



Correctional Health Services

CHS Access Report: August, 2018

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3321
1.2	Average time to completion once known to CHS (hours)	4.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	642
2.2	Referrals seen within 72 hours	561
2.3	Percent seen within 72 hours	87%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	4177	76%	8613	83%	14870	63%	6527	88%	1801	58%	1971	47%	344	47%	Future Metric			38303	70%
	Refused & Verified	116	2%	194	2%	1017	4%	26	0%	298	10%	1018	24%	201	27%				2870	5%
	Not Produced by DOC	817	15%	1237	12%	4638	20%	438	6%	733	23%	810	19%	125	17%				8798	16%
	Out to Court	117	2%	199	2%	988	4%	344	5%	169	5%	172	4%	19	3%				2008	4%
	Left Without Being Seen	23	0%	3	0%	122	1%	20	0%	27	1%	56	1%	5	1%				256	0%
	Rescheduled by CHS	226	4%	141	1%	1501	6%	36	0%	89	3%	186	4%	9	1%				2188	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	28	4%				28	0%
	No Longer Indicated	47	1%	43	0%	445	2%	9	0%	9	0%	9	0%	N/A	N/A				562	1%
	Total Scheduled Services	5523	100%	10430	100%	23581	100%	7400	100%	3126	100%	4222	100%	731	100%			55013	100%	
																<i>N & % Scheduled for Telehealth: 66, 12%</i>				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	78%	85%	69%	89%	67%	71%	75%		76%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	8833
5.2	Emergency Sick Call Completed ¹	887
5.3	Injury Evaluations ²	1999
5.4	Medical Add-Ons	1519
5.5	Number of Patients with Non-Intake Lab Collection	2543

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	689
1.2	Average time to completion once known to CHS (hours)	8.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	174
2.2	Referrals seen within 72 hours	156
2.3	Percent seen within 72 hours	90%

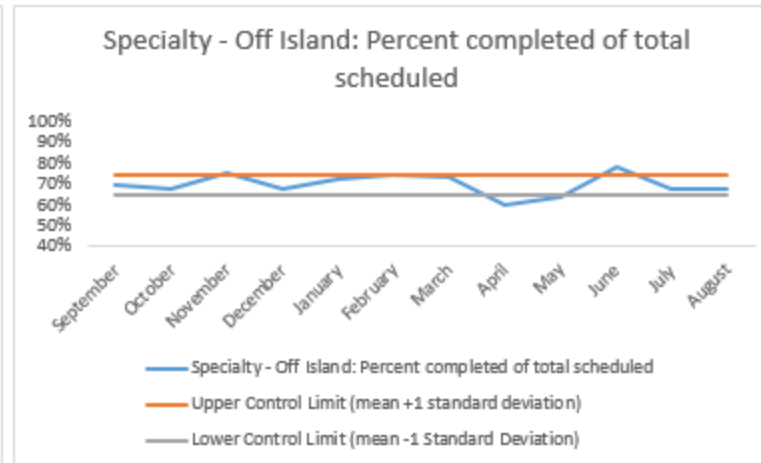
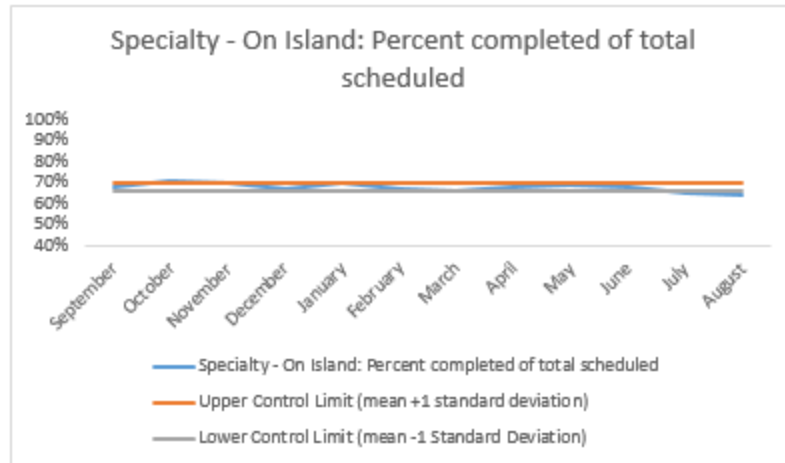
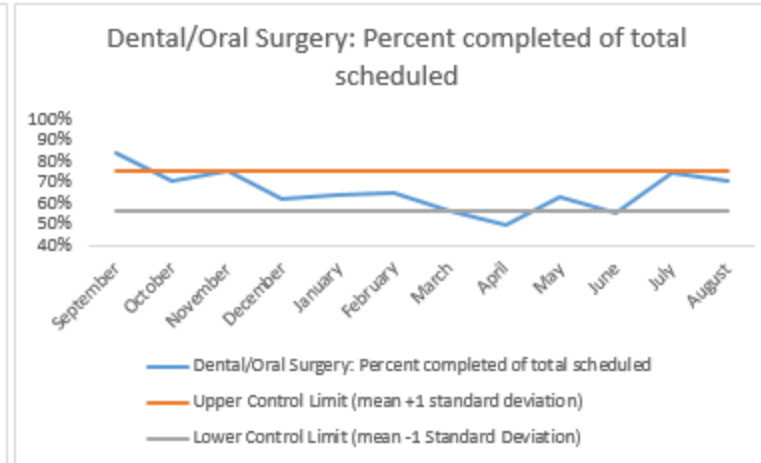
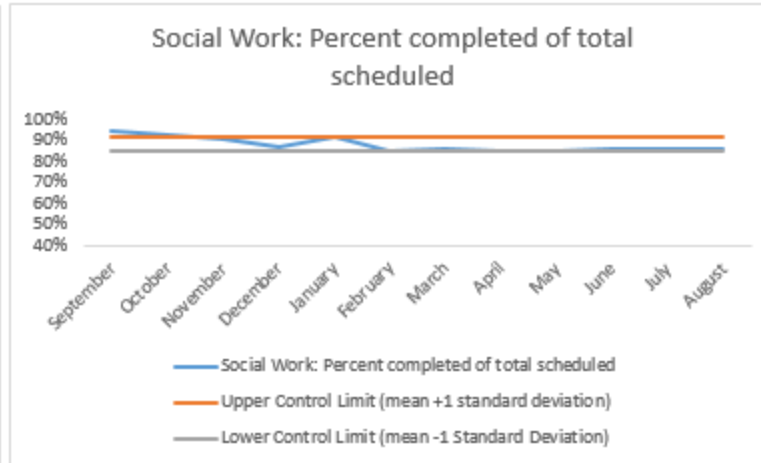
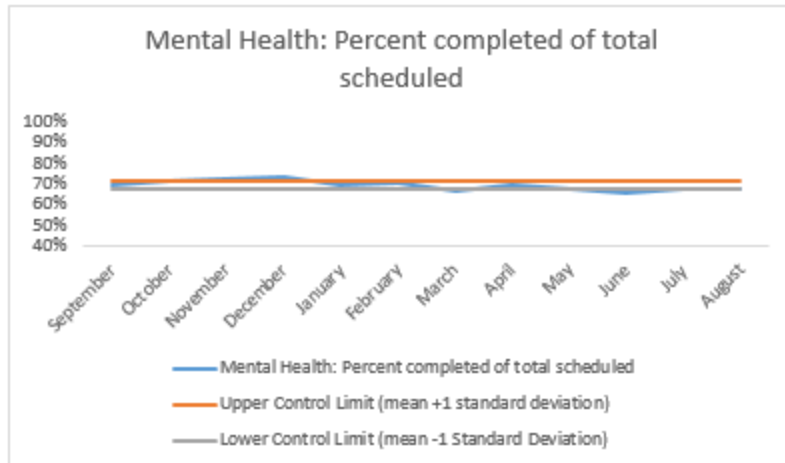
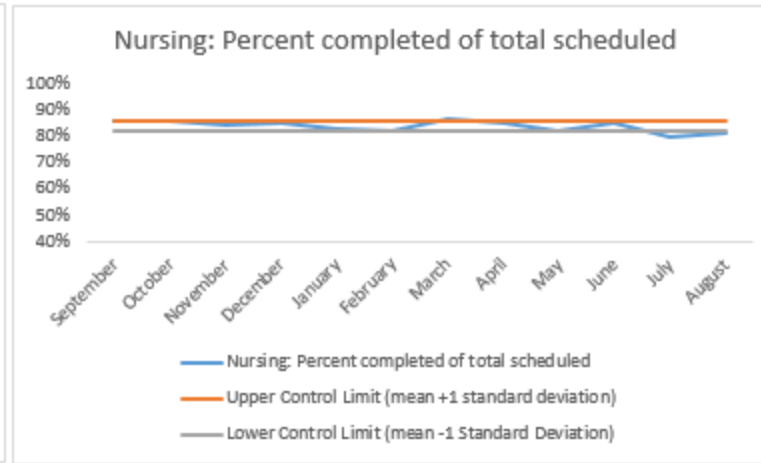
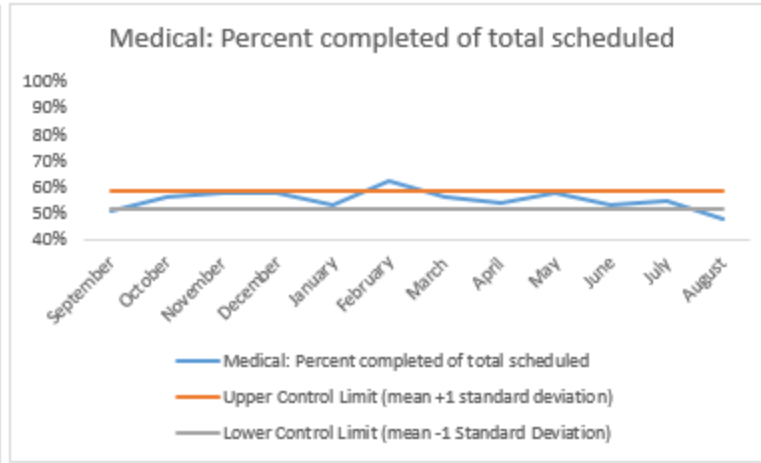
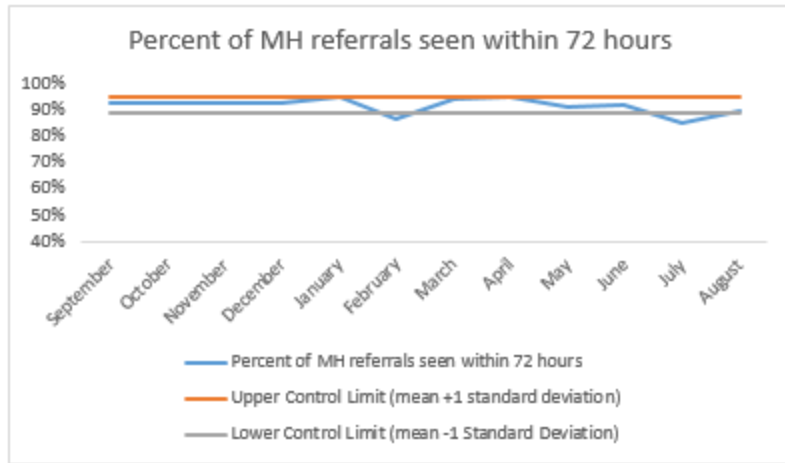
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	608	47%	2609	79%	4948	63%	2048	86%	317	55%	225	36%	69	40%	Future Metric			10824	67%
	Refused & Verified	9	1%	67	2%	193	2%	1	0%	97	17%	178	28%	48	28%				593	4%
	Not Produced by DOC	559	43%	462	14%	1443	18%	61	3%	128	22%	188	30%	39	23%				2880	18%
	Out to Court	60	5%	93	3%	217	3%	248	10%	37	6%	14	2%	5	3%				674	4%
	Left Without Being Seen	1	0%	0	0%	31	0%	13	1%	0	0%	7	1%	2	1%				54	0%
	Rescheduled by CHS	56	4%	69	2%	708	9%	3	0%	1	0%	19	3%	2	1%				858	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	5%				8	0%
	No Longer Indicated	9	1%	7	0%	272	3%	2	0%	1	0%	1	0%	N/A	N/A				292	2%
Total Scheduled Services	1302	100%	3307	100%	7812	100%	2376	100%	581	100%	632	100%	173	100%			16183	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	48%	81%	68%	86%	71%	64%	68%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1988
5.2	Emergency Sick Call Completed ¹	238
5.3	Injury Evaluations ²	608
5.4	Medical Add-Ons	220
5.5	Number of Patients with Non-Intake Lab Collection	478

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	683
1.2	Average time to completion once known to CHS (hours)	3.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	47
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	89%

