

CHS Access Report: March, 2018

Version: 04/24/2018 (1)

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	3384
1.2	Average time to completion once known to CHS (hours)	3.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	658
2.2	Referrals seen within 72 hours	614
2.3	Percent seen within 72 hours	93%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	4615	80%	8170	86%	14684	65%	6255	90%	1907	61%	2008	49%	328	40%	Future Metric			37967	72%
	Refused & Verified	152	3%	316	3%	982	4%	9	0%	273	9%	1051	26%	312	38%				3095	6%
	Not Produced by DOC	714	12%	595	6%	3904	17%	488	7%	578	18%	623	15%	91	11%				6993	13%
	Out to Court	132	2%	180	2%	977	4%	170	2%	183	6%	161	4%	29	4%				1832	3%
	Left Without Being Seen	16	0%	31	0%	96	0%	14	0%	30	1%	29	1%	7	1%				223	0%
	Rescheduled by CHS	115	2%	157	2%	1286	6%	41	1%	162	5%	181	4%	26	3%				1968	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	22	3%				22	0%
	No Longer Indicated	53	1%	40	0%	516	2%	1	0%	0	0%	8	0%	N/A	N/A				618	1%
	Total Scheduled Services	5797	100%	9489	100%	22445	100%	6978	100%	3133	100%	4061	100%	815	100%			52718	100%	
<i>N & % Scheduled for Telehealth: 63, 9.4%</i>																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	90%	71%	90%	70%	75%	79%		79%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	9623
5.2	Emergency Sick Call Completed ¹	613
5.3	Injury Evaluations ²	2223
5.4	Medical Add-Ons	1137
5.5	Number of Patients with Non-Intake Lab Collection	2741

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	625
1.2	Average time to completion once known to CHS (hours)	5.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	149
2.2	Referrals seen within 72 hours	140
2.3	Percent seen within 72 hours	94%

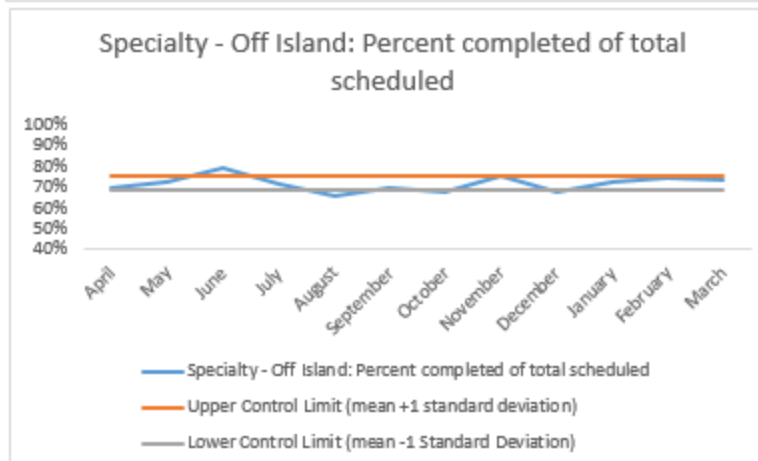
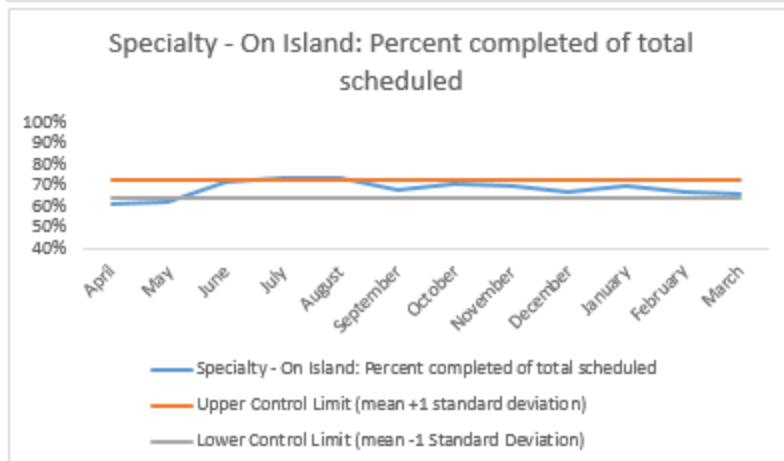
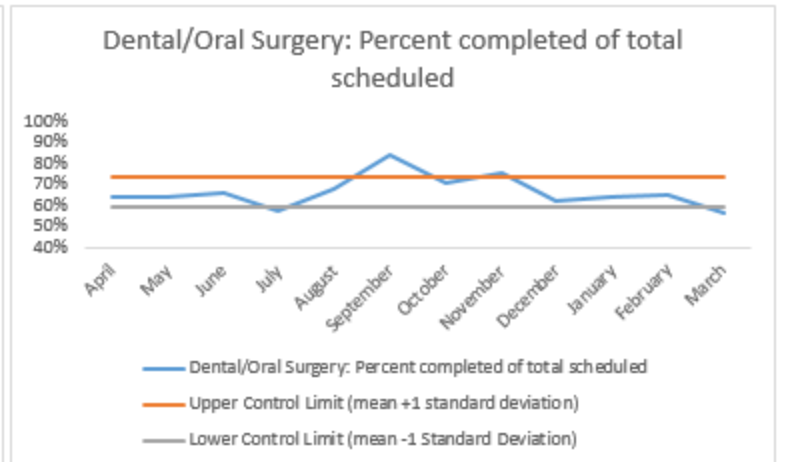
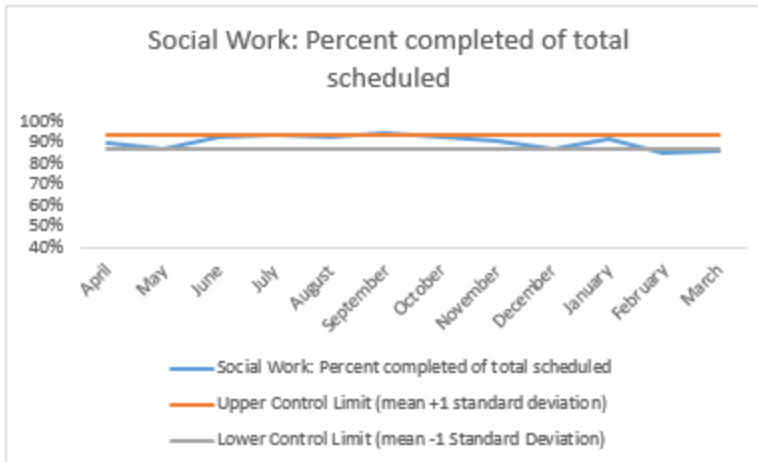
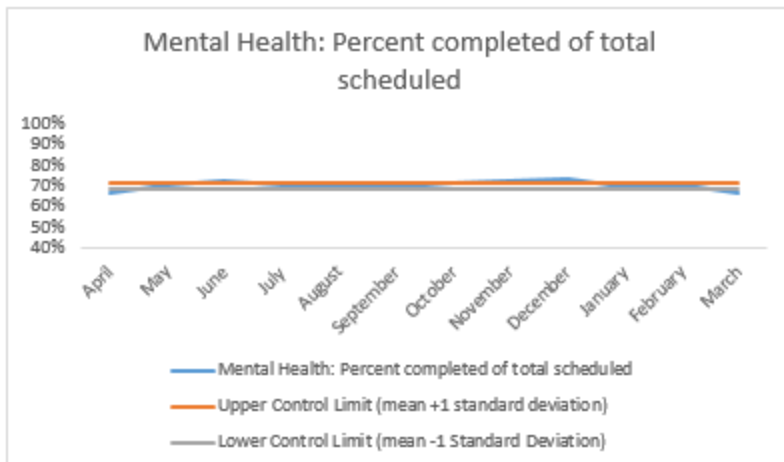
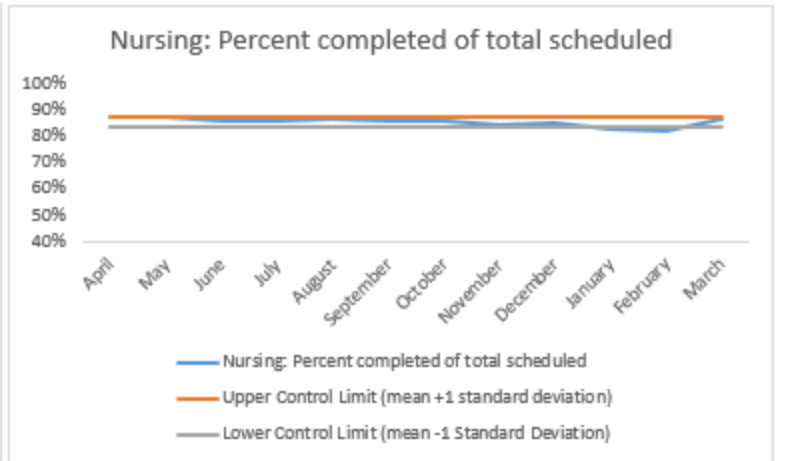
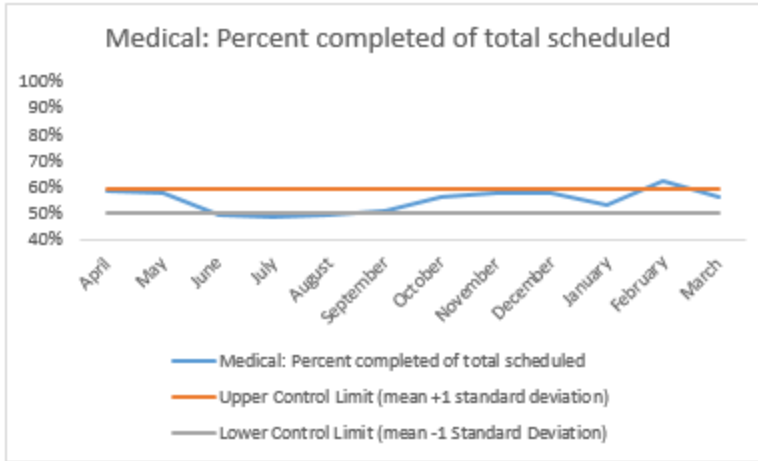
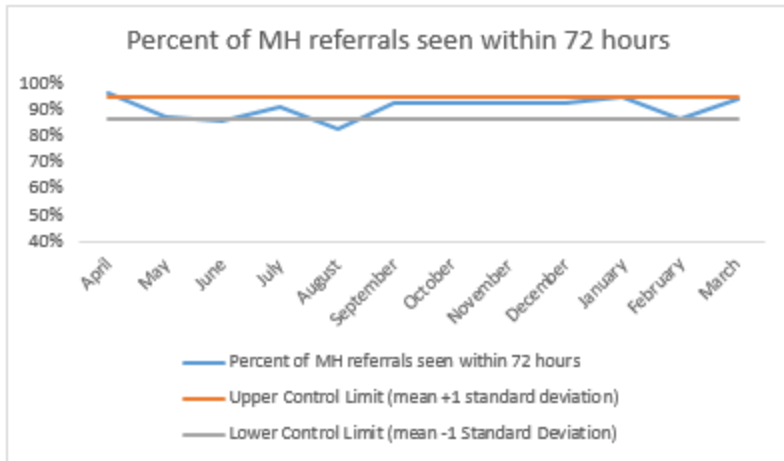
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	672	54%	2417	80%	4295	61%	1637	86%	261	49%	237	36%	63	39%	Future Metric			9582	66%
	Refused & Verified	25	2%	202	7%	191	3%	0	0%	33	6%	197	30%	54	34%				702	5%
	Not Produced by DOC	482	39%	253	8%	1315	19%	197	10%	155	29%	166	25%	27	17%				2595	18%
	Out to Court	44	4%	78	3%	261	4%	61	3%	25	5%	15	2%	6	4%				490	3%
	Left Without Being Seen	0	0%	23	1%	20	0%	9	0%	3	1%	3	0%	1	1%				59	0%
	Rescheduled by CHS	13	1%	42	1%	636	9%	4	0%	52	10%	41	6%	3	2%				791	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	4%				7	0%
	No Longer Indicated	0	0%	10	0%	331	5%	0	0%	0	0%	0	0%	N/A	N/A				341	2%
Total Scheduled Services	1236	100%	3025	100%	7049	100%	1908	100%	529	100%	659	100%	161	100%				14567	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	56%	87%	67%	86%	56%	66%	73%		72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1846
5.2	Emergency Sick Call Completed ¹	136
5.3	Injury Evaluations ²	501
5.4	Medical Add-Ons	213
5.5	Number of Patients with Non-Intake Lab Collection	465

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	587
1.2	Average time to completion once known to CHS (hours)	3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	50
2.2	Referrals seen within 72 hours	47
2.3	Percent seen within 72 hours	94%

