

The background of the cover is a dark blue color with a large, faint, light blue watermark of the Seal of the City of New York. The seal features an eagle with wings spread, perched atop a shield. The shield is divided into four quadrants, each containing a different symbol: a ship, a plow, a sheaf of wheat, and a bundle of arrows. The shield is flanked by two Native American figures, one on each side, holding bows and arrows. The entire seal is encircled by a laurel wreath. The Latin motto "SIGILLUM CIVITATIS NOVI EBORACI" is inscribed around the perimeter of the seal, with the date "1625" at the bottom center.

# Mayor's Management Report

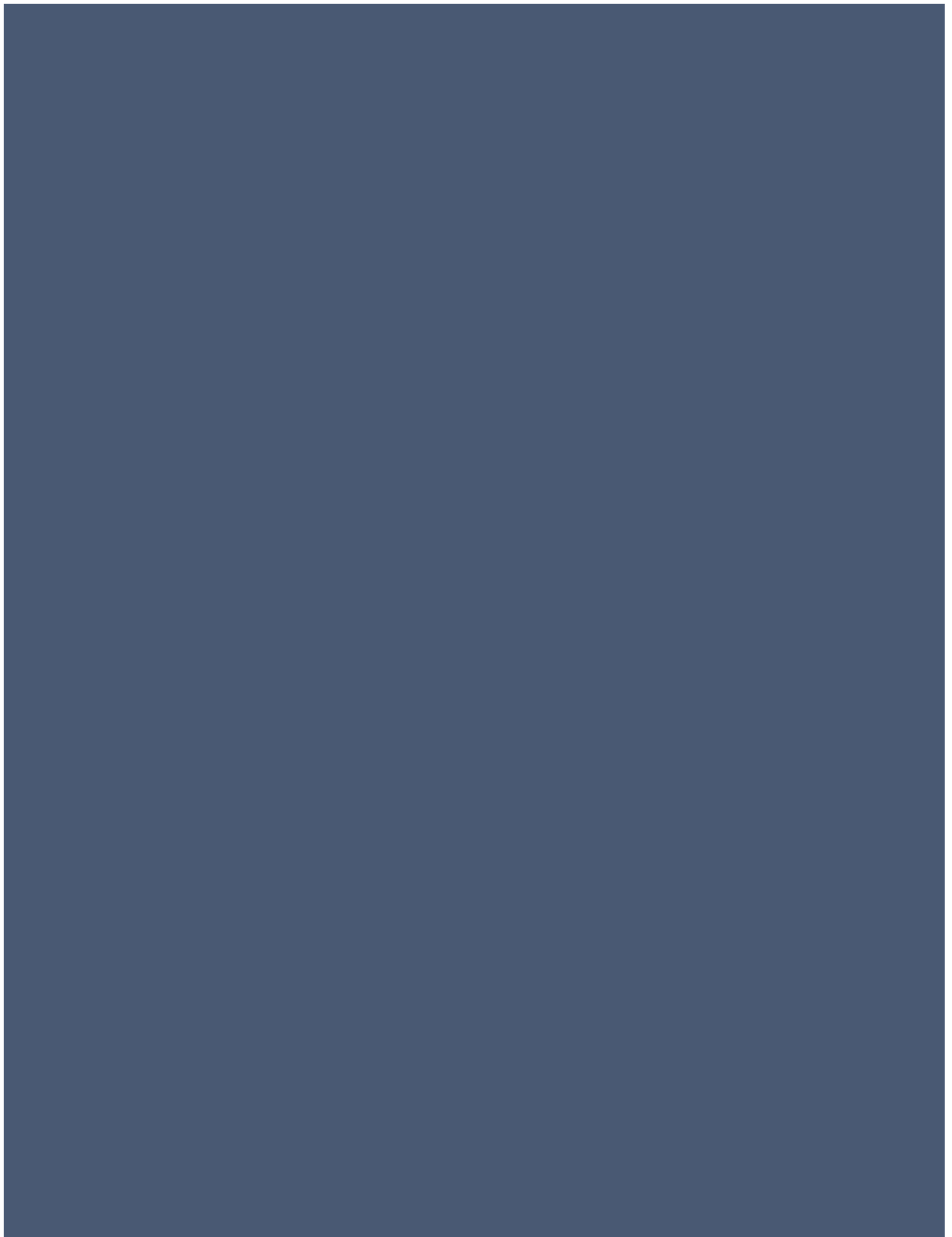
Fiscal 2016  
Additional Tables

The City of New York  
Mayor Bill de Blasio

Anthony Shorris, First Deputy Mayor

Mindy Tarlow, Director  
Mayor's Office of Operations

September 2016





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# CUSTOMER SERVICE

## Timeliness Indicators

### Percent of e-mails responded to in 14 days

Performance Statistics	Actual					Target	
	FY12	FY13	FY14	FY15	FY16	FY16	FY17
Agency							
311	100	100	100	100	100	*	*
ACS	93	96	93	90	98	*	*
BIC	100	100	100	100	100	*	*
CCHR	100	100	100	100	100	*	*
CCRB	93	79	94	98	100	*	*
DCAS	79	89	80	74	81	*	*
DCLA	88	86	90	92	95	88	88
DCP	75	81	87	90	85	85	85
DDC	91	91	94	95	86	90	90
DEP	91	94	88	86	93	95	95
DFTA	90	84	97	76	81	*	*
DHS	88	67	81	69	61	*	*
DOB	50	37	65	51	60	57	57
DOC	100	100	100	100	100	*	*
DOE	75	NA	62	64	60	75	75
DOF	75	85	86	83	71	85	85
DOHMH	39	42	68	58	72	75	75
DOI	100	100	100	100	100	*	*
DOITT	94	96	97	95	100	*	*
DOP	100	100	100	100	100	*	*
DORIS	100	100	100	100	100	*	*
DOT	93	92	89	95	98	90	90
DPR	58	45	38	52	60	60	60
DSNY	75	69	75	64	75	*	*
DYCD	100	100	100	100	100	*	*
FDNY	79	85	97	37	54	*	*
HPD	58	60	56	76	55	58	58
HRA	93	96	96	94	93	90	90
LAW	100	100	100	100	100	*	*
LPC	98	99	100	100	98	*	*
NYCEM	81	95	95	97	99	*	*
NYCHA	87	86	87	88	83	*	*
OATH	NA	100	100	100	100	*	*
OCME	100	100	100	100	100	*	*
SBS	100	100	100	100	100	*	*
TLC	78	75	93	99	NA	80	80

# CUSTOMER SERVICE

## Timeliness Indicators (cont.)

Percent of letters responded to in 14 days							
Performance Statistics	Actual					Target	
Agency	FY12	FY13	FY14	FY15	FY16	FY16	FY17
ACS	74	92	87	85	97	*	*
BIC	100	100	100	100	100	*	*
CCHR	100	100	100	100	98	*	*
CCRB	76	70	73	84	88	*	*
DCAS	47	77	54	50	66	*	*
DCLA	61	87	100	100	100	90	90
DCP	52	44	44	64	72	50	50
DDC	97	91	96	94	88	90	90
DEP	96	97	97	99	99	95	95
DFTA	73	53	59	77	87	*	*
DHS	70	67	84	70	65	*	*
DOB	58	54	49	69	30	57	57
DOC	91	83	100	99	99	*	*
DOE	93	NA	79	75	73	85	85
DOF	60	91	79	90	87	85	85
DOHMH	31	21	30	36	60	40	40
DOI	100	100	100	100	100	*	*
DOITT	95	97	99	91	100	*	*
DOP	100	97	77	100	100	*	*
DORIS	100	92	92	100	100	*	*
DOT	94	84	90	95	98	90	90
DPR	54	37	30	43	47	60	60
DSNY	65	52	65	58	73	*	*
DYCD	100	100	100	100	100	*	*
FDNY	100	66	95	92	97	*	*
HPD	49	53	49	47	53	52	52
HRA	76	78	87	81	87	90	90
LAW	100	100	100	100	100	*	*
LPC	88	88	94	85	80	*	*
NYCEM	97	99	100	100	100	*	*
NYCHA	81	74	80	79	85	*	*
OATH	98	100	100	100	100	*	*
OCME	100	98	100	100	100	*	*
SBS	100	100	100	100	100	*	*
TLC	97	94	92	99	NA	90	90

# CUSTOMER SERVICE

## Timeliness Indicators (cont.)

Average customer in-person wait time (minutes)							
Performance Statistics	Actual					Target	
Agency	FY12	FY13	FY14	FY15	FY16	FY16	FY17
BIC	3	3	2	4	3	*	*
CCHR	10	10	10	10	11	*	*
DCA	14	12	16	13	9	17	17
DCAS	1	1	1	1	2	*	*
DEP	5	7	7	6	5	5	5
DHS	22	NA	24	15	10	*	*
DOB	20	NA	NA	NA	NA	*	*
DOF	11	7	17	9	4	12	12
DOHMH	12	11	9	8	1	10	10
DOI	3	3	3	3	3	*	*
DOT	2	NA	NA	3	4	*	*
FDNY	15	12	13	11	14	*	*
HPD	29	30	43	36	27	29	29
HRA	58	48	40	42	35	60	60
NYCHA	18	16	19	15	13	*	*

Percent of calls answered in 30 seconds							
Performance Statistics	Actual					Target	
Agency	FY12	FY13	FY14	FY15	FY16	FY16	FY17
311	71	81	83	84	89	80	80
DEP	76	69	79	68	73	76	76
DOB	91	NA	NA	NA	NA	*	*
DOHMH	65	69	85	82	78	80	85
DOT	31	45	73	60	23	70	70
DYCD	38	54	94	47	48	*	*
HRA	57	64	70	66	80	80	80
NYCHA	70	65	68	72	64	*	*
NYPD	100	99	99	99	99	*	*
TLC	NA	NA	NA	NA	NA	*	*

# CUSTOMER SERVICE

## CORE (Customers Observing and Reporting Experience) Ratings

Agency	Performance Statistics	Actual					Target	
		FY12	FY13	FY14	FY15	FY16	FY16	FY17
BIC	Overall Facility Rating	98	95	93	93	100	*	*
	-Facility Cleaning & Maintenance	100	95	100	92	100	*	*
	-Facility Operations	100	95	84	95	100	*	*
CCHR	Overall Facility Rating	85	94	97	98	100	*	*
	-Facility Cleaning & Maintenance	86	95	96	98	100	*	*
	-Facility Operations	85	93	98	98	100	*	*
CCRB	Overall Facility Rating	69	81	100	98	100	*	*
	-Facility Cleaning & Maintenance	71	81	100	96	100	*	*
	-Facility Operations	67	78	100	100	100	*	*
DCA	Overall Facility Rating	83	86	94	95	98	83	83
	-Facility Cleaning & Maintenance	81	90	95	94	100	*	*
	-Facility Operations	85	80	92	95	95	*	*
DCAS	Overall Facility Rating	78	90	96	94	100	89	90
	-Facility Cleaning & Maintenance	78	94	98	94	100	*	*
	-Facility Operations	79	85	93	95	100	*	*
DCP	Overall Facility Rating	83	88	89	92	100	80	80
	-Facility Cleaning & Maintenance	83	89	90	92	100	*	*
	-Facility Operations	83	85	88	91	100	*	*
DEP	Overall Facility Rating	90	91	95	95	100	90	90
	-Facility Cleaning & Maintenance	88	90	91	95	100	*	*
	-Facility Operations	90	93	98	95	100	*	*
DFTA	Overall Facility Rating	91	95	100	100	96	*	*
	-Facility Cleaning & Maintenance	88	95	100	100	92	*	*
	-Facility Operations	95	95	100	100	100	*	*
DHS	Overall Facility Rating	81	91	89	95	100	*	*
	-Facility Cleaning & Maintenance	74	88	90	99	100	*	*
	-Facility Operations	79	95	88	92	100	*	*
DOB	Overall Facility Rating	79	83	91	90	91	85	85
	-Facility Cleaning & Maintenance	84	85	93	92	90	*	*
	-Facility Operations	75	80	89	89	93	*	*
DOE	Overall Facility Rating	88	92	97	94	94	88	90
	-Facility Cleaning & Maintenance	89	91	96	93	93	*	*
	-Facility Operations	87	92	98	95	95	*	*
DOF	Overall Facility Rating	82	86	92	93	81	90	90
	-Facility Cleaning & Maintenance	85	87	90	96	75	*	*
	-Facility Operations	78	85	94	91	89	*	*
DOHMH	Overall Facility Rating	81	90	92	92	81	85	85
	-Facility Cleaning & Maintenance	83	89	93	91	79	*	*
	-Facility Operations	80	91	92	93	82	*	*



# CUSTOMER SERVICE

## CORE (Customers Observing and Reporting Experience) Ratings (cont.)

Agency	Performance Statistics	Actual					Target	
		FY12	FY13	FY14	FY15	FY16	FY16	FY17
DOI	Overall Facility Rating	95	93	93	98	98	*	*
	-Facility Cleaning & Maintenance	93	100	93	98	100	*	*
	-Facility Operations	98	86	92	97	95	*	*
DORIS	Overall Facility Rating	92	93	93	91	97	*	*
	-Facility Cleaning & Maintenance	98	95	93	97	100	*	*
	-Facility Operations	85	90	92	86	95	*	*
DOT	Overall Facility Rating	90	92	97	95	98	90	90
	-Facility Cleaning & Maintenance	93	92	96	94	100	*	*
	-Facility Operations	87	93	98	97	95	*	*
DPR	Overall Facility Rating	86	89	91	93	91	85	85
	-Facility Cleaning & Maintenance	85	89	91	91	86	*	*
	-Facility Operations	87	89	93	95	97	*	*
FDNY	Overall Facility Rating	76	96	99	91	98	*	*
	-Facility Cleaning & Maintenance	69	100	100	98	100	*	*
	-Facility Operations	83	86	97	83	95	*	*
HPD	Overall Facility Rating	85	87	89	90	97	85	85
	-Facility Cleaning & Maintenance	86	90	92	91	95	*	*
	-Facility Operations	85	84	85	90	100	*	*
HRA	Overall Facility Rating	80	83	90	90	86	80	80
	-Facility Cleaning & Maintenance	82	84	89	88	82	*	*
	-Facility Operations	77	81	90	92	91	*	*
NYCHA	Overall Facility Rating	80	83	94	93	92	*	*
	-Facility Cleaning & Maintenance	91	91	93	94	95	*	*
	-Facility Operations	89	83	94	92	89	*	*
NYPD	Overall Facility Rating	89	86	90	88	94	*	*
	-Facility Cleaning & Maintenance	92	86	88	89	97	*	*
	-Facility Operations	86	86	92	86	90	*	*
OATH	Overall Facility Rating	87	90	97	94	98	*	*
	-Facility Cleaning & Maintenance	88	90	96	95	96	*	*
	-Facility Operations	86	90	97	93	100	*	*
SBS	Overall Facility Rating	92	93	95	95	98	*	*
	-Facility Cleaning & Maintenance	93	96	95	94	96	*	*
	-Facility Operations	92	89	95	96	100	*	*
TLC	Overall Facility Rating	80	84	87	88	98	80	80
	-Facility Cleaning & Maintenance	82	86	86	88	100	*	*
	-Facility Operations	78	83	88	88	95	*	*

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency

Top Inquiries	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016
<b>ACS</b>						
Child Care Financial Assistance - Eligibility Information and Application By Mail	8,524	14%	1	6,806	12%	1
Child Care Financial Assistance - Voucher Information	5,135	8%	3	6,120	11%	2
Child Care Financial Assistance - Eligibility and Application Online	4,988	8%	5	4,614	8%	3
Child Care Financial Assistance - Eligibility and Application In Person or By Phone	5,062	8%	4	4,573	8%	4
Child Care Financial Assistance - Children's Services Clients	5,844	10%	2	4,420	8%	5
<b>BIC</b>						
Commercial Waste and Private Carters Information	1,137	68%	1	1,114	62%	1
Sanitation Complaint - Private Carter	554	33%	2	597	33%	2
Trade Waste License Registration	80	5%	3	76	4%	3
<b>BOE</b>						
Find a Poll Site	5,207	55%	1	9,359	40%	1
Election and Voting Information	2,234	24%	2	7,898	34%	2
Check Voter Registration Status	825	9%	3	3,661	16%	3
Presidential Primary and Special Election	NA	NA	NA	664	3%	4
Absentee Voting	309	3%	6	661	3%	5
<b>BPL</b>						
Find a Library - Brooklyn	1,951	82%	1	1,965	81%	1
General Information - Brooklyn Public Library	150	6%	3	164	7%	2
Elementary School Student After School Program - Drop-In	155	7%	2	154	6%	3
Library Complaint - Brooklyn	80	3%	4	95	4%	4
Middle School Student After School Program - Drop-In	10	0%	6	18	1%	5
<b>CCHR</b>						
Discrimination Complaint	7,527	94%	1	9,957	87%	1
Disability Access Inadequate	101	1%	4	1,084	9%	2
Human Rights Education and Community Outreach	185	2%	2	251	2%	3
Human Rights Commission Publications	171	2%	3%	213	2%	4
Staff Information Provided	NA	NA	NA	1	0%	5
<b>CCRB</b>						
Police Officer Misconduct	8,665	99%	1	8,177	99%	1
Civilian Complaint Mediation	93	1%	2	105	1%	2
<b>CUNY</b>						
Find a CUNY College	2,459	48%	1	1,989	43%	1
CUNY Admissions Services	465	9%	3	485	10%	2
Free GED Bridge Classes - LaGuardia Community College	537	11%	2	467	10%	3
CUNY Citizenship Now	271	5%	4	328	7%	4
NYC College Line	237	5%	5	251	5%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016
<b>DCA</b>						
Free Tax Preparation - In Person	14,380	11%	1	16,065	14%	1
Financial Empowerment Center	5,191	4%	4	4,941	4%	2
Restaurant Permit - Renew or Status	4,875	4%	5	4,901	4%	3
Retail Store Complaint	4,711	4%	6	4,749	4%	4
Investigate a Business Licensed by DCA	5,990	5%	3	4,607	4%	5
<b>DCAS</b>						
Civil Service Exam Information	35,522	81%	1	19,361	70%	1
NYC Jobs	2,596	6%	2	2,276	8%	2
City Employment Verification	1,311	3%	3	1,250	5%	3
The Green Book	588	1%	5	864	3%	4
Sale of City-Owned Real Estate and Sales Auctions	828	2%	4	754	3%	5
<b>DCLA</b>						
Find a Zoo or Aquarium	907	40%	1	1,104	40%	1
Find a Museum	723	32%	2	906	33%	2
Find a Botanical Garden	278	12%	3	421	15%	3
Grants for Cultural Programs	148	7%	4	120	4%	4
Non-Profit Assistance - Arts or Cultural Organization	44	2%	6	59	2%	5
<b>DCP</b>						
Locate an Elected Official	20,325	87%	1	18,357	86%	1
Zoning Information Desk	2,743	12%	2	2,741	13%	2
Waterfront - Flood Zone Information	92	0%	4	120	1%	3
Purchase City Planning Maps and Books	114	0%	3	68	0%	4
City Planning - Hearings and Publications	55	0%	5	48	0%	5
<b>DDC</b>						
DDC Project Inquiries and Complaints	590	76%	1	802	85%	1
General Inquiries for the Department of Design and Construction	168	22%	2	127	13%	2
Bidding on DDC Projects	18	2%	3	12	1%	3
Construction Vendor Prequalification List	2	0%	4	5	1%	4
<b>DEP</b>						
Noise from Construction After Hours	26,534	10%	1	22,408	10%	1
Water and Sewer Bill Information	14,457	6%	3	14,565	7%	2
Cold Water Complaint - Dirty	9,936	4%	8	13,209	6%	3
Sewer Backup Complaint - Priority	17,408	7%	2	12,769	6%	4
Fire Hydrant Running Full	12,730	5%	4	12,525	6%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016
<b>DFTA</b>						
Housing Options - Senior - Low-Income	8,235	16%	1	8,732	17%	1
Lawyer Referral for Seniors	5,533	11%	2	5,739	11%	2
Health Insurance for Seniors - Medicare and HIICAP-SHIP Program	3,076	6%	5	3,400	7%	3
Housing Options - Senior - Frail, Disabled, or with Alzheimers or Dementia	3,106	6%	4	3,014	6%	4
Find a Senior Center	3,177	6%	3	2,950	6%	5
<b>DHS</b>						
Homelessness Prevention through HomeBase	21,858	27%	1	18,997	23%	1
Homeless Shelter Complaint - Shelter Client	10,514	13%	3	15,262	18%	2
Homeless Person Outreach Assistance	10,320	13%	4	14,384	17%	3
Homeless Shelter Intake for Single Adults	15,085	19%	2	14,142	17%	4
Homeless Shelter Intake for Families with Children	10,047	13%	5	9,255	11%	5
<b>DOB</b>						
Schedule a Plan Examiner Appointment	106,116	37%	1	109,663	40%	1
Illegal Conversion of Residential Space	22,701	8%	3	18,717	7%	2
Building Construction Without Permit	18,671	7%	4	18,194	7%	3
Elevator or Escalator Defective or Without Permit	14,429	5%	5	14,333	5%	4
Building Unstable - Priority	6,664	2%	6	5,751	2%	5
<b>DOC</b>						
Inmate Location and Information	23,937	36%	1	23,423	33%	1
Property Pickup for Former Rikers Island Inmates	23,090	35%	2	16,865	24%	2
Jail System Complaint	5,184	8%	3	15,927	23%	3
Inmate Visit Schedule	4,708	7%	4	4,385	6%	4
Department of Correction Facilities	943	1%	9	1,890	3%	5
<b>DOE</b>						
Public School Calendar	29,729	19%	1	33,976	24%	1
Find a School	15,907	10%	2	12,888	9%	2
Pre-Kindergarten - General Information	3,372	2%	12	7,763	5%	3
Department of Education Worker or Agency Complaint or Compliment	6,374	4%	5	5,908	4%	4
Find a School Zone	5,454	4%	6	4,666	3%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016
<b>DOF</b>						
Parking Ticket Lookup - Ticket or Plate Number Known	218,823	21%	1	196,449	20%	1
Find a Towed Vehicle - Plate Number Known	79,203	8%	3	92,279	10%	2
Property Tax Account Assistance and Bill Information	90,907	9%	2	88,375	9%	3
Find a Towed Vehicle - Plate Number Unknown - NYPD	33,252	3%	6	37,629	4%	4
Parking Ticket Payment Problem or Penalty Adjustment	47,118	4%	4	33,955	4%	5
<b>DOHMH</b>						
Birth Certificate from 1910 to Present	45,091	13%	1	46,079	12%	1
Rodent Complaint - Other Location	19,945	6%	2	21,281	6%	2
Status of a Birth Certificate Order	9,418	3%	5	13,966	4%	3
Animal - Injured or Sick - Stray Dog or Cat	9,805	3%	4	12,429	3%	4
LifeNet	10,939	3%	3	11,249	3%	5
<b>DOI</b>						
City Worker or Contractor Corruption or Misconduct	1,330	41%	2	1,566	44%	1
Contact or Locate a City Marshal	1,494	46%	1	1,518	43%	2
City Marshal Complaint	210	7%	3	254	7%	3
Fingerprinting - Center-Based Day Care or Pre-School	160	5%	4	163	5%	4
Become a City Marshal	19	1%	5	24	1%	5
<b>DOITT</b>						
Cable Complaint - Service	868	20%	3	1,283	29%	1
Cable Complaint - Billing	NA	NA	NA	843	19%	2
Verizon City-Wide Cable TV Franchise	607	14%	4	604	14%	3
Pay Phone Complaint - Street	511	12%	5	467	11%	4
Cable Phone and Internet Service Complaint	NA	NA	NA	335	8%	5
<b>DOP</b>						
Adult Probation Supervision - Brooklyn	244	27%	1	229	27%	1
Adult Probation Supervision - Manhattan	202	22%	2	197	23%	2
Adult Probation Supervision - Bronx	142	16%	4	164	19%	3
Adult Probation Supervision - Queens	171	19%	3	114	13%	4
Probation Warrant Enforcement	35	4%	6	46	5%	5
<b>DORIS</b>						
Death Certificate Before 1949	930	26%	1	850	26%	1
Birth Certificate Before 1910	602	17%	2	614	19%	2
Marriage Record Before 1930	573	16%	3	543	17%	3
Status of Request for Death Certificate from Before 1949	399	11%	4	298	9%	4
Genealogy Research	253	7%	5	220	7%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016
<b>DOT</b>						
Streetlight Condition	36,823	10%	2	37,031	11%	1
Alternate Side Parking or Street Cleaning Information	51,431	14%	1	35,590	11%	2
Muni-Meter Defective or Damaged	35,649	10%	3	34,741	11%	3
Pothole on Street	30,646	8%	4	19,253	6%	4
Traffic or Pedestrian Signal Condition	28,518	8%	5	18,953	6%	5
<b>DPR</b>						
Removal of Large Branch or Entire Tree - City Tree or Property	16,936	12%	1	18,098	13%	1
Wood Disposal, Chipping, and Pickup - Brooklyn and Queens	14,346	10%	2	13,011	9%	2
Find a Park	10,899	8%	3	10,298	7%	3
Trees and Sidewalk Repair for 1, 2 and 3 Family Residential Property	8,402	6%	5	9,319	7%	4
Park Maintenance Complaint	7,592	5%	6	9,110	6%	5
<b>DSNY</b>						
Bulk Item Disposal Information	57,158	11%	1	76,263	13%	1
Recycling and Trash Collection Schedules	52,412	10%	2	53,614	9%	2
CFC and Freon Removal - Appointment	29,783	6%	4	51,811	9%	3
Missed Garbage Collection	44,697	8%	3	46,638	8%	4
Electronic Disposal Information	5,281	1%	23	41,043	7%	5
<b>DYCD</b>						
Summer Jobs for Youth - General	2,546	17%	1	2,352	15%	1
Literacy and GED or TASC Instruction for Non-English Speakers	1,618	11%	3	1,853	12%	2
Immigration Assistance from Community-Based Organizations	1,526	10%	4	1,711	11%	3
Literacy and GED or TASC Instruction for Adults	1,651	11%	2	1,585	10%	4
Summer Camp - Department of Youth and Community Development	1,154	7%	5	1,400	9%	5
<b>FDNY</b>						
Fire Hazard Complaint	6,086	17%	1	5,829	15%	1
Ambulance Patient Locator	4,001	11%	2	4,320	11%	2
Smoke Alarm Giveaway	NA	NA	NA	3,977	11%	3
Locate a Firehouse - Brooklyn	2,339	7%	3	2,079	6%	4
Fire or Ambulance Report	1,609	5%	7	1,713	5%	5
<b>HHC</b>						
Find a Public Hospital	24,371	68%	1	22,124	66%	1
Adult Immunization Clinic	2,325	7%	2	1,483	4%	2
Health Department Low to No-Cost Confidential Clinics	362	1%	11	1,406	4%	3
Inmate Health and Mental Health Complaints and Concerns	NA	NA	NA	1,252	4%	4
MetroPlus Health Plan	1,172	3%	3	1,061	3%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016
<b>HPD</b>						
Apartment Maintenance Complaint	129,805	24%	1	116,878	25%	1
Heat or Hot Water Complaint in Entire Residential Building	111,591	21%	2	92,766	20%	2
Heat or Hot Water Complaint in Apartment	82,991	15%	3	66,446	14%	3
Residential Public Area Maintenance Complaint	31,458	6%	4	27,434	6%	4
Residential Building-Wide Maintenance Complaint	16,078	3%	7	15,495	3%	5
<b>HRA</b>						
IDNYC - Make an Appointment	63,324	15%	1	119,557	25%	1
Documents Required to Apply for IDNYC	44,997	11%	2	59,561	12%	2
IDNYC Complaints, Status, and Inquiries	11,865	3%	10	35,295	7%	3
Food Stamp Assistance	35,082	9%	3	34,611	7%	4
IDNYC - Change or Look Up Appointment	10,458	3%	11	19,670	4%	5
<b>LAW</b>						
Laws of the City of New York	1,196	100%	1	1,276	100%	1
<b>LPC</b>						
Landmark Building Alteration Permit	226	41%	2	246	47%	1
Landmark and Historic District Information	242	43%	1	213	40%	2
Landmark Status Application	53	9%	3	36	7%	3
Landmark Building Painting Complaint	21	4%	4	21	4%	4
Landmark Restoration Grant Application	16	3%	5	12	2%	5
<b>NYCEM</b>						
Know Your Zone - Hurricane Evacuation Lookup	498	14%	1	1,201	23%	1
Cooling Center Locations	133	4%	8	1,114	21%	2
Snow or Ice on Roadway - Plow NYC Tracker	456	13%	3	926	18%	3
Ready New York Guide	466	13%	2	428	8%	4
Notify NYC - Telephone Registration	180	5%	7	262	5%	5
<b>NYCHA</b>						
Public Housing Maintenance	17,846	26%	1	18,972	27%	1
Heat Complaint in NYCHA Building	15,323	22%	2	14,594	21%	2
Public Housing Application Information and Assistance	5,516	8%	3	5,275	7%	3
Water Complaint - NYCHA	4,292	6%	5	4,635	7%	4
NYCHA Borough Management Office - Manhattan	NA	NA	NA	4,630	7%	5
<b>NYPD</b>						
Noise from Neighbor	119,561	14%	1	117,965	13%	1
Vehicle Blocking Driveway Complaint	86,247	10%	2	98,404	11%	2
Find a Police Precinct or PSA by Location	79,791	9%	3	78,038	9%	3
Illegal Parking Complaint	58,931	7%	4	70,109	8%	4
Dangerous Location or Situation	47,207	6%	6	50,115	6%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2015	% of Inquiries in 2015	Rank in # of Calls in 2015	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016
<b>NYPL</b>						
Find a Library - Bronx, Manhattan, Staten Island	2,779	89%	1	3,162	89%	1
General Information - New York Public Library	192	6%	2	194	5%	2
Library Complaint - Bronx - Manhattan - Staten Island	134	4%	3	160	5%	3
Find a Library - Brooklyn	12	0%	4	12	0%	4
Find a Library - Queens	4	0%	5	8	0%	5
<b>OATH</b>						
ECB Hearing Summons - Information	10,743	43%	1	10,897	48%	1
ECB Hearing Summons - Request Status or Copy	3,350	13%	2	2,441	11%	2
ECB Hearing Summons - Online Ticket Finder	2,172	9%	4	1,960	9%	3
ECB Hearing Summons - DOB Issued	2,272	9%	3	1,718	8%	4
ECB Borough Office Locations	1,325	5%	5	1,272	6%	5
<b>OCME</b>						
Death Inquiries	1,043	60%	1	987	57%	1
Proof of Death	342	20%	2	330	19%	2
Autopsy Report	207	12%	3	266	15%	3
Cremation Inquiries	80	5%	4	84	5%	4
Reflection Room at the World Trade Center Memorial	67	4%	5	40	2%	5
<b>QPL</b>						
Find a Library - Queens	1,120	76%	1	1,124	72%	1
Elementary School Student After School Program - Drop-In	135	9%	2	122	8%	2
Library Complaint - Queens	71	5%	4	102	7%	3
Free Mobile Hotspot Lending	45	3%	5	101	6%	4
General Information - Queens Public Library	84	6%	3	79	5%	5
<b>SBS</b>						
Help Starting a Small Business	3,272	27%	1	3,075	29%	1
Find a Workforce1 Career Center	2,614	22%	2	2,361	22%	2
Job Seeker Assistance - Employment Programs	1,272	11%	3	1,167	11%	3
NYC Business Express Website - General Information	748	6%	4	543	5%	4
Get a Professional License	496	4%	7	542	5%	5
<b>SCA</b>						
School Construction Complaint	884	90%	1	593	86%	1
School Construction Information	94	10%	2	95	14%	2
<b>TLC</b>						
Lost Property in a Taxi - Medallion Number Known	19,414	21%	2	20,948	21%	1
Lost Property in a Taxi - Medallion Number Unknown	17,869	20%	1	17,405	18%	2
Lost Property in a Taxi - Medallion Number Not Found by 311	6,003	7%	4	7,657	8%	3
Taxi Inquiry or Complaint from Taxi Driver or Taxi Licensee	4,390	5%	5	5,328	5%	4
Taxi Complaint - Pick-Up Refused	3,279	4%	6	4,429	5%	5



