

CHS Access Report: May 2019

Version: 06/20/2019

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Sick Call Completed	Number of sick call encounters completed by CHS.
5.2	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.3	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.4	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	2607
1.2	Average time to completion once known to CHS (hours)	3.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	478
2.2	Referrals seen within 72 hours	423
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	3417	75%	6460	86%	11631	63%	5546	85%	1443	59%	1358	44%	242	38%	Future Metric			30097
Refused & Verified	107	2%	172	2%	942	5%	32	0%	244	10%	838	27%	204	32%				2539	6%
Not Produced by DOC	763	17%	659	9%	3274	18%	721	11%	491	20%	653	21%	128	20%				6689	16%
Out to Court	51	1%	94	1%	976	5%	196	3%	189	8%	94	3%	33	5%				1633	4%
Left Without Being Seen	12	0%	15	0%	162	1%	27	0%	18	1%	14	0%	0	0%				248	1%
Rescheduled by CHS	150	3%	81	1%	1107	6%	23	0%	38	2%	93	3%	3	0%				1495	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	28	4%				28	0%
No Longer Indicated	50	1%	31	0%	241	1%	1	0%	11	0%	4	0%	N/A	N/A				338	1%
Total Scheduled Services	4550	100%	7512	100%	18333	100%	6546	100%	2434	100%	3054	100%	638	100%				43067	100%

N & % Scheduled for Telehealth: 100 (17%)

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	78%	89%	69%	85%	70%	72%	70%		76%

5	Unscheduled Services	N
5.1	Sick Call Completed	8897
5.2	Injury Evaluations	2221
5.3	Medical Add-Ons	1161
5.4	Number of Patients with Non-Intake Lab Collection	1698

Note: The Correctional Health Electronic Record (CHER) system went live at the RMSC facility in April 2019, and the HOJC Facility in May 2019. Thus, RMSC and HOJC facility data are excluded from this report.

IV. AMKC

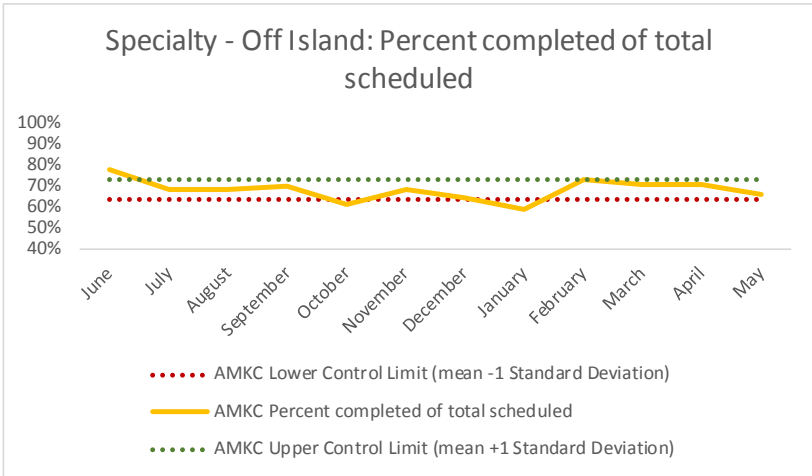
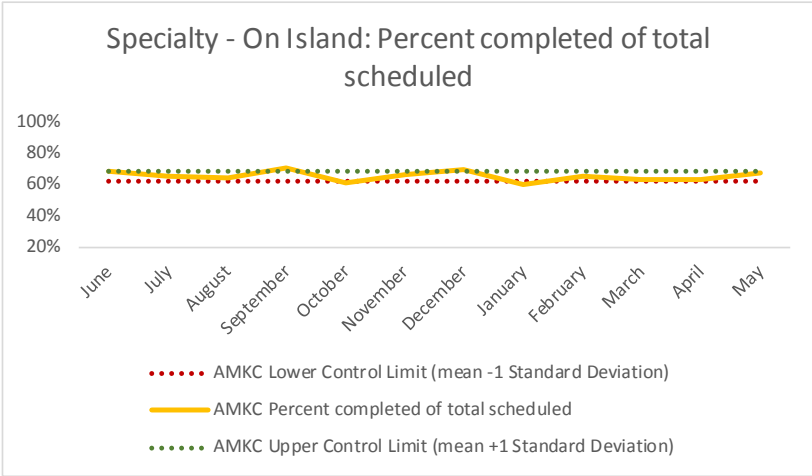
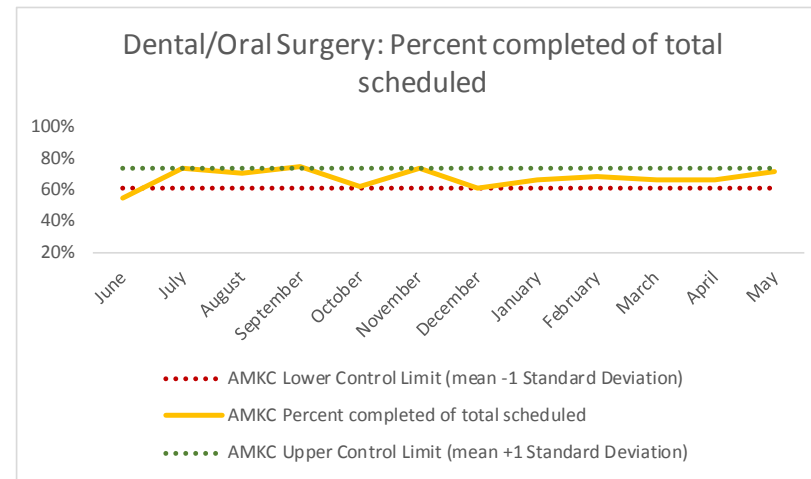
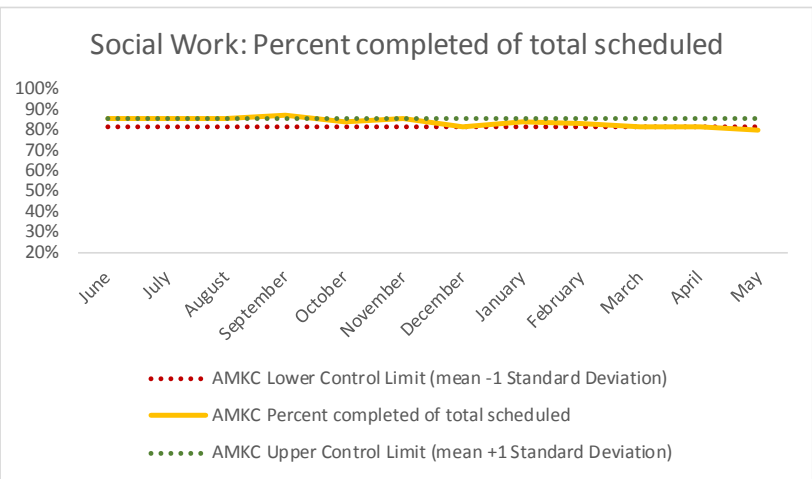
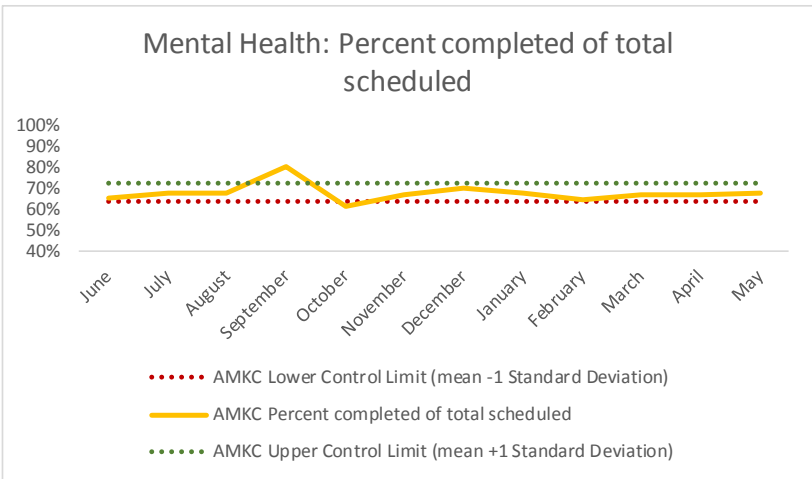
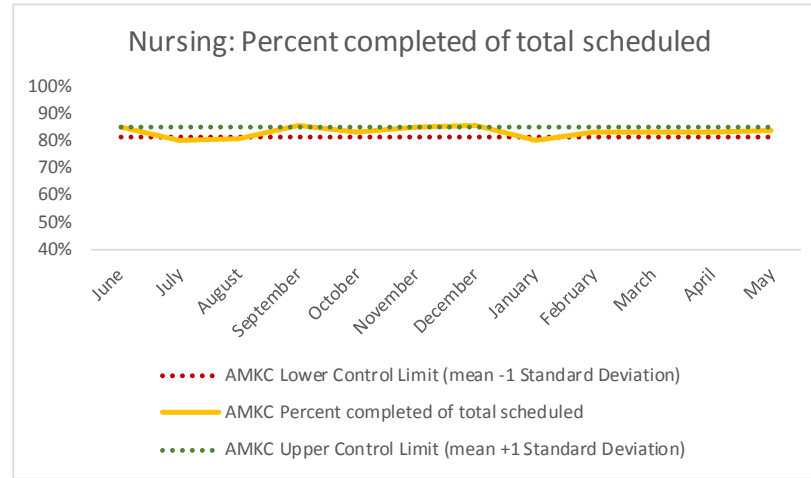
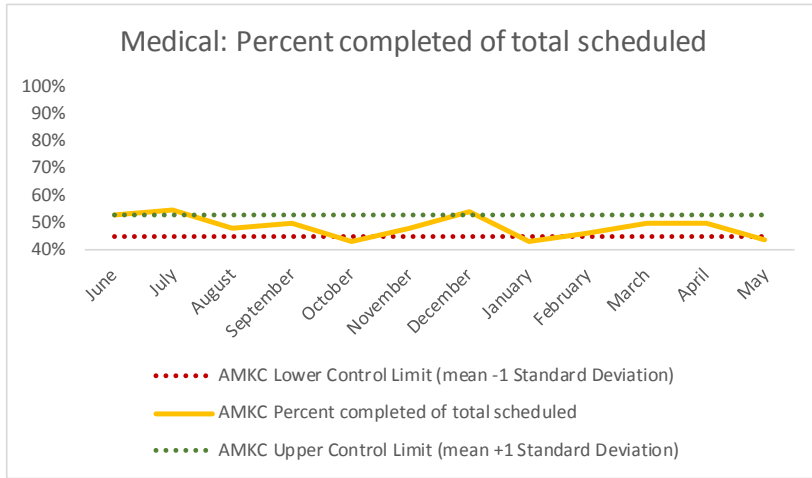
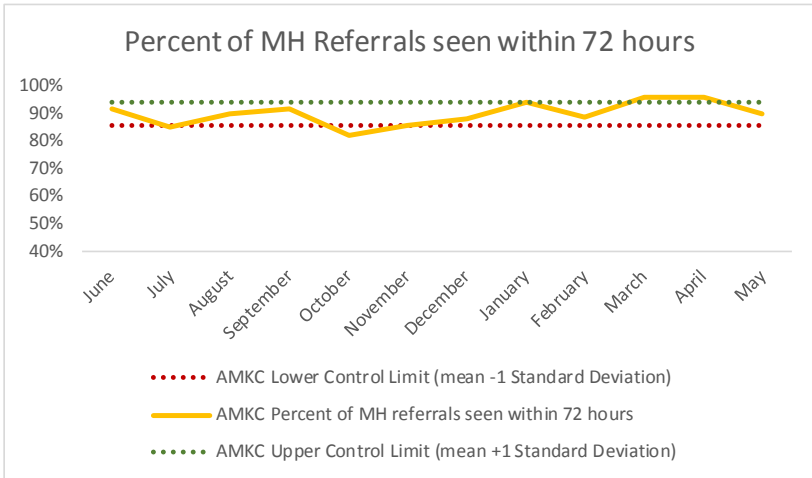
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	595
1.2	Average time to completion once known to CHS (hours)	6.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	143
2.2	Referrals seen within 72 hours	128
2.3	Percent seen within 72 hours	90%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	516	43%	2258	81%	4060	64%	1931	80%	291	58%	237	36%	53	41%	Future Metric			9346
Refused & Verified	13	1%	67	2%	175	3%	5	0%	64	13%	205	31%	31	24%				560	4%
Not Produced by DOC	559	46%	365	13%	1244	20%	374	15%	108	22%	169	26%	36	28%				2855	20%
Out to Court	3	0%	42	2%	269	4%	90	4%	30	6%	21	3%	2	2%				457	3%
Left Without Being Seen	0	0%	2	0%	28	0%	21	1%	2	0%	4	1%	0	0%				57	0%
Rescheduled by CHS	111	9%	48	2%	444	7%	2	0%	0	0%	25	4%	0	0%				630	4%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6	5%				6	N/A
No Longer Indicated	6	0%	12	0%	156	2%	0	0%	3	1%	0	0%	N/A	N/A				177	1%
Total Scheduled Services	1208	100%	2794	100%	6376	100%	2423	100%	498	100%	661	100%	128	100%			14088	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	44%	84%	68%	80%	72%	67%	66%		71%
4.2	Percent completed of total scheduled and available	49%	86%	77%	84%	77%	72%	70%		
4.3	Percent not produced of total not completed	82%	78%	58%	77%	76%	77%	82%		

5	Unscheduled Services	N
5.1	Sick Call Completed	2340
5.2	Injury Evaluations	535
5.3	Medical Add-Ons	260
5.4	Number of Patients with Non-Intake Lab Collection	412



