# HEALTH+ HOSPITALS Correctional Health Services

# CHS Access Report: February 2019

Version: 03/19/2019

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#### II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
<b>1.2</b> Average time to completion once known to CHS (hours)		Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition			
2.1 Referrals made to mental health service All book and cases with an initial referral to mental health in reporting month.					
2.2	Referrals seen within 11 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.			
2.3	Percent seen within 72 hours	2.2 divided by 2.1			

	Scheduled services by discipline with outcomes	Definition
		Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged
		patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.
		-Nursing excludes: finger sticks, wound care and labs collected.
3	Service Outcomes	-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery
		-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular
		N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Sick Call Completed	Number of sick call encounters completed by CHS.
5.2	Injung Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not
5.2	Injury Evaluations	indicate distinct injuries.
5.3	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
		For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count
5.4		once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results
		of "Refused" or "Not Available/Discharged".

#### III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2702
1.2	Average time to completion once known to CHS (hours)	3.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	611
2.2	Referrals seen within 72 hours	549
2.3	Percent seen within 72 hours	90%

Scheduled Services	Medical		Nur	sing	Menta	Health	Social	Work	Dental/Or	al Surgery		Clinic - On and		Clinic - Off and	Substance U	ie T	otal
Service Outcomes	N	%	Ν	%	Ν	%	N	%	N	%	N	%	Ν	%	N 5	6 N	%
Seen	3666	77%	7379	85%	13494	62%	5822	89%	1695	61%	1689	46%	287	40%		34032	69%
Refused & Verified	99	2%	224	3%	1015	5%	15	0%	257	9%	884	24%	245	34%	Future Metric	2739	6%
Not Produced by DOC	779	16%	709	8%	4166	19%	526	8%	582	21%	726	20%	151	21%		7639	16%
Out to Court	62	1%	132	2%	1028	5%	149	2%	185	7%	175	5%	15	2%		1746	4%
Left Without Being Seen	8	0%	9	0%	151	1%	21	0%	25	1%	33	1%	0	0%		247	1%
Rescheduled by CHS	81	2%	128	1%	1612	7%	24	0%	43	2%	147	4%	9	1%		2044	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8	1%		8	0%
No Longer Indicated	64	1%	56	1%	379	2%	1	0%	2	0%	12	0%	N/A	N/A		514	1%
Total Scheduled Services	4759	100%	8637	100%	21845	100%	6558	100%	2789	100%	3666	100%	715	100%		48969	100%
-											N & % Sch	eduled for T	elehealth: 2	71 (12%)			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	80%	89%	68%	89%	70%	70%	74%		76%

5	Unscheduled Services	N
5.1	Sick Call Completed	9599
5.2	Injury Evaluations	2328
5.3	Medical Add-Ons	1260
5.4	Number of Patients with Non-Intake Lab Collection	1670

# IV. AMKC

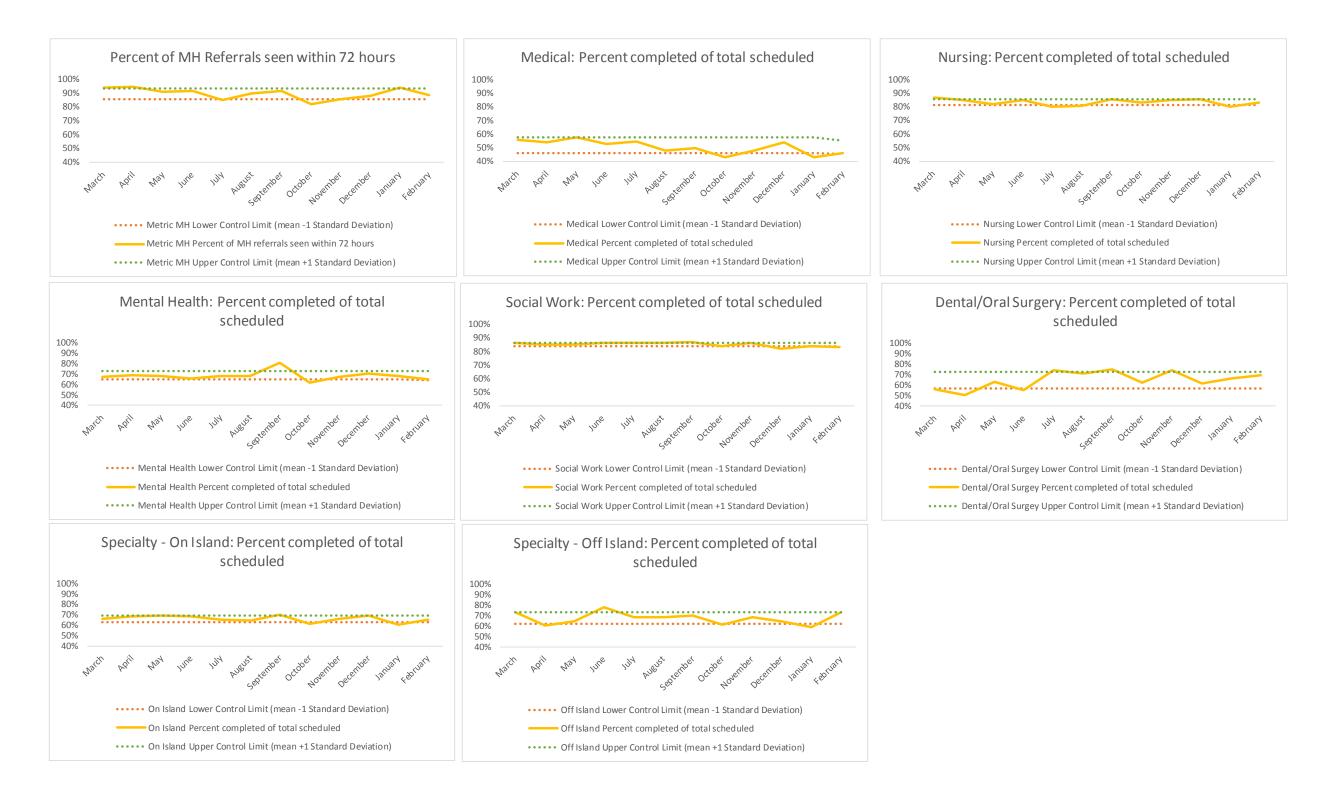
1	CHS Intakes (New Jail Admissions)	Ν
1.1	Completed CHS Intakes	541
1.2	Average time to completion once known to CHS (hours)	5.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	142
2.2	Referrals seen within 72 hours	127
2.3	Percent seen within 72 hours	89%

