



# Correctional Health Services

## CHS Access Report: March 2019

Version: 04/08/2019

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Sick Call Completed	Number of sick call encounters completed by CHS.
5.2	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.3	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.4	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	2913
<b>1.2</b>	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	610
<b>2.2</b>	Referrals seen within 72 hours	569
<b>2.3</b>	Percent seen within 72 hours	93%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	4123	79%	8247	88%	13941	64%	6130	88%	1684	62%	1851	47%	297	42%	Future Metric			36273
Refused & Verified	99	2%	139	1%	1019	5%	16	0%	250	9%	958	24%	248	35%				2729	5%
Not Produced by DOC	772	15%	669	7%	3666	17%	617	9%	525	19%	732	19%	107	15%				7088	14%
Out to Court	70	1%	161	2%	1078	5%	151	2%	161	6%	206	5%	20	3%				1847	4%
Left Without Being Seen	13	0%	0	0%	169	1%	16	0%	17	1%	43	1%	0	0%				258	1%
Rescheduled by CHS	103	2%	138	1%	1569	7%	15	0%	63	2%	148	4%	7	1%				2043	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	28	4%				28	0%
No Longer Indicated	50	1%	50	1%	355	2%	0	0%	11	0%	14	0%	N/A	N/A				480	1%
<b>Total Scheduled Services</b>	<b>5230</b>	<b>100%</b>	<b>9404</b>	<b>100%</b>	<b>21797</b>	<b>100%</b>	<b>6945</b>	<b>100%</b>	<b>2711</b>	<b>100%</b>	<b>3952</b>	<b>100%</b>	<b>707</b>	<b>100%</b>				<b>50746</b>	<b>100%</b>
<b>N &amp; % Scheduled for Telehealth: 58 (10%)</b>																			

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	82%	90%	70%	88%	72%	71%	77%		<b>78%</b>

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	10423
<b>5.2</b>	Injury Evaluations	2557
<b>5.3</b>	Medical Add-Ons	1110
<b>5.4</b>	Number of Patients with Non-Intake Lab Collection	1710

#### IV. AMKC

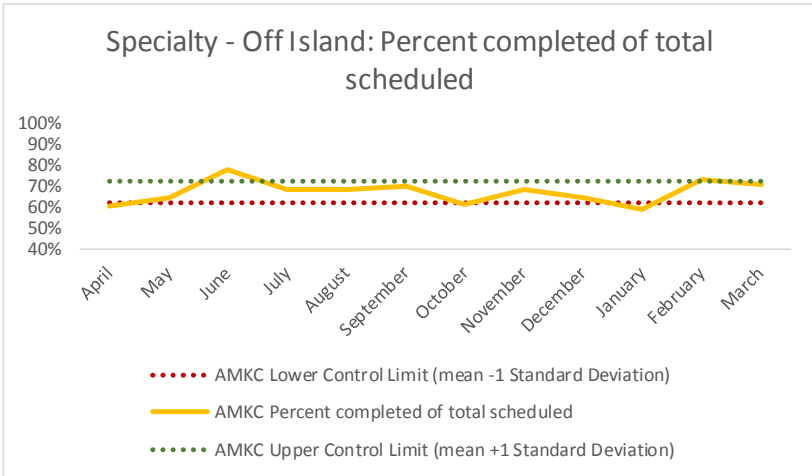
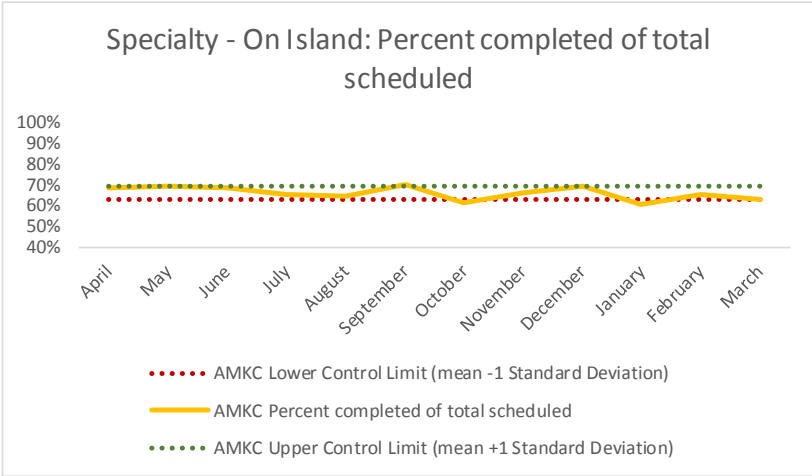
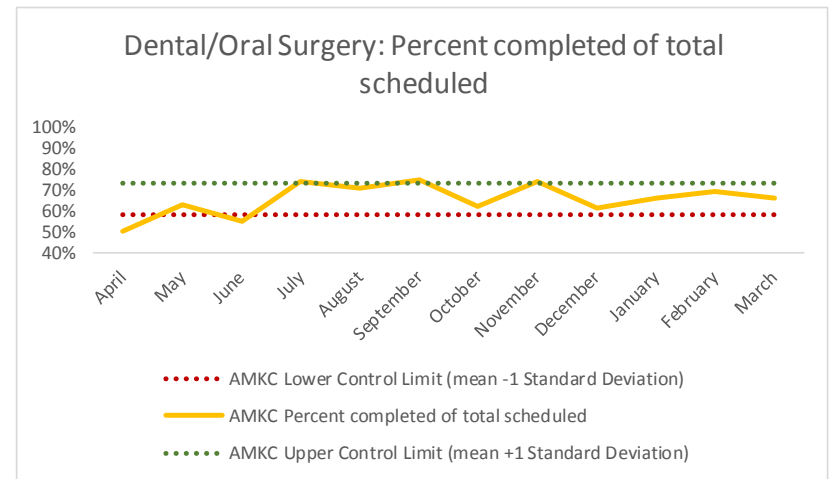
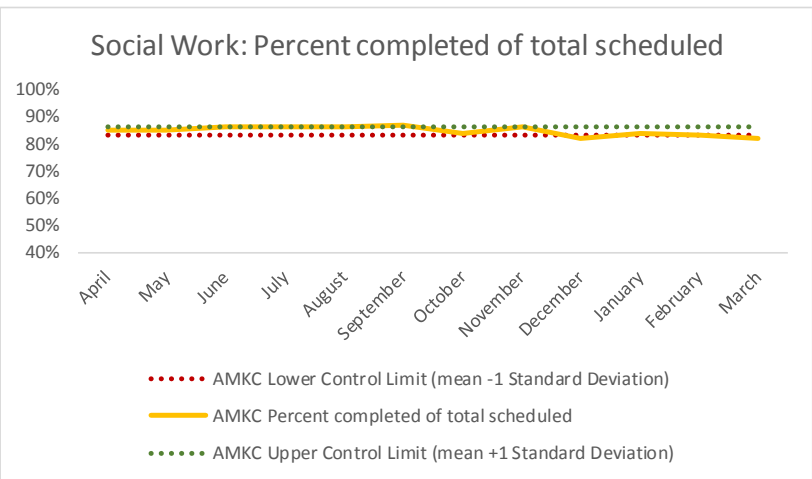
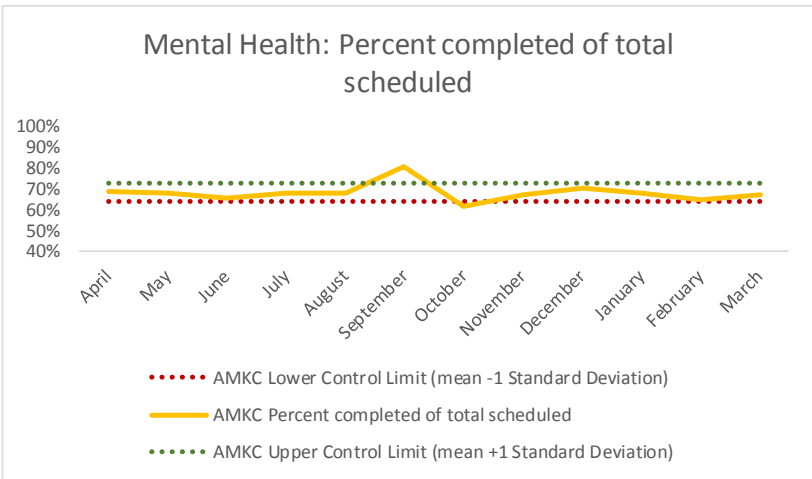
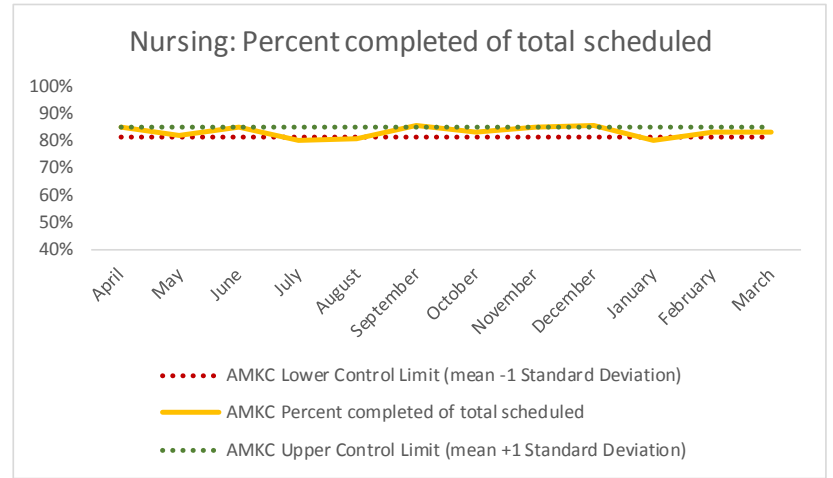
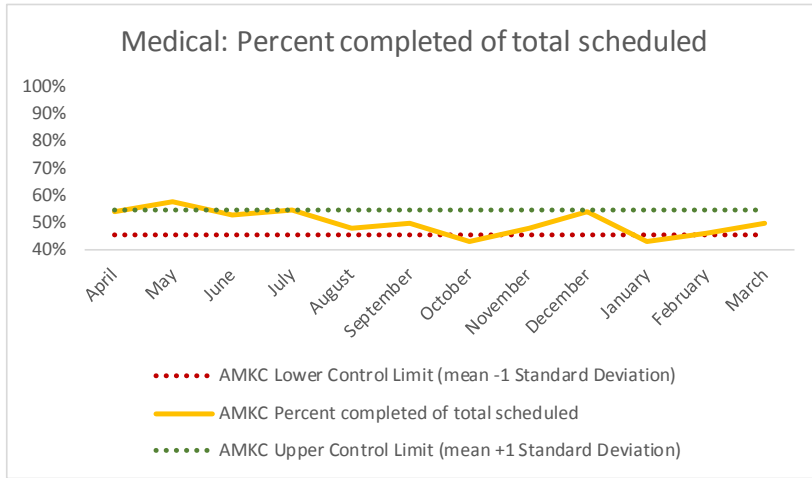
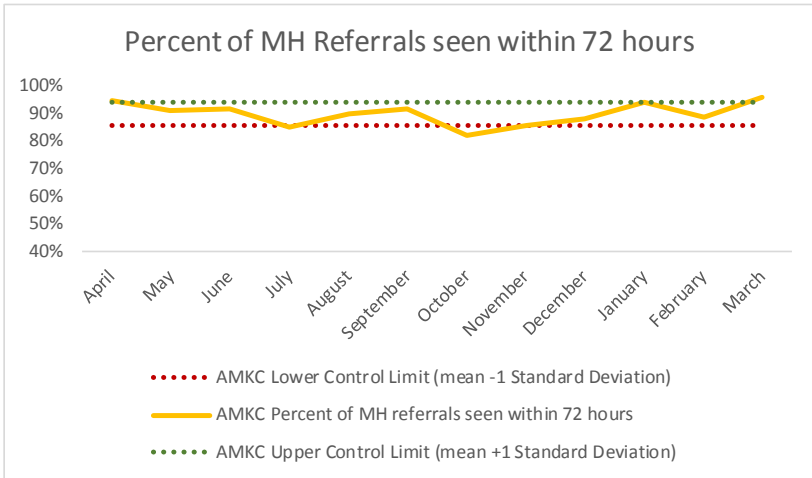
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	549
1.2	Average time to completion once known to CHS (hours)	6.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	137
2.2	Referrals seen within 72 hours	131
2.3	Percent seen within 72 hours	96%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	595	49%	2161	81%	4265	63%	1687	82%	249	54%	207	32%	77	45%	Future Metric	9241	66%	
Refused & Verified	11	1%	29	1%	140	2%	6	0%	55	12%	197	31%	45	26%	483		3%		
Not Produced by DOC	586	48%	355	13%	1156	17%	301	15%	94	20%	197	31%	42	24%	2731		19%		
Out to Court	1	0%	61	2%	249	4%	59	3%	37	8%	10	2%	2	1%	419		3%		
Left Without Being Seen	1	0%	0	0%	34	0%	8	0%	1	0%	10	2%	0	0%	54		0%		
Rescheduled by CHS	15	1%	46	2%	727	11%	2	0%	24	5%	20	3%	0	0%	834		6%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	4%	7		N/A		
No Longer Indicated	3	0%	14	1%	232	3%	0	0%	1	0%	4	1%	N/A	N/A	254		2%		
<b>Total Scheduled Services</b>	<b>1212</b>	<b>100%</b>	<b>2666</b>	<b>100%</b>	<b>6803</b>	<b>100%</b>	<b>2063</b>	<b>100%</b>	<b>461</b>	<b>100%</b>	<b>645</b>	<b>100%</b>	<b>173</b>	<b>100%</b>			<b>14023</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	50%	83%	67%	82%	66%	63%	71%		71%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	2311
5.2	Injury Evaluations	456
5.3	Medical Add-Ons	145
5.4	Number of Patients with Non-Intake Lab Collection	309