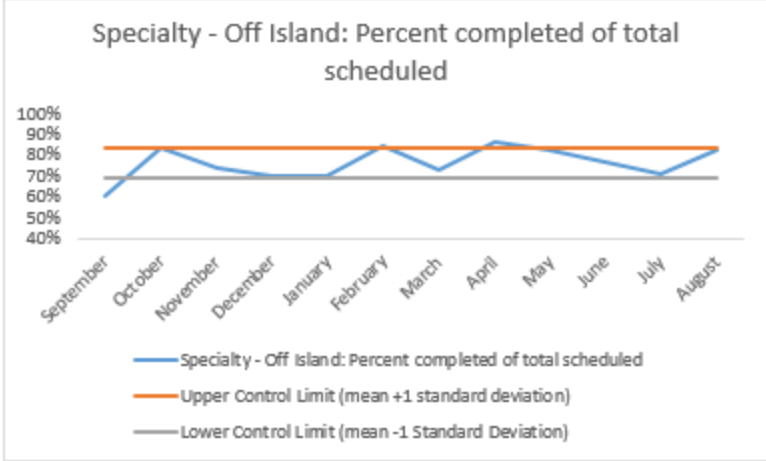
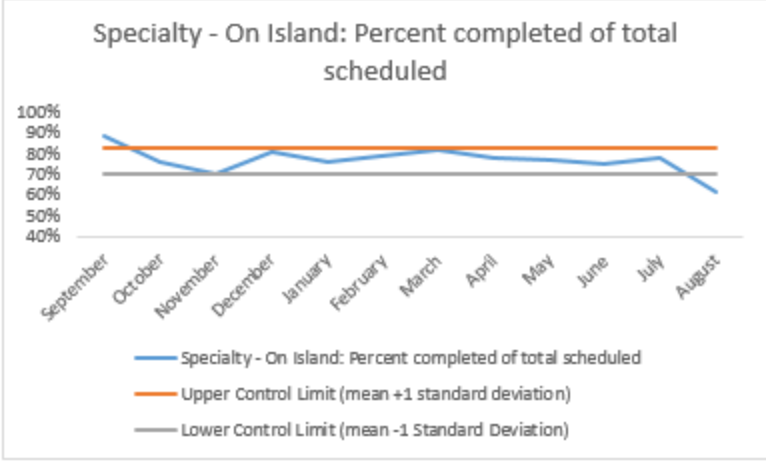
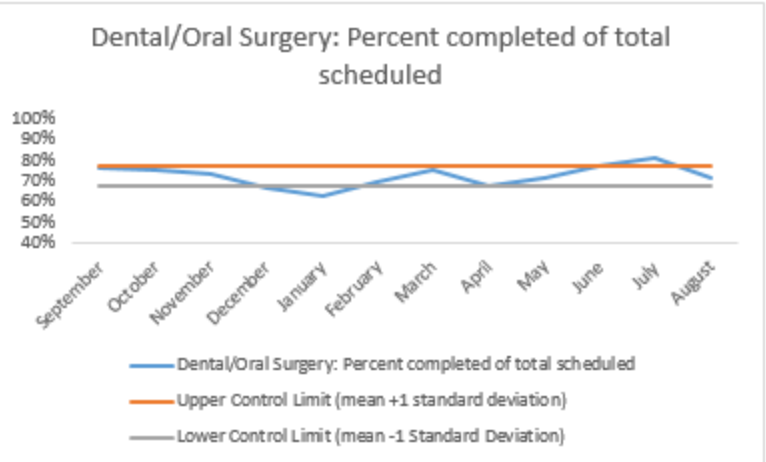
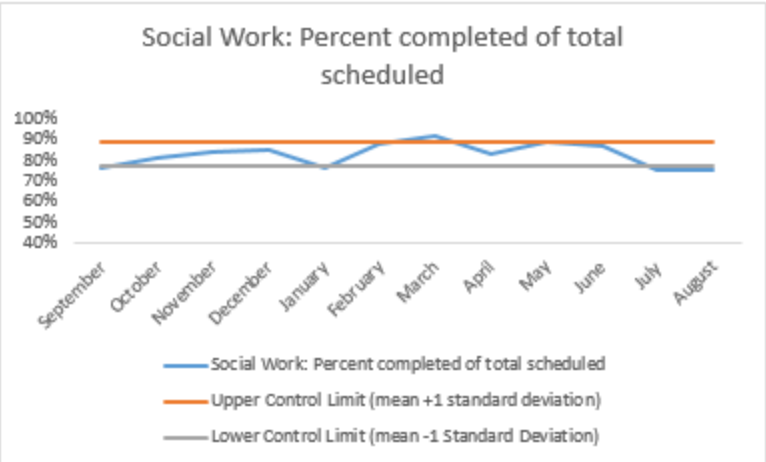
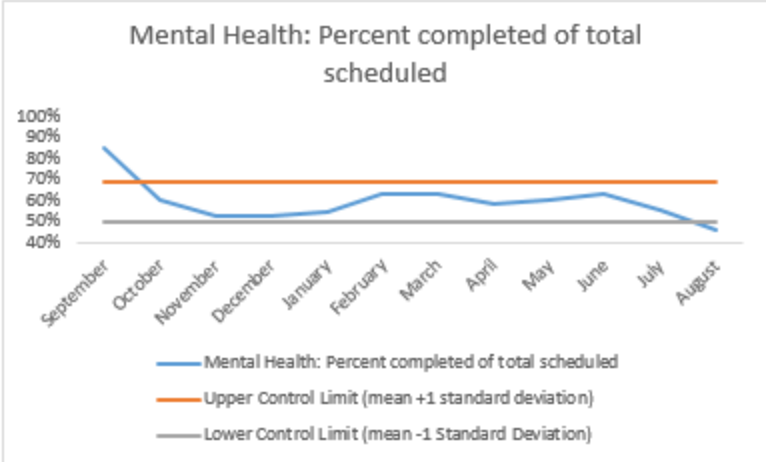
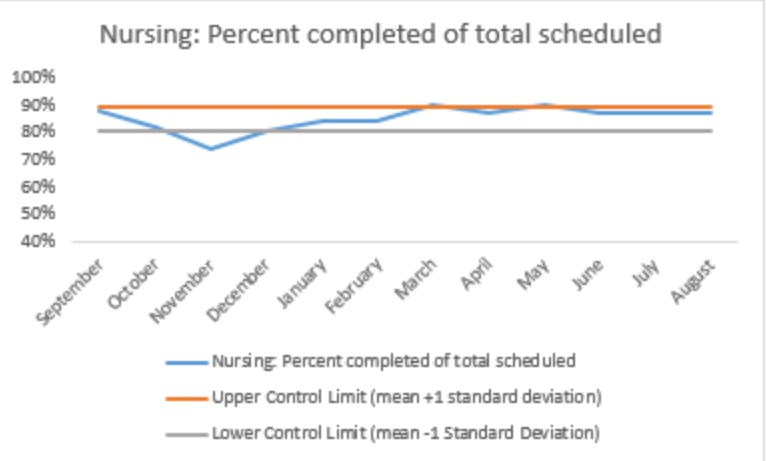
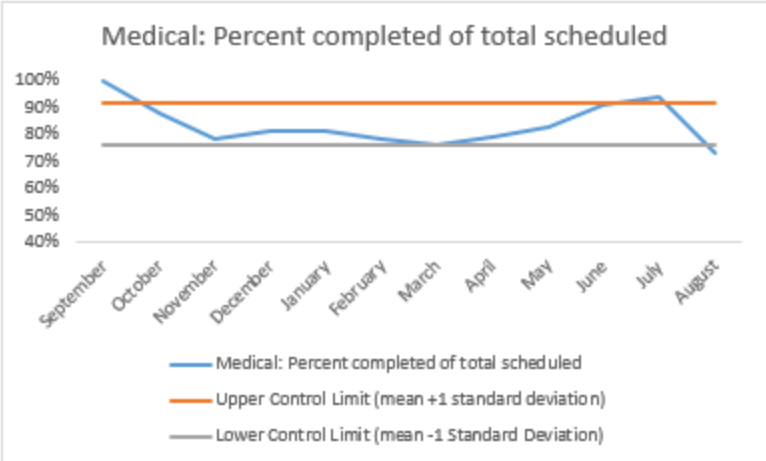
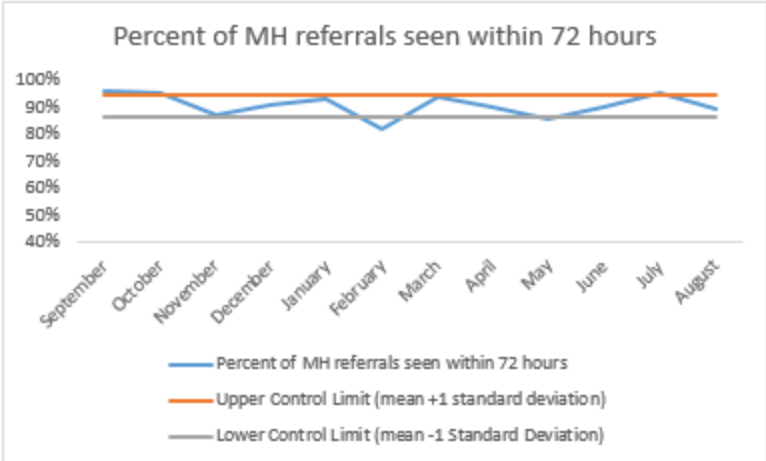
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	156	72%	309	86%	662	41%	265	74%	178	69%	50	25%	80	73%	Future Metric			1700	55%	
	Refused & Verified	0	0%	3	1%	72	4%	5	1%	4	2%	74	37%	11	10%				169	5%	
	Not Produced by DOC	41	19%	26	7%	406	25%	83	23%	59	23%	55	28%	11	10%				681	22%	
	Out to Court	1	0%	13	4%	134	8%	3	1%	11	4%	13	7%	2	2%				177	6%	
	Left Without Being Seen	9	4%	0	0%	24	1%	1	0%	1	0%	0	0%	0	0%				35	1%	
	Rescheduled by CHS	8	4%	6	2%	300	19%	3	1%	3	1%	8	4%	3	3%				331	11%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		2%			2	0%
	No Longer Indicated	2	1%	4	1%	5	0%	0	0%	1	0%	0	0%	N/A	N/A				12	0%	
Total Scheduled Services	217	100%	361	100%	1603	100%	360	100%	257	100%	200	100%	109	100%				3107	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	73%	87%	46%	75%	71%	62%	83%		60%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	441
5.2	Emergency Sick Call Completed ¹	36
5.3	Injury Evaluations ²	183
5.4	Medical Add-Ons	71
5.5	Number of Patients with Non-Intake Lab Collection	114

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	198
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	62
2.2	Referrals seen within 72 hours	54
2.3	Percent seen within 72 hours	87%