# CUSTOMER SERVICE

## Requests for Interpretation

Performance Statistics Agency	Actual					Target	
	FY12	FY13	FY14	FY15	FY16	FY16	FY17
311	425,157	421,839	392,759	531,194	556,576	*	*
ACS	65,025	66,577	63,351	79,347	87,775	*	*
BIC	218	109	56	26	93	*	*
CCHR	1,425	1,515	1,097	1,126	1,671	*	*
CCRB	843	525	613	591	695	*	*
DCA	2,022	1,611	2,536	3,377	3,861	*	*
DCP	1	4	1	2	6	*	*
DEP	7,497	11,023	13,870	12,976	13,685	*	*
DFTA	547	485	523	428	892	*	*
DHS	3,230	4,087	4,195	5,787	6,054	*	*
DOB	61	36	17	66	68	*	*
DOE	9,489	20,265	32,267	49,922	54,626	*	*
DOF	3,274	3,254	4,353	4,466	5,453	*	*
DOHMH	10,278	10,664	11,102	12,475	14,986	*	*
DOI	37	38	17	24	26	*	*
DOP	18,764	16,505	16,520	15,859	9,425	*	*
DOT	735	655	798	1,261	1,415	*	*
DPR	57	45	60	81	122	*	*
DSNY	5	0	8	17	16	*	*
DYCD	1,415	1,708	1,515	1,986	2,380	*	*
FDNY	2,563	2,891	3,721	4,501	5,484	*	*
HPD	2,312	1,611	1,053	1,526	1,202	*	*
HRA	732,605	1,016,101	1,116,886	909,712	989,229	*	*
LAW	763	705	860	762	1,002	*	*
NYCHA	134,069	150,619	154,339	187,871	196,996	*	*
NYPD	258,018	264,803	263,035	273,575	238,382	*	*
OATH	7,423	8,734	9,240	9,419	10,185	*	*
OCME	202	164	188	304	664	*	*
SBS	NA	NA	NA	2,351	7,281	*	*
TLC	6,163	7,990	5,721	5,336	6,880	*	*

# ANNUAL PAID ABSENCE RATES

WORKFORCE OR AGENCY	FY 2016 TOTAL SICK LEAVE	FY 2016 LODI/ WC	FY 2016 TOTAL ABSENCE	FY 2015 TOTAL ABSENCE	FY 2016 EQUIV. ABSENCE DAYS/YEAR
<b>UNIFORMED WORKFORCES</b>					
DOC (U)	5.25%	1.09%	6.33%	5.66%	15.8
FDNY (U)	2.35%	4.69%	7.04%	6.88%	17.5
NYPD (U)	1.84%	0.98%	2.82%	3.11%	7.0
DSNY (U)	4.44%	1.52%	5.96%	5.94%	14.8
<b>Uniformed Subtotal</b>	<b>2.73%</b>	<b>1.70%</b>	<b>4.42%</b>	<b>4.46%</b>	<b>11.0</b>
<b>LARGER CIVILIAN WORKFORCES</b>					
NYPD (C)	3.07%	0.15%	3.23%	3.21%	8.0
FDNY (C)	3.61%	1.52%	5.12%	5.67%	12.8
ACS	3.73%	0.67%	4.39%	4.30%	10.9
HRA	4.01%	0.17%	4.18%	4.15%	10.4
DHS	3.28%	0.51%	3.79%	3.70%	9.4
HPD	3.61%	0.15%	3.76%	4.03%	9.4
DOHMH	3.18%	0.09%	3.28%	3.67%	8.2
DEP	3.41%	0.35%	3.76%	3.95%	9.4
DSNY (C)	3.59%	0.34%	3.94%	3.88%	9.8
DOF	3.54%	0.20%	3.74%	4.34%	9.3
DOT	3.64%	0.62%	4.26%	4.62%	10.6
DPR	3.62%	0.39%	4.00%	4.08%	10.0
LAW	3.11%	0.03%	3.14%	3.15%	7.8
DCAS	3.25%	0.13%	3.38%	3.61%	8.4
DDC	3.36%	0.01%	3.37%	3.59%	8.4
DOC (C)	3.67%	0.26%	3.92%	3.88%	9.8
PROBATION	4.46%	0.26%	4.73%	4.16%	11.8
DOB	3.32%	0.08%	3.39%	3.71%	8.5
DOITT	3.01%	0.00%	3.01%	3.13%	7.5
<b>Subtotal</b>	<b>3.48%</b>	<b>0.35%</b>	<b>3.83%</b>	<b>3.93%</b>	<b>9.5</b>
<b>SMALLER CIVILIAN WORKFORCES</b>					
NYCEM	2.40%	0.09%	2.50%	2.49%	6.2
DCP	3.03%	0.22%	3.25%	3.33%	8.1
DOI	2.72%	0.01%	2.73%	3.35%	6.8
DFTA	3.48%	0.05%	3.53%	4.06%	8.8
CULTURAL	2.61%	0.00%	2.61%	2.37%	6.5
LANDMARKS	2.85%	0.02%	2.87%	3.38%	7.1
TLC	3.57%	0.67%	4.23%	4.15%	10.5
CCHR	2.86%	0.08%	2.94%	4.29%	7.3
DYCD	3.07%	0.04%	3.11%	3.14%	7.7
DSBS	3.01%	0.00%	3.01%	3.05%	7.5
DOR	3.54%	0.07%	3.61%	3.39%	9.0
CONSUMER	3.27%	0.04%	3.31%	3.01%	8.3
BIC	2.61%	0.01%	2.61%	3.06%	6.5
OATH	2.54%	0.01%	2.54%	2.62%	6.3
ELECTIONS	4.93%	0.01%	4.94%	4.17%	12.3
CCRB	2.46%	0.00%	2.46%	2.79%	6.1
<b>Subtotal</b>	<b>3.33%</b>	<b>0.12%</b>	<b>3.46%</b>	<b>3.50%</b>	<b>8.6</b>
<b>Uniformed</b>	<b>2.73%</b>	<b>1.70%</b>	<b>4.42%</b>	<b>4.46%</b>	<b>11.0</b>
<b>Civilian</b>	<b>3.47%</b>	<b>0.34%</b>	<b>3.81%</b>	<b>3.91%</b>	<b>9.5</b>
<b>TOTAL</b>	<b>3.14%</b>	<b>0.95%</b>	<b>4.09%</b>	<b>4.16%</b>	<b>10.2</b>
<b>CITYWIDE</b>	<b>3.14%</b>	<b>0.18%</b>	<b>3.32%</b>	<b>3.39%</b>	<b>8.3</b>

Note: The **Total Absence Rate** is calculated by dividing the sum of paid sick leave for all employees, Line-of-Duty Injury absence for uniformed employees, and paid Workers' Compensation absence for civilian employees, by paid scheduled hours for all employees. The **Citywide Absence Rate** is calculated by dividing paid sick leave for all employees plus paid Workers' Compensation absence for civilian employees by paid scheduled hours for all employees.

# VEHICLE FLEETS AND MAINTENANCE

New York City operates the largest municipal fleet in the United States, with over 29,000 units. Citywide, fleet operations are led by DCAS Fleet through the Deputy Commissioner for Fleet Management, who serves as Citywide Chief Fleet Officer, consistent with Executive Order 161. The Chief Fleet Officer works with the more than 50 City agencies that operate fleet units, especially the 12 major fleet agencies of NYPD, FDNY, DOC, DSNY, DPR, DOT, DEP, DOE, DOHMH, NYCEM, TLC and DCAS, known as the Fleet Federation.

DCAS Fleet leads initiatives in safety, sustainability, transparency, and emergency management, while also providing direct services in areas including repair, collisions management, subrogation, fuel, auction and parts. DCAS manages the City's central fleet management systems and FleetStat reporting.

As part of Vision Zero, New York City's fleet operations are undertaking a series of initiatives to improve safety and reporting relating to vehicle collisions. These initiatives currently include:

- 1) Training all authorized City fleet drivers in defensive driving. DCAS Fleet is leading this initiative for all staff except uniformed drivers at NYPD and FDNY, who receive separate driver training for their emergency response vehicles.
- 2) Assessing the safety outfitting of City vehicles and developing a Safe Fleet Transition Plan. As part of this initiative, the City has a policy to install side-guards on all fleet units. The City is also working with private fleets to assess and promote best industry practices. NYC Fleet recently barred the use of hands-free phone devices by City fleet operators.
- 3) Improving the tracking of vehicle collisions. DCAS Fleet is introducing two new indicators in the Vehicle Fleets and Maintenance tables of the Mayor's Management Report (MMR) for 2016: the citywide number of injuries and the number of fatalities resulting from collisions involving City fleet vehicles. The number of Preventable Collisions is reported in the MMR for the second year and is expanded to be included in the agency Fleet sections.
- 4) Installing tracking devices called CANceivers in all City fleet vehicles. The CANceivers provide data to be used to monitor City fleet driving habits and create a Safety Index to help improve safe driving of City vehicles. The CANceivers are also part of a new fuel management program.

The City is also implementing a series of sustainability initiatives as part of the OneNYC and NYC Clean Fleet plans, including efforts to expand electric and hybrid vehicles; install additional diesel particulate filters; increase the use of fossil fuel alternatives; and introduce anti-idling and other technologies. Fleet has committed to reduce greenhouse gas emissions by 50 percent by 2025. DCAS Fleet has also worked to increase the transparency of citywide fleet operations. The vehicle out-of-service report and CRASH collisions reporting are available now online, as is Fleet's regular newsletter. The roll-out of fleet systems to better track, monitor and share fleet assets, parts and fuel, and driving behaviors, will increase our understanding of fleet operations; allow for better management oversight; and facilitate further service improvements.

In addition to this report, the Local Law 75 Annual Report contains information on use-based fuel economy for non-emergency light and medium fleets. The Local Law 38 Annual Report, prepared by the Department of Environmental Protection, contains information on City purchases of light and medium duty vehicles, the fuel economy of light duty vehicles purchased by the City, and the fuel consumption and carbon dioxide emission of the City fleet of light and medium duty vehicles.

## Additional Resources

### Fleet newsletter:

<http://www.nyc.gov/html/dcas/html/employees/fleet.shtml>

### Use-based fuel economy report (Local Law 75):

[http://www.nyc.gov/html/dcas/downloads/pdf/fleet/LL75\\_2015\\_12\\_use\\_based\\_fuel\\_economy\\_report.pdf](http://www.nyc.gov/html/dcas/downloads/pdf/fleet/LL75_2015_12_use_based_fuel_economy_report.pdf)

### Air pollution from City vehicles report (Local Law 38)

<http://www.nyc.gov/html/dep/html/air/index.shtml>

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual	FY16 Annual Target	FY17 Annual Target
<b>CITYWIDE FLEET SIZE</b>	<b>27,844</b>	<b>29,374</b>	<b>27,700</b>	<b>29,500</b>
- Light Duty	11,734	12,605	11,600	12,600
- Medium Duty	4,757	4,825	4,900	4,900
- Heavy Duty	7,203	7,184	7,100	7,200
- Other Vehicles	4,150	4,760	4,100	4,800
Vehicle in-service rate (%)	90%	91%	90%	90%
Daily fleet in-service targets achieved (%)	93%	89%	90%	88%
Fleet garages/parts operations consolidated	7	0	0	1
Purchased vehicles compliant with Local Law 38 (%)	98%	98%	95%	95%
Alternative fuel vehicles	15,491	16,681	16,000	17,000
Alternative fuel vehicles in City fleet (%)	57%	59%	60%	62%
Vehicle fuel used (gallons)	29,212,219	28,865,173	29,000,000	28,500,000
- Biodiesel fuel used (gallons)	15,595,726	15,281,204	15,500,000	15,500,000
Electric chargers installed	48	55	40	100
Vehicles purchased	3,131	4,352	3,000	3,000
Average age of fleet (months)	75	72	72	72
Collisions in City vehicles <sup>1</sup>	5,726	6,344	*	*
Preventable collisions in City vehicles <sup>2</sup>	2,873	2,815	*	*
Injuries involving collisions in City vehicles	668	616	*	*
Fatalities involving collisions in City vehicles	5	1	*	*
Revenue from recoverable affirmative claims	\$1,937,675	\$2,680,961	*	*
Employees trained in defensive driving	15,266	7,929	11,000	8,000
Fleet repair expenditures (\$000,000)	\$230.8	\$235.3	*	*
Fleet fuel expenditures (\$000,000)	\$68.7	\$46.0	*	*
Fleet acquisition expenditures (capital) (\$000,000)	\$206.8	\$215.3	\$200.0	\$220.0
Fleet acquisition expenditures (expense) (\$000,000)	\$69.0	\$109.4	\$60.0	\$70.0
Automotive repair personnel	1,316	1,356	1,320	1,350
Fleet support personnel	364	384	360	380

<sup>1</sup>Collisions in City vehicles do not include NYPD collisions.

<sup>2</sup>Preventable collisions - A collision in which the driver did not take all reasonable avoidance actions.

\*Indicator is not subject to targeting in the MMR.

"NA" means Not Available in this report.

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
The following is a detailed fleet breakdown for agencies with the largest city-managed fleets:		
<b>DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES</b>		
Total Vehicles	<b>2,292</b>	<b>2,458</b>
- Light Duty	1,784	1,934
- Medium Duty	293	301
- Heavy Duty	75	80
- Other Vehicles	140	143
Vehicle in-service rate (%)	98%	98%
Vehicles purchased	250	505
Average age of fleet (months)	79	75
Collisions in City vehicles	449	400
Preventable collisions in City vehicles	215	135
Revenue from recoverable affirmative claims	\$329,580	\$293,618
Employees trained in defensive driving	1,704	1,644
Agency alternative fuel vehicles	1,391	1,605
Agency fleet using alternative fuels (%)	66%	74%
Vehicle fuel used (gallons)	831,117	782,062
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$20.6	\$26.1
Fleet fuel expenditures (\$000,000)	\$2.1	\$1.5
Fleet acquisition expenditures (capital) (\$000,000)	\$4.2	\$4.7
Fleet acquisition expenditures (expense) (\$000,000)	\$5.2	\$11.9
Automotive repair personnel	0	0
Fleet support personnel	33	34

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DCAS		
o Light Duty Vehicle (LDV) Purchases	158	367
- LDV Purchases - Zero Emission Vehicles (ZEV)	25	90
- Ford Transit Connect EV	0	0
- Nissan Leaf	25	90
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	107	215
- Ford Fusion Hybrid	0	na
- Toyota Camry Hybrid	3	47
- Toyota Prius	104	168
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	12	0
- Ford Fusion Energi Plug-in Hybrid	12	na
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	9	35
- Toyota Avalon Hybrid	0	1
- Toyota Highlander Hybrid	9	23
- Toyota Rav4 Hybrid	0	11
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	5	27
- Chevrolet Tahoe Trax	0	2
- Dodge Grand Caravan	1	12
- Ford E-150	0	0
- Ford F-150	0	1
- Ford Escape	0	0
- Ford Explorer	1	0
- Ford Taurus	1	0
- Ford Transit 150	0	12
- GMC Yukon	2	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	19	6
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	10	0
- Chevrolet Express CNG	10	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	9	6
- Chevrolet Express	6	3
- Ford E-250	0	0
- Ford E-350	0	0
- Ford F-250	0	3
- Ford Transit Van	3	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>DEPARTMENT OF ENVIRONMENTAL PROTECTION</b>		
Total Vehicles	1,999	2,176
- Light Duty	704	834
- Medium Duty	489	471
- Heavy Duty	403	435
- Other Vehicles	403	436
Vehicle in-service rate (%)	91%	92%
Vehicles purchased	292	218
Average age of fleet (months)	82	73
Collisions in City vehicles	337	380
Preventable collisions in City vehicles	182	207
Revenue from recoverable affirmative claims	\$16,275	\$12,561
Employees trained in defensive driving	1,986	884
Agency alternative fuel vehicles	525	1,269
Agency fleet using alternative fuels (%)	28%	62%
Vehicle fuel used (gallons)	969,046	989,708
- Biodiesel fuel used (gallons)	375,697	386,410
Fleet repair expenditures (\$000,000)	\$2.4	\$2.8
Fleet fuel expenditures (\$000,000)	\$2.3	\$1.7
Fleet acquisition expenditures (capital) (\$000,000)	\$1.0	\$0.6
Fleet acquisition expenditures (expense) (\$000,000)	\$6.6	\$6.0
Automotive repair personnel	9	11
Fleet support personnel	10	11

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DEP		
o Light Duty Vehicle (LDV) Purchases	148	82
- LDV Purchases - Zero Emission Vehicles (ZEV)	15	0
- Nissan Leaf	15	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	66	40
- Toyota Prius	66	40
- Ford Fusion Hybrid	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	15
- Toyota Rav4 Hybrid	0	15
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	67	27
- Ford Escape	67	0
- Ford F-150	0	26
- Ford Transit Connect	0	0
- Ford Transit 150	0	1
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	62
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	62
- Ford E-350	0	0
- Ford F-250	0	62
- MDV Purchases - Low Emission Vehicles (LEV)	0	0



# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>DEPARTMENT OF HEALTH AND MENTAL HYGIENE</b>		
Total Vehicles	<b>274</b>	<b>298</b>
- Light Duty	198	205
- Medium Duty	68	85
- Heavy Duty	6	6
- Other Vehicles	2	2
Vehicle in-service rate (%)	97%	98%
Vehicles purchased	13	19
Average age of fleet (months)	93	97
Collisions in City vehicles	29	23
Preventable collisions in City vehicles	12	16
Revenue from recoverable affirmative claims	\$9,931	\$10,815
Employees trained in defensive driving	227	248
Agency alternative fuel vehicles	199	221
Agency fleet using alternative fuels (%)	72%	74%
Vehicle fuel used (gallons)	89,992	73,786
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$1.7	\$1.9
Fleet fuel expenditures (\$000,000)	\$0.2	\$0.1
Fleet acquisition expenditures (capital) (\$000,000)	\$0.2	\$8.2
Fleet acquisition expenditures (expense) (\$000,000)	\$0.2	\$0.5
Automotive repair personnel	0	0
Fleet support personnel	24	25

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOHMH		
o Light Duty Vehicle (LDV) Purchases	6	19
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	5	17
- Ford Fusion Energi Plug-in Hybrid	0	7
- Ford Fusion Hybrid	0	0
- Toyota Prius	5	10
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	1	2
- Toyota Highlander Hybrid	1	2
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	7	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	7	0
- Ford F-250	7	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>DEPARTMENT OF TRANSPORTATION</b>		
Total Vehicles	2,766	3,065
- Light Duty	703	864
- Medium Duty	462	476
- Heavy Duty	892	844
- Other Vehicles	709	881
Vehicle in-service rate (%)	91%	91%
Vehicles purchased	226	483
Average age of fleet (months)	111	110
Collisions in City vehicles	344	370
Preventable collisions in City vehicles	249	282
Revenue from recoverable affirmative claims	\$63,104	\$550,000
Employees trained in defensive driving	1,903	629
Agency alternative fuel vehicles	1,595	1,669
Agency fleet using alternative fuels (%)	63%	60%
Vehicle fuel used (gallons)	2,147,623	2,008,748
- Biodiesel fuel used (gallons)	840,762	865,740
Fleet repair expenditures (\$000,000)	\$21.4	\$22.1
Fleet fuel expenditures (\$000,000)	\$5.2	\$3.2
Fleet acquisition expenditures (capital) (\$000,000)	\$26.7	\$17.0
Fleet acquisition expenditures (expense) (\$000,000)	\$4.1	\$11.3
Automotive repair personnel	140	148
Fleet support personnel	19	23

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOT		
o Light Duty Vehicle (LDV) Purchases	73	218
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	10
- Nissan Leaf	0	10
- Ford Focus EV	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	55	154
- Ford Fusion Energi Plug-in Hybrid	0	30
- Ford Fusion Hybrid	0	0
- Toyota Prius	55	124
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	5	0
- Ford Fusion Energi Plug-in Hybrid	5	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	8	11
- Toyota Avalon Hybrid	3	0
- Toyota Highlander Hybrid	5	0
- Toyota Rav4 Hybrid	0	11
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	5	43
- Chevrolet Colorado	0	1
- Dodge Grand Caravan	0	9
- Ford Escape	5	0
- Ford E-150	0	0
- Ford F-150	0	33
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	12	24
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	12	24
- Ford F-250	0	0
- Chevrolet Express	12	9
- Dodge Ram 2500	0	15
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>DEPARTMENT OF SANITATION</b>		
Total Vehicles	5,857	6,060
- Light Duty	983	996
- Medium Duty	307	317
- Heavy Duty	4,011	3,826
- Other Vehicles	556	921
Vehicle in-service rate (%)	83%	84%
Vehicles purchased	758	679
Average age of fleet (months)	73	71
Collisions in City vehicles	2,616	2,625
Preventable collisions in City vehicles	1,144	1,201
Revenue from recoverable affirmative claims	\$216,239	\$69,303
Employees trained in defensive driving	7,546	1,227
Agency alternative fuel vehicles	5,417	5,438
Agency fleet using alternative fuels (%)	95%	93%
Vehicle fuel used (gallons)	10,949,872	10,596,933
- Biodiesel fuel used (gallons)	10,338,340	10,001,638
Fleet repair expenditures (\$000,000)	\$110.7	\$106.0
Fleet fuel expenditures (\$000,000)	\$25.7	\$16.3
Fleet acquisition expenditures (capital) (\$000,000)	\$133.9	\$123.7
Fleet acquisition expenditures (expense) (\$000,000)	\$7.1	\$4.0
Automotive repair personnel	672	672
Fleet support personnel	109	119

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DSNY		
o Light Duty Vehicle (LDV) Purchases	86	121
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- Nissan Leaf	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	24
- Ford Fusion Energi Plug-in Hybrid	0	24
- Ford Fusion Hybrid	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	11	0
- Ford Fusion Energi Plug-in Hybrid	11	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	1	37
- Toyota Highlander Hybrid	1	16
- Toyota Rav4 Hybrid	0	21
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	74	60
- Chevrolet Equinox	0	60
- Ford Escape	74	0
- Ford Explorer	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Ford E-350	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>DEPARTMENT OF PARKS AND RECREATION</b>		
Total Vehicles	<b>2,923</b>	<b>2,916</b>
- Light Duty	564	614
- Medium Duty	903	858
- Heavy Duty	360	347
- Other Vehicles	1,096	1,097
Vehicle in-service rate (%)	96%	95%
Vehicles purchased	153	144
Average age of fleet (months)	88	87
Collisions in City vehicles	540	576
Preventable collisions in City vehicles	249	230
Revenue from recoverable affirmative claims	\$29,944	\$81,974
Employees trained in defensive driving	803	1,976
Agency alternative fuel vehicles	1,692	1,702
Agency fleet using alternative fuels (%)	61%	63%
Vehicle fuel used (gallons)	1,578,351	1,462,556
- Biodiesel fuel used (gallons)	709,650	649,159
Fleet repair expenditures (\$000,000)	\$6.8	\$7.6
Fleet fuel expenditures (\$000,000)	\$3.7	\$2.3
Fleet acquisition expenditures (capital) (\$000,000)	\$6.6	\$4.5
Fleet acquisition expenditures (expense) (\$000,000)	\$1.7	\$3.0
Automotive repair personnel	27	27
Fleet support personnel	31	37

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DPR		
o Light Duty Vehicle (LDV) Purchases	39	43
- LDV Purchases - Zero Emission Vehicles (ZEV)	10	12
- Nissan Leaf	10	12
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- Chevrolet Volt	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	20	1
- Toyota Prius	20	1
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	1	0
- Ford Fusion Energi Plug-in Hybrid	1	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	7	11
- Chevrolet Volt	6	0
- Toyota Highlander Hybrid	1	0
- Toyota Rav4 Hybrid	0	11
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	1	19
- Dodge Ram 1500	0	2
- Ford Escape	0	0
- Ford E-150	0	0
- Ford F-150	0	15
- Ford Expedition	1	0
- Ford Transit 150	0	2
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	22
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- Chevrolet CNG	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	6
- Chevrolet Express	0	1
- Ford E-350	0	0
- Ford F-250	0	5
- MDV Purchases - Low Emission Vehicles (LEV)	0	16
- Chevrolet Silverado 2500	0	16



# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>POLICE DEPARTMENT</b>		
Total Vehicles	8,882	9,240
- Light Duty	6,117	6,378
- Medium Duty	1,324	1,338
- Heavy Duty	355	418
- Other Vehicles	1,086	1,106
Vehicle in-service rate (%)	93%	94%
Vehicles purchased	1,231	1,804
Average age of fleet (months)	55	52
Collisions in City vehicles <sup>1</sup>	3.2	3.9
Revenue from recoverable affirmative claims	\$1,155,665	\$1,591,850
Employees trained in defensive driving	N/A	382
Agency alternative fuel vehicles	2,897	2,846
Agency fleet using alternative fuels (%)	33%	31%
Vehicle fuel used (gallons)	8,019,096	8,162,730
- Biodiesel fuel used (gallons)	381,391	456,130
Fleet repair expenditures (\$000,000)	\$34.6	\$32.6
Fleet fuel expenditures (\$000,000)	\$17.9	\$12.7
Fleet acquisition expenditures (capital) (\$000,000)	\$10.9	\$7.4
Fleet acquisition expenditures (expense) (\$000,000)	\$40.3	\$64.3
Automotive repair personnel	274	288
Fleet support personnel	76	74

<sup>1</sup>NYPD Collisions figure represents Collisions per 100,000 miles.

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - NYPD		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>FIRE DEPARTMENT</b>		
Total Vehicles	2,097	2,289
- Light Duty	354	372
- Medium Duty	501	474
- Heavy Duty	130	206
- Other Vehicles	147	163
- Pumpers (Engines)	281	302
- Ladders	236	219
- Ambulances	421	527
- Rescue	27	26
Vehicle in-service rate (%)	81%	83%
Vehicles purchased	78	330
Average age of fleet (months)	84	81
Collisions in City vehicles	1,286	1,520
- Ambulance	806	1,056
- Apparatus	480	464
Preventable collisions in City vehicles	726	681
Revenue from recoverable affirmative claims	\$37,024	\$35,928
Employees trained in defensive driving	N/A	442
Agency alternative fuel vehicles	1,443	1,494
Agency fleet using alternative fuels (%)	66%	67%
Vehicle fuel used (gallons)	3,864,971	4,015,806
- Biodiesel fuel used (gallons)	2,644,606	2,616,663
Fleet repair expenditures (\$000,000)	\$29.7	\$32.5
Fleet fuel expenditures (\$000,000)	\$9.7	\$6.8
Fleet acquisition expenditures (capital) (\$000,000)	\$20.8	\$48.8
Fleet acquisition expenditures (expense) (\$000,000)	\$1.0	\$5.6
Automotive repair personnel	172	181
Fleet support personnel	59	58

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - FDNY		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>DEPARTMENT OF CORRECTION</b>		
Total Vehicles	453	549
- Light Duty	149	218
- Medium Duty	123	136
- Heavy Duty	170	184
- Other Vehicles	11	11
Vehicle in-service rate (%)	93%	91%
Vehicles purchased	110	135
Average age of fleet (months)	93	82
Collisions in City vehicles	103	107
Preventable collisions in City vehicles	65	47
Revenue from recoverable affirmative claims	\$13,840	\$8,604
Employees trained in defensive driving	199	423
Agency alternative fuel vehicles	239	299
Agency fleet using alternative fuels (%)	53%	54%
Vehicle fuel used (gallons)	565,277	594,490
- Biodiesel fuel used (gallons)	305,280	305,464
Fleet repair expenditures (\$000,000)	\$2.6	\$3.2
Fleet fuel expenditures (\$000,000)	\$1.3	\$0.9
Fleet acquisition expenditures (capital) (\$000,000)	\$2.1	\$0.5
Fleet acquisition expenditures (expense) (\$000,000)	\$2.4	\$2.3
Automotive repair personnel	22	29
Fleet support personnel	1	1

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOC		
o Light Duty Vehicle (LDV) Purchases	32	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	20	0
- Ford Fusion Hybrid	0	0
- Toyota Prius	20	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	12	0
- Toyota Highlander Hybrid	12	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	4	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	4	0
- Ford E-350	0	0
- Ford Transit Van	4	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
<b>DEPARTMENT OF EDUCATION</b>		
Total Vehicles	301	323
- Light Duty	178	190
- Medium Duty	101	109
- Heavy Duty	22	24
- Other Vehicles	0	0
Vehicle in-service rate (%)	98%	98%
Vehicles purchased	20	35
Average age of fleet (months)	71	72
Collisions in City vehicles	55	52
Preventable collisions in City vehicles	31	16
Revenue from recoverable affirmative claims	\$66,073	\$26,308
Employees trained in defensive driving	177	74
Agency alternative fuel vehicles	93	138
Agency fleet using alternative fuels (%)	30%	42%
Vehicle fuel used (gallons)	196,875	178,355
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$0.4	\$0.5
Fleet fuel expenditures (\$000,000)	\$0.5	\$0.3
Fleet acquisition expenditures (capital) (\$000,000)	\$0.4	\$0.0
Fleet acquisition expenditures (expense) (\$000,000)	\$0.4	\$0.9
Automotive repair personnel	0	0
Fleet support personnel	2	2

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY15 Annual Actual	FY16 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOE		
o Light Duty Vehicle (LDV) Purchases	6	34
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- Nissan Leaf	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- Chevrolet Volt	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	4	20
- Ford Fusion Energi Plug-in Hybrid	0	13
- Ford Fusion Hybrid	0	0
- Toyota Camry Hybrid	0	0
- Toyota Prius	4	7
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	1	9
- Toyota Highlander Hybrid	1	0
- Toyota Rav4 Hybrid	0	9
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	1	5
- Dodge Grand Caravan	0	2
- Ford Taurus	1	0
- Ford Transit 150	0	3
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	11	1
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	11	1
- Chevrolet Express	9	1
- Ford E-350	0	0
- Ford E-250	2	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0



# VEHICLE FLEETS AND MAINTENANCE

## DEFINITIONS

Alternative fuel vehicles in City fleet (%): The percentage of City vehicles that are using alternative fuel.

Alternative fuel vehicles: The total number of City vehicles that are using alternative fuel.

Automotive repair personnel: The number of City personnel assigned to repair and maintain City fleet for the year.

Average age of fleet (months): The average number of months from the date a vehicle is put in service to the end of the reporting period (i.e., the MMR/PMR reporting period).

City Managed Fleet: The total number of city funded and non-city funded vehicles in the city managed fleet.

Citywide fleet size: The total number of vehicles in the city managed fleet and the subtotals by vehicle size/type.

Collisions in City vehicles: The number of collisions in the year as reported by City agencies.

Daily fleet in-service targets achieved (%): The percentage of days the target for vehicle in-service rate was met.

Electric chargers installed: The number of chargers installed for the City hybrid-electric powered vehicles.

Employees trained in defensive driving: The number of City employees trained in defensive driving centrally.

Fatalities involving collisions in City vehicles: The number of fatalities to City employees and all other parties involved in collisions that included at least one City fleet vehicle.

Fleet acquisition expenditures (capital) (\$000,000): The amount of capital funds spent on City fleet during the year.

Fleet acquisition expenditures (expense) (\$000,000): The amount of expense funds spent on fuel for City fleet during the year.

Fleet fuel expenditures (\$000,000): The amount spent on fuel for City fleet during the year.

Fleet repair expenditures (\$000,000): The amount spent on repair and maintenance of City fleet during the year.

Fleet support personnel: The number of City personnel assigned to administer and support City fleet operations for the year.

Injuries involving collisions in City vehicles: The number of injuries to City employees and all other parties involved in collisions that included at least one City fleet vehicle.

Percentage of alternative fuel vehicles in City Fleet: The percentage of vehicles in the city managed fleet that is using alternative fuel. This calculation does not include vehicles in the "Other" subgroup.

Preventable collisions in City vehicles - A collision in which the driver, by his/her own admission or in the judgment of an Agency Accident Review Committee, did not take all reasonable avoidance actions, including attention to road conditions and improper actions of other drivers. "Preventability" is not limited to the violation of traffic laws and is distinguished from "chargeability" as determined by the law.

Purchased vehicles compliant with Local Law 38 (%): The percentage of light and medium-duty vehicles purchased for the City through DCAS during the period that are certified with the highest ratings defined by California Low-Emission Vehicle (LEV) II standards. The four highest ratings are zero emission vehicles (ZEV), transitional zero emission vehicles (TZEV), advanced technology partial zero emission vehicles (ATPZEV), and partial zero emission vehicles (PZEV). Pursuant to Local Law 38 of 2005, each light and medium-duty vehicle that the City purchases should have the best certified emission rating within its vehicle category while meeting the requirements for the City's intended use. According to the law, some exceptions apply based on cost and other limited exemptions, including for certain emergency vehicles.

Revenue from recoverable affirmative claims: The amount of money recovered following collisions in City vehicles.

Vehicle and Biodiesel fuel used (gallons): The volume of fuel used by City fleet in year (biodiesel is included in vehicle fuel).

Vehicle in-service rate (%): The percentage of fleet in full service.

Vehicles purchased: The number of City fleet vehicles acquired.

# VEHICLE FLEETS AND MAINTENANCE

## LIST OF AGENCIES IN THE CITYWIDE FLEET

Department of Citywide Administrative Services\*  
Department of Environmental Protection  
Department of Correction  
Department of Parks and Recreation  
Department of Health and Mental Hygiene

New York City Fire Department  
New York City Police Department  
Department of Transportation  
Department of Sanitation  
Department of Education

\*"Department of Citywide Administrative Services" vehicles include those used by the following agencies:

Administration of Children's Services  
Board of Elections  
Bronx Borough President  
Brooklyn Borough President  
Business Integrity Commission  
Campaign Finance Board  
City Commission on Human Rights  
City Council  
Civilian Complaint Review Board  
Department for the Aging  
Department of Buildings  
Department of City Planning  
Department of Citywide Administrative Services  
Department of Consumer Affairs  
Department of Cultural Affairs  
Department of Design and Construction  
Department of Finance  
Department of Homeless Services  
Department of Housing Preservation and Development  
Department of Information Technology and Telecommunications  
Department of Investigation  
Department of Probation  
Department of Records and Information Services  
Department of Small Business Services

Department of Youth and Community Development  
Financial Information Services Agency  
GrowNY (formerly known as "Council on the Environment")  
Human Resources Administration  
Landmarks Preservation Commission  
Law Department  
Manhattan Borough President  
Mayor's Office  
New York City Emergency Management  
NYC Economic Development Corporation  
Office of Administrative Trials and Hearings  
Office of Chief Medical Examiner  
Office of Labor Relations  
Office of Management and Budget  
Office of Payroll Administration  
Office of the City Clerk  
Office of the Comptroller  
Office of the Public Advocate  
Queens Borough President  
Sheriff's Office  
Sports Commission  
Staten Island Borough President  
Tax Commission  
Taxi and Limousine Commission

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Section 12c(5) of the Charter requires that the Mayor's Management Report include for each agency a summary of the number and dollar value of the contracts entered into during the previous fiscal year (e.g., Fiscal 2016), categorized by the method of procurement used. This information is maintained by the Mayor's Office of Contract Services (MOCS) and presented in the tables below.

To find additional information on agency procurement in MOCS' "Annual Procurement Indicators Report" upon its release in September 2016, and other information on City contracting and procurement, please visit: <http://www1.nyc.gov/site/mocs/resources/publications.page>.

Assignment								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$1,248,885	0	\$0	1	\$40,395	4	\$24,404,287
DCAS	2	\$1,222,645	0	\$0	2	\$4,965,560	11	\$108,518,029
DDC	2	\$2,160,263	0	\$0	0	\$0	0	\$0
DFTA	1	\$327,200	0	\$0	3	\$2,746,626	0	\$0
DHS	0	\$0	0	\$0	0	\$0	1	\$972,398
DOHMH	1	\$15,999,494	0	\$0	1	\$282,118	2	\$1,259,994
DOITT	1	\$35,000,000	0	\$0	0	\$0	0	\$0
DPR	1	\$1,476,000	0	\$0	0	\$0	0	\$0
DSNY	0	\$0	0	\$0	0	\$0	2	\$2,654,471
DYCD	19	\$7,731,365	1	\$260,000	11	\$2,488,544	15	\$2,199,031
FDNY	0	\$0	0	\$0	1	\$287,233	0	\$0
HPD	0	\$0	0	\$0	0	\$0	1	\$11,746
HRA	0	\$0	0	\$0	0	\$0	2	\$24,097,990
Law	3	\$71,551	2	\$278,134	0	\$0	3	\$392,218
MOCJ	0	\$0	1	\$299,278	0	\$0	0	\$0
SBS	0	\$0	0	\$0	0	\$0	2	\$2,087,542
<b>Total</b>	<b>31</b>	<b>65,237,403</b>	<b>4</b>	<b>\$837,412</b>	<b>19</b>	<b>\$10,810,475</b>	<b>43</b>	<b>\$166,597,705</b>

