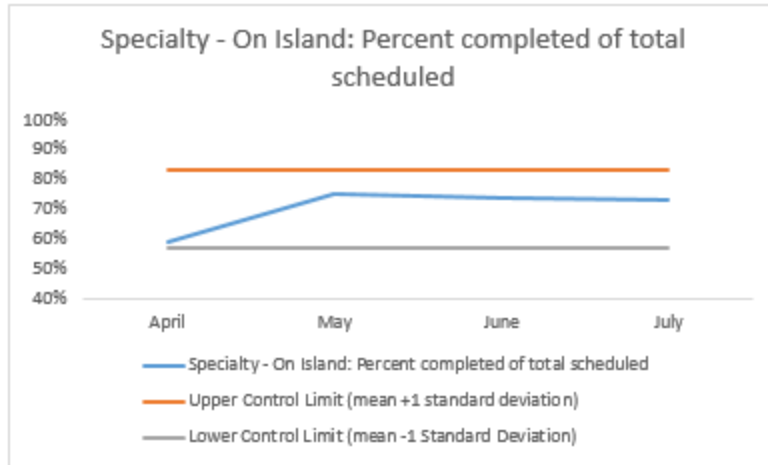
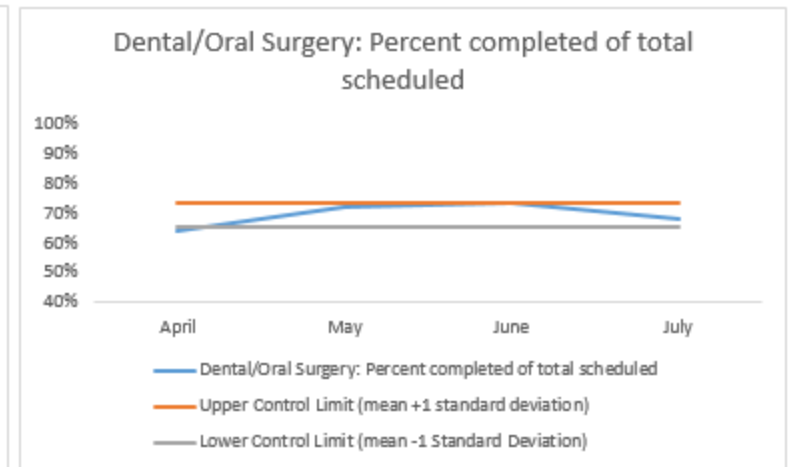
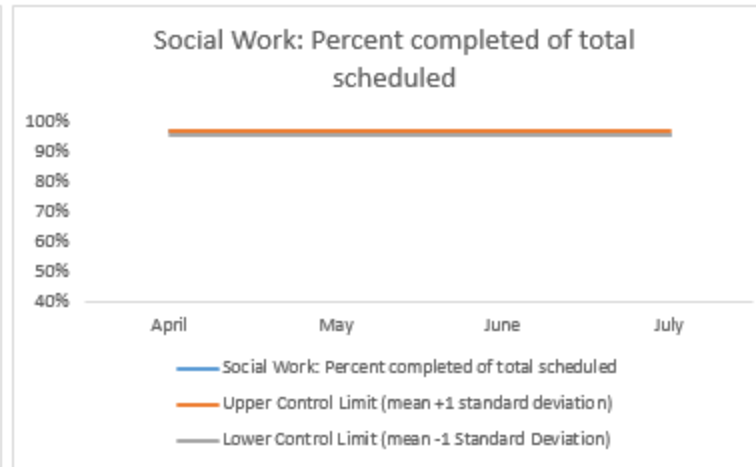
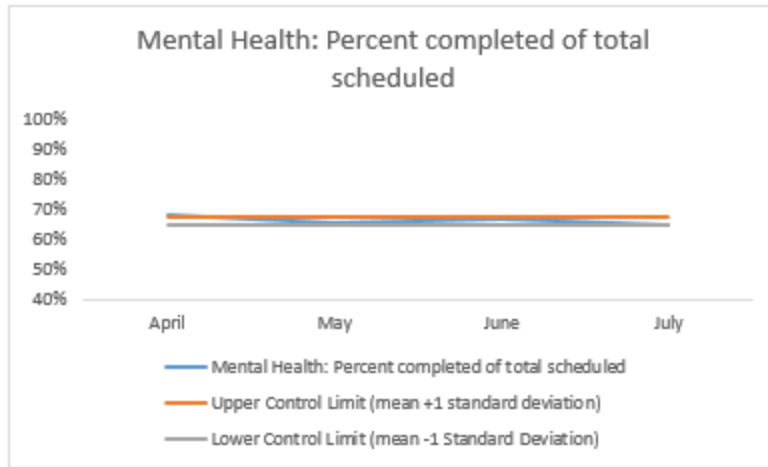
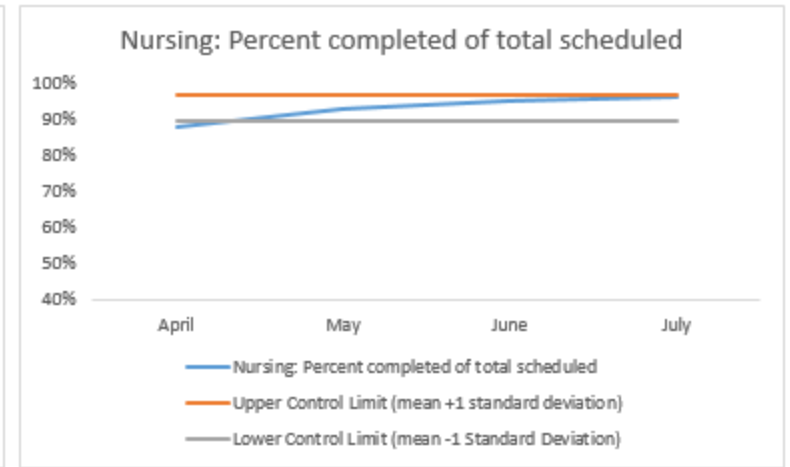
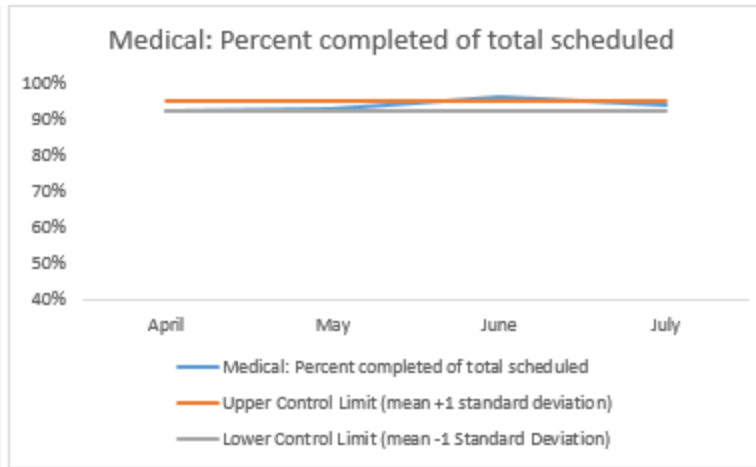
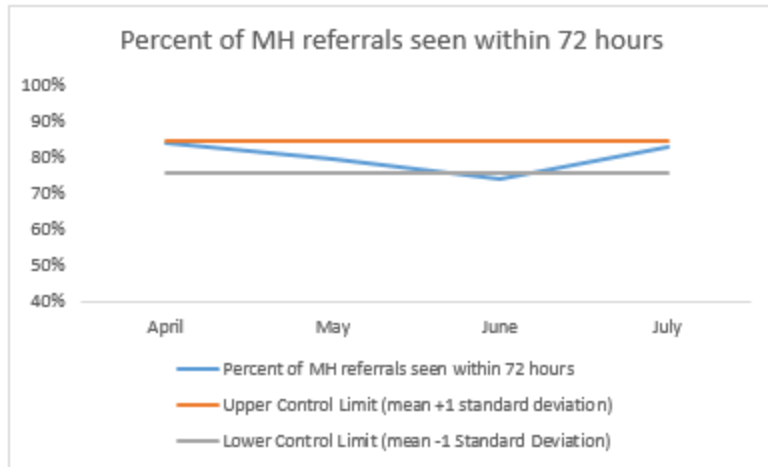
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	421	89.4%	769	95.1%	1089	53.7%	812	95.1%	183	55.1%	172	51.5%	34	57.6%	Future Metric			3480	71.2%
	Refused & Verified	17	3.6%	4	0.5%	153	7.5%	0	0.0%	42	12.7%	71	21.3%	15	25.4%		302	6.2%		
	Not Produced by DOC	8	1.7%	24	3.0%	584	28.8%	30	3.5%	93	28.0%	72	21.6%	7	11.9%		818	16.7%		
	Out to Court	13	2.8%	3	0.4%	21	1.0%	0	0.0%	9	2.7%	4	1.2%	0	0.0%		50	1.0%		
	Left Without Being Seen	1	0.2%	0	0.0%	3	0.1%	0	0.0%	1	0.3%	3	0.9%	0	0.0%		8	0.2%		
	Rescheduled by CHS	7	1.5%	3	0.4%	63	3.1%	11	1.3%	4	1.2%	12	3.6%	0	0.0%		100	2.0%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	5.1%		3	0.1%		
	No Longer Indicated	4	0.8%	6	0.7%	116	5.7%	1	0.1%	0	0.0%	0	0.0%	N/A	N/A		127	2.6%		
Total Scheduled Services	471	100%	809	100%	2029	100%	854	100%	332	100%	334	100%	59	100%				4888	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93.8%	96.3%	64.9%	95.2%	67.8%	72.8%	83.1%		80.4%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	919
5.2	Emergency Sick Call Documentation ¹	228
5.3	Injury Evaluations ²	229
5.4	Medical Add-Ons	157
5.5	Number of Patients with Non-Intake Lab Collection	321

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	83
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	31
2.2	Referrals seen within 72 hours	23
2.3	Percent seen within 72 hours	74.2%