V. BKDC

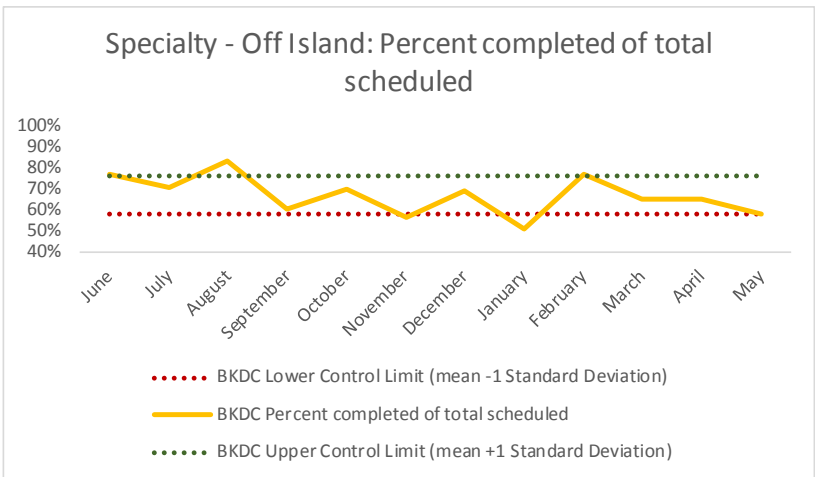
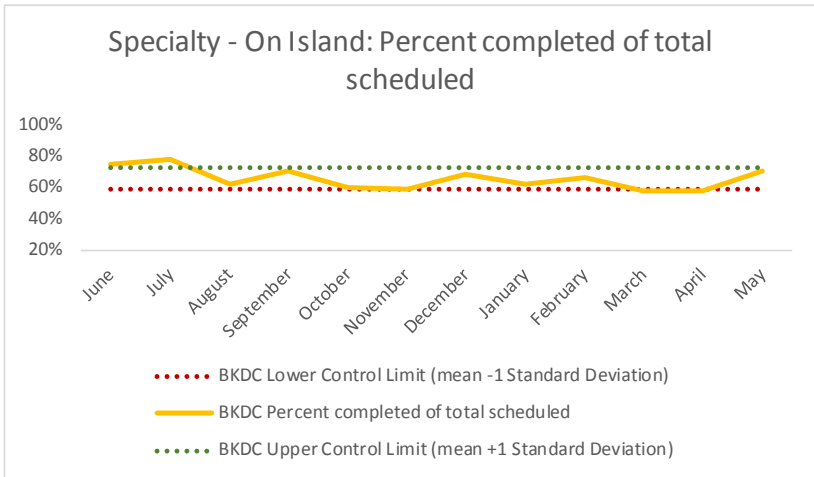
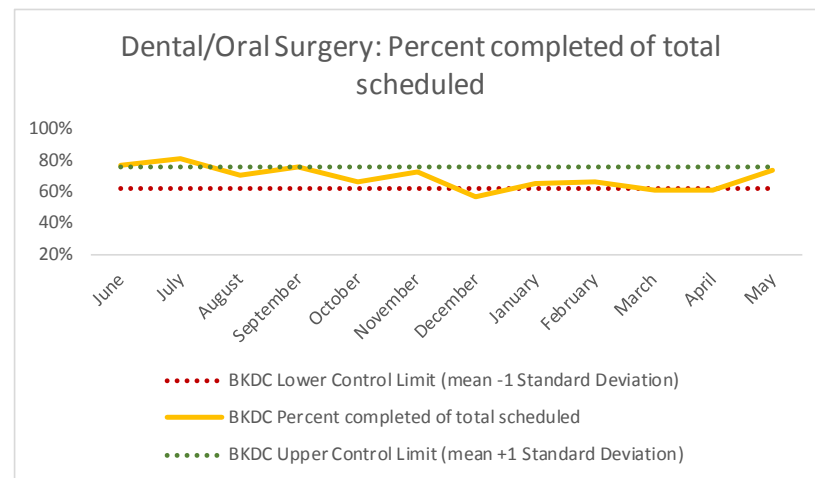
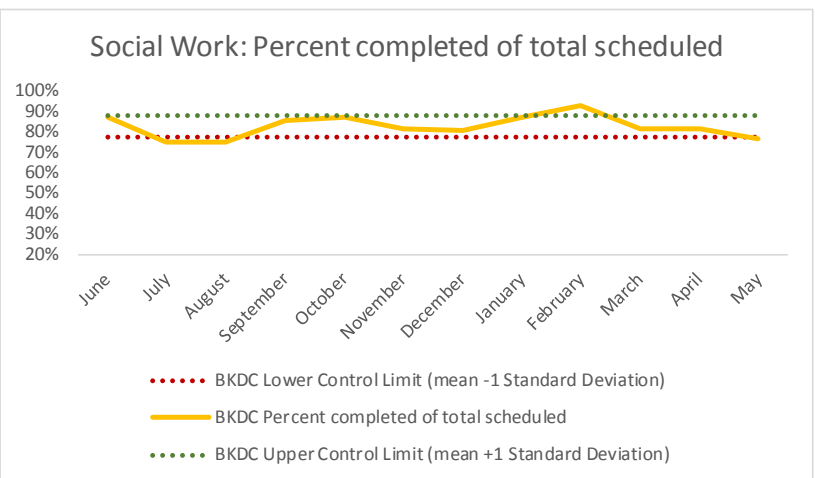
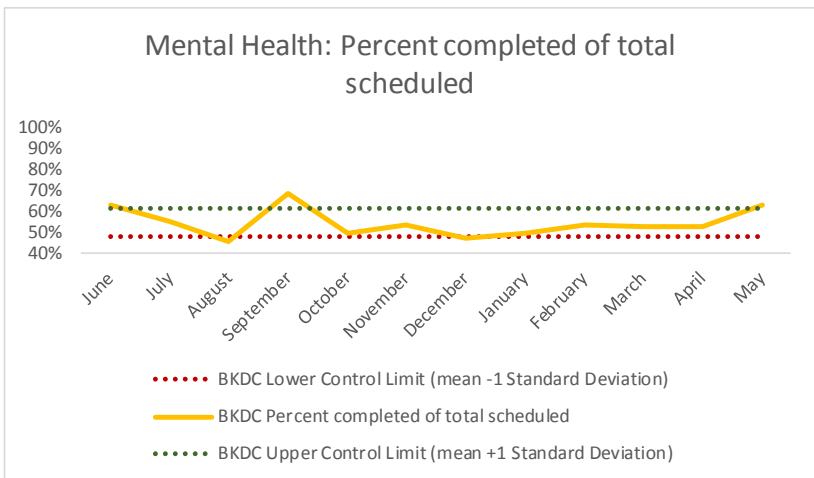
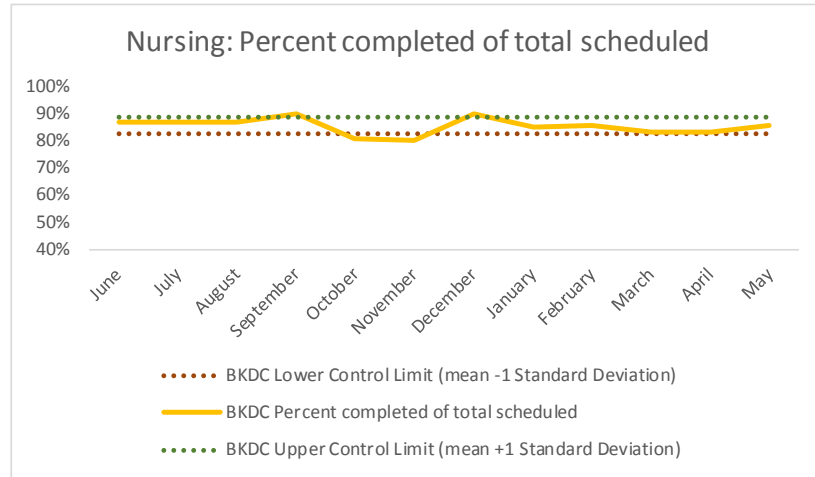
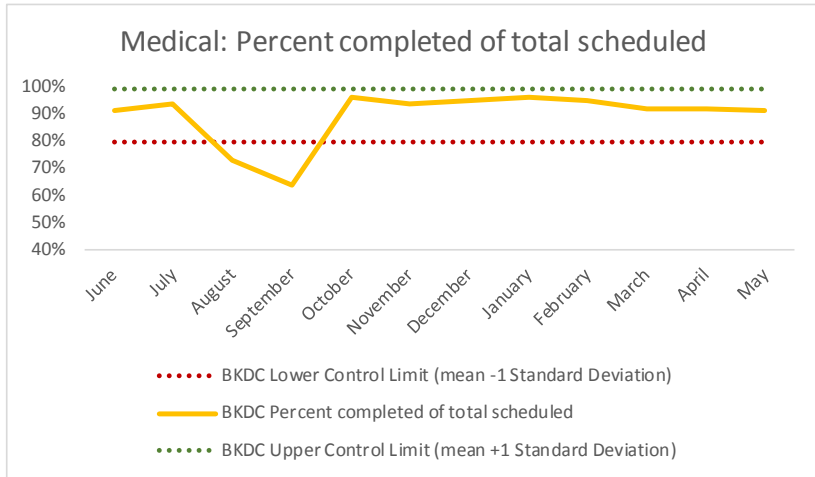
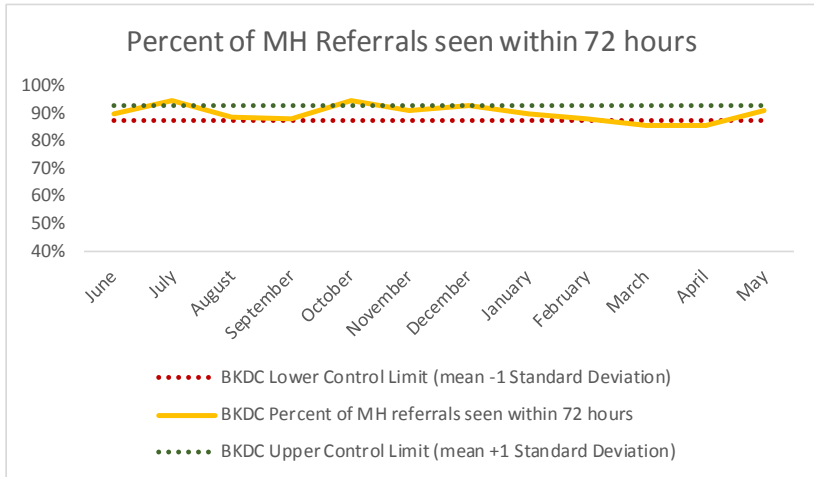
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	530
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	33
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	91%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	170	89%	229	83%	666	54%	253	76%	133	67%	57	27%	17	33%	Future Metric			1525	61%	
	Refused & Verified	2	1%	3	1%	101	8%	1	0%	14	7%	94	44%	13	25%				228	9%	
	Not Produced by DOC	3	2%	22	8%	258	21%	54	16%	33	17%	45	21%	15	29%				430	17%	
	Out to Court	2	1%	13	5%	122	10%	12	4%	18	9%	11	5%	5	10%				183	7%	
	Left Without Being Seen	6	3%	0	0%	28	2%	0	0%	1	1%	1	0%	0	0%				36	1%	
	Rescheduled by CHS	5	3%	2	1%	46	4%	11	3%	0	0%	7	3%	0	0%				71	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		4%			2	N/A
	No Longer Indicated	3	2%	8	3%	5	0%	0	0%	0	0%	0	0%	N/A	N/A				16	1%	
	Total Scheduled Services	191	100%	277	100%	1226	100%	331	100%	199	100%	215	100%	52	100%				2491	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	91%	86%	63%	77%	74%	70%	58%		71%

5	Unscheduled Services	N
5.1	Sick Call Completed	577
5.2	Injury Evaluations	188
5.3	Medical Add-Ons	86
5.4	Number of Patients with Non-Intake Lab Collection	113