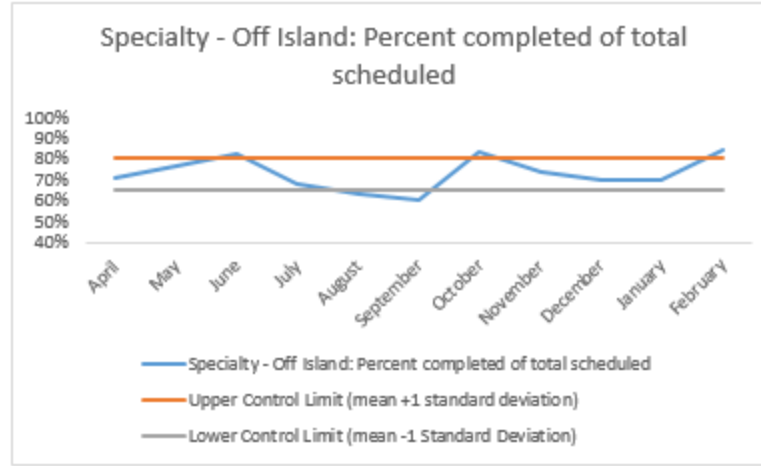
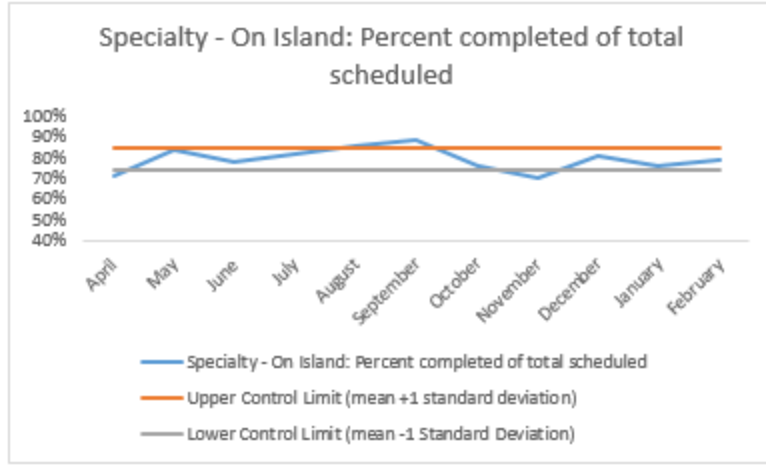
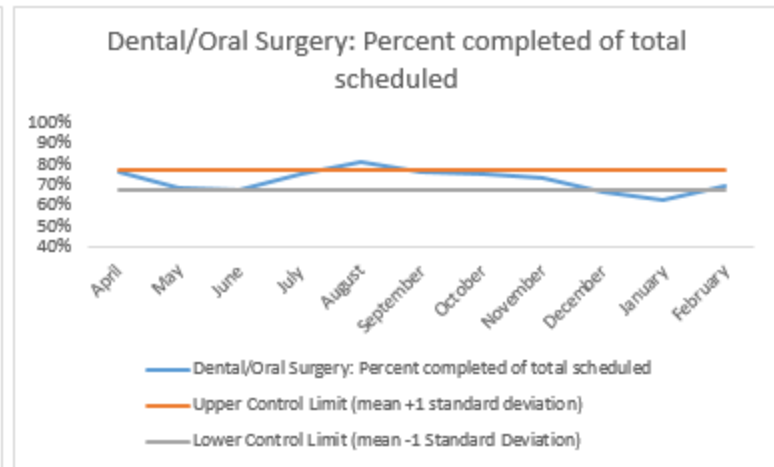
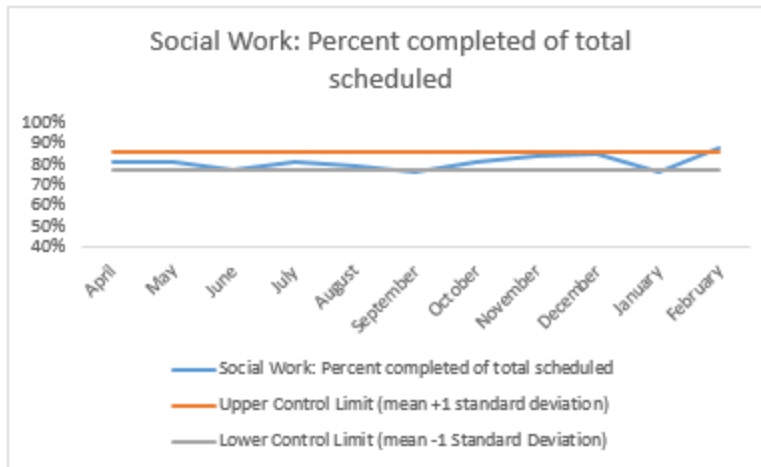
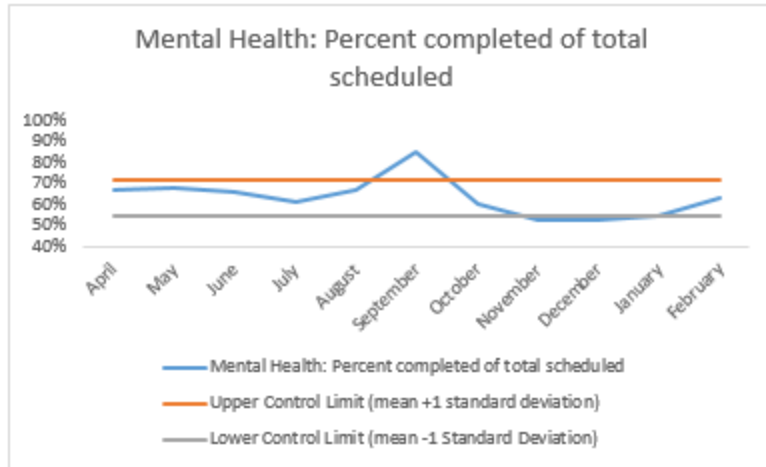
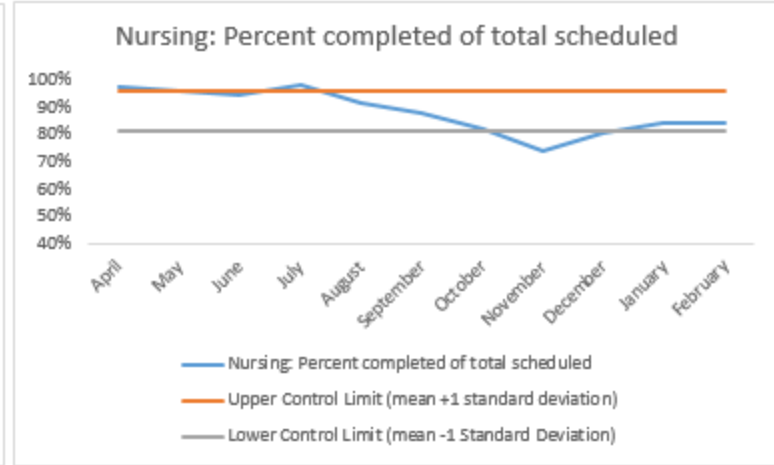
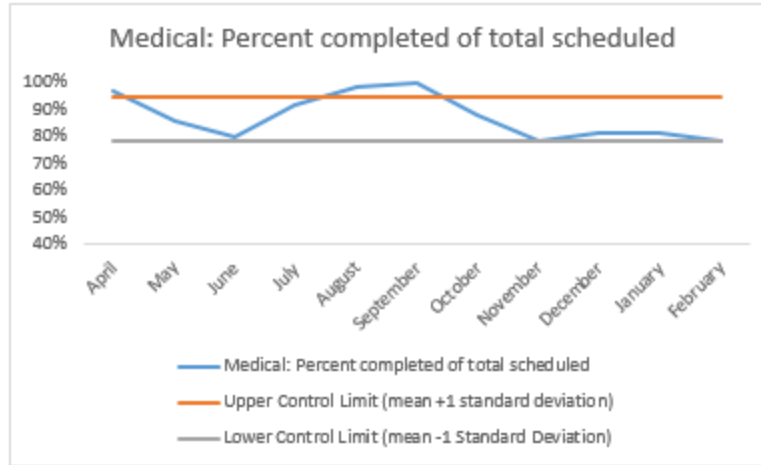
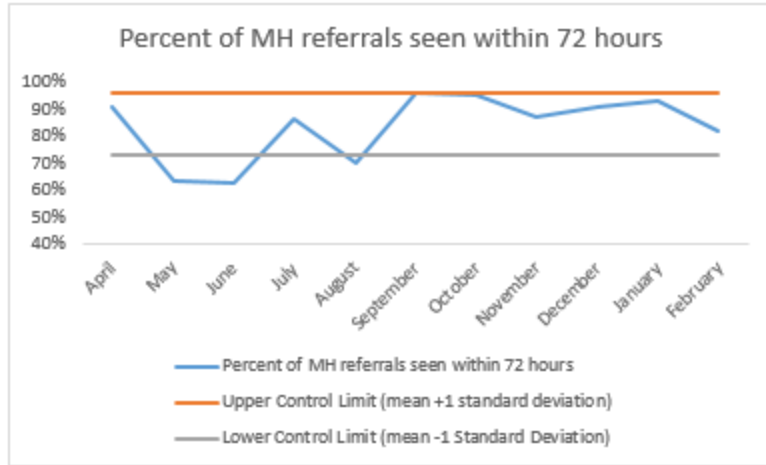
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	169	73%	370	89%	654	57%	218	90%	152	70%	49	40%	21	41%	Future Metric			1633	67%
	Refused & Verified	3	1%	1	0%	79	7%	2	1%	10	5%	51	42%	16	31%		162	7%		
	Not Produced by DOC	36	15%	15	4%	230	20%	18	7%	34	16%	10	8%	10	20%		353	14%		
	Out to Court	0	0%	11	3%	76	7%	2	1%	19	9%	7	6%	2	4%		117	5%		
	Left Without Being Seen	3	1%	0	0%	15	1%	0	0%	1	0%	1	1%	0	0%		20	1%		
	Rescheduled by CHS	16	7%	16	4%	101	9%	3	1%	0	0%	4	3%	0	0%		140	6%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	4%		2	0%		
	No Longer Indicated	6	3%	2	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A		8	0%		
	Total Scheduled Services	233	100%	415	100%	1155	100%	243	100%	216	100%	122	100%	51	100%				2435	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	76%	90%	63%	91%	75%	82%	73%		74%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	388
5.2	Emergency Sick Call Completed ¹	22
5.3	Injury Evaluations ²	164
5.4	Medical Add-Ons	48
5.5	Number of Patients with Non-Intake Lab Collection	181

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	239
1.2	Average time to completion once known to CHS (hours)	2.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	88
2.2	Referrals seen within 72 hours	75
2.3	Percent seen within 72 hours	85%

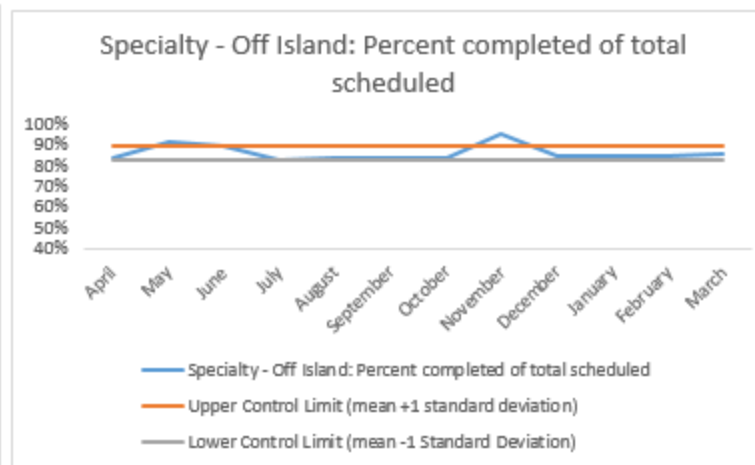
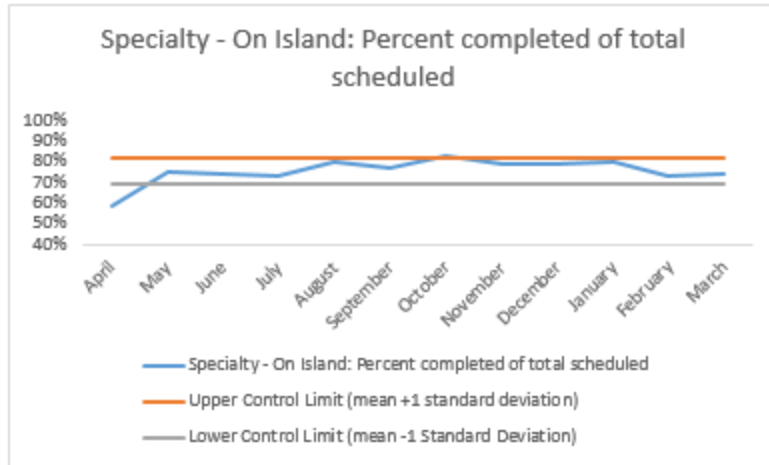
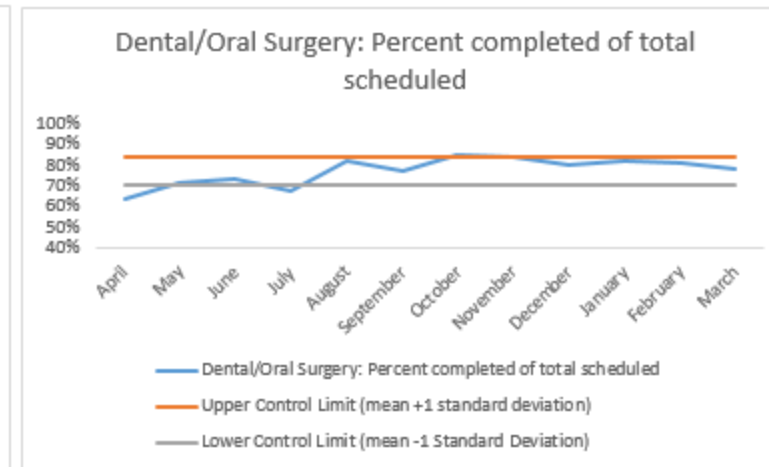
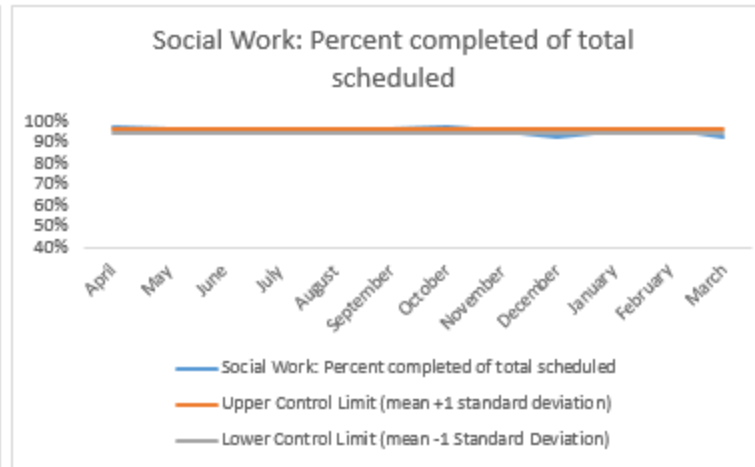
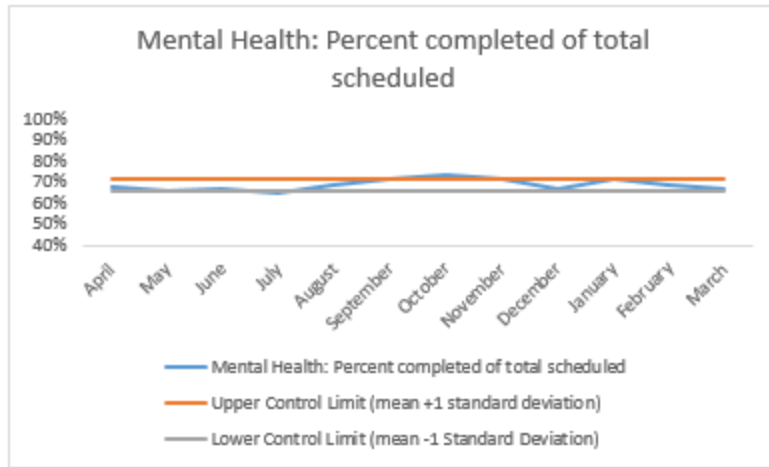
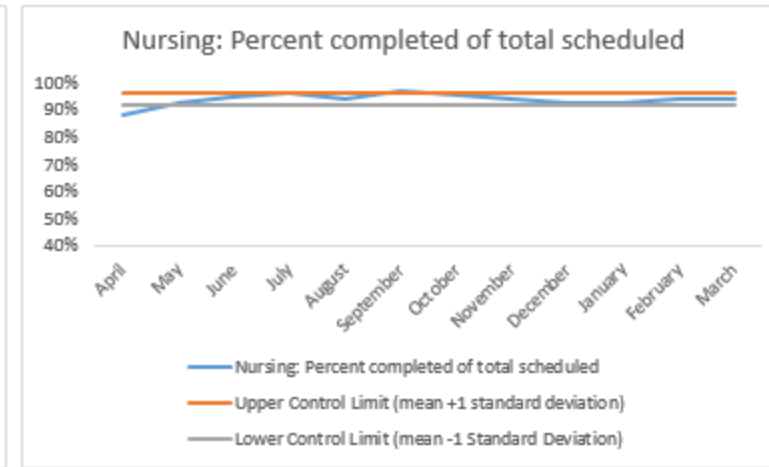
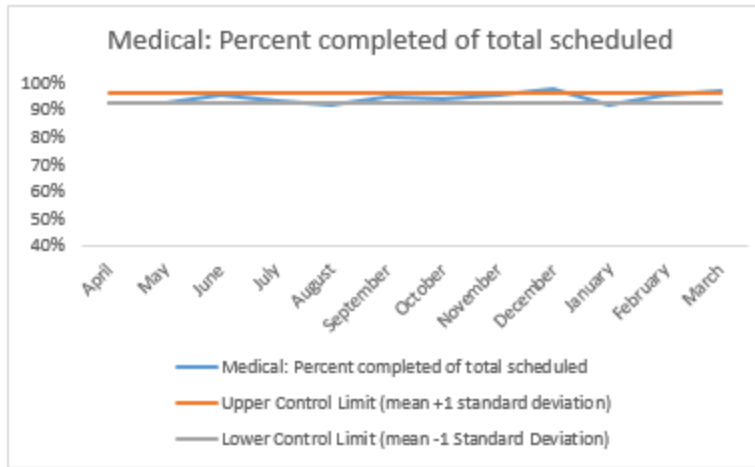
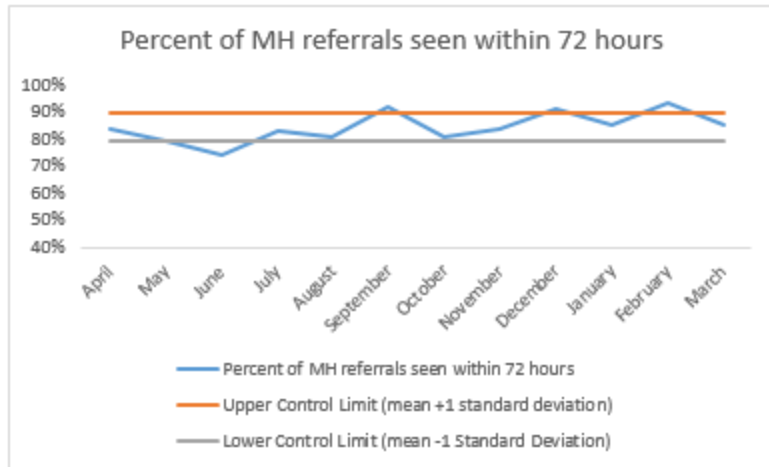
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	370	95%	640	93%	1032	57%	1084	92%	258	60%	195	48%	35	46%	Future Metric			3614	73%
	Refused & Verified	9	2%	6	1%	163	9%	4	0%	78	18%	105	26%	30	39%		395	8%		
	Not Produced by DOC	3	1%	27	4%	521	29%	71	6%	59	14%	89	22%	4	5%		774	16%		
	Out to Court	5	1%	1	0%	18	1%	5	0%	12	3%	4	1%	2	3%		47	1%		
	Left Without Being Seen	0	0%	0	0%	8	0%	0	0%	5	1%	2	0%	0	0%		15	0%		
	Rescheduled by CHS	3	1%	13	2%	33	2%	9	1%	18	4%	10	2%	3	4%		89	2%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		3%	2	0%	
	No Longer Indicated	1	0%	0	0%	36	2%	1	0%	0	0%	0	0%	N/A	N/A		38	1%		
Total Scheduled Services	391	100%	687	100%	1811	100%	1174	100%	430	100%	405	100%	76	100%				4974	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	94%	67%	93%	78%	74%	86%		81%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1021
5.2	Emergency Sick Call Completed ¹	124
5.3	Injury Evaluations ²	141
5.4	Medical Add-Ons	194
5.5	Number of Patients with Non-Intake Lab Collection	350

