

Correctional Health Services

CHS Access Report: June, 2017

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports. -Nursing excludes: finger sticks, wound care and labs collected. -On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery -Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	4218
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	749
2.2	Referrals seen within 72 hours	595
2.3	Percent seen within 72 hours	79.4%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	4615	72.4%	11625	82.7%	15042	64.0%	5334	87.1%	1787	57.2%	2362	52.6%	341	36.4%	Future Metric			41106	70.1%
	Refused & Verified	120	1.9%	731	5.2%	1011	4.3%	32	0.5%	238	7.6%	979	21.8%	391	41.8%				3502	6.0%
	Not Produced by DOC	1251	19.6%	999	7.1%	4255	18.1%	545	8.9%	848	27.2%	726	16.2%	117	12.5%				8741	14.9%
	Out to Court	132	2.1%	336	2.4%	1185	5.0%	123	2.0%	167	5.3%	218	4.9%	60	6.4%				2221	3.8%
	Left Without Being Seen	17	0.3%	32	0.2%	97	0.4%	20	0.3%	34	1.1%	43	1.0%	0	0.0%				243	0.4%
	Rescheduled by CHS	132	2.1%	206	1.5%	1265	5.4%	67	1.1%	48	1.5%	158	3.5%	4	0.4%				1880	3.2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	23	2.5%				23	0.0%
	No Longer Indicated	108	1.7%	130	0.9%	649	2.8%	6	0.1%	1	0.0%	6	0.1%	N/A	N/A				900	1.5%
	Total Scheduled Services	6375	100%	14059	100%	23504	100%	6127	100%	3123	100%	4492	100%	936	100%				58616	100%
																	<i>% of Telehealth Eligible Specialties Scheduled for Telehealth: 39, 6.5%</i>			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75.6%	88.7%	70.2%	87.7%	64.9%	74.5%	78.2%		78.6%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9123
5.2	Emergency Sick Call Documentation ¹	835
5.3	Injury Evaluations ²	2482
5.4	Medical Add-Ons	922
5.5	Number of Patients with Non-Intake Lab Collection	2913

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	835
1.2	Average time to completion once known to CHS (hours)	7.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	147
2.2	Referrals seen within 72 hours	127
2.3	Percent seen within 72 hours	86.4%

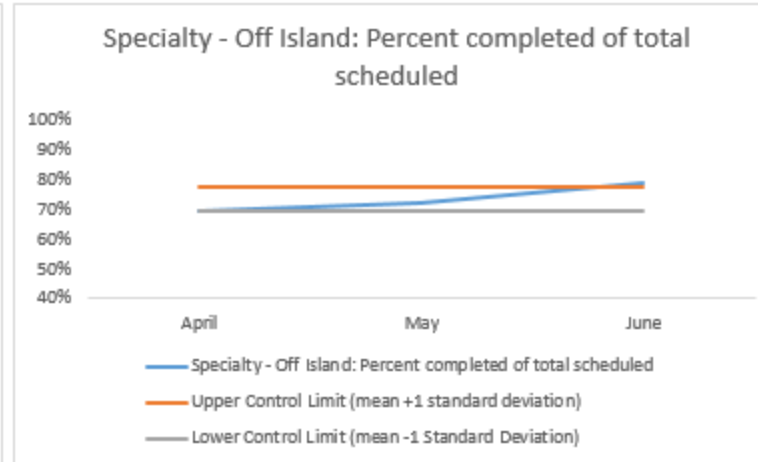
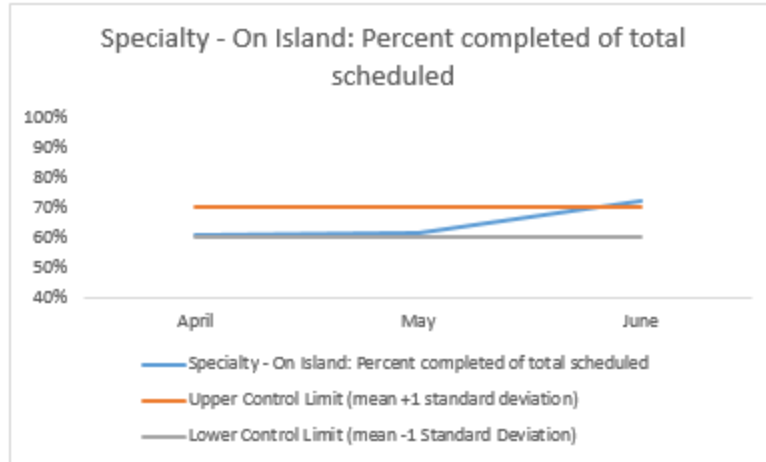
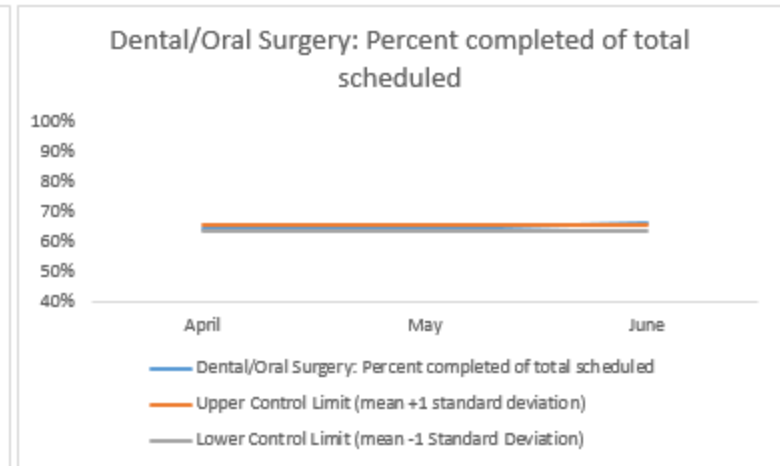
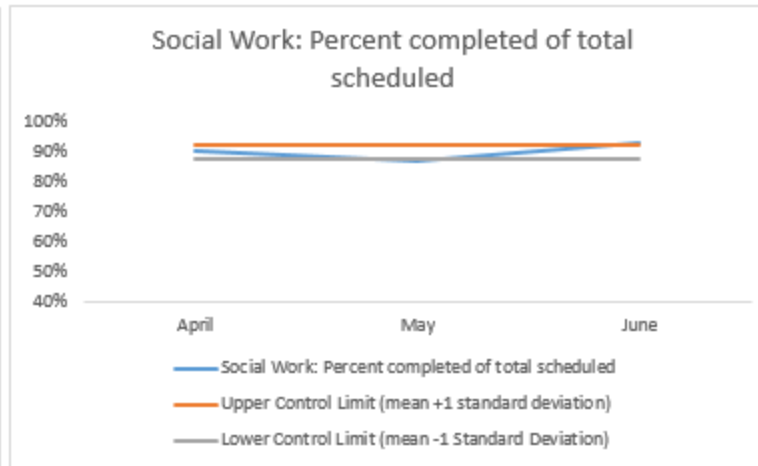
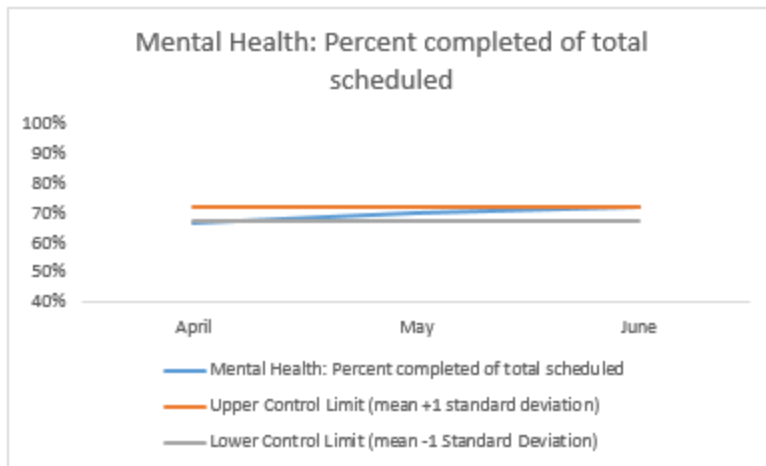
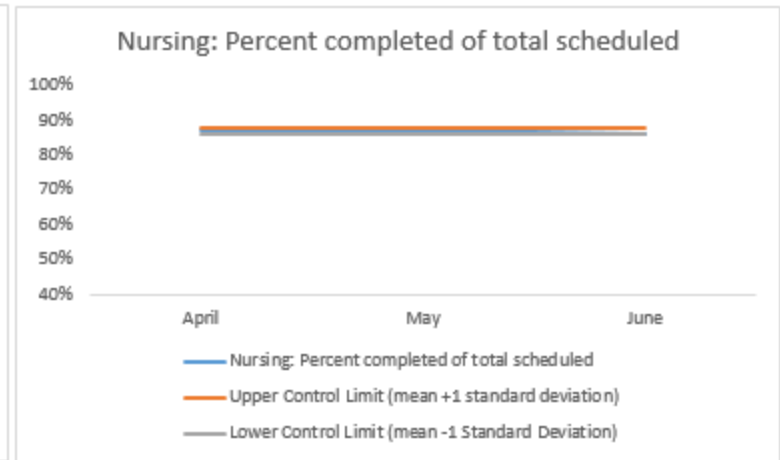
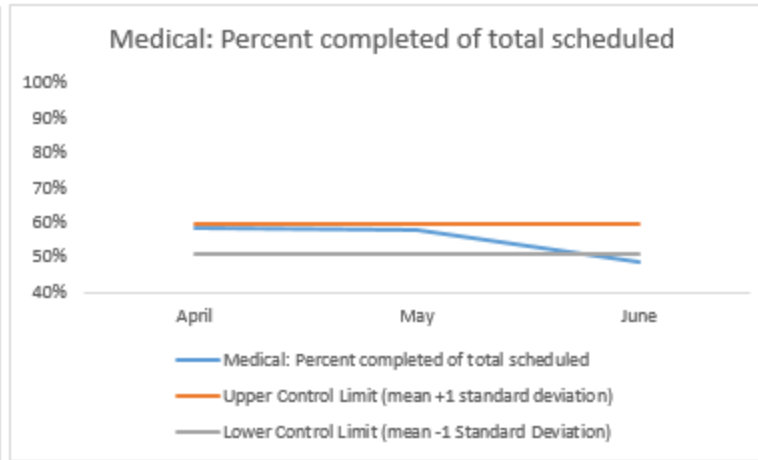
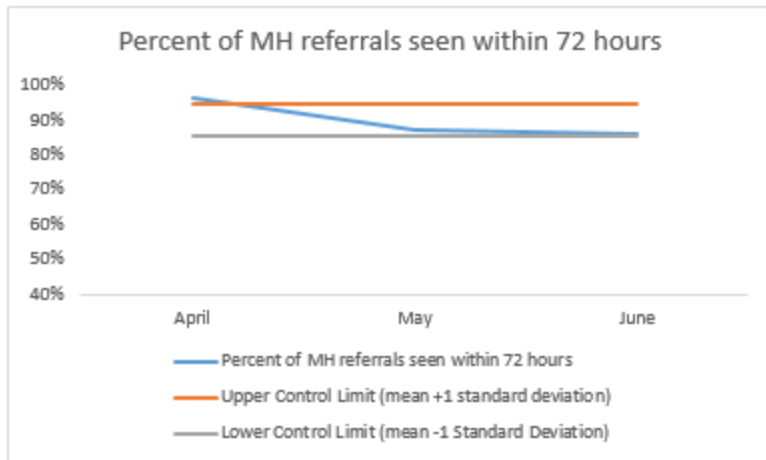
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	667	47.0%	2613	78.8%	4791	66.1%	1374	92.6%	231	50.2%	279	42.3%	69	36.7%	Future Metric			10024	67.9%	
	Refused & Verified	21	1.5%	206	6.2%	208	2.9%	8	0.5%	70	15.2%	196	29.7%	79	42.0%				788	5.3%	
	Not Produced by DOC	695	49.0%	230	6.9%	1080	14.9%	73	4.9%	115	25.0%	127	19.3%	31	16.5%				2351	15.9%	
	Out to Court	14	1.0%	138	4.2%	221	3.0%	10	0.7%	25	5.4%	29	4.4%	5	2.7%				442	3.0%	
	Left Without Being Seen	1	0.1%	24	0.7%	15	0.2%	11	0.7%	0	0.0%	3	0.5%	0	0.0%				54	0.4%	
	Rescheduled by CHS	6	0.4%	84	2.5%	632	8.7%	8	0.5%	18	3.9%	24	3.6%	1	0.5%				773	5.2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3		1.6%			3	0.0%
	No Longer Indicated	15	1.1%	19	0.6%	302	4.2%	0	0.0%	1	0.2%	1	0.2%	N/A	N/A				338	2.3%	
	Total Scheduled Services	1419	100%	3314	100%	7249	100%	1484	100%	460	100%	659	100%	188	100%				14773	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	49.0%	85.6%	72.0%	93.1%	65.6%	72.2%	78.7%		75.9%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1875
5.2	Emergency Sick Call Documentation ¹	172
5.3	Injury Evaluations ²	580
5.4	Medical Add-Ons	154
5.5	Number of Patients with Non-Intake Lab Collection	487

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	16
2.2	Referrals seen within 72 hours	10
2.3	Percent seen within 72 hours	62.5%