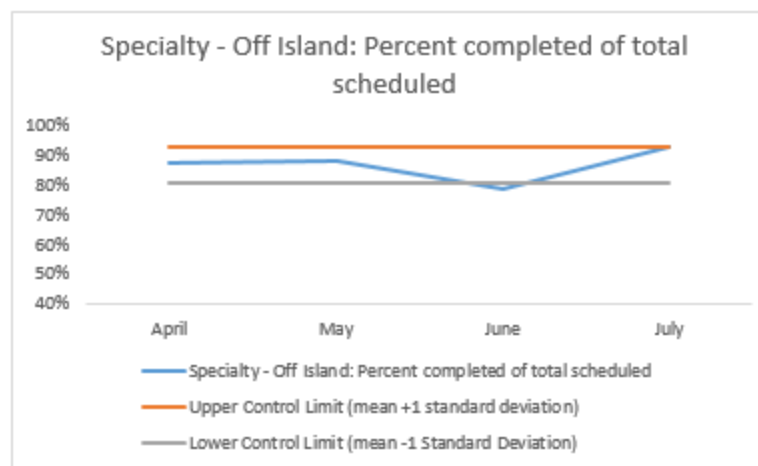
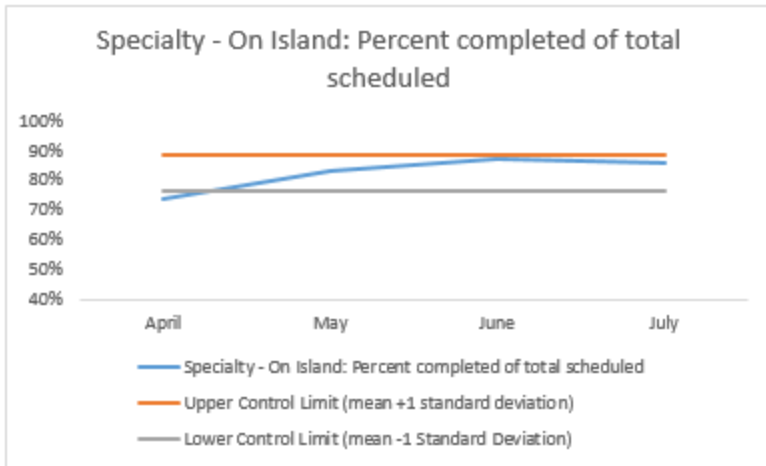
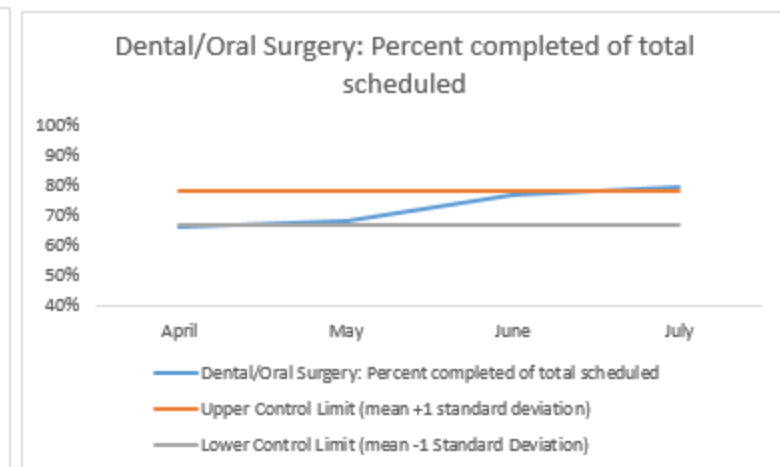
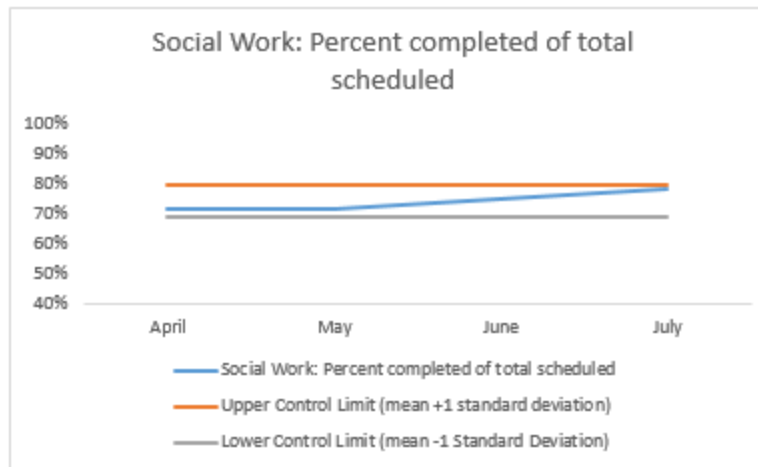
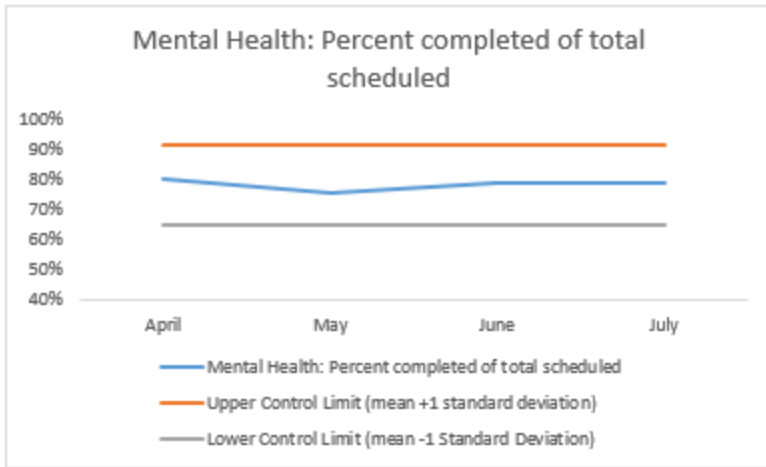
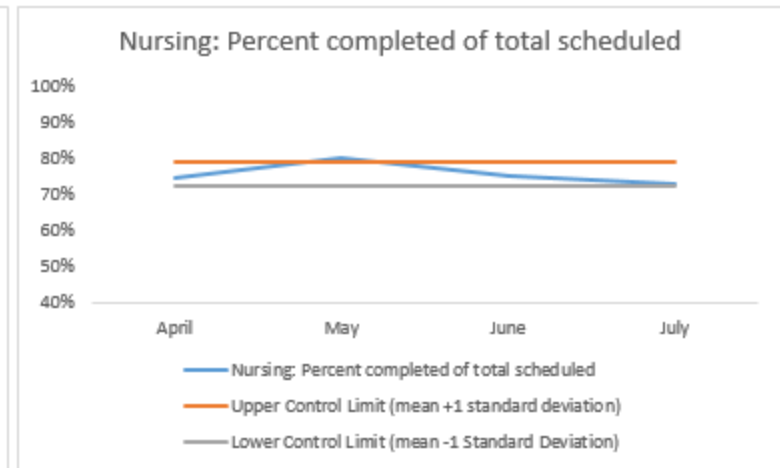
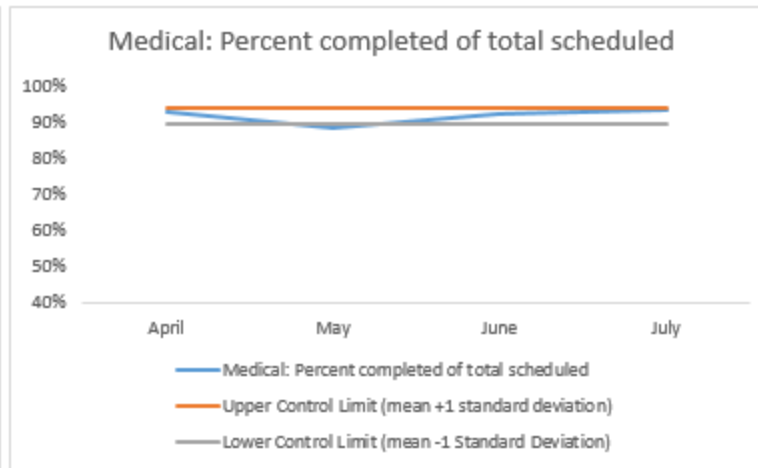
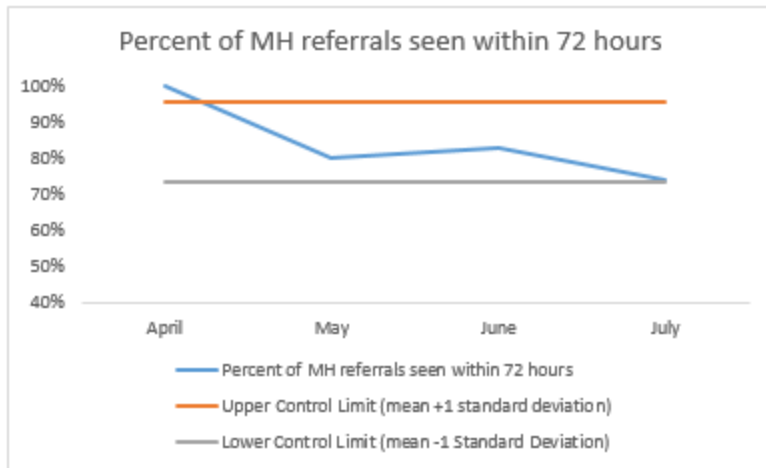
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		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	124	91.2%	295	72.5%	645	70.6%	215	77.1%	79	66.4%	66	50.4%	11	37.9%	Future Metric			1435	71.2%	
	Refused & Verified	3	2.2%	1	0.2%	62	6.8%	1	0.4%	16	13.4%	47	35.9%	16	55.2%				146	7.2%	
	Not Produced by DOC	7	5.1%	66	16.2%	113	12.4%	56	20.1%	17	14.3%	12	9.2%	2	6.9%				273	13.5%	
	Out to Court	2	1.5%	20	4.9%	45	4.9%	4	1.4%	7	5.9%	3	2.3%	0	0.0%				81	4.0%	
	Left Without Being Seen	0	0.0%	1	0.2%	2	0.2%	0	0.0%	0	0.0%	0	0.0%	0	0.0%				3	0.1%	
	Rescheduled by CHS	0	0.0%	23	5.7%	30	3.3%	1	0.4%	0	0.0%	3	2.3%	0	0.0%				57	2.8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0.0%			0	0.0%
	No Longer Indicated	0	0.0%	1	0.2%	17	1.9%	2	0.7%	0	0.0%	0	0.0%	N/A	N/A				20	1.0%	
Total Scheduled Services	136	100%	407	100%	914	100%	279	100%	119	100%	131	100%	29	100%				2015	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93.4%	72.9%	78.8%	78.0%	79.8%	86.3%	93.1%		80.4%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	569
5.2	Emergency Sick Call Documentation ¹	35
5.3	Injury Evaluations ²	239
5.4	Medical Add-Ons	50
5.5	Number of Patients with Non-Intake Lab Collection	110

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	11
2.2	Referrals seen within 72 hours	10
2.3	Percent seen within 72 hours	90.9%