VI. EMTC

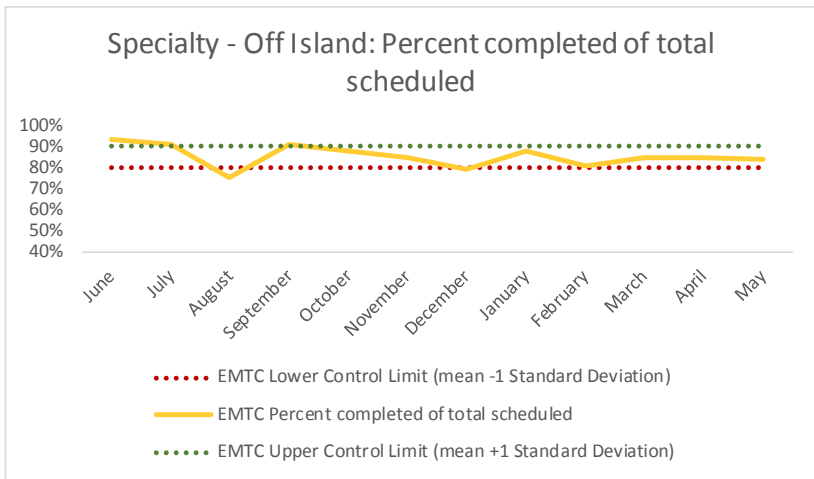
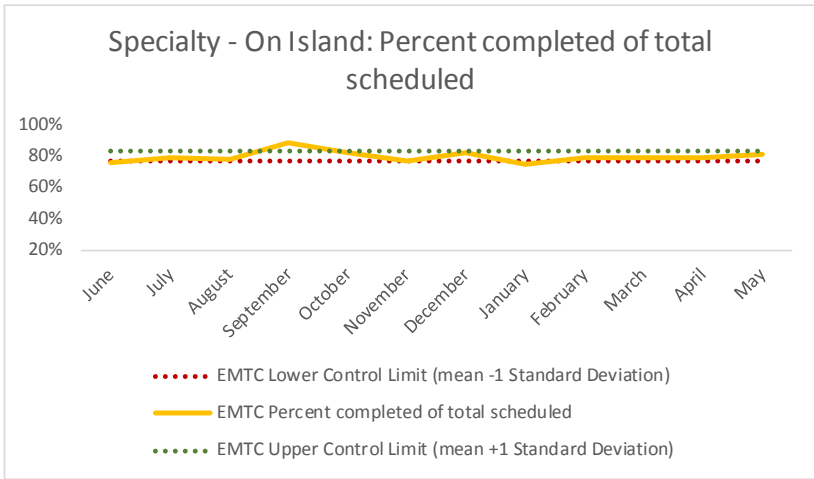
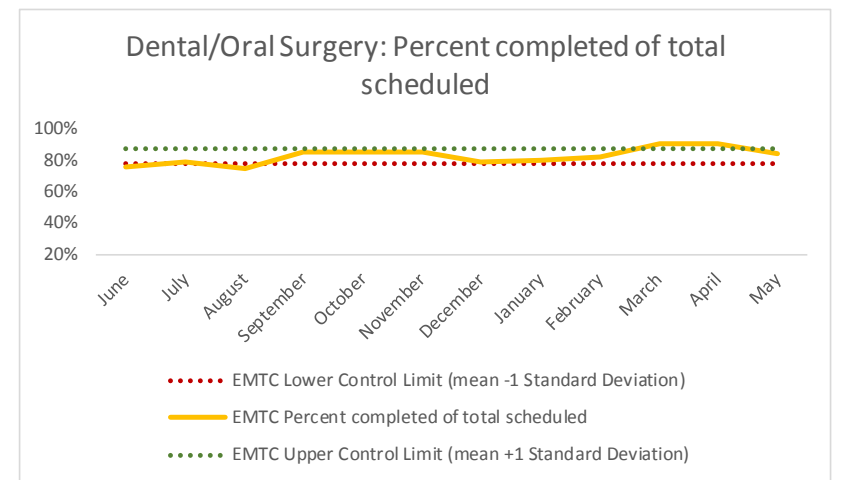
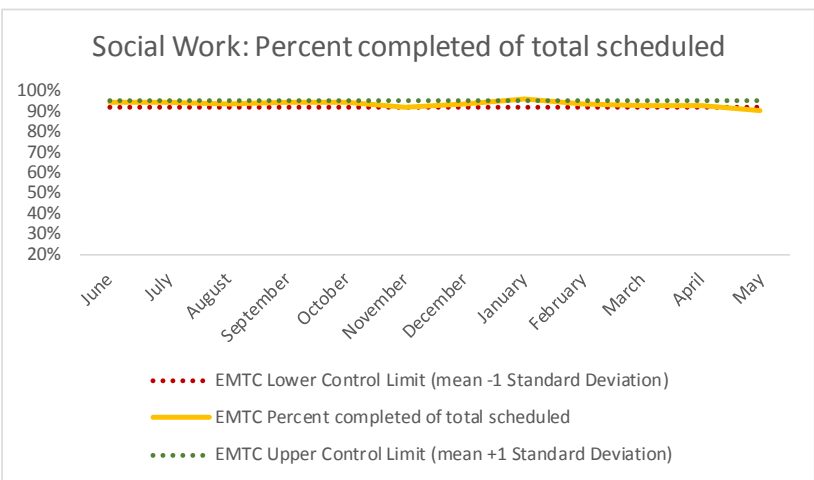
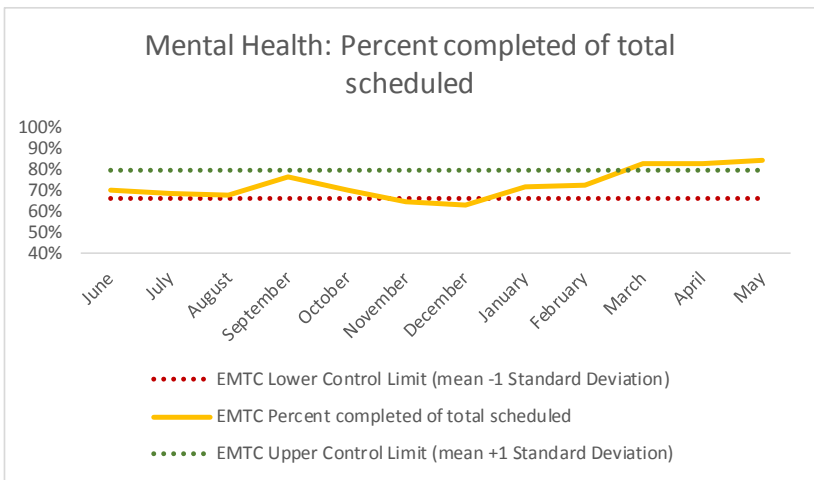
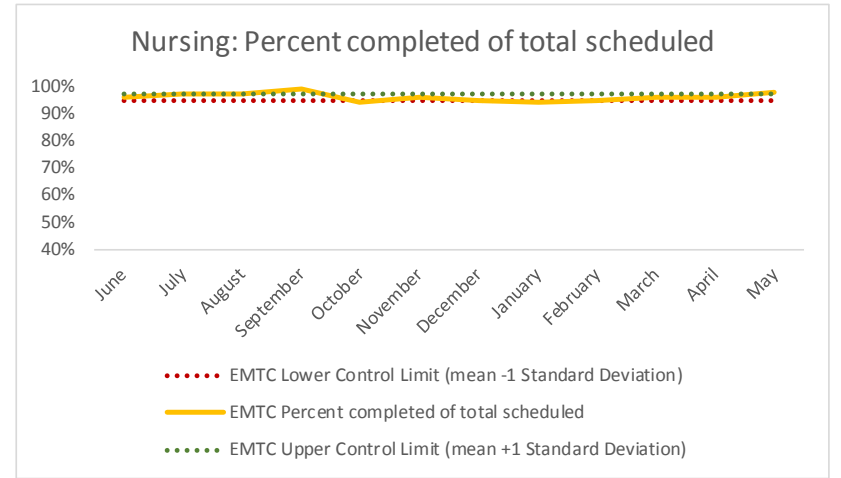
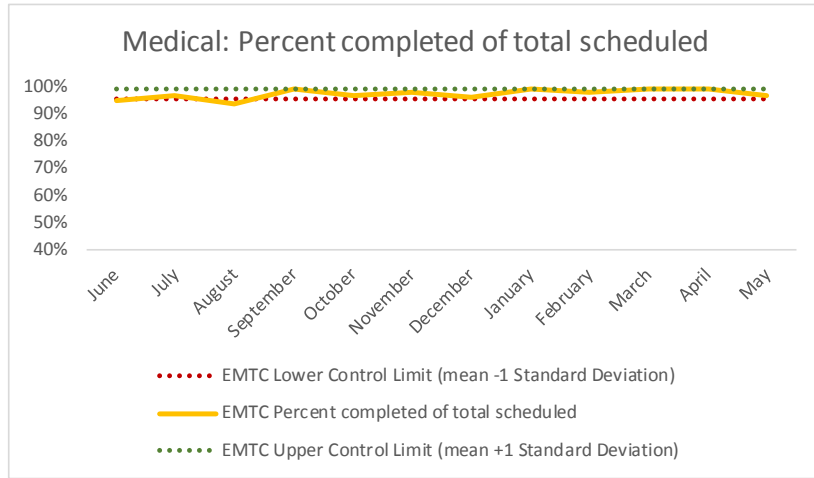
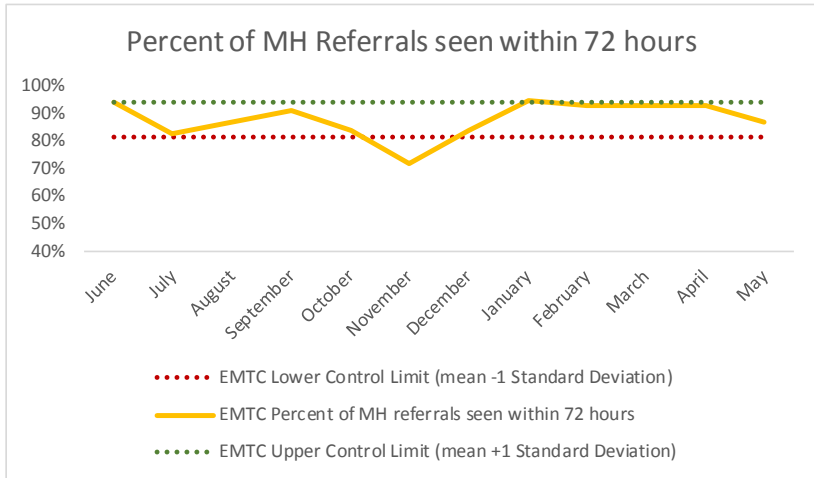
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	157
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	70
2.2	Referrals seen within 72 hours	61
2.3	Percent seen within 72 hours	87%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	336	95%	639	97%	1165	74%	1415	91%	302	69%	217	54%	15	27%	Future Metric			4089
Refused & Verified	0	0%	7	1%	155	10%	11	1%	64	15%	110	27%	31	56%				378	7%
Not Produced by DOC	2	1%	7	1%	72	5%	125	8%	46	11%	47	12%	5	9%				304	6%
Out to Court	0	0%	0	0%	12	1%	11	1%	25	6%	10	2%	2	4%				60	1%
Left Without Being Seen	0	0%	2	0%	4	0%	0	0%	1	0%	2	0%	0	0%				9	0%
Rescheduled by CHS	9	3%	2	0%	148	9%	1	0%	0	0%	16	4%	0	0%				176	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	4%				2	N/A
No Longer Indicated	8	2%	0	0%	12	1%	0	0%	0	0%	3	1%	N/A	N/A				23	0%
Total Scheduled Services	355	100%	657	100%	1568	100%	1563	100%	438	100%	405	100%	55	100%				5041	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	97%	98%	85%	91%	84%	81%	84%		89%

5	Unscheduled Services	N
5.1	Sick Call Completed	1095
5.2	Injury Evaluations	226
5.3	Medical Add-Ons	147
5.4	Number of Patients with Non-Intake Lab Collection	334



