



2020 DIGITAL: SAFETY, INNOVATION
& SUSTAINABILITY CONFERENCE

DOB NOW & DEPARTMENT SERVICE UPDATES

PRESENTED BY

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AGENDA

- Service Updates & Reminders
- Local Law Updates
- DOB NOW Upcoming Release
- Q & A



Service Updates & Reminders

RECENT ADDITIONS

- Certificate of Correction Review Requests
- Civil Penalty Review Requests (L2)
- License Renewal Applications
- Boiler Sign Off Requests



in DOB NOW Portal

RECENT ADDITIONS

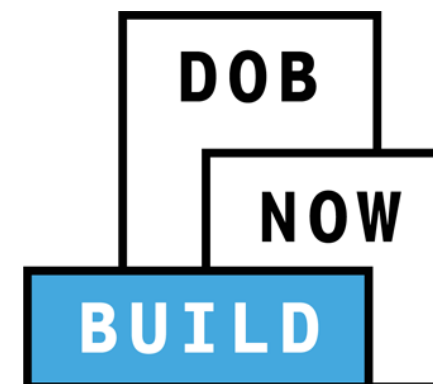
- Elevator and Boiler Failure to File Violations Search (public portal)
- Payments and Waivers of Elevator and Boiler Violations
- Submit Rescission Requests for COVID-19 Safety Guidance Stop Work Orders



RECENT UPDATES

Structural, Elevator, and AHVs

- Structural: Peer Review Report is added as a Required Document based on answers to questions in the Additional Considerations section
 - Service Notice: [DOB NOW: *Build* Updates – Structural](#)
- Elevator: Updates to Door Lock Monitoring questions
 - Service Notice: [DOB NOW: *Build* Updates – Elevator](#)
- New Combined After Hours Variance permit
 - Service Notice: [DOB NOW: *Build* Updates – AHV](#)



DOB NOW: *Build* REFRESHER

All Minor Plan Changes, Supersede and Withdrawal Requests

Online Help for Department of Buildings Self-Service Tools: www.nyc.gov/dobnowhelp

- Submit through the help form requests to supersede or withdraw the applicant, owner, contractor, special inspector or progress inspector on a DOB NOW: *Build* permit or application. Also use the help form to submit A1s for minor plan changes.
- Requests for supersedes and withdrawals may take up to 3 weeks or more to be processed.
- On December 28, supersede and withdrawal functionality will be added to DOB NOW: *Build*, which will improve processing time.
- All form is for minor plan changes only. To request a waiver or deferral of a document, go to the Actions column within the Documents tab on the filing.

DOB NOW: *Build* REFRESHER

Permit Expiration

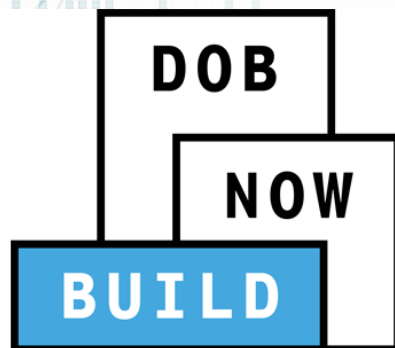
- Permits issued in DOB NOW have an expiration date that is the earliest of:
 - insurances expiration (general liability, disability, or workers' compensation);
 - license expiration;
 - one year from date of issuance.
- The permit will be extended automatically at no cost if the insurance or license is renewed before the expiration date.
- The new Expiration date will be reflected in DOB NOW at the end of the day of the current Expiration date.

[FAQ: Why is the permit expiration date less than one year on my DOB NOW: *Build* filing?](#)

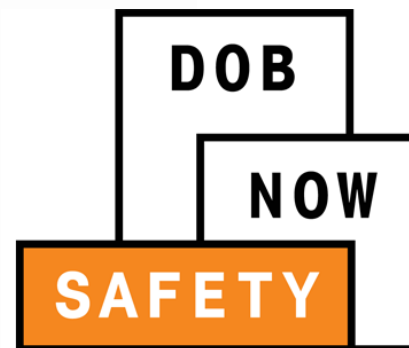
[Service Notice: COVID 19 Response: License and Expiration Dates](#)