V. BKDC

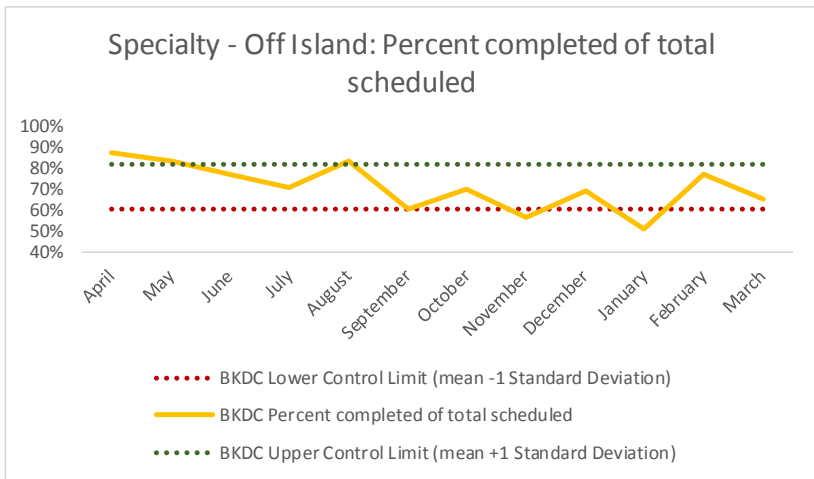
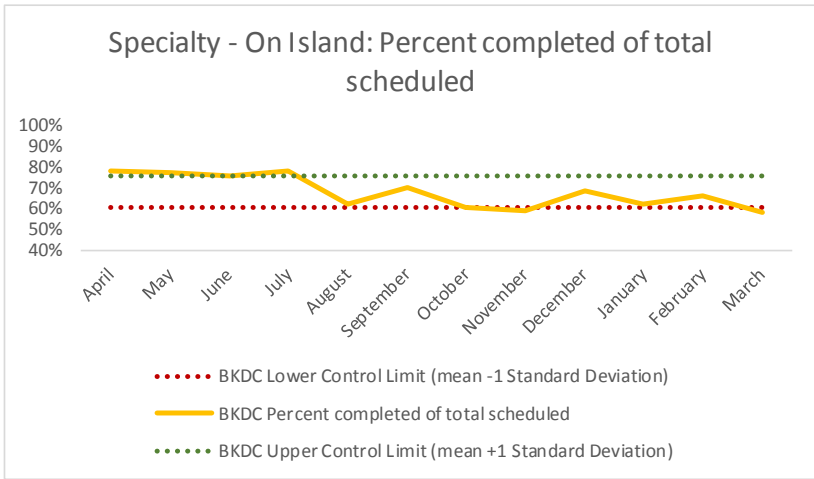
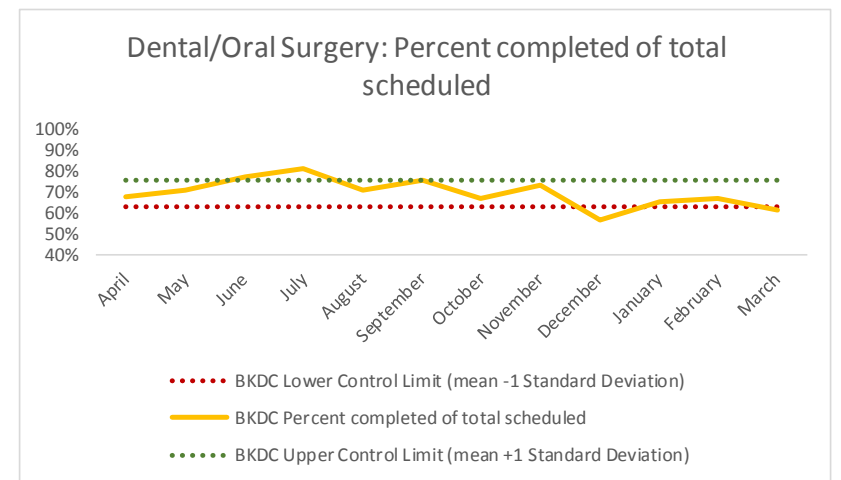
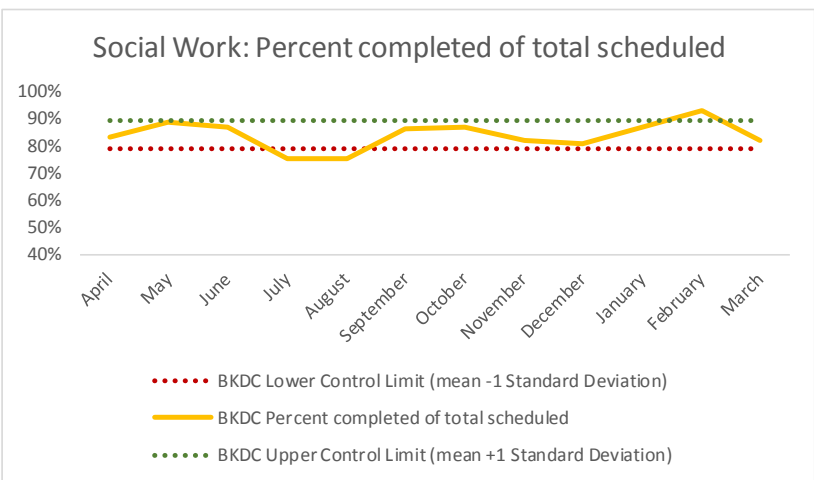
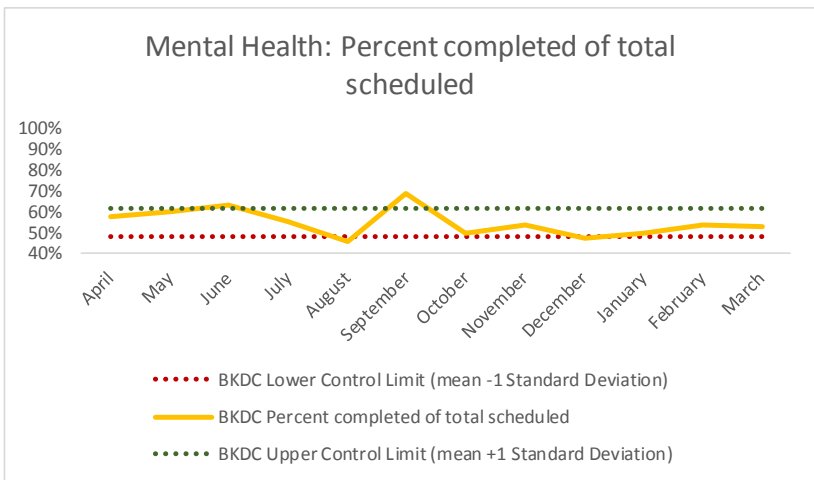
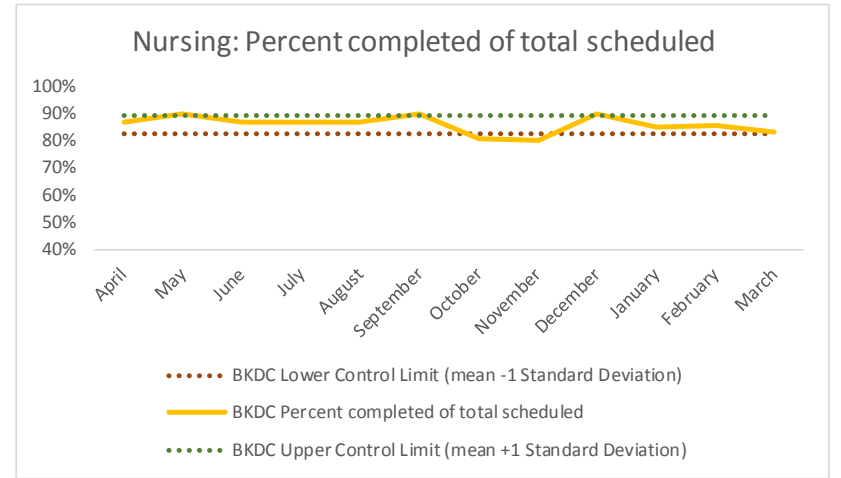
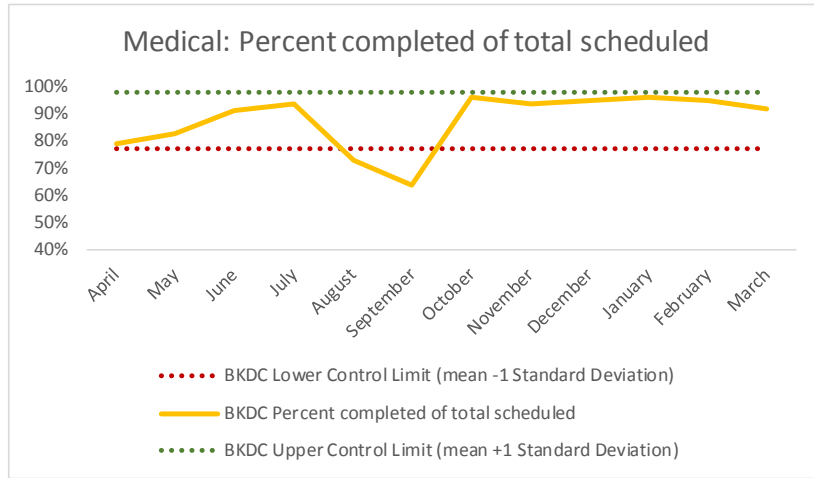
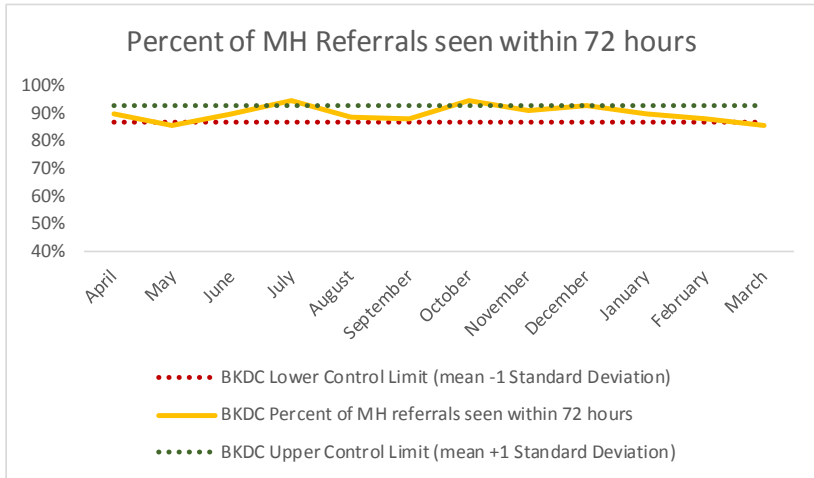
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	561
1.2	Average time to completion once known to CHS (hours)	2.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	35
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	86%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	163	91%	273	82%	608	46%	291	82%	142	56%	44	22%	9	29%	Future Metric			1530
Refused & Verified	2	1%	2	1%	94	7%	0	0%	13	5%	74	36%	11	35%				196	7%
Not Produced by DOC	0	0%	13	4%	367	27%	55	15%	81	32%	61	30%	9	29%				586	22%
Out to Court	0	0%	13	4%	106	8%	9	3%	8	3%	10	5%	1	3%				147	5%
Left Without Being Seen	4	2%	0	0%	40	3%	0	0%	0	0%	2	1%	0	0%				46	2%
Rescheduled by CHS	11	6%	32	10%	120	9%	0	0%	10	4%	12	6%	1	3%				186	7%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	0	0%	1	0%	1	0%	0	0%	1	0%	0	0%	N/A	N/A				3	0%
<b>Total Scheduled Services</b>	<b>180</b>	<b>100%</b>	<b>334</b>	<b>100%</b>	<b>1336</b>	<b>100%</b>	<b>355</b>	<b>100%</b>	<b>255</b>	<b>100%</b>	<b>203</b>	<b>100%</b>	<b>31</b>	<b>100%</b>			<b>2694</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	92%	83%	53%	82%	61%	58%	65%		64%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	559
5.2	Injury Evaluations	200
5.3	Medical Add-Ons	121
5.4	Number of Patients with Non-Intake Lab Collection	94





## VI. EMTC

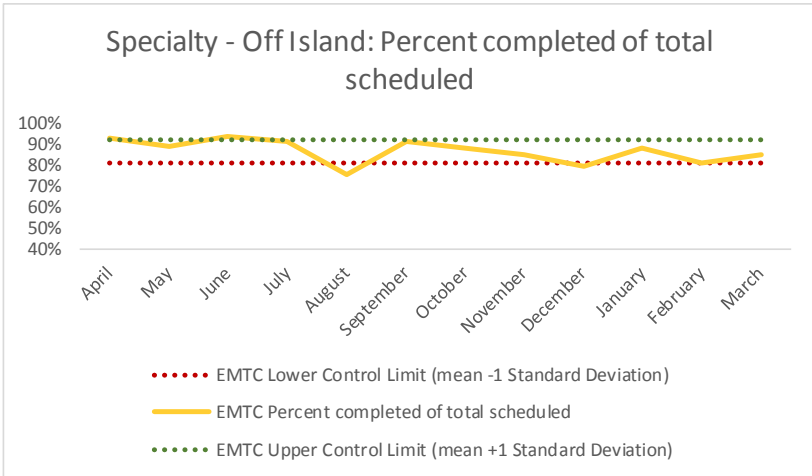
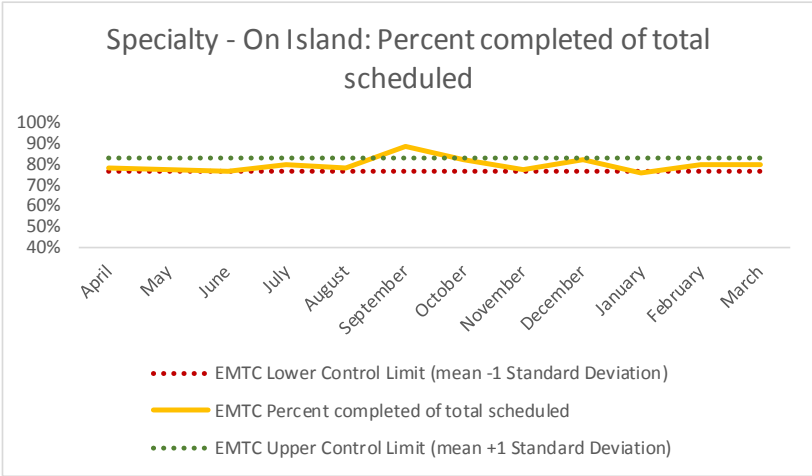
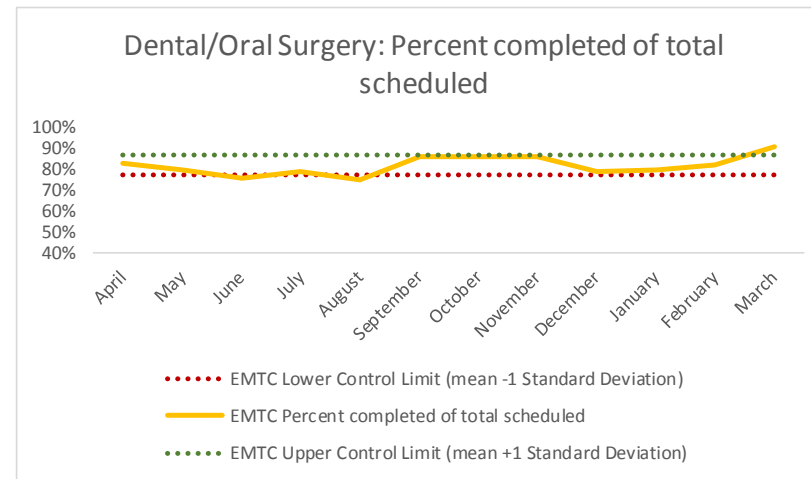
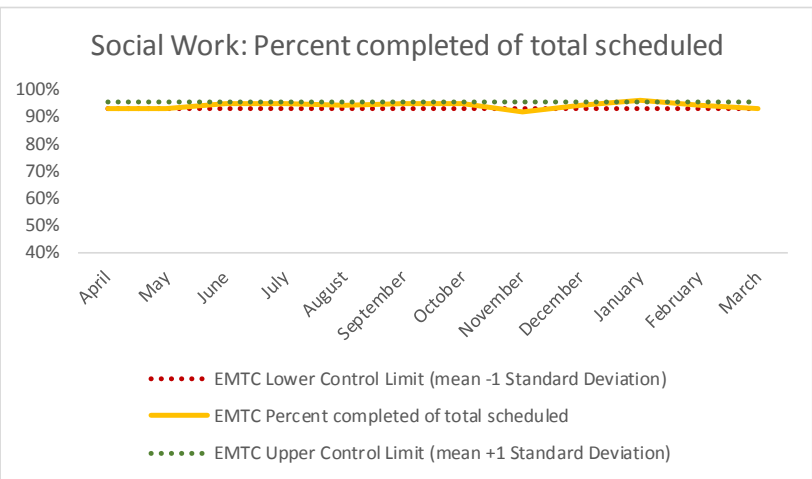
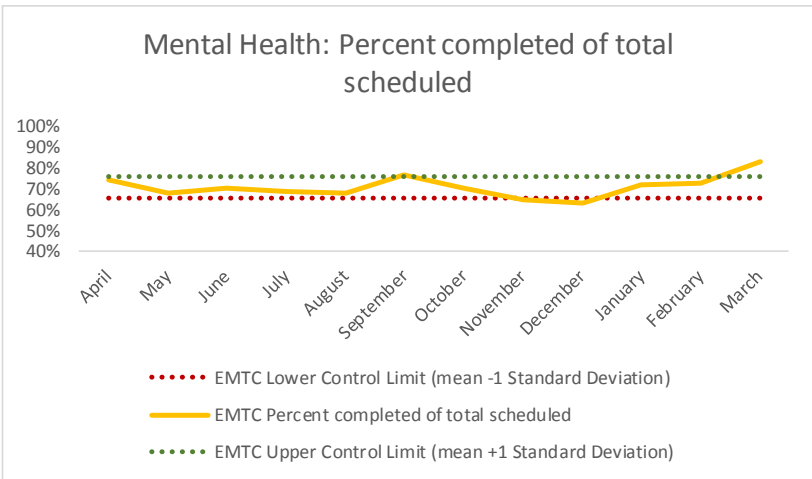
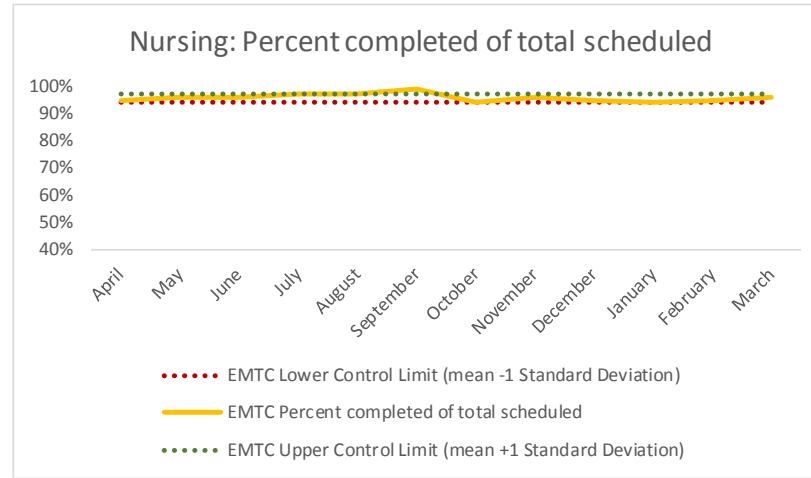
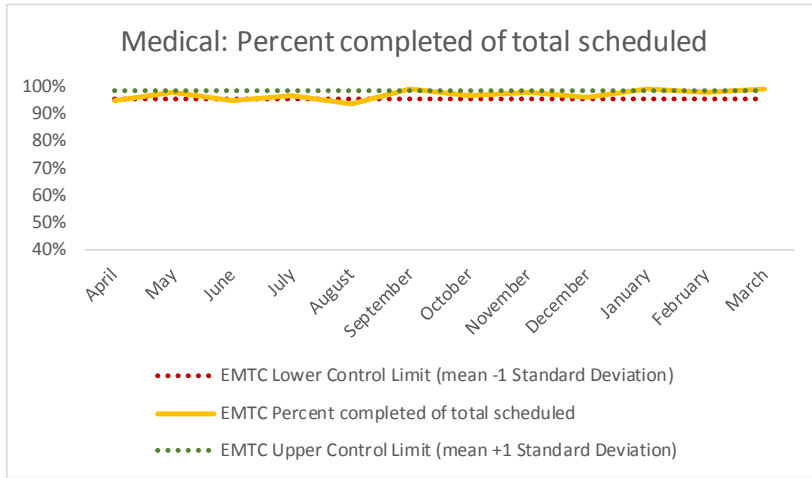
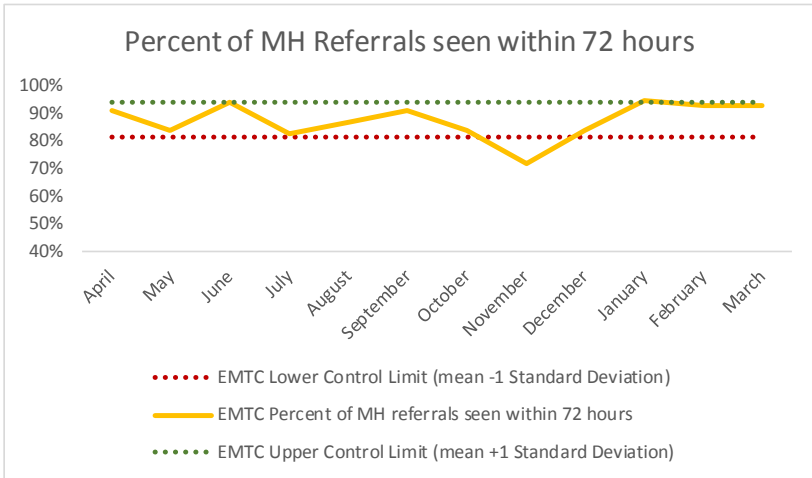
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	151
1.2	Average time to completion once known to CHS (hours)	3.6