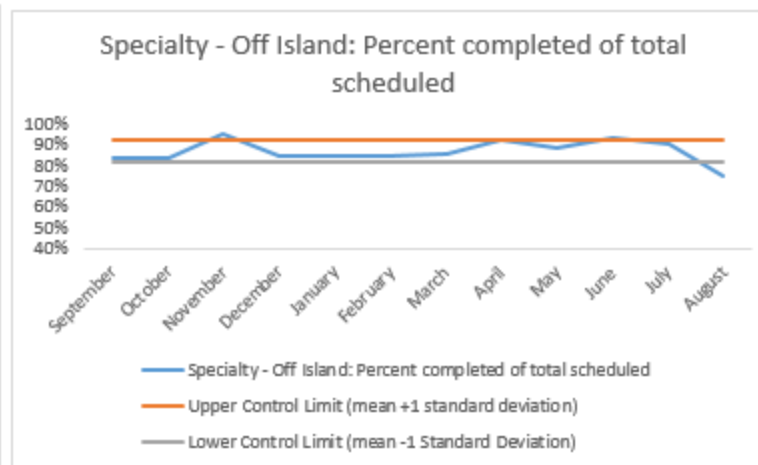
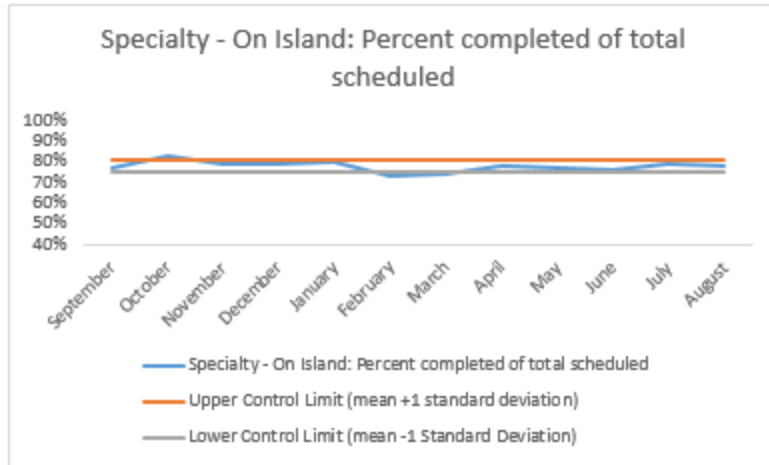
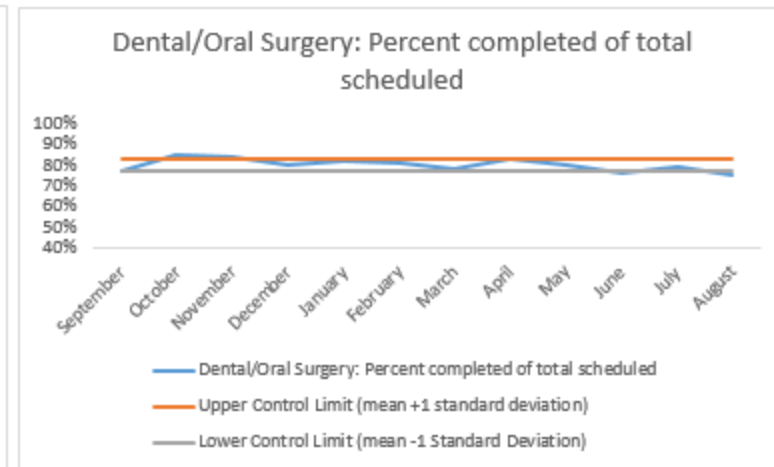
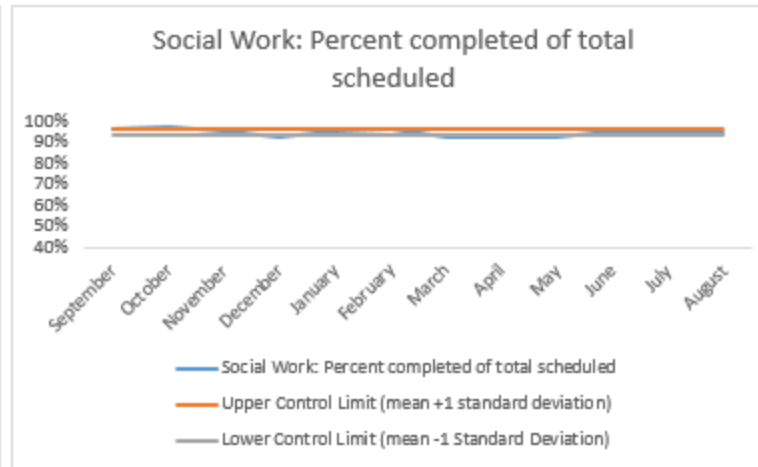
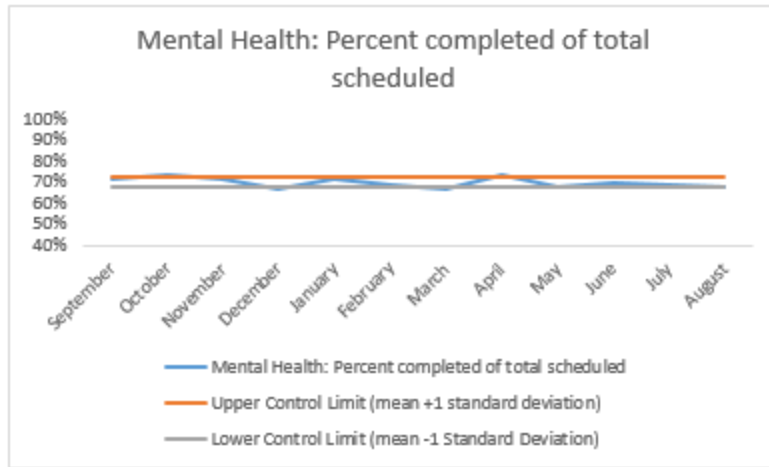
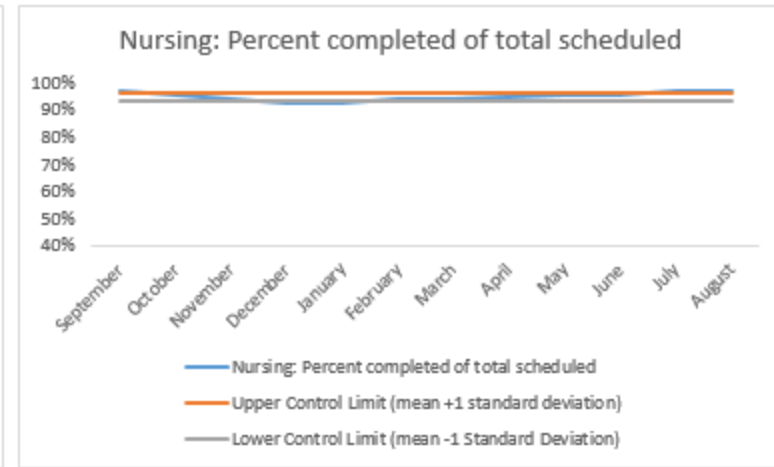
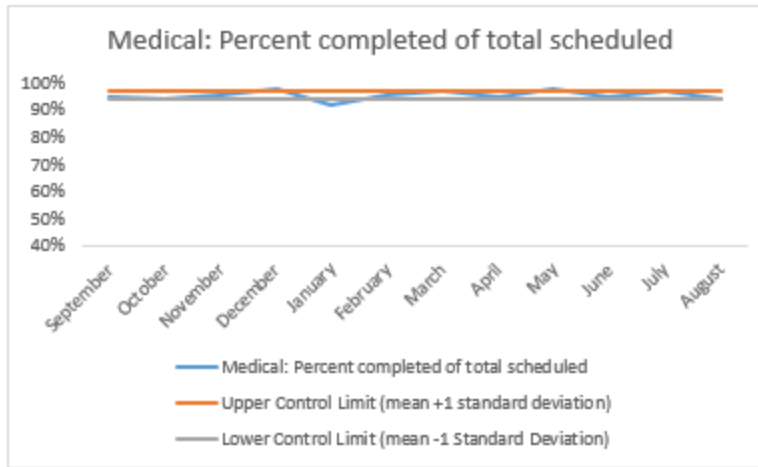
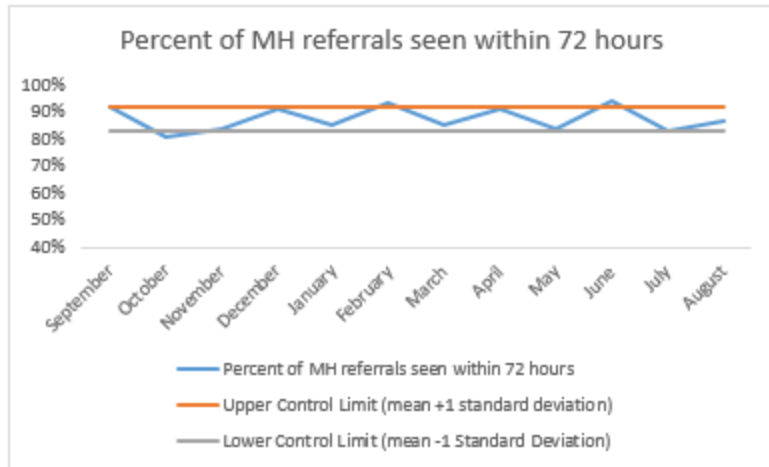
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	363	92%	617	94%	1171	56%	1239	93%	305	62%	237	52%	26	38%	Future Metric			3958	72%
	Refused & Verified	5	1%	15	2%	207	10%	1	0%	63	13%	118	26%	25	37%		434	8%		
	Not Produced by DOC	7	2%	11	2%	557	27%	72	5%	81	16%	71	15%	11	16%		810	15%		
	Out to Court	4	1%	2	0%	21	1%	3	0%	11	2%	10	2%	1	1%		52	1%		
	Left Without Being Seen	0	0%	1	0%	8	0%	1	0%	5	1%	1	0%	0	0%		16	0%		
	Rescheduled by CHS	14	4%	8	1%	67	3%	9	1%	23	5%	21	5%	0	0%		142	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5	7%		5	0%		
	No Longer Indicated	0	0%	4	1%	47	2%	4	0%	4	1%	1	0%	N/A	N/A		60	1%		
	Total Scheduled Services	393	100%	658	100%	2078	100%	1329	100%	492	100%	459	100%	68	100%				5477	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	97%	68%	94%	75%	78%	75%		81%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1067
5.2	Emergency Sick Call Completed ¹	150
5.3	Injury Evaluations ²	168
5.4	Medical Add-Ons	221
5.5	Number of Patients with Non-Intake Lab Collection	402

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	25
2.2	Referrals seen within 72 hours	22
2.3	Percent seen within 72 hours	88%

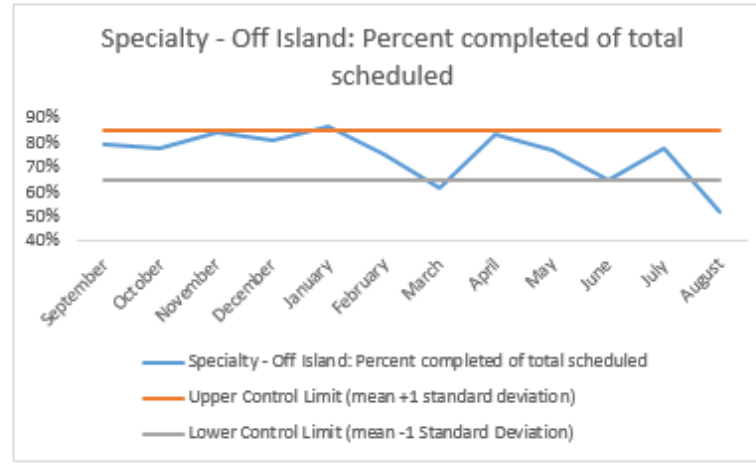
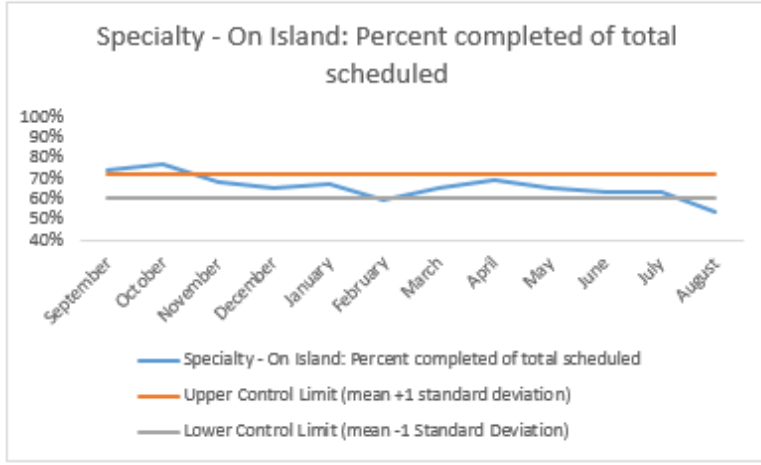
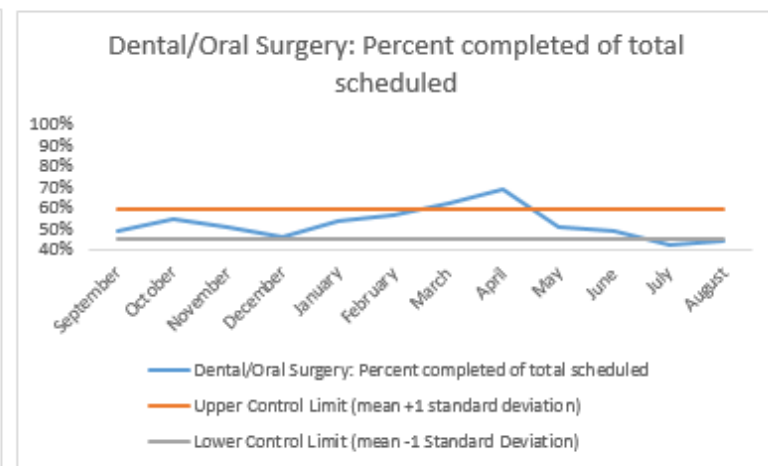
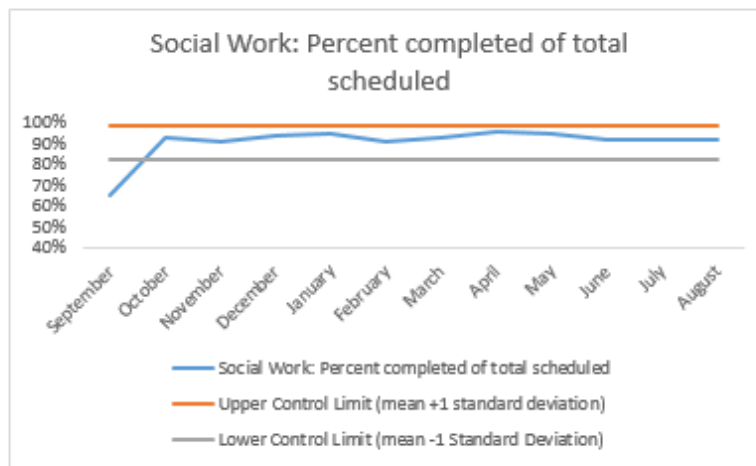
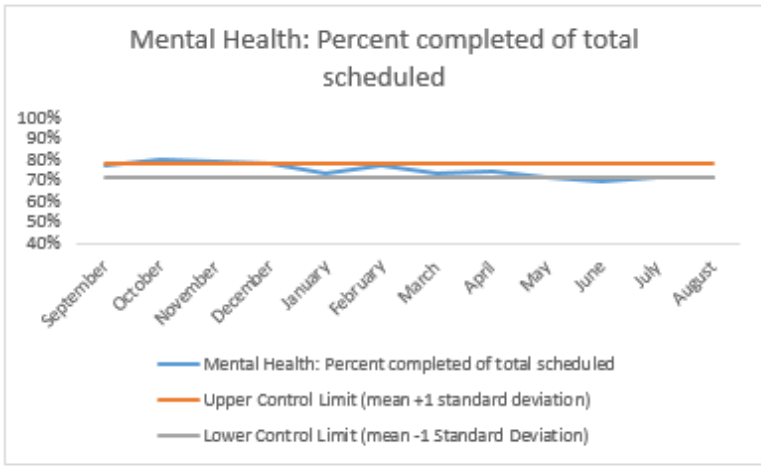
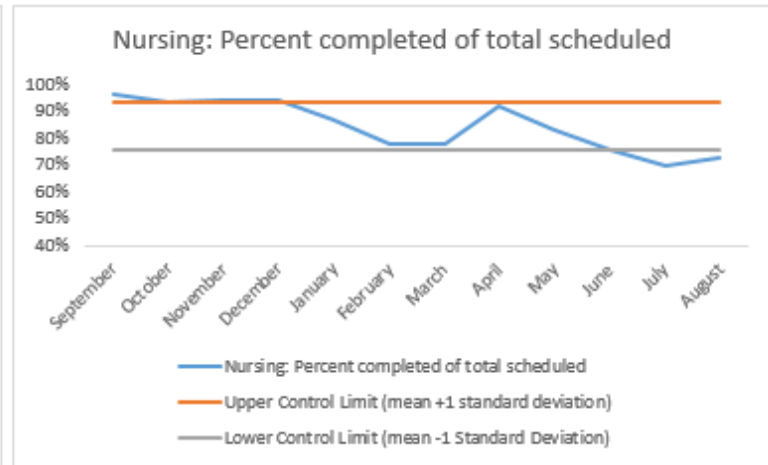
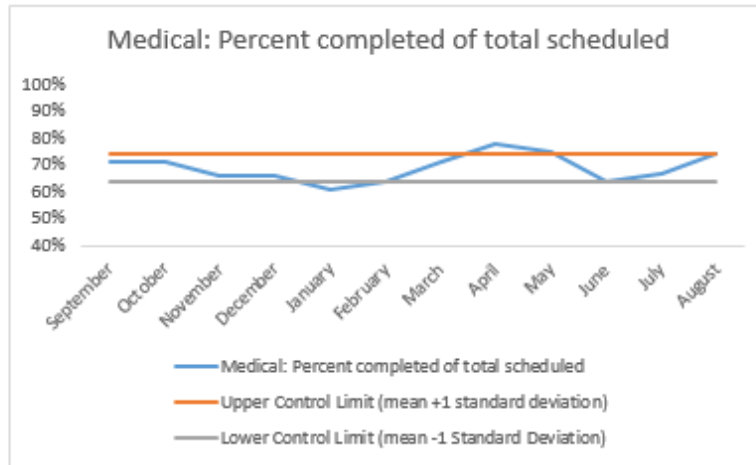
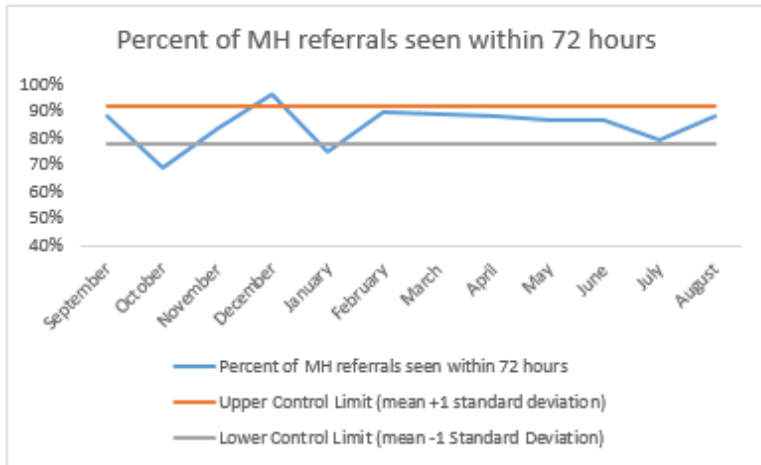
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	173	68%	381	71%	1957	70%	499	92%	118	34%	86	29%	22	35%	Future Metric			3236	67%
	Refused & Verified	15	6%	12	2%	51	2%	0	0%	32	9%	76	25%	11	17%		197	4%		
	Not Produced by DOC	49	19%	137	25%	590	21%	32	6%	138	40%	111	37%	22	35%		1079	22%		
	Out to Court	7	3%	3	1%	86	3%	11	2%	21	6%	7	2%	3	5%		138	3%		
	Left Without Being Seen	0	0%	0	0%	13	0%	0	0%	2	1%	4	1%	1	2%		20	0%		
	Rescheduled by CHS	11	4%	4	1%	93	3%	3	1%	32	9%	16	5%	1	2%		160	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	5%		3	0%		
	No Longer Indicated	0	0%	2	0%	3	0%	0	0%	0	0%	0	0%	N/A	N/A		5	0%		
Total Scheduled Services	255	100%	539	100%	2793	100%	545	100%	343	100%	300	100%	63	100%				4838	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	73%	72%	92%	44%	54%	52%		71%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1039
5.2	Emergency Sick Call Completed ¹	90
5.3	Injury Evaluations ²	211
5.4	Medical Add-Ons	79
5.5	Number of Patients with Non-Intake Lab Collection	171