DOB NOW RESOURCES

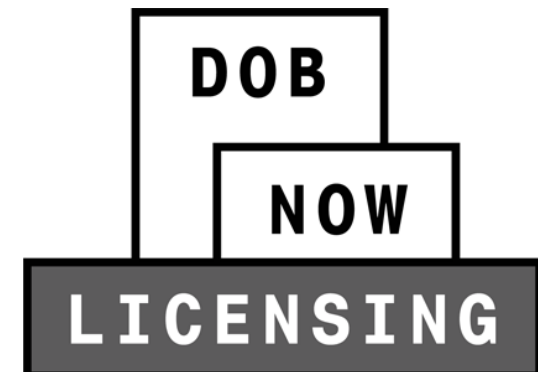
- Step-By-Step Guides: [TR1 & TR8 Step-By-Step Guide](#)
- Video Tutorials: [LAA - Respond to Objections in PAA](#)
- Industry Training Presentations: [Boiler Equipment Industry Session](#)
- Frequently Asked Questions: [User Permissions](#)



FAQs and Resources

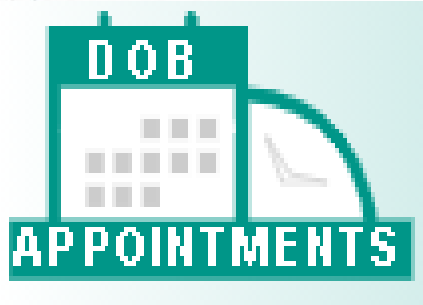


FAQs and Resources



FAQs and Resources

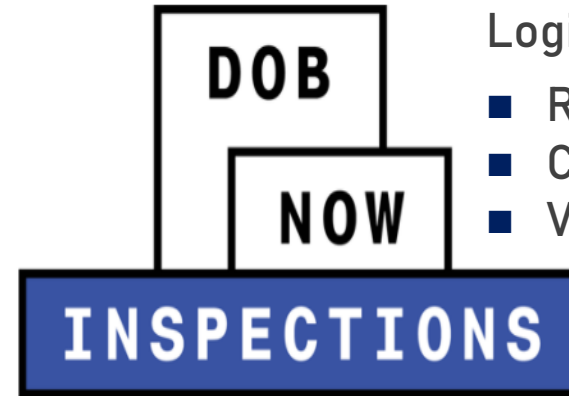
OTHER RESOURCES



- [Need help? Contact Us.](#)
- [DOB Appointments Resources](#)



- [eFiling Expansion Training Presentation](#)
- [eFiling Frequently Asked Questions](#)



Login to DOB NOW: *Inspections*

- Request & Schedule inspections
- Certify inspections
- View inspection results

Visit the [Resources](#) page for user manuals and more information.

BuildingsNewsUpdate

- [Sign Up for Buildings News](#)



Local Law Updates

2020 DIGITAL: SAFETY, INNOVATION & SUSTAINABILITY CONFERENCE

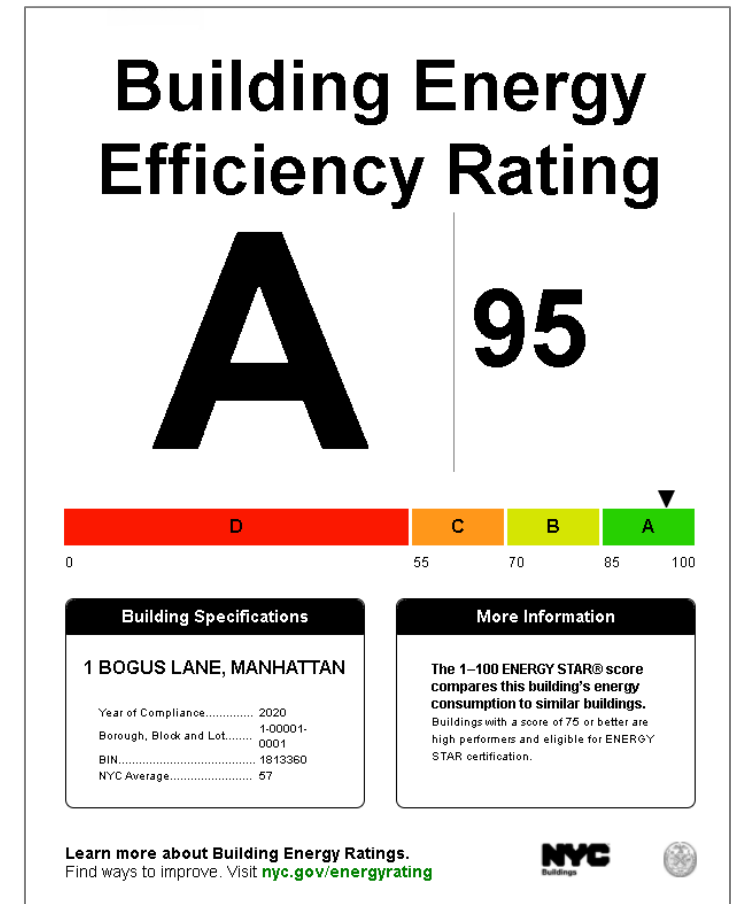
LOCAL LAW 33 of 2018 & LOCAL LAW 95 of 2019

Building Energy Efficiency Rating Label

No later than October 31, 2020, and October 31 of each year after 2020, owners of buildings over 25,000 square feet – or multiple buildings on a lot that total 100,000 square feet or more – that appear on the [NYC Benchmarking Covered Building List](#) must post a Building Energy Efficiency Rating Label near each public entrance to their buildings.

