

The background of the cover is a dark blue color with a large, faint, light blue watermark of the Seal of the City of New York. The seal features an eagle with wings spread, perched atop a shield. The shield is divided into four quadrants, each containing a different symbol: a ship, a plow, a sheaf of wheat, and a bundle of arrows. The shield is flanked by two figures: on the left, a Native American man in traditional dress; on the right, a Native American woman in traditional dress. The shield is surrounded by a wreath of olive and arrows. The Latin motto "SIGILLUM CIVITATIS NOVI EBORACI" is inscribed around the perimeter of the seal, and the date "1625" is at the bottom.

# Mayor's Management Report

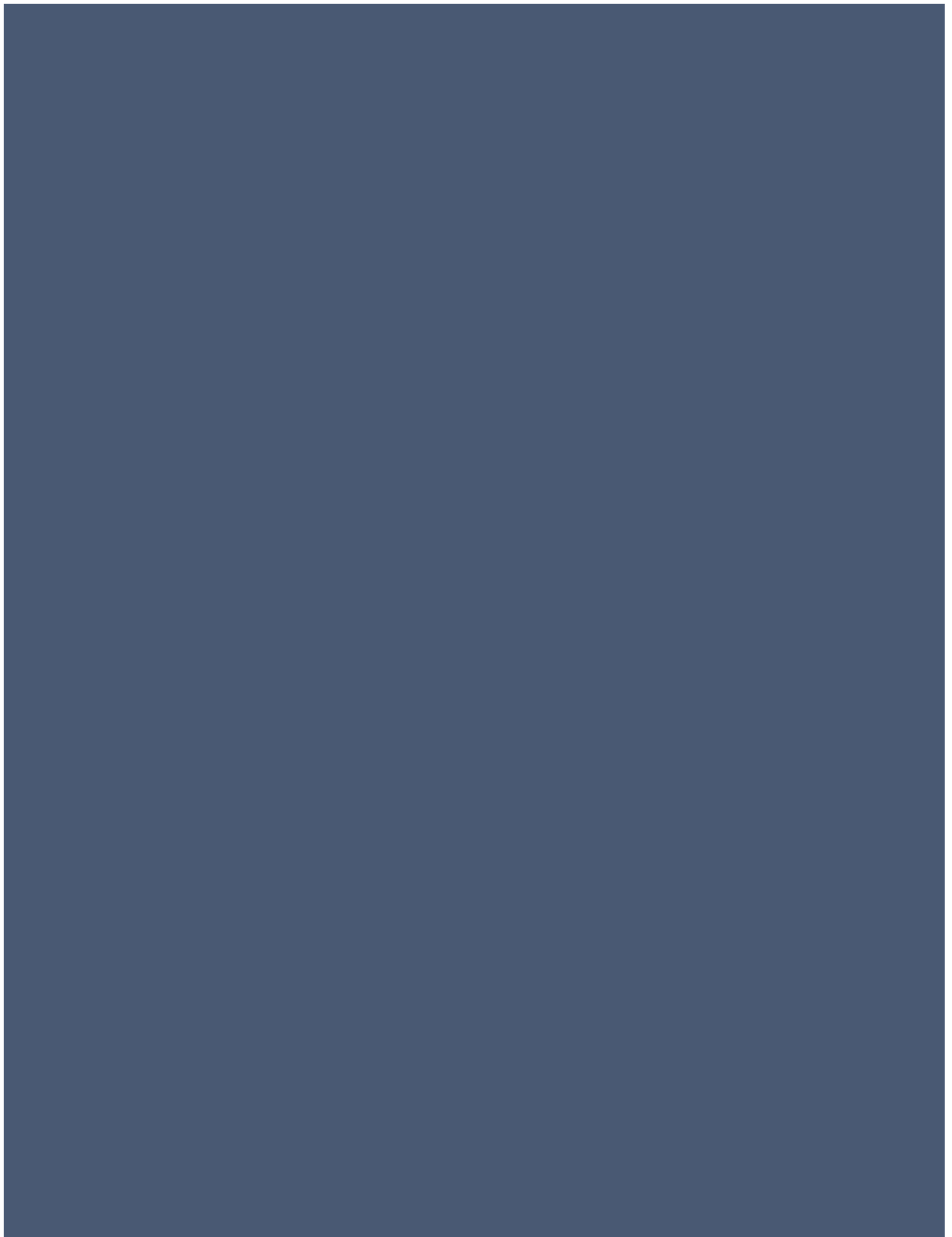
Fiscal 2015  
Additional Tables

The City of New York  
Mayor Bill de Blasio

Anthony Shorris, First Deputy Mayor

Mindy Tarlow, Director  
Mayor's Office of Operations

September 2015





# TABLE OF CONTENTS

## ADDITIONAL TABLES

### Customer Service

Timeliness Indicators .....	1
CORE (Customer Observing and Reporting Experience) Ratings .....	4
311 Customer Service Center Inquiries by Agency .....	6
Requests for Interpretation .....	14
Paid Absence Rates .....	15
Vehicle Fleets and Maintenance .....	16
Agency Procurement Actions by Method.....	40
Implementation of the Citywide Statement of Needs .....	60
Agency Internal Controls.....	62
Budgetary Units of Appropriation.....	69

---



# CUSTOMER SERVICE

## Timeliness Indicators

### Percent of e-mails responded to in 14 days

Performance Statistics	Actual					Target	
	FY11	FY12	FY13	FY14	FY15	FY15	FY16
Agency							
311	100	100	100	100	100	*	*
ACS	45	93	96	93	90	*	*
BIC	100	100	100	100	100	*	*
CCHR	100	100	100	100	100	*	*
CCRB	98	93	79	94	98	*	*
DCAS	87	79	89	80	74	*	*
DCLA	NA	88	86	90	92	88	88
DCP	96	75	81	87	90	85	85
DDC	97	91	91	94	95	90	90
DEP	93	91	94	88	86	95	95
DFTA	83	90	84	97	76	*	*
DHS	71	88	67	81	69	*	*
DOB	62	50	37	65	51	55	57
DOC	94	100	100	100	100	*	*
DOE	NA	75	NA	62	64	75	75
DOF	78	75	85	86	83	85	85
DOHMH	63	39	42	68	58	75	75
DOI	100	100	100	100	100	*	*
DOITT	85	94	96	97	95	*	*
DOP	100	100	100	100	100	*	*
DORIS	100	100	100	100	100	*	*
DOT	92	93	92	89	95	90	90
DPR	57	58	45	38	52	60	60
DSNY	83	75	69	75	64	*	*
DYCD	100	100	100	100	100	*	*
FDNY	70	79	85	97	37	*	*
HPD	48	58	60	56	76	58	58
HRA	89	93	96	96	94	90	90
LAW	100	100	100	100	100	*	*
LPC	100	98	99	100	100	*	*
NYCEM	82	81	95	95	97	*	*
NYCHA	90	87	86	87	88	*	*
OATH	NA	NA	100	100	100	*	*
OCME	100	100	100	100	100	*	*
SBS	100	100	100	100	100	*	*
TLC	42	78	75	93	99	60	60

# CUSTOMER SERVICE

## Timeliness Indicators (cont.)

Percent of letters responded to in 14 days							
Performance Statistics	Actual					Target	
Agency	FY11	FY12	FY13	FY14	FY15	FY15	FY16
311	96	100	100	NA	NA	*	*
ACS	46	74	92	87	85	*	*
BIC	100	100	100	100	100	*	*
CCHR	100	100	100	100	100	*	*
CCRB	89	76	70	73	84	*	*
DCAS	61	47	77	54	50	*	*
DCLA	NA	61	87	100	100	80	90
DCP	70	52	44	44	64	50	50
DDC	92	97	91	96	94	90	90
DEP	95	96	97	97	99	95	95
DFTA	65	73	53	59	77	*	*
DHS	73	70	67	84	70	*	*
DOB	67	58	54	49	69	55	57
DOC	76	91	83	100	99	*	*
DOE	NA	93	NA	79	75	85	85
DOF	77	60	91	79	90	85	85
DOHMH	28	31	21	30	36	40	40
DOI	100	100	100	100	100	*	*
DOITT	92	95	97	99	91	*	*
DOP	100	100	97	77	100	*	*
DORIS	100	100	92	92	100	*	*
DOT	93	94	84	90	95	90	90
DPR	55	54	37	30	43	60	60
DSNY	71	65	52	65	58	*	*
DYCD	100	100	100	100	100	*	*
FDNY	80	100	66	95	92	*	*
HPD	54	49	53	49	47	52	52
HRA	68	76	78	87	81	90	90
LAW	100	100	100	100	100	*	*
LPC	87	88	88	94	85	*	*
NYCEM	100	97	99	100	100	*	*
NYCHA	82	81	74	80	79	*	*
OATH	83	98	98	100	100	*	*
OCME	100	100	98	100	100	*	*
SBS	100	100	100	100	100	*	*
TLC	94	97	94	92	99	90	90

# CUSTOMER SERVICE

## Timeliness Indicators (cont.)

Average customer in-person wait time (minutes)							
Performance Statistics	Actual					Target	
Agency	FY11	FY12	FY13	FY14	FY15	FY15	FY16
BIC	4	3	3	2	4	*	*
CCHR	10	10	10	10	10	*	*
DCA	12	14	12	16	13	17	17
DCAS	1	1	1	1	1	*	*
DEP	4	5	7	7	6	5	5
DHS	29	22	NA	24	15	*	*
DOB	21	20	NA	NA	NA	*	*
DOE	15	15	15	NA	NA	16	16
DOF	12	11	7	17	9	12	12
DOHMH	17	12	11	9	8	10	10
DOI	3	3	3	3	3	*	*
DOT	3	NA	NA	2	3	*	*
FDNY	11	15	12	13	11	*	*
HPD	32	29	30	43	36	29	29
HRA	58	58	48	40	42	60	60
NYCHA	20	18	16	19	15	*	*

Percent of calls answered in 30 seconds							
Performance Statistics	Actual					Target	
Agency	FY11	FY12	FY13	FY14	FY15	FY15	FY16
311	78	71	81	83	84	80	80
DEP	65	76	69	79	68	76	76
DOB	91	91	NA	NA	NA	*	*
DOHMH	35	65	69	85	82	78	80
DOT	61	31	45	73	60	70	70
DYCD	53	38	54	94	47	*	*
HRA	46	57	64	70	66	80	80
NYCHA	70	70	65	68	72	*	*
NYPD	100	100	99	99	99	*	*
TLC	19	12	18	43	58	15	15

# CUSTOMER SERVICE

## CORE (Customer Observing and Reporting Experience) Ratings

Agency	Performance Statistics	Actual					Target	
		FY11	FY12	FY13	FY14	FY15	FY15	FY16
BIC	Overall Facility Rating	98	98	95	93	93	*	*
	-Facility Cleaning & Maintenance	100	100	95	100	92	*	*
	-Facility Operations	95	100	95	84	95	*	*
CCHR	Overall Facility Rating	84	85	94	97	98	*	*
	-Facility Cleaning & Maintenance	87	86	95	96	98	*	*
	-Facility Operations	80	85	93	98	98	*	*
CCRB	Overall Facility Rating	81	69	81	100	98	*	*
	-Facility Cleaning & Maintenance	79	71	81	100	96	*	*
	-Facility Operations	84	67	78	100	100	*	*
DCA	Overall Facility Rating	83	83	86	94	95	83	83
	-Facility Cleaning & Maintenance	89	81	90	95	94	*	*
	-Facility Operations	77	85	80	92	95	*	*
DCAS	Overall Facility Rating	86	78	90	96	94	78	89
	-Facility Cleaning & Maintenance	91	78	94	98	94	*	*
	-Facility Operations	80	79	85	93	95	*	*
DCP	Overall Facility Rating	81	83	88	89	92	80	80
	-Facility Cleaning & Maintenance	81	83	89	90	92	*	*
	-Facility Operations	81	83	85	88	91	*	*
DEP	Overall Facility Rating	89	90	91	95	95	90	90
	-Facility Cleaning & Maintenance	90	88	90	91	95	*	*
	-Facility Operations	87	90	93	98	95	*	*
DFTA	Overall Facility Rating	85	91	95	100	100	*	*
	-Facility Cleaning & Maintenance	81	88	95	100	100	*	*
	-Facility Operations	89	95	95	100	100	*	*
DHS	Overall Facility Rating	80	81	91	89	95	*	*
	-Facility Cleaning & Maintenance	79	74	88	90	99	*	*
	-Facility Operations	81	79	95	88	92	*	*
DOB	Overall Facility Rating	81	79	83	91	90	82	85
	-Facility Cleaning & Maintenance	89	84	85	93	92	*	*
	-Facility Operations	72	75	80	89	89	*	*
DOE	Overall Facility Rating	92	88	92	97	94	88	88
	-Facility Cleaning & Maintenance	93	89	91	96	93	*	*
	-Facility Operations	90	87	92	98	95	*	*
DOF	Overall Facility Rating	85	82	86	92	93	90	90
	-Facility Cleaning & Maintenance	81	85	87	90	96	*	*
	-Facility Operations	89	78	85	94	91	*	*
DOHMH	Overall Facility Rating	86	81	90	92	92	85	85
	-Facility Cleaning & Maintenance	88	83	89	93	91	*	*
	-Facility Operations	83	80	91	92	93	*	*



# CUSTOMER SERVICE

## CORE (Customer Observing and Reporting Experience) Ratings (cont.)

Agency	Performance Statistics	Actual					Target	
		FY11	FY12	FY13	FY14	FY15	FY15	FY16
DOI	Overall Facility Rating	83	95	93	93	98	*	*
	-Facility Cleaning & Maintenance	91	93	100	93	98	*	*
	-Facility Operations	73	98	86	92	97	*	*
DORIS	Overall Facility Rating	98	92	93	93	91	*	*
	-Facility Cleaning & Maintenance	100	98	95	93	97	*	*
	-Facility Operations	95	85	90	92	86	*	*
DOT	Overall Facility Rating	91	90	92	97	95	90	90
	-Facility Cleaning & Maintenance	92	93	92	96	94	*	*
	-Facility Operations	91	87	93	98	97	*	*
DPR	Overall Facility Rating	88	86	89	91	93	85	85
	-Facility Cleaning & Maintenance	84	85	89	91	91	*	*
	-Facility Operations	87	87	89	93	95	*	*
FDNY	Overall Facility Rating	91	76	96	99	91	*	*
	-Facility Cleaning & Maintenance	86	69	100	100	98	*	*
	-Facility Operations	95	83	86	97	83	*	*
HPD	Overall Facility Rating	87	85	87	89	90	85	85
	-Facility Cleaning & Maintenance	87	86	90	92	91	*	*
	-Facility Operations	87	85	84	85	90	*	*
HRA	Overall Facility Rating	79	80	83	90	90	80	80
	-Facility Cleaning & Maintenance	81	82	84	89	88	*	*
	-Facility Operations	77	77	81	90	92	*	*
NYCHA	Overall Facility Rating	79	80	83	94	93	*	*
	-Facility Cleaning & Maintenance	92	91	91	93	94	*	*
	-Facility Operations	95	89	83	94	92	*	*
NYPD	Overall Facility Rating	86	89	86	90	88	*	*
	-Facility Cleaning & Maintenance	91	92	86	88	89	*	*
	-Facility Operations	80	86	86	92	86	*	*
OATH	Overall Facility Rating	86	87	90	97	94	*	*
	-Facility Cleaning & Maintenance	85	88	90	96	95	*	*
	-Facility Operations	88	86	90	97	93	*	*
SBS	Overall Facility Rating	96	92	93	95	95	*	*
	-Facility Cleaning & Maintenance	97	93	96	95	94	*	*
	-Facility Operations	95	92	89	95	96	*	*
TLC	Overall Facility Rating	81	80	84	87	88	80	80
	-Facility Cleaning & Maintenance	87	82	86	86	88	*	*
	-Facility Operations	75	78	83	88	88	*	*