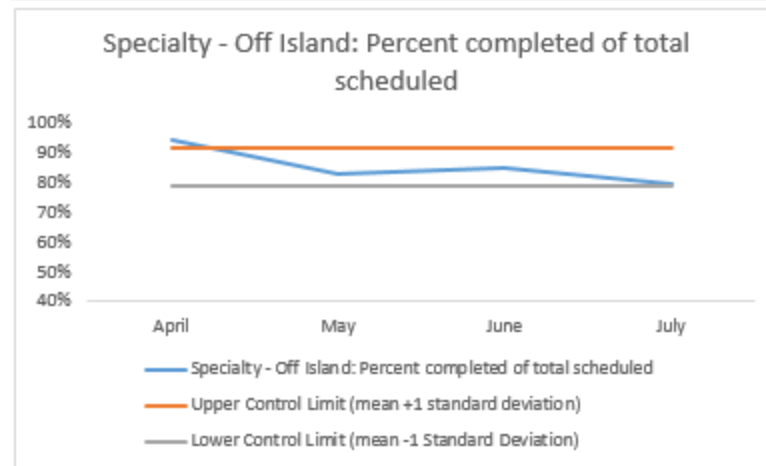
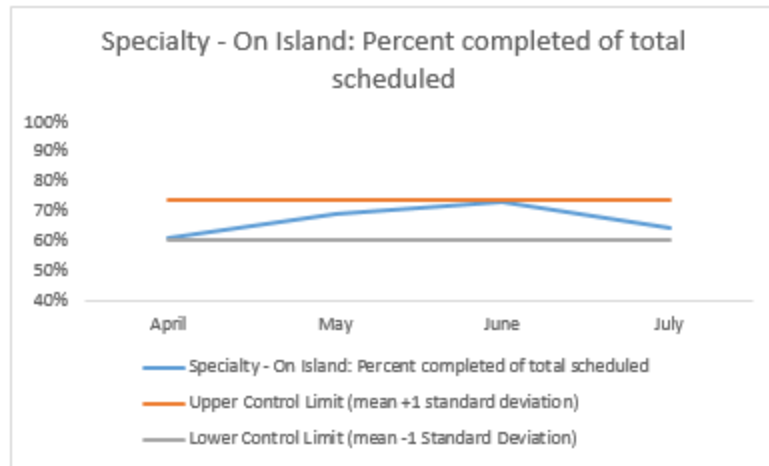
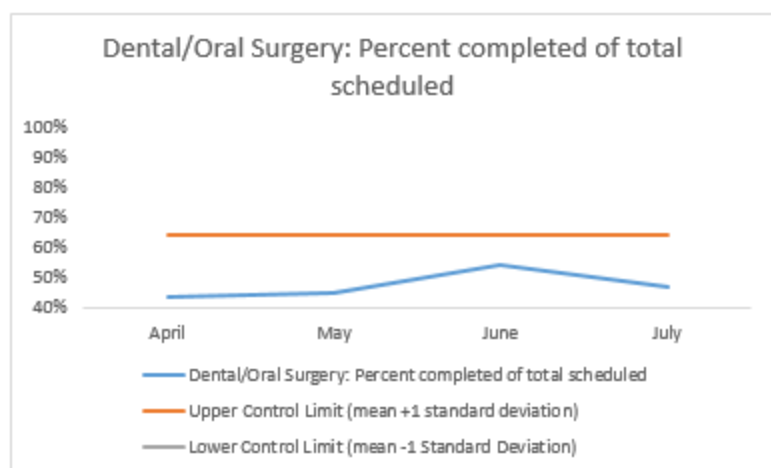
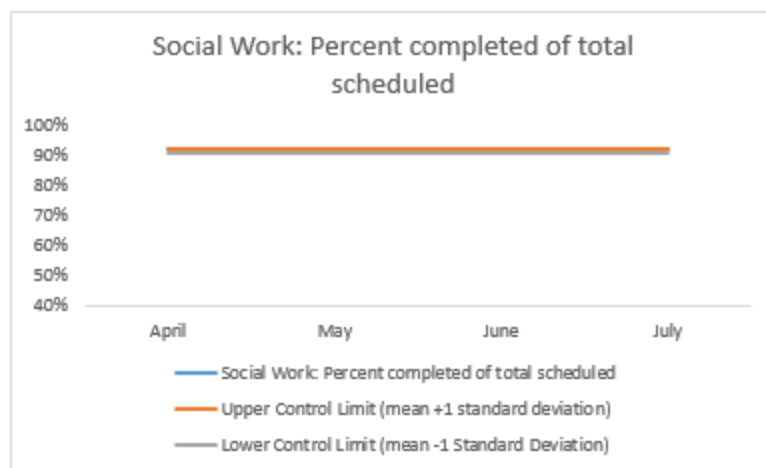
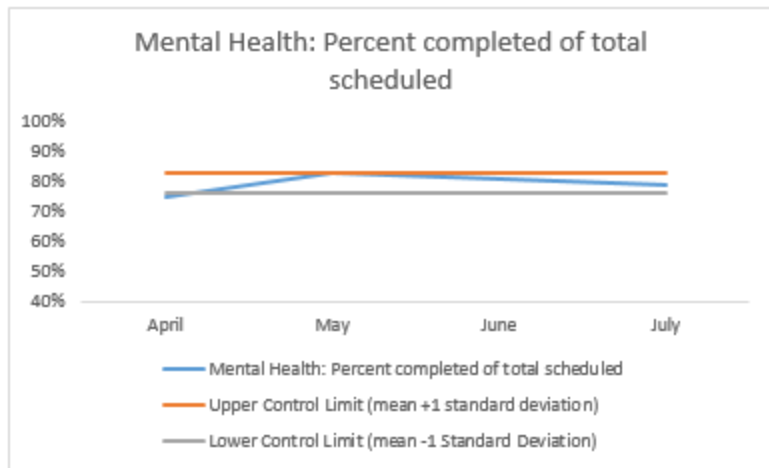
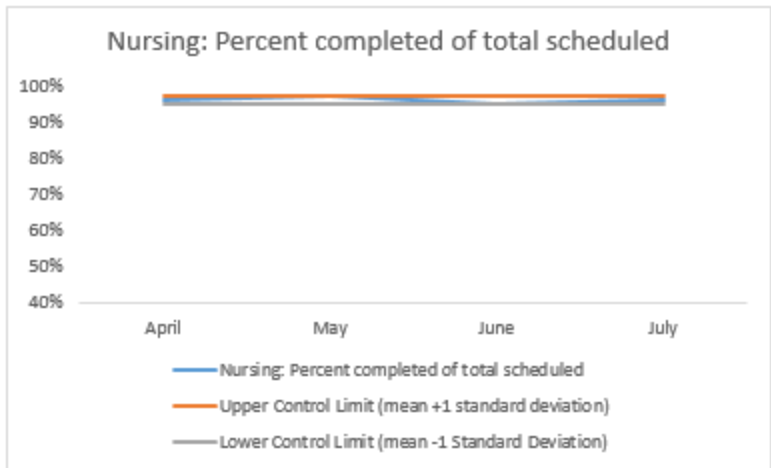
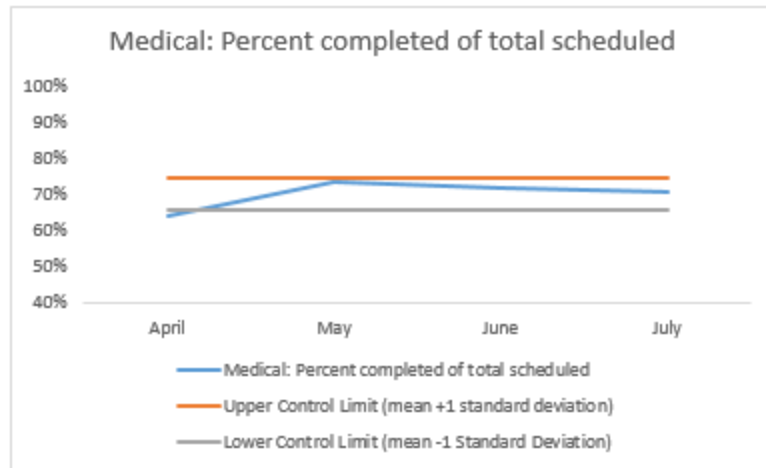
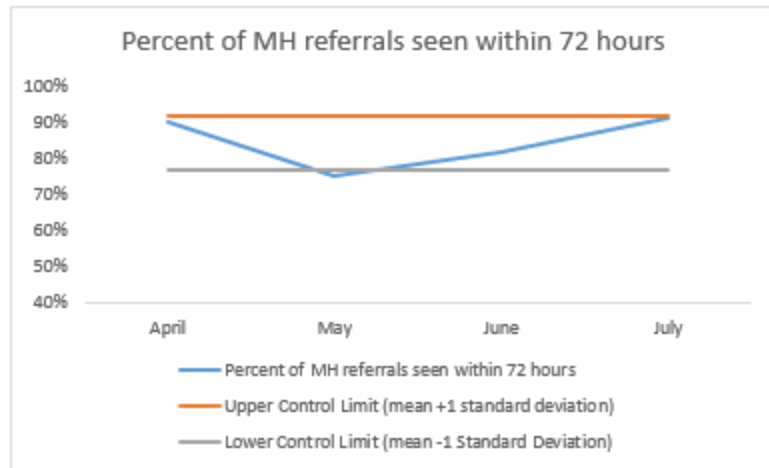
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	173	63.8%	1827	82.7%	1499	76.2%	329	92.2%	132	41.0%	109	46.6%	26	40.6%	Future Metric			4095	75.5%
	Refused & Verified	19	7.0%	292	13.2%	47	2.4%	0	0.0%	19	5.9%	42	17.9%	25	39.1%		444	8.2%		
	Not Produced by DOC	57	21.0%	46	2.1%	266	13.5%	18	5.0%	142	44.1%	63	26.9%	8	12.5%		600	11.1%		
	Out to Court	6	2.2%	23	1.0%	56	2.8%	9	2.5%	27	8.4%	7	3.0%	3	4.7%		131	2.4%		
	Left Without Being Seen	0	0.0%	0	0.0%	7	0.4%	1	0.3%	1	0.3%	2	0.9%	0	0.0%		11	0.2%		
	Rescheduled by CHS	16	5.9%	14	0.6%	83	4.2%	0	0.0%	1	0.3%	11	4.7%	0	0.0%		125	2.3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3.1%		2	0.0%		
	No Longer Indicated	0	0.0%	6	0.3%	10	0.5%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A		16	0.3%		
Total Scheduled Services	271	100%	2208	100%	1968	100%	357	100%	322	100%	234	100%	64	100%				5424	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	70.8%	96.2%	79.0%	92.2%	46.9%	64.5%	79.7%		84.9%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	909
5.2	Emergency Sick Call Documentation ¹	32
5.3	Injury Evaluations ²	193
5.4	Medical Add-Ons	34
5.5	Number of Patients with Non-Intake Lab Collection	150