The label will include:

- the energy efficiency score of the building
- an energy efficiency rating of A through F



LOCAL LAW 33 of 2018 & LOCAL LAW 95 of 2019

(continued)

Beginning October 1, 2020, owners can download the Building Energy Efficiency Rating Label for their buildings through the Public Portal in [DOB NOW](#).

Licensees Search

Violations Search

Stop Work Orders Search

Get your Building Energy Efficiency Rating

DOB NOW Public Portal [FAQ](#) and [User Manual](#)

Building Energy Efficiency Rating

A

95

0 55 70 85 100

D **C** **B** **A**

Building Specifications		More Information	
1 BOGUS LANE, MANHATTAN			
Year of Compliance.....	2020	The 1-100 ENERGY STAR® score compares this building's energy consumption to similar buildings. Buildings with a score of 75 or better are high performers and eligible for ENERGY STAR certification.	
Borough, Block and Lot.....	1-00001-0001		
BIN.....	1813360		
NYC Average.....	57		

Learn more about Building Energy Ratings. Find ways to improve. Visit nyc.gov/energyrating

NYC Buildings

LOCAL LAW 97 of 2019

Adjustment Applications

- Buildings where 2018 green house gas emissions exceed Local Law 97's 2025 emission limits by 40% or more can apply for an adjustment to their emission limit requirement.
- Applications will be submitted in DOB NOW starting in early 2021 and must be submitted by July 1, 2021.
- If application is granted, the building will receive an adjustment to its 2025-2029 LL97 emission limit of up to 70% of the building's 2018 actual reported green house gas emissions.
- If application is denied, applicant can use CCD1 process to appeal within DOB.
- If CCD1 is denied, applicant can appeal to Board of Standards and Appeals.

LOCAL LAW 160 of 2017

Owner Arrears

- DOB will not issue a permit for New Building, Demolition, or Alteration C0 (major alteration that will change the use or occupancy of the building) if the owner owes \$25,000 or more in arrears to NYC or \$25,000 or more is owed to NYC with respect to the property.
- All applications must include an owner certification regarding arrears. Starting December 28, 2020, DOB NOW: *Build* will include the new owner statements on the PW1:
 - whether \$25,000 or more in covered arrears are owed to New York City with respect to the building
 - whether the owner(s) of the building owe \$25,000 or more in covered arrears to New York City.
- If either applies, permit will only be issued under certain exceptions.

LOCAL LAWS 106 & 116 of 2019

Tenant Protection Plan (TPP)

- A TPP must be submitted for the alteration, construction, or partial demolition of a building in which any dwelling unit will be occupied during construction.
 - includes a newly constructed building that will be partially occupied while work is ongoing.
- The registered design professional (RDP) who prepares the TPP must be retained by the contractor.
- The permit holder must sign a statement certifying that the TPP submitted by the RDP coordinates with the scope of work intended.
 - *Exceptions:*
 - work is on an occupied one-family or two-family home
 - work is limited to the interior of a single dwelling unit of an occupied multiple dwelling with no disruption to the essential services of other units, where the dwelling unit is owner-occupied
- Permit will not be issued unless TPP is approved by DOB

LOCAL LAWS 106 & 116 of 2019

TPP1 Updates

- Section 5: “If applicable, I have been retained by the general contractor performing the alteration, construction, or partial demolition work.”
- Section 6: Professional Certification by the Registered Design Professional

5 APPLICANT'S STATEMENTS AND SIGNATURE

I hereby certify that:

If applicable, I have been retained by the general contractor performing the alteration, construction, or partial demolition work.

I have reviewed the information provided herein and, to the best of my knowledge and belief, attest to its accuracy. Falsification of any statement is a misdemeanor under §§28-211.1, 28-201.2.1(2), and 28-203.1(1) of the NYC Administrative Code and is punishable by a fine or imprisonment, or both. I understand that if I am found after hearing to have knowingly or negligently made a false statement or to have knowingly or negligently falsified or allowed to be falsified any certificate, form, signed statement, application, report or certification of the correction of a violation required under the provisions of the New York City Administrative Code or of a rule of any agency, I may be barred from filing further applications or documents with the Department. It is unlawful to give to a City employee, or for a City employee to accept, any benefit, monetary or otherwise, either as a gratuity for properly performing the job or in exchange for special consideration. Violation is punishable by imprisonment or fine or both.

