Call Your Poison Control Center—
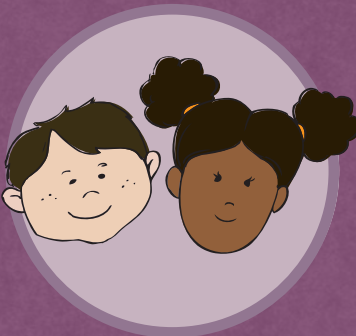## You Might Save a Life

Call the Poison Control Center for help

Call with questions about taking medicine safely
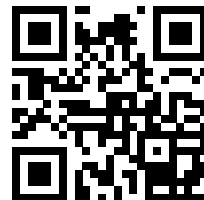
Lock up cleaning products

Keep children safe from poisons

- Your Poison Control Center is open 24 hours a day, 7 days a week.

- Pharmacists and nurses certified in poison information are there to give advice.

- All calls are free and confidential.

- Translation services are provided.

- Ask for free brochures, telephone stickers and magnets.

Using your Smartphone download a free QR Reader application to receive more information.

Save to your contacts.

POISON Help
1-800-222-1222

**212.POISONS
(212.764.7667)**

Visit our website at
nyc.gov/health

New York City Poison Control Center

(English)

What are some reasons to call the Poison Control Center?

- Your child drank a cleaning product.
- You mixed bleach with ammonia while cleaning
- Your grandfather forgot and took his medicine twice.

Who answers the calls?

Certified pharmacists and nurses are there to give advice 24 hours a day, 7 days a week. You can call with questions about any poison inside or outside your home.

Do I have to pay to call the Poison Control Center?

No, all calls are free and confidential.

Can I get help in other languages?

Yes, translation services are available in more than 150 languages.

Should I call an ambulance if someone is poisoned?

If the person is awake and alert, call the Poison Control Center right away.

Call 911 if the person is:

- Unconscious
- Having convulsions
- Having trouble breathing

What information do I need when I call the Poison Control Center?

- Your name and the name of the person poisoned.
- The telephone number you are calling from.
- The age and weight of the person poisoned.
- The name of the product.
- How much of the product was taken.
- When they took the poison.
- Any symptoms the person is having.

New York City
Poison Control Center

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or 212.POISONS**
24 hours a day, 7 days a week