Scheduled Services	Medic	al	Nur	Nursing Mental Health S		Social Work Dental/Oral Surgery Specia		, Specialty Clinic - On Specialty Clinic - Off Island Island			f Substance Use		То	tal				
Service Outcomes	N	%	Ν	%	N	%	N	%	Ν	%	N	%	Ν	%	Ν	%	N	%
Seen	502	45%	1859	79%	3941	60%	1675	83%	271	57%	224	35%	75	43%			8547	64%
Refused & Verified	9	1%	89	4%	143	2%	3	0%	58	12%	187	29%	52	30%			541	4%
Not Produced by DOC	582	52%	331	14%	1316	20%	254	13%	104	22%	179	28%	39	23%	wennet	xiic	2805	21%
Out to Court	2	0%	41	2%	213	3%	65	3%	39	8%	17	3%	2	1%		Net	379	3%
Left Without Being Seen	1	0%	0	0%	21	0%	14	1%	0	0%	3	0%	0	0%			39	0%
Rescheduled by CHS	12	1%	22	1%	650	10%	6	0%	5	1%	23	4%	2	1%	cuture		720	5%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	2%	•		3	N/A
No Longer Indicated	3	0%	8	0%	264	4%	0	0%	0	0%	1	0%	N/A	N/A			276	2%
Total Scheduled Services	1111	100%	2350	100%	6548	100%	2017	100%	477	100%	634	100%	173	100%			13310	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	46%	83%	65%	83%	69%	65%	73%		70%

5	Unscheduled Services	N
5.1	Sick Call Completed	2182
5.2	Injury Evaluations	391
5.3	Medical Add-Ons	179
5.4	Number of Patients with Non-Intake Lab Collection	312



#### V. BKDC

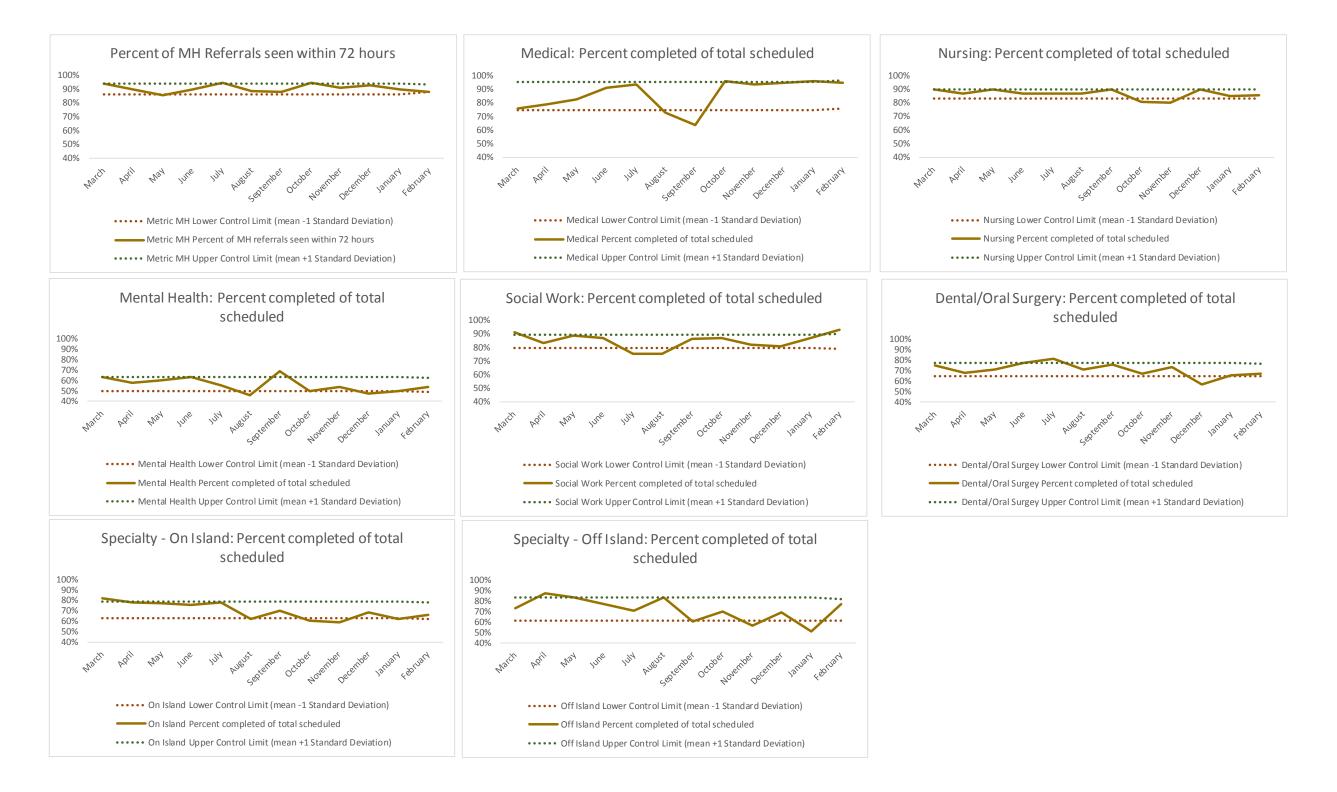
1	CHS Intakes (New Jail Admissions)	Ν
1.1	Completed CHS Intakes	499
1.2	Average time to completion once known to CHS (hours)	2.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	43
2.2	Referrals seen within 72 hours	38
2.3	Percent seen within 72 hours	88%

Scheduled Services	Medica	ıl	Nur	sing	Menta	l Health	Social	Work	Dental/O	ral Surgery		Clinic - On and		Clinic - Off and	Substance	Jse	Tota	al
Service Outcomes	N	%	Ν	%	N	%	N	%	Ν	%	Ν	%	N	%	N	%	N	%
Seen	145	94%	212	83%	606	48%	284	92%	190	63%	62	36%	10	33%		1!	509	61%
Refused & Verified	0	0%	2	1%	75	6%	0	0%	14	5%	52	30%	13	43%			156	6%
Not Produced by DOC	3	2%	24	9%	313	25%	22	7%	80	26%	43	25%	5	17%	x	× 4	190	20%
<sup>3</sup> Out to Court	0	0%	4	2%	126	10%	1	0%	17	6%	5	3%	1	3%	wewetic	1	154	6%
Left Without Being Seen	3	2%	0	0%	26	2%	0	0%	2	1%	2	1%	0	0%			33	1%
Rescheduled by CHS	2	1%	6	2%	106	8%	0	0%	1	0%	8	5%	1	3%	FUTURE	1	24	5%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	•		0	N/A
No Longer Indicated	1	1%	7	3%	7	1%	1	0%	0	0%	0	0%	N/A	N/A		:	16	1%
Total Scheduled Services	154	100%	255	100%	1259	100%	308	100%	304	100%	172	100%	30	100%		24	482	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	95%	86%	54%	93%	67%	66%	77%		68%