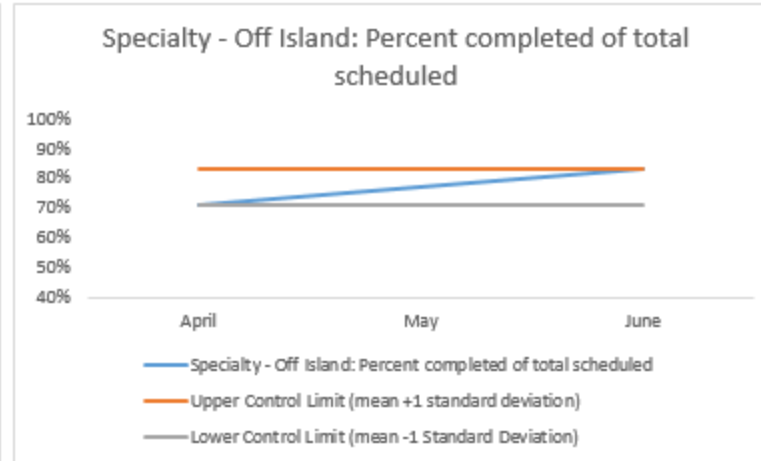
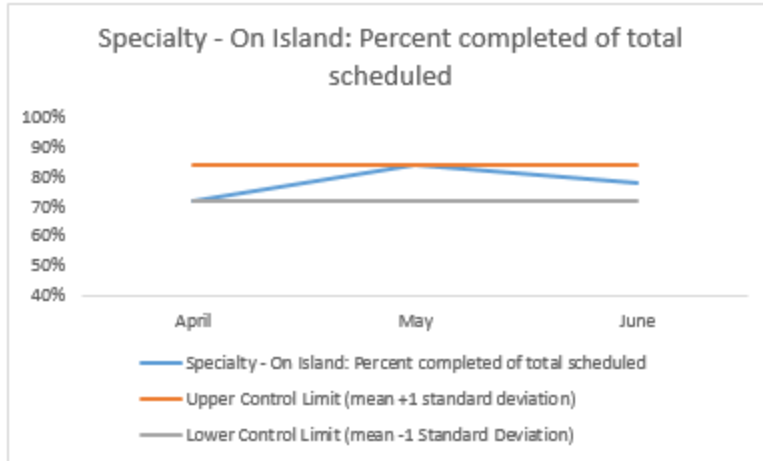
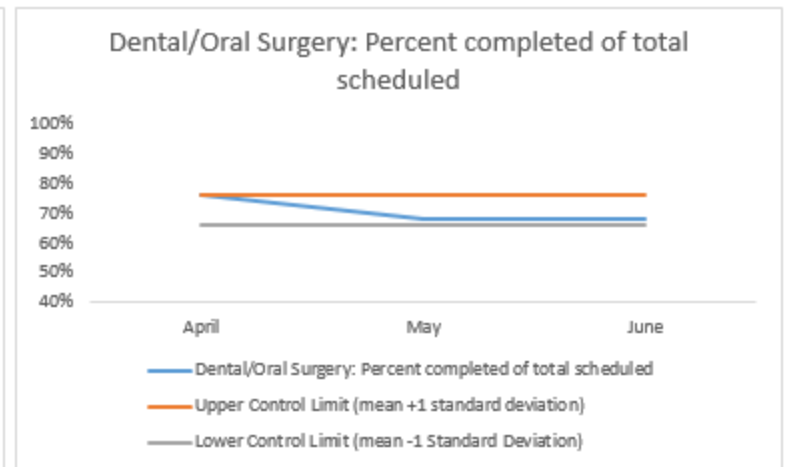
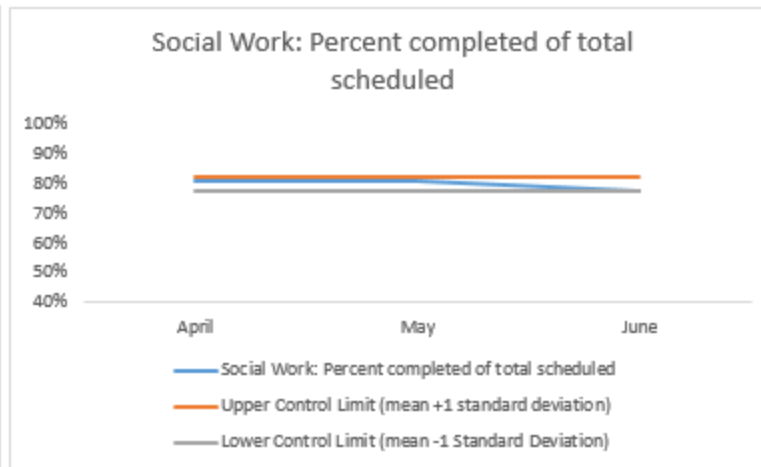
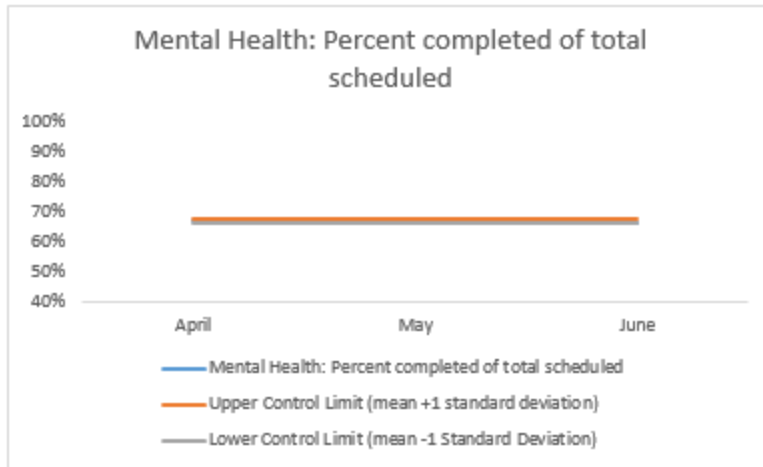
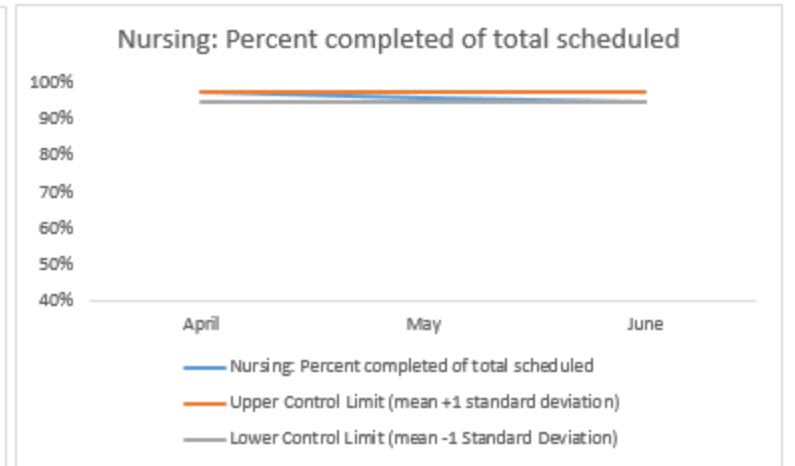
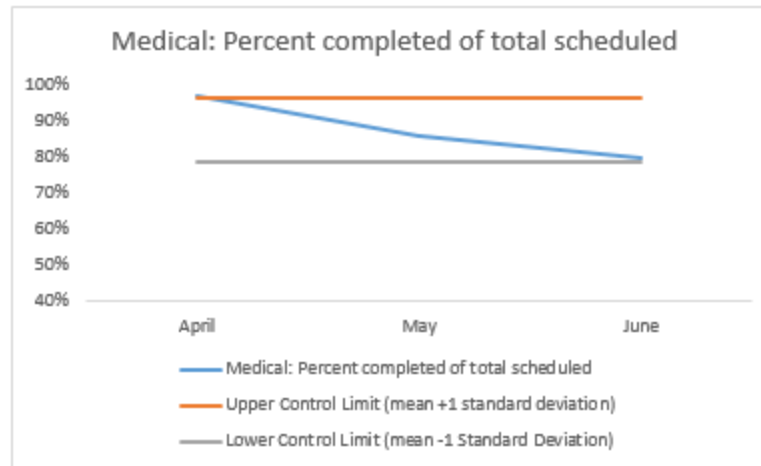
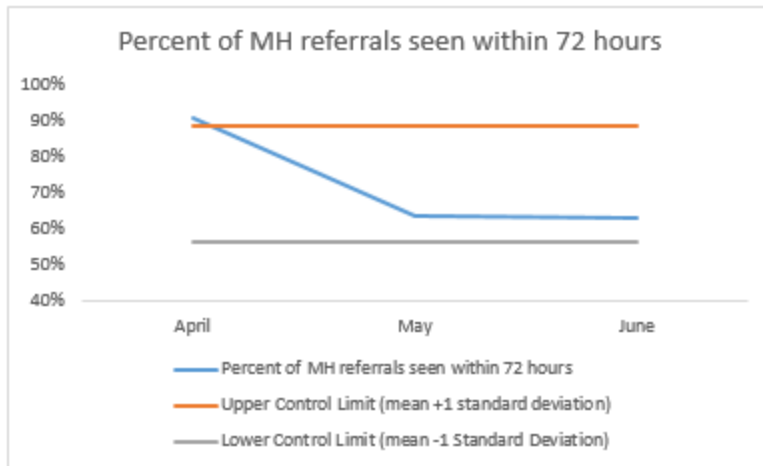
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	143	76.1%	103	91.2%	512	64.2%	121	74.7%	177	63.0%	51	37.0%	16	30.2%	Future Metric			1123	64.8%
	Refused & Verified	1	0.5%	1	0.9%	11	1.4%	4	2.5%	14	5.0%	57	41.3%	28	52.8%		116	6.7%		
	Not Produced by DOC	33	17.6%	5	4.4%	210	26.3%	23	14.2%	71	25.3%	19	13.8%	3	5.7%		364	21.0%		
	Out to Court	0	0.0%	0	0.0%	34	4.3%	7	4.3%	16	5.7%	7	5.1%	3	5.7%		67	3.9%		
	Left Without Being Seen	0	0.0%	0	0.0%	3	0.4%	0	0.0%	3	1.1%	0	0.0%	0	0.0%		6	0.3%		
	Rescheduled by CHS	3	1.6%	1	0.9%	23	2.9%	7	4.3%	0	0.0%	4	2.9%	0	0.0%		38	2.2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	5.7%		3	0.2%		
	No Longer Indicated	8	4.3%	3	2.7%	5	0.6%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A		16	0.9%		
Total Scheduled Services	188	100%	113	100%	798	100%	162	100%	281	100%	138	100%	53	100%				1733	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80.0%	94.5%	66.0%	77.2%	68.0%	78.3%	83.0%		74.5%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	408
5.2	Emergency Sick Call Documentation ¹	10
5.3	Injury Evaluations ²	149
5.4	Medical Add-Ons	15
5.5	Number of Patients with Non-Intake Lab Collection	98

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	339
1.2	Average time to completion once known to CHS (hours)	4.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	92
2.2	Referrals seen within 72 hours	68
2.3	Percent seen within 72 hours	73.9%

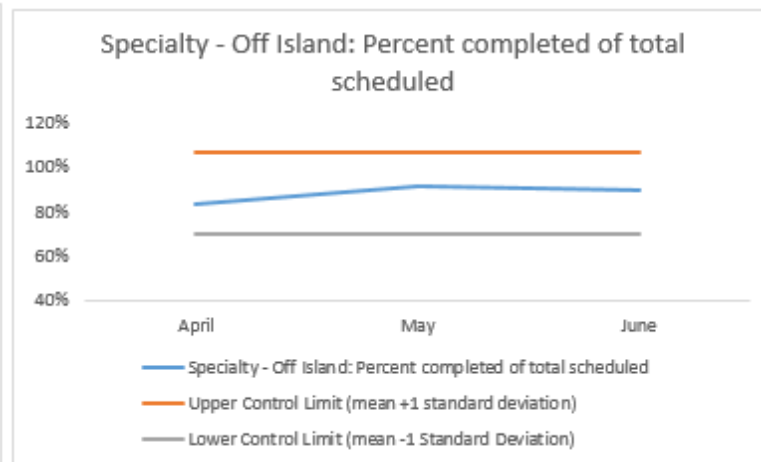
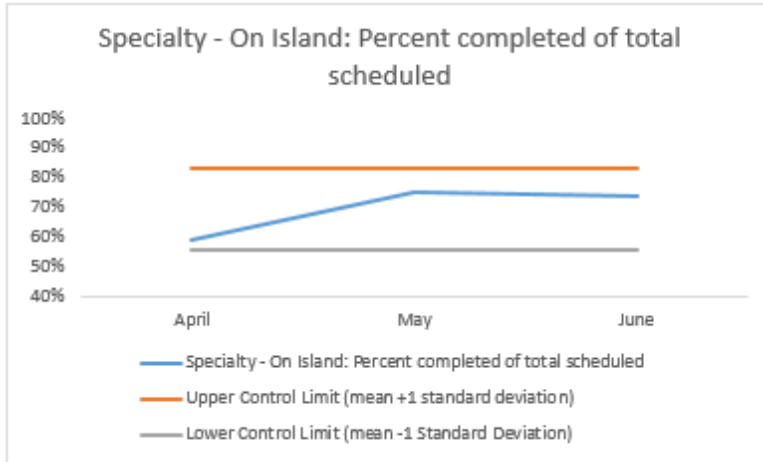
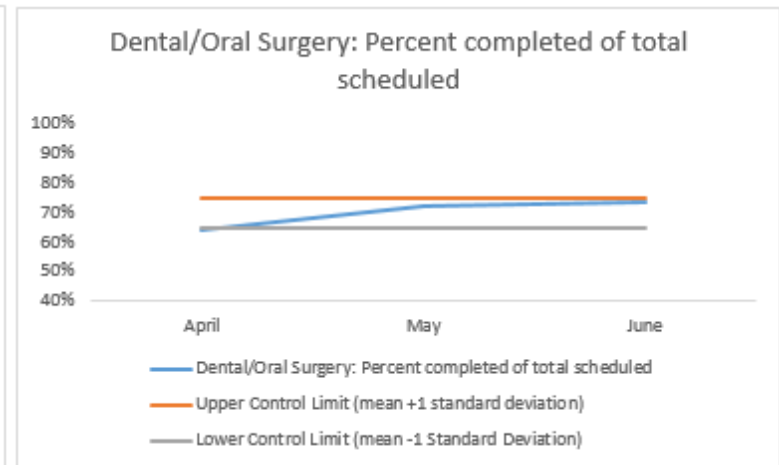
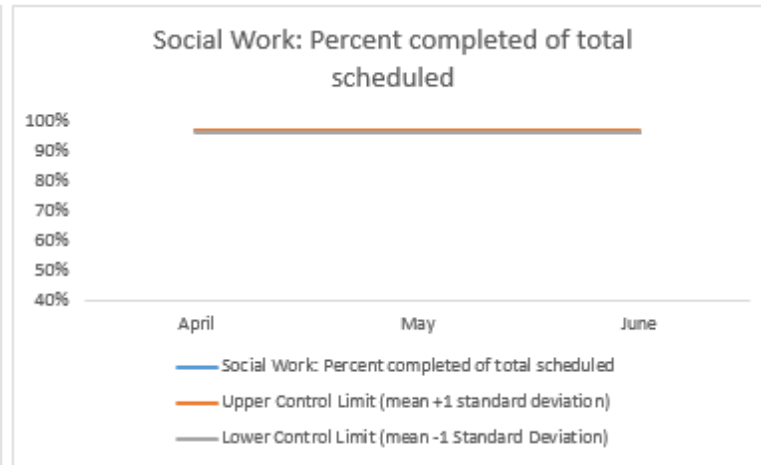
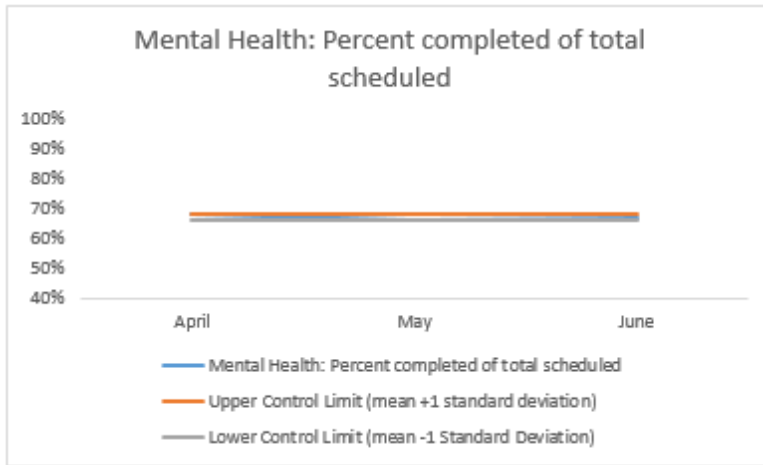
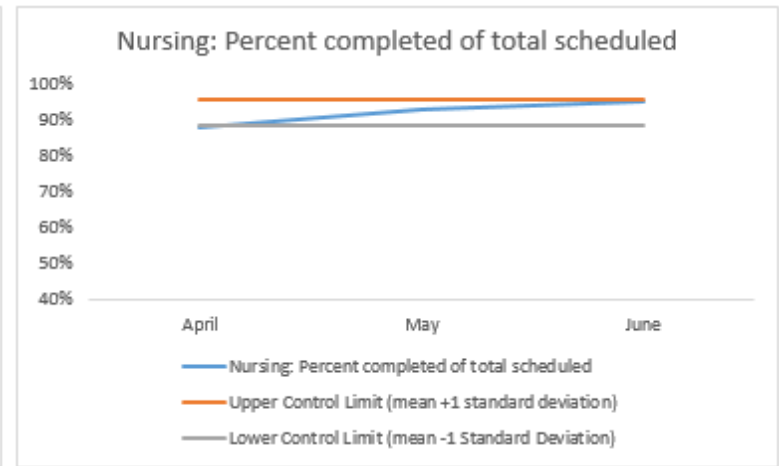
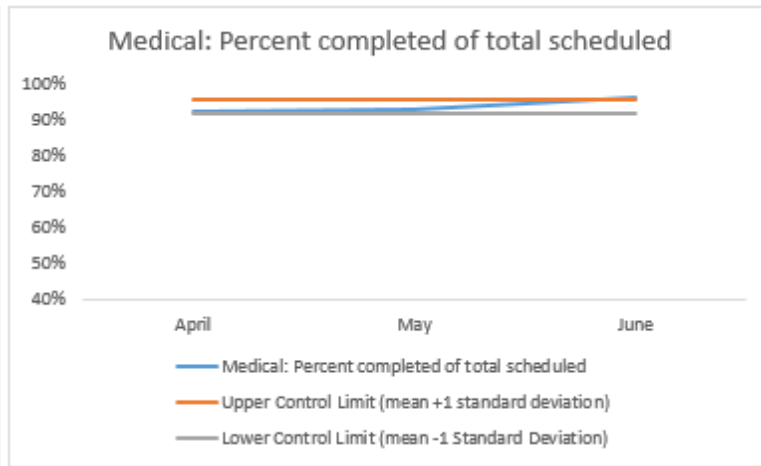
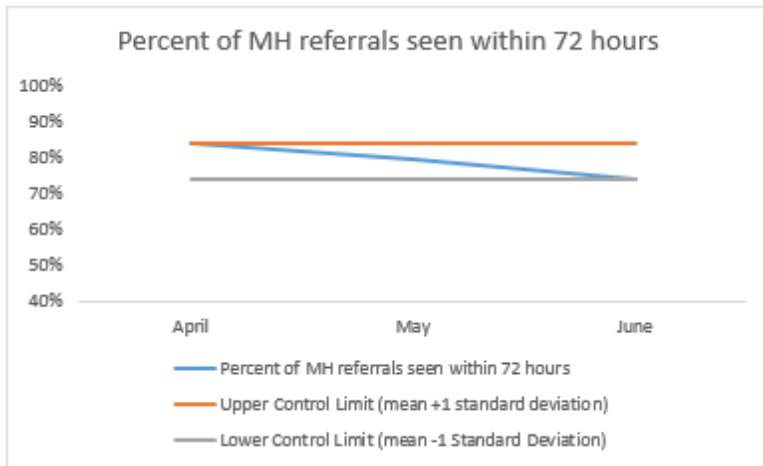
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	470	94.4%	773	94.5%	1103	54.7%	907	95.9%	225	62.7%	195	55.6%	28	41.2%	Future Metric			3701	73.2%	
	Refused & Verified	5	1.0%	4	0.5%	160	7.9%	4	0.4%	36	10.0%	65	18.5%	33	48.5%				307	6.1%	
	Not Produced by DOC	2	0.4%	23	2.8%	468	23.2%	27	2.9%	64	17.8%	60	17.1%	4	5.9%				648	12.8%	
	Out to Court	2	0.4%	2	0.2%	32	1.6%	2	0.2%	6	1.7%	5	1.4%	0	0.0%				49	1.0%	
	Left Without Being Seen	2	0.4%	0	0.0%	5	0.2%	0	0.0%	2	0.6%	3	0.9%	0	0.0%				12	0.2%	
	Rescheduled by CHS	15	3.0%	14	1.7%	106	5.3%	5	0.5%	26	7.2%	23	6.6%	0	0.0%				189	3.7%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3		4.4%			3	0.1%
	No Longer Indicated	2	0.4%	2	0.2%	142	7.0%	1	0.1%	0	0.0%	0	0.0%	N/A	N/A				147	2.9%	
Total Scheduled Services	498	100%	818	100%	2016	100%	946	100%	359	100%	351	100%	68	100%				5056	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95.8%	95.2%	67.4%	96.4%	72.7%	74.1%	89.7%		82.8%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1285
5.2	Emergency Sick Call Documentation ¹	169
5.3	Injury Evaluations ²	205
5.4	Medical Add-Ons	161
5.5	Number of Patients with Non-Intake Lab Collection	433

