



We offer our business customers 24/7 service.

24/7 services for business customers with accounts:

- ✓ Apply for new DCWP licenses
- ✓ Renew DCWP licenses
- ✓ Follow the status of applications
- ✓ Review and update license information
- ✓ View past inspections
- ✓ Schedule certain scale and fuel inspections
- ✓ View settlement offers
- ✓ View collections records
- ✓ View payment plans
- ✓ Pay fines and fees
- ✓ View complaints submitted against your business

Important:

The Department of Consumer and Worker Protection (DCWP) launched a new system on July 24, 2023.

Create your account today!

Go Online:

1. Visit nyc.gov/BusinessToolbox
2. Enter Email, Password, Name.
3. That's it!

Or Scan QR Code:



If you had an online account with DCWP before July 24, 2023:

- Use the same email address you provided DCWP. This will allow you to link your business records to the new system.

If you don't have an online account with DCWP:

- You can create an account and link your business using a PIN.
- Your PIN is on your Acknowledgment of Application (new business customer) or renewal reminder (existing business customer).
- You can also Request PIN at nyc.gov/BusinessToolbox.