VII. GRVC

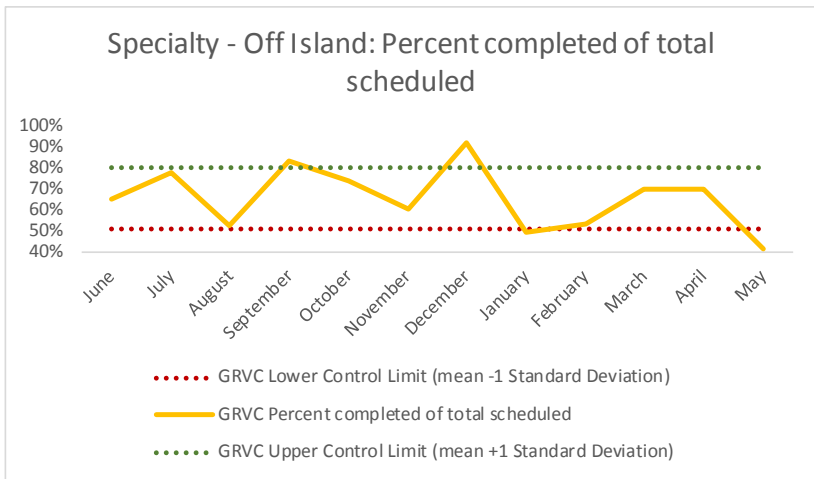
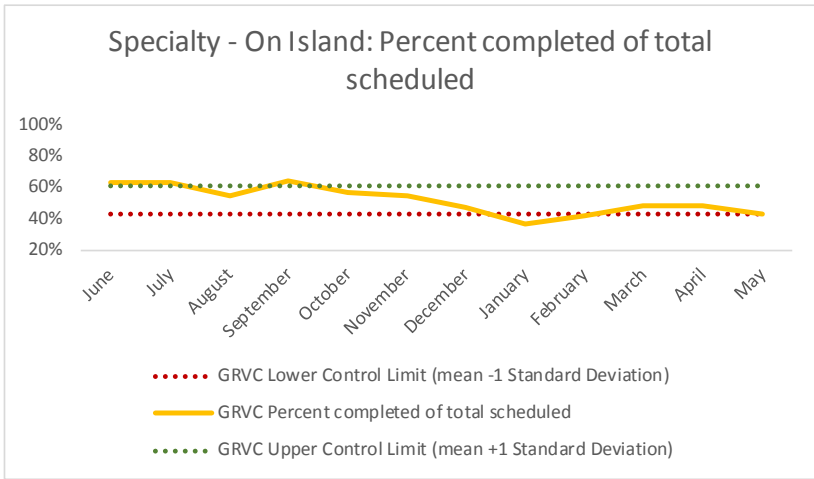
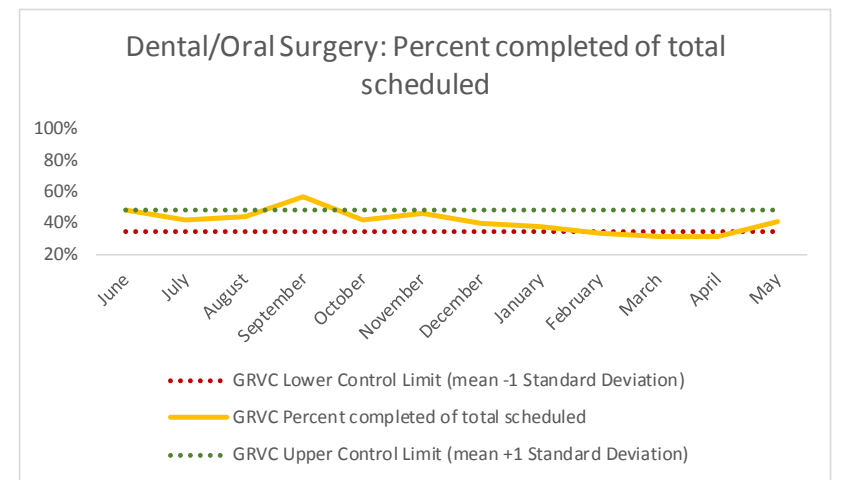
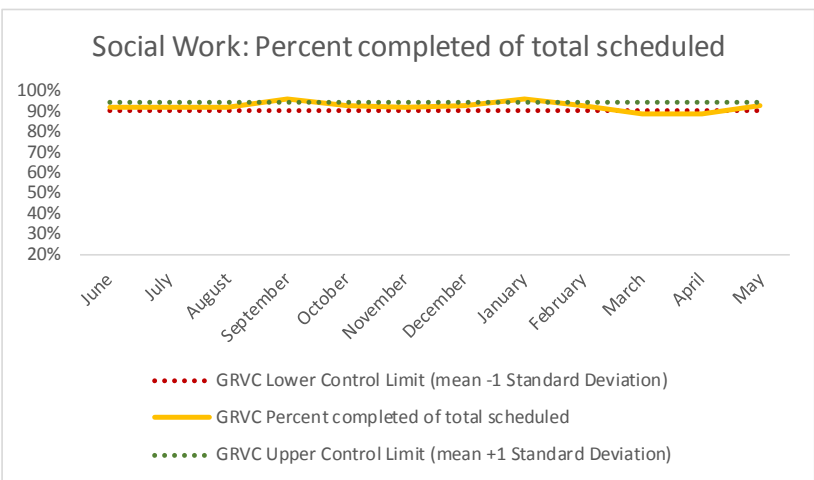
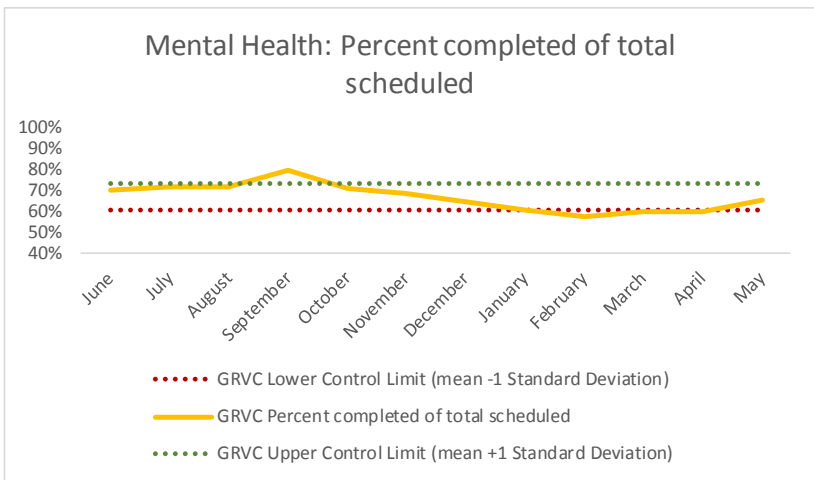
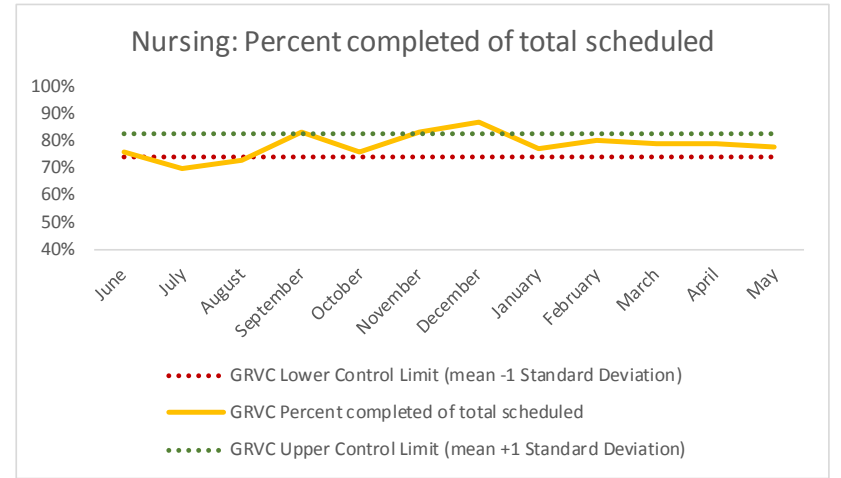
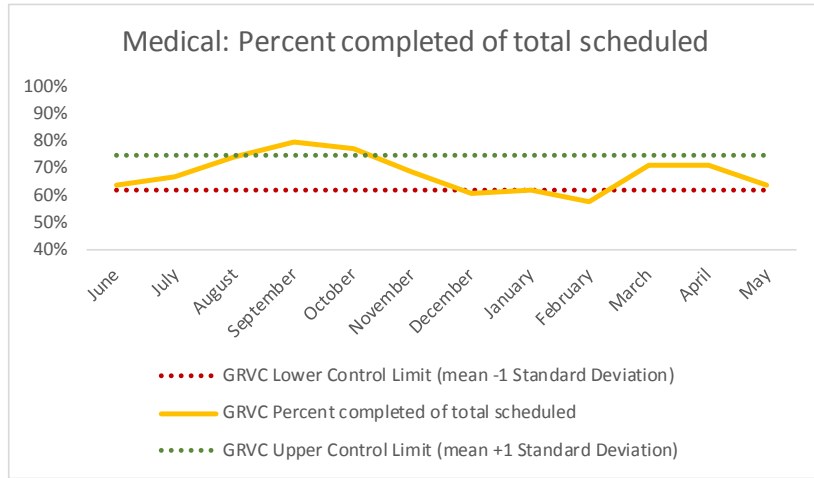
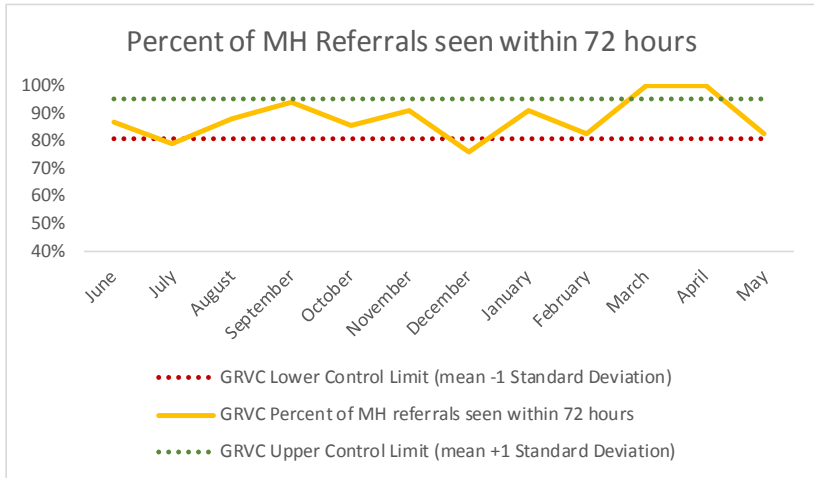
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	29
2.2	Referrals seen within 72 hours	24
2.3	Percent seen within 72 hours	83%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	189	54%	297	74%	1749	63%	610	92%	112	29%	84	26%	15	21%	Future Metric			3056	62%
	Refused & Verified	33	9%	12	3%	85	3%	3	0%	42	11%	53	16%	14	20%				242	5%
	Not Produced by DOC	106	30%	73	18%	595	21%	32	5%	155	41%	154	48%	32	46%				1147	23%
	Out to Court	16	5%	4	1%	140	5%	12	2%	47	12%	12	4%	5	7%				236	5%
	Left Without Being Seen	0	0%	3	1%	28	1%	3	0%	0	0%	4	1%	0	0%				38	1%
	Rescheduled by CHS	3	1%	8	2%	163	6%	1	0%	20	5%	15	5%	1	1%				211	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	4%				3	N/A
	No Longer Indicated	1	0%	3	1%	8	0%	0	0%	4	1%	1	0%	N/A	N/A				17	0%
	Total Scheduled Services	348	100%	400	100%	2768	100%	661	100%	380	100%	323	100%	70	100%			4950	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	64%	78%	66%	93%	41%	43%	41%		67%

5	Unscheduled Services	N
5.1	Sick Call Completed	1015
5.2	Injury Evaluations	300
5.3	Medical Add-Ons	98
5.4	Number of Patients with Non-Intake Lab Collection	120