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	73
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	36
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	83.3%

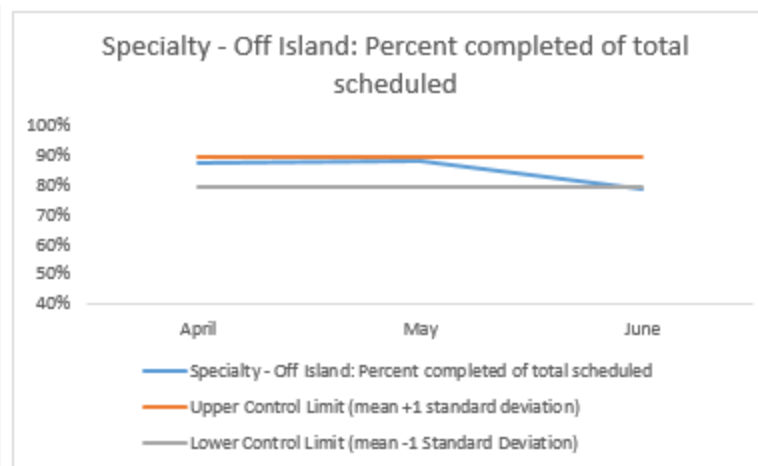
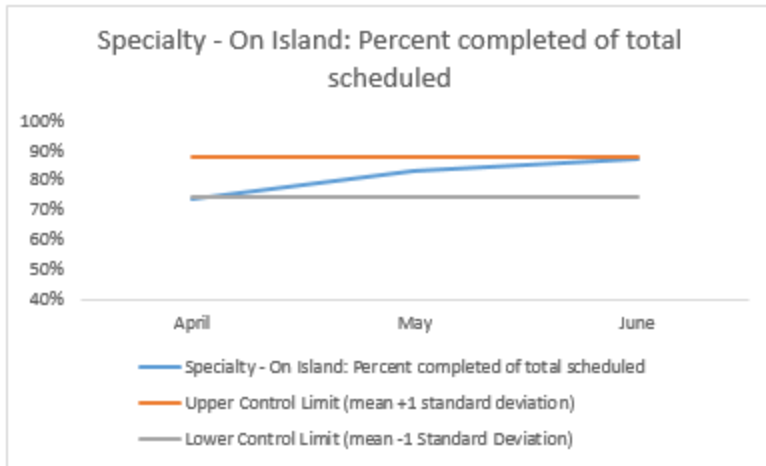
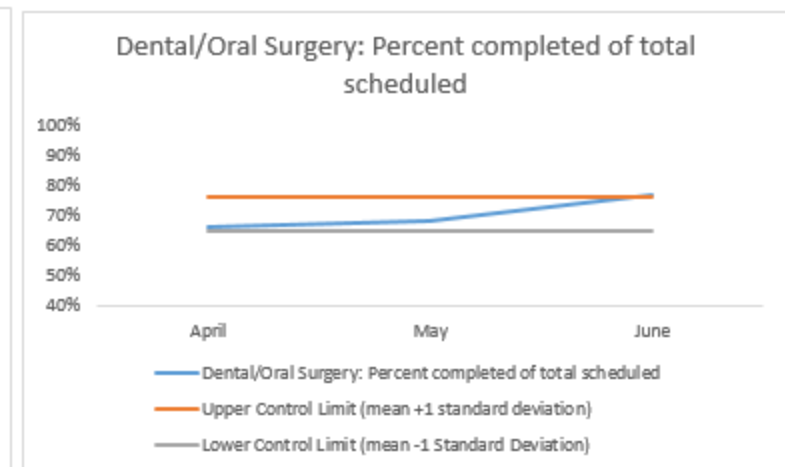
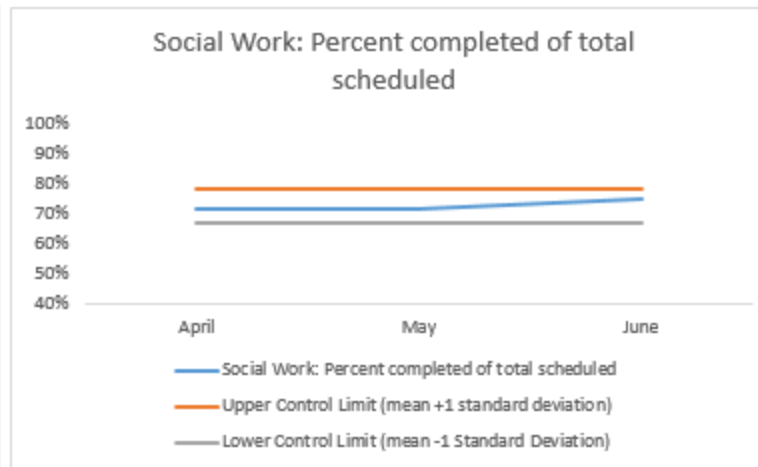
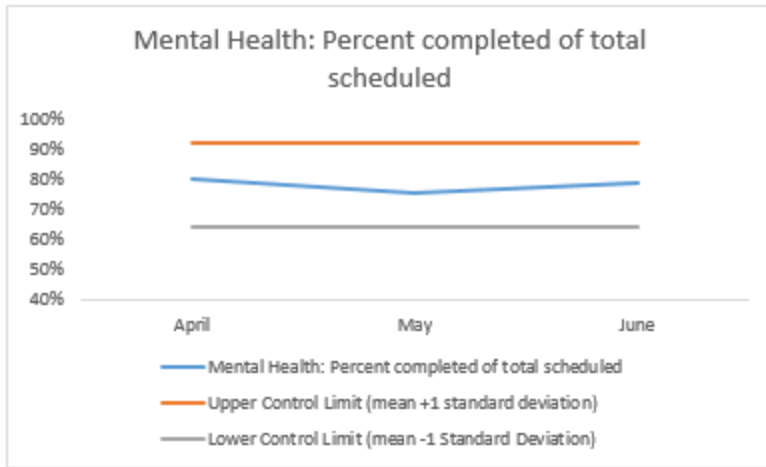
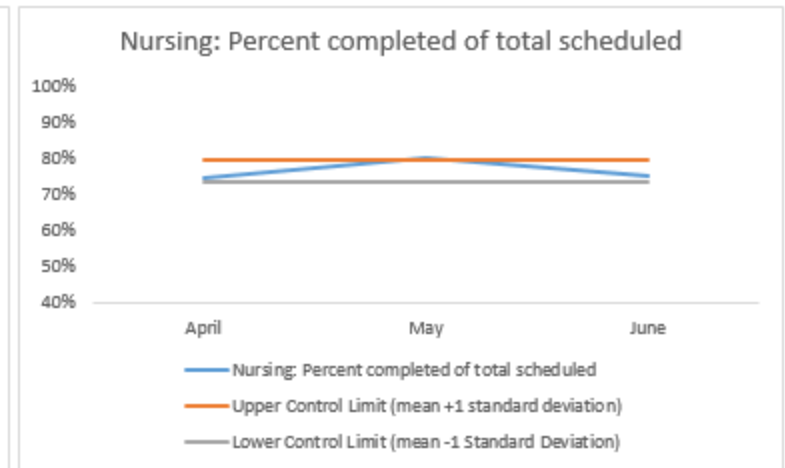
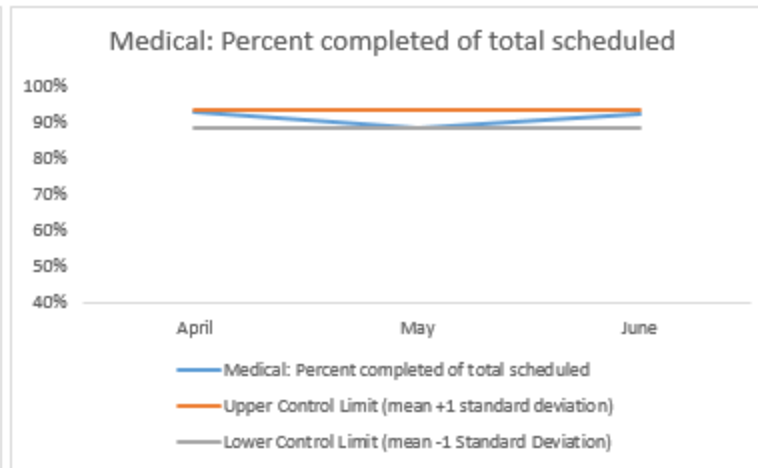
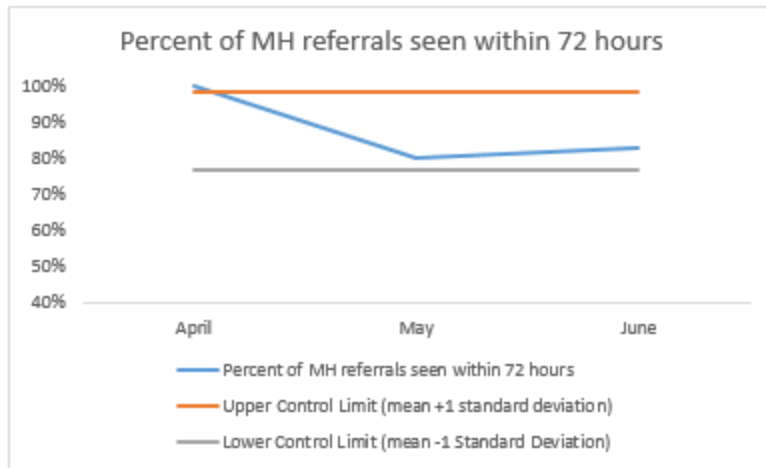
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		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	140	90.3%	334	74.6%	708	70.2%	191	72.3%	101	71.6%	53	42.7%	11	39.3%	Future Metric			1538	70.9%	
	Refused & Verified	2	1.3%	4	0.9%	81	8.0%	5	1.9%	7	5.0%	55	44.4%	11	39.3%				165	7.6%	
	Not Produced by DOC	6	3.9%	84	18.8%	112	11.1%	54	20.5%	22	15.6%	7	5.6%	2	7.1%				287	13.2%	
	Out to Court	3	1.9%	9	2.0%	70	6.9%	13	4.9%	10	7.1%	3	2.4%	1	3.6%				109	5.0%	
	Left Without Being Seen	0	0.0%	0	0.0%	1	0.1%	0	0.0%	1	0.7%	0	0.0%	0	0.0%				2	0.1%	
	Rescheduled by CHS	4	2.6%	17	3.8%	24	2.4%	0	0.0%	0	0.0%	6	4.8%	1	3.6%				52	2.4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		7.1%			2	0.1%
	No Longer Indicated	0	0.0%	0	0.0%	13	1.3%	1	0.4%	0	0.0%	0	0.0%	N/A	N/A				14	0.6%	
Total Scheduled Services	155	100%	448	100%	1009	100%	264	100%	141	100%	124	100%	28	100%				2169	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91.6%	75.4%	79.2%	74.5%	76.6%	87.1%	78.6%		80.1%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	636
5.2	Emergency Sick Call Documentation ¹	25
5.3	Injury Evaluations ²	223
5.4	Medical Add-Ons	42
5.5	Number of Patients with Non-Intake Lab Collection	129

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	17
2.2	Referrals seen within 72 hours	14
2.3	Percent seen within 72 hours	82.4%