Buy-Against								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	7	\$5,471,053	8	\$3,500,916	5	\$3,239,639	4	\$8,295,432
DOITT	0	\$0	0	\$0	1	\$5,167,300	0	\$0
DSNY	0	\$0	0	\$0	0	\$0	1	\$400,000
HRA	1	\$1,363,675	0	\$0	0	\$0	0	\$0
SBS	0	\$0	0	\$0	1	\$8,320	0	\$0
<b>Total</b>	<b>8</b>	<b>\$6,834,728</b>	<b>8</b>	<b>\$3,500,916</b>	<b>7</b>	<b>\$8,415,259</b>	<b>5</b>	<b>\$8,695,432</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Amendment								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	561	\$197,320,943	190	\$67,598,315	70	\$218,951,327	161	\$205,329,655
BIC	2	\$4,068	2	(\$5,109)	6	(\$115,685)	1	\$2,000
CCHR	5	\$49,580	0	\$0	0	\$0	2	(\$4,478)
CCRB	1	\$32,406	5	\$14,501	14	\$64,324	10	\$42,576
DCA	4	\$95,103	10	\$502,745	27	\$16,757,409	11	\$580,087
DCAS	69	\$6,270,750	70	\$62,458,417	75	(\$39,851,105)	48	\$413,907,904
DCLA	1	\$195	6	\$113,637	0	\$0	5	(\$12,418)
DCP	0	\$0	1	\$1,071,000	0	\$0	0	\$0
DDC	37	\$22,328,675	48	\$10,509,889	50	\$12,492,331	47	\$10,490,328
DEP	52	\$20,039,127	84	\$73,999,434	109	\$20,136,732	92	(\$16,476,180)
DFTA	932	\$45,970,515	781	\$37,531,681	725	\$26,189,133	707	\$22,629,593
DHS	107	\$55,196,103	76	\$50,735,080	77	\$16,801,396	66	\$32,414,145
DOB	2	\$48,939	10	\$1,339,895	9	\$81,878	12	\$1,021,757
DOC	46	\$11,141,978	9	\$26,924,070	21	\$41,298,316	20	\$17,655,862
DOF	11	\$528,266	20	\$5,296,565	24	\$7,207,206	14	\$11,778,647
DOHMH	99	(\$4,004,761)	156	\$22,450,522	229	\$24,634,870	142	\$10,808,042
DOI	2	\$213,336	0	\$0	7	(\$248,230)	1	\$27,150
DOITT	47	\$246,340,273	48	(\$47,316,844)	54	\$170,999,412	30	\$37,741,252
DOP	26	\$303,862	11	\$208,732	5	\$104,311	12	\$235,713
DOT	50	\$34,933,345	26	\$75,014,719	26	\$31,984,910	18	(\$18,464,559)
DPR	36	\$1,048,435	43	\$9,717,780	100	\$59,037,278	23	\$69,247,841
DSNY	15	\$6,597,325	24	(\$19,805,026)	51	\$4,135,248	40	\$4,064,371
DYCD	1,763	(\$531,986)	1,039	\$70,440,799	882	\$34,897,280	263	\$3,339,683
FDNY	35	\$16,369,090	24	\$6,474,139	24	\$1,669,374	44	\$5,916,914
HPD	8	(\$2,783,142)	13	\$2,264,877	73	\$8,880,259	12	\$916,655
HRA	176	\$34,694,636	35	(\$68,099,972)	46	\$8,732,336	49	(\$19,703,960)
Law	36	\$6,455,817	29	\$7,130,385	38	\$8,370,554	46	\$11,530,644
LPC	0	\$0	0	\$0	0	\$0	1	\$965
MOCJ	13	\$3,176,523	21	\$8,449,691	16	\$28,871,650	18	\$4,834,773
NYPD	23	\$33,789,958	30	\$27,019,718	23	\$6,753,314	51	\$26,047,639
OATH	11	\$792,745	10	\$240,159	5	(\$32,894)	1	\$100
NYCEM	1	\$120	2	\$250,025	1	\$997	7	\$7,305,633
SBS	231	\$225,078,418	31	\$1,055,370	17	\$37,125,921	34	\$308,985,818
TLC	3	\$1,007,375	2	\$183,831	4	\$411,015	0	\$0
<b>Total</b>	<b>4,405</b>	<b>\$962,508,020</b>	<b>2,856</b>	<b>\$433,769,023</b>	<b>2,808</b>	<b>\$746,340,865</b>	<b>1,988</b>	<b>\$1,152,194,153</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Amendment Extension								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	23	\$8,103,817	12	\$4,437,678	75	\$19,089,007	5	\$484,899,249
BIC	0	\$0	0	\$0	9	\$1,426,555	0	\$0
DCA	1	\$60,360	1	\$60,360	20	\$6,891,190	1	\$120,720
DCAS	5	\$206,017	6	\$688,952	10	\$496,740	6	\$26,002,000
DCLA	0	\$0	2	\$39,511	2	\$18,735	2	\$4,600
DCP	5	\$3,743,945	0	\$0	0	\$0	0	\$0
DDC	3	\$1,190,662	0	\$0	6	\$352,493	5	\$1,257,234
DEP	19	\$2,921,368	10	\$6,702,133	25	\$2,894,372	10	\$7,357,254
DFTA	17	\$4,412,786	29	\$35,384,550	7	\$846,694	44	\$20,679,861
DHS	26	\$74,243,811	17	\$26,628,913	28	\$73,682,058	29	\$84,396,728
DOB	5	\$5,644,920	23	\$7,334,717	10	\$1,499,810	2	\$141,174
DOC	3	\$1,077,123	13	\$10,188,083	19	\$4,993,096	2	\$3,606,173
DOF	17	\$12,366,352	18	\$4,177,903	16	\$2,832,599	4	\$13,801,500
DOHMH	56	\$13,172,537	44	\$28,524,328	93	\$20,987,481	20	\$6,384,395
DOI	0	\$0	0	\$0	5	\$2,554,695	4	\$4,075,000
DOITT	82	\$50,662,063	103	\$65,327,678	296	\$153,280,293	8	\$20,578,467
DOP	1	\$29,000	0	\$0	2	\$33,750	0	\$0
DOT	21	\$7,898,310	2	\$1,889,950	14	\$280,720	0	\$0
DPR	4	\$593,188	1	\$360,000	8	\$330,663	0	\$0
DSNY	72	\$8,845,927	51	\$5,779,346	47	\$6,209,594	3	\$671,394
DYCD	85	\$39,606,959	61	\$13,299,671	95	\$38,883,280	35	\$2,943,222
FDNY	7	\$2,143,402	22	\$9,526,093	25	\$2,783,534	9	\$2,384,430
HPD	17	\$1,071,817	30	\$3,159,077	48	\$1,913,337	23	\$1,080,508
HRA	21	\$15,011,799	15	\$5,279,456	31	\$21,782,294	12	\$8,446,941
Law	4	\$2,913,000	9	\$3,798,775	13	\$2,644,260	8	\$2,498,290
MOCJ	3	\$178,406	5	\$13,390,902	19	\$30,092,863	3	\$1,200,000
NYPD	10	\$1,905,717	10	\$2,686,111	12	\$7,656,017	5	\$966,092
OATH	13	\$1,695,709	2	\$113,879	9	\$779,238	0	\$0
NYCEM	1	\$30,554	0	\$0	2	\$0	1	\$338,968
SBS	17	\$11,023,453	14	\$4,711,580	8	\$1,034,116	1	\$2,858
TLC	2	\$723,960	0	\$0	1	\$824,159	0	\$0
<b>Total</b>	<b>540</b>	<b>271,476,962</b>	<b>500</b>	<b>\$253,489,647</b>	<b>955</b>	<b>\$407,093,645</b>	<b>242</b>	<b>\$693,837,058</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Competitive Sealed Bid								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$321,336	1	\$3,468,416	10	\$25,897,474	7	\$2,810,286
DCA	0	\$0	0	\$0	1	\$69,094	0	\$0
DCAS	208	\$674,315,488	262	\$800,138,987	210	\$809,710,016	174	\$302,481,779
DDC	126	\$1,052,406,852	101	\$778,442,528	90	\$838,208,397	88	\$1,004,605,495
DEP	63	\$598,210,628	82	\$1,269,079,348	73	\$726,692,907	46	\$281,345,041
DHS	0	\$0	11	\$34,736,022	9	\$11,010,424	9	\$15,676,671
DOB	2	\$23,575,600	0	\$0	0	\$0	0	\$0
DOC	7	\$25,127,193	8	\$12,077,461	2	\$3,411,915	4	\$22,018,318
DOF	3	\$17,994,739	1	\$361,954	2	\$4,337,778	1	\$58,836
DOHMH	1	\$4,763,118	1	\$76,805	9	\$11,154,584	2	\$341,580
DOITT	0	\$0	2	\$303,540	3	\$78,949,799	2	\$679,349
DOT	42	\$430,710,405	39	\$636,640,818	26	\$248,767,135	21	\$236,138,180
DPR	111	\$210,005,305	95	\$201,996,282	87	\$111,594,423	93	\$122,340,877
DSNY	24	\$560,044,273	33	\$1,038,298,968	14	\$63,949,793	30	\$170,615,404
FDNY	11	\$27,954,896	12	\$63,255,754	7	\$31,302,390	8	\$45,907,097
HPD	5	\$929,394	11	\$16,533,542	26	\$9,112,468	18	\$8,791,294
HRA	6	\$24,851,742	5	\$5,824,065	9	\$6,575,678	6	\$7,997,106
Law	0	\$0	1	\$799,044	1	\$598,500	0	\$0
NYPD	16	\$92,232,519	9	\$5,867,861	10	\$7,798,913	14	\$10,111,874
SBS	0	\$0	0	\$0	1	\$159,850	0	\$0
<b>Total</b>	<b>626</b>	<b>\$3,743,443,487</b>	<b>674</b>	<b>\$4,867,901,397</b>	<b>590</b>	<b>\$2,989,301,537</b>	<b>523</b>	<b>\$2,231,919,188</b>

Demonstration Project								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	2	\$1,063,880	3	\$228,475	9	\$662,960	0	\$0
DFTA	0	\$0	0	\$0	0	\$0	1	\$85,000
DHS	0	\$0	0	\$0	1	\$447,332	0	\$0
DOHMH	3	\$9,975,906	2	\$5,600,223	0	\$0	0	\$0
DOITT	2	\$2,633,267	0	\$0	0	\$0	0	\$0
HRA	0	\$0	0	\$0	1	\$1,200,000	0	\$0
MOCJ	1	\$1,048,748	1	\$521,400	0	\$0	0	\$0
NYPD	0	\$0	1	\$1,500,000	0	\$0	0	\$0
<b>Total</b>	<b>8</b>	<b>\$14,721,801</b>	<b>7</b>	<b>\$7,850,098</b>	<b>11</b>	<b>\$2,310,292</b>	<b>1</b>	<b>\$85,000</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Construction Change Order								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	173	\$9,844,566	212	\$8,842,234	129	\$8,178,963	121	\$6,438,284
DDC	1,156	\$233,880,360	1,373	\$146,113,786	1,232	\$149,130,509	812	\$119,300,979
DEP	368	\$23,252,060	549	\$150,647	771	\$392,022,118	966	\$236,848,282
DHS	0	\$0	3	\$1,429,667	2	\$4,356,812	7	\$2,303,031
DOC	11	\$6,213,900	3	\$12,353,848	15	\$15,210,391	8	\$5,480,782
DOHMH	0	\$0	0	\$0	1	\$100,000	2	\$351,751
DOT	67	\$60,616,585	40	\$70,337,109	109	\$49,323,821	103	\$45,232,751
DPR	302	(\$11,152,020)	259	\$38,212,668	486	\$41,840,415	366	\$46,169,931
DSNY	73	(\$1,191,196)	143	\$4,732,084	234	\$3,844,575	147	\$1,564,247
FDNY	5	\$86,957,269	0	\$0	3	\$17,215,732	2	\$39,827,965
HPD	14	\$352,929	9	\$41,833	14	\$1,855,352	25	\$96,189
NYPD	3	\$121,017	8	\$2,043,784	6	\$1,167,920	5	\$204,206
<b>Total</b>	<b>2,172</b>	<b>\$408,895,470</b>	<b>2,599</b>	<b>\$284,257,660</b>	<b>3,002</b>	<b>\$684,246,609</b>	<b>2,564</b>	<b>\$503,818,398</b>

Design Change Order								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	1	\$300,000	1	\$1,500,000	0	\$0	0	\$0
DDC	179	\$43,935,538	137	\$36,576,488	141	\$24,923,526	68	\$34,435,226
DEP	54	\$44,527,036	55	\$88,482,908	42	\$14,782,093	53	\$73,835,649
DHS	0	\$0	0	\$0	1	\$2,000,000	0	\$0
DOC	4	(\$238,121)	3	\$293,172	3	\$1,893,349	4	\$2,566,207
DOT	16	\$17,847,424	12	\$14,299,275	19	\$18,872,544	33	\$14,526,576
DPR	42	\$2,117,836	45	\$3,865,220	50	\$5,411,882	10	\$1,337,974
DSNY	1	\$766,733	2	\$468,000	2	\$2,989,456	2	\$1,633,971
FDNY	1	\$1,884,784	0	\$0	0	\$0	1	\$949,104
MOCJ	2	\$348,670	0	\$0	0	\$0	0	\$0
NYPD	1	\$20,000	0	\$0	0	\$0	0	\$0
<b>Total</b>	<b>301</b>	<b>\$111,509,900</b>	<b>255</b>	<b>\$145,485,063</b>	<b>258</b>	<b>\$70,872,851</b>	<b>171</b>	<b>\$129,284,707</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Emergency								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	5	\$5,809,858	1	\$74,250	0	\$0	1	\$476,702
DCA	0	\$0	0	\$0	0	\$0	1	\$15,810
DCAS	11	\$11,327,363	4	\$2,289,249	15	\$10,356,190	41	\$34,735,051
DDC	3	\$14,163,259	1	\$1,888,000	4	\$8,112,050	7	\$16,423,657
DEP	2	\$3,160,000	0	\$0	2	\$3,799,465	26	\$476,819,324
DHS	14	\$41,107,225	13	\$23,362,122	2	\$814,009	38	\$40,526,594
DOB	2	\$400,000	0	\$0	6	\$2,640,823	9	\$5,919,398
DOC	4	\$993,548	1	\$310,000	5	\$6,560,604	10	\$1,324,327
DOF	0	\$0	0	\$0	0	\$0	1	\$40,000
DOHMH	2	\$100,000	4	\$919,700	3	\$178,690	1	\$100,000
DOI	0	\$0	0	\$0	0	\$0	5	\$8,400,000
DOITT	0	\$0	0	\$0	1	\$600,000	5	\$532,179
DOP	0	\$0	0	\$0	0	\$0	1	\$5,613
DOT	2	\$51,865,201	3	\$101,256,942	6	\$51,944,179	6	\$23,551,623
DPR	0	\$0	3	\$4,242,113	4	\$11,270,824	18	\$44,138,885
DSNY	28	\$4,575,068	5	\$1,395,418	22	\$891,097	46	\$14,231,286
FDNY	1	\$225,000	0	\$0	1	\$225,000	1	\$1,083,158
HPD	44	\$8,217,535	56	\$11,638,800	75	\$17,144,243	57	\$7,033,503
HRA	5	\$6,349,779	0	\$0	0	\$0	10	\$6,559,920
NYPD	4	\$515,145	4	\$927,350	13	\$8,361,159	20	\$5,802,498
NYCEM	0	\$0	1	\$120,280	4	\$806,235	28	\$2,927,077
<b>Total</b>	<b>127</b>	<b>\$148,808,981</b>	<b>96</b>	<b>\$148,424,224</b>	<b>163</b>	<b>\$123,704,566</b>	<b>332</b>	<b>\$690,646,602</b>

Innovative								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	4	\$6,105,208	0	\$0	0	\$0	0	\$0
DFTA	0	\$0	0	\$0	3	\$3,573,800	236	\$350,410,645
DOHMH	1	\$250,546	0	\$0	0	\$0	0	\$0
DYCD	1	\$45,000	0	\$0	0	\$0	0	\$0
HRA	0	\$0	0	\$0	0	\$0	1	\$11,712,000
<b>Total</b>	<b>6</b>	<b>\$6,400,754</b>	<b>0</b>	<b>\$0</b>	<b>3</b>	<b>\$3,573,800</b>	<b>237</b>	<b>\$362,122,645</b>



## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Government-to-Government								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	2	\$5,128,936	0	\$0	0	\$0	0	\$0
CCHR	0	\$0	1	\$500	0	\$0	0	\$0
DCA	4	\$35,889	0	\$0	0	\$0	0	\$0
DCAS	4	\$29,679	3	\$21,468	4	\$72,030	4	\$23,365,559
DCP	2	\$3,783	0	\$0	0	\$0	1	\$9,916
DDC	0	\$0	4	\$132,107	14	\$492,091	2	\$16,030
DEP	11	\$20,761,102	10	\$50,550,444	11	\$256,583,630	13	\$54,373,801
DFTA	0	\$0	0	\$0	0	\$0	1	\$221,000
DHS	2	\$175,773	2	\$1,594,456	3	\$216,747	2	\$720,081
DOF	3	\$4,095	13	\$113,637	10	\$135,075	2	\$3,171
DOHMH	2	\$19,528,737	2	\$1,250,000	4	\$6,126,687	5	\$29,519,476
DOI	0	\$0	0	\$0	0	\$0	1	\$300,000
DOITT	0	\$0	0	\$0	1	\$242,770	0	\$0
DOP	17	\$256,615	1	\$24,570	0	\$0	0	\$0
DOT	1	\$150,000	0	\$0	4	\$1,620,031	3	\$180,310,220
DPR	11	\$19,261,160	10	\$28,041,812	6	\$572,966	7	\$2,113,200
DSNY	0	\$0	0	\$0	0	\$0	3	\$754,900,825
FDNY	0	\$0	0	\$0	1	\$29,838	4	\$2,741,479
HPD	1	\$9,818,000	0	\$0	0	\$0	1	\$7,805,000
HRA	0	\$0	1	\$12,392	0	\$0	0	\$0
Law	0	\$0	0	\$0	0	\$0	1	\$37,204
SBS	1	\$200,000	0	\$0	1	\$1,000,000	2	\$2,800,000
<b>Total</b>	<b>61</b>	<b>\$75,353,769</b>	<b>47</b>	<b>\$81,741,385</b>	<b>59</b>	<b>\$267,091,866</b>	<b>52</b>	<b>\$1,059,236,962</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Intergovernmental								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	7	\$615,610	9	\$742,683	11	\$575,596	40	\$1,201,056
BIC	2	\$186,404	3	\$309,046	3	\$177,522	4	\$42,536
CCRB	0	\$0	3	\$94,416	1	\$42,000	3	\$115,343
DCA	8	\$140,396	7	\$265,017	4	\$218,101	9	\$164,389
DCAS	135	\$132,197,903	285	\$239,746,709	281	\$192,763,754	244	\$185,408,829
DCLA	3	\$63,765	2	\$91,335	1	\$45,733	4	\$186,983
DCP	2	\$57,415	1	\$40,628	1	\$40,628	0	\$0
DDC	9	\$468,677	18	\$784,725	7	\$675,234	24	\$809,164
DEP	67	\$4,665,328	113	\$23,602,169	120	\$8,769,466	176	\$11,683,872
DFTA	2	\$49,900	4	\$164,716	2	\$49,902	14	\$231,319
DHS	3	\$216,185	3	\$8,024,930	0	\$0	4	\$220,550
DOB	18	\$618,804	14	\$535,607	12	\$334,744	12	\$276,953
DOC	11	\$327,061	8	\$620,390	17	\$1,296,886	32	\$838,580
DOF	7	\$3,684,798	11	\$659,937	31	\$43,452,186	18	\$2,071,612
DOHMH	23	\$7,261,517	31	\$1,927,063	30	\$18,175,615	71	\$3,385,840
DOI	12	\$508,155	7	\$378,892	6	\$197,432	19	\$553,534
DOITT	49	\$184,402,590	43	\$15,692,317	52	\$103,513,779	87	\$100,140,065
DOP	18	\$1,112,972	31	\$385,774	42	\$532,053	55	\$624,263
DOT	9	\$1,464,669	20	\$2,361,405	52	\$4,488,038	39	\$12,879,544
DPR	12	\$1,140,319	13	\$2,746,765	17	\$1,369,102	32	\$1,054,289
DSNY	2	\$141,078	7	\$371,390	1	\$29,169	30	\$1,009,298
DYCD	6	\$41,146	7	\$105,244	7	\$105,687	9	\$116,667
FDNY	38	\$26,885,468	68	\$6,243,023	79	\$6,062,290	113	\$5,265,705
HPD	3	\$116,342	0	\$0	2	\$222,583	2	\$119,885
HRA	54	\$44,846,701	98	\$43,530,891	97	\$66,431,845	70	\$20,238,607
Law	20	\$1,568,832	19	\$803,021	17	\$2,128,630	31	\$970,382
LPC	2	\$88,709	0	\$0	0	\$0	0	\$0
NYPD	113	\$27,376,333	149	\$30,692,946	219	\$21,763,209	437	\$9,408,757
OATH	0	\$0	3	\$111,106	5	\$320,460	5	\$194,086
NYCEM	8	\$467,984	4	\$960,077	8	\$556,547	13	\$376,697
SBS	1	\$40,805	3	\$122,435	1	\$3,353	1	\$21,441
TLC	1	\$99,312	0	\$0	1	\$56,020	0	\$0
<b>Total</b>	<b>645</b>	<b>\$440,855,178</b>	<b>984</b>	<b>\$382,114,657</b>	<b>1,127</b>	<b>\$474,397,562</b>	<b>1,598</b>	<b>\$359,610,246</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Line-Item Appropriation								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	35	\$10,697,226	16	\$5,703,102	53	\$52,797,550	19	\$9,236,681
DCLA	6	\$1,155,380	3	\$1,724,789	1	\$385,000	1	\$50,000
DDC	36	\$15,337,743	32	\$35,359,473	32	\$12,746,506	21	\$10,771,720
DFTA	295	\$14,672,083	219	\$9,481,571	327	\$11,329,489	356	\$12,637,652
DHS	15	\$3,107,465	5	\$575,000	7	\$1,795,000	3	\$250,000
DOC	0	\$0	0	\$0	5	\$20,300	4	\$20,300
DOHMH	207	\$16,694,921	203	\$13,783,658	275	\$25,836,982	197	\$17,652,197
DOP	10	\$1,932,200	8	\$1,673,400	6	\$897,000	6	\$897,000
DOT	0	\$0	1	\$19,088	0	\$0	0	\$0
DPR	79	\$2,046,588	63	\$1,749,867	57	\$1,110,325	49	\$1,007,325
DSNY	2	\$64,519	0	\$0	0	\$0	0	\$0
DYCD	1,456	\$59,365,094	1,055	\$30,502,889	1,319	\$87,555,360	1,505	\$88,699,130
FDNY	28	\$1,219,095	23	\$164,250	23	\$217,375	24	\$152,000
HPD	112	\$10,358,779	86	\$5,229,881	116	\$7,230,204	98	\$5,737,668
HRA	87	\$20,962,327	99	\$11,992,617	24	\$2,222,000	22	\$2,208,200
MOCJ	52	\$16,330,818	37	\$11,521,672	58	\$15,449,392	41	\$14,113,094
NYPD	1	\$350,000	1	\$305,000	0	\$0	0	\$0
NYCEM	0	\$0	0	\$0	2	\$5,658	1	\$3,065
SBS	128	\$11,834,188	101	\$11,135,710	88	\$9,033,831	90	\$8,281,522
<b>Total</b>	<b>2,549</b>	<b>\$186,128,426</b>	<b>1,952</b>	<b>\$140,921,967</b>	<b>2,393</b>	<b>\$228,631,972</b>	<b>2,437</b>	<b>\$171,717,554</b>