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>ACS</b>						
Child Care Financial Assistance - Eligibility Information and Application By Mail	10,800	16%	1	8,524	14%	1
Child Care Financial Assistance - Children's Services Clients	7,220	11%	2	5,844	10%	2
Child Care Financial Assistance - Voucher Information	4,208	6%	6	5,135	8%	3
Child Care Financial Assistance - Eligibility and Application In Person or By Phone	5,842	9%	3	5,062	8%	4
Child Care Financial Assistance - Eligibility and Application Online	5,714	8%	4	4,988	8%	5
<b>BIC</b>						
Commercial Waste and Private Carters Information	1,137	64%	1	1,004	60%	1
Sanitation Complaint - Private Carter	554	31%	2	590	35%	2
Trade Waste License Registration	80	5%	3	85	5%	3
<b>BOE</b>						
Find a Poll Site	12,998	55%	1	5,207	55%	1
Election and Voting Information	5,382	23%	2	2,234	24%	2
Check Voter Registration Status	1,786	8%	3	825	9%	3
Become a Poll Worker	657	3%	6	317	3%	4
Poll Worker Assistance	848	4%	5	313	3%	5
<b>BPL</b>						
Find a Library - Brooklyn	2,215	81%	1	1,951	82%	1
Elementary School Student After School Program - Drop-In	148	5%	3	155	7%	2
General Information - Brooklyn Public Library	237	9%	2	150	6%	3
Library Complaint - Brooklyn	90	3%	4	80	3%	4
Find a Library - Bronx, Manhattan, Staten Island	14	1%	6	12	1%	5
<b>CCHR</b>						
Discrimination Complaint	7,569	96%	1	7,527	94%	1
Human Rights Education and Community Outreach	168	2%	2	185	2%	2
Human Rights Commission Publications	149	2%	NA	171	2%	3
Disability Access Inadequate	NA	NA	NA	101	1%	4
<b>CCRB</b>						
Police Officer Misconduct	9,226	99%	1	8,665	99%	1
Civilian Complaint Mediation	100	1%	2	93	1%	2
<b>CUNY</b>						
Find a CUNY College	3,154	53%	1	2,459	48%	1
Free GED Bridge Classes - LaGuardia Community College	507	9%	3	537	11%	2
CUNY Admissions Services	587	10%	2	465	9%	3
CUNY Citizenship Now	117	2%	9	271	5%	4
NYC College Line	265	4%	5	237	5%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>DCA</b>						
Tax Preparation in Person - Free	8,281	7%	1	14,380	11%	1
Employee Paid Sick Leave Information	NA	NA	NA	6,492	5%	2
Investigate a Business Licensed by DCA	7,943	6%	2	5,990	5%	3
Financial Empowerment Center	4,456	4%	4	5,191	4%	4
Restaurant Permit - Renew or Status	5,881	5%	3	4,875	4%	5
<b>DCAS</b>						
Civil Service Exam Information	25,349	73%	1	35,522	81%	1
NYC Jobs	2,794	8%	2	2,596	6%	2
City Employment Verification	1744	5%	3	1311	3%	3
Sale of City-Owned Real Estate and Sales Auctions	845	2%	4	828	2%	4
The Green Book	841	2%	5	588	1%	5
<b>DCLA</b>						
Find a Zoo or Aquarium	1,444	43%	1	907	40%	1
Find a Museum	1,158	34%	2	723	32%	2
Find a Botanical Garden	457	13%	3	278	12%	3
Grants for Cultural Programs	120	4%	4	148	7%	4
Find a Performing Arts Venue	56	2%	6	62	3%	5
<b>DCP</b>						
Locate an Elected Official	22,426	87%	1	20,325	87%	1
Zoning Information Desk	3,006	12%	2	2,743	12%	2
Purchase City Planning Maps and Books	147	1%	4	114	0%	3
Waterfront - Flood Zone Information	155	1%	3	92	0%	4
City Planning - Hearings and Publications	53	0%	5	55	0%	5
<b>DDC</b>						
DDC Project Inquiries and Complaints	471	69%	1	590	76%	1
General Inquiries for the Department of Design and Construction	172	25%	2	168	22%	2
Bidding on DDC Projects	29	4%	3	18	2%	3
Construction Vendor Prequalification List	10	1%	4	2	0%	4
<b>DEP</b>						
Noise from Construction After Hours	27,379	9%	1	26,534	10%	1
Sewer Backup Complaint - Priority	24,122	8%	2	17,408	7%	2
Water and Sewer Bill Information	14,785	5%	4	14,457	6%	3
Fire Hydrant Running Full	18,750	6%	3	12,730	5%	4
Water Main Break - Priority	9,676	3%	12	11,301	4%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>DFTA</b>						
Housing Options - Senior - Low-Income	8,081	15%	1	8,235	16%	1
Lawyer Referral for Seniors	6,389	12%	2	5,533	11%	2
Find a Senior Center	3,852	7%	3	3,177	6%	3
Housing Options - Senior - Frail, Disabled, or with Alzheimers or Dementia	3,290	6%	4	3,106	6%	4
Health Insurance for Seniors - Medicare and HIICAP-SHIP Program	2,623	5%	7	3,076	6%	5
<b>DHS</b>						
Homelessness Prevention through HomeBase	15,609	22%	2	21,858	27%	1
Homeless Shelter Intake for Single Adults	15,952	22%	1	15,085	19%	2
Homeless Shelter Complaint - Shelter Client	8,887	12%	5	10,514	13%	3
Homeless Person Outreach Assistance	8,939	12%	4	10,320	13%	4
Homeless Shelter Intake for Families with Children	11,144	15%	3	10,047	13%	5
<b>DOB</b>						
Schedule a Plan Examiner Appointment	117,815	33%	1	106,116	37%	1
Illegal Conversion of Residential Space	26,716	8%	3	22,701	8%	2
Building Construction Without Permit	20,612	6%	4	18,671	7%	3
Elevator or Escalator Defective or Without Permit	15,785	4%	5	14,429	5%	4
Building Unstable - Priority	7,080	2%	6	6,664	2%	5
<b>DOC</b>						
Inmate Location and Information	28,577	34%	2	23,937	36%	1
Property Pickup for Former Rikers Island Inmates	32,879	39%	1	23,090	35%	2
Jail System Complaint	4,235	5%	4	5,184	8%	3
Inmate Visit Schedule	5,903	7%	3	4,708	7%	4
Inmate Location if Not Found in City Jail Lookup	2,897	3%	5	2,101	3%	5
<b>DOE</b>						
Public School Calendar	33,881	20%	1	29,729	19%	1
Find a School	20,231	12%	2	15,907	10%	2
School Closing and Delay Information	15,169	9%	3	10,987	7%	3
Pre-Kindergarten (UPK) - Apply - Half Day	NA	NA	NA	7,896	5%	4
Department of Education Worker or Agency Complaint or Compliment	7,796	5%	5	6,374	4%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>DOF</b>						
Parking Ticket Lookup - Ticket or Plate Number Known	199,240	18%	1	218,823	21%	1
Property Tax Account Assistance and Bill Information	84,913	8%	3	90,907	9%	2
Find a Towed Vehicle - Plate Number Known	74,423	7%	7	79,203	8%	3
Parking Ticket Payment Problem or Penalty Adjustment	48,724	4%	5	47,118	4%	4
Pay a Parking Ticket - Online	30,844	3%	7	37,579	4%	5
<b>DOHMH</b>						
Birth Certificate from 1910 to Present	59,211	15%	1	45,091	13%	1
Rodent Complaint - Other Location	18,870	5%	2	19,945	6%	2
LifeNet	10,170	3%	6	10,939	3%	3
Animal - Injured or Sick - Stray Dog or Cat	10,406	3%	5	9,805	3%	4
Status of a Birth Certificate Order	12,698	3%	4	9,418	3%	5
<b>DOI</b>						
Contact or Locate a City Marshal	1,753	46%	1	1,494	46%	1
City Worker or Contractor Corruption or Misconduct	1,490	39%	2	1,330	41%	2
City Marshal Complaint	280	7%	3	210	7%	3
Fingerprinting - Center-Based Day Care or Pre-School	237	6%	4	160	5%	4
Become a City Marshal	26	1%	5	19	1%	5
<b>DOITT</b>						
ACCESS NYC Information	1,574	27%	1	947	21%	1
Cable Television Complaint - General	1,108	19%	3	902	20%	2
Cable Television Complaint - Service	1,009	18%	2	868	20%	3
Verizon City-Wide Cable TV Franchise	744	13%	4	607	14%	4
Pay Phone Complaint - Street	560	10%	5	511	12%	5
<b>DOP</b>						
Adult Probation Supervision - Brooklyn	288	28%	1	244	27%	1
Adult Probation Supervision - Manhattan	205	20%	2	202	22%	2
Adult Probation Supervision - Queens	181	18%	3	171	19%	3
Adult Probation Supervision - Bronx	172	17%	4	142	16%	4
Adult Probation Supervision - Staten Island	45	4%	5	44	5%	5
<b>DORIS</b>						
Death Certificate Before 1949	777	25%	1	930	26%	1
Birth Certificate Before 1910	481	15%	3	602	17%	2
Marriage Record Before 1930	607	19%	2	573	16%	3
Status of Request for Death Certificate from Before 1949	206	7%	5	399	11%	4
Genealogy Research	221	7%	4	253	7%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>DOT</b>						
Alternate Side Parking or Street Cleaning Information	37,209	11%	2	51,431	14%	1
Streetlight Condition	29,731	9%	3	36,823	10%	2
Muni-Meter Defective or Damaged	40,051	12%	1	35,649	10%	3
Pothole on Street	26,601	8%	4	30,646	8%	4
Traffic or Pedestrian Signal Condition	24,641	7%	5	28,518	8%	5
<b>DPR</b>						
Removal of Large Branch or Entire Tree - City Tree or Property	13,565	9%	2	16,936	12%	1
Wood Disposal, Chipping, and Pickup - Brooklyn and Queens	17,275	12%	1	14,346	10%	2
Find a Park	10,908	8%	3	10,899	8%	3
Standing Dead Tree Removal - City Tree	7,983	6%	5	8,660	6%	4
Trees and Sidewalk Repair for 1, 2 and 3 Family Residential Property	8,377	6%	4	8,402	6%	5
<b>DSNY</b>						
Bulk Item Disposal Information	56,791	11%	1	57,158	11%	1
Recycling and Trash Collection Schedules	56,309	11%	2	52,412	10%	2
Missed Garbage Collection	51,508	10%	3	44,697	8%	3
CFC and Freon Removal - Appointment	27,644	5%	4	29,783	6%	4
Electronic Recycling	2,617	0%	41	25,456	5%	5
<b>DYCD</b>						
Summer Jobs for Youth - General	2,204	15%	1	2,546	17%	1
Literacy and GED or TASC Instruction for Adults	2,050	14%	2	1,651	11%	2
Literacy and GED or TASC Instruction for Non-English Speakers	1,622	11%	4	1,618	11%	3
Immigration Assistance from Community-Based Organizations	1,712	12%	3	1,526	10%	4
Summer Camp - Department of Youth and Community Development	NA	NA	NA	1,154	7%	5
<b>FDNY</b>						
Fire Hazard Complaint	6,030	16%	1	6,086	17%	1
Ambulance Patient Locator	4,196	11%	2	4,001	11%	2
Locate a Firehouse - Brooklyn	2,592	7%	3	2,339	7%	3
Locate a Firehouse - Manhattan	2,179	6%	4	2,066	6%	4
FDNY Certificates of Fitness	1,542	4%	10	1,813	5%	5
<b>HHC</b>						
Find a Public Hospital	27,273	68%	1	24,371	68%	1
Adult Immunization Clinic	2,460	6%	2	2,325	7%	2
MetroPlus Health Plan	899	2%	5	1,172	3%	3
Find a Child Health Clinic	1,205	3%	3	962	3%	4
Become a Nurse	912	2%	4	749	2%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>HPD</b>						
Apartment Maintenance Complaint	77,809	15%	1	129,805	24%	1
Heat or Hot Water Complaint in Entire Residential Building	72,519	14%	2	111,591	21%	2
Heat or Hot Water Complaint in Apartment	57,056	11%	4	82,991	15%	3
Residential Public Area Maintenance Complaint	16,361	3%	8	31,458	6%	4
Water Leak in Apartment	13,845	3%	11	16,904	3%	5
<b>HRA</b>						
IDNYC - Make an Appointment	NA	NA	NA	63,324	15%	1
Documents Required to Apply for IDNYC	NA	NA	NA	44,997	11%	2
Food Stamp Assistance	29,687	12%	1	35,082	9%	3
IDNYC Enrollment Centers	NA	NA	NA	30,065	7%	4
Public Assistance or Welfare Information	26,555	11%	2	21,763	5%	5
<b>LAW</b>						
Laws of the City of New York	70	96%	1	1,196	100%	1
<b>LPC</b>						
Landmark and Historic District Information	243	46%	1	242	43%	1
Landmark Building Alteration Permit	212	40%	2	226	41%	2
Landmark Status Application	40	8%	3	53	9%	3
Landmark Building Painting Complaint	18	3%	4	21	4%	4
Landmark Restoration Grant Application	12	2%	5	16	3%	5
<b>NYCHA</b>						
Public Housing Maintenance	14,017	24%	1	17,846	26%	1
Heat Complaint in NYCHA Building	7,927	13%	2	15,323	22%	2
Public Housing Application Information and Assistance	7,325	12%	3	5,516	8%	3
Public Housing Assistance Status - All Boroughs	5,469	9%	4	4,747	7%	4
Water Complaint - NYCHA	2,856	5%	9	4,292	6%	5
<b>NYPD</b>						
Noise from Neighbor	109,858	14%	1	119,561	14%	1
Vehicle Blocking Driveway Complaint	73,232	9%	4	86,247	10%	2
Find a Police Precinct or PSA by Location	79,914	10%	3	79,791	9%	3
Illegal Parking Complaint	49,517	6%	6	58,931	7%	4
Find a Police Precinct or PSA by Name	51,052	6%	5	49,456	6%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>NYPL</b>						
Find a Library - Bronx, Manhattan, Staten Island	2,868	88%	1	2,779	89%	1
General Information - New York Public Library	238	7%	2	192	6%	2
Library Complaint - Bronx - Manhattan - Staten Island	136	4%	3	134	4%	3
Find a Library - Brooklyn	7	0%	4	12	0%	4
Find a Library - Queens	6	0%	5	4	0%	5
<b>OATH</b>						
ECB Violation - Information	5,422	27%	1	10,743	43%	1
ECB Violation - Request Status or Copy	4,947	24%	2	3,350	13%	2
ECB Violations - DOB Issued	289	1%	12	2,272	9%	3
ECB Violation - Online Ticket Finder	1,591	8%	4	2,172	9%	4
ECB Borough Office Locations	1,671	8%	3	1,325	5%	5
<b>OCME</b>						
Death Inquiries	1,143	60%	1	1,043	60%	1
Proof of Death	341	18%	2	342	20%	2
Autopsy Report	224	12%	3	207	12%	3
Cremation Inquiries	97	5%	4	80	5%	4
Reflection Room at the World Trade Center Memorial	92	5%	5	67	4%	5
<b>NYCEM</b>						
NYCEM - Know Your Zone - Hurricane Evacuation Lookup	960	12%	3	498	14%	1
NYCEM - Ready New York Guide	289	4%	8	466	13%	2
NYCEM - Snow or Ice on Roadway - Plow NYC Tracker	993	12%	2	456	13%	3
NYCEM - East Village Building Collapse and Fire - Escort Schedule for Residents	NA	NA	NA	300	9%	4
NYCEM - Ready New York - My Emergency Plan	385	5%	6	247	7%	5
<b>QPL</b>						
Find a Library - Queens	1,054	73%	1	1,120	76%	1
Elementary School Student After School Program - Drop-In	137	9%	2	135	9%	2
General Information - Queens Public Library	106	7%	3	84	6%	3
Library Complaint - Queens	102	7%	4	71	5%	4
Free Mobile Hotspot Lending	NA	NA	NA	45	3%	5



# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2014	% of Inquiries in 2014	Rank in # of Calls in 2014	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015
<b>SBS</b>						
Help Starting a Small Business	2,312	18%	1	3,272	27%	1
Find a Workforce1 Career Center	1,511	12%	4	2,614	22%	2
Job Seeker Assistance - Employment Programs	2,118	16%	2	1,272	11%	3
NYC Business Express Website - General Information	1,962	15%	3	748	6%	4
Food Service Establishment Pre-Operational Inspection	232	2%	11	587	5%	5
<b>SCA</b>						
School Construction Complaint	1,149	92%	1	884	90%	1
School Construction Information	105	8%	2	94	10%	2
<b>TLC</b>						
Lost Property in a Taxi - Medallion Number Known	26,639	23%	2	19,414	21%	1
Lost Property in a Taxi - Medallion Number Unknown	28,171	24%	1	17,869	20%	2
Lost Property in a Taxi - Medallion Number Not Found by 311	7,448	6%	4	6,003	7%	3
Taxi Inquiry or Complaint from Taxi Driver or Taxi Licensee	5,157	4%	5	4,390	5%	4
Taxi Complaint - Pick-Up Refused	3,586	3%	6	3,279	4%	5

# CUSTOMER SERVICE

## Requests for Interpretation

Performance Statistics	Actual					Target	
	FY11	FY12	FY13	FY14	FY15	FY15	FY16
Agency							
311	595,101	425,157	421,839	392,759	531,194	*	*
ACS	43,917	65,025	66,577	63,351	79,347	*	*
BIC	27	218	109	56	26	*	*
CCHR	1,235	1,425	1,515	1,097	1,126	*	*
CCRB	474	843	525	613	591	*	*
DCA	1,697	2,022	1,611	2,536	3,377	*	*
DCAS	3	3	0	0	0	*	*
DCP	3	1	4	1	2	*	*
DEP	8,008	7,497	11,023	13,870	12,976	*	*
DFTA	171	547	485	523	428	*	*
DHS	3,814	3,230	4,087	4,195	5,787	*	*
DOB	119	61	36	17	66	*	*
DOE	11,164	9,489	20,265	32,267	49,922	*	*
DOF	2,921	3,274	3,254	4,353	4,466	*	*
DOHMH	12,256	10,278	10,664	11,102	12,950	*	*
DOI	65	37	38	17	24	*	*
DOP	19,393	18,764	16,505	16,520	15,859	*	*
DOT	1,108	735	655	798	1,261	*	*
DPR	39	57	45	60	81	*	*
DSNY	2	5	0	8	17	*	*
DYCD	1,525	1,415	1,708	1,515	1,986	*	*
FDNY	2,737	2,563	2,891	3,721	4,501	*	*
HPD	1,978	2,312	1,611	1,053	1,526	*	*
HRA	914,256	732,605	1,016,101	1,116,886	909,712	*	*
LAW	772	763	705	860	762	*	*
NYCHA	121,980	134,069	150,619	154,339	187,871	*	*
NYPD	258,830	258,018	264,803	263,035	273,575	*	*
OATH	8,104	7,423	8,734	9,240	9,419	*	*
OCME	469	202	164	188	304	*	*
SBS	NA	NA	NA	NA	2,351	*	*
TLC	5,260	6,163	7,990	5,721	5,336	*	*

# ANNUAL PAID ABSENCE RATES

WORKFORCE OR AGENCY	FY 2015 TOTAL SICK LEAVE	FY 2015 LODI/ WC	FY 2015 TOTAL ABSENCE	FY 2014 TOTAL ABSENCE	FY 2015 EQUIV. ABSENCE DAYS/YEAR
<b>UNIFORMED WORKFORCES</b>					
DOC (U)	4.76%	0.89%	5.66%	5.07%	14.1
FDNY (U)	2.22%	4.65%	6.88%	6.45%	17.1
NYPD (U)	2.04%	1.07%	3.11%	3.11%	7.7
DSNY (U)	4.49%	1.45%	5.94%	5.78%	14.8
<b>Uniformed Subtotal</b>	<b>2.75%</b>	<b>1.71%</b>	<b>4.46%</b>	<b>4.27%</b>	<b>11.1</b>
<b>LARGER CIVILIAN WORKFORCES</b>					
NYPD (C)	3.02%	0.18%	3.21%	3.31%	8.0
FDNY (C)	3.67%	2.00%	5.67%	5.44%	14.1
ACS	3.76%	0.54%	4.30%	4.41%	10.7
HRA	3.95%	0.20%	4.15%	4.17%	10.3
DHS	3.31%	0.39%	3.70%	3.80%	9.2
HPD	3.85%	0.19%	4.03%	4.06%	10.0
DOHMH	3.58%	0.09%	3.67%	3.77%	9.1
DEP	3.52%	0.42%	3.95%	4.05%	9.8
DSNY (C)	3.41%	0.47%	3.88%	4.12%	9.7
DOF	4.13%	0.20%	4.34%	4.37%	10.8
DOT	3.89%	0.73%	4.62%	4.75%	11.5
DPR	3.63%	0.45%	4.08%	4.11%	10.2
LAW	3.10%	0.05%	3.15%	3.22%	7.8
DCAS	3.49%	0.12%	3.61%	3.64%	9.0
DDC	3.56%	0.03%	3.59%	3.69%	8.9
DOC (C)	3.58%	0.31%	3.88%	4.21%	9.7
PROBATION	4.10%	0.06%	4.16%	4.39%	10.4
DOB	3.61%	0.10%	3.71%	3.74%	9.2
DOITT	3.12%	0.01%	3.13%	3.20%	8.3
<b>Subtotal</b>	<b>3.54%</b>	<b>0.39%</b>	<b>3.93%</b>	<b>4.00%</b>	<b>9.8</b>
<b>SMALLER CIVILIAN WORKFORCES</b>					
NYCEM	2.49%	0.00%	2.49%	2.49%	6.2
DCP	3.33%	0.01%	3.33%	3.51%	8.3
DOI	3.35%	0.00%	3.35%	3.37%	8.3
DFTA	4.06%	0.00%	4.06%	4.17%	10.1
CULTURAL	2.37%	0.00%	2.37%	2.49%	5.9
LANDMARKS	3.17%	0.20%	3.38%	3.40%	8.4
TLC	2.97%	1.18%	4.15%	4.28%	10.3
CCHR	4.28%	0.01%	4.29%	4.32%	10.7
DYCD	3.12%	0.02%	3.14%	3.31%	7.8
DSBS	3.05%	0.00%	3.05%	3.13%	7.6
DOR	3.38%	0.02%	3.39%	3.58%	8.4
CONSUMER	3.00%	0.01%	3.01%	3.03%	7.5
BIC	3.03%	0.03%	3.06%	3.23%	7.6
OATH	2.61%	0.01%	2.62%	2.64%	6.5
ELECTIONS	4.12%	0.05%	4.17%	4.17%	10.4
CCRB	2.79%	0.00%	2.79%	2.93%	6.9
<b>Subtotal</b>	<b>3.33%</b>	<b>0.17%</b>	<b>3.50%</b>	<b>3.58%</b>	<b>8.7</b>
<b>Uniformed</b>	<b>2.75%</b>	<b>1.71%</b>	<b>4.46%</b>	<b>4.27%</b>	<b>11.1</b>
<b>Civilian</b>	<b>3.53%</b>	<b>0.38%</b>	<b>3.91%</b>	<b>3.98%</b>	<b>9.7</b>
<b>TOTAL</b>	<b>3.18%</b>	<b>0.97%</b>	<b>4.16%</b>	<b>4.11%</b>	<b>10.3</b>
<b>CITYWIDE</b>	<b>3.18%</b>	<b>0.21%</b>	<b>3.39%</b>	<b>3.41%</b>	<b>8.4</b>

Note: The **Total Absence Rate** is calculated by dividing the sum of paid sick leave for all employees, Line-of-Duty Injury absence for uniformed employees, and paid Workers' Compensation absence for civilian employees, by paid scheduled hours for all employees. The **Citywide Absence Rate** is calculated by dividing paid sick leave for all employees plus paid Workers' Compensation absence for civilian employees by paid scheduled hours for all employees.