5	Unscheduled Services	N
5.1	Sick Call Completed	484
5.2	Injury Evaluations	200
5.3	Medical Add-Ons	113
5.4	Number of Patients with Non-Intake Lab Collection	115



# VI. EMTC

1	CHS Intakes (New Jail Admissions)	Ν
1.1	Completed CHS Intakes	147
1.2	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	58
2.2	Referrals seen within 72 hours	54
2.3	Percent seen within 72 hours	93%

	Scheduled Services	Medical		Nur	sing	Menta	Health	Social	Work	Dental/O	al Surgery		Clinic - On Ind	• •	Clinic - Off and	Substa	nce Use	То	tal
	Service Outcomes	N	%	Ν	%	N	%	N	%	Ν	%	N	%	Ν	%	Ν	%	N	%
	Seen	295	96%	562	93%	1007	63%	1120	93%	334	68%	206	51%	40	54%			3564	76%
	Refused & Verified	2	1%	12	2%	165	10%	3	0%	68	14%	114	28%	20	27%			384	8%
•	Not Produced by DOC	1	0%	13	2%	288	18%	68	6%	66	13%	55	14%	12	16%		aric	503	11%
3	Out to Court	2	1%	3	0%	12	1%	5	0%	14	3%	7	2%	1	1%	wennetri	Net	44	1%
	Left Without Being Seen	0	0%	0	0%	8	0%	0	0%	5	1%	7	2%	0	0%			20	0%
	Rescheduled by CHS	3	1%	12	2%	116	7%	3	0%	6	1%	15	4%	0	0%	EUTURE		155	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1%	•		1	N/A
	No Longer Indicated	5	2%	0	0%	12	1%	0	0%	0	0%	0	0%	N/A	N/A			17	0%
	Total Scheduled Services	308	100%	602	100%	1608	100%	1199	100%	493	100%	404	100%	74	100%			4688	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	98%	95%	73%	94%	82%	79%	81%		85%

5	Unscheduled Services	N
5.1	Sick Call Completed	1014
5.2	Injury Evaluations	138
5.3	Medical Add-Ons	151
5.4	Number of Patients with Non-Intake Lab Collection	288



# VII. GRVC

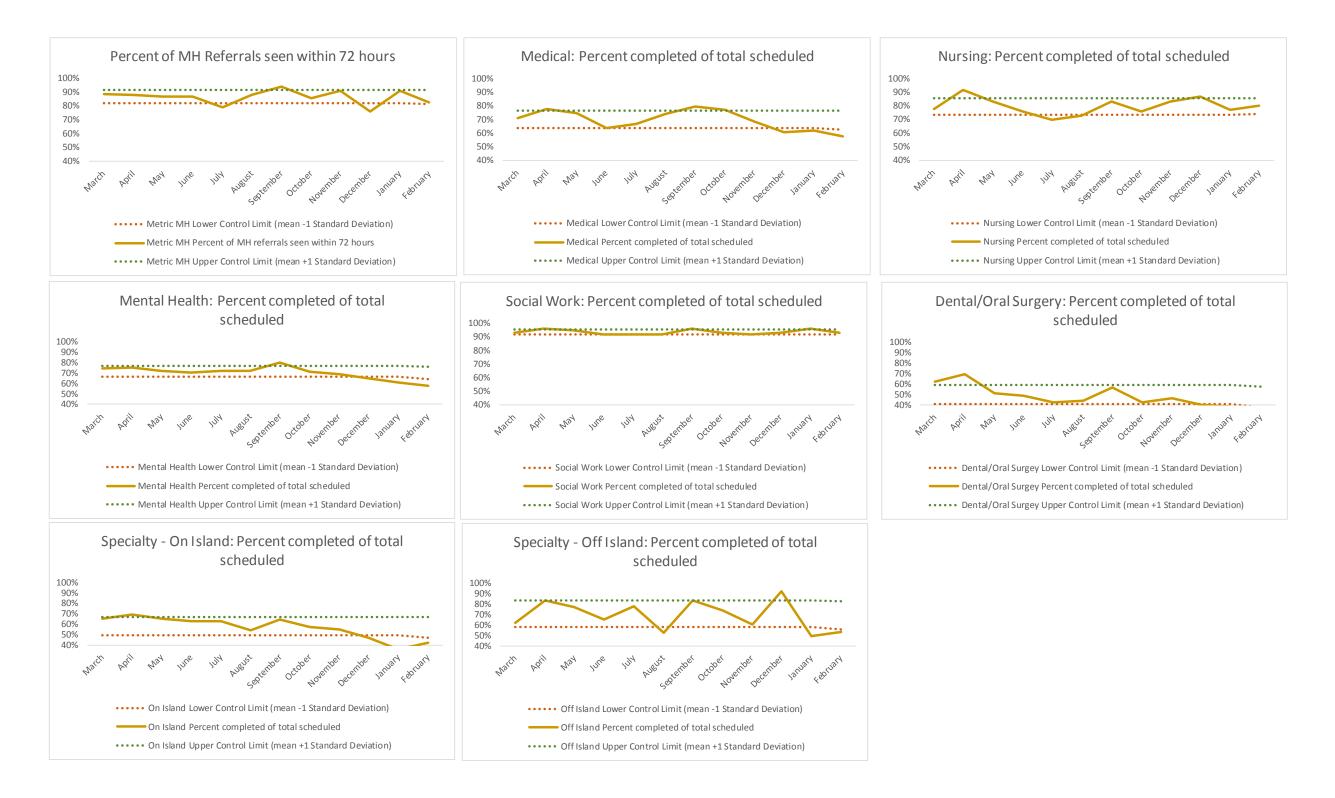
	1	CHS Intakes (New Jail Admissions)	Ν
1	l.1	Completed CHS Intakes	0
1	L.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	29
2.2	Referrals seen within 72 hours	24
2.3	Percent seen within 72 hours	83%

