

The background of the cover is a dark blue color with a large, faint, light blue watermark of the Seal of the City of New York. The seal features an eagle with wings spread, perched atop a shield. The shield is divided into four quadrants, each containing a different symbol: a ship, a plow, a sheaf of wheat, and a bundle of arrows. The shield is flanked by two Native American figures, one on each side, holding bows and arrows. The entire seal is encircled by a laurel wreath. The Latin motto "SIGILLUM CIVITATIS NOVI EBORACI" is inscribed around the perimeter of the seal, with the year "1625" at the bottom center.

# Mayor's Management Report

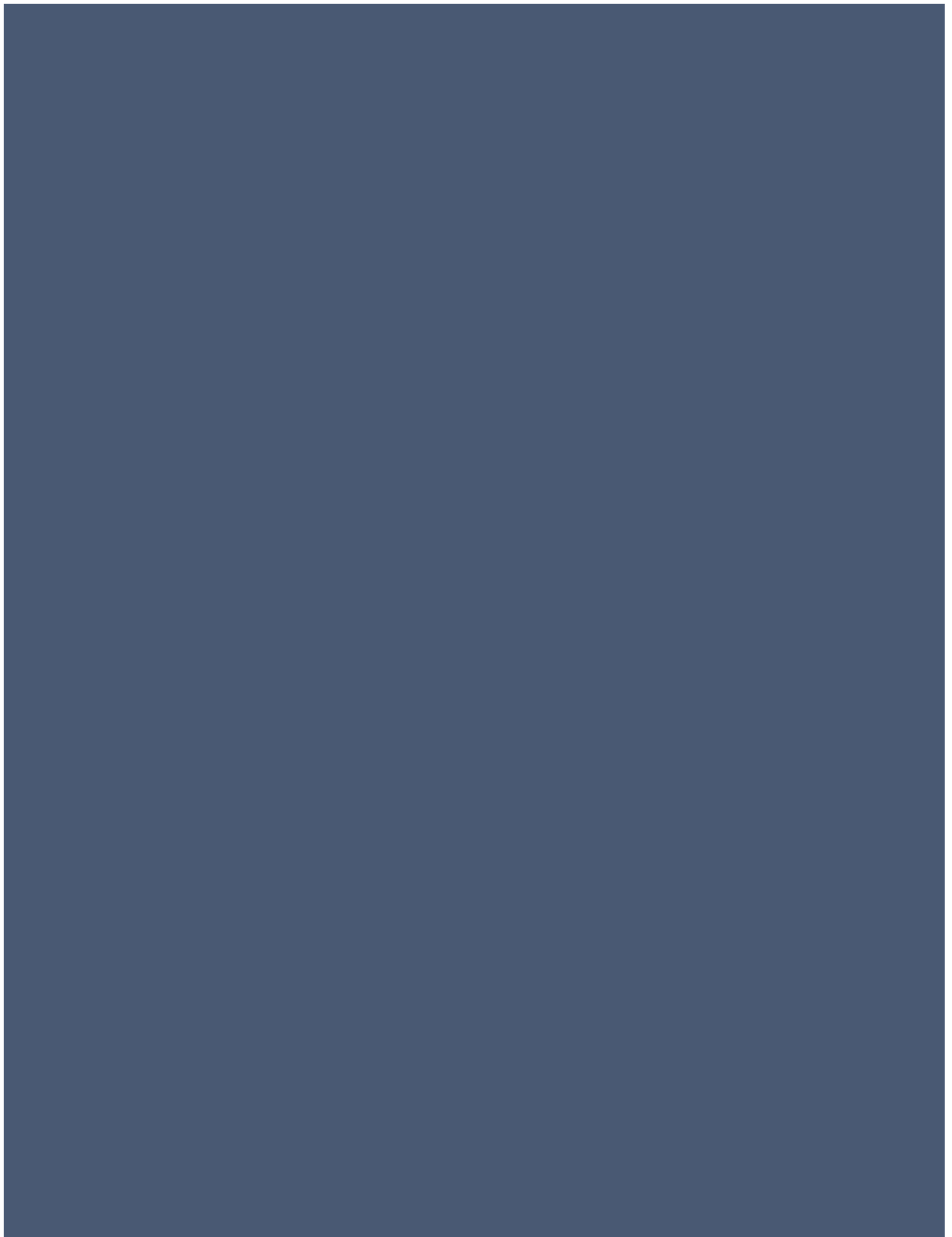
Fiscal 2017  
Additional Tables

The City of New York  
Mayor Bill de Blasio

Anthony Shorris, First Deputy Mayor

Emily W. Newman, Acting Director  
Mayor's Office of Operations

September 2017





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# CUSTOMER SERVICE

## Timeliness Indicators

### Percent of e-mails responded to in 14 days

Performance Statistics	Actual					Target	
	FY13	FY14	FY15	FY16	FY17	FY17	FY18
Agency							
311	100	100	100	100	96	*	*
ACS	96	93	90	98	97	*	*
BIC	100	100	100	100	100	*	*
CCHR	100	100	100	100	100	*	*
CCRB	79	94	98	100	100	*	*
DCAS	89	80	74	81	85	*	*
DCLA	86	90	92	95	89	88	88
DCP	81	87	90	85	83	85	85
DDC	91	94	95	86	90	90	90
DEP	94	88	86	93	100	95	95
DFTA	84	97	76	81	86	*	*
DHS	67	81	69	61	32	*	*
DOB	37	65	51	60	63	57	57
DOC	100	100	100	100	100	*	*
DOE	NA	62	64	60	60	61	62
DOF	85	86	83	71	73	85	85
DOHMH	42	68	58	72	73	75	75
DOI	100	100	100	100	100	*	*
DOITT	96	97	95	100	100	*	*
DOP	100	100	100	100	100	*	*
DORIS	100	100	100	100	100	*	*
DOT	92	89	95	98	97	90	90
DPR	45	38	52	60	77	60	60
DSNY	69	75	64	75	73	*	*
DYCD	100	100	100	100	100	*	*
FDNY	85	97	37	54	48	*	*
HPD	60	56	76	55	67	58	58
HRA	96	96	94	93	93	90	90
LAW	100	100	100	100	100	*	*
LPC	99	100	100	98	99	*	*
NYCEM	95	95	97	99	100	*	*
NYCHA	86	87	88	83	78	*	*
OATH	100	100	100	100	100	*	*
OCME	100	100	100	100	100	*	*
SBS	100	100	100	100	100	*	*
TLC	75	93	99	98	99	80	80

# CUSTOMER SERVICE

## Timeliness Indicators (cont.)

Percent of letters responded to in 14 days							
Performance Statistics	Actual					Target	
Agency	FY13	FY14	FY15	FY16	FY17	FY17	FY18
ACS	92	87	85	97	88	*	*
BIC	100	100	100	100	100	*	*
CCHR	100	100	100	98	100	*	*
CCRB	70	73	84	88	80	*	*
DCAS	77	54	50	66	56	*	*
DCLA	87	100	100	100	100	90	90
DCP	44	44	64	72	71	50	50
DDC	91	96	94	88	86	90	90
DEP	97	97	99	99	99	95	95
DFTA	53	59	77	87	80	*	*
DHS	67	84	70	65	NA	*	*
DOB	54	49	69	30	60	57	57
DOC	83	100	99	99	100	*	*
DOE	NA	79	75	73	71	74	75
DOF	91	79	90	87	91	85	85
DOHMH	21	30	36	60	44	40	40
DOI	100	100	100	100	100	*	*
DOITT	97	99	91	100	99	*	*
DOP	97	77	100	100	100	*	*
DORIS	92	92	100	100	100	*	*
DOT	84	90	95	98	97	90	90
DPR	37	30	43	47	74	60	60
DSNY	52	65	58	73	66	*	*
DYCD	100	100	100	100	100	*	*
FDNY	66	95	92	97	97	*	*
HPD	53	49	47	53	45	52	52
HRA	78	87	81	87	94	90	90
LAW	100	100	100	100	100	*	*
LPC	88	94	85	80	85	*	*
NYCEM	99	100	100	100	100	*	*
NYCHA	74	80	79	85	84	*	*
OATH	100	100	100	100	100	*	*
OCME	98	100	100	100	100	*	*
SBS	100	100	100	100	100	*	*
TLC	94	92	99	NA	88	90	90

# CUSTOMER SERVICE

## Timeliness Indicators (cont.)

Average customer in-person wait time (minutes)							
Performance Statistics	Actual					Target	
Agency	FY13	FY14	FY15	FY16	FY17	FY17	FY18
BIC	3	2	4	3	3	*	*
CCHR	10	10	10	11	9	*	*
DCA	12	16	13	9	9	17	17
DCAS	1	1	1	2	1	*	*
DEP	7	7	6	5	4	5	5
DHS	NA	24	15	10	6	*	*
DOB	NA	NA	NA	NA	27	*	*
DOF	7	17	9	4	5	12	12
DOHMH	11	9	8	1	1	10	10
DOI	3	3	3	3	3	*	*
DOT	NA	NA	3	4	3	*	*
FDNY	12	13	11	14	17	*	*
HPD	30	43	36	27	19	29	29
HRA	48	40	42	35	34	60	30
NYCHA	16	19	15	13	18	*	*

Percent of calls answered in 30 seconds							
Performance Statistics	Actual					Target	
Agency	FY13	FY14	FY15	FY16	FY17	FY17	FY18
311	81	83	84	89	85	80	80
DEP	69	79	68	73	79	76	76
DOHMH	69	85	82	78	73	85	85
DOT	45	47	61	21	12	*	*
DYCD	54	94	47	48	42	*	*
HRA	64	70	66	80	84	80	80
NYCHA	65	68	72	64	46	*	*
NYPD	99	99	99	99	99	*	*

# CUSTOMER SERVICE

## CORE (Customers Observing and Reporting Experience) Ratings

Agency	Performance Statistics	Actual					Target	
		FY13	FY14	FY15	FY16	FY17	FY17	FY18
BIC	Overall Facility Rating	95	93	93	100	100	*	*
	-Facility Cleaning & Maintenance	95	100	92	100	100	*	*
	-Facility Operations	95	84	95	100	100	*	*
CCHR	Overall Facility Rating	94	97	98	100	98	*	*
	-Facility Cleaning & Maintenance	95	96	98	100	99	*	*
	-Facility Operations	93	98	98	100	97	*	*
CCRB	Overall Facility Rating	81	100	98	100	98	*	*
	-Facility Cleaning & Maintenance	81	100	96	100	97	*	*
	-Facility Operations	78	100	100	100	100	*	*
DCA	Overall Facility Rating	86	94	95	98	99	83	87
	-Facility Cleaning & Maintenance	90	95	94	100	98	*	*
	-Facility Operations	80	92	95	95	100	*	*
DCAS	Overall Facility Rating	90	96	94	100	97	90	95
	-Facility Cleaning & Maintenance	94	98	94	100	97	*	*
	-Facility Operations	85	93	95	100	97	*	*
DCP	Overall Facility Rating	88	89	92	100	99	80	90
	-Facility Cleaning & Maintenance	89	90	92	100	98	*	*
	-Facility Operations	85	88	91	100	100	*	*
DEP	Overall Facility Rating	91	95	95	100	97	90	90
	-Facility Cleaning & Maintenance	90	91	95	100	94	*	*
	-Facility Operations	93	98	95	100	100	*	*
DFTA	Overall Facility Rating	95	100	100	96	92	*	*
	-Facility Cleaning & Maintenance	95	100	100	92	100	*	*
	-Facility Operations	95	100	100	100	83	*	*
DHS	Overall Facility Rating	91	89	95	100	92	*	*
	-Facility Cleaning & Maintenance	88	90	99	100	92	*	*
	-Facility Operations	95	88	92	100	92	*	*
DOB	Overall Facility Rating	83	91	90	91	90	85	85
	-Facility Cleaning & Maintenance	85	93	92	90	85	*	*
	-Facility Operations	80	89	89	93	94	*	*
DOE	Overall Facility Rating	92	97	94	94	91	90	90
	-Facility Cleaning & Maintenance	91	96	93	93	92	*	*
	-Facility Operations	92	98	95	95	91	*	*
DOF	Overall Facility Rating	86	92	93	81	96	90	90
	-Facility Cleaning & Maintenance	87	90	96	75	94	*	*
	-Facility Operations	85	94	91	89	98	*	*
DOHMH	Overall Facility Rating	90	92	92	81	96	85	85
	-Facility Cleaning & Maintenance	89	93	91	79	94	*	*
	-Facility Operations	91	92	93	82	98	*	*



# CUSTOMER SERVICE

## CORE (Customers Observing and Reporting Experience) Ratings (cont.)

Agency	Performance Statistics	Actual					Target	
		FY13	FY14	FY15	FY16	FY17	FY17	FY18
DOI	Overall Facility Rating	93	93	98	98	100	*	*
	-Facility Cleaning & Maintenance	100	93	98	100	100	*	*
	-Facility Operations	86	92	97	95	100	*	*
DORIS	Overall Facility Rating	93	93	91	97	100	*	*
	-Facility Cleaning & Maintenance	95	93	97	100	100	*	*
	-Facility Operations	90	92	86	95	100	*	*
DOT	Overall Facility Rating	92	97	95	98	100	90	95
	-Facility Cleaning & Maintenance	92	96	94	100	100	*	*
	-Facility Operations	93	98	97	95	100	*	*
DPR	Overall Facility Rating	89	91	93	91	91	85	85
	-Facility Cleaning & Maintenance	89	91	91	86	88	*	*
	-Facility Operations	89	93	95	97	94	*	*
FDNY	Overall Facility Rating	96	99	91	98	100	*	*
	-Facility Cleaning & Maintenance	100	100	98	100	100	*	*
	-Facility Operations	86	97	83	95	100	*	*
HPD	Overall Facility Rating	87	89	90	97	98	85	85
	-Facility Cleaning & Maintenance	90	92	91	95	98	*	*
	-Facility Operations	84	85	90	100	99	*	*
HRA	Overall Facility Rating	83	90	90	86	89	80	80
	-Facility Cleaning & Maintenance	84	89	88	82	88	*	*
	-Facility Operations	81	90	92	91	90	*	*
NYCHA	Overall Facility Rating	83	94	93	92	95	*	*
	-Facility Cleaning & Maintenance	91	93	94	95	93	*	*
	-Facility Operations	83	94	92	89	98	*	*
NYPD	Overall Facility Rating	86	90	88	94	92	*	*
	-Facility Cleaning & Maintenance	86	88	89	97	89	*	*
	-Facility Operations	86	92	86	90	95	*	*
OATH	Overall Facility Rating	90	97	94	98	97	*	*
	-Facility Cleaning & Maintenance	90	96	95	96	95	*	*
	-Facility Operations	90	97	93	100	98	*	*
SBS	Overall Facility Rating	93	95	95	98	96	*	*
	-Facility Cleaning & Maintenance	96	95	94	96	96	*	*
	-Facility Operations	89	95	96	100	96	*	*
TLC	Overall Facility Rating	84	87	88	98	97	80	85
	-Facility Cleaning & Maintenance	86	86	88	100	98	*	*
	-Facility Operations	83	88	88	95	97	*	*