# VEHICLE FLEETS AND MAINTENANCE

New York City operates the largest municipal fleet in the United States, with nearly 28,000 units. Citywide, fleet operations are led by DCAS Fleet through the Deputy Commissioner for Fleet Management, who serves as Citywide Chief Fleet Officer, consistent with Executive Order 161. The Chief Fleet Officer works with the more than 50 City agencies that operate fleet units, especially the 12 major fleet agencies of NYPD, FDNY, DOC, DSNY, DPR, DOT, DEP, DOE, DOHMH, NYCEM, TLC and DCAS, known as the Fleet Federation.

DCAS Fleet leads initiatives in safety, sustainability, transparency, and emergency management, while also providing direct services in areas including repair, collisions management, subrogation, fuel, auction and parts. DCAS manages the City's central fleet management systems and FleetStat reporting.

As part of Vision Zero, New York City's fleet operations are undertaking a series of initiatives to improve safety and reporting relating to vehicle collisions. These initiatives currently include:

- 1) Training all authorized City fleet drivers in defensive driving. DCAS Fleet is leading this initiative for all staff except uniformed drivers at NYPD and FDNY, who receive separate driver training for their emergency response vehicles.
- 2) Assessing the safety outfitting of City vehicles and developing a Safe Fleet Transition Plan. As part of this initiative, the City recently announced a new policy to install side guards on large City trucks. The City is also working with private fleets to assess and promote best industry practices.
- 3) Improving the tracking of vehicle collisions.
- 4) Installing tracking devices called CANceivers in all City fleet vehicles. The CANceivers provide data to be used to monitor City fleet driving habits and create a Safety Index to help improve safe driving of City vehicles. The CANceivers are also part of a new fuel management program.

The City fleet is also implementing a series of sustainability initiatives as part of the OneNYC plan. These include efforts to expand electric and hybrid vehicles, install additional diesel particulate filters, and introduce anti-idling and other technologies. DCAS Fleet has worked to increase the transparency of citywide fleet operations. The vehicle out-of-service report and CRASH collisions reporting are available now online, as is Fleet's regular newsletter. (Please visit DCAS website shown below). The roll-out of Fleet systems to better track, monitor and share fleet assets, parts and fuel, and driving behaviors, will all increase our understanding of fleet operations, allow for better management oversight, and facilitate further service improvements.

As part of the City's centralization of its fleet management at DCAS, a new set of metrics to measure fleet performance was introduced in the Vehicle Fleets and Maintenance tables of the Fiscal 2013 Mayor's Management Report (MMR). With this year's MMR, there are now three consecutive years of the information available for the fleet metrics that were new at that time, providing additional information on City Fleet management, efficiency and size on both a citywide and agency-specific basis.

In addition to this report, the Local Law 38 Annual Report contains additional information on City purchases of light and medium duty vehicles, the fuel economy of light duty vehicles purchased by the City, and the fuel consumption and carbon dioxide emission of the City fleet of light and medium duty vehicles. To view the latest Local Law 38 report, prepared by the Department of Environmental Protection (DEP), and other information on air pollution from City vehicles and other transportation. (Please visit DEP website shown below).

## Additional Resources

<http://www.nyc.gov/html/dcas/html/employees/fleet.shtml>

<http://www.nyc.gov/html/dep/html/air/index.shtml>

---

---

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual	FY15 Annual Target	FY16 Annual Target
<b>CITYWIDE FLEET SIZE</b>	<b>27,300</b>	<b>27,844</b>	<b>27,000</b>	<b>27,700</b>
- Light Duty	11,595	11,734	*	11,600
- Medium Duty	5,014	4,757	*	4,900
- Heavy Duty	7,022	7,203	*	7,100
- Other Vehicles	3,669	4,150	*	4,100
Vehicle in-service rate (%)	90%	90%	90%	90%
Daily fleet in-service targets achieved (%)	89%	93%	90%	90%
Fleet garages/parts operations consolidated	3	7	1	0
Purchased vehicles compliant with Local Law 38 (%)	99%	98%	95%	95%
Alternative fuel vehicles	15,037	15,491	13,630	16,000
Alternative fuel vehicles in City fleet (%)	56%	57%	58%	60%
Vehicle fuel used (gallons)	29,625,498	29,212,219	29,000,000	29,000,000
- Biodiesel fuel used (gallons)	14,077,352	15,595,726	13,000,000	15,500,000
Electric chargers installed	52	48	40	40
Vehicles purchased	3,173	3,131	3,000	3,000
Average age of fleet (months)	74	75	72	72
Collisions in City vehicles <sup>1</sup>	5,886	5,726	*	*
Preventable collisions in City vehicles <sup>2</sup>	2,925	2,873	*	*
Revenue from recoverable affirmative claims	\$2,289,291	\$1,937,675	*	*
Employees trained in defensive driving	2,357	14,545	11,000	11,000
Fleet repair expenditures (\$000,000)	\$218.0	\$230.8	*	*
Fleet fuel expenditures (\$000,000)	\$93.9	\$68.7	*	*
Fleet acquisition expenditures (capital) (\$000,000)	\$200.5	\$206.8	\$180.0	\$200.0
Fleet acquisition expenditures (expense) (\$000,000)	\$69.8	\$69.0	\$60.0	\$60.0
Automotive repair personnel	1,277	1,316	1,280	1,320
Fleet support personnel	354	364	350	360

<sup>1</sup>Collisions in City vehicles do not include NYPD collisions.

<sup>2</sup>Preventable collisions - A collision in which the driver did not take all reasonable avoidance actions.

\*Indicator is not subject to targeting in the MMR.

"NA" means Not Available in this report.

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
------------	--------------------------	--------------------------

The following is a detailed fleet breakdown for agencies with the largest city-managed fleets:

## DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES

Total Vehicles	2,155	2,292
- Light Duty	1,646	1,784
- Medium Duty	310	293
- Heavy Duty	71	75
- Other Vehicles	128	140
Vehicle in-service rate (%)	98%	98%
Vehicles purchased	492	250
Average age of fleet (months)	73	79
Collisions in City vehicles	683	449
Revenue from recoverable affirmative claims	\$372,750	\$329,580
Employees trained in defensive driving	706	1704
Agency alternative fuel vehicles	1,318	1,391
Agency fleet using alternative fuels (%)	65%	66%
Vehicle fuel used (gallons)	1,294,469	831,117
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$18.0	\$20.6
Fleet fuel expenditures (\$000,000)	\$4.3	\$2.1
Fleet acquisition expenditures (capital) (\$000,000)	\$11.2	\$4.2
Fleet acquisition expenditures (expense) (\$000,000)	\$9.1	\$5.2
Automotive repair personnel	2	0
Fleet support personnel	27	33

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DCAS		
o Light Duty Vehicle (LDV) Purchases	201	158
- LDV Purchases - Zero Emission Vehicles (ZEV)	41	25
- Ford Transit Connect EV	0	0
- Nissan Leaf	41	25
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	129	107
- Ford Fusion Hybrid	29	0
- Toyota Camry Hybrid	29	3
- Toyota Prius	71	104
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	12
- Ford Fusion Energi Plug-in Hybrid	0	12
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	9
- Toyota Highlander Hybrid	0	9
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	31	5
- Chevrolet Tahoe Hybrid	0	0
- Dodge Grand Caravan	9	1
- Ford E-150	2	0
- Ford F-150	0	0
- Ford Escape	8	0
- Ford Explorer	3	1
- Ford Taurus	0	1
- GMC Yukon	6	2
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	45	19
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	28	10
- Chevrolet Express CNG	28	10
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	17	9
- Chevrolet Express	5	6
- Ford E-250	2	0
- Ford E-350	9	0
- Ford F-250	1	0
- Ford Transit Van	0	3
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>DEPARTMENT OF ENVIRONMENTAL PROTECTION</b>		
Total Vehicles	2,019	1,999
- Light Duty	755	704
- Medium Duty	439	489
- Heavy Duty	456	403
- Other Vehicles	369	403
Vehicle in-service rate (%)	90%	91%
Vehicles purchased	315	292
Average age of fleet (months)	90	81.72
Collisions in City vehicles	370	394
Revenue from recoverable affirmative claims	\$18,862	\$16,275
Employees trained in defensive driving	6	1986
Agency alternative fuel vehicles	528	525
Agency fleet using alternative fuels (%)	32%	28%
Vehicle fuel used (gallons)	991,635	969,046
- Biodiesel fuel used (gallons)	331,004	375,697
Fleet repair expenditures (\$000,000)	\$2.9	\$2.4
Fleet fuel expenditures (\$000,000)	\$3.1	\$2.3
Fleet acquisition expenditures (capital) (\$000,000)	\$23.3	\$1.0
Fleet acquisition expenditures (expense) (\$000,000)	\$4.9	\$6.6
Automotive repair personnel	9	9
Fleet support personnel	10	\$10



# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DEP		
o Light Duty Vehicle (LDV) Purchases	102	148
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	15
- Nissan Leaf	0	15
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	78	66
- Toyota Prius	72	66
- Ford Fusion Hybrid	6	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- Toyota Highlander Hybrid	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	24	67
- Chevrolet Tahoe Hybrid	0	0
- Ford Escape	0	67
- Ford F-150	2	0
- Ford E-150	0	0
- Ford Transit Connect	22	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	33	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	33	0
- Ford E-350	1	0
- Ford F-250	32	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

## VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>DEPARTMENT OF HEALTH AND MENTAL HYGIENE</b>		
Total Vehicles	280	274
- Light Duty	200	198
- Medium Duty	72	68
- Heavy Duty	6	6
- Other Vehicles	2	2
Vehicle in-service rate (%)	97%	97%
Vehicles purchased	2	13
Average age of fleet (months)	96	93.24
Collisions in City vehicles	32	27
Revenue from recoverable affirmative claims	\$38,546	\$9,931
Employees trained in defensive driving	448	227
Agency alternative fuel vehicles	183	199
Agency fleet using alternative fuels (%)	66%	72%
Vehicle fuel used (gallons)	104,236	89,992
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$1.6	\$1.7
Fleet fuel expenditures (\$000,000)	\$0.3	\$0.2
Fleet acquisition expenditures (capital) (\$000,000)	\$0.0	\$0.2
Fleet acquisition expenditures (expense) (\$000,000)	\$0.5	\$0.2
Automotive repair personnel	0	0
Fleet support personnel	26	24

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOHMH		
o Light Duty Vehicle (LDV) Purchases	2	6
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	2	5
- Ford Fusion Hybrid	2	0
- Toyota Prius	0	5
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	1
- Toyota Highlander Hybrid	0	1
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Ford Escape	0	0
- Ford F-150	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	7
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	7
- Ford F-250	0	7
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>DEPARTMENT OF TRANSPORTATION</b>		
Total Vehicles	<b>2,787</b>	<b>2,766</b>
- Light Duty	762	703
- Medium Duty	500	462
- Heavy Duty	904	892
- Other Vehicles	621	709
Vehicle in-service rate (%)	88%	91%
Vehicles purchased	176	226
Average age of fleet (months)	107	111.24
Collisions in City vehicles	366	329
Revenue from recoverable affirmative claims	\$86,115	\$63,104
Employees trained in defensive driving	5	1903
Agency alternative fuel vehicles	1,386	1,595
Agency fleet using alternative fuels (%)	64%	63%
Vehicle fuel used (gallons)	2,225,214	2,147,623
- Biodiesel fuel used (gallons)	712,206	840,762
Fleet repair expenditures (\$000,000)	\$20.7	\$21.4
Fleet fuel expenditures (\$000,000)	\$7.2	\$5.2
Fleet acquisition expenditures (capital) (\$000,000)	\$1.8	\$26.7
Fleet acquisition expenditures (expense) (\$000,000)	\$4.0	\$4.1
Automotive repair personnel	134	140
Fleet support personnel	20	19

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOT		
o Light Duty Vehicle (LDV) Purchases	76	73
- LDV Purchases - Zero Emission Vehicles (ZEV)	1	0
- Nissan Leaf	1	0
- Ford Focus EV	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	50	55
- Ford Fusion Hybrid	2	0
- Toyota Prius	48	55
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	5
- Ford Fusion Energi Plug-in Hybrid	0	5
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	8
- Toyota Avalon Hybrid	0	3
- Toyota Highlander Hybrid	0	5
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	25	5
- Chevrolet Tahoe Hybrid	0	0
- Chevrolet Volt	0	0
- Ford Escape	9	5
- Ford E-150	3	0
- Ford F-150	13	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	18	12
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	18	12
- Ford E-350	0	0
- Ford F-250	18	0
- Ford F-350	0	0
- Chevrolet Silverado Hybrid	0	0
- Chevrolet Express	0	12
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>DEPARTMENT OF SANITATION</b>		
Total Vehicles	5,810	5,857
- Light Duty	999	983
- Medium Duty	312	307
- Heavy Duty	4,015	4,011
- Other Vehicles	484	556
Vehicle in-service rate (%)	82%	83%
Vehicles purchased	431	758
Average age of fleet (months)	71	72.6
Collisions in City vehicles	2,412	2,468
Revenue from recoverable affirmative claims	\$101,695	\$216,239
Employees trained in defensive driving	45	7546
Agency alternative fuel vehicles	4,953	5,417
Agency fleet using alternative fuels (%)	93%	95%
Vehicle fuel used (gallons)	10,982,384	10,949,872
- Biodiesel fuel used (gallons)	9,719,708	10,338,340
Fleet repair expenditures (\$000,000)	\$98.7	\$110.7
Fleet fuel expenditures (\$000,000)	\$35.2	\$25.7
Fleet acquisition expenditures (capital) (\$000,000)	\$78.5	\$133.9
Fleet acquisition expenditures (expense) (\$000,000)	\$2.1	\$7.1
Automotive repair personnel	647	672
Fleet support personnel	102	109

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DSNY		
o Light Duty Vehicle (LDV) Purchases	49	86
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- Nissan Leaf	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	23	0
- Ford Escape Hybrid	0	0
- Ford Fusion Hybrid	23	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	11
- Ford Fusion Energi Plug-in Hybrid	0	11
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	1
- Toyota Highlander Hybrid	0	1
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	26	74
- Ford Escape	24	74
- Ford Explorer	2	0
- Ford F-150	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	2	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	2	0
- Ford F-250	0	0
- Ford E-350	2	0
- Ford F-350	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>DEPARTMENT OF PARKS AND RECREATION</b>		
Total Vehicles	2,954	2,923
- Light Duty	572	564
- Medium Duty	913	903
- Heavy Duty	388	360
- Other Vehicles	1,081	1,096
Vehicle in-service rate (%)	96%	96%
Vehicles purchased	186	153
Average age of fleet (months)	86	88
Collisions in City vehicles	487	540
Revenue from recoverable affirmative claims	\$10,859	\$29,944
Employees trained in defensive driving	942	803
Agency alternative fuel vehicles	1,124	1,692
Agency fleet using alternative fuels (%)	60%	61%
Vehicle fuel used (gallons)	1,616,155	1,578,351
- Biodiesel fuel used (gallons)	672,189	709,650
Fleet repair expenditures (\$000,000)	\$7.9	\$6.8
Fleet fuel expenditures (\$000,000)	\$4.9	\$3.7
Fleet acquisition expenditures (capital) (\$000,000)	\$7.8	\$6.6
Fleet acquisition expenditures (expense) (\$000,000)	\$2.0	\$1.7
Automotive repair personnel	26	27
Fleet support personnel	27	31



# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DPR		
o Light Duty Vehicle (LDV) Purchases	28	39
- LDV Purchases - Zero Emission Vehicles (ZEV)	8	10
- Nissan Leaf	8	10
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	6	0
- Chevrolet Volt	6	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	1	20
- Ford Fusion Hybrid	0	0
- Toyota Prius	1	20
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	1
- Ford Fusion Energi Plug-in Hybrid	0	1
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	7
- Chevrolet Volt	0	6
- Toyota Highlander Hybrid	0	1
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	13	1
- Ford Escape	9	0
- Ford E-150	4	0
- Ford F-150	0	0
- Ford Expedition	0	1
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	71	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	34	0
- Chevrolet CNG	34	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	37	0
- Chevrolet Express	2	0
- Ford E-350	1	0
- Ford F-250	34	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
- Chevrolet Express	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>POLICE DEPARTMENT</b>		
Total Vehicles	<b>8,323</b>	<b>8,882</b>
- Light Duty	5,945	6,117
- Medium Duty	1,236	1,324
- Heavy Duty	309	355
- Other Vehicles	833	1,086
Vehicle in-service rate (%)	92%	93%
Vehicles purchased	1,194	1,231
Average age of fleet (months)	54	54.6
Collisions in City vehicles <sup>1</sup>	3.5	3.2
Revenue from recoverable affirmative claims	\$1,559,616	\$1,155,665
Employees trained in defensive driving	8	N/A
Agency alternative fuel vehicles	2,322	2,897
Agency fleet using alternative fuels (%)	31%	33%
Vehicle fuel used (gallons)	8,308,850	8,019,096
- Biodiesel fuel used (gallons)	373,452	381,391
Fleet repair expenditures (\$000,000)	\$35.5	\$34.6
Fleet fuel expenditures (\$000,000)	\$24.3	\$17.9
Fleet acquisition expenditures (capital) (\$000,000)	\$15.7	\$10.9
Fleet acquisition expenditures (expense) (\$000,000)	\$37.6	\$40.3
Automotive repair personnel	268	274
Fleet support personnel	73	76

<sup>1</sup>NYPD Collisions figure represents Collisions per 100,000 miles.