Name (please print)	
Signature	Date
P.E./R.A. Seal (apply seal, then sign and date over seal)	

6 PROFESSIONAL CERTIFICATION STATEMENT AND SIGNATURE

I hereby state that I have exercised a professional standard of care in certifying that this Tenant Protection Plan is complete and in accordance with applicable laws, including the rules of the Department of Buildings, as of this date. I am aware the Commissioner will rely upon the truth and accuracy of this statement. I have notified the owner that this document has been professionally certified. If an audit or other exam discloses non-compliance, I agree to notify the owner of the remedial measures that must be taken to meet legal requirements. I further realize that any misrepresentation or falsification of facts made knowingly or negligently by me, my agents or employees, or by others with my knowledge, will render me liable for legal and disciplinary action by the Department of Buildings and other appropriate authorities, including termination of participation in the professional certification procedures at the Department of Buildings.

Name (please print)	
Signature	Date
P.E./R.A. Seal (apply seal, then sign and date over seal)	

LOCAL LAWS 106 of 2019

PW2 Updates

- “In accordance with § 28-120.3 of the Administrative Code, I certify that, if applicable, any tenant protection plan submitted for this work coordinates with the scope of work intended.
- “I understand that, pursuant to § 28-120.1 of the Administrative Code, if applicable, the registered design professional who prepares the tenant protection plan must be retained by the general contractor performing the work.”

12 Applicant / Contractor Statements and Signatures *Required for all applications.*

The information in this application is correct and complete to the best of my knowledge and I assume responsibility for all statements on this form. I understand that if I am found after hearing to have knowingly or negligently made a false statement on this or any other document submitted to the Department, I may be subject to fine, imprisonment, and/or barred from filing further documents with the Department. I also understand it is unlawful to give to a city employee, or for a city employee to accept, any benefit, monetary or otherwise, either as a gratuity for properly performing the job or in exchange for special consideration.

I will comply with all applicable laws, rules and regulations including all insurance requirements, and, in addition,

- I hereby state if a Construction Superintendent, Site Safety Coordinator, Site Safety Manager, Demolition Subcontractor, Concrete Subcontractor, or Concrete Safety Manager is required for this application I have hereby advised the individual listed herein he or she is designated as such and hereby certify he or she is registered and in good standing with the NYC Department of Buildings.
- I hereby state this renewal application with no change to Applicant, Filing Representative, Construction Superintendent, Site Safety Coordinator, Site Safety Manager, Subcontractors, Concrete Safety Manager or insurance is for the work as originally filed or as officially amended.
- In accordance with §28-104.8 of the Administrative Code, I hereby declare I am authorized by the owner of the above-referenced premises to make this application for a permit to perform the work described herein. In accordance with Rule 101-16, I will post the permit in a conspicuous and visible location.
- I hereby state that all construction and demolition workers employed or otherwise engaged at the site and working under this permit have received site safety training in accordance with BC 3321.
- In accordance with §28-120.3 of the Administrative Code, I certify that, if applicable, any tenant protection plan submitted for this work coordinates with the scope of work intended.
- I understand that, pursuant to §28-120.1 of the Administrative Code, if applicable, the registered design professional who prepares the tenant protection plan must be retained by the general contractor performing the work.

Check here if the work authorized by this permit does NOT require adjacent property insurance. (moved from section 13)

Name (print)	Notarization (required if not licensee) State of New York, County of:	Licensee Seal or Notary Seal
Signature	Sworn to or affirmed under penalty of perjury day of 20	
Date	Notary Signature	

8/20

TENANT PROTECT PLAN (TPP1)

BIS Changes

- New Required Item in BIS: TPP1 Tenant Protection Plan
 - Implementation to occur Fall 2020.
- Applications filed *after* implementation will receive only the new **prior to permit TPP1 Tenant Protection Plan Required Item**.
- Applications filed **before** implementation will receive only the **prior to approval Tenant Protection Plan and Notes Required Item**.
- The [TPP1 Tenant Protection Plan form](#) must be submitted to satisfy either of these Required Items.