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	75
2.2	Referrals seen within 72 hours	70
2.3	Percent seen within 72 hours	93%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	334	95%	485	95%	1138	73%	1264	92%	317	77%	211	51%	26	42%	Future Metric			3775
Refused & Verified	0	0%	4	1%	135	9%	3	0%	59	14%	117	28%	27	44%				345	7%
Not Produced by DOC	2	1%	6	1%	158	10%	101	7%	23	6%	61	15%	4	6%				355	8%
Out to Court	0	0%	1	0%	14	1%	0	0%	11	3%	6	1%	1	2%				33	1%
Left Without Being Seen	1	0%	0	0%	14	1%	0	0%	3	1%	7	2%	0	0%				25	1%
Rescheduled by CHS	1	0%	14	3%	82	5%	0	0%	0	0%	13	3%	1	2%				111	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	5%				3	N/A
No Longer Indicated	12	3%	0	0%	13	1%	0	0%	1	0%	0	0%	N/A	N/A				26	1%
<b>Total Scheduled Services</b>	<b>350</b>	<b>100%</b>	<b>510</b>	<b>100%</b>	<b>1554</b>	<b>100%</b>	<b>1368</b>	<b>100%</b>	<b>414</b>	<b>100%</b>	<b>415</b>	<b>100%</b>	<b>62</b>	<b>100%</b>				<b>4673</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99%	96%	83%	93%	91%	79%	85%		89%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	1120
5.2	Injury Evaluations	149
5.3	Medical Add-Ons	124
5.4	Number of Patients with Non-Intake Lab Collection	271



## VII. GRVC

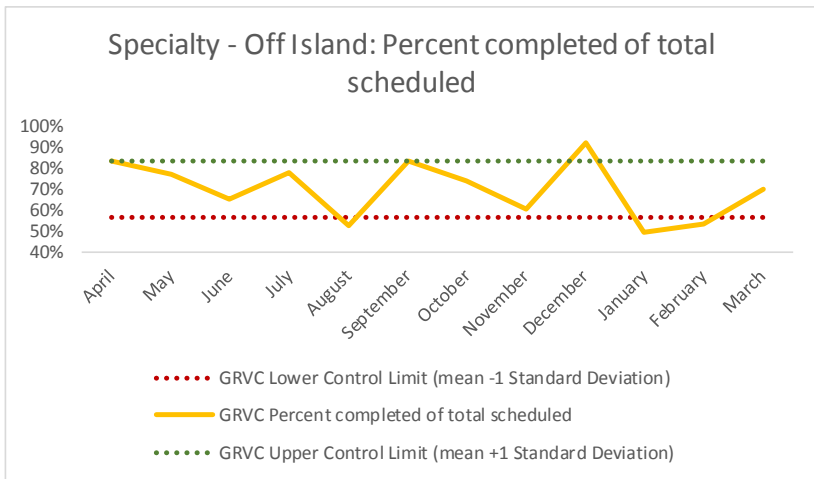
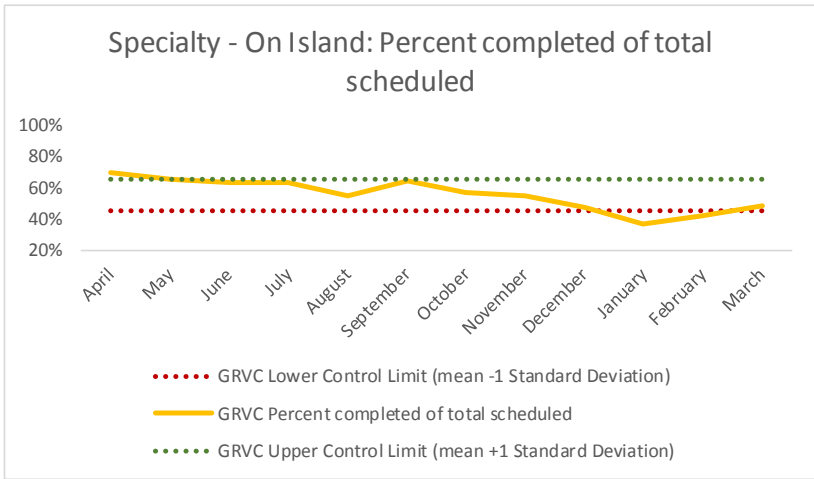
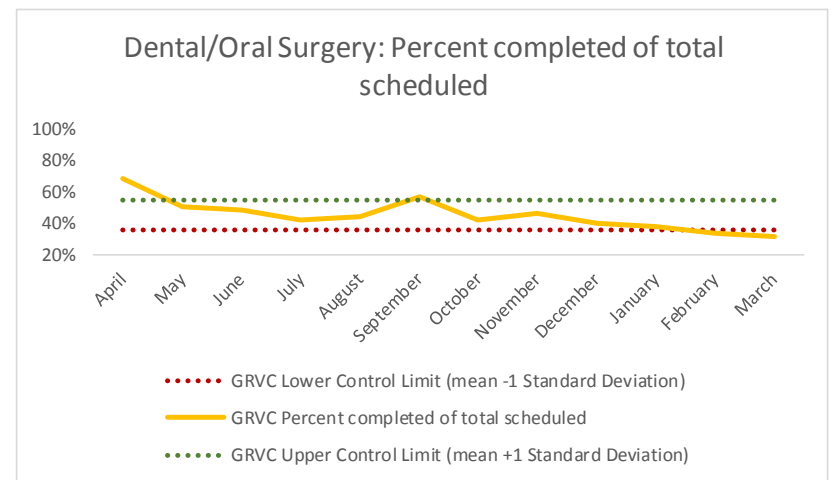
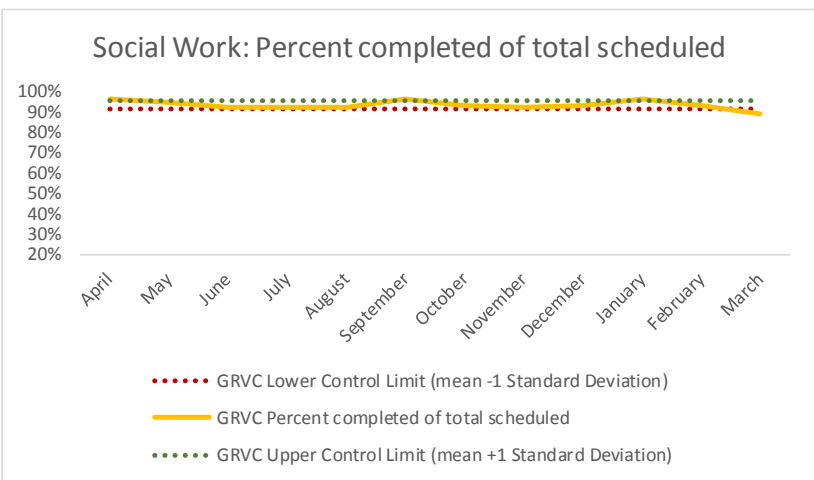
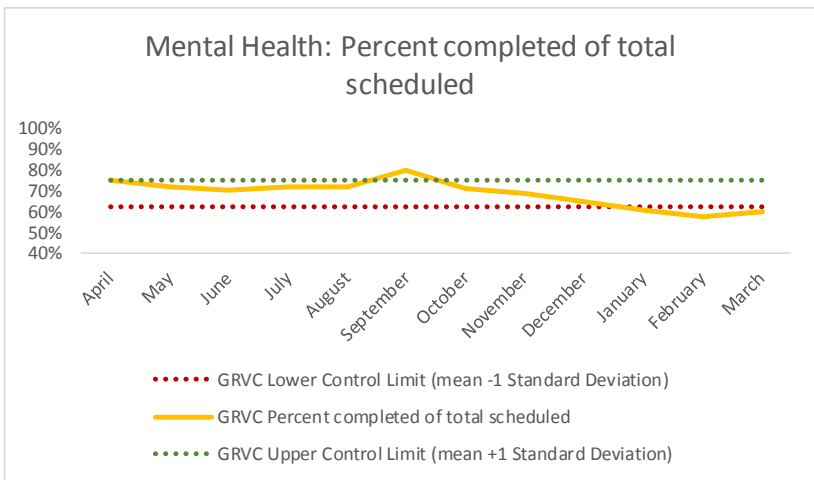
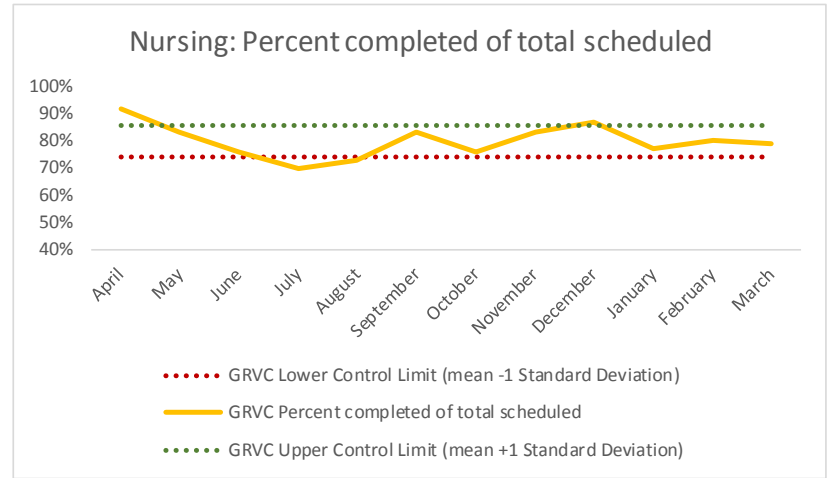
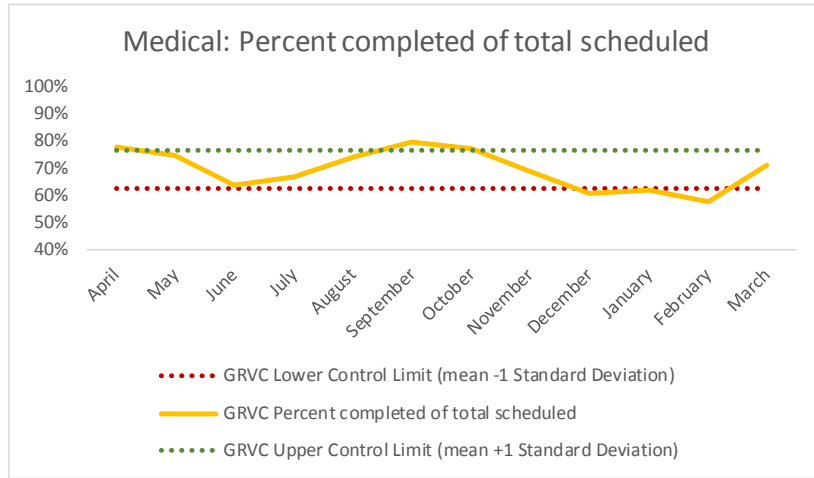
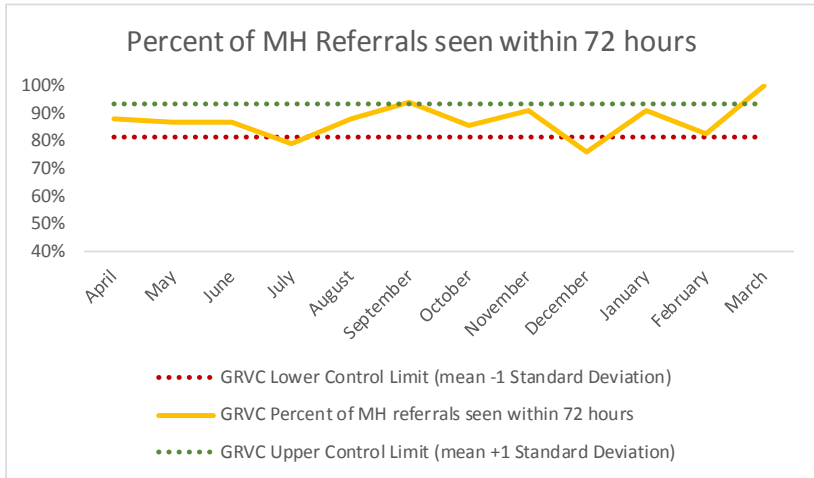
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	24
2.2	Referrals seen within 72 hours	24
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	171	66%	285	75%	1656	58%	469	88%	69	26%	77	26%	27	29%	Future Metric			2754
Refused & Verified	12	5%	13	3%	73	3%	3	1%	14	5%	66	22%	39	41%				220	5%
Not Produced by DOC	62	24%	55	15%	751	26%	44	8%	148	57%	123	41%	19	20%				1202	26%
Out to Court	4	2%	2	1%	122	4%	11	2%	13	5%	19	6%	6	6%				177	4%
Left Without Being Seen	0	0%	0	0%	18	1%	1	0%	1	0%	0	0%	0	0%				20	0%
Rescheduled by CHS	9	3%	23	6%	241	8%	2	0%	14	5%	13	4%	0	0%				302	6%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	3%				3	N/A
No Longer Indicated	1	0%	1	0%	15	1%	0	0%	2	1%	0	0%	N/A	N/A				19	0%
<b>Total Scheduled Services</b>	<b>259</b>	<b>100%</b>	<b>379</b>	<b>100%</b>	<b>2876</b>	<b>100%</b>	<b>530</b>	<b>100%</b>	<b>261</b>	<b>100%</b>	<b>298</b>	<b>100%</b>	<b>94</b>	<b>100%</b>			<b>4697</b>	<b>100%</b>	

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	71%	79%	60%	89%	32%	48%	70%		64%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	983
5.2	Injury Evaluations	368
5.3	Medical Add-Ons	105
5.4	Number of Patients with Non-Intake Lab Collection	86



