



Department of
Homeless Services
Department of
Social Services

DO YOU HAVE CONCERNS ABOUT YOUR SHELTER?

Call the Shelter Hotline at
718-557-1399 or call **311**

To report any issues you have with



General repairs and maintenance



Shelter conditions and incidents



Case concerns

NYC'S Shelter Repair Squad will respond to your maintenance request within 24 hours and work to complete repairs as soon as possible. Other concerns will be directed to agency staff for immediate follow-up.



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ESKE W GEN ENKYETID KONSÈNAN ABRI W LA?

Rele Liy Dirèk pou Abri a nan
718-557-1399 oswa rele **311**

Pou rapòte nenpòt pwoblèm ou gen avèk



Reparasyon epi antretyen jeneral



Kondisyon abri a epi ensidan



Enkyetid pou dosye

Brigad Reparasyon Abri NYC a ap reponn demann reparasyon w lan nan 24 èdtan epi yo ap travay pou fè reparasyon yo kou sa posib. Yo ap voye lòt enkyetid yo bay manm pèsonèl ajans lan pou fè suivi san pèdi tan.