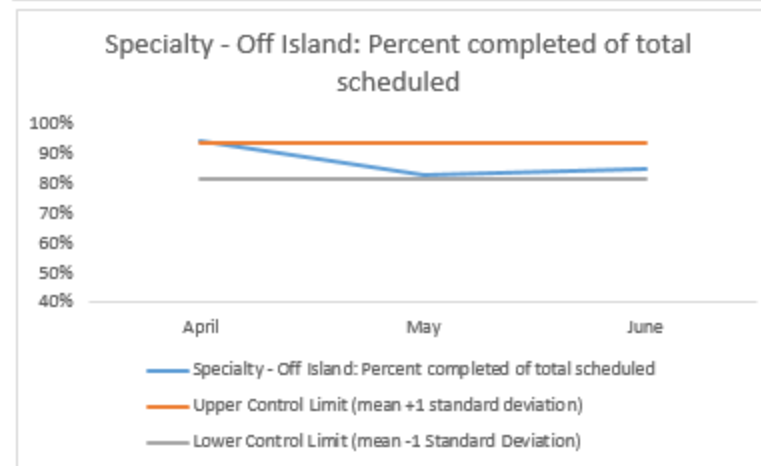
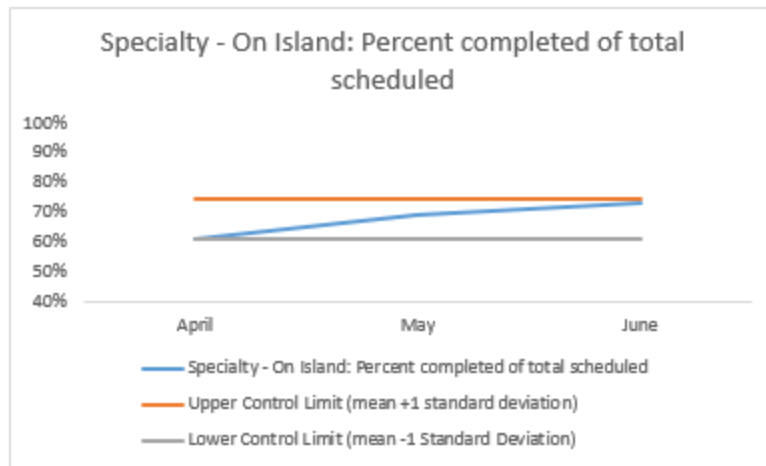
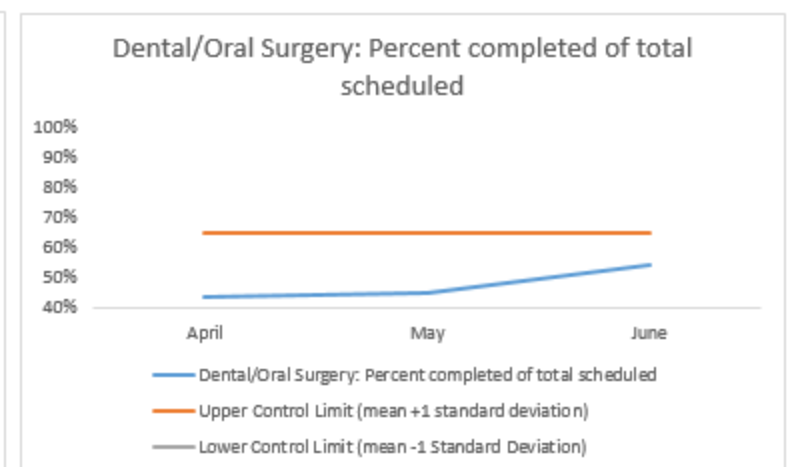
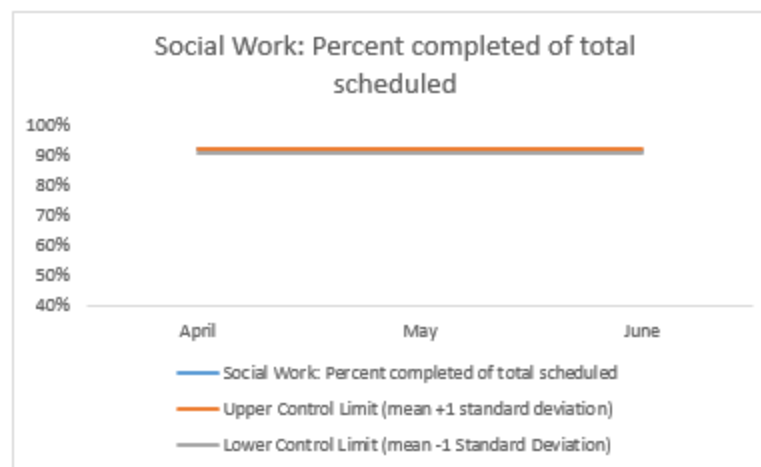
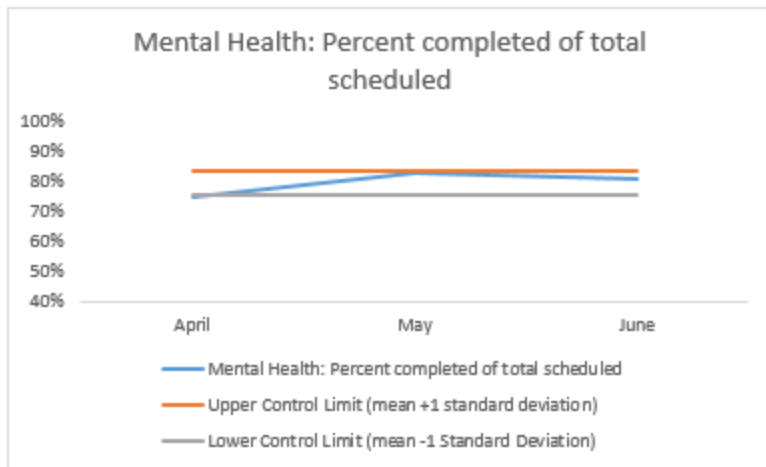
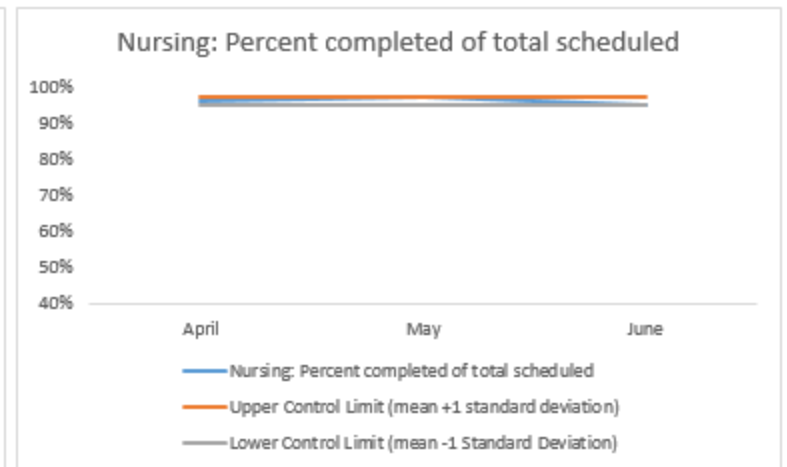
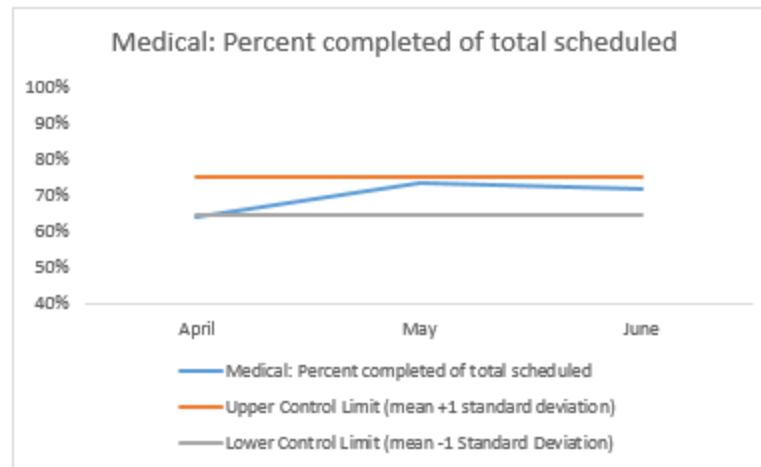
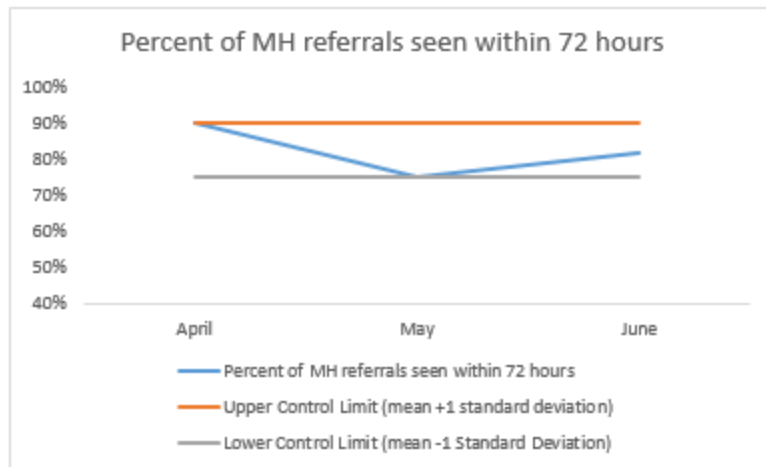
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	189	65.2%	1894	84.9%	1572	79.3%	372	91.4%	151	46.6%	115	46.4%	28	35.0%	Future Metric			4321	77.7%
	Refused & Verified	18	6.2%	221	9.9%	30	1.5%	2	0.5%	24	7.4%	65	26.2%	40	50.0%		400	7.2%		
	Not Produced by DOC	71	24.5%	86	3.9%	199	10.0%	25	6.1%	124	38.3%	48	19.4%	7	8.8%		560	10.1%		
	Out to Court	4	1.4%	12	0.5%	77	3.9%	4	1.0%	20	6.2%	7	2.8%	2	2.5%		126	2.3%		
	Left Without Being Seen	0	0.0%	0	0.0%	13	0.7%	3	0.7%	5	1.5%	2	0.8%	0	0.0%		23	0.4%		
	Rescheduled by CHS	6	2.1%	9	0.4%	81	4.1%	1	0.2%	0	0.0%	11	4.4%	0	0.0%		108	1.9%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	3.8%		3	0.1%		
	No Longer Indicated	2	0.7%	8	0.4%	10	0.5%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A		20	0.4%		
Total Scheduled Services	290	100%	2230	100%	1982	100%	407	100%	324	100%	248	100%	80	100%				5561	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	71.9%	95.2%	81.2%	91.9%	54.0%	72.6%	85.0%		86.4%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	549
5.2	Emergency Sick Call Documentation ¹	51
5.3	Injury Evaluations ²	181
5.4	Medical Add-Ons	17
5.5	Number of Patients with Non-Intake Lab Collection	153

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	808
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	59
2.2	Referrals seen within 72 hours	51
2.3	Percent seen within 72 hours	86.4%