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. MDC

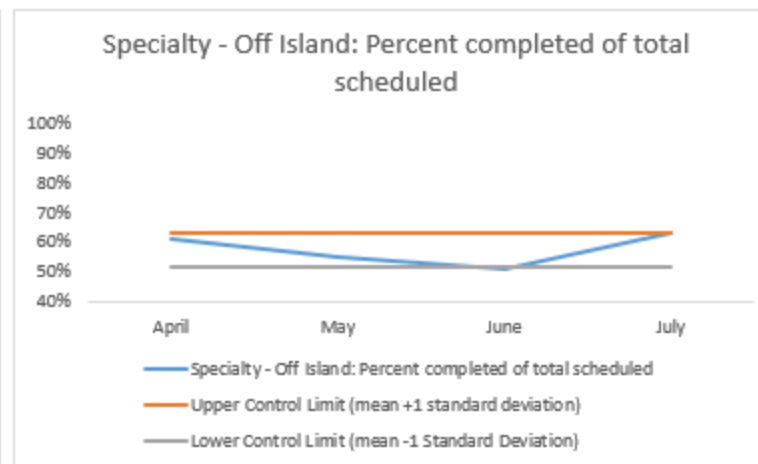
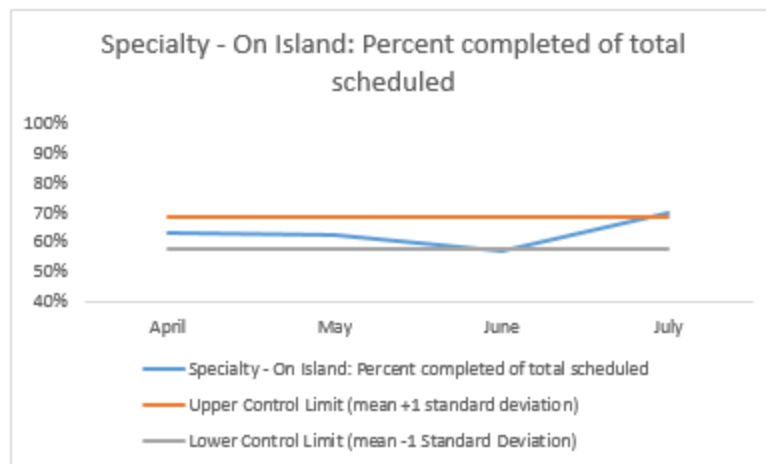
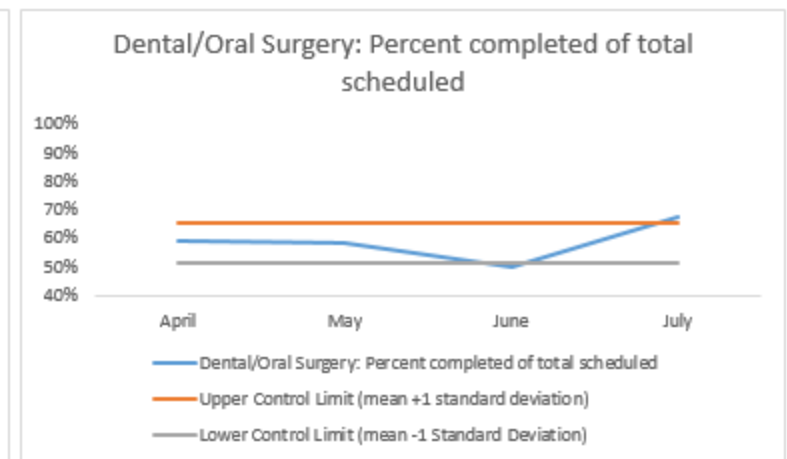
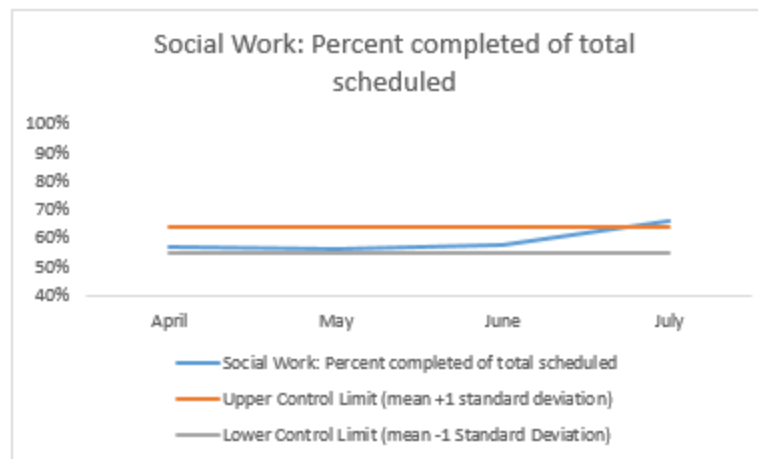
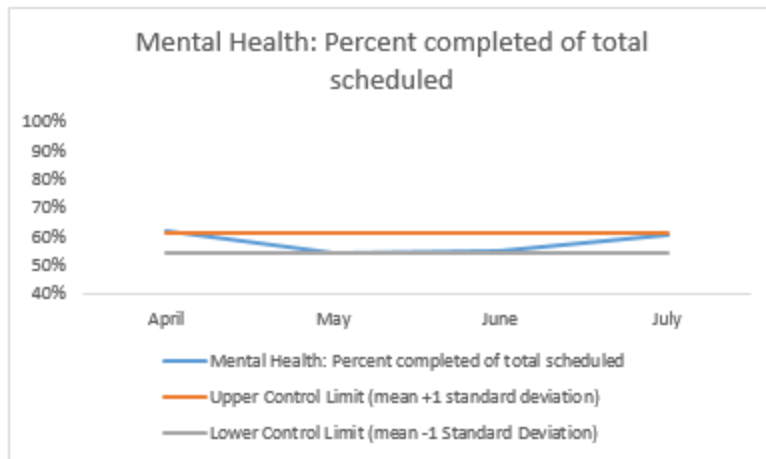
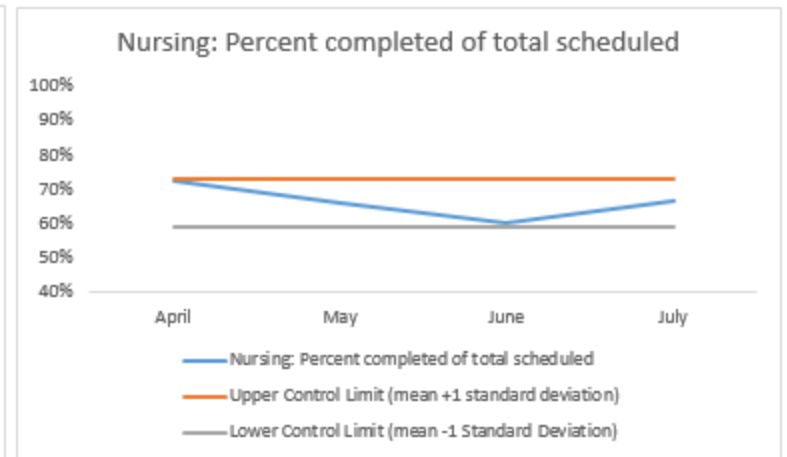
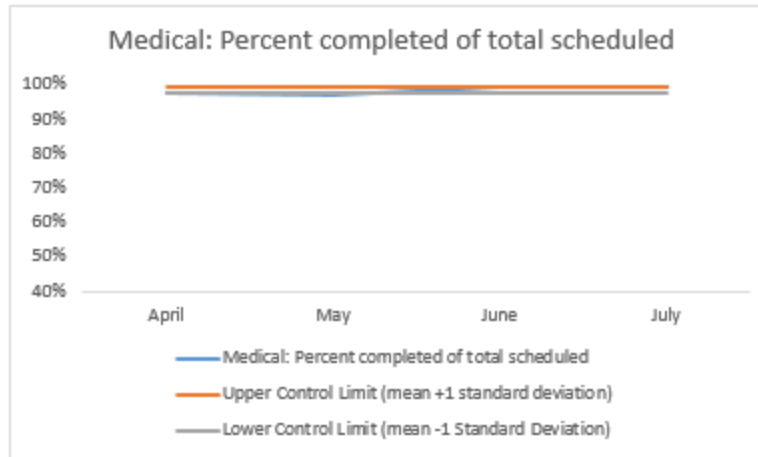
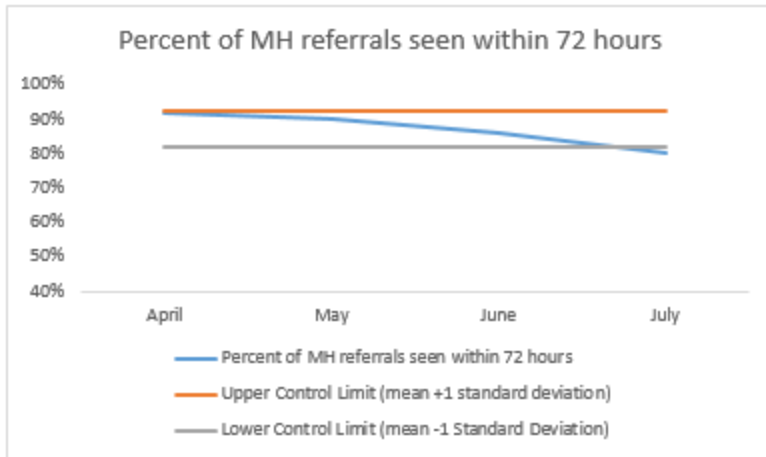
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	791
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	51
2.2	Referrals seen within 72 hours	41
2.3	Percent seen within 72 hours	80.4%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	202	98.1%	430	65.4%	653	58.4%	245	65.3%	125	62.8%	89	47.3%	14	28.6%	Future Metric			1758	62.9%
	Refused & Verified	1	0.5%	7	1.1%	22	2.0%	0	0.0%	9	4.5%	43	22.9%	17	34.7%		99	3.5%		
	Not Produced by DOC	0	0.0%	163	24.8%	260	23.2%	109	29.1%	58	29.1%	49	26.1%	11	22.4%		650	23.3%		
	Out to Court	0	0.0%	33	5.0%	130	11.6%	12	3.2%	4	2.0%	5	2.7%	1	2.0%		185	6.6%		
	Left Without Being Seen	1	0.5%	0	0.0%	4	0.4%	3	0.8%	1	0.5%	0	0.0%	0	0.0%		9	0.3%		
	Rescheduled by CHS	0	0.0%	23	3.5%	47	4.2%	1	0.3%	2	1.0%	2	1.1%	1	2.0%		76	2.7%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5		10.2%	5	0.2%	
	No Longer Indicated	2	1.0%	1	0.2%	3	0.3%	5	1.3%	0	0.0%	0	0.0%	N/A	N/A		11	0.4%		
	Total Scheduled Services	206	100%	657	100%	1119	100%	375	100%	199	100%	188	100%	49	100%				2793	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99.5%	66.6%	60.5%	66.2%	67.3%	70.2%	63.3%		67.9%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	668
5.2	Emergency Sick Call Documentation ¹	73
5.3	Injury Evaluations ²	179
5.4	Medical Add-Ons	22
5.5	Number of Patients with Non-Intake Lab Collection	161
¹ Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies. ² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		



X. NIC

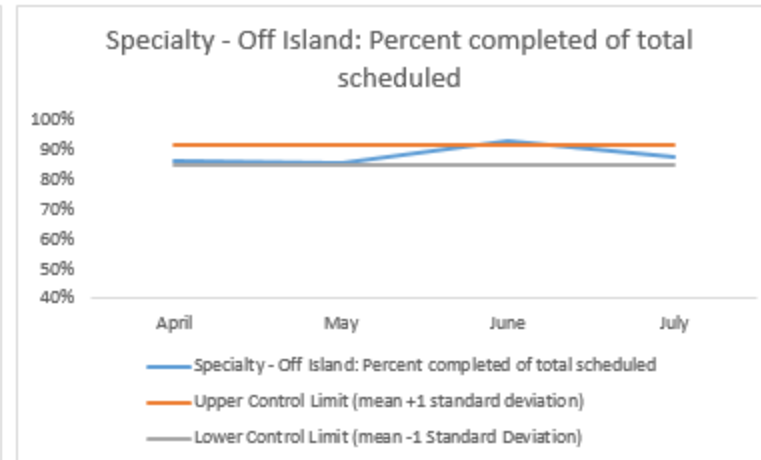
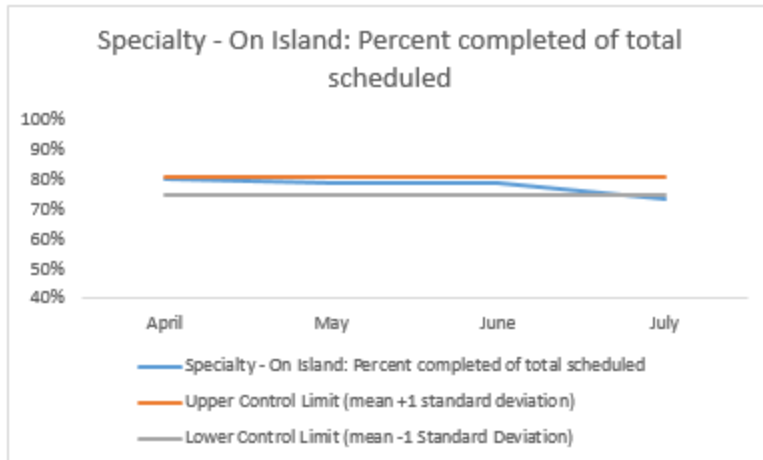
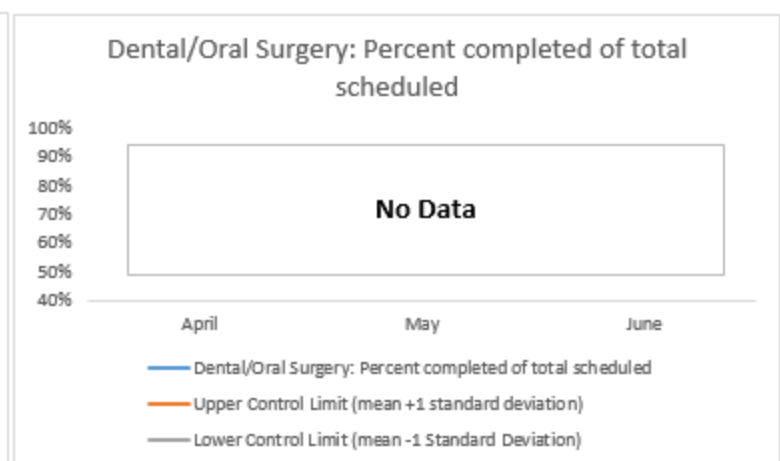
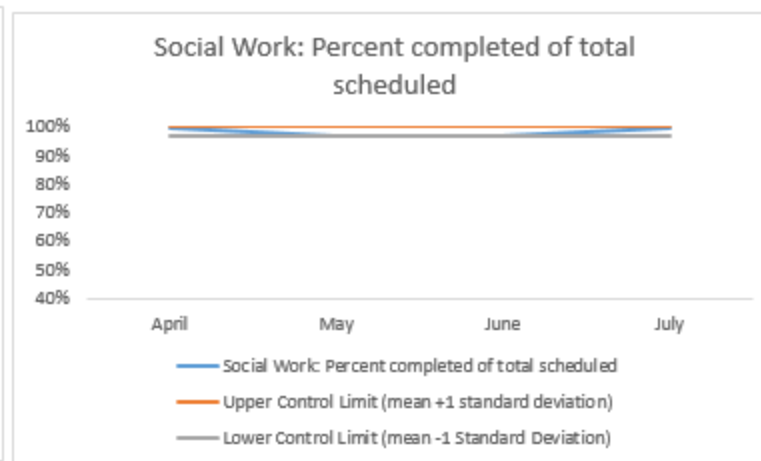
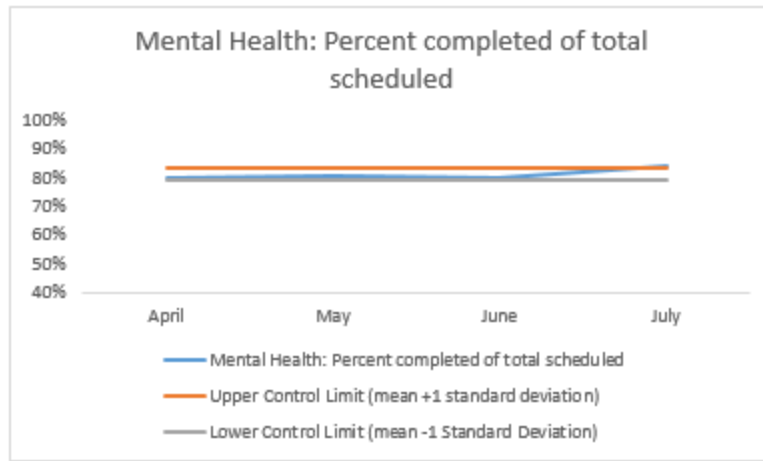
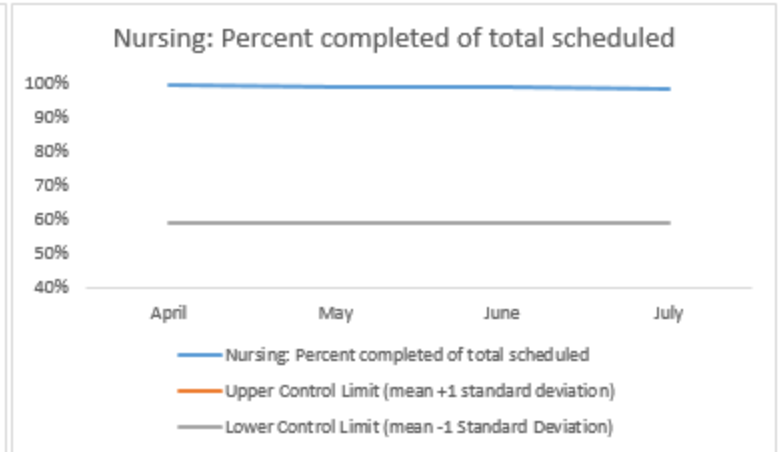
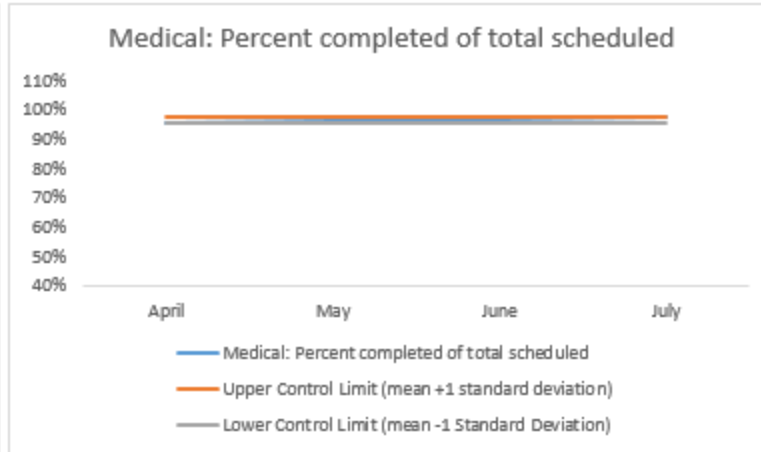
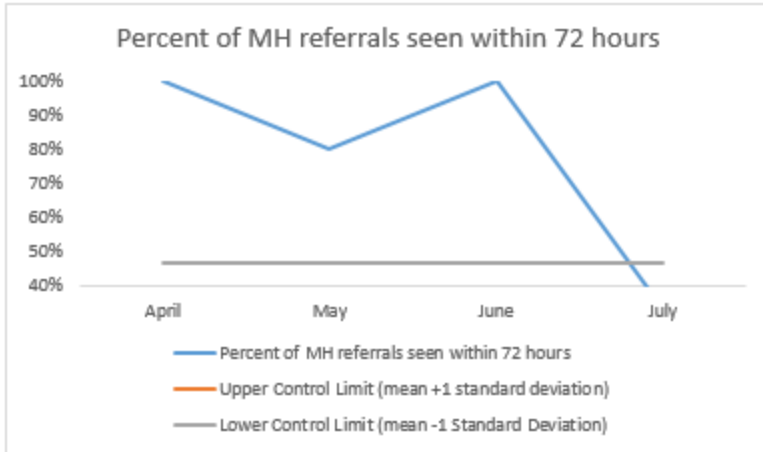
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	33.3%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	778	97.7%	940	97.3%	229	79.2%	41	100.0%	0		366	64.4%	49	40.8%	Future Metric			2403	86.4%
	Refused & Verified	0	0.0%	8	0.8%	14	4.8%	0	0.0%	0		54	9.5%	56	46.7%				132	4.7%
	Not Produced by DOC	2	0.3%	4	0.4%	26	9.0%	0	0.0%	0		106	18.7%	8	6.7%				146	5.3%
	Out to Court	6	0.8%	8	0.8%	11	3.8%	0	0.0%	0		18	3.2%	4	3.3%				47	1.7%
	Left Without Being Seen	0	0.0%	1	0.1%	0	0.0%	0	0.0%	0		3	0.5%	0	0.0%				4	0.1%
	Rescheduled by CHS	9	1.1%	5	0.5%	9	3.1%	0	0.0%	0		21	3.7%	0	0.0%				44	1.6%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	2.5%				3	0.1%
	No Longer Indicated	1	0.1%	0	0.0%	0	0.0%	0	0.0%	0		0	0.0%	N/A	N/A				1	0.0%
	Total Scheduled Services	796	100%	966	100%	289	100%	41	100%	0	0%	568	100%	120	100%			2780	100%	
	¹ Includes medical infirmary services																			
	² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97.9%	98.1%	84.1%	100.0%		73.9%	87.5%		91.2%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	118
5.2	Emergency Sick Call Documentation ¹	14
5.3	Injury Evaluations ²	14
5.4	Medical Add-Ons	7
5.5	Number of Patients with Non-Intake Lab Collection	126
	¹ Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.	
	² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.	



XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	636
1.2	Average time to completion once known to CHS (hours)	2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	54
2.2	Referrals seen within 72 hours	45
2.3	Percent seen within 72 hours	83.3%

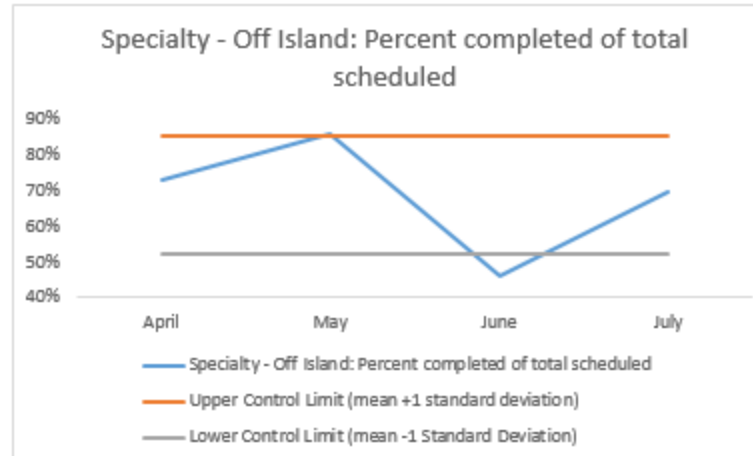
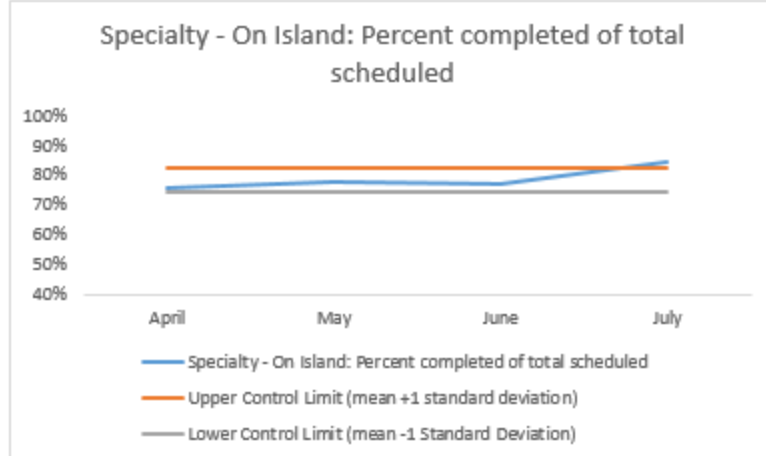
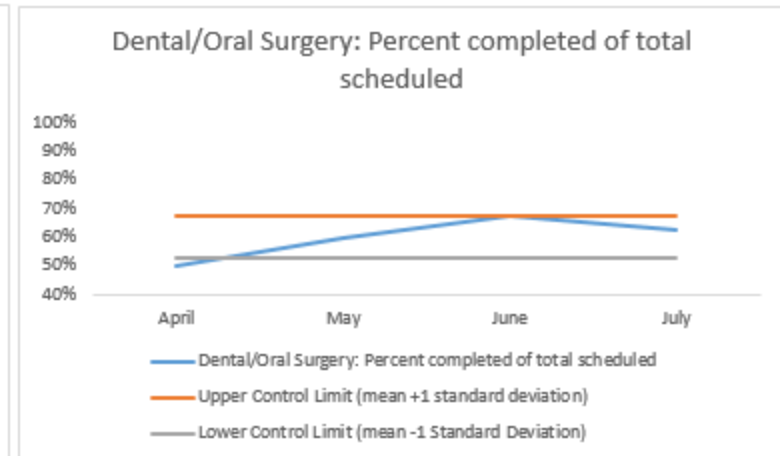
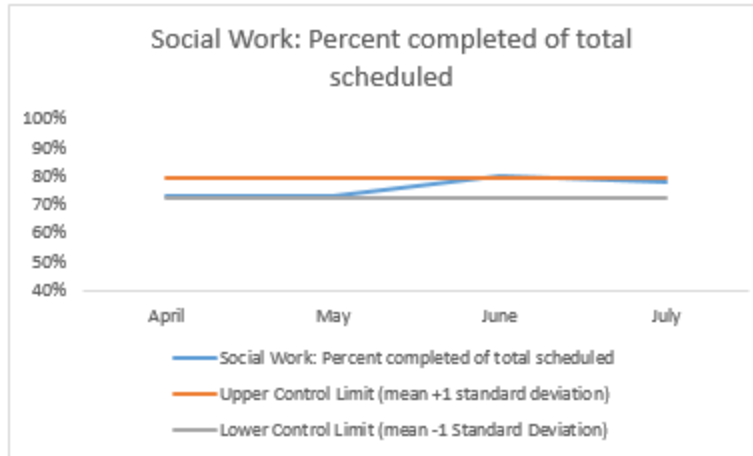
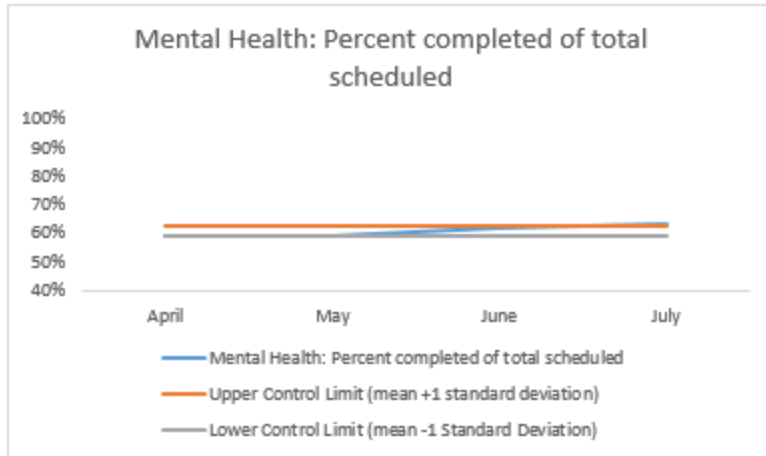
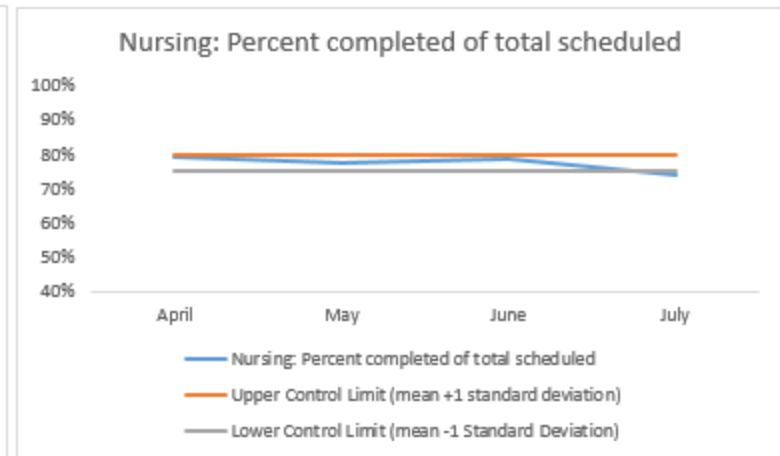
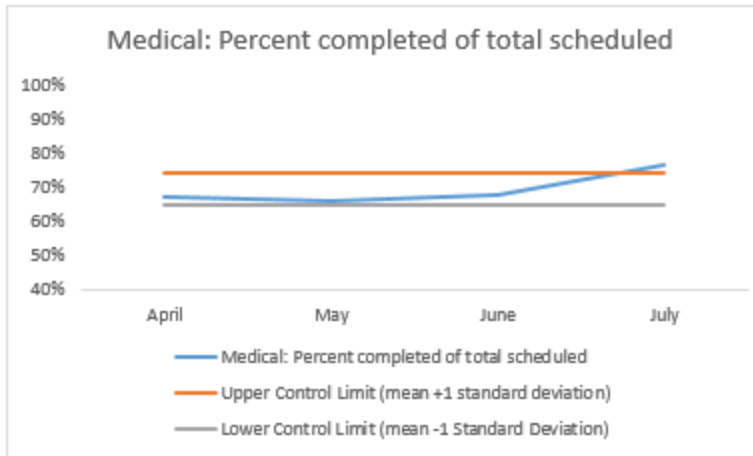
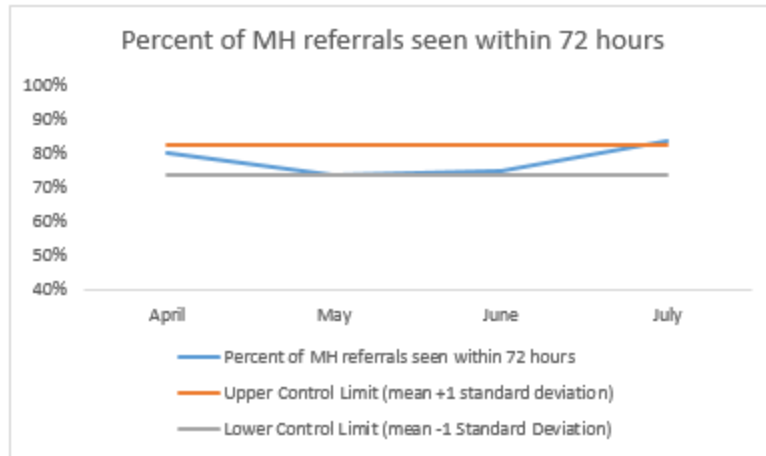
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	357	69.1%	389	67.8%	1487	55.8%	457	77.9%	175	51.6%	90	46.6%	15	34.9%	Future Metric			2970	60.4%	
	Refused & Verified	29	5.6%	11	1.9%	151	5.7%	0	0.0%	36	10.6%	73	37.8%	15	34.9%				315	6.4%	
	Not Produced by DOC	90	17.4%	59	10.3%	713	26.8%	118	20.1%	109	32.2%	14	7.3%	7	16.3%				1110	22.6%	
	Out to Court	15	2.9%	64	11.1%	162	6.1%	9	1.5%	19	5.6%	11	5.7%	4	9.3%				284	5.8%	
	Left Without Being Seen	0	0.0%	0	0.0%	14	0.5%	0	0.0%	0	0.0%	0	0.0%	0	0.0%				14	0.3%	
	Rescheduled by CHS	14	2.7%	16	2.8%	67	2.5%	3	0.5%	0	0.0%	5	2.6%	1	2.3%				106	2.2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		2.3%			1	0.0%
	No Longer Indicated	12	2.3%	35	6.1%	69	2.6%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A				116	2.4%	
Total Scheduled Services	517	100%	574	100%	2663	100%	587	100%	339	100%	193	100%	43	100%				4916	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76.4%	74.2%	63.1%	77.9%	62.2%	84.5%	69.8%		69.1%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	969
5.2	Emergency Sick Call Documentation ¹	34
5.3	Injury Evaluations ²	335
5.4	Medical Add-Ons	45
5.5	Number of Patients with Non-Intake Lab Collection	127