## VIII. HOJC

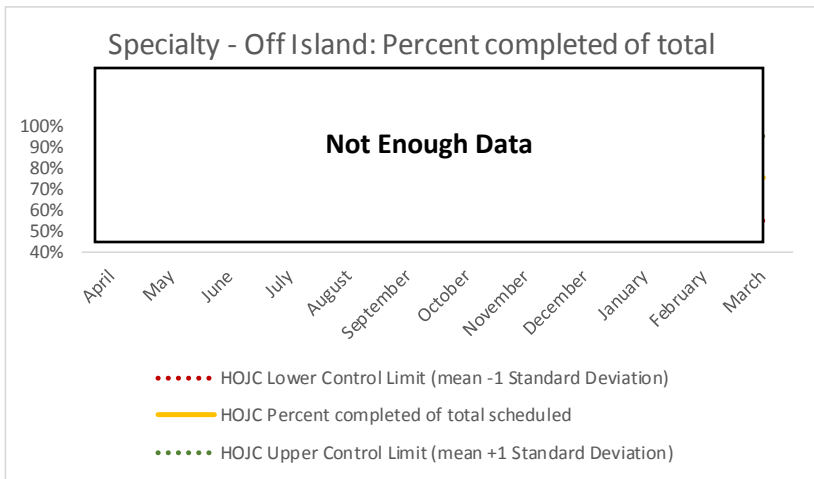
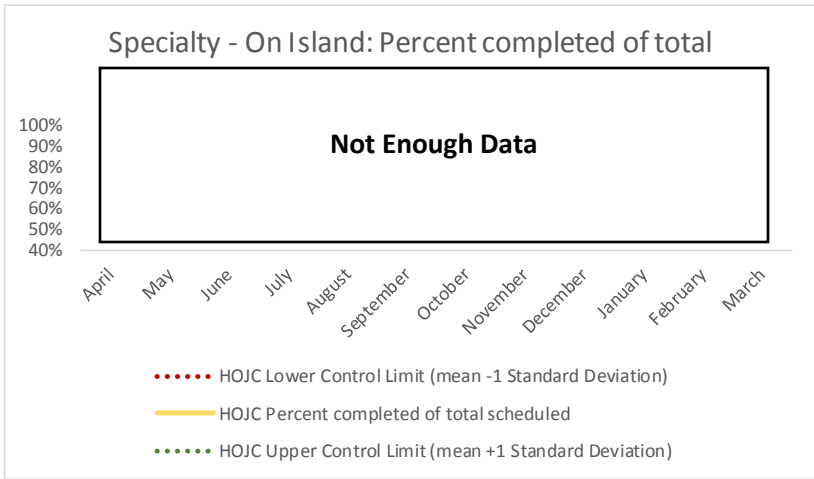
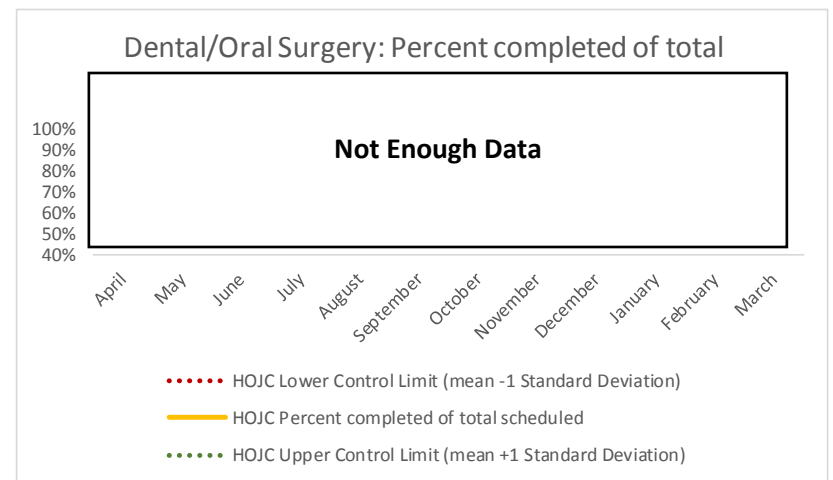
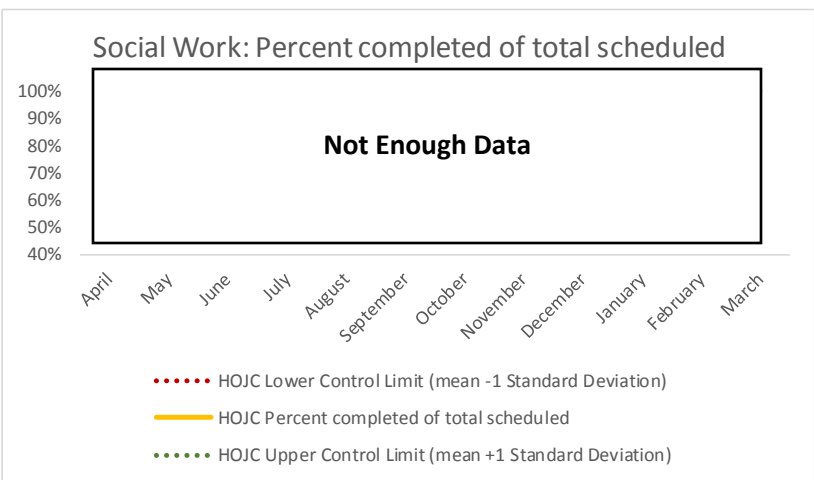
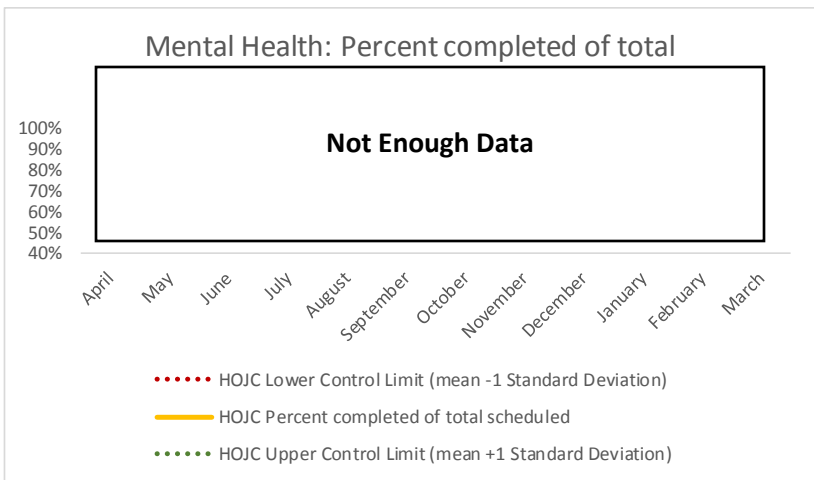
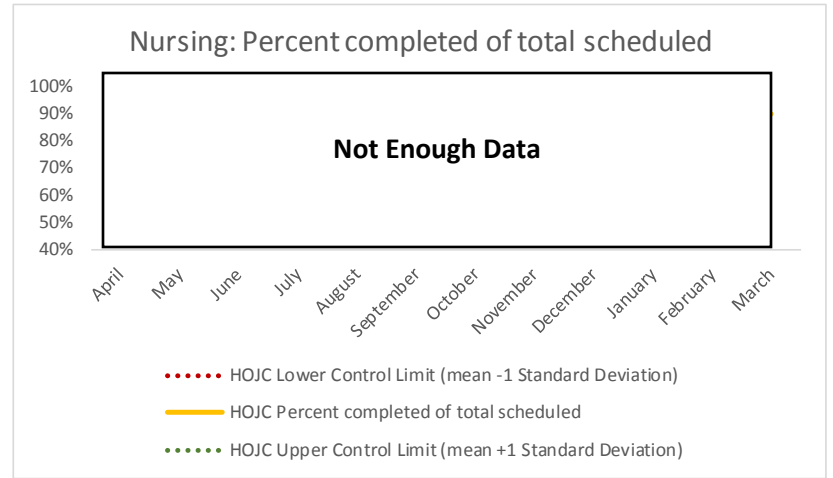
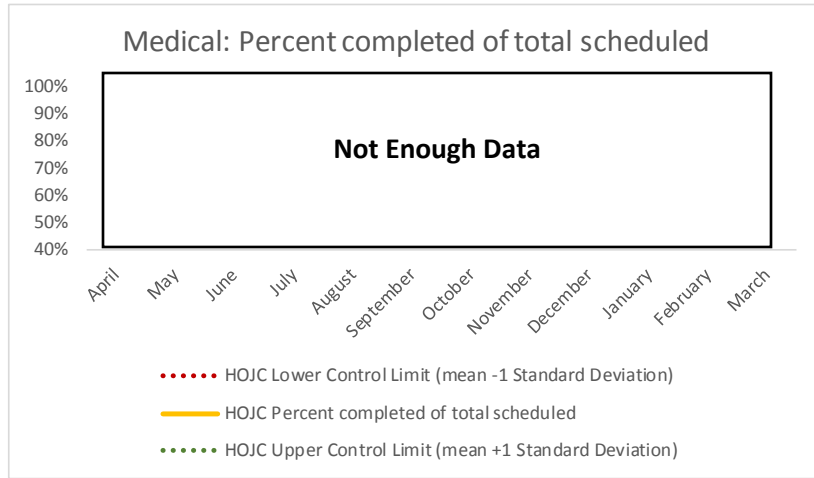
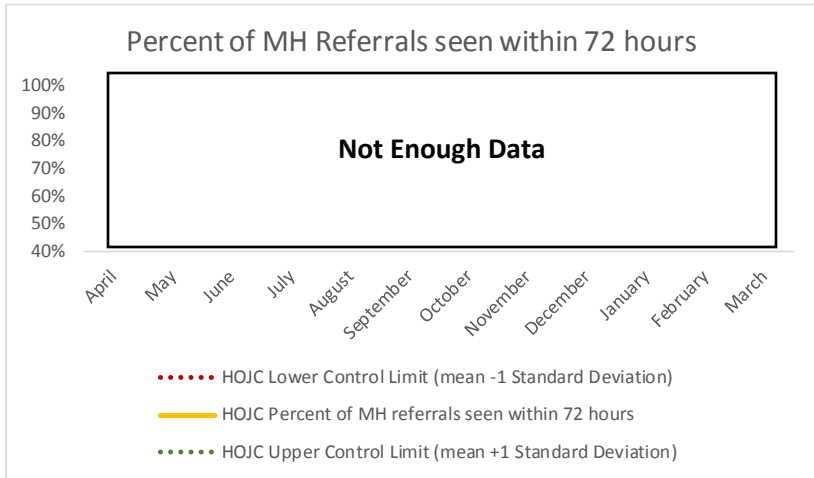
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	39
1.2	Average time to completion once known to CHS (hours)	14.3

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	17
2.2	Referrals seen within 72 hours	17
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	179	89%	189	84%	540	77%	220	100%	52	84%	0	0%	3	75%	Future Metric			1183	84%	
	Refused & Verified	0	0%	3	1%	31	4%	0	0%	3	5%	0	0%	0	0%				37	3%	
	Not Produced by DOC	5	2%	14	6%	89	13%	0	0%	4	6%	0	0%	1	100%				113	8%	
	Out to Court	1	0%	5	2%	30	4%	0	0%	3	5%	0	0%	0	0%				39	3%	
	Left Without Being Seen	0	0%	0	0%	2	0%	0	0%	0	0%	0	0%	0	0%				2	0%	
	Rescheduled by CHS	13	6%	2	1%	9	1%	1	0%	0	0%	0	0%	0	0%				25	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	3	1%	13	6%	1	0%	0	0%	0	0%	0	0%	N/A	N/A				17	1%	
	<b>Total Scheduled Services</b>	<b>201</b>	<b>100%</b>	<b>226</b>	<b>100%</b>	<b>702</b>	<b>100%</b>	<b>221</b>	<b>100%</b>	<b>62</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>4</b>	<b>175%</b>				<b>1416</b>	<b>100%</b>	
<sup>1</sup> Includes medical infirmary services																					
<sup>2</sup> Includes nursing infirmary services																					

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	90%	90%	81%	100%	89%	0%	75%		87%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	105
5.2	Injury Evaluations	182
5.3	Medical Add-Ons	39
5.4	Number of Patients with Non-Intake Lab Collection	10



IX. MDC

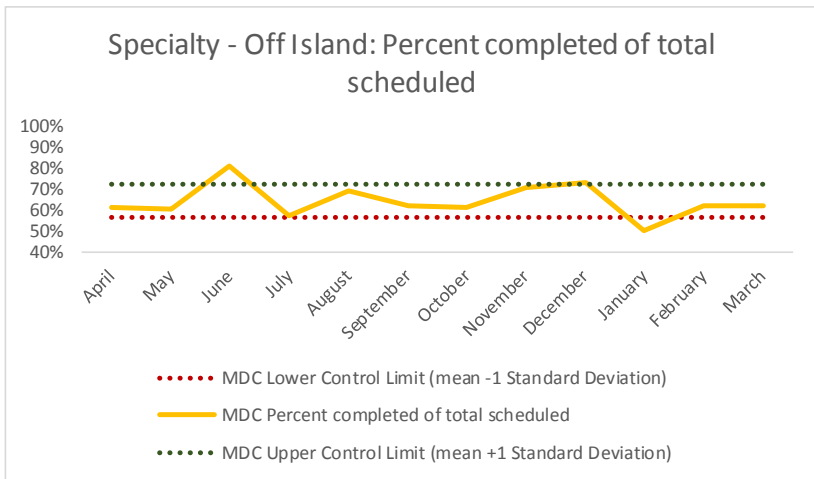
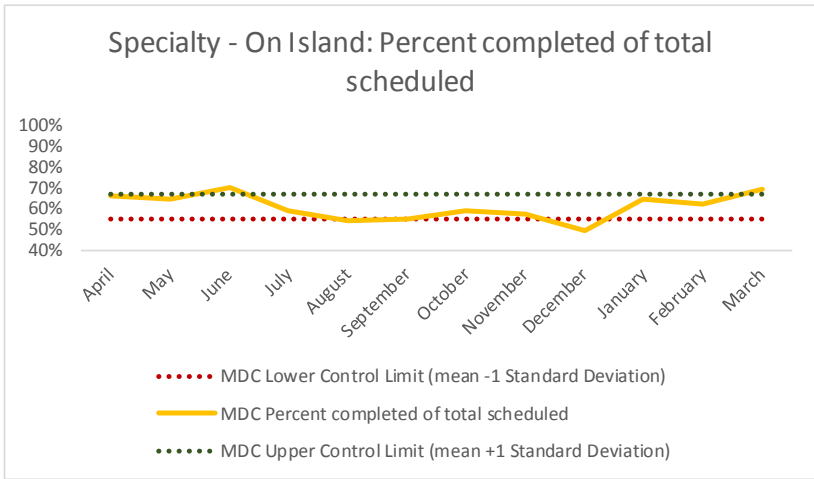
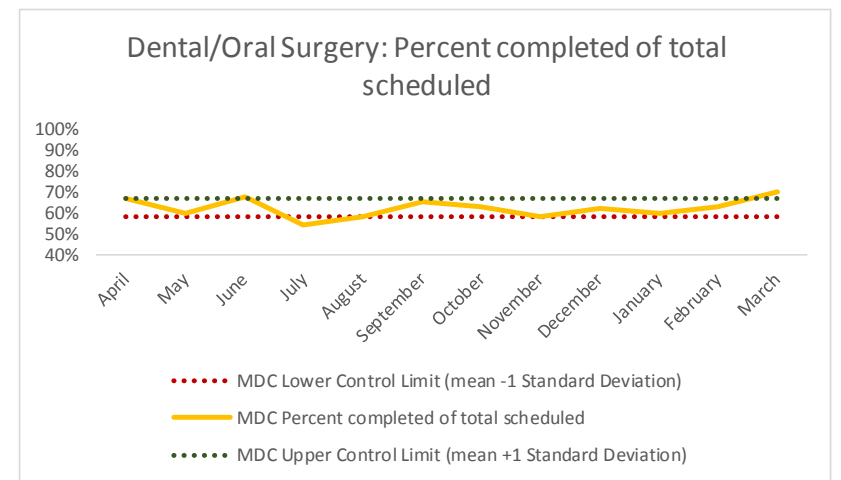
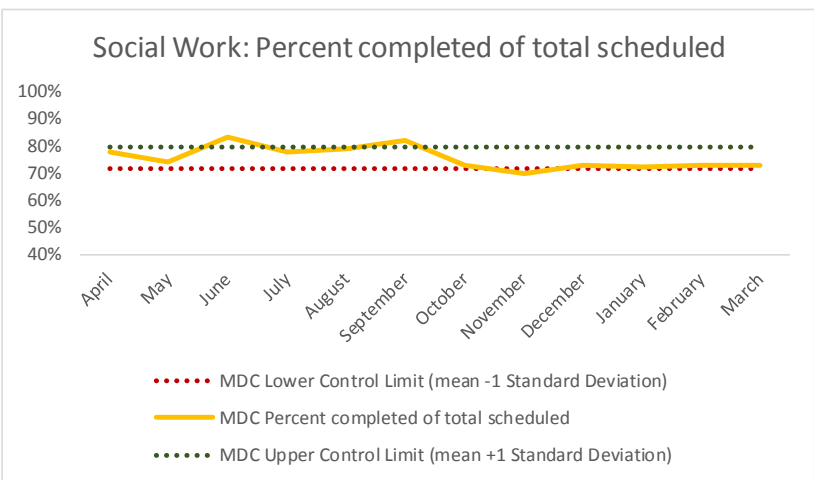
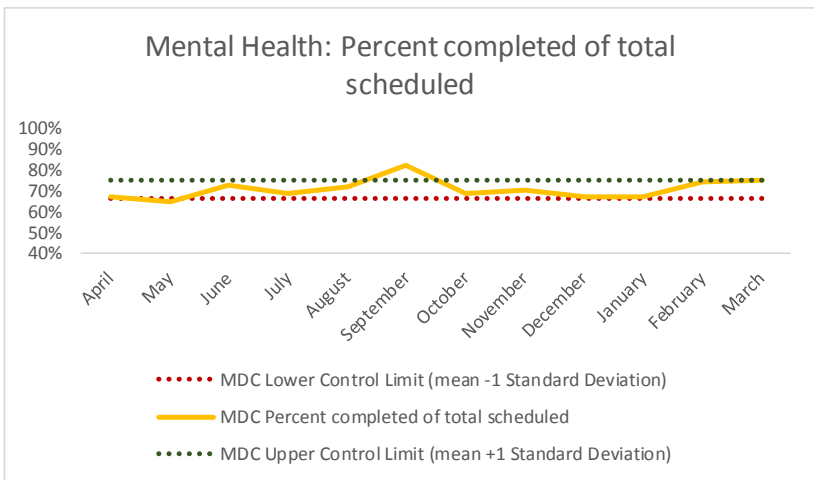
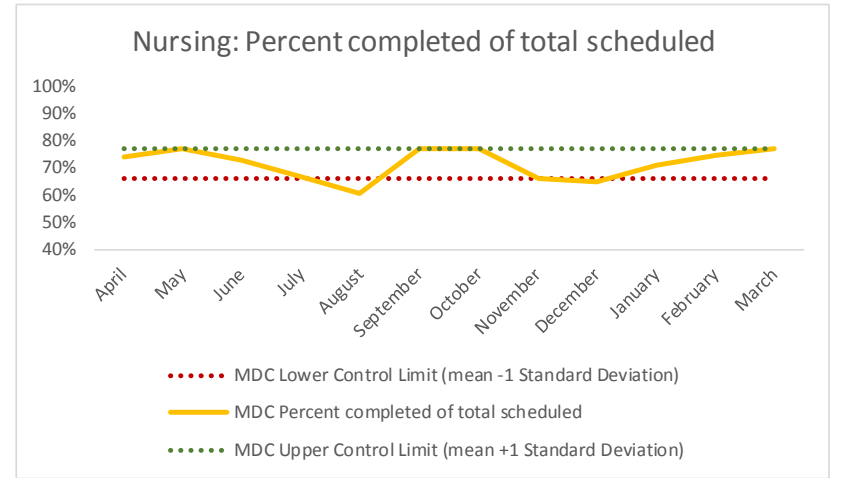
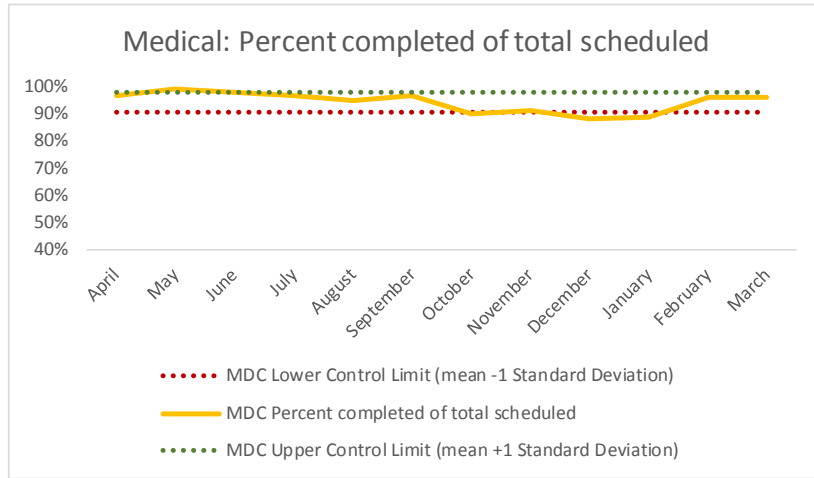
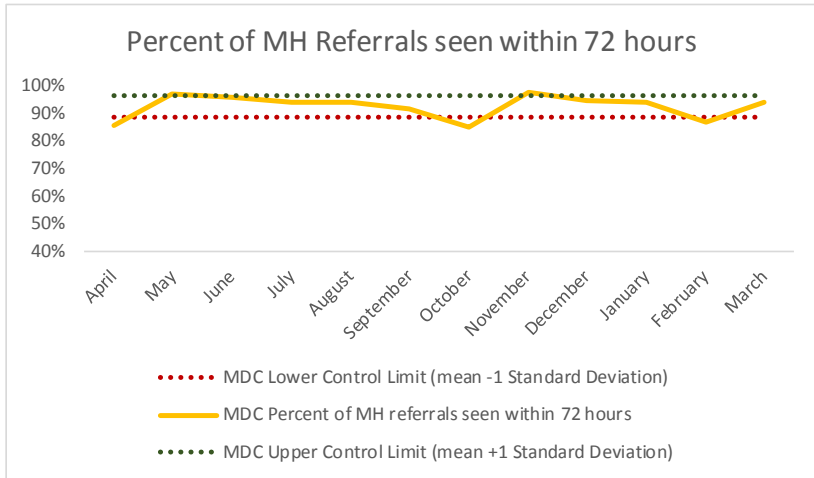
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	548
1.2	Average time to completion once known to CHS (hours)	2.1