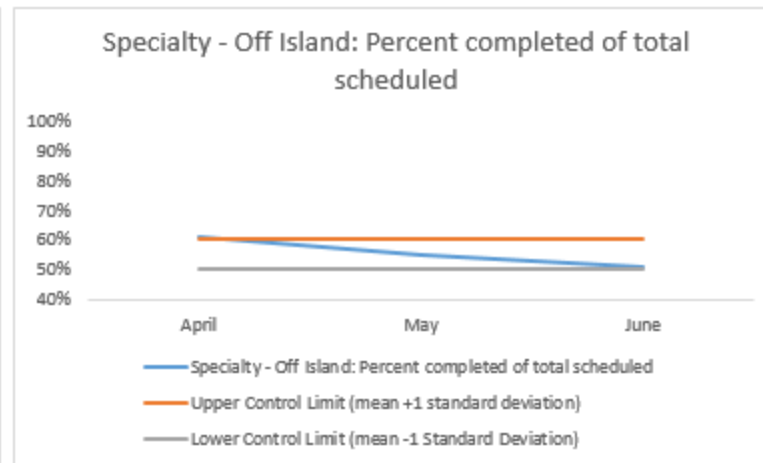
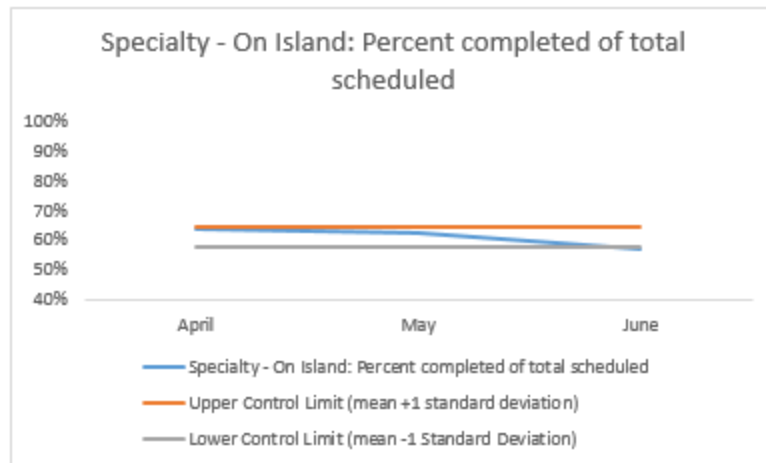
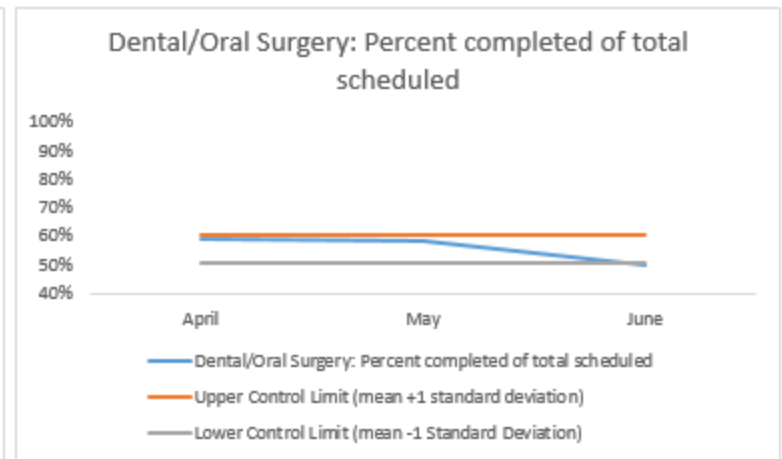
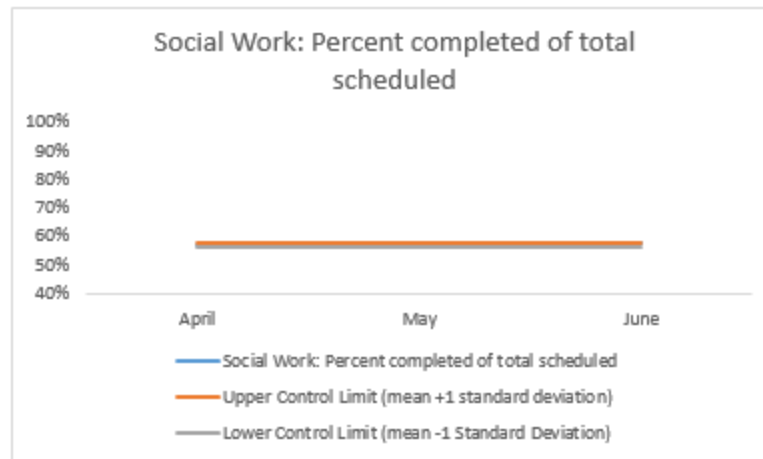
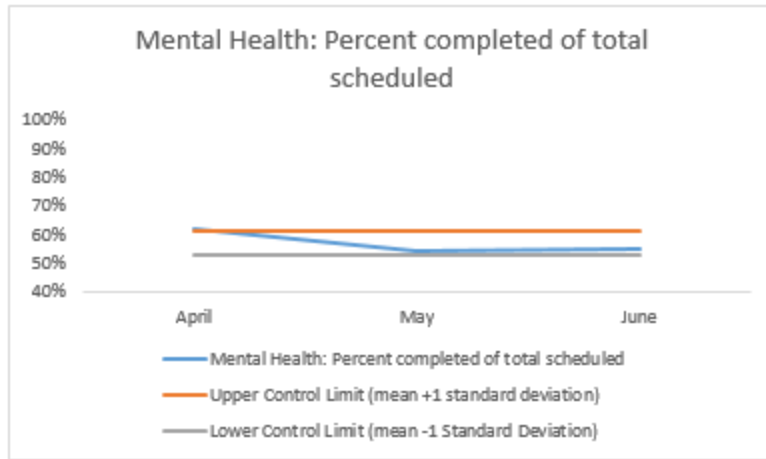
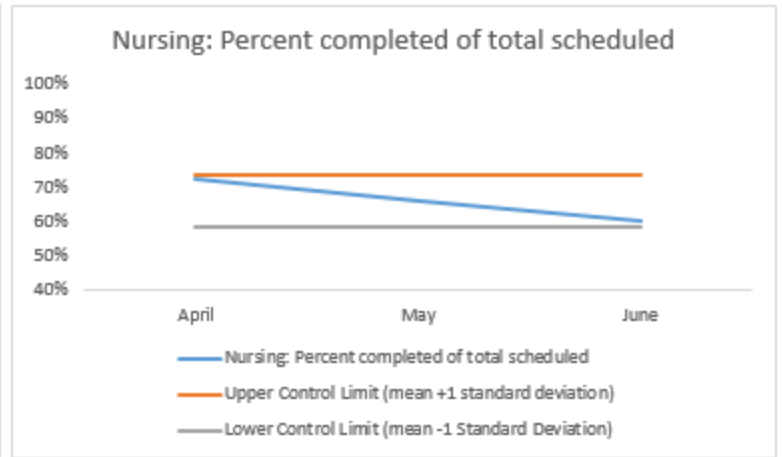
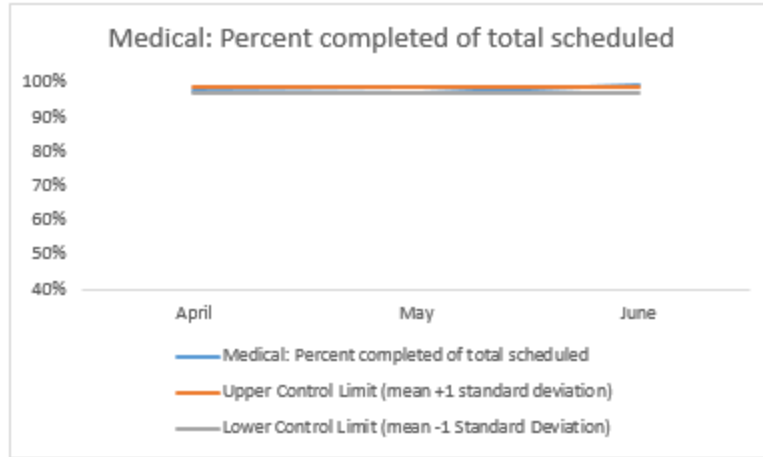
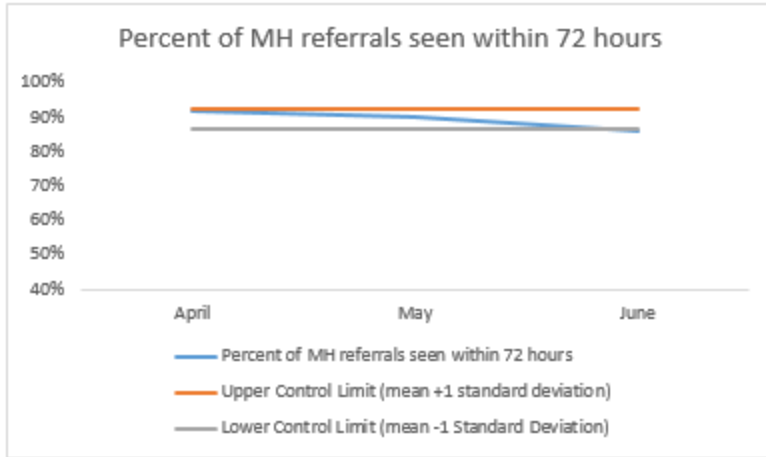
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	149	97.4%	347	59.0%	620	54.1%	224	57.6%	109	47.4%	79	36.7%	17	24.6%	Future Metric			1545	55.4%	
	Refused & Verified	1	0.7%	7	1.2%	6	0.5%	2	0.5%	5	2.2%	44	20.5%	18	26.1%				83	3.0%	
	Not Produced by DOC	0	0.0%	171	29.1%	347	30.3%	135	34.7%	102	44.3%	78	36.3%	31	44.9%				864	31.0%	
	Out to Court	0	0.0%	36	6.1%	116	10.1%	23	5.9%	13	5.7%	5	2.3%	1	1.4%				194	7.0%	
	Left Without Being Seen	0	0.0%	0	0.0%	2	0.2%	3	0.8%	1	0.4%	1	0.5%	0	0.0%				7	0.3%	
	Rescheduled by CHS	2	1.3%	26	4.4%	52	4.5%	0	0.0%	0	0.0%	7	3.3%	0	0.0%				87	3.1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		2.9%			2	0.1%
	No Longer Indicated	1	0.7%	1	0.2%	2	0.2%	2	0.5%	0	0.0%	1	0.5%	N/A	N/A				7	0.3%	
	Total Scheduled Services	153	100%	588	100%	1145	100%	389	100%	230	100%	215	100%	69	100%				2789	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98.7%	60.3%	54.8%	58.4%	49.6%	57.5%	50.7%		60.0%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	632
5.2	Emergency Sick Call Documentation ¹	98
5.3	Injury Evaluations ²	164
5.4	Medical Add-Ons	30
5.5	Number of Patients with Non-Intake Lab Collection	151

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	100.0%

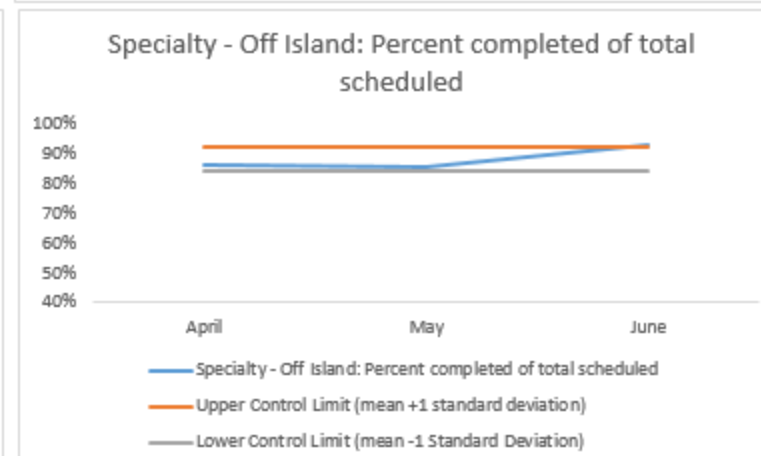
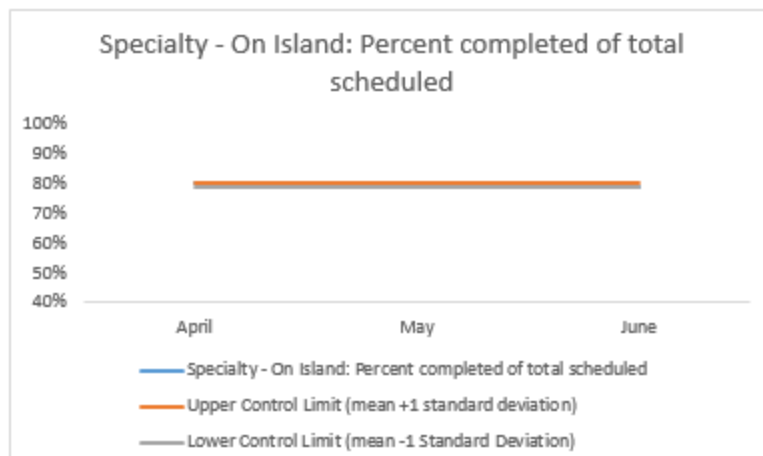
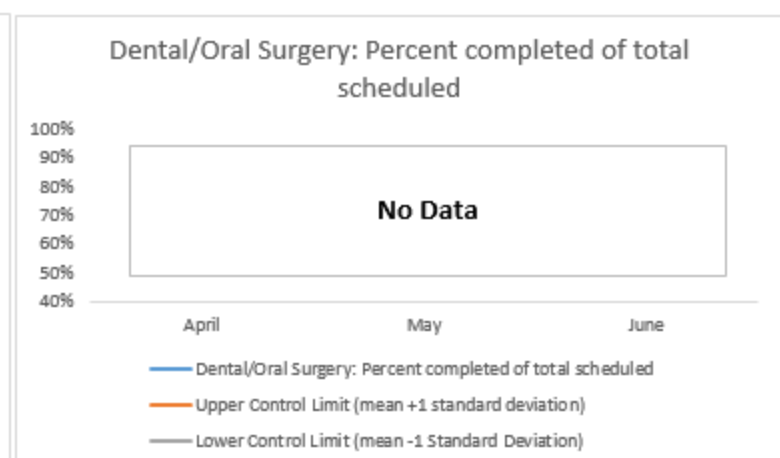
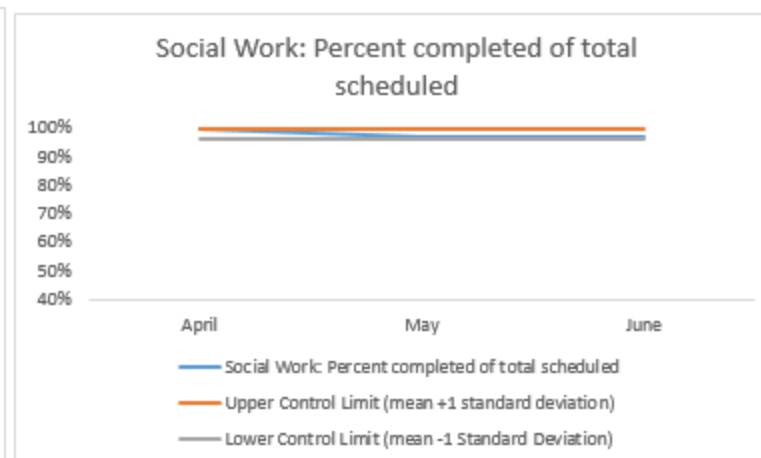
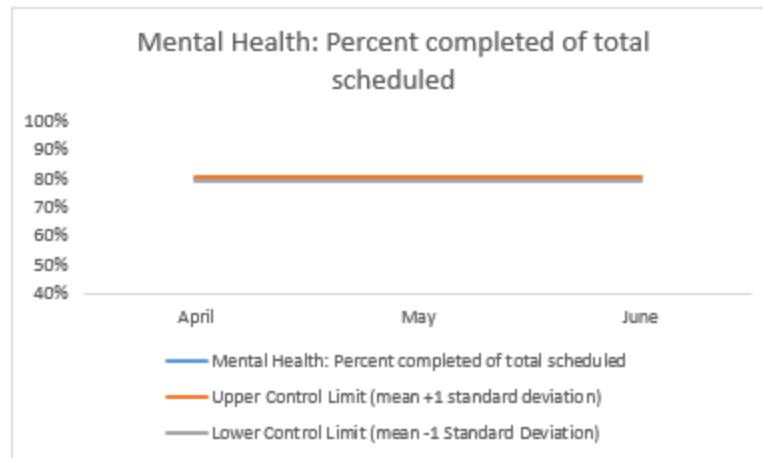
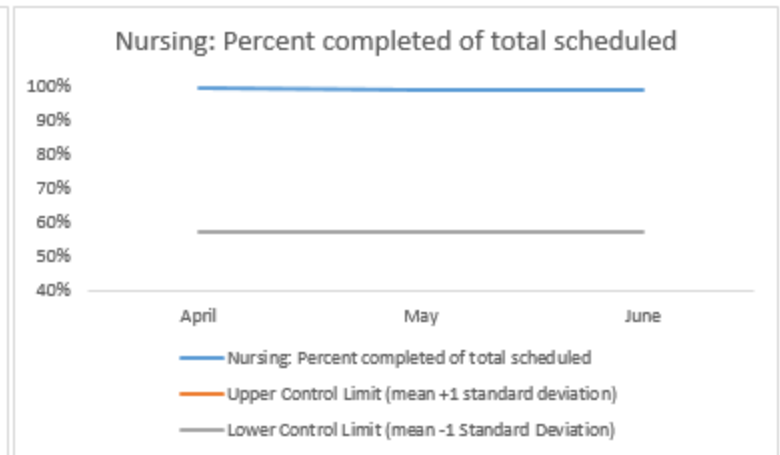
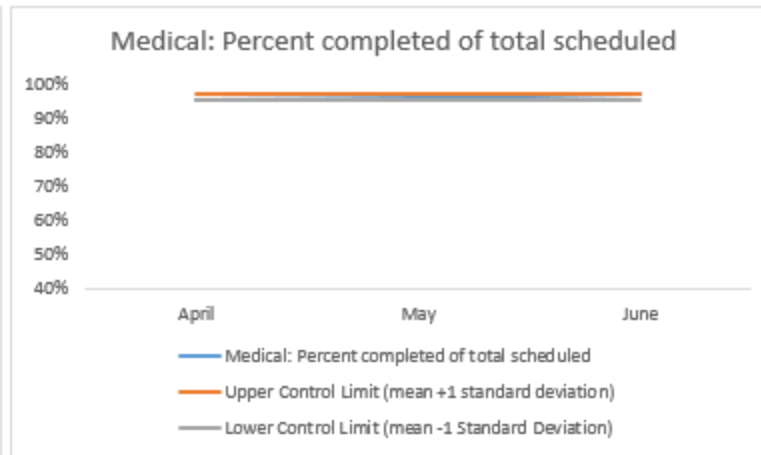
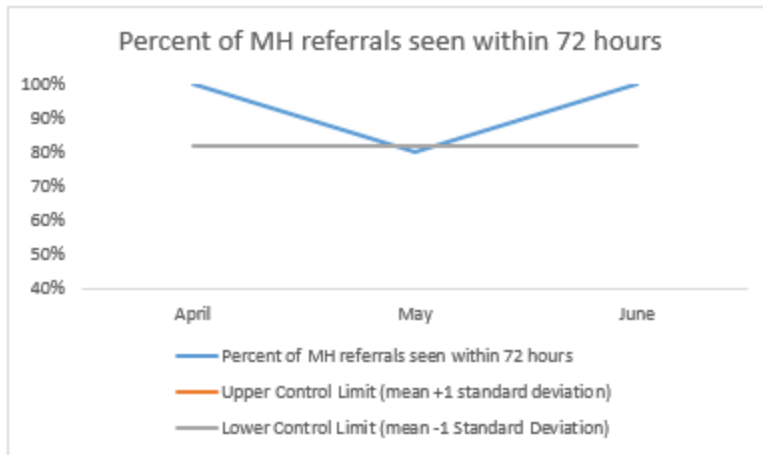
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	844	96.3%	913	97.2%	229	78.4%	67	97.1%	0		409	73.3%	61	45.5%	Future Metric			2523	88.0%
	Refused & Verified	6	0.7%	14	1.5%	5	1.7%	0	0.0%	0		31	5.6%	63	47.0%				119	4.1%
	Not Produced by DOC	5	0.6%	3	0.3%	29	9.9%	0	0.0%	0		91	16.3%	6	4.5%				134	4.7%
	Out to Court	9	1.0%	7	0.7%	13	4.5%	0	0.0%	0		14	2.5%	4	3.0%				47	1.6%
	Left Without Being Seen	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0		0	0.0%	0	0.0%				0	0.0%
	Rescheduled by CHS	11	1.3%	2	0.2%	15	5.1%	2	2.9%	0		13	2.3%	0	0.0%				43	1.5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0.0%				0	0.0%
	No Longer Indicated	1	0.1%	0	0.0%	1	0.3%	0	0.0%	0		0	0.0%	N/A	N/A				2	0.1%
	Total Scheduled Services	876	100%	939	100%	292	100%	69	100%	0	0%	558	100%	134	100%			2868	100%	
	¹ Includes medical infirmary services ² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97.1%	98.7%	80.4%	97.1%		78.9%	92.5%		92.2%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	128
5.2	Emergency Sick Call Documentation ¹	8
5.3	Injury Evaluations ²	24
5.4	Medical Add-Ons	7
5.5	Number of Patients with Non-Intake Lab Collection	129