	Scheduled Services	Medical		Nur	sing	Menta	l Health	Socia	Work	Dental/O	al Surgery		Clinic - On and		Clinic - Off and	Substa	nce Use	То	tal
	Service Outcomes	N	%	Ν	%	N	%	N	%	Ν	%	N	%	N	%	Ν	%	Ν	%
	Seen	113	53%	313	77%	1705	57%	451	93%	79	27%	62	18%	21	24%			2744	57%
	Refused & Verified	11	5%	13	3%	32	1%	1	0%	19	7%	80	23%	26	29%			182	4%
-	Not Produced by DOC	77	36%	68	17%	793	26%	16	3%	144	49%	176	51%	38	43%	cuture Metric	xiic	1312	27%
3	Out to Court	3	1%	3	1%	121	4%	13	3%	31	11%	8	2%	1	1%		Net	180	4%
	Left Without Being Seen	0	0%	0	0%	22	1%	2	0%	1	0%	0	0%	0	0%		,	25	1%
	Rescheduled by CHS	9	4%	8	2%	328	11%	3	1%	16	5%	16	5%	1	1%	c JU		381	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	2%	`		2	N/A
	No Longer Indicated	0	0%	2	0%	7	0%	0	0%	1	0%	1	0%	N/A	N/A			11	0%
	Total Scheduled Services	213	100%	407	100%	3008	100%	486	100%	291	100%	343	100%	89	100%			4837	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	58%	80%	58%	93%	34%	42%	53%		61%

5	Unscheduled Services	N
5.1	Sick Call Completed	1001
5.2	Injury Evaluations	399
5.3	Medical Add-Ons	100
5.4	Number of Patients with Non-Intake Lab Collection	98



# VIII. HOJC

[	1	CHS Intakes (New Jail Admissions)	N
[	1.1	Completed CHS Intakes	36
	1.2	Average time to completion once known to CHS (hours)	11.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	32
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	94%

Scheduled Services	Medica	I	Nur	rsing	Menta	l Health	Socia	l Work	Dental/O	ral Surgery	• •	Clinic - On and	. ,	Clinic - Off and	Substance Use	То	otal
Service Outcomes	N	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%	N %	Ν	%
Seen	142	86%	204	68%	600	64%	224	97%	45	66%	0	0%	8	100%		1223	71%
Refused & Verified	5	3%	12	4%	56	6%	0	0%	8	12%	0	0%	0	0%		81	5%
Not Produced by DOC	9	5%	35	12%	217	23%	7	3%	13	19%	0	0%	0	0%	aric	281	16%
Out to Court	3	2%	2	1%	35	4%	0	0%	2	3%	0	0%	0	0%	Metric	42	2%
Left Without Being Seen	0	0%	1	0%	2	0%	0	0%	0	0%	0	0%	0	0%	.e	3	0%
Rescheduled by CHS	4	2%	35	12%	25	3%	1	0%	0	0%	0	0%	0	0%	rutul -	65	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	•	0	0%
No Longer Indicated	3	2%	10	3%	4	0%	0	0%	0	0%	0	0%	N/A	N/A		17	1%
Total Scheduled Services	166	100%	299	100%	939	100%	232	100%	68	100%	0	0%	8	100%		1712	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	90%	75%	70%	97%	78%	0%	100%		77%

5	Unscheduled Services	N
5.1	Sick Call Completed	149
5.2	Injury Evaluations	79
5.3	Medical Add-Ons	12
5.4	Number of Patients with Non-Intake Lab Collection	11



# IX. MDC

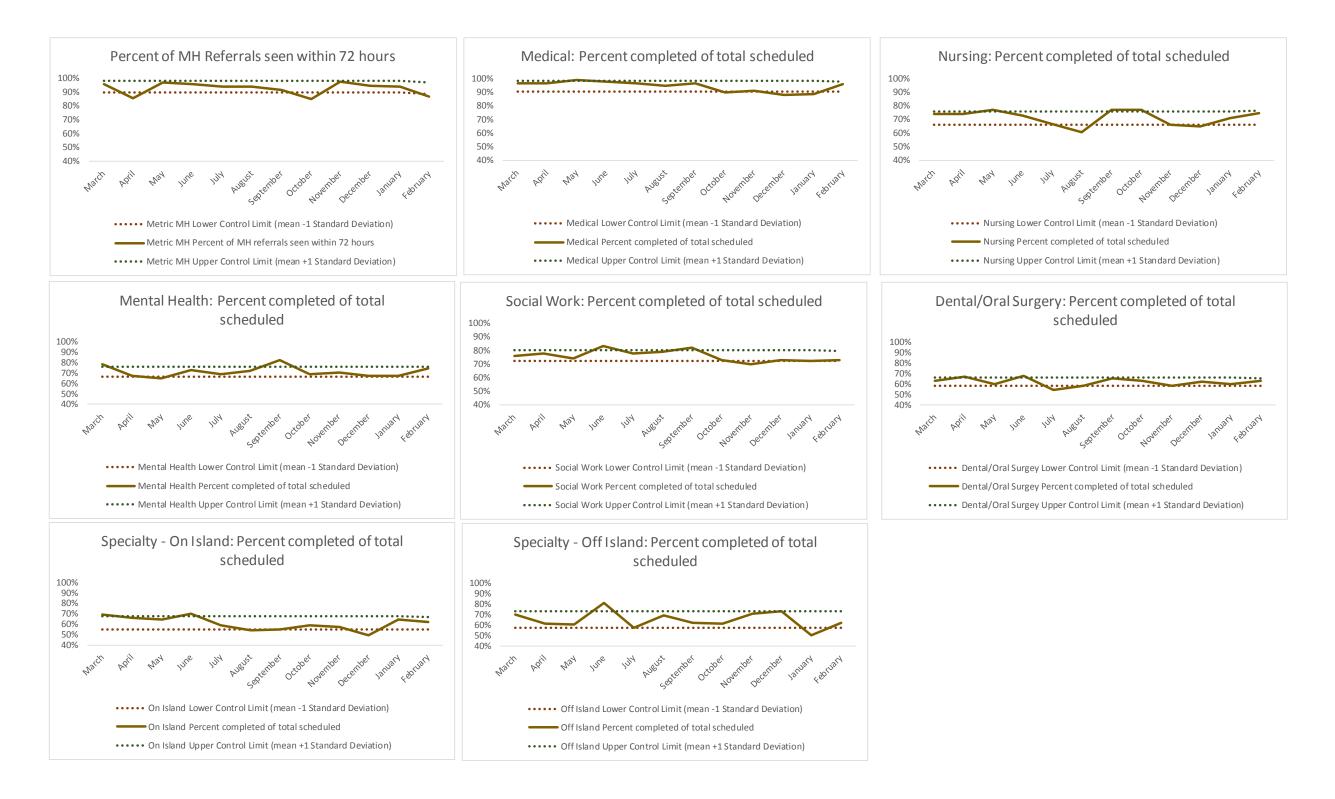
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	496
1.2	Average time to completion once known to CHS (hours)	2.4

	2	Referrals made to mental health service	N
2	2.1	Referrals made to mental health service	46
2	2.2	Referrals seen within 72 hours	40
2	2.3	Percent seen within 72 hours	87%