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency

Top Inquiries	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017
<b>ACS</b>						
Child Care Financial Assistance - Eligibility Information and Application By Mail	6,806	12%	1	5,496	12%	1
Child Care Financial Assistance - Voucher Information	6,120	11%	2	5,438	12%	2
Child Care Financial Assistance - Children's Services Clients	4,420	8%	5	3,991	8%	3
Child Care Financial Assistance - Eligibility and Application In Person or By Phone	4,573	8%	4	3,627	8%	4
Child Care Financial Assistance - Eligibility and Application Online	4,614	8%	3	3,558	8%	5
<b>BIC</b>						
Commercial Waste and Private Carters Information	1,114	62%	1	1,292	66%	1
Sanitation Complaint - Private Carter	597	33%	2	621	32%	2
Trade Waste License Registration	76	4%	3	44	2%	
Staff Information Provided	NA	NA	NA	1	0%	3
<b>BOE</b>						
Election and Voting Information	7,898	34%	2	10,043	34%	1
Find a Poll Site	9,359	40%	1	6,916	23%	2
Check Voter Registration Status	3,661	16%	3	6,854	23%	3
Absentee Voting	661	3%	5	3,926	13%	4
Become a Poll Worker	417	2%	7	741	2%	5
<b>BPL</b>						
Find a Library - Brooklyn	1,965	81%	1	1,446	83%	1
General Information - Brooklyn Public Library	164	7%	2	131	7%	2
Elementary School Student After School Program - Drop-In	154	6%	3	80	5%	3
Library Complaint - Brooklyn	95	4%	4	70	4%	4
Find a Library - Bronx, Manhattan, Staten Island	15	1%	6	10	1%	5
<b>CCHR</b>						
Report Discrimination	9,957	87%	1	9,643	87%	1
Disability Access Inadequate	1,084	9%	2	1,141	10%	2
Human Rights Commission Publications	213	2%	4	176	2%	3
Human Rights Education and Community Outreach	251	2%	3	164	1%	4
<b>CCRB</b>						
Police Officer Misconduct	8,177	99%	1	6,797	99%	1
Civilian Complaint Mediation	105	1%	2	57	1%	2
Staff Information Provided	NA	NA	NA	1	0%	3
<b>CUNY</b>						
Find a CUNY College	1,989	43%	1	1,588	34%	1
Excelsior Free Tuition Program for CUNY and SUNY Students	NA	NA	NA	691	15%	2
CUNY Admissions Services	485	10%	2	582	12%	3
CUNY Citizenship Now	328	7%	4	414	9%	4
Free GED Bridge Classes - LaGuardia Community College	467	10%	3	274	6%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017
<b>DCA</b>						
Free Tax Preparation - In Person Assistance	16,065	14%	1	20,552	18%	1
NYC Online Licensing Service - Technical Assistance	4,030	4%	6	6,476	6%	2
Financial Empowerment Center	4,941	4%	2	5,062	4%	3
Restaurant Permit - Renew or Status	4,901	4%	3	4,330	4%	4
Retail Store Complaint	4,749	4%	4	4,329	4%	5
<b>DCAS</b>						
Civil Service Exam Information	19,361	70%	1	11,841	62%	1
NYC Jobs	2,276	8%	2	1,909	10%	2
City Employment Verification	1,250	5%	3	1,000	5%	3
The Green Book	864	3%	4	780	4%	4
Sale of City-Owned Real Estate and Sales Auctions	754	3%	5	706	4%	5
<b>DCLA</b>						
Find a Zoo or Aquarium	1,104	40%	1	867	38%	1
Find a Museum	906	33%	2	803	35%	2
Find a Botanical Garden	421	15%	3	298	13%	3
Grants for Cultural Programs	120	4%	4	115	5%	4
Non-Profit Assistance - Arts or Cultural Organization	59	2%	5	55	2%	5
<b>DCP</b>						
Locate an Elected Official	18,357	86%	1	16,600	88%	1
Zoning Information Desk	2,741	13%	2	2,104	11%	2
Purchase City Planning Maps and Books	68	0%	4	65	0%	3
Waterfront - Flood Zone Information	120	1%	3	65	0%	4
City Planning - Hearings and Publications	48	0%	5	48	0%	5
<b>DDC</b>						
DDC Project Inquiries and Complaints	802	85%	1	887	88%	1
General Inquiries for the Department of Design and Construction	127	13%	2	106	11%	2
Bidding on DDC Projects	12	1%	3	10	1%	3
Construction Vendor Prequalification List	5	1%	4	3	0%	4
<b>DEP</b>						
Noise from Construction After Hours	22,408	10%	1	20,023	10%	1
Fire Hydrant Running Full	12,525	6%	5	15,246	7%	2
Water and Sewer Bill Information	14,565	7%	2	14,739	7%	3
Sewer Backup Complaint - Priority	12,769	6%	4	13,645	7%	4
Cold Water Complaint - Dirty	13,209	6%	3	10,898	5%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017
<b>DFTA</b>						
Housing Options - Senior - Low-Income	8,732	17%	1	8,364	18%	1
Lawyer Referral for Seniors	5,739	11%	2	5,520	12%	2
Find a Senior Center	2,950	6%	5	2,980	6%	3
Housing Options - Senior - Frail, Disabled, or with Alzheimers or Dementia	3,014	6%	4	2,875	6%	4
Case Assistance for Seniors	2,349	5%	6	2,662	6%	5
<b>DHS</b>						
Homeless Shelter Complaint - Shelter Client	15,262	18%	2	22,247	29%	1
Homeless Shelter Intake for Single Adults	14,142	17%	4	13,359	17%	2
Homelessness Prevention through HomeBase	18,997	23%	1	10,138	13%	3
Homeless Person Outreach Assistance	14,384	17%	3	10,134	13%	4
Homeless Shelter Intake for Families with Children	9,255	11%	5	8,207	11%	5
<b>DOB</b>						
Schedule a Plan Examiner Appointment	109,663	40%	1	107,996	41%	1
Illegal Conversion of Residential Space	18,717	7%	2	17,217	7%	2
Building Construction Without Permit	18,194	7%	3	15,304	6%	3
Elevator or Escalator Defective or Without Permit	14,333	5%	4	13,935	5%	4
Building Unstable - Priority	5,751	2%	5	4,590	2%	5
<b>DOC</b>						
Jail System Complaint	15,927	23%	3	30,527	36%	1
Inmate Location and Information	23,423	33%	1	26,980	32%	2
Property Pickup for Former Rikers Island Inmates	16,865	24%	2	16,559	19%	3
Inmate Visit Schedule	4,385	6%	4	3,254	4%	4
Department of Correction Facilities	1,890	3%	5	1,842	2%	5
<b>DOE</b>						
Public School Calendar	33,976	24%	1	29,544	24%	1
Find a School	12,888	9%	2	8,973	7%	2
Department of Education Worker or Agency Complaint or Compliment	5,908	4%	4	5,255	4%	3
Pre-Kindergarten - General Information	7,763	5%	3	5,231	4%	4
Find a School Zone	4,666	3%	5	4,343	4%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017
<b>DOF</b>						
Parking Ticket Lookup - Ticket or Plate Number Known	196,449	20%	1	189,396	19%	1
Find a Towed Vehicle - Plate Number Known	92,279	10%	2	96,232	10%	2
Property Tax Account Assistance and Bill Information	88,375	9%	3	91,954	9%	3
Find a Towed Vehicle - Plate Number Unknown - NYPD	37,629	4%	4	37,843	4%	4
Pay a Parking Ticket - Online	29,648	3%	6	30,407	3%	5
<b>DOHMH</b>						
Birth Certificate from 1910 to Present	46,079	12%	1	44,030	13%	1
Rodent Complaint - Other Location	21,281	6%	2	21,585	6%	2
Status of a Birth Certificate Order	13,966	4%	3	14,869	4%	3
Animal - Injured or Sick - Stray Dog or Cat	12,429	3%	4	9,337	3%	4
Birth Certificate Correction or Change	9,031	2%	7	9,331	3%	5
<b>DOI</b>						
City Worker or Contractor Corruption or Misconduct	1,566	44%	1	1,414	46%	1
Contact or Locate a City Marshal	1,518	43%	2	1,312	42%	2
City Marshal Complaint	254	7%	3	206	7%	3
Fingerprinting - Center-Based Day Care or Pre-School	163	5%	4	146	5%	4
Become a City Marshal	24	1%	5	15	0%	5
<b>DOITT</b>						
Cable Complaint - Billing	843	19%	2	1,267	22%	1
Cable Complaint - Service	1,283	29%	1	1,234	22%	2
Cable Phone and Internet Service Complaint	335	8%	5	1,023	18%	3
Verizon City-Wide Cable TV Franchise	604	14%	3	551	10%	4
Cable Complaint - Installation	68	2%	9	357	6%	5
<b>DOP</b>						
Adult Probation Supervision - Brooklyn	229	27%	1	195	22%	1
Adult Probation Supervision - Bronx	164	19%	3	183	21%	2
Adult Probation Supervision - Manhattan	197	23%	2	177	20%	3
Adult Probation Supervision - Queens	114	13%	4	144	16%	4
Voting Rights for People with a Criminal Record	13	2%	9	52	6%	5
<b>DORIS</b>						
Marriage Record Before 1950	NA	NA	NA	1,575	37%	1
Death Certificate Before 1949	850	26%	1	877	20%	2
Birth Certificate Before 1910	614	19%	2	578	13%	3
Status of Request for Death Certificate from Before 1949	298	9%	4	442	10%	4
Genealogy Research	220	7%	5	179	4%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017
<b>DOT</b>						
Streetlight Condition	37,031	11%	1	29,906	10%	1
Traffic or Pedestrian Signal Condition	18,953	6%	5	18,477	6%	2
Alternate Side Parking or Street Cleaning Information	35,590	11%	2	18,345	6%	3
Parking Meter Defective or Damaged	34,741	11%	3	17,672	6%	4
Pothole on Street	19,253	6%	4	17,498	6%	5
<b>DPR</b>						
Removal of Large Branch or Entire Tree - City Tree or Property	18,098	13%	1	17,313	14%	1
Wood Disposal, Chipping, and Pickup - Brooklyn and Queens	13,011	9%	2	11,685	9%	2
Park Maintenance Complaint	9,110	6%	5	8,601	7%	3
Trees and Sidewalk Repair for 1, 2 and 3 Family Residential Property	9,319	7%	4	8,429	7%	4
Standing Dead Tree Removal - City Tree	9,068	6%	6	8,236	7%	5
<b>DSNY</b>						
Bulk Item Disposal Information	76,263	13%	1	88,594	14%	1
CFC and Freon Removal - Appointment	51,811	9%	3	66,092	11%	2
Recycling and Trash Collection Schedules	53,614	9%	2	51,810	8%	3
Missed Garbage Collection	46,638	8%	4	41,188	7%	4
Electronic Disposal Information	41,043	7%	5	31,458	5%	5
<b>DYCD</b>						
Summer Jobs for Youth - General	2,352	15%	1	2,106	17%	1
Literacy and GED or TASC Instruction for Non-English Speakers	1,853	12%	2	1,472	12%	2
Immigration Assistance from Community-Based Organizations	1,711	11%	3	1,251	10%	3
Summer Camp - Department of Youth and Community Development	1,400	9%	5	1,171	9%	4
Literacy and GED or TASC Instruction for Adults	1,585	10%	4	1,102	9%	5
<b>FDNY</b>						
Fire Hazard Complaint	5,829	15%	1	5,584	17%	1
Ambulance Patient Locator	4,320	11%	2	4,235	13%	2
Locate a Firehouse - Brooklyn	2,079	6%	4	2,090	6%	3
Get a Job with FDNY	1,197	3%	12	1,929	6%	4
Fire or Ambulance Report	1,713	5%	5	1,592	5%	5
<b>NYCHH</b>						
Find a Public Hospital	22,124	66%	1	16,406	45%	1
Inmate Health and Mental Health Complaints and Concerns	1,252	4%	4	7,205	20%	2
Division Information Provided	NA	NA	NA	3,095	9%	3
Health Department Low to No-Cost Confidential Clinics	1,406	4%	3	1,208	3%	4
Adult Immunization Clinic	1,483	4%	2	1,110	3%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017
<b>HPD</b>						
Apartment Maintenance Complaint	116,878	25%	1	117,083	26%	1
Heat or Hot Water Complaint in Entire Residential Building	92,766	20%	2	86,376	19%	2
Heat or Hot Water Complaint in Apartment	66,446	14%	3	65,827	15%	3
Residential Public Area Maintenance Complaint	27,434	6%	4	25,477	6%	4
Water Leak in Apartment	15,069	3%	6	15,659	4%	5
<b>HRA</b>						
IDNYC - Make an Appointment	119,557	25%	1	49,135	17%	1
IDNYC - Documents Required to Apply	59,561	12%	2	25,635	9%	2
Public Assistance or Welfare	19,047	4%	6	18,466	6%	3
SNAP (Food Stamps) - General Information	NA	NA	NA	18,444	6%	4
IDNYC - Complaints, Status, and Inquiries	35,295	7%	3	15,209	5%	5
<b>LAW</b>						
Laws of the City of New York	1,276	100%	1	1,005	100%	1
<b>LPC</b>						
Landmark Building Alteration Permit	246	47%	1	226	42%	1
Landmark and Historic District Information	213	40%	2	225	42%	2
Landmark Status Application	36	7%	3	40	7%	3
Landmark Building Painting Complaint	21	4%	4	29	5%	4
Landmark Restoration Grant Application	12	2%	5	19	4%	5
<b>NYCEM</b>						
Cooling Center Locations	1,114	21%	2	2,493	55%	1
Snow or Ice on Roadway - Plow NYC Tracker	926	18%	3	472	10%	2
Know Your Zone - Hurricane Evacuation Lookup	1,201	23%	1	384	8%	3
Ready New York Guide	428	8%	4	290	6%	4
Notify NYC - Telephone Registration	262	5%	5	162	4%	5
<b>NYCHA</b>						
Public Housing Maintenance	18,972	27%	1	16,670	26%	1
Heat Complaint in NYCHA Building	14,594	21%	2	11,954	19%	2
NYCHA Borough Management Office - Brooklyn	4,381	6%	7	5,534	9%	3
NYCHA Borough Management Office - Manhattan	4,630	7%	5	5,283	8%	4
NYCHA Borough Management Office - Bronx	3,910	6%	8	4,384	7%	5
<b>NYPD</b>						
Noise from Neighbor	117,965	13%	1	116,738	13%	1
Vehicle Blocking Driveway Complaint	98,404	11%	2	109,828	12%	2
Find a Police Precinct or PSA by Location	78,038	9%	3	75,936	8%	3
Illegal Parking Complaint	70,109	8%	4	75,160	8%	4
Dangerous Location or Situation	50,115	6%	5	49,983	6%	5

# CUSTOMER SERVICE

## 311 Customer Service Center Inquiries by Agency (cont.)

Top Inquiries	Total 2016	% of Inquiries in 2016	Rank in # of Calls in 2016	Total 2017	% of Inquiries in 2017	Rank in # of Calls in 2017
<b>NYPL</b>						
Find a Library - Bronx, Manhattan, Staten Island	3,162	89%	1	2,214	86%	1
Library Complaint - Bronx - Manhattan - Staten Island	160	5%	3	167	6%	2
General Information - New York Public Library	194	5%	2	132	5%	3
Library Hotspot	NA	NA	NA	25	1%	4
Library Video Visitation	NA	NA	NA	18	1%	5
<b>OATH</b>						
City-Issued Summons - Information	NA	NA	NA	16,977	66%	1
City-Issued Summons - Request Status or Copy	NA	NA	NA	4,843	19%	2
City-Issued Summons - Request a Hearing by Phone	NA	NA	NA	1,296	5%	3
Hearings Division Borough Office Locations	NA	NA	NA	910	4%	4
City-Issued Summons - Request an Online Hearing	NA	NA	NA	720	3%	5
<b>OCME</b>						
Death Inquiries	987	57%	1	1,147	59%	1
Proof of Death	330	19%	2	343	18%	2
Autopsy Report	266	15%	3	321	16%	3
Cremation Inquiries	84	5%	4	95	5%	4
Reflection Room at the World Trade Center Memorial	40	2%	5	42	2%	5
<b>QPL</b>						
Find a Library - Queens	1,124	72%	1	714	67%	1
Library Complaint - Queens	102	7%	3	103	10%	2
Elementary School Student After School Program - Drop-In	122	8%	2	95	9%	3
General Information - Queens Public Library	79	5%	5	73	7%	4
Free Mobile Hotspot Lending	101	6%	4	47	4%	5
<b>SBS</b>						
Help Starting a Small Business	3,075	29%	1	2,590	26%	1
Find a Workforce1 Career Center	2,361	22%	2	2,176	22%	2
Job Seeker Assistance - Employment Programs	1,167	11%	3	1,280	13%	3
NYC Small Business Support Center Information	NA	NA	NA	665	7%	4
NYC Business Website - General Information	543	5%	4	459	5%	5
<b>SCA</b>						
School Construction Complaint	593	86%	1	518	87%	1
School Construction Information	95	14%	2	77	13%	2
<b>TLC</b>						
Lost Property in a Taxi - Medallion Number Known	20,948	21%	1	17,761	23%	1
Lost Property in a Taxi - Medallion Number Unknown	17,405	18%	2	14,131	18%	2
Lost Property in a Taxi - Medallion Number Not Found by 311	7,657	8%	3	6,348	8%	3
Taxi Inquiry or Complaint from Taxi Driver or Taxi Licensee	5,328	5%	4	4,144	5%	4
Taxi Driver License	4,152	4%	6	3,739	5%	5





# CUSTOMER SERVICE

## Requests for Interpretation

Performance Statistics	Actual					Target	
Agency	FY13	FY14	FY15	FY16	FY17	FY17	FY18
311	421,839	392,759	531,194	556,576	545,132	*	*
ACS	66,577	63,351	79,347	87,775	94,864	*	*
BIC	109	56	26	93	24	*	*
CCHR	1,515	1,097	1,126	1,671	1,425	*	*
CCRB	525	613	591	695	744	*	*
DCA	1,611	2,536	3,377	3,861	3,695	*	*
DCP	4	1	2	6	12	*	*
DEP	11,023	13,870	12,976	13,685	13,783	*	*
DFTA	485	523	428	892	873	*	*
DHS	4,087	4,195	6,445	8,164	13,357	*	*
DOB	36	17	66	68	63	*	*
DOE	20,265	32,267	49,922	54,626	67,131	*	*
DOF	3,254	4,353	4,466	5,453	7,699	*	*
DOHMH	10,664	11,102	12,475	14,986	18,486	*	*
DOI	38	17	24	26	23	*	*
DOP	16,505	16,520	15,859	9,425	11,870	*	*
DOT	655	798	1,261	1,415	2,209	*	*
DPR	45	60	81	122	110	*	*
DSNY	0	8	17	16	15	*	*
DYCD	1,708	1,515	1,986	2,380	1,705	*	*
FDNY	2,891	3,721	4,501	5,484	5,098	*	*
HPD	1,611	1,053	1,526	1,202	969	*	*
HRA	1,016,101	1,116,886	909,712	989,229	1,271,049	*	*
LAW	705	860	762	1,002	875	*	*
NYCHA	150,619	154,339	187,871	196,996	189,243	*	*
NYPD	264,803	263,035	273,575	238,382	288,561	*	*
OATH	8,734	9,240	9,419	10,185	11,842	*	*
OCME	164	188	304	664	1,091	*	*
SBS	NA	NA	2,351	7,327	6,652	*	*
TLC	7,990	5,721	5,336	6,880	7,247	*	*



# ANNUAL PAID ABSENCE RATES

WORKFORCE OR AGENCY	FY 2017 TOTAL SICK LEAVE	FY 2017 LODI/ WC	FY 2017 TOTAL ABSENCE	FY 2016 TOTAL ABSENCE	FY 2017 EQUIV. ABSENCE DAYS/YEAR
<b>UNIFORMED WORKFORCES</b>					
DOC (U)	5.44%	1.16%	6.59%	6.33%	16.4
FDNY (U)	2.39%	4.86%	7.26%	7.04%	18.1
NYPD (U)	1.97%	0.67%	2.64%	2.82%	6.6
DSNY (U)	4.71%	1.62%	6.33%	5.96%	15.8
<b>Uniformed Subtotal</b>	<b>2.89%</b>	<b>1.57%</b>	<b>4.46%</b>	<b>4.42%</b>	<b>11.1</b>
<b>LARGER CIVILIAN WORKFORCES</b>					
NYPD (C)	2.71%	0.10%	2.81%	3.23%	7.0
FDNY (C)	3.63%	1.38%	5.01%	5.12%	12.5
ACS	3.53%	0.66%	4.19%	4.39%	10.4
HRA	4.00%	0.22%	4.22%	4.18%	10.5
DHS	3.53%	0.57%	4.11%	3.79%	10.2
HPD	3.58%	0.17%	3.75%	3.76%	9.3
DOHMH	3.10%	0.08%	3.18%	3.28%	7.9
DEP	3.37%	0.20%	3.57%	3.76%	8.9
DSNY (C)	3.56%	0.47%	4.04%	3.94%	10.1
DOF	3.28%	0.19%	3.46%	3.74%	8.6
DOT	3.54%	0.54%	4.07%	4.26%	10.1
DPR	2.34%	0.21%	2.55%	4.00%	6.4
LAW	2.79%	0.02%	2.81%	3.14%	7.0
DCAS	3.11%	0.18%	3.29%	3.38%	8.2
DDC	3.46%	0.02%	3.48%	3.37%	8.7
DOC (C)	3.69%	0.23%	3.92%	3.92%	9.8
PROBATION	3.93%	0.23%	4.16%	4.73%	10.4
DOB	3.33%	0.05%	3.38%	3.39%	8.4
DOITT	3.00%	0.02%	3.02%	3.01%	7.5
<b>Subtotal</b>	<b>3.25%</b>	<b>0.31%</b>	<b>3.57%</b>	<b>3.83%</b>	<b>8.9</b>
<b>SMALLER CIVILIAN WORKFORCES</b>					
NYCEM	2.32%	0.12%	2.44%	2.50%	6.1
DCP	2.93%	0.09%	3.01%	3.25%	7.5
DOI	2.68%	0.02%	2.70%	2.73%	6.7
DFTA	3.89%	0.00%	3.90%	3.53%	9.7
CULTURAL	2.78%	0.02%	2.80%	2.61%	7.0
LANDMARKS	2.87%	0.04%	2.91%	2.87%	7.3
TLC	3.67%	0.39%	4.05%	4.23%	10.1
CCHR	2.72%	0.56%	3.29%	2.94%	8.2
DYCD	3.48%	0.03%	3.51%	3.11%	8.7
DSBS	3.03%	0.03%	3.06%	3.01%	7.6
DOR	5.03%	0.00%	5.03%	3.61%	12.5
CONSUMER	3.15%	0.01%	3.16%	3.31%	7.9
BIC	2.68%	0.26%	2.94%	2.61%	7.3
OATH	2.99%	0.00%	2.99%	2.54%	7.4
ELECTIONS	5.17%	0.09%	5.26%	4.94%	13.1
CCRB	2.82%	0.00%	2.83%	2.46%	7.0
<b>Subtotal</b>	<b>3.53%</b>	<b>0.10%</b>	<b>3.63%</b>	<b>3.46%</b>	<b>9.0</b>
<b>Uniformed</b>	<b>2.89%</b>	<b>1.57%</b>	<b>4.46%</b>	<b>4.42%</b>	<b>11.1</b>
<b>Civilian</b>	<b>3.27%</b>	<b>0.30%</b>	<b>3.57%</b>	<b>3.81%</b>	<b>8.9</b>
<b>TOTAL</b>	<b>3.10%</b>	<b>0.86%</b>	<b>3.96%</b>	<b>4.09%</b>	<b>9.9</b>
<b>CITYWIDE</b>	<b>3.10%</b>	<b>0.17%</b>	<b>3.27%</b>	<b>3.32%</b>	<b>8.1</b>

Note: The **Total Absence Rate** is calculated by dividing the sum of paid sick leave for all employees, Line-of-Duty Injury absence for uniformed employees, and paid Workers' Compensation absence for civilian employees, by paid scheduled hours for all employees. The **Citywide Absence Rate** is calculated by dividing paid sick leave for all employees plus paid Workers' Compensation absence for civilian employees by paid scheduled hours for all employees.



## VEHICLE FLEETS AND MAINTENANCE

New York City operates the largest municipal fleet in the United States, with 30,000 units. Citywide, fleet operations are led by DCAS Fleet through the Deputy Commissioner for Fleet Management, who serves as Citywide Chief Fleet Officer, consistent with Executive Order 161. The Chief Fleet Officer works with the more than 50 City agencies that operate fleet units, especially the 12 major fleet agencies of NYPD, FDNY, DOC, DSNY, DPR, DOT, DEP, DOE, DOHMH, NYCEM, TLC and DCAS, known as the Fleet Federation.

DCAS Fleet leads initiatives in safety, sustainability, transparency, and emergency management, while also providing direct services in areas including repair, collisions management, subrogation, fuel, auction and parts. DCAS manages the City's central fleet management systems and FleetStat reporting.

As part of Vision Zero, New York City's fleet operations are undertaking a series of initiatives to improve safety and reporting relating to vehicle collisions. These initiatives currently include:

- 1) Training all authorized City fleet drivers in defensive driving. DCAS Fleet is leading this initiative for all staff except uniformed drivers at NYPD, FDNY and DOC, who receive separate driver training for their emergency response vehicles.
- 2) Assessing the safety outfitting of City vehicles and developing a Safe Fleet Transition Plan. As part of this initiative, the City has a policy to install side-guards on all fleet units. The City is also working with private fleets to assess and promote best industry practices. NYC Fleet has barred the use of hands-free phone devices by City fleet operators.
- 3) Improving the tracking of vehicle collisions. DCAS Fleet is introducing new indicators in the Vehicle Fleets and Maintenance tables of the Mayor's Management Report (MMR) to refine reporting on fleet safety. DCAS will report on fatalities, injuries, and then all crashes, a category which includes mostly minor dents and mirror events. DCAS will also report on whether these were deemed preventable or not through agency evaluations, and provide crash rates by vehicle miles travelled (VMT) which is the standard fleet industry reporting metric.
- 4) Installing tracking devices in City fleet vehicles. Tracking devices provide data to be used to monitor City fleet driving habits and enable DCAS to create a Safety Index to help improve safe driving of City vehicles. DCAS uses multiple telematics providers as part of this initiative and is working to upgrade this technology in Fiscal 2018.

The City is also implementing a series of sustainability initiatives as part of the OneNYC and NYC Clean Fleet plans, including efforts to expand electric and hybrid vehicles; install additional diesel particulate filters; increase the use of fossil fuel alternatives; and introduce anti-idling and other technologies. Fleet has committed to reduce greenhouse gas emissions by 50 percent by 2025. DCAS Fleet has also worked to increase the transparency of citywide fleet operations. The vehicle out-of-service report and CRASH collisions reporting are available now online, as is Fleet's regular newsletter. The roll-out of fleet systems to better track, monitor and share fleet assets, parts and fuel, and driving behaviors, will increase understanding of fleet operations; allow for better management oversight; and facilitate further service improvements.

In addition to this report, the Local Law 75 Annual Report contains information on use-based fuel economy for non-emergency light and medium fleets. The Local Law 38 Annual Report, prepared by the Department of Environmental Protection, contains information on City purchases of light and medium duty vehicles, the fuel economy of light duty vehicles purchased by the City, and the fuel consumption and carbon dioxide emission of the City fleet of light and medium duty vehicles. The Local Law 41 report provides information on our citywide Car and Fleet Share efforts.

### Additional Resources

#### Fleet newsletter:

<http://www.nyc.gov/html/dcas/html/employees/fleet.shtml>

#### Use-based fuel economy report (Local Law 75):

[http://www.nyc.gov/html/dcas/downloads/pdf/fleet/LL75\\_2015\\_12\\_use\\_based\\_fuel\\_economy\\_report.pdf](http://www.nyc.gov/html/dcas/downloads/pdf/fleet/LL75_2015_12_use_based_fuel_economy_report.pdf)

#### Air pollution from City vehicles report (Local Law 38)

<http://www.nyc.gov/html/dep/html/air/index.shtml>

#### Local Law 41, Car Share report:

[http://www.nyc.gov/html/dcas/downloads/pdf/fleet/Local\\_Law\\_41\\_Report\\_On\\_NYC\\_Car\\_And\\_Fleet\\_Share\\_2-1-2017.pdf](http://www.nyc.gov/html/dcas/downloads/pdf/fleet/Local_Law_41_Report_On_NYC_Car_And_Fleet_Share_2-1-2017.pdf)

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual	FY17 Annual Target	FY18 Annual Target
<b>CITYWIDE FLEET SIZE</b>	<b>29,374</b>	<b>30,037</b>	<b>29,500</b>	<b>29,300</b>
- Light Duty	12,605	12,778	12,600	12,500
- Medium Duty	4,825	4,797	4,900	4,825
- Heavy Duty	7,184	7,317	7,200	7,200
- Other Vehicles	4,760	5,145	4,800	4,775
Vehicle in-service rate (%)	91%	92%	90%	91%
Daily fleet in-service targets achieved (%)	89%	100%	88%	90%
Fleet garages/parts operations consolidated	0	1	1	1
Purchased vehicles compliant with Local Law 38 (%)	98%	100%	95%	95%
Alternative fuel vehicles	16,681	17,491	17,000	17,000
Alternative fuel vehicles in City fleet (%)	59%	60%	62%	63%
Vehicle fuel used (gallons)	28,865,173	29,602,763	28,500,000	28,500,000
- Biodiesel fuel used (gallons)	15,281,204	15,994,051	15,500,000	15,500,000
Electric chargers installed	55	109	100	100
Vehicles purchased	4,352	4,064	3,000	3,000
Average age of fleet (months)	72	70	72	72
Collisions in City vehicles <sup>1</sup>	6,344	6,363	*	*
Collisions per 100,000 miles involving City vehicles citywide	7.3	6.2	*	*
Preventable collisions per 100,000 miles involving City vehicles citywide	3.5	3.0	*	*
Injuries involving collisions in City vehicles citywide per 100,000 miles	0.7	0.7	*	*
Preventable collisions in City vehicles <sup>2</sup>	2,815	3,095	*	*
Injuries involving collisions in City vehicles	510	727	*	*
Fatalities involving collisions in non-emergency City vehicles	1	1	*	*
Revenue from recoverable affirmative claims	\$2,680,961	\$2,864,761	*	*
Employees trained in defensive driving	7,929	7,876	8,000	8,000
Fleet repair expenditures (\$000,000)	\$235.3	\$248.7	*	*
Fleet fuel expenditures (\$000,000)	\$46.0	\$54.8	*	*
Fleet acquisition expenditures (capital) (\$000,000)	\$215.3	\$273.5	\$220.0	\$240.0
Fleet acquisition expenditures (expense) (\$000,000)	\$109.4	\$96.8	\$70.0	\$60.0
Automotive repair personnel	1,356	1,427	1,350	1,350
Fleet support personnel	384	389	380	380

<sup>1</sup>Collisions in City vehicles do not include NYPD collisions.

