

## Helping Employees Restore Credit and Recover From Identity Theft

Identity theft recovery can take anywhere from a few weeks to several years to complete. ComPsych offers IDResources to help streamline this process.

While credit monitoring services may merely alert customers after an information breach has already occurred, only a comprehensive restoration service like IDResources can help restore a victim's identity to pre-theft status. Without proper identity restoration, imposters can assume a victim's identity to commit fraud in a variety of ways.

IDResources provides three integrated levels of restoration assistance:

- > Unlimited telephonic legal assistance
- > Step-by-step guidance from a staff attorney to help complete the restoration process
- > Limited power of attorney that allows a staff attorney to complete the restoration process on the victim's behalf

ComPsych offers additional services to help victims and their families cope with the prolonged effects of identity theft:

- > Counseling to address emotional issues
- > Financial information from staff CPAs or CFPs to address credit issues
- > Assistance with work-life needs

### The ComPsych Difference

- > Toll-free line, answered live, providing access to an attorney for unlimited assistance
- > Assistance navigating the identity restoration process which may include: notifying creditors and banks; contacting police departments to ensure that police reports are filed; and ensuring that identity theft affidavits are complete and submitted to credit card companies and credit reporting agencies
- > A comprehensive identity theft resource guide with information and sample forms and letters
- > As needed, referrals to local, qualified lawyers from our nationwide network, with a free 30-minute assessment and 25 percent discount for those requiring in-person legal representation
- > Referrals to self-help resources, legal aid organizations, government resources and other options