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	392
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	126
2.2	Referrals seen within 72 hours	110
2.3	Percent seen within 72 hours	87.3%

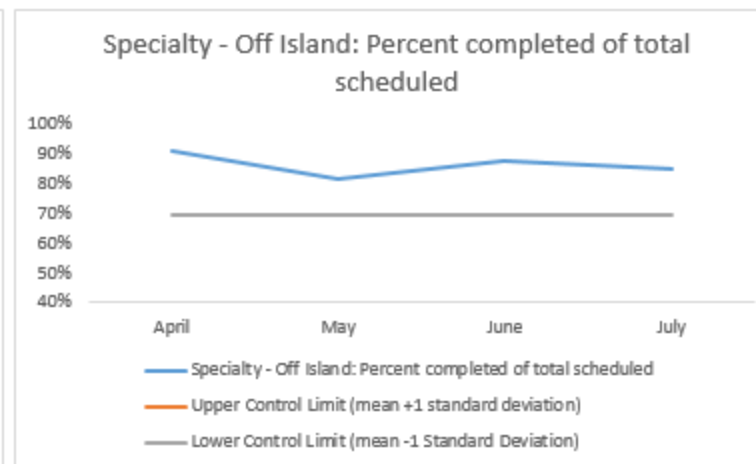
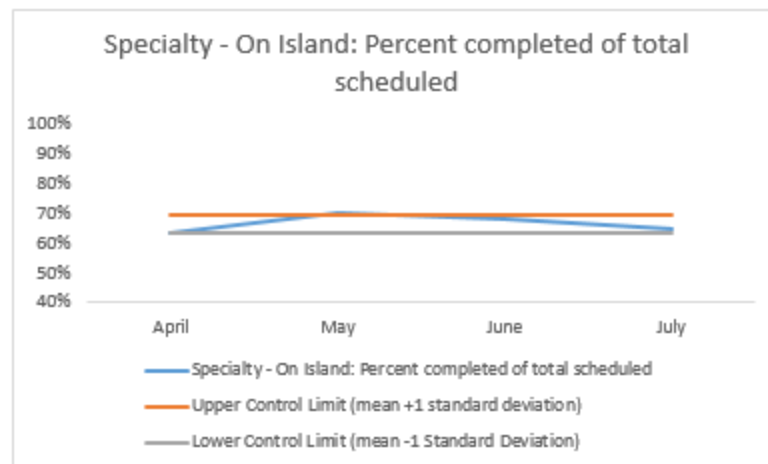
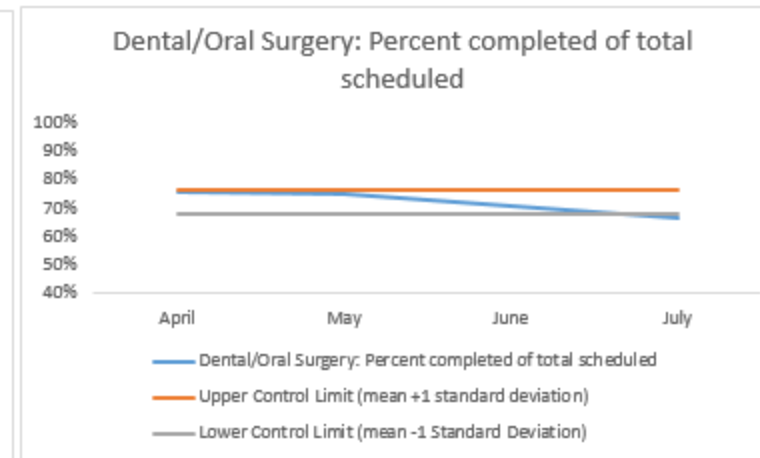
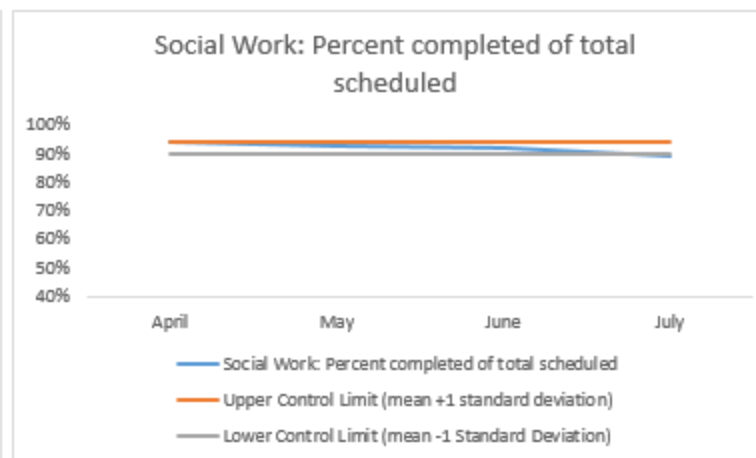
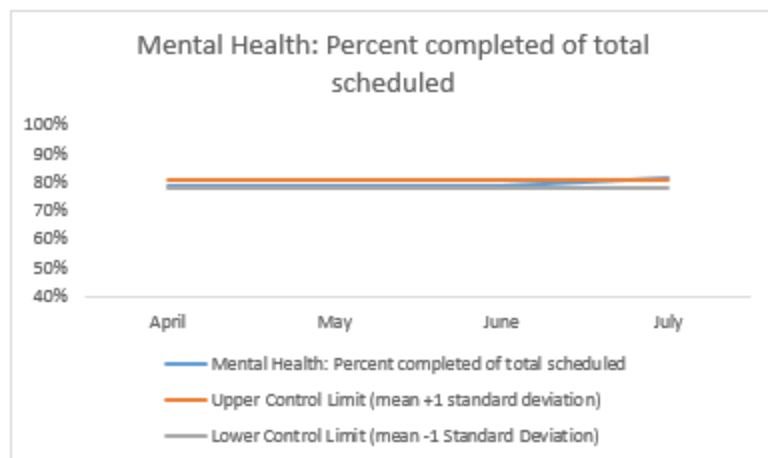
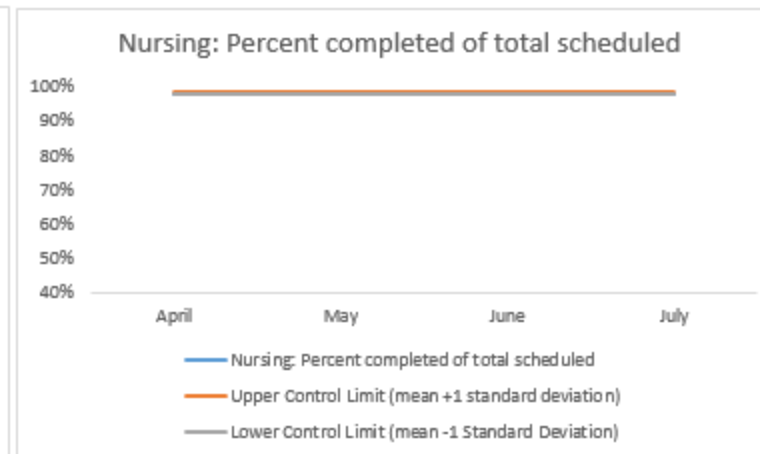
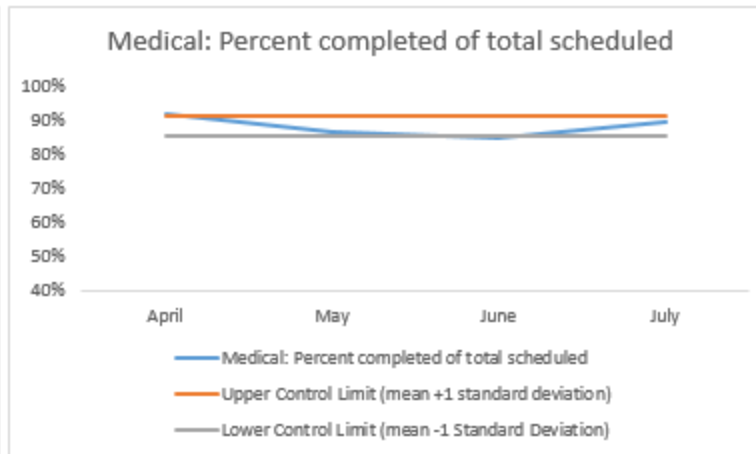
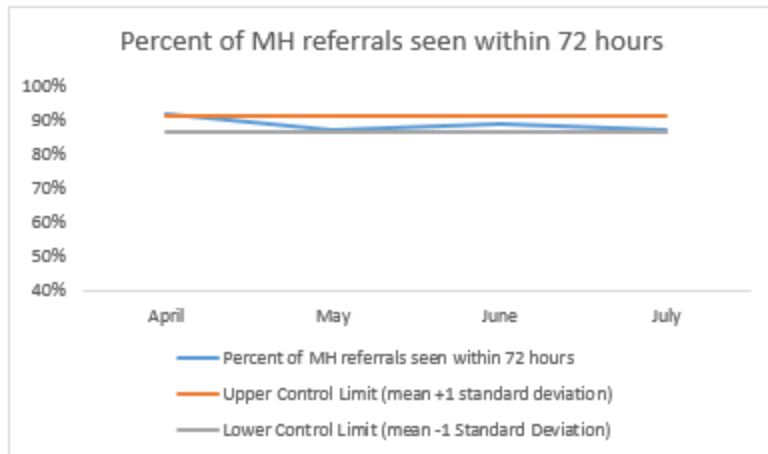
	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	957	87.2%	2206	97.3%	2096	75.1%	837	89.1%	182	61.5%	525	48.3%	34	46.6%	Future Metric	6837	80.0%	
	Refused & Verified	10	0.9%	18	0.8%	155	5.6%	3	0.3%	15	5.1%	181	16.7%	28	38.4%		410	4.8%	
	Not Produced by DOC	36	3.3%	8	0.4%	290	10.4%	27	2.9%	66	22.3%	238	21.9%	4	5.5%		669	7.8%	
	Out to Court	43	3.9%	27	1.2%	106	3.8%	52	5.5%	12	4.1%	76	7.0%	3	4.1%		319	3.7%	
	Left Without Being Seen	0	0.0%	0	0.0%	14	0.5%	0	0.0%	6	2.0%	20	1.8%	3	4.1%		43	0.5%	
	Rescheduled by CHS	33	3.0%	7	0.3%	112	4.0%	20	2.1%	15	5.1%	44	4.1%	1	1.4%		232	2.7%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0.0%	0	0.0%
	No Longer Indicated	18	1.6%	2	0.1%	19	0.7%	0	0.0%	0	0.0%	2	0.2%	N/A	N/A		41	0.5%	
	Total Scheduled Services	1097	100%	2268	100%	2792	100%	939	100%	296	100%	1086	100%	73	100%				8551
¹ Includes medical infirmary services																			
² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	89.6%	98.1%	81.2%	89.5%	66.6%	65.1%	84.9%		85.2%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1102
5.2	Emergency Sick Call Documentation ¹	130
5.3	Injury Evaluations ²	232
5.4	Medical Add-Ons	52
5.5	Number of Patients with Non-Intake Lab Collection	475