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	649
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	64
2.2	Referrals seen within 72 hours	60
2.3	Percent seen within 72 hours	94%

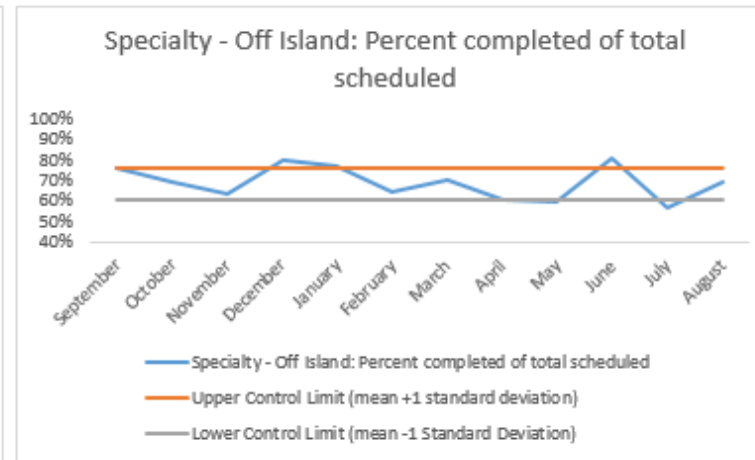
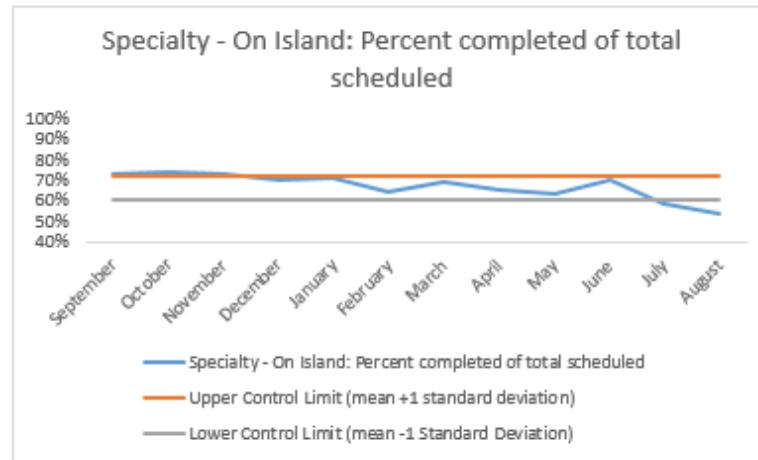
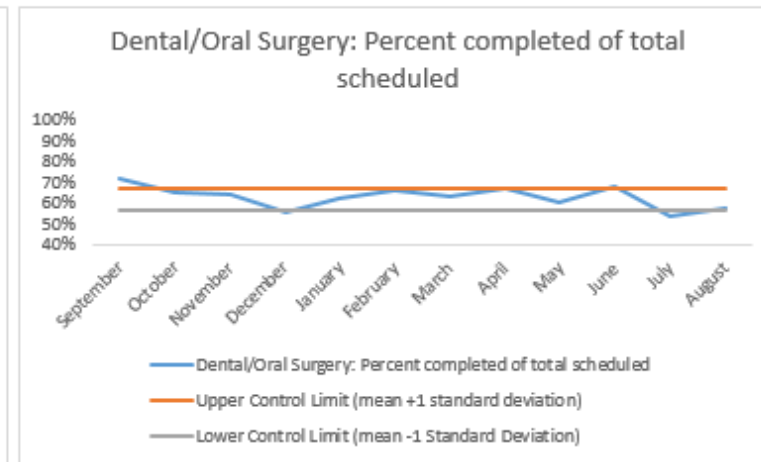
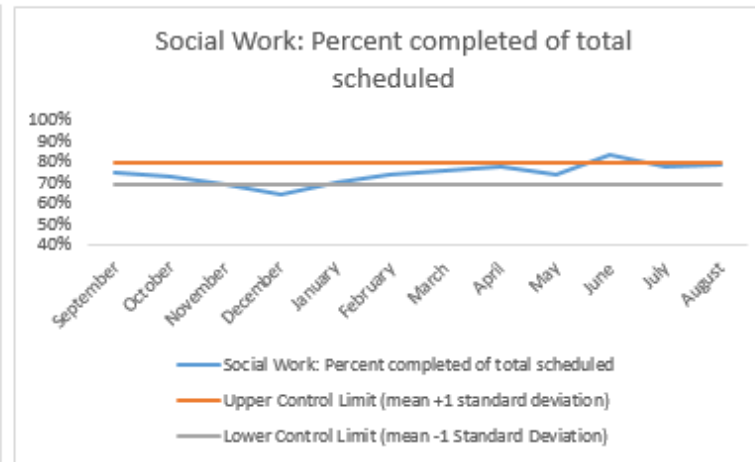
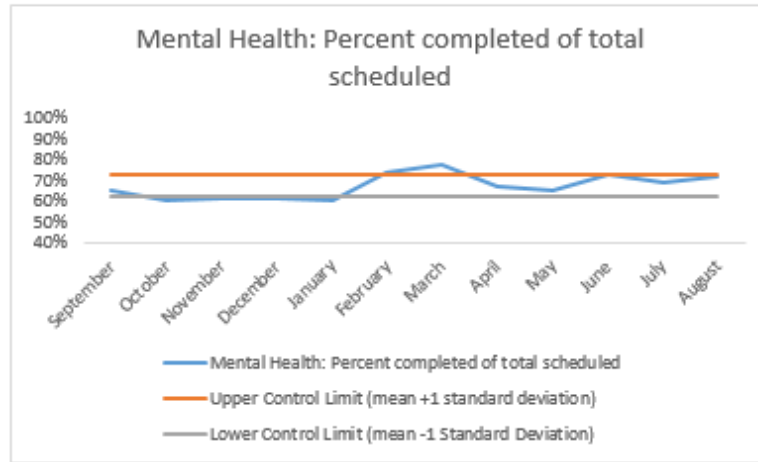
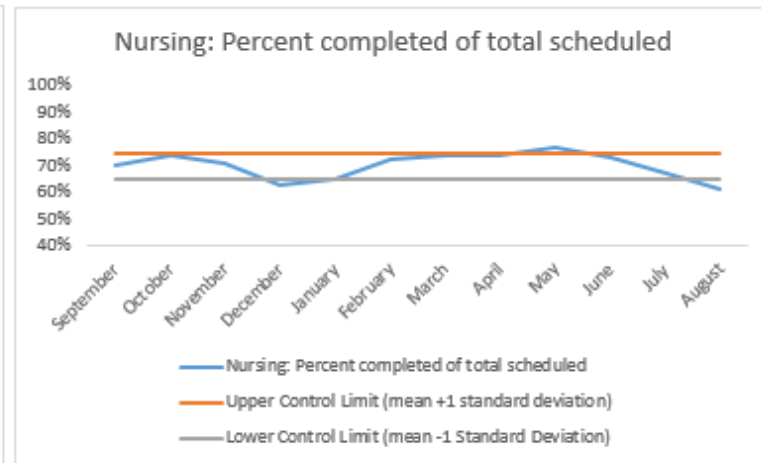
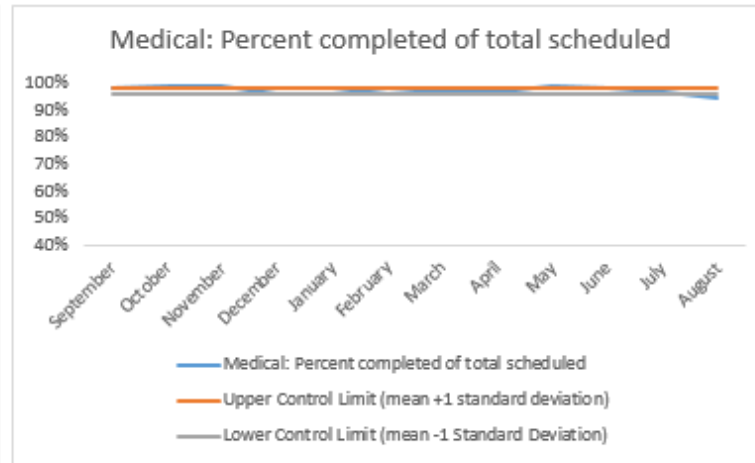
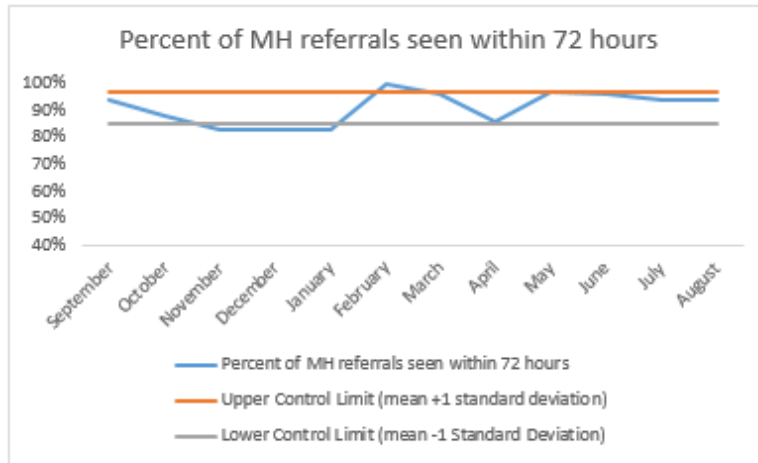
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	226	91%	422	58%	842	70%	253	79%	155	55%	98	32%	9	28%	Future Metric			2005	64%
	Refused & Verified	1	0%	24	3%	23	2%	1	0%	9	3%	69	22%	13	41%				140	4%
	Not Produced by DOC	2	1%	233	32%	181	15%	46	14%	94	33%	115	37%	8	25%				679	22%
	Out to Court	4	2%	34	5%	100	8%	21	7%	21	7%	3	1%	2	6%				185	6%
	Left Without Being Seen	1	0%	0	0%	2	0%	1	0%	3	1%	5	2%	0	0%				12	0%
	Rescheduled by CHS	5	2%	17	2%	59	5%	0	0%	0	0%	17	5%	0	0%				98	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	9	4%	1	0%	1	0%	0	0%	1	0%	3	1%	N/A	N/A				15	0%
Total Scheduled Services	248	100%	731	100%	1208	100%	322	100%	283	100%	310	100%	32	100%				3134	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	95%	61%	72%	79%	58%	54%	69%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	707
5.2	Emergency Sick Call Completed ¹	90
5.3	Injury Evaluations ²	230
5.4	Medical Add-Ons	46
5.5	Number of Patients with Non-Intake Lab Collection	163