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - NYPD		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- Ford Fusion Hybrid	0	0
- Toyota Prius	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Chevrolet Tahoe Hybrid	0	0
- Ford Escape	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Ford F-350	0	0
- Ford F-250	0	0
- Chevrolet Silverado Hybrid	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0
- Chevrolet Express	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>FIRE DEPARTMENT</b>		
Total Vehicles	<b>2,143</b>	<b>2,097</b>
- Light Duty	363	354
- Medium Duty	473	501
- Heavy Duty	132	130
- Other Vehicles	129	147
- Pumpers (Engines)	279	281
- Ladders	228	236
- Ambulances	512	421
- Rescue	27	27
Vehicle in-service rate (%)	80%	81%
Vehicles purchased	281	78
Average age of fleet (months)	87	84
Collisions in City vehicles	1,181	1,255
- Ambulance	730	790
- Apparatus	451	465
Revenue from recoverable affirmative claims	\$30,482	\$37,024
Employees trained in defensive driving	4	N/A
Agency alternative fuel vehicles	967	1,443
Agency fleet using alternative fuels (%)	48%	66%
Vehicle fuel used (gallons)	3,768,103	3,864,971
- Biodiesel fuel used (gallons)	1,940,382	2,644,606
Fleet repair expenditures (\$000,000)	\$30.1	\$29.7
Fleet fuel expenditures (\$000,000)	\$12.2	\$9.7
Fleet acquisition expenditures (capital) (\$000,000)	\$56.8	\$20.8
Fleet acquisition expenditures (expense) (\$000,000)	\$9.0	\$1.0
Automotive repair personnel	167	172
Fleet support personnel	67	59

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - FDNY		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- Toyota Prius	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Chevrolet Tahoe Hybrid	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Ford E-350	0	0
- Ford F-250	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

## VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>DEPARTMENT OF CORRECTION</b>		
Total Vehicles	493	453
- Light Duty	157	149
- Medium Duty	129	123
- Heavy Duty	185	170
- Other Vehicles	22	11
Vehicle in-service rate (%)	94%	93%
Vehicles purchased	61	110
Average age of fleet (months)	94	93.36
Collisions in City vehicles	104	103
Revenue from recoverable affirmative claims	\$7,174	\$13,840
Employees trained in defensive driving	3	199
Agency alternative fuel vehicles	254	239
Agency fleet using alternative fuels (%)	54%	53%
Vehicle fuel used (gallons)	573,838	565,277
- Biodiesel fuel used (gallons)	328,411	305,280
Fleet repair expenditures (\$000,000)	\$2.3	\$2.6
Fleet fuel expenditures (\$000,000)	\$1.8	\$1.3
Fleet acquisition expenditures (capital) (\$000,000)	\$5.5	\$2.1
Fleet acquisition expenditures (expense) (\$000,000)	\$0.1	\$2.4
Automotive repair personnel	23	22
Fleet support personnel	1	1

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOC		
o Light Duty Vehicle (LDV) Purchases	5	32
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	5	20
- Ford Fusion Hybrid	5	0
- Toyota Prius	0	20
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	12
- Toyota Highlander Hybrid	0	12
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Ford Escape	0	0
- Chevrolet Tahoe Hybrid	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	14	4
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	14	4
- Ford E-350	14	0
- Ford Transit Van	0	4
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

## VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
<b>DEPARTMENT OF EDUCATION</b>		
Total Vehicles	336	301
- Light Duty	196	178
- Medium Duty	118	101
- Heavy Duty	22	22
- Other Vehicles	0	0
Vehicle in-service rate (%)	98%	98%
Vehicles purchased	35	20
Average age of fleet (months)	60	71
Collisions in City vehicles	45	55
Revenue from recoverable affirmative claims	\$63,192	\$66,073
Employees trained in defensive driving	190	177
Agency alternative fuel vehicles	87	93
Agency fleet using alternative fuels (%)	26%	30%
Vehicle fuel used (gallons)	209,539	196,875
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$0.4	\$0.4
Fleet fuel expenditures (\$000,000)	\$0.7	\$0.5
Fleet acquisition expenditures (capital) (\$000,000)	\$0.0	\$0.4
Fleet acquisition expenditures (expense) (\$000,000)	\$0.9	\$0.4
Automotive repair personnel	1	0
Fleet support personnel	1	2



# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY14 Annual Actual	FY15 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOE		
o Light Duty Vehicle (LDV) Purchases	24	6
- LDV Purchases - Zero Emission Vehicles (ZEV)	5	0
- Nissan Leaf	5	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	2	0
- Chevrolet Volt	2	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	16	4
- Ford Fusion Hybrid	15	0
- Toyota Camry Hybrid	1	0
- Toyota Prius	0	4
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	1
- Toyota Highlander Hybrid	0	1
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	1	1
- Dodge Grand Caravan	1	0
- Ford Taurus	0	1
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	11	11
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	11	11
- Chevrolet Express	1	9
- Ford E-350	10	0
- Ford E-250	0	2
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

---

---

## DEFINITIONS

---

Alternative fuel vehicles in City fleet (%): The percentage of City vehicles that are using alternative fuel.

Alternative fuel vehicles: The total number of City vehicles that are using alternative fuel.

Automotive repair personnel: The number of City personnel assigned to repair and maintain City fleet for the year.

Average age of fleet (months): The average number of months from the date a vehicle is put in service to the end of the reporting period (i.e., the MMR/PMR reporting period).

City Managed Fleet: The total number of city funded and non-city funded vehicles in the city managed fleet.

Citywide fleet size: The total number of vehicles in the city managed fleet and the subtotals by vehicle size/type.

Collisions in City vehicles: The number of collisions in the year as reported by City agencies.

Daily fleet in-service targets achieved (%): The percentage of days the target for vehicle in-service rate was met.

Electric chargers installed: The number of chargers installed for the City hybrid-electric powered vehicles.

Employees trained in defensive driving: The number of City employees trained in defensive driving centrally.

Fleet acquisition expenditures (capital) (\$000,000): The amount of capital funds spent on City fleet during the year.

Fleet acquisition expenditures (expense) (\$000,000): The amount of expense funds spent on fuel for City fleet during the year.

Fleet fuel expenditures (\$000,000): The amount spent on fuel for City fleet during the year.

Fleet repair expenditures (\$000,000): The amount spent on repair and maintenance of City fleet during the year.

Fleet support personnel: The number of City personnel assigned to administer and support City fleet operations for the year.

Percentage of alternative fuel vehicles in City Fleet: The percentage of vehicles in the city managed fleet that is using alternative fuel. This calculation does not include vehicles in the "Other" subgroup.

Preventable collisions in City vehicles - A collision in which the driver, by his/her own admission or in the judgment of an Agency Accident Review Committee, did not take all reasonable avoidance actions, including attention to road conditions and improper actions of other drivers. "Preventability" is not limited to the violation of traffic laws and is distinguished from "chargeability" as determined by the law.

Purchased vehicles compliant with Local Law 38 (%): The percentage of light and medium-duty vehicles purchased for the City through DCAS during the period that are certified with the highest ratings defined by California Low-Emission Vehicle (LEV) II standards. The four highest ratings are zero emission vehicles (ZEV), transitional zero emission vehicles (TZEV), advanced technology partial zero emission vehicles (ATPZEV), and partial zero emission vehicles (PZEV). Pursuant to Local Law 38 of 2005, each light and medium-duty vehicle that the City purchases should have the best certified emission rating within its vehicle category while meeting the requirements for the City's intended use. According to the law, some exceptions apply based on cost and other limited exemptions, including for certain emergency vehicles.

Revenue from recoverable affirmative claims: The amount of money recovered following collisions in City vehicles.

Vehicle and Biodiesel fuel used (gallons): The volume of fuel used by City fleet in year (biodiesel is included in vehicle fuel).

Vehicle in-service rate (%): The percentage of fleet in full service.

Vehicles purchased: The number of City fleet vehicles acquired.

---

---

# VEHICLE FLEETS AND MAINTENANCE

## LIST OF AGENCIES IN THE CITYWIDE FLEET

Department of Citywide Administrative Services\*  
Department of Environmental Protection  
Department of Correction  
Department of Parks and Recreation  
Department of Health and Mental Hygiene

New York City Fire Department  
New York City Police Department  
Department of Transportation  
Department of Sanitation  
Department of Education

\*"Department of Citywide Administrative Services" vehicles include those used by the following agencies:

Administration of Children's Services  
Board of Elections  
Bronx Borough President  
Brooklyn Borough President  
Business Integrity Commission  
Campaign Finance Board  
City Commission on Human Rights  
City Council  
Civilian Complaint Review Board  
Department for the Aging  
Department of Buildings  
Department of City Planning  
Department of Citywide Administrative Services  
Department of Consumer Affairs  
Department of Cultural Affairs  
Department of Design and Construction  
Department of Finance  
Department of Homeless Services  
Department of Housing Preservation and Development  
Department of Information Technology and Telecommunications  
Department of Investigation  
Department of Probation  
Department of Records and Information Services  
Department of Small Business Services

Department of Youth and Community Development  
Financial Information Services Agency  
GrowNY (formerly known as "Council on the Environment")  
Human Resources Administration  
Landmarks Preservation Commission  
Law Department  
Manhattan Borough President  
Mayor's Office  
New York City Emergency Management  
NYC Economic Development Corporation  
Office of Administrative Trials and Hearings  
Office of Chief Medical Examiner  
Office of Labor Relations  
Office of Management and Budget  
Office of Payroll Administration  
Office of the City Clerk  
Office of the Comptroller  
Office of the Public Advocate  
Queens Borough President  
Sheriff's Office  
Sports Commission  
Staten Island Borough President  
Tax Commission  
Taxi and Limousine Commission

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Section 12c(5) of the Charter requires that the Mayor's Management Report include for each agency a summary of the number and dollar value of the contracts entered into during the previous fiscal year (e.g., Fiscal 2015), categorized by the method of procurement used. This information is maintained by the Mayor's Office of Contract Services (MOCS) and presented in the tables below.

To find additional information on agency procurement in MOCS' "Annual Procurement Indicators Report" upon its release in September 2015, and other information on City contracting and procurement, please visit: <http://www1.nyc.gov/site/mocs/resources/publications.page>.

Assignment								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	1	\$40,395	4	\$24,404,287	1	\$243,192
DCAS	0	\$0	2	\$4,965,560	11	\$108,518,029	8	\$11,989,101
DDC	0	\$0	0	\$0	0	\$0	2	\$12,921,975
DEP	0	\$0	0	\$0	0	\$0	0	\$0
DFTA	0	\$0	3	\$2,746,626	0	\$0	6	\$2,368,981
DHS	0	\$0	0	\$0	1	\$972,398	0	\$0
DOHMH	0	\$0	1	\$282,118	2	\$1,259,994	7	\$4,151,434
DOT	0	\$0	0	\$0	0	\$0	0	\$0
DPR	0	\$0	0	\$0	0	\$0	3	\$2,917,527
DSNY	0	\$0	0	\$0	2	\$2,654,471	2	\$2,641,427
DYCD	1	\$260,000	11	\$2,488,544	15	\$2,199,031	1	\$732,816
FDNY	0	\$0	1	\$287,233	0	\$0	0	\$0
HPD	0	\$0	0	\$0	1	\$11,746	0	\$0
HRA	0	\$0	0	\$0	2	\$24,097,990	0	\$0
Law	2	\$278,134	0	\$0	3	\$392,218	1	\$120
MOCJ	1	\$299,278	0	\$0	0	\$0	0	\$0
SBS	0	\$0	0	\$0	2	\$2,087,542	2	\$11,406,000
<b>Total</b>	<b>4</b>	<b>\$837,412</b>	<b>19</b>	<b>\$10,810,475</b>	<b>43</b>	<b>\$166,597,705</b>	<b>33</b>	<b>\$49,372,573</b>

Buy-Against								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
BIC	0	\$0	0	\$0	0	\$0	1	\$6,076
DCA	0	\$0	0	\$0	0	\$0	3	\$26,758
DCAS	8	\$3,500,916	5	\$3,239,639	4	\$8,295,432	12	\$268,565
DCP	0	\$0	0	\$0	0	\$0	0	\$0
DOITT	0	\$0	1	\$5,167,300	0	\$0	0	\$0
DSNY	0	\$0	0	\$0	1	\$400,000	0	\$0
HRA	0	\$0	0	\$0	0	\$0	0	\$0
SBS	0	\$0	1	\$8,320	0	\$0	0	\$0
<b>Total</b>	<b>8</b>	<b>\$3,500,916</b>	<b>7</b>	<b>\$8,415,259</b>	<b>5</b>	<b>\$8,695,432</b>	<b>16</b>	<b>\$301,399</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Amendment								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	190	\$67,598,315	70	\$218,951,327	161	\$205,329,655	343	\$82,865,583
BIC	2	(\$5,109)	6	(\$115,685)	1	\$2,000	0	\$0
CCHR	0	\$0	0	\$0	2	(\$4,478)	0	\$0
CCRB	5	\$14,501	14	\$64,324	10	\$42,576	3	\$10,525
DCA	10	\$502,745	27	\$16,757,409	11	\$580,087	6	\$66,092
DCAS	70	\$62,458,417	75	(\$39,851,105)	48	\$413,907,904	65	(\$209,103,104)
DCLA	6	\$113,637	0	\$0	5	(\$12,418)	1	\$6,294
DCP	1	\$1,071,000	0	\$0	0	\$0	1	(\$544,907)
DDC	48	\$10,509,889	50	\$12,492,331	47	\$10,490,328	29	\$2,005,032
DEP	84	\$73,999,434	109	\$20,136,732	92	(\$16,476,180)	150	\$64,193,048
DFTA	781	\$37,531,681	725	\$26,189,133	707	\$22,629,593	850	\$18,177,384
DHS	76	\$50,735,080	77	\$16,801,396	66	\$32,414,145	60	\$26,471,894
DOB	10	\$1,339,895	9	\$81,878	12	\$1,021,757	6	\$364,934
DOC	9	\$26,924,070	21	\$41,298,316	20	\$17,655,862	16	\$7,357,156
DOF	20	\$5,296,565	24	\$7,207,206	14	\$11,778,647	9	\$1,865,773
DOHMH	156	\$22,450,522	229	\$24,634,870	142	\$10,808,042	133	\$10,668,822
DOI	0	\$0	7	(\$248,230)	1	\$27,150	0	\$0
DOITT	48	(\$47,316,844)	54	\$170,999,412	30	\$37,741,252	39	\$75,605,991
DOP	11	\$208,732	5	\$104,311	12	\$235,713	4	\$15,545
DOT	26	\$75,014,719	26	\$31,984,910	18	(\$18,464,559)	30	\$72,470,074
DPR	43	\$9,717,780	100	\$59,037,278	23	\$69,247,841	40	\$4,473,498
DSNY	24	(\$19,805,026)	51	\$4,135,248	40	\$4,064,371	30	(\$16,402,652)
DYCD	1,039	\$70,440,799	882	\$34,897,280	263	\$3,339,683	646	\$4,628,452
FDNY	24	\$6,474,139	24	\$1,669,374	44	\$5,916,914	33	\$23,412,724
HPD	13	\$2,264,877	73	\$8,880,259	12	\$916,655	14	\$919,984
HRA	35	(\$68,099,972)	46	\$8,732,336	49	(\$19,703,960)	54	\$21,333,239
Law	29	\$7,130,385	38	\$8,370,554	46	\$11,530,644	32	\$19,782,749
LPC	0	\$0	0	\$0	1	\$965	0	\$0
MOCJ	21	\$8,449,691	16	\$28,871,650	18	\$4,834,773	20	\$96,262,976
NYPD	30	\$27,019,718	23	\$6,753,314	51	\$26,047,639	64	\$18,978,655
OATH	10	\$240,159	5	(\$32,894)	1	\$100		
NYCEM	2	\$250,025	1	\$997	7	\$7,305,633	2	\$97,000
SBS	31	\$1,055,370	17	\$37,125,921	34	\$308,985,818	35	\$11,236,986
TLC	2	\$183,831	4	\$411,015	0	\$0	0	\$0
<b>Total</b>	<b>2,856</b>	<b>\$433,769,023</b>	<b>2,808</b>	<b>\$746,340,865</b>	<b>1,988</b>	<b>\$1,152,194,153</b>	<b>2,715</b>	<b>\$337,219,747</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Amendment Extension								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	12	\$4,437,678	75	\$19,089,007	5	\$484,899,249	10	\$11,489,142
BIC	0	\$0	9	\$1,426,555	0	\$0	0	\$0
DCA	1	\$60,360	20	\$6,891,190	1	\$120,720	1	\$40,311
DCAS	6	\$688,952	10	\$496,740	6	\$26,002,000	2	\$6,050,186
DCLA	2	\$39,511	2	\$18,735	2	\$4,600	1	\$28,000
DCP	0	\$0	0	\$0	0	\$0	1	\$544,907
DDC	0	\$0	6	\$352,493	5	\$1,257,234	3	\$290,091
DEP	10	\$6,702,133	25	\$2,894,372	10	\$7,357,254	18	\$85,328,886
DFTA	29	\$35,384,550	7	\$846,694	44	\$20,679,861	89	\$25,444,418
DHS	17	\$26,628,913	28	\$73,682,058	29	\$84,396,728	10	\$27,077,164
DOB	23	\$7,334,717	10	\$1,499,810	2	\$141,174	1	\$680,000
DOC	13	\$10,188,083	19	\$4,993,096	2	\$3,606,173	4	\$2,014,515
DOF	18	\$4,177,903	16	\$2,832,599	4	\$13,801,500	3	\$5,075,000
DOHMH	44	\$28,524,328	93	\$20,987,481	20	\$6,384,395	20	\$12,717,905
DOI	0	\$0	5	\$2,554,695	4	\$4,075,000	0	\$0
DOITT	103	\$65,327,678	296	\$153,280,293	8	\$20,578,467	7	\$18,768,950
DOP	0	\$0	2	\$33,750	0	\$0	4	\$656,721
DOT	2	\$1,889,950	14	\$280,720	0	\$0	5	\$17,874,360
DPR	1	\$360,000	8	\$330,663	0	\$0	2	\$1,674,642
DSNY	51	\$5,779,346	47	\$6,209,594	3	\$671,394	1	\$42,120
DYCD	61	\$13,299,671	95	\$38,883,280	35	\$2,943,222	443	\$60,408,515
FDNY	22	\$9,526,093	25	\$2,783,534	9	\$2,384,430	9	\$3,850,168
HPD	30	\$3,159,077	48	\$1,913,337	23	\$1,080,508	6	\$773,390
HRA	15	\$5,279,456	31	\$21,782,294	12	\$8,446,941	40	\$45,912,578
Law	9	\$3,798,775	13	\$2,644,260	8	\$2,498,290	10	\$4,181,000
MOCJ	5	\$13,390,902	19	\$30,092,863	3	\$1,200,000	14	\$8,603,725
NYPD	10	\$2,686,111	12	\$7,656,017	5	\$966,092	9	\$2,705,283
OATH	2	\$113,879	9	\$779,238	0	\$0	0	\$0
NYCEM	0	\$0	2	\$0	1	\$338,968	2	\$246,920
SBS	14	\$4,711,580	8	\$1,034,116	1	\$2,858	3	\$2,891,145
TLC	0	\$0	1	\$824,159	0	\$0	0	\$0
<b>Total</b>	<b>500</b>	<b>\$253,489,647</b>	<b>955</b>	<b>\$407,093,645</b>	<b>242</b>	<b>\$693,837,058</b>	<b>718</b>	<b>\$345,370,042</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Competitive Sealed Bid								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$3,468,416	10	\$25,897,474	7	\$2,810,286	5	\$1,370,520
DCA	0	\$0	1	\$69,094	0	\$0	0	\$0
DCAS	262	\$800,138,987	210	\$809,710,016	174	\$302,481,779	272	\$620,322,918
DDC	101	\$778,442,528	90	\$838,208,397	88	\$1,004,605,495	66	\$680,632,456
DEP	82	\$1,269,079,348	73	\$726,692,907	46	\$281,345,041	68	\$349,769,899
DHS	11	\$34,736,022	9	\$11,010,424	9	\$15,676,671	6	\$3,383,825
DOB	0	\$0	0	\$0	0	\$0	0	\$0
DOC	8	\$12,077,461	2	\$3,411,915	4	\$22,018,318	13	\$70,097,957
DOF	1	\$361,954	2	\$4,337,778	1	\$58,836	4	\$15,887,132
DOHMH	1	\$76,805	9	\$11,154,584	2	\$341,580	10	\$4,242,026
DOITT	2	\$303,540	3	\$78,949,799	2	\$679,349	2	\$4,711,405
DOT	39	\$636,640,818	26	\$248,767,135	21	\$236,138,180	24	\$143,024,944
DPR	95	\$201,996,282	87	\$111,594,423	93	\$122,340,877	111	\$185,537,775
DSNY	33	\$1,038,298,968	14	\$63,949,793	30	\$170,615,404	31	\$558,366,461
FDNY	12	\$63,255,754	7	\$31,302,390	8	\$45,907,097	8	\$34,270,199
HPD	11	\$16,533,542	26	\$9,112,468	18	\$8,791,294	17	\$9,031,326
HRA	5	\$5,824,065	9	\$6,575,678	6	\$7,997,106	12	\$37,827,368
Law	1	\$799,044	1	\$598,500	0	\$0	0	\$0
LPC	0	\$0	0	\$0	0	\$0	0	\$0
NYPD	9	\$5,867,861	10	\$7,798,913	14	\$10,111,874	8	\$2,171,829
OATH	0	\$0	0	\$0	0	\$0	1	\$780,000
SBS	0	\$0	1	\$159,850	0	\$0	1	\$20,000,000
<b>Total</b>	<b>674</b>	<b>\$4,867,901,397</b>	<b>590</b>	<b>\$2,989,301,537</b>	<b>523</b>	<b>\$2,231,919,188</b>	<b>659</b>	<b>\$2,741,428,039</b>