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	56
1.2	Average time to completion once known to CHS (hours)	2.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	20
2.2	Referrals seen within 72 hours	18
2.3	Percent seen within 72 hours	90%

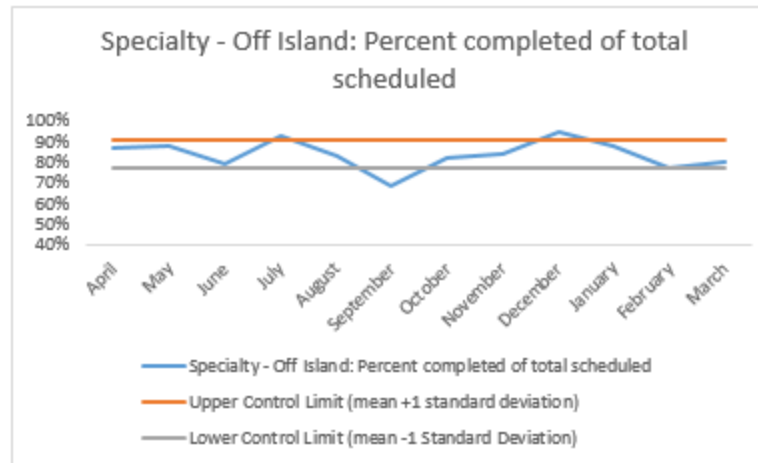
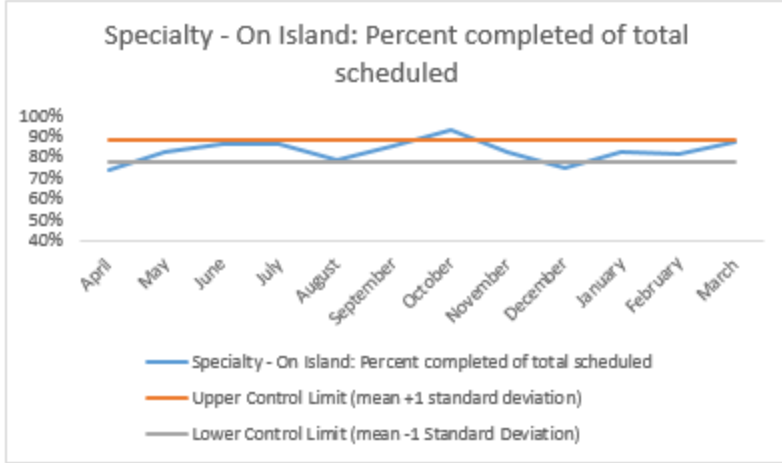
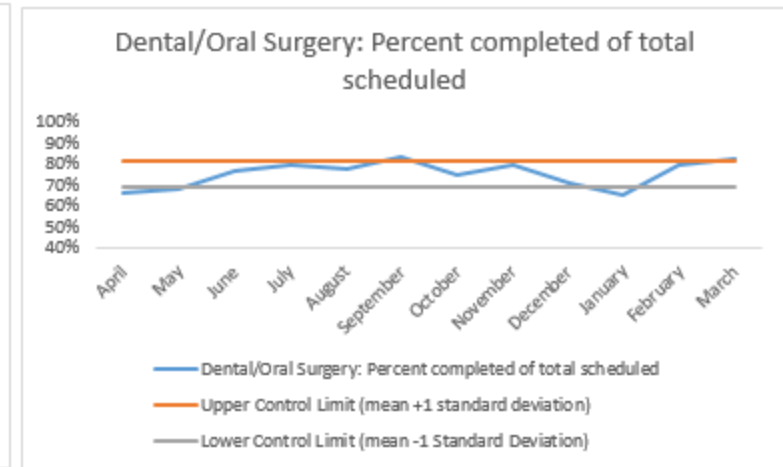
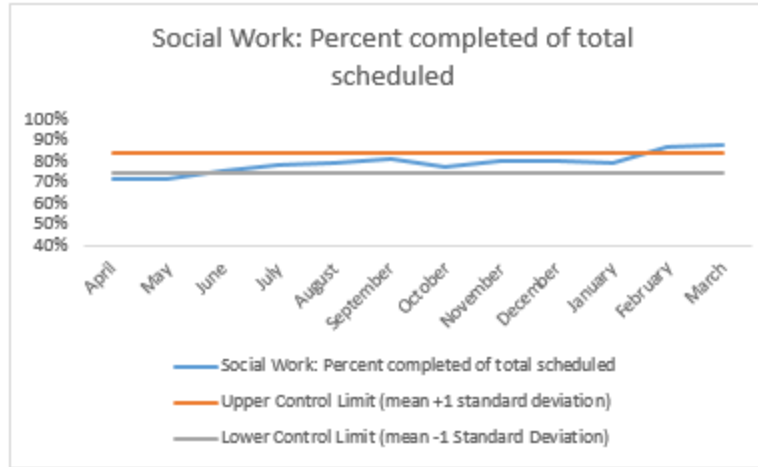
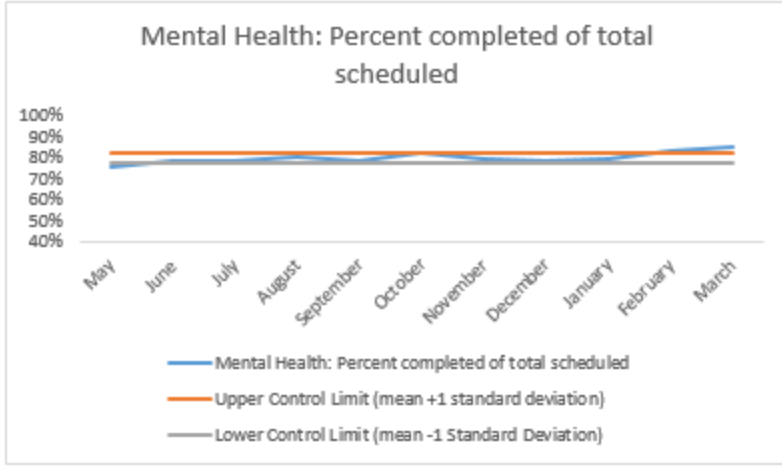
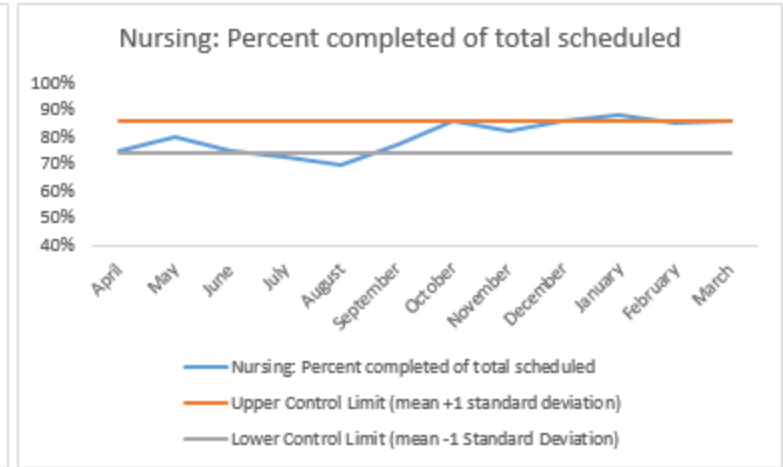
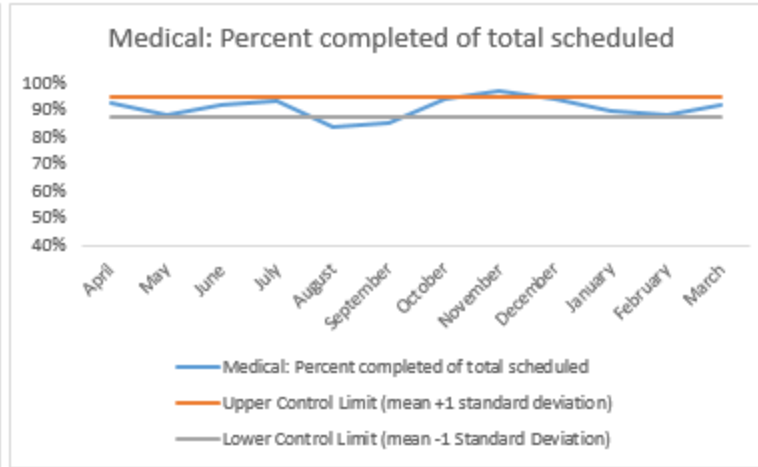
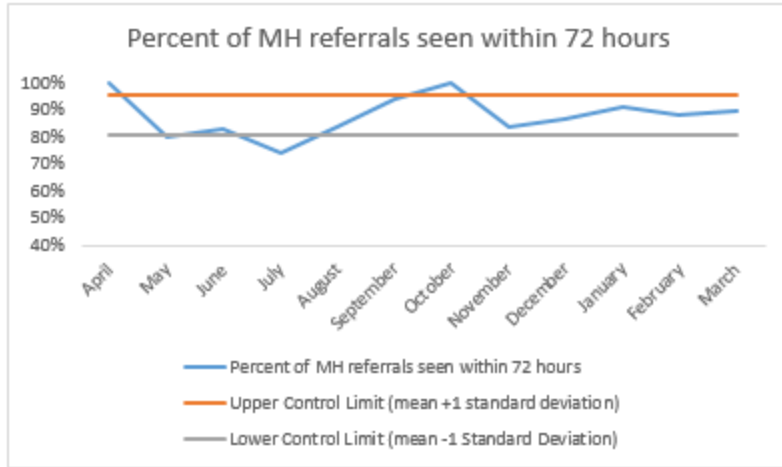
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	111	88%	171	86%	795	79%	197	88%	118	73%	50	34%	10	33%	Future Metric			1452	77%
	Refused & Verified	4	3%	1	1%	56	6%	0	0%	15	9%	79	54%	14	47%		169	9%		
	Not Produced by DOC	3	2%	15	8%	61	6%	20	9%	20	12%	4	3%	2	7%		125	7%		
	Out to Court	2	2%	3	2%	53	5%	5	2%	7	4%	8	5%	1	3%		79	4%		
	Left Without Being Seen	1	1%	0	0%	1	0%	0	0%	0	0%	0	0%	0	0%		2	0%		
	Rescheduled by CHS	4	3%	10	5%	33	3%	1	0%	1	1%	6	4%	2	7%		57	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	3%		1	0%		
	No Longer Indicated	1	1%	0	0%	10	1%	0	0%	0	0%	0	0%	N/A	N/A		11	1%		
Total Scheduled Services	126	100%	200	100%	1009	100%	223	100%	161	100%	147	100%	30	100%				1896	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	92%	86%	85%	88%	83%	88%	80%		86%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	555
5.2	Emergency Sick Call Completed ¹	8
5.3	Injury Evaluations ²	163
5.4	Medical Add-Ons	34
5.5	Number of Patients with Non-Intake Lab Collection	120

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	19
2.2	Referrals seen within 72 hours	17
2.3	Percent seen within 72 hours	89%