VIII. MDC

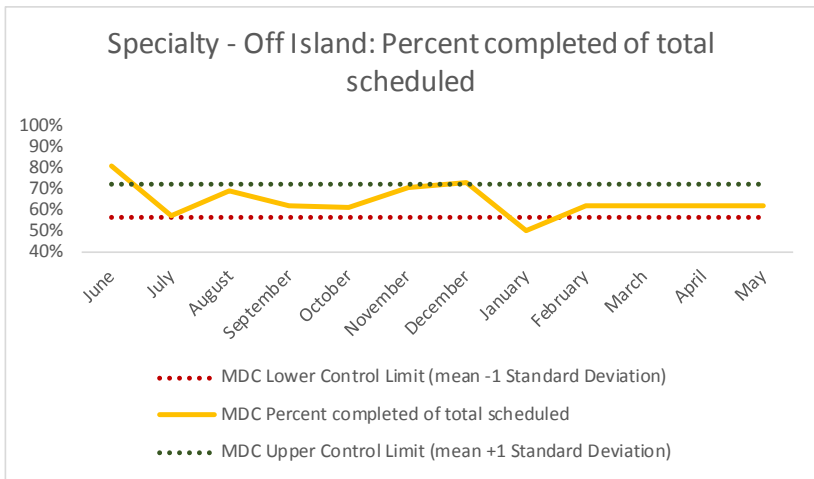
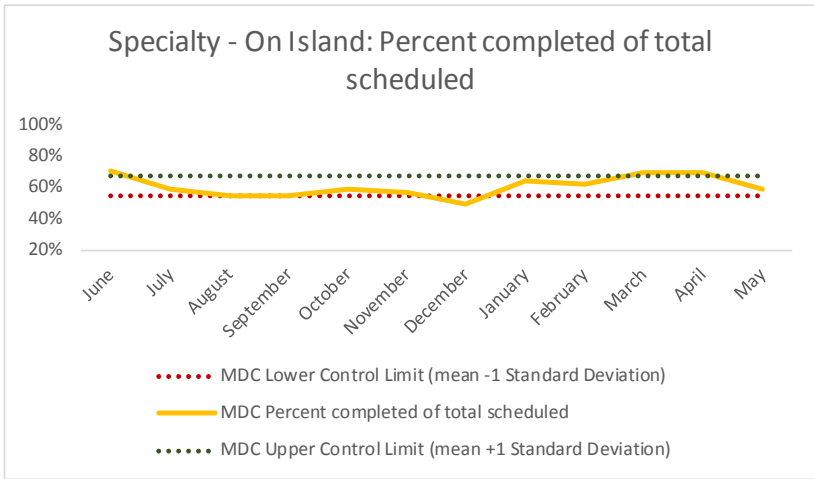
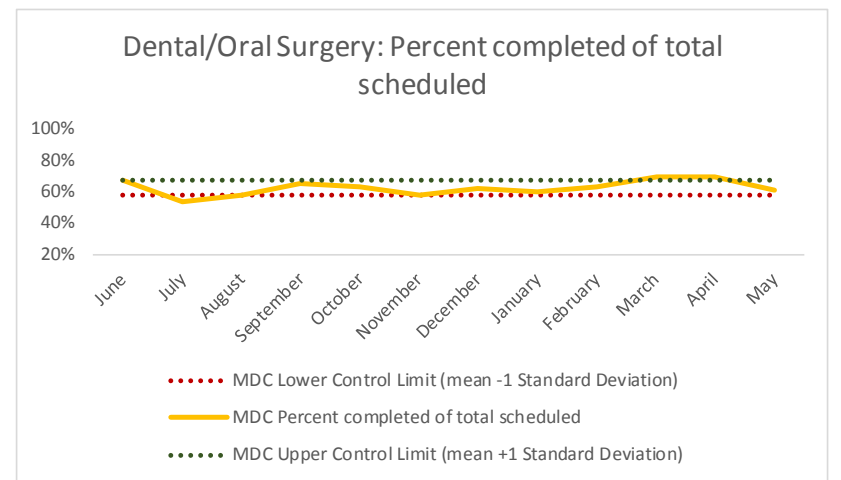
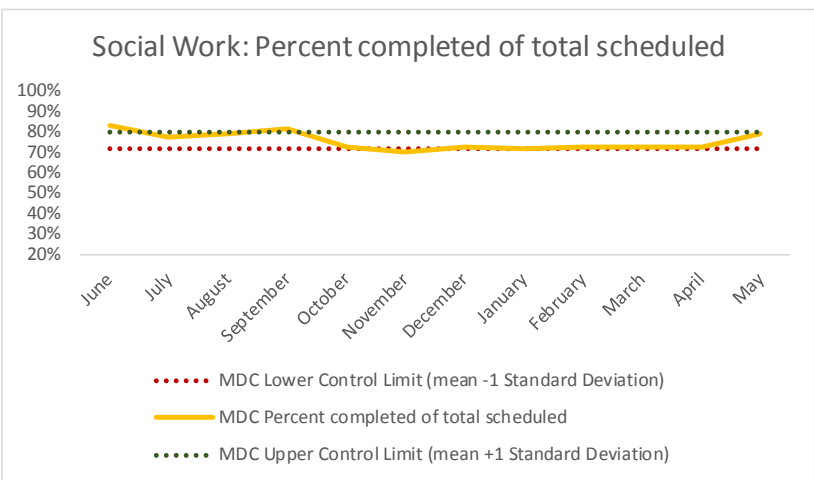
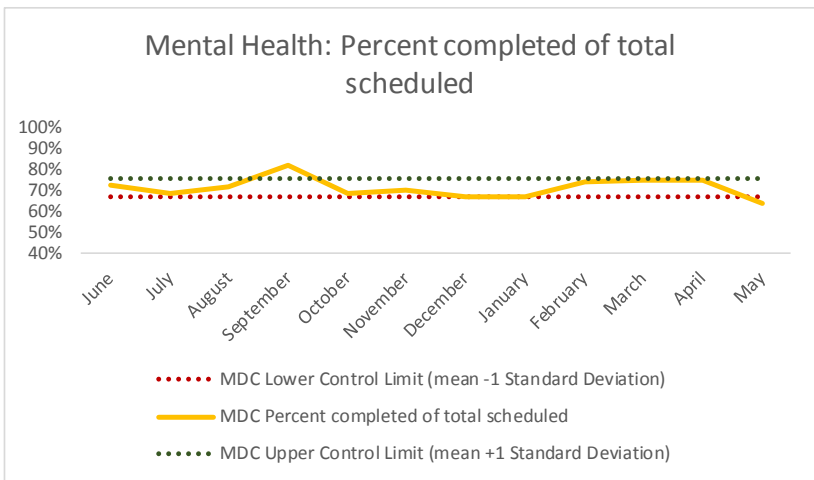
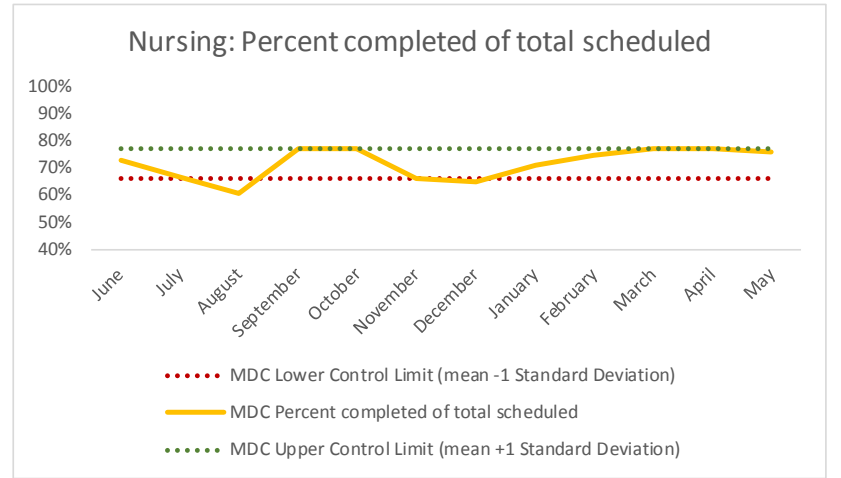
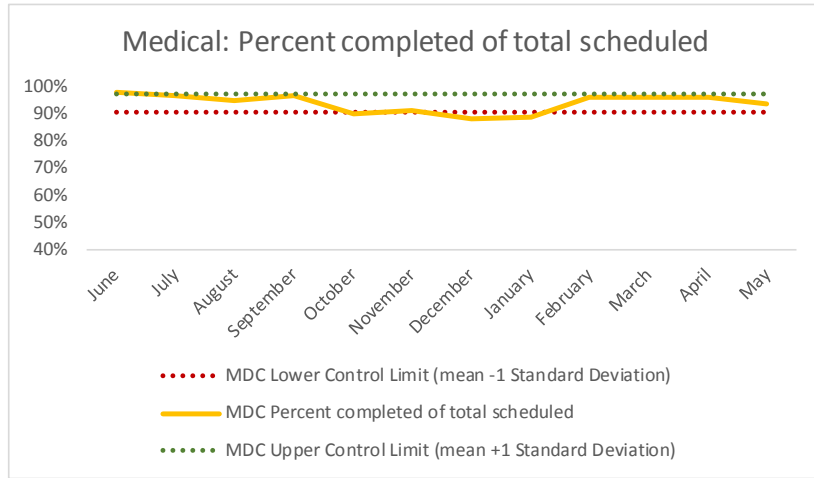
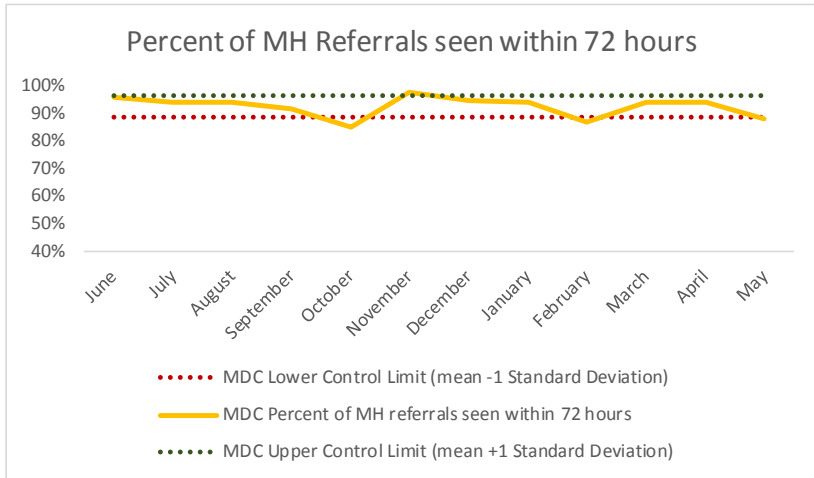
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	578
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	49
2.2	Referrals seen within 72 hours	43
2.3	Percent seen within 72 hours	88%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	251	93%	437	75%	759	59%	305	78%	109	56%	77	30%	18	34%	Future Metric			1956
Refused & Verified	2	1%	7	1%	52	4%	2	1%	8	4%	74	29%	15	28%				160	5%
Not Produced by DOC	11	4%	110	19%	268	21%	53	14%	50	26%	93	36%	15	28%				600	20%
Out to Court	4	1%	21	4%	120	9%	28	7%	9	5%	7	3%	5	9%				194	6%
Left Without Being Seen	0	0%	3	1%	5	0%	1	0%	2	1%	0	0%	0	0%				11	0%
Rescheduled by CHS	0	0%	3	1%	68	5%	0	0%	15	8%	6	2%	0	0%				92	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
No Longer Indicated	2	1%	1	0%	4	0%	0	0%	3	2%	0	0%	N/A	N/A				10	0%
Total Scheduled Services	270	100%	582	100%	1276	100%	389	100%	196	100%	257	100%	53	100%				3023	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	94%	76%	64%	79%	61%	59%	62%		70%

5	Unscheduled Services	N
5.1	Sick Call Completed	747
5.2	Injury Evaluations	199
5.3	Medical Add-Ons	133
5.4	Number of Patients with Non-Intake Lab Collection	146



IX. NIC

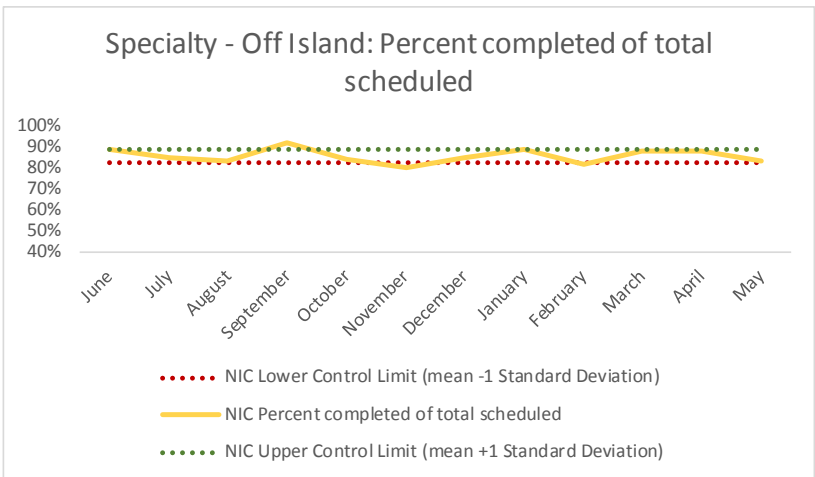
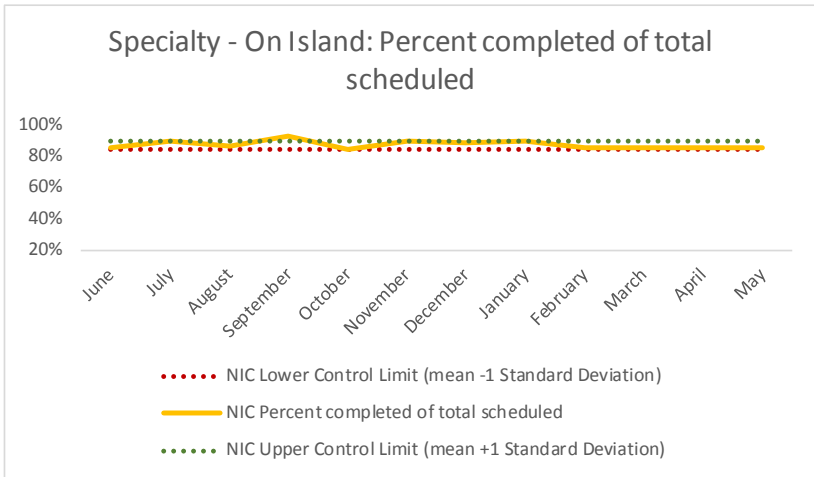
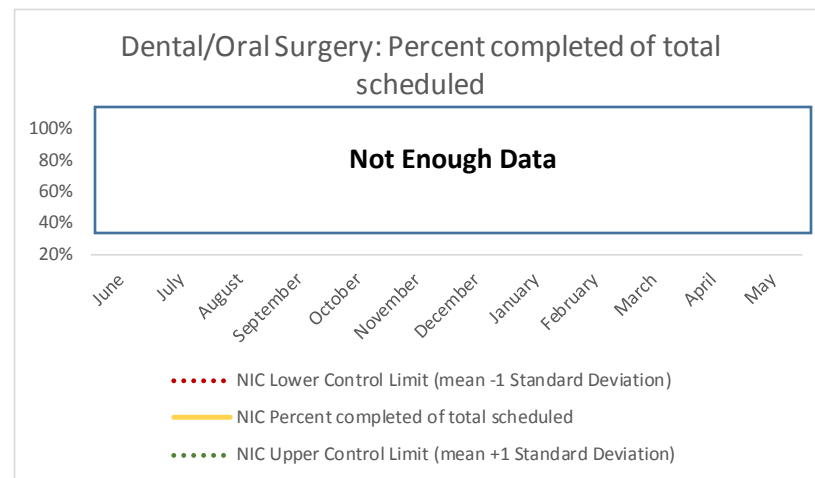
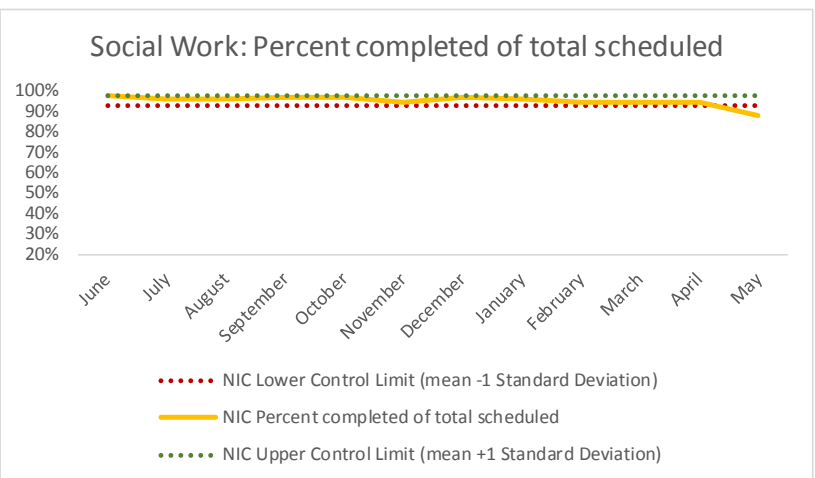
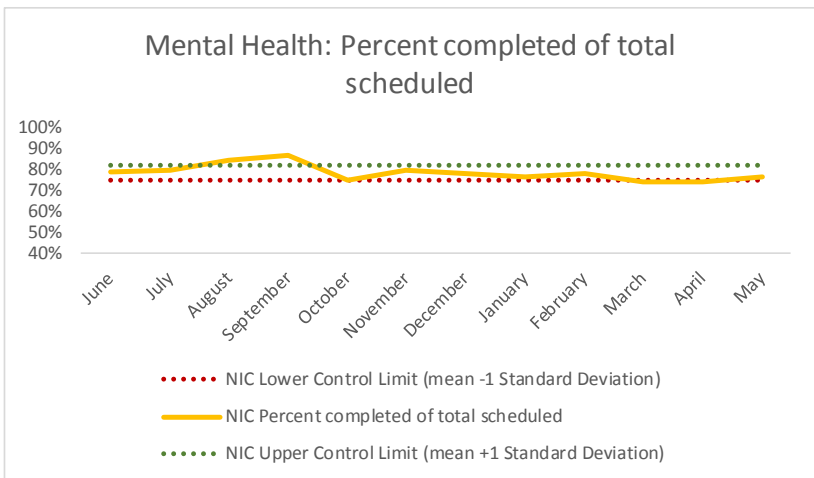
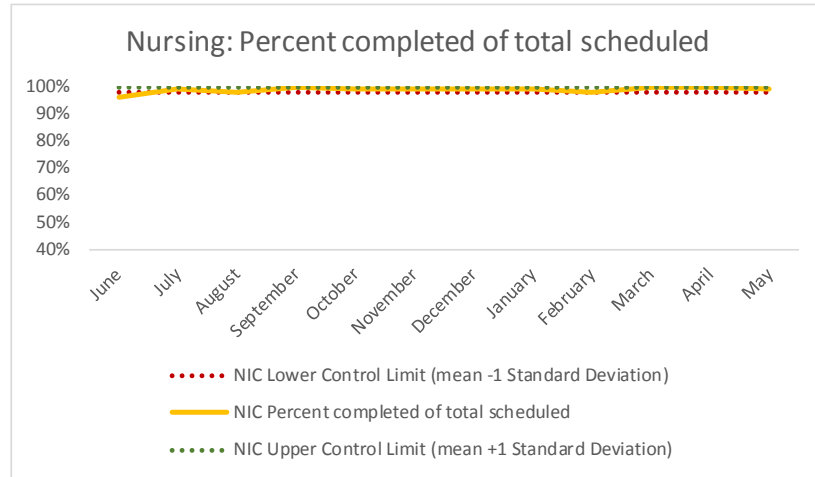
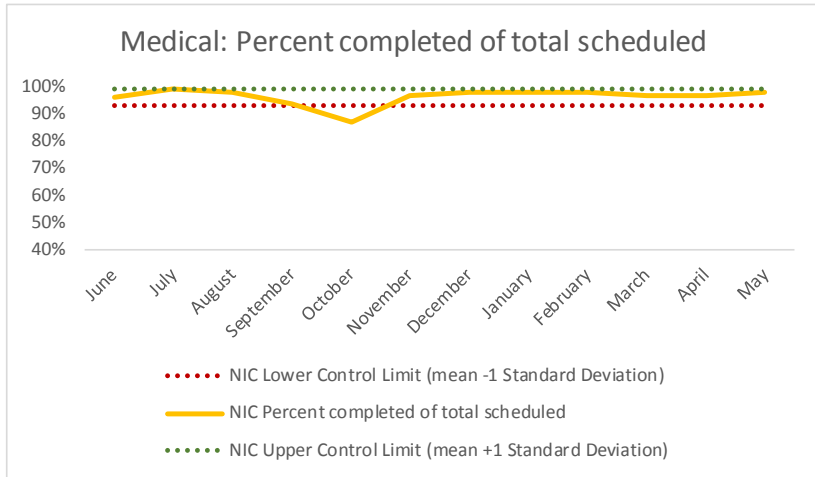
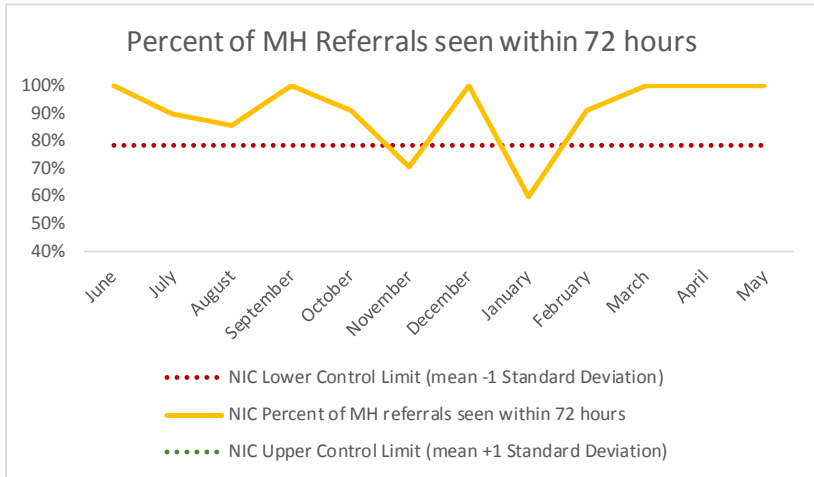
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	5
2.2	Referrals seen within 72 hours	5
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	1178	97%	1127	97%	416	71%	144	87%	1	100%	436	67%	66	46%	Future Metric			3368	86%
Refused & Verified	10	1%	23	2%	26	4%	0	0%	0	0%	123	19%	55	38%				237	6%	
Not Produced by DOC	14	1%	5	0%	78	13%	12	7%	0	0%	60	9%	7	5%				176	4%	
Out to Court	9	1%	5	0%	38	7%	6	4%	0	0%	19	3%	6	4%				83	2%	
Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%	0	0%				1	0%	
Rescheduled by CHS	2	0%	1	0%	16	3%	2	1%	0	0%	15	2%	1	1%				37	1%	
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10	7%				10	N/A
No Longer Indicated	7	1%	0	0%	8	1%	1	1%	0	0%	0	0%	N/A	N/A				16	0%	
Total Scheduled Services	1220	100%	1161	100%	582	100%	165	100%	1	100%	654	100%	145	100%				3928	100%	
¹ Includes medical infirmary services																				
² Includes nursing infirmary services																				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	98%	99%	77%	88%	100%	85%	83%		92%