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	86%

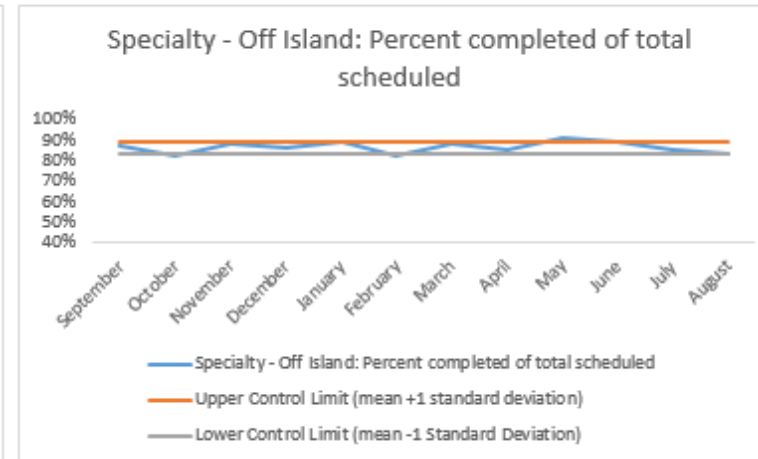
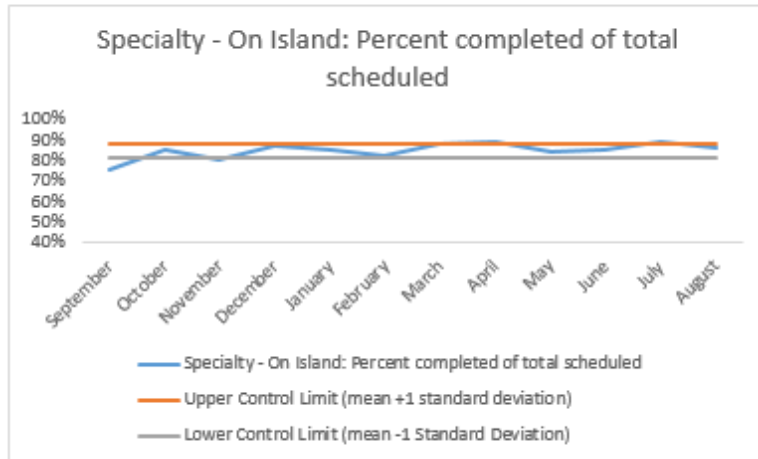
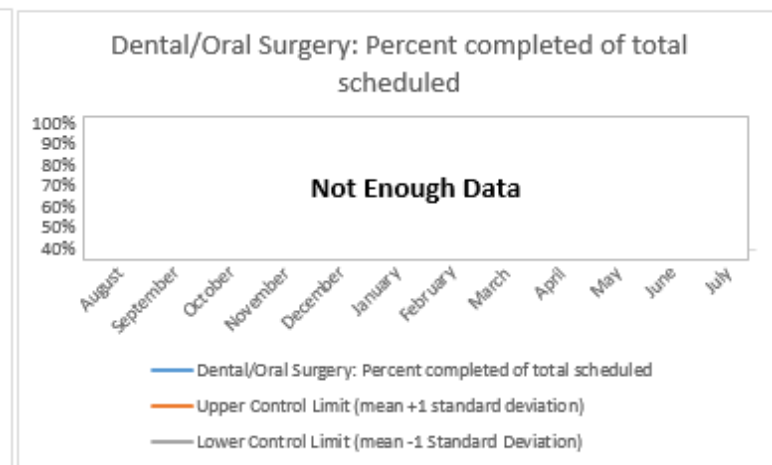
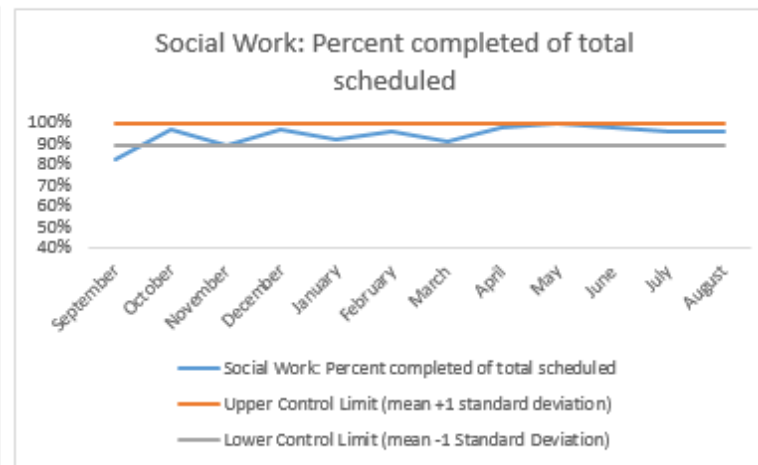
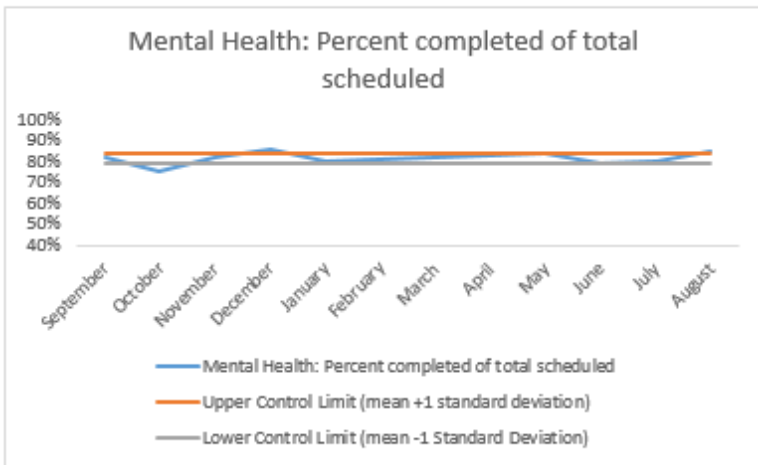
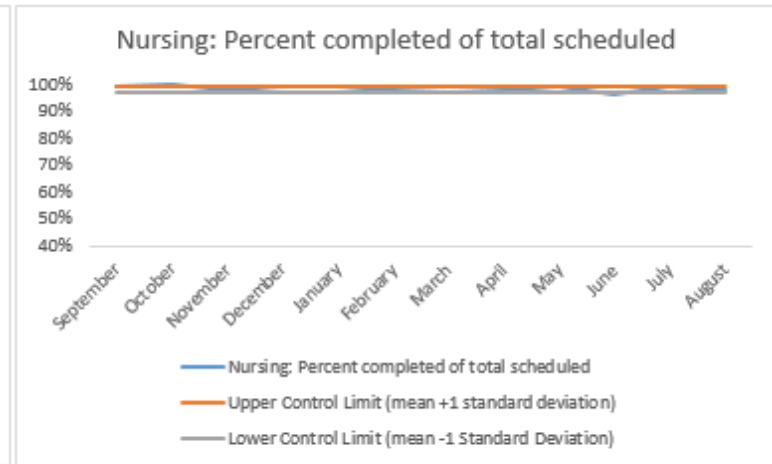
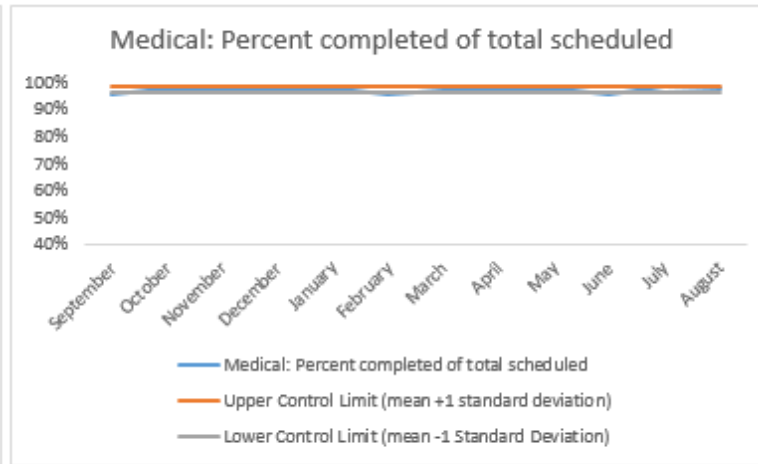
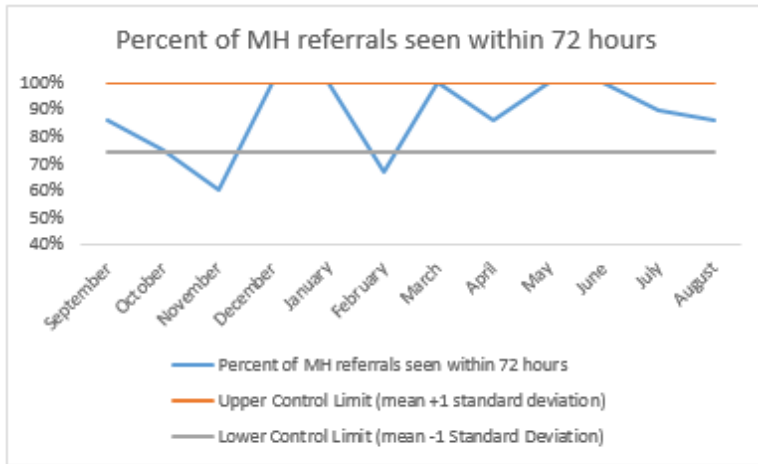
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	1041	96%	1284	95%	436	78%	191	96%	0	0%	442	72%	52	46%	Future Metric			3446	88%
	Refused & Verified	10	1%	31	2%	38	7%	0	0%	1	50%	91	15%	43	38%				214	5%
	Not Produced by DOC	9	1%	10	1%	45	8%	3	2%	0	0%	36	6%	10	9%				113	3%
	Out to Court	8	1%	21	2%	18	3%	3	2%	1	50%	20	3%	3	3%				74	2%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%	0	0%				1	0%
	Rescheduled by CHS	8	1%	1	0%	18	3%	1	1%	0	0%	28	5%	3	3%				59	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	3%				3	0%
	No Longer Indicated	7	1%	0	0%	5	1%	0	0%	0	0%	0	0%	N/A	N/A				12	0%
	Total Scheduled Services	1083	100%	1347	100%	560	100%	198	100%	2	100%	618	100%	114	100%			3922	100%	
	¹ Includes medical infirmary services ² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98%	98%	85%	96%	50%	86%	83%		94%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	635
5.2	Emergency Sick Call Completed ¹	53
5.3	Injury Evaluations ²	46
5.4	Medical Add-Ons	228
5.5	Number of Patients with Non-Intake Lab Collection	284

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	50
2.2	Referrals seen within 72 hours	42
2.3	Percent seen within 72 hours	84%