<sup>2</sup>Preventable collisions - A collision in which the driver did not take all reasonable avoidance actions.

"NA" Not Available      \*None

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
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The following is a detailed fleet breakdown for agencies with the largest city-managed fleets:

## DEPARTMENT OF CITYWIDE ADMINISTRATIVE SERVICES

Total Vehicles	2,458	2,333
- Light Duty	1,934	1,802
- Medium Duty	301	294
- Heavy Duty	80	82
- Other Vehicles	143	155
Vehicle in-service rate (%)	98%	99%
Vehicles purchased	505	253
Average age of fleet (months)	75	76
Collisions in City vehicles	400	421
Revenue from recoverable affirmative claims	\$293,618	\$376,788
Employees trained in defensive driving	1,690	1,881
Agency alternative fuel vehicles	1,605	1,739
Agency fleet using alternative fuels (%)	74%	76%
Vehicle fuel used (gallons)	782,062	821,813
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$26.1	\$25.8
Fleet fuel expenditures (\$000,000)	\$1.5	\$1.7
Fleet acquisition expenditures (capital) (\$000,000)	\$4.7	\$0.7
Fleet acquisition expenditures (expense) (\$000,000)	\$11.9	\$8.3
Automotive repair personnel	0	0
Fleet support personnel	34	35



# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DCAS		
o Light Duty Vehicle (LDV) Purchases	367	218
- LDV Purchases - Zero Emission Vehicles (ZEV)	90	79
- Chevrolet Bolt	0	79
- Ford Focus EV	0	0
- Ford Transit Connect EV	0	0
- Nissan Leaf	90	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	96
- Ford Fusion Energi Plug-in Hybrid	na	57
- Toyota Prius Prime		39
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	215	4
- Ford Fusion Hybrid	na	na
- Toyota Camry Hybrid	47	0
- Toyota Prius	168	4
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- Ford Fusion Energi Plug-in Hybrid	na	na
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	35	23
- Toyota Avalon Hybrid	1	0
- Toyota Highlander Hybrid	23	5
- Toyota Rav4 Hybrid	11	18
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	27	16
- Chevrolet Tahoe Trax	2	0
- Dodge Grand Caravan	12	11
- Ford E-150	0	0
- Ford F-150	1	3
- Ford Explorer	0	0
- Ford Taurus	0	0
- Ford Transit 150	12	2
- GMC Yukon	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	6	13
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- Chevrolet Express CNG	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	6	13
- Chevrolet Express	3	12
- Ford E-350	0	0
- Ford F-250	3	1
- Ford Transit Van	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>DEPARTMENT OF ENVIRONMENTAL PROTECTION</b>		
Total Vehicles	2,176	2,164
- Light Duty	834	811
- Medium Duty	471	461
- Heavy Duty	435	439
- Other Vehicles	436	453
Vehicle in-service rate (%)	92%	93%
Vehicles purchased	218	270
Average age of fleet (months)	73	73
Collisions in City vehicles	380	413
Revenue from recoverable affirmative claims	\$12,561	\$32,391
Employees trained in defensive driving	884	837
Agency alternative fuel vehicles	1,269	1,297
Agency fleet using alternative fuels (%)	62%	62%
Vehicle fuel used (gallons)	989,708	1,058,426
- Biodiesel fuel used (gallons)	386,410	395,086
Fleet repair expenditures (\$000,000)	\$2.8	\$3.0
Fleet fuel expenditures (\$000,000)	\$1.7	\$2.0
Fleet acquisition expenditures (capital) (\$000,000)	\$0.6	\$9.9
Fleet acquisition expenditures (expense) (\$000,000)	\$6.0	\$6.0
Automotive repair personnel	11	11
Fleet support personnel	11	11

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DEP		
o Light Duty Vehicle (LDV) Purchases	82	103
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	12
- Chevrolet Bolt	0	8
- Nissan Leaf	0	4
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	15
- Toyota Prius Hybrid	0	15
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	40	0
- Toyota Prius	40	0
- Ford Fusion Hybrid	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	15	19
- Toyota Rav4 Hybrid	15	19
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	27	57
- Ford Escape	0	0
- Ford F-150	26	14
- Ford Transit Connect	0	33
- Ford Transit 150	1	10
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	62	40
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	62	40
- Chevrolet Express	0	7
- Ford E-350	0	0
- Ford F-250	62	33
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>DEPARTMENT OF HEALTH AND MENTAL HYGIENE</b>		
Total Vehicles	<b>298</b>	<b>320</b>
- Light Duty	205	226
- Medium Duty	85	86
- Heavy Duty	6	6
- Other Vehicles	2	2
Vehicle in-service rate (%)	98%	99%
Vehicles purchased	19	137
Average age of fleet (months)	97	96
Collisions in City vehicles	28	28
Revenue from recoverable affirmative claims	\$10,815	\$25,943
Employees trained in defensive driving	248	471
Agency alternative fuel vehicles	221	244
Agency fleet using alternative fuels (%)	74%	76%
Vehicle fuel used (gallons)	73,786	78,366
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$1.9	\$2.0
Fleet fuel expenditures (\$000,000)	\$0.1	\$0.1
Fleet acquisition expenditures (capital) (\$000,000)	\$8.2	\$1.1
Fleet acquisition expenditures (expense) (\$000,000)	\$0.5	\$2.9
Automotive repair personnel	0	0
Fleet support personnel	25	25

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOHMH		
o Light Duty Vehicle (LDV) Purchases	19	101
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	80
- Ford Fusion Energi Plug-in Hybrid	0	10
- Toyota Prius Prime	0	70
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	17	0
- Ford Fusion Energi Plug-in Hybrid	7	0
- Ford Fusion Hybrid	0	0
- Toyota Prius	10	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	2	17
- Toyota Rav4 Hybrid	0	17
- Toyota Highlander Hybrid	2	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	4
- Ford Transit 150	0	4
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	18
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	18
- Chevrolet Express	0	11
- Ford F-250	0	7
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>DEPARTMENT OF TRANSPORTATION</b>		
Total Vehicles	3,065	3,231
- Light Duty	864	945
- Medium Duty	476	507
- Heavy Duty	844	864
- Other Vehicles	881	915
Vehicle in-service rate (%)	91%	93%
Vehicles purchased	483	310
Average age of fleet (months)	110	101
Collisions in City vehicles	370	465
Revenue from recoverable affirmative claims	\$550,000	\$17,770
Employees trained in defensive driving	629	643
Agency alternative fuel vehicles	1,669	1,843
Agency fleet using alternative fuels (%)	60%	62%
Vehicle fuel used (gallons)	2,008,748	2,127,503
- Biodiesel fuel used (gallons)	865,740	1,173,303
Fleet repair expenditures (\$000,000)	\$22.1	\$24.7
Fleet fuel expenditures (\$000,000)	\$3.2	\$3.9
Fleet acquisition expenditures (capital) (\$000,000)	\$17.0	\$19.8
Fleet acquisition expenditures (expense) (\$000,000)	\$11.3	\$6.9
Automotive repair personnel	148	158
Fleet support personnel	23	26

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOT		
o Light Duty Vehicle (LDV) Purchases	218	92
- LDV Purchases - Zero Emission Vehicles (ZEV)	10	0
- Nissan Leaf	10	0
- Ford Focus EV	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	71
- Ford Fusion Energi Plug-in Hybrid	0	71
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	154	0
- Ford Fusion Energi Plug-in Hybrid	30	0
- Ford Fusion Hybrid	0	0
- Toyota Prius	124	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- Ford Fusion Energi Plug-in Hybrid	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	11	4
- Toyota Avalon Hybrid	0	0
- Toyota Highlander Hybrid	0	0
- Toyota Rav4 Hybrid	11	4
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	43	17
- Chevrolet Colorado	1	3
- Dodge Grand Caravan	9	4
- Ford Escape	0	0
- Ford E-150	0	0
- Ford F-150	33	10
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	24	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	24	0
- Ford F-250	0	0
- Chevrolet Express	9	0
- Dodge Ram 2500	15	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>DEPARTMENT OF SANITATION</b>		
Total Vehicles	6,060	6,107
- Light Duty	996	978
- Medium Duty	317	312
- Heavy Duty	3,826	3,808
- Other Vehicles	921	1,009
Vehicle in-service rate (%)	84%	84%
Vehicles purchased	679	743
Average age of fleet (months)	71	71
Collisions in City vehicles	2,625	2,463
Revenue from recoverable affirmative claims	\$69,303	\$275,958
Employees trained in defensive driving	1,227	2,143
Agency alternative fuel vehicles	5,438	5,469
Agency fleet using alternative fuels (%)	93%	93%
Vehicle fuel used (gallons)	10,596,933	10,783,722
- Biodiesel fuel used (gallons)	10,001,638	10,198,985
Fleet repair expenditures (\$000,000)	\$106.0	\$111.1
Fleet fuel expenditures (\$000,000)	\$16.3	\$21.0
Fleet acquisition expenditures (capital) (\$000,000)	\$123.7	\$161.4
Fleet acquisition expenditures (expense) (\$000,000)	\$4.0	\$4.1
Automotive repair personnel	672	672
Fleet support personnel	119	109



## VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DSNY		
o Light Duty Vehicle (LDV) Purchases	121	95
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- Nissan Leaf	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	37
- Ford Fusion Energi Plug-in Hybrid	0	37
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	24	0
- Ford Fusion Energi Plug-in Hybrid	24	0
- Ford Fusion Hybrid	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- Ford Fusion Energi Plug-in Hybrid	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	37	58
- Toyota Highlander Hybrid	16	0
- Toyota Rav4 Hybrid	21	58
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	60	0
- Chevrolet Equinox	60	0
- Ford Escape	0	0
- Ford Explorer	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	25
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	25
- Chevrolet Express	0	25
- Ford E-350	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>DEPARTMENT OF PARKS AND RECREATION</b>		
Total Vehicles	2,916	2,909
- Light Duty	614	614
- Medium Duty	858	828
- Heavy Duty	347	354
- Other Vehicles	1,097	1,113
Vehicle in-service rate (%)	95%	95%
Vehicles purchased	144	239
Average age of fleet (months)	87	89
Collisions in City vehicles	550	556
Revenue from recoverable affirmative claims	\$81,974	\$66,491
Employees trained in defensive driving	1,976	1,784
Agency alternative fuel vehicles	1,702	1,745
Agency fleet using alternative fuels (%)	63%	64%
Vehicle fuel used (gallons)	1,462,556	1,477,548
- Biodiesel fuel used (gallons)	649,159	657,500
Fleet repair expenditures (\$000,000)	\$7.6	\$7.8
Fleet fuel expenditures (\$000,000)	\$2.3	\$2.7
Fleet acquisition expenditures (capital) (\$000,000)	\$4.5	\$12.7
Fleet acquisition expenditures (expense) (\$000,000)	\$3.0	\$3.0
Automotive repair personnel	27	28
Fleet support personnel	37	40

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DPR		
o Light Duty Vehicle (LDV) Purchases	43	15
- LDV Purchases - Zero Emission Vehicles (ZEV)	12	8
- Nissan Leaf	12	8
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- Chevrolet Volt	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	1	0
- Toyota Prius	1	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- Ford Fusion Energi Plug-in Hybrid	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	11	7
- Chevrolet Volt	0	0
- Toyota Highlander Hybrid	0	0
- Toyota Rav4 Hybrid	11	7
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	19	0
- Dodge Ram 1500	2	0
- Ford Escape	0	0
- Ford E-150	0	0
- Ford F-150	15	0
- Ford Expedition	0	0
- Ford Transit 150	2	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	22	13
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- Chevrolet CNG	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	6	13
- Chevrolet Express	1	12
- Dodge Ram 2500	0	1
- Ford E-350	0	0
- Ford F-250	5	0
- MDV Purchases - Low Emission Vehicles (LEV)	16	0
- Chevrolet Silverado 2500	16	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>POLICE DEPARTMENT</b>		
Total Vehicles	9,240	9,666
- Light Duty	6,378	6,582
- Medium Duty	1,338	1,325
- Heavy Duty	418	440
- Other Vehicles	1,106	1,319
Vehicle in-service rate (%)	94%	95%
Vehicles purchased	1,804	1,630
Average age of fleet (months)	52	48
Collisions in City vehicles <sup>1</sup>	3.9	4.6
Revenue from recoverable affirmative claims	\$1,591,850	\$1,866,856
Employees trained in defensive driving	382	0
Agency alternative fuel vehicles	2,846	2,833
Agency fleet using alternative fuels (%)	31%	30%
Vehicle fuel used (gallons)	8,162,730	8,331,681
- Biodiesel fuel used (gallons)	456,130	508,524
Fleet repair expenditures (\$000,000)	\$32.6	\$35.4
Fleet fuel expenditures (\$000,000)	\$12.7	\$13.8
Fleet acquisition expenditures (capital) (\$000,000)	\$7.4	\$14.6
Fleet acquisition expenditures (expense) (\$000,000)	\$64.3	\$56.4
Automotive repair personnel	288	340
Fleet support personnel	74	78

<sup>1</sup>NYPD Collisions figure represents Collisions per 100,000 miles.

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - NYPD		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>FIRE DEPARTMENT</b>		
Total Vehicles	2,289	2,367
- Light Duty	372	382
- Medium Duty	474	507
- Heavy Duty	206	221
- Other Vehicles	163	166
- Pumpers (Engines)	302	269
- Ladders	219	217
- Ambulances	527	585
- Rescue	26	20
Vehicle in-service rate (%)	83%	85%
Vehicles purchased	330	326
Average age of fleet (months)	81	75
Collisions in City vehicles	1,877	1,853
Revenue from recoverable affirmative claims	\$35,928	\$103,774
Employees trained in defensive driving	442	109
Agency alternative fuel vehicles	1,494	1,837
Agency fleet using alternative fuels (%)	67%	79%
Vehicle fuel used (gallons)	4,015,806	4,119,485
- Biodiesel fuel used (gallons)	2,616,663	2,736,267
Fleet repair expenditures (\$000,000)	\$32.5	\$34.6
Fleet fuel expenditures (\$000,000)	\$6.8	\$8.0
Fleet acquisition expenditures (capital) (\$000,000)	\$48.8	\$52.3
Fleet acquisition expenditures (expense) (\$000,000)	\$5.6	\$5.3
Automotive repair personnel	181	186
Fleet support personnel	58	62

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - FDNY		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>DEPARTMENT OF CORRECTION</b>		
Total Vehicles	549	621
- Light Duty	218	250
- Medium Duty	136	164
- Heavy Duty	184	194
- Other Vehicles	11	13
Vehicle in-service rate (%)	91%	94%
Vehicles purchased	135	149
Average age of fleet (months)	82	73
Collisions in City vehicles	107	112
Revenue from recoverable affirmative claims	\$8,604	\$14,183
Employees trained in defensive driving	423	8
Agency alternative fuel vehicles	299	339
Agency fleet using alternative fuels (%)	54%	55%
Vehicle fuel used (gallons)	594,490	621,216
- Biodiesel fuel used (gallons)	305,464	324,386
Fleet repair expenditures (\$000,000)	\$3.2	\$4.0
Fleet fuel expenditures (\$000,000)	\$0.9	\$1.1
Fleet acquisition expenditures (capital) (\$000,000)	\$0.5	\$1.0
Fleet acquisition expenditures (expense) (\$000,000)	\$2.3	\$3.9
Automotive repair personnel	29	32
Fleet support personnel	1	1



# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOC		
o Light Duty Vehicle (LDV) Purchases	0	0
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	0
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- Ford Fusion Hybrid	0	0
- Toyota Prius	0	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- Toyota Highlander Hybrid	0	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	0	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	0	0
- Ford E-350	0	0
- Ford Transit Van	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
<b>DEPARTMENT OF EDUCATION</b>		
Total Vehicles	323	319
- Light Duty	190	188
- Medium Duty	109	107
- Heavy Duty	24	24
- Other Vehicles	0	0
Vehicle in-service rate (%)	98%	99%
Vehicles purchased	35	5
Average age of fleet (months)	72	74
Collisions in City vehicles	52	52
Revenue from recoverable affirmative claims	\$26,308	\$84,607
Employees trained in defensive driving	74	NA
Agency alternative fuel vehicles	138	145
Agency fleet using alternative fuels (%)	42%	45%
Vehicle fuel used (gallons)	178,355	183,003
- Biodiesel fuel used (gallons)	0	0
Fleet repair expenditures (\$000,000)	\$0.5	\$0.4
Fleet fuel expenditures (\$000,000)	\$0.3	\$0.4
Fleet acquisition expenditures (capital) (\$000,000)	\$0.0	\$0.0
Fleet acquisition expenditures (expense) (\$000,000)	\$0.9	\$0.1
Automotive repair personnel	0	0
Fleet support personnel	2	2

# VEHICLE FLEETS AND MAINTENANCE

INDICATORS	FY16 Annual Actual	FY17 Annual Actual
Applicable Agency Light-Duty and Medium-Duty Vehicle Purchases by California LEV II Standards - DOE		
o Light Duty Vehicle (LDV) Purchases	34	5
- LDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- Nissan Leaf	0	0
- LDV Purchases - Transitional Zero Emission Vehicles (TZEV)	0	3
- Chevrolet Volt	0	0
- Ford Fusion Energi Plug-in Hybrid	na	3
- LDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	20	0
- Ford Fusion Energi Plug-in Hybrid	13	na
- Ford Fusion Hybrid	0	0
- Toyota Camry Hybrid	0	0
- Toyota Prius	7	0
- LDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- LDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	9	0
- Toyota Highlander Hybrid	0	0
- Toyota Rav4 Hybrid	9	0
- LDV Purchases - Ultra Low Emission Vehicles (ULEV)	5	2
- Dodge Grand Caravan	2	0
- Ford Taurus	0	0
- Ford Transit 150	3	2
- LDV Purchases - Low Emission Vehicles (LEV)	0	0
o Medium Duty Vehicle (MDV) Purchases	1	0
- MDV Purchases - Zero Emission Vehicles (ZEV)	0	0
- MDV Purchases - Advanced Technology Partial Zero Emission Vehicles (ATPZEV)	0	0
- MDV Purchases - Partial Zero Emission Vehicles (PZEV)	0	0
- MDV Purchases - Super Ultra Low Emission Vehicles (SULEV)	0	0
- MDV Purchases - Ultra Low Emission Vehicles (ULEV)	1	0
- Chevrolet Express	1	0
- Ford E-350	0	0
- Ford E-250	0	0
- MDV Purchases - Low Emission Vehicles (LEV)	0	0

# VEHICLE FLEETS AND MAINTENANCE

## DEFINITIONS

Alternative fuel vehicles in City fleet (%): The percentage of City vehicles that are using alternative fuel.

Alternative fuel vehicles: The total number of City vehicles that are using alternative fuel.

Automotive repair personnel: The number of City personnel assigned to repair and maintain City fleet for the year.

Average age of fleet (months): The average number of months from the date a vehicle is put in service to the end of the reporting period (i.e., the MMR/PMMR reporting period).

City Managed Fleet: The total number of city funded and non-city funded vehicles in the city managed fleet.

Citywide fleet size: The total number of vehicles in the city managed fleet and the subtotals by vehicle size/type.

Collisions in City vehicles: The number of collisions in the year as reported by City agencies.

Collisions per 100,000 miles involving City vehicles citywide: The number of City-vehicle involved collision reports per 100,000 miles involving injury or property damage in the citywide fleet reported in the citywide collision reporting system (CRASH).

Daily fleet in-service targets achieved (%): The percentage of days the target for vehicle in-service rate was met.

Electric chargers installed: The number of chargers installed for the City hybrid-electric powered vehicles.

Employees trained in defensive driving: The number of City employees trained in defensive driving centrally.

Fatalities involving collisions in nonemergency City vehicles: The number of fatalities to City employees and all other parties involved in collisions that included one or more non-emergency City fleet vehicle (and no City emergency response vehicle).

Fleet acquisition expenditures (capital) (\$000,000): The amount of capital funds spent on City fleet during the year.

Fleet acquisition expenditures (expense) (\$000,000): The amount of expense funds spent on fuel for City fleet during the year.

Fleet fuel expenditures (\$000,000): The amount spent on fuel for City fleet during the year.

Fleet repair expenditures (\$000,000): The amount spent on repair and maintenance of City fleet during the year.

Fleet support personnel: The number of City personnel assigned to administer and support City fleet operations for the year.

Injuries involving collisions in City vehicles: The number of injuries to City employees and all other parties involved in collisions that included at least one City fleet vehicle.

Injuries involving collisions in City vehicles citywide per 100,000 miles: The number of injuries associated with collisions per 100,000 miles that included at least one City vehicle.

Percentage of alternative fuel vehicles in City Fleet: The percentage of vehicles in the city managed fleet that is using alternative fuel. This calculation does not include vehicles in the "Other" subgroup.