5	Unscheduled Services	N
5.1	Sick Call Completed	628
5.2	Injury Evaluations	53
5.3	Medical Add-Ons	157
5.4	Number of Patients with Non-Intake Lab Collection	142



X. OBCC

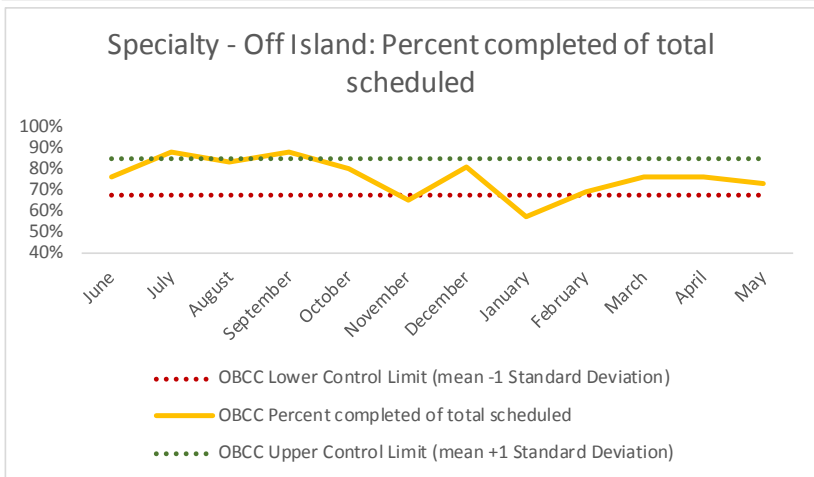
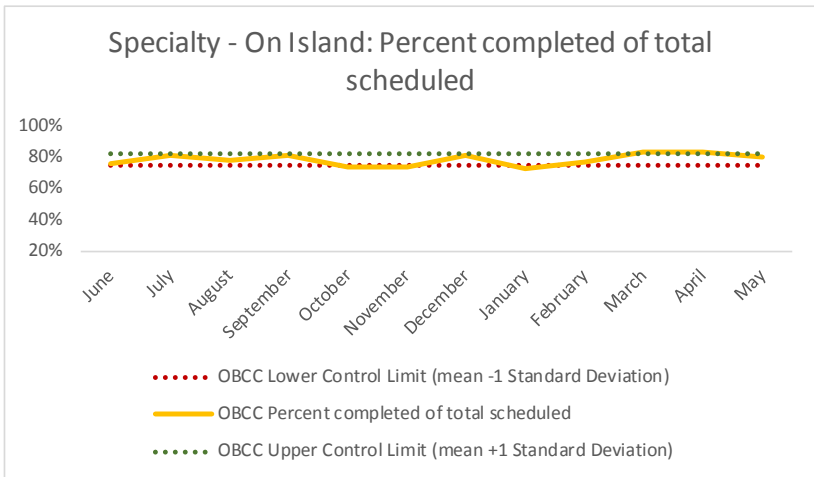
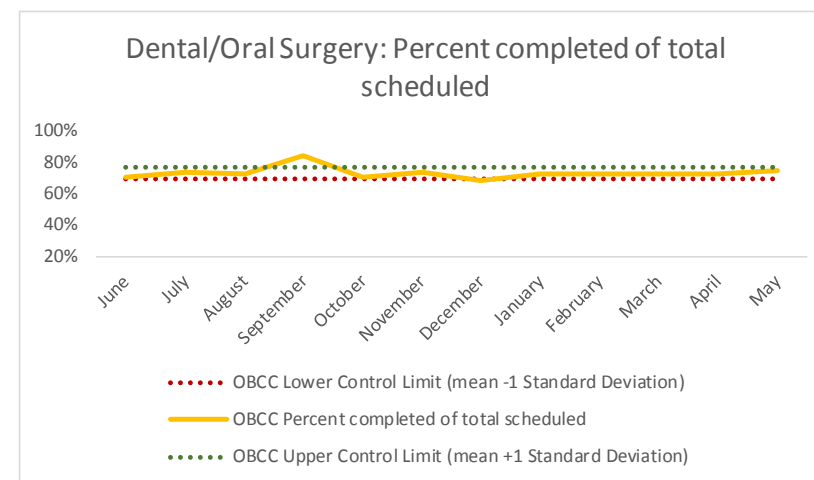
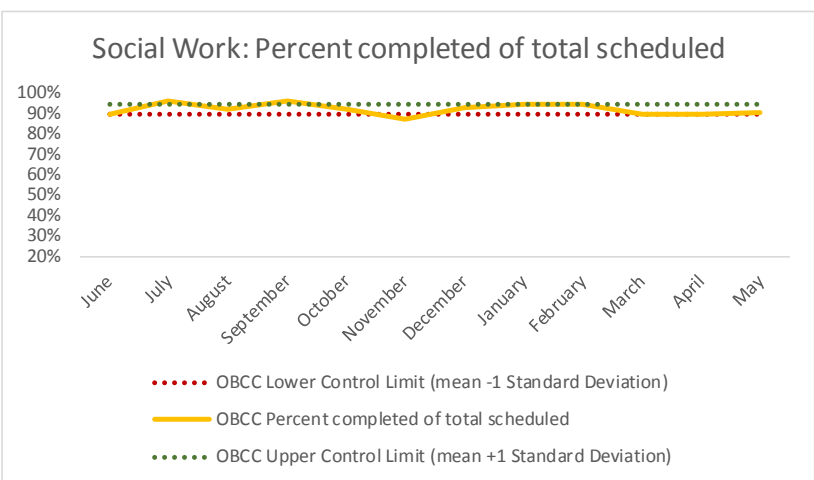
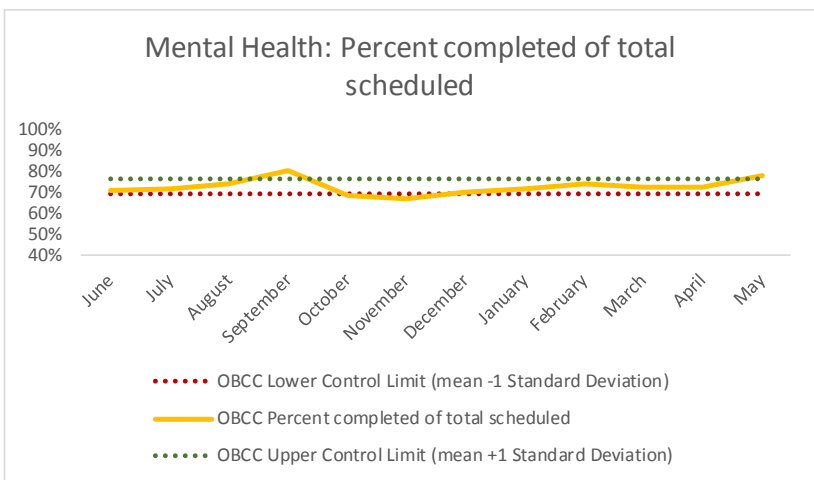
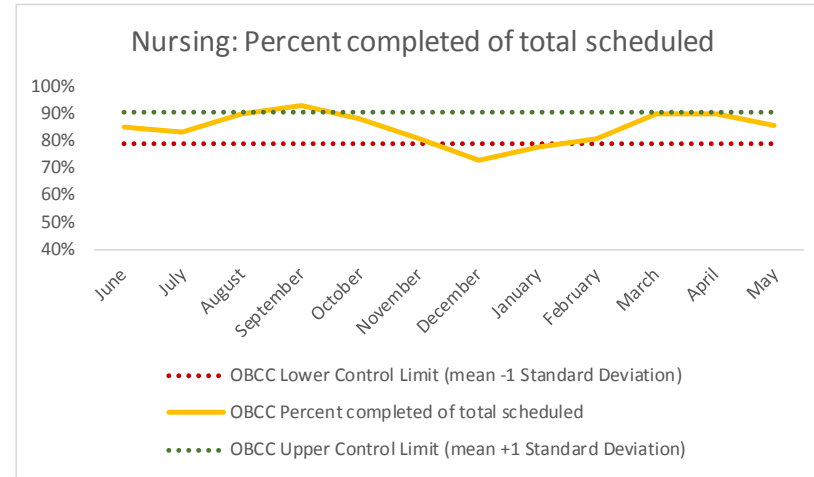
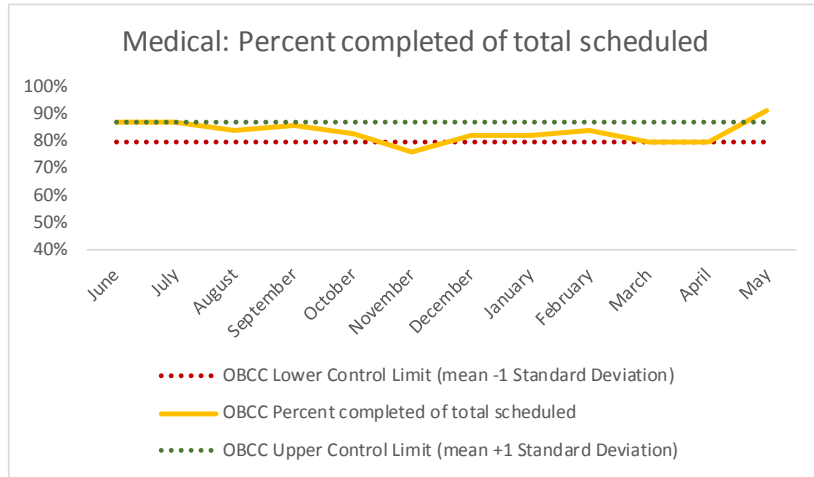
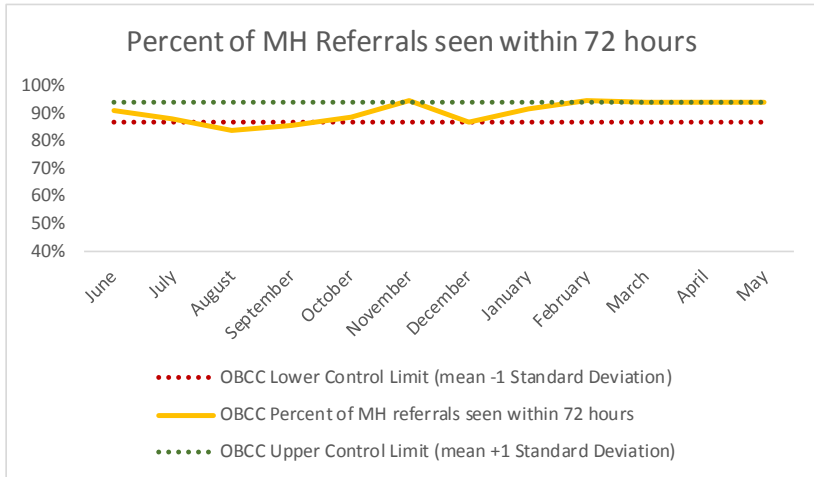
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	1
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	54
2.2	Referrals seen within 72 hours	51
2.3	Percent seen within 72 hours	94%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	293	83%	120	85%	1342	74%	312	90%	238	67%	121	47%	21	36%	Future Metric			2447
Refused & Verified	25	7%	0	0%	60	3%	3	1%	26	7%	82	32%	22	37%				218	7%
Not Produced by DOC	17	5%	13	9%	199	11%	22	6%	57	16%	43	17%	9	15%				360	11%
Out to Court	9	3%	1	1%	78	4%	9	3%	28	8%	4	2%	6	10%				135	4%
Left Without Being Seen	4	1%	0	0%	42	2%	0	0%	5	1%	1	0%	0	0%				52	2%
Rescheduled by CHS	2	1%	5	4%	88	5%	2	1%	0	0%	4	2%	0	0%				101	3%
Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	2%				1	N/A
No Longer Indicated	5	1%	2	1%	14	1%	0	0%	0	0%	0	0%	N/A	N/A				21	1%
Total Scheduled Services	355	100%	141	100%	1823	100%	348	100%	354	100%	255	100%	59	100%				3335	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	91%	86%	78%	91%	75%	80%	73%		80%