LOCAL LAW 114 of 2019

Permit Restriction

- Permits are denied for occupied buildings for one year from issuance of a violation for:
 - Work without a Permit; or
 - Submitting a false statement about occupancy of building

26 Property Owner's Statements and Signatures

- Owner's Certifications Regarding Occupied Housing**
The site of the building to be altered or demolished, or the site of the new building to be constructed, contains one or more occupied dwelling units that will remain occupied during construction. These occupied dwelling units have been clearly identified on the submitted construction documents.
- The site of the building to be altered or demolished, or the site of the new building to be constructed, contains occupied housing accommodations subject to rent control or rent stabilization under Chapters 3 and 4 of Title 26 of the New York City Administrative Code. ***If yes, select one of the following:***

- Permit may be issued if an exception applies

LOCAL LAW 114 of 2019

BIS Process

- When violation is issued, BIS Property Profile is flagged with LL 114/19 Permit Restriction with an expiration date
- The expiration date is one year from the violation date
- The expiration date will become "N/A" one year after the violation date or when the violation is dismissed by OATH (if before one year)

NYC Department of Buildings
Property Profile Overview

MANHATTAN		BIN#	
Health Area	: 5000	Tax Block	:
Census Tract	: 86.03	Tax Lot	:
Community Board	: 106	Condo	: NO
Buildings on Lot	: 1	Vacant	: NO

[View DCP Addresses...](#) [Browse Block](#)

[View Zoning Documents](#) [View Challenge Results](#) [Pre - BIS PA](#) [View Certificates of Occupancy](#)

STOP WORK ORDER EXISTS ON THIS PROPERTY

VIOLATION FOR FAILURE TO CERTIFY CORRECTION OF CLASS 1 VIOLATION EXISTS ON THIS PROPERTY - DOB CIVIL PENALTIES DUE

Cross Street(s):
 DOB Special Place Name:
 DOB Building Remarks:
 Landmark Status:
 Local Law: NO
 SRO Restricted: NO
 UB Restricted: NO
 Environmental Restrictions: N/A
 Legal Adult Use: NO
 LL 158/17 Pro Cert Restriction until: [02/05/2021](#)
 LL 158/17 Enhanced Civil Penalties: Yes
 LL 114/19 Permit Restriction : [02/05/2021](#) ←
 Additional BINs for Building: NONE
 Additional Designation(s): CONH - HPD CONH PILOT BUILDING

Special Status: N/A
 Loft Law: NO
 TA Restricted: NO
 Grandfathered Sign: NO
 City Owned: NO

ECB Number	Certification Status	ECB Hearing Status	Served Date	Infraction Code	Active	LL 114/19 Start Date	LL 114/19 Permit restriction until:
354	NO COMPLIANCE RECORDED	PENDING	02/06/2020	101	VIOLATION OPEN	07/23/2020	02/05/2021

LOCAL LAW 114 of 2019

BIS Process

- To obtain a permit during the one-year period, the permit applicant must:
 - select applicable exception on [Local Law 114 of 2019: Request for Exception to Permit Denial](#) form
 - submit completed and signed form to satisfy prior to permit LL 114/19 Permit Restriction Required Item

NYC Buildings Local Law 114 of 2019 Request for Exception to Permit Denial Form must be typewritten

1 LOCATION INFORMATION (required for all applications)

House No.: Street Name: Apt./Condo No(s):
Borough: Block: Lot: BIN: CB No.:

2 PERMIT APPLICANT INFORMATION (required for all applications – Bus. Fax & Mobile Phone optional)

Last Name: First Name: Middle Initial:
Business Name: Business Phone No.:
Business Address: Business Fax No.:
City: State: Zip Code: Mobile Phone No.:
Email: Taxpayer ID:
 General Contractor Registered Design Professional Other (please specify)
Registration Tracking Number

3 EXCEPTIONS (required for all applications)

Per Administrative Code Sections 28-105.1.4 and 28-105.1.5. Check all exceptions that apply.

The summons that resulted in the one-year restriction was not based on a false statement about the occupancy status of the building in an application for construction document approval.

The building was not occupied when the Work Without a Permit that resulted in the one-year restriction was performed.

The permit is for a dwelling unit that is owned as a condominium or held by a shareholder of a cooperative corporation under a proprietary lease.

The issuance of the permit is necessary to correct an outstanding violation of the Construction Code, the Housing Maintenance Code or any other applicable provisions of law or rule.
Violation/Summons No(s): _____

The issuance of the permit is necessary to perform work to protect public health and safety.
(Documentation, including dated color photographs must be submitted)
Explanation:

The permit is for a portion of the property occupied by a tenant who is not an owner of the property or responsible for any existing violations in the property.