Preventable collisions in City vehicles - A collision in which the driver, by his/her own admission or in the judgment of an Agency Accident Review Committee, did not take all reasonable avoidance actions, including attention to road conditions and improper actions of other drivers. "Preventability" is not limited to the violation of traffic laws and is distinguished from "chargeability" as determined by the law.

Preventable collisions per 100,000 miles involving City vehicles citywide: The number of preventable collisions reports per 100,000 miles in the citywide fleet.

Purchased vehicles compliant with Local Law 38 (%): The percentage of light and medium-duty vehicles purchased for the City through DCAS during the period that are certified with the highest ratings defined by California Low-Emission Vehicle (LEV) II standards. The four highest ratings are zero emission vehicles (ZEV), transitional zero emission vehicles (TZEV), advanced technology partial zero emission vehicles (ATPZEV), and partial zero emission vehicles (PZEV). Pursuant to Local Law 38 of 2005, each light and medium-duty vehicle that the City purchases should have the best certified emission rating within its vehicle category while meeting the requirements for the City's intended use. According to the law, some exceptions apply based on cost and other limited exemptions, including for certain emergency vehicles.

Revenue from recoverable affirmative claims: The amount of money recovered following collisions in City vehicles.

Vehicle and Biodiesel fuel used (gallons): The volume of fuel used by City fleet in year (biodiesel is included in vehicle fuel).

Vehicle in-service rate (%): The percentage of fleet in full service.

Vehicles purchased: The number of City fleet vehicles acquired.

Source: DCAS Citywide Fleet Management.

# VEHICLE FLEETS AND MAINTENANCE

## LIST OF AGENCIES IN THE CITYWIDE FLEET

Department of Citywide Administrative Services\*  
Department of Environmental Protection  
Department of Correction  
Department of Parks and Recreation  
Department of Health and Mental Hygiene

New York City Fire Department  
New York City Police Department  
Department of Transportation  
Department of Sanitation  
Department of Education

\*"Department of Citywide Administrative Services" vehicles include those used by the following agencies:

Administration of Children's Services  
Board of Elections  
Bronx Borough President  
Brooklyn Borough President  
Business Integrity Commission  
Campaign Finance Board  
City Commission on Human Rights  
City Council  
Civilian Complaint Review Board  
Department for the Aging  
Department of Buildings  
Department of City Planning  
Department of Citywide Administrative Services  
Department of Consumer Affairs  
Department of Cultural Affairs  
Department of Design and Construction  
Department of Finance  
Department of Homeless Services  
Department of Housing Preservation and Development  
Department of Information Technology and Telecommunications  
Department of Investigation  
Department of Probation  
Department of Records and Information Services  
Department of Small Business Services

Department of Youth and Community Development  
Financial Information Services Agency  
GrowNY (formerly known as "Council on the Environment")  
Human Resources Administration  
Landmarks Preservation Commission  
Law Department  
Manhattan Borough President  
Mayor's Office  
New York City Emergency Management  
NYC Economic Development Corporation  
Office of Administrative Trials and Hearings  
Office of Chief Medical Examiner  
Office of Labor Relations  
Office of Management and Budget  
Office of Payroll Administration  
Office of the City Clerk  
Office of the Comptroller  
Office of the Public Advocate  
Queens Borough President  
Sheriff's Office  
Sports Commission  
Staten Island Borough President  
Tax Commission  
Taxi and Limousine Commission

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Section 12c(5) of the Charter requires that the Mayor's Management Report include for each agency a summary of the number and dollar value of the contracts entered into during the previous fiscal year (e.g., Fiscal 2017), categorized by the method of procurement used. This information is maintained by the Mayor's Office of Contract Services (MOCS) and presented in the tables below.

To find additional information on agency procurement in MOCS' "Annual Procurement Indicators Report" upon its release in September 2017, and other information on City contracting and procurement, please visit: <http://www1.nyc.gov/site/mocs/resources/publications.page>.

Assignment								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	4	\$4,247,500	1	\$1,248,885	0	\$0	1	\$40,395
DCA	1	\$55,300	0	\$0	0	\$0	0	\$0
DCAS	17	\$32,021,600	2	\$1,222,645	0	\$0	2	\$4,965,560
DDC	3	\$13,037,300	2	\$2,160,263	0	\$0	0	\$0
DEP	4	\$8,028,700	0	\$0	0	\$0	0	\$0
DFTA	1	\$835,200	1	\$327,200	0	\$0	3	\$2,746,626
DHS	4	\$10,750,600	0	\$0	0	\$0	0	\$0
DOE	1	\$318,000	0	\$0	0	\$0	0	\$0
DOHMH	3	\$1,578,000	1	\$15,999,494	0	\$0	1	\$282,118
DoITT	1	\$119,600	1	\$35,000,000	0	\$0	0	\$0
DPR	0	\$0	1	\$1,476,000	0	\$0	0	\$0
DSNY	1	\$267,100	0	\$0	0	\$0	0	\$0
DYCD	26	\$10,176,100	19	\$7,731,365	1	\$260,000	11	\$2,488,544
FDNY	2	\$913,200	0	\$0	0	\$0	1	\$287,233
Law	2	\$3,093,700	3	\$71,551	2	\$278,134	0	\$0
MOCJ	0	\$0	0	\$0	1	\$299,278	0	\$0
NYCEM	1	\$14,300	0	\$0	0	\$0	0	\$0
NYPD	1	\$900,500	0	\$0	0	\$0	0	\$0
<b>Total</b>	<b>72</b>	<b>\$86,356,700</b>	<b>31</b>	<b>\$65,237,403</b>	<b>4</b>	<b>\$837,412</b>	<b>19</b>	<b>\$10,810,475</b>

Buy-Against								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	2	\$22,700,800	7	\$5,471,053	8	\$3,500,916	5	\$3,239,639
DOHMH	1	\$90,400	0	\$0	0	\$0	0	\$0
DoITT	0	\$0	0	\$0	0	\$0	1	\$5,167,300
HRA	0	\$0	1	\$1,363,675	0	\$0	0	\$0
SBS	0	\$0	0	\$0	0	\$0	1	\$8,320
<b>Total</b>	<b>3</b>	<b>\$22,791,200</b>	<b>8</b>	<b>\$6,834,728</b>	<b>8</b>	<b>\$3,500,916</b>	<b>7</b>	<b>\$8,415,259</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Amendment								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	292	\$58,187,900	561	\$197,320,943	190	\$67,598,315	70	\$218,951,327
BIC	2	(\$79,200)	2	\$4,068	2	(\$5,109)	6	(\$115,685)
CCHR	9	\$35,300	5	\$49,580	0	\$0	0	\$0
CCRB	3	\$1,800	1	\$32,406	5	\$14,501	14	\$64,324
DCA	2	(\$50,300)	4	\$95,103	10	\$502,745	27	\$16,757,409
DCAS	43	\$180,197,700	69	\$6,270,750	70	\$62,458,417	75	(\$39,851,105)
DCLA	3	\$71,200	1	\$195	6	\$113,637	0	\$0
DCP	6	\$3,832,000	0	\$0	1	\$1,071,000	0	\$0
DDC	55	\$179,376,000	37	\$22,328,675	48	\$10,509,889	50	\$12,492,331
DEP	86	\$28,133,500	52	\$20,039,127	84	\$73,999,434	109	\$20,136,732
DFTA	966	\$66,445,500	932	\$45,970,515	781	\$37,531,681	725	\$26,189,133
DHS	248	\$356,305,400	107	\$55,196,103	76	\$50,735,080	77	\$16,801,396
DOB	5	\$9,962,700	2	\$48,939	10	\$1,339,895	9	\$81,878
DOC	17	\$20,953,700	46	\$11,141,978	9	\$26,924,070	21	\$41,298,316
DOE	163	\$44,839,500	0	\$0	0	\$0	0	\$0
DOF	21	\$7,127,800	11	\$528,266	20	\$5,296,565	24	\$7,207,206
DOHMH	609	\$65,380,000	99	(\$4,004,761)	156	\$22,450,522	229	\$24,634,870
DOI	0	\$0	2	\$213,336	0	\$0	7	(\$248,230)
DoITT	45	\$92,734,300	47	\$246,340,273	48	(\$47,316,844)	54	\$170,999,412
DOP	35	\$295,300	26	\$303,862	11	\$208,732	5	\$104,311
DOT	49	\$86,326,100	50	\$34,933,345	26	\$75,014,719	26	\$31,984,910
DPR	38	\$4,261,300	36	\$1,048,435	43	\$9,717,780	100	\$59,037,278
DSNY	48	(\$341,100)	15	\$6,597,325	24	(\$19,805,026)	51	\$4,135,248
DYCD	1,587	\$79,815,500	1,763	(\$531,986)	1,039	\$70,440,799	882	\$34,897,280
FDNY	20	\$23,042,000	35	\$16,369,090	24	\$6,474,139	24	\$1,669,374
HPD	22	\$1,653,600	8	(\$2,783,142)	13	\$2,264,877	73	\$8,880,259
HRA	166	\$31,797,900	176	\$34,694,636	35	(\$68,099,972)	46	\$8,732,336
Law	38	\$6,510,000	36	\$6,455,817	29	\$7,130,385	38	\$8,370,554
MOCJ	72	\$18,549,100	13	\$3,176,523	21	\$8,449,691	16	\$28,871,650
NYPD	16	\$35,059,100	23	\$33,789,958	30	\$27,019,718	23	\$6,753,314
OATH	6	\$40,000	11	\$792,745	10	\$240,159	5	(\$32,894)
NYCEM	4	\$166,600	1	\$120	2	\$250,025	1	\$997
SBS	69	\$48,843,100	231	\$225,078,418	31	\$1,055,370	17	\$37,125,921
TLC	2	\$11,100	3	\$1,007,375	2	\$183,831	4	\$411,015
<b>Total</b>	<b>4,747</b>	<b>\$1,449,484,400</b>	<b>4,405</b>	<b>\$962,508,020</b>	<b>2,856</b>	<b>\$433,769,023</b>	<b>2,808</b>	<b>\$746,340,865</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Amendment Extension								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	26	\$2,906,100	23	\$8,103,817	12	\$4,437,678	75	\$19,089,007
BIC	0	\$0	0	\$0	0	\$0	9	\$1,426,555
DCA	1	\$60,400	1	\$60,360	1	\$60,360	20	\$6,891,190
DCAS	13	\$8,216,600	5	\$206,017	6	\$688,952	10	\$496,740
DCLA	0	\$0	0	\$0	2	\$39,511	2	\$18,735
DCP	0	\$0	5	\$3,743,945	0	\$0	0	\$0
DDC	8	\$7,410,300	3	\$1,190,662	0	\$0	6	\$352,493
DEP	18	\$22,831,800	19	\$2,921,368	10	\$6,702,133	25	\$2,894,372
DFTA	2	\$250,000	17	\$4,412,786	29	\$35,384,550	7	\$846,694
DHS	43	\$115,273,500	26	\$74,243,811	17	\$26,628,913	28	\$73,682,058
DOB	7	\$253,100	5	\$5,644,920	23	\$7,334,717	10	\$1,499,810
DOC	8	\$16,809,200	3	\$1,077,123	13	\$10,188,083	19	\$4,993,096
DOE	11	\$11,978,000	0	\$0	0	\$0	0	\$0
DOF	36	\$8,605,200	17	\$12,366,352	18	\$4,177,903	16	\$2,832,599
DOHMH	29	\$10,232,000	56	\$13,172,537	44	\$28,524,328	93	\$20,987,481
DOI	2	\$1,600,000	0	\$0	0	\$0	5	\$2,554,695
DoITT	105	\$47,884,500	82	\$50,662,063	103	\$65,327,678	296	\$153,280,293
DOP	8	\$2,548,800	1	\$29,000	0	\$0	2	\$33,750
DOT	13	\$412,300	21	\$7,898,310	2	\$1,889,950	14	\$280,720
DPR	0	\$0	4	\$593,188	1	\$360,000	8	\$330,663
DSNY	71	\$12,022,000	72	\$8,845,927	51	\$5,779,346	47	\$6,209,594
DYCD	11	\$3,730,700	85	\$39,606,959	61	\$13,299,671	95	\$38,883,280
FDNY	8	\$9,106,600	7	\$2,143,402	22	\$9,526,093	25	\$2,783,534
HPD	21	\$5,363,400	17	\$1,071,817	30	\$3,159,077	48	\$1,913,337
HRA	48	\$56,744,100	21	\$15,011,799	15	\$5,279,456	31	\$21,782,294
Law	6	\$3,021,200	4	\$2,913,000	9	\$3,798,775	13	\$2,644,260
MOCJ	6	\$5,781,100	3	\$178,406	5	\$13,390,902	19	\$30,092,863
NYPD	10	\$1,316,000	10	\$1,905,717	10	\$2,686,111	12	\$7,656,017
OATH	8	\$635,400	13	\$1,695,709	2	\$113,879	9	\$779,238
NYCEM	1	\$0	1	\$30,554	0	\$0	2	\$0
SBS	57	\$135,671,000	17	\$11,023,453	14	\$4,711,580	8	\$1,034,116
TLC	0	\$0	2	\$723,960	0	\$0	1	\$824,159
<b>Total</b>	<b>577</b>	<b>\$490,663,300</b>	<b>540</b>	<b>\$271,476,962</b>	<b>500</b>	<b>\$253,489,647</b>	<b>955</b>	<b>\$407,093,645</b>



## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Competitive Sealed Bid								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	2	\$3,450,500	1	\$321,336	1	\$3,468,416	10	\$25,897,474
DCA	0	\$0	0	\$0	0	\$0	1	\$69,094
DCAS	223	\$636,011,100	208	\$674,315,488	262	\$800,138,987	210	\$809,710,016
DDC	157	\$1,842,713,300	126	\$1,052,406,852	101	\$778,442,528	90	\$838,208,397
DEP	48	\$273,709,600	63	\$598,210,628	82	\$1,269,079,348	73	\$726,692,907
DHS	8	\$14,771,300	0	\$0	11	\$34,736,022	9	\$11,010,424
DOB	0	\$0	2	\$23,575,600	0	\$0	0	\$0
DOC	17	\$45,063,800	7	\$25,127,193	8	\$12,077,461	2	\$3,411,915
DOF	1	\$33,000	3	\$17,994,739	1	\$361,954	2	\$4,337,778
DOHMH	11	\$11,227,400	1	\$4,763,118	1	\$76,805	9	\$11,154,584
DoITT	2	\$933,000	0	\$0	2	\$303,540	3	\$78,949,799
DOT	24	\$540,365,300	42	\$430,710,405	39	\$636,640,818	26	\$248,767,135
DPR	152	\$375,438,800	111	\$210,005,305	95	\$201,996,282	87	\$111,594,423
DSNY	18	\$294,515,800	24	\$560,044,273	33	\$1,038,298,968	14	\$63,949,793
FDNY	9	\$37,224,400	11	\$27,954,896	12	\$63,255,754	7	\$31,302,390
HPD	22	\$5,979,200	5	\$929,394	11	\$16,533,542	26	\$9,112,468
HRA	7	\$12,343,700	6	\$24,851,742	5	\$5,824,065	9	\$6,575,678
Law	1	\$3,000,000	0	\$0	1	\$799,044	1	\$598,500
NYPD	12	\$11,417,900	16	\$92,232,519	9	\$5,867,861	10	\$7,798,913
OATH	1	\$2,432,700	0	\$0	0	\$0	0	\$0
SBS	1	\$10,203,200	0	\$0	0	\$0	1	\$159,850
<b>Total</b>	<b>716</b>	<b>\$4,120,834,000</b>	<b>626</b>	<b>\$3,743,443,487</b>	<b>674</b>	<b>\$4,867,901,397</b>	<b>590</b>	<b>\$2,989,301,537</b>

Demonstration Project								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	3	\$ 7,784,300	0	\$0	0	\$0	0	\$0
DCAS	14	\$1,725,500	2	\$1,063,880	3	\$228,475	9	\$662,960
DFTA	4	\$3,529,600	0	\$0	0	\$0	0	\$0
DHS	0	\$0	0	\$0	0	\$0	1	\$447,332
DOB	1	\$178,000	0	\$0	0	\$0	0	\$0
DOC	1	\$11,537,800	0	\$0	0	\$0	0	\$0
DOF	1	\$0	0	\$0	0	\$0	0	\$0
DOHMH	0	\$0	3	\$9,975,906	2	\$5,600,223	0	\$0
DoITT	0	\$0	2	\$2,633,267	0	\$0	0	\$0
HRA	0	\$0	0	\$0	0	\$0	1	\$1,200,000
MOCJ	1	\$320,800	1	\$1,048,748	1	\$521,400	0	\$0
NYPD	0	\$0	0	\$0	1	\$1,500,000	0	\$0
OATH	1	\$4,431,300	0	\$0	0	\$0	0	\$0
<b>Total</b>	<b>26</b>	<b>\$29,507,300</b>	<b>8</b>	<b>\$14,721,801</b>	<b>7</b>	<b>\$7,850,098</b>	<b>11</b>	<b>\$2,310,292</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Construction Change Order								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
CCHR	3	\$6,700						
DCAS	71	(\$4,869,400)	173	\$9,844,566	212	\$8,842,234	129	\$8,178,963
DDC	983	\$137,265,000	1,156	\$233,880,360	1,373	\$146,113,786	1,232	\$149,130,509
DEP	262	\$20,411,400	368	\$23,252,060	549	\$150,647	771	\$392,022,118
DHS	4	\$3,602,400	0	\$0	3	\$1,429,667	2	\$4,356,812
DOB	1	\$800,000	0	\$0	0	\$0	0	\$0
DOC	13	\$600,100	11	\$6,213,900	3	\$12,353,848	15	\$15,210,391
DOHMH	1	\$10,500	0	\$0	0	\$0	1	\$100,000
DOT	62	\$84,285,000	67	\$60,616,585	40	\$70,337,109	109	\$49,323,821
DPR	138	\$10,909,100	302	(\$11,152,020)	259	\$38,212,668	486	\$41,840,415
DSNY	43	(\$2,384,100)	73	(\$1,191,196)	143	\$4,732,084	234	\$3,844,575
FDNY	2	\$5,641,400	5	\$86,957,269	0	\$0	3	\$17,215,732
HPD	9	(\$3,048,800)	14	\$352,929	9	\$41,833	14	\$1,855,352
HRA	1	\$34,600	0	\$0	0	\$0	0	\$0
LPC	1	\$20,200	0	\$0	0	\$0	0	\$0
NYPD	7	\$154,100	3	\$121,017	8	\$2,043,784	6	\$1,167,920
SBS	8	\$2,915,300						
<b>Total</b>	<b>1,609</b>	<b>\$256,353,500</b>	<b>2,172</b>	<b>\$408,895,470</b>	<b>2,599</b>	<b>\$284,257,660</b>	<b>3,002</b>	<b>\$684,246,609</b>

Design Change Order								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$2,432,300	0	\$0	0	\$0	0	\$0
DCAS	2	\$3,099,300	1	\$300,000	1	\$1,500,000	0	\$0
DCP	1	\$1,550,000	0	\$0	0	\$0	0	\$0
DDC	156	\$259,855,300	179	\$43,935,538	137	\$36,576,488	141	\$24,923,526
DEP	54	\$25,898,300	54	\$44,527,036	55	\$88,482,908	42	\$14,782,093
DHS	0	\$0	0	\$0	0	\$0	1	\$2,000,000
DOB	1	\$40,000	0	\$0	0	\$0	0	\$0
DOC	11	\$1,027,500	4	(\$238,121)	3	\$293,172	3	\$1,893,349
DOT	16	\$103,402,900	16	\$17,847,424	12	\$14,299,275	19	\$18,872,544
DPR	41	\$1,855,400	42	\$2,117,836	45	\$3,865,220	50	\$5,411,882
DSNY	2	\$7,159,600	1	\$766,733	2	\$468,000	2	\$2,989,456
FDNY	1	\$4,910,000	1	\$1,884,784	0	\$0	0	\$0
Law	1	\$30,400	0	\$0	0	\$0	0	\$0
MOCJ	7	\$758,700	2	\$348,670	0	\$0	0	\$0
NYPD	0	\$0	1	\$20,000	0	\$0	0	\$0
<b>Total</b>	<b>294</b>	<b>\$412,019,700</b>	<b>301</b>	<b>\$111,509,900</b>	<b>255</b>	<b>\$145,485,063</b>	<b>258</b>	<b>\$70,872,851</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Emergency								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$2,102,500	5	\$5,809,858	1	\$74,250	0	\$0
DCAS	7	\$10,724,900	11	\$11,327,363	4	\$2,289,249	15	\$10,356,190
DDC	0	\$0	3	\$14,163,259	1	\$1,888,000	4	\$8,112,050
DEP	3	\$21,422,400	2	\$3,160,000	0	\$0	2	\$3,799,465
DHS	1	\$4,919,500	14	\$41,107,225	13	\$23,362,122	2	\$814,009
DOB	1	\$100,000	2	\$400,000	0	\$0	6	\$2,640,823
DOC	0	\$0	4	\$993,548	1	\$310,000	5	\$6,560,604
DOHMH	6	\$934,000	2	\$100,000	4	\$919,700	3	\$178,690
DoITT	0	\$0	0	\$0	0	\$0	1	\$600,000
DOT	2	\$15,135,000	2	\$51,865,201	3	\$101,256,942	6	\$51,944,179
DPR	2	\$4,298,500	0	\$0	3	\$4,242,113	4	\$11,270,824
DSNY	22	\$3,604,900	28	\$4,575,068	5	\$1,395,418	22	\$891,097
FDNY	1	\$448,200	1	\$225,000	0	\$0	1	\$225,000
HPD	39	\$12,640,700	44	\$8,217,535	56	\$11,638,800	75	\$17,144,243
HRA	0	\$0	5	\$6,349,779	0	\$0	0	\$0
NYPD	3	\$610,200	4	\$515,145	4	\$927,350	13	\$8,361,159
NYCEM	0	\$0	0	\$0	1	\$120,280	4	\$806,235
<b>Total</b>	<b>88</b>	<b>\$76,940,800</b>	<b>127</b>	<b>\$148,808,981</b>	<b>96</b>	<b>\$148,424,224</b>	<b>163</b>	<b>\$123,704,566</b>