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	84
1.2	Average time to completion once known to CHS (hours)	1.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	56
2.2	Referrals seen within 72 hours	50
2.3	Percent seen within 72 hours	89.3%

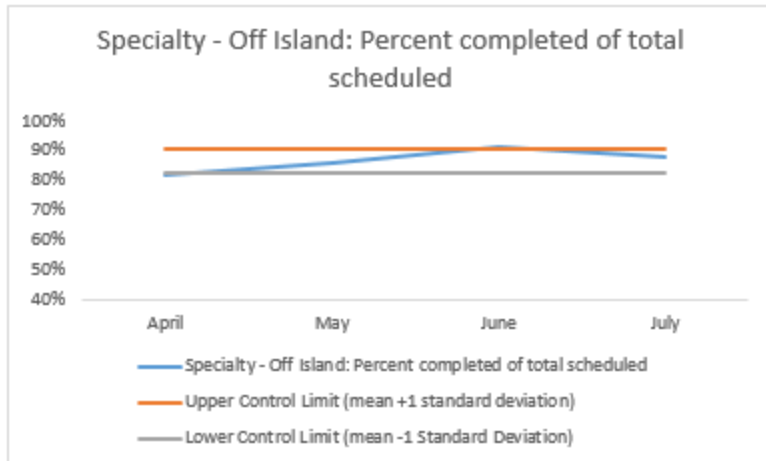
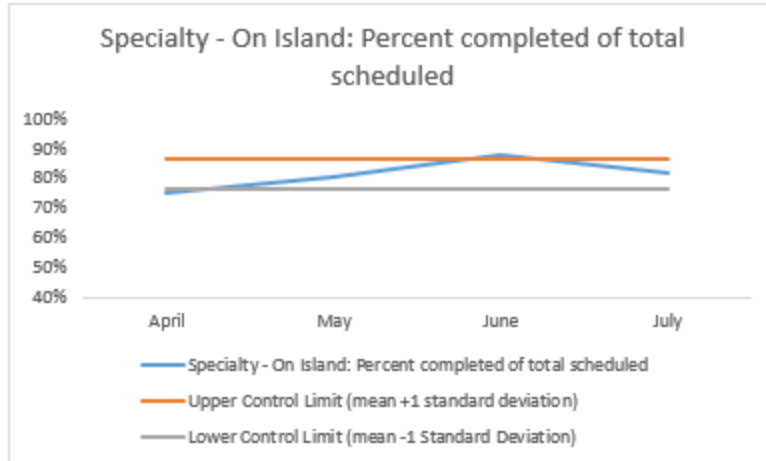
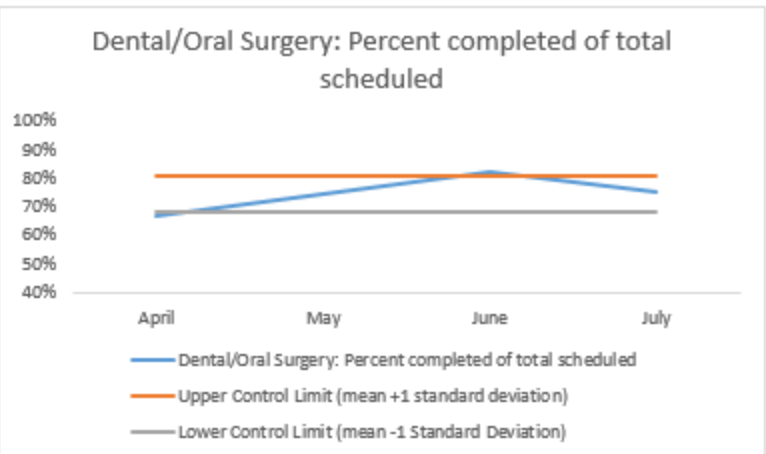
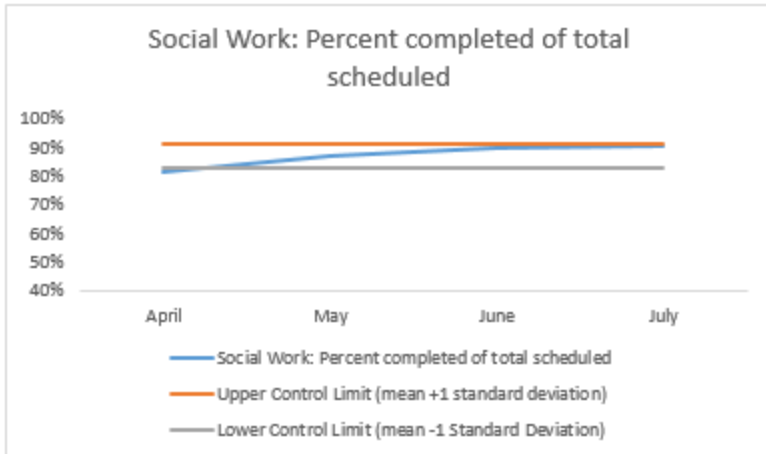
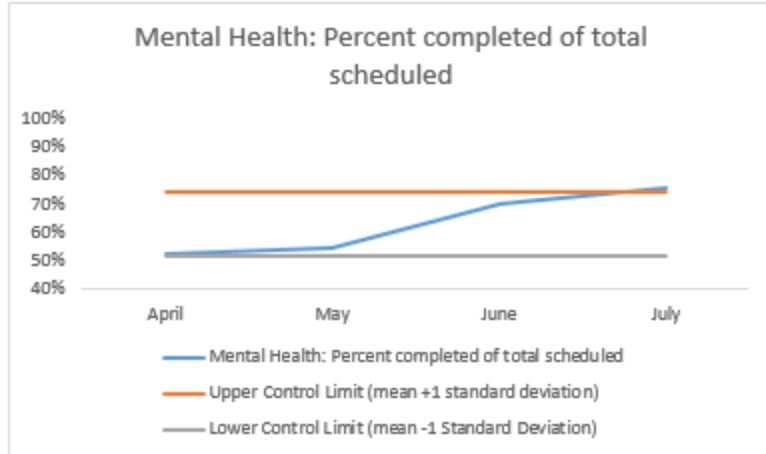
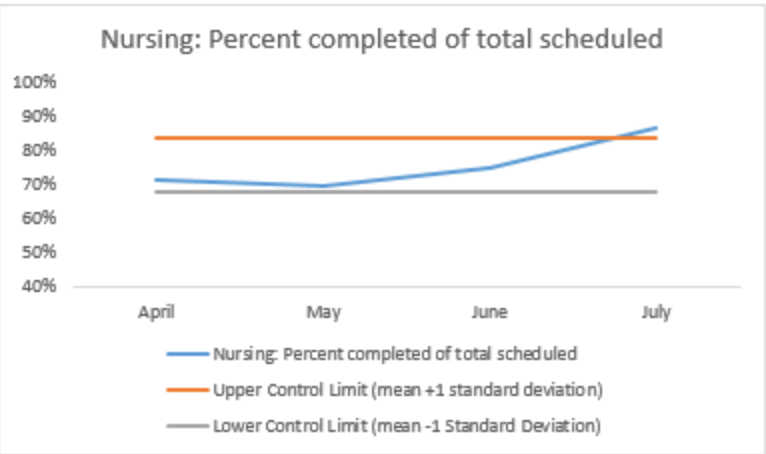
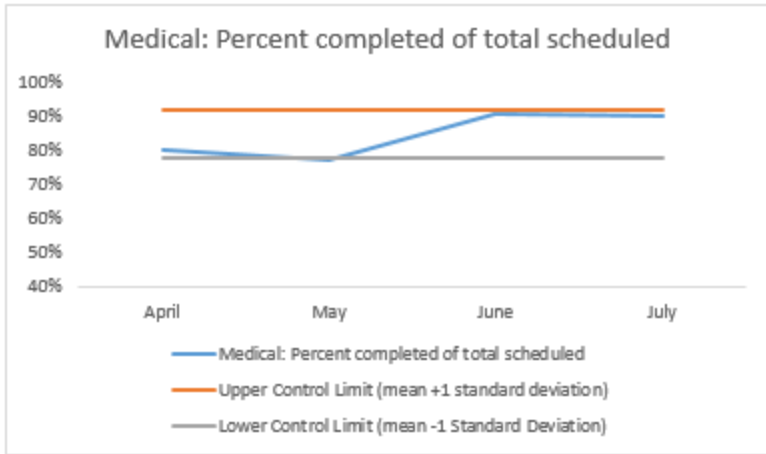
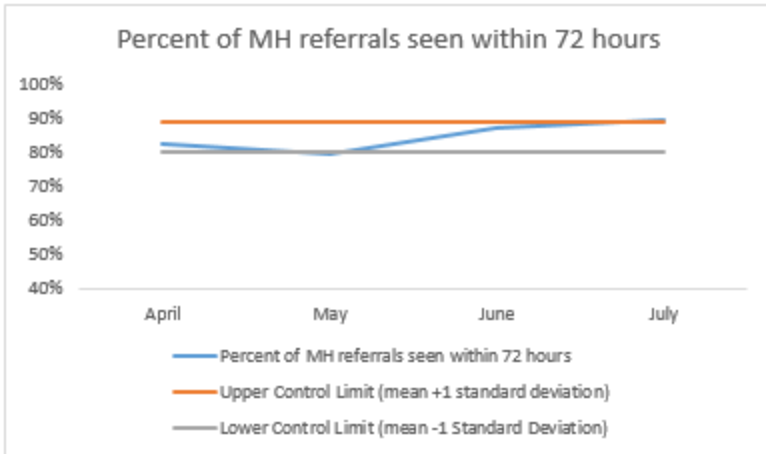
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	213	72.7%	146	84.9%	958	65.2%	312	90.7%	117	64.6%	132	54.3%	34	51.5%	Future Metric	1912	69.1%	
Refused & Verified	28	9.6%	0	0.0%	114	7.8%	0	0.0%	19	10.5%	66	27.2%	24	36.4%	251		9.1%		
Not Produced by DOC	12	4.1%	14	8.1%	240	16.3%	12	3.5%	19	10.5%	32	13.2%	4	6.1%	333		12.0%		
Out to Court	12	4.1%	6	3.5%	58	3.9%	19	5.5%	13	7.2%	8	3.3%	1	1.5%	117		4.2%		
Left Without Being Seen	2	0.7%	0	0.0%	27	1.8%	0	0.0%	3	1.7%	1	0.4%	0	0.0%	33		1.2%		
Rescheduled by CHS	0	0.0%	2	1.2%	29	2.0%	1	0.3%	10	5.5%	2	0.8%	0	0.0%	44		1.6%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	4.5%	3		0.1%		
No Longer Indicated	26	8.9%	4	2.3%	43	2.9%	0	0.0%	0	0.0%	2	0.8%	N/A	N/A	75		2.7%		
Total Scheduled Services	293	100%	172	100%	1469	100%	344	100%	181	100%	243	100%	66	100%			2768	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90.3%	86.9%	75.2%	90.7%	75.1%	82.2%	87.9%		82.3%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	729
5.2	Emergency Sick Call Documentation ¹	66
5.3	Injury Evaluations ²	189
5.4	Medical Add-Ons	72
5.5	Number of Patients with Non-Intake Lab Collection	257