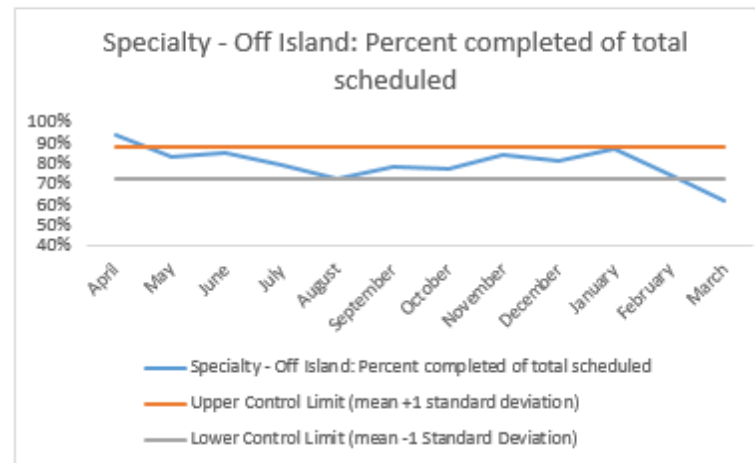
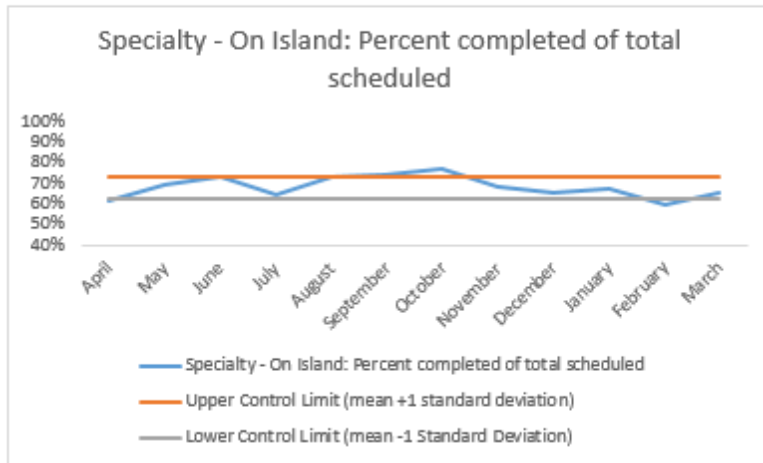
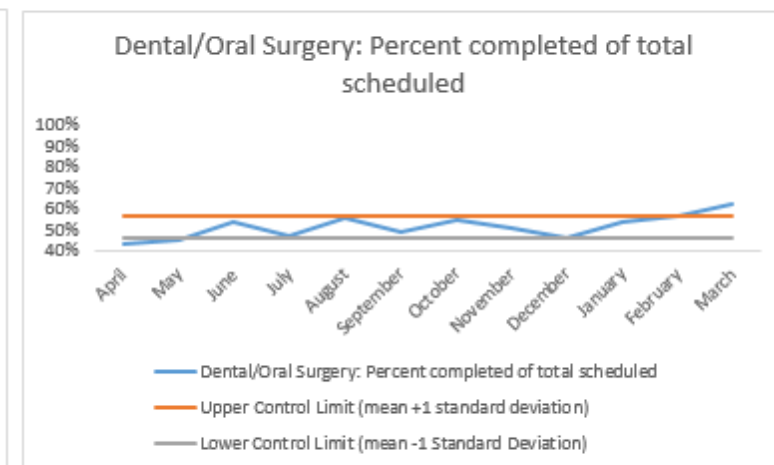
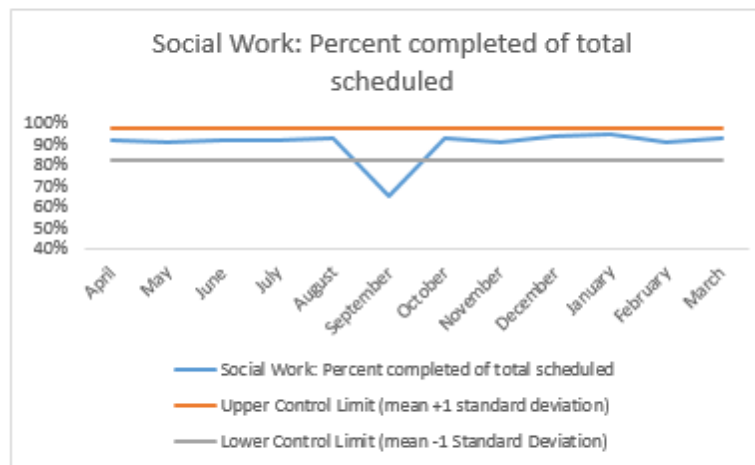
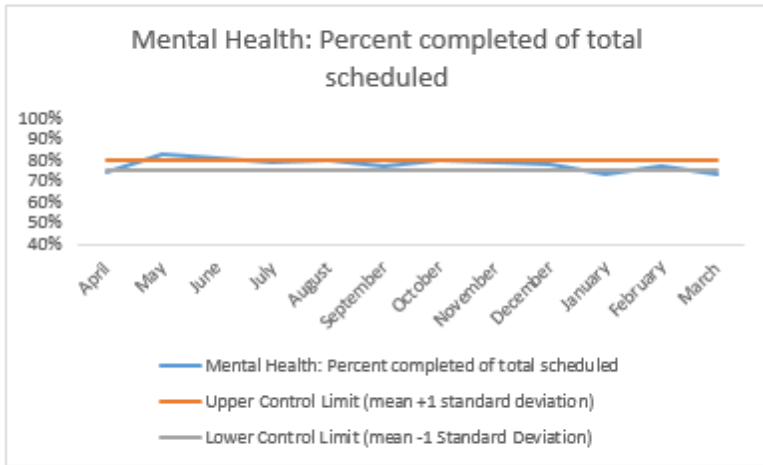
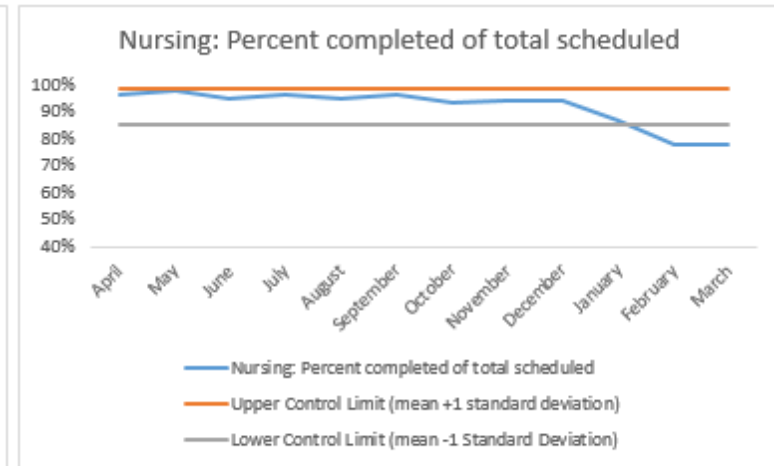
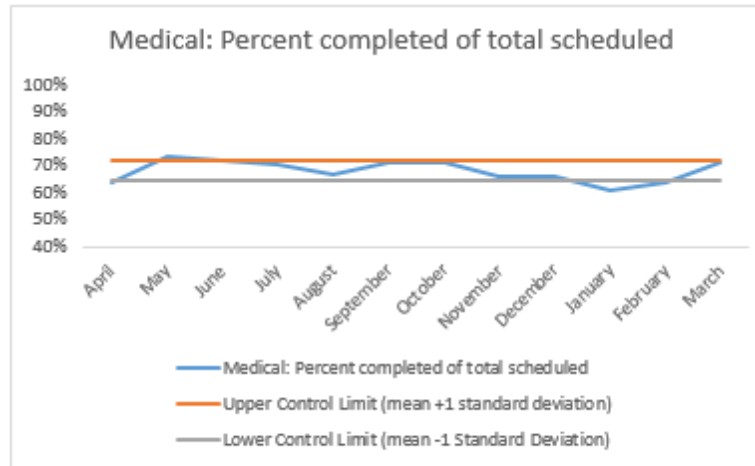
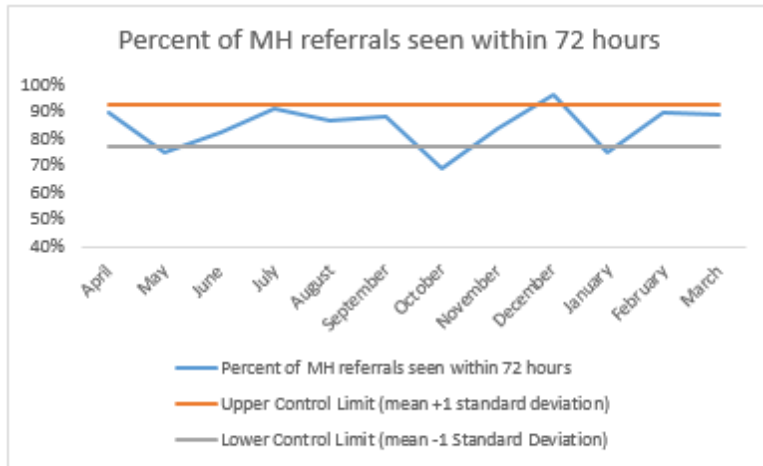
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	181	61%	327	74%	1802	72%	499	93%	136	51%	125	41%	25	28%	Future Metric			3095	70%
	Refused & Verified	32	11%	16	4%	48	2%	0	0%	30	11%	74	24%	30	34%		230	5%		
	Not Produced by DOC	73	24%	66	15%	439	18%	27	5%	78	29%	77	25%	20	22%		780	18%		
	Out to Court	7	2%	3	1%	100	4%	7	1%	18	7%	2	1%	9	10%		146	3%		
	Left Without Being Seen	0	0%	0	0%	9	0%	1	0%	0	0%	0	0%	0	0%		10	0%		
	Rescheduled by CHS	6	2%	30	7%	93	4%	3	1%	5	2%	27	9%	3	3%		167	4%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	2%		2	0%		
	No Longer Indicated	0	0%	1	0%	11	0%	0	0%	0	0%	0	0%	N/A	N/A		12	0%		
Total Scheduled Services	299	100%	443	100%	2502	100%	537	100%	267	100%	305	100%	89	100%				4442	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	71%	78%	74%	93%	62%	65%	62%		75%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1096
5.2	Emergency Sick Call Completed ¹	54
5.3	Injury Evaluations ²	208
5.4	Medical Add-Ons	62
5.5	Number of Patients with Non-Intake Lab Collection	158

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	687
1.2	Average time to completion once known to CHS (hours)	2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	50
2.2	Referrals seen within 72 hours	48
2.3	Percent seen within 72 hours	96%