Innovative								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	0	\$0	4	\$6,105,208	0	\$0	0	\$0
DFTA	0	\$0	0	\$0	0	\$0	3	\$3,573,800
DOE	1	\$113,300						
DOHMH	0	\$0	1	\$250,546	0	\$0	0	\$0
DYCD	0	\$0	1	\$45,000	0	\$0	0	\$0
<b>Total</b>	<b>1</b>	<b>\$113,300</b>	<b>6</b>	<b>\$6,400,754</b>	<b>0</b>	<b>\$0</b>	<b>3</b>	<b>\$3,573,800</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Government-to-Government								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1	\$3,237,500	2	\$5,128,936	0	\$0	0	\$0
CCHR	0	\$0	0	\$0	1	\$500	0	\$0
DCA	1	\$300	4	\$35,889	0	\$0	0	\$0
DCAS	5	\$32,600	4	\$29,679	3	\$21,468	4	\$72,030
DCLA	1	\$364,000						
DCP	2	\$14,200	2	\$3,783	0	\$0	0	\$0
DDC	5	\$120,100	0	\$0	4	\$132,107	14	\$492,091
DEP	8	\$36,799,500	11	\$20,761,102	10	\$50,550,444	11	\$256,583,630
DFTA	1	\$1,516,400	0	\$0	0	\$0	0	\$0
DHS	0	\$0	2	\$175,773	2	\$1,594,456	3	\$216,747
DOF	10	\$43,100	3	\$4,095	13	\$113,637	10	\$135,075
DOHMH	11	\$550,400	2	\$19,528,737	2	\$1,250,000	4	\$6,126,687
DoITT	0	\$0	0	\$0	0	\$0	1	\$242,770
DOP	0	\$0	17	\$256,615	1	\$24,570	0	\$0
DOT	0	\$0	1	\$150,000	0	\$0	4	\$1,620,031
DPR	6	\$2,193,200	11	\$19,261,160	10	\$28,041,812	6	\$572,966
DSNY	1	\$908,600	0	\$0	0	\$0	0	\$0
FDNY	0	\$0	0	\$0	0	\$0	1	\$29,838
HPD	1	\$2,500	1	\$9,818,000	0	\$0	0	\$0
HRA	0	\$0	0	\$0	1	\$12,392	0	\$0
SBS	0	\$0	1	\$200,000	0	\$0	1	\$1,000,000
<b>Total</b>	<b>53</b>	<b>\$45,782,400</b>	<b>61</b>	<b>\$75,353,769</b>	<b>47</b>	<b>\$81,741,385</b>	<b>59</b>	<b>\$267,091,866</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Intergovernmental								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	9	\$826,500	7	\$615,610	9	\$742,683	11	\$575,596
BIC	0	\$0	2	\$186,404	3	\$309,046	3	\$177,522
CCRB	1	\$45,400	0	\$0	3	\$94,416	1	\$42,000
DCA	6	\$125,500	8	\$140,396	7	\$265,017	4	\$218,101
DCAS	99	\$113,774,300	135	\$132,197,903	285	\$239,746,709	281	\$192,763,754
DCLA	2	\$77,600	3	\$63,765	2	\$91,335	1	\$45,733
DCP	5	\$7,238,000	2	\$57,415	1	\$40,628	1	\$40,628
DDC	10	\$665,100	9	\$468,677	18	\$784,725	7	\$675,234
DEP	67	\$10,067,800	67	\$4,665,328	113	\$23,602,169	120	\$8,769,466
DFTA	1	\$62,900	2	\$49,900	4	\$164,716	2	\$49,902
DHS	5	\$269,700	3	\$216,185	3	\$8,024,930	0	\$0
DOB	13	\$395,500	18	\$618,804	14	\$535,607	12	\$334,744
DOC	0	\$0	11	\$327,061	8	\$620,390	17	\$1,296,886
DOF	9	\$6,478,300	7	\$3,684,798	11	\$659,937	31	\$43,452,186
DOHMH	32	\$4,122,100	23	\$7,261,517	31	\$1,927,063	30	\$18,175,615
DOI	4	\$435,300	12	\$508,155	7	\$378,892	6	\$197,432
DoITT	52	\$137,275,600	49	\$184,402,590	43	\$15,692,317	52	\$103,513,779
DOP	8	\$226,000	18	\$1,112,972	31	\$385,774	42	\$532,053
DORIS	1	\$61,100	0	\$0	0	\$0	0	\$0
DOT	6	\$469,700	9	\$1,464,669	20	\$2,361,405	52	\$4,488,038
DPR	14	\$6,094,500	12	\$1,140,319	13	\$2,746,765	17	\$1,369,102
DSNY	1	\$132,700	2	\$141,078	7	\$371,390	1	\$29,169
DYCD	6	\$383,300	6	\$41,146	7	\$105,244	7	\$105,687
FDNY	45	\$2,223,700	38	\$26,885,468	68	\$6,243,023	79	\$6,062,290
HPD	0	\$0	3	\$116,342	0	\$0	2	\$222,583
HRA	73	\$85,576,300	54	\$44,846,701	98	\$43,530,891	97	\$66,431,845
Law	7	\$471,200	20	\$1,568,832	19	\$803,021	17	\$2,128,630
LPC	0	\$0	2	\$88,709	0	\$0	0	\$0
NYPD	91	\$78,315,700	113	\$27,376,333	149	\$30,692,946	219	\$21,763,209
OATH	1	\$35,400	0	\$0	3	\$111,106	5	\$320,460
NYCEM	4	\$273,200	8	\$467,984	4	\$960,077	8	\$556,547
SBS	3	\$216,300	1	\$40,805	3	\$122,435	1	\$3,353
TLC	1	\$51,700	1	\$99,312	0	\$0	1	\$56,020
<b>Total</b>	<b>576</b>	<b>\$456,390,400</b>	<b>645</b>	<b>\$440,855,178</b>	<b>984</b>	<b>\$382,114,657</b>	<b>1,127</b>	<b>\$474,397,562</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Line-Item Appropriation								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	34	\$11,811,700	35	\$10,697,226	16	\$5,703,102	53	\$52,797,550
DCLA	2	\$560,100	6	\$1,155,380	3	\$1,724,789	1	\$385,000
DDC	32	\$10,167,700	36	\$15,337,743	32	\$35,359,473	32	\$12,746,506
DFTA	218	\$10,067,200	295	\$14,672,083	219	\$9,481,571	327	\$11,329,489
DHS	0	\$0	15	\$3,107,465	5	\$575,000	7	\$1,795,000
DOC	0	\$0	0	\$0	0	\$0	5	\$20,300
DOHMH	301	\$20,977,000	207	\$16,694,921	203	\$13,783,658	275	\$25,836,982
DOP	8	\$1,552,800	10	\$1,932,200	8	\$1,673,400	6	\$897,000
DOT	0	\$0	0	\$0	1	\$19,088	0	\$0
DPR	73	\$1,132,700	79	\$2,046,588	63	\$1,749,867	57	\$1,110,325
DSNY	9	\$255,700	2	\$64,519	0	\$0	0	\$0
DYCD	1,158	\$53,831,900	1,456	\$59,365,094	1,055	\$30,502,889	1,319	\$87,555,360
FDNY	23	\$239,200	28	\$1,219,095	23	\$164,250	23	\$217,375
HPD	74	\$9,350,200	112	\$10,358,779	86	\$5,229,881	116	\$7,230,204
HRA	217	\$29,153,400	87	\$20,962,327	99	\$11,992,617	24	\$2,222,000
MOCJ	45	\$18,080,400	52	\$16,330,818	37	\$11,521,672	58	\$15,449,392
NYPD	0	\$0	1	\$350,000	1	\$305,000	0	\$0
NYCEM	0	\$0	0	\$0	0	\$0	2	\$5,658
SBS	131	\$13,273,000	128	\$11,834,188	101	\$11,135,710	88	\$9,033,831
<b>Total</b>	<b>2,325</b>	<b>\$180,453,000</b>	<b>2,549</b>	<b>\$186,128,426</b>	<b>1,952</b>	<b>\$140,921,967</b>	<b>2,393</b>	<b>\$228,631,972</b>

Accelerated								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
DCAS	85	\$182,945,000	91	\$52,086,346	98	\$121,828,122	119	\$44,767,961
<b>Total</b>	<b>85</b>	<b>\$182,945,000</b>	<b>91</b>	<b>\$52,086,346</b>	<b>98</b>	<b>\$121,828,122</b>	<b>119</b>	<b>\$44,767,961</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Micropurchase								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	737	\$6,019,800	775	\$7,075,033	1,791	\$10,892,143	1,142	\$9,810,075
BIC	43	\$160,100	47	\$181,335	116	\$176,705	50	\$139,850
CCHR	45	\$169,800	93	\$356,247	232	\$413,705	136	\$204,721
CCRB	107	\$353,300	84	\$286,464	224	\$195,025	95	\$264,442
DCA	100	\$733,200	119	\$526,948	537	\$1,123,040	264	\$1,696,080
DCAS	489	\$2,729,300	418	\$2,440,549	1,206	\$2,622,309	479	\$3,038,891
DCLA	35	\$143,100	48	\$254,854	68	\$38,764	39	\$188,510
DCP	93	\$428,400	186	\$732,529	296	\$753,127	133	\$421,006
DDC	201	\$1,207,200	42	\$450,312	495	\$1,550,133	340	\$1,429,946
DEP	1,445	\$13,000,500	1,355	\$12,018,581	5,303	\$15,578,562	1,728	\$13,289,155
DFTA	120	\$859,200	198	\$1,347,132	275	\$1,088,178	191	\$916,531
DHS	114	\$1,349,000	275	\$2,554,621	1,003	\$2,269,833	186	\$1,108,387
DOB	234	\$888,300	92	\$731,924	663	\$1,059,802	157	\$689,231
DOC	575	\$4,839,900	541	\$4,374,257	1,096	\$4,496,407	423	\$2,877,912
DOF	256	\$1,494,200	291	\$1,660,682	653	\$1,442,969	205	\$1,131,917
DOHMH	1,361	\$11,823,800	1,410	\$10,368,691	4,400	\$11,483,701	1,089	\$7,672,199
DOI	274	\$1,316,500	225	\$1,146,876	314	\$863,953	131	\$886,130
DoITT	364	\$3,000,900	298	\$2,162,932	342	\$1,044,140	216	\$1,263,127
DOP	176	\$721,500	214	\$685,767	1,109	\$915,898	183	\$459,030
DORIS	136	\$680,900	139	\$577,358	0	\$0	0	\$0
DOT	545	\$5,443,800	513	\$5,028,741	4,362	\$9,603,192	579	\$4,836,915
DPR	1,899	\$8,609,500	1,987	\$8,710,905	5,186	\$10,067,794	1,984	\$8,342,485
DSNY	1,051	\$5,266,400	761	\$4,334,331	1,158	\$4,324,145	1,117	\$4,139,918
DYCD	571	\$2,085,000	280	\$1,377,299	406	\$1,107,112	195	\$1,556,595
FDNY	259	\$2,562,300	328	\$3,331,095	4,791	\$7,689,763	416	\$3,942,034
HPD	8,257	\$10,084,000	9,787	\$10,720,132	9,323	\$9,883,942	9,635	\$8,722,740
HRA	314	\$1,978,500	365	\$1,731,691	594	\$1,957,194	536	\$2,075,777
Law	823	\$3,105,100	538	\$1,297,804	889	\$3,702,976	920	\$3,360,196
LPC	40	\$130,700	26	\$103,101	184	\$151,945	58	\$250,212
MOCJ	31	\$335,000	26	\$299,205	6	\$84,950	0	\$0
NYPD	2,069	\$10,870,200	3,000	\$16,023,512	4,897	\$20,630,419	4,368	\$21,072,011
OATH	157	\$531,900	94	\$290,912	148	\$386,117	106	\$263,291
NYCEM	243	\$1,196,000	231	\$1,271,657	649	\$1,352,735	160	\$1,056,722
SBS	288	\$1,438,900	232	\$1,284,828	290	\$762,402	126	\$564,864
TLC	248	\$1,429,000	232	\$1,387,510	149	\$107,898	305	\$1,549,656
<b>Total</b>	<b>23,700</b>	<b>\$106,985,200</b>	<b>25,250</b>	<b>\$107,125,814</b>	<b>53,155</b>	<b>\$129,820,978</b>	<b>27,692</b>	<b>\$109,220,557</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Negotiated Acquisition								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	9	\$22,266,700	8	\$90,667,188	4	\$17,432,544	2	\$7,122,099
CCHR	1	\$75,000	0	\$0	0	\$0	0	\$0
DCAS	0	\$0	2	\$1,616,989	2	\$2,725,358	2	\$1,400,000
DCLA	0	\$0	1	\$120,735	0	\$0	0	\$0
DDC	0	\$0	0	\$0	1	\$664,809	0	\$0
DEP	10	\$66,708,700	1	\$84,162	1	\$1,350,000	9	\$18,261,503
DFTA	0	\$0	0	\$0	13	\$49,828,155	3	\$20,439,750
DHS	2	\$918,800	1	\$2,703,589	0	\$0	1	\$521,528
DOB	0	\$0	0	\$0	0	\$0	1	\$186,588
DOC	2	\$8,044,300	0	\$0	0	\$0	1	\$3,034,924
DOF	2	\$122,600	1	\$900,000	2	\$261,510	0	\$0
DOHMH	9	\$7,093,300	7	\$27,316,783	5	\$5,667,660	4	\$41,523,577
DOI	1	\$10,000,000	1	\$3,000,000	4	\$7,124,500	9	\$7,228,000
DoITT	2	\$28,408,800	2	\$836,623	2	\$475,915	1	\$96,000
DOP	3	\$539,500	1	\$1,050,000	0	\$0	2	\$1,842,106
DORIS	1	\$65,000	0	\$0	0	\$0	0	\$0
DOT	1	\$231,600	1	\$3,661,875	0	\$0	2	\$163,867
DPR	0	\$0	3	\$295,000	0	\$0	1	\$240,000
DYCD	32	\$13,696,400	11	\$6,033,505	11	\$1,084,232	201	\$19,221,619
FDNY	0	\$0	1	\$175,580	1	\$531,826	1	\$29,800
HPD	0	\$0	1	\$55,000,000	0	\$0	1	\$1,040,146
HRA	39	\$323,016,600	0	\$0	1	\$90,992	2	\$50,973,950
Law	50	\$55,808,000	74	\$13,667,304	46	\$22,376,447	40	\$6,813,516
MOCJ	2	\$1,250,000	0	\$0	5	\$7,757,201	1	\$65,134
NYPD	2	\$6,523,900	7	\$29,501,525	3	\$2,231,522	8	\$39,693,143
NYCEM	1	\$484,500	2	\$1,672,500	0	\$0	2	\$519,011
SBS	2	\$1,650,000	0	\$0	0	\$0	0	\$0
<b>Total</b>	<b>171</b>	<b>\$546,903,700</b>	<b>125</b>	<b>\$238,303,358</b>	<b>101</b>	<b>\$119,602,671</b>	<b>294</b>	<b>\$220,416,260</b>



## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Negotiated Acquisition Extension								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	8	\$3,800,200	14	\$14,144,312	54	\$523,097,397	19	\$438,972,439
DCAS	1	\$142,800	5	\$14,275,259	13	\$23,855,600	6	\$15,150,000
DDC	0	\$0	0	\$0	2	\$6,000,000	0	\$0
DEP	1	\$2,000,000	0	\$0	0	\$0	0	\$0
DFTA	22	\$8,151,000	81	\$87,690,945	68	\$14,513,696	67	\$28,990,162
DHS	35	\$126,227,400	7	\$23,993,672	6	\$39,021,079	9	\$51,338,247
DOB	2	\$645,400	1	\$93,788	1	\$250,000	1	\$700,000
DOC	1	\$1,997,800	0	\$0	2	\$815,610	2	\$485,605
DOF	1	\$3,900,000	5	\$6,602,677	3	\$1,815,660	2	\$29,515,860
DOHMH	4	\$23,280,400	3	\$2,042,968	144	\$24,794,148	22	\$9,810,144
DOI	0	\$0	2	\$1,062,500	0	\$0	1	\$1,125,000
DoITT	1	\$32,600,000	1	\$99,596	1	\$6,432,435	0	\$0
DOT	0	\$0	0	\$0	0	\$0	1	\$3,000,000
DPR	1	\$650,000	0	\$0	0	\$0	1	\$811,484
DSNY	0	\$0	2	\$16,583,792	0	\$0	2	\$43,400,000
DYCD	165	\$79,284,200	153	\$51,031,624	504	\$115,181,123	236	\$15,782,660
FDNY	0	\$0	0	\$0	1	\$30,000	1	\$696,885
HPD	1	\$5,304,600	23	\$1,820,470	22	\$680,470	1	\$3,659,649
HRA	11	\$4,858,500	52	\$14,644,532	81	\$18,062,244	55	\$50,063,650
Law	8	\$4,130,000	7	\$3,135,000	5	\$2,099,000	4	\$3,971,000
MOCJ	0	\$0	0	\$0	4	\$1,739,525	3	\$600,000
NYPD	0	\$0	0	\$0	1	\$7,482,686	0	\$0
NYCEM	1	\$270,000	1	\$10,511,354	0	\$0	1	\$51,560
OATH	1	\$499,500	0	\$0	0	\$0	0	\$0
SBS	2	\$320,500	2	\$289,000	2	\$449,423	0	\$0
TLC	1	\$1,005,000	1	\$833,259	1	\$833,259	0	\$0
<b>Total</b>	<b>267</b>	<b>\$299,067,300</b>	<b>360</b>	<b>\$248,854,747</b>	<b>915</b>	<b>\$787,153,355</b>	<b>434</b>	<b>\$698,124,346</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Renewal								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	222	\$2,305,840,400	115	\$1,019,718,058	58	\$376,462,239	59	\$382,697,535
DCA	1	\$29,200	1	\$65,000	6	\$6,476,949	0	\$0
DCAS	15	\$15,221,800	12	\$39,073,201	12	\$13,359,936	11	\$15,025,502
DCLA	0	\$0	0	\$0	0	\$0	1	\$40,000
DDC	2	\$3,022,700	5	\$5,750,000	12	\$13,750,000	15	\$44,500,000
DEP	36	\$75,098,800	49	\$331,954,504	28	\$43,000,077	40	\$24,633,192
DFTA	137	\$151,695,300	101	\$111,679,360	7	\$12,010,055	4	\$7,691,000
DHS	30	\$381,957,800	25	\$248,083,120	13	\$32,711,136	19	\$173,343,585
DOB	0	\$0	0	\$0	0	\$0	2	\$3,695,925
DOC	7	\$8,080,100	15	\$76,895,697	12	\$6,706,966	3	\$1,211,630
DOE	3	\$666,100	0	\$0	0	\$0	0	\$0
DOF	3	\$3,660,900	0	\$0	4	\$513,801	4	\$705,136
DOHMH	105	\$777,688,700	92	\$170,890,477	90	\$156,148,422	88	\$604,181,428
DoITT	6	\$225,157,100	8	\$23,277,077	7	\$3,459,238	21	\$359,365,033
DOP	12	\$2,905,600	28	\$12,654,773	16	\$6,168,222	0	\$0
DOT	5	\$28,421,200	15	\$36,742,885	12	\$32,918,265	21	\$34,357,224
DPR	8	\$18,230,500	13	\$3,374,770	7	\$8,207,892	7	\$6,232,507
DSNY	9	\$8,299,300	19	\$33,009,463	22	\$17,074,342	24	\$284,893,704
DYCD	74	\$27,676,200	278	\$259,632,177	24	\$14,969,635	6	\$4,090,034
FDNY	0	\$0	1	\$3,929,612	0	\$0	1	\$5,000,000
HPD	5	\$5,350,000	8	\$4,604,670	4	\$15,926,594	5	\$3,983,333
HRA	20	\$36,694,100	48	\$245,974,647	20	\$49,160,709	34	\$157,500,696
Law	7	\$4,100,000	7	\$11,550,000	5	\$8,150,000	1	\$50,000
MOCJ	13	\$59,087,200	16	\$310,231,798	6	\$18,576,342	11	\$288,217,253
NYPD	14	\$15,258,900	9	\$26,101,367	6	\$3,404,064	3	\$1,457,409
OATH	0	\$0	0	\$0	2	\$759,463	2	\$41,993
NYCEM	2	\$306,700	2	\$775,000	6	\$927,618	6	\$27,182,454
SBS	6	\$16,126,100	15	\$63,644,836	24	\$66,316,027	17	\$11,030,189
TLC	1	\$205,700	1	\$181,738	0	\$0	1	\$0
<b>Total</b>	<b>743</b>	<b>\$4,170,780,400</b>	<b>883</b>	<b>\$3,039,794,230</b>	<b>403</b>	<b>\$907,157,993</b>	<b>406</b>	<b>\$2,441,126,761</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Request for Proposal								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	7	\$28,653,500	26	\$60,316,338	4	\$18,186,780	33	\$131,452,348
BIC	1	\$19,700	2	\$39,595	0	\$0	1	\$24,000
DCA	8	\$9,306,900	0	\$0	1	\$25,000	2	\$180,000
DCAS	14	\$150,651,500	2	\$5,086,710	4	\$1,500,001	2	\$1,966,151
DCLA	1	\$360,400	0	\$0	0	\$0	0	\$0
DDC	15	\$151,929,500	16	\$75,169,284	20	\$963,554,434	25	\$94,599,884
DEP	32	\$237,460,400	29	\$272,571,129	22	\$100,248,708	21	\$115,844,388
DFTA	9	\$33,447,300	15	\$41,574,000	12	\$12,636,576	18	\$11,843,151
DHS	18	\$341,596,300	19	\$473,353,988	22	\$263,204,426	19	\$234,799,928
DOB	0	\$0	2	\$325,000	1	\$198,359	0	\$0
DOC	0	\$0	3	\$28,727,029	2	\$21,000,000	1	\$5,000,000
DOE	1	\$1,104,400	0	\$0	0	\$0	0	\$0
DOF	1	\$98,900	0	\$0	2	\$23,540,700	3	\$23,180,930
DOHMH	12	\$24,881,900	17	\$36,568,217	34	\$132,157,901	51	\$55,824,272
DoITT	4	\$105,956,400	2	\$4,567,390	1	\$21,199,524	1	\$24,995
DOP	9	\$3,431,800	3	\$1,447,500	8	\$8,875,000	2	\$759,520
DOT	22	\$109,264,500	19	\$137,094,058	14	\$79,280,385	13	\$127,603,391
DPR	1	\$149,900	0	\$0	2	\$536,001	1	\$257,364
DSNY	5	\$2,838,973,900	1	\$6,000,000	0	\$0	6	\$4,071,201,114
DYCD	176	\$199,340,700	614	\$463,045,239	443	\$372,265,420	7	\$10,138,037
FDNY	0	\$0	1	\$371,108	3	\$54,532,091	1	\$10,124,655
HPD	3	\$32,432,300	3	\$1,354,000	4	\$2,867,000	0	\$0
HRA	78	\$415,640,800	23	\$84,912,994	45	\$146,892,823	24	\$34,956,995
Law	1	\$2,302,500	7	\$4,077,500	1	\$3,600,000	0	\$0
MOCJ	3	\$1,402,300	32	\$86,350,650	6	\$26,190,270	15	\$41,897,536
NYPD	3	\$29,076,300	0	\$0	2	\$28,410,099	2	\$5,465,882
NYCEM	3	\$21,261,500	0	\$0	1	\$250,000	1	\$250,000
SBS	14	\$7,347,300	9	\$20,360,554	5	\$3,122,996	0	\$0
TLC	1	\$0	1	\$5,993,056	0	\$0	1	\$0
<b>Total</b>	<b>442</b>	<b>\$4,746,090,900</b>	<b>846</b>	<b>\$1,809,305,339</b>	<b>659</b>	<b>\$2,284,274,493</b>	<b>250</b>	<b>\$4,977,394,542</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Required Source or Procurement Method								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	3	\$6,125,600	8	\$17,066,830	0	\$0	2	\$555,556
DCAS	0	\$0	0	\$0	2	\$20,042,650	1	\$904,522
DCLA	0	\$0	1	\$63,886	1	\$56,055	1	\$46,827
DCP	2	\$75,000	0	\$0	0	\$0	0	\$0
DDC	0	\$0	0	\$0	0	\$0	1	\$2,152,587
DEP	9	\$2,854,400	1	\$49,879	7	\$423,752	2	\$429,664
DFTA	2	\$272,000	11	\$4,456,779	0	\$0	2	\$1,124,008
DHS	21	\$21,330,400	34	\$40,444,912	7	\$20,987,126	34	\$46,202,066
DOB	0	\$0	0	\$0	0	\$0	1	\$49,999
DOC	1	\$958,200	0	\$0	4	\$2,194,436	2	\$10,989,364
DOF	1	\$49,900	1	\$700,000	2	\$1,135,710	1	\$9,929,192
DOHMH	16	\$43,419,700	17	\$32,210,627	34	\$38,632,126	43	\$60,887,603
DOI	0	\$0	0	\$0	0	\$0	1	\$70,840
DoITT	0	\$0	0	\$0	1	\$200,000	1	\$180,000
DOP	10	\$1,802,900	7	\$1,458,448	6	\$1,156,171	3	\$945,990
DORIS	0	\$0	1	\$665,035	0	\$0	0	\$0
DOT	0	\$0	2	\$8,885,971	2	\$1,444,836	3	\$8,057,136
DPR	4	\$513,800	3	\$67,954	1	\$50,000	3	\$778,768
DSNY	0	\$0	0	\$0	0	\$0	4	\$2,991,108
FDNY	0	\$0	0	\$0	2	\$14,268,561	1	\$4,999,715
HPD	3	\$240,000	1	\$1,363,100	1	\$3,500,000	2	\$120,000
HRA	12	\$25,191,100	3	\$1,039,500	3	\$772,528	23	\$53,967,961
Law	0	\$0	1	\$199,000	0	\$0	0	\$0
MOCJ	2	\$900,000	6	\$2,540,275	5	\$1,116,695	2	\$4,325,504
NYPD	0	\$0	0	\$0	2	\$280,614	0	\$0
OATH	2	\$176,600	3	\$100,406	2	\$51,784	2	\$87,535
NYCEM	1	\$46,200	2	\$73,259	0	\$0	1	\$40,692
TLC	1	\$344,200	0	\$0	2	\$820,302	0	\$0
<b>Total</b>	<b>90</b>	<b>\$104,300,000</b>	<b>102</b>	<b>\$111,385,861</b>	<b>84</b>	<b>\$107,133,346</b>	<b>136</b>	<b>\$209,836,639</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Small Purchase								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	96	\$7,363,100	83	\$6,188,452	69	\$3,371,891	85	\$3,381,743
BIC	11	\$187,300	3	\$76,085	5	\$114,466	1	\$25,000
CCHR	60	\$527,300	4	\$94,542	3	\$68,384	0	\$0
CCRB	5	\$127,400	11	\$305,775	7	\$182,566	9	\$227,705
DCA	3	\$145,600	5	\$302,738	6	\$305,951	8	\$418,677
DCAS	54	\$2,852,900	59	\$4,072,851	98	\$6,459,539	110	\$6,782,655
DCLA	8	\$376,000	5	\$301,180	10	\$569,273	20	\$1,006,354
DCP	38	\$247,200	9	\$355,911	3	\$95,255	3	\$89,277
DDC	18	\$765,800	32	\$1,680,703	22	\$948,212	43	\$1,754,075
DEP	88	\$6,190,500	88	\$6,317,130	96	\$6,896,382	98	\$6,193,159
DFTA	14	\$530,300	6	\$524,900	9	\$635,330	4	\$270,400
DHS	24	\$1,120,300	33	\$1,280,412	24	\$785,870	17	\$718,251
DOB	11	\$734,600	14	\$944,251	9	\$652,208	11	\$663,754
DOC	59	\$3,807,000	77	\$4,799,080	67	\$3,899,214	87	\$4,578,467
DOF	12	\$670,400	7	\$332,735	9	\$456,971	15	\$711,552
DOHMH	115	\$6,609,400	87	\$6,182,947	112	\$7,099,814	118	\$6,811,561
DOI	21	\$993,000	2	\$103,459	4	\$343,349	16	\$771,476
DoITT	45	\$2,372,600	21	\$1,017,217	15	\$852,770	0	\$0
DOP	50	\$839,900	11	\$407,791	17	\$930,344	13	\$931,380
DORIS	1	\$31,300	1	\$70,923	0	\$0	0	\$0
DOT	93	\$6,326,400	113	\$7,031,834	131	\$7,790,969	128	\$6,899,889
DPR	389	\$6,212,800	105	\$5,141,562	100	\$4,483,343	91	\$3,419,819
DSNY	83	\$6,743,100	65	\$5,235,211	70	\$5,525,755	83	\$6,247,153
DYCD	6	\$312,200	10	\$300,357	7	\$161,883	2	\$49,593
FDNY	65	\$3,909,200	94	\$5,755,809	87	\$4,667,406	118	\$6,158,690
HPD	139	\$1,859,100	39	\$2,103,949	88	\$4,142,586	97	\$5,762,060
HRA	61	\$3,501,200	52	\$3,175,624	70	\$3,447,123	70	\$3,970,689
Law	8	\$239,100	1	\$87,601	3	\$194,398	1	\$21,000
LPC	1	\$51,000	3	\$95,500	0	\$0	1	\$24,500
MOCJ	3	\$252,600	6	\$523,948	0	\$0	0	\$0
NYPD	888	\$13,581,500	174	\$9,601,943	146	\$6,952,933	201	\$10,537,388
OATH	2	\$120,000	1	\$62,913	1	\$99,613	4	\$206,883
NYCEM	17	\$740,000	15	\$883,553	7	\$409,961	6	\$313,131
SBS	9	\$558,900	8	\$430,285	2	\$175,935	8	\$570,864
TLC	8	\$606,000	4	\$242,556	7	\$356,766	4	\$235,618
<b>Total</b>	<b>2,505</b>	<b>\$81,505,000</b>	<b>1,248</b>	<b>\$76,031,725</b>	<b>1,304</b>	<b>\$73,076,460</b>	<b>1,472</b>	<b>\$79,752,761</b>

## AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Sole Source								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	3	\$10,691,300	0	\$0	0	\$0	3	\$918,126
DCA	3	\$649,300	13	\$411,240	1	\$400	0	\$0
DCAS	13	\$172,835,600	13	\$24,840,907	16	\$5,071,394	41	\$289,713,615
DCLA	0	\$0	0	\$0	0	\$0	1	\$619,872
DCP	6	\$44,800	1	\$99,900	0	\$0	0	\$0
DDC	1	\$1,246,000	0	\$0	1	\$26,406	3	\$15,049,627
DEP	2	\$43,306,100	4	\$27,157,853	7	\$4,512,960	14	\$160,334,567
DFTA	2	\$2,730,000	0	\$0	0	\$0	2	\$589,375
DHS	1	\$49,400	0	\$0	0	\$0	0	\$0
DOB	0	\$0	2	\$118,570	1	\$559,949	2	\$92,700
DOC	3	\$335,100	6	\$421,452	1	\$196,380	1	\$10,800
DOF	1	\$81,200	1	\$5,217,940	0	\$0	4	\$4,910,388
DOHMH	11	\$7,172,400	7	\$602,914	7	\$23,113,842	9	\$11,340,698
DOI	2	\$152,000	1	\$80,361	1	\$141,000	2	\$470,610
DoITT	4	\$7,999,700	14	\$41,096,796	1	\$954,778	0	\$0
DOP	2	\$485,000	0	\$0	0	\$0	0	\$0
DOT	2	\$432,000	0	\$0	0	\$0	0	\$0
DPR	5	\$583,400	4	\$10,469,122	8	\$2,472,617	8	\$150,529,438
DSNY	0	\$0	2	\$12,000,600	0	\$0	1	\$29,507
FDNY	0	\$0	1	\$356,210	2	\$11,326,482	2	\$2,272,705
HPD	0	\$0	1	\$90,000	0	\$0	2	\$67,225
HRA	2	\$83,300	6	\$75,949	9	\$264,997	6	\$182,603
Law	0	\$0	0	\$0	2	\$1,926,873	1	\$61,875
MOCJ	0	\$0	1	\$34,344,642	0	\$0	0	\$0
NYPD	1	\$62,205,000	1	\$442,500	4	\$1,289,376	0	\$0
NYCEM	0	\$0	1	\$500,000	0	\$0	1	\$75,000
SBS	2	\$105,849,200	4	\$2,479,056,185	3	\$1,923,699,540	6	\$1,946,300,987
<b>Total</b>	<b>66</b>	<b>\$416,930,800</b>	<b>83</b>	<b>\$2,637,383,141</b>	<b>64</b>	<b>\$1,975,556,994</b>	<b>109</b>	<b>\$2,583,569,718</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Task Order								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	21	\$6,664,500	40	\$4,047,241	24	\$11,961,658	17	\$4,969,261
BIC	1	\$150,900	0	\$0	0	\$0	0	\$0
CCHR	1	\$113,200	0	\$0	2	\$4,848	2	\$3,636
DCA	3	\$161,700	1	\$60,510	2	\$148,568	4	\$509,023
DCAS	20	\$3,553,300	5	\$698,946	10	\$1,002,438	5	\$38,247,812
DCLA	1	\$300	0	\$0	0	\$0	0	\$0
DCP	3	\$421,700	2	\$95,176	5	\$1,131,641	0	\$0
DDC	177	\$224,244,200	166	\$206,655,612	103	\$64,601,285	62	\$47,001,325
DEP	6	\$138,700	3	\$684,836	3	\$1,112,798	22	\$34,929,975
DFTA	2	\$106,400	7	\$241,019	12	\$186,263	0	\$0
DHS	14	\$921,200	40	\$1,863,962	30	\$532,812	20	\$127,608,163
DOB	22	\$33,600,600	9	\$1,492,730	9	\$2,161,613	19	\$19,496,041
DOC	7	\$1,007,100	10	\$1,780,013	6	\$6,424,508	7	\$1,194,384
DOE	18	\$1,305,300	0	\$0	0	\$0	0	\$0
DOF	0	\$0	14	\$3,949,239	6	\$617,594	8	\$873,434
DOHMH	37	\$1,848,100	54	\$4,893,014	70	\$4,700,920	89	\$12,177,799
DoITT	130	\$84,333,700	102	\$22,396,644	74	\$93,616,116	174	\$28,056,871
DOP	1	\$39,600	6	\$33,905	1	\$20,219	11	\$1,546,076
DORIS	0	\$0	1	\$9,793	0	\$0	0	\$0
DOT	28	\$4,373,600	31	\$5,460,462	21	\$78,624,325	9	\$1,371,145
DPR	127	\$43,506,500	87	\$27,770,305	69	\$22,083,117	59	\$12,669,862
DSNY	24	\$14,009,600	80	\$9,157,001	54	\$5,360,144	53	\$20,810,929
DYCD	1	\$78,600	8	\$4,242,291	2	\$132,706	2	\$135,290
FDNY	8	\$43,513,800	5	\$11,386,473	4	\$3,275,552	8	\$2,678,422
HPD	18	\$2,627,300	44	\$7,223,985	30	\$5,443,111	25	\$2,961,072
HRA	54	\$21,431,200	6	\$1,011,103	15	\$125,047,331	20	\$32,657,237
Law	1	\$36,700	1	\$117,260	1	\$422,302	1	\$0
NYPD	10	\$81,969,500	13	\$16,933,151	10	\$12,420,048	7	\$11,192,494
OATH	13	\$344,600	6	\$223,547	20	\$3,081,383	14	\$1,031,117
NYCEM	2	\$521,200	0	\$0	2	\$220,899	5	\$491,011
SBS	8	\$798,200	100	\$225,222,528	4	\$238,926	5	\$828,906
TLC	4	\$185,000	0	\$0	2	\$119,693	4	\$4,170,201
<b>Total</b>	<b>762</b>	<b>\$572,006,300</b>	<b>841</b>	<b>\$557,650,745</b>	<b>591</b>	<b>\$444,692,818</b>	<b>652</b>	<b>\$407,611,486</b>

# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Fiscal 2017 Procurements by Agency								
Agency	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
ACS	1,479	\$2,494,411,800	1,708	\$1,454,575,300	2,248	\$1,043,564,900	1,585	\$1,297,252,931
BIC	58	\$438,800	56	\$487,500	178	\$687,700	74	\$1,697,835
CCHR	119	\$927,200	102	\$500,400	238	\$487,400	143	\$209,495
CCRB	116	\$527,900	96	\$624,600	239	\$486,500	119	\$598,471
DCA	129	\$11,217,100	156	\$1,698,200	656	\$9,070,900	330	\$26,739,575
DCAS	1,187	\$1,534,567,000	1,224	\$986,441,100	2,407	\$1,318,281,700	1,572	\$1,408,300,583
DCLA	53	\$1,952,700	65	\$1,960,000	120	\$2,739,800	67	\$2,352,816
DCP	156	\$13,851,200	207	\$5,088,700	308	\$3,093,900	141	\$562,335
DDC	1,823	\$2,833,025,500	1,812	\$1,675,577,900	2,389	\$2,061,002,100	2,065	\$1,253,620,581
DEP	2,179	\$894,061,200	2,166	\$1,368,374,700	6,417	\$1,686,013,900	3,103	\$1,800,022,081
DFTA	1,501	\$280,498,300	1,666	\$312,946,600	1,618	\$174,376,500	1,359	\$116,604,020
DHS	572	\$1,381,363,000	601	\$968,324,800	1,293	\$506,744,100	435	\$746,763,934
DOB	298	\$47,598,100	149	\$33,994,500	771	\$14,408,300	252	\$30,910,983
DOC	722	\$125,061,600	738	\$161,640,200	1,240	\$108,550,800	620	\$104,149,371
DOE	180	\$59,018,900	0	\$0	0	\$0	0	\$0
DOF	373	\$33,670,800	361	\$53,941,500	745	\$40,401,700	429	\$129,326,007
DOHMH	2,674	\$1,018,919,500	2,089	\$374,818,700	5,350	\$478,399,100	2,167	\$917,814,879
DOI	304	\$14,496,800	245	\$6,114,700	400	\$9,259,200	162	\$12,284,477
DoITT	761	\$768,776,100	629	\$614,492,500	669	\$246,863,500	855	\$903,620,862
DOP	322	\$15,388,900	342	\$21,372,800	1,212	\$20,360,400	299	\$8,156,655
DORIS*	139	\$838,300	142	\$1,323,100	0	\$0	0	\$0
DOT	868	\$984,889,400	902	\$809,391,800	4,685	\$1,111,481,300	1,039	\$594,069,291
DPR	2,898	\$484,639,700	2,800	\$282,366,400	5,913	\$338,889,700	2,974	\$415,991,847
DSNY	1,388	\$3,189,433,600	1,147	\$666,164,100	1,570	\$1,063,525,400	1,661	\$4,515,762,366
DYCD	3,813	\$470,410,900	4,684	\$891,920,100	3,562	\$619,516,900	2,963	\$214,903,979
FDNY	443	\$133,733,900	557	\$188,944,900	5,042	\$181,996,500	737	\$96,256,372
HPD	8,614	\$89,838,200	10,111	\$112,362,000	10,094	\$81,796,900	10,126	\$72,805,850
HRA	1,103	\$1,048,045,600	905	\$500,646,700	1,095	\$344,271,300	981	\$493,364,343
Law	953	\$85,847,900	699	\$45,140,700	1,012	\$55,281,400	1,038	\$28,090,820
LPC	42	\$202,000	31	\$287,300	186	\$152,700	60	\$282,267
MOCJ	185	\$106,717,000	158	\$455,373,700	146	\$89,873,100	125	\$409,519,331
NYCEM	280	\$25,280,000	265	\$16,195,700	687	\$4,579,500	200	\$31,349,016
NYPD	3,127	\$347,259,100	3,375	\$254,914,700	5,283	\$154,144,500	4,884	\$142,935,715
OATH	192	\$9,247,300	128	\$3,166,200	189	\$4,843,500	147	\$2,697,623
SBS	600	\$345,211,000	748	\$3,038,465,100	479	\$2,011,790,300	287	\$2,008,322,164
TLC	267	\$3,837,800	245	\$10,468,800	418	\$3,585,400	322	\$7,249,170
<b>Total</b>	<b>39,918</b>	<b>\$18,855,204,100</b>	<b>41,309</b>	<b>\$15,320,106,000</b>	<b>68,859</b>	<b>\$13,790,520,800</b>	<b>43,321</b>	<b>\$17,794,588,046</b>

\*DORIS was broken out of DCAS procurement reporting in FY 2016



# AGENCY PROCUREMENT ACTIONS BY METHOD FISCAL 2017

Fiscal 2017 Procurements by Method								
Method	Fiscal 2017		Fiscal 2016		Fiscal 2015		Fiscal 2014	
	Count	Value	Count	Value	Count	Value	Count	Value
Accelerated	85	\$182,945,000	91	\$52,086,300	98	\$121,828,100	119	\$44,767,961
Amendment	4,747	\$1,449,484,400	4,405	\$962,508,000	2855	\$518,247,731	2,808	\$746,340,865
Amendment Extension	577	\$490,663,300	540	\$271,477,000	500	\$253,489,600	955	\$407,093,645
Assignment	72	\$86,356,700	31	\$65,237,400	4	\$837,400	19	\$10,810,475
Buy-Against	3	\$22,791,200	8	\$6,834,700	8	\$3,500,900	7	\$8,415,259
Competitive Sealed Bid	716	\$4,120,834,000	626	\$3,743,443,500	674	\$4,867,901,400	590	\$2,989,301,537
Construction Change Order	1,609	\$256,353,500	2,173	\$408,905,200	2599	\$284,257,700	3,002	\$684,246,609
Demonstration Project	26	\$29,507,300	8	\$14,721,800	7	\$7,850,100	11	\$2,310,292
Design Change Order	294	\$412,019,700	301	\$111,509,900	255	\$145,485,100	258	\$70,872,851
Emergency	88	\$76,940,800	127	\$148,809,000	96	\$148,424,200	163	\$123,704,566
Government-to-Government	53	\$45,782,400	61	\$75,353,800	47	\$81,741,400	59	\$267,091,866
Innovative	1	\$113,300	6	\$6,400,800	0	\$0	3	\$3,573,800
Intergovernmental	576	\$456,390,400	645	\$440,855,200	984	\$382,114,700	1,127	\$474,397,562
Line-Item Appropriation	2,325	\$180,453,000	2,549	\$186,128,400	1952	\$140,922,000	2,393	\$228,631,972
Micropurchase	23,700	\$106,985,200	25,250	\$107,125,800	54659	\$135,272,500	27,692	\$109,220,557
Negotiated Acquisition	171	\$546,903,700	125	\$238,303,400	101	\$119,602,700	294	\$220,416,260
Negotiated Acquisition Extension	267	\$299,067,300	360	\$248,854,700	915	\$787,153,400	434	\$698,124,346
Renewal	743	\$4,170,780,400	883	\$3,039,794,200	403	\$907,158,000	406	\$2,441,126,761
Request for Proposal	442	\$4,746,090,900	846	\$1,809,305,300	659	\$2,284,274,500	250	\$4,977,394,542
Required Source or Procurement Method	90	\$104,300,000	102	\$111,385,900	84	\$107,133,300	136	\$209,836,639
Small Purchase	2,505	\$81,505,000	1,248	\$76,031,700	1304	\$73,076,500	1,472	\$79,752,761
Sole Source	66	\$416,930,800	83	\$2,637,383,200	64	\$1,975,557,000	109	\$2,583,569,718
Task Order	762	\$572,006,300	841	\$557,650,800	591	\$444,692,800	652	\$407,611,486
<b>All Methods</b>	<b>39,918</b>	<b>\$18,855,204,600</b>	<b>41,309</b>	<b>\$15,320,106,000</b>	<b>68,859</b>	<b>\$13,790,521,031</b>	<b>43,321</b>	<b>\$17,794,588,046</b>

# IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

## Mayor's Management Report

### STATUS OF PROPOSALS FY 2017-2018 CITYWIDE STATEMENT OF NEEDS

Section 204 of the City Charter requires the Mayor to submit an annual Citywide Statement of Needs for City Facilities to the City Council, Borough Presidents, borough boards and community boards. The Statement, prepared as part of the City's "fair share" siting process, identifies all new facilities the City plans to site and all existing facilities the City plans to close or to significantly expand or reduce in size during the ensuing two fiscal years. The Borough Presidents and community boards have the opportunity to comment on the proposed projects within 90 days of the Statement's release.

Sections 12(c) and 204(h) of the Charter require that the Mayor's Management Report review the implementation of proposals in the Statement. The following chart provides the status, as of June 30, 2017, of all actions proposed by City agencies in the Citywide Statement of Needs for Fiscal Years 2017 and 2018. Where appropriate, the locations of sited and implemented projects are indicated.