Demonstration Project								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	3	\$228,475	9	\$662,960	0	\$0	0	\$0
DFTA	0	\$0	0	\$0	1	\$85,000	0	\$0
DHS	0	\$0	1	\$447,332	0	\$0	0	\$0
DOF	0	\$0	0	\$0	0	\$0	1	\$15,000,000
DOHMH	2	\$5,600,223	0	\$0	0	\$0	0	\$0
DPR	0	\$0	0	\$0	0	\$0	1	\$990,000
HRA	0	\$0	1	\$1,200,000	0	\$0	0	\$0
MOCJ	1	\$521,400	0	\$0	0	\$0	0	\$0
NYPD	1	\$1,500,000	0	\$0	0	\$0	0	\$0
<b>Total</b>	<b>7</b>	<b>\$7,850,098</b>	<b>11</b>	<b>\$2,310,292</b>	<b>1</b>	<b>\$85,000</b>	<b>2</b>	<b>\$15,990,000</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Construction Change Order								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	212	\$8,842,234	129	\$8,178,963	121	\$6,438,284	102	\$11,168,466
DDC	1,373	\$146,113,786	1,232	\$149,130,509	812	\$119,300,979	573	\$78,322,696
DEP	549	\$150,647	771	\$392,022,118	966	\$236,848,282	1,185	\$303,129,217
DHS	3	\$1,429,667	2	\$4,356,812	7	\$2,303,031	9	\$2,322,595
DOC	3	\$12,353,848	15	\$15,210,391	8	\$5,480,782	6	\$14,854,553
DOHMH	0	\$0	1	\$100,000	2	\$351,751	0	\$0
DOT	40	\$70,337,109	109	\$49,323,821	103	\$45,232,751	71	\$50,138,994
DPR	259	\$38,212,668	486	\$41,840,415	366	\$46,169,931	333	\$76,589,740
DSNY	143	\$4,732,084	234	\$3,844,575	147	\$1,564,247	121	\$10,752,344
FDNY	0	\$0	3	\$17,215,732	2	\$39,827,965	2	\$681,113
HPD	9	\$41,833	14	\$1,855,352	25	\$96,189	20	\$154,485
NYPD	8	\$2,043,784	6	\$1,167,920	5	\$204,206	3	\$330,789
SBS	0	\$0	0	\$0	0	\$0	2	\$3,290
<b>Total</b>	<b>2,599</b>	<b>\$284,257,660</b>	<b>3,002</b>	<b>\$684,246,609</b>	<b>2,564</b>	<b>\$503,818,398</b>	<b>2,427</b>	<b>\$548,448,280</b>

Design Change Order								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	1	\$1,500,000	0	\$0	0	\$0	1	\$662,859
DDC	137	\$36,576,488	141	\$24,923,526	68	\$34,435,226	61	\$17,465,926
DEP	55	\$88,482,908	42	\$14,782,093	53	\$73,835,649	43	\$120,562,506
DHS	0	\$0	1	\$2,000,000	0	\$0	0	\$0
DOC	3	\$293,172	3	\$1,893,349	4	\$2,566,207	3	\$613,333
DOT	12	\$14,299,275	19	\$18,872,544	33	\$14,526,576	26	\$9,935,390
DPR	45	\$3,865,220	50	\$5,411,882	10	\$1,337,974	27	\$2,090,384
DSNY	2	\$468,000	2	\$2,989,456	2	\$1,633,971	8	\$2,149,607
FDNY	0	\$0	0	\$0	1	\$949,104	1	\$32,473
SBS	0	\$0	0	\$0	0	\$0	1	\$26,475
<b>Total</b>	<b>255</b>	<b>\$145,485,063</b>	<b>258</b>	<b>\$70,872,851</b>	<b>171</b>	<b>\$129,284,707</b>	<b>171</b>	<b>\$153,538,952</b>



## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Emergency								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$74,250	0	\$0	1	\$476,702	1	\$250,000
BIC	0	\$0	0	\$0	0	\$0	0	\$0
DCA	0	\$0	0	\$0	1	\$15,810	0	\$0
DCAS	4	\$2,289,249	15	\$10,356,190	41	\$34,735,051	6	\$3,503,584
DDC	1	\$1,888,000	4	\$8,112,050	7	\$16,423,657	4	\$8,979,839
DEP	0	\$0	2	\$3,799,465	26	\$476,819,324	29	\$34,992,376
DHS	13	\$23,362,122	2	\$814,009	38	\$40,526,594	0	\$0
DOB	0	\$0	6	\$2,640,823	9	\$5,919,398	1	\$7,500
DOC	1	\$310,000	5	\$6,560,604	10	\$1,324,327	6	\$516,678
DOF	0	\$0	0	\$0	1	\$40,000	0	\$0
DOHMH	4	\$919,700	3	\$178,690	1	\$100,000	1	\$23,647
DOI	0	\$0	0	\$0	5	\$8,400,000	0	\$0
DOITT	0	\$0	1	\$600,000	5	\$532,179	1	\$60,162
DOP	0	\$0	0	\$0	1	\$5,613	0	\$0
DOT	3	\$101,256,942	6	\$51,944,179	6	\$23,551,623	0	\$0
DPR	3	\$4,242,113	4	\$11,270,824	18	\$44,138,885	3	\$4,193,524
DSNY	5	\$1,395,418	22	\$891,097	46	\$14,231,286	11	\$1,743,294
FDNY	0	\$0	1	\$225,000	1	\$1,083,158	1	\$7,507
HPD	56	\$11,638,800	75	\$17,144,243	57	\$7,033,503	45	\$4,173,687
HRA	0	\$0	0	\$0	10	\$6,559,920	1	\$5,210
NYPD	4	\$927,350	13	\$8,361,159	20	\$5,802,498	3	\$57,898
NYCEM	1	\$120,280	4	\$806,235	28	\$2,927,077	30	\$625,360
TLC	0	\$0	0	\$0	0	\$0	9	\$69,271
<b>Total</b>	<b>96</b>	<b>\$148,424,224</b>	<b>163</b>	<b>\$123,704,566</b>	<b>332</b>	<b>\$690,646,602</b>	<b>152</b>	<b>\$59,209,536</b>

Innovative								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
DFTA	0	\$0	3	\$3,573,800	236	\$350,410,645	8	\$24,485,289
HRA	0	\$0	0	\$0	1	\$11,712,000	0	\$0
<b>Total</b>	<b>0</b>	<b>\$0</b>	<b>3</b>	<b>\$3,573,800</b>	<b>237</b>	<b>\$362,122,645</b>	<b>8</b>	<b>\$24,485,289</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Government-to-Government								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	0	\$0	0	\$0	2	\$500,000
CCHR	1	\$500	0	\$0	0	\$0	0	\$0
DCA	0	\$0	0	\$0	0	\$0	0	\$0
DCAS	3	\$21,468	4	\$72,030	4	\$23,365,559	2	\$25,190
DCP	0	\$0	0	\$0	1	\$9,916	0	\$0
DDC	4	\$132,107	14	\$492,091	2	\$16,030	26	\$550,741
DEP	10	\$50,550,444	11	\$256,583,630	13	\$54,373,801	13	\$11,174,665
DFTA	0	\$0	0	\$0	1	\$221,000	0	\$0
DHS	2	\$1,594,456	3	\$216,747	2	\$720,081	1	\$871,009
DOC	0	\$0	0	\$0	0	\$0	1	\$9,419
DOF	13	\$113,637	10	\$135,075	2	\$3,171	4	\$143,725
DOHMH	2	\$1,250,000	4	\$6,126,687	5	\$29,519,476	1	\$6,073
DOI	0	\$0	0	\$0	1	\$300,000	5	\$33,400
DOITT	0	\$0	1	\$242,770	0	\$0	3	\$13,269,241
DOP	1	\$24,570	0	\$0	0	\$0	1	\$400
DOT	0	\$0	4	\$1,620,031	3	\$180,310,220	5	\$1,930,000
DPR	10	\$28,041,812	6	\$572,966	7	\$2,113,200	18	\$2,890,752
DSNY	0	\$0	0	\$0	3	\$754,900,825	1	\$700,000
FDNY	0	\$0	1	\$29,838	4	\$2,741,479	3	\$76,075
HPD	0	\$0	0	\$0	1	\$7,805,000	0	\$0
HRA	1	\$12,392	0	\$0	0	\$0	2	\$39,999
Law	0	\$0	0	\$0	1	\$37,204	0	\$0
NYPD	0	\$0	0	\$0	0	\$0	1	\$142,800
NYCEM	0	\$0	0	\$0	0	\$0	0	\$0
SBS	0	\$0	1	\$1,000,000	2	\$2,800,000	2	\$12,580
TLC	0	\$0	0	\$0	0	\$0	1	\$47,532
<b>Total</b>	<b>47</b>	<b>\$81,741,385</b>	<b>59</b>	<b>\$267,091,866</b>	<b>52</b>	<b>\$1,059,236,962</b>	<b>92</b>	<b>\$32,423,599</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Intergovernmental								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	9	\$742,683	11	\$575,596	40	\$1,201,056	36	\$1,397,031
BIC	3	\$309,046	3	\$177,522	4	\$42,536	0	\$0
CCHR	0	\$0	0	\$0	0	\$0	1	\$99,468
CCRB	3	\$94,416	1	\$42,000	3	\$115,343	2	\$58,933
DCA	7	\$265,017	4	\$218,101	9	\$164,389	19	\$266,695
DCAS	285	\$239,746,709	281	\$192,763,754	244	\$185,408,829	242	\$123,260,680
DCLA	2	\$91,335	1	\$45,733	4	\$186,983	7	\$94,011
DCP	1	\$40,628	1	\$40,628	0	\$0	1	\$43,222
DDC	18	\$784,725	7	\$675,234	24	\$809,164	7	\$520,366
DEP	113	\$23,602,169	120	\$8,769,466	176	\$11,683,872	272	\$21,768,151
DFTA	4	\$164,716	2	\$49,902	14	\$231,319	27	\$439,959
DHS	3	\$8,024,930	0	\$0	4	\$220,550	22	\$674,461
DOB	14	\$535,607	12	\$334,744	12	\$276,953	20	\$1,659,611
DOC	8	\$620,390	17	\$1,296,886	32	\$838,580	72	\$3,922,588
DOF	11	\$659,937	31	\$43,452,186	18	\$2,071,612	34	\$2,291,735
DOHMH	31	\$1,927,063	30	\$18,175,615	71	\$3,385,840	59	\$9,774,895
DOI	7	\$378,892	6	\$197,432	19	\$553,534	23	\$471,735
DOITT	43	\$15,692,317	52	\$103,513,779	87	\$100,140,065	102	\$177,517,407
DOP	31	\$385,774	42	\$532,053	55	\$624,263	91	\$839,999
DOT	20	\$2,361,405	52	\$4,488,038	39	\$12,879,544	60	\$18,617,777
DPR	13	\$2,746,765	17	\$1,369,102	32	\$1,054,289	43	\$2,000,725
DSNY	7	\$371,390	1	\$29,169	30	\$1,009,298	26	\$47,769,510
DYCD	7	\$105,244	7	\$105,687	9	\$116,667	3	\$29,776
FDNY	68	\$6,243,023	79	\$6,062,290	113	\$5,265,705	140	\$88,318,881
HPD	0	\$0	2	\$222,583	2	\$119,885	7	\$350,032
HRA	98	\$43,530,891	97	\$66,431,845	70	\$20,238,607	91	\$40,055,617
Law	19	\$803,021	17	\$2,128,630	31	\$970,382	39	\$1,248,749
LPC	0	\$0	0	\$0	0	\$0	1	\$11,115
MOCJ	0	\$0	0	\$0	0	\$0	1	\$50,018
NYPD	149	\$30,692,946	219	\$21,763,209	437	\$9,408,757	449	\$25,145,576
OATH	3	\$111,106	5	\$320,460	5	\$194,086	19	\$534,624
NYCEM	4	\$960,077	8	\$556,547	13	\$376,697	11	\$282,751
SBS	3	\$122,435	1	\$3,353	1	\$21,441	6	\$114,100
TLC	0	\$0	1	\$56,020	0	\$0	2	\$12,185
<b>Total</b>	<b>984</b>	<b>\$382,114,657</b>	<b>1,127</b>	<b>\$474,397,562</b>	<b>1,598</b>	<b>\$359,610,246</b>	<b>1,935</b>	<b>\$569,642,383</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Line-Item Appropriation								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	16	\$5,703,102	53	\$52,797,550	19	\$9,236,681	7	\$985,000
DCLA	3	\$1,724,789	1	\$385,000	1	\$50,000	4	\$2,048,917
DDC	32	\$35,359,473	32	\$12,746,506	21	\$10,771,720	31	\$7,902,348
DFTA	219	\$9,481,571	327	\$11,329,489	356	\$12,637,652	355	\$13,663,592
DHS	5	\$575,000	7	\$1,795,000	3	\$250,000	11	\$2,465,054
DOC	0	\$0	5	\$20,300	4	\$20,300	6	\$26,600
DOHMH	203	\$13,783,658	275	\$25,836,982	197	\$17,652,197	232	\$26,569,894
DOP	8	\$1,673,400	6	\$897,000	6	\$897,000	1	\$250,000
DOT	1	\$19,088	0	\$0	0	\$0	0	\$0
DPR	63	\$1,749,867	57	\$1,110,325	49	\$1,007,325	56	\$1,075,536
DYCD	1,055	\$30,502,889	1,319	\$87,555,360	1,505	\$88,699,130	1,394	\$46,152,965
FDNY	23	\$164,250	23	\$217,375	24	\$152,000	26	\$156,452
HPD	86	\$5,229,881	116	\$7,230,204	98	\$5,737,668	100	\$6,990,766
HRA	99	\$11,992,617	24	\$2,222,000	22	\$2,208,200	23	\$2,266,367
MOCJ	37	\$11,521,672	58	\$15,449,392	41	\$14,113,094	51	\$11,906,129
NYPD	1	\$305,000	0	\$0	0	\$0	0	\$0
NYCEM	0	\$0	2	\$5,658	1	\$3,065	1	\$3,494
SBS	101	\$11,135,710	88	\$9,033,831	90	\$8,281,522	87	\$7,824,600
<b>Total</b>	<b>1,952</b>	<b>\$140,921,967</b>	<b>2,393</b>	<b>\$228,631,972</b>	<b>2,437</b>	<b>\$171,717,554</b>	<b>2,385</b>	<b>\$130,287,714</b>