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	48
2.2	Referrals seen within 72 hours	45
2.3	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	270	92%	531	75%	791	72%	246	73%	135	60%	110	43%	13	33%	Future Metric			2096
Refused & Verified	6	2%	10	1%	36	3%	0	0%	22	10%	64	25%	11	28%				149	5%
Not Produced by DOC	6	2%	117	17%	147	13%	60	18%	53	23%	60	24%	9	23%				452	15%
Out to Court	4	1%	41	6%	86	8%	26	8%	14	6%	10	4%	2	5%				183	6%
Left Without Being Seen	0	0%	0	0%	2	0%	4	1%	1	0%	2	1%	0	0%				9	0%
Rescheduled by CHS	1	0%	5	1%	39	4%	2	1%	0	0%	6	2%	0	0%				53	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	10%				4	N/A
No Longer Indicated	7	2%	1	0%	1	0%	0	0%	1	0%	1	0%	N/A	N/A				11	0%
<b>Total Scheduled Services</b>	<b>294</b>	<b>100%</b>	<b>705</b>	<b>100%</b>	<b>1102</b>	<b>100%</b>	<b>338</b>	<b>100%</b>	<b>226</b>	<b>100%</b>	<b>253</b>	<b>100%</b>	<b>39</b>	<b>100%</b>			<b>2957</b>	<b>100%</b>	

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	96%	77%	75%	73%	70%	69%	62%		76%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	754
5.2	Injury Evaluations	230
5.3	Medical Add-Ons	69
5.4	Number of Patients with Non-Intake Lab Collection	152





X. NIC

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	0

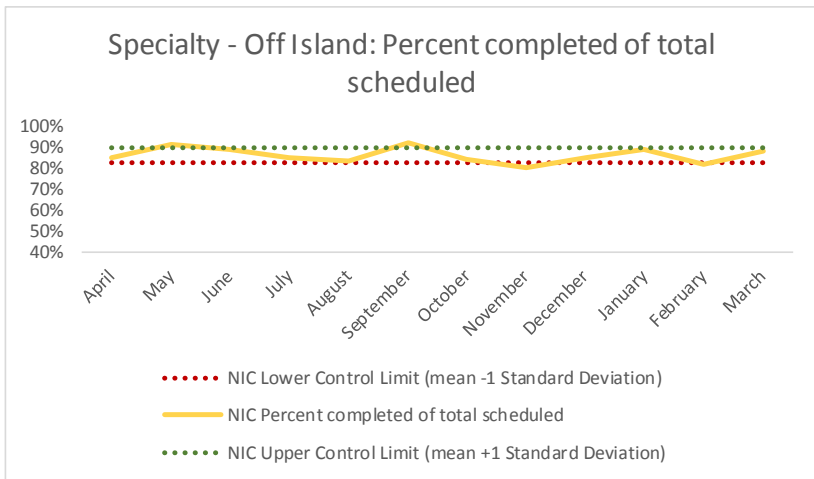
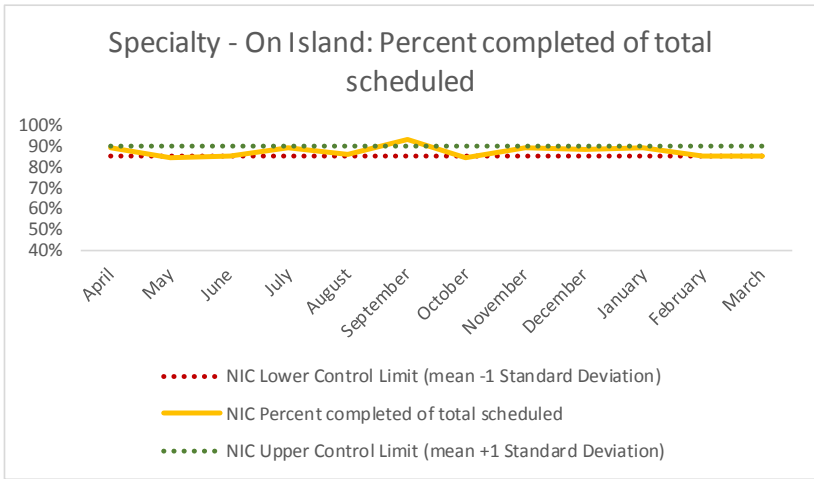
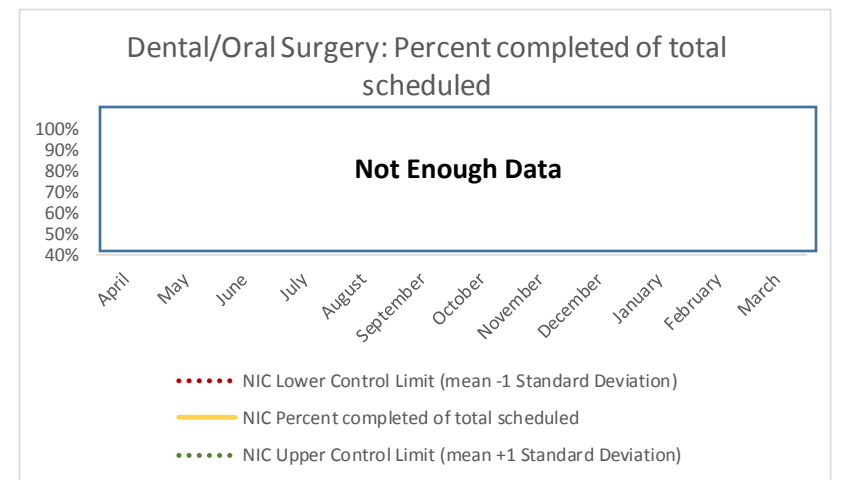
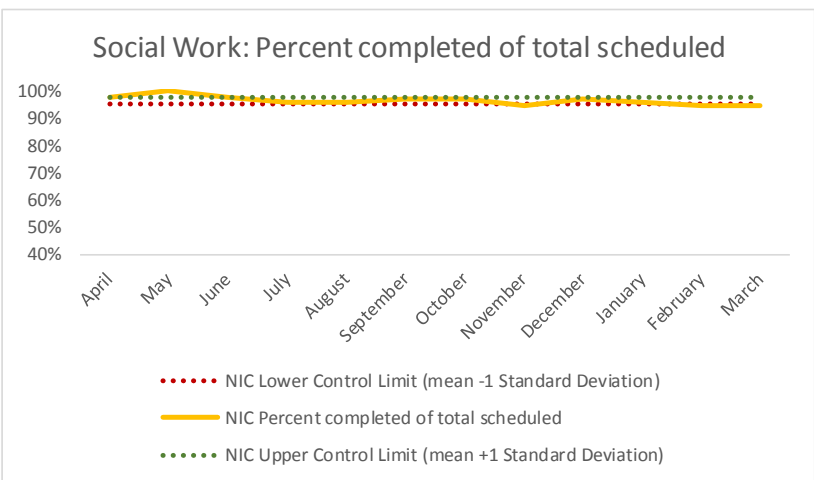
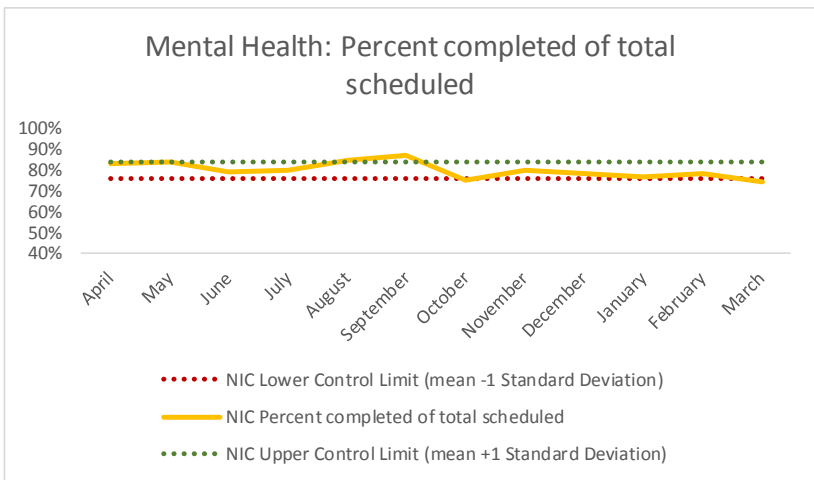
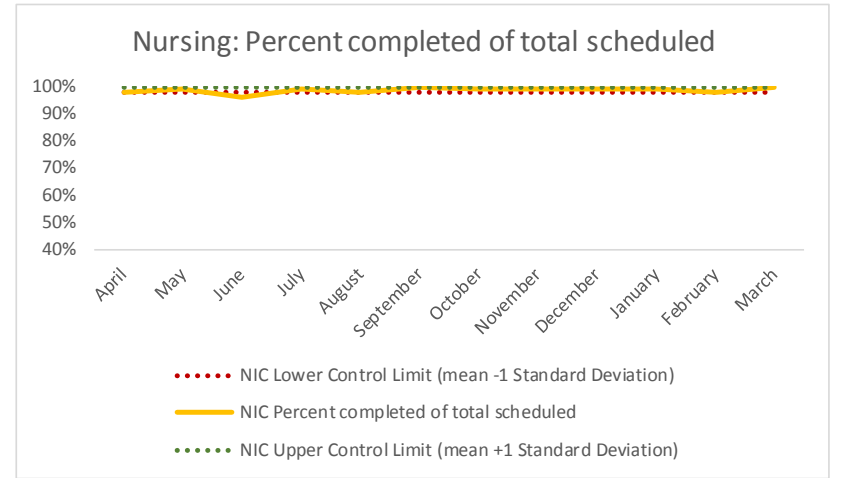
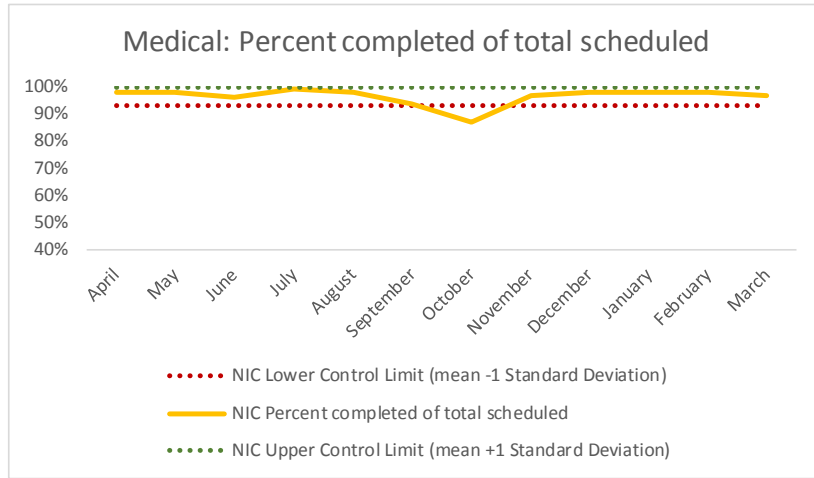
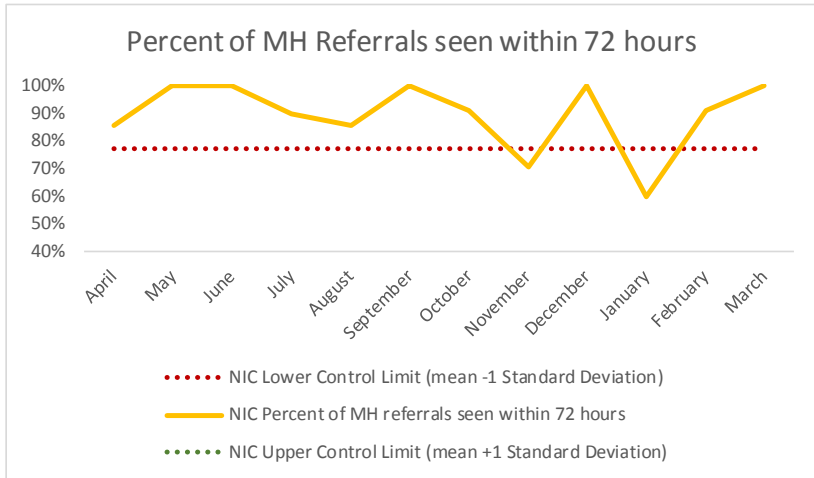
<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	10
2.2	Referrals seen within 72 hours	10
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	1068	96%	1098	97%	355	67%	102	95%	0	0%	453	71%	74	52%	Future Metric			3150	86%
Refused & Verified	14	1%	20	2%	24	5%	0	0%	0	0%	89	14%	52	36%				199	5%	
Not Produced by DOC	8	1%	1	0%	55	10%	2	2%	0	0%	55	9%	8	6%				129	4%	
Out to Court	14	1%	2	0%	29	6%	2	2%	0	0%	22	3%	2	1%				71	2%	
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
Rescheduled by CHS	8	1%	2	0%	52	10%	1	1%	0	0%	21	3%	1	1%				85	2%	
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	4%				6	N/A
No Longer Indicated	4	0%	5	0%	12	2%	0	0%	0	0%	0	0%	N/A	N/A				21	1%	
<b>Total Scheduled Services</b>	<b>1116</b>	<b>100%</b>	<b>1128</b>	<b>100%</b>	<b>527</b>	<b>100%</b>	<b>107</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>640</b>	<b>100%</b>	<b>143</b>	<b>100%</b>				<b>3661</b>	<b>100%</b>	