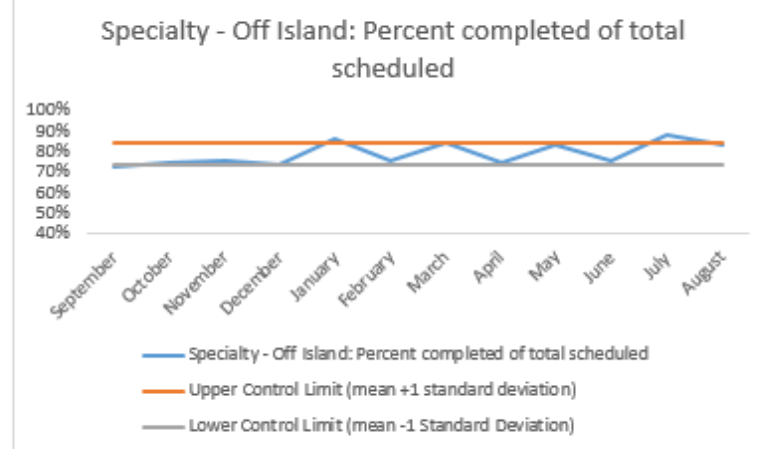
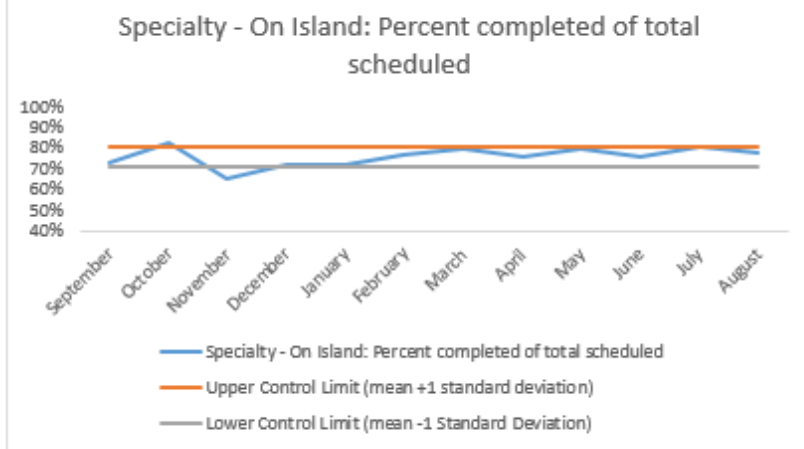
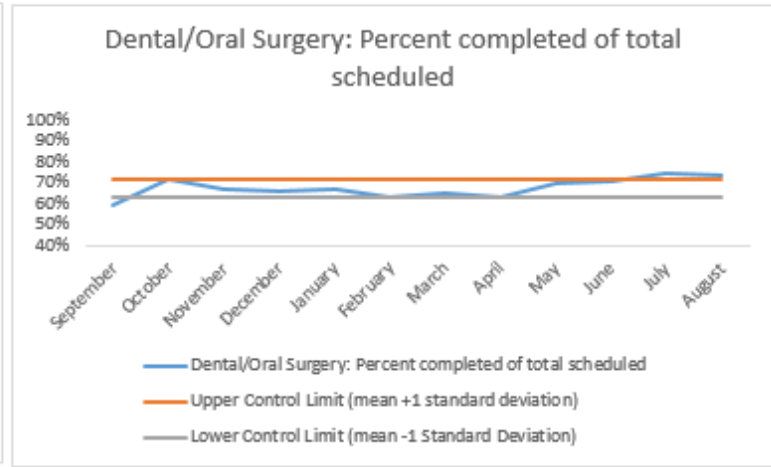
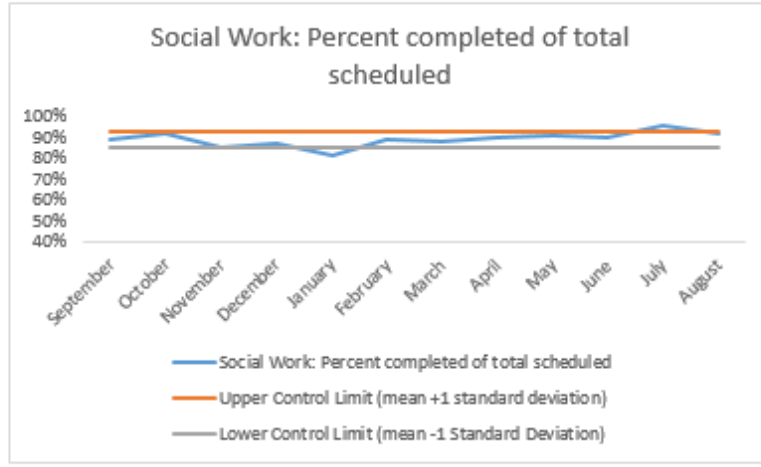
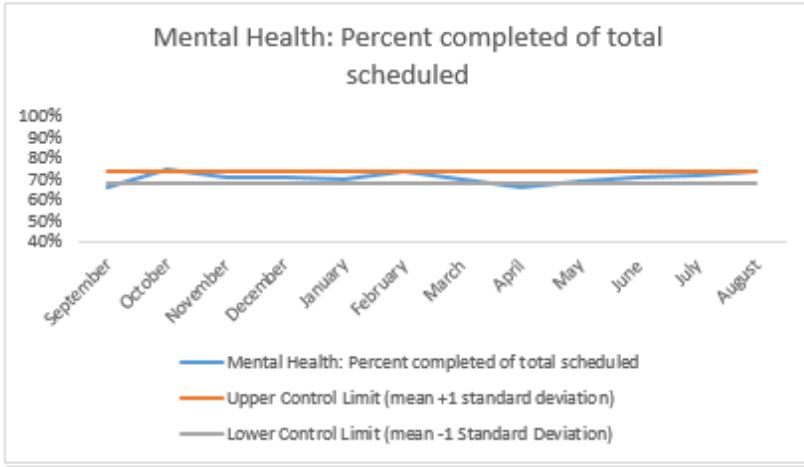
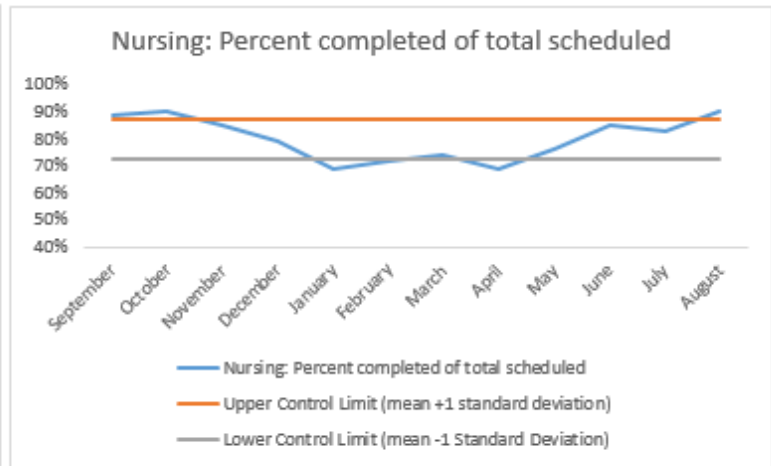
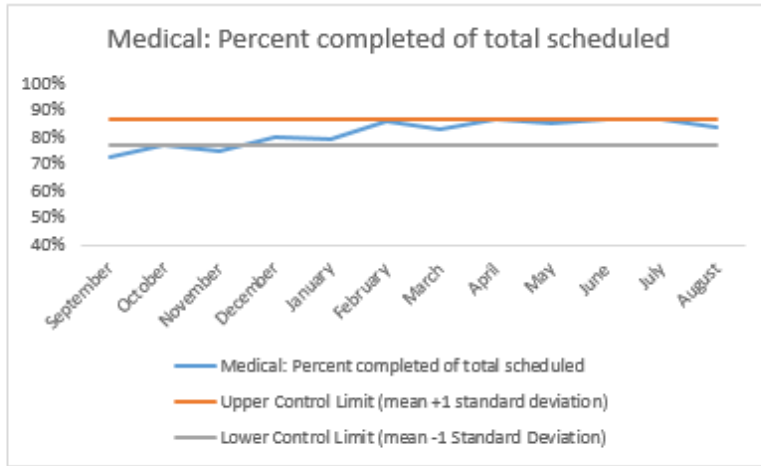
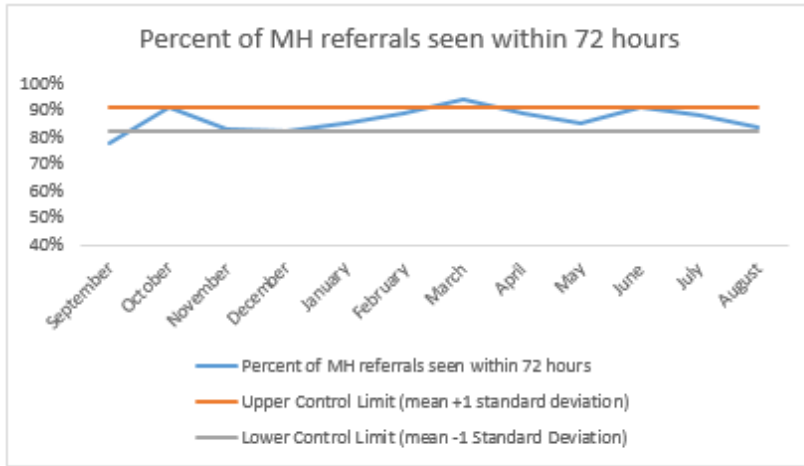
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	323	76%	180	86%	1317	68%	314	92%	252	63%	96	33%	27	46%	Future Metric			2509	69%
	Refused & Verified	27	6%	2	1%	75	4%	0	0%	41	10%	128	45%	22	37%		295	8%		
	Not Produced by DOC	39	9%	17	8%	385	20%	19	6%	66	16%	44	15%	7	12%		577	16%		
	Out to Court	6	1%	4	2%	67	3%	7	2%	22	5%	5	2%	0	0%		111	3%		
	Left Without Being Seen	2	0%	0	0%	8	0%	0	0%	3	1%	1	0%	0	0%		14	0%		
	Rescheduled by CHS	18	4%	0	0%	37	2%	0	0%	17	4%	13	5%	0	0%		85	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	5%		3	0%		
	No Longer Indicated	8	2%	7	3%	39	2%	0	0%	0	0%	0	0%	N/A	N/A		54	1%		
Total Scheduled Services	423	100%	210	100%	1928	100%	340	100%	401	100%	287	100%	59	100%				3648	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	90%	74%	92%	73%	78%	83%		78%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1017
5.2	Emergency Sick Call Completed ¹	28
5.3	Injury Evaluations ²	196
5.4	Medical Add-Ons	48
5.5	Number of Patients with Non-Intake Lab Collection	135

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. RMSC

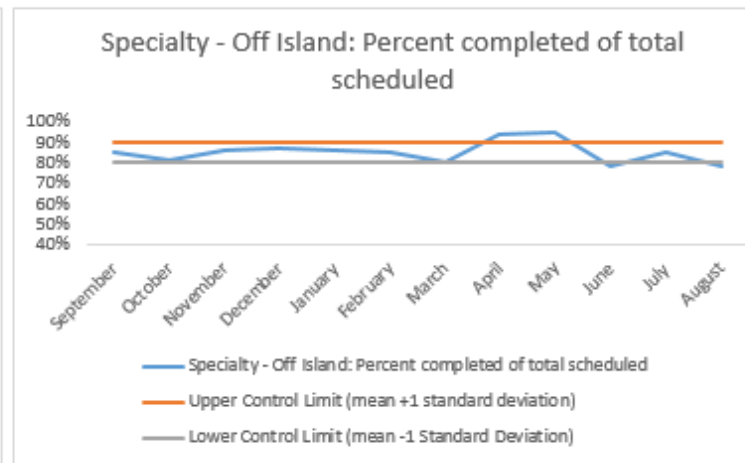
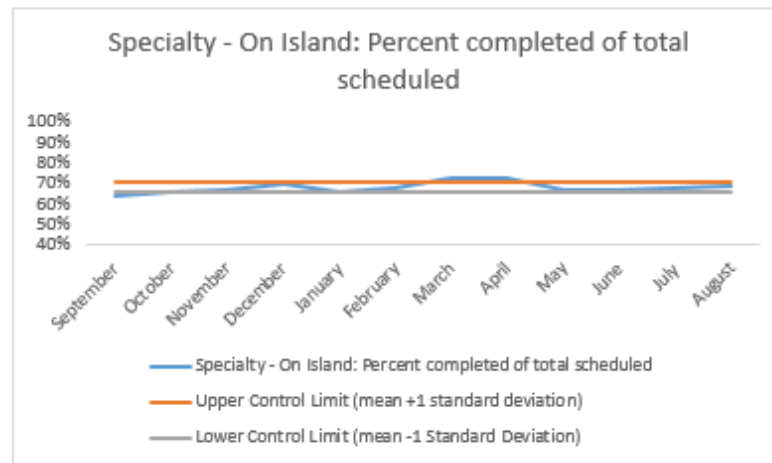
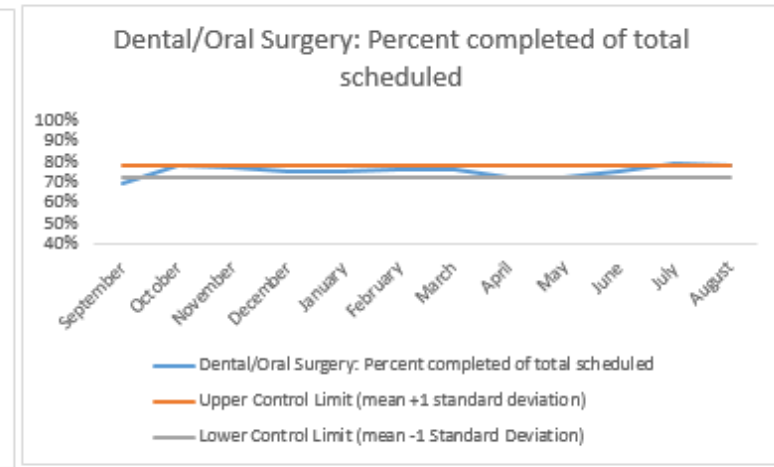
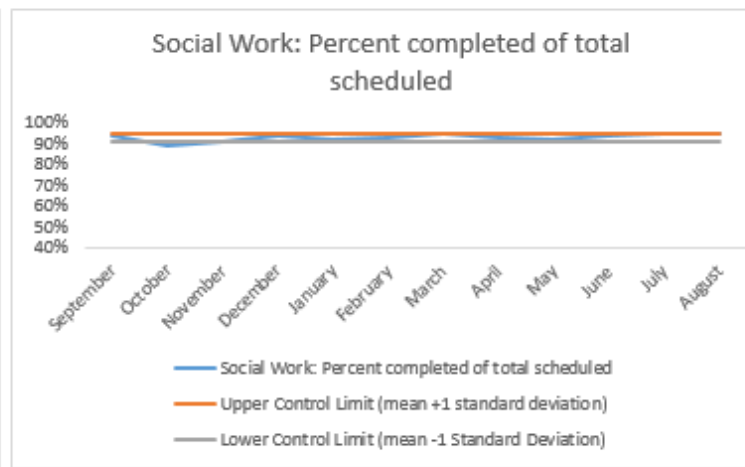
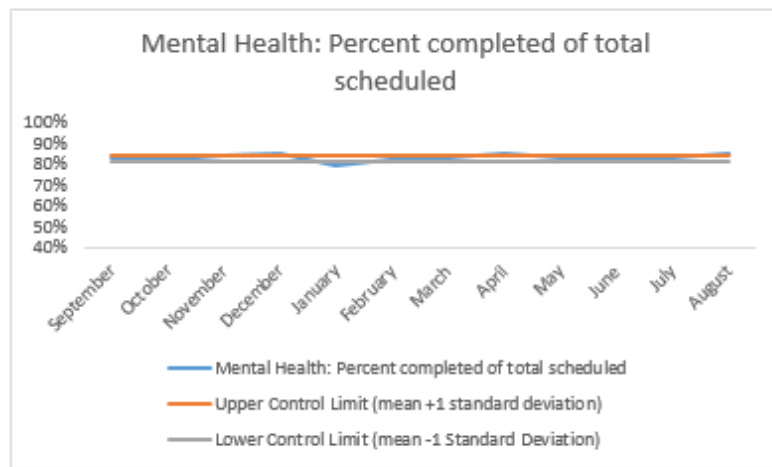
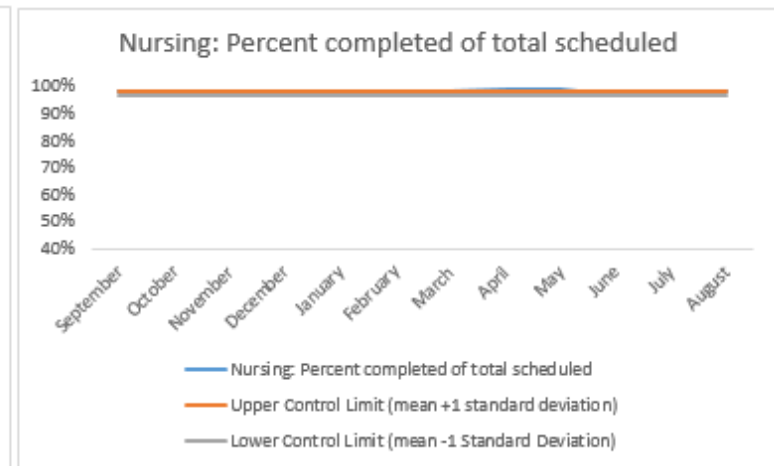
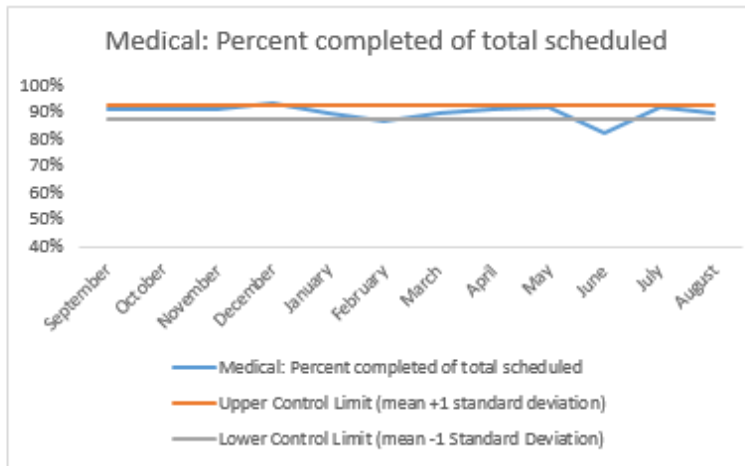
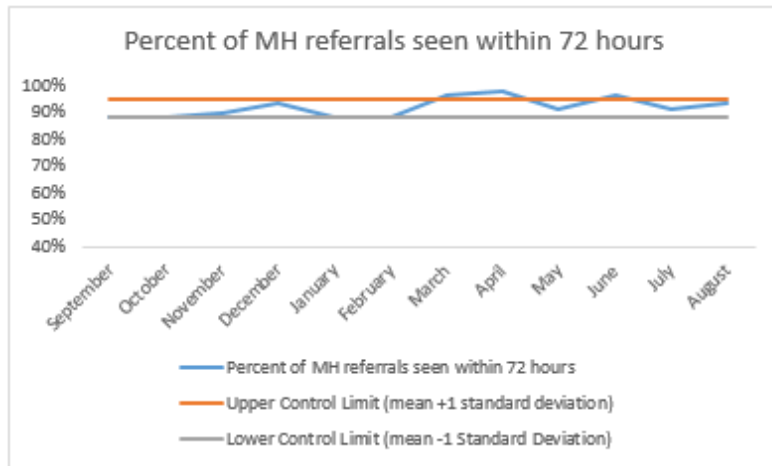
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	283
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	120
2.2	Referrals seen within 72 hours	111
2.3	Percent seen within 72 hours	93%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	782	86%	1209	96%	2145	79%	1164	95%	240	71%	561	52%	18	55%	Future Metric			6119	81%
	Refused & Verified	34	4%	20	2%	142	5%	5	0%	24	7%	190	17%	8	24%		423	6%		
	Not Produced by DOC	21	2%	17	1%	188	7%	18	1%	41	12%	155	14%	3	9%		443	6%		
	Out to Court	19	2%	8	1%	138	5%	25	2%	24	7%	93	9%	2	6%		309	4%		
	Left Without Being Seen	1	0%	0	0%	18	1%	0	0%	8	2%	36	3%	2	6%		65	1%		
	Rescheduled by CHS	52	6%	3	0%	72	3%	13	1%	3	1%	49	5%	0	0%		192	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	2	0%	1	0%	10	0%	1	0%	0	0%	4	0%	N/A	N/A		18	0%		
Total Scheduled Services	911	100%	1258	100%	2713	100%	1226	100%	340	100%	1088	100%	33	100%				7569	100%	
¹ Includes medical infirmary services																				
² Includes nursing infirmary services																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	98%	85%	95%	78%	69%	79%		87%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1100
5.2	Emergency Sick Call Completed ¹	70
5.3	Injury Evaluations ²	127
5.4	Medical Add-Ons	63
5.5	Number of Patients with Non-Intake Lab Collection	415
¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.		
² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		