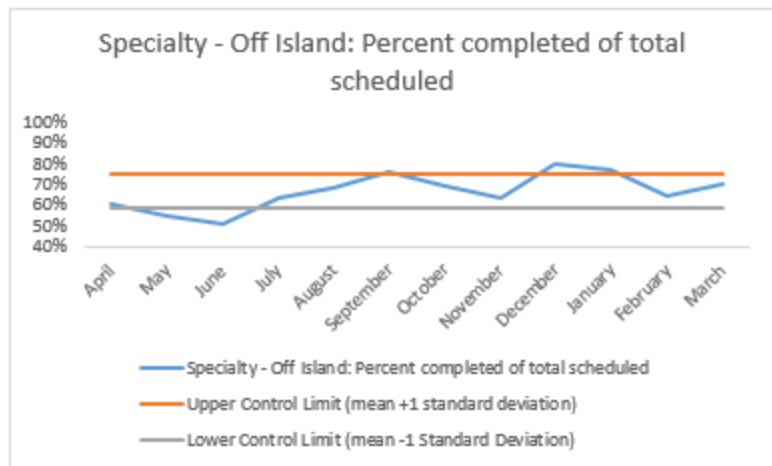
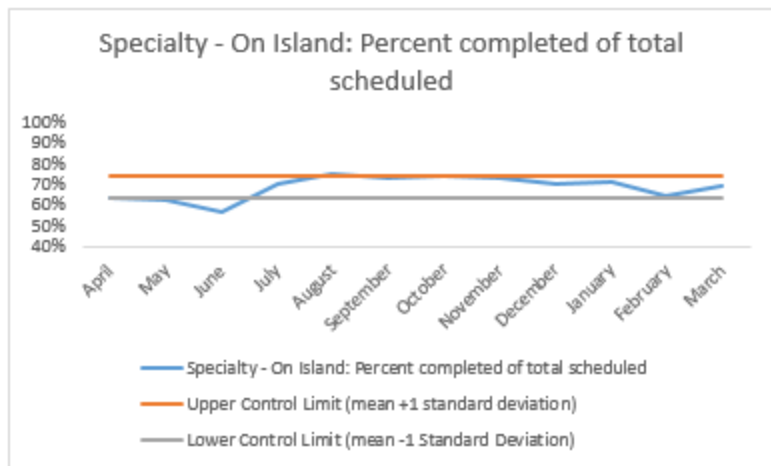
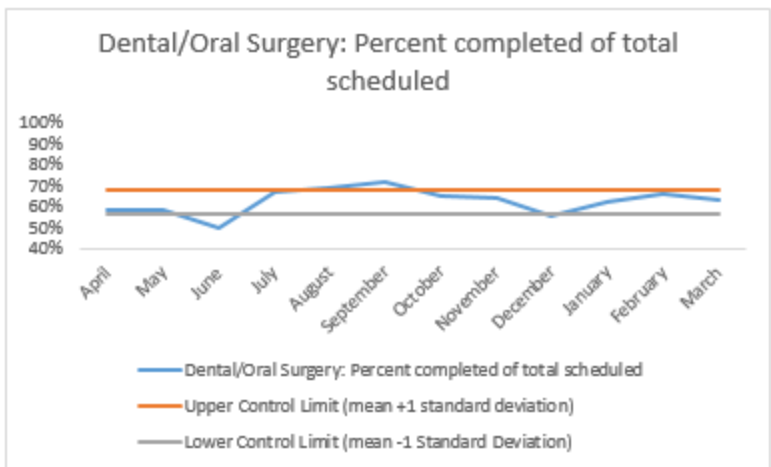
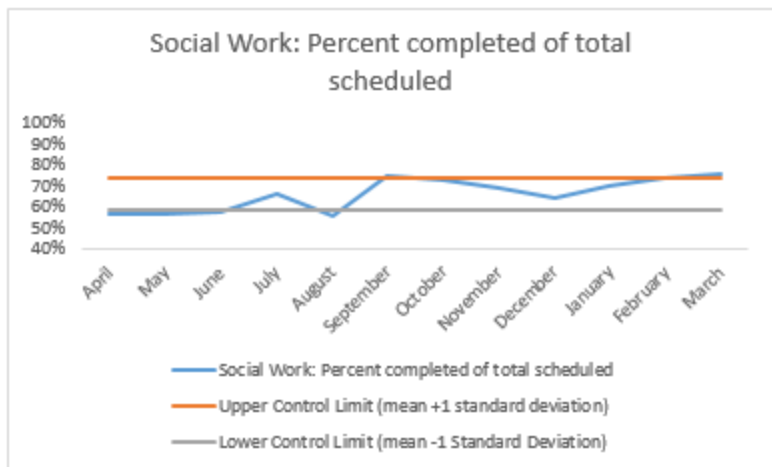
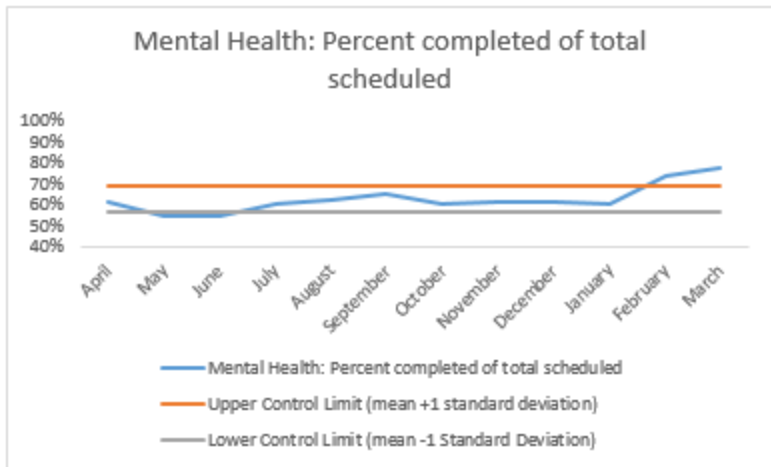
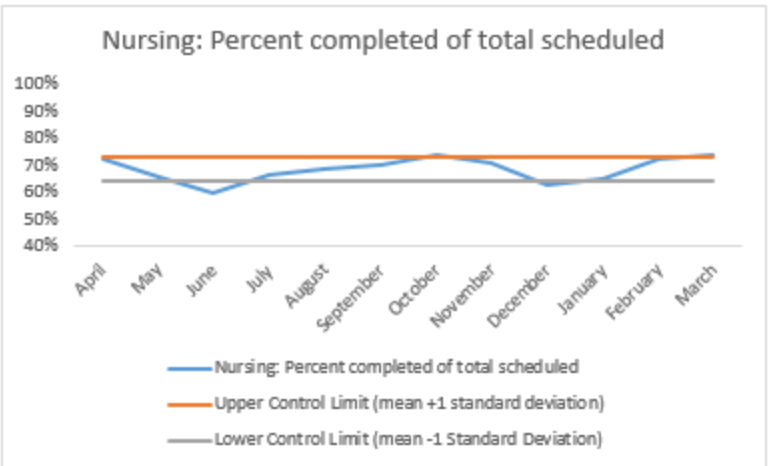
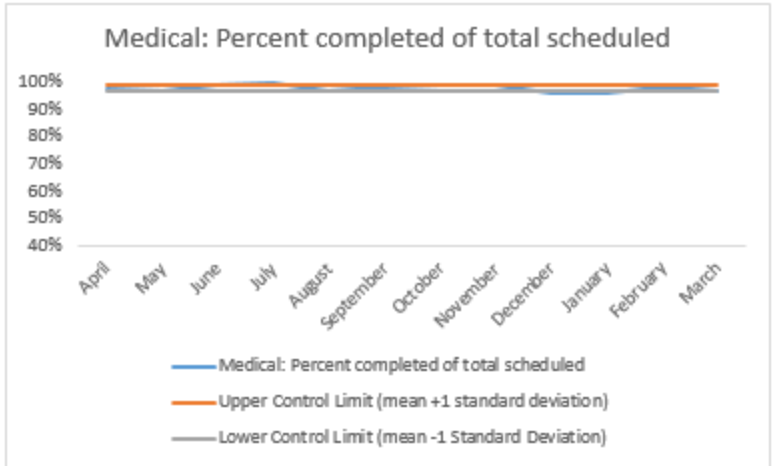
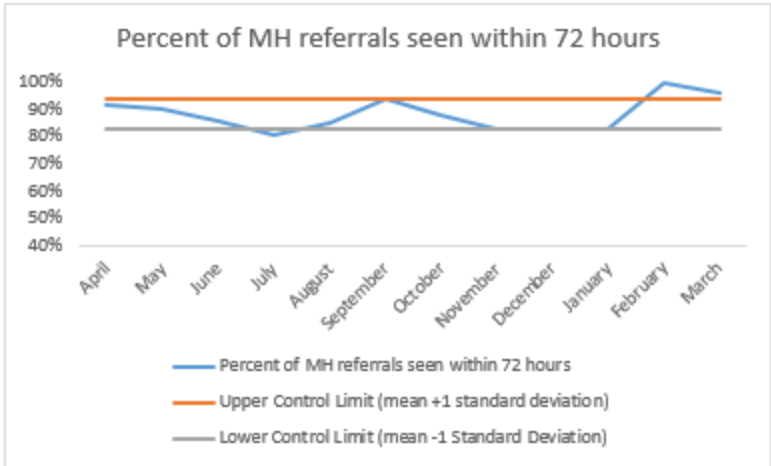
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	243	93%	385	73%	758	76%	267	76%	130	58%	73	36%	7	15%	Future Metric			1863	71%	
	Refused & Verified	4	2%	5	1%	18	2%	0	0%	11	5%	67	33%	25	54%				130	5%	
	Not Produced by DOC	5	2%	103	20%	96	10%	42	12%	38	17%	47	23%	10	22%				341	13%	
	Out to Court	0	0%	24	5%	80	8%	40	11%	21	9%	9	4%	2	4%				176	7%	
	Left Without Being Seen	0	0%	2	0%	0	0%	2	1%	0	0%	3	1%	0	0%				7	0%	
	Rescheduled by CHS	2	1%	9	2%	40	4%	0	0%	25	11%	3	1%	1	2%				80	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		2%			1	0%
	No Longer Indicated	7	3%	0	0%	4	0%	0	0%	0	0%	1	0%	N/A	N/A				12	0%	
Total Scheduled Services	261	100%	528	100%	996	100%	351	100%	225	100%	203	100%	46	100%				2610	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	74%	78%	76%	63%	69%	70%		77%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	717
5.2	Emergency Sick Call Completed ¹	72
5.3	Injury Evaluations ²	157
5.4	Medical Add-Ons	45
5.5	Number of Patients with Non-Intake Lab Collection	180

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	6
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	100%

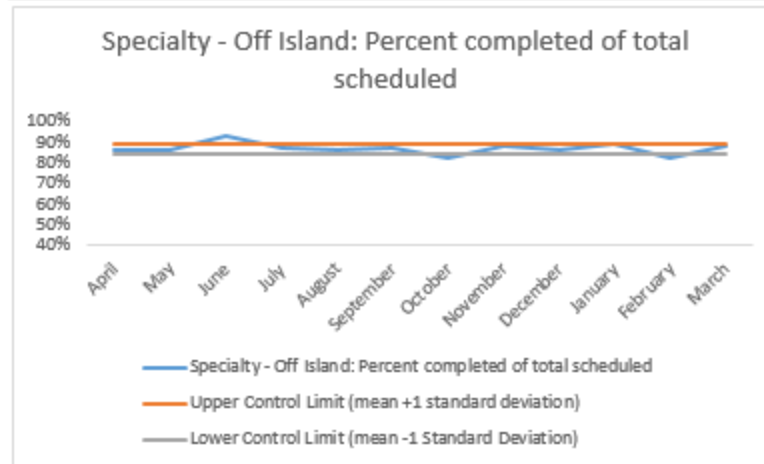
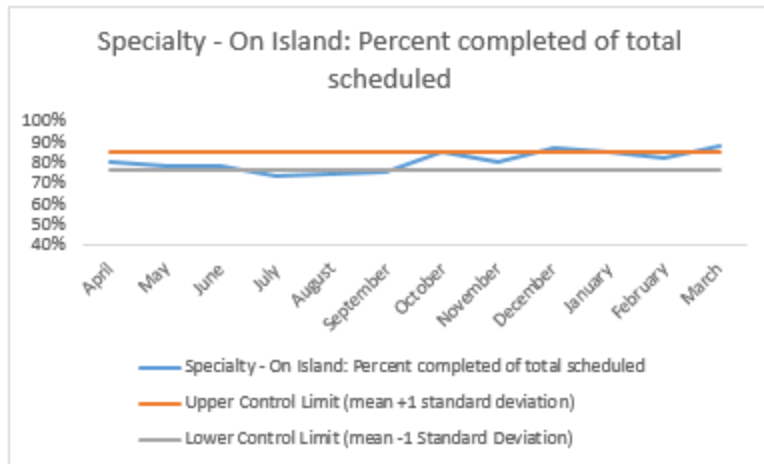
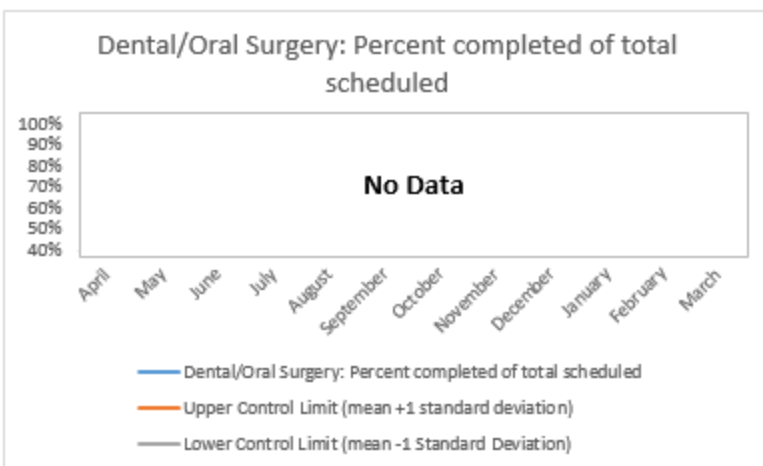
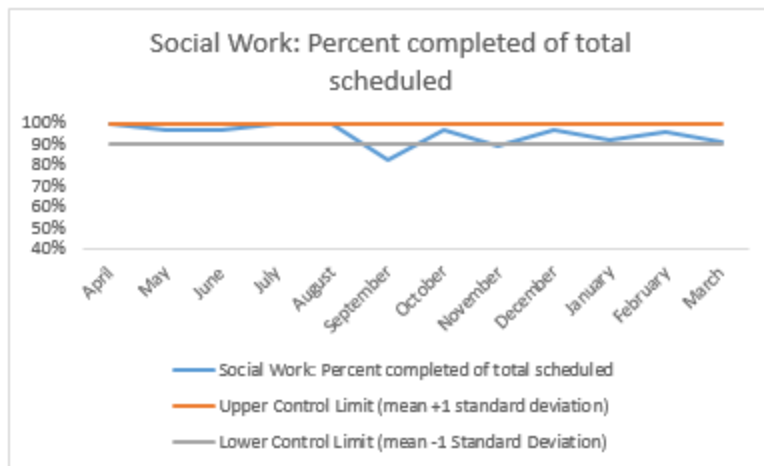
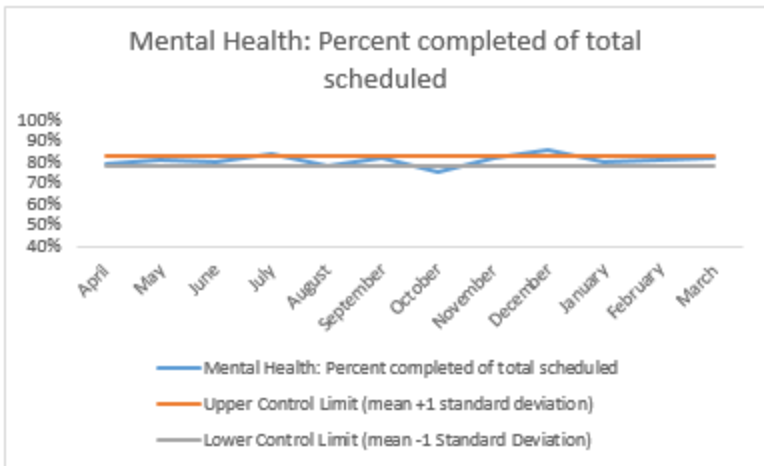
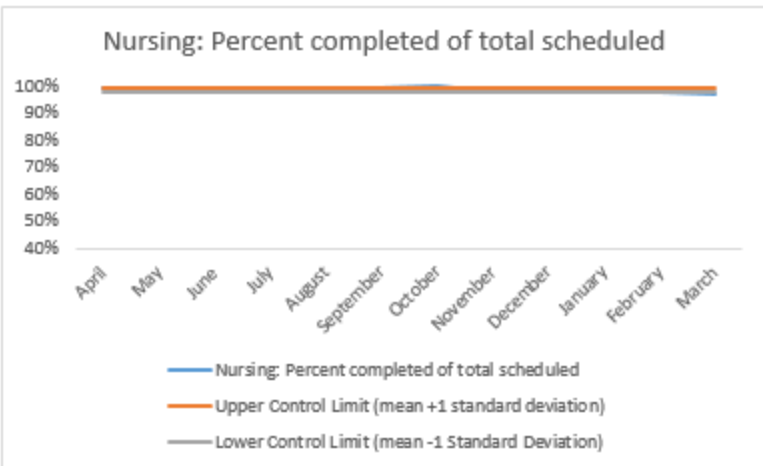
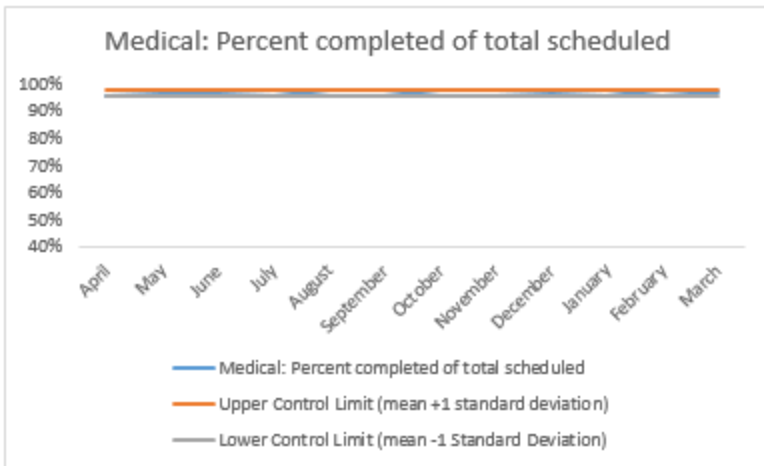
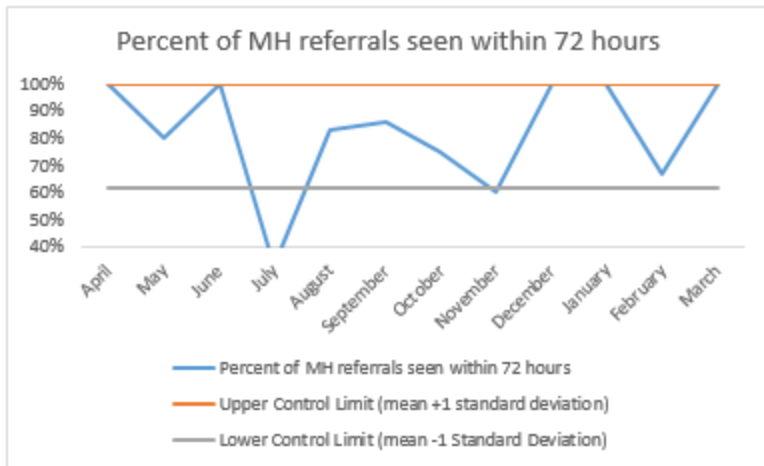
3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	1073	96%	1004	95%	374	75%	116	91%	0		405	73%	74	47%	Future Metric			3046	87%
	Refused & Verified	6	1%	20	2%	23	5%	0	0%	0		83	15%	64	41%				196	6%
	Not Produced by DOC	4	0%	14	1%	45	9%	3	2%	0		42	8%	7	4%				115	3%
	Out to Court	14	1%	13	1%	19	4%	4	3%	0		11	2%	2	1%				63	2%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0		0	0%	0	0%				0	0%
	Rescheduled by CHS	13	1%	7	1%	24	5%	5	4%	0		14	3%	6	4%				69	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	2%				3	0%
	No Longer Indicated	8	1%	1	0%	15	3%	0	0%	0		1	0%	N/A	N/A				25	1%
	Total Scheduled Services	1118	100%	1059	100%	500	100%	128	100%	0	0%	556	100%	156	100%			3517	100%	