	Scheduled Services	Medica	I	Nu	sing	Menta	l Health	Social	Work	Dental/O	ral Surgery		Clinic - On and		Clinic - Off and	Substance U	se 1	otal	
	Service Outcomes	N	%	Ν	%	N	%	Ν	%	Ν	%	N	%	Ν	%	N	6 N	%	
	Seen	205	93%	414	74%	716	70%	214	73%	125	58%	77	36%	15	27%		1766	68%	
	Refused & Verified	5	2%	9	2%	32	3%	0	0%	10	5%	55	25%	19	35%		130	5%	
_	Not Produced by DOC	5	2%	94	17%	166	16%	59	20%	55	26%	64	30%	19	35%	EUTUPE METTIC	462	18%	
3	Out to Court	4	2%	35	6%	73	7%	18	6%	12	6%	9	4%	1	2%		Net	152	6%
	Left Without Being Seen	0	0%	2	0%	3	0%	2	1%	1	0%	3	1%	0	0%		11	0%	
	Rescheduled by CHS	0	0%	7	1%	24	2%	1	0%	12	6%	6	3%	1	2%		51	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	Ň	0	N/A	
	No Longer Indicated	2	1%	0	0%	4	0%	0	0%	0	0%	2	1%	N/A	N/A		8	0%	
	Total Scheduled Services	221	100%	561	100%	1018	100%	294	100%	215	100%	216	100%	55	100%		2580	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	96%	75%	74%	73%	63%	62%	62%		74%

5	Unscheduled Services	N
5.1	Sick Call Completed	691
5.2	Injury Evaluations	241
5.3	Medical Add-Ons	84
5.4	Number of Patients with Non-Intake Lab Collection	108



#### X. NIC

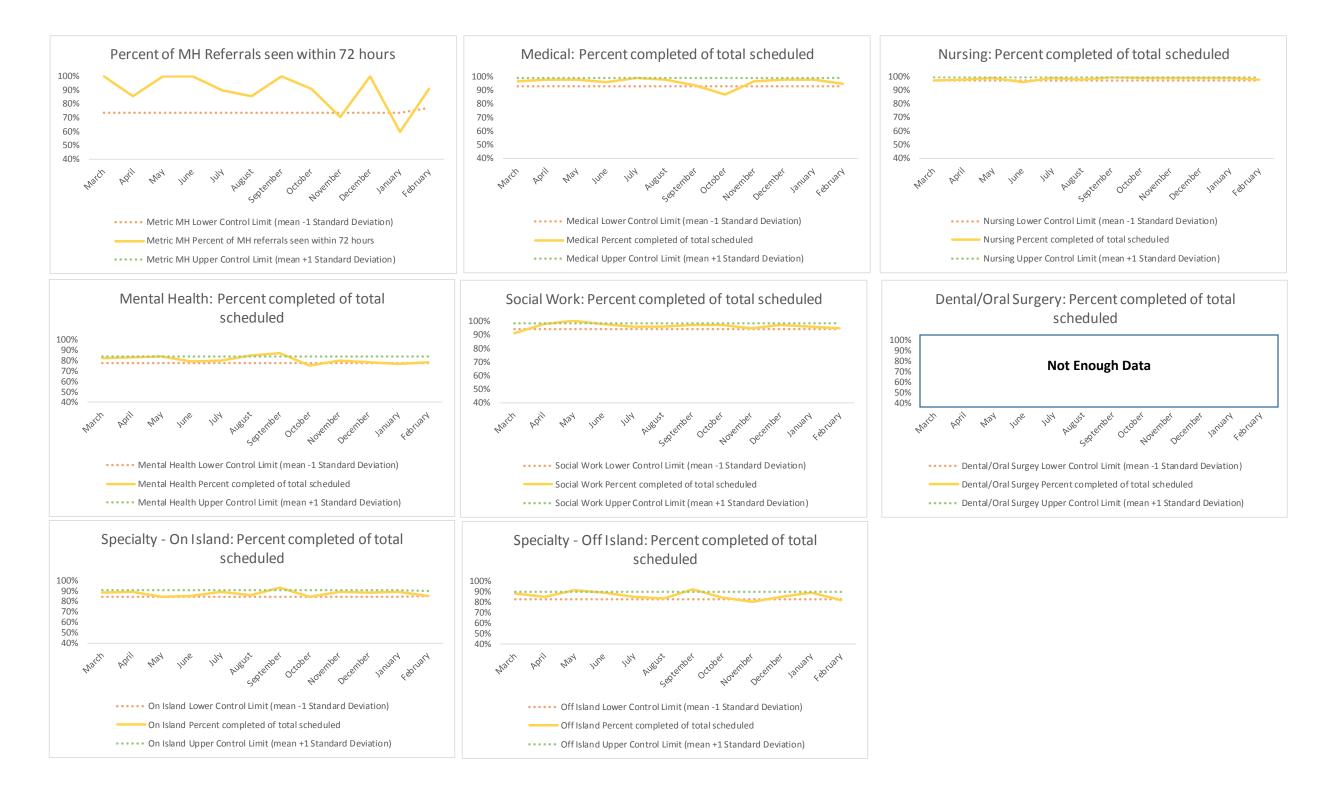
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	11
2.2	Referrals seen within 72 hours	10
2.3	Percent seen within 72 hours	91%

Scheduled Services	Medical <sup>1</sup>		Nur	sing <sup>2</sup>	Menta	l Health	Social	Work	Dental/O	ral Surgery	• •	Clinic - On and		Clinic - Off and	Substance U	e	Total	
Service Outcomes	N	%	Ν	%	Ν	%	Ν	%	Ν	%	N	%	N	%	N 9	6 N	%	
Seen	1039	97%	1262	96%	367	71%	107	94%	0	0%	356	71%	65	49%	-	3196	87%	
Refused & Verified	7	1%	22	2%	25	5%	1	1%	0	0%	73	14%	45	34%		173	5%	
Not Produced by DOC	4	0%	3	0%	53	10%	2	2%	0	0%	45	9%	16	12%	x	123	3%	
Out to Court	10	1%	19	1%	26	5%	3	3%	0	0%	14	3%	4	3%	Euture Me	cuture Metric	76	2%
Left Without Being Seen	0	0%	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%			1	0%
Rescheduled by CHS	3	0%	0	0%	33	6%	1	1%	0	0%	15	3%	3	2%			55	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1%	Ň	1	N/A	
No Longer Indicated	12	1%	5	0%	13	3%	0	0%	0	0%	1	0%	N/A	N/A		31	1%	
Total Scheduled Services	1075	100%	1312	100%	517	100%	114	100%	0	0%	504	100%	134	100%		3656	100%	
<sup>1</sup> Includes medical infirmary services																		
<sup>2</sup> Includes nursing infirmary services																		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	98%	98%	78%	95%		85%	82%		93%

