



THE CITY OF NEW YORK
 DEPARTMENT OF CITYWIDE
 ADMINISTRATIVE SERVICES
 APPLICATION UNIT
 1 CENTRE STREET, 14TH FLOOR
 NEW YORK, NY 10007

REQUIRED FORMS
APPLICATION FORM

MICHAEL R. BLOOMBERG
 Mayor

MARTHA K. HIRST
 Commissioner

NOTICE OF EXAMINATION

**PROMOTION TO SENIOR SPECIAL OFFICER (HHC)
 Exam No. 0528
 (For the New York City Health and Hospitals Corporation Only)
 AMENDED NOTICE - (MARCH 10, 2010)**

WHEN TO APPLY: From: February 3, 2010 **APPLICATION FEE: \$45.00**
 To: February 23, 2010 Payable by mail by money order to DCAS (EXAMS),
 or payable online by credit card, bank card, or debit card.

THE TEST DATE: The multiple-choice test is expected to be held on **Saturday, May 15, 2010.**

The Notice of Examination is amended to provide the Written Test Description.

WHAT THE JOB INVOLVES: Senior Special Officers, under general supervision, direct a unit of security personnel on a specific tour of duty in an assigned area. They supervise and evaluate work performance of subordinates; prepare, complete and/or review records, logs, and reports regarding patrols, demonstrations, arrests and other incidents relating to safety and security; interpret and enforce policy directives from higher authorities; counsel, train, and correct subordinates; plan and coordinate assignments of staff and equipment; respond to emergency situations; conduct roll call; inspect officers, posts, and assigned work areas; may appear in court and/or assist other law enforcement agencies on assault or arrest cases, as needed; may operate a motor vehicle while performing patrol duties; and perform related work.

(This is a brief description of what you might do in this position and does not include all the duties of this position.)

Some of the physical activities performed by Senior Special Officers and environmental conditions experienced are: working outdoors in all kinds of weather; walking and/or standing in an assigned area during a tour; driving or sitting in a patrol car during a tour while remaining alert; running after a fleeing suspect; climbing up stairs; carrying an injured adult with assistance; gripping persons to prevent escape; restraining a suspect by use of handcuffs; detecting odors such as those caused by smoke or gas leaks; engaging in hand to hand struggles to subdue a suspect resisting arrest; being physically active for prolonged periods of time; understanding verbal communication over a radio with background noise; reading and writing under low light conditions; and carrying or wearing heavy equipment.

THE SALARY: The current minimum salary is \$41,675 per annum. This rate is subject to change.

HOW TO APPLY: If you believe you are eligible to take this examination, you must submit an application using one of the following options:

- (1) **Online at the DCAS website:** Go to the Online Application System (OASys) at www.nyc.gov/examsforjobs and follow the onscreen application instructions for electronically submitting your application and completing any required forms. The following methods of payment are acceptable: major credit card, bank card associated with a bank account, or prepaid debit card which you may purchase online or at various retail outlets.
- (2) **By mail:** Fill out an "Application for Examination" form and return the completed form and application fee to DCAS Application Unit, 1 Centre Street, 14th floor, New York, NY 10007.

DCAS will not accept applications in person from candidates.

Special Circumstances Form: This form is included in the application package and located online at the above DCAS website. It gives important information about requesting an alternate test date because of religious observance or a special test accommodation for disability, claiming Veterans or Legacy credit, and notifying DCAS of a change in your mailing address. Follow all instructions on the Special Circumstances form that pertain to you when you complete your "Application for Examination."

READ CAREFULLY AND SAVE FOR FUTURE REFERENCE

ELIGIBILITY TO TAKE EXAMINATION: This examination is open to each employee of the New York City Health and Hospitals Corporation who **on the date of the multiple-choice test:**

- (1) holds a permanent (not provisional) competitive appointment or appears on a Preferred List (see Note, below) for the title of Special Officer; and
- (2) is not otherwise ineligible.

(Note: A "Preferred List" is a civil service list which is only for certain former permanent incumbents of the eligible title who have rehiring rights.)