¹Includes medical infirmary services
²Includes nursing infirmary services

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	97%	82%	91%		88%	88%		93%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	442
5.2	Emergency Sick Call Completed ¹	21
5.3	Injury Evaluations ²	50
5.4	Medical Add-Ons	160
5.5	Number of Patients with Non-Intake Lab Collection	262

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.
²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	51
2.2	Referrals seen within 72 hours	48
2.3	Percent seen within 72 hours	94%

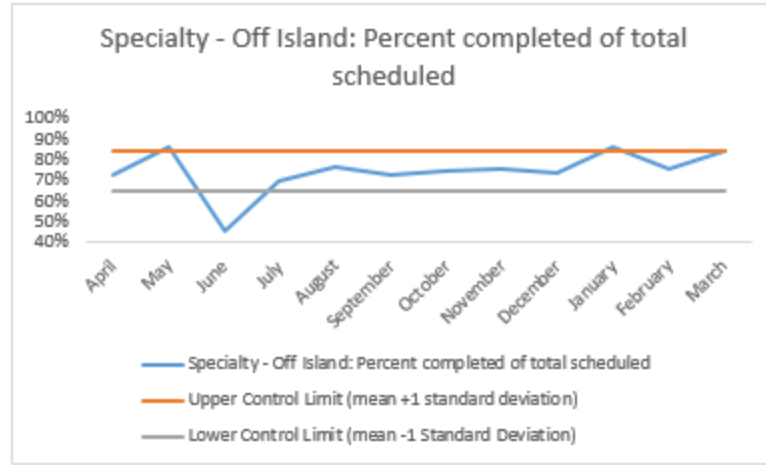
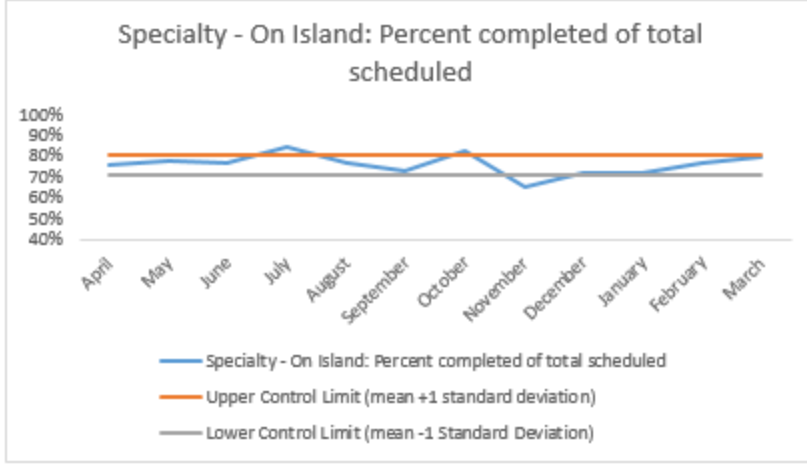
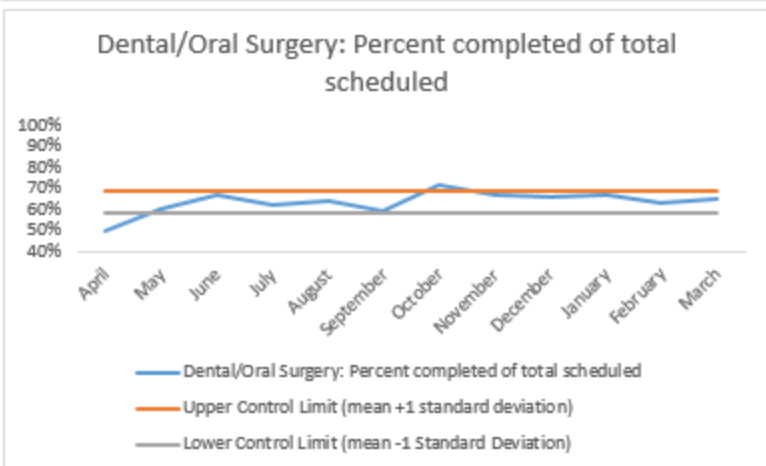
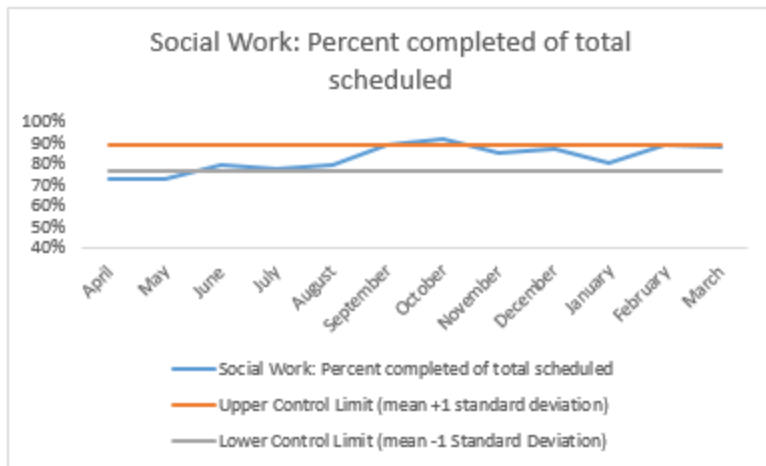
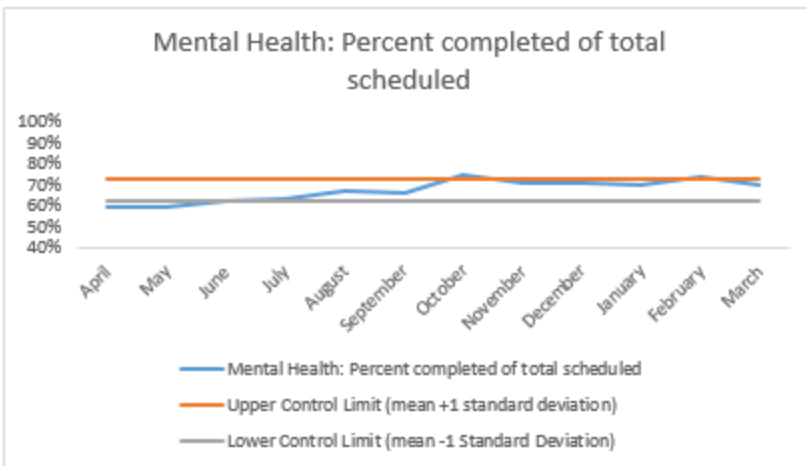
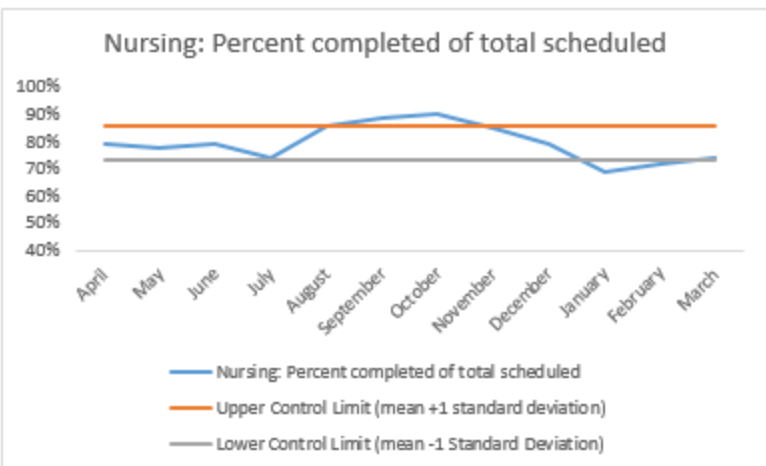
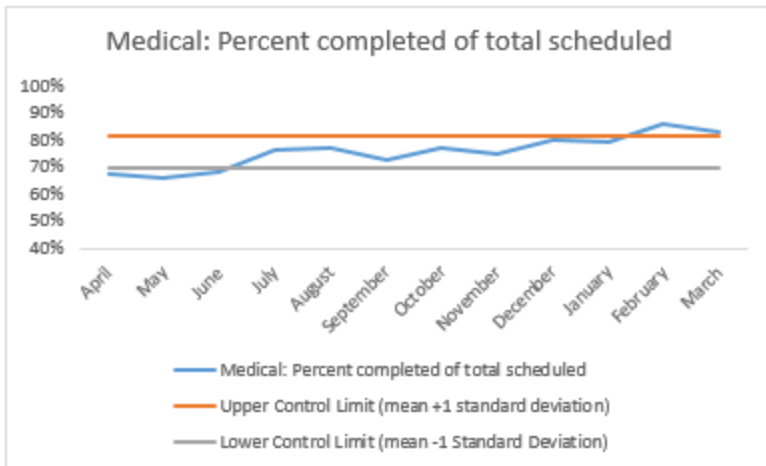
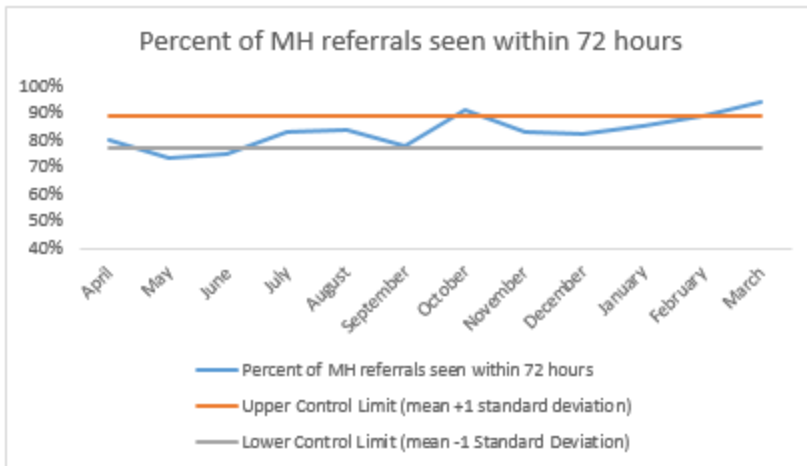
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	304	75%	146	69%	1450	65%	332	88%	277	57%	91	41%	16	32%	Future Metric			2616	66%
	Refused & Verified	28	7%	5	2%	79	4%	0	0%	36	7%	87	39%	26	52%		261	7%		
	Not Produced by DOC	51	13%	30	14%	429	19%	42	11%	121	25%	21	9%	2	4%		696	17%		
	Out to Court	9	2%	5	2%	91	4%	5	1%	28	6%	7	3%	2	4%		147	4%		
	Left Without Being Seen	0	0%	1	0%	8	0%	0	0%	1	0%	1	0%	1	2%		12	0%		
	Rescheduled by CHS	8	2%	17	8%	130	6%	0	0%	22	5%	15	7%	2	4%		194	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		2%	1	0%	
	No Longer Indicated	7	2%	8	4%	39	2%	0	0%	0	0%	0	0%	N/A	N/A		54	1%		
Total Scheduled Services	407	100%	212	100%	2226	100%	379	100%	485	100%	222	100%	50	100%				3981	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	83%	74%	70%	88%	65%	80%	84%		73%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1097
5.2	Emergency Sick Call Completed ¹	17
5.3	Injury Evaluations ²	310
5.4	Medical Add-Ons	28
5.5	Number of Patients with Non-Intake Lab Collection	130

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	310
1.2	Average time to completion once known to CHS (hours)	4.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	134
2.2	Referrals seen within 72 hours	128
2.3	Percent seen within 72 hours	96%