Accelerated								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	91	\$52,086,346	98	\$121,828,122	119	\$44,767,961	85	\$266,079,760
<b>Total</b>	<b>91</b>	<b>\$52,086,346</b>	<b>98</b>	<b>\$121,828,122</b>	<b>119</b>	<b>\$44,767,961</b>	<b>85</b>	<b>\$266,079,760</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Micropurchase								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	775	\$7,075,033	1,791	\$10,892,143	1,142	\$9,810,075	482	\$1,418,702
BIC	47	\$181,335	116	\$176,705	50	\$139,850	29	\$43,130
CCHR	93	\$356,247	232	\$413,705	136	\$204,721	113	\$112,545
CCRB	84	\$286,464	224	\$195,025	95	\$264,442	64	\$95,798
DCA	119	\$526,948	537	\$1,123,040	264	\$1,696,080	140	\$294,415
DCAS	418	\$2,440,549	1,206	\$2,622,309	479	\$3,038,891	371	\$740,232
DCLA	48	\$254,854	68	\$38,764	39	\$188,510	39	\$126,226
DCP	186	\$732,529	296	\$753,127	133	\$421,006	114	\$165,900
DDC	42	\$450,312	495	\$1,550,133	340	\$1,429,946	263	\$572,235
DEP	1,355	\$12,018,581	5,303	\$15,578,562	1,728	\$13,289,155	1,477	\$5,002,235
DFTA	198	\$1,347,132	275	\$1,088,178	191	\$916,531	204	\$545,376
DHS	275	\$2,554,621	1,003	\$2,269,833	186	\$1,108,387	98	\$239,049
DOB	92	\$731,924	663	\$1,059,802	157	\$689,231	87	\$110,685
DOC	541	\$4,374,257	1,096	\$4,496,407	423	\$2,877,912	331	\$862,118
DOF	291	\$1,660,682	653	\$1,442,969	205	\$1,131,917	114	\$227,970
DOHMH	1,410	\$10,368,691	4,400	\$11,483,701	1,089	\$7,672,199	647	\$1,791,565
DOI	225	\$1,146,876	314	\$863,953	131	\$886,130	63	\$118,543
DOITT	298	\$2,162,932	342	\$1,044,140	216	\$1,263,127	134	\$326,322
DOP	214	\$685,767	1,109	\$915,898	183	\$459,030	132	\$165,687
DORIS	139	\$577,358	0	\$0	0	\$0	0	\$0
DOT	513	\$5,028,741	4,362	\$9,603,192	579	\$4,836,915	295	\$871,294
DPR	1,987	\$8,710,905	5,186	\$10,067,794	1,984	\$8,342,485	1,665	\$3,880,995
DSNY	761	\$4,334,331	1,158	\$4,324,145	1,117	\$4,139,918	1,244	\$2,821,297
DYCD	280	\$1,377,299	406	\$1,107,112	195	\$1,556,595	113	\$187,932
FDNY	328	\$3,331,095	4,791	\$7,689,763	416	\$3,942,034	155	\$496,397
HPD	9,787	\$10,720,132	9,323	\$9,883,942	9,635	\$8,722,740	9,042	\$5,510,953
HRA	365	\$1,731,691	594	\$1,957,194	536	\$2,075,777	394	\$778,566
Law	538	\$1,297,804	889	\$3,702,976	920	\$3,360,196	720	\$1,413,860
LPC	26	\$103,101	184	\$151,945	58	\$250,212	43	\$58,406
MOCJ	26	\$299,205	6	\$84,950	0	\$0	11	\$13,417
NYPD	3,000	\$16,023,512	4,897	\$20,630,419	4,368	\$21,072,011	3,376	\$7,197,792
OATH	94	\$290,912	148	\$386,117	106	\$263,291	94	\$202,389
NYCEM	231	\$1,271,657	649	\$1,352,735	160	\$1,056,722	89	\$227,156
SBS	232	\$1,284,828	290	\$762,402	126	\$564,864	141	\$238,837
TLC	232	\$1,387,510	149	\$107,898	305	\$1,549,656	315	\$557,480
<b>Total</b>	<b>25,250</b>	<b>\$107,125,814</b>	<b>53,155</b>	<b>\$129,820,978</b>	<b>27,692</b>	<b>\$109,220,557</b>	<b>22,599</b>	<b>\$37,415,505</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Negotiated Acquisition								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	8	\$90,667,188	4	\$17,432,544	2	\$7,122,099	18	\$150,436,210
DCAS	2	\$1,616,989	2	\$2,725,358	2	\$1,400,000	0	\$0
DCLA	1	\$120,735	0	\$0	0	\$0	0	\$0
DDC	0	\$0	1	\$664,809	0	\$0	2	\$8,631,912
DEP	1	\$84,162	1	\$1,350,000	9	\$18,261,503	2	\$2,264,550
DFTA	0	\$0	13	\$49,828,155	3	\$20,439,750	1	\$2,294,831
DHS	1	\$2,703,589	0	\$0	1	\$521,528	0	\$0
DOB	0	\$0	0	\$0	1	\$186,588	0	\$0
DOC	0	\$0	0	\$0	1	\$3,034,924	2	\$333,000
DOF	1	\$900,000	2	\$261,510	0	\$0	1	\$8,146,366
DOHMH	7	\$27,316,783	5	\$5,667,660	4	\$41,523,577	4	\$406,341,537
DOI	1	\$3,000,000	4	\$7,124,500	9	\$7,228,000	5	\$754,000
DOITT	2	\$836,623	2	\$475,915	1	\$96,000	0	\$0
DOP	1	\$1,050,000	0	\$0	2	\$1,842,106	0	\$0
DOT	1	\$3,661,875	0	\$0	2	\$163,867	0	\$0
DPR	3	\$295,000	0	\$0	1	\$240,000	0	\$0
DYCD	11	\$6,033,505	11	\$1,084,232	201	\$19,221,619	59	\$5,983,773
FDNY	1	\$175,580	1	\$531,826	1	\$29,800	0	\$0
HPD	1	\$55,000,000	0	\$0	1	\$1,040,146	0	\$0
HRA	0	\$0	1	\$90,992	2	\$50,973,950	2	\$3,516,220
Law	74	\$13,667,304	46	\$22,376,447	40	\$6,813,516	54	\$7,272,996
MOCJ	0	\$0	5	\$7,757,201	1	\$65,134	0	\$0
NYPD	7	\$29,501,525	3	\$2,231,522	8	\$39,693,143	0	\$0
NYCEM	2	\$1,672,500	0	\$0	2	\$519,011	0	\$0
SBS	0	\$0	0	\$0	0	\$0	2	\$116,824
<b>Total</b>	<b>125</b>	<b>\$238,303,358</b>	<b>101</b>	<b>\$119,602,671</b>	<b>294</b>	<b>\$220,416,260</b>	<b>152</b>	<b>\$596,092,219</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Negotiated Acquisition Extension								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	14	\$14,144,312	54	\$523,097,397	19	\$438,972,439	50	\$25,838,408
DCAS	5	\$14,275,259	13	\$23,855,600	6	\$15,150,000	1	\$20,000,000
DDC	0	\$0	2	\$6,000,000	0	\$0	0	\$0
DEP	0	\$0	0	\$0	0	\$0	2	\$20,042,917
DFTA	81	\$87,690,945	68	\$14,513,696	67	\$28,990,162	138	\$65,349,098
DHS	7	\$23,993,672	6	\$39,021,079	9	\$51,338,247	6	\$15,640,478
DOB	1	\$93,788	1	\$250,000	1	\$700,000	2	\$336,000
DOC	0	\$0	2	\$815,610	2	\$485,605	2	\$2,830,000
DOF	5	\$6,602,677	3	\$1,815,660	2	\$29,515,860	0	\$0
DOHMH	3	\$2,042,968	144	\$24,794,148	22	\$9,810,144	34	\$15,896,827
DOI	2	\$1,062,500	0	\$0	1	\$1,125,000	2	\$1,218,000
DOITT	1	\$99,596	1	\$6,432,435	0	\$0	1	\$455,000
DOP	0	\$0	0	\$0	0	\$0	1	\$772,995
DOT	0	\$0	0	\$0	1	\$3,000,000	1	\$11,400,000
DPR	0	\$0	0	\$0	1	\$811,484	2	\$2,489,650
DSNY	2	\$16,583,792	0	\$0	2	\$43,400,000	0	\$0
DYCD	153	\$51,031,624	504	\$115,181,123	236	\$15,782,660	214	\$15,464,721
FDNY	0	\$0	1	\$30,000	1	\$696,885	0	\$0
HPD	23	\$1,820,470	22	\$680,470	1	\$3,659,649	0	\$0
HRA	52	\$14,644,532	81	\$18,062,244	55	\$50,063,650	54	\$60,913,875
Law	7	\$3,135,000	5	\$2,099,000	4	\$3,971,000	0	\$0
MOCJ	0	\$0	4	\$1,739,525	3	\$600,000	27	\$8,351,912
NYPD	0	\$0	1	\$7,482,686	0	\$0	0	\$0
NYCEM	1	\$10,511,354	0	\$0	1	\$51,560	1	\$77,340
SBS	2	\$289,000	2	\$449,423	0	\$0	0	\$0
TLC	1	\$833,259	1	\$833,259	0	\$0	0	\$0
<b>Total</b>	<b>360</b>	<b>\$248,854,747</b>	<b>915</b>	<b>\$787,153,355</b>	<b>434</b>	<b>\$698,124,346</b>	<b>538</b>	<b>\$267,077,221</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Renewal								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	115	\$1,019,718,058	58	\$376,462,239	59	\$382,697,535	33	\$69,655,678
DCA	1	\$65,000	6	\$6,476,949	0	\$0	0	\$0
DCAS	12	\$39,073,201	12	\$13,359,936	11	\$15,025,502	13	\$28,030,092
DCLA	0	\$0	0	\$0	1	\$40,000	1	\$80,000
DCP	0	\$0	0	\$0	0	\$0	5	\$30,277
DDC	5	\$5,750,000	12	\$13,750,000	15	\$44,500,000	11	\$22,000,000
DEP	49	\$331,954,504	28	\$43,000,077	40	\$24,633,192	21	\$29,853,600
DFTA	101	\$111,679,360	7	\$12,010,055	4	\$7,691,000	14	\$17,464,948
DHS	25	\$248,083,120	13	\$32,711,136	19	\$173,343,585	43	\$348,879,939
DOB	0	\$0	0	\$0	2	\$3,695,925	5	\$7,703,426
DOC	15	\$76,895,697	12	\$6,706,966	3	\$1,211,630	8	\$3,154,614
DOF	0	\$0	4	\$513,801	4	\$705,136	4	\$5,273,984
DOHMH	92	\$170,890,477	90	\$156,148,422	88	\$604,181,428	90	\$1,144,459,012
DOITT	8	\$23,277,077	7	\$3,459,238	21	\$359,365,033	8	\$3,878,193
DOP	28	\$12,654,773	16	\$6,168,222	0	\$0	1	\$3,309,153
DOT	15	\$36,742,885	12	\$32,918,265	21	\$34,357,224	26	\$44,960,819
DPR	13	\$3,374,770	7	\$8,207,892	7	\$6,232,507	24	\$22,677,960
DSNY	19	\$33,009,463	22	\$17,074,342	24	\$284,893,704	20	\$212,120,708
DYCD	278	\$259,632,177	24	\$14,969,635	6	\$4,090,034	163	\$85,904,699
FDNY	1	\$3,929,612	0	\$0	1	\$5,000,000	0	\$0
HPD	8	\$4,604,670	4	\$15,926,594	5	\$3,983,333	12	\$5,231,251
HRA	48	\$245,974,647	20	\$49,160,709	34	\$157,500,696	23	\$103,707,447
Law	7	\$11,550,000	5	\$8,150,000	1	\$50,000	6	\$4,242,000
MOCJ	16	\$310,231,798	6	\$18,576,342	11	\$288,217,253	13	\$112,475,371
NYPD	9	\$26,101,367	6	\$3,404,064	3	\$1,457,409	5	\$6,442,102
OATH	0	\$0	2	\$759,463	2	\$41,993	1	\$65,000
NYCEM	2	\$775,000	6	\$927,618	6	\$27,182,454	4	\$1,411,454
SBS	15	\$63,644,836	24	\$66,316,027	17	\$11,030,189	5	\$4,269,000
TLC	1	\$181,738	0	\$0	1	\$0	1	\$720,950
<b>Total</b>	<b>883</b>	<b>\$3,039,794,230</b>	<b>403</b>	<b>\$907,157,993</b>	<b>406</b>	<b>\$2,441,126,761</b>	<b>560</b>	<b>\$2,288,001,678</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Request for Proposal								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	26	\$60,316,338	4	\$18,186,780	33	\$131,452,348	161	\$1,793,184,386
BIC	2	\$39,595	0	\$0	1	\$24,000	0	\$0
DCA	0	\$0	1	\$25,000	2	\$180,000	0	\$0
DCAS	2	\$5,086,710	4	\$1,500,001	2	\$1,966,151	4	\$244,780,568
DDC	16	\$75,169,284	20	\$963,554,434	25	\$94,599,884	27	\$110,502,096
DEP	29	\$272,571,129	22	\$100,248,708	21	\$115,844,388	26	\$222,654,394
DFTA	15	\$41,574,000	12	\$12,636,576	18	\$11,843,151	1	\$750,000
DHS	19	\$473,353,988	22	\$263,204,426	19	\$234,799,928	8	\$297,036,752
DOB	2	\$325,000	1	\$198,359	0	\$0	1	\$2,943,119
DOC	3	\$28,727,029	2	\$21,000,000	1	\$5,000,000	4	\$10,534,200
DOF	0	\$0	2	\$23,540,700	3	\$23,180,930	0	\$0
DOHMH	17	\$36,568,217	34	\$132,157,901	51	\$55,824,272	16	\$25,985,099
DOITT	2	\$4,567,390	1	\$21,199,524	1	\$24,995	3	\$3,735,676
DOP	3	\$1,447,500	8	\$8,875,000	2	\$759,520	5	\$5,549,017
DOT	19	\$137,094,058	14	\$79,280,385	13	\$127,603,391	11	\$51,031,648
DPR	0	\$0	2	\$536,001	1	\$257,364	0	\$0
DSNY	1	\$6,000,000	0	\$0	6	\$4,071,201,114	0	\$0
DYCD	614	\$463,045,239	443	\$372,265,420	7	\$10,138,037	324	\$230,782,681
FDNY	1	\$371,108	3	\$54,532,091	1	\$10,124,655	3	\$20,835,017
HPD	3	\$1,354,000	4	\$2,867,000	0	\$0	1	\$300,000
HRA	23	\$84,912,994	45	\$146,892,823	24	\$34,956,995	29	\$382,905,597
Law	7	\$4,077,500	1	\$3,600,000	0	\$0	1	\$1,165,000
MOCJ	32	\$86,350,650	6	\$26,190,270	15	\$41,897,536	2	\$1,762,800
NYPD	0	\$0	2	\$28,410,099	2	\$5,465,882	0	\$0
NYCEM	0	\$0	1	\$250,000	1	\$250,000	1	\$99,435
SBS	9	\$20,360,554	5	\$3,122,996	0	\$0	0	\$0
TLC	1	\$5,993,056	0	\$0	1	\$0	0	\$0
<b>Total</b>	<b>846</b>	<b>\$1,809,305,339</b>	<b>659</b>	<b>\$2,284,274,493</b>	<b>250</b>	<b>\$4,977,394,542</b>	<b>628</b>	<b>\$3,406,537,487</b>



## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Required Source or Procurement Method								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	8	\$17,066,830	0	\$0	2	\$555,556	1	\$112,589
DCAS	0	\$0	2	\$20,042,650	1	\$904,522	1	\$70,400
DCLA	1	\$63,886	1	\$56,055	1	\$46,827	1	\$54,959
DDC	0	\$0	0	\$0	1	\$2,152,587	0	\$0
DEP	1	\$49,879	7	\$423,752	2	\$429,664	3	\$623,853
DFTA	11	\$4,456,779	0	\$0	2	\$1,124,008	24	\$4,588,276
DHS	34	\$40,444,912	7	\$20,987,126	34	\$46,202,066	16	\$18,038,832
DOB	0	\$0	0	\$0	1	\$49,999	2	\$8,109,535
DOC	0	\$0	4	\$2,194,436	2	\$10,989,364	0	\$0
DOF	1	\$700,000	2	\$1,135,710	1	\$9,929,192	0	\$0
DOHMH	17	\$32,210,627	34	\$38,632,126	43	\$60,887,603	50	\$159,945,593
DOI	0	\$0	0	\$0	1	\$70,840	0	\$0
DOITT	0	\$0	1	\$200,000	1	\$180,000	1	\$21,047
DOP	7	\$1,458,448	6	\$1,156,171	3	\$945,990	1	\$60,000
DORIS	1	\$665,035	0	\$0	0	\$0	0	\$0
DOT	2	\$8,885,971	2	\$1,444,836	3	\$8,057,136	3	\$10,582,464
DPR	3	\$67,954	1	\$50,000	3	\$778,768	5	\$1,074,900
DSNY	0	\$0	0	\$0	4	\$2,991,108	0	\$0
FDNY	0	\$0	2	\$14,268,561	1	\$4,999,715	1	\$8,486,827
HPD	1	\$1,363,100	1	\$3,500,000	2	\$120,000	3	\$5,309,902
HRA	3	\$1,039,500	3	\$772,528	23	\$53,967,961	8	\$10,525,024
Law	1	\$199,000	0	\$0	0	\$0	0	\$0
MOCJ	6	\$2,540,275	5	\$1,116,695	2	\$4,325,504	4	\$496,091
NYPD	0	\$0	2	\$280,614	0	\$0	0	\$0
OATH	3	\$100,406	2	\$51,784	2	\$87,535	1	\$890,232
NYCEM	2	\$73,259	0	\$0	1	\$40,692	0	\$0
TLC	0	\$0	2	\$820,302	0	\$0	0	\$0
<b>Total</b>	<b>102</b>	<b>\$111,385,861</b>	<b>84</b>	<b>\$107,133,346</b>	<b>136</b>	<b>\$209,836,639</b>	<b>125</b>	<b>\$228,990,524</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Small Purchase								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	83	\$6,188,452	69	\$3,371,891	85	\$3,381,743	121	\$3,636,052
BIC	3	\$76,085	5	\$114,466	1	\$25,000	8	\$130,494
CCHR	4	\$94,542	3	\$68,384	0	\$0	8	\$78,818
CCRB	11	\$305,775	7	\$182,566	9	\$227,705	16	\$282,811
DCA	5	\$302,738	6	\$305,951	8	\$418,677	35	\$848,088
DCAS	59	\$4,072,851	98	\$6,459,539	110	\$6,782,655	183	\$7,785,708
DCLA	5	\$301,180	10	\$569,273	20	\$1,006,354	27	\$1,156,822
DCP	9	\$355,911	3	\$95,255	3	\$89,277	15	\$309,054
DDC	32	\$1,680,703	22	\$948,212	43	\$1,754,075	33	\$763,121
DEP	88	\$6,317,130	96	\$6,896,382	98	\$6,193,159	250	\$9,530,259
DFTA	6	\$524,900	9	\$635,330	4	\$270,400	17	\$557,210
DHS	33	\$1,280,412	24	\$785,870	17	\$718,251	111	\$1,969,281
DOB	14	\$944,251	9	\$652,208	11	\$663,754	52	\$1,045,004
DOC	77	\$4,799,080	67	\$3,899,214	87	\$4,578,467	170	\$5,024,930
DOF	7	\$332,735	9	\$456,971	15	\$711,552	47	\$1,489,829
DOHMH	87	\$6,182,947	112	\$7,099,814	118	\$6,811,561	298	\$8,365,124
DOI	2	\$103,459	4	\$343,349	16	\$771,476	16	\$185,040
DOITT	21	\$1,017,217	15	\$852,770	0	\$0	53	\$1,553,990
DOP	11	\$407,791	17	\$930,344	13	\$931,380	28	\$1,111,060
DORIS	1	\$70,923	0	\$0	0	\$0	0	\$0
DOT	113	\$7,031,834	131	\$7,790,969	128	\$6,899,889	252	\$9,646,588
DPR	105	\$5,141,562	100	\$4,483,343	91	\$3,419,819	396	\$7,987,592
DSNY	65	\$5,235,211	70	\$5,525,755	83	\$6,247,153	148	\$6,818,906
DYCD	10	\$300,357	7	\$161,883	2	\$49,593	17	\$222,362
FDNY	94	\$5,755,809	87	\$4,667,406	118	\$6,158,690	366	\$10,731,978
HPD	39	\$2,103,949	88	\$4,142,586	97	\$5,762,060	330	\$6,931,020
HRA	52	\$3,175,624	70	\$3,447,123	70	\$3,970,689	137	\$4,176,692
Law	1	\$87,601	3	\$194,398	1	\$21,000	124	\$1,159,307
LPC	3	\$95,500	0	\$0	1	\$24,500	12	\$181,360
MOCJ	6	\$523,948	0	\$0	0	\$0	5	\$130,500
NYPD	174	\$9,601,943	146	\$6,952,933	201	\$10,537,388	653	\$14,478,715
OATH	1	\$62,913	1	\$99,613	4	\$206,883	17	\$302,660
NYCEM	15	\$883,553	7	\$409,961	6	\$313,131	22	\$873,569
SBS	8	\$430,285	2	\$175,935	8	\$570,864	29	\$989,144
TLC	4	\$242,556	7	\$356,766	4	\$235,618	46	\$874,050
<b>Total</b>	<b>1,248</b>	<b>\$76,031,725</b>	<b>1,304</b>	<b>\$73,076,460</b>	<b>1,472</b>	<b>\$79,752,761</b>	<b>4,042</b>	<b>\$111,327,136</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Sole Source								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	0	\$0	3	\$918,126	0	\$0
DCA	13	\$411,240	1	\$400	0	\$0	0	\$0
DCAS	13	\$24,840,907	16	\$5,071,394	41	\$289,713,615	36	\$602,397,579
DCLA	0	\$0	0	\$0	1	\$619,872	2	\$101,374
DCP	1	\$99,900	0	\$0	0	\$0	0	\$0
DDC	0	\$0	1	\$26,406	3	\$15,049,627	6	\$810,292
DEP	4	\$27,157,853	7	\$4,512,960	14	\$160,334,567	10	\$808,575
DFTA	0	\$0	0	\$0	2	\$589,375	0	\$0
DOB	2	\$118,570	1	\$559,949	2	\$92,700	0	\$0
DOC	6	\$421,452	1	\$196,380	1	\$10,800	7	\$90,908
DOF	1	\$5,217,940	0	\$0	4	\$4,910,388	3	\$2,939,662
DOHMH	7	\$602,914	7	\$23,113,842	9	\$11,340,698	12	\$225,377
DOI	1	\$80,361	1	\$141,000	2	\$470,610	2	\$14,637
DOITT	14	\$41,096,796	1	\$954,778	0	\$0	4	\$2,741,125
DPR	4	\$10,469,122	8	\$2,472,617	8	\$150,529,438	7	\$30,388,216
DSNY	2	\$12,000,600	0	\$0	1	\$29,507	0	\$0
FDNY	1	\$356,210	2	\$11,326,482	2	\$2,272,705	1	\$1,466,984
HPD	1	\$90,000	0	\$0	2	\$67,225	2	\$248,528
HRA	6	\$75,949	9	\$264,997	6	\$182,603	4	\$21,204
Law	0	\$0	2	\$1,926,873	1	\$61,875	0	\$0
MOCJ	1	\$34,344,642	0	\$0	0	\$0	1	\$19,500,000
NYPD	1	\$442,500	4	\$1,289,376	0	\$0	0	\$0
NYCEM	1	\$500,000	0	\$0	1	\$75,000	1	\$10,000
SBS	4	\$2,479,056,185	3	\$1,923,699,540	6	\$1,946,300,987	3	\$946,856,000
<b>Total</b>	<b>83</b>	<b>\$2,637,383,141</b>	<b>64</b>	<b>\$1,975,556,994</b>	<b>109</b>	<b>\$2,583,569,718</b>	<b>101</b>	<b>\$1,608,620,462</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Task Order								
Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	40	\$4,047,241	24	\$11,961,658	17	\$4,969,261	23	\$2,766,790
BIC	0	\$0	0	\$0	0	\$0	7	\$582,850
CCHR	0	\$0	2	\$4,848	2	\$3,636	0	\$0
DCA	1	\$60,510	2	\$148,568	4	\$509,023	11	\$827,440
DCAS	5	\$698,946	10	\$1,002,438	5	\$38,247,812	4	\$351,687
DCP	2	\$95,176	5	\$1,131,641	0	\$0	2	\$1,677,710
DDC	166	\$206,655,612	103	\$64,601,285	62	\$47,001,325	62	\$53,920,560
DEP	3	\$684,836	3	\$1,112,798	22	\$34,929,975	1	\$5,054,923
DFTA	7	\$241,019	12	\$186,263	0	\$0	0	\$0
DHS	40	\$1,863,962	30	\$532,812	20	\$127,608,163	1	\$68,211
DOB	9	\$1,492,730	9	\$2,161,613	19	\$19,496,041	11	\$1,819,640
DOC	10	\$1,780,013	6	\$6,424,508	7	\$1,194,384	9	\$4,297,385
DOF	14	\$3,949,239	6	\$617,594	8	\$873,434	1	\$100,000
DOHMH	54	\$4,893,014	70	\$4,700,920	89	\$12,177,799	85	\$8,062,929
DOI	0	\$0	0	\$0	0	\$0	3	\$393,352
DOITT	102	\$22,396,644	74	\$93,616,116	174	\$28,056,871	165	\$26,100,440
DOP	6	\$33,905	1	\$20,219	11	\$1,546,076	1	\$66,340
DORIS	1	\$9,793	0	\$0	0	\$0	0	\$0
DOT	31	\$5,460,462	21	\$78,624,325	9	\$1,371,145	6	\$5,020,453
DPR	87	\$27,770,305	69	\$22,083,117	59	\$12,669,862	62	\$21,265,580
DSNY	80	\$9,157,001	54	\$5,360,144	53	\$20,810,929	40	\$3,665,674
DYCD	8	\$4,242,291	2	\$132,706	2	\$135,290	1	\$9,728
FDNY	5	\$11,386,473	4	\$3,275,552	8	\$2,678,422	7	\$503,785
HPD	44	\$7,223,985	30	\$5,443,111	25	\$2,961,072	25	\$1,610,740
HRA	6	\$1,011,103	15	\$125,047,331	20	\$32,657,237	8	\$4,059,789
Law	1	\$117,260	1	\$422,302	1	\$0	0	\$0
LPC	0	\$0	0	\$0	0	\$0	1	\$2,130,667
MOCJ	0	\$0	0	\$0	0	\$0	2	\$972,699
NYPD	13	\$16,933,151	10	\$12,420,048	7	\$11,192,494	14	\$14,213,033
OATH	6	\$223,547	20	\$3,081,383	14	\$1,031,117	8	\$893,870
NYCEM	0	\$0	2	\$220,899	5	\$491,011	0	\$0
SBS	100	\$225,222,528	4	\$238,926	5	\$828,906	3	\$196,608
TLC	0	\$0	2	\$119,693	4	\$4,170,201	1	\$101,700
<b>Total</b>	<b>841</b>	<b>\$557,650,745</b>	<b>591</b>	<b>\$444,692,818</b>	<b>652</b>	<b>\$407,611,486</b>	<b>564</b>	<b>\$160,734,583</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