5	Unscheduled Services	N
5.1	Sick Call Completed	1081
5.2	Injury Evaluations	197
5.3	Medical Add-Ons	30
5.4	Number of Patients with Non-Intake Lab Collection	95



XI. RNDC

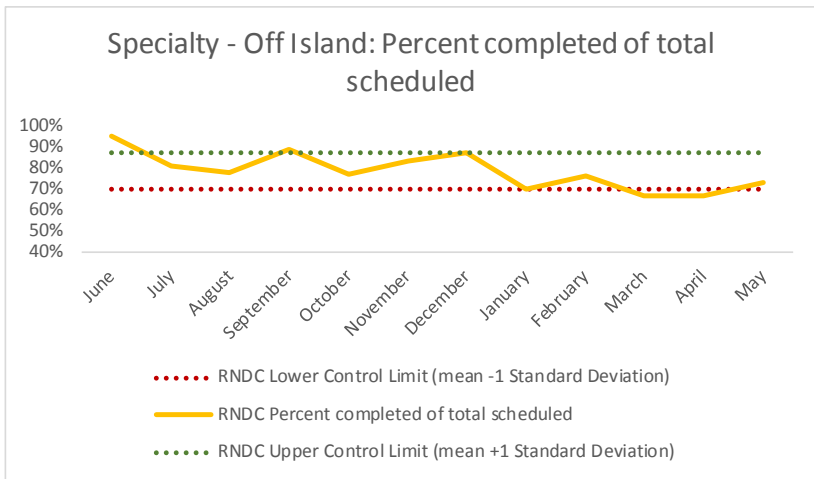
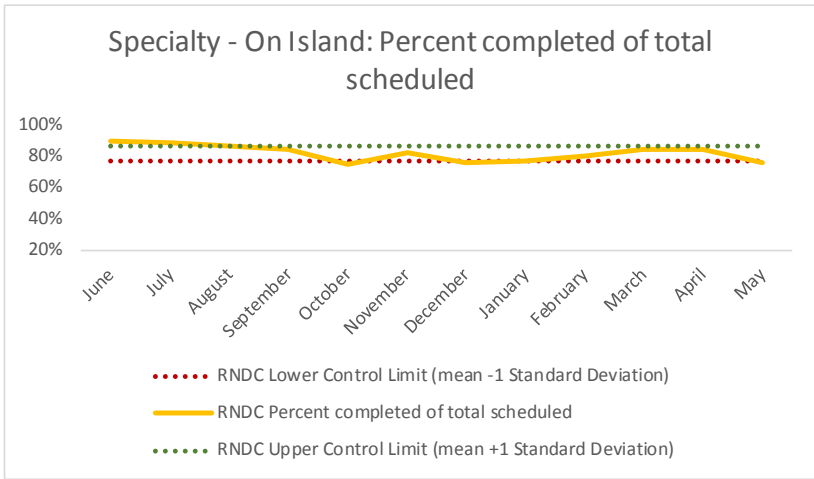
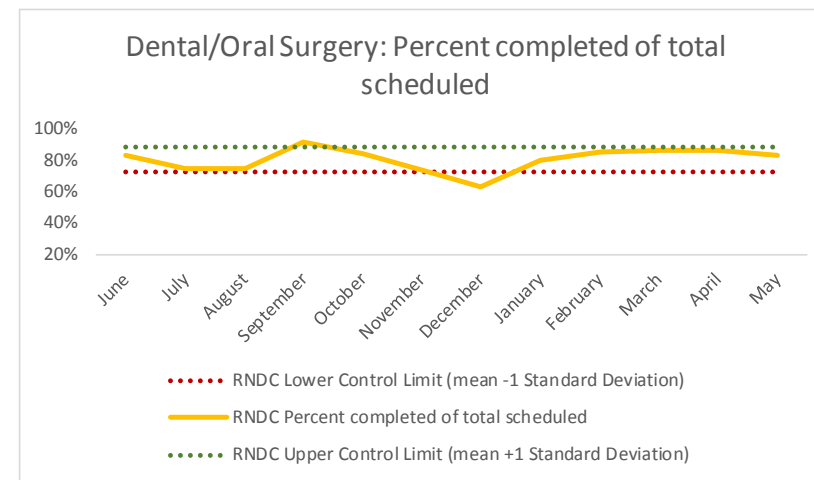
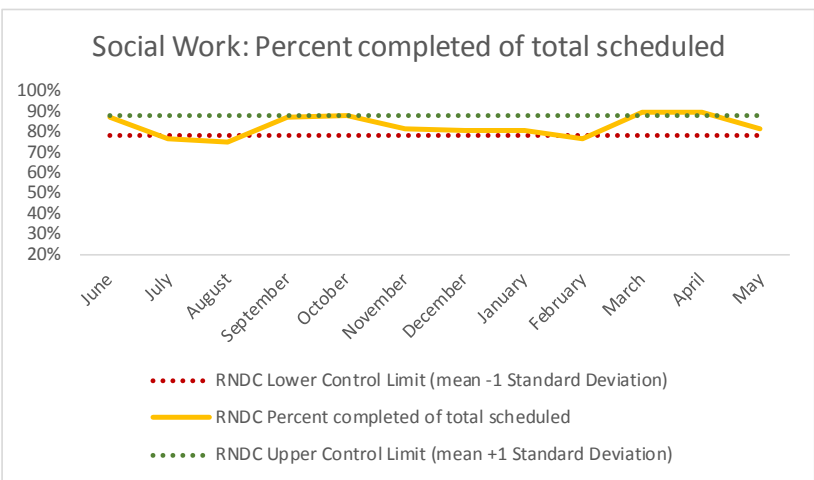
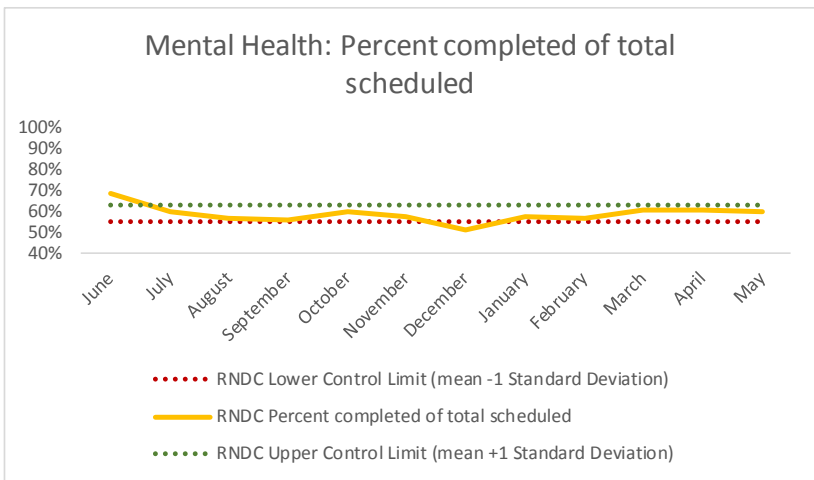
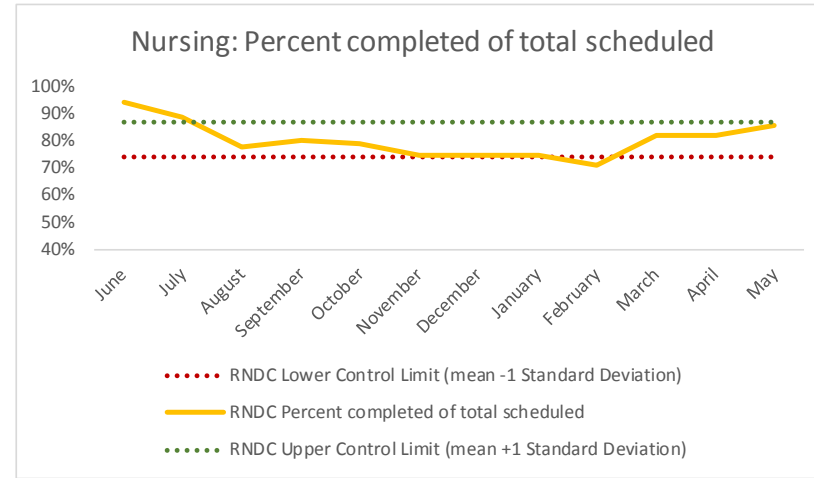
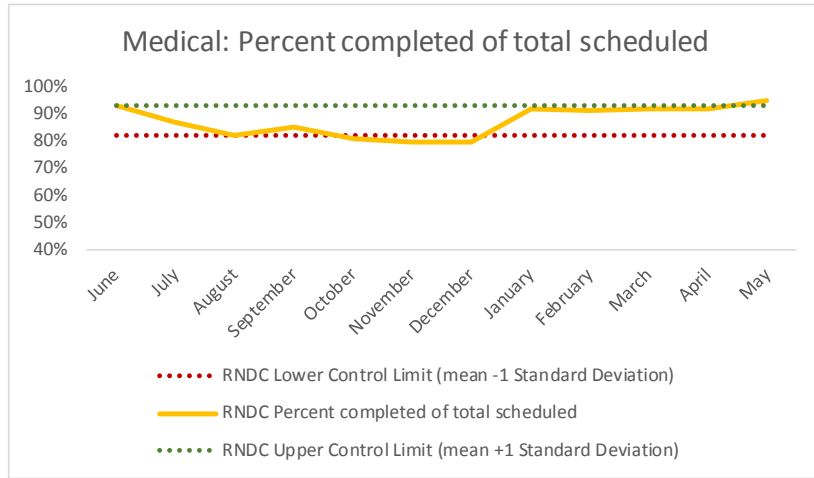
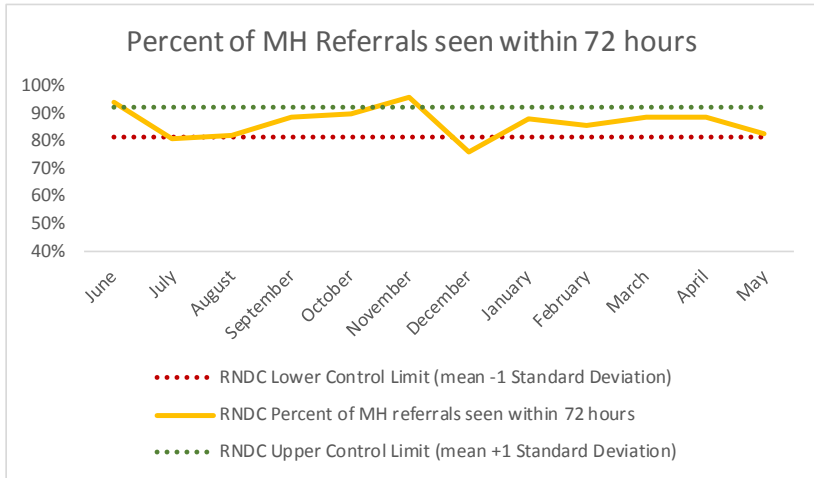
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	216
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	36
2.2	Referrals seen within 72 hours	30
2.3	Percent seen within 72 hours	83%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Seen	139	75%	307	85%	774	45%	265	82%	100	65%	60	48%	6	40%	Future Metric			1651	57%	
	Refused & Verified	20	11%	3	1%	245	14%	0	0%	26	17%	36	29%	5	33%				335	12%	
	Not Produced by DOC	3	2%	41	11%	449	26%	41	13%	13	8%	20	16%	3	20%				570	20%	
	Out to Court	6	3%	4	1%	125	7%	17	5%	13	8%	7	6%	1	7%				173	6%	
	Left Without Being Seen	0	0%	0	0%	25	1%	0	0%	0	0%	1	1%	0	0%				26	1%	
	Rescheduled by CHS	0	0%	6	2%	81	5%	0	0%	0	0%	2	2%	0	0%				89	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	N/A
	No Longer Indicated	18	10%	1	0%	29	2%	0	0%	1	1%	0	0%	N/A	N/A				49	2%	
	Total Scheduled Services	186	100%	362	100%	1728	100%	323	100%	153	100%	126	100%	15	100%				2893	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	95%	86%	60%	82%	83%	76%	73%		70%

