

What You Need to Know

Dear Medicaid Recipient:

Are you a single parent raising a child under the age of 21 and receiving Medicaid for yourself and/or that child?

You could benefit from applying for child support. If you did, this is what you could get:

1. Cash and/or medical support for your child.
2. Establishment of legal parentage.
3. Additional support like childcare or educational expenses.

Enroll today!

1 Complete and submit the enrollment form using either the mobile app or getting the form from the New York City Office of Child Support Services (OCSS).

A) Use the Access HRA Child Support Mobile App;

Complete the required enrollment form online by answering questions and submitting the form electronically. Download the app today and get started at nyc.gov/childsupportmobile.



Mobile app

B) Download the enrollment form (LDSS-4882);

Download, complete, and submit the LDSS-4882 by email (dcse.cseweb@dfa.state.ny.us with subject "LDSS-4882"), by mail, or in person to a Borough Office. Mail address and office locations can be found at <https://on.nyc.gov/contactocss>.



LDSS-4882

C) Get a hard copy enrollment form mailed to you or pick one up in person.

Call the New York State Child Support Helpline (888-208-4485) to have the LDSS-4882 mailed to you or visit a Borough Office location to pick up a copy. Office locations and other ways to contact OCSS can be found at <https://on.nyc.gov/contactocss>.



Contact OCSS

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Contact OCSS with any questions or to learn more.

OCSS is here to support you and your family.

- Learn more online at nyc.gov/hra/ocss.
- Contact us by email at dcse.cseweb@dfa.state.ny.us.
- Find more ways to contact us at <https://on.nyc.gov/contactocss>.

Sincerely,

Your Child Support Representative

Do you have a medical or mental health condition or disability? Does this condition make it hard for you to understand this notice or to do what this notice is asking? Does this condition make it hard for you to get other services at HRA? **We can help you.** Call us at 888-692-6116. You can also ask for help when you visit an HRA office. You have a right to ask for this kind of help under the law.