<sup>1</sup>Includes medical infirmary services  
<sup>2</sup>Includes nursing infirmary services

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	97%	100%	74%	95%		85%	88%		92%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	770
5.2	Injury Evaluations	57
5.3	Medical Add-Ons	74
5.4	Number of Patients with Non-Intake Lab Collection	138



XI. OBCC

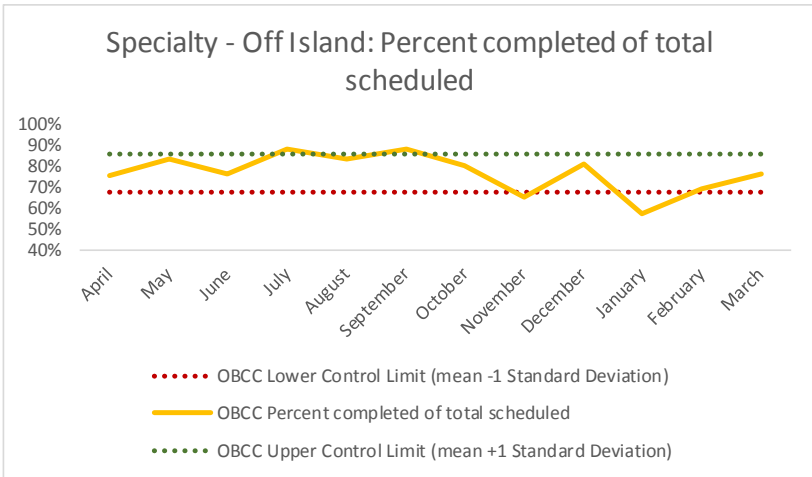
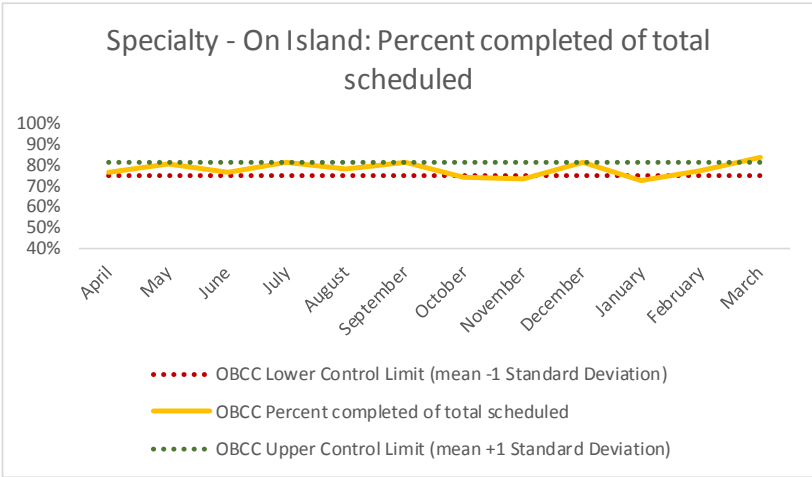
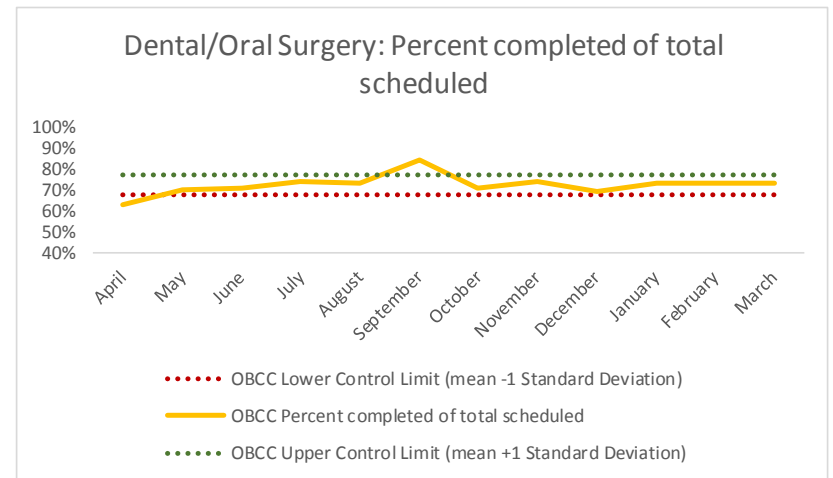
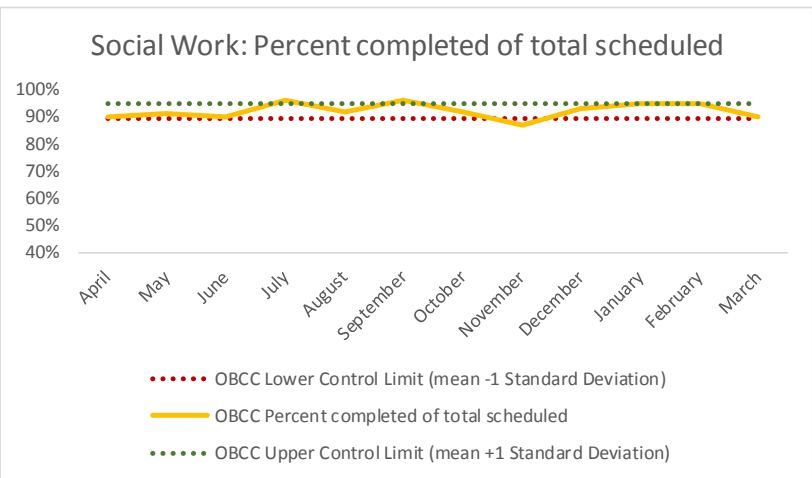
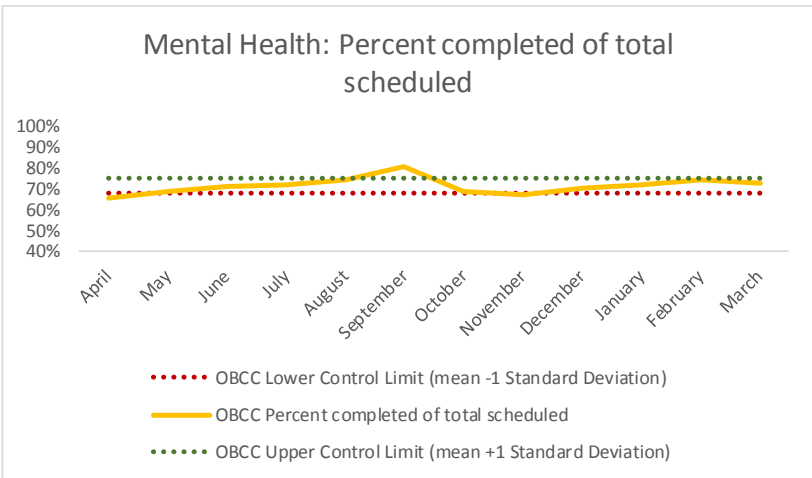
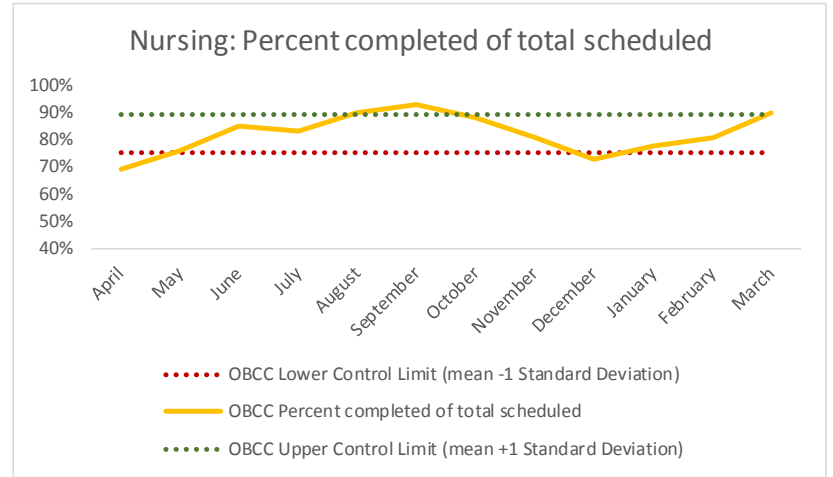
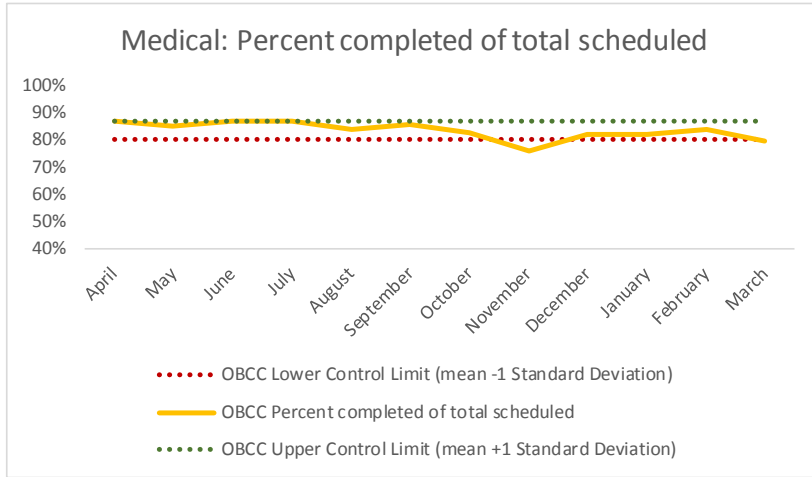
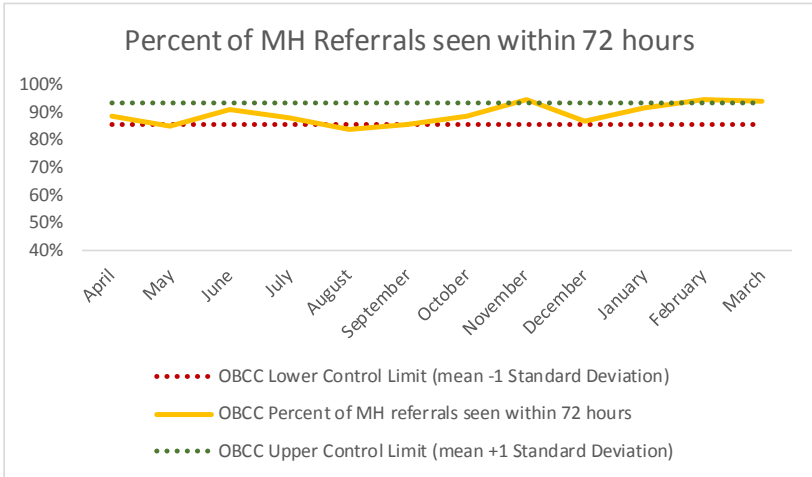
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	2
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	35
2.2	Referrals seen within 72 hours	33
2.3	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	227	75%	135	86%	1293	68%	234	90%	237	66%	120	47%	25	42%	Future Metric			2271
Refused & Verified	10	3%	4	3%	80	4%	0	0%	26	7%	92	36%	20	34%				232	7%
Not Produced by DOC	47	16%	9	6%	281	15%	13	5%	74	21%	26	10%	8	14%				458	14%
Out to Court	7	2%	3	2%	99	5%	13	5%	21	6%	11	4%	1	2%				155	5%
Left Without Being Seen	1	0%	0	0%	26	1%	0	0%	1	0%	0	0%	0	0%				28	1%
Rescheduled by CHS	5	2%	3	2%	105	6%	0	0%	0	0%	7	3%	2	3%				122	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	5%				3	N/A
No Longer Indicated	6	2%	3	2%	24	1%	0	0%	0	0%	0	0%	N/A	N/A				33	1%
<b>Total Scheduled Services</b>	<b>303</b>	<b>100%</b>	<b>157</b>	<b>100%</b>	<b>1908</b>	<b>100%</b>	<b>260</b>	<b>100%</b>	<b>359</b>	<b>100%</b>	<b>256</b>	<b>100%</b>	<b>59</b>	<b>100%</b>				<b>3302</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	80%	90%	73%	90%	73%	83%	76%		77%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	1130
5.2	Injury Evaluations	254
5.3	Medical Add-Ons	46
5.4	Number of Patients with Non-Intake Lab Collection	98