## Fiscal 2016 Procurements by Agency

Agency	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1,708	\$1,454,575,300	2,248	\$1,043,564,900	1,585	\$1,297,252,931	1,160	\$2,775,569,769
BIC	56	\$487,500	178	\$687,700	74	\$1,697,835	51	\$820,945
CCHR	102	\$500,400	238	\$487,400	143	\$209,495	135	\$193,754
CCRB	96	\$624,600	239	\$486,500	119	\$598,471	96	\$543,200
DCA	156	\$1,698,200	656	\$9,070,900	330	\$26,739,575	212	\$2,958,864
DCAS	1,224	\$986,441,100	2,407	\$1,318,281,700	1,572	\$1,408,300,583	1,466	\$2,280,907,094
DCLA	65	\$1,960,000	120	\$2,739,800	67	\$2,352,816	82	\$1,748,546
DGP	207	\$5,088,700	308	\$3,093,900	141	\$562,335	145	\$2,211,324
DDC	1,812	\$1,675,577,900	2,389	\$2,061,002,100	2,065	\$1,253,620,581	1,493	\$1,395,404,476
DEP	2,166	\$1,368,374,700	6,417	\$1,686,013,900	3,103	\$1,800,022,081	3,263	\$1,422,695,699
DFTA	1,666	\$312,946,600	1,618	\$174,376,500	1,359	\$116,604,020	1,766	\$498,459,109
DHS	601	\$968,324,800	1,293	\$506,744,100	435	\$746,763,934	455	\$859,749,288
DOB	149	\$33,994,500	771	\$14,408,300	252	\$30,910,983	228	\$30,169,316
DOC	738	\$161,640,200	1,240	\$108,550,800	620	\$104,149,371	646	\$80,891,159
DOF	361	\$53,941,500	745	\$40,401,700	429	\$129,326,007	323	\$46,340,762
DOHMH	2,089	\$374,818,700	5,350	\$478,399,100	2,167	\$917,814,879	1,703	\$1,841,198,177
DOI	245	\$6,114,700	400	\$9,259,200	162	\$12,284,477	135	\$16,161,462
DoITT	629	\$614,492,500	669	\$246,863,500	855	\$903,620,862	528	\$198,858,011
DOP	342	\$21,372,800	1,212	\$20,360,400	299	\$8,156,655	267	\$12,990,386
DORIS*	142	\$1,323,100	0	\$0	0	\$0	0	\$0
DOT	902	\$809,391,800	4,685	\$1,111,481,300	1,039	\$594,069,291	876	\$628,558,749
DPR	2,800	\$282,366,400	5,913	\$338,889,700	2,974	\$415,991,847	2,799	\$377,544,557
DSNY	1,147	\$666,164,100	1,570	\$1,063,525,400	1,661	\$4,515,762,366	1,770	\$1,177,291,613
DYCD	4,684	\$891,920,100	3,562	\$619,516,900	2,963	\$214,903,979	2,727	\$435,915,677
FDNY	557	\$188,944,900	5,042	\$181,996,500	737	\$96,256,372	787	\$147,834,615
HPD	10,111	\$112,362,000	10,094	\$81,796,900	10,126	\$72,805,850	9,661	\$56,823,036
HRA	905	\$500,646,700	1,095	\$344,271,300	981	\$493,364,343	856	\$632,669,352
Law	699	\$45,140,700	1,012	\$55,281,400	1,038	\$28,090,820	999	\$30,806,790
LPC	31	\$287,300	186	\$152,700	60	\$282,267	58	\$2,378,798
MOCJ	158	\$455,373,700	146	\$89,873,100	125	\$409,519,331	128	\$163,850,857
NYCEM	265	\$16,195,700	687	\$4,579,500	200	\$31,349,016	173	\$14,169,820
NYPD	3,375	\$254,914,700	5,283	\$154,144,500	4,884	\$142,935,715	4,732	\$95,987,488
OATH	128	\$3,166,200	189	\$4,843,500	147	\$2,697,623	130	\$2,557,695
SBS	748	\$3,038,465,100	479	\$2,011,790,300	287	\$2,008,322,164	337	\$1,275,123,883
TLC	245	\$10,468,800	418	\$3,585,400	322	\$7,249,170	363	\$2,254,181
<b>Total</b>	<b>41,309</b>	<b>\$15,320,106,000</b>	<b>68,859</b>	<b>\$13,790,520,800</b>	<b>43,321</b>	<b>\$17,794,588,046</b>	<b>40,550</b>	<b>\$16,511,638,451</b>

\*DORIS was broken out of DCAS procurement reporting in FY 2016

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2016

Fiscal 2016 Procurements by Method								
Method	Fiscal 2016		Fiscal 2015		Fiscal 2014		Fiscal 2013	
	Count	Value	Count	Value	Count	Value	Count	Value
Accelerated	91	\$52,086,300	98	\$121,828,100	119	\$44,767,961	85	\$266,079,760
Amendment	4,405	\$962,508,000	2855	\$518,247,731	2,808	\$746,340,865	1,988	\$1,152,194,153
Amendment Extension	540	\$271,477,000	500	\$253,489,600	955	\$407,093,645	242	\$693,837,058
Assignment	31	\$65,237,400	4	\$837,400	19	\$10,810,475	43	\$166,597,705
Buy-Against	8	\$6,834,700	8	\$3,500,900	7	\$8,415,259	5	\$8,695,432
Competitive Sealed Bids	626	\$3,743,443,500	674	\$4,867,901,400	590	\$2,989,301,537	523	\$2,231,919,188
Construction Change Order	2,173	\$408,905,200	2599	\$284,257,700	3,002	\$684,246,609	2,564	\$503,818,398
Demonstration Project	8	\$14,721,800	7	\$7,850,100	11	\$2,310,292	1	\$85,000
Design Change Order	301	\$111,509,900	255	\$145,485,100	258	\$70,872,851	171	\$129,284,707
Emergency	127	\$148,809,000	96	\$148,424,200	163	\$123,704,566	332	\$690,646,602
Government-to-Government	61	\$75,353,800	47	\$81,741,400	59	\$267,091,866	52	\$1,059,236,962
Innovative	6	\$6,400,800	0	\$0	3	\$3,573,800	237	\$362,122,645
Intergovernmental	645	\$440,855,200	984	\$382,114,700	1,127	\$474,397,562	1,598	\$359,610,246
Line-Item Appropriation	2,549	\$186,128,400	1952	\$140,922,000	2,393	\$228,631,972	2,437	\$171,717,554
Micropurchase	25,250	\$107,125,800	54659	\$135,272,500	27,692	\$109,220,557	22,599	\$37,415,505
Negotiated Acquisition	125	\$238,303,400	101	\$119,602,700	294	\$220,416,260	152	\$596,092,219
Negotiated Acquisition	360	\$248,854,700	915	\$787,153,400	434	\$698,124,346	538	\$267,077,221
Renewal	883	\$3,039,794,200	403	\$907,158,000	406	\$2,441,126,761	560	\$2,288,001,678
Request for Proposal	846	\$1,809,305,300	659	\$2,284,274,500	250	\$4,977,394,542	628	\$3,406,537,487
Required Source or Method	102	\$111,385,900	84	\$107,133,300	136	\$209,836,639	125	\$228,990,524
Small Purchase	1,248	\$76,031,700	1304	\$73,076,500	1,472	\$79,752,761	4,042	\$111,327,136
Sole Source	83	\$2,637,383,200	64	\$1,975,557,000	109	\$2,583,569,718	101	\$1,608,620,462
Task Order	841	\$557,650,800	591	\$444,692,800	652	\$407,611,486	564	\$160,734,583
<b>All Methods</b>	<b>41,309</b>	<b>\$15,320,106,000</b>	<b>68,859</b>	<b>\$13,790,521,031</b>	<b>43,321</b>	<b>\$17,794,588,046</b>	<b>40,550</b>	<b>\$16,511,638,451</b>

# IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

## Mayor's Management Report

### STATUS OF PROPOSALS FY 2016-2017 CITYWIDE STATEMENT OF NEEDS

Section 204 of the City Charter requires the Mayor to submit an annual Citywide Statement of Needs for City Facilities to the City Council, Borough Presidents, borough boards and community boards. The Statement, prepared as part of the City's "fair share" siting process, identifies all new facilities the City plans to site and all existing facilities the City plans to close or to significantly expand or reduce in size during the ensuing two fiscal years. The Borough Presidents and community boards have the opportunity to comment on the proposed projects within 90 days of the Statement's release.

Sections 12(c) and 204(h) of the Charter require that the Mayor's Management Report review the implementation of proposals in the Statement. The following chart provides the status, as of June 30, 2016, of all actions proposed by City agencies in the Citywide Statement of Needs for Fiscal Years 2016 and 2017. Where appropriate, the locations of sited and implemented projects are indicated.

#### STATUS DEFINITIONS

<b>Implemented</b>	Proposal for which a ULURP or Section 195 application received final approval; or for which a contract for operation of a facility was approved; or for which a facility was located in existing City space; or for which an expansion, reduction or closing was completed.
<b>In Progress</b>	ULURP or Section 195 application filed but not yet approved; or contractor selected but contract has not yet received final approval; or expansion/reduction of existing site is underway.
<b>Active</b>	City still actively seeking site for a facility, or ULURP or Section 195 application has not yet been filed or no contractor has been selected.
<b>Modified</b>	Proposal was modified and is included in this Statement or will be included in a later Statement.
<b>Cancelled</b>	City not actively seeking site or implementing proposal because of fiscal or programmatic considerations.

## IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSED PROJECT	PROPOSED LOCATION	STATUS
<u>Human Resources Administration (HRA)</u>		
Relocation of Bronx Medicaid Office at Lincoln Hospital	Bronx	Active
Relocation of Bronx Medicaid Office at Morrisania Hospital	Bronx	Active
Relocation of Medicaid Office at North Central Bronx Hospital	Bronx	Active
<u>Department of Health and Mental Hygiene (DOHMH)</u>		
Relocation of DOHMH Distribution Center	Brooklyn or Queens	In Progress
<u>Department of Sanitation (DSNY)</u>		
Relocation of Bronx Bureau of Motor Equipment	1155 Commerce Avenue, Bronx CD 9	Active
Relocation of Manhattan CD 11 Garage and Manhattan Lot Cleaning Office	207 East 127 <sup>th</sup> Street, Manhattan CD 11	Active
Manhattan CDs 6, 8 Garage; Manhattan CDs 3,6,8 Broom Depot; and Manhattan Borough Command	425 East 25 <sup>th</sup> Street, Manhattan CD 6	Active
<u>Department of Transportation (DOT)</u>		
Expansion of Fleet Services Maintenance Shop at Brooklyn Army Terminal	140 58th Street Brooklyn CD 7	Active
Relocation of DOT Operations from Port Ivory Yard	TBD	Active
<u>Department of Environmental Protection (DEP)</u>		
Expansion of Office Space at DEP's Meter Testing Facility	58-52 Grand Avenue, Queens CD 5	Implemented
Relocation of Emergency Response and Technical Assistance Unit	Brooklyn	Cancelled
New Disinfection Facility for Alley Creek Combined Sewer Overflow Retention Tank	Queens CD 11	Active



## IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSED PROJECT	PROPOSED LOCATION	STATUS
<u>New York City Police Department (NYPD)</u>		
Relocation of the Property Clerk Counterfeit Merchandise Storage Facility	TBD	Active
Relocation of Bomb Squad Headquarters	Manhattan CD1	Active
Inspector General Compliance Unit	Manhattan CD 1	Active
Relocation of Medical Division	TBD	Active
Consolidation of Property Clerk Warehouses	TBD	Active
Relocation of the World Trade Center Sub-Station	Manhattan CD 1	In Progress
<u>Fire Department (FDNY)</u>		
Relocation of the agency's Spare Fire Apparatus Fleet Storage facility	Brooklyn or Queens	Active
<u>Department of Parks and Recreation (DPR)</u>		
Relocation of DPR Green Thumb, Fresh Kills Park and Partnership for Parks Administrative offices	100 Gold Street, Manhattan CD 1	Implemented
Department of Records and Information Services (DORIS)	TBD	Active

# AGENCY INTERNAL CONTROLS

## CHARTER INTERNAL CONTROL REPORTING REQUIREMENT

Statements on the status of mayoral agencies' internal control environments and systems for Fiscal 2015 and the actions taken or to be taken to strengthen such systems are set forth below, pursuant to Section 12(c)(3) of the New York City Charter. The Mayor's Office of Operations compiled these statements based upon reviews of 33 mayoral agencies' internal control certifications, financial integrity statements, applicable State and City Comptrollers' audit reports and agency responses to such reports. The heads of those agencies attested to the status of their agencies' internal control systems with respect to principal operations, including the 16 areas covered by the City Comptroller's Directive 1 checklist, specifically: effectiveness and efficiency; cash receipts; imprest funds (petty cash); billings and receivables; expenditures and payables; inventory; payroll and personnel; general IT controls and procedures; internet connectivity; project risk and IT risks; incident response; single audit; licenses and permits; violations certificates; leases, concessions and franchises, and internal audit function.

## SUMMARY STATEMENTS ON THE STATUS OF INTERNAL CONTROL SYSTEMS

Agency heads reporting indicate that their systems of internal control, taken as a whole, are sufficient to meet the City's internal control objectives of maximizing the effectiveness and integrity of operations and reducing vulnerability to waste, abuse and other errors or irregularities. Certain agencies identified inefficiencies, which are covered below. The covered agencies are committed to pursuing applicable corrective actions and continuing to monitor their internal control systems.

### Administration for Children's Services

The Administration for Children's Services (ACS) reports continued oversight and enhancement of its system of internal controls. Specifically, the agency reports program development and measures to further strengthen programs with respect to child safety and welfare. ACS will continue its course of corrective action and will monitor its overall internal control environment through an internal audit group, external audit follow-up and information technology.

### City Commission on Human Rights

The City Commission on Human Rights (CCHR) reports continued oversight of its system of internal controls, including corrective actions with respect to enhanced procedures related to controlling access to computer operations facilities and supply rooms. CCHR will continue its course of corrective action and monitor its overall internal control environment through the development of additional internal audit functions and agency management reviews.

# AGENCY INTERNAL CONTROLS

## Civilian Complaint Review Board

The Civilian Complaint Review Board (CCRB) reports continued activities to further enhance its internal control environment, including ongoing efforts with respect to incident response planning and development. The agency also reports the development of more distinct divisions of duties and modification of its reporting structure in order to maximize separation of duties and operational effectiveness. CCRB will continue to take appropriate corrective action and will monitor its overall internal control environment through internal audits.

## Department of Buildings

The Department of Buildings (DOB) reports the continuation of oversight with respect to its system of internal controls, including review of current operations to implement new procedural changes in order to assess risks. Specifically, the agency reports additional maintenance of computer system applications as well as strengthened procedures related to licenses and permits. DOB will continue its course of corrective action with the objective of maximizing effectiveness as well as maintaining and strengthening its operational integrity by monitoring its internal control systems through internal audits, external audit follow-up activity and risk assessments.

## Department of City Planning

The Department of City Planning (DCP) reports ongoing oversight of its system of internal controls. DCP will continue to monitor its internal control environment through follow-up on external audits and by conducting management reviews.

## Department of Citywide Administrative Services

The Department of Citywide Administrative Services (DCAS) reports measures taken to further strengthen its system of internal controls. Specifically, DCAS is implementing comprehensive inventory controls and is continuing to leverage encryption technology to strengthen data security as well as applying technology to ensure business continuity of its remaining information systems. DCAS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, and risk assessments.

# AGENCY INTERNAL CONTROLS

## Department of Consumer Affairs

The Department of Consumer Affairs (DCA) reports ongoing oversight and activities to further strengthen its system of internal controls. Particularly, the agency reports continued improvements with reference to project management as well as enhanced oversight over policies and procedures. DCA will continue to monitor its overall internal control environment through internal process reviews as well as follow-up on external audits.

## Department of Correction

The Department of Correction (DOC) reports ongoing oversight and implementation of measures to further enhance its internal control environment. Specifically, the agency reports continued implementation and expansion of an inventory management system across all facilities, upgrade of information technology infrastructure, upgrade of the legacy inmate and administrative phone systems in jails to a modern application with enhanced security features and a web interface, and continued efforts towards facilitating e-payment options to promote cashless transactions in connection with inmate commissary accounts through the online Inmate Lookup System. DOC will continue to monitor its overall internal control environment through internal audits, external audit follow-up, risk assessments and agency management reviews.

## Department of Cultural Affairs

The Department of Cultural Affairs (DCLA) reports ongoing oversight with respect to its system of internal controls. DCLA reports enhancements for monitoring new and existing agency initiatives to allow for the tracking of data as well as the evaluation of enhancements to inventory and contract management. DCLA will continue to monitor its internal control environment through internal reviews and the use of information technology.

## Department of Design and Construction

The Department of Design and Construction (DDC) reports ongoing activities with respect to the operations of its internal control environment. This work includes inspections, public surveys, staff training and audits covering construction projects to help promote site safety and work quality. Also, DDC has implemented automated systems that improve the tracking and managing of documentation associated with FOIL requests for contracts and payments. DDC will continue to monitor its overall internal control environment through internal audits, external audit follow-up and risk assessments.

# AGENCY INTERNAL CONTROLS

## Department of Environmental Protection

The Department of Environmental Protection (DEP) reports the continuation of activities with respect to the oversight and enhancement of its system of internal controls. Specifically, DEP reports ongoing actions in connection with maintenance management systems including inventory control modules that support waste water treatment facilities. DEP also continues improvement in connection with its modernized customer information system enhancing accuracy, analysis, and reporting of accounts receivable. Additionally, the agency has continued to improve asset management and inventory controls for computers and related equipment. DEP will continue to monitor its overall internal control environment through risk assessments, internal audits and external audit follow-up.

## Department of Finance

The Department of Finance (DOF) reports continued oversight and enhancements with respect to its system of internal controls, including areas for mitigating disaster impacts and safeguarding against unauthorized computer systems access. In addition, DOF reports that it has segregated the real estate tax billing and collection functions with respect to NYS-owned properties. Further, it has reprogrammed Treasury systems to comply with new guidelines related to unclaimed funds as well as completed payment policy and procedure guidelines for the Assigned Counsel Plan. DOF will continue its course of corrective action and will monitor its internal control environment through internal audits, external audit follow-up and risk assessments.

## Department for the Aging

The Department for the Aging (DFTA) reports continued oversight with respect to its internal control environment. Specifically, DFTA reports ongoing enhancements to its budget and accounting systems as well as the Senior Tracking, Analysis and Reporting System (STARS), including training and technical assistance for new users, and data analysis in connection with measuring performance. DFTA will continue to monitor its internal control environment by conducting internal control testing and expansion of field audits.

## Department of Health and Mental Hygiene

The Department of Health and Mental Hygiene (DOHMH) reports further enhancements with respect to the oversight and strengthening of its system of internal controls. DOHMH continues to focus on eliminating health inequities by aligning its services with community needs and promoting policy efforts to implement health reform. Further, DOHMH continues enhancements related to billing processes for clinical services, computer system processing activities, data center redundancy, and system and data security. DOHMH will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, self-assessments and internal management reporting systems.

# AGENCY INTERNAL CONTROLS

## Department of Homeless Services

The Department of Homeless Services (DHS) reports continued oversight of its internal control environment, including the implementation of control mechanisms governing project management, planning, governance and compliance. DHS reports several major operational changes and a complete review of the agency's long and short term strategic plans, in addition to a review of its standard operating procedures as well as development and implementation of contract procedures to ensure compliance. DHS will continue its course of corrective action and will monitor its overall internal control environment through internal audits, external audit follow-up and risk assessments.

## Department of Housing Preservation and Development

The Department of Housing Preservation and Development (HPD) reports the continuation of activities to oversee and further strengthen its system of internal controls. Specifically, the agency continues to evaluate the need for written procedures, including write-off procedures, reviewing possible alternatives for tracking of equipment as well as recordkeeping with respect to capital assets. HPD will continue its course of corrective action and will monitor its overall internal control environment through its Management Review and Internal Compliance Division follow-up activity.

## Department of Information Technology and Telecommunications

The Department of Information Technology and Telecommunications (DOITT) reports continued oversight with respect to its system of internal controls. Specifically, the agency continues to focus on the monitoring, development and implementation of metrics and other activities, with an emphasis on performance management and analysis. DOITT will continue to monitor its internal control environment through internal and external audits.

## Department of Investigation

The Department of Investigation (DOI) reports continued oversight of its internal control environment, including increased monitoring of employees' accumulation and use of sick and annual leave. DOI also reports quality assurance enhancements on software applications for the investigations and administrative divisions. The agency will continue to monitor its system of internal controls through internal audits and the use of information technology.

# AGENCY INTERNAL CONTROLS

## Department of Parks and Recreation

The Department of Parks and Recreation (DPR) reports ongoing oversight to further strengthen its system of internal controls. Particularly, DPR reports continued efforts implementing a mobile solution module integrated onto the Asset Management System as well as development of web and mobile applications focused on documenting field work and forestry/tree related service requests. Additionally, DPR reports adoption of a digital scanning system for the deposit of cash receipts along with updated written procedures throughout the agency. DPR will continue its course of corrective action and monitor its internal control environment through internal audits, assessments and external audit follow-up.

## Department of Probation

The Department of Probation (DOP) reports ongoing oversight with respect to its internal control environment. In particular, the agency reports the use of automated tools to assess and identify risks associated with repeat offenders. Additionally, DOP reports improvements in its handling of clients placed on probation for Driving While Intoxicated (DWI), including enrollment in the License Event Notification System (LENS), along with performing monthly Department of Motor Vehicle checks. DOP will continue to monitor its internal control environment through internal audit activity and management reviews.

## Department of Records and Information Services

The Department of Records and Information Services reports ongoing oversight with respect to its system of internal controls, including web-based security surveillance of warehouse facilities as well as development of an updated hardware and software inventory system with proper asset identification numbers. The Department of Records and Information Services will continue to monitor its internal control environment through external audit follow-up and the use of information technology.

## Department of Sanitation

The Department of Sanitation (DSNY) reports ongoing oversight and further enhancements with respect to its internal control environment. Specifically, the DSNY reports continued monitoring of mobile devices, including electronic tracking of smartphones from acquisition to relinquishment. DSNY is also in the process of documenting policies and procedures related to the acquisition, inventory and disposal of equipment. In addition, with respect to current information technology equipment, DSNY has designated a central receiving location, a central warehouse and is in the process of setting-up several satellite inventory locations to improve control of inventory and equipment, including detailed processes and procedures relative to specific inventory responsibilities. DSNY will continue to monitor its internal control environment through internal audits, self-inspections, risk assessments and external audit follow-up activity.

# AGENCY INTERNAL CONTROLS

## Department of Small Business Services

The Department of Small Business Services (SBS) reports continued oversight with respect to its system of internal controls, including continued work on developing a comprehensive strategic plan relating to information technology along with the implementation of a Program Management Office to administer projects. SBS will continue to monitor its overall internal control environment through internal audits and management recommendations.

## Department of Transportation

The Department of Transportation (DOT) reports continued oversight with respect to its current system of internal controls, including continued efforts evaluating inventory procedures, device encryption and data security options as well as developing disaster recovery plans. DOT will continue its course of corrective action and continue to monitor its internal control environment through internal and external audits, the progress of corrective actions and agency-wide risk assessments.

## Department of Youth and Community Development

The Department of Youth and Community Development (DYCD) reports the continuation of oversight and monitoring of its system of internal controls, including system enhancements relative to technical assistance referral and invoice process management, designed to improve controls and increase efficiency. Additionally, the agency reports updated policies and procedures relative to its internal fiscal units governing purchases and an updated fiscal manual in reference to contracted providers. DYCD will continue to monitor its internal control environment applying fiscal guidance and training for staff and contractors.

## Fire Department

The Fire Department (FDNY) reports ongoing oversight and continuation of activities to further enhance its system of internal controls. Specifically, the agency reports information technology improvements in codifying workflows, formalizing policies and procedures, as well as reviewing and modifying configurations. FDNY will continue its course of corrective action and will monitor its overall internal control environment through internal audits, risk assessments and external audit activity.



# AGENCY INTERNAL CONTROLS

## Human Resources Administration

The Human Resources Administration (HRA) reports the oversight of agency operations and continuation of activities to further strengthen its system of internal controls. Specific activities include communications to enhance client interactions and resolution of Customer Service concerns, and assessing best practices with respect to strengthening inventory management operations. Further, the agency continues to work toward developing, reviewing and updating written policies and procedures, including formalized incident response protocols to ensure continuity of operations in the event of disruptions. HRA will continue to monitor its overall internal control environment through its Office of Audit Services and Quality Assurance.

## Landmarks Preservation Commission

The Landmarks Preservation Commission (LPC) reports continued analysis with respect to its programs and policies relative to its current internal control environment. LPC will continue to monitor its system of internal controls.

## Law Department

The Law Department reports continued compliance with respect to its internal control environment, and will continue to monitor its overall internal control environment through internal audit unit activity, management information systems, external audit follow-up and management reviews.

## Police Department

The New York City Police Department (NYPD) reports continued oversight with respect to its internal control environment, including corrective measures initiated to mitigate risks with respect to documentation of computer systems and applications, policies regarding local area networks as well as file level encryption. The agency will continue to monitor its internal control environment through its Internal Affairs Bureau, Quality Assurance Division, Fiscal Accountability Unit, Integrity Control Officers and Self-Inspection Program.

## Taxi and Limousine Commission

The Taxi and Limousine Commission (TLC) reports the continuation of activities to support and maintain its system of internal controls. TLC will continue to monitor its internal control environment through management and performance reviews, policies and procedures, external audit follow-up activity, and information technology.

# AGENCY INTERNAL CONTROLS

## **Business Integrity Commission**

The Business Integrity Commission (BIC) reports continued review of internal controls to maximize operational effectiveness and integrity as well as reduce vulnerability of agency waste, abuse or irregularities including disaster recovery preparedness. BIC will continue to monitor its internal control environment through internal audits and information technology controls and reporting.

## **New York City Emergency Management**

The Department of Emergency Management reports ongoing development and implementation of a central inventory database as well as the continuation of activities to further strengthen internal controls including routine self-assessments, ensuring the effectiveness of internal policies and security surveillance of agency facilities. The agency will continue to monitor its internal control environment through internal reviews and external audit follow-up.