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	906
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	59
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	71.2%

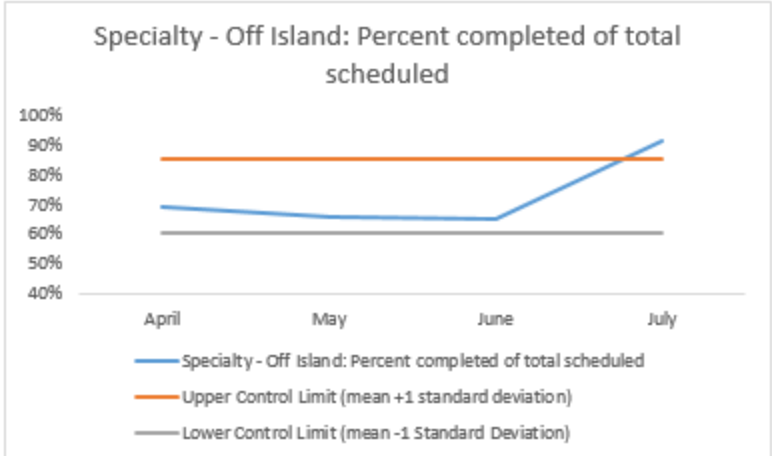
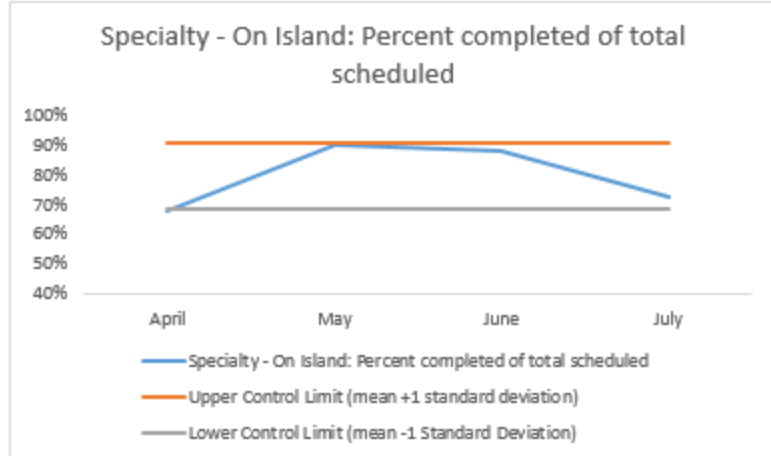
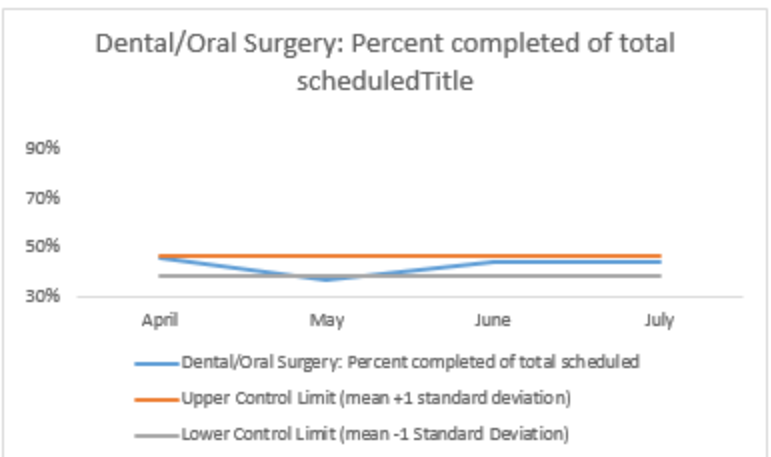
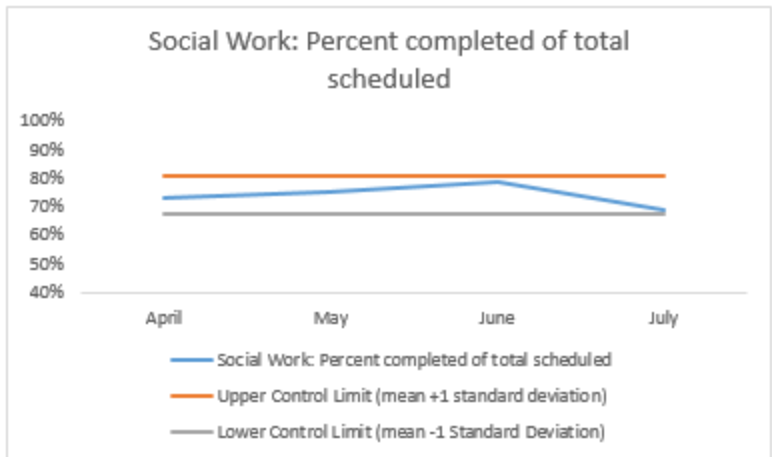
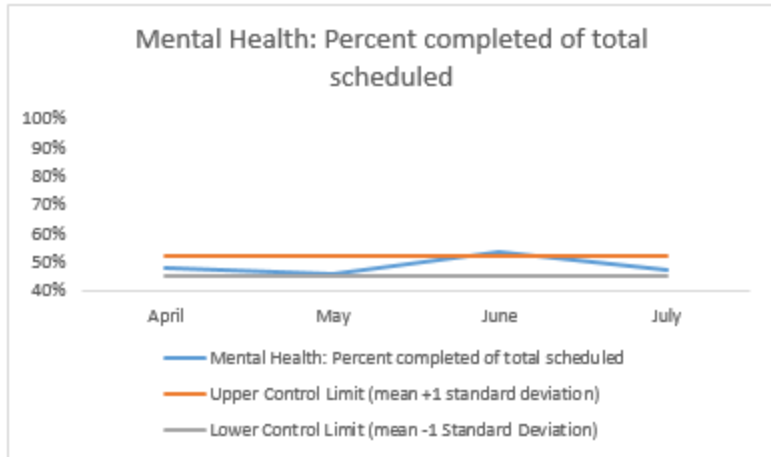
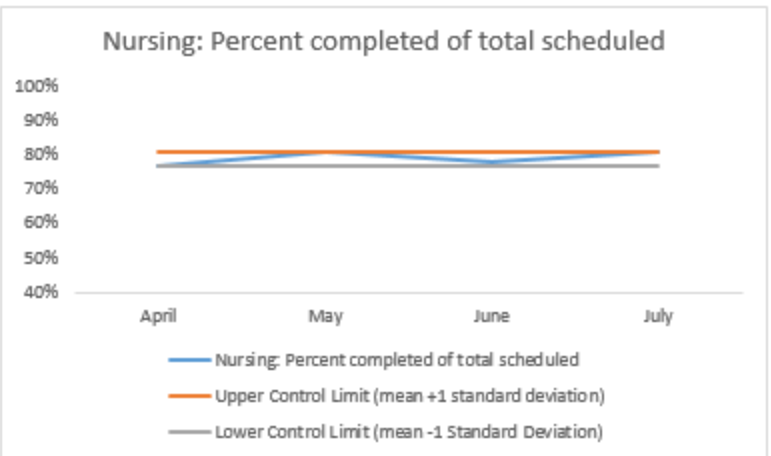
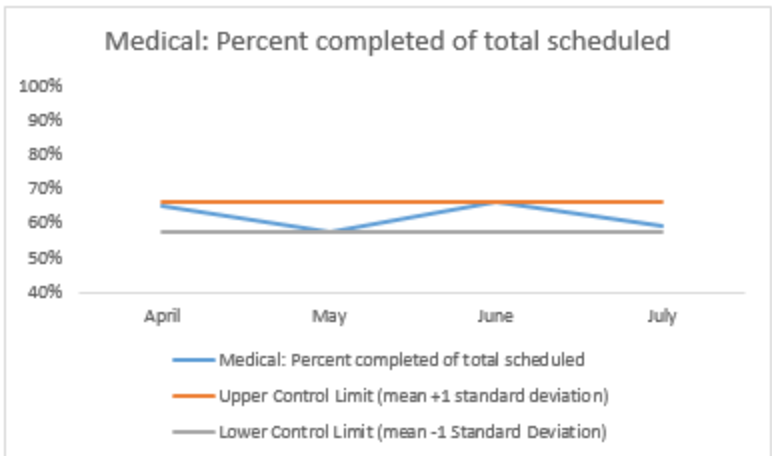
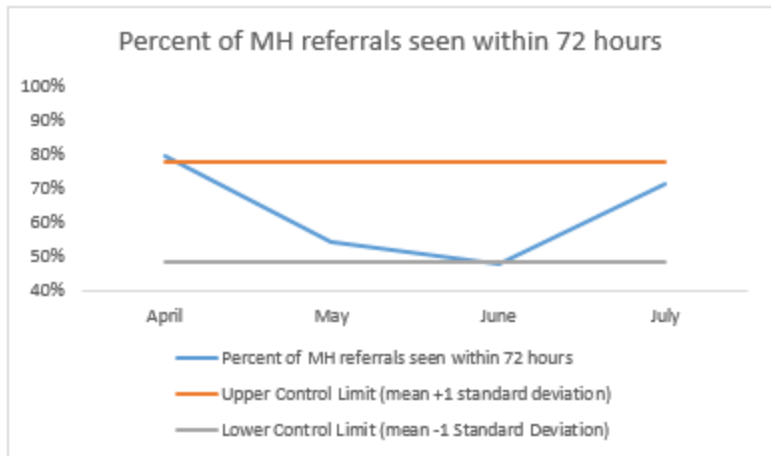
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	441	57.5%	1064	75.7%	647	44.4%	206	68.9%	102	42.3%	78	47.3%	16	47.1%	Future Metric			2554	58.5%	
	Refused & Verified	1	0.1%	4	0.3%	42	2.9%	1	0.3%	3	1.2%	42	25.5%	15	44.1%				108	2.5%	
	Not Produced by DOC	265	34.6%	230	16.4%	537	36.9%	85	28.4%	132	54.8%	35	21.2%	1	2.9%				1285	29.4%	
	Out to Court	6	0.8%	19	1.4%	108	7.4%	7	2.3%	4	1.7%	5	3.0%	0	0.0%				149	3.4%	
	Left Without Being Seen	20	2.6%	3	0.2%	2	0.1%	0	0.0%	0	0.0%	0	0.0%	0	0.0%				25	0.6%	
	Rescheduled by CHS	15	2.0%	5	0.4%	107	7.3%	0	0.0%	0	0.0%	5	3.0%	1	2.9%				133	3.0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		2.9%			1	0.0%
	No Longer Indicated	19	2.5%	81	5.8%	13	0.9%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A				113	2.6%	
	Total Scheduled Services	767	100%	1406	100%	1456	100%	299	100%	241	100%	165	100%	34	100%				4368	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	59.1%	80.6%	47.7%	69.2%	43.6%	72.7%	91.2%		63.1%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	631
5.2	Emergency Sick Call Documentation ¹	36
5.3	Injury Evaluations ²	142
5.4	Medical Add-Ons	270
5.5	Number of Patients with Non-Intake Lab Collection	256

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100.0%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	156	90.7%	645	77.7%	149	71.6%	23	95.8%	0		16	45.7%	8	42.1%	Future Metric			997	77.4%
	Refused & Verified	8	4.7%	157	18.9%	15	7.2%	0	0.0%	0		9	25.7%	8	42.1%				197	15.3%
	Not Produced by DOC	6	3.5%	25	3.0%	28	13.5%	0	0.0%	0		7	20.0%	0	0.0%				66	5.1%
	Out to Court	1	0.6%	3	0.4%	9	4.3%	0	0.0%	0		1	2.9%	1	5.3%				15	1.2%
	Left Without Being Seen	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0		0	0.0%	0	0.0%				0	0.0%
	Rescheduled by CHS	1	0.6%	0	0.0%	5	2.4%	1	4.2%	0		2	5.7%	0	0.0%				9	0.7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	10.5%				2	0.2%
	No Longer Indicated	0	0.0%	0	0.0%	2	1.0%	0	0.0%	0		0	0.0%	N/A	N/A				2	0.2%
	Total Scheduled Services	172	100%	830	100%	208	100%	24	100%	0	0%	35	100%	19	100%			1288	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95.3%	96.6%	79.6%	95.8%		71.4%	84.2%		94.2%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	126
5.2	Emergency Sick Call Documentation ¹	37
5.3	Injury Evaluations ²	37
5.4	Medical Add-Ons	39
5.5	Number of Patients with Non-intake Lab Collection	77

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