5	Unscheduled Services	N
5.1	Sick Call Completed	684
5.2	Injury Evaluations	71
5.3	Medical Add-Ons	205
5.4	Number of Patients with Non-Intake Lab Collection	147



# XI. OBCC

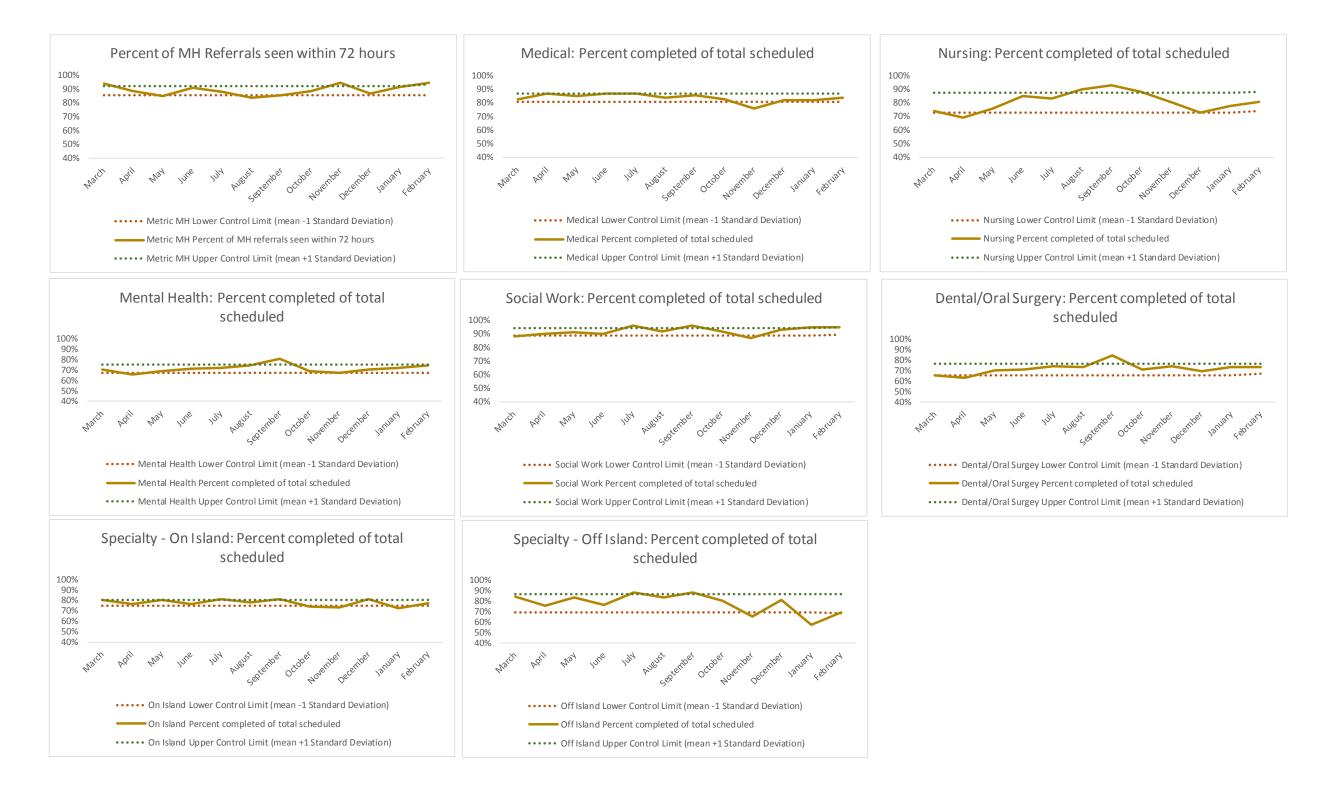
ĺ	1	CHS Intakes (New Jail Admissions)	Ν
	1.1	Completed CHS Intakes	1
	1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	43
2.2	Referrals seen within 72 hours	41
2.3	Percent seen within 72 hours	95%

Scheduled Services	Medica	I	Nu	rsing	Menta	l Health	Social	Work	Dental/O	ral Surgery		Clinic - On and		Clinic - Off and	Substance Us	ет	otal
Service Outcomes	N	%	Ν	%	N	%	N	%	Ν	%	Ν	%	N	%	N 9	N	%
Seen	224	76%	125	78%	1379	70%	241	95%	216	65%	106	40%	16	28%	-	2307	69%
Refused & Verified	12	4%	2	1%	63	3%	1	0%	26	8%	97	37%	24	41%	6 we Metric	225	7%
Not Produced by DOC	28	10%	16	10%	287	15%	7	3%	69	21%	30	11%	12	21%		449	14%
Out to Court	12	4%	0	0%	84	4%	5	2%	16	5%	19	7%	4	7%		140	4%
Left Without Being Seen	1	0%	0	0%	32	2%	0	0%	5	2%	1	0%	0	0%		39	1%
Rescheduled by CHS	3	1%	14	9%	91	5%	0	0%	1	0%	11	4%	1	2%		121	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%	•	1	N/A
No Longer Indicated	13	4%	4	2%	24	1%	0	0%	0	0%	0	0%	N/A	N/A		41	1%
Total Scheduled Services	293	100%	161	100%	1960	100%	254	100%	333	100%	264	100%	58	100%		3323	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	84%	81%	74%	95%	73%	77%	69%		77%

5	Unscheduled Services	N
5.1	Sick Call Completed	1019
5.2	Injury Evaluations	216
5.3	Medical Add-Ons	48
5.4	Number of Patients with Non-Intake Lab Collection	70



#### XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	226
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.	1 Referrals made to mental health service	88
2.	2 Referrals seen within 72 hours	79
2.	<b>3</b> Percent seen within 72 hours	90%

	Scheduled Services	Medical	1	Nur	sing <sup>2</sup>	Menta	l Health	Socia	l Work	Dental/O	ral Surgery		Clinic - On and		Clinic - Off and	Substance Use	То	tal	
	Service Outcomes	N	%	Ν	%	Ν	%	N	%	Ν	%	Ν	%	N	%	N %	Ν	%	
	Seen	488	85%	928	98%	1840	77%	895	95%	193	68%	464	56%	11	48%		4819	80%	
	Refused & Verified	27	5%	8	1%	159	7%	4	0%	22	8%	114	14%	11	48%	_	345	6%	
2	Not Produced by DOC	22	4%	7	1%	176	7%	15	2%	32	11%	98	12%	0	0%	xric	350	6%	
5	Out to Court	21	4%	5	1%	127	5%	19	2%	27	10%	90	11%	1	4%	EUTUPE METIC	Mer	290	5%
	Left Without Being Seen	0	0%	0	0%	13	1%	2	0%	7	2%	16	2%	0	0%		38	1%	
	Rescheduled by CHS	19	3%	2	0%	67	3%	6	1%	1	0%	38	5%	0	0%		133	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	•	0	N/A	
	No Longer Indicated	0	0%	1	0%	8	0%	0	0%	0	0%	6	1%	N/A	N/A		15	0%	
	Total Scheduled Services	577	100%	951	100%	2390	100%	941	100%	282	100%	826	100%	23	100%		5990	100%	
	<sup>1</sup> Includes medical infirmary services																		
	<sup>2</sup> Includes nursing infirmary services																		