## AGENCY RULEMAKING FISCAL 2016

Agency	Total adopted/ amended	Not in regulatory agenda*	Emergency actions
DCA	11	11	0
DEP	4	0	0
DOB	12	7	0
DOF	5	2	0
DOHMH	12	10	0
DOITT	1	0	0
DOT	7	4	0
DPR	2	2	0
DSNY	2	0	0
FDNY	4	4	0
HPD	6	2	0
HRA	6	6	0
LPC	1	1	0
NYPD	1	1	0
OATH-ECB	5	5	0
SBS	1	1	0
TLC	11	9	0
<b>TOTAL</b>	<b>91</b>	<b>65</b>	<b>0</b>

\*In 98% (64 of 65 of rules) of the actions, rules were not included in the agency's regulatory agenda because they were not contemplated at the time. One instance (1 of 65) was an administrative oversight.

## AGENCY RULEMAKING FISCAL 2016

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
DCA	Established that it is a deceptive trade practice to collect sales taxes on goods and services that are not subject to such taxes.	6	5	5-41	7/7/2016
DCA	Established that after DCA issues a notice of violation charging a business or individual with engaging in unlicensed activity, that it is assumed, unless proven otherwise, that the unlicensed activity continued every day, without interruption, from the day the unlicensed activity was first identified until the date of the hearing.	6	1	1-19	9/18/2015
DCA	Clarified insurance requirements for sidewalk café licensees and conformed the requirements to citywide standards by raising minimum amounts of coverage.	6	2	2-57(c)	9/2/2015
DCA	Set requirements for second-hand automobile dealers regarding the labeling of used automobiles, products and parts and also for the posting of the total selling price and "add-on" signs.	6	2	2-105	3/23/2016
DCA	Clarified provisions in the Mass Transit Benefits Law, established requirements to implement the law and meet its goals, and provided guidance to employers and employees.	6	8	8-01 through 8-08	11/18/2015
DCA	Clarified that second-hand automobile dealers cannot park, store or display vehicles in public spaces.	6	2	2-103(m)	7/5/2016
DCA	Clarified provisions of the Local Law that requires Pregnancy Services Centers to have prominent signage indicating whether or not they have licensed medical professionals on staff.	6	5	5-266 thru 5-271	3/28/2016
DCA	Allowed general vendors with disabilities that impair their ability to operate a general vending business to use helpers as long as they obtain authorization from DCA.	6	2	2-318	5/26/2016
DCA	Established that a general vendor license may be transferred upon the general vendor's death or disability, and sets forth the standards for the transfer.	6	2	2-317	3/7/2016
DCA	Clarified provisions in the Earned Sick Time Act, established requirements to implement the Act and meet its goals, and provided guidance to covered employers and protected employees.	6	7	7-01 thru 7-17	2/3/2016
DCA	Clarified provisions of the prevailing wage law to provide guidance to covered employees and employers.	6	9	9-01 thru 9-26	5/24/2016
DEP	Amended DEP's in-house adjudication procedure to establish that hearings can be translated into languages other than English unless the hearing relates to the suspension or revocation of an asbestos supervisor or investigator certificate.	15	32	32-01, 32-02	9/28/2015
DEP	Amended the rules governing boilers and water heaters to reflect changes under the new Air Code, including a change in the registration threshold from 2.8 to 4.2 million British thermal units (BTUs).	15	2	2-05	6/13/2016
DEP	Established fees under the revised Air Code, replacing the fee subchapter that was repealed as part of the Air Code revision.	15	34	34-01, 34-02, 34-03, 34-04, 34-05, 34-06	5/6/2016
DEP	Established penalties for violations of the Air Code, replacing the penalty schedule in OATH's rules.	15	43	43-01, 43-02	5/11/2016
DOB	Added new requirements regarding elevator emergency operation and signaling devices – including provisions related to occupant evacuation – in order to establish consistent fire emergency operation and evacuation procedures.	1	3600	3610-03	7/24/2015
DOB	Repealed 1 RCNY 3616-02, 3616-03 and 3616-05, which incorporated National Fire Protection Association ("NFPA") amendments related to elevator hoist-ways, machine rooms, closets and pantries, hydrostatic tests, and exemption from Fire Department connection requirements in one- and two-family residential buildings. The rule also amended 1 RCNY 3616-04 to incorporate updated NFPA provisions regarding the national fire alarm and signaling code and occupant evacuation elevators. The amendment updated the safety requirements to the latest national standard, which will enhance public safety.	1	3600	3616-02, 3616-03, 3616-05 and 3616-04	9/8/2015
DOB	Updated American Society of Mechanical Engineers ("ASME") standard A17.1-2000, section 2.27 to conform to ASME A17.1-2013, which requires additional safety enhancements for multi-compartment elevators during fire emergency operations.	1	3600	3610-04	9/24/2015

## AGENCY RULEMAKING FISCAL 2016

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
DOB	Repealed and replaced the Department's regulations regarding cranes and derricks. The rule updates cross references from the 1968 Building Code to account for current standards, clarifies language regarding the definition and scope of what is considered a crane or derrick, and regulates the design, construction, permitting, installation, removal, adjustment, repair, inspection, maintenance, operation, and use of cranes and derricks.	1	3300	3319-01	11/30/2015
DOB	Repealed rules and Reference Standards that are now addressed in the New York City Building or Electrical Codes.	1	Various (6, 8, 27, 400, 4000)	6-01, 8-01, 27-03, 27-04, 403-01, 4000-06; RS 19-1 and 19-4	12/3/2015
DOB	Clarified that special inspectors and special inspection agencies must cooperate with all DOB investigations, including audit investigations. Updated reference standards and cross references in accordance with amendments made by Local Law 141 of 2013.	1	100	101-06, 101-07	2/1/2016
DOB	Removed language regarding high-pressure boiler inspections by DOB because the 2014 Administrative Code amendments transferred this responsibility to building owners.	1	100	103-05	11/30/2015
DOB	Re-established that a number of bathroom and powder room prototypes are acceptable to DOB. This was necessary because revisions to the Building Code in Local Law 141 of 2013 allowed DOB to designate by rule which prototype layouts were acceptable in buildings first occupied on or before March 13, 1991.	1	1100	1101-01	11/30/2015
DOB	Added new infractions to address requirements in Local Law 77 of 2015 regarding the registration, discontinuance, removal, and annual certification of cooling towers. The amendments also expanded an infraction regarding occupancy of buildings without a certificate of occupancy, and added infractions related to the failure to provide pedestrian protection for sidewalks and walkways, and the failure to obey vacate orders.	1	100	102-01	1/19/2016
DOB	Changed several aspects of the construction superintendent's role by, among other things, expanding the type of jobs that require a construction superintendent; requiring that permit holders notify DOB if there is a change in the designated construction superintendent; and requiring that construction superintendents conduct daily inspections, and maintain logs of work, at each job site.	1	3300	3301-02	4/28/2016
DOB	Added two new infractions regarding failure to comply with a law, rule, or Commissioner's order regarding construction and/or equipment safety operations, and amended another infraction regarding the unsafe operation of cranes, derricks, and hoisting equipment.	1	100	102-01(j)	4/15/2016
DOB	Streamlined the solar tax abatement application process by making the process of obtaining tax abatements easier for applicants.	1	100	105-02	6/17/2016
DOF	Revised the rules concerning the conduct of brokers and employees while appearing before DOF in any capacity, to ensure proper behavior when responding to parking summonses while representing companies at the Department's Commercial Adjudication Unit.	19	39	9	8/19/2015
DOF	Gave participants in the SCRIE and DRIE programs additional time to file their renewal applications upon a showing of good cause or extraordinary medical circumstances.	19	52	52-01	6/16/2016
DOF	Allowed a respondent at a Parking Violations Bureau appeals hearing to submit additional or new evidence in the interest of justice.	19	39	39-12, paragraph (a)(2)	6/24/2016
DOF	Set forth the procedures to request administrative review of assessment errors and the types of errors that may be corrected administratively by DOF.	19	53	53-01, 53-02	6/16/2016
DOF	Authorized Department of Homeland Security Federal Protection Service Officers to issue parking summonses in New York City.	19	39	39-01, paragraph (2)	6/24/2016

## AGENCY RULEMAKING FISCAL 2016

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
DOHMH	Repealed the requirement to obtain written consent for circumcision performed by direct oral suction.	24	Article 181 of the NYC Health Code	181.21	9/9/2015
DOHMH	Amended the list of fixed penalties for adjudicated violations in Appendix C of Chapter 23 to conform the numbering and descriptions of certain violations with those in the recently amended Article 81 of the NYC Health Code.	24	23	Appendix C	7/9/2015
DOHMH	Repealed and re-enacted NYC Health Code Section 81.50 to make its calorie posting requirements identical to federal requirements.	24	Article 81 of the NYC Health Code	81.5	9/9/2015
DOHMH	Amended of the NYC Health Code to require food service establishments that are part of chains with more than 15 locations in the US to add a warning label to menus and menu boards identifying food items that contain very high levels of sodium.	24	Article 81 of the NYC Health Code	81.49	9/9/2015
DOHMH	Requires signage at swimming pools regarding competitive breath holding.	24	1	1-01 and 1-02	1/15/2016
DOHMH	Authorized the Commissioner's designee to approve inspection of confidential medical reports of birth, spontaneous termination of pregnancy (miscarriages), and death.	24	Articles 201, 203, and 205 of the NYC Health Code	201.07, 203.07 and 205.07	3/15/2016
DOHMH	Established rules for maintenance of cooling towers to minimize potential contamination by Legionella bacteria.	24	8	8-01 through 8-09	4/7/2016
DOHMH	Implements the new Section 1352-e of NYS Public Health Law, which authorizes operators of food service establishments to allow companion or pet dogs to accompany patrons in certain outdoor dining areas of food service establishments subject to control measures approved by a locality's "enforcement agency."	24	32	32-01 through 32-05	3/23/2016
DOHMH	Requires non-clinical laboratories that work with certain biological agents to register with DOHMH and to report incidents involving loss, theft, or release of such agents.	24	Article 13 of the NYC Health Code	13.01, 13.11, and 13.13	6/7/2016
DOHMH	Reduced the nuisance level for PERC vapors found in residential, child-occupied and other occupied buildings emanating from dry cleaning facilities located in the same or adjacent buildings.	24	Article 131 of the NYC Health Code	131.17	6/7/2016
DOHMH	Allowed DOHMH to regulate and issue permits to pet shops that sell dogs or cats, in accordance with new NYS Agriculture and Markets Law Section 407	24	Articles 161 and 5 of the NYC Health Code	161.02, 161.09, and 5.07	6/7/2016
DOHMH	Provides for penalties for building owners found to be in violation of the requirement to record and report the results of their annual inspections.	24	31	31-03 and Appendix 31-A	6/3/2016
DOITT	Amended procedures for micro trenching and repealed outdated public pay telephone rules.	67	1;6	1-02,1-07,6-01,6-02,6-05,6-06; 6-21 through 6-27,6-30 through 6-36, 6-35.1, 6-38.1, 6-38.2, 6-38, 6-40, 6-41, 6-48	8/8/2015
DOT	Set the procedure for an administrative appeal of a determination by DOT to revoke or suspend a Parking Permit for People with Disabilities.	34	4	4-08	11/13/2015
DOT	Required permittees and sub-surface utility owners to limit the areas that are marked with paint to only the affected area instead of the entire street segment.	34	2	2-11	12/20/2015
DOT	Reauthorized and amended the permitting system for overdimensional and/or overweight combinations of vehicles utilized by haulers of bulk milk.	34	4	4-15	7/17/2015
DOT	Created regulatory framework for DOT's pedestrian plazas.	34	4	4-16	6/20/2016
DOT	Decreased the annual rate increase by 15% charged for revocable consents granted to a public service corporation for facilities ancillary to, but not within, a franchise.	34	7	7-04(a)(21) and 7-04(b)	3/5/2016
DOT	Set DOT's procedure for randomly assigning certain bus stops relinquished by a sightseeing bus operator as a result of anti-trust litigation brought against the operator by the US Department of Justice.	34	4	4-10(j)	5/12/2016
DOT	Corrected date and numbering errors in the Bulk Milk Permit rules.	34	4	4-15	2/7/2016

## AGENCY RULEMAKING FISCAL 2016

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
DPR	Established user fees for the Parks Department's new Ocean Breeze Track and Field Athletic Complex at Ocean Breeze Park in Staten Island.	56	2	2-13	9/11/2015
DPR	Established new membership fee categories for the Ocean Breeze Park Track and Field Athletic Complex and the City's recreation centers, with a reduced membership fee for veterans and people with disabilities. The rules also create practice fee categories for veterans and people with disabilities at the Ocean Breeze Park Track and Field Athletic Complex.	56	2	2-13, 2-14	6/1/2016
DSNY	Adopted a rule governing source separation and handling requirements for organic waste generated by certain commercial establishments that have their refuse and recycling collected by private carters.	16	1	1-01, 1-11	12/18/2015
DSNY	Amended rules and adopted recycling requirements applicable to commercial establishments and other institutions and residences that have their refuse and recycling collected by private carters.	16	1	1-01, 1-02, 1-08, 1-09, 1-10	2/5/2016
FDNY	Implemented provisions of the 2014 Building Code and 2014 Fire Code, establishing requirements for the design, installation, operation and maintenance of in-building auxiliary radio communication (ARC) systems, communication systems designed to enhance point-to-point communications with firefighters in high-rise buildings. Two existing rules were amended to establish a company certificate for businesses that test ARC systems, and fees for the ARC company certificate and for ARC system acceptance testing by FDNY personnel.	3	5	511-01, 115-01, 4601-01	12/1/2015
FDNY	Implemented provisions of the 2014 Fire Code, requiring entrance door room numbers for dwelling units in apartment buildings and hotels, and lobby and hallway corridor directional signs. Also required "fire emergency markings" on dwelling unit entrance door jambs and stairwell doors in apartment buildings and hotels occupancies with more than eight dwelling units on a floor and that are not protected by a fire sprinkler system. The apartment identification and hallway directional signs will assist firefighter and other emergency responders in locating dwelling units. The fire emergency markings will enable firefighters to identify apartment numbers in smoke conditions that obscure the regular (eye-level) door numbers so that they can conduct search and rescue operations.	3	5	505-01; 505-02	4/29/2016
FDNY	Modified a Fire Code Referenced Standard, National Fire Protection Association (NFPA) Standard 45 (titled "Fire Protection for Laboratories Using Chemicals"), to incorporate fire safety requirements from the latest (2015) edition of the NFPA standard. The NFPA standard was updated to address fire safety concerns in educational laboratories in response to fires in schools.	3	47	4702-01	11/25/2015
FDNY	Established safety procedures for the manual removal of lubricating oil from refrigerating systems that use ammonia, a toxic and flammable material, as a refrigerant. If not conducted properly, manual removal of lubricating oil from such systems poses the public safety threat of an accidental release of ammonia.	3	6	606-01	6/28/2016
HPD	Implemented Local Law 65 of 2014, authorizing HPD to impose a fee to conduct a third complaint-based inspection for a dwelling unit that the agency has inspected twice in the same 12 month period, and amended related rules governing protests of fees and owner inspections.	28	17,25,47	17-01, 17-03, 25-101, 47-01, 47-02	7/21/2015
HPD	Implemented statutory changes (under Local Law 64 of 2014) and amended criteria for participation in HPD's Alternative Enforcement Program, which identifies the most distressed buildings in need of repair and systems replacement, and monitors owners' correction of violations or corrects the violations.	28	36	36-05, 36-06	9/4/2015
HPD	Implemented statutory changes to the Real Property Tax Law regarding eligibility and also made technical changes.	28	31	31-01,31-02,31-05,31-07 through 31-12	8/21/2016

## AGENCY RULEMAKING FISCAL 2016

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
HPD	Added a new chapter to implement the extended affordability benefit program adopted by the State Legislature in Chapter 20 of the Laws of 2015, which provided an extended tax exemption for certain projects after their original 421-a exemption expires.	28	49	49-01 through 49-04	5/11/2016
HPD	Implemented legislative changes regarding multiple dwellings that commence construction on or after June 15, 2015. The state law prohibits the isolation of affordable units to a specific floor or area of a building and requires shared common entrances and common areas for all residents. The state law defines common entrances as "any area regularly used by any resident for ingress and egress from a multiple dwelling."	28	6	6-09	4/27/2016
HPD	Local Law 101 of 2015 required DOB to refer to HPD immediately hazardous elevator violations that are found after reinspection to be uncorrected by the owner. The rules provided criteria to assist HPD in making a determination about what action may be necessary to address the inoperable elevator.	28	48	48-01, 48-02	5/27/2016
HRA	Established the CITYFEPS rental assistance programs for families with children in shelter and at risk of entry to shelter.	68	A	8-01 through 8-09	7/16/2015
HRA	Amended the existing Living in Communities (LINC) and CITYFEPS programs, including authorizing HRA to increase the maximum rents in the LINC I, LINC II, LINC III, LINC IV, LINC V and CITYFEPS programs for households with five or more individuals under certain circumstances.	68	7, 8	7-01 through 7-17, 8-01 through 8-09	10/20/2015
HRA	Established the HRA HOME Tenant-Based Rental Assistance (HRA HOME TBRA) program for families in shelter, as well as street homeless adult families, in receipt of disability benefits.	68	9	9-01 through 9-14	11/30/2015
HRA	Established the Special Exit and Prevention Supplement Program (SEPS Program) for single adults and adult families in shelter or at risk of entry to shelter.	68	8	8-10 through 8-16	11/24/2015
HRA	Expanded the existing Living in Communities Family and Friends Reunification Rental Assistance Program (LINC 6 Program), which previously only included families with children, to single adults and adult families in shelter, and allowed households in receipt of LINC 6 to transfer to other LINC programs, CITYFEPS or SEPS if eligible, but for the fact that they do not currently reside in shelter.	68	7,8	7-01 through 7-24	12/30/2015
HRA	Amended existing rule concerning the New York City Identification Card Program (IDNYC Card Program), including expanding the number and types of government-issued documents that can be used to establish identity and residency.	68	6	6-01 through 6-10	3/24/2016
LPC	Allowed installation of Public Communication Structures for free WiFi in historic districts and landmark sites.	63	2	2-21	6/28/2016
NYPD	Directed the manner by which applicants may request U Visa certification, provided a timetable within which NYPD will process such requests, and specified the appeals process for denials of such requests.	38	22	22-01 – 22-04	5/8/2016
OATH-ECB	Allowed hand delivery, in addition to mailing, of decisions and orders and cease and desist orders.	48	3	3-57, 3-71, 3-73, and 3-91	7/10/2015
OATH-ECB	Amended Sanitation Penalty Schedule to create penalties for violations of Chapter 17 of Title 16 of the RCNY related to proper disposal of refrigerants.	48	3	3 - 122	7/10/2015
OATH-ECB	Amended Buildings Penalty Schedule to reflect the 2014 updates to the NYC Construction Codes, which added new requirements and renumbered existing sections of the Construction Codes.	48	3	3-103	12/11/2015
OATH-ECB	Amended Buildings Penalty Schedule to enforce a portion of Local Law 77 related to the regulation of cooling towers, which was enacted in response to the outbreak of Legionnaires' disease.	48	3	3-103	9/29/2015
OATH-ECB	Amended Buildings Penalty Schedule to more clearly and effectively allow DOB to enforce particular sections of law and increased fines related to safe operation of construction equipment.	48	3	3-103	4/15/2016



## AGENCY RULEMAKING FISCAL 2016

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
SBS	Added rules for the administration of a program that provides grants to school bus transportation companies in order to encourage such companies to maintain the wages and benefits of those employees who have had prior experience in the industry.	66	11	11-87	10/29/2015
TLC	Amended the Medallion Taxicab Service rules to extend lease terms beyond the previous 156-week maximum and enable lessees to make smaller weekly payments and cap the total amount that can be charged for the conditional purchase of the vehicle.	35	58, 82	58-21; 58-24; 58-26; 82-26	9/17/2015
TLC	Required that a commuter van decal and a TLC license number decal be displayed on both of the front doors of all licensed commuter vans.	35	61	61A-27 ; 61B-27	7/16/2015
TLC	Added new sections to the existing rules governing the transfer of licenses for Street Hail Livery vehicles.	35	82	82-03 ; 82-11 ; 82-44 ; 82-45	12/3/2015
TLC	Added rules to protect all licensed for-hire vehicle and commuter van drivers from retaliatory actions by licensed base and vehicle owners taken in response to complaints made against those owners by drivers that filed complaints.	35	59, 60, 61, 82	59A-13 ; 59B-13; 60A-12 ; 60B-12; 61A-12 ; 61B-12; 82-16	9/17/2015
TLC	Amended TLC's rules regarding how a portion of the Taxicab Improvement Fund will be distributed to medallion owners who have placed an accessible taxicab into service.	35	51, 53, 58	51-03; 53-03; 58-03 ; 58-21 L; 58-50	10/15/2015
TLC	Allowed licensed livery bases to act as authorized representatives on behalf of street hail livery owners for certain specified transactions related to licensing and the transfer of base and vehicle affiliations.	35	59	59B-04.2	1/21/2016
TLC	Amended certain administrative procedures, such as expanding the window in which licensees are permitted to take the annual drug test, altering the dimensions of the Taxi and Livery Driver Protection stickers, and eliminating Probationary Licenses for TLC-licensed drivers.	35	52, 54, 55, 56, 57, 58, 59, 60, 61, 82	52-40; 54-04; 54-14; 55-04; 55-06; 55-14; 56-06; 57-06; 58-04; 58-32; 59A-29; 59B-29; 60A-19; 60A-28; 60B-28; 61A-19; 61A-27 ; 61B-27; 82-33	1/21/2016
TLC	Repealed the authority for medallion owners to deduct \$0.06 from every fare to go towards driver healthcare services and disability	35	58, 75	58-21; 75-25	2/25/2016
TLC	Repealed the Owner Must Drive requirements for owners of taxicab medallions where those Medallions had Owner Must Drive restrictions.	35	51, 58, 65	51-03; 58-03; 58-05; 58-20; 65-07	2/25/2016
TLC	Amended a variety of agency rules regarding exclusionary zone enforcement for Street Hail Livery fleet, affiliations with suspended bases, certain licensing documentation, including license display, and changes to certain penalties.	35	51, 54, 55, 56, 57, 58, 59, 60, 62, 64, 68, 75, 82, 83	51-03; 54-11; 54-12; 54-14; 55-04; 55-12; 55-14 55-23 56-04; 56-12; 56-14 ; 57-04; 57-12; 57-14 ; 58-04; 59A-08; 59B-06; 59B-12; 59B-19; 60A-04; 60B-04; 62-04; 64-04; 68-02; 68-17; 68-18; 75-04; 82-04; 82-13; 82-22; 83-04	6/23/2016
TLC	Allows medallion owners to install a TLC-approved in-vehicle camera system in lieu of a partition, required that medallion owners file an email address with the Commission, and amended rules specifying when the 496 Accessible Official Taxicab Vehicle waivers may be requested.	35	58, 67	58-23; 58-35; 67-05.1B; 67-10; 67-15	4/21/2016

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

## FISCAL YEAR 2016 MMR

This appendix provides expenditures for City agencies, by unit of appropriation, as reported in the City's Fiscal 2015 [Comprehensive Annual Financial Report](#) (CAFR) and the budgeted amounts for Fiscal 2016 as reported in the [Fiscal 2016 adopted budget](#) and provided to the Mayor's Office of Operations by the NYC Office of Management and Budget (OMB).