Accelerated								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	98	\$121,828,122	119	\$44,767,961	85	\$266,079,760	147	\$40,806,994
<b>Total</b>	<b>98</b>	<b>\$121,828,122</b>	<b>119</b>	<b>\$44,767,961</b>	<b>85</b>	<b>\$266,079,760</b>	<b>147</b>	<b>\$40,806,994</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Micropurchase								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1,791	\$10,892,143	1,142	\$9,810,075	482	\$1,418,702	597	\$1,771,563
BIC	116	\$176,705	50	\$139,850	29	\$43,130	116	\$115,770
CCHR	232	\$413,705	136	\$204,721	113	\$112,545	81	\$68,222
CCRB	224	\$195,025	95	\$264,442	64	\$95,798	70	\$67,344
DCA	537	\$1,123,040	264	\$1,696,080	140	\$294,415	170	\$388,276
DCAS	1,206	\$2,622,309	479	\$3,038,891	371	\$740,232	576	\$1,113,210
DCLA	68	\$38,764	39	\$188,510	39	\$126,226	34	\$86,910
DCP	296	\$753,127	133	\$421,006	114	\$165,900	165	\$276,453
DDC	495	\$1,550,133	340	\$1,429,946	263	\$572,235	320	\$701,902
DEP	5,303	\$15,578,562	1,728	\$13,289,155	1,477	\$5,002,235	1,893	\$6,333,279
DFTA	275	\$1,088,178	191	\$916,531	204	\$545,376	193	\$505,035
DHS	1,003	\$2,269,833	186	\$1,108,387	98	\$239,049	83	\$194,877
DOB	663	\$1,059,802	157	\$689,231	87	\$110,685	90	\$197,057
DOC	1,096	\$4,496,407	423	\$2,877,912	331	\$862,118	414	\$1,117,848
DOF	653	\$1,442,969	205	\$1,131,917	114	\$227,970	175	\$322,873
DOHMH	4,400	\$11,483,701	1,089	\$7,672,199	647	\$1,791,565	623	\$1,720,499
DOI	314	\$863,953	131	\$886,130	63	\$118,543	23	\$45,910
DOITT	342	\$1,044,140	216	\$1,263,127	134	\$326,322	162	\$389,362
DOP	1,109	\$915,898	183	\$459,030	132	\$165,687	92	\$139,711
DOT	4,362	\$9,603,192	579	\$4,836,915	295	\$871,294	477	\$1,478,599
DPR	5,186	\$10,067,794	1,984	\$8,342,485	1,665	\$3,880,995	1,925	\$4,329,713
DSNY	1,158	\$4,324,145	1,117	\$4,139,918	1,244	\$2,821,297	1,834	\$3,498,157
DYCD	406	\$1,107,112	195	\$1,556,595	113	\$187,932	128	\$195,379
FDNY	4,791	\$7,689,763	416	\$3,942,034	155	\$496,397	296	\$876,507
HPD	9,323	\$9,883,942	9,635	\$8,722,740	9,042	\$5,510,953	12,625	\$7,375,026
HRA	594	\$1,957,194	536	\$2,075,777	394	\$778,566	372	\$735,642
Law	889	\$3,702,976	920	\$3,360,196	720	\$1,413,860	756	\$1,474,131
LPC	184	\$151,945	58	\$250,212	43	\$58,406	30	\$48,388
MOCJ	6	\$84,950	0	\$0	11	\$13,417	0	\$0
NYPD	4,897	\$20,630,419	4,368	\$21,072,011	3,376	\$7,197,792	3,279	\$6,889,545
OATH	148	\$386,117	106	\$263,291	94	\$202,389	131	\$228,518
NYCEM	649	\$1,352,735	160	\$1,056,722	89	\$227,156	118	\$263,809
SBS	290	\$762,402	126	\$564,864	141	\$238,837	165	\$296,474
TLC	149	\$107,898	305	\$1,549,656	315	\$557,480	345	\$559,876
<b>Total</b>	<b>53,155</b>	<b>\$129,820,978</b>	<b>27,692</b>	<b>\$109,220,557</b>	<b>22,599</b>	<b>\$37,415,505</b>	<b>28,358</b>	<b>\$43,805,866</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Negotiated Acquisition								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	4	\$17,432,544	2	\$7,122,099	18	\$150,436,210	5	\$11,857,044
DCAS	2	\$2,725,358	2	\$1,400,000	0	\$0	1	\$15,000
DCLA	0	\$0	0	\$0	0	\$0	1	\$53,536
DDC	1	\$664,809	0	\$0	2	\$8,631,912	1	\$3,099,538
DEP	1	\$1,350,000	9	\$18,261,503	2	\$2,264,550	0	\$0
DFTA	13	\$49,828,155	3	\$20,439,750	1	\$2,294,831	4	\$1,405,028
DHS	0	\$0	1	\$521,528	0	\$0	0	\$0
DOB	0	\$0	1	\$186,588	0	\$0	0	\$0
DOC	0	\$0	1	\$3,034,924	2	\$333,000	1	\$6,297,480
DOF	2	\$261,510	0	\$0	1	\$8,146,366	0	\$0
DOHMH	5	\$5,667,660	4	\$41,523,577	4	\$406,341,537	2	\$1,446,115
DOI	4	\$7,124,500	9	\$7,228,000	5	\$754,000	4	\$805,000
DOITT	2	\$475,915	1	\$96,000	0	\$0	0	\$0
DOP	0	\$0	2	\$1,842,106	0	\$0	0	\$0
DOT	0	\$0	2	\$163,867	0	\$0	0	\$0
DPR	0	\$0	1	\$240,000	0	\$0	1	\$211,075
DYCD	11	\$1,084,232	201	\$19,221,619	59	\$5,983,773	15	\$1,765,416
FDNY	1	\$531,826	1	\$29,800	0	\$0	0	\$0
HPD	0	\$0	1	\$1,040,146	0	\$0	2	\$826,950
HRA	1	\$90,992	2	\$50,973,950	2	\$3,516,220	2	\$9,573,990
Law	46	\$22,376,447	40	\$6,813,516	54	\$7,272,996	108	\$7,956,679
MOCJ	5	\$7,757,201	1	\$65,134	0	\$0	0	\$0
NYPD	3	\$2,231,522	8	\$39,693,143	0	\$0	0	\$0
NYCEM	0	\$0	2	\$519,011	0	\$0	0	\$0
SBS	0	\$0	0	\$0	2	\$116,824	1	\$77,005
TLC	0	\$0	0	\$0	0	\$0	4	\$26,900
<b>Total</b>	<b>101</b>	<b>\$119,602,671</b>	<b>294</b>	<b>\$220,416,260</b>	<b>152</b>	<b>\$596,092,219</b>	<b>152</b>	<b>\$45,416,756</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Negotiated Acquisition Extension								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	54	\$523,097,397	19	\$438,972,439	50	\$25,838,408	221	\$97,614,608
DCAS	13	\$23,855,600	6	\$15,150,000	1	\$20,000,000	0	\$0
DCP	0	\$0	0	\$0	0	\$0	1	\$402,001
DDC	2	\$6,000,000	0	\$0	0	\$0	0	\$0
DEP	0	\$0	0	\$0	2	\$20,042,917	0	\$0
DFTA	68	\$14,513,696	67	\$28,990,162	138	\$65,349,098	153	\$78,739,318
DHS	6	\$39,021,079	9	\$51,338,247	6	\$15,640,478	13	\$45,713,741
DOB	1	\$250,000	1	\$700,000	2	\$336,000	2	\$467,744
DOC	2	\$815,610	2	\$485,605	2	\$2,830,000	3	\$3,199,850
DOF	3	\$1,815,660	2	\$29,515,860	0	\$0	5	\$39,793,778
DOHMH	144	\$24,794,148	22	\$9,810,144	34	\$15,896,827	42	\$30,342,655
DOI	0	\$0	1	\$1,125,000	2	\$1,218,000	2	\$1,325,000
DOITT	1	\$6,432,435	0	\$0	1	\$455,000	21	\$210,800,000
DOP	0	\$0	0	\$0	1	\$772,995	0	\$0
DOT	0	\$0	1	\$3,000,000	1	\$11,400,000	0	\$0
DPR	0	\$0	1	\$811,484	2	\$2,489,650	0	\$0
DSNY	0	\$0	2	\$43,400,000	0	\$0	0	\$0
DYCD	504	\$115,181,123	236	\$15,782,660	214	\$15,464,721	0	\$0
FDNY	1	\$30,000	1	\$696,885	0	\$0	0	\$0
HPD	22	\$680,470	1	\$3,659,649	0	\$0	5	\$118,237
HRA	81	\$18,062,244	55	\$50,063,650	54	\$60,913,875	88	\$117,551,962
Law	5	\$2,099,000	4	\$3,971,000	0	\$0	1	\$2,880,054
MOCJ	4	\$1,739,525	3	\$600,000	27	\$8,351,912	1	\$130,000
NYPD	1	\$7,482,686	0	\$0	0	\$0	0	\$0
NYCEM	0	\$0	1	\$51,560	1	\$77,340	1	\$97,000
SBS	2	\$449,423	0	\$0	0	\$0	0	\$0
TLC	1	\$833,259	0	\$0	0	\$0	0	\$0
<b>Total</b>	<b>915</b>	<b>\$787,153,355</b>	<b>434</b>	<b>\$698,124,346</b>	<b>538</b>	<b>\$267,077,221</b>	<b>559</b>	<b>\$629,175,946</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Renewal								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	58	\$376,462,239	59	\$382,697,535	33	\$69,655,678	17	\$26,922,418
BIC	0	\$0	0	\$0	0	\$0	1	\$6,874
DCA	6	\$6,476,949	0	\$0	0	\$0	1	\$60,360
DCAS	12	\$13,359,936	11	\$15,025,502	13	\$28,030,092	14	\$57,542,876
DCLA	0	\$0	1	\$40,000	1	\$80,000	0	\$0
DCP	0	\$0	0	\$0	5	\$30,277	3	\$13,732
DDC	12	\$13,750,000	15	\$44,500,000	11	\$22,000,000	3	\$6,000,000
DEP	28	\$43,000,077	40	\$24,633,192	21	\$29,853,600	28	\$27,668,299
DFTA	7	\$12,010,055	4	\$7,691,000	14	\$17,464,948	49	\$93,055,416
DHS	13	\$32,711,136	19	\$173,343,585	43	\$348,879,939	39	\$197,200,627
DOB	0	\$0	2	\$3,695,925	5	\$7,703,426	0	\$0
DOC	12	\$6,706,966	3	\$1,211,630	8	\$3,154,614	6	\$7,553,879
DOF	4	\$513,801	4	\$705,136	4	\$5,273,984	6	\$24,402,891
DOHMH	90	\$156,148,422	88	\$604,181,428	90	\$1,144,459,012	126	\$133,738,988
DOITT	7	\$3,459,238	21	\$359,365,033	8	\$3,878,193	22	\$182,748,399
DOP	16	\$6,168,222	0	\$0	1	\$3,309,153	2	\$3,334,153
DOT	12	\$32,918,265	21	\$34,357,224	26	\$44,960,819	10	\$79,961,594
DPR	7	\$8,207,892	7	\$6,232,507	24	\$22,677,960	12	\$11,895,551
DSNY	22	\$17,074,342	24	\$284,893,704	20	\$212,120,708	12	\$28,225,023
DYCD	24	\$14,969,635	6	\$4,090,034	163	\$85,904,699	191	\$47,930,964
FDNY	0	\$0	1	\$5,000,000	0	\$0	0	\$0
HPD	4	\$15,926,594	5	\$3,983,333	12	\$5,231,251	33	\$7,841,702
HRA	20	\$49,160,709	34	\$157,500,696	23	\$103,707,447	30	\$45,140,988
Law	5	\$8,150,000	1	\$50,000	6	\$4,242,000	3	\$60,000
MOCJ	6	\$18,576,342	11	\$288,217,253	13	\$112,475,371	15	\$60,443,359
NYPD	6	\$3,404,064	3	\$1,457,409	5	\$6,442,102	16	\$9,440,821
OATH	2	\$759,463	2	\$41,993	1	\$65,000	1	\$489,963
NYCEM	6	\$927,618	6	\$27,182,454	4	\$1,411,454	6	\$18,079,268
SBS	24	\$66,316,027	17	\$11,030,189	5	\$4,269,000	4	\$8,287,512
TLC	0	\$0	1	\$0	1	\$720,950	0	\$0
<b>Total</b>	<b>403</b>	<b>\$907,157,993</b>	<b>406</b>	<b>\$2,441,126,761</b>	<b>560</b>	<b>\$2,288,001,678</b>	<b>650</b>	<b>\$1,078,045,657</b>



# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Request for Proposal								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	4	\$18,186,780	33	\$131,452,348	161	\$1,793,184,386	59	\$268,180,249
BIC	0	\$0	1	\$24,000	0	\$0	0	\$0
DCA	1	\$25,000	2	\$180,000	0	\$0	6	\$1,909,295
DCAS	4	\$1,500,001	2	\$1,966,151	4	\$244,780,568	38	\$44,278,816
DDC	20	\$963,554,434	25	\$94,599,884	27	\$110,502,096	49	\$275,923,295
DEP	22	\$100,248,708	21	\$115,844,388	26	\$222,654,394	16	\$164,598,037
DFTA	12	\$12,636,576	18	\$11,843,151	1	\$750,000	1	\$1,000,000
DHS	22	\$263,204,426	19	\$234,799,928	8	\$297,036,752	44	\$900,865,515
DOB	1	\$198,359	0	\$0	1	\$2,943,119	1	\$434,729
DOC	2	\$21,000,000	1	\$5,000,000	4	\$10,534,200	0	\$0
DOF	2	\$23,540,700	3	\$23,180,930	0	\$0	1	\$478,290
DOHMH	34	\$132,157,901	51	\$55,824,272	16	\$25,985,099	11	\$12,494,350
DOITT	1	\$21,199,524	1	\$24,995	3	\$3,735,676	1	\$2,111,233
DOP	8	\$8,875,000	2	\$759,520	5	\$5,549,017	11	\$11,787,997
DOT	14	\$79,280,385	13	\$127,603,391	11	\$51,031,648	4	\$25,175,034
DPR	2	\$536,001	1	\$257,364	0	\$0	1	\$4,000,000
DSNY	0	\$0	6	\$4,071,201,114	0	\$0	0	\$0
DYCD	443	\$372,265,420	7	\$10,138,037	324	\$230,782,681	98	\$35,849,792
FDNY	3	\$54,532,091	1	\$10,124,655	3	\$20,835,017	2	\$127,536,114
HPD	4	\$2,867,000	0	\$0	1	\$300,000	0	\$0
HRA	45	\$146,892,823	24	\$34,956,995	29	\$382,905,597	11	\$70,963,770
Law	1	\$3,600,000	0	\$0	1	\$1,165,000	6	\$13,929,000
MOCJ	6	\$26,190,270	15	\$41,897,536	2	\$1,762,800	2	\$35,381,700
NYPD	2	\$28,410,099	2	\$5,465,882	0	\$0	1	\$234,000
NYCEM	1	\$250,000	1	\$250,000	1	\$99,435	0	\$0
SBS	5	\$3,122,996	0	\$0	0	\$0	13	\$12,258,167
TLC	0	\$0	1	\$0	0	\$0	0	\$0
<b>Total</b>	<b>659</b>	<b>\$2,284,274,493</b>	<b>250</b>	<b>\$4,977,394,542</b>	<b>628</b>	<b>\$3,406,537,487</b>	<b>376</b>	<b>\$2,009,389,382</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Required Source or Procurement Method								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	2	\$555,556	1	\$112,589	1	\$2,119,879
DCAS	2	\$20,042,650	1	\$904,522	1	\$70,400	2	\$11,341
DCLA	1	\$56,055	1	\$46,827	1	\$54,959	2	\$44,008
DDC	0	\$0	1	\$2,152,587	0	\$0	0	\$0
DEP	7	\$423,752	2	\$429,664	3	\$623,853	1	\$45,000
DFTA	0	\$0	2	\$1,124,008	24	\$4,588,276	29	\$791,418
DHS	7	\$20,987,126	34	\$46,202,066	16	\$18,038,832	16	\$12,752,135
DOB	0	\$0	1	\$49,999	2	\$8,109,535	1	\$49,999
DOC	4	\$2,194,436	2	\$10,989,364	0	\$0	1	\$15,716,530
DOF	2	\$1,135,710	1	\$9,929,192	0	\$0	0	\$0
DOHMH	34	\$38,632,126	43	\$60,887,603	50	\$159,945,593	62	\$115,689,138
DOI	0	\$0	1	\$70,840	0	\$0	0	\$0
DOITT	1	\$200,000	1	\$180,000	1	\$21,047	2	\$32,750
DOP	6	\$1,156,171	3	\$945,990	1	\$60,000	3	\$702,956
DOT	2	\$1,444,836	3	\$8,057,136	3	\$10,582,464	2	\$2,992,595
DPR	1	\$50,000	3	\$778,768	5	\$1,074,900	5	\$622,131
DSNY	0	\$0	4	\$2,991,108	0	\$0	0	\$0
FDNY	2	\$14,268,561	1	\$4,999,715	1	\$8,486,827	1	\$2,916,260
HPD	1	\$3,500,000	2	\$120,000	3	\$5,309,902	0	\$0
HRA	3	\$772,528	23	\$53,967,961	8	\$10,525,024	6	\$5,641,998
Law	0	\$0	0	\$0	0	\$0	2	\$108,060
MOCJ	5	\$1,116,695	2	\$4,325,504	4	\$496,091	4	\$1,182,964
NYPD	2	\$280,614	0	\$0	0	\$0	1	\$1,998,443
OATH	2	\$51,784	2	\$87,535	1	\$890,232	2	\$1,563,388
NYCEM	0	\$0	1	\$40,692	0	\$0	1	\$13,374
TLC	2	\$820,302	0	\$0	0	\$0	6	\$58,089
<b>Total</b>	<b>84</b>	<b>\$107,133,346</b>	<b>136</b>	<b>\$209,836,639</b>	<b>125</b>	<b>\$228,990,524</b>	<b>150</b>	<b>\$165,052,457</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Small Purchase								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	69	\$3,371,891	85	\$3,381,743	121	\$3,636,052	124	\$4,540,675
BIC	5	\$114,466	1	\$25,000	8	\$130,494	3	\$60,056
CCHR	3	\$68,384	0	\$0	8	\$78,818	9	\$85,328
CCRB	7	\$182,566	9	\$227,705	16	\$282,811	14	\$208,116
DCA	6	\$305,951	8	\$418,677	35	\$848,088	34	\$633,426
DCAS	98	\$6,459,539	110	\$6,782,655	183	\$7,785,708	190	\$9,300,180
DCLA	10	\$569,273	20	\$1,006,354	27	\$1,156,822	33	\$1,122,249
DCP	3	\$95,255	3	\$89,277	15	\$309,054	14	\$205,815
DDC	22	\$948,212	43	\$1,754,075	33	\$763,121	55	\$1,591,939
DEP	96	\$6,896,382	98	\$6,193,159	250	\$9,530,259	272	\$10,097,419
DFTA	9	\$635,330	4	\$270,400	17	\$557,210	10	\$670,700
DHS	24	\$785,870	17	\$718,251	111	\$1,969,281	69	\$1,096,806
DOB	9	\$652,208	11	\$663,754	52	\$1,045,004	45	\$1,023,122
DOC	67	\$3,899,214	87	\$4,578,467	170	\$5,024,930	206	\$7,565,063
DOF	9	\$456,971	15	\$711,552	47	\$1,489,829	46	\$1,169,330
DOHMH	112	\$7,099,814	118	\$6,811,561	298	\$8,365,124	347	\$9,407,645
DOI	4	\$343,349	16	\$771,476	16	\$185,040	5	\$51,076
DOITT	15	\$852,770	0	\$0	53	\$1,553,990	72	\$2,071,340
DOP	17	\$930,344	13	\$931,380	28	\$1,111,060	15	\$718,515
DOT	131	\$7,790,969	128	\$6,899,889	252	\$9,646,588	259	\$9,877,745
DPR	100	\$4,483,343	91	\$3,419,819	396	\$7,987,592	355	\$6,876,425
DSNY	70	\$5,525,755	83	\$6,247,153	148	\$6,818,906	158	\$6,986,219
DYCD	7	\$161,883	2	\$49,593	17	\$222,362	19	\$272,571
FDNY	87	\$4,667,406	118	\$6,158,690	366	\$10,731,978	310	\$9,077,381
HPD	88	\$4,142,586	97	\$5,762,060	330	\$6,931,020	376	\$8,975,169
HRA	70	\$3,447,123	70	\$3,970,689	137	\$4,176,692	117	\$3,318,271
Law	3	\$194,398	1	\$21,000	124	\$1,159,307	46	\$481,128
LPC	0	\$0	1	\$24,500	12	\$181,360	7	\$103,270
MOCJ	0	\$0	0	\$0	5	\$130,500	1	\$87,000
NYPD	146	\$6,952,933	201	\$10,537,388	653	\$14,478,715	638	\$14,117,130
OATH	1	\$99,613	4	\$206,883	17	\$302,660	6	\$90,504
NYCEM	7	\$409,961	6	\$313,131	22	\$873,569	15	\$842,957
SBS	2	\$175,935	8	\$570,864	29	\$989,144	30	\$614,059
TLC	7	\$356,766	4	\$235,618	46	\$874,050	41	\$888,361
<b>Total</b>	<b>1,304</b>	<b>\$73,076,460</b>	<b>1,472</b>	<b>\$79,752,761</b>	<b>4,042</b>	<b>\$111,327,136</b>	<b>3,941</b>	<b>\$114,226,990</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Sole Source								
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	3	\$918,126	0	\$0	0	\$0
CCHR	0	\$0	0	\$0	0	\$0	79	\$308,778
CCRB	0	\$0	0	\$0	0	\$0	2	\$35,785
DCA	1	\$400	0	\$0	0	\$0	1	\$5,581
DCAS	16	\$5,071,394	41	\$289,713,615	36	\$602,397,579	116	\$249,701,801
DCLA	0	\$0	1	\$619,872	2	\$101,374	3	\$312,445
DCP	0	\$0	0	\$0	0	\$0	1	\$9,739
DDC	1	\$26,406	3	\$15,049,627	6	\$810,292	11	\$9,074,743
DEP	7	\$4,512,960	14	\$160,334,567	10	\$808,575	32	\$6,724,306
DFTA	0	\$0	2	\$589,375	0	\$0	1	\$197,932
DHS	0	\$0	0	\$0	0	\$0	1	\$387,000
DOB	1	\$559,949	2	\$92,700	0	\$0	3	\$41,205
DOC	1	\$196,380	1	\$10,800	7	\$90,908	4	\$66,303
DOF	0	\$0	4	\$4,910,388	3	\$2,939,662	2	\$297,853
DOHMH	7	\$23,113,842	9	\$11,340,698	12	\$225,377	44	\$8,108,911
DOI	1	\$141,000	2	\$470,610	2	\$14,637	3	\$21,319
DOITT	1	\$954,778	0	\$0	4	\$2,741,125	8	\$7,948,230
DOP	0	\$0	0	\$0	0	\$0	2	\$8,618
DOT	0	\$0	0	\$0	0	\$0	3	\$22,500
DPR	8	\$2,472,617	8	\$150,529,438	7	\$30,388,216	10	\$7,847,110
DSNY	0	\$0	1	\$29,507	0	\$0	0	\$0
DYCD	0	\$0	0	\$0	0	\$0	6	\$1,228,346
FDNY	2	\$11,326,482	2	\$2,272,705	1	\$1,466,984	2	\$16,000
HPD	0	\$0	2	\$67,225	2	\$248,528	1	\$5,555
HRA	9	\$264,997	6	\$182,603	4	\$21,204	4	\$31,865
Law	2	\$1,926,873	1	\$61,875	0	\$0	2	\$13,621
MOCJ	0	\$0	0	\$0	1	\$19,500,000	0	\$0
NYPD	4	\$1,289,376	0	\$0	0	\$0	4	\$47,792
OATH	0	\$0	0	\$0	0	\$0	2	\$44,187
NYCEM	0	\$0	1	\$75,000	1	\$10,000	2	\$12,500
SBS	3	\$1,923,699,540	6	\$1,946,300,987	3	\$946,856,000	5	\$1,098,791,088
TLC	0	\$0	0	\$0	0	\$0	1	\$713,798
<b>Total</b>	<b>64</b>	<b>\$1,975,556,994</b>	<b>109</b>	<b>\$2,583,569,718</b>	<b>101</b>	<b>\$1,608,620,462</b>	<b>355</b>	<b>\$1,392,024,911</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Task Order						
Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value
ACS	24	\$11,961,658	17	\$4,969,261	23	\$2,766,790
BIC	0	\$0	0	\$0	7	\$582,850
CCHR	2	\$4,848	2	\$3,636	0	\$0
DCA	2	\$148,568	4	\$509,023	11	\$827,440
DCAS	10	\$1,002,438	5	\$38,247,812	4	\$351,687
DCP	5	\$1,131,641	0	\$0	2	\$1,677,710
DDC	103	\$64,601,285	62	\$47,001,325	62	\$53,920,560
DEP	3	\$1,112,798	22	\$34,929,975	1	\$5,054,923
DFTA	12	\$186,263	0	\$0	0	\$0
DHS	30	\$532,812	20	\$127,608,163	1	\$68,211
DOB	9	\$2,161,613	19	\$19,496,041	11	\$1,819,640
DOC	6	\$6,424,508	7	\$1,194,384	9	\$4,297,385
DOF	6	\$617,594	8	\$873,434	1	\$100,000
DOHMH	70	\$4,700,920	89	\$12,177,799	85	\$8,062,929
DOI	0	\$0	0	\$0	3	\$393,352
DOITT	74	\$93,616,116	174	\$28,056,871	165	\$26,100,440
DOP	1	\$20,219	11	\$1,546,076	1	\$66,340
DOT	21	\$78,624,325	9	\$1,371,145	6	\$5,020,453
DPR	69	\$22,083,117	59	\$12,669,862	62	\$21,265,580
DSNY	54	\$5,360,144	53	\$20,810,929	40	\$3,665,674
DYCD	2	\$132,706	2	\$135,290	1	\$9,728
FDNY	4	\$3,275,552	8	\$2,678,422	7	\$503,785
HPD	30	\$5,443,111	25	\$2,961,072	25	\$1,610,740
HRA	15	\$125,047,331	20	\$32,657,237	8	\$4,059,789
Law	1	\$422,302	1	\$0	0	\$0
LPC	0	\$0	0	\$0	1	\$2,130,667
MOCJ	0	\$0	0	\$0	2	\$972,699
NYPD	10	\$12,420,048	7	\$11,192,494	14	\$14,213,033
OATH	20	\$3,081,383	14	\$1,031,117	8	\$893,870
NYCEM	2	\$220,899	5	\$491,011	0	\$0
SBS	4	\$238,926	5	\$828,906	3	\$196,608
TLC	2	\$119,693	4	\$4,170,201	1	\$101,700
<b>Total</b>	<b>591</b>	<b>\$444,692,818</b>	<b>652</b>	<b>\$407,611,486</b>	<b>564</b>	<b>\$160,734,583</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