The property was the subject of an in rem foreclosure judgment in favor of the City and was transferred by the City to a third party pursuant to section 11-412.1 of the Administrative Code. (HPD documentation must be submitted)

The property is the subject of a court order appointing an administrator pursuant to article 7-a of the Real Property Actions and Proceedings Law in a case brought by the NYC Department of Housing Preservation and Development (HPD). (HPD documentation must be submitted)

The property is the subject of a loan provided by or through HPD or the NYC Housing Development Corporation (HDC) for the purpose of rehabilitation that has closed within the preceding five (5) years. (HPD or HDC documentation must be submitted)

The permit is required in connection with the implementation of an HPD or HDC program. (HPD or HDC documentation must be submitted)

nyc.gov/buildings 7/20

LOCAL LAW 104 of 2019

Permit Restriction

- DOB to compile a list of multiple dwellings with specific ratios of open HPD and DOB violations to number of dwelling units
- DOB will deny permits to buildings on list unless exception applies
- Buildings are removed from the list when violations are corrected and ratio changes

Department of Finance Building Classification: 06-OFFICE BUILDINGS

Please Note: The Department of Finance's building classification information shows a building's tax status, which may not be the same as the legal use of the structure. To determine the legal use of a structure, research the records of the Department of Buildings.

	Total	Open	
Complaints	249	4	Elevator Records
Violations-DOB	332	24	Electrical Applications
Violations-OATH/ECB	1177	96	Permits In-Process / Issued
			Illuminated Signs Annual Permits
			Plumbing Inspections
			Open Plumbing Jobs / Work Types
Jobs/Filings	202		Facades
ARA / LAA Jobs	10		Marquee Annual Permits
Total Jobs	212		Boiler Records
Actions	374		DEP Boiler Information

This property has [2 open OATH/ECB "Work Without A Permit" Violations](#) and may be subject to DOB civil penalties upon application for a permit. After obtaining the permit, a certificate of correction must be filed on the ECB violations.

OR Enter Action Type:

OR Select from List:

AND

[Crane Information](#)

[After Hours Variance Permits](#)



DOB NOW UPCOMING RELEASE

2020 DIGITAL: SAFETY, INNOVATION & SUSTAINABILITY CONFERENCE

DOB NOW: *Build*

What's Already Online

- Standardized filings across work types
- Reduced number of forms that have to be scanned
- Currently all filings are treated as 'Alt-2'

NOTE: In past year, also made 110 additions and changes based on feedback from customers (some highlighted in recent Service Notices, others were 'behind the scenes').

Release Month	Work Types
July 2017	Plumbing, Sprinkler, Standpipe
August 2017	Antenna Curb Cut
October 2017	Fence, Scaffold, Sidewalk Shed Sign
December 2017	Electrical Elevator
October 2018	Limited Alteration (LAA)
December 2018	Place of Assembly (PA) Temporary Place of Assembly (TPA)
July 2019	Mechanical Systems Structural
September 2019	Boiler Equipment
April 2020	Cranes Prototypes Cranes Devices
July 2020	Cranes Notices

DOB NOW: *Build*

What's Next

- Upcoming release will be biggest to date
 - Will be launched in two phases
- Builds on past releases
- Incorporates additional suggestions from design professionals & others
 - New dashboard columns
 - Ability to export list of jobs *and more...*

	DOB NOW	BIS
Phase 1 Dec. 28, 2020	Required for: <ul style="list-style-type: none"> • G.C. (Alt-2 & Alt-3 only) • Foundation (all) • Earthwork (all) • Support of Excavation (all) • Protection & Mechanical Methods (all) Other additions: <ul style="list-style-type: none"> • Tenant Protection Plan • Withdrawal & Supersede • Enhanced 'look and feel' 	Continues for: <ul style="list-style-type: none"> • All NB & Alt-1 filings • All filings already in 'D' status as of Dec. 28.
Phase 2 January 2021	Required for: <ul style="list-style-type: none"> • New Buildings • Alt-CO (formerly Alt-1) Certificate of Occupancy (new 'living' C of O functionality) for BIS filings	Continues for: <ul style="list-style-type: none"> • All filings already in 'D' status. • Affordable Housing and Fee Exempt filings.