#### STATUS DEFINITIONS

<b>Implemented</b>	Proposal for which a ULURP or Section 195 application received final approval; or for which a contract for operation of a facility was approved; or for which a facility was located in existing City space; or for which an expansion, reduction or closing was completed.
<b>In Progress</b>	ULURP or Section 195 application filed but not yet approved; or contractor selected but contract has not yet received final approval; or expansion/reduction of existing site is underway.
<b>Active</b>	City still actively seeking site for a facility, or ULURP or Section 195 application has not yet been filed or no contractor has been selected.
<b>Modified</b>	Proposal was modified and is included in this Statement or will be included in a later Statement.
<b>Cancelled</b>	City not actively seeking site or implementing proposal because of fiscal or programmatic considerations.

## IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSED PROJECT	PROPOSED LOCATION	STATUS
<u>Administration for Children's Services</u>		
Consolidation of Division of Child Protection Offices in the Bronx	1200 Waters Place, Bronx CD 11	ACTIVE
Consolidation of Division of Child Protection Office in Brooklyn	Brooklyn	ACTIVE
New Youth Reception Center	Citywide	IMPLEMENTED
<u>Department of Homeless Services</u>		
Decentralization of Prevention Assistance and Temporary Housing Center (PATH)	Brooklyn, Queens and Manhattan	CANCELLED
Replacement or Upgrade of Transitional Shelter Facilities for Homeless Families and Individuals	Brooklyn, Queens and Manhattan	ACTIVE
<u>Department of Health and Mental Hygiene (DOHMH)</u>		
New Animal Care and Control Shelter in Queens	Queens	ACTIVE
New Animal Care and Control Shelter in the Bronx	Bronx	ACTIVE
New Bronx Borough Pest Control Unit Facility	Bronx	ACTIVE
Relocation of Brooklyn Borough Office for Family Child Health Early Intervention Prevention Program	Brooklyn	ACTIVE
<u>Department of Transportation (DOT)</u>		
Expansion of Fleet Services Maintenance Shop at Brooklyn Army Terminal	140 58th Street Brooklyn CD 7	ACTIVE
Relocation of DOT Operations from Port Ivory Yard	TBD	ACTIVE

## IMPLEMENTATION OF THE CITYWIDE STATEMENT OF NEEDS

PROPOSED PROJECT	PROPOSED LOCATION	STATUS
<u>Human Resources Administration</u>		
Consolidation of the East New York and Kings County	404 Pine Street, Brooklyn CD 5	<b>ACTIVE</b>
Relocation of Bay Ridge Job Center	35 Fourth Avenue, Brooklyn CD 6	<b>IMPLEMENTED</b>
Relocation of the Coney Island Job Center	Brooklyn CD 13	<b>ACTIVE</b>
Relocation of the Coney Island Medicaid Office	Brooklyn CD 13	<b>ACTIVE</b>
Relocation of Coney Island HIV/AIDS Services Administration (HASA) Office	Brooklyn CD 13	<b>ACTIVE</b>
<u>Department of Sanitation</u>		
Expansion of Bureau of Motor Equipment Parking Queens CD 7/11 Equipment Parking and Staging	122-10 31 <sup>st</sup> Avenue, Queens CD 7	<b>ACTIVE</b>
Swing Space for Queens West 1 Parking Garage	Queens CD 1	<b>ACTIVE</b>
Temporary Relocation of DSNY Queens Districts 11/13 Garage	Queens CD 13	<b>ACTIVE</b>
<u>Department of Transportation</u>		
Relocation of Queens Safety City Program	Block 13265, Lots 50, 60, 70 and 216 in Rosedale, Queens CD 13	<b>ACTIVE</b>
<u>Department of Environmental Protection</u>		
Acquisition of Property – Brinckerhoff Cemetery	Block 7135, Lots 54 & 60, Queens CD 8	<b>ACTIVE</b>
<u>Department of Records and Information Services (DORIS)</u>		
Relocation of Department of Records Municipal Records	Brooklyn	<b>CANCELLED</b>



# AGENCY INTERNAL CONTROLS

## CHARTER INTERNAL CONTROL REPORTING REQUIREMENT

Statements on the status of mayoral agencies' internal control environments and systems for Fiscal 2016 and the actions taken or to be taken to strengthen such systems are set forth below, pursuant to Section 12(c)(3) of the New York City Charter. The Mayor's Office of Operations compiled these statements based upon reviews of 33 mayoral agencies' internal control certifications, financial integrity statements, applicable State and City Comptrollers' audit reports and agency responses to such reports. The heads of those agencies attested to the status of their agencies' internal control systems with respect to principal operations, including the 16 areas covered by the City Comptroller's Directive 1 checklist, specifically: effectiveness and efficiency; cash receipts; imprest funds (petty cash); billings and receivables; expenditures and payables; inventory; payroll and personnel; general IT controls and procedures; internet connectivity; project risk and IT risks; incident response; single audit; licenses and permits; violations certificates; leases, concessions and franchises, and internal audit function.

## SUMMARY STATEMENTS ON THE STATUS OF INTERNAL CONTROL SYSTEMS

Agency heads reporting indicate that their systems of internal control, taken as a whole, are sufficient to meet the City's internal control objectives of maximizing the effectiveness and integrity of operations and reducing vulnerability to waste, abuse and other errors or irregularities. Certain agencies identified inefficiencies, which are covered below. The covered agencies are committed to pursuing applicable corrective actions and continuing to monitor their internal control systems.

### **Administration for Children's Services**

The Administration for Children's Services (ACS) reports continuation of activities with respect to oversight and enhancement of its system of internal controls. These activities include program development and measures to further strengthen programs with respect to child safety and welfare. ACS will continue its course of corrective action and will monitor its overall internal control environment through its internal audit group, external audit follow-up and Information Technology.

### **City Commission on Human Rights**

The City Commission on Human Rights (CCHR) reports continued oversight and implementation of measures to further enhance its system of internal controls. Specifically, the agency reports continued corrective actions through the implementation of new Information Technology application systems to enhance security and expand auditing capabilities. CCHR will continue its course of corrective action and monitor its overall internal control environment through continuous self-assessments and agency management reviews.

# AGENCY INTERNAL CONTROLS

## Civilian Complaint Review Board

The Civilian Complaint Review Board (CCRB) reports ongoing activities to further enhance its internal control environment, including continued efforts with respect to inventory management. The agency also reports the development and monitoring of operations to mitigate disaster impacts and safeguard against unauthorized computer systems access. CCRB will continue to take appropriate corrective actions and monitor its overall internal control environment through internal audits.

## Department of Buildings

The Department of Buildings (DOB) reports continued oversight with respect to its system of internal controls. Specifically, the agency reports continued substantive reviews of operating units with respect to effectiveness and efficiency to enhance monitoring and internal control procedures, including invoice and voucher processing procedures, in addition to the encryption of agency data. DOB will continue its course of corrective action with the objective of maximizing effectiveness as well as maintaining and strengthening operational integrity through ongoing monitoring of its internal control systems, internal audits, external audit follow-up activity and risk assessments.

## Department of City Planning

The Department of City Planning (DCP) reports continued oversight of its internal control environment. DCP will continue to monitor its internal control environment through follow-up activity and by conducting management reviews.

## Department of Citywide Administrative Services

The Department of Citywide Administrative Services (DCAS) reports additional measures to further strengthen its system of internal controls. Specifically, DCAS improved inventory controls and adopted measures to enhance overall monitoring of supplies and equipment used for facilities maintenance. Additionally, DCAS continues to leverage encryption technology to strengthen data security, as well as apply technology to ensure business continuity of its agency supported information systems. DCAS will continue to monitor its overall internal control environment through internal audits, follow-up on external audits, and risk assessments.

# AGENCY INTERNAL CONTROLS

## Department of Consumer Affairs

The Department of Consumer Affairs (DCA) reports the continuation of activities to further strengthen its internal control environment, including improvements with respect to data security as well as ongoing oversight of policies and procedures. DCA will continue to monitor its overall system of internal controls through internal process reviews and follow-up on external audits.

## Department of Correction

The Department of Correction (DOC) reports ongoing oversight and progress toward further improvement to its system of internal controls. Specifically, DOC continues to report expansion of its inventory management system across all facilities, ongoing upgrade of Information Technology infrastructure, continued enhancement of its legacy inmate and administrative phone systems in jails, including security features and a web interface, and facilitating e-payment options to promote cashless transactions with respect to inmate commissary accounts through the online Inmate Lookup System. DOC will continue its course of corrective action and monitor its overall internal control environment through internal audits, external audit follow-up, risk assessments and agency management reviews.

## Department of Cultural Affairs

The Department of Cultural Affairs (DCLA) reports continued oversight of its internal control environment, specifically, ongoing assessments with respect to monitoring new and existing agency initiatives to facilitate data tracking, as well as evaluation of enhancements to inventory and contract management operations. DCLA will continue to monitor its internal control environment through internal reviews and the use of Information Technology.

## Department of Design and Construction

The Department of Design and Construction (DDC) reports continued strengthening of its internal control environment, including inspections, public surveys to evaluate client and resident satisfaction, staff training, and audits covering construction projects to further improve site safety and work quality. Further, DDC has implemented automated systems to continuously improve the tracking and managing of communication and documentation associated with certain information requests for contracts and payments. DDC will continue to monitor its overall system of internal controls through internal audits, external audit follow-up and risk assessments.



# AGENCY INTERNAL CONTROLS

## Department of Environmental Protection

The Department of Environmental Protection (DEP) reports ongoing activities to further enhance and strengthen its internal control environment. This work includes continued efforts to modernize its customer information system, thereby promoting accuracy, analysis and reporting of accounts receivable. DEP also reports ongoing action in connection with its maintenance management systems including inventory control modules that support wastewater treatment facilities. Further, DEP reports ongoing activity to improve asset management and inventory controls with respect to computers and related equipment. DEP will continue to monitor its overall internal control environment through risk assessments, internal audits and external audit follow-up.

## Department of Finance

The Department of Finance (DOF) reports ongoing oversight and enhancements with respect to its internal controls environment, particularly with respect to mitigating disaster impacts and safeguarding against unauthorized computer systems access. In addition, the agency reports development and implementation of a tracking database related to Information Technology user access permissions, review of segregation of duties over disbursements, fiscal and imprest fund activities as well as the review of unresolved discrepancies between the ledger for court assets and bank account balances. Further, DOF has taken actions to update records with respect to eligibility for coop/condo abatements, and has launched a cybersecurity/phishing awareness training program to further safeguard agency data. DOF will continue its course of corrective action and monitor its overall internal control environment through internal audits, external audit follow-up and risk assessments.

## Department for the Aging

The Department for the Aging (DFTA) reports ongoing oversight with respect to its system of internal controls, including further implementation of budget and accounting systems. The agency will continue to monitor its internal control environment by conducting internal control testing, expansion of field audits and external audit follow-up.

## Department of Health and Mental Hygiene

The Department of Health and Mental Hygiene (DOHMH) reports continued oversight and enhancements with respect to its internal control environment. The agency reports continued focus on promoting health-equity by aligning its services with community needs and implementing health reform while maintaining efficient and effective delivery systems and processes. DOHMH also now reports the completion of enhancements related to billing processes for clinical services, and continued enhancements to computer system processing activities in addition to data center testing and security. DOHMH will continue to monitor its overall system of internal controls through internal audits, follow-up on external audits, self-assessments and internal management reporting systems.

# AGENCY INTERNAL CONTROLS

## Department of Homeless Services

The Department of Homeless Services (DHS) reports ongoing oversight with respect to its system of internal controls, specifically, efforts to evaluate the standardization of its policies and procedures including the announcement of an administrative management structure reporting to the Department of Social Services. DHS will continue its course of corrective action and monitor its overall internal control environment through the Department of Social Services' Office of Program Accountability.

## Department of Housing Preservation and Development

The Department of Housing Preservation and Development (HPD) reports ongoing activities to oversee, further strengthen and modify its system of internal controls. Specifically, the agency continues to assess and review written procedures with respect to administrative and programmatic operations, and has implemented revised recordkeeping procedures and staff training in the area of capital assets. HPD will continue its course of corrective action and monitor its overall internal control environment through its Management Review and Internal Compliance Division follow-up activity.

## Department of Information Technology and Telecommunications

The Department of Information Technology and Telecommunications (DOITT) reports ongoing oversight with respect to its internal control environment, including the establishment of a Strategy and Performance group tasked with developing a comprehensive strategic plan relating to Information Technology. The agency will continue to monitor its internal control environment through its internal audit activity.

## Department of Investigation

The Department of Investigation (DOI) reports ongoing activities and oversight of its internal control environment, including activities to help ensure disaster recovery preparedness. DOI will continue to monitor its system of internal controls through its internal audit group and the use of information technology.

# AGENCY INTERNAL CONTROLS

## Department of Parks and Recreation

The Department of Parks and Recreation (DPR) reports ongoing activities and oversight to further strengthen its internal control environment, including enhancements of web and mobile applications designed to record inspections, process work orders, and track park maintenance. DPR also reports development of a new web-based tracking application to facilitate recordkeeping and transparency with respect to staff responsible for hiring and processing seasonal employees, as well as recent upgrades to web and mobile applications supporting forestry operations. DPR will continue its course of corrective action and monitor its overall internal control environment through internal audits, assessments and external audit follow-up.

## Department of Probation

The Department of Probation (DOP) reports continued oversight with respect to its system of internal controls, including efforts to evaluate effectiveness and efficiencies related to monitoring persons convicted of Driving While Intoxicated (DWI), leading to improvements in client home and employment visits along with corrective actions to help ensure oversight and resolution of probation violations. The agency will continue to monitor its internal control environment through management reviews and internal audit activity.

## Department of Records and Information Services

The Department of Records and Information Services reports continued oversight with respect to its internal control environment, including the implementation of an updated hardware and software inventory system with asset identification numbers, as well as improvements related to segregation of duties in the timekeeping, personnel and payroll functions. The Department of Records and Information Services will continue to monitor its overall system of internal controls through external audit follow-up and the use of Information Technology.

## Department of Sanitation

The Department of Sanitation (DSNY) reports continued oversight and enhancements with respect to its system of internal controls. Specifically, the agency reports establishment of procedures with respect to monitoring staff usage of mobile devices including the distribution of applications to track and capture information from asset acquisition to relinquishment. Further, DSNY reports updated policies and procedures related to the acquisition, inventory and disposal of equipment. DSNY will continue to monitor its internal control environment through internal audits, self-inspections, risk assessments and external audit follow-up activity.

# AGENCY INTERNAL CONTROLS

## Department of Small Business Services

The Department of Small Business Services (SBS) reports ongoing oversight with respect to its internal control environment. This work includes hiring additional staff in the Information Technology Unit to assist with long term strategic planning as well as the implementation of security surveillance systems to monitor office and work stations. SBS will continue to monitor its overall internal control environment through internal audits and management recommendations.

## Department of Transportation

The Department of Transportation (DOT) reports ongoing oversight with respect to its current internal control environment, including continued efforts to evaluate inventory policies and procedures, development of Information Technology systems and applications related to project management and planning, as well as improving the timeliness of reporting systems supporting contract payments. DOT will continue its course of corrective action and continue to monitor its system of internal controls through internal and external audits, the implementation of corrective actions and agency-wide risk assessments.

## Department of Youth and Community Development

The Department of Youth and Community Development (DYCD) reports ongoing oversight and monitoring of its internal control environment. These actions include the implementation of a comprehensive automated procurement tracking system as well as an online transportation certificate system with respect to contract provider activities supporting clients traveling for educational and recreational field trips. In addition, DYCD reports ongoing training sessions promoting staff and contractor awareness of fiscal integrity, contract management, budget and reporting requirements, and conflicts of interest. DYCD will continue to monitor its system of internal controls through internal audits, risk assessments and external audit follow-up.

## Fire Department

The Fire Department (FDNY) reports continued activities to strengthen its internal control environment, including ongoing oversight and implementation of Information Technology (IT) with reference to codifying workflows, reviewing and modifying system configurations and formalizing IT policies and procedures. Associated work includes formalizing and managing schedules and procedures related to security updates and application development. FDNY will continue its course of corrective action and monitor its overall internal control environment through internal audits, risk assessments and external audit activity.

# AGENCY INTERNAL CONTROLS

## Human Resources Administration

The Human Resources Administration (HRA) reports the review and oversight of agency operations and continuation of activities to further strengthen its system of internal controls. Specifically, the agency reports enhanced processes to improve communications related to client interactions and resolution of Customer Service concerns, strengthened inventory management operations, as well as implementation of system monitoring and daily deactivation of employee system accounts to prevent inappropriate data access. HRA will continue to monitor its overall internal control environment through its Office of Program Accountability.

## Landmarks Preservation Commission

The Landmarks Preservation Commission (LPC) reports further review and enhancement of programs and policies with respect to its system of internal controls, including the development and implementation of a permit tracking system. LPC will continue to monitor its internal control environment.

## Law Department

The Law Department again reports ongoing compliance with respect to the functioning of its system of internal controls, and will continue to monitor its overall internal control environment through internal audit unit activity, management information systems, external audit follow-up and management reviews.

## Police Department

The New York City Police Department (NYPD) again reports continued oversight with respect to its internal control environment. This work includes ongoing corrective actions to minimize deficiencies in the area of documenting computer systems and computer applications, promulgating policies regarding local area networks as well as file level encryption. The NYPD will continue to monitor its internal control environment through its Internal Affairs Bureau, Quality Assurance Division, Fiscal Accountability Unit, Integrity Control Officers and the Agency's Self-Inspection Program.

## Taxi and Limousine Commission

The Taxi and Limousine Commission (TLC) reports continued oversight with respect to operations of its internal control environment. TLC will continue to monitor its internal control environment through management and performance reviews, policies and procedures, external audit follow-up activity, and Information Technology.

# AGENCY INTERNAL CONTROLS

## **Business Integrity Commission**

The Business Integrity Commission (BIC) reports ongoing review and oversight with respect to its system of internal controls in order to maximize the effectiveness and integrity of agency operations in addition to reducing vulnerability of agency waste, abuse, errors, or irregularities. The agency will continue to monitor its internal control environment through internal audits and Information Technology controls and reporting.

## **New York City Emergency Management**

New York City Emergency Management reports the continuation of activities to further strengthen its internal controls by conducting routine self-assessments as well as continued development and implementation of a central inventory database to help ensure completeness and accuracy. The agency will continue to monitor its internal control environment through internal reviews and external audit follow-up.

## AGENCY RULEMAKING FISCAL 2017

Agency	Total adopted/ amended	Not in regulatory agenda*	Emergency actions
BIC	3	3	0
DCA	6	6	0
DCAS	2	1	0
DCP	1	0	0
DEP	12	6	0
DOB	10	10	0
DOF	5	2	0
DOHMH	6	6	0
DOT	4	1	0
DPR	2	2	0
DSNY	4	2	0
FDNY	3	2	0
HPD	10	5	0
LPC	1	1	0
NYPD	2	2	0
OATH	10	1	0
SBS	3	3	0
TLC	7	2	0
<b>TOTAL</b>	<b>91</b>	<b>55</b>	<b>0</b>

\*During Fiscal 2017, 55 of 91 rules (60% of the rulemaking actions) were not included in agency regulatory agendas because they were not contemplated at the time. Rules that were not included in regulatory agendas still went through the full City Administrative Procedure Act rule review process.