XII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	94
1.2	Average time to completion once known to CHS (hours)	2.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	38
2.2	Referrals seen within 72 hours	31
2.3	Percent seen within 72 hours	82%

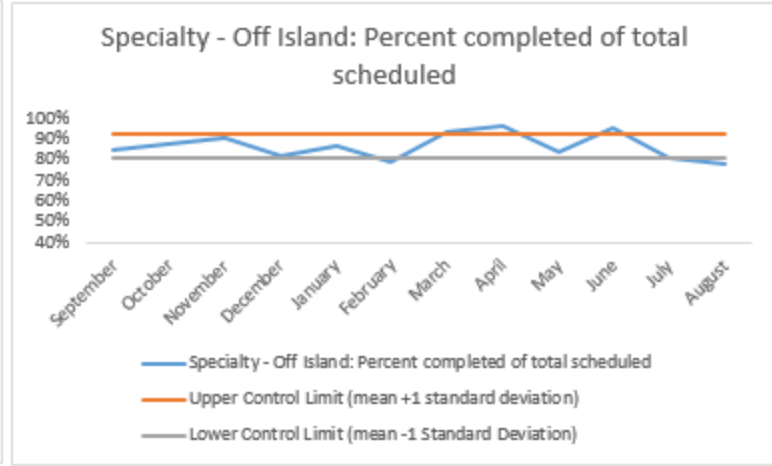
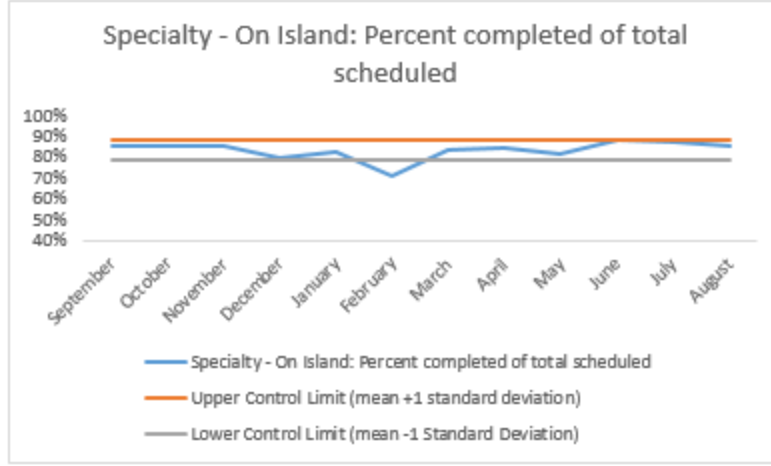
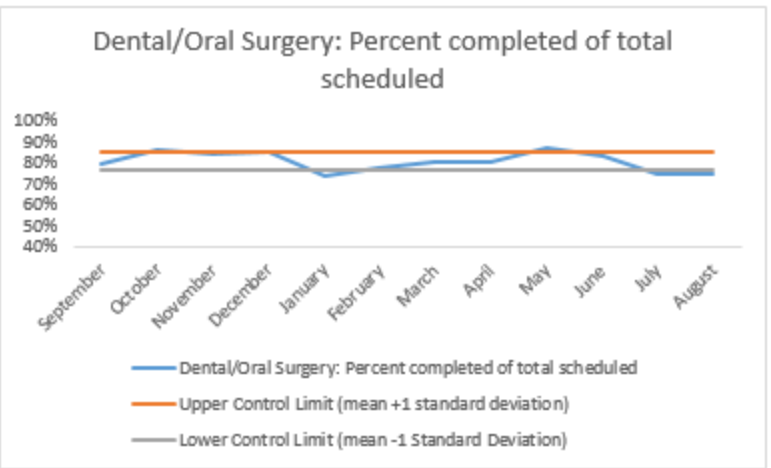
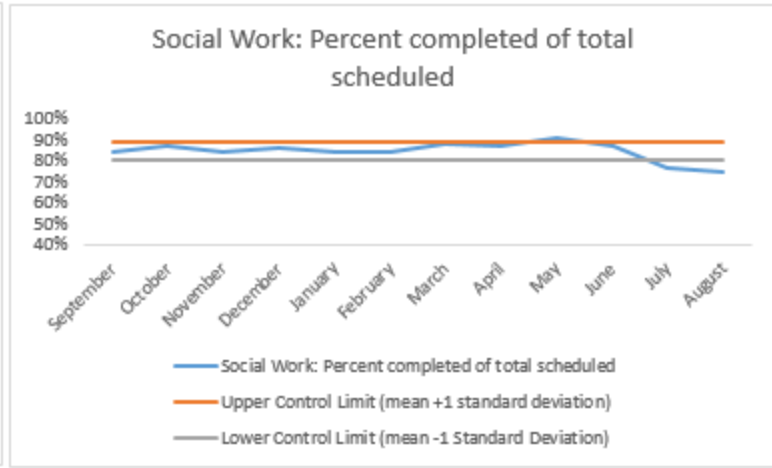
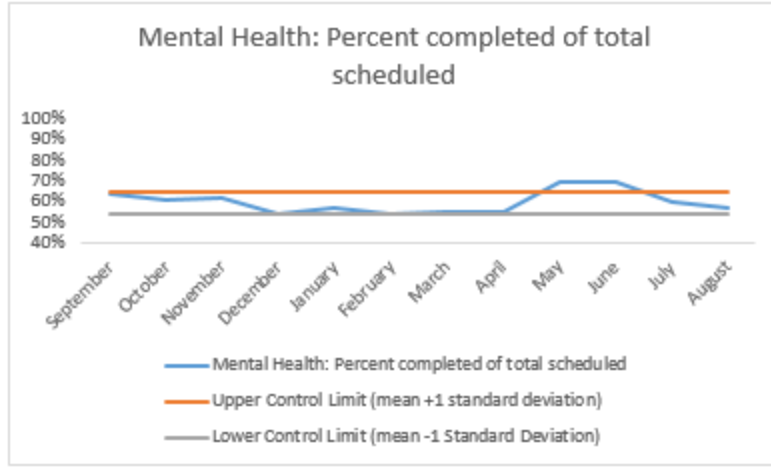
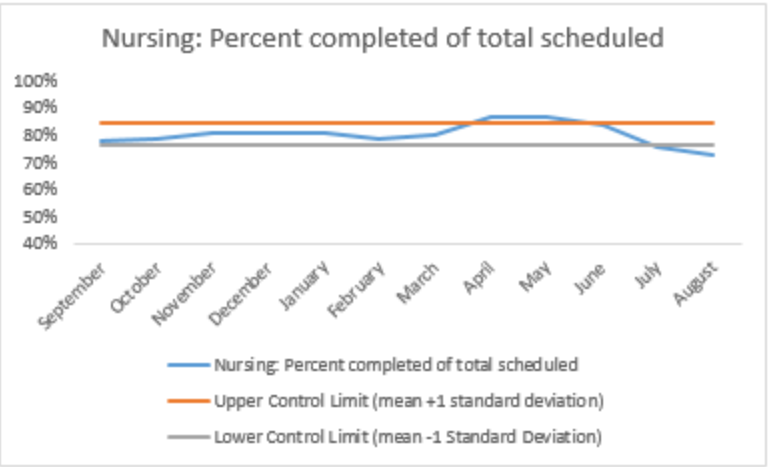
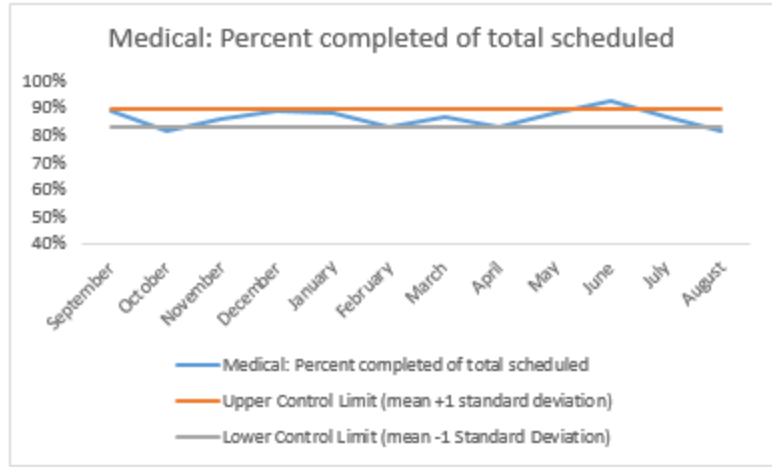
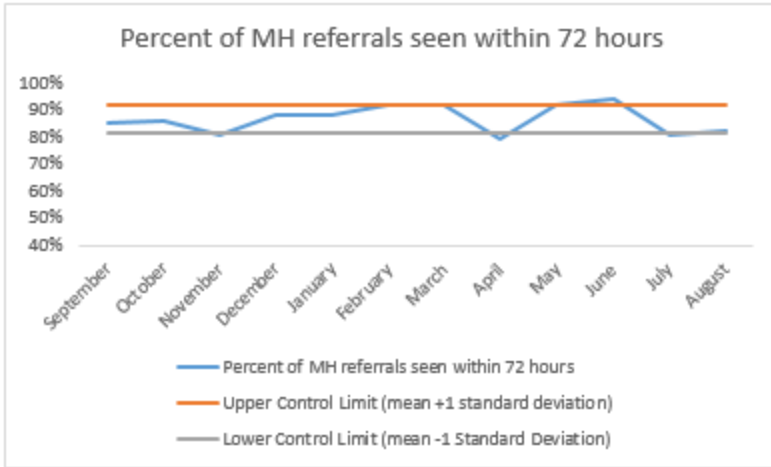
3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	95	70%	138	70%	693	45%	235	75%	84	59%	76	55%	19	51%	Future Metric			1340
Refused & Verified	13	10%	3	2%	147	10%	0	0%	23	16%	43	31%	10	27%				239	10%
Not Produced by DOC	21	16%	34	17%	507	33%	60	19%	19	13%	14	10%	5	14%				660	27%
Out to Court	3	2%	8	4%	92	6%	16	5%	7	5%	2	1%	1	3%				129	5%
Left Without Being Seen	0	0%	0	0%	12	1%	0	0%	0	0%	0	0%	0	0%				12	0%
Rescheduled by CHS	0	0%	10	5%	26	2%	1	0%	10	7%	4	3%	0	0%				51	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	5%				2	0%
No Longer Indicated	3	2%	4	2%	49	3%	0	0%	0	0%	0	0%	N/A	N/A				56	2%
Total Scheduled Services	135	100%	197	100%	1526	100%	312	100%	143	100%	139	100%	37	100%			2489	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	82%	73%	57%	75%	75%	86%	78%		65%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	124
5.2	Emergency Sick Call Completed ¹	9
5.3	Injury Evaluations ²	19
5.4	Medical Add-Ons	59
5.5	Number of Patients with Non-Intake Lab Collection	101