## XII. RMSC

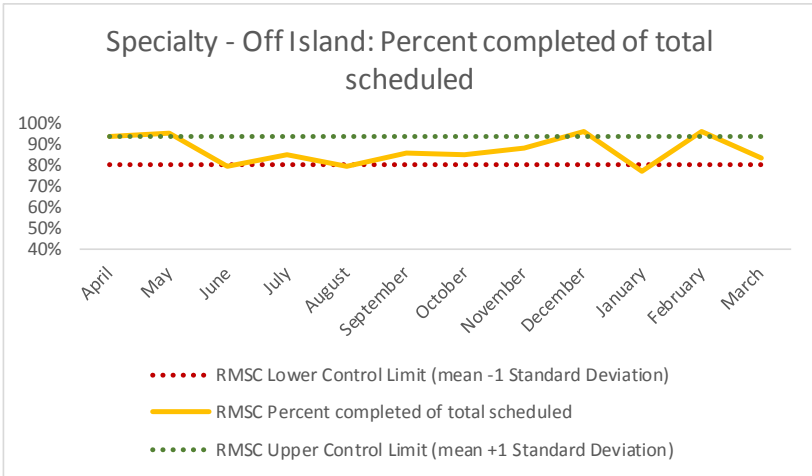
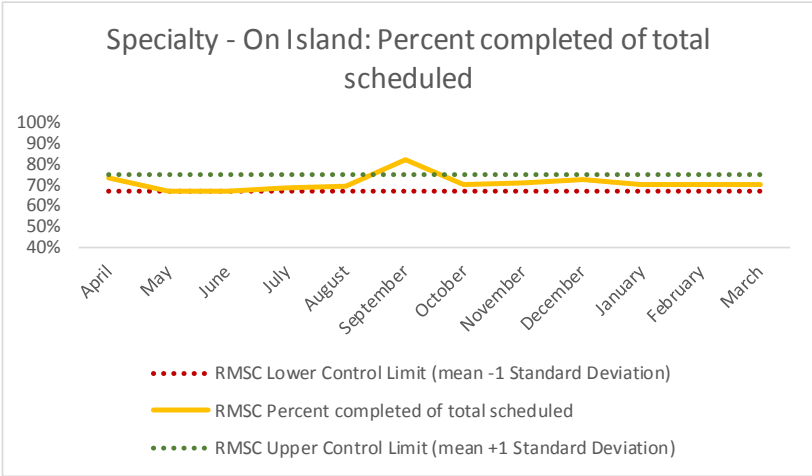
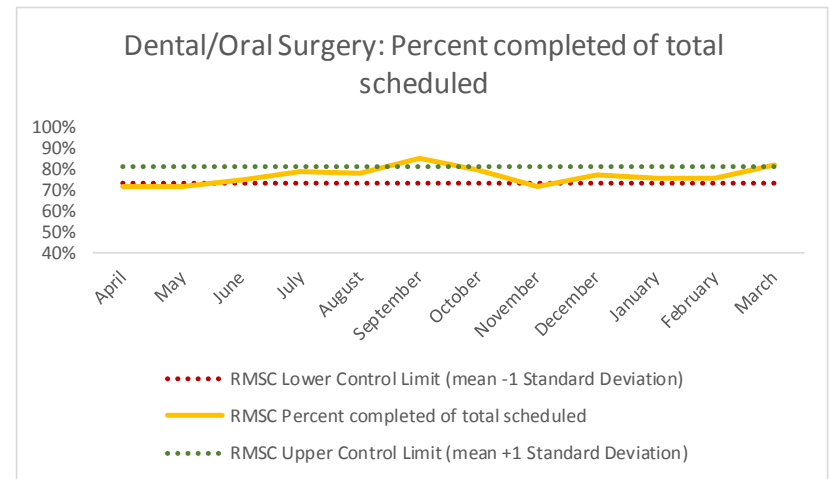
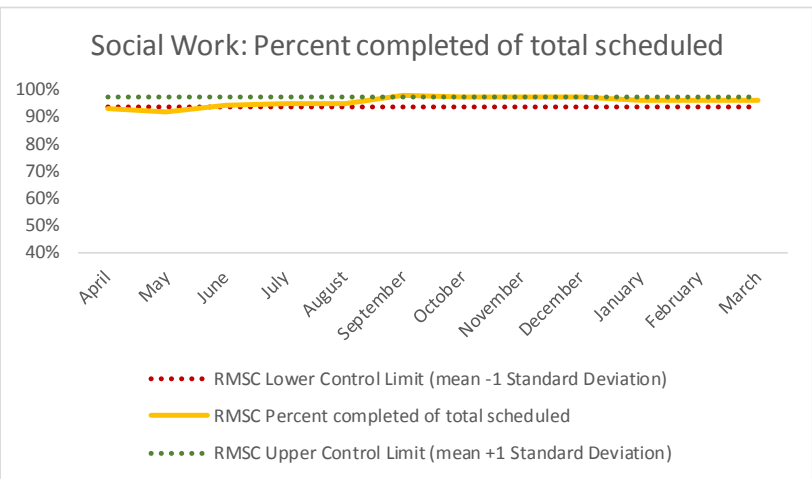
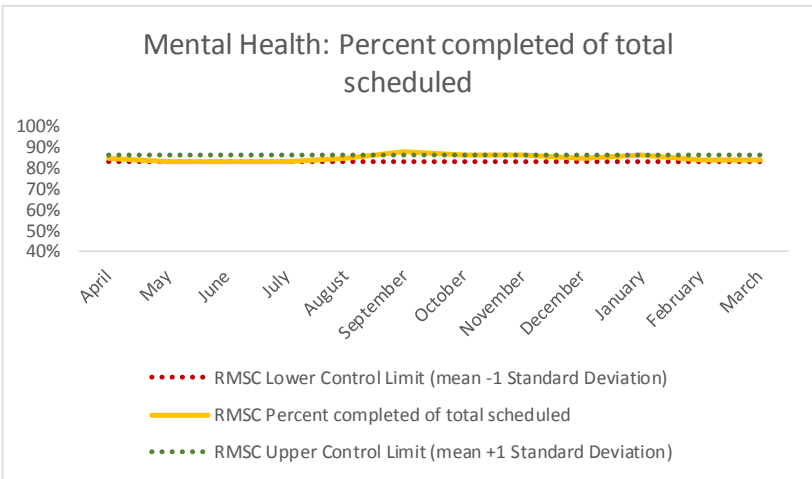
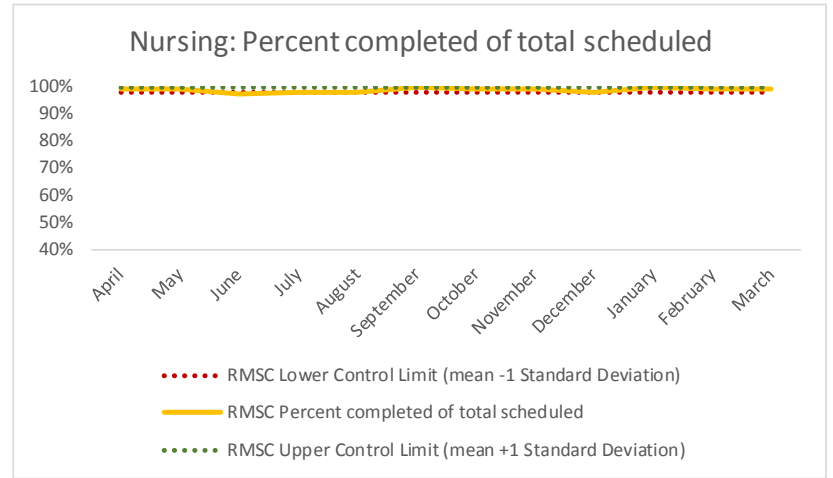
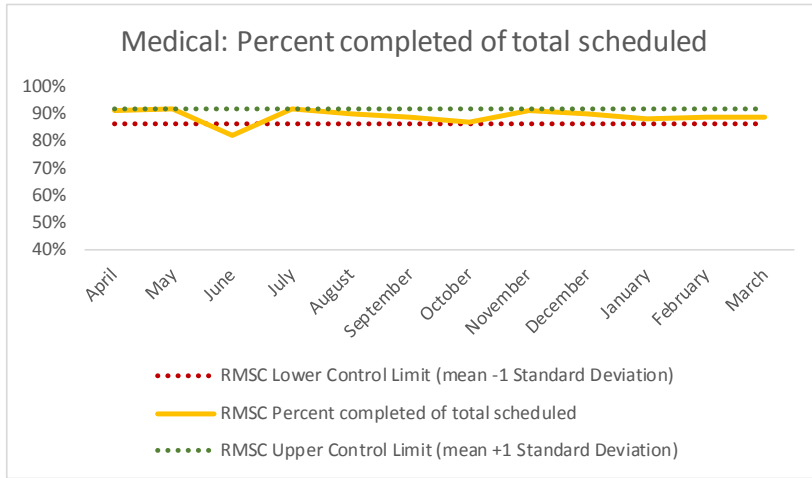
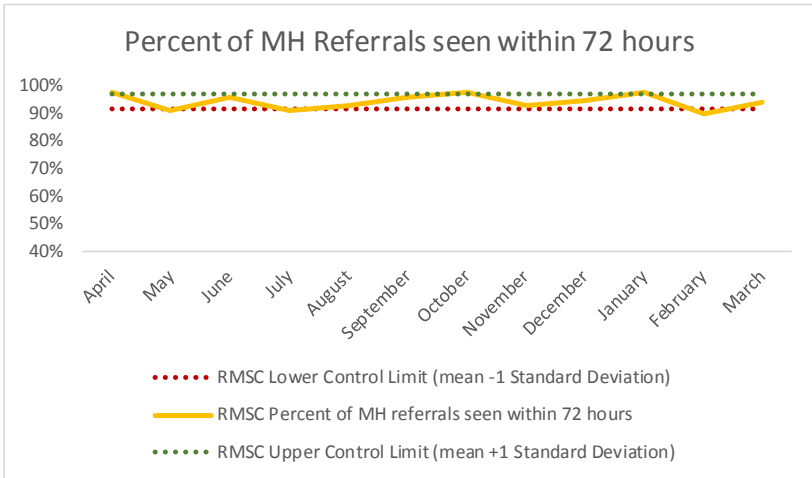
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	255
1.2	Average time to completion once known to CHS (hours)	4.0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	118
2.2	Referrals seen within 72 hours	111
2.3	Percent seen within 72 hours	94%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	579	86%	1279	98%	1795	77%	1000	96%	258	75%	502	53%	7	30%	Future Metric			5420
Refused & Verified	25	4%	10	1%	161	7%	0	0%	25	7%	155	16%	12	52%				388	6%
Not Produced by DOC	25	4%	5	0%	176	8%	22	2%	30	9%	98	10%	1	4%				357	5%
Out to Court	29	4%	11	1%	126	5%	17	2%	27	8%	111	12%	3	13%				324	5%
Left Without Being Seen	0	0%	0	0%	14	1%	1	0%	4	1%	22	2%	0	0%				41	1%
Rescheduled by CHS	19	3%	3	0%	57	2%	1	0%	0	0%	53	6%	0	0%				133	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	0	0%	0	0%	6	0%	0	0%	1	0%	9	1%	N/A	N/A				16	0%
<b>Total Scheduled Services</b>	<b>677</b>	<b>100%</b>	<b>1308</b>	<b>100%</b>	<b>2335</b>	<b>100%</b>	<b>1041</b>	<b>100%</b>	<b>345</b>	<b>100%</b>	<b>950</b>	<b>100%</b>	<b>23</b>	<b>100%</b>				<b>6679</b>	<b>100%</b>
<sup>1</sup> Includes medical infirmary services																			
<sup>2</sup> Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	89%	99%	84%	96%	82%	70%	83%		87%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	1296
5.2	Injury Evaluations	140
5.3	Medical Add-Ons	72
5.4	Number of Patients with Non-Intake Lab Collection	272



### XIII. RNDC

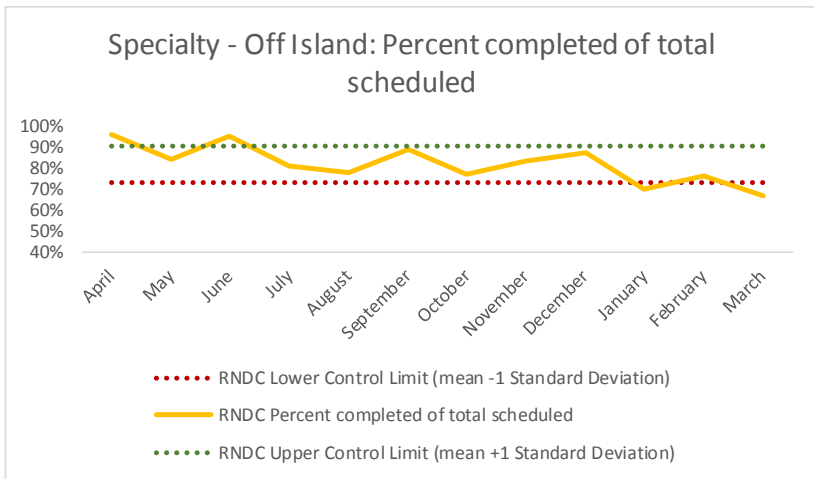
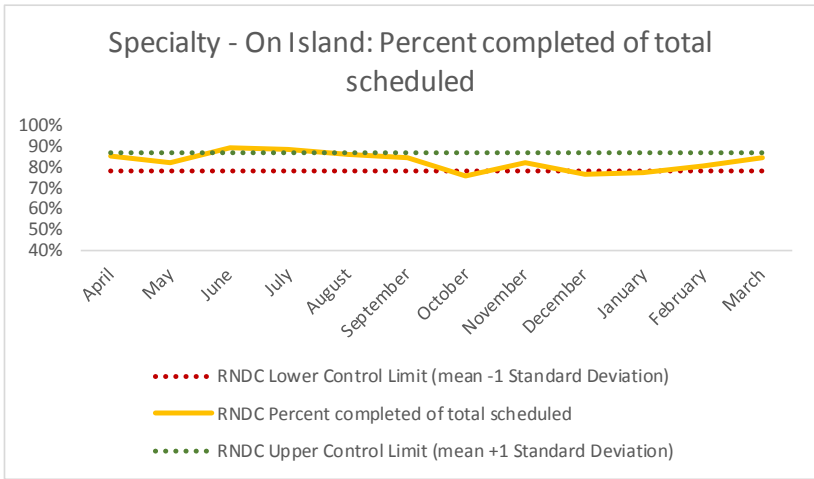
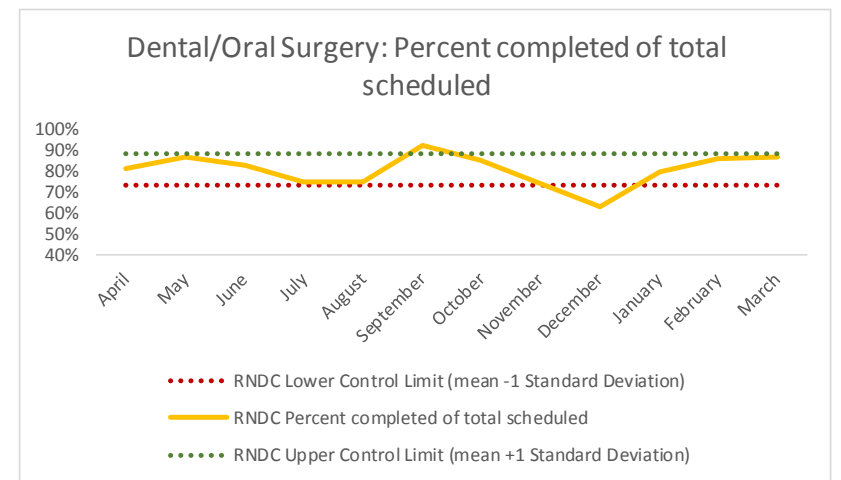
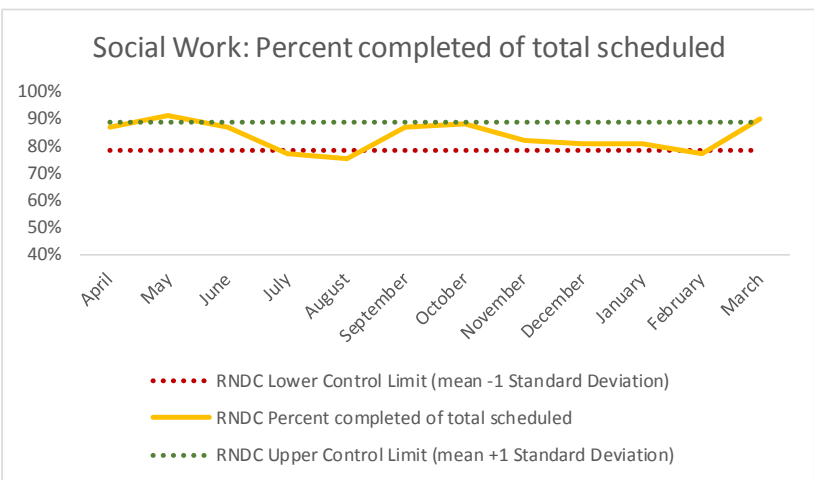
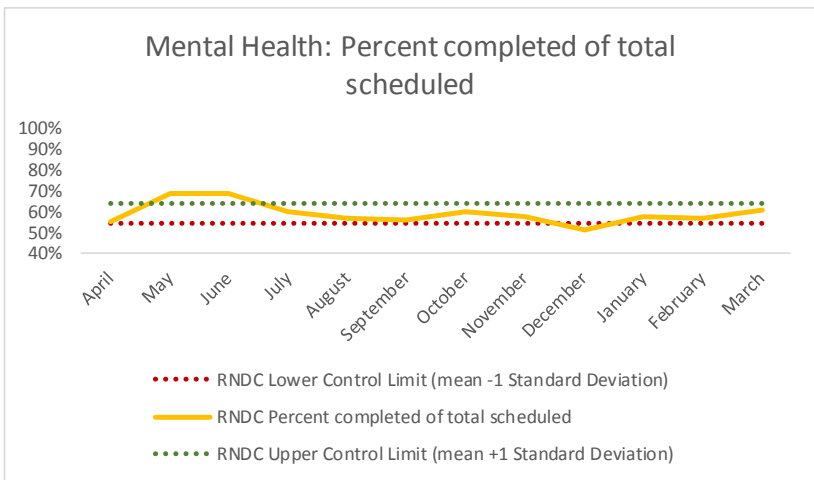
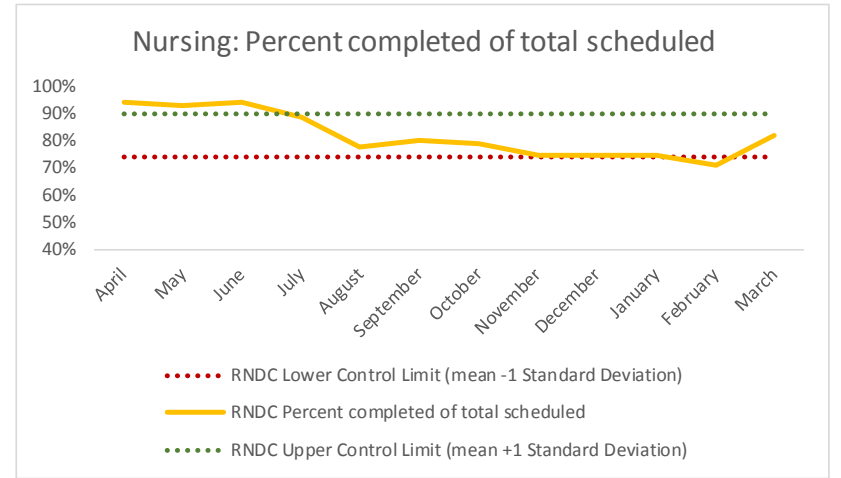
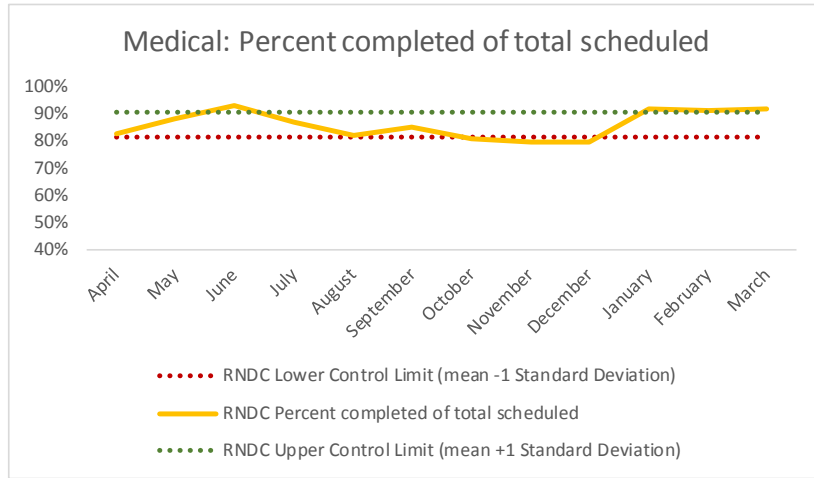
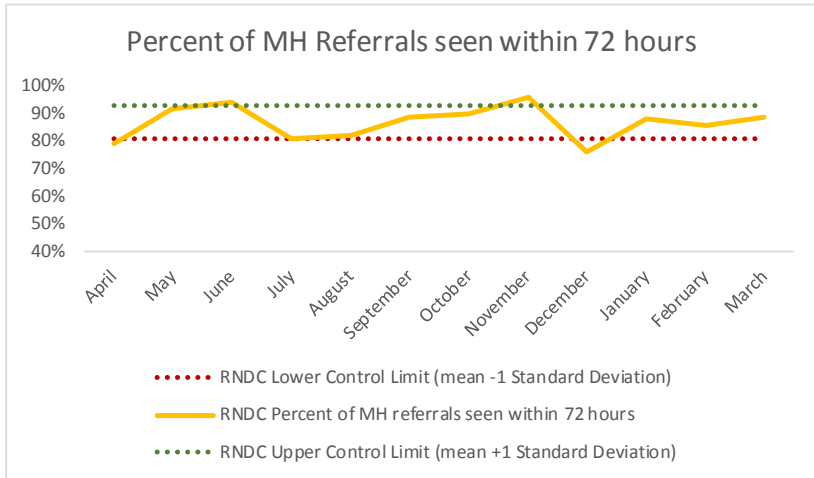
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
<b>1.1</b>	Completed CHS Intakes	201
<b>1.2</b>	Average time to completion once known to CHS (hours)	4.3