	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	89%	99%	84%	96%	76%	70%	96%		86%

5	Unscheduled Services	Ν
5.1	Sick Call Completed	1140
5.2	Injury Evaluations	136
5.3	Medical Add-Ons	54
5.4	Number of Patients with Non-Intake Lab Collection	237



# XIII. RNDC

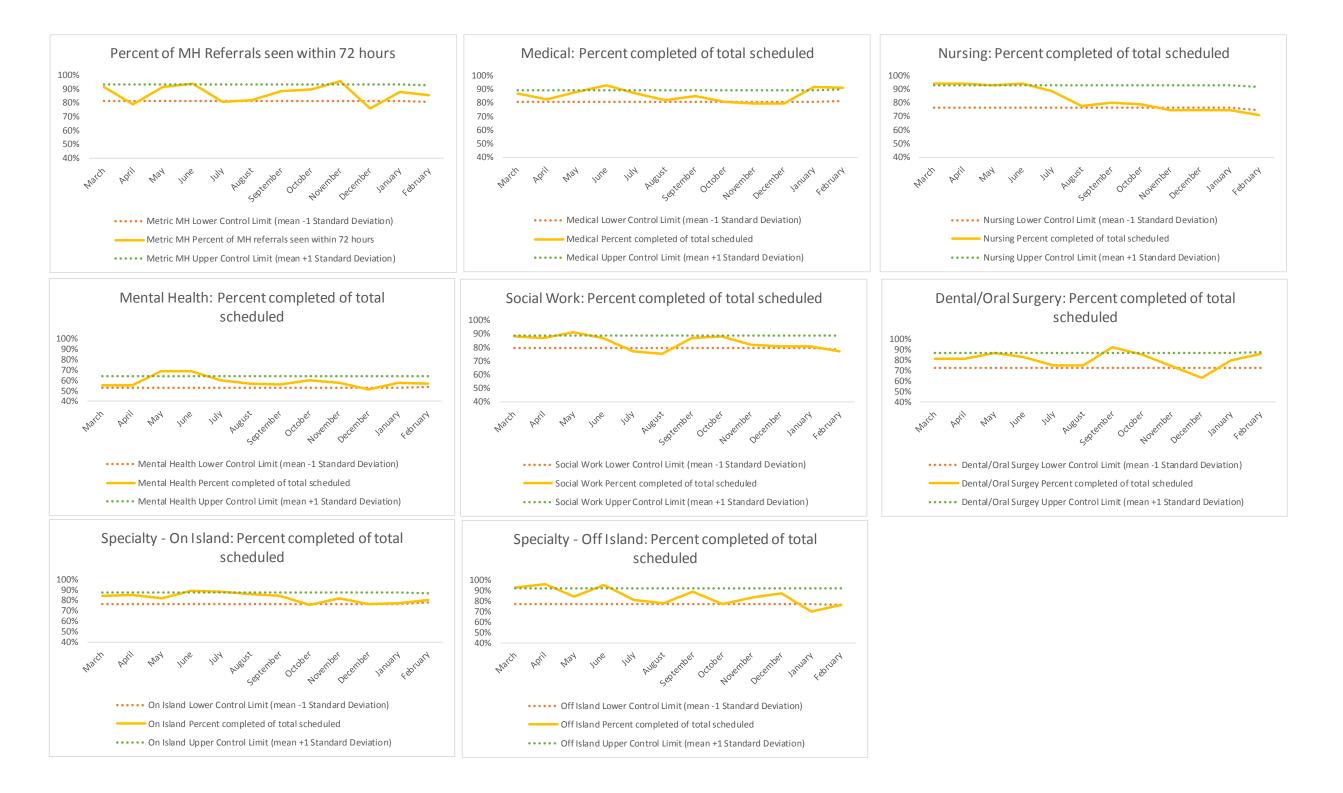
1	CHS Intakes (New Jail Admissions)	N
1.:	Completed CHS Intakes	209
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	Ν
2.	Referrals made to mental health service	43
2.	Referrals seen within 72 hours	37
2.	Percent seen within 72 hours	86%

Scheduled Services	Medical	l	Nur	rsing	Menta	l Health	Socia	l Work	Dental/O	ral Surgery		Clinic - On and		Clinic - Off and	Substance Use	То	otal
Service Outcomes	N	%	Ν	%	N	%	Ν	%	Ν	%	N	%	Ν	%	N %	Ν	%
Seen	102	67%	208	71%	667	42%	277	77%	78	72%	61	42%	8	28%		1401	52%
Refused & Verified	20	13%	0	0%	210	13%	0	0%	16	15%	54	38%	14	48%		314	12%
Not Produced by DOC	8	5%	71	24%	458	29%	68	19%	5	5%	18	13%	7	24%	Metric	635	24%
Out to Court	4	3%	10	3%	150	9%	16	4%	10	9%	4	3%	0	0%	Net	194	7%
Left Without Being Seen	0	0%	0	0%	11	1%	0	0%	0	0%	0	0%	0	0%	EUTUTE!	11	0%
Rescheduled by CHS	0	0%	5	2%	56	4%	0	0%	0	0%	7	5%	0	0%	EUT	68	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	•	0	N/A
No Longer Indicated	19	12%	0	0%	28	2%	0	0%	0	0%	0	0%	N/A	N/A		47	2%
Total Scheduled Services	153	100%	294	100%	1580	100%	361	100%	109	100%	144	100%	29	100%		2670	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	91%	71%	57%	77%	86%	80%	76%		65%

5	Unscheduled Services	N
5.1	Sick Call Completed	403
5.2	Injury Evaluations	350
5.3	Medical Add-Ons	34
5.4	Number of Patients with Non-Intake Lab Collection	95