DOB NOW: *Build*

General Construction Work Type

- GC will be its own permit type (no longer OT)
- Can combine file GC with MS and/or ST for a composite (CX) permit
 - If the same contractor plans to perform the work, then can be filed on the same filing:

GC + MS + ST OR GC + MS OR GC + ST *suffix will be* → 'GC-CX'

- In Phase 1 – only Alt-2 & Alt-3 (will collectively be simply called 'Alt' going forward)
- In Phase 2 – expands to New Building & Alt-1 (will be called 'Alt-CO' going forward); also will be only work type that will trigger:
 - Schedule A
 - Certificate of Occupancy
 - Site Safety Plan

DOB NOW: *Build*

Tenant Protection Plan

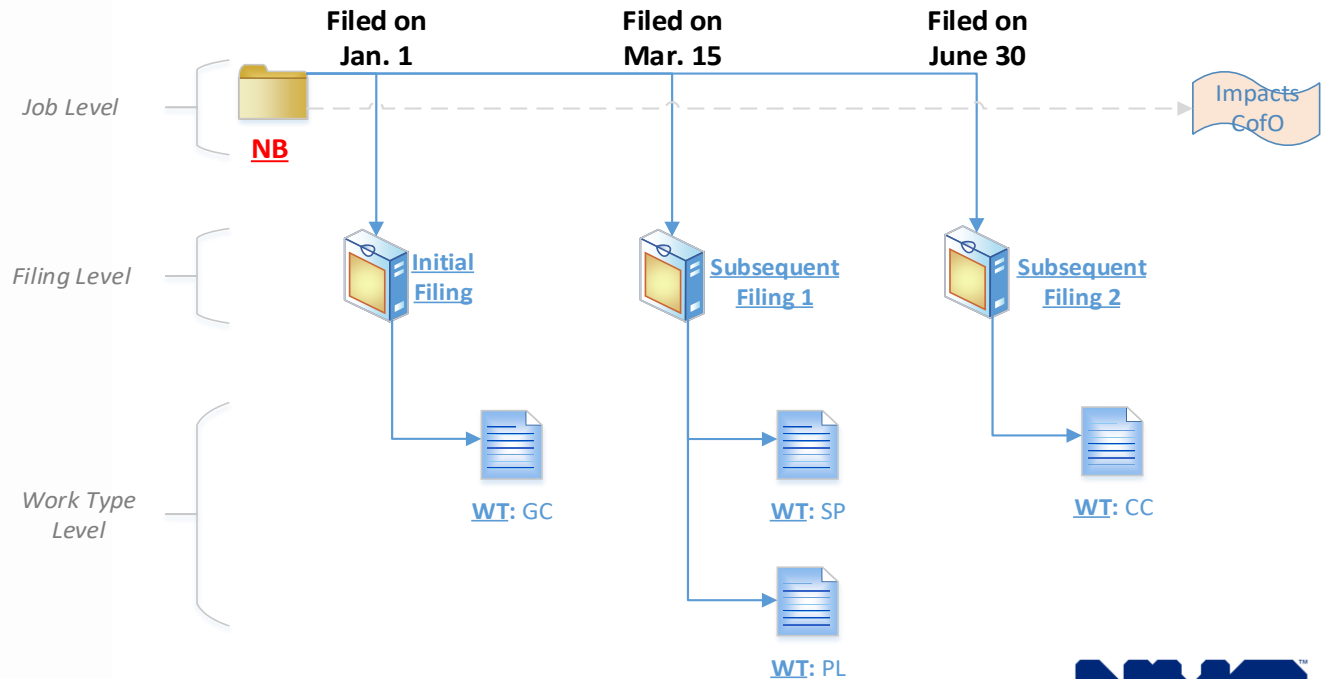
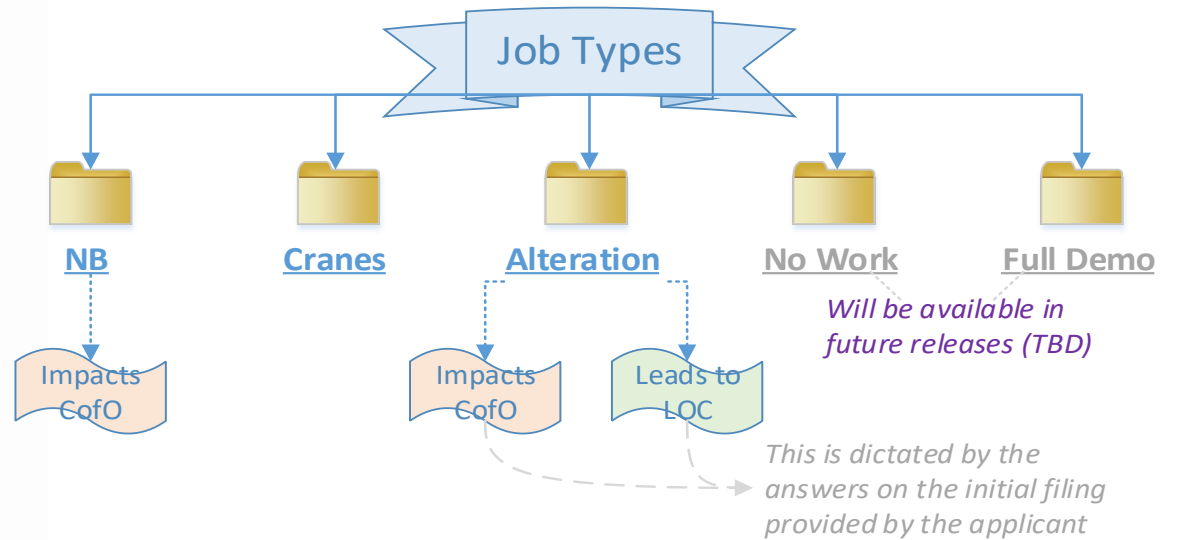
- New owner statements on PW1
- TPP required if building contains or will contain occupied dwelling units
- TPP does not have to be submitted by the applicant of record
- TPP is filled out in DOB NOW. TPP1 form is no longer used
- TPP requirement cannot be waived or deferred
- Public can view the approved TPP on the Public Portal