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	725
1.2	Average time to completion once known to CHS (hours)	2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	81
2.2	Referrals seen within 72 hours	61
2.3	Percent seen within 72 hours	75.3%

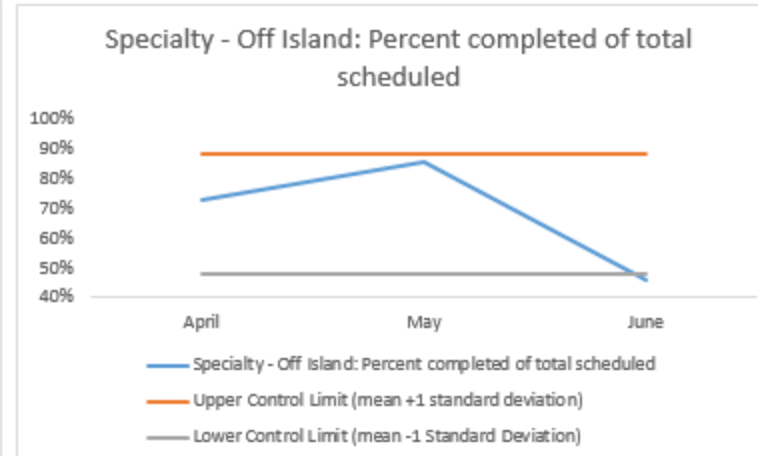
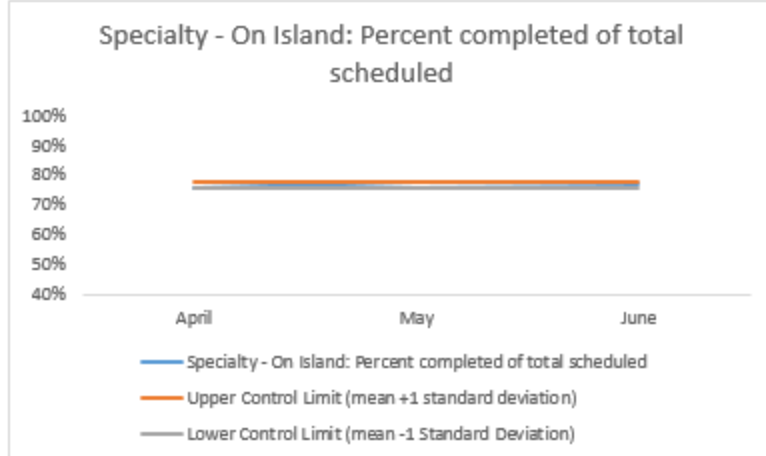
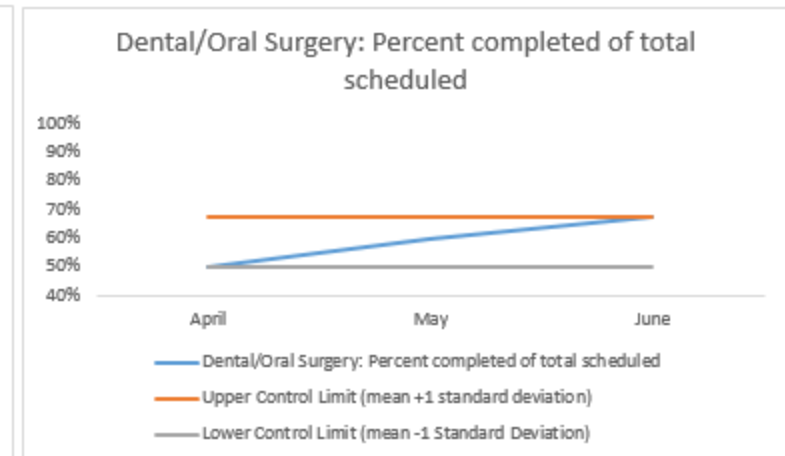
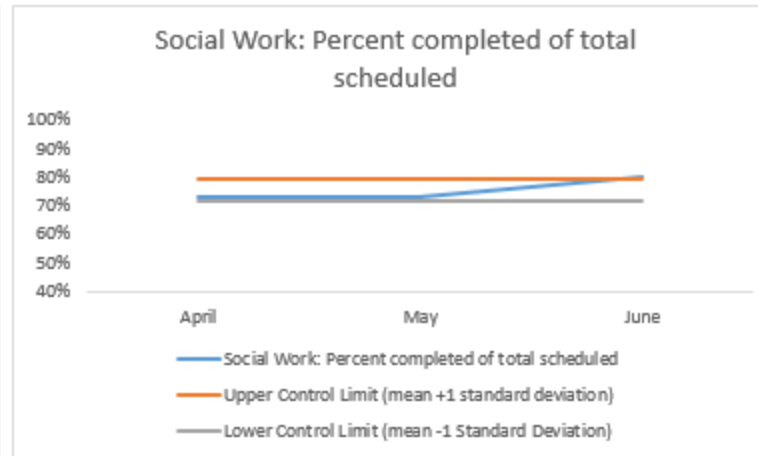
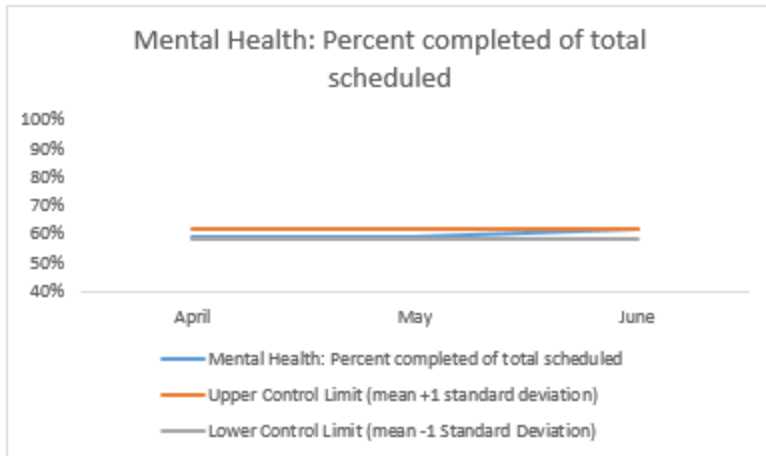
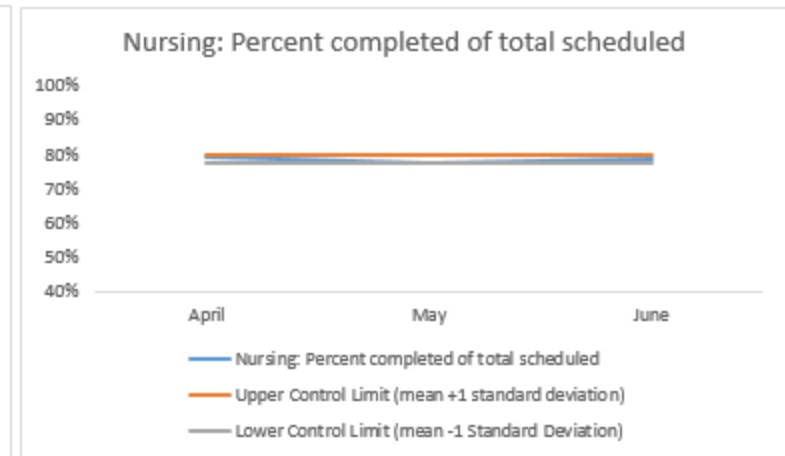
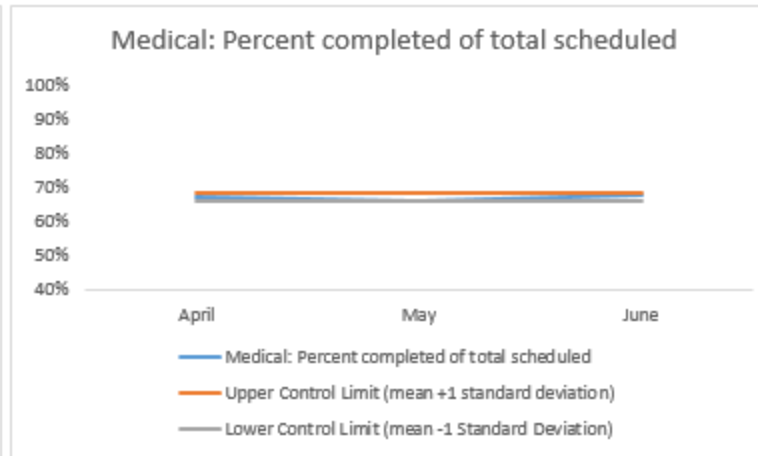
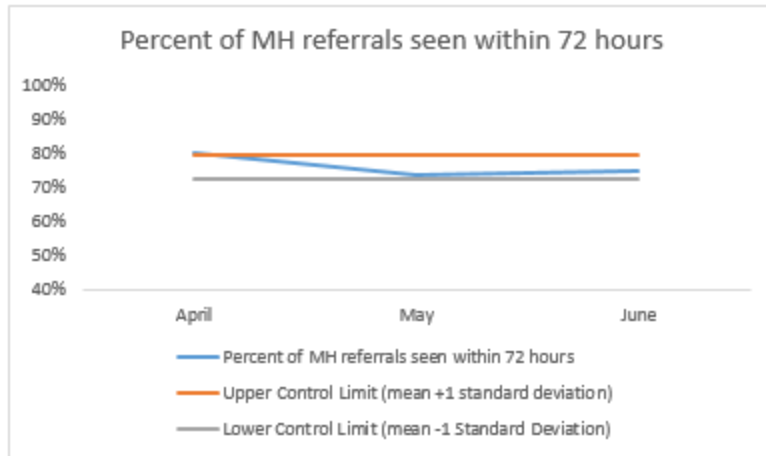
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	397	63.4%	431	71.4%	1558	55.8%	493	79.5%	210	59.0%	87	39.7%	23	24.5%	Future Metric			3199	60.2%	
	Refused & Verified	14	2.2%	26	4.3%	146	5.2%	0	0.0%	27	7.6%	81	37.0%	20	21.3%				314	5.9%	
	Not Produced by DOC	159	25.4%	46	7.6%	761	27.2%	105	16.9%	93	26.1%	29	13.2%	7	7.4%				1200	22.6%	
	Out to Court	24	3.8%	50	8.3%	217	7.8%	8	1.3%	22	6.2%	15	6.8%	40	42.6%				376	7.1%	
	Left Without Being Seen	1	0.2%	1	0.2%	8	0.3%	2	0.3%	3	0.8%	0	0.0%	0	0.0%				15	0.3%	
	Rescheduled by CHS	11	1.8%	25	4.1%	41	1.5%	11	1.8%	1	0.3%	7	3.2%	2	2.1%				98	1.8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		2.1%			2	0.0%
	No Longer Indicated	20	3.2%	25	4.1%	63	2.3%	1	0.2%	0	0.0%	0	0.0%	N/A	N/A				109	2.1%	
Total Scheduled Services	626	100%	604	100%	2794	100%	620	100%	356	100%	219	100%	94	100%				5313	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	67.8%	78.9%	62.4%	79.6%	66.6%	76.7%	45.7%		68.7%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	955
5.2	Emergency Sick Call Documentation ¹	52
5.3	Injury Evaluations ²	334
5.4	Medical Add-Ons	37
5.5	Number of Patients with Non-Intake Lab Collection	167

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	411
1.2	Average time to completion once known to CHS (hours)	4.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	152
2.2	Referrals seen within 72 hours	136
2.3	Percent seen within 72 hours	89.5%