The Preliminary Mayor's Management Report and Mayor's Management Report cover the operations of City agencies that report directly to the Mayor. Additional non-Mayoral agencies and legally separate organizations are included in the Mayor's Management Report, however, there is limited spending and budget information available to OMB. These include:

- Board of Elections
- City University of New York
- New York City Health + Hospitals
- New York City Housing Authority
- Public Libraries
- School Construction Authority

Figures reflect all funds

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>Aging [125]</b>			
	Personal Services		
001	Executive and Administrative Management	10,211,977	10,949,408
002	Community Programs	13,211,856	14,615,521
	Total Personal Services	23,423,832	25,564,929
	Other Than Personal Services		
003	Community Programs	260,141,161	282,949,135
004	Executive and Administrative Management	1,670,609	1,512,064
	Total Other Than Personal Services	261,811,770	284,461,199
	Agency Total	\$ 285,235,603	\$ 310,026,128
<b>Board of Elections [003]</b>			
001	Personal Services	51,391,433	61,723,539
002	Other Than Personal Services	55,363,698	78,528,690
	Agency Total	\$ 106,755,131	\$ 140,252,229
<b>Brooklyn Public Library [038]</b>			
001	Lump Sum (OTPS)	\$ 91,560,194	\$ 98,702,298
<b>Buildings [810]</b>			
001	Personal Services	88,164,204	110,980,545
002	Other Than Personal Services	20,509,204	43,438,687
	Agency Total	\$ 108,673,408	\$ 154,419,232
<b>Business Integrity Commission [829]</b>			
001	Personal Services	5,004,058	5,377,211
002	Other Than Personal Services	3,061,338	2,068,623
	Agency Total	\$ 8,065,396	\$ 7,445,834

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15^	ADOPTED BUDGET FY16^^
<b>Children's Services [068]</b>			
	Personal Services		
001	Personal Services	289,897,272	350,502,326
003	Head Start/Day Care	17,048,319	24,467,812
005	Administrative	78,556,169	80,412,418
007	Juvenile Justice	36,543,899	41,007,068
	Total Personal Services	422,045,660	496,389,624
	Other Than Personal Services		
002	Other than Personal Services	73,427,798	75,695,148
004	Head Start/Day Care	1,038,679,669	1,082,550,316
006	Child Welfare	1,124,752,725	1,145,230,884
008	Juvenile Justice	167,788,031	149,056,120
	Total Other Than Personal Services	2,404,648,223	2,452,532,468
	Agency Total	\$ 2,826,693,883	\$ 2,948,922,092
<b>City Planning [30]</b>			
	Personal Services		
001	Personal Services	19,223,316	22,966,676
003	Geographic Systems	1,956,106	2,229,653
	Total Personal Services	21,179,422	25,196,329
	Other Than Personal Services		
002	Other Than Personal Services	3,255,798	12,617,720
004	Geographic Systems	282,241	297,688
	Total Other Than Personal Services	3,538,038	12,915,408
	Agency Total	\$ 24,717,460	\$ 38,111,737
<b>City University of New York [042]</b>			
	Personal Services		
002	Community College	657,439,011	685,030,740
004	Hunter Schools	15,866,417	14,807,238
	Total Personal Services	673,305,428	699,837,978
	Other Than Personal Services		
001	Community College	280,474,894	256,989,870
003	Hunter Schools	1,344,969	1,373,833
012	Senior College	--	35,000,000
	Total Other Than Personal Services	281,819,863	293,363,703
	Agency Total	\$ 955,125,291	\$ 993,201,681
<b>Citywide Administrative Services [856]</b>			
	Personal Services		
001	Human Capital	22,221,105	22,344,116
005	Board of Standards and Appeals	1,672,223	1,908,159
100	Executive and Support Services	18,783,663	20,264,187
200	Division of Administration and Security	9,108,906	9,127,697
300	Asset Management – Public Facilities	83,721,450	87,953,367
400	Office of Citywide Purchasing	10,069,820	10,842,427
500	Division of Real Estate Services	5,966	8,105
600	External Publications and Retailing	1,403,462	1,590,505

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>continued - Citywide Administrative Services [856]</b>			
700	Energy Management	2,930,798	4,530,631
800	Citywide Fleet Services	2,548,059	2,494,671
	Total Personal Services	152,465,452	161,063,865
	Other Than Personal Services		
002	Human Capital	6,121,763	7,648,754
006	Board of Standards and Appeals	320,441	733,543
190	Executive and Support Services	9,732,788	9,484,596
290	Division of Administration and Security	15,045,564	15,487,273
390	Asset Management – Public Facilities	883,207,502	900,181,839
490	Office of Citywide Purchasing	29,216,883	27,604,023
690	External Publications and Retailing	1,077,137	1,195,257
790	Energy Management	26,718,356	51,067,021
890	Citywide Fleet Services	33,876,582	8,756,814
	Total Other Than Personal Services	1,005,317,016	1,022,159,120
	Agency Total	\$ 1,157,782,468	\$ 1,183,222,985
<b>Civilian Complaint Review Board [054]</b>			
001	Personal Services	9,897,911	11,645,742
002	Other Than Personal Services	2,785,668	3,431,013
	Agency Total	\$ 12,683,579	\$ 15,076,755
<b>Commission on Human Rights [226]</b>			
	Personal Services		
001	Personal Services	1,185,191	4,638,935
003	Community Development	3,712,601	3,693,173
	Total Personal Services	4,897,792	8,332,108
	Other Than Personal Services		
002	Other than Personal Services	400,443	1,281,061
004	Community Development	497,046	709,637
	Total Other Than Personal Services	897,489	1,990,698
	Agency Total	\$ 5,795,280	\$ 10,322,806
<b>Consumer Affairs [866]</b>			
	Personal Services		
001	Administration	7,002,678	6,832,854
002	Licensing and Enforcement	12,848,238	16,143,660
004	Adjudication	2,450,671	3,349,985
	Total Personal Services	22,301,587	26,326,499
	Other Than Personal Services		
003	Other than Personal Services	15,133,071	14,974,494
	Total Other Than Personal Services	15,133,071	14,974,494
	Agency Total	\$ 37,434,658	\$ 41,300,993

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>Correction [072]</b>			
	Personal Services		
001	Administration	64,934,827	73,721,477
002	Operations	958,679,137	970,246,011
	Total Personal Services	1,023,613,963	1,043,967,488
	Other Than Personal Services		
003	Operations	121,742,979	159,203,449
004	Administration	16,764,072	19,361,051
	Total Other Than Personal Services	138,507,050	178,564,500
	Agency Total	\$ 1,162,121,013	\$ 1,222,531,988
<b>Cultural Affairs [126]</b>			
	Personal Services		
001	Office of the Commissioner	4,404,680	4,554,724
	Total Personal Services	4,404,680	4,554,724
	Other Than Personal Services		
002	Office of the Commissioner	1,470,961	1,564,115
003	Cultural Programs	42,776,173	48,530,288
004	Metropolitan Museum of Art	26,120,141	27,279,921
005	New York Botanical Garden	7,804,310	6,508,531
006	American Museum of Natural History	16,769,048	16,499,575
007	The Wildlife Conservation Society	14,559,588	15,462,401
008	Brooklyn Museum	8,204,153	7,728,186
009	Brooklyn Children's Museum	1,898,806	1,879,911
010	Brooklyn Botanical Garden	4,497,911	3,585,706
011	Queens Botanical Garden	2,139,155	1,089,235
012	New York Hall of Science	1,838,844	1,789,940
013	Staten Island Institute of Arts and Sciences	919,558	778,089
014	Staten Island Zoological Society	1,439,418	1,429,363
015	Staten Island Historical Society	862,986	771,905
016	Museum of the City of New York	1,607,808	1,635,716
017	Wave Hill	1,169,396	1,219,157
019	Brooklyn Academy of Music	2,740,403	2,731,729
020	Snug Harbor Cultural Center	2,994,679	1,547,652
021	Studio Museum in Harlem	849,965	828,240
022	Other Cultural Institutions	17,502,156	17,434,750
024	New York Shakespeare Festival	1,118,250	1,167,498
	Total Other Than Personal Services	159,283,709	161,461,908
	Agency Total	\$ 163,688,389	\$ 166,016,632
<b>Design and Construction [850]</b>			
001	Personal Services	96,878,642	111,318,362
002	Other Than Personal Services	63,399,937	452,855,794
	Agency Total	\$ 160,278,578	\$ 564,174,156

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>Education [040]</b>			
	Personal Services		
401	General Educational Instruction and School Leadership	5,713,487,721	5,844,620,680
403	Special Educational Instruction and School Leadership	1,387,735,005	1,404,535,490
407	Universal Pre-K	--	385,508,464
415	School Support Organization	231,346,187	258,500,838
421	Citywide Special Education Instruction and School Leadership	875,993,814	956,173,266
423	Special Education Instructional Support	252,463,496	276,851,652
435	School Facilities	433,937,385	445,017,030
439	School Food Services	214,702,793	211,668,288
453	Central Administration	163,947,287	174,550,820
461	Fringe Benefits	2,876,580,148	3,043,659,644
481	Categorical Programs	1,242,412,764	1,011,695,696
	Total Personal Services	13,392,606,601	14,012,781,868
	Other Than Personal Services		
402	General Educational Instruction and School Leadership	660,052,109	761,531,373
404	Special Educational Instruction and School Leadership	4,181,291	3,976,075
406	Charter Schools	1,308,880,192	1,476,587,588
408	Universal Pre-K	--	423,370,588
416	School Support Organization	39,739,462	27,679,995
422	Citywide Special Education Instruction and School Leadership	20,439,043	20,979,246
424	Special Education Instructional Support	230,721,270	230,036,818
436	School Facilities	436,291,848	305,148,960
438	Pupil Transportation	1,143,837,837	1,146,455,675
440	School Food Services	231,615,306	274,321,108
442	School Safety	330,580,522	335,713,885
444	Energy and Leases	468,100,138	498,066,494
454	Central Administration	171,357,152	164,375,156
470	Special Education Pre-K Contract Payments	844,399,423	909,861,953
472	Charter & Contract Schools and Foster Care Placements	641,613,308	652,495,759
474	NPS and FIT Payments	65,085,997	66,690,570
482	Categorical Programs	1,009,863,897	599,635,645
	Total Other Than Personal Services	7,606,758,794	7,896,926,888
	Agency Total	\$ 20,999,365,395	\$ 21,909,708,756
<b>Emergency Management [017]</b>			
001	Personal Services	11,601,381	6,246,590
002	Other Than Personal Services	23,436,956	9,780,548
	Agency Total	\$ 35,038,337	\$ 16,027,138
<b>Environmental Protection [826]</b>			
	Personal Services		
001	Executive and Support	30,948,257	32,552,287
002	Environmental Management	23,250,747	22,752,146
003	Water Supply and Wastewater Collection	178,113,961	184,270,508
007	Central Utility	74,196,594	77,273,008
008	Wastewater Treatment	170,706,966	167,950,048
	Total Personal Services	477,216,526	484,797,997

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>continued - Environmental Protection [826]</b>			
	Other Than Personal Services		
004	Utility	577,654,430	638,435,396
005	Environmental Management	105,484,035	62,694,811
006	Executive and Support	55,698,875	67,632,349
	Total Other Than Personal Services	<u>738,837,339</u>	<u>768,762,556</u>
	Agency Total	<u>\$ 1,216,053,865</u>	<u>\$ 1,253,560,553</u>
<b>Finance [836]</b>			
	Personal Services		
001	Administration and Planning	39,525,576	44,129,718
002	Operations	27,236,068	30,134,528
003	Property	19,018,667	21,956,148
004	Audit	23,768,539	27,519,268
005	Legal	5,751,276	5,740,407
007	Parking Violations Bureau	8,847,447	9,299,827
009	City Sheriff	17,127,704	19,658,736
	Total Personal Services	<u>141,275,277</u>	<u>158,438,632</u>
	Other Than Personal Services		
011	Administration	54,309,446	54,284,010
022	Operations	33,133,689	32,023,701
033	Property	2,154,438	1,942,970
044	Audit	950,735	612,080
055	Legal	68,237	82,790
077	Parking Violations Bureau	1,223,625	1,453,198
099	City Sheriff	18,639,853	17,173,283
	Total Other Than Personal Services	<u>110,480,023</u>	<u>107,572,032</u>
	Agency Total	<u>\$ 251,755,300</u>	<u>\$ 266,010,664</u>
<b>Fire [057]</b>			
	Personal Services		
001	Executive Administrative	91,260,969	103,973,628
002	Fire Extinguishment & Emergency Response	1,298,872,680	1,254,624,951
003	Fire Investigation	18,726,610	14,307,567
004	Fire Prevention	35,615,260	34,311,521
009	Emergency Medical Service	231,519,587	238,619,343
	Total Personal Services	<u>1,675,995,106</u>	<u>1,645,837,010</u>
	Other Than Personal Services		
005	Executive Administrative	163,936,075	124,612,618
006	Fire Extinguishment & Response	26,586,558	28,820,492
007	Fire Investigation	127,201	150,060
008	Fire Prevention	536,633	704,370
010	Emergency Medical Services	26,469,641	31,137,220
	Total Other Than Personal Services	<u>217,656,108</u>	<u>185,424,760</u>
	Agency Total	<u>\$ 1,893,651,214</u>	<u>\$ 1,831,261,770</u>

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15^	ADOPTED BUDGET FY16^^
<b>Health and Hospitals Corporation [819]</b>			
001	Lump Sum Appropriation (OTPS)	\$ 335,141,350	\$ 377,999,729
<b>Health and Mental Hygiene [816]</b>			
<b>(Office of Chief Medical Examiner)</b>			
Personal Services			
101	Health Administration	43,629,559	37,186,205
102	Disease Control	77,761,058	83,974,782
103	Family and Child Health and Health Services	92,917,819	93,875,176
104	Environmental Health Services	51,765,434	57,807,414
105	Early Intervention	-	15,309,609
106	Office of Chief Medical Examiner	47,103,811	48,949,920
107	Prevention and Primary Care	22,903,095	12,242,303
108	Mental Hygiene Management Services	40,245,259	32,556,722
109	Epidemiology	13,636,688	13,566,417
	Total Personal Services	<u>389,962,722</u>	<u>395,468,548</u>
Other Than Personal Services			
111	Health Administration	103,082,319	88,222,902
112	Disease Control	172,755,193	178,369,674
113	Family and Child Health and Health Services	46,683,424	41,712,000
114	Environmental Health Services	29,248,258	33,268,788
115	Early Intervention	-	202,350,739
116	Office of Chief Medical Examiner	19,435,586	15,418,823
117	Prevention and Primary Care	179,133,098	73,472,698
118	Mental Hygiene Management Services	9,706,198	10,900,252
119	Epidemiology	5,328,984	5,943,841
120	Mental Health Services	236,930,979	216,072,450
121	Mental Retardation and Developmental Disability	229,631,825	13,037,746
122	Chemical Dependency and Health Promotion	73,648,234	76,009,945
	Total Other Than Personal Services	<u>1,105,584,098</u>	<u>954,779,858</u>
	Agency Total	<u>\$ 1,495,546,820</u>	<u>\$ 1,350,248,406</u>
<b>Homeless Services [071]</b>			
001	Personal Services	125,175,623	150,263,319
002	Other Than Personal Services	1,044,650,152	930,657,548
	Agency Total	<u>\$ 1,169,825,774</u>	<u>\$ 1,080,920,867</u>
<b>Housing Preservation and Development [806]</b>			
Personal Services			
001	Office of Administration	28,654,543	31,078,898
002	Office of Development	22,815,580	26,485,710
004	Office of Housing Preservation	57,820,047	62,916,902
006	Housing Maintenance and Sales	32,349,650	33,072,234
	Total Personal Services	<u>141,639,820</u>	<u>153,553,744</u>



# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>continued - Housing Preservation and Development [806]</b>			
	Other Than Personal Services		
008	Office of Administration	8,876,169	8,979,802
009	Office of Development	502,045,508	508,936,784
010	Housing Management and Sales	12,638,705	14,833,479
011	Office of Housing Preservation	53,203,213	66,688,952
	Total Other Than Personal Services	<u>576,763,595</u>	<u>599,439,017</u>
	Agency Total	<u>\$ 718,403,415</u>	<u>\$ 752,992,761</u>
<b>Human Resources [069]</b>			
	Personal Services		
201	Administration	304,062,657	288,711,596
203	Public Assistance	272,714,764	279,502,263
204	Medical Assistance	101,496,991	120,751,597
205	Adult Services	106,081,128	112,107,919
	Total Personal Services	<u>784,355,541</u>	<u>801,073,375</u>
	Other Than Personal Services		
101	Administration	263,805,361	233,816,391
103	Public Assistance	2,047,820,240	2,087,793,673
104	Medical Assistance	6,374,319,528	6,351,551,470
105	Adult Services	300,889,195	312,875,971
	Total Other Than Personal Services	<u>8,986,834,324</u>	<u>8,986,037,505</u>
	Agency Total	<u>\$ 9,771,189,865</u>	<u>\$ 9,787,110,880</u>
<b>Information Technology and Telecommunications [858]</b>			
<b>(311 Customer Service Center)</b>			
001	Personal Services	98,851,416	136,728,805
002	Other Than Personal Services	392,864,505	416,341,089
	Agency Total	<u>\$ 491,715,921</u>	<u>\$ 553,069,894</u>
<b>Investigation [032]</b>			
	Personal Services		
001	Personal Services	16,872,699	19,087,065
003	Inspector General	2,438,441	4,391,943
	Total Personal Services	<u>19,311,140</u>	<u>23,479,008</u>
	Other Than Personal Services		
002	Other Than Personal Services	14,496,443	6,744,135
004	Inspector General	1,175,879	774,947
	Total Other Than Personal Services	<u>15,672,322</u>	<u>7,519,082</u>
	Agency Total	<u>\$ 34,983,462</u>	<u>\$ 30,998,090</u>
<b>Landmarks Preservation [136]</b>			
001	Personal Services	4,415,456	5,282,826
002	Other Than Personal Services	366,090	459,951
	Agency Total	<u>\$ 4,781,545</u>	<u>\$ 5,742,777</u>

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>Law [025]</b>			
001	Personal Services	111,055,572	125,701,262
002	Other Than Personal Services	64,534,069	60,879,415
	Agency Total	<u>\$ 175,589,641</u>	<u>\$ 186,580,677</u>
<b>New York Public Library - The Research Libraries [035]</b>			
001	Lump Sum Appropriation (OTPS)	<u>\$ 24,265,693</u>	<u>\$ 26,844,888</u>
<b>New York Public Library [037]</b>			
003	Lump Sum - Borough of Manhattan (OTPS)	<u>\$ 26,145,265</u>	<u>\$ 26,356,086</u>
004	Lump Sum - Borough of the Bronx (OTPS)	<u>\$ 24,490,819</u>	<u>\$ 24,605,664</u>
005	Lump Sum - Borough of Staten Island (OTPS)	<u>\$ 10,220,762</u>	<u>\$ 10,262,310</u>
006	Systemwide Services (OTPS)	<u>\$ 57,960,423</u>	<u>\$ 69,649,508</u>
007	Consultant and Advisory Services (OTPS)	<u>\$ 1,362,128</u>	<u>\$ 1,362,128</u>
<b>Office of Administrative Trials and Hearings [820]</b>			
001	Personal Services	27,230,718	29,878,688
002	Other Than Personal Services	7,140,569	9,270,809
	Agency Total	<u>\$ 34,371,287</u>	<u>\$ 39,149,497</u>
<b>Parks and Recreation [846]</b>			
Personal Services			
001	Executive Management and Administrative Services	8,196,948	8,141,676
002	Maintenance and Operations	268,746,281	270,690,284
003	Design and Engineering	39,040,083	41,581,827
004	Recreation Services	26,329,216	24,743,430
	Total Personal Services	<u>342,312,528</u>	<u>345,157,217</u>
Other Than Personal Services			
006	Maintenance and Operations	124,541,522	79,718,900
007	Executive Management and Administrative Services	23,727,201	24,017,034
009	Recreation Services	1,594,839	1,585,906
010	Design and Engineering	4,092,361	4,201,478
	Total Other Than Personal Services	<u>153,955,924</u>	<u>109,523,318</u>
	Agency Total	<u>\$ 496,268,452</u>	<u>\$ 454,680,535</u>
<b>Police [056]</b>			
Personal Services			
001	Operations	3,121,985,133	3,139,355,135
002	Executive Management	395,439,939	411,940,235
003	School Safety	273,532,719	258,072,206
004	Administration - Personnel	237,273,824	237,237,779
006	Criminal Justice	93,157,996	90,002,006
007	Traffic Enforcement	131,931,208	124,246,046
008	Transit Police	217,456,411	222,820,979
009	Housing Police	179,526,977	173,719,099
	Total Personal Services	<u>4,650,304,206</u>	<u>4,657,393,485</u>

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>continued - Police [056]</b>			
	Other Than Personal Services		
100	Operations	130,079,072	88,542,206
200	Executive Management	101,360,005	13,204,991
300	School Safety	4,735,543	4,903,848
400	Administration	255,939,040	294,442,784
600	Criminal Justice	289,920	461,925
700	Traffic Enforcement	8,851,540	10,328,033
	Total Other Than Personal Services	<u>501,255,119</u>	<u>411,883,787</u>
	Agency Total	<u>\$ 5,151,559,325</u>	<u>\$ 5,069,277,272</u>
<b>Probation [781]</b>			
	Personal Services		
001	Executive Management	6,935,685	8,392,552
002	Probation Services	56,334,040	61,310,480
	Total Personal Services	<u>63,269,724</u>	<u>69,703,032</u>
	Other Than Personal Services		
003	Probation Services	26,634,652	25,701,587
004	Executive Management	37,975	125,553
	Total Other Than Personal Services	<u>26,672,627</u>	<u>25,827,140</u>
	Agency Total	<u>\$ 89,942,351</u>	<u>\$ 95,530,172</u>
<b>Queens Borough Public Library [039]</b>			
001	Lump Sum (OTPS)	<u>\$ 90,326,997</u>	<u>\$ 99,948,569</u>
001	Personal Services	2,751,648	2,785,186
002	Other Than Personal Services	3,500,177	3,683,669
	Agency Total	<u>\$ 6,251,825</u>	<u>\$ 6,468,855</u>
<b>Sanitation [827]</b>			
	Personal Services		
101	Executive Administrative	66,068,141	78,993,991
102	Cleaning and Collection	650,497,429	672,315,426
103	Waste Disposal	18,658,698	26,087,272
104	Building Management	18,957,539	22,318,467
105	Bureau of Motor Equipment	60,658,234	62,954,486
107	Snow Budget - Personal Services	71,927,842	47,499,953
	Total Personal Services	<u>886,767,883</u>	<u>910,169,595</u>
	Other Than Personal Services		
106	Executive and Administrative	88,864,697	91,961,227
109	Cleaning and Collection	49,155,622	22,092,056
110	Waste Disposal	372,017,161	484,364,113
111	Building Management	4,722,904	4,197,942
112	Motor Equipment	31,191,868	24,396,517
113	Snow Budget	44,691,478	29,963,997
	Total Other Than Personal Services	<u>590,643,730</u>	<u>656,975,852</u>
	Agency Total	<u>\$ 1,477,411,613</u>	<u>\$ 1,567,145,447</u>

# SPENDING AND BUDGET INFORMATION BY UNITS OF APPROPRIATION

FISCAL YEAR 2016 MMR

AGENCY	UNIT OF APPROPRIATION WITHIN AGENCY	CAFR FY15 <sup>^</sup>	ADOPTED BUDGET FY16 <sup>^^</sup>
<b>Small Business Services [801]</b>			
<b>(Economic Development Corporation)</b>			
	Personal Services		
001	Department of Business	13,220,943	15,114,707
004	Contract Compliance & Business Opportunity	1,937,033	2,616,069
010	Workforce Investment Act	4,467,907	5,614,366
	Total Personal Services	19,625,883	23,345,142
	Other Than Personal Services		
002	Department of Business	93,157,640	54,901,858
005	Contract Compliance & Business Opportunity	1,777,984	4,303,370
006	Economic Development Corporation	104,945,159	127,087,808
011	Workforce Investment Act	53,951,782	52,385,074
	Total Other Than Personal Services	253,832,565	238,678,110
	Agency Total	\$ 273,458,448	\$ 262,023,252
<b>Transportation [841]</b>			
	Personal Services		
001	Executive Administration and Planning Management	48,608,829	45,152,250
002	Highway Operations	143,772,226	141,165,540
003	Transit Operations	57,566,215	60,209,774
004	Traffic Operations	94,277,601	91,997,548
006	Bureau of Bridges	68,590,962	76,287,763
	Total Personal Services	412,815,834	414,812,875
	Other Than Personal Services		
007	Bureau of Bridges	22,318,123	26,834,497
011	Executive Administration and Planning Management	53,774,262	53,799,620
012	Highway Operations	95,904,111	100,101,972
013	Transit Operations	51,237,772	35,745,820
014	Traffic Operations	248,945,805	248,717,059
	Total Other Than Personal Services	472,180,074	465,198,968
	Agency Total	\$ 884,995,908	\$ 880,011,843
<b>Taxi and Limousine [156]</b>			
001	Personal Services	33,083,758	38,888,236
002	Other Than Personal Services	19,361,764	29,978,243
	Agency Total	\$ 52,445,521	\$ 68,866,479
<b>Youth and Community Development [260]</b>			
	Personal Services		
002	Executive and Administrative	15,389,013	14,729,466
311	Program Services	17,447,987	20,178,548
	Total Personal Services	32,837,000	34,908,014
	Other Than Personal Services		
005	Community Development	64,289,760	60,417,032
312	Other than Personal Services	484,758,594	563,090,748
	Total Other Than Personal Services	549,048,354	623,507,780
	Agency Total	\$ 581,885,354	\$ 658,415,794

<sup>^</sup> Comprehensive Annual Financial Report for the Fiscal Year Ended June 30, 2015

<sup>^^</sup> City of New York Adopted Budget Fiscal Year 2016