## Fiscal 2015 Procurements by Agency

Agency	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	2,248	\$1,043,564,900	1,585	\$1,297,252,931	1,160	\$2,775,569,769	1,435	\$512,183,803
BIC	178	\$687,700	74	\$1,697,835	51	\$820,945	121	\$188,777
CCHR	238	\$487,400	143	\$209,495	135	\$193,754	176	\$572,707
CCRB	239	\$486,500	119	\$598,471	96	\$543,200	91	\$380,703
DCA	656	\$9,070,900	330	\$26,739,575	212	\$2,958,864	244	\$3,433,100
DCAS	2,407	\$1,318,281,700	1,572	\$1,408,300,583	1,466	\$2,280,907,094	1,951	\$971,920,771
DCLA	120	\$2,739,800	67	\$2,352,816	82	\$1,748,546	86	\$3,796,370
DCP	308	\$3,093,900	141	\$562,335	145	\$2,211,324	195	\$965,158
DDC	2,389	\$2,061,002,100	2,065	\$1,253,620,581	1,493	\$1,395,404,476	1,242	\$1,105,983,685
DEP	6,417	\$1,686,013,900	3,103	\$1,800,022,081	3,263	\$1,422,695,699	4,071	\$1,207,124,466
DFTA	1,618	\$174,376,500	1,359	\$116,604,020	1,766	\$498,459,109	1,775	\$260,944,470
DHS	1,293	\$506,744,100	435	\$746,763,934	455	\$859,749,288	384	\$1,221,476,703
DOB	771	\$14,408,300	252	\$30,910,983	228	\$30,169,316	194	\$5,458,761
DOC	1,240	\$108,550,800	620	\$104,149,371	646	\$80,891,159	816	\$141,152,570
DOF	745	\$40,401,700	429	\$129,326,007	323	\$46,340,762	383	\$106,988,308
DOHMH	5,350	\$478,399,100	2,167	\$917,814,879	1,703	\$1,841,198,177	1,735	\$381,362,452
DOI	400	\$9,259,200	162	\$12,284,477	135	\$16,161,462	74	\$2,773,880
DOITT	669	\$246,863,500	855	\$903,620,862	528	\$198,858,011	460	\$696,362,412
DOP	1,212	\$20,360,400	299	\$8,156,655	267	\$12,990,386	259	\$18,567,655
DOT	4,685	\$1,111,481,300	1,039	\$594,069,291	876	\$628,558,749	1,000	\$433,918,636
DPR	5,913	\$338,889,700	2,974	\$415,991,847	2,799	\$377,544,557	2,957	\$320,344,141
DSNY	1,570	\$1,063,525,400	1,661	\$4,515,762,366	1,770	\$1,177,291,613	2,237	\$646,472,607
DYCD	3,562	\$619,516,900	2,963	\$214,903,979	2,727	\$435,915,677	2,944	\$199,194,991
FDNY	5,042	\$181,996,500	737	\$96,256,372	787	\$147,834,615	872	\$292,644,096
HPD	10,094	\$81,796,900	10,126	\$72,805,850	9,661	\$56,823,036	13,257	\$47,673,181
HRA	1,095	\$344,271,300	981	\$493,364,343	856	\$632,669,352	858	\$400,455,938
LAW	1,012	\$55,281,400	1,038	\$28,090,820	999	\$30,806,790	1,023	\$52,362,763
LPC	186	\$152,700	60	\$282,267	58	\$2,378,798	40	\$171,258
MOCJ	146	\$89,873,100	125	\$409,519,331	128	\$163,850,857	114	\$214,065,129
NYCEM	687	\$4,579,500	200	\$31,349,016	173	\$14,169,820	190	\$20,619,433
NYPD	5,283	\$154,144,500	4,884	\$142,935,715	4,732	\$95,987,488	4,493	\$82,375,716
OATH	189	\$4,843,500	147	\$2,697,623	130	\$2,557,695	162	\$3,731,185
SBS	479	\$2,011,790,300	287	\$2,008,322,164	337	\$1,275,123,883	372	\$1,174,016,637
TLC	418	\$3,585,400	322	\$7,249,170	363	\$2,254,181	409	\$2,376,012
<b>Total</b>	<b>68,859</b>	<b>\$13,790,520,800</b>	<b>43,321</b>	<b>\$17,794,588,046</b>	<b>40,550</b>	<b>\$16,511,638,451</b>	<b>46,620</b>	<b>\$10,532,058,472</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2015

Fiscal 2015 Procurements by Method								
Method	Fiscal 2015		Fiscal 2014		Fiscal 2013		Fiscal 2012	
	Count	Value	Count	Value	Count	Value	Count	Value
Accelerated	98	\$121,828,100	119	\$44,767,961	85	\$266,079,760	147	\$40,806,994
Amendment	2,855	\$518,247,731	2,808	\$746,340,865	1,988	\$1,152,194,153	2,715	\$337,219,747
Amendment Extension	500	\$253,489,600	955	\$407,093,645	242	\$693,837,058	718	\$345,370,042
Assignment	4	\$837,400	19	\$10,810,475	43	\$166,597,705	33	\$49,372,573
Buy-Against	8	\$3,500,900	7	\$8,415,259	5	\$8,695,432	16	\$301,399
Competitive Sealed Bid	674	\$4,867,901,400	590	\$2,989,301,537	523	\$2,231,919,188	659	\$2,741,428,039
Construction Change Order	2,599	\$284,257,700	3,002	\$684,246,609	2,564	\$503,818,398	2,427	\$548,448,280
Demonstration Project	7	\$7,850,100	11	\$2,310,292	1	\$85,000	2	\$15,990,000
Design Change Order	255	\$145,485,100	258	\$70,872,851	171	\$129,284,707	171	\$153,538,952
Emergency	96	\$148,424,200	163	\$123,704,566	332	\$690,646,602	152	\$59,209,536
Government-to-Government	47	\$81,741,400	59	\$267,091,866	52	\$1,059,236,962	92	\$32,423,599
Innovative	0	\$0	3	\$3,573,800	237	\$362,122,645	8	\$24,485,289
Intergovernmental Line-Item Appropriation	984	\$382,114,700	1,127	\$474,397,562	1,598	\$359,610,246	1,935	\$569,642,383
Micropurchase	54,659	\$135,272,500	27,692	\$109,220,557	22,599	\$37,415,505	28,358	\$43,805,866
Negotiated Acquisition	101	\$119,602,700	294	\$220,416,260	152	\$596,092,219	152	\$45,416,756
Negotiated Acquisition Extension	915	\$787,153,400	434	\$698,124,346	538	\$267,077,221	559	\$629,175,946
Renewal	403	\$907,158,000	406	\$2,441,126,761	560	\$2,288,001,678	650	\$1,078,045,657
Request for Proposal	659	\$2,284,274,500	250	\$4,977,394,542	628	\$3,406,537,487	376	\$2,009,389,382
Required Source or Procurement Method	84	\$107,133,300	136	\$209,836,639	125	\$228,990,524	150	\$165,052,457
Small Purchase	1,304	\$73,076,500	1,472	\$79,752,761	4,042	\$111,327,136	3,941	\$114,226,990
Sole Source	64	\$1,975,557,000	109	\$2,583,569,718	101	\$1,608,620,462	355	\$1,392,024,911
Task Order	591	\$444,692,800	652	\$407,611,486	564	\$160,734,583		
<b>All Methods</b>	<b>68,859</b>	<b>\$13,790,521,031</b>	<b>43,321</b>	<b>\$17,794,588,046</b>	<b>40,550</b>	<b>\$16,511,638,451</b>	<b>46,620</b>	<b>\$10,532,058,472</b>

# IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

## Mayor's Management Report

### STATUS OF PROPOSALS FOR FY 2015-2016 CITYWIDE STATEMENT OF NEEDS

Section 204 of the City Charter requires the Mayor to submit an annual Citywide Statement of Needs for City Facilities to the City Council, Borough Presidents, borough boards and community boards. The Statement, prepared as part of the City's "fair share" siting process, identifies all new facilities the City plans to site and all existing facilities the City plans to close or to significantly expand or reduce in size during the ensuing two fiscal years. The Borough Presidents and community boards have the opportunity to comment on the proposed projects within 90 days of the Statement's release.

Sections 12(c) and 204(h) of the Charter require that the Mayor's Management Report review the implementation of proposals in the Statement. The following chart provides the status, as of June 30, 2015 of all actions proposed by City agencies in the Citywide Statement of Needs for Fiscal Years 2015 and 2016. Where appropriate, the locations of sited and implemented projects are indicated.

#### STATUS DEFINITIONS

<b>Implemented</b>	Proposal for which a ULURP or Section 195 application received final approval; or for which a contract for operation of a facility was approved; or for which a facility was located in existing City space; or for which an expansion, reduction or closing was completed.
<b>In Progress</b>	ULURP or Section 195 application filed but not yet approved; or contractor selected but contract has not yet received final approval; or expansion/reduction of existing site is underway.
<b>Active</b>	City still actively seeking site for a facility or ULURP or Section 195 application has not yet been filed or no contractor has been selected.
<b>Modified</b>	Proposal was modified and is included in this Statement or will be included in a later Statement.
<b>Cancelled</b>	City not actively seeking site or implementing proposal because of fiscal or programmatic considerations.



## IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSED PROJECT	PROPOSED LOCATION	STATUS
<u>Human Resources Administration (HRA)</u>		
Relocation of Print Shop and Information Retrieval Services	10300 Foster Ave. Brooklyn CD 2	Implemented
Consolidation of Brooklyn Medicaid Offices	Brooklyn, CD 2	Active
<u>Administration for Children Services (ACS)</u>		
New Early/Learn Day Care Center	Bronx, CD 1	Active
New Early/Learn Day Care Center	Bronx, CD 8	In Progress
<u>Department of Health and Mental Hygiene (DOHMH)</u>		
Queens Animal Receiving Center	Queens	Active
Relocation of Environmental Health/Bureau of Food Safety and Community Sanitation – Food Vendor Inspection	Manhattan or Queens	Active
<u>Department of Sanitation (DSNY)</u>		
Relocation of Manhattan Community District 11 Garage and Manhattan Lot Cleaning Office	Manhattan, CD 11	Active
<u>Department of Transportation (DOT)</u>		
Relocation of DOT's Crushed Concrete Yard	Queens, CD 13	Active
<u>Department of Environmental Protection (DEP)</u>		
Two New Aeration Facilities/Newton Creek Water Quality Improvement Project	Queens, CD 2 & 5	Active (CD 2) Implemented (CD 5)
<u>New York City Police Department (NYPD)</u>		
Queens Traffic Enforcement Consolidation	Queens	Active
Relocation of Staten Island Traffic Enforcement Division	Staten Island	In Progress
<u>Fire Department (FDNY)</u>		
Temporary Relocation of Emergency Medical Services (EMS) Station 49, Astoria	Queens, CD 1	Implemented

# AGENCY INTERNAL CONTROLS

## CHARTER INTERNAL CONTROL REPORTING REQUIREMENT

Statements on the status of mayoral agencies' internal control environments and systems for Fiscal 2015 and the actions taken or to be taken to strengthen such systems are set forth below, pursuant to Section 12(c)(3) of the New York City Charter. The Mayor's Office of Operations compiled these statements based upon reviews of 33 mayoral agencies' internal control certifications, financial integrity statements, applicable State and City Comptrollers' audit reports and agency responses to such reports. The heads of those agencies attested to the status of their agencies' internal control systems with respect to principal operations, including the 16 areas covered by the City Comptroller's Directive 1 checklist, specifically: effectiveness and efficiency; cash receipts; imprest funds (petty cash); billings and receivables; expenditures and payables; inventory; payroll and personnel; general IT controls and procedures; internet connectivity; project risk and IT risks; incident response; single audit; licenses and permits; violations certificates; leases, concessions and franchises, and internal audit function.

## SUMMARY STATEMENTS ON THE STATUS OF INTERNAL CONTROL SYSTEMS

Agency heads reporting indicate that their systems of internal control, taken as a whole, are sufficient to meet the City's internal control objectives of maximizing the effectiveness and integrity of operations and reducing vulnerability to waste, abuse and other errors or irregularities. Certain agencies identified inefficiencies, which are covered below. The covered agencies are committed to pursuing applicable corrective actions and continuing to monitor their internal control systems.

### **Administration for Children's Services**

The Administration for Children's Services (ACS) reports continuation of activities with respect to the oversight and enhancement of its system of internal controls. ACS reports improvement with respect to its payment processes and contract authorization procedures, particularly in the area of limited secure placement. Also, ACS reports that actions have been taken to strengthen protocols and monitoring of sub-recipient submission of audited financial statements. ACS will continue its course of corrective action and will monitor its overall internal control environment through internal audits, external audit follow-up and information technology.

### **City Commission on Human Rights**

The City Commission on Human Rights (CCHR) reports ongoing oversight of its system of internal controls and will continue its monitoring through information technology as well as internal audits.

### **Civilian Complaint Review Board**

The Civilian Complaint Review Board (CCRB) reports the continuation of activities to further enhance its system of internal controls, including the establishment of information technology policies with respect to incident response. CCRB will continue to take appropriate corrective actions and will monitor its overall internal control environment through internal audits.

# AGENCY INTERNAL CONTROLS

## Department of Buildings

The Department of Buildings (DOB) reports ongoing oversight with respect to its system of internal controls, including review of current operations to implement new procedural changes in order to assess risks. Specifically, the agency reports additional maintenance of computer system applications as well as strengthened oversight of licenses and permits in an effort to detect inaccuracies and irregularities. DOB will continue its course of corrective action with the objective of maximizing the effectiveness as well as maintaining and strengthening its operational integrity by monitoring its internal control systems through internal audits, external audit follow-up activity and risk assessments.

## Department of City Planning

The Department of City Planning (DCP) reports continued oversight of its internal control environment. DCP will continue to monitor its internal control environment through follow-up on external audits and by conducting management reviews.

## Department of Citywide Administrative Services

The Department of Citywide Administrative Services (DCAS) reports continuation of activities to further strengthen its system of internal controls. Specifically, DCAS is adopting measures to improve the overall accuracy of its capital fixed asset records, further implementing comprehensive inventory controls, as well as continuing to enhance legacy system applications and encryption technology to strengthen system and data security. DCAS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, and risk assessments.

## Department of Consumer Affairs

The Department of Consumer Affairs (DCA) reports continuation of activities to further strengthen its system of internal controls. Specifically, the agency reports implementation of additional internal payment auditing procedures for cost reimbursable contracts and additional staff hired within the areas of Finance and Human Resources in order to ensure segregation of key tasks and duties. DCA reports that actions are underway to document standards and expectations with respect to a newly implemented enterprise-wide system known as Agency Licensing and Business Automation ("ALBA"). DCA will continue to monitor its overall internal control environment through internal quality assurance reviews as well as follow-up of external audits.

## Department of Correction

The Department of Correction (DOC) reports continued oversight and implementation of measures to further enhance its system of internal controls. Specifically, the agency reports continued implementation of an inventory management system, upgrade of information technology infrastructure, replacement of the legacy inmate and administrative phone systems in jails to both enhance security and expand auditing capability including facilitating the e-payment options to promote cashless transactions in connection with inmate commissary accounts through the online Inmate Lookup System. DOC will continue to monitor its overall internal control environment through internal audits, follow-up on external audits and agency management reviews.