For more information on the rulemaking process and regulatory agendas, go to NYC Rules:  
<http://rules.cityofnewyork.us/>

**AGENCY RULEMAKING FISCAL 2017**

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
BIC	Aligned BIC with the DSNY's recently promulgated rules pertaining to recycling and organic waste requirements for commercial establishments.	17	1	1-01, 1-07, 5-01, 5-03, 5-08, 5-12, 7-01, 7-04, 7-05	7/7/2016
BIC	Raised the maximum rates that private carters can charge for collecting, removing, disposing, or recycling of trade waste.	17	1	5-02	7/7/2016
BIC	Delegated authority to the BIC chair to initiate the rulemaking process under the City Administrative Procedure Act.	17	3	15-01	4/10/2017
DCA	Repealed the procedural rules that governed the Department's administrative tribunal, outlined DCA's delegation to OATH of certain adjudicatory authority granted to DCA's commissioner pursuant to Executive Order No. 18 (2016), set fixed penalties for certain violations issued by DCA, and provided guidance to those who want to settle their violations before appearing at OATH.	6	6	6-01 through 6-05; 6-10 through 6-61; and 6-80 through 6-83	8/22/2016
DCA	Clarified provisions in the Fair Wages for New Yorkers Act (the Living Wage Law) and Executive Order No. 7 (2014), established requirements to implement the law and meet its goals, and provided guidance to employers and employees.	6	11	11-01 through 11-05; 11-10; 11-20 through 11-26	9/15/2016
DCA	Established insurance, complaint log and recordkeeping, and surety bond requirements for car washes. Amended section 1-02 to add a new subsection (g) which provides the term and expiration date for car wash licenses.	6	2	1-02; 2-431 through 2-433	9/26/2016
DCA	Clarified provisions, establishes requirements to implement and meet the goals, and provides guidance to covered grocery establishments and protected employees for the law that protects displaced grocery workers.	6	10	10-01 through 10-06	10/11/2016
DCA	Clarified provisions in the law, established requirements to implement and meet the goals of the law, and provided guidance to covered hiring parties and protected freelance workers.	6	12	12-01 through 12-05	6/22/2017
DCA	Established a procedure for re-opening the non-veteran general vendor waiting list, assigning waiting list positions and notifying individuals that are eligible to submit a general vendor license application.	6	2	2-319	9/2/2016
DCAS	Allowed DCAS to reimburse nonpublic schools for the costs of certain security guard services.	55	14	14-01 to 14-08	7/19/2016
DCAS	Amended the date by which new and existing schools must submit their application to participate in the reimbursement program for the 2017-2018 school year and for subsequent years in which the reimbursement program is authorized.	55	14	14-03(b) (ii)	4/13/2017
DCP	Established procedures for the review of local, state and federal projects or actions for consistency with the policies set forth in the New York City Waterfront Revitalization Program.	62	4	All	8/30/2016
DEP	Created a new chapter of rules to authorize individuals and firms that have been issued permits by the Mayor's Office of Film, Theatre and Broadcasting ("MOFTB") to engage in filming or photography activities on properties or within facilities under the jurisdiction of DEP.	15	46	46-01, 46-02, 46-03, 46-04, 46-05, 46-06, 46-07, 46-08	1/6/2016



**AGENCY RULEMAKING FISCAL 2017**

<b>Agency</b>	<b>Rule Summary</b>	<b>Title</b>	<b>Chapter</b>	<b>Section</b>	<b>Adoption Date</b>
DEP	Amended the Air Code and Noise Code Penalty Schedules by replacing outdated citations to the rules of OATH.	15	43, 47	43-02, 47-01, 47-02	5/7/2016
DEP	Revised Air Code penalty schedule by establishing four categories of violations, with minimum penalties of \$200, \$400, \$800 and \$1600, respectively.	15	43	43-02	5/7/2016
DEP	Required commercial char broilers that cook more than 875 pounds of meat per week to be outfitted with device that reduces emissions.	15	37, 43	37-01, 37-02, 37-03, 37-04, 27-05, 37-06, 43-02	8/16/2016
DEP	Repealed existing rules concerning the registration of emergency generators.	15	40	40-01 <i>et seq.</i>	9/14/2016
DEP	Established requirements for stack tests and smoke tests to measure smoke emissions from generators with an output of 40 kilowatts or more.	15	44	44-01, 44-02	12/5/2016
DEP	Established a process to appeal certain abatement orders.	15	32, 45	32-01, 32-02, 32-03, 45-01, 45-02	2/2/2017
DEP	Added Noise Penalty Schedule to DEP rules (while companion OATH rule deletes the same from OATH rules).	15	47	47-01, 47-02	2/22/2017
DEP	Amended various rules to make them easier to understand.	15	2, 11, 15, 24, 25, 26, 27, 28	2-11,11-02, 15-04, 24-06, 25-07, 26-08, 27-09, 28-107, 28-109	3/15/2017
DEP	Established requirements for control devices to reduce emissions from cook stoves used at food service establishments.	15	38	38-01, 380-2, 38-03, 38-04, 38-05	4/24/2017
DEP	Corrected Air Code Penalty Schedule Error.	15	34	34-03, 34-04,	5/8/2017
DEP	Established requirements for a Green Infrastructure Grant Program.	15	48	48-01, 48-02, 48-03, 48-04, 48-05, 48-06, 48-07, 48-08, 48-09	5/11/2017
DOB	Repealed various sections of existing rules because the subject matter is covered by the NYC Construction Code.	1	18, 39, 100, 3600, 6000.	18-01, 39-01, 101-01, 3606-04, and 6008-01	7/13/2016
DOB	Allowed DOB licensees to deactivate their licenses while remaining active in their respective trades. This relieves licensees who are not performing work under their own licenses of many of the costs associated with maintaining active licenses.	1	100	104-26	9/2/2016
DOB	Amended rules regarding the classification of violations.	1	100	102-01	9/2/2016
DOB	Amended to reflect the New York State Supreme Court's decision that the portion of the rule related to out-of-state experience in an urban area of comparable density for a Class A Hoisting Machine License is invalid.	1	100	104-09	1/31/2017
DOB	Amended to update the existing rule to more accurately reflect the current qualification process for licensees, expanded the fitness requirements to additional license types, and added restrictions on the location of contractors' businesses within the city.	1	100	104-01	2/14/2017
DOB	Allowed Licensed Master Sign Hangers and Special Sign Hangers to file applications for certain signs and related structural elements without hiring Registered design Professionals in certain situations. This will reduce the cost of filing.	1	100	105-04	3/8/2017
DOB	Relocated DOB Penalty Schedule from OATH to DOB rules .	1	100	102-01	4/10/2017

**AGENCY RULEMAKING FISCAL 2017**

<b>Agency</b>	<b>Rule Summary</b>	<b>Title</b>	<b>Chapter</b>	<b>Section</b>	<b>Adoption Date</b>
DOB	Amended to incorporate recommendations from the Department's June 2009 High Risk Construction Oversight ("HRCO") study, which pertained to cranes and derricks, as well as recommendations made by the Crane Safety Technical Working Group ("TWG"), and address: safety related to high winds, Inspections, documentation, engineering plans, and operations near power lines.	1	3300	3319-01	4/24/2017
DOB	Mandated a lift director's presence at a construction site while a crane or derrick is performing certain tasks (e.g. any crane or derrick relocation, raising of the boom, etc.), and identifies the lift director's responsibilities.	1	3300	3319-02	4/24/2017
DOB	Amended rules relating to reinstatement of license, continuing education requirements, and supervisory responsibilities of riggers and sign hangers.	1	11, 25, 100	104-05, 104-06, 104-20, 104-21; repeal 11-01, 25-02	4/25/2017
DOF	Set forth the criteria for commercial and qualifying properties that are eligible for ICAP; provides an application process, and provides criteria for when an ICAP project may lose its benefits.	19	36	All	2/10/2017
DOF	Repealed Chapters 2 and 5 since they are no longer needed.	19	2 and 5	All	4/4/2017
DOF	Provided for additional categories of information that the Department may require from a lessor of a vehicle when enrolling or renewing their enrollment in the Parking Violations Bureau Car Rental Program.	19	39	11(b)(2)	4/26/2017
DOF	Allowed a property owner to enter into a new installment agreement after previously defaulting on an installment agreement if they are enrolled in DEP's water debt assistance program.	19	40	3	6/19/2017
DOF	Added rules regarding the adjudication of Notices of Violation (NOVs) that DOF will issue for certain tobacco violations and synthetic marijuana violations.	19	55	Chapter added	6/23/2017
DOHMH	Clarified provisions relating to animal nuisances.	24	Article 161 of the NYC Health Code	161.03	9/13/2016
DOHMH	Repealed Health Code articles found to be redundant, no longer needed, or no longer enforced.	24	Articles 139, 153 and 181 of the NYC Health Code	139.05, 139.07, 153.01, 181.03	9/13/2016
DOHMH	Amended Article 47 (Child Care Services) of the New York City Health Code to enhance certain safety requirements.	24	Article 47 of the NYC Health Code	47.09, 47.13, 47.15, 47.17, 47.19, 47.21, 47.33, 47.43, 47.59, 47.73, 47.77	9/13/2016
DOHMH	Amended Article 43 (School-Based Programs for Children Ages Three through Five) of the New York City Health Code to enhance certain safety requirements.	24	Article 43 of the NYC Health Code	43.11 and 43.24	9/13/2016
DOHMH	Repealed Article 153 (Littering and Disposal of Refuse) of the New York City Health Code ("Health Code") as redundant and no longer needed.	24	Article 153 of the NYC Health Code	153.03 to 153.25	12/6/2016
DOHMH	Amended Articles 11 (Reportable Diseases and Conditions) and 13 (Laboratories) of the New York City Health Code to enhance certain reporting and disease control requirements.	24	Articles 11 and 13 of the NYC Health Code	11.03, 11.17, 11.21, 13.03	12/6/2016
DOT	Updated the rules relating to Highway Rules.	34	2	2-01 through 2-09, 2-11 through 2-14, and 2-20	7/8/2016

**AGENCY RULEMAKING FISCAL 2017**

<b>Agency</b>	<b>Rule Summary</b>	<b>Title</b>	<b>Chapter</b>	<b>Section</b>	<b>Adoption Date</b>
DOT	Updated provisions of the Traffic Rules to conform with the requirements of the recently enacted Local Law 115 of 2016 relating to pedestrian countdown signals.	34	4	4-01, 4-03 and 4-04	1/20/2017
DOT	Created boarding rules for the SI Ferry and establishes certification requirements for people with disabilities so they may board on the lower level of the ferry.	34	1	1-07	3/21/2017
DOT	Updated and deleted various rules based on previous local law changes.	34	4	4-01 and 4-08	3/21/2017
DPR	Made tennis at Parks facilities more affordable by cutting the cost of adult permits in half; provides additional guidance on the purchase of tennis permits, including online purchase, and the use of tennis permits and courts; and clarifies the fee schedule for recreational permits to specify duration and costs.	56	2	2-01, 2-09	2/10/2017
DPR	Amended rules to reflect the standards promulgated by the New York City Council in the Criminal Justice Reform Act by revising the list of prohibited and regulated activities to comply with the descriptions and definitions set forth in Local Law Number 70; reducing the penalties that are currently out of compliance with the maximum penalties established by Local Law Number 70; and, adjusting the default penalties so they are no more than 150% of the penalty for a first violation.	56	1	1-02, 1-03, 1-04, 1-05, 1-07	6/13/2017
DSNY	Allowed DSNY to remove more bicycles from public property which due to their condition should be considered derelict by reducing the requirements of derelict condition from a minimum of three characteristics to a minimum of two characteristics and changing the minimum amount of rust cover from 75 percent to 50 percent. The rule also removes flat or missing tires as a derelict condition.	16	1	1-05.1	8/26/2016
DSNY	Established registration requirements for recycling processing facilities in the City that receive and process recyclable materials.	16	1, Subchapter E	4-51, 4-52, 4-53, 4-54, 4-55, 4-56, 4-57, 4-58 and 4-59	9/23/2016
DSNY	Limited the maximum size of containers that are placed out for collection by DSNY.	16	1	1-02.1	4/5/2017
DSNY	Created a new chapter that established repeat violator penalties for littering infractions enumerated in Local Law 75 of 2016.	16	19	19-101, 19-102 and 19-103	5/5/2017
FDNY	Repealed three rules applicable to the licensing of persons as fire safety and emergency action plan directors and replaces them with one rule setting forth requirements for the new certificate category of fire and life safety director; sets forth requirements for accreditation of active shooter and medical emergency training courses; amends fee schedule to conform the terminology of these certificates; and adopts a fee for the new accredited training course.	3	1	113-02	10/28/2016
FDNY	Increased ambulance fees to reflect increased costs and help defray the City's cost of providing these services.	3	49	4900-02	2/9/2017
FDNY	Allowed mobile trailers for heating and power generation to store and use larger amounts of combustible fuel (fuel oil).	3	34	3405-01	2/10/2017

**AGENCY RULEMAKING FISCAL 2017**

<b>Agency</b>	<b>Rule Summary</b>	<b>Title</b>	<b>Chapter</b>	<b>Section</b>	<b>Adoption Date</b>
HPD	Amended rules governing City-aided Limited Profit Housing Companies allow siblings to transfer applications if they both were included on the original application and are at least 18 years of age at the time of the original application; clarifies the definition of "probable aggregate annual income" to better reflect HPD's current policy of excluding up to \$20,000 of each secondary wage earner's income; reiterates the requirement that family members who had been added to stock certificates before the establishment of succession rights would need to meet the succession requirements in order to establish occupancy rights; and recognizes that, upon request and with HPD's prior approval, spouses that meet certain requirements can be added as co-owners of shares and co-signatories of occupancy agreements without such succession determinations.	28	3	3-02, 3-03, 3-06	7/13/2016
HPD	Implemented prevailing wage requirement for building service employees in buildings receiving tax benefits under New York State Real Property Tax Law Section 421-a.	28	50	50-01-50-06	9/23/2016
HPD	Amended rules to describe documents that must be submitted with the application form for successor tenancy in City-owned buildings.	28	24	24-07	11/17/2016
HPD	The Redevelopment Companies Law provide sufficient guidance and, therefore, the rules were unnecessary and were repealed. This rule was identified for repeal as part of the rules review initiative undertaken by the Mayor's Office of Operations.	28	4	4-01-4-06	1/10/2017
HPD	The unauthorized occupant policy rules were enacted to regularize the process for evaluating unauthorized tenancies in City-owned buildings. The policy expired in February 1992, and was replaced by other rulemaking, making it unnecessary and it was therefore repealed. This rule was identified for repeal as part of the rules review initiative undertaken by the Mayor's Office of Operations.	28	9	19-01-19-07	3/14/2017
HPD	HPD has the authority to revoke certain tax benefits. The amendments to its revocation rules clarified them and made them easier to read and understand.	28	39	39-01, 39-05	3/15/2017
HPD	The amendments allowed certain income-restricted, rent-restricted 421-a dwelling units to register higher legal rents to account for Section 8 rent subsidies.	28	6	6-09	4/14/2017
HPD	The Special Initiatives Program ("SIP") utilized vacant City-owned buildings to develop permanent housing for the formerly homeless, and the SIP Occupied Sales Program ("SIP Program") disposed of these buildings to qualified sponsors. All buildings in the SIP Program were sold to qualified sponsors more than 20 years ago. The rule was therefore no longer necessary and was repealed. This rule was identified for repeal as part of the rules review initiative undertaken by the Mayor's Office of Operations.	28	29	29-01-29-08	5/16/2017
HPD	The amendment gave HPD retroactive authority to exempt projects from the Final Certificate of Eligibility application filing deadline if they already have a Preliminary Certificate of Eligibility and are receiving 421-a benefits.	28	6	6-05	6/19/2017

**AGENCY RULEMAKING FISCAL 2017**

<b>Agency</b>	<b>Rule Summary</b>	<b>Title</b>	<b>Chapter</b>	<b>Section</b>	<b>Adoption Date</b>
HPD	The rule amendments established the Affordable Housing Fund contribution schedule pursuant to the Zoning Resolution and describe the methodology that HPD uses for setting the schedule.	28	41	41-01, 41-24	6/19/2017
LPC	Provided standards for the approval of the installation of public communication structures (PCS) that will provide WiFi and phone service.	63	2	21	7/12/2016
NYPD	Codified existing NYPD practices for conducting administrative inspections of pawnbrokers and second-hand dealers to ensure compliance with record-keeping and reporting requirements.	38	21	21-10; 21-11	8/5/2016
NYPD	Addressed requests for NYPD declarations for T non-immigrant status, the processing of such requests, and the appeals process for denied requests.	38	23	23-01 to 23-04	1/31/2017
OATH	Amended the OATH Trials Division and Hearings Division rules to simplify, clarify, and expedite the adjudications process. Allowed the Hearings Division to adjudicate summonses formerly heard at the Environmental Control Board and Taxi and Limousine Tribunal.	48	1, 2, 3, 5, 6	1-01, 1-04 through 1-08, 1-11 through 1-14, 1-21 through 1-23, 1-25, 1-26 through 1-28, 1-30 through 1-34, 1-42 through 1-52, 2-01 through 2-06, 2-22 through 2-27, 2-29 through 2-31, 2-41 through 2-44, 2-46, 3-11 through 3-19, 3-21 through 3-24, 5-01 through 5-06, 6-01, 6-02, 6-05 through 6-21, 6-23 through 6-28	7/8/2016
OATH	Repealed the Air Code Penalty Schedule.	48	3	100, 102	7/8/2016
OATH	Clarified that certain decisions of the OATH Hearing officers in the OATH Hearings Division are not final decisions and that timely payment of penalties may be waived under certain conditions.	48	6	17	8/22/2016
OATH	Amended two existing infractions related to Site Safety Managers/Coordinators and site-specific safety orientation programs, and adds five new infractions related to Construction Superintendents.	48	3	103	9/1/2016
OATH	Repealed penalties for violations of section 16-118(1) because these do not comply with the new penalty ranges created by Local Law 75 of 2016.	48	3	115	10/6/2016
OATH	Repealed the Noise Code Penalty Schedule.	48	3	115	2/22/2017
OATH	Repealed the DOB Penalty Schedule.	48	3	103	4/10/2017
OATH	Repealed Penalties for Violations of Section 16-118 from the Sanitation Penalty Schedule.	48	3	122	5/5/2017
OATH	Repealed DPR Penalty Schedule.	48	3	116	5/12/2017
OATH	Added new chapter describing OATH's community service program.	48	New Chapter 7	New Sections 7-01 through 7-07	6/13/2017
SBS	Established a program that provides grants to neighborhood organizations to support their commercial corridors.	66	Chapter F	All	7/29/2016
SBS	Extended a program that provides grants to school bus transportation companies in order to encourage them to maintain the wages and benefits of those employees who have had prior experience in the industry.	66	Sub-Chapter F	11-87, et seq.	3/10/2017
SBS	Repealed four Chapters that were no longer needed because the programs they covered no longer exist.	66	6,7,8,9	All	5/5/2017

**AGENCY RULEMAKING FISCAL 2017**

Agency	Rule Summary	Title	Chapter	Section	Adoption Date
TLC	Implemented Local Laws 43, 49, 50 and 52 by: eliminating vehicle retirement requirement of black cars; increasing penalties for improper illegal pick-ups; requiring bases to provide binding fare estimates; by requiring certain bases/providers to file Information/Security Policies.	35	55, 59A, 59B, 75, 76, 77, 78, 83, 84	55-19 ; 59A-25 ; 59A-28 ; 59B-21 ; 59B-23 ; 59B-25 ; 75-05 ; 75-23 ; 75-25 ; 76 ; 77-03 ; 77-05 ; 77-20 ; 78-03 ; 78-05 ; 78-22 ; 83-05 ; 83-16 ; 83-26 ; 83-31 ; 84	7/7/2016
TLC	Adopted to reduce the serious safety risks caused by fatigued driving.	35	51, 54 , 55, 59B	51-03 ; 54-14 ; 55-14 ; 59B-18	9/20/2016
TLC	Created a new TLC Driver License, pursuant to Local Law 51 of 2016, that authorizes holders to operate both taxicabs and For-Hire Vehicles (including Street Hail Liveries).	35	51, 52, 53, 54, 55, 56, 57, 58, 59A, 59B, 59C, 63, 64, 67, 68, 75, 77, 78, 80, 82, 83	51-01 ; 51-03 ; 52-03 ; 53-04 ; 53-08 ; 53-09 ; 54 ; 55 ; 56-08 ; 56-13 ; 56-14 ; 56-27 ; 57-08 ; 57-12 ; 57-13 ; 57-14 ; 58-11 ; 58-12 ; 58-13 ; 58-21 ; 58-22 ; 58-24 ; 58-26 ; 58-31 ; 58-32 ; 58-33 ; 58-34 ; 58-46 ; 59A-03 ; 59A-05 ; 59A-11 ; 59A-12 ; 59A-27 ; 59A-30 ; 59B-11 ; 59B-19 ; 59B-21 ; 59B-25 ; 59B-30 ; 59C-02 ; 63-11 ; 63-13 ; 64-29 ; 67-02 ; 67-10 ; 68-03 ; 68-06 ; 68-16 ; 68-17 ; 68-18 ; 75-25 ; 77-20 ; 78-03 ; 78-17 ; 80 ; 82-03 ; 82-05 ; 82-11 ; 82-14 ; 82-26 ; 82-30 ; 82-32 ; 82-33 ; 82-34 ; 82-35 ; 82-40 ; 82-47 ; 82-56 ; 83-03 ; 83-28 ; 83-31	9/22/2016
TLC	Expanded the Accessible Dispatch Program (which gives passengers access to Wheelchair Accessible Vehicles on New York City roads) to the four boroughs outside Manhattan.	35	51, 53, 58, 63, 75, 80, 83	51-03 ; 53-01 ; 53-03 ; 53-04 ; 53-05 ; 53-06 ; 53-07 ; 53-08 ; 53-09 ; 53-10 ; 58-16 ; 58-34 ; 63-12 ; 75-24 ; 80-02 ; 83-27	12/15/2016
TLC	Adopted to further support accessibility and to ensure the continued viability of the Accessible Street Hail Livery Program by, among other things, increasing grant and payment amounts ASHL owners and operators.	35	82	82-65 ; 82-67 ; 82-68	1/13/2017
TLC	Amended TLC rule adopted in September 2016 to address the risks of fatigued driving (see above) by incorporating feedback from the industry received after the adoption of the initial rule and by adding new reporting requirements for the For-Hire Vehicle sector that will support the regulation of fatigued driving.	35	59, 80	59B-18 ; 59B-19 ; 80-14	2/13/2017
TLC	Allowed drivers and For-Hire Vehicle, Paratransit and Commuter Van vehicle owners more time to renew and reopen expired licenses; amends the rule exempting experienced drivers from the 24-hour Authorized Driver Education Training; amended rules that govern the authority to seize and forfeit vehicles operating for-hire without a TLC license and amended the rules governing Commuter Vans.	35	56, 57, 58, 59A, 59B, 60A, 60B, 61A, 61B, 62, 63, 67, 68, 75, 77, 78, 80, 82, 83	56-06 ; 56-08 ; 56-11 ; 57-03 ; 57-06 ; 57-11 ; 57-19 ; 57-23 ; 57-24 ; 58-03 ; 58-06 ; 59A-06 ; 59A-08 ; 59B-06 ; 59B-07 ; 60A-05 ; 60A-07 ; 60B-05 ; 60B-06 ; 61A-03 ; 61A-05 ; 61A-07 ; 61A-10 ; 61A-16 ; 61A-18 ; 61A-28 ; 61B-03 ; 61B-04 ; 61B-05 ; 61B-06 ; 61B-18 ; 61B-28 ; 62-06 ; 62-09 ; 63-05 ; 63-06 ; 64-07 ; 67-19 ; 68-17 ; 68-18 ; 75-07 ; 77-07 ; 78-07 ; 80-04 ; 80-06 ; 80-08 ; 80-14 ; 82-07 ; 82-08 ; 83-08	6/15/2017

## SPENDING AND BUDGET INFORMATION

### FISCAL 2017 MMR

The Mayor's Management Report for Fiscal 2017 has changed the format for reporting spending and budget information. This information is displayed as a table within each agency's chapter, between "Agency Resources" and the "Noteworthy Changes, Additions or Deletions" sections. Additionally, the table indicates, where possible, the relationship between an agency's MMR goals and its units of appropriations.

The NYC Office of Management and Budget provided to the Mayor's Office of Operations expenditures for City agencies, as reported in the City's Fiscal 2016 Comprehensive Annual Financial Report, and the budgeted amounts for Fiscal 2017 as modified in June 2017. Figures cited reflect all funds.

The Preliminary Mayor's Management Report and Mayor's Management Report cover the operations of City agencies that report directly to the Mayor. Additional non-Mayoral agencies, legally separate organizations, and unit components of agencies are included in these reports, however, spending and budget or goal information may be more limited. These include:

- 311
- Board of Elections
- City University of New York
- New York City Health + Hospitals
- New York City Housing Authority
- Public Libraries
- School Construction Authority

The City's contributions to the New York City Housing Authority (NYCHA) and the School Construction Authority (SCA), both public authorities, are not made through distinct units of appropriation. For more information, refer to:

- NYCHA's Annual Plan and Financial Information webpage:  
<http://www1.nyc.gov/site/nycha/about/annual-plan-financial-information.page>
- SCA's proposed five year capital plan:  
<http://www.nycsca.org/Community/Capital-Plan-Reports-Data>