DOB NOW: *Build*

Job Type Structure

Job Type Structure will be added to DOB NOW in Phase 2

1. Job Level
2. Filing Level
3. Work Type Level



CERTIFICATE OF OCCUPANCY: OVERVIEW

- All CO processing moves to DOB NOW in Phase 2 including for BIS jobs
- Schedule A and CO will be at the BIN level

Occupancy Types that will be available in DOB NOW: *Build*

CORE & SHELL

- Issued for the entire building or to a set of floors for 'zero' occupancy
- Subject to an expiration date
- Occupancy renewals apply

EXAMPLE: on a New Building, an applicant can start with no occupancy, get Core & Shell, then TCO, and then Final CO.

TEMPORARY CO

- Issued for the entire building or to a set of floors for the approved live load
- Subject to an expiration date
- Occupancy renewals apply

PARTIAL CO

- Issued for a set of floors for the approved live load
- Considered as a Final for applicable floors
- No expiration date
- Applicable only to buildings built prior to 1938

INTERIM CO

- Issued for a set of floors for the approved live load
- Considered as a Final for applicable floors
- No expiration date
- Applicable only to buildings built prior to 1938

FINAL CO

- Issued for the entire building for the approved load
- No expiration date

CERTIFICATE OF OCCUPANCY: KEY DIFFERENCES

- New process will apply to all New and Existing buildings

CURRENT

- ➔ Property has multiple TCOs and CO
- ➔ Hard to identify current CO from the list
- ➔ Schedule A at Job level
- ➔ Issuance tied to JOB – results in multiple Cos
- ➔ Changes amend an entire Building's CO
- ➔ Rigid CO Structure:
 - Temporary CO
 - CO
- ➔ Requires continuous TCO Renewals
- ➔ Opaque process: BIS has no links with filings, required items, inspections and sign-offs

FUTURE

- Property will have only one active CO
- At any point, a Building will have only one CO
- Occupancy Schedule at Building level (BIN)
- CO based on Occupancy Schedule
 - ✓ One Occupancy Table and One CO
- Changes modify affected Space/Floor(s) only
- Flexible CO Process:
 - Core & Shell CO
 - Temporary CO
 - Interim/Partial CO
 - Final CO
- TCO ends with the issuance of a Partial CO
- Transparent CO process: Connects filings, submittals, inspections with CO Issuance

CERTIFICATE OF OCCUPANCY

Transitioning BIS Jobs to DOB NOW: *Build*

- Info from BIS Schedule A will need to be entered into DOB NOW: *Build* and cover entire BIN
 - applicants may fill out Schedule of Occupancy in DOB NOW: *Build* as early as they wish after start of Phase (even if not ready to request occupancy, no fee will apply for doing so)
- Occupancy inspections can be requested in DOB NOW: *Inspections* (no change)
- Applicant requests occupancy (specifying the type of occupancy they want for each floor/use combination) and pays CO fee
- CO is issued (based on new occupancy data for entire BIN)
- Later, there will be ongoing updates to the Schedule of Occupancy when new Alt-CO jobs filings on the BIN are approved in DOB NOW: *Build*

DOB NOW: *Build*

Stay Tuned

- Service Notices
 - Will serve as official announcement of upcoming change
 - Will include links to sign-up for training
- Training Classes
 - Will be broken into different topics
 - Will be offered before & after the launch dates
- Guides & Videos
 - Will be available online



THANK YOU

2020 DIGITAL: SAFETY, INNOVATION & SUSTAINABILITY CONFERENCE

NYC[™]
Buildings