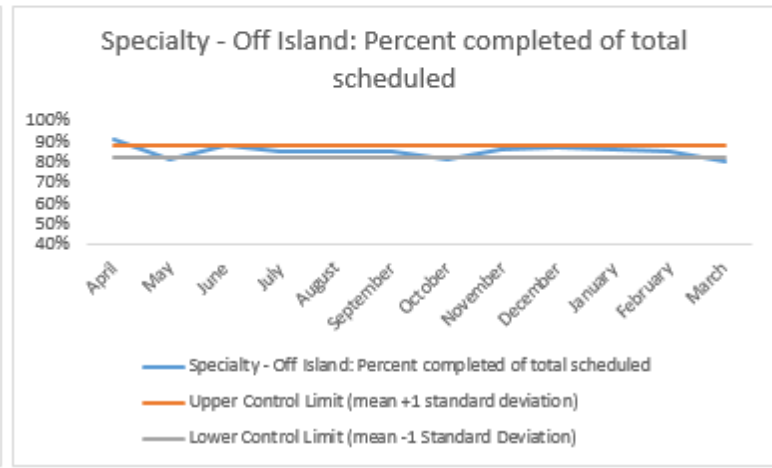
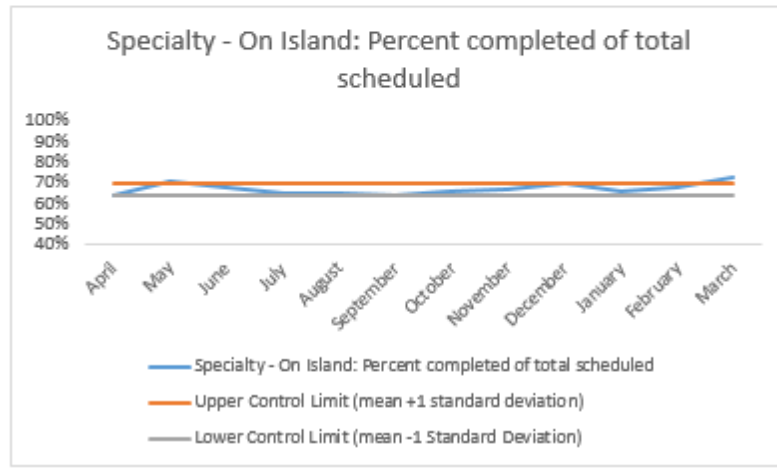
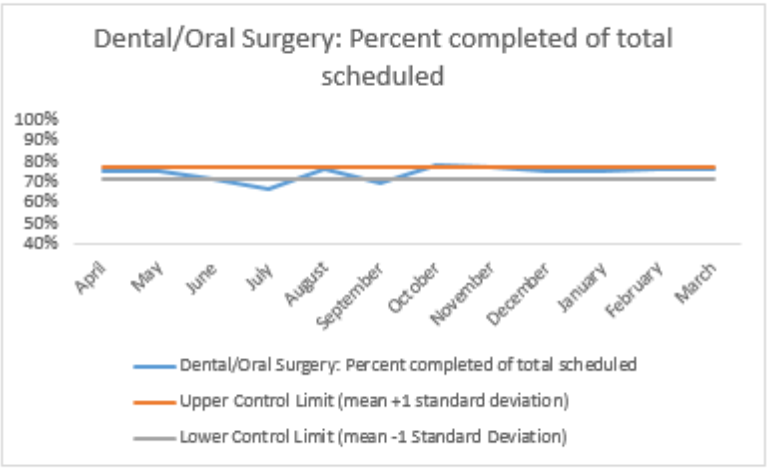
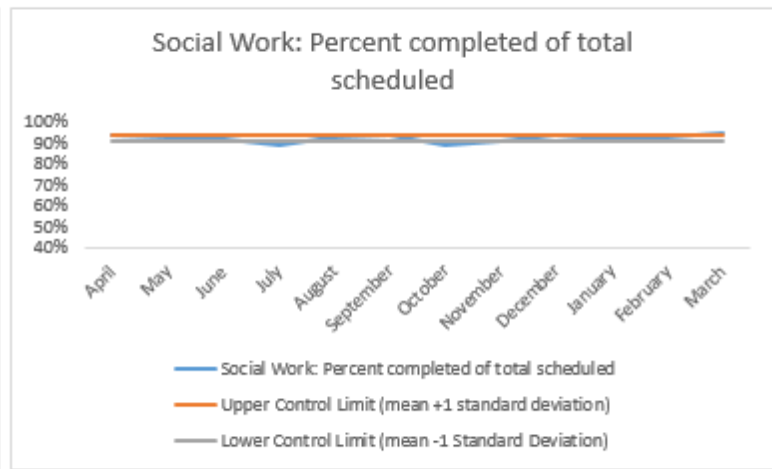
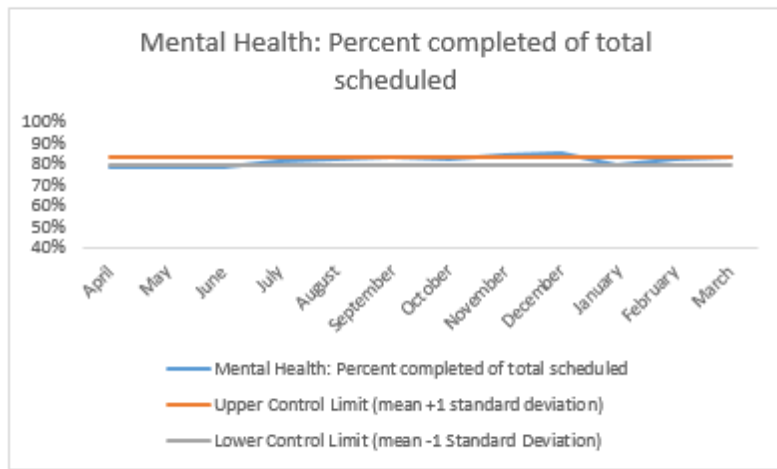
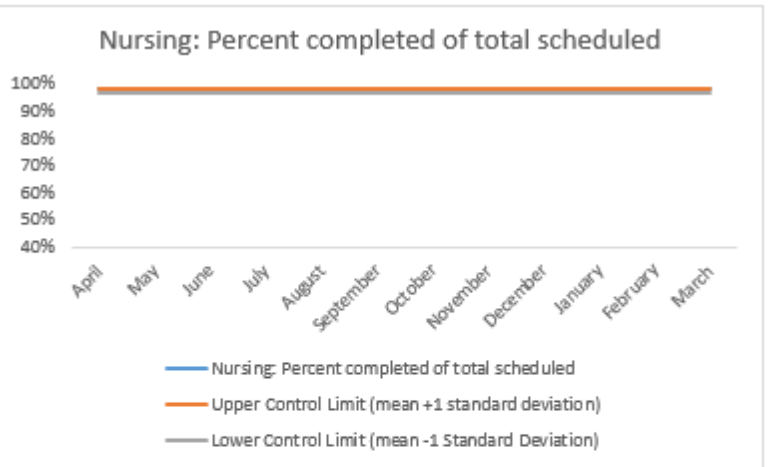
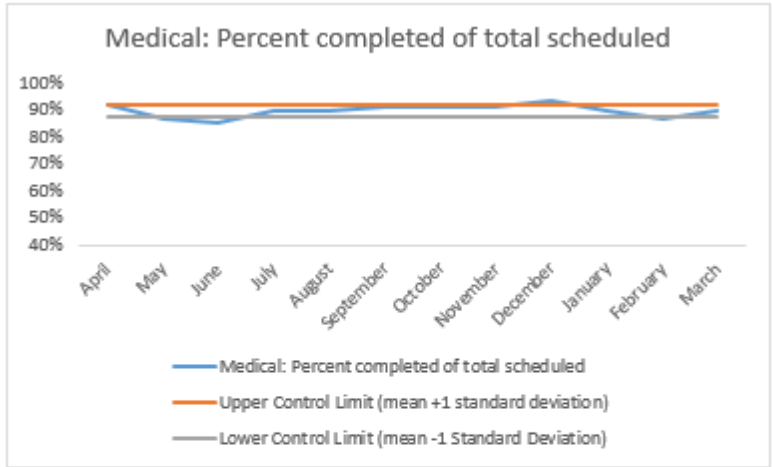
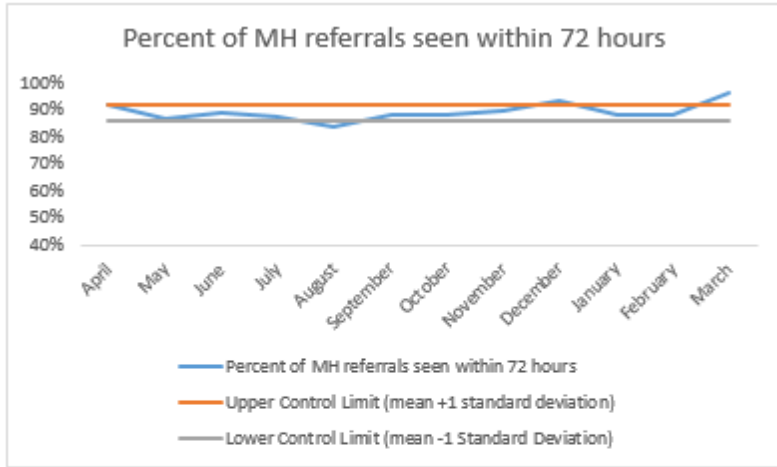
	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	919	88%	1245	97%	2139	77%	1171	94%	246	70%	585	55%	29	42%	Future Metric			6334	81%	
	Refused & Verified	13	1%	11	1%	165	6%	3	0%	20	6%	185	18%	26	38%				423	5%	
	Not Produced by DOC	27	3%	6	0%	191	7%	24	2%	39	11%	128	12%	4	6%				419	5%	
	Out to Court	42	4%	11	1%	124	4%	25	2%	18	5%	89	8%	1	1%				310	4%	
	Left Without Being Seen	0	0%	0	0%	21	1%	1	0%	14	4%	18	2%	3	4%				57	1%	
	Rescheduled by CHS	34	3%	7	1%	131	5%	16	1%	15	4%	46	4%	5	7%				254	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		1%			1	0%
	No Longer Indicated	4	0%	0	0%	16	1%	0	0%	0	0%	6	1%	N/A	N/A				26	0%	
Total Scheduled Services	1039	100%	1280	100%	2787	100%	1240	100%	352	100%	1057	100%	69	100%				7824	100%		
¹ Includes medical infirmary services																					
² Includes nursing infirmary services																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	98%	83%	95%	76%	73%	80%		87%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1320
5.2	Emergency Sick Call Completed ¹	106
5.3	Injury Evaluations ²	155
5.4	Medical Add-Ons	58
5.5	Number of Patients with Non-Intake Lab Collection	407

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	75
1.2	Average time to completion once known to CHS (hours)	8.8

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	39
2.2	Referrals seen within 72 hours	36
2.3	Percent seen within 72 hours	92%

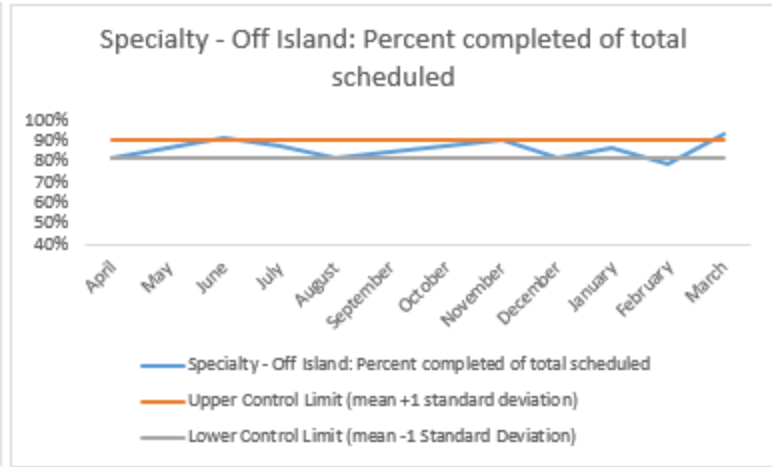
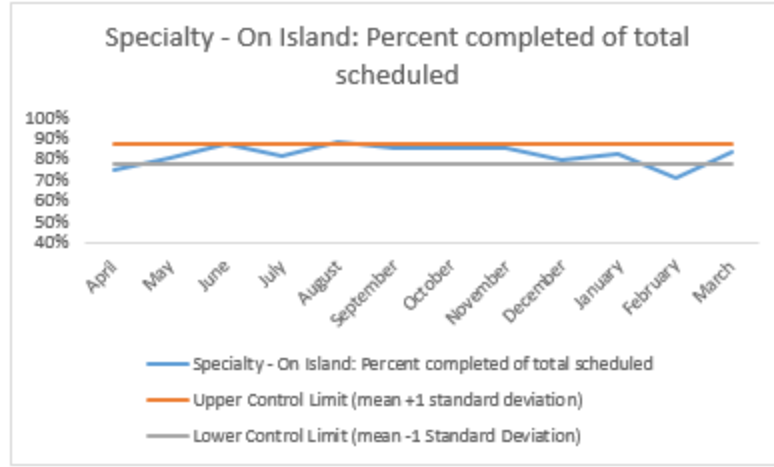
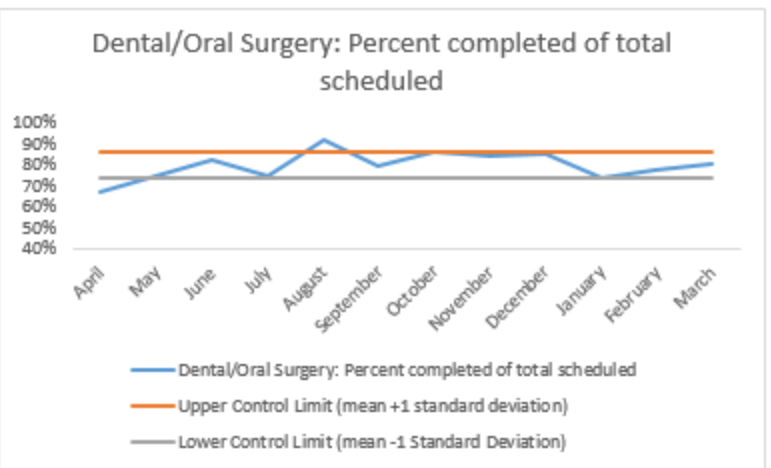
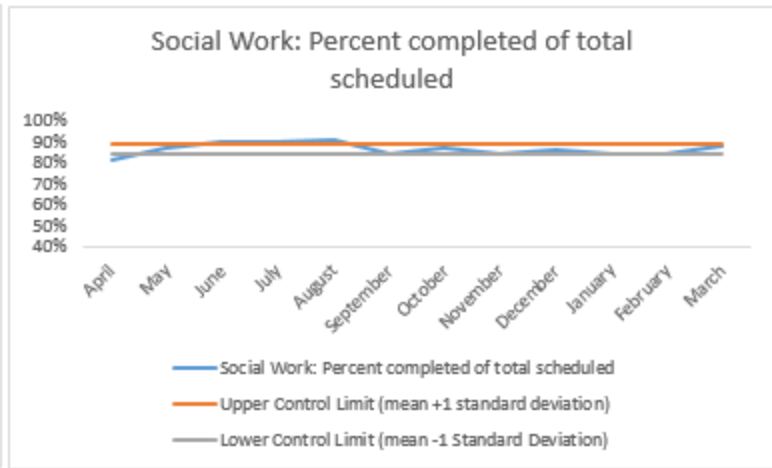
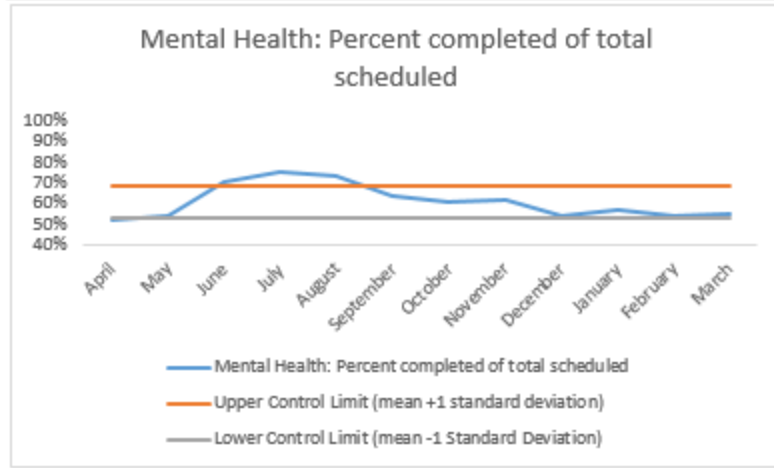
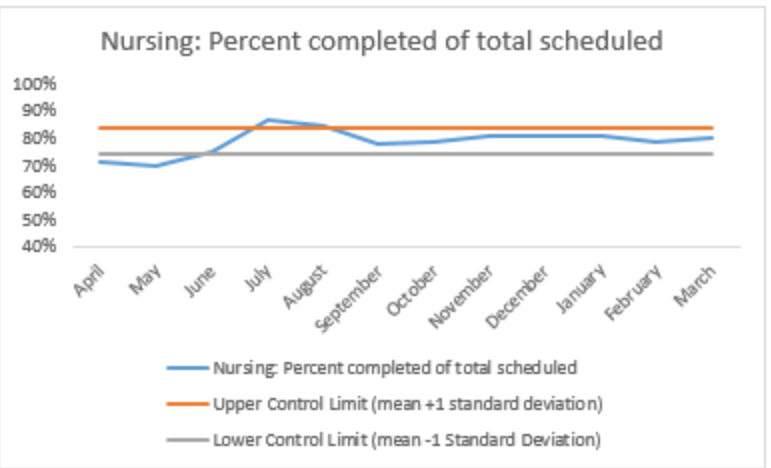
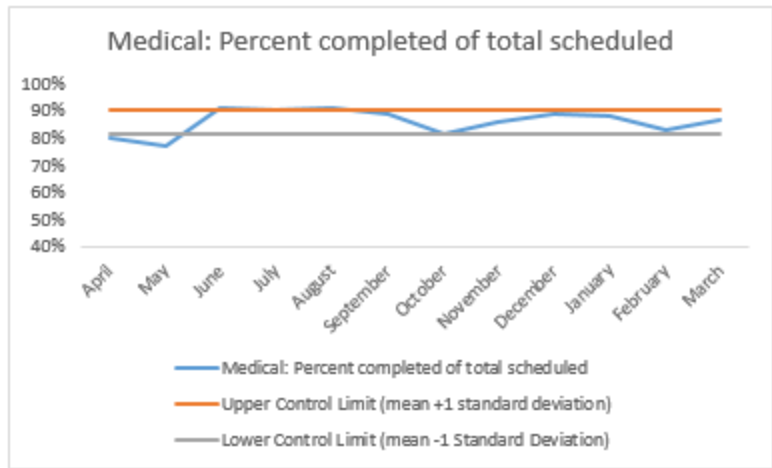
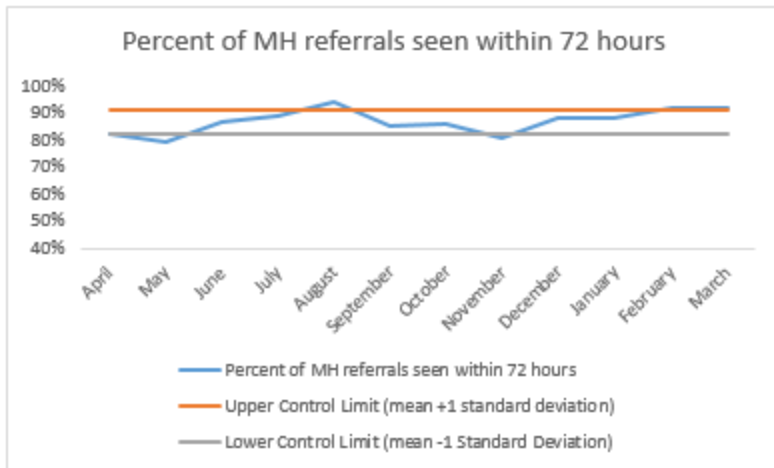
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	168	71%	132	77%	696	45%	289	88%	130	71%	128	50%	35	61%	Future Metric			1578	57%
	Refused & Verified	27	11%	0	0%	130	8%	0	0%	17	9%	87	34%	18	32%				279	10%
	Not Produced by DOC	19	8%	27	16%	553	36%	26	8%	19	10%	28	11%	0	0%				672	24%
	Out to Court	5	2%	5	3%	79	5%	12	4%	13	7%	6	2%	1	2%				121	4%
	Left Without Being Seen	4	2%	0	0%	13	1%	0	0%	2	1%	0	0%	2	4%				21	1%
	Rescheduled by CHS	0	0%	2	1%	33	2%	0	0%	1	1%	7	3%	0	0%				43	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	0%
	No Longer Indicated	15	6%	6	3%	34	2%	0	0%	0	0%	0	0%	N/A	N/A				55	2%
	Total Scheduled Services	238	100%	172	100%	1538	100%	327	100%	182	100%	256	100%	57	100%				2770	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	80%	55%	88%	81%	84%	93%		68%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	475
5.2	Emergency Sick Call Completed ¹	16
5.3	Injury Evaluations ²	227
5.4	Medical Add-Ons	68
5.5	Number of Patients with Non-Intake Lab Collection	174