# XIV. VCBC

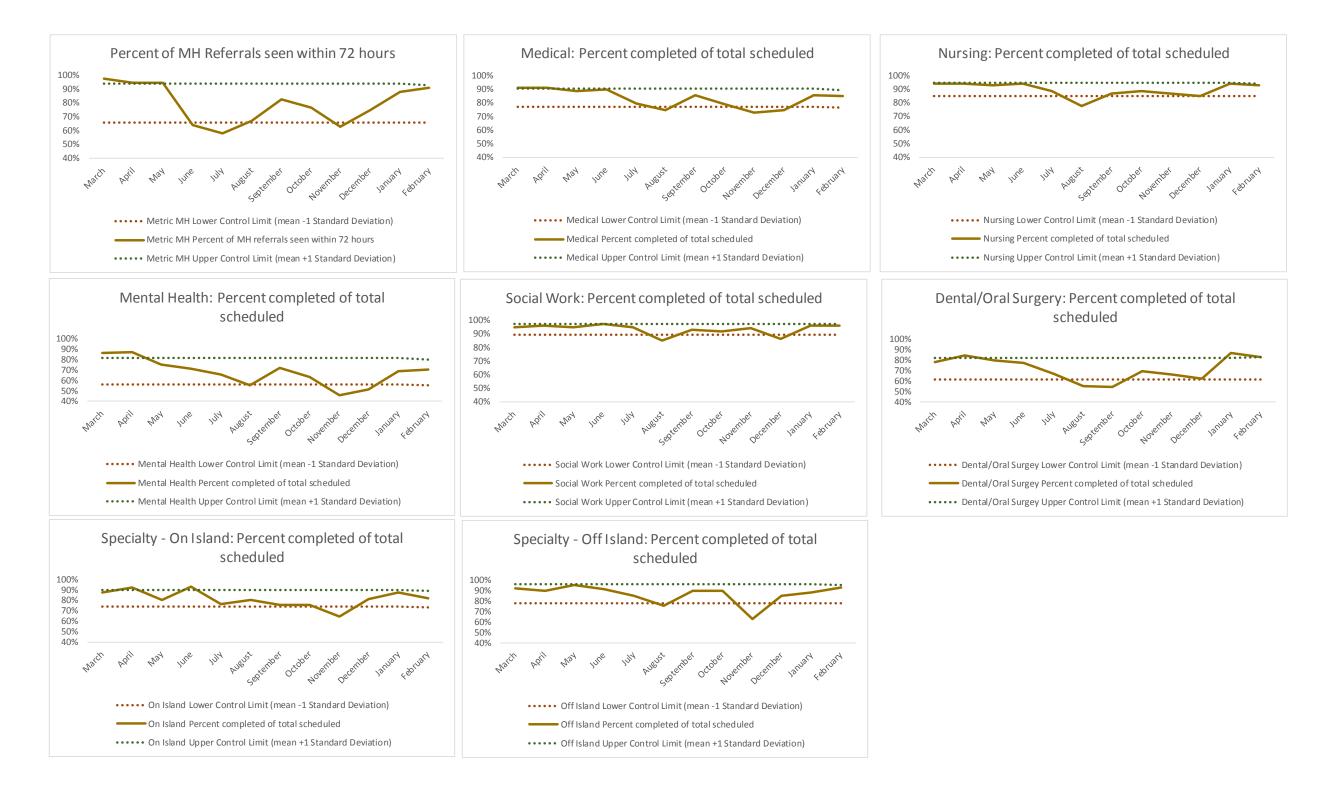
1	CHS Intakes (New Jail Admissions)	Ν
1.1	Completed CHS Intakes	546
1.2	Average time to completion once known to CHS (hours)	2.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	74
2.2	Referrals seen within 72 hours	67
2.3	Percent seen within 72 hours	91%

Scheduled Services	Medica	I	Nu	rsing	Menta	l Health	Social	Work	Dental/O	ral Surgery		Clinic - On and		Clinic - Off and	Substance Use	То	otal
Service Outcomes	N	%	Ν	%	N	%	Ν	%	Ν	%	Ν	%	Ν	%	N %	Ν	%
Seen	401	84%	808	90%	604	64%	330	95%	164	76%	57	41%	16	40%		2380	78%
Refused & Verified	1	0%	5	1%	51	5%	2	1%	16	7%	55	40%	21	53%	_	151	5%
Not Produced by DOC	40	8%	40	4%	92	10%	7	2%	14	6%	18	13%	3	8%	Metric	214	7%
Out to Court	1	0%	10	1%	60	6%	4	1%	17	8%	2	1%	0	0%	Mer	94	3%
Left Without Being Seen	3	1%	4	0%	13	1%	1	0%	4	2%	1	1%	0	0%	"e	26	1%
Rescheduled by CHS	26	5%	10	1%	112	12%	3	1%	1	0%	4	3%	0	0%	cuture	156	5%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	`	0	N/A
No Longer Indicated	5	1%	18	2%	7	1%	0	0%	1	0%	1	1%	N/A	N/A		32	1%
Total Scheduled Services	477	100%	895	100%	939	100%	347	100%	217	100%	138	100%	40	100%		3053	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	85%	93%	70%	96%	83%	82%	93%		84%

5	Unscheduled Services	N
5.1	Sick Call Completed	741
5.2	Injury Evaluations	90
5.3	Medical Add-Ons	269
5.4	Number of Patients with Non-Intake Lab Collection	146



# XV. WF

1	CHS Intakes (New Jail Admissions)	Ν
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

Scheduled Services	Medica	al	Nur	sing	Menta	l Health	Socia	l Work	Dental/O	ral Surgery		Clinic - On and		Clinic - Off and	Substance Use	Тс	otal
Service Outcomes	N	%	Ν	%	N	%	Ν	%	Ν	%	N	%	N	%	N %	Ν	%
Seen	10	91%	484	88%	62	78%	4	80%	0	0%	14	67%	2	100%		576	86%
Refused & Verified	0	0%	50	9%	4	5%	0	0%	0	0%	3	14%	0	0%		57	9%
Not Produced by DOC	0	0%	7	1%	7	9%	1	20%	0	0%	0	0%	0	0%	FUTUFE METIC	15	2%
Out to Court	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%		1	0%
Left Without Being Seen	0	0%	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%		1	0%
Rescheduled by CHS	0	0%	7	1%	4	5%	0	0%	0	0%	4	19%	0	0%		15	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	N/A
No Longer Indicated	1	9%	1	0%	1	1%	0	0%	0	0%	0	0%	N/A	N/A		3	0%
Total Scheduled Services	11	100%	550	100%	79	100%	5	100%	0	0%	21	100%	2	100%		668	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	100%	97%	85%	80%		81%	100%		95%

5	Unscheduled Services	N
5.1	Sick Call Completed	91
5.2	Injury Evaluations	17
5.3	Medical Add-Ons	11
5.4	Number of Patients with Non-Intake Lab Collection	43