# AGENCY INTERNAL CONTROLS

## Department of Cultural Affairs

The Department of Cultural Affairs (DCLA) reports continued oversight with respect to its internal control environment, including completing consolidation and integrity validation efforts on the Enterprise Application Solution (EAS) integrated with the Materials for the Arts' (MFTA) legacy system. DCLA is committed to strengthening its internal control environment and systems through ongoing risk assessments, internal reviews and the use of information technology.

## Department of Design and Construction

The Department of Design and Construction (DDC) reports continuation of activities with respect to inspections, public surveys and audits covering construction projects to help promote site safety and work quality. Staff training remains a primary component of the agency's strategy to foster proper internal controls. DDC will continue the present course of action and will monitor its overall internal control environment through internal audits, external audit follow-up activity and risk assessments.

## Department of Environmental Protection

The Department of Environmental Protection (DEP) reports ongoing activities with respect to the oversight and enhancement of its system of internal controls. This work includes a modernized customer information system to promote accuracy, analysis and reporting of accounts receivable. Also, DEP reports ongoing action in connection with the computerized maintenance management systems including inventory control modules that support waste water treatment facilities. DEP is further enhancing tools necessary to assess and manage risk with continued focus placed on validating and enhancing performance tracking work. DEP will continue to monitor its overall internal control environment through risk assessments, internal audits and external audit follow-up.

## Department of Finance

The Department of Finance (DOF) reports ongoing oversight and further enhancements with respect to its internal control environment, including areas for mitigating disaster impacts and safeguarding against unauthorized computer systems access. In addition, DOF reports implementation of procedures to improve the assessment, administration and documentation of real property valuations, security measures related to bank accounts, and enhanced validations in the administration of personal exemption programs. DOF will continue its course of corrective action and will monitor its internal control environment through internal audits, external audit follow-up and risk assessments.

## Department for the Aging

The Department for the Aging (DFTA) reports ongoing oversight with respect to its system of internal controls. Specifically, DFTA reports continued support on the database tool used for tracking, analyzing and reporting on agency clients in order to strengthen management oversight and promote timely reporting. DFTA will continue to monitor its internal control environment by conducting internal control testing.

# AGENCY INTERNAL CONTROLS

## Department of Health and Mental Hygiene

The Department of Health and Mental Hygiene (DOHMH) reports ongoing activities with respect to the oversight and enhancement of its system of internal controls. Particularly, DOHMH reports continued enhancements affecting the collection of billing information for clinical services, computer system processing activities, data center redundancy and data security, as well as physical inventory controls. Additionally, DOHMH is establishing and updating policies pertaining to debt write-off. Further, DOHMH reports continued focus to align its services with community needs through its new division of Center for Health Equity as well as reorganizing existing divisions. DOHMH will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, self-assessments and internal management reporting systems.

## Department of Homeless Services

The Department of Homeless Services (DHS) reports ongoing oversight with respect to its system of internal controls. Specifically, the agency reports additional actions to strengthen internal controls in the areas of inventory and general information technology controls and procedures. Additionally, compensating controls are applied to mitigate potential risks. DHS will continue its course of corrective action and will monitor its overall internal control environment through internal audits, external audit follow-up and risk assessments.

## Department of Housing Preservation and Development

The Department of Housing Preservation and Development (HPD) reports ongoing oversight with respect to activities to strengthen its internal control environment. These activities include assessing the need for written procedures, including write-off procedures, reviewing alternatives for tracking of equipment associated with a project as well as recordkeeping with respect to capital assets. HPD will continue its course of corrective action and will monitor its overall internal control environment through its Management Review and Internal Compliance Division follow-up activity.

## Department of Information Technology and Telecommunications

The Department of Information Technology and Telecommunications (DOITT) reports ongoing oversight with respect to its internal control environment. During the reporting period, specific focus was placed on monitoring, development and implementation of metrics and other activities with an emphasis on performance management and analysis. DOITT will continue to monitor its internal controls through internal and external audits.

## Department of Investigation

The Department of Investigation (DOI) reports ongoing oversight of its system of internal controls, including disaster recovery preparedness. DOI will continue to monitor its internal control environment through internal audits and the use of information technology.

# AGENCY INTERNAL CONTROLS

## Department of Parks and Recreation

The Department of Parks and Recreation (DPR) reports the continuation of oversight including the application of technology to further strengthen its internal control environment. Specifically, DPR reports further implementation of a mobile solution module for Maintenance and Operations staff that will improve the work order process, continued system development for tracking volunteers registered to participate in a variety of events, as well as completion of its forestry management system supporting service requests. DPR will continue its course of corrective action and monitor its internal control environment through agency management reviews, external audit follow-up as well as internal audits.

## Department of Probation

The Department of Probation (DOP) reports continued oversight with respect to its system of internal controls. Specifically, the agency reports development of instruments to assess and identify risks associated with repeat offenders and criminogenic needs contributing to such risks which help determine the most efficient and effective use of agency resources. Additionally, DOP reports adoption of a comprehensive case management system to promote efficient and effective use of agency resources. DOP will continue its course of corrective action and will monitor its internal control environment through internal audit activity and management reviews.

## Department of Records and Information Services

The Department of Records and Information Services reports continued oversight with respect to its internal control environment. Specifically, the agency reports ongoing electronic surveillance of warehouse facilities and public reference rooms, control of inventory, as well as staff training with reference to the City's Conflicts of Interest guidelines. Also, development of collection procedures is underway. The Department of Records and Information Services will continue to monitor its internal control environment through external audit follow-up and the use of information technology.

## Department of Sanitation

The Department of Sanitation (DSNY) reports continued oversight and further enhancements with respect to its system of internal controls. Particularly, the agency reports a comprehensive new policy to further strengthen inventory controls and reporting capabilities for tracking computer equipment in a single central unified database. DSNY is working towards replacement of mobile telephones which will incorporate GPS capability and remote tracking capabilities. DSNY also reports replacement of the majority of its fleet tracking cell phones with permanently installed devices that are tracked and managed remotely using vendor supplied software. In addition, DSNY reports implementation of an electronic system to track and monitor the distribution and issuance of paper Notice of Violation (NOV) tickets. Also, enhanced procedures are in progress for accountability affecting private vendor snow removal activities. DSNY will continue to monitor its internal control environment through internal audits, self-inspections, risk assessments and external audit follow-up activity.

# AGENCY INTERNAL CONTROLS

## Department of Small Business Services

The Department of Small Business Services (SBS) reports ongoing oversight with respect to its internal control environment. Specifically, the agency reports implementation of measures to maintain its physical plant as well as facilitate computer hardware security. SBS will continue to monitor its overall internal control environment through internal audits and management recommendations.

## Department of Transportation

The Department of Transportation (DOT) reports ongoing oversight of its internal control environment. This includes continued efforts toward revising and updating inventory policies and procedures to further enhance controls in this regard. DOT will continue to monitor its internal control environment through internal and external audits, the progress of corrective actions and agency-wide risk assessments.

## Department of Youth and Community Development

The Department of Youth and Community Development (DYCD) continues to report the oversight and monitoring of its internal control environment. Specific actions include enhanced functionality with respect to a program monitoring database, case management system and fiscal systems to facilitate service delivery and performance, as well as enhanced fiscal guidance and training for staff and contractors to promote compliance. Future actions include expanded technical assistance to strengthen provider operations. DYCD will continue to monitor its internal control environment.

## Fire Department

The Fire Department (FDNY) reports continued activities to further strengthen its internal control environment. This work includes codifying and restructuring work flow, formalizing policies and procedures, as well as enhancing programmatic activity through the application of technology. FDNY will continue to monitor its overall internal control environment through internal audits, risk assessments and follow-up on external audits.

## Human Resources Administration

The Human Resources Administration (HRA) continues to report the review and oversight of its system of internal controls, including the implementation of measures to further improve agency operations. HRA will continue to monitor its overall internal control environment through its Office of Audit and Quality Assurance.

## Landmarks Preservation Commission

The Landmarks Preservation Commission (LPC) reports the review of programs and policies, and continued oversight with respect to its present system of internal controls. LPC will continue to monitor its internal control environment.

# AGENCY INTERNAL CONTROLS

## Law Department

The Law Department reports ongoing compliance with respect to its system of internal control, and will continue to monitor its overall internal control environment through follow-up on external audits, management reviews, Internal Audit Unit activity and Management Information Systems.

## Police Department

The New York City Police Department (NYPD) reports ongoing oversight with respect to its system of internal controls, including continued oversight to minimize risks with respect to documentation of computer systems and applications. The NYPD will continue to monitor its internal control environment through its Internal Affairs Bureau, Quality Assurance Division, Fiscal Accountability Unit, Integrity Control Officers and Self-Inspection Program.

## Taxi and Limousine Commission

The Taxi and Limousine Commission (TLC) continues to report activities to support and maintain its internal control environment. TLC will continue to monitor its internal controls through management and performance reviews, policies and procedures, follow-up activity on external audits, and information technology.

## Business Integrity Commission

The Business Integrity Commission (BIC) reports the review and establishment of sufficient internal controls with respect to maximizing the effectiveness and integrity of agency operations. The agency will continue to monitor its internal control environment through internal audits and information technology controls and reporting.

## New York City Emergency Management

New York City Emergency Management (NYCEM) reports an extensive review on internal policies and procedures with respect to its internal control environment, and the continuation of activities to further strengthen internal controls. The agency will continue to monitor its internal control environment through internal reviews and follow-up on external audits.



# BUDGETARY UNITS OF APPROPRIATION (U of A)

FISCAL 2015

## Board of Elections [003]

- 001 Personal Services
- 002 Other than Personal Services

## Emergency Management [017]

- 001 Personal Services
- 002 Other than Personal Services

## Law [025]

- 001 Personal Services
- 002 Other than Personal Services

## City Planning [030]

- 001 Personal Services
- 002 Other than Personal Services
- 003 Geographic Systems - PS
- 004 Geographic Systems - OTPS

## Investigation [032]

- 001 Personal Services
- 002 Other than Personal Services
- 003 Inspector General - PS
- 004 Inspector General - OTPS

## New York Public Library - The Research Libraries [035]

- 001 Lump Sum Appropriation

## New York Public Library [037]

- 003 Lump Sum - Borough of Manhattan
- 004 Lump Sum - Borough of the Bronx
- 005 Lump Sum - Borough of Staten Island
- 006 Systemwide Services
- 007 Consultant and Advisory Services

## Brooklyn Public Library [038]

- 001 Lump Sum

## Queens Borough Public Library [039]

- 001 Lump Sum

# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

### Education [040]

401	General Educational Instruction and School Leadership - PS
402	General Educational Instruction and School Leadership - OTPS
403	Special Educational Instruction and School Leadership - PS
404	Special Educational Instruction and School Leadership – OTPS
406	Charter Schools – OTPS
407	Universal Pre-Kindergarten – PS
408	Universal Pre-Kindergarten - OTPS
415	School Support Organization - PS
416	School Support Organization - OTPS
421	Citywide Special Education Instruction and School Leadership - PS
422	Citywide Special Education Instruction and School Leadership - OTPS
423	Special Education Instructional Support - PS
424	Special Education Instructional Support – OTPS
435	School Facilities - PS
436	School Facilities - OTPS
438	Pupil Transportation - OTPS
439	School Food Services - PS
440	School Food Services - OTPS
442	School Safety – OTPS
444	Energy and Leases - OTPS
453	Central Administration - PS
454	Central Administration - OTPS
461	Fringe Benefits - PS
470	Special Education Pre-K Contract Payments – OTPS
472	Charter & Contract Schools and Foster Care Placements - OTPS
474	NPS and FIT Payments - OTPS
481	Categorical Programs - PS
482	Categorical Programs – OTPS
491	Collective Bargaining - PS

### City University of New York [042]

001	Community College - OTPS
002	Community College - PS
003	Hunter Schools - OTPS
004	Hunter Schools - PS
012	Senior College - OTPS

### Civilian Complaint Review Board [054]

001	Personal Services
002	Other than Personal Services

# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

### Police [056]

001	Operations
002	Executive Management
003	School Safety -PS
004	Administration - Personnel
006	Criminal Justice
007	Traffic Enforcement
008	Transit Police - PS
009	Housing Police - PS
100	Operations - OTPS
200	Executive Management - OTPS
300	School Safety - OTPS
400	Administration - OTPS
600	Criminal Justice - OTPS
700	Traffic Enforcement - OTPS

### Fire [057]

001	Executive Administrative
002	Fire Extinguishment & Emergency Response
003	Fire Investigation
004	Fire Prevention
005	Executive Administrative - OTPS
006	Fire Extinguishment & Response - OTPS
007	Fire Investigation - OTPS
008	Fire Prevention - OTPS
009	Emergency Medical Services- PS
010	Emergency Medical Services- OTPS

### Children's Services [068]

001	Personal Services
002	Other than Personal Services
003	Head Start/Day Care - PS
004	Head Start/Day Care - OTPS
005	Administrative - PS
006	Child Welfare - OTPS
007	Juvenile Justice - PS
008	Juvenile Justice - OTPS

# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

### Human Resources [069]

101	Administration - OTPS
103	Public Assistance - OTPS
104	Medical Assistance - OTPS
105	Adult Services - OTPS
201	Administration
203	Public Assistance
204	Medical Assistance
205	Adult Services

### Homeless Services [071]

100	Personal Services
200	Other than Personal Services

### Correction [072]

001	Administration
002	Operations
003	Operations - OTPS
004	Administration - OTPS

### Aging [125]

001	Executive and Administrative Management
002	Community Programs
003	Community Programs - OTPS
004	Executive and Administrative Management - OTPS

### Cultural Affairs [126]

001	Office of the Commissioner - PS
002	Office of the Commissioner - OTPS
003	Cultural Programs
004	Metropolitan Museum of Art
005	New York Botanical Garden
006	American Museum of Natural History
007	The Wildlife Conservation Society
008	Brooklyn Museum
009	Brooklyn Children's Museum
010	Brooklyn Botanical Garden
011	Queens Botanical Garden
012	New York Hall of Science

# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

013	Staten Island Institute of Arts and Sciences
014	Staten Island Zoological Society
015	Staten Island Historical Society
016	Museum of the City of New York
017	Wave Hill
019	Brooklyn Academy of Music
020	Snug Harbor Cultural Center
021	Studio Museum in Harlem
022	Other Cultural Institutions
024	New York Shakespeare Festival

### **Landmarks Preservation [136]**

001	Personal Services
002	Other than Personal Services

### **Taxi and Limousine [156]**

001	Personal Services
002	Other than Personal Services

### **Commission on Human Rights [226]**

001	Personal Services
002	Other than Personal Services
003	Community Development - PS
004	Community Development - OTPS

### **Youth and Community Development [260]**

002	Executive and Administrative
005	Community Development - OTPS
311	Program Services - PS
312	Other than Personal Services

### **Probation [781]**

001	Executive Management
002	Probation Services
003	Probation Services - OTPS
004	Executive Management - OTPS

# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

### **Small Business Services [801]**

#### **(Economic Development Corporation)**

001	Department of Business - PS
002	Department of Business - OTPS
004	Contract Compliance & Business Opportunity - PS
005	Contract Compliance & Business Opportunity - OTPS
006	Economic Development Corporation - OTPS
010	Workforce Investment Act - PS
011	Workforce Investment Act - OTPS

### **Housing Preservation and Development [806]**

001	Office of Administration
002	Office of Development
004	Office of Housing Preservation
006	Housing Maintenance and Sales
008	Office of Administration - OTPS
009	Office of Development - OTPS
010	Housing Management and Sales - OTPS
011	Office of Housing Preservation - OTPS

### **Buildings [810]**

001	Personal Services
002	Other than Personal Services

### **Health and Mental Hygiene [816]**

#### **(Office of Chief Medical Examiner)**

101	Health Administration
102	Disease Control – PS
103	Family and Child Health and Health Services – PS
104	Environmental Health Services – PS
105	Early Intervention - PS
106	Office of Chief Medical Examiner
107	Prevention and Primary Care - PS
108	Mental Hygiene Management Services – PS
109	Epidemiology - PS
111	Health Administration - OTPS
112	Disease Control – OTPS
113	Family and Child Health and Health Services – OTPS
114	Environmental Health Services – OTPS
115	Early Intervention - OTPS
116	Office of Chief Medical Examiner - OTPS

# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

117	Prevention and Primary Care - OTPS
118	Mental Hygiene Management Services – OTPS
119	Epidemiology - OTPS
120	Mental Health Services - OTPS
121	Mental Retardation and Developmental Disability - OTPS
122	Chemical Dependency and Health Promotion - OTPS

### Health and Hospitals Corporation [819]

001	Lump Sum
-----	----------

### Office of Administrative Trials and Hearings [820]

001	Personal Services
002	Other than Personal Services

### Environmental Protection [826]

001	Executive and Support
002	Environmental Management
003	Water Supply and Wastewater Collection
004	Utility - OTPS
005	Environmental Management - OTPS
006	Executive and Support - OTPS
007	Central Utility
008	Wastewater Treatment

### Sanitation [827]

101	Executive Administrative
102	Cleaning and Collection
103	Waste Disposal
104	Building Management
105	Bureau of Motor Equipment
106	Executive and Administrative - OTPS
107	Snow Budget - Personal Services
109	Cleaning and Collection - OTPS
110	Waste Disposal - OTPS
111	Building Management - OTPS
112	Motor Equipment - OTPS
113	Snow Budget - OTPS

### Business Integrity Commission [829]

001	Personal Services
002	Other than Personal Services

# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

### Finance [836]

001	Administration and Planning
002	Operations
003	Property
004	Audit
005	Legal
007	Parking Violations Bureau
009	City Sheriff
011	Administration - OTPS
022	Operations - OTPS
033	Property - OTPS
044	Audit - OTPS
055	Legal - OTPS
077	Parking Violations Bureau - OTPS
099	City Sheriff – OTPS

### Transportation [841]

001	Executive Administration and Planning Management
002	Highway Operations
003	Transit Operations
004	Traffic Operations
006	Bureau of Bridges
007	Bureau of Bridges - OTPS
011	Executive Administration and Planning Management - OTPS
012	Highway Operations - OTPS
013	Transit Operations - OTPS
014	Traffic Operations - OTPS

### Parks and Recreation [846]

001	Executive Management and Administrative Services
002	Maintenance and Operations
003	Design and Engineering
004	Recreation Services
006	Maintenance and Operations - OTPS
007	Executive Management and Administrative Services - OTPS
009	Recreation Services - OTPS
010	Design and Engineering - OTPS

### Design and Construction [850]

001	Personal Services
002	Other than Personal Services



# BUDGETARY UNITS OF APPROPRIATION (U of A)

## FISCAL 2015

### Citywide Administrative Services [856]

001	Human Capital
002	Human Capital - OTPS
005	Board of Standards and Appeals
006	Board of Standards and Appeals - OTPS
100	Executive and Support Services
190	Executive and Support Services - OTPS
200	Division of Administration and Security
290	Division of Administration and Security - OTPS
300	Asset Management – Public Facilities
390	Asset Management – Public Facilities - OTPS
400	Office of Citywide Purchasing
490	Office of Citywide Purchasing - OTPS
500	Division of Real Estate Services
600	External Publications and Retailing
690	External Publications and Retailing – OTPS
700	Energy Management
790	Energy Management – OTPS
800	Citywide Fleet Services
890	Citywide Fleet Services - OTPS

### Information Technology and Telecommunications [858]

#### (311 Customer Service Center)

001	Personal Services
002	Other than Personal Services

### Records and Information Services [860]

001	Personal Services
002	Other than Personal Services

### Consumer Affairs [866]

001	Administration
002	Licensing and Enforcement
003	Other than Personal Services
004	Adjudication