If you do not know if you are eligible, check with **your facility's personnel office**. You may be given the test before we verify your eligibility. You are responsible for determining whether or not you meet the eligibility requirements for this examination prior to submitting the application. If you are marked "Not Eligible," your application fee will not be refunded.

ELIGIBILITY TO BE PROMOTED: In order to be eligible for promotion, you must have completed your probationary period in the eligible title as indicated in the above "Eligibility To Take Examination" section, and you must be permanently employed in the eligible title or your name must appear on a Preferred List for the eligible title at the time of promotion.

REQUIREMENT TO BE PROMOTED:

Peace Officer Training Requirement: Valid New York State Peace Officer certification is required for promotion. This certification must be maintained for the duration of your employment. Attendance at annual recertification training is mandatory and a continuing condition of employment.

THE TEST: You will be given a multiple-choice test. You must achieve a score of at least 70% to pass this test. Your score on this test will determine 85% of your final score. Your seniority will determine the remaining 15%. You must pass the multiple-choice test to have your seniority credited. Your seniority score will be 70 plus 1/2 point for each three months of completed, permanent, continuous service with the New York City Health and Hospitals Corporation in competitive class titles. Your service will be credited through the date of the test, up to a maximum of 15 years. Time served prior to a break in service of more than one year will not be credited.

The multiple-choice test may include questions on the following areas: coordinating, scheduling, and prioritizing subordinates' work assignments; monitoring, evaluating, and correcting subordinates' performance; ensuring that subordinates comply with current safety and security procedures; completing and reviewing routine and administrative paperwork including forms, reports and logs; applying given general rules to particular situations; analyzing situations and deciding upon effective solutions; responding to emergency situations; communicating through written correspondence; interacting with subordinates, superiors, and the general public; conducting roll call; inspecting officers, posts, and assigned work areas; appearing in court and/or assisting other law enforcement agencies on assault or arrest cases; and adapting to and implementing changes on the job.

The written test may also test for knowledge of New York State Penal Law, Criminal Procedure Law, New York City Police Department Arrest Procedures, standards of proper employee ethical conduct, and other related areas.

The test will include questions which may require the use of any of the following abilities:

Written Communication: Clear expression of ideas in writing and use of good grammatical form. A Senior Special Officer might need this ability to prepare a narrative report.

Planning and Organizing: Establishing a course of action for self and/or others to accomplish a specific goal; planning proper assignment of personnel and appropriate allocation of resources. A Senior Special Officer might need this ability when planning coverage for a special event.

Delegation: Utilizing subordinates effectively; allocating decision making and other responsibilities to the appropriate subordinates. A Senior Special Officer might need this ability when assigning research, writing, statistical work, or investigations to appropriate subordinates.

Management Control: Establishing procedures to monitor and/or regulate processes, tasks, or activities of subordinates and job activities and responsibilities; taking action to monitor the results of delegated assignments or projects. A Senior Special Officer might need this ability when designing feedback systems to make sure that assigned work was actually completed by subordinates.

Development of Subordinates: Developing the skills and competencies of subordinates through training and development activities related to current and future jobs. A Senior Special Officer might need this ability when giving subordinates appropriate feedback, coaching or training in new responsibilities.

Sensitivity: Actions that indicate a consideration for the feelings and needs of others. A Senior Special Officer might need this ability when responding to requests for services by individual civilians, or when dealing with subordinates' personal issues.

Analysis: Identifying problems, securing relevant information, relating data from different sources, and identifying possible causes of problems. A Senior Special Officer might need this ability to identify causes of crime trends, or to evaluate the effectiveness of various programs.

Judgment: Developing alternative courses of action and making decisions based on logical assumptions that reflect factual information. A Senior Special Officer might need this ability to decide which problems should be given greatest priority and commitment of resources.

Decisiveness: Readiness to make decisions, render judgments, take action, or commit oneself. A Senior Special Officer might need this ability when dealing with and coordinating the activities at the scene of an incident.

Work Standards: Setting high goals or standards of performance for self, subordinates, others, and organization. Dissatisfied with average performance. A Senior Special Officer might need this ability to act as an exemplary role model, embodying and expecting the highest professional standards.