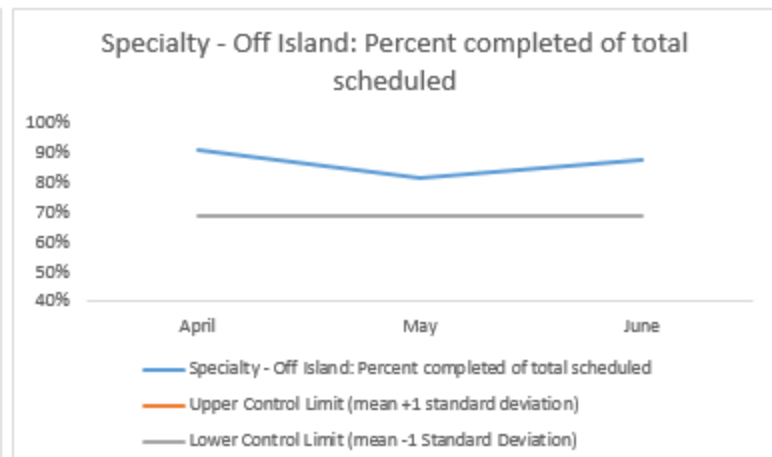
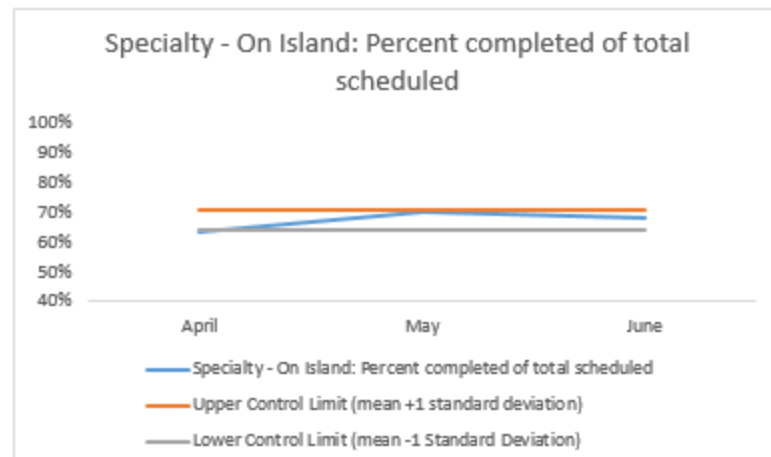
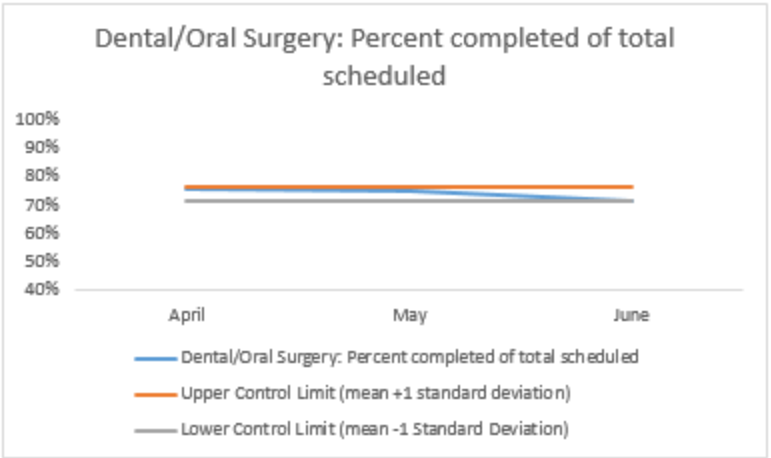
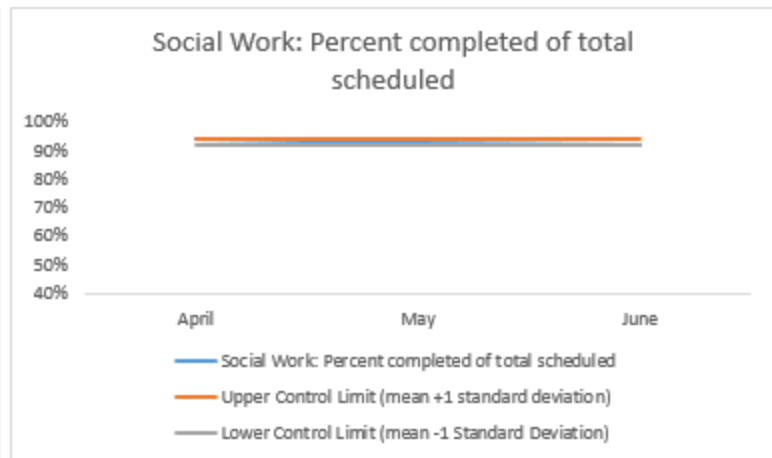
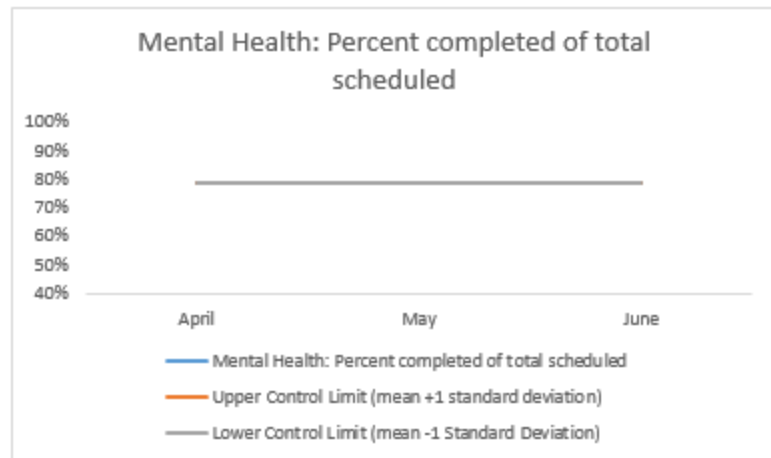
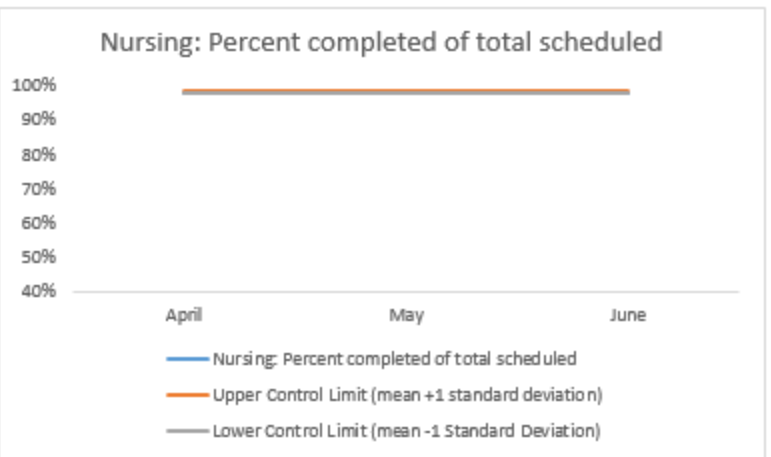
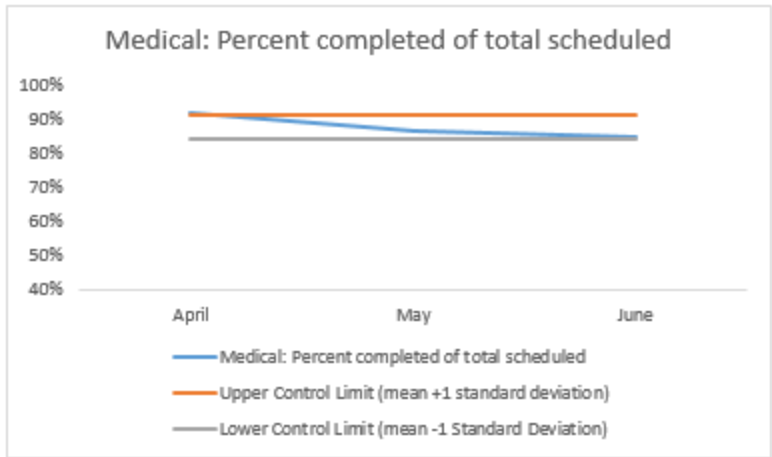
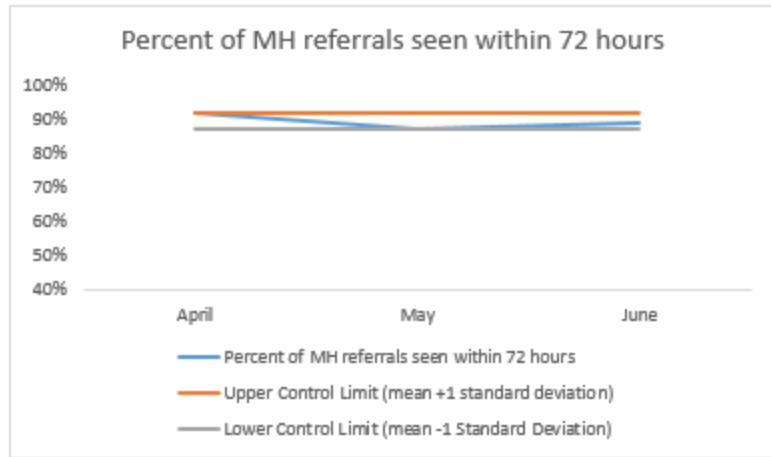
	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	846	82.2%	2453	97.1%	2156	71.4%	1003	91.3%	240	65.6%	659	51.1%	26	38.8%	Future Metric			7383	78.6%	
	Refused & Verified	10	1.0%	13	0.5%	184	6.1%	6	0.5%	20	5.5%	214	16.6%	33	49.3%				480	5.1%	
	Not Produced by DOC	43	4.2%	10	0.4%	236	7.8%	22	2.0%	70	19.1%	210	16.3%	6	9.0%				597	6.4%	
	Out to Court	55	5.3%	37	1.5%	185	6.1%	35	3.2%	23	6.3%	109	8.4%	2	3.0%				446	4.7%	
	Left Without Being Seen	0	0.0%	0	0.0%	21	0.7%	0	0.0%	13	3.6%	31	2.4%	0	0.0%				65	0.7%	
	Rescheduled by CHS	59	5.7%	12	0.5%	192	6.4%	32	2.9%	0	0.0%	63	4.9%	0	0.0%				358	3.8%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0.0%			0	0.0%
	No Longer Indicated	16	1.6%	0	0.0%	44	1.5%	1	0.1%	0	0.0%	4	0.3%	N/A	N/A				65	0.7%	
	Total Scheduled Services	1029	100%	2525	100%	3018	100%	1099	100%	366	100%	1290	100%	67	100%				9394	100%	
¹ Includes medical infirmary services																					
² Includes nursing infirmary services																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84.5%	97.7%	78.7%	91.9%	71.0%	67.9%	88.1%		84.3%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1070
5.2	Emergency Sick Call Documentation ¹	139
5.3	Injury Evaluations ²	232
5.4	Medical Add-Ons	50
5.5	Number of Patients with Non-Intake Lab Collection	560

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. RNDC

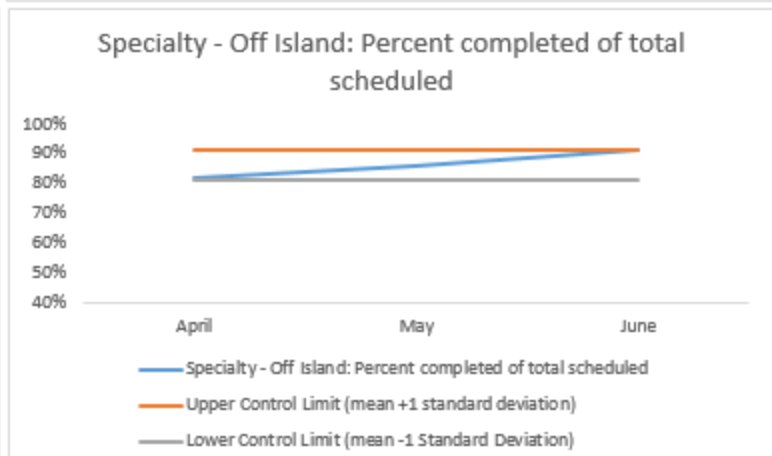
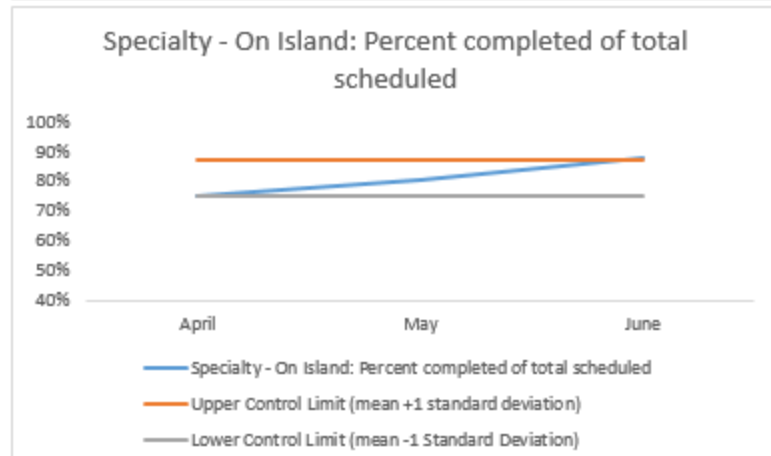
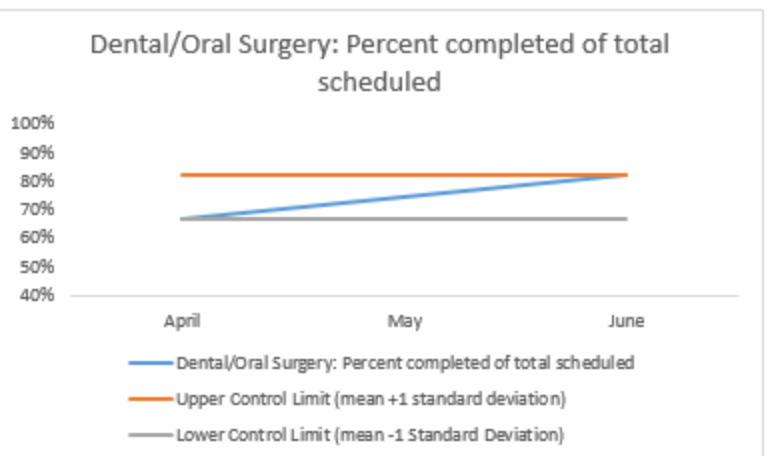
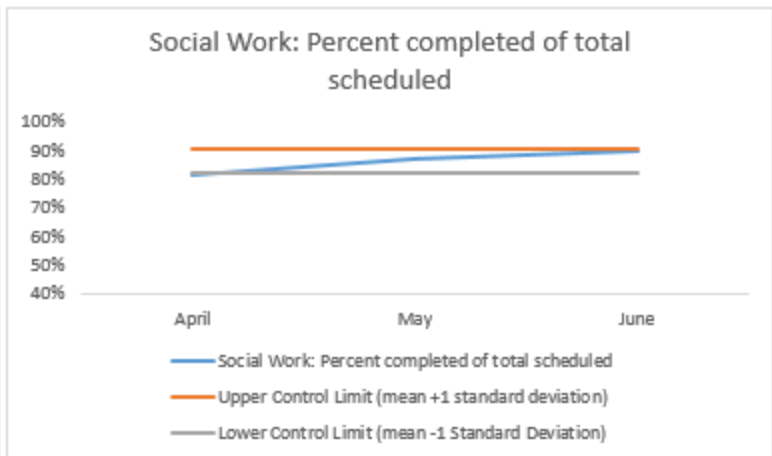
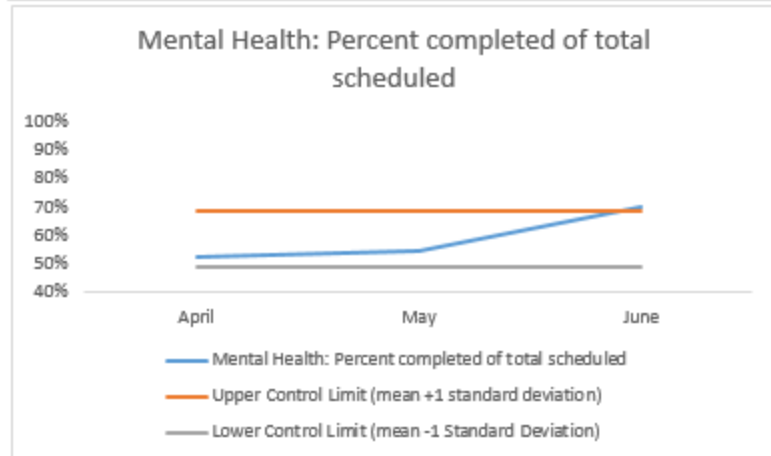
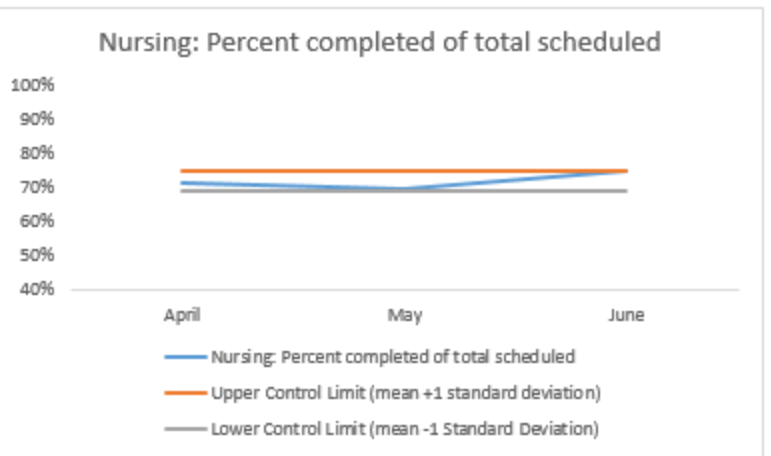
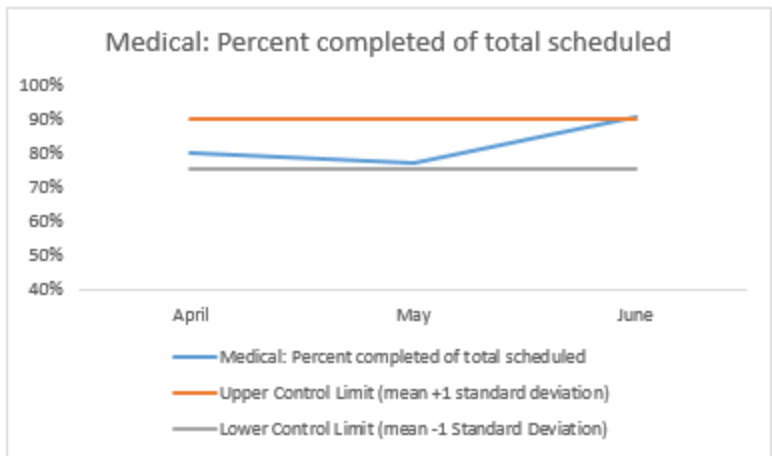
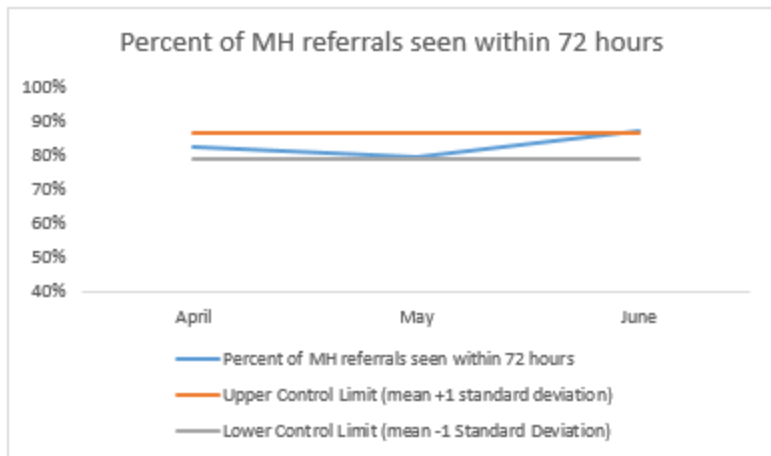
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	87
1.2	Average time to completion once known to CHS (hours)	1.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	67
2.2	Referrals seen within 72 hours	58
2.3	Percent seen within 72 hours	86.6%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	271	76.6%	138	73.0%	979	60.5%	308	90.1%	210	70.5%	145	63.0%	42	43.3%	Future Metric			2093	66.9%
	Refused & Verified	28	7.9%	1	0.5%	129	8.0%	0	0.0%	34	11.4%	57	24.8%	46	47.4%		295	9.4%		
	Not Produced by DOC	10	2.8%	38	20.1%	359	22.2%	20	5.8%	26	8.7%	19	8.3%	7	7.2%		479	15.3%		
	Out to Court	18	5.1%	8	4.2%	80	4.9%	13	3.8%	20	6.7%	8	3.5%	1	1.0%		148	4.7%		
	Left Without Being Seen	3	0.8%	0	0.0%	23	1.4%	0	0.0%	5	1.7%	1	0.4%	0	0.0%		32	1.0%		
	Rescheduled by CHS	0	0.0%	1	0.5%	6	0.4%	1	0.3%	3	1.0%	0	0.0%	0	0.0%		11	0.4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1.0%		1	0.0%		
	No Longer Indicated	24	6.8%	3	1.6%	43	2.7%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A		70	2.2%		
Total Scheduled Services	354	100%	189	100%	1619	100%	342	100%	298	100%	230	100%	97	100%				3129	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90.6%	74.7%	70.3%	90.1%	81.9%	87.8%	90.7%		80.6%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	752
5.2	Emergency Sick Call Documentation ¹	38
5.3	Injury Evaluations ²	220
5.4	Medical Add-Ons	78
5.5	Number of Patients with Non-Intake Lab Collection	243
¹ Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies. ² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		



XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	940
1.2	Average time to completion once known to CHS (hours)	2.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	77
2.2	Referrals seen within 72 hours	37
2.3	Percent seen within 72 hours	48.1%

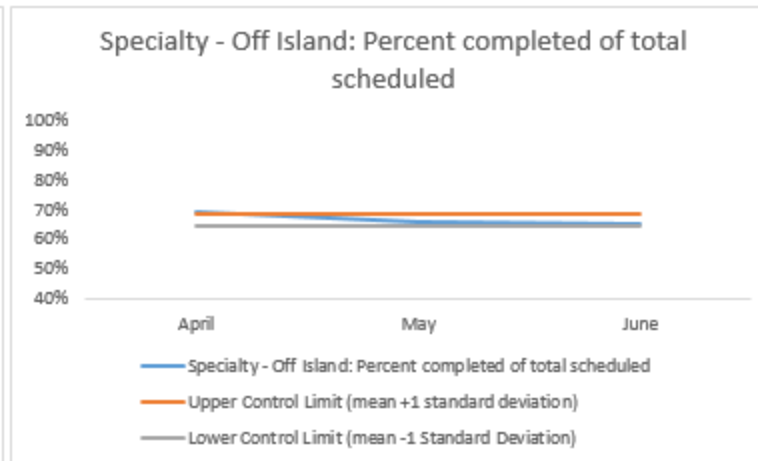
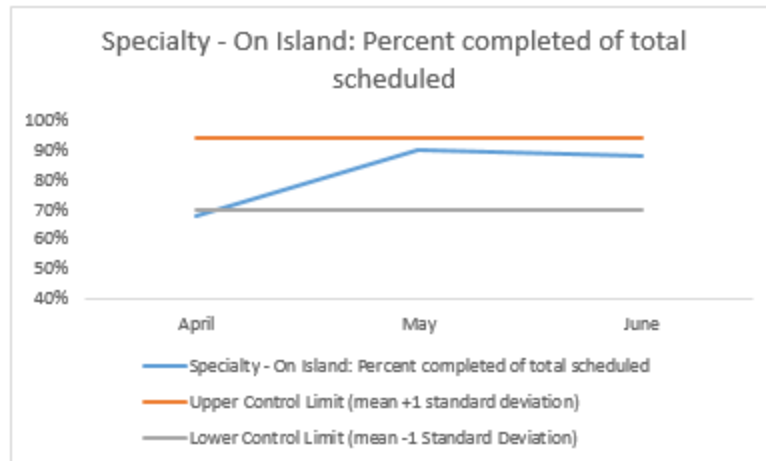
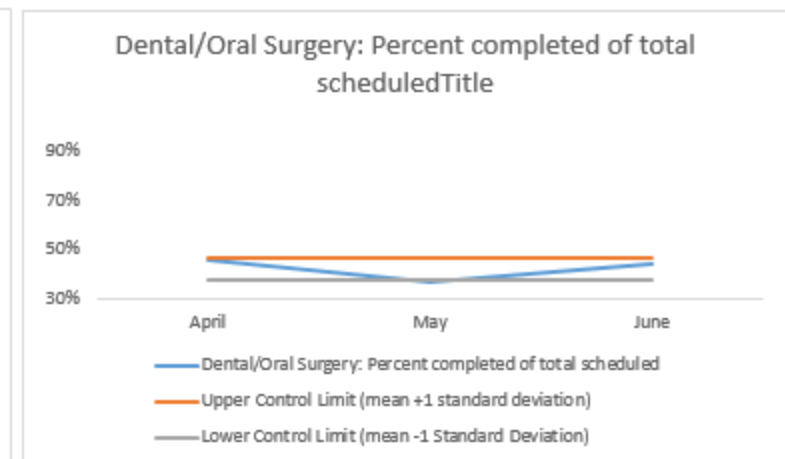
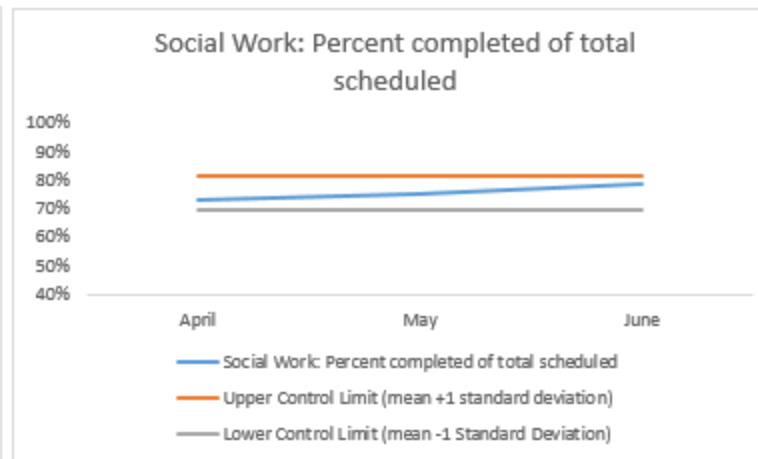
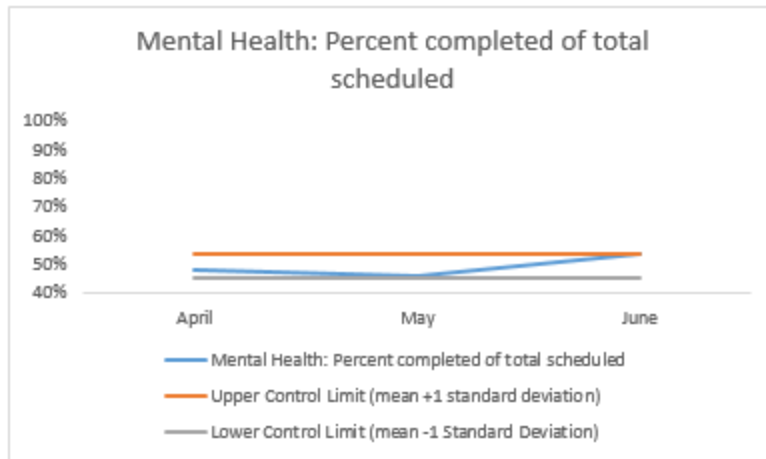
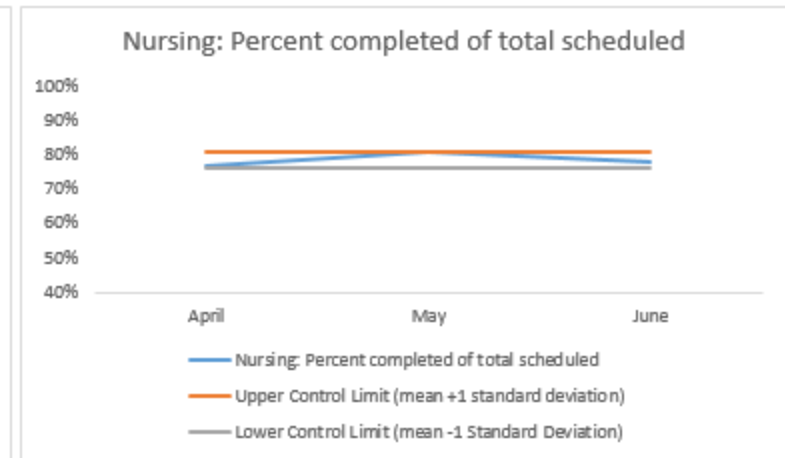
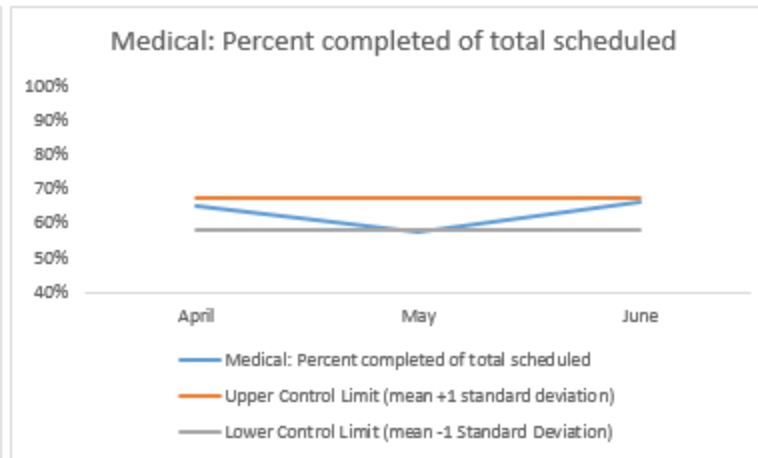
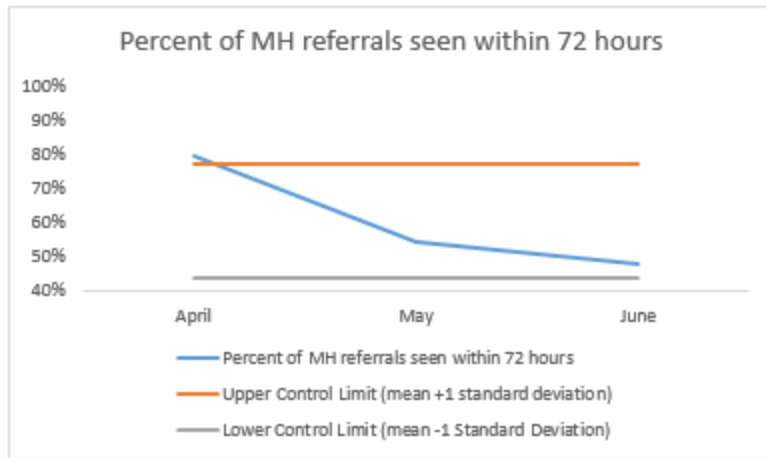
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	475	62.9%	1141	73.9%	695	50.8%	259	78.7%	133	43.2%	145	63.0%	16	37.2%	Future Metric			2864	62.6%
	Refused & Verified	10	1.3%	6	0.4%	32	2.3%	1	0.3%	1	0.3%	57	24.8%	12	27.9%		119	2.6%		
	Not Produced by DOC	224	29.7%	289	18.7%	417	30.5%	60	18.2%	161	52.3%	19	8.3%	11	25.6%		1181	25.8%		
	Out to Court	3	0.4%	22	1.4%	124	9.1%	8	2.4%	12	3.9%	8	3.5%	1	2.3%		178	3.9%		
	Left Without Being Seen	10	1.3%	3	0.2%	6	0.4%	1	0.3%	1	0.3%	1	0.4%	0	0.0%		22	0.5%		
	Rescheduled by CHS	14	1.9%	14	0.9%	75	5.5%	0	0.0%	0	0.0%	0	0.0%	0	0.0%		103	2.2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3		7.0%	3	0.1%	
	No Longer Indicated	19	2.5%	69	4.5%	20	1.5%	0	0.0%	0	0.0%	0	0.0%	N/A	N/A		108	2.4%		
Total Scheduled Services	755	100%	1544	100%	1369	100%	329	100%	308	100%	230	100%	43	100%				4578	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	65.9%	77.8%	53.9%	79.0%	43.5%	87.8%	65.1%		67.4%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	704
5.2	Emergency Sick Call Documentation ¹	54
5.3	Injury Evaluations ²	127
5.4	Medical Add-Ons	285
5.5	Number of Patients with Non-Intake Lab Collection	307

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0.0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	24	75.0%	485	64.9%	119	55.9%	15	93.8%	0		145	63.0%	4	26.7%	Future Metric			792	63.2%	
	Refused & Verified	4	12.5%	228	30.5%	19	8.9%	0	0.0%	0		57	24.8%	8	53.3%				316	25.2%	
	Not Produced by DOC	3	9.4%	14	1.9%	37	17.4%	1	6.3%	0		19	8.3%	2	13.3%				76	6.1%	
	Out to Court	0	0.0%	15	2.0%	16	7.5%	0	0.0%	0		8	3.5%	0	0.0%				39	3.1%	
	Left Without Being Seen	0	0.0%	4	0.5%	0	0.0%	0	0.0%	0		1	0.4%	0	0.0%				5	0.4%	
	Rescheduled by CHS	1	3.1%	1	0.1%	18	8.5%	0	0.0%	0		0	0.0%	0	0.0%				20	1.6%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		6.7%			1	0.1%
	No Longer Indicated	0	0.0%	0	0.0%	4	1.9%	0	0.0%	0		0	0.0%	N/A	N/A				4	0.3%	
Total Scheduled Services	32	100%	747	100%	213	100%	16	100%	0	0%	230	100%	15	100%				1253	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87.5%	95.4%	66.0%	93.8%		87.8%	80.0%		89.8%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	129
5.2	Emergency Sick Call Documentation ¹	19
5.3	Injury Evaluations ²	43
5.4	Medical Add-Ons	46
5.5	Number of Patients with Non-Intake Lab Collection	56

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