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
<b>2.1</b>	Referrals made to mental health service	44
<b>2.2</b>	Referrals seen within 72 hours	39
<b>2.3</b>	Percent seen within 72 hours	89%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	104	72%	269	81%	770	47%	268	90%	85	65%	58	45%	7	39%	Future Metric			1561
Refused & Verified	17	12%	1	0%	197	12%	0	0%	26	20%	51	39%	5	28%				297	11%
Not Produced by DOC	2	1%	50	15%	414	25%	19	6%	0	0%	17	13%	3	17%				505	19%
Out to Court	9	6%	11	3%	152	9%	12	4%	11	8%	2	2%	1	6%				198	7%
Left Without Being Seen	0	0%	0	0%	12	1%	0	0%	0	0%	0	0%	0	0%				12	0%
Rescheduled by CHS	0	0%	0	0%	35	2%	0	0%	5	4%	2	2%	1	6%				43	2%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	6%				1	N/A
No Longer Indicated	12	8%	0	0%	46	3%	0	0%	4	3%	0	0%	N/A	N/A				62	2%
<b>Total Scheduled Services</b>	<b>144</b>	<b>100%</b>	<b>331</b>	<b>100%</b>	<b>1626</b>	<b>100%</b>	<b>299</b>	<b>100%</b>	<b>131</b>	<b>100%</b>	<b>130</b>	<b>100%</b>	<b>18</b>	<b>100%</b>			<b>2679</b>	<b>100%</b>	

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
<b>4.1</b>	Percent completed	92%	82%	61%	90%	87%	84%	67%		<b>71%</b>

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
<b>5.1</b>	Sick Call Completed	436
<b>5.2</b>	Injury Evaluations	378
<b>5.3</b>	Medical Add-Ons	41
<b>5.4</b>	Number of Patients with Non-Intake Lab Collection	98





XIV. VCBC

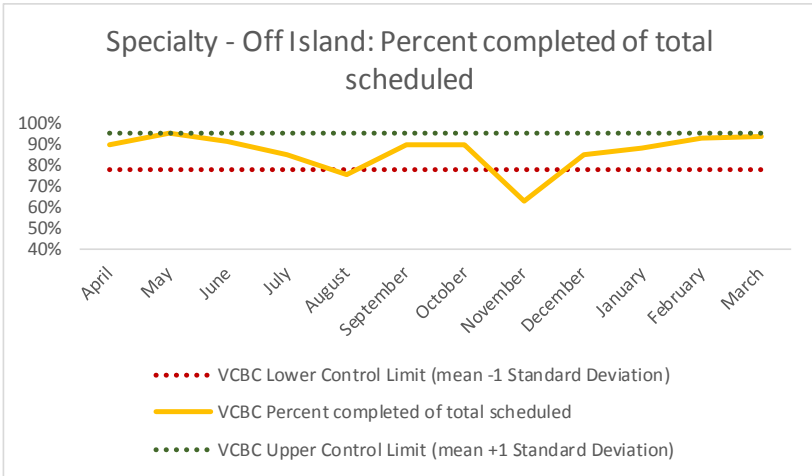
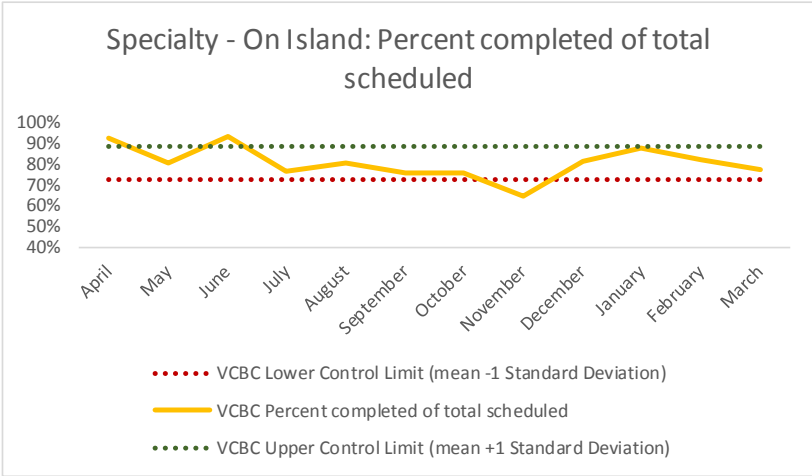
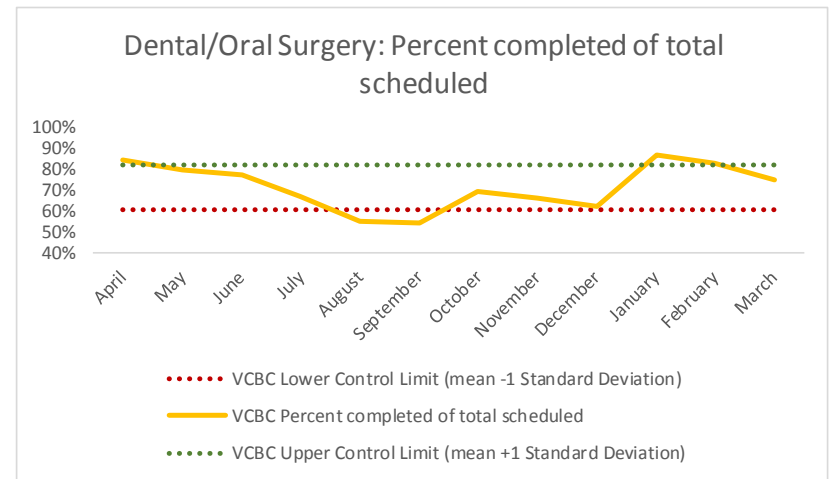
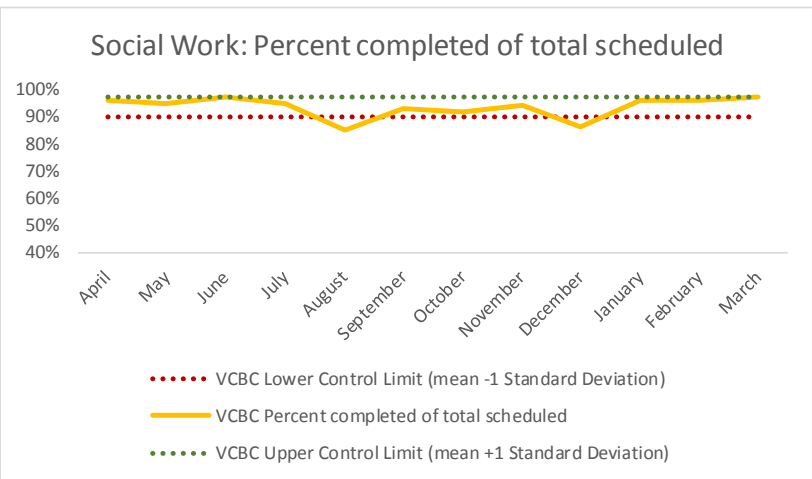
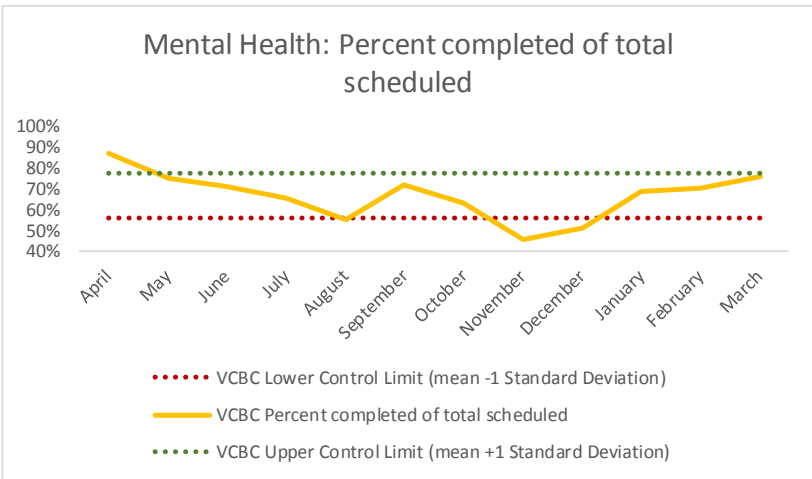
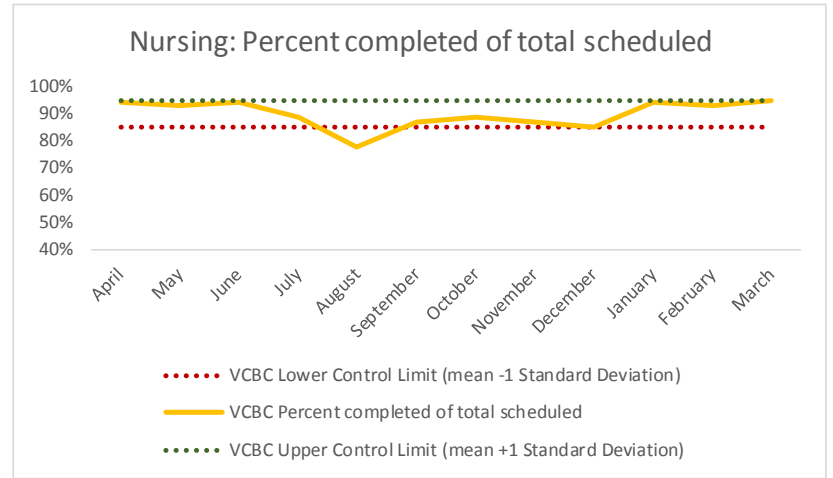
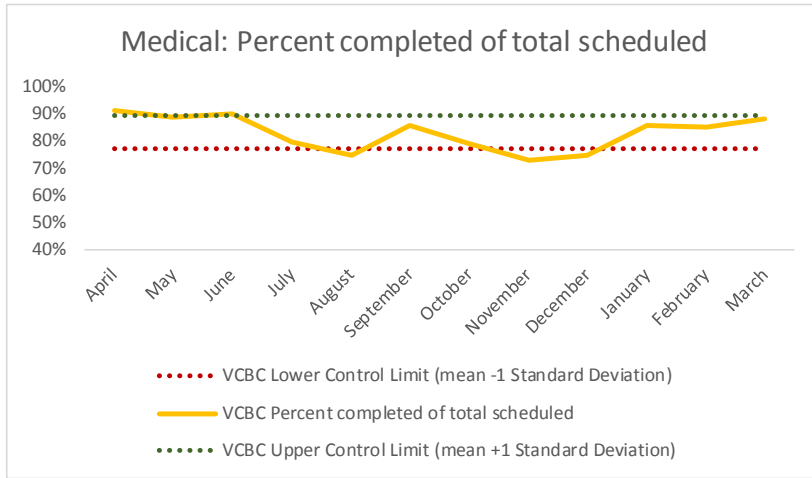
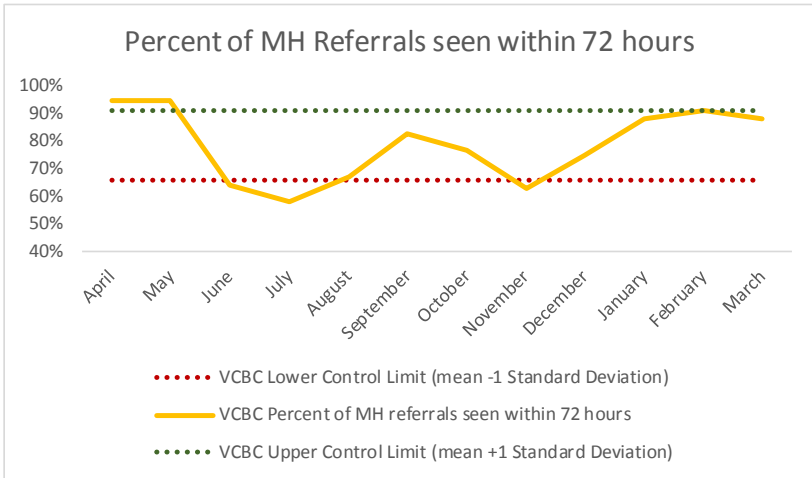
<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	604
1.2	Average time to completion once known to CHS (hours)	2.7

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	67
2.2	Referrals seen within 72 hours	59
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	418	87%	965	93%	668	71%	342	96%	140	71%	60	41%	26	51%	<b>Future Metric</b>			2619
Refused & Verified	2	0%	5	0%	44	5%	4	1%	7	4%	52	36%	22	43%				136	4%
Not Produced by DOC	28	6%	36	3%	71	8%	0	0%	18	9%	27	19%	2	4%				182	6%
Out to Court	1	0%	10	1%	64	7%	2	1%	16	8%	5	3%	0	0%				98	3%
Left Without Being Seen	6	1%	0	0%	7	1%	2	1%	6	3%	0	0%	0	0%				21	1%
Rescheduled by CHS	21	4%	6	1%	88	9%	6	2%	10	5%	1	1%	0	0%				132	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	N/A
No Longer Indicated	2	0%	12	1%	1	0%	0	0%	0	0%	0	0%	N/A	N/A				15	0%
<b>Total Scheduled Services</b>	<b>478</b>	<b>100%</b>	<b>1034</b>	<b>100%</b>	<b>943</b>	<b>100%</b>	<b>356</b>	<b>100%</b>	<b>197</b>	<b>100%</b>	<b>145</b>	<b>100%</b>	<b>51</b>	<b>100%</b>				<b>3204</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	88%	95%	76%	97%	75%	77%	94%		86%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	862
5.2	Injury Evaluations	123
5.3	Medical Add-Ons	254
5.4	Number of Patients with Non-Intake Lab Collection	136



XV. WF

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	0

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	15	94%	577	92%	62	73%	7	100%	0	0%	9	53%	3	30%	Future Metric			673
Refused & Verified	0	0%	38	6%	4	5%	0	0%	0	0%	1	6%	4	40%	47		6%		
Not Produced by DOC	1	6%	8	1%	1	1%	0	0%	0	0%	7	41%	1	10%	18		2%		
Out to Court	0	0%	1	0%	1	1%	0	0%	0	0%	0	0%	1	10%	3		0%		
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0		0%		
Rescheduled by CHS	0	0%	2	0%	14	16%	0	0%	0	0%	0	0%	1	10%	17		2%		
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%	0		N/A		
No Longer Indicated	0	0%	0	0%	3	4%	0	0%	0	0%	0	0%	N/A	N/A	3		0%		
<b>Total Scheduled Services</b>	<b>16</b>	<b>100%</b>	<b>626</b>	<b>100%</b>	<b>85</b>	<b>100%</b>	<b>7</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>17</b>	<b>100%</b>	<b>10</b>	<b>100%</b>				<b>761</b>	<b>100%</b>

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4.1	Percent completed	94%	98%	80%	100%		59%	70%		95%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5.1	Sick Call Completed	97
5.2	Injury Evaluations	20
5.3	Medical Add-Ons	20
5.4	Number of Patients with Non-Intake Lab Collection	46