Behavioral Flexibility: Modifying one's approach to most effectively meet the needs of the situation. A Senior Special Officer might need this ability to assess a given situation and the people involved, and choose an effective course of action in response to the actual situation, rather than adhering to an inflexible personal egotistical agenda.

Technical Translation: Demonstrating knowledge of the meaning of technical/professional terminology used on the job. A Senior Special Officer might need this ability when dealing with radio messages, verbal and written communications that use special terminology.

Note: You are not permitted to enter the test site with calculators, cellular phones, beepers, pagers, cameras, portable media players, or other electronic devices. Electronic devices with an alphabetic keyboard or with word processing or data recording capabilities such as planners, organizers, etc. are prohibited. If you are found in possession of any of these devices, you may not receive your test results, your test score may be nullified, and your application fee will not be returned.

ADMISSION CARD: You should receive an Admission Card in the mail about 10 days before the date of the test. If you do not receive an Admission Card at least 4 days before the test date, you must go to the Examining Service Section, 1 Centre Street, 14th floor, Manhattan, to obtain a duplicate card.

THE TEST RESULTS: If you pass the multiple-choice test and are marked eligible, your name will be placed in final score order on an eligible list and you will be given a list number. You will be notified by mail of your test results. If you meet all requirements and conditions, you will be considered for appointment/promotion when your name is reached on the eligible list.

ADDITIONAL INFORMATION:

Selective Certification for Motor Vehicle Driver License:

If you possess a motor vehicle driver license that is valid in the State of New York, you may be considered for promotion to positions requiring this license through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring this license. Follow the instructions given to you in the multiple-choice test booklet on the day of the test to indicate your interest in such Selective Certification. If you are promoted through Selective Certification, you must maintain your motor vehicle driver license for the duration of your employment. This requirement may be met at any time during the duration of the list. If you meet the Selective Certification requirement at some future date, please submit documentation by mail to: DCAS Bureau of Examinations-USEG, 1 Centre Street, 14th Floor, New York, NY 10007. Please include the examination title and number and your social security number on your correspondence.

Selective Certification for Foreign Language:

If you possess the ability to speak a foreign language, you may be considered for promotion to positions requiring this ability through a process called Selective Certification. If you pass a qualifying test, you may be given preferred consideration for positions requiring this ability. Follow the instructions given to you in the multiple-choice test booklet on the day of the test to indicate your interest in such Selective Certification. This requirement may be met at any time during the duration of the list. If you meet the Selective Certification requirement at some future date, please submit documentation by mail to: DCAS Bureau of Examinations-USEG, 1 Centre Street, 14th Floor, New York, NY 10007. Please include the examination title and number and your social security number on your correspondence.

SPECIAL ARRANGEMENTS:

Late Filing: Consult **your facility's personnel office** to determine the procedure for filing a late application if you meet one or more of the following conditions:

- (1) You are absent from work for at least one-half of the application period and cannot apply for reasons such as vacation, sick leave or military duty; or
- (2) You become eligible after the above application period but on or before the date of the multiple-choice test.

Make-up Test: You may apply for a make-up test if you cannot take the test on the regular test date for any of

the following reasons:

- (1) compulsory attendance before a public body;
- (2) on-the-job injury or illness caused by municipal employment;
- (3) absence for one week following the death of a spouse, domestic partner, parent, sibling, child or child of a domestic partner;
- (4) absence due to ordered military duty; or
- (5) a clear error for which the Department of Citywide Administrative Services or the examining agency is responsible.

To request a make-up test, contact the Examining Service Section, 1 Centre Street, 14th floor, New York, NY 10007, in person or by certified mail as soon as possible and provide documentation of the special circumstances.

The General Examination Regulations of the Department of Citywide Administrative Services apply to this examination and are part of this Notice of Examination. They are posted and copies are available in the Application Unit of the Division of Citywide Personnel Services, 1 Centre Street, 14th Floor, NY, NY.

The New York City Health and Hospitals Corporation is an Equal Opportunity Employer.
Title Code No. 708150; The Special Officer Occupational Group.

**For information about other exams, and your exam, call 212-669-1357.
Internet: nyc.gov/dcas**