5	Unscheduled Services	N
5.1	Sick Call Completed	541
5.2	Injury Evaluations	396
5.3	Medical Add-Ons	26
5.4	Number of Patients with Non-Intake Lab Collection	118



XII. VCBC

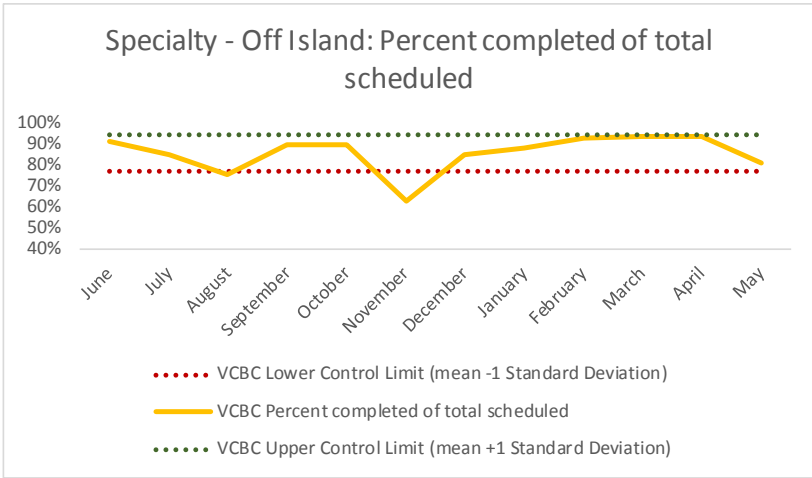
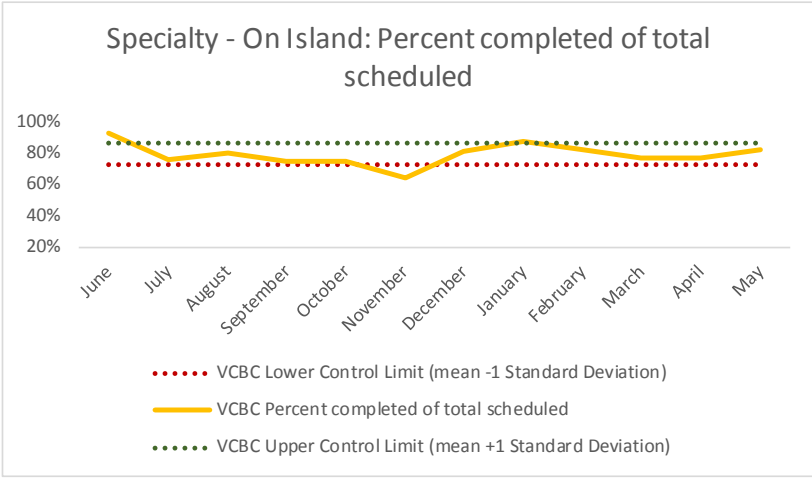
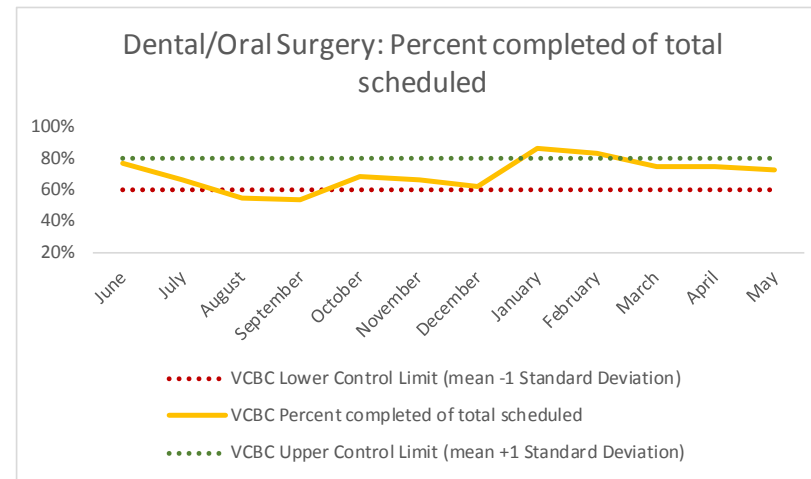
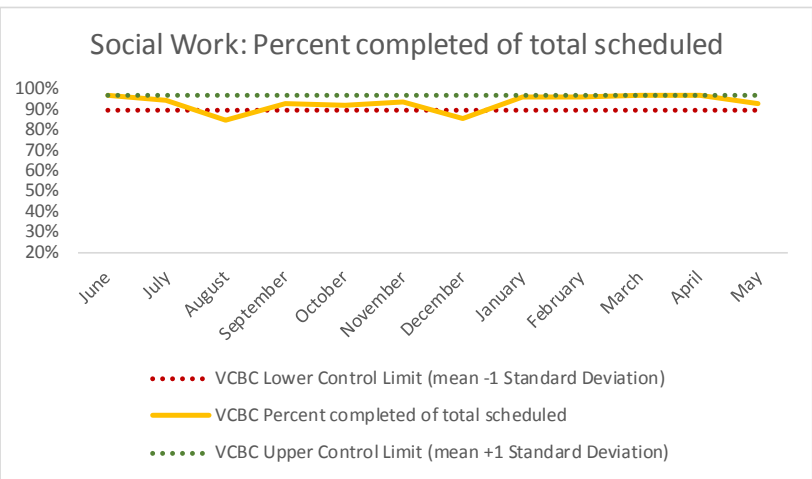
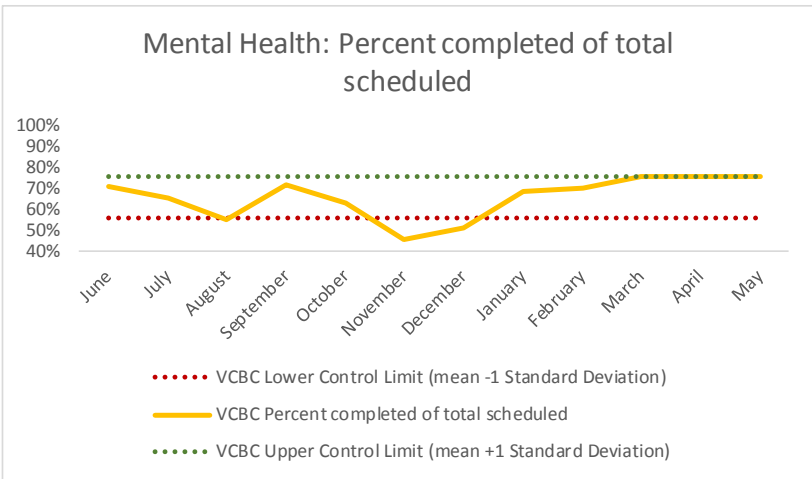
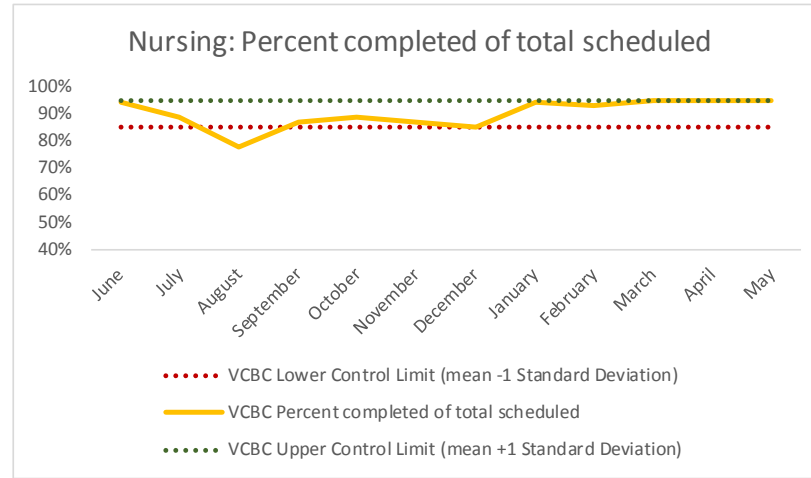
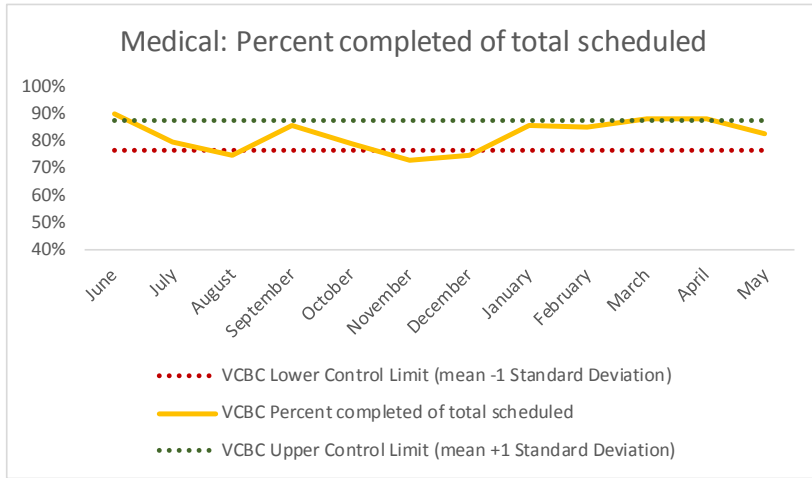
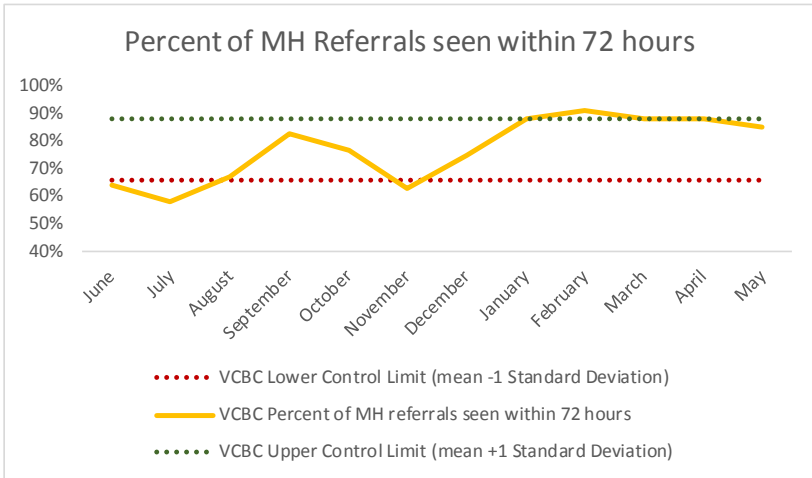
1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	530
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	55
2.2	Referrals seen within 72 hours	47
2.3	Percent seen within 72 hours	85%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	335	83%	499	93%	641	71%	308	91%	157	73%	63	43%	27	51%	Future Metric			2030	78%
	Refused & Verified	0	0%	5	1%	38	4%	7	2%	0	0%	58	39%	16	30%				124	5%
	Not Produced by DOC	48	12%	13	2%	100	11%	8	2%	29	13%	21	14%	5	9%				224	9%
	Out to Court	2	0%	3	1%	69	8%	11	3%	19	9%	3	2%	1	2%				108	4%
	Left Without Being Seen	2	0%	5	1%	2	0%	2	1%	7	3%	0	0%	0	0%				18	1%
	Rescheduled by CHS	18	4%	5	1%	45	5%	4	1%	3	1%	3	2%	0	0%				78	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	8%				4	N/A
	No Longer Indicated	0	0%	4	1%	3	0%	0	0%	0	0%	0	0%	N/A	N/A				7	0%
	Total Scheduled Services	405	100%	534	100%	898	100%	340	100%	215	100%	148	100%	53	100%				2593	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	83%	95%	76%	93%	73%	82%	81%		83%

5	Unscheduled Services	N
5.1	Sick Call Completed	811
5.2	Injury Evaluations	100
5.3	Medical Add-Ons	187
5.4	Number of Patients with Non-Intake Lab Collection	162



XIII. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	10	83%	547	91%	59	67%	3	100%	0	0%	6	60%	4	50%	Future Metric			629	87%	
	Refused & Verified	2	17%	45	7%	5	6%	0	0%	0	0%	3	30%	2	25%				57	8%	
	Not Produced by DOC	0	0%	10	2%	11	13%	0	0%	0	0%	1	10%	1	13%				23	3%	
	Out to Court	0	0%	1	0%	3	3%	0	0%	0	0%	0	0%	0	0%				4	1%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%	
	Rescheduled by CHS	0	0%	1	0%	8	9%	0	0%	0	0%	0	0%	1	13%				10	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	N/A
	No Longer Indicated	0	0%	0	0%	2	2%	0	0%	0	0%	0	0%	N/A	N/A				2	0%	
Total Scheduled Services	12	100%	604	100%	88	100%	3	100%	0	0%	10	100%	8	100%				725	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4.1	Percent completed	100%	98%	74%	100%		90%	75%		95%

5	Unscheduled Services	N
5.1	Sick Call Completed	62
5.2	Injury Evaluations	27
5.3	Medical Add-Ons	37
5.4	Number of Patients with Non-Intake Lab Collection	56

