



Department of
Homeless Services
Department of
Social Services

DO YOU HAVE CONCERNS ABOUT YOUR SHELTER?

Call the Shelter Hotline at
718-557-1399 or call **311**

To report any issues you have with



General repairs and maintenance



Shelter conditions and incidents



Case concerns

NYC'S Shelter Repair Squad will respond to your maintenance request within 24 hours and work to complete repairs as soon as possible. Other concerns will be directed to agency staff for immediate follow-up.

NYC

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有关于收容所的疑虑？

请拨打收容所热线
718-557-1399 或致电 311

报告关于下列事项的任何问题



常规维修和维护



收容所条件和事件



个案疑虑

纽约市收容所维修队将在 24 小时内响应您的维护请求，并竭力尽快完成维修。
其他疑虑将会转至机构工作人员处以作即时跟进。