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	722
1.2	Average time to completion once known to CHS (hours)	4.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	54
2.2	Referrals seen within 72 hours	36
2.3	Percent seen within 72 hours	67%

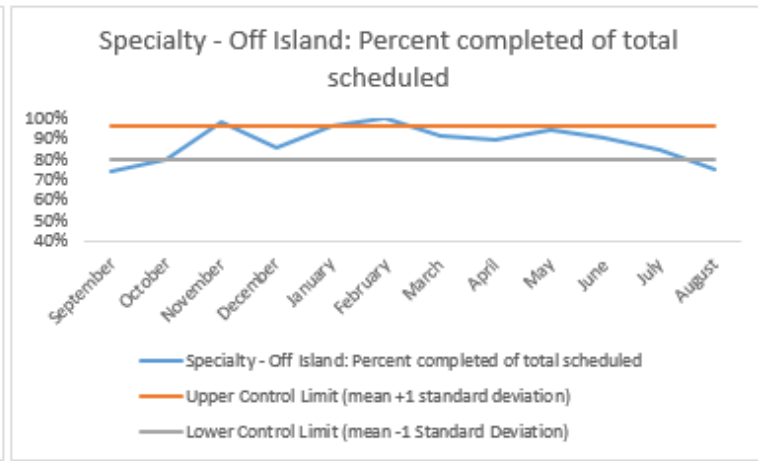
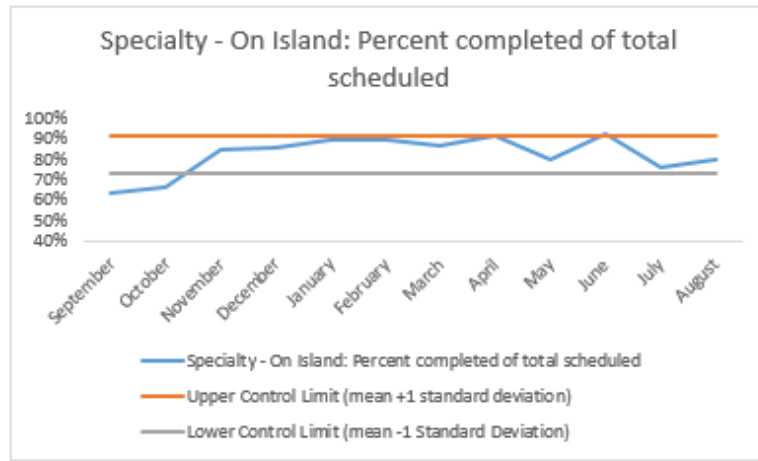
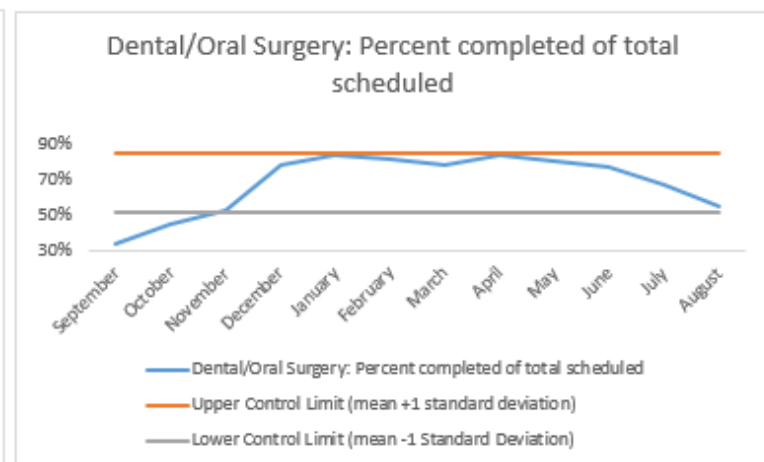
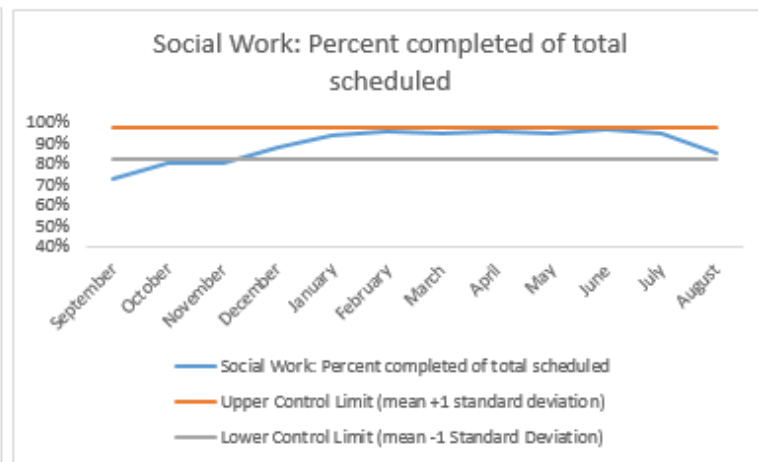
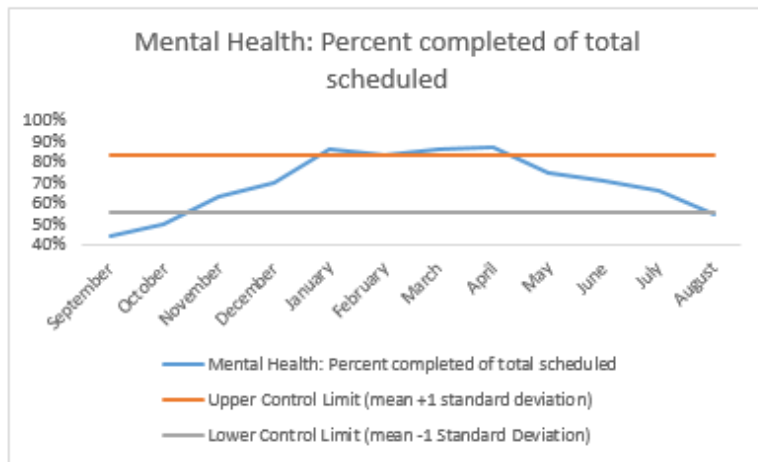
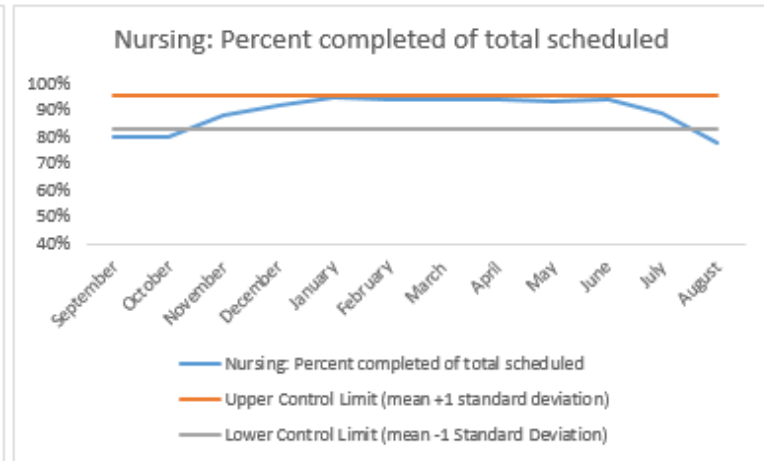
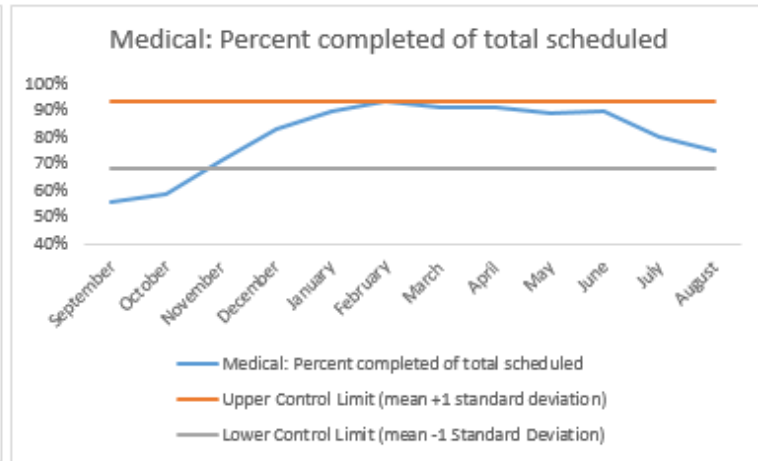
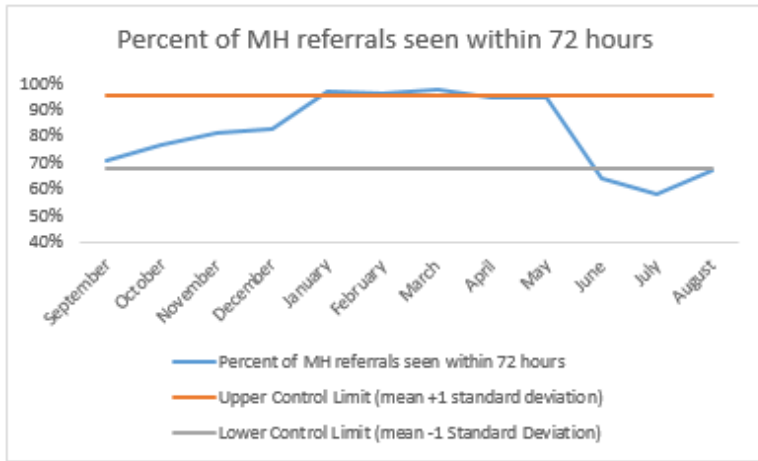
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	396	73%	1082	77%	612	49%	310	81%	151	53%	81	50%	14	44%	Future Metric			2646	65%
	Refused & Verified	2	0%	5	0%	63	5%	13	3%	4	1%	48	30%	10	31%		145	4%		
	Not Produced by DOC	68	13%	280	20%	326	26%	44	11%	107	38%	18	11%	6	19%		849	21%		
	Out to Court	5	1%	10	1%	110	9%	7	2%	14	5%	4	2%	0	0%		150	4%		
	Left Without Being Seen	9	2%	2	0%	6	0%	4	1%	5	2%	1	1%	0	0%		27	1%		
	Rescheduled by CHS	54	10%	21	1%	110	9%	3	1%	0	0%	10	6%	0	0%		198	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		6%	2	0%	
	No Longer Indicated	7	1%	13	1%	13	1%	2	1%	2	1%	0	0%	N/A	N/A		37	1%		
Total Scheduled Services	541	100%	1413	100%	1240	100%	383	100%	283	100%	162	100%	32	100%				4054	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	75%	78%	55%	85%	55%	80%	75%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	619
5.2	Emergency Sick Call Completed ¹	109
5.3	Injury Evaluations ²	187
5.4	Medical Add-Ons	474
5.5	Number of Patients with Non-Intake Lab Collection	210

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	24

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	14	93%	382	93%	87	73%	9	100%	1	100%	19	70%	8	73%	Future Metric			520	88%	
	Refused & Verified	0	0%	12	3%	6	5%	0	0%	0	0%	3	11%	0	0%				21	4%	
	Not Produced by DOC	1	7%	10	2%	10	8%	0	0%	0	0%	3	11%	3	27%				27	5%	
	Out to Court	0	0%	3	1%	5	4%	0	0%	0	0%	1	4%	0	0%				9	2%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	2	0%	11	9%	0	0%	0	0%	1	4%	0	0%				14	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	N/A	N/A				1	0%	
Total Scheduled Services	15	100%	409	100%	120	100%	9	100%	1	100%	27	100%	11	100%				592	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	96%	78%	100%	100%	81%	73%		92%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	96
5.2	Emergency Sick Call Completed ¹	14
5.3	Injury Evaluations ²	24
5.4	Medical Add-Ons	10
5.5	Number of Patients with Non-Intake Lab Collection	70

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