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	805
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	52
2.2	Referrals seen within 72 hours	51
2.3	Percent seen within 72 hours	98%

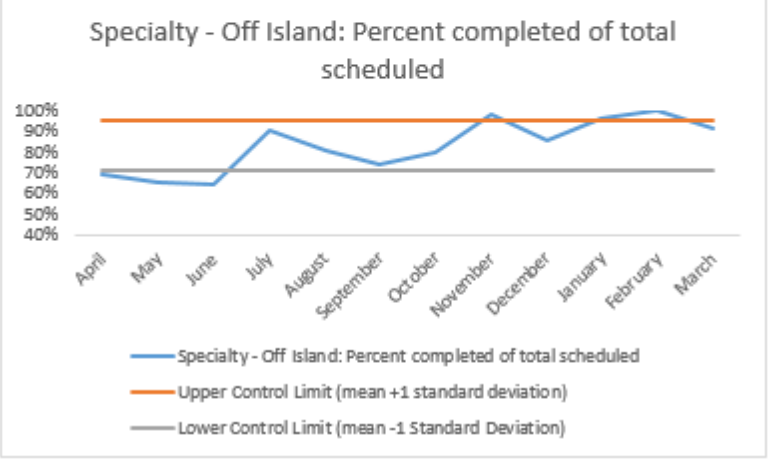
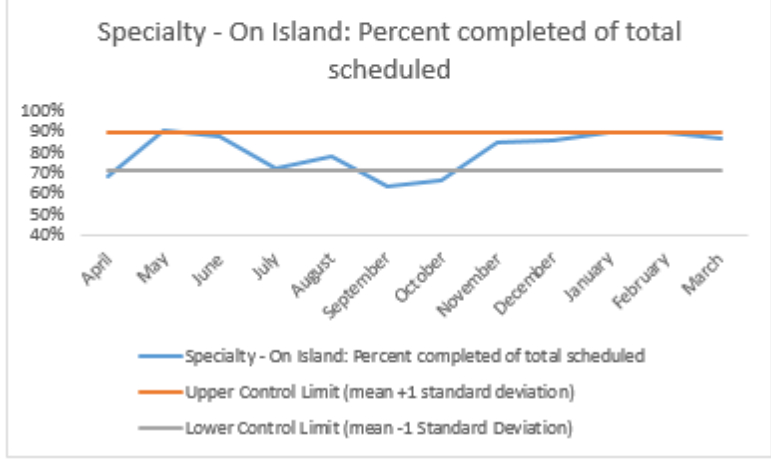
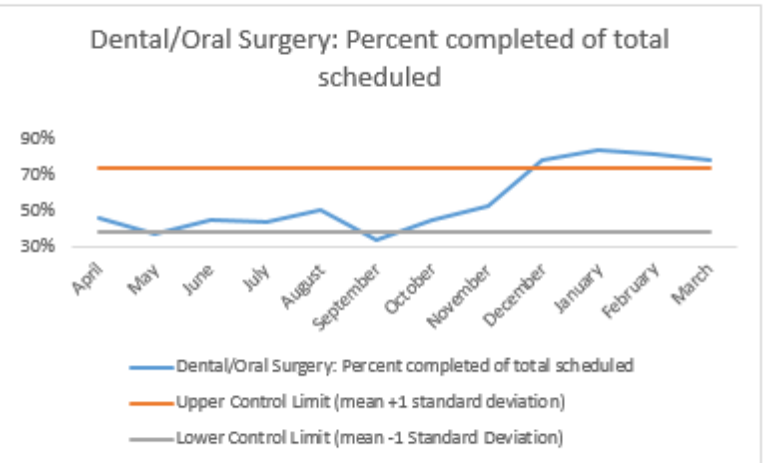
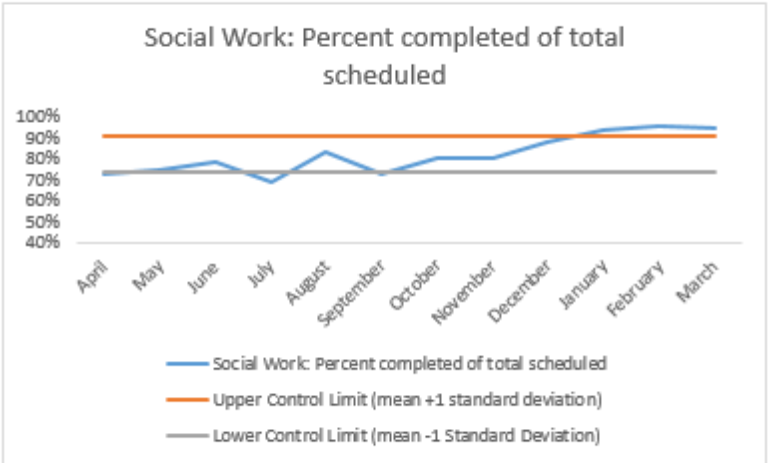
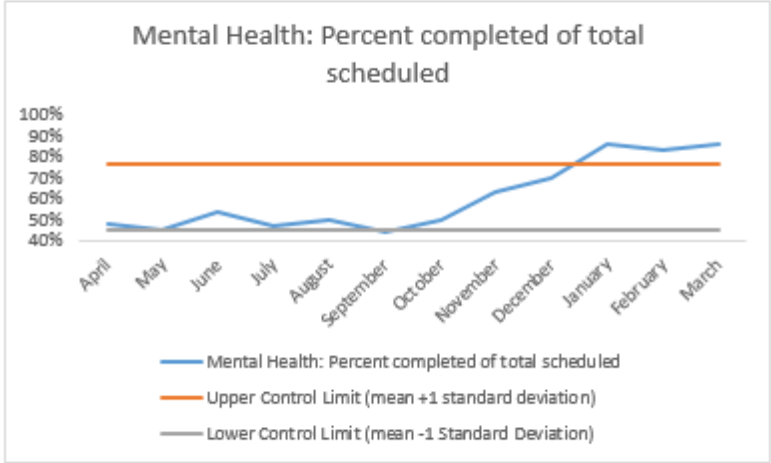
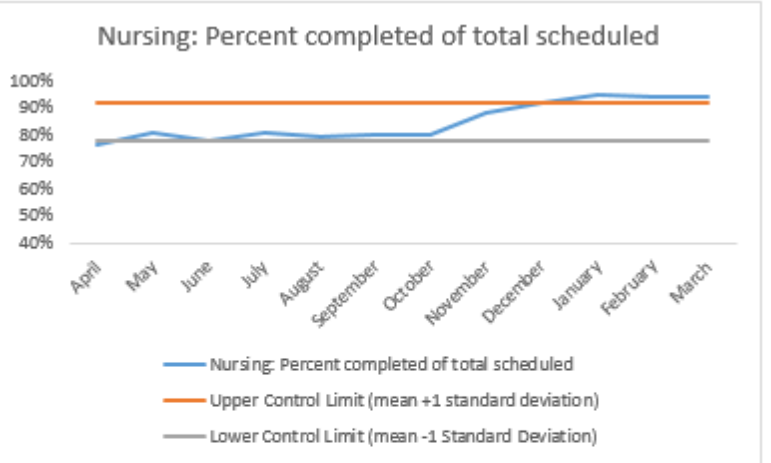
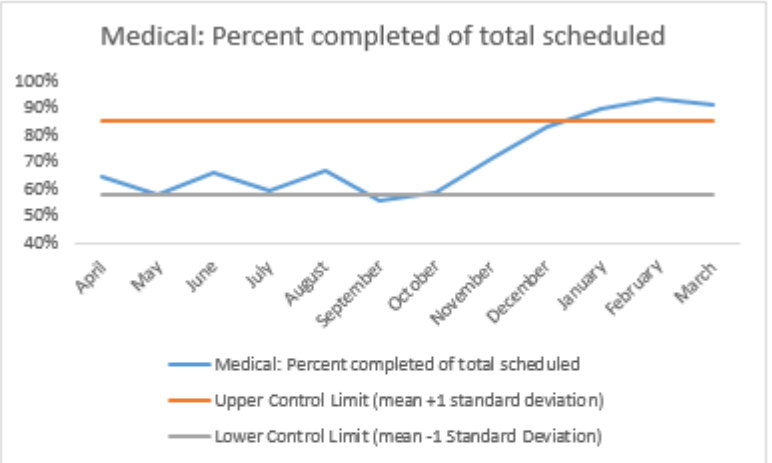
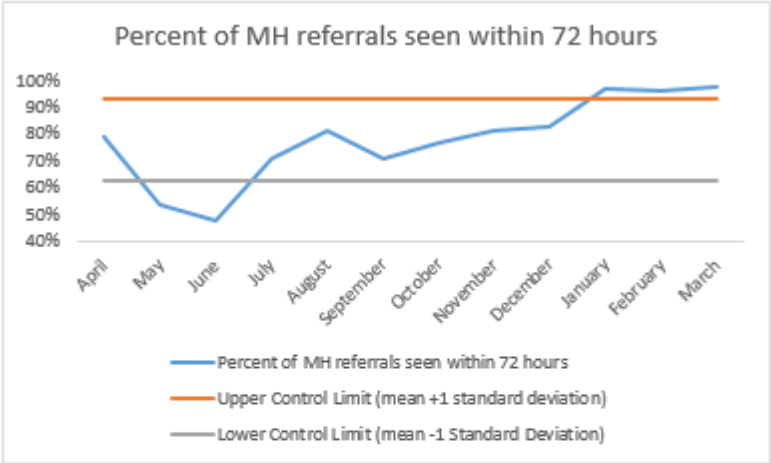
	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	391	90%	959	92%	581	81%	433	95%	198	69%	56	56%	13	54%	Future Metric			2631	86%
	Refused & Verified	1	0%	13	1%	26	4%	0	0%	23	8%	31	31%	9	38%				103	3%
	Not Produced by DOC	10	2%	37	4%	9	1%	18	4%	15	5%	5	5%	0	0%				94	3%
	Out to Court	4	1%	19	2%	67	9%	4	1%	22	8%	3	3%	0	0%				119	4%
	Left Without Being Seen	8	2%	2	0%	1	0%	1	0%	4	1%	1	1%	0	0%				17	1%
	Rescheduled by CHS	16	4%	4	0%	21	3%	0	0%	23	8%	4	4%	1	4%				69	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	4%				1	0%
	No Longer Indicated	4	1%	12	1%	15	2%	0	0%	0	0%	0	0%	N/A	N/A				31	1%
Total Scheduled Services	434	100%	1046	100%	720	100%	456	100%	285	100%	100	100%	24	100%				3065	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	94%	86%	95%	78%	87%	92%		90%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	520
5.2	Emergency Sick Call Completed ¹	27
5.3	Injury Evaluations ²	122
5.4	Medical Add-Ons	212
5.5	Number of Patients with Non-Intake Lab Collection	241

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	14	93%	374	89%	108	71%	12	100%	1	100%	14	48%	0	0%	Future Metric			523	82%	
	Refused & Verified	0	0%	36	9%	4	3%	0	0%	0	0%	5	17%	0	0%				45	7%	
	Not Produced by DOC	1	7%	2	0%	15	10%	0	0%	0	0%	6	21%	5	83%				29	5%	
	Out to Court	0	0%	7	2%	9	6%	0	0%	0	0%	0	0%	1	17%				17	3%	
	Left Without Being Seen	0	0%	3	1%	0	0%	0	0%	0	0%	0	0%	0	0%				3	0%	
	Rescheduled by CHS	0	0%	0	0%	11	7%	0	0%	0	0%	4	14%	0	0%				15	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	5	3%	0	0%	0	0%	0	0%	N/A	N/A				5	1%	
Total Scheduled Services	15	100%	422	100%	152	100%	12	100%	1	100%	29	100%	6	100%				637	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	97%	76%	100%	100%	66%	0%		90%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	146
5.2	Emergency Sick Call Completed ¹	10
5.3	Injury Evaluations ²	25
5.4	Medical Add-Ons	15
5.5	Number of Patients with Non-Intake Lab Collection	73

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

