

Contact the Department of Finance

HOW TO CONTACT THE NYC DEPARTMENT OF FINANCE ONLINE FOR YOUR PROPERTY INQUIRIES:

Click "Online" →

Online:

www.nyc.gov/contactfinance

For *property-related issues*, click "Property-Related Inquiries." Choose the area relevant to your concern:

- For *Notice of Property Value*-related inquiries, or to update your market value or property description, click "Assessment/Valuation"
- For *lien sale inquiries*, click "Lien Sale"
- For *PT Aid inquiries* click either "Property Tax and Interest Deferral (PT AID) General Inquiries" or "Property Tax and Interest Deferral (PT AID) Application Status"
- For a *refund or misapplied payment issues* click "Refunds"

For *benefits-related issues* or exemptions click "Property Benefits and Ways to Save."

After choosing the area relevant to your concern, you will be directed to a page to sign in or register for an account.

▼ Online

Select the topic of your question:

▼ Property-Related Inquiries

- Assessment/Valuation
- Awning & Accessory Sign Amnesty
- Collection Agency Complaints
- Collections/Notices/Judgments/Warrants
- Condominium Online Apportionment Application Password Reset
- EFT Payments
- Lien Sale
- Mailing Address Update (Send mail to a different address)
- Owner Name Update
- Property Tax Account Inquiries
- Property Tax and Interest Deferral (PT AID) General Inquiries
- Property Tax and Interest Deferral (PT AID) Application Status
- Property Tax Bill Inquiries
- Property Tax Online Payment Inquiries
- Real Property Income & Expense (RPIE)
- Recording Documents (Mortgages & Deeds)
- Refunds
- Report Tax Fraud
- Rent Stabilized Apartment Fees
- Tax Maps, Dividing & Merging Lots
- Update Property and Billing Information
- Utility Company Property (REUC)

▼ Property Benefits and Ways to Save

Home/Property Owners

- Clergy
- Cooperative and Condominium Tax Abatement Program
- Disabled Crime Victim
- Disabled Homeowners Exemption (DHE)
- Green Roof Abatement
- Solar Panel Abatement
- Senior Citizen Homeowner's Exemption (SCHE)
- STAR - NY State School Tax Relief Program
- Veterans Exemption

Renters

- Disability Rent Increase Exemption Program (DRIE)
- Senior Citizen Rent Increase